

COMPLIANCE AUDIT REPORT

**STATE OF MAINE
WORKERS' COMPENSATION BOARD**



Maine Healthcare Association Workers' Compensation Fund
Engagement Date: March 22, 2023
Issue Date: December 2, 2024

Office of Monitoring, Audit & Enforcement

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SUMMARY

Maine HealthCare Association Workers' Compensation Fund (MHCAWCF) is the administrator of workers' compensation coverage for a group of self-insured employers.

The Audit Division of the Maine Workers' Compensation Board (Board) examined thirty-four (34) claim files where indemnity benefits were paid for the period under examination (2021-2022) as well as sixty (60) medical payments for the period under examination (2021-2022) to determine compliance with statutory and regulatory requirements in the following areas:

- Form filing
- Timeliness of benefit payments
- Accuracy of benefit payments

The claim sample was drawn from a listing of all of MHCAWCF's (2021-2022) Maine workers' compensation claims. The medical payment sample was drawn from a listing of all of MHCAWCF's (2021-2022) medical payments for those claims in the sample.

MHCAWCF handles its Maine workers' compensation claims solely in Auburn, Maine.

The audit work was conducted as a desk audit.

The compliance tables found on pages 15 through 19 of this report are representative of Board findings as of March 22, 2023. Since that time, the Audit Division has received additional information, missing form filings, form corrections, indemnity payments and adjustments. Based on this information, the Detailed Claims Information provided as an appendix of this report is representative of Board findings and updated form filings as of the issuance of this report.

Following is a discussion of the aforementioned compliance tables and of the steps taken since March, 22, 2023 to rectify identified noncompliance issues. This discussion also includes other significant issues identified by the audit.

◆ **Form filing**

- Title 39-A M.R.S.A. and the Board Rules and Regulations provide the requirements for reports to the Board:

<i>WCB-1, First Report of Occupational Injury or Disease</i>	<i>39-A M.R.S.A. Section 303, Rules & Regs, Ch 8 Section 13, Rules & Regs, Ch 3 Section 4</i>
<i>WCB-2, Wage Statement</i>	<i>39-A M.R.S.A. Section 303</i>
<i>WCB-2B, Fringe Benefits Worksheet</i>	<i>39-A M.R.S.A. Section 303</i>
<i>WCB-3, Memorandum of Payment (MOP)</i>	<i>Rules & Regs, Ch 1 Section 1.1, Rules & Regs, Ch 1 Section 1.3, 39-A M.R.S.A. Section 205(7), Rules & Regs, Ch 8 Section 12</i>
<i>WCB-4, Discontinuance or Modification of Compensation</i>	<i>Rules & Regs, Ch 8 Section 11, Rules & Regs, Ch 8 Section 12</i>
<i>WCB-4A, Consent Between Employer and Employee</i>	<i>Rules & Regs, Ch 8 Section 18</i>
<i>WCB-8, (21 Day) Certificate of Discontinuance or Reduction of Compensation</i>	<i>39-A M.R.S.A. Section 205(9)</i>
<i>WCB-9, Notice of Controversy (NOC)</i>	<i>Rules & Regs, Ch 1 Section 1.1, Rules & Regs, Ch 3 Section 4</i>
<i>WCB-11, Statement of Compensation Paid</i>	<i>Rules & Regs, Ch 8 Section 1, Rules & Regs, Ch 8 Section 12</i>

- Failure to file any Board form within established time frames is a violation of Title 39-A M.R.S.A. Section 360(1) (A) or (B).
- First Report of Occupational Injury or Disease (WCB-1):
 - Twenty (20) First Report of Occupational Injury or Disease forms were filed in accordance with the above requirements.
 - MHCAWCF's compliance rate for First Report of Occupational Injury or Disease filings is 59%, which is below the Board's performance benchmark of 85%.
 - Fourteen (14) First Report of Occupational Injury or Disease forms were filed late.
- Wage Statement (WCB-2) and Fringe Benefits Worksheet (WCB-2B):
 - Thirty (30) Wage Statements and twenty-nine (29) Fringe Benefits Worksheets were filed in accordance with the above requirements.
 - MHCAWCF's compliance rate for Wage Statement filings is 88%, which is above the Board's performance benchmark of 75%.
 - MHCAWCF's compliance rate for Fringe Benefits Worksheet filings is 85%, which is above the Board's performance benchmark of 75%.
 - Four (4) Wage Statements and five (5) Fringe Benefits Worksheets were filed late.

- One (1) Wage Statement was required, but not filed.
- One (1) Fringe Benefit Worksheet was required, but not filed.
 - Since March 22, 2023, MHCAWCF submitted that one (1) Wage Statement and that one (1) Fringe Benefits Worksheet.
- Memorandum of Payment (WCB-3 or WCB-4A) and Notice of Controversy (WCB-9):
 - Thirteen (13) Memorandum of Payment forms and three (3) Notice of Controversy (“lost time”) forms were filed in accordance with the above requirements.
 - MHCAWCF’s compliance rate for Memorandum of Payment filings is 38%, which is below the Board’s performance benchmark of 85%.
 - MHCAWCF’s compliance rate for Notice of Controversy filings is 100%, which is above the Board’s performance benchmark of 90%.
 - Twenty-one (21) Memorandum of Payment were filed late.
- Discontinuance of Compensation (WCB-4D or WCB-4A):
 - Twenty-seven (27) Discontinuance of Compensation forms were filed in accordance with the above requirements.
 - Four (4) Discontinuance of Compensation forms were filed late.
- Modification of Compensation (WCB-4M):
 - Twenty-nine (29) Modification of Compensation forms were filed in accordance with the above requirements.
 - Six (6) Modification of Compensation forms were filed late.
 - One (1) Modification of Compensation form was required, but not filed.
- (21 Day) Certificate of Discontinuance or Reduction of Compensation (WCB-8 or WCB-4A):
 - Three (3) (21 Day) Certificate of Discontinuance or Reduction of Compensation forms were filed in accordance with the above requirements.

- Statement of Compensation Paid (WCB-11):
 - Thirty (30) Statement of Compensation Paid forms were filed in accordance with the above requirements.
 - One (1) Statement of Compensation Paid form was filed late.
 - Nine (9) Statement of Compensation Paid forms were required, but not filed.
 - Since March 22, 2023, MHCAWCF submitted one (1) of those Statement of Compensation Paid forms.

In response to notice of this problem area, MHCAWCF will take steps to improve future compliance by providing additional staff training and requiring supervisory review of forms to be filed.

◆ **Timeliness of benefit payments**

- Title 39-A M.R.S.A. Section 205(2) provides the time requirements for indemnity payments.
- When there is not an ongoing dispute, failure to pay weekly compensation benefits or accrued weekly benefits within 30 days after becoming due and payable is a violation of Title 39-A M.R.S.A. Section 205(2) and subject to penalty under Section 205(3).
- Initial Indemnity Payments:
 - Fifteen (15) initial indemnity payments were made timely.
 - MHCAWCF's compliance rate for initial indemnity payments is 42%, which is below the Board's performance benchmark of 87%.
 - Twenty-one (21) initial indemnity payments were made late.
 - Two (2) late initial indemnity payments were made later than 30 days after they became due and payable, in violation of Section 205(2) and subject to penalty under Section 205(3).
- Subsequent Indemnity Payments:
 - Ninety-two (92) subsequent indemnity payments were made timely.
 - Twenty-five (26) subsequent indemnity payments were made late.
 - One (1) late subsequent indemnity payment was made later than 30 days after it became due and payable in violation of Section 205(2) and subject to penalty under Section 205(3).
- Board Rules and Regulations Chapter 5 states in part, "The employer/insurer shall pay the health care provider's charge or the maximum allowable payment under this fee schedule, whichever is less, within 30 days of receipt of a bill unless the bill or previous bills from the same provider or the underlying injury has been controverted or denied. If an employer/insurer controverts whether a health care provider's bill is reasonable and proper under § 206 of the Act, the employer/insurer shall send a copy of the notice of controversy to the health care provider."
 - Thirty-three (33) medical payments were made timely.
 - Twenty-seven (27) medical payments were made late.

In response to notice of these problem areas, MHCAWCF has taken steps to improve future compliance by providing additional staff training regarding those actions necessary to ensure timely payments.

◆ **Accuracy of indemnity payments**

- Title 39-A M.R.S.A. Section 102(4) and Board Rules and Regulations Chapter 1, Section 5 provide the requirements for calculating average weekly wages (AWWs). Title 39-A M.R.S.A. Section 102(1) and Board Rules and Regulations Chapter 8, Section 9 provides the requirements for determining weekly compensation rates (WCRs). Title 39-A M.R.S.A. Sections 212, 213, and 215 provide the requirements for compensation for total incapacity, partial incapacity, and death benefits.
- The accuracy of indemnity payments was reviewed for thirty-four (34) claims.
- Average Weekly Wage:
 - Seventeen (17) AWWs were correct.
 - Seventeen (17) AWWs were incorrect.
- Weekly Compensation Rate:
 - Seventeen (17) WCRs were correct.
 - Seventeen (17) WCRs were incorrect.
- Partial Benefits Calculation Method:
 - The method used to calculate partial benefits was correct for twenty-five (25) claims.
 - The method used to calculate partial benefits was incorrect for three (3) claims.
- Amount Paid:
 - Thirteen (13) claims were compensated correctly.
 - Fourteen (14) claims were underpaid (\$11,914.86 aggregately).
 - Since March 22, 2023, MHCAWCF paid \$9,535.96 of the amounts due.
 - Seven (7) claims were overpaid (\$499.20 aggregately).
 - Collectively, the aforementioned errors resulted in a net underpayment of \$11,415.66 to injured workers.

In response to notice of these problem areas, MHCAWCF will take steps to improve future compliance by providing additional staff training regarding those actions necessary to ensure accurate payments.

◆ **Accuracy of medical payments**

- Title 39-A M.R.S.A. Section 209-A and Board Rules and Regulations Chapter 5 provide the fee setting requirements for medical and ancillary services and products rendered by individual health care practitioners and health care facilities.
- The accuracy of sixty (60) medical payments was reviewed among nine (9) claims.
- Amount Paid:
 - Fifty (50) medical payments sampled were correct.
 - Ten (10) medical payment sampled were incorrect.

In response to notice of these problem areas, MHCAWCF will take steps to improve future compliance by providing additional staff training regarding those actions necessary to ensure accurate payments.

◆ **Other significant issues**

- Box 2b (Was Employee Paid for ½ Day or More on Day of Injury?) must accurately reflect whether the employee was paid for ½ day or more on the day of injury. Board Rules and Regulations Chapter 8, Section 3 states, “When an employee is paid 1/2 day or more wages on the date of injury, the date of injury will not be considered a day of incapacity.”
 - Incorrect dates were reported in Box 2b of the FROIs that were filed for three (3) claims.
- Box 22 (First Day Of Compensability After Waiting Period Is Met) of the WCB-3, Memorandum of Payment (MOP) must accurately reflect the date of the first compensable day that follows the completion of the 7-day waiting period. See the Board’s Forms and Petitions Manual.
 - Incorrect dates were reported in Box 22 of the MOPs that were filed for twenty-six (26) claims.
- Boxes 23a (Date of Incapacity) and 23b (Date Employer Notified) of the WCB-3, Memorandum of Payment (MOP) must accurately reflect the date of incapacity and date that the employer was notified of the incapacity. Note: the Date of Incapacity reported in Box 23a and the Date Employer Notified in Box 23b must equal the Date of Incapacity (DN56) and Date Employer Notified (DN281) reported in box 43 of the WCB-1, Employer’s First Report of Occupational Injury or Disease (First Report). See the Board’s Forms and Petitions Manual.
 - Incorrect dates were reported in Boxes 23a and/or 23b of the MOPs and Boxes 43a and or 43b of the FROIs that were filed for eight (8) claims.
- Box 24 (Date Check Mailed) of the WCB-3, Memorandum of Payment (MOP) must accurately reflect the date that the initial indemnity payment (for the incapacity addressed by the MOP) is sent to the employee. See the Board’s Forms and Petitions Manual.
 - Incorrect dates were reported in Box 24 of the MOPs that were filed for seven (7) claims.
- Medical Treatment reported on the WCB-11, Statement of Compensation Paid form must not include expenses such as bill review and case management services. See the Board’s Forms and Petitions Manual.
- Additional payments were made since the “Final” WCB-11 Statement of Compensation Paid was filed for four (4) claims.
- Section 213 provides the requirements for partial incapacity benefits. Partial benefits must be calculated at a rate of 2/3 of the difference between the employee’s pre-injury (after-tax) AWW and their post-injury (after-tax) weekly (based on payroll, i.e. Saturday through Friday) actual wages (not based on M-1). See Board Rules and Regulations Chapter 8, Section 8.
 - It appears that post-injury wages were not reviewed to assess a potential obligation to pay partial benefits when one (1) employee returned to work on “modified duty”.

PENALTIES

◆ Penalties payable to providers and/or injured employees

Title 39-A M.R.S.A. Section 205(3)

“When there is not an ongoing dispute, if weekly compensation benefits or accrued weekly benefits are not paid within thirty (30) days after becoming due and payable, \$50 per day must be added and paid to the worker for each day over thirty (30) days in which the benefits are not paid. Not more than \$1,500 in total may be added pursuant to this subsection. For purposes of ratemaking, daily charges paid under this subsection do not constitute elements of loss.”

Delays of initial indemnity payments, subject to penalty under Section 205(3), were found on the following claims:

CLAIM	PENALTY JUSTIFICATION	PENALTY EXPOSURE
Abigail Chadbourne vs. Searsport Village Skilled Nursing Center Date of Injury: 9/4/21 Date ER Notified of Incapacity: 9/6/21 Claim #WC2021014497 Board # 21021429	No NOC was filed, and the initial indemnity payment was made 11/2/21, which was 46 days after compensation became due and payable (9/17/21).	\$650.00
Total Penalties to Injured Employees for Delays of Initial Indemnity Payments		\$650.00

Delay of subsequent indemnity payments, subject to penalty under Section 205(3), was found on the following claim:

CLAIM	PENALTY JUSTIFICATION	PENALTY EXPOSURE
Stanley Hafford vs. Northern Maine General Date of Injury: 5/7/21 Date ER Notified of Incapacity: 9/7/21 Claim #WC2021014401 Board # 21019325	The subsequent indemnity payment was made 11/22/21, which was 56 days after the previous indemnity payment (9/27/21).	\$1,500.00
Total Penalties to Injured Employees for Delays of Subsequent Indemnity Payments		\$1,500.00

Delays of “other” indemnity payments, subject to penalty under Section 205(3), were found on the following claims:

CLAIM	PENALTY JUSTIFICATION	PENALTY EXPOSURE
April Bouley vs. Northern Maine General Date of Injury: 8/13/22 Date ER Notified of Incapacity: 8/14/22 Claim # WC2022014790 Board # 22017971	Payment for part of the 7-day waiting period has not yet been made. The claimant’s benefits were improperly discontinued. Payment of accrued benefits was made 10/1/26.	\$1,500.00
Leslie Eisenbrey vs. Eastport Memorial Nursing Home Date of Injury: 7/3/21 Date ER Notified of Incapacity: 7/4/21 Claim # WC2021014437 Board # 21014155	The claimant’s benefits were improperly discontinued on 1/2/22. Payment of accrued benefits was made 5/2/24, which was 837 days after compensation became due and payable (1/16/22).	\$1,500.00
Total Penalties to Injured Employees for Delays of “Other” Indemnity Payments		\$3,000.00

♦ Penalties payable to the State General Fund

Title 39-A M.R.S.A. Section 359(2)

“In addition to any other penalty assessment permitted under this Act, the Board may assess civil penalties not to exceed \$25,000 upon finding, after hearing, that an employer, insurer or 3rd-party administrator for an employer has engaged in a pattern of questionable claims-handling techniques or repeated unreasonably contested claims. The Board shall certify its findings to the Superintendent of Insurance, who shall take appropriate action so as to bring any such practices to a halt. This certification by the Board is exempt from the provisions of the Maine Administrative Procedure Act. The amount of any penalty assessed pursuant to this subsection must be directly related to the severity of the pattern of questionable claims-handling techniques or repeated unreasonably contested claims. All penalties collected pursuant to this subsection shall inure to the benefit of the General Fund. An insurance carrier’s payment of any penalty assessed under this section may not be considered an element of loss for the purpose of establishing rates for workers' compensation insurance.”

- The Board may refer MHCAWCF to the Abuse Investigation Unit to pursue penalties under Section 359(2) for the following reasons (including, but not limited to):
 - Failure to file or timely file forms with the Board
 - Failure to pay or timely pay benefits
 - Failure to pay benefits accurately
- **Penalty exposure: \$25,000.00**

Title 39-A M.R.S.A. Section 360(1)(A)

“The Board may assess a civil penalty not to exceed \$100 for each violation on any person: Who fails to file or complete any report or form required by this Act or rules adopted under this Act.”

Violations subject to penalty under Section 360(1)(A) were found on the following claims:

Employee	Date of Injury	Forms Not Filed	Penalty Exposure
	1/14/21	WCB-11, Statement of Compensation Paid	\$100.00
	7/3/21	WCB-11, Statement of Compensation Paid (2)	\$200.00
	5/7/21	WCB-11, Statement of Compensation Paid (2)	\$200.00
	1/11/21	WCB-4, Discontinuance or Modification of Compensation	\$100.00
	8/31/21	WCB-11, Statement of Compensation Paid (2)	\$200.00
	1/28/21	WCB-4, Discontinuance or Modification of Compensation	\$100.00
		WCB-11, Statement of Compensation Paid	\$100.00
	7/17/21	WCB-11, Statement of Compensation Paid	\$100.00
	12/8/21	WCB-11, Statement of Compensation Paid	\$100.00
TOTAL PENALTIES			\$1,200.00

Title 39-A M.R.S.A. Section 360(1)(B)

“The Board may assess a civil penalty not to exceed \$100 for each violation on any person: Who fails to file or complete such a report or form within the time limits specified in this Act or rules adopted under this Act.”

Violations subject to penalty under Section 360(1)(B) were found on the following claims:

Employee	Date of Injury	Forms Filed Late	Penalty Exposure
	9/1/22	WCB-3, Memorandum of Payment	\$100.00
	8/13/22	WCB-3, Memorandum of Payment	\$100.00
	9/28/22	WCB-3, Memorandum of Payment	\$100.00
	9/4/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-2, Wage Statement	\$100.00
		WCB-2B, Fringe Benefits Worksheet	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	4/30/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	1/14/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
		WCB-11, Statement of Compensation Paid, Final	\$100.00
	7/3/21	WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	9/15/21	WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	1/11/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	1/3/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-2, Wage Statement	\$100.00
		WCB-2B, Fringe Benefits Worksheet	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	10/3/22	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	8/31/21	WCB-2, Wage Statement	\$100.00
		WCB-2B, Fringe Benefits Worksheet	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00

Employee	Date of Injury	Forms Filed Late	Penalty Exposure
	1/14/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	9/17/22	WCB-2, Wage Statement	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	8/22/22	WCB-3, Memorandum of Payment	\$100.00
	1/6/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	7/17/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-2, Wage Statement	\$100.00
		WCB-2B, Fringe Benefits Worksheet	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation (2)	\$200.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	9/22/22	WCB-3, Memorandum of Payment	\$100.00
	12/8/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
		WCB-4, Discontinuance or Modification of Compensation	\$100.00
	11/27/21	WCB-2B, Fringe Benefits Worksheet	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	8/26/22	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
		WCB-3, Memorandum of Payment	\$100.00
	1/12/22	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
	1/22/21	WCB-1, Employer's First Report of Occupational Injury or Disease	\$100.00
	1/19/21	WCB-3, Memorandum of Payment	\$100.00
TOTAL PENALTIES			\$5,500.00

Title 39-A M.R.S.A. Section 360(2)

“The Board may assess, after hearing, a civil penalty in an amount not to exceed \$1,000 for an individual and \$10,000 for a corporation, partnership or other legal entity for any willful violation of this Act, fraud or intentional misrepresentation. The Board may also require that person to repay any compensation received through a violation of this Act, fraud or intentional misrepresentation or to pay any compensation withheld through a violation of this Act, fraud or misrepresentation, with interest at the rate of 10% per year.”

- The Board may refer MHCAWCF to the Abuse Investigation Unit to pursue penalties under Act §360(2) for the following reasons (including, but not limited to):
 - Failure to file or timely file forms with the Board
 - Failure to pay or timely pay benefits
 - Failure to pay benefits accurately
 - Documented failure to cooperate with auditor(s) performing the audit
 - Failure to address compliance issues outlined in audit
- **Penalty exposure: \$10,000.00**

COMPLIANCE TABLES

◆ Form Filing

A. First Report of Occupational Injury or Disease (WCB-1)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	20	59%
Late		14	41%
Total		34	100%

B. Wage Statement (WCB-2)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	30	88%
Late		4	12%
Total		34	100%

C. Fringe Benefits Worksheet (WCB-2B)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	29	85%
Late		4	12%
Not Filed		1	3%
Total		34	100%

D. Memorandum of Payment (WCB-3 or WCB-4A)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	13	38%
Late		21	62%
Total		34	100%

E. Discontinuance of Compensation (WCB-4D or WCB-4A)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	27	87%
Late		4	13%
Total		31	100%

F. Modification of Compensation (WCB-4M)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	29	81%
Late		6	17%
Not Filed		1	2%
Total		36	100%

G. Certificate of Discontinuance or Reduction of Compensation (WCB-8 or WCB-4A)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	3	100%
Total		3	100%

H. Notice of Controversy (WCB-9)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	3	100%
Total		3	100%

I. Statement of Compensation Paid (WCB-11)

		2021-2022	
		Number	Percent
Received at the Board:			
Filed	Compliant	30	75%
Late		9	23%
Not Filed		1	2%
Total		40	100%

◆ **Timeliness of Benefit Payments**

J. Initial Payment of Indemnity Benefits

			2021-2022	
			Number	Percent
Check Issued Within:				
0-14	Days	Compliant	15	42%
15-44	Days		19	53%
45+	Days		2	5%
Total			36	100%

K. Subsequent Payment of Indemnity Benefits

			2021-2022	
			Number	Percent
Check Issued Within:				
0-7	Days	Compliant	103	80%
8-37	Days		24	19%
38+	Days		1	1%
Total			128	100%

L. Medical Payments

			2021-2022	
			Number	Percent
Check Issued Within:				
0-30	Days	Compliant	33	55%
31+	Days		27	45%
Total			60	100%

◆ **Accuracy of Indemnity Payments**

M. Average Weekly Wage

		2021-2022	
		Number	Percent
Calculated:			
Correct	Compliant	17	50%
Incorrect		17	50%
Total		34	100%

N. Weekly Compensation Rate

		2021-2022	
		Number	Percent
Calculated:			
Correct	Compliant	17	50%
Incorrect		17	50%
Total		34	100%

O. Partial Benefits

		2021-2022	
		Number	Percent
Calculated:			
Correct	Compliant	25	89%
Incorrect		3	11%
Total		28	100%

P. Amount Paid

		2021-2022	
		Number	Percent
Calculated:			
Correct	Compliant	13	38%
Underpaid		14	41%
Overpaid		7	21%
Total		34	100%

◆ **Accuracy of Medical Payments**

Q. Amount Paid

		2021-2022	
		Number	Percent
Calculated:			
Correct	Compliant	50	83%
Incorrect		10	17%
Total		60	100%