

2020 Annual Compliance Report

State of Maine Workers' Compensation Board



January 1, 2020—December 31, 2020

Office of Monitoring, Audit & Enforcement

John Rohde, Esq.
Executive Director/Chair

27 State House Station
Augusta, Maine 04333-0027
(207) 287-3751

**MAINE WORKERS' COMPENSATION BOARD
2020 ANNUAL COMPLIANCE REPORT**

Table of Contents

Section	Page
Executive Summary	1-3
Annual Compliance Summary	4
High Compliance Performers	5
Lost Time First Report Filings	6
Initial Indemnity Payments	7
Initial Memorandum of Payment Filings	8
Initial Indemnity Notice of Controversy Filings	9
Wage Information	10
Utilization Analysis	11
In-State vs. Out-of-State Comparisons	12
Volume by Type of Insurer	13
Compliance by Type of Insurer	14
Entity Overview	15-16
Quarterly and Annual Insurance Group Compliance Charts	17-66

Tables

#	Title	Page
1	Quarterly Compliance Reports	4
2	Annual Compliance	4
3	Percentage Change Over Time	4
4	Lost Time First Report Filings: Timeliness Distribution	6
5	Lost Time First Report Filings: % of Insurers Above vs. Below 85% Benchmark	6
6	Initial Indemnity Payments: Timeliness Distribution	7
7	Initial Indemnity Payments: % of Insurers Above vs. Below 87% Benchmark	7
8	Initial Memorandum of Payment Filings: Timeliness Distribution	8
9	Initial Memorandum of Payment Filings: % of Insurers Above vs. Below 85% Benchmark	8
10	Initial Indemnity Notice of Controversy Filings: Timeliness Distribution	9
11	Initial Indemnity Notice of Controversy Filings: % of Insurers Above vs. Below 90% Benchmark	9
12	Wage Statement: Timeliness Distribution	10
13	Fringe Benefit Worksheet: Timeliness Distribution	10
14	Utilization Analysis: % of Lost Time First Reports Denied	11
15	Utilization Analysis: % of Claims for Compensation Denied	11

Charts

#	Title	Page
1	Lost Time First Report Filings: Timeliness Distribution	6
2	Lost Time First Report Filings: % of Insurers Above vs. Below 85% Benchmark	6
3	Lost Time First Report Filings: Compliance Trend	6
4	Initial Indemnity Payments: Timeliness Distribution	7
5	Initial Indemnity Payments: % of Insurers Above vs. Below 87% Benchmark	7
6	Initial Indemnity Payments: Compliance Trend	7
7	Initial Memorandum of Payment Filings: Timeliness Distribution	8
8	Initial Memorandum of Payment Filings: % of Insurers Above vs. Below 85% Benchmark	8
9	Initial Memorandum of Payment Filings: Compliance Trend	8
10	Initial Indemnity Notice of Controversy Filings: Timeliness Distribution	9
11	Initial Indemnity Notice of Controversy Filings: % of Insurers Above vs. Below 90% Benchmark	9
12	Initial Indemnity Notice of Controversy Filings: Compliance Trend	9
13	Wage Statement: Timeliness Distribution	10
14	Fringe Benefit Worksheet: Timeliness Distribution	10
15	Utilization Analysis: Distribution of Lost Time First Reports	11
16	Utilization Analysis: Lost Time First Reports	11
17	Utilization Analysis: Claims for Compensation	11

#	Appendices	Page
A	Insurance Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	A1-16
B	Insurance Group Compliance – Initial MOP and Initial Indemnity NOC Filings	B1-16
C	In-State Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	C1-2
D	In-State Group Compliance – Initial MOP and Initial Indemnity NOC Filings	D1-2
E	Out-of-State Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	E1-5
F	Out-of-State Group Compliance – Initial MOP and Initial Indemnity NOC Filings	F1-5
G	Type of Insurer Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	G1-4
H	Type of Insurer Group Compliance – Initial MOP and Initial Indemnity NOC Filings	H1-4
I	Insurance Group Compliance -Wage Statements and Fringe Benefit Form Filings	I1-17

Executive Summary

On October 12, 2021 the Maine Workers' Compensation Board of Directors approved the 2020 Annual Compliance Report (January 1, 2020 through December 31, 2020). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

I. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

II. COMPLIANCE OVERVIEW

The 2020 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2020 Annual Compliance Report represents static results based upon data received by April 28, 2021.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report (FROI) filings within 7 days is 85%.

- **Benchmark Not Met.** Eighty-two percent (82%) of lost time FROI filings were within 7 days.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

- **Benchmark Met.** Eighty-seven percent (87%) of initial indemnity payments were within 14 days.

C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

- **Benchmark Not Met.** Eighty-one percent (81%) of initial MOP filings were within 17 days.

D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

- **Benchmark Exceeded.** Ninety-four percent (94%) of initial indemnity NOC filings were within 14 days.

E. Wage Information

The Board's benchmark for (WCB-2 and WCB-2b) filings within 30 days of the employer receiving notice or knowledge of incapacity is 75%. This benchmark was implemented on July 1, 2019.

- **Benchmark Not Met.** Seventy percent (70%) of wage forms were received within 30 days and sixty-nine percent (69%) of fringe benefit forms were received within 30 days.

F. Utilization Analysis

Twenty-three percent (23%) of all lost time first reports were denied and forty-three percent (43%) of all claims for compensation were denied.

III. CAVEATS & EXPLANATIONS

A. General

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day’s work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer’s notice or knowledge of incapacity was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

- Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer’s notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment Filings

- Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).

Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

F. Wage Information

- Compliance with this benchmark (WCB-2 and WCB-2b forms) exists when the wage information is filed within 30 days of the employer receiving notice or knowledge of incapacity.

IV. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2020:

Auditee (alpha order)	Total Penalties
National Interstate Insurance Group	\$6,900.00

This 2020 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Seanna Crasnick	Deputy General Counsel	Editor
Carrie Pomeroy	Management Analyst II	Research & Compilation
Dolores Toothaker	Office Associate II	Administrative Support

Annual Compliance Summary

Table 1 Quarterly Compliance Reports

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	83%	85%	83%	80%
Initial Indemnity Payments Made within 14 Days	87%	85%	90%	88%	88%
Initial Memorandum of Payment Filings Received within 17 Days	85%	84%	84%	85%	74%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	95%	95%	94%	93%
Wage Information (WBC-2) Received with 30 days of an employer's notice of knowledge of a claim for compensation	75%	73%	72%	73%	67%
Wage Information (WCB-2B) Received with 30 days of an employer's notice of knowledge of a claim for compensation	75%	72%	72%	71%	64%

Table 2 Annual Compliance

	1997[1]	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Lost Time First Report Filings Received within 7 Days	37%	87%	85%	85%	84%	83%	83%	83%	83%	82%	82%
Initial Indemnity Payments Made within 14 Days	59%	89%	90%	91%	90%	87%	89%	90%	88%	86%	87%
Initial Memorandum of Payment Filings Received within 17 Days	57%	89%	89%	90%	89%	86%	88%	89%	87%	84%	81%
Initial Indemnity Notice of Controversy Filings Received within 14 Days		95%	95%	95%	94%	94%	93%	93%	94%	94%	94%

Table 3 Percentage Over Time

	1997[1]	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Lost Time First Report Filings Received within 7 Days	0%	138%	132%	133%	128%	126%	126%	127%	125%	122%	123%
Initial Indemnity Payments Made within 14 Days	0%	50%	51%	52%	51%	47%	50%	51%	48%	45%	47%
Initial Memorandum of Payment Filings Received within 17 Days	0%	56%	56%	58%	56%	52%	56%	57%	52%	48%	42%
Initial Indemnity Notice of Controversy Filings Received within 14 Days		4%	4%	4%	2%	3%	1%	1%	3%	3%	2%

[1] Based on sample data.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
Cross Insurance	94%	97%	97%	98%
Electric Insurance	92%	100%	100%	100%
Sedgwick Claims Management Services	88%	88%	93%	99%
Synernet	92%	95%	88%	97%

Self-Insureds				
Bath Iron Works	98%	98%	100%	100%
Maine Motor Transport Association	95%	95%	100%	97%
Maine Municipal Association	96%	90%	91%	99%
Maine School Management Association	89%	92%	92%	100%
State of Maine Workers' Comp. Trust	92%	96%	90%	98%

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.

LOST TIME FIRST REPORT OF INJURY FILINGS

Chart 1: Timeliness Distribution



Table 4: Received Within

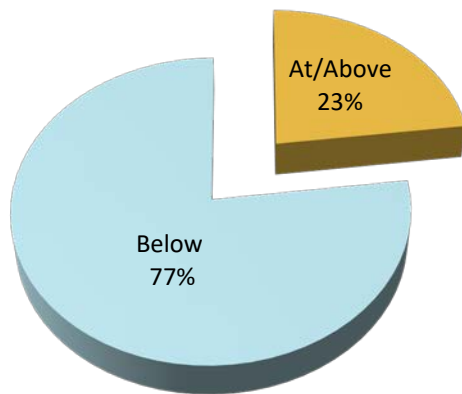
0-7 Days	10,704	82%
8-14 Days	1,275	10%
15-29 Days	580	4%
30+ Days	506	4%
? Days	0	0%
Total	13,065	100%

*The percentages may not always add to 100% due to rounding

Table 5: Above vs Below Benchmark

At/Above	18	23%
Below	61	77%
Total	79	100%

Chart 2: % of Insurers At/Above vs. Below 85% Benchmark



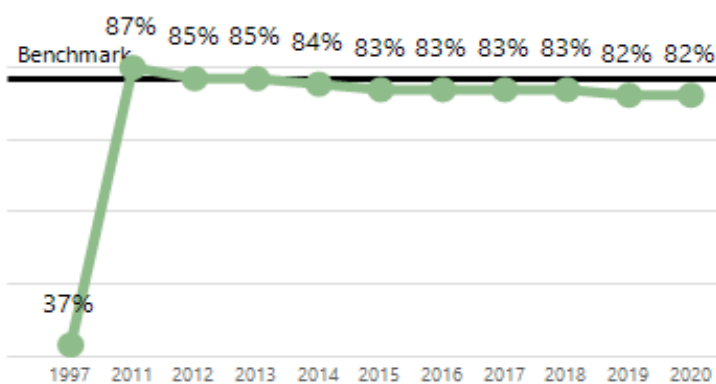
Summary

The Board received 13,065 lost time first reports. This represents 866 fewer reports than in 2019.

The 2020 compliance rate of 82% for lost time first report filings stayed the same as the 2019 compliance rate. As can be seen on Chart 2, 23% of insurers were at or above the benchmark in 2020, a decrease over 2019, which had 29% at or above the benchmark.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

Chart 3: Compliance Trend



INITIAL INDEMNITY PAYMENTS

Chart 4: Timeliness Distribution

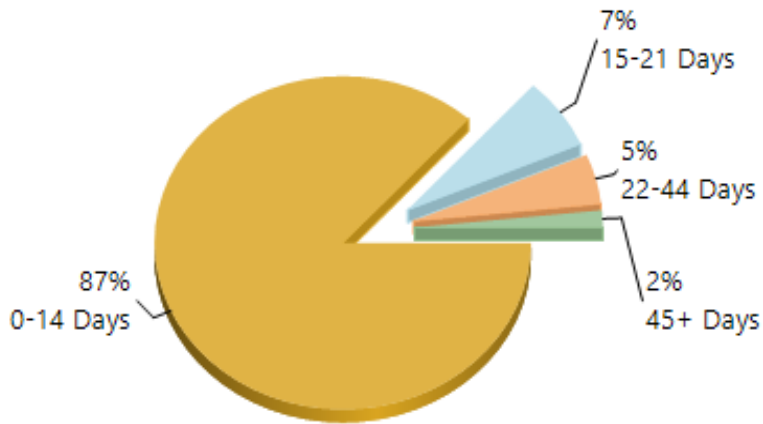


Table 6: Received Within

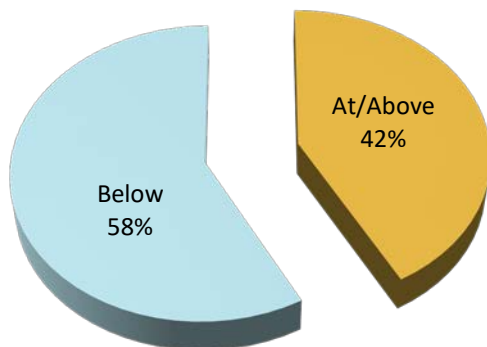
0-14 Days	3,492	87%
15-21 Days	246	7%
22-44 Days	191	5%
45+ Days	66	2%
? Days	2	0%
Total	3,997	100%

*The percentages may not always add to 100% due to rounding

Table 7: Above vs Below Benchmark

At/Above	30	42%
Below	42	58%
Total	72	100%

Chart 5: % of Insurers At/Above vs. Below 87% Benchmark



Summary

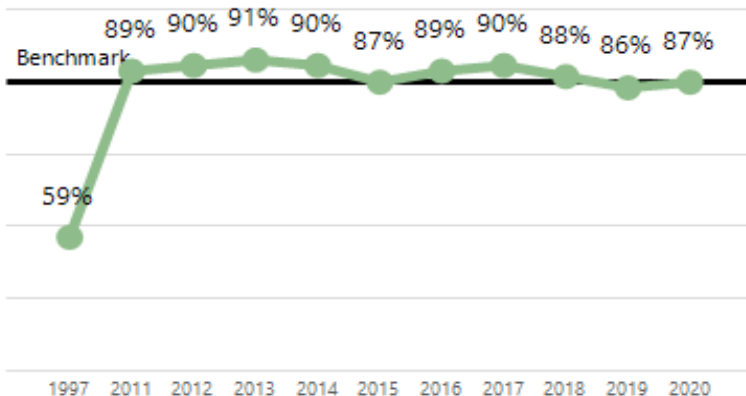
Injured workers in the State of Maine continue to benefit from the high (87%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 28 points since monitoring began, from 59% to 87%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

Chart 6: Compliance Trend



INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7: Timeliness Distribution



Table 8: Received Within

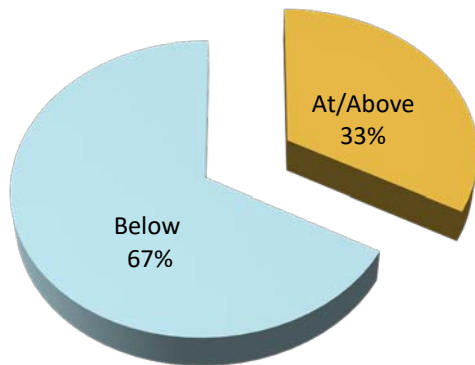
0-17 Days	3,226	81%
18-21 Days	271	7%
22-44 Days	323	8%
45+ Days	175	4%
? Days	2	0%
Total	3,997	100%

*The percentages may not always add to 100% due to rounding

Table 9: Above vs Below Benchmark

At/Above	24	33%
Below	48	67%
Total	72	100%

Chart 8: % of Insurers At/Above vs. Below 85% Benchmark



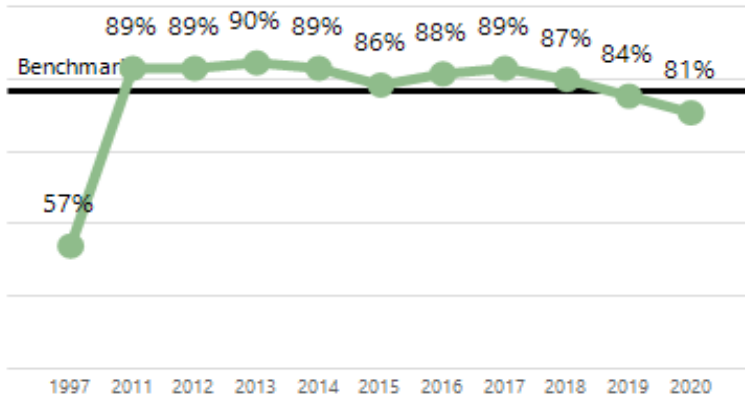
Summary

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the benchmark of 85% is not being met, as Chart 8 indicates, sixty-seven percent of all insurers are below benchmark, showing a significant opportunity for improvement going forward.

While a Memorandum of Payment filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Chart 9: Compliance Trend



INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10: Timeliness Distribution

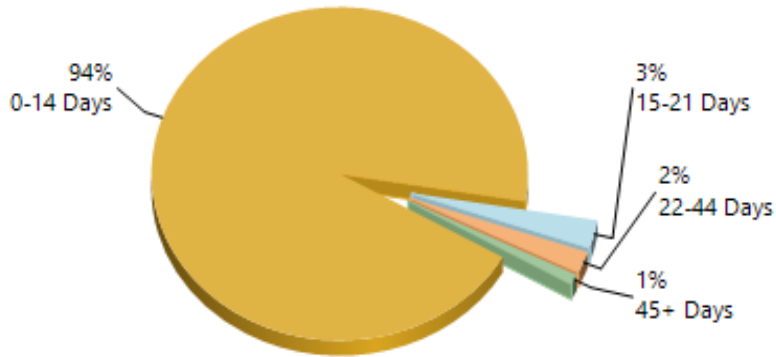


Table 10: Received Within

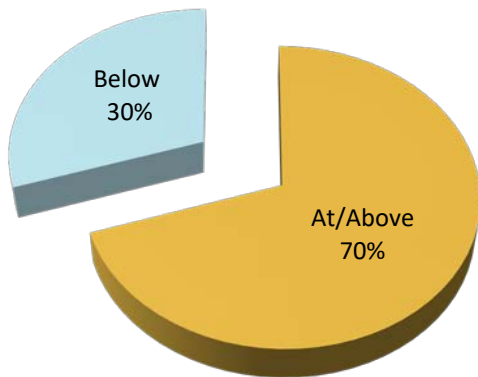
0-14 Days	2,877	94%
15-21 Days	82	3%
22-44 Days	63	2%
45+ Days	30	1%
? Days	2	0%
Total	3,054	100%

*The percentages may not always add to 100% due to rounding

Table 11: Above vs Below Benchmark

At/Above	41	70%
Below	18	30%
Total	59	100%

Chart 11: % of Insurers At/Above vs. Below 90% Benchmark



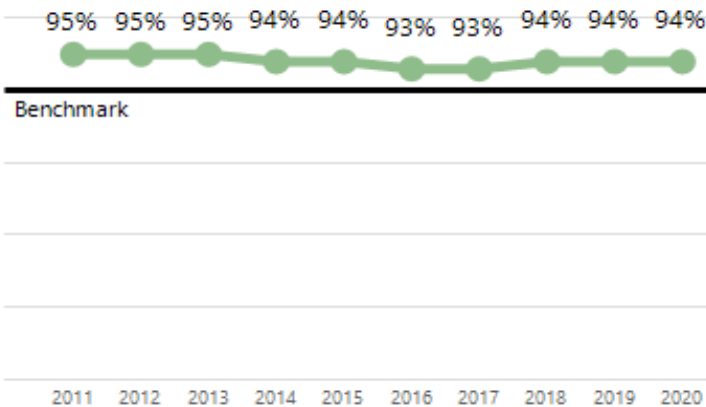
Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy was changed from 17 to 14 days effective 2007.

In 2020 there were 11% more filings in the dispute resolution system at the Board compared to 2019. The compliance stayed the same for this performance indicator.

58% of insurers were at or above benchmark last year, however that percentage has increased 12 points to 70% in 2020.

Chart 12: Compliance Trend



WAGE INFORMATION

Chart 13: Wage Statements Due Distribution

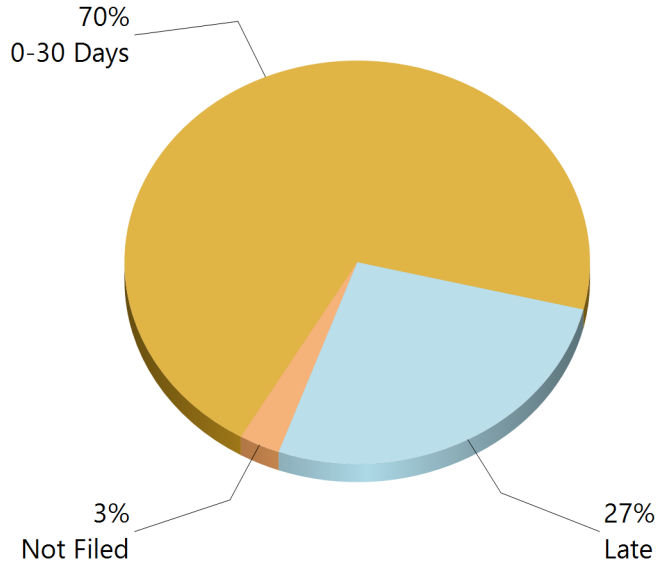


Table 5: Wage Statements Due

0-30 Days	5,980	70%
Late	2,268	27%
Not Filed	242	3%
Total	8,490	100%

*The percentages may not always add to 100% due to rounding

Wage Statement(s) Received: 5,717 (75%) of the 7,641 Wage Statement(s) that were received this quarter were filed timely, 1,924 (25%) were filed late.

Chart 14: Fringe Benefit Worksheets Due Distribution

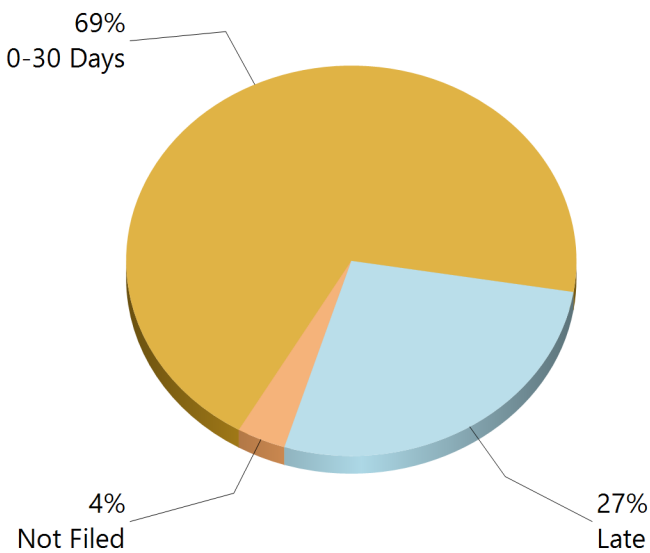


Table 6: Fringe Worksheets Due

0-30 Days	5,877	69%
Late	2,314	27%
Not Filed	299	4%
Total	8,490	100%

*The percentages may not always add to 100% due to rounding

Fringe Benefit Worksheet(s) Received: 5,616 (75%) of the 7,530 Fringe Benefit Worksheet(s) received this quarter were filed timely, 1,914 (25%) were filed late.

UTILIZATION ANALYSIS

Summary

Of the 13,065 lost time First Report filings in 2020, 54% resulted in the employee returning to work within the waiting period. Also, 23% of all lost time First Reports and 43% of all claims for compensation were “denied” in 2020.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

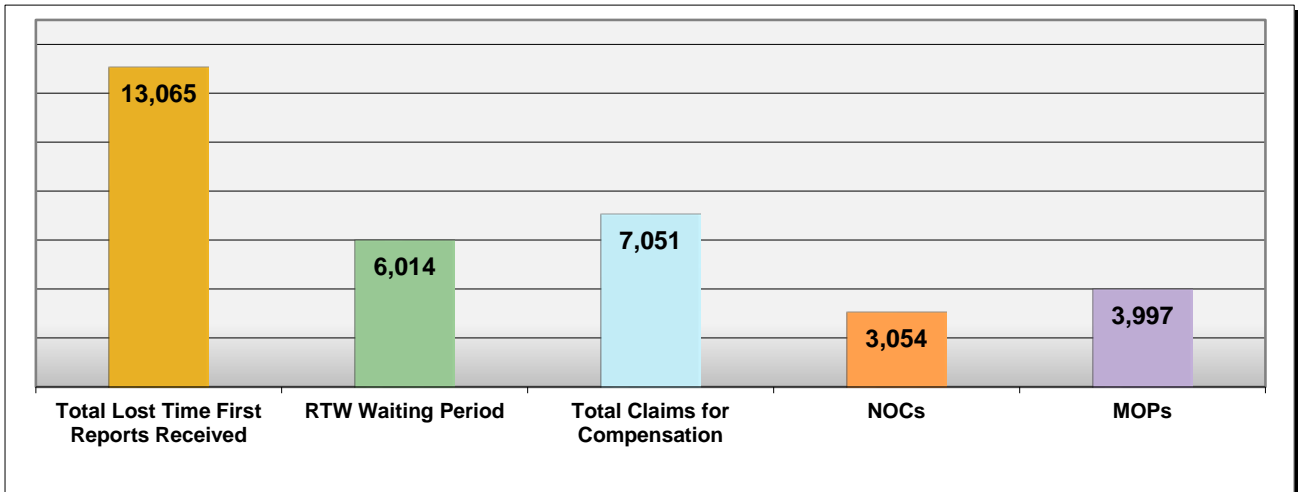


Table 14 % of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

2020	23%
2019	20%
2018	19%

Table 15 % of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

2020	43%
2019	43%
2018	43%

Chart 16 Lost Time First Reports Analysis

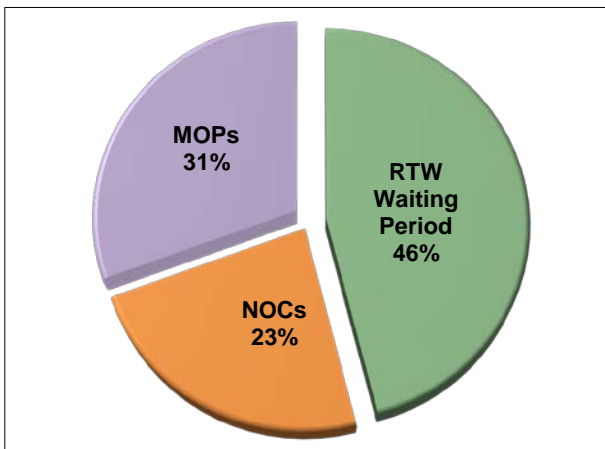
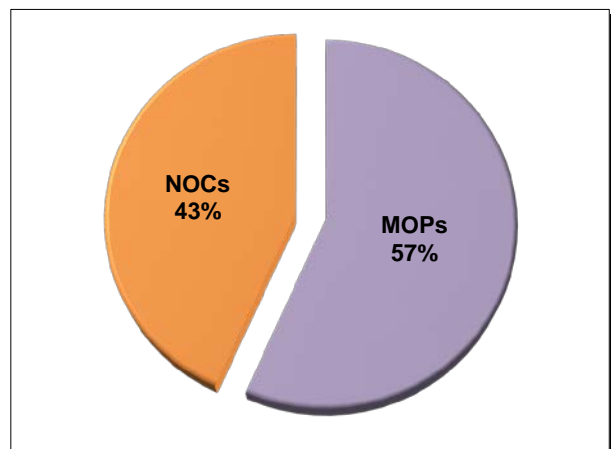


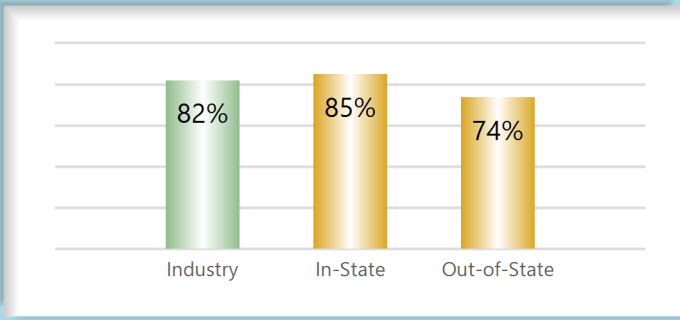
Chart 17 Claims for Compensation Analysis



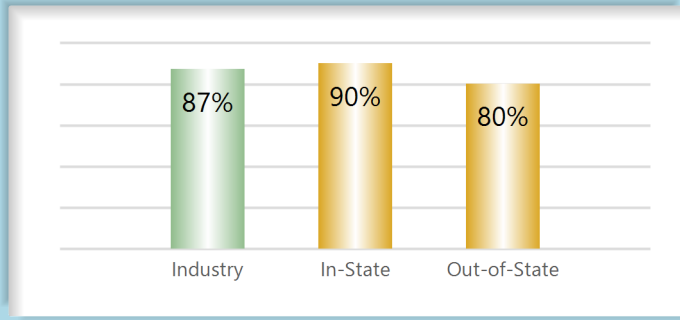
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of all filings.

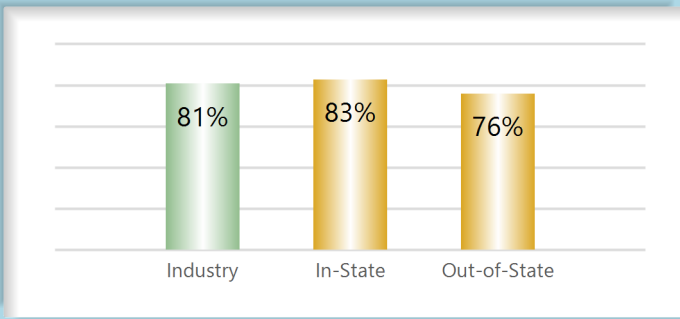
Lost Time First Report Filings Compliance



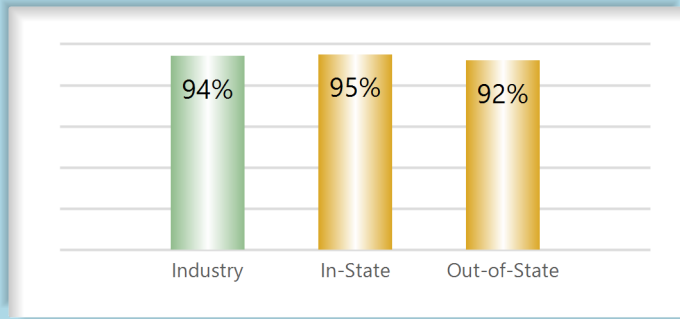
Initial Indemnity Payments Compliance



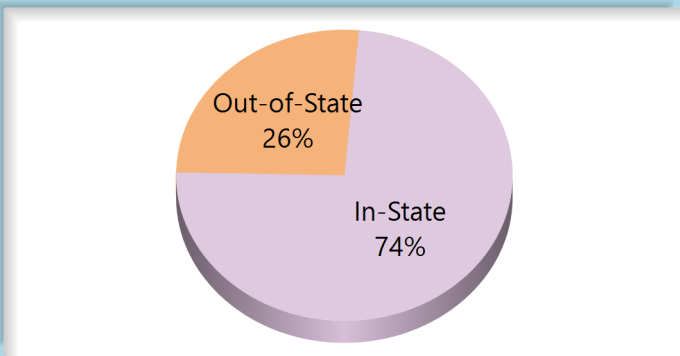
Initial MOP Filings Compliance



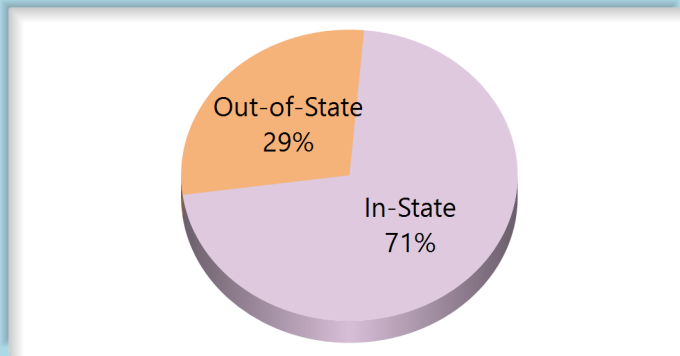
Initial Indemnity NOC Filings Compliance



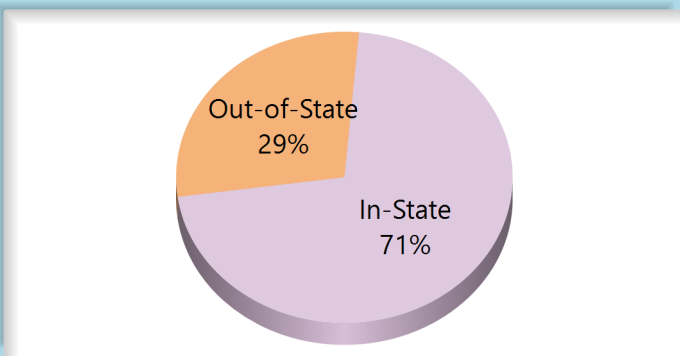
% of Lost Time First Report Filings



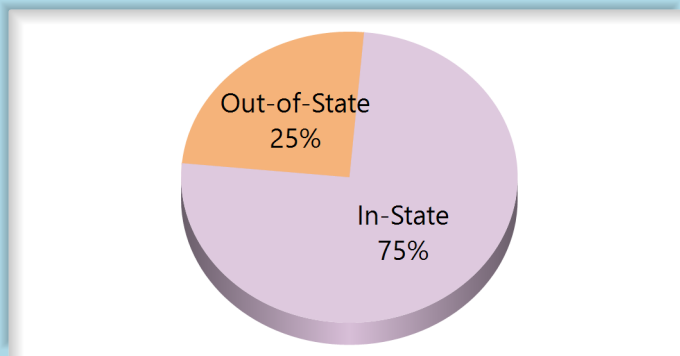
% of Initial Indemnity Payments



% of Initial MOP Filings

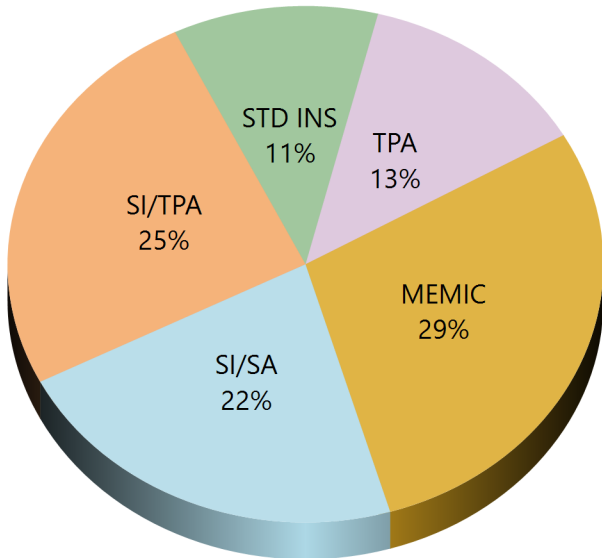


% of Initial Indemnity NOC Filings

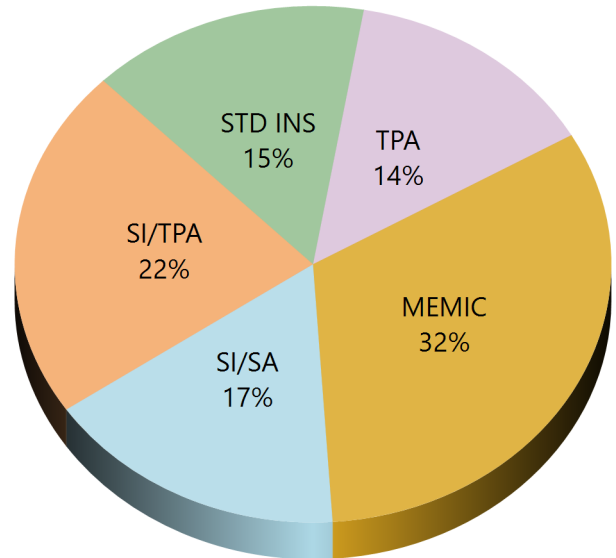


Volume by Type of Insurer

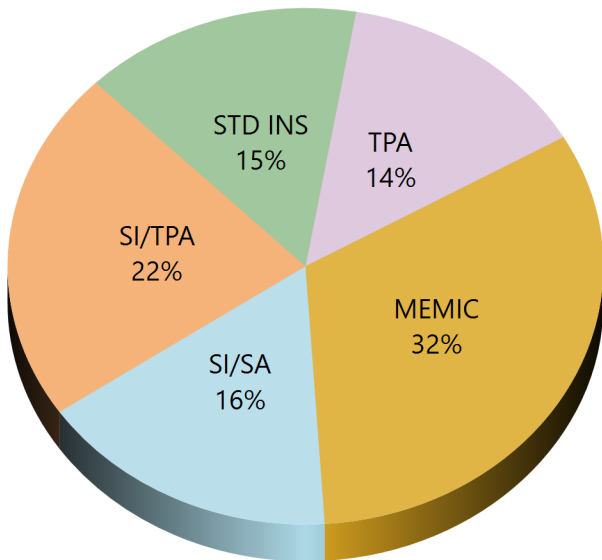
Lost Time First Report Filings



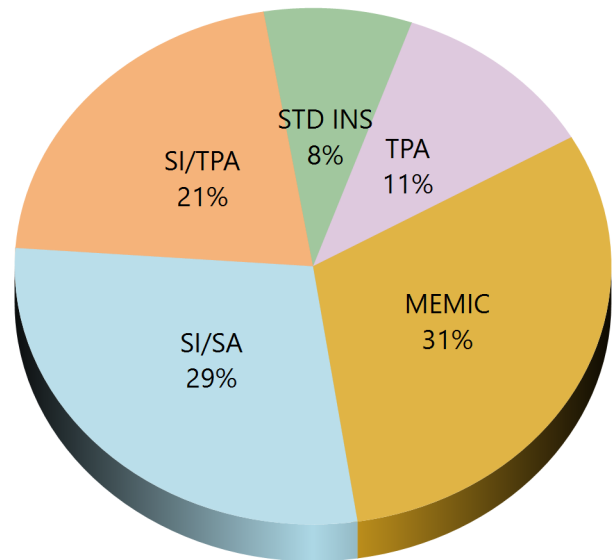
Initial Indemnity Payments



Initial Memorandum of Payment Filings



Initial Indemnity Notice of Controversy Filings

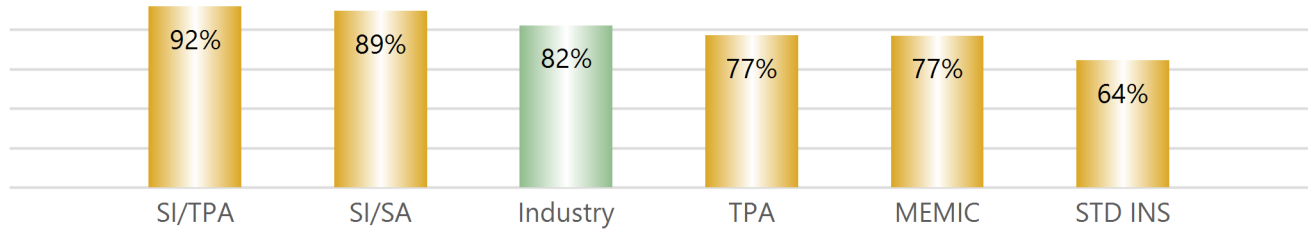


KEY:

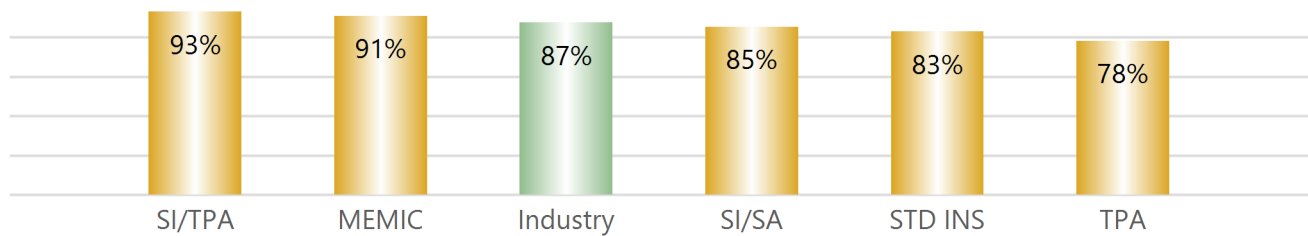
- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA-Administered

Compliance by Type of Insurer

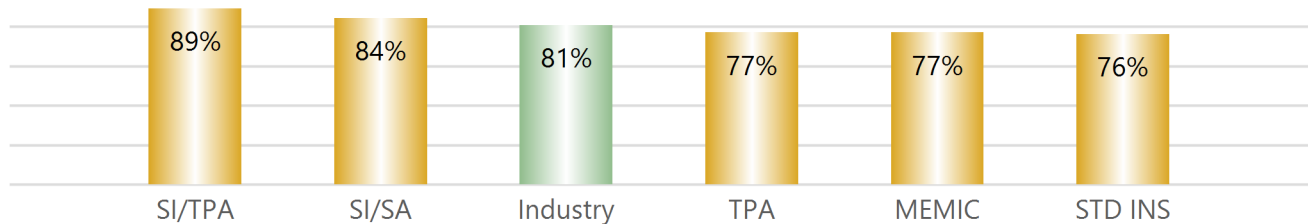
Lost Time First Report Filings: Benchmark = 85%



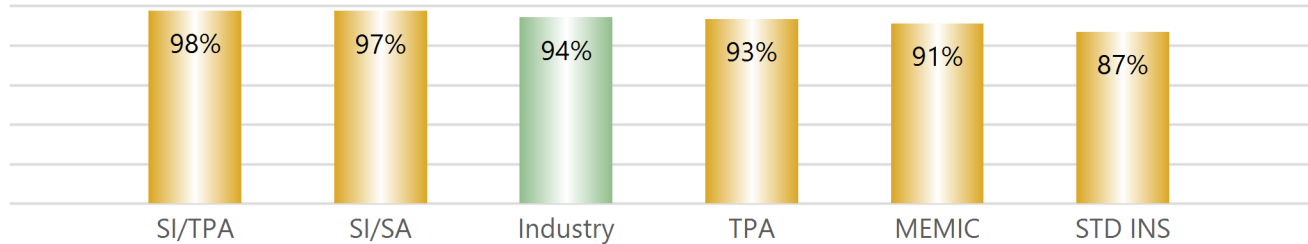
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



KEY:

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA-Administered

ENTITY OVERVIEW

Insurance Group	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	73%	89%	88%	97%
ACCIDENT FUND INSURANCE	55%	67%	33%	No filings
ACUITY MUTUAL INSURANCE*	0%	No filings	No filings	100%
AIG INSURANCE	82%	81%	83%	96%
AIM MUTUAL GROUP*	88%	50%	50%	100%
AMTRUST INSURANCE	38%	74%	74%	36%
ARCH INSURANCE	76%	64%	55%	93%
BATH IRON WORKS	98%	98%	100%	100%
BERKSHIRE HATHAWAY INSURANCE*	0%	43%	0%	No filings
BROADSPIRE SERVICES	81%	88%	71%	97%
CANNON COCHRAN MANAGEMENT SERVICES	75%	79%	64%	92%
CHEROKEE INSURANCE*	100%	100%	67%	No filings
CHESTERFIELD SERVICES*	50%	80%	80%	No filings
CHUBB INSURANCE	79%	83%	81%	96%
CHURCH MUTUAL INSURANCE*	0%	50%	50%	No filings
CIANBRO CORPORATION*	50%	No filings	No filings	100%
CINCINNATI INSURANCE*	0%	75%	25%	No filings
CNA INSURANCE	59%	92%	75%	100%
CONSTITUTION STATE SERVICES	59%	77%	92%	100%
CONTINENTAL INDEMNITY*	0%	100%	100%	No filings
CORVEL ENTERPRISE COMP	47%	63%	47%	75%
COTTINGHAM & BUTLER CLAIMS SERVICES	83%	70%	70%	86%
CROSS INSURANCE	94%	97%	97%	98%
EASTERN ALLIANCE INSURANCE	79%	91%	91%	100%
ELECTRIC INSURANCE	92%	100%	100%	100%
EMPLOYERS HOLDING INSURANCE	100%	67%	67%	100%
ESIS	61%	70%	70%	93%
EVEREST REINS HOLDINGS GROUP*	63%	100%	100%	100%
FAIRFAX FINANCIAL GROUP*	0%	50%	0%	No filings
FEDERATED MUTUAL INSURANCE	29%	67%	33%	100%
FEDERATED RURAL ELECTRIC INSURANCE*	100%	No filings	No filings	No filings
FRANKENMUTH INSURANCE*	No filings	100%	100%	No filings
FUTURECOMP	91%	85%	88%	100%
GALLAGHER BASSETT SERVICES	72%	71%	66%	86%
GREAT AMERICAN INSURANCE*	67%	100%	50%	No filings
GREAT FALLS INSURANCE*	0%	0%	0%	No filings
GREAT WEST INSURANCE*	0%	100%	100%	No filings
GUARD INSURANCE	58%	100%	55%	60%
HANNAFORD BROTHERS	60%	75%	74%	80%
HANOVER INSURANCE	50%	77%	69%	75%
HARTFORD INSURANCE	74%	88%	88%	83%
HELMSMAN MANAGEMENT SERVICES	66%	70%	60%	100%

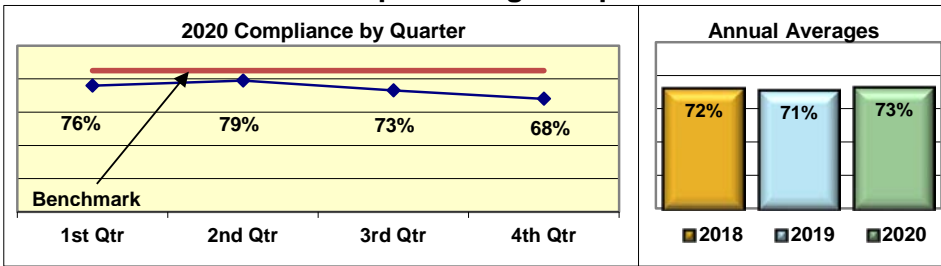
ENTITY OVERVIEW

Insurance Group	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
LIBERTY MUTUAL INSURANCE	68%	79%	77%	91%
MAINE AUTOMOBILE DEALERS ASSOCIATION	72%	12%	12%	50%
MAINE EMPLOYERS' MUTUAL INSURANCE	77%	91%	77%	91%
MAINE HEALTHCARE ASSOCIATION	83%	91%	91%	89%
MAINE MOTOR TRANSPORT ASSOCIATION	95%	95%	100%	97%
MAINE MUNICIPAL ASSOCIATION	96%	90%	91%	99%
MAINE SCHOOL MANAGEMENT ASSOCIATION	89%	92%	92%	100%
MARKEL CORP GROUP*	100%	0%	0%	No filings
MEADOWBROOK INSURANCE*	67%	100%	100%	No filings
MITSUI SUMITOMO INS CO OF AMERICA*	0%	No filings	No filings	100%
NATIONAL LIABILITY & FIRE INSURANCE*	100%	No filings	No filings	No filings
NATIONWIDE INSURANCE*	0%	100%	100%	No filings
NEXT LEVEL ADMINISTRATOR LLC*	100%	No filings	No filings	100%
NGM INSURANCE*	50%	75%	75%	No filings
NORTH AMERICAN RISK SERVICES*	0%	50%	0%	No filings
OLD REPUBLIC INSURANCE	77%	69%	76%	87%
PENNSYLVANIA MFG ASSN	59%	65%	61%	50%
PROTECTIVE INSURANCE	36%	50%	67%	100%
QBE INSURANCE GROUP	81%	88%	75%	100%
SAFETY NATIONAL CASUALTY CORP	73%	84%	78%	91%
SEDGWICK CLAIMS MANAGEMENT SERVICES	88%	88%	93%	99%
SENTRY INSURANCE	61%	90%	88%	75%
SERVICE AMERICAN INDEMNITY	72%	100%	100%	75%
SOMPO JAPAN INSURANCE*	67%	No filings	No filings	100%
STARNET INSURANCE*	25%	50%	50%	100%
STARR INDEMNITY INSURANCE	84%	80%	80%	89%
STATE OF MAINE WORKERS' COMPENSATION TRUST	92%	96%	90%	98%
SYNERNET	92%	95%	88%	97%
THE AMERICAN EQUITY UNDERWRITERS*	67%	100%	100%	0%
TOKIO MARINE INSURANCE*	0%	No filings	No filings	100%
TRAVELERS INSURANCE	51%	74%	64%	87%
TYSON FOODS INC.*	40%	60%	40%	No filings
UTICA MUTUAL INSURANCE*	0%	50%	50%	No filings
VANLINER INSURANCE	82%	67%	67%	100%
WALMART CLAIMS SERVICES	92%	100%	81%	97%
XL INSURANCE	73%	68%	61%	100%
YORK RISK SERVICES	59%	71%	57%	100%
ZURICH INSURANCE	67%	85%	78%	88%

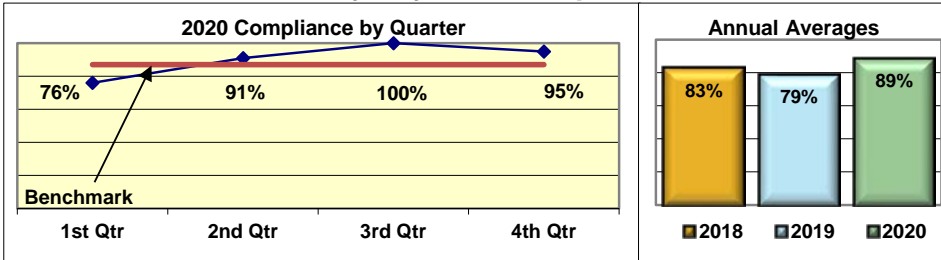
Annual Compliance Report 01/01/2020-12/31/2020

ACADIA INSURANCE

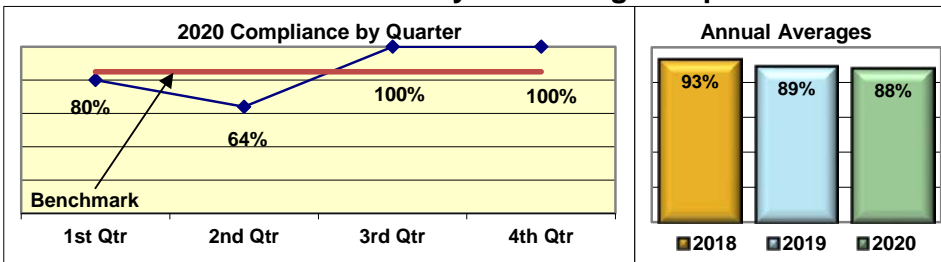
Lost Time First Report Filing Compliance



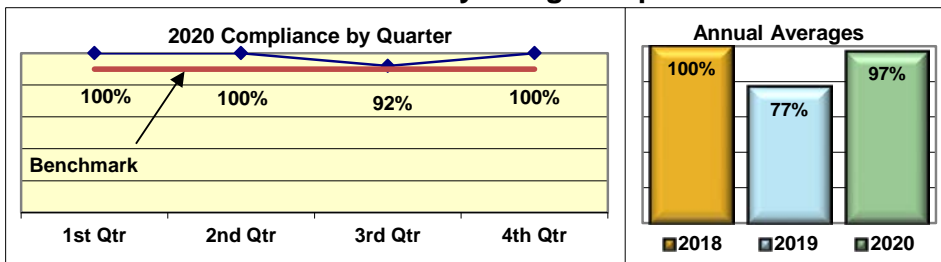
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



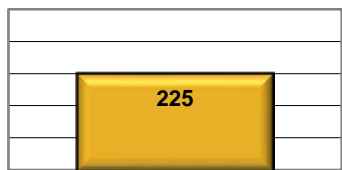
Summary

Acadia Insurance is an insurer that administered its own claims in 2020 under the following rating companies:

Acadia Insurance
Continental Western Insurance
Firemen's Ins. Co. of Wash. DC
Union Insurance

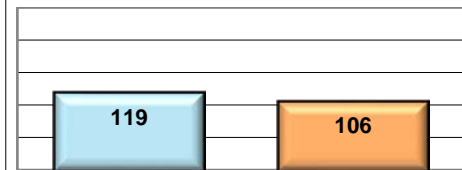
Utilization Analysis

Lost Time First Reports Received



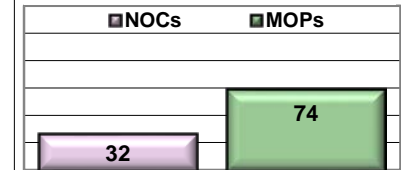
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

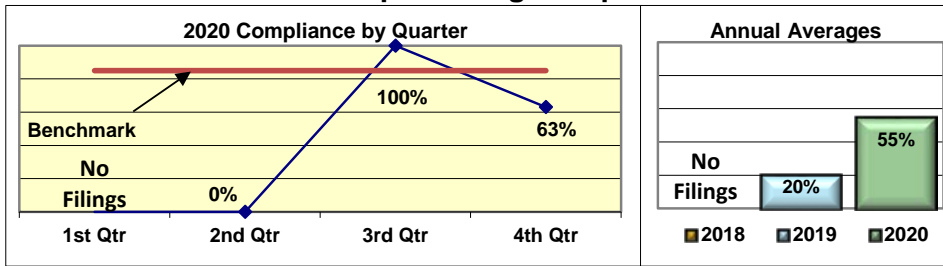
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

30%

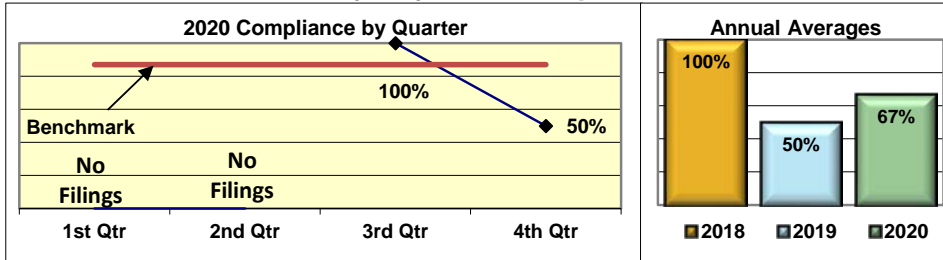
Annual Compliance Report
01/01/2020-12/31/2020

ACCIDENT FUND INSURANCE

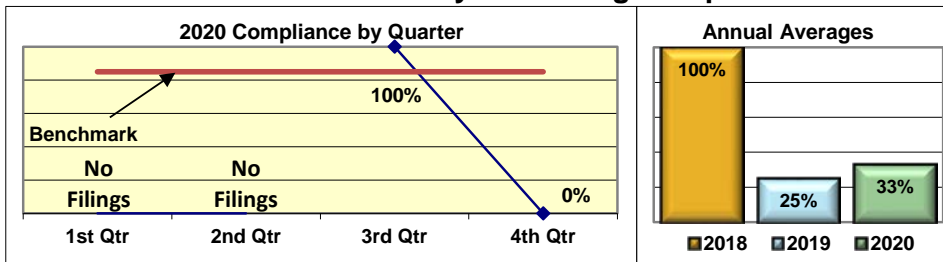
Lost Time First Report Filing Compliance



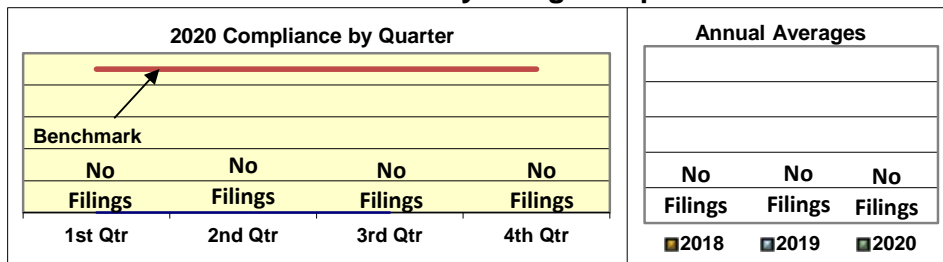
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

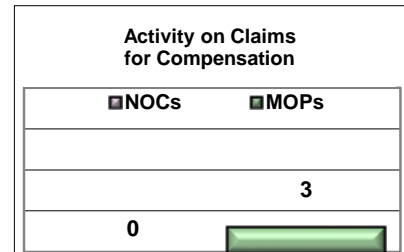
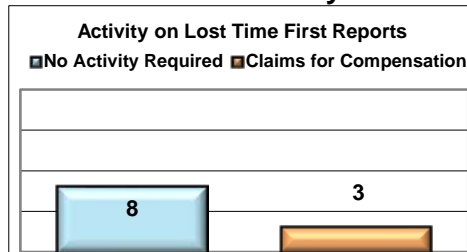
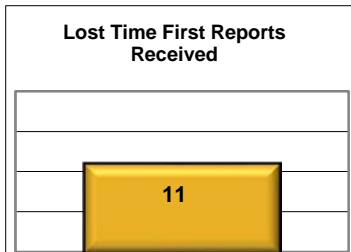
Accident Fund Insurance is an insurer that used third parties to administer claims in 2020 under the following rating company:

Accident Fund General Insurance
Accident Fund Ins. Co. of America
United Wisconsin Insurance

Accident Fund Insurance used the following third parties in 2020:

Gallagher Bassett Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%

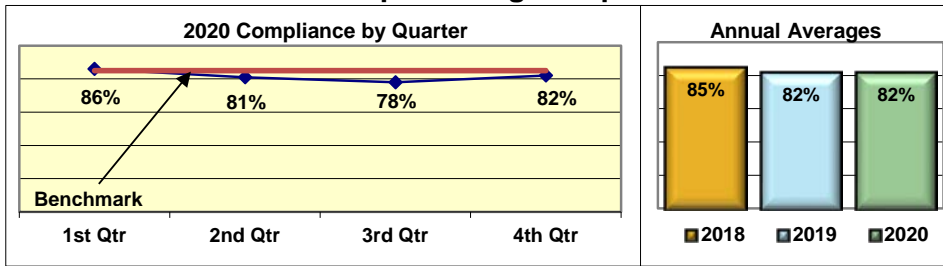
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

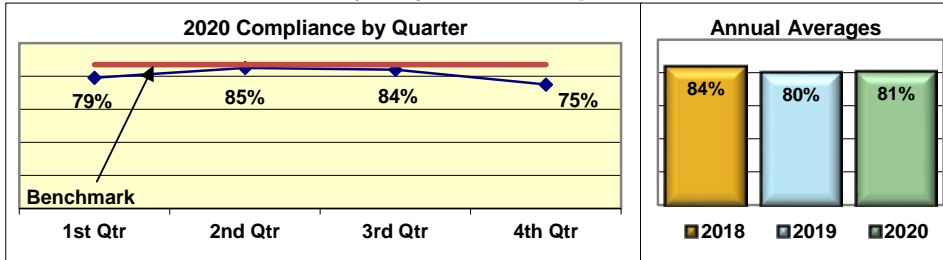
Annual Compliance Report 01/01/2020-12/31/2020

AIG INSURANCE

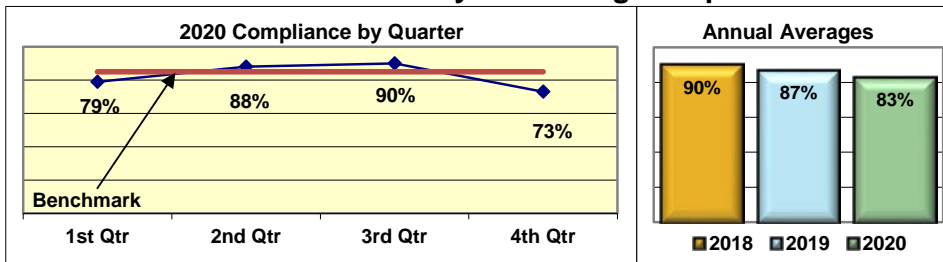
Lost Time First Report Filing Compliance



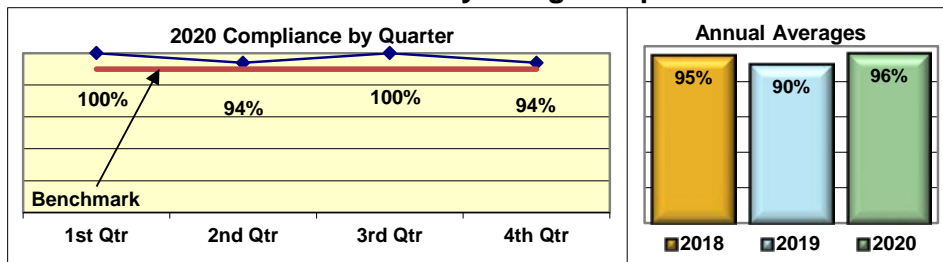
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

AIG Insurance is an insurer that administered its own claims and used third parties to administer claims in 2020 under the following rating companies:

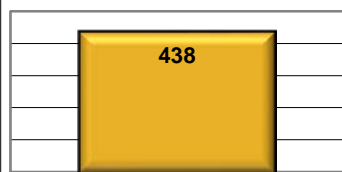
AIU Insurance
Granite State Insurance
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitts.
New Hampshire Insurance

AIG Insurance used the following third parties in 2020:

Broadspire Services
Constitution State Services
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.

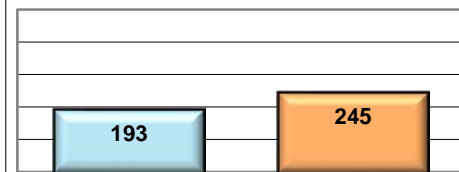
Utilization Analysis

Lost Time First Reports Received



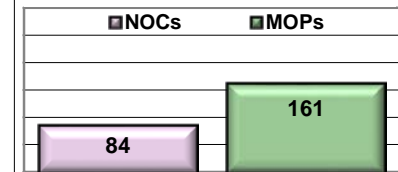
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

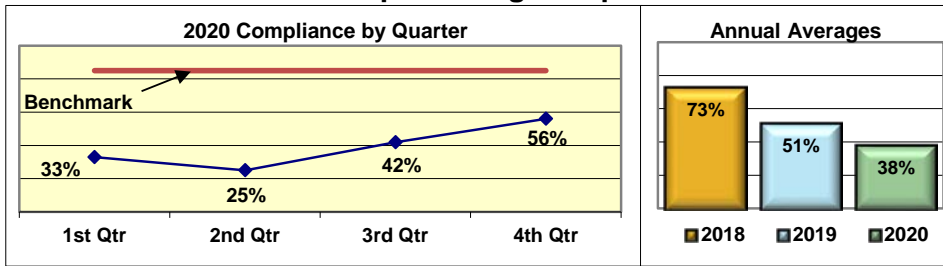
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

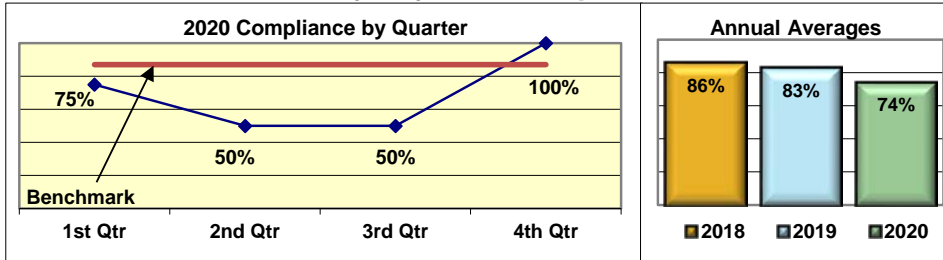
Annual Compliance Report 01/01/2020-12/31/2020

AMTRUST INSURANCE

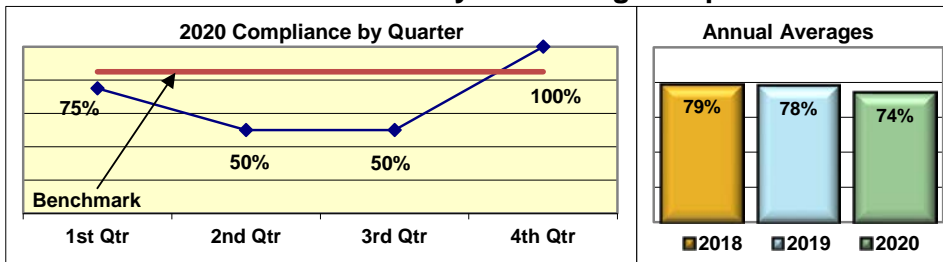
Lost Time First Report Filing Compliance



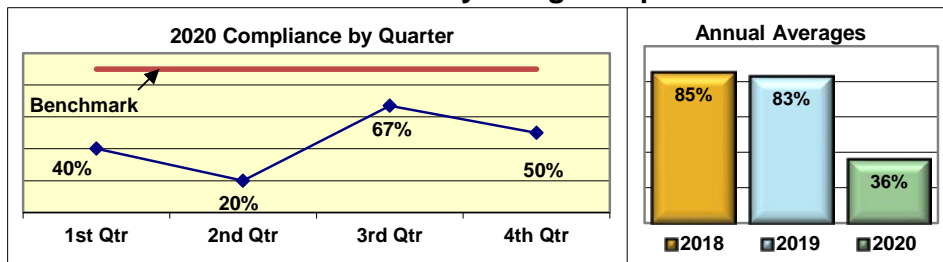
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Amtrust North America is an insurer that administered its own claims in 2020 under the following rating companies:

Security National Insurance
Technology Insurance
Wesco Insurance

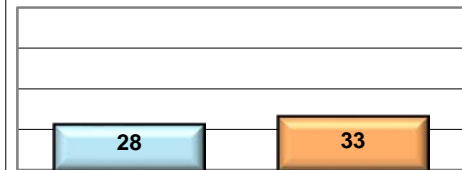
Utilization Analysis

Lost Time First Reports Received



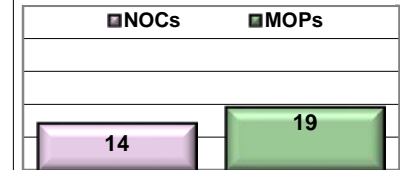
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

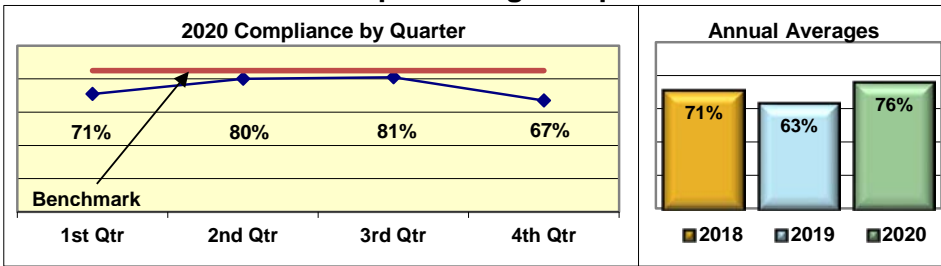
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

42%

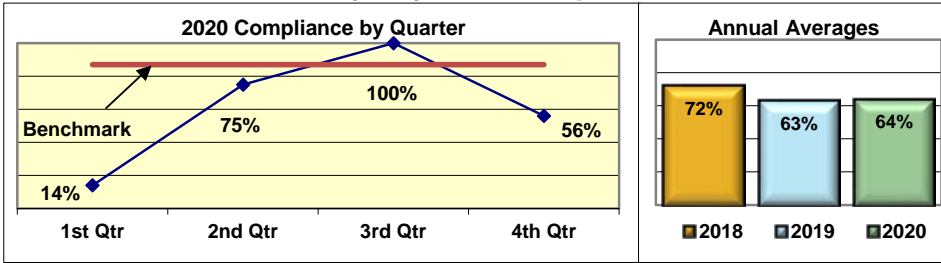
Annual Compliance Report 01/01/2020-12/31/2020

ARCH INSURANCE

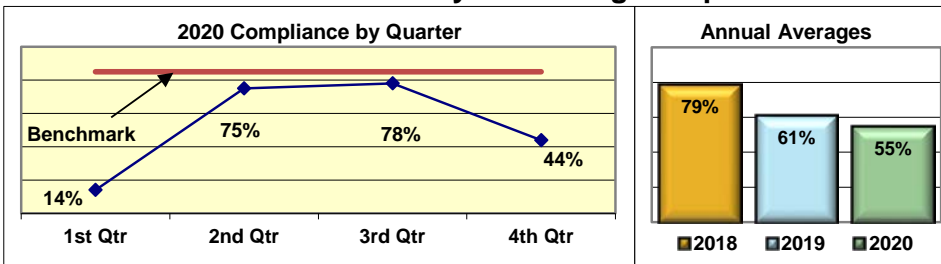
Lost Time First Report Filing Compliance



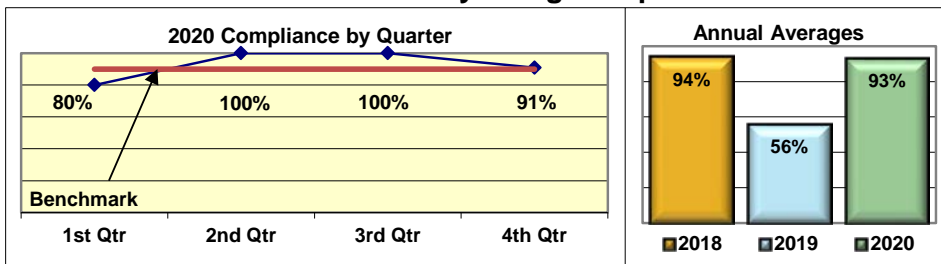
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Arch Insurance is an insurer that used third parties to administer claims in 2020 under the following rating company:

Arch Insurance

Arch Insurance used the following third parties in 2020:

- Broadspire Services
- Cannon Cochran Management Svcs.
- CorVel Enterprise Comp.
- Cottingham & Butler Claims Services
- ESIS
- Gallagher Bassett Services
- Sedgwick Claims Management Svcs.
- York Risk Services

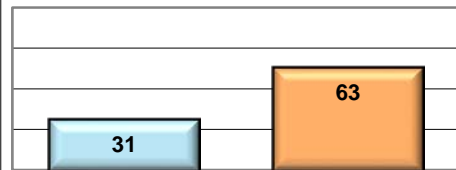
Utilization Analysis

Lost Time First Reports Received



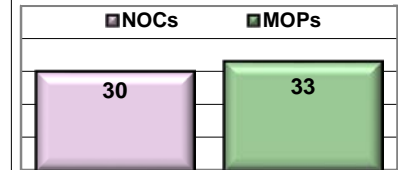
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

32%

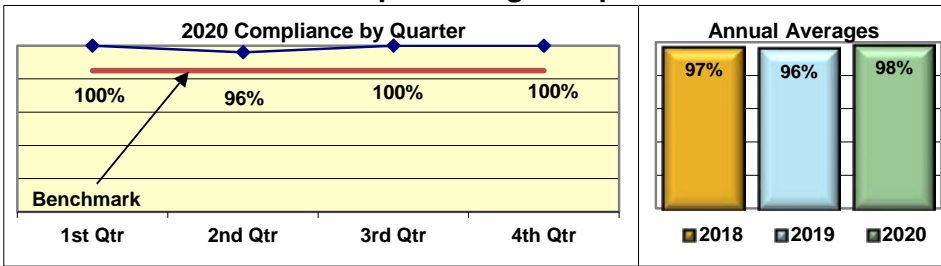
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

48%

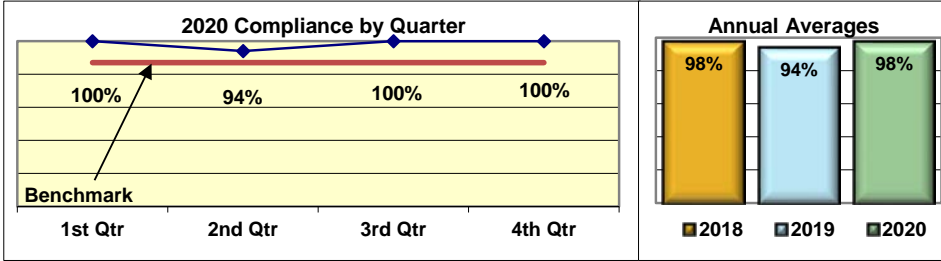
Annual Compliance Report 01/01/2020-12/31/2020

BATH IRON WORKS

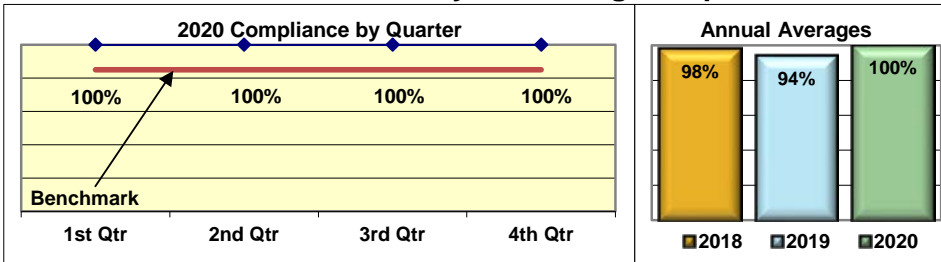
Lost Time First Report Filing Compliance



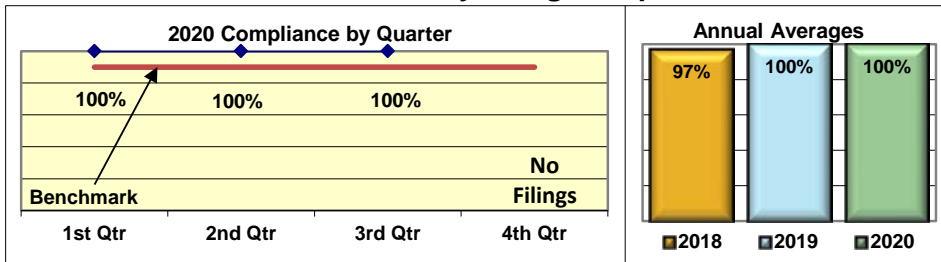
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



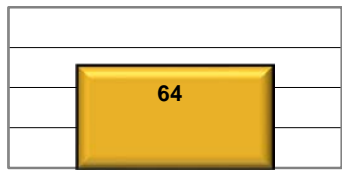
Summary

Bath Iron Works is a self-insured employer that administered its own claims in 2020 under the following name:

Bath Iron Works

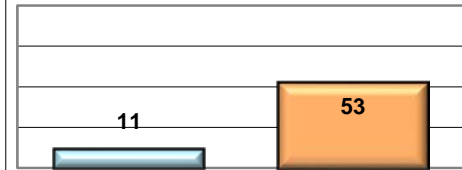
Utilization Analysis

Lost Time First Reports Received



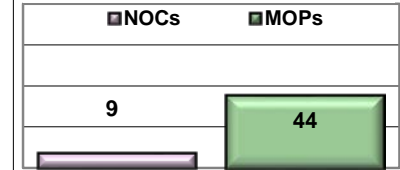
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

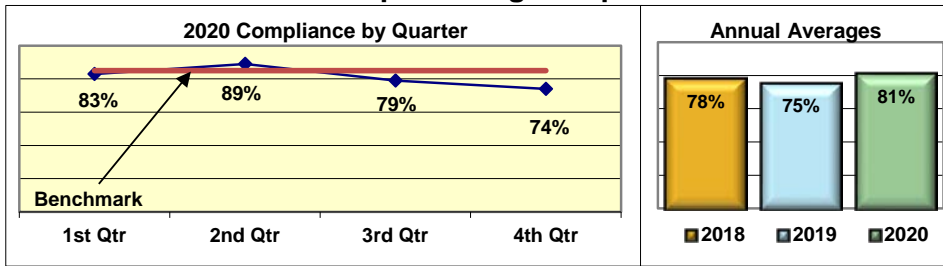
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

17%

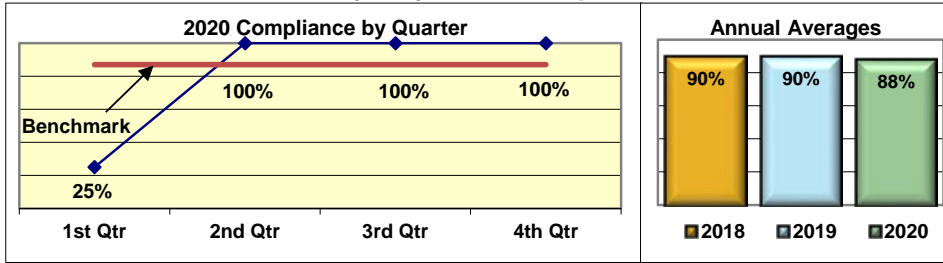
Annual Compliance Report 01/01/2020-12/31/2020

BROADSPIRE SERVICES

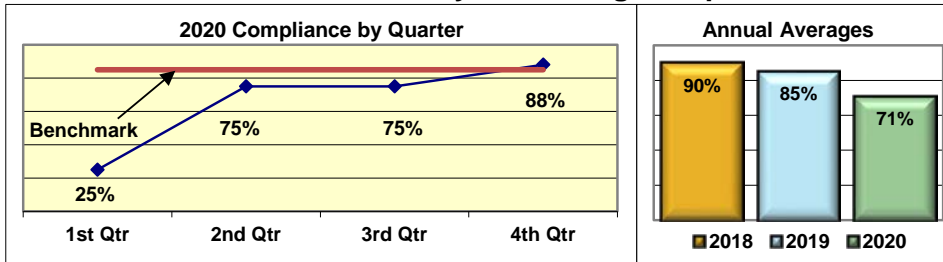
Lost Time First Report Filing Compliance



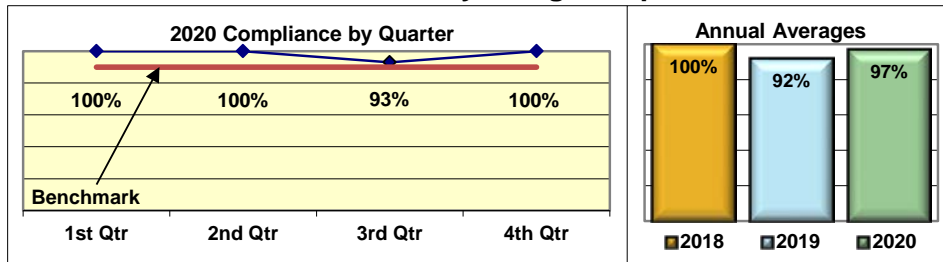
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



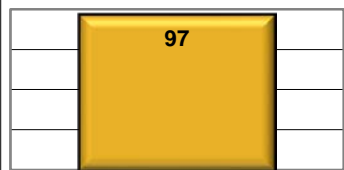
Summary

Broadspire Services is a third party administrator that administered claims in 2020 for the following rating companies:

- ACE American Insurance
- AIU Insurance
- American Zurich Insurance
- Arch Insurance
- Employers Assurance
- Employers Compensation Insurance
- Employers Preferred Insurance
- Everest National Insurance
- Indemnity Ins. Co. of No. America
- New Hampshire Insurance
- Old Republic Insurance
- Property & Casualty Ins. Co. of Hartford
- Safety National Casualty
- Service American Indemnity
- Transportation Insurance
- XL Insurance America
- XL Specialty Insurance

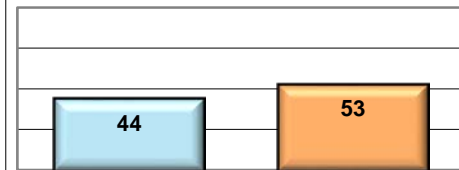
Utilization Analysis

Lost Time First Reports Received



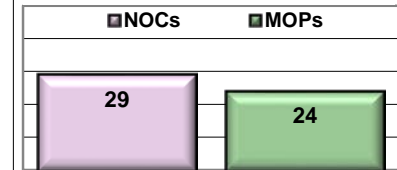
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

30%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

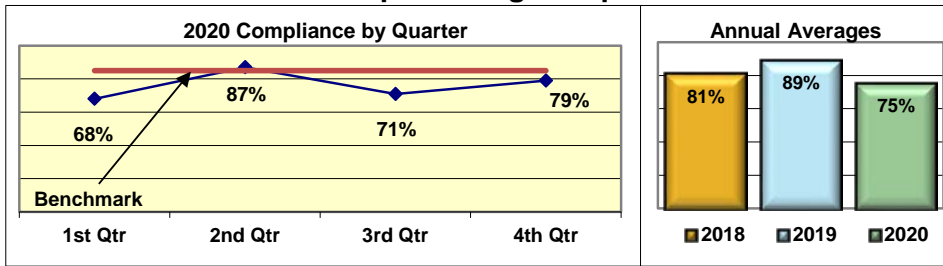
55%

Annual Compliance Report

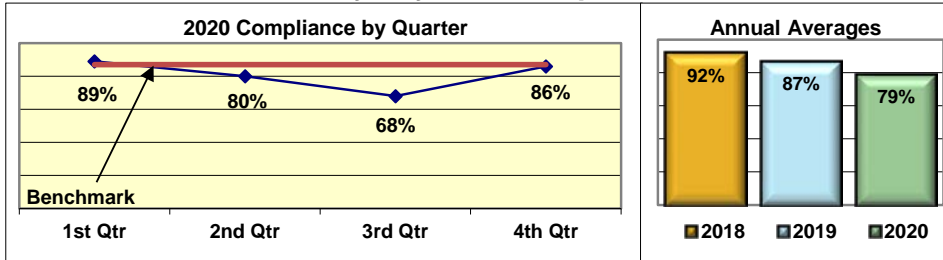
01/01/2020-12/31/2020

CANNON COCHRAN MANAGEMENT SERVICES

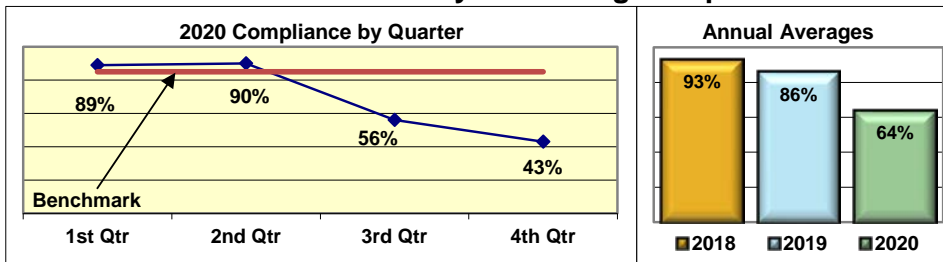
Lost Time First Report Filing Compliance



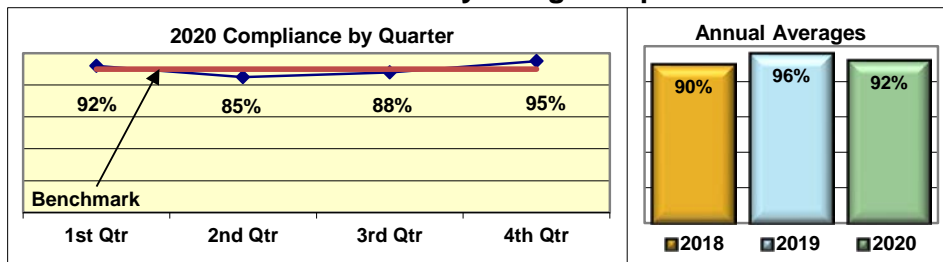
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Cannon Cochran Management Services is a third party administrator that administered claims in 2020 for the following rating companies:

- American Zurich Insurance
- Arch Insurance
- Great Falls Insurance
- Indemnity Ins. Co. of North America
- Mitsui Sumitomo Ins. Co. of America
- Old Republic Insurance
- Property & Cas. Ins. Co. of Hartford
- Safety National Casualty
- State National Insurance
- Zurich American Insurance

and self-insured employers:

- City of Lewiston
- Greater Portland V Group Trust
- Lepage Bakeries
- Maine Turnpike Authority
- Sappi North America
- University of Maine System

Utilization Analysis

Lost Time First Reports Received



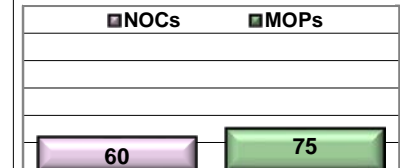
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

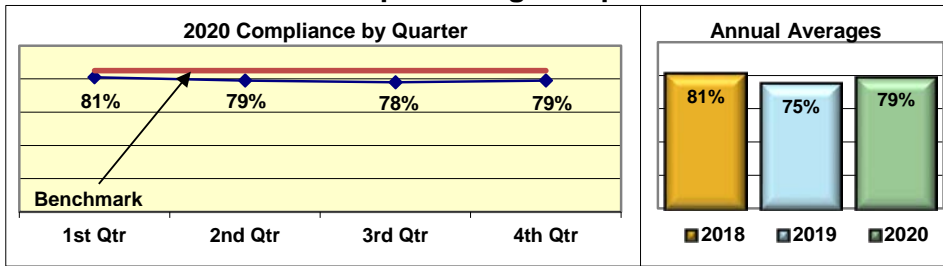
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

44%

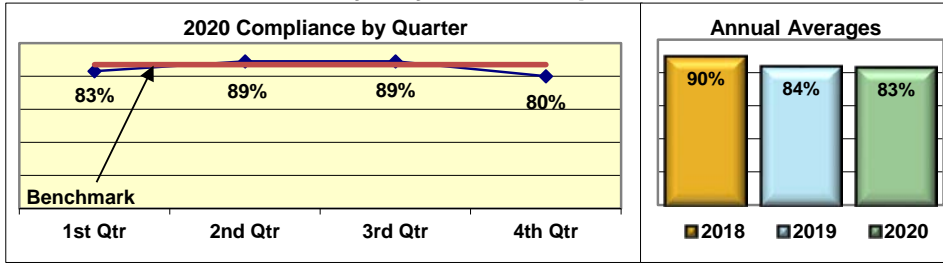
Annual Compliance Report 01/01/2020-12/31/2020

CHUBB INSURANCE

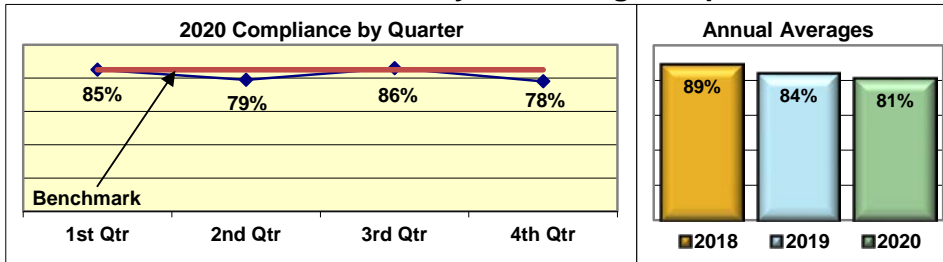
Lost Time First Report Filing Compliance



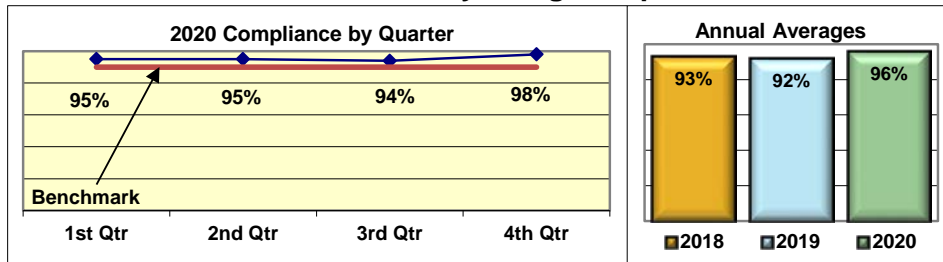
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Chubb Insurance is an insurer that used third parties to administer claims in 2020 under the following rating companies:

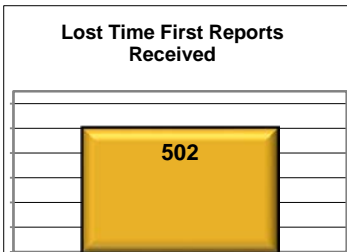
- ACE American Insurance
- ACE Property & Casualty Insurance
- Chubb Indemnity Insurance
- Chubb National Insurance
- Federal Insurance
- Indemnity Ins. Co. of North America

Chubb Insurance used the following third parties in 2020:

- Broadspire Services
- Cannon Cochran Management Svcs.
- Constitution State Services
- CorVel Enterprise Comp.
- Cottingham & Butler Claims Svcs.
- ESIS
- Gallagher Bassett Services
- Helmsman Management Services
- Sedgwick Claims Management Svcs.
- York Risk Services

Utilization Analysis

Lost Time First Reports Received



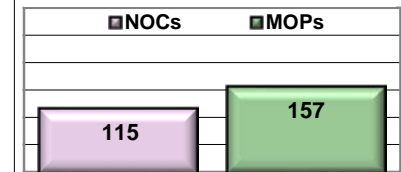
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

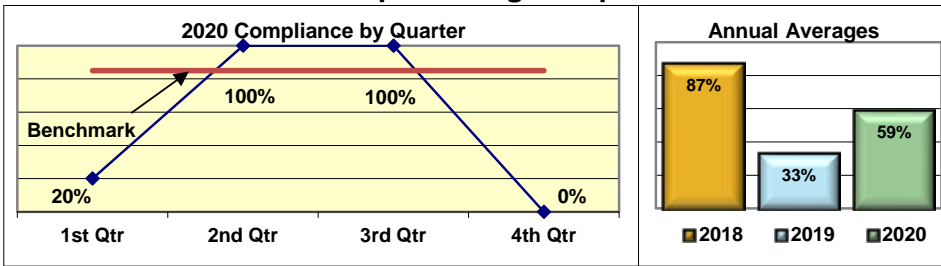
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

42%

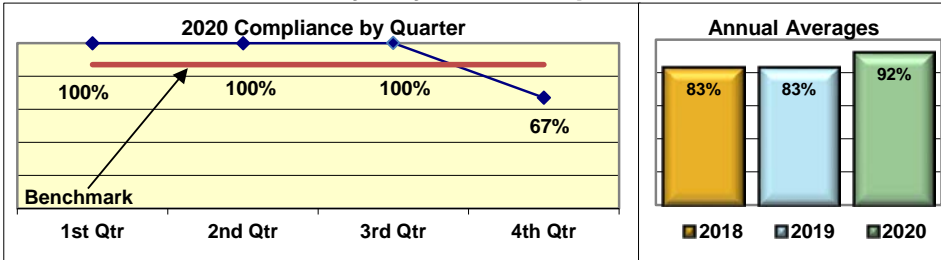
Annual Compliance Report 01/01/2020-12/31/2020

CNA INSURANCE

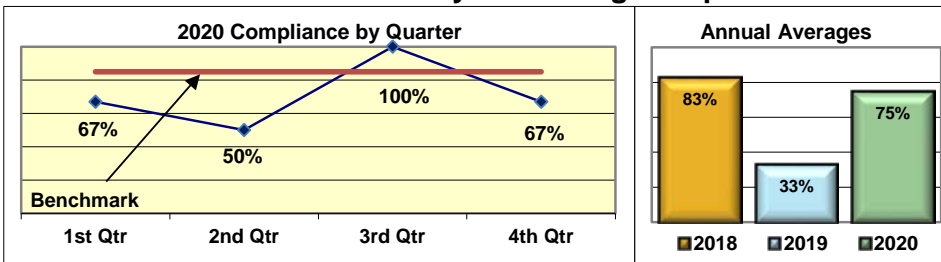
Lost Time First Report Filing Compliance



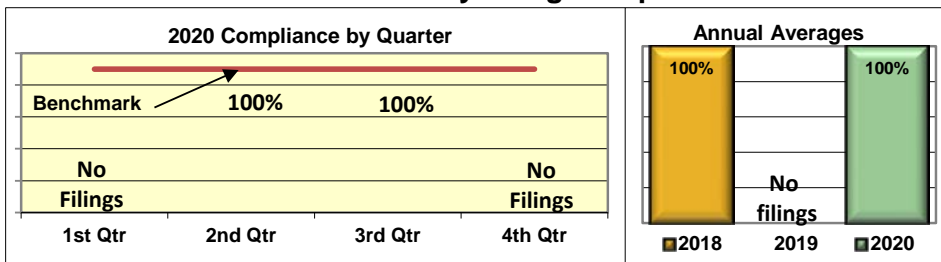
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

CNA Insurance is an insurer that administered its own claims in 2020 under the following rating companies:

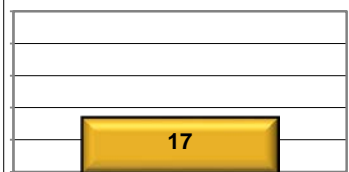
American Casualty Co. of Reading PA
 Continental Casualty
 Continental Insurance
 CNA Claims Plus
 National Fire Ins Co. of Hartford
 Transportation Insurance
 Valley Forge Insurance

CNA Insurance used the following third parties in 2020:

Broadspire Services
 Gallagher Bassett Services

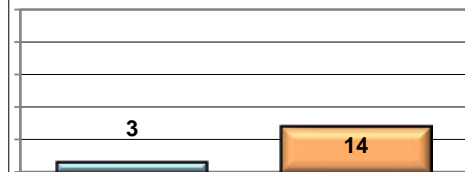
Utilization Analysis

Lost Time First Reports Received



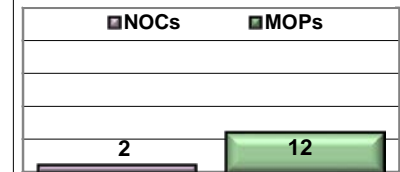
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

12%

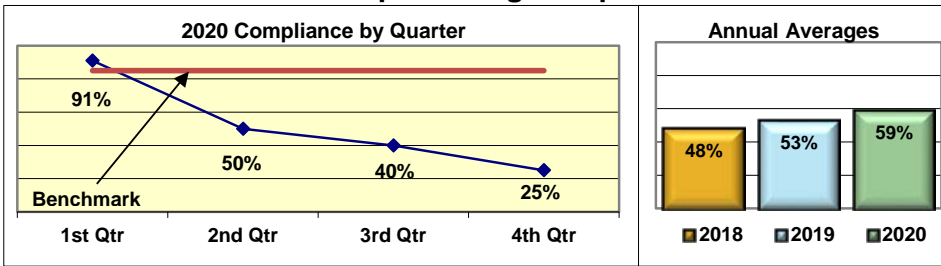
Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

14%

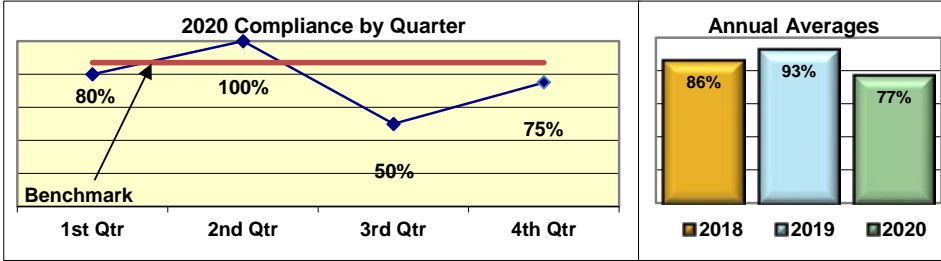
Annual Compliance Report 01/01/2020-12/31/2020

CONSTITUTION STATE SERVICES

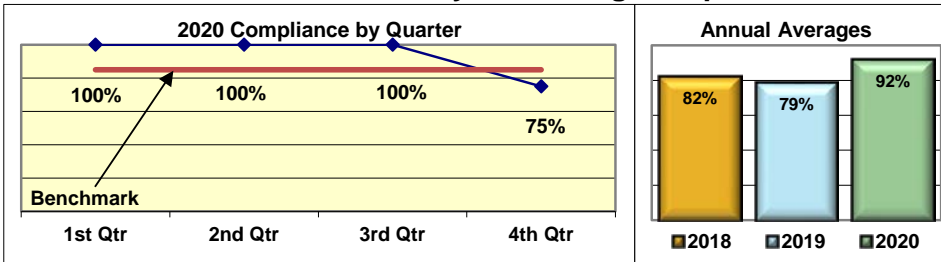
Lost Time First Report Filing Compliance



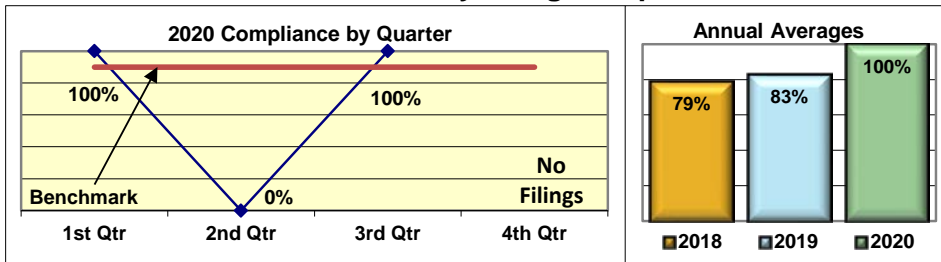
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



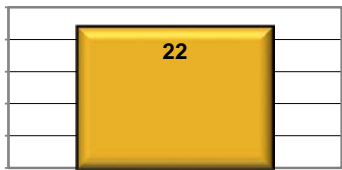
Summary

Constitution State Services is a third party administrator that administered claims in 2020 for the following rating companies:

ACE American Insurance
Indemnity Ins. Co. of No. America
New Hampshire Insurance

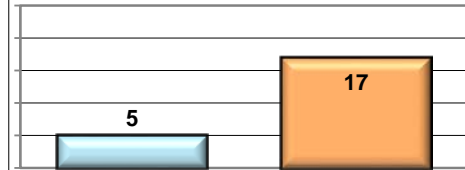
Utilization Analysis

Lost Time First Reports Received



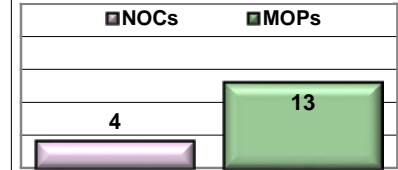
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

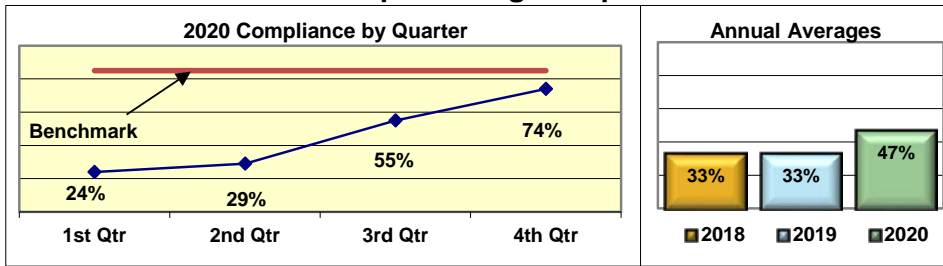
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

24%

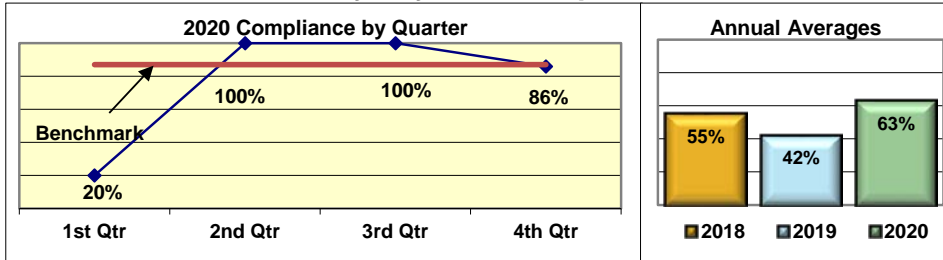
Annual Compliance Report 01/01/2020-12/31/2020

CORVEL ENTERPRISE COMP.

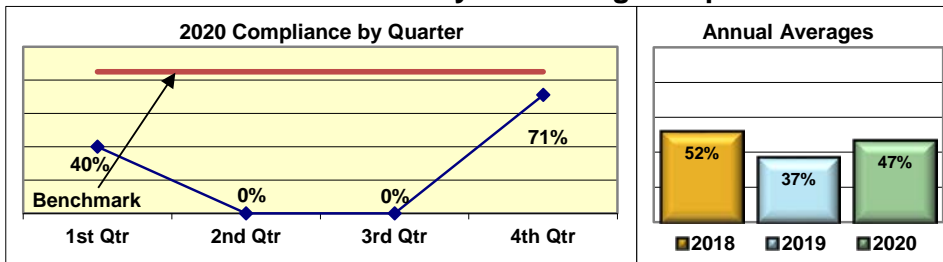
Lost Time First Report Filing Compliance



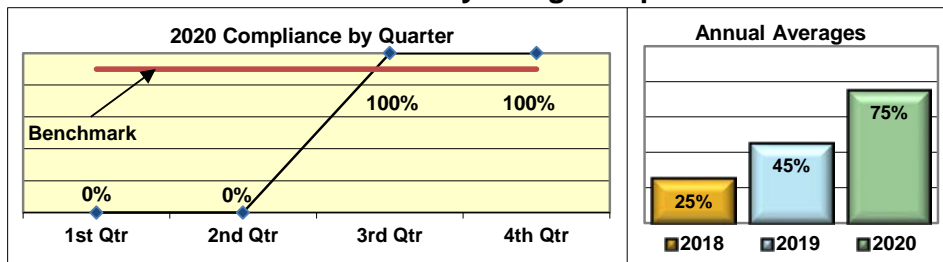
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



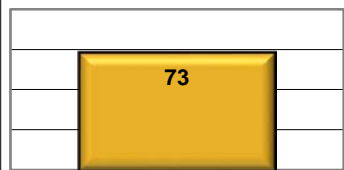
Summary

CorVel Enterprise Comp. is a third party administrator that administered claims in 2020 for the following rating companies:

- AIU Insurance
- American Zurich
- Arch Insurance
- Indemnity Ins. Co. of North America
- Maine Employers Mutual Insurance
- Old Republic Insurance
- Prop. & Cas. Ins. Co. of Hartford
- Safety National Casualty Corp.
- XL Insurance America

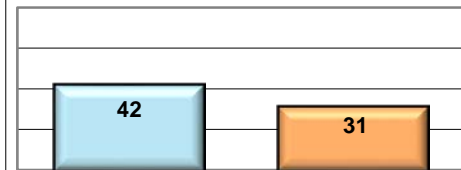
Utilization Analysis

Lost Time First Reports Received



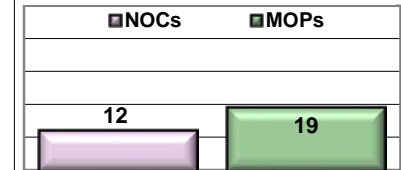
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

16%

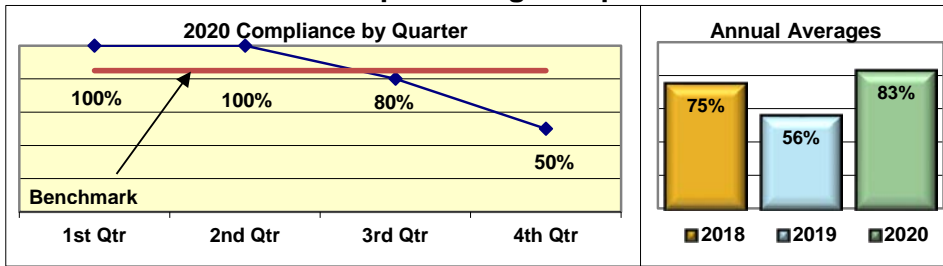
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

39%

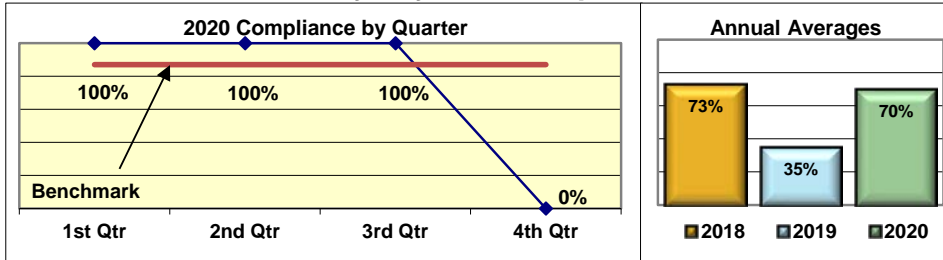
Annual Compliance Report 01/01/2020-12/31/2020

COTTINGHAM & BUTLER CLAIMS SERVICES

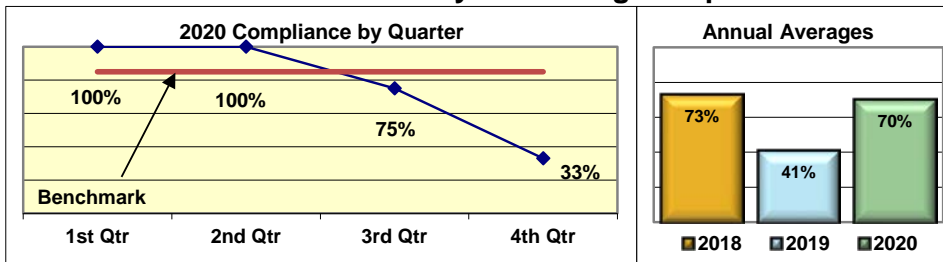
Lost Time First Report Filing Compliance



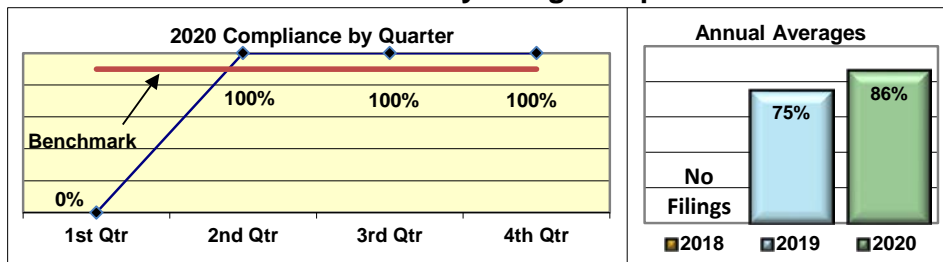
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



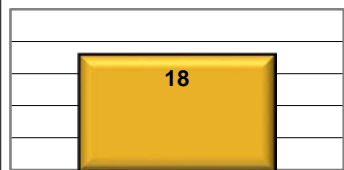
Summary

Cottingham & Butler Claims Services is a third party administrator that administered claims in 2020 for the following rating companies:

- American Zurich Insurance
- Arch Insurance
- Indemnity Ins. Co of North America
- XL Insurance America Inc.

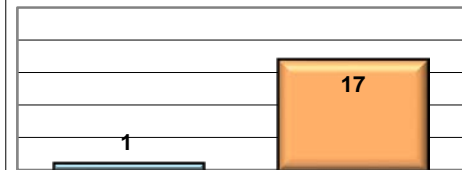
Utilization Analysis

Lost Time First Reports Received



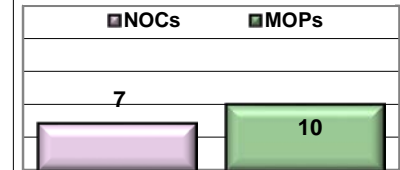
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

39%

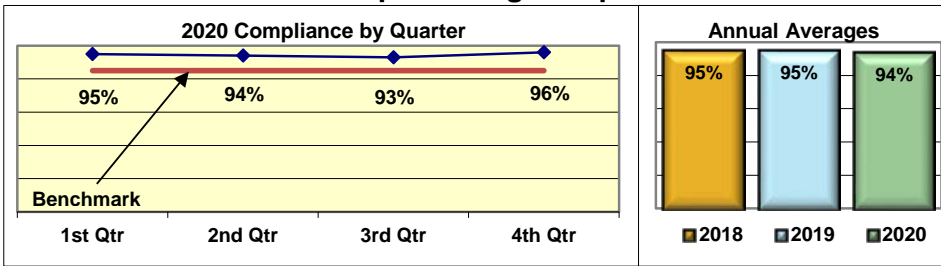
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

41%

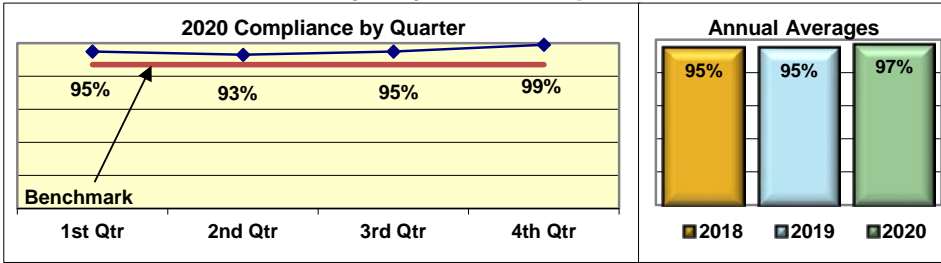
Annual Compliance Report 01/01/2020-12/31/2020

CROSS INSURANCE

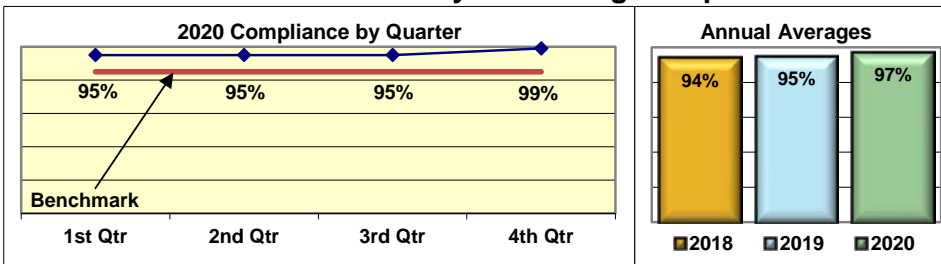
Lost Time First Report Filing Compliance



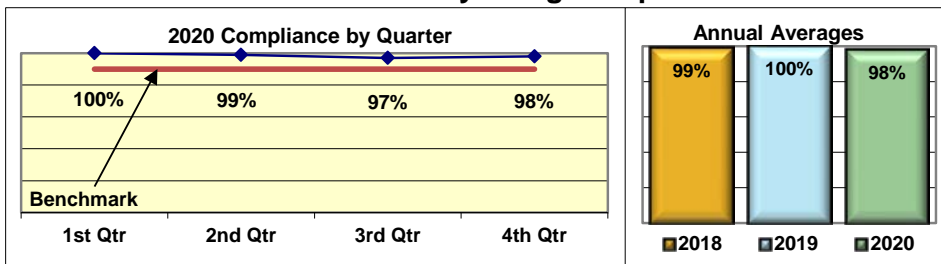
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



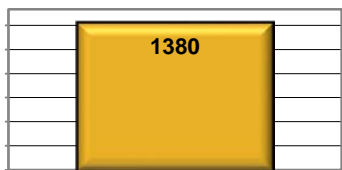
Summary

Cross Insurance is a third party administrator that administered claims in 2020 for the following self-insured employers:

- Auburn, City of
- Central Maine Power Co.
- Construction Services Group Trust
- Distributors Suppliers Group Trust
- Eastern Maine Group
- Forest Products Group Trust
- Hussey Seating Co.
- Maine Oil Dealers Association
- MaineGeneral Health WC Trust Fund
- ME State WC Group Trust
- Mfg. of Maine Group Trust
- Parker Hannifin Corporation
- Social Services & Education

Utilization Analysis

Lost Time First Reports Received



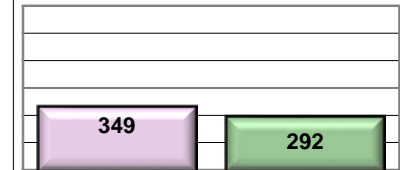
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

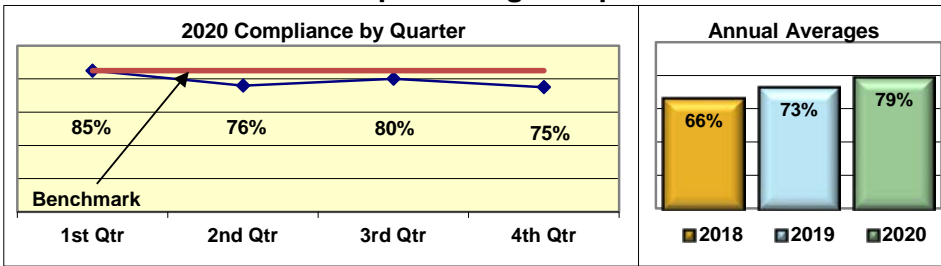
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

54%

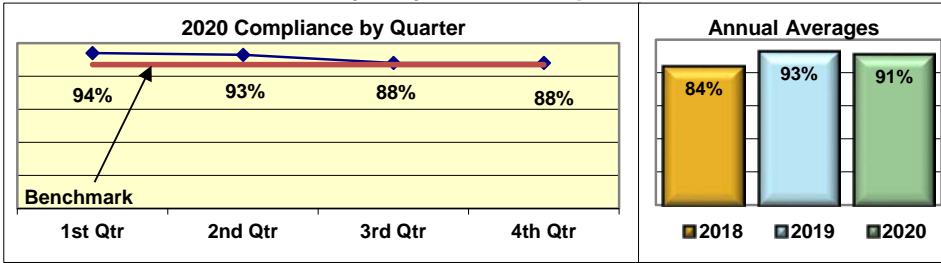
Annual Compliance Report
01/01/2020-12/31/2020

EASTERN ALLIANCE INSURANCE

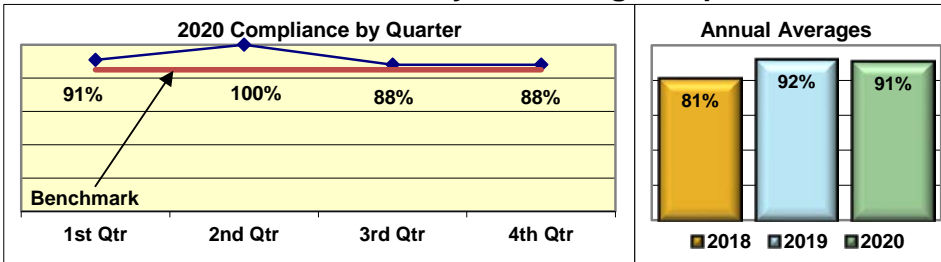
Lost Time First Report Filing Compliance



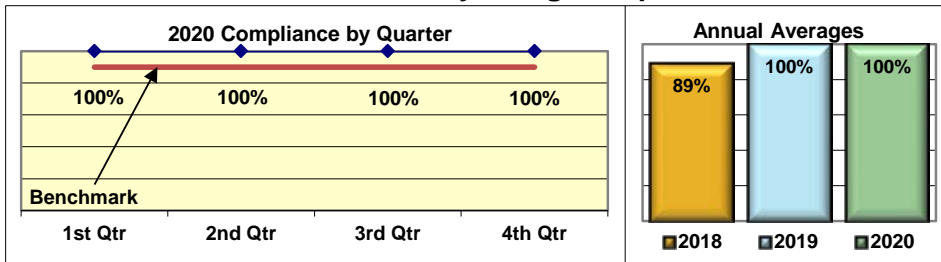
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Eastern Alliance is an insurer that administered its own claims in 2020 under the following rating companies:

- Allied Eastern Indemnity Insurance
- Eastern Advantage Assurance Ins.
- Eastern Alliance Insurance

Utilization Analysis

Lost Time First Reports Received



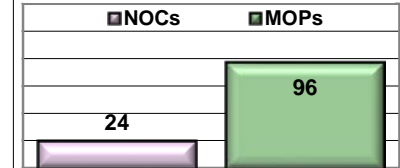
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

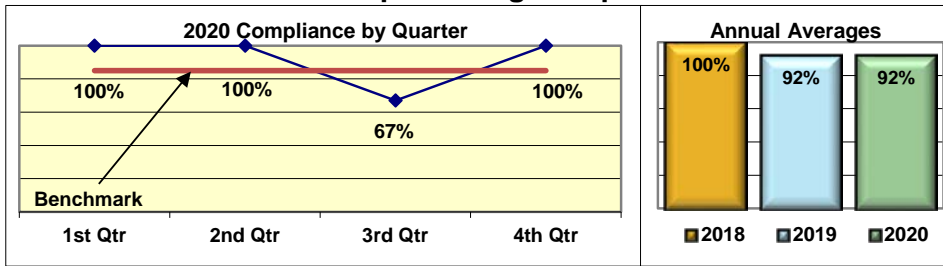
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

20%

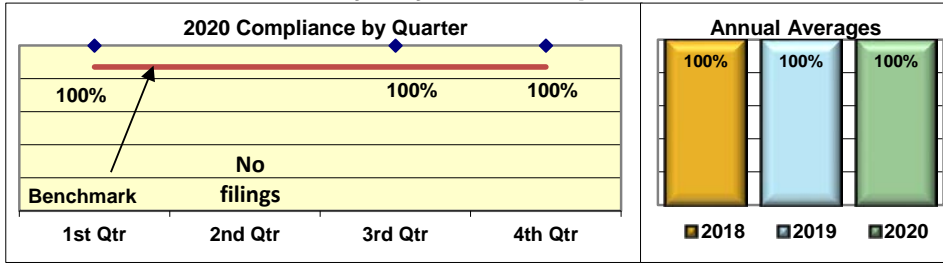
Annual Compliance Report 01/01/2020-12/31/2020

ELECTRIC INSURANCE

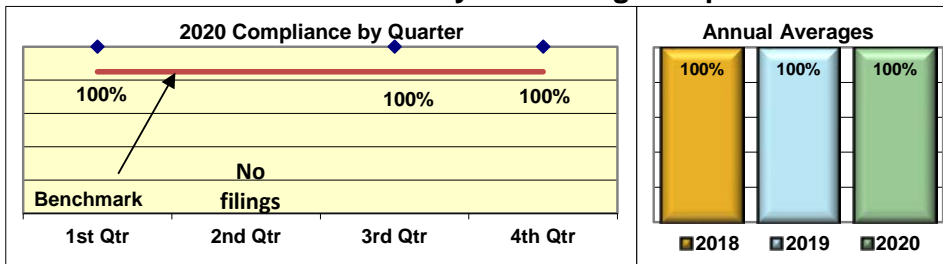
Lost Time First Report Filing Compliance



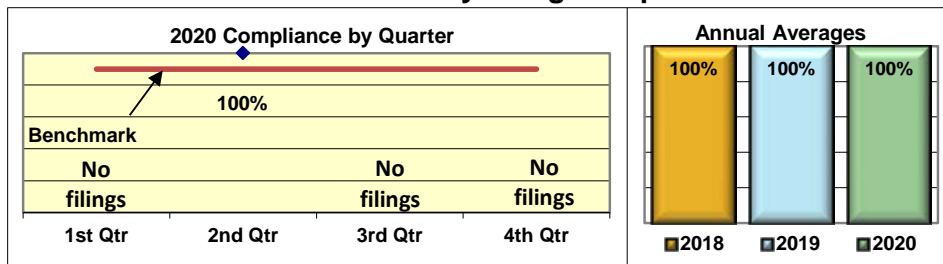
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Electric Insurance is an insurer that used a third party to administer claims in 2020 under the following rating company:

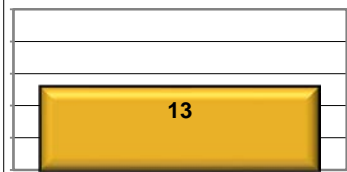
Electric Insurance

Electric Insurance used the following third party in 2020:

Sedgwick Claims Management Svcs.

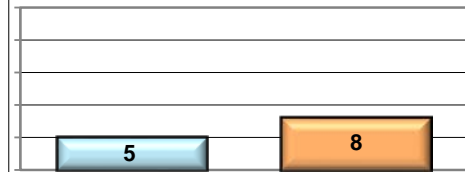
Utilization Analysis

Lost Time First Reports Received



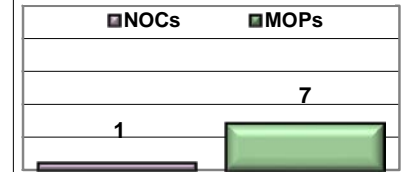
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

8%

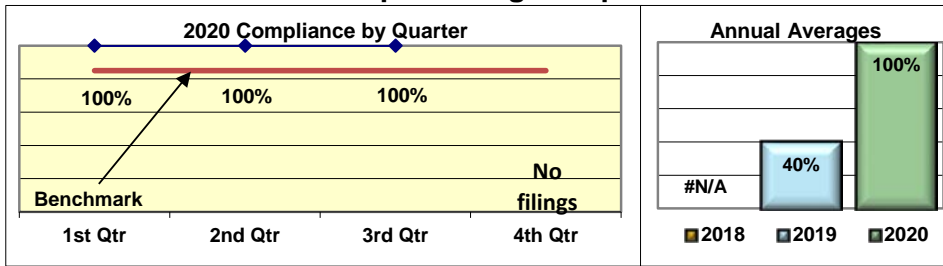
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

13%

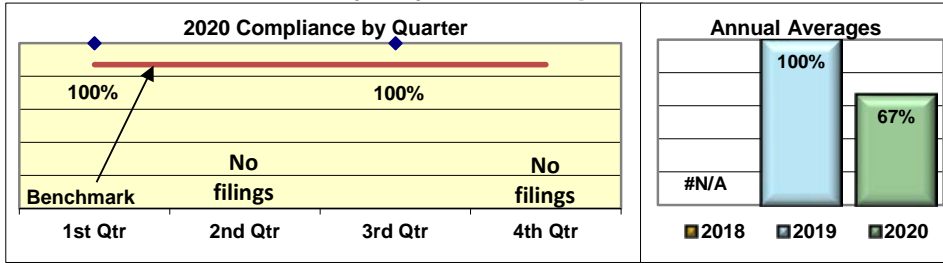
Annual Compliance Report 01/01/2020-12/31/2020

EMPLOYERS HOLDING INSURANCE

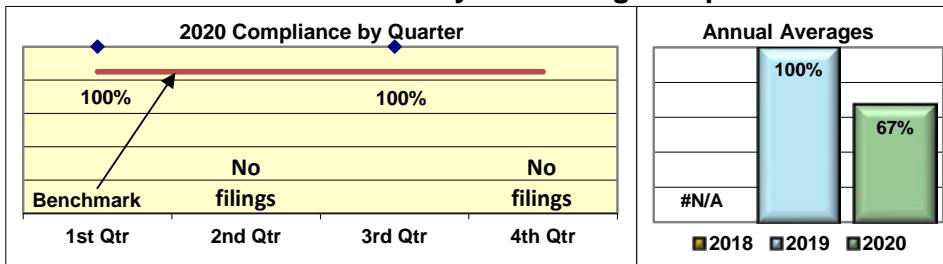
Lost Time First Report Filing Compliance



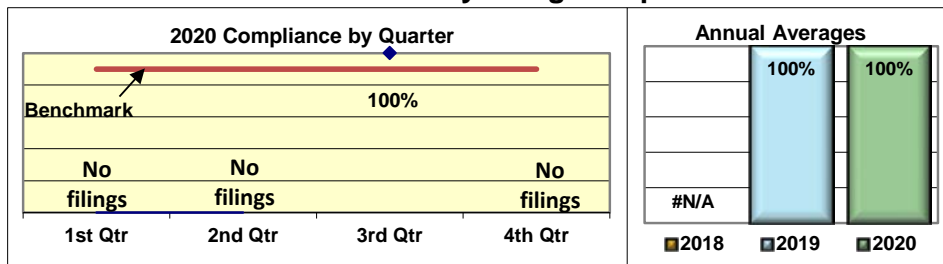
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Employers Holding Insurance is an insurer that used third parties to administer claims in 2020 under the following rating companies:

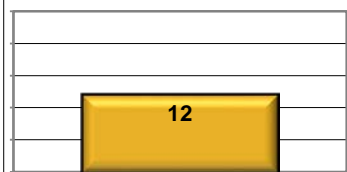
Employers Assurance
Employers Compensation Insurance
Employers Preferred Insurance

Employers Holding Insurance used the following third parties in 2020:

Broadspire Services

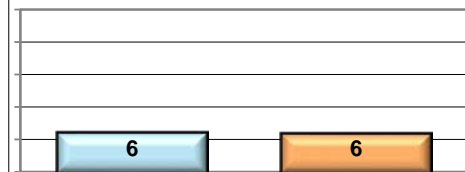
Utilization Analysis

Lost Time First Reports Received



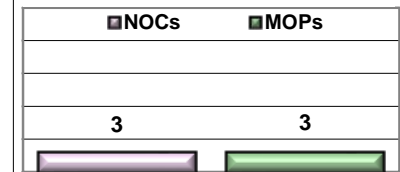
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

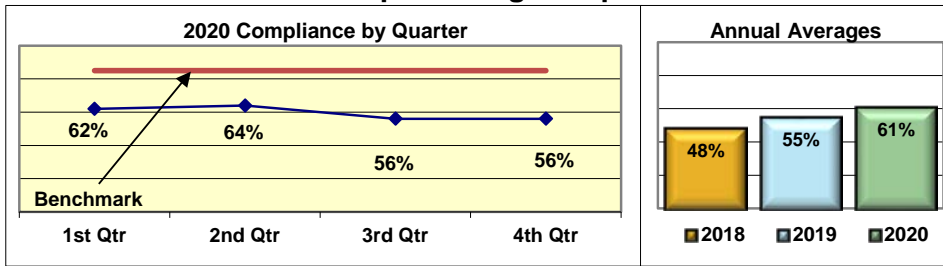
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

50%

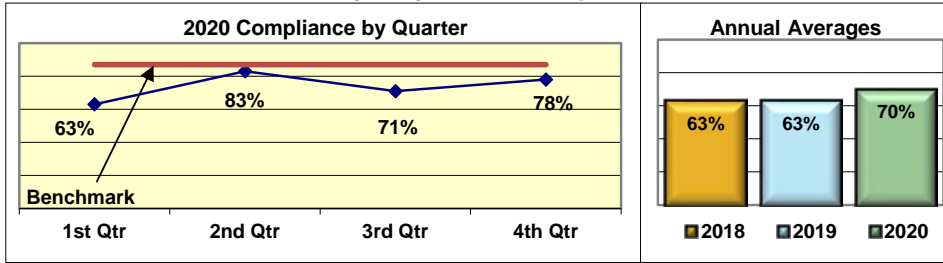
Annual Compliance Report 01/01/2020-12/31/2020

ESIS

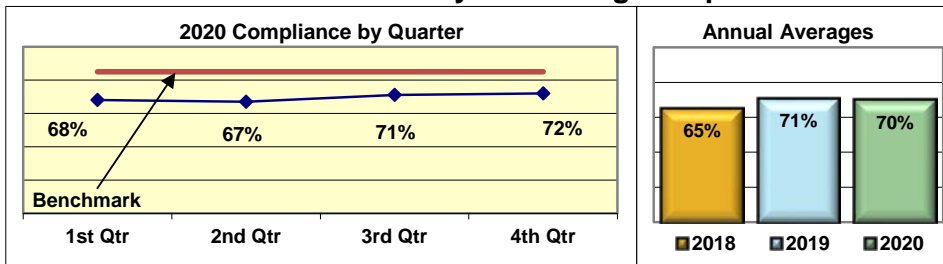
Lost Time First Report Filing Compliance



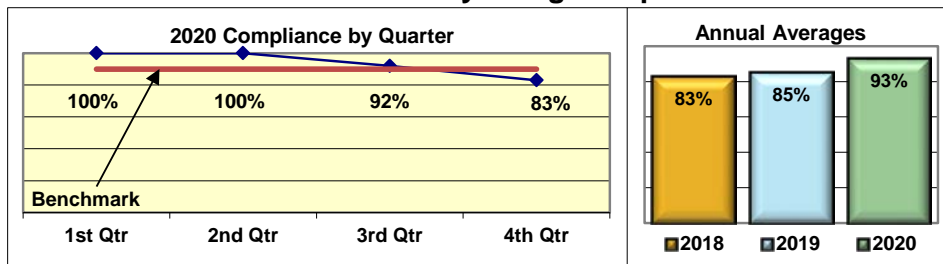
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

ESIS is a third party administrator that administered claims in 2020 for the following rating companies:

- ACE American Insurance
- ACE Property & Casualty Insurance
- AIU Insurance
- American Zurich Insurance
- Arch Insurance
- Federal Insurance
- Indemnity Ins. Co. of No. America
- New Hampshire Insurance
- Old Republic Insurance
- Property & Casualty Ins. Co. of Hartford
- Safety National Casualty Corp.
- Starr Indemnity & Liability
- XL Insurance America Inc.
- Zurich American Insurance

and the following self-insured employer:

- Unifirst Corporation

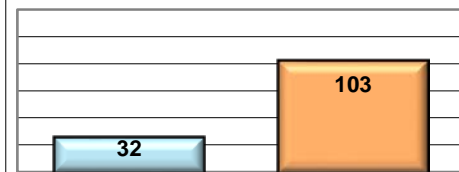
Utilization Analysis

Lost Time First Reports Received



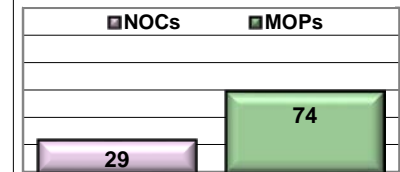
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

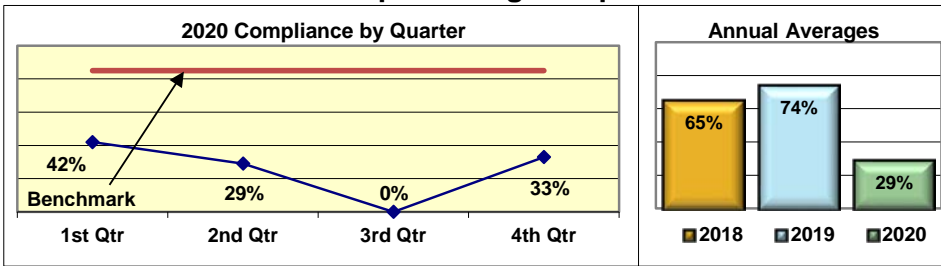
28%

Annual Compliance Report

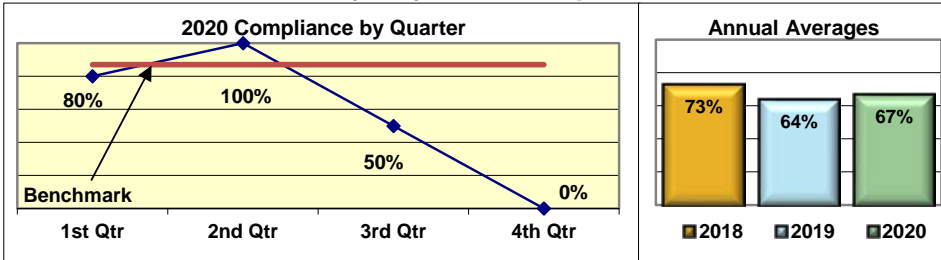
01/01/2020-12/31/2020

FEDERATED MUTUAL INSURANCE

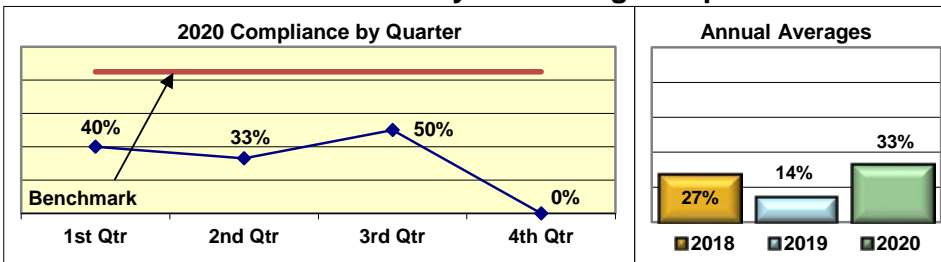
Lost Time First Report Filing Compliance



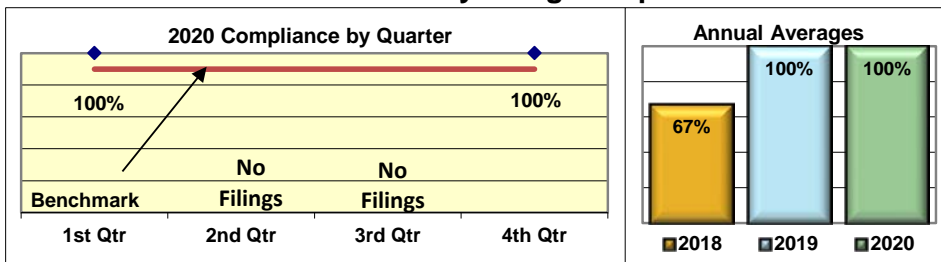
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

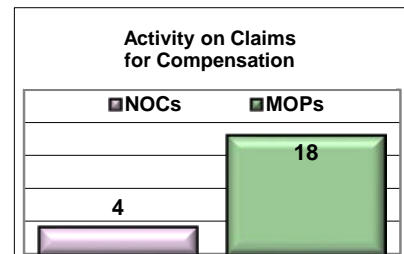
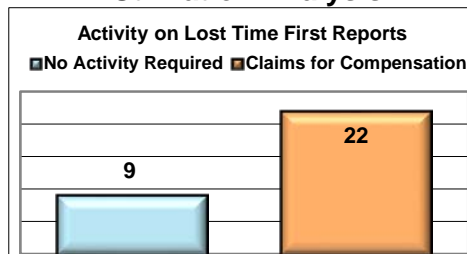
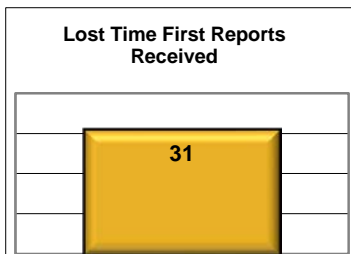


Summary

Federated Mutual Insurance is an insurer that administered its own claims in 2020 under the following rating companies:

Federated Mutual Insurance
 Federated Reserve Insurance
 Federated Service Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

13%

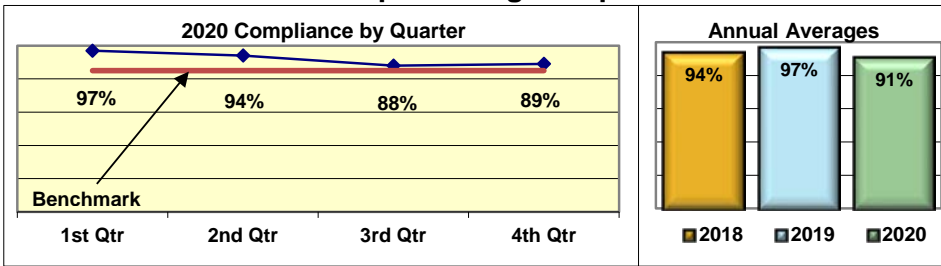
Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

18%

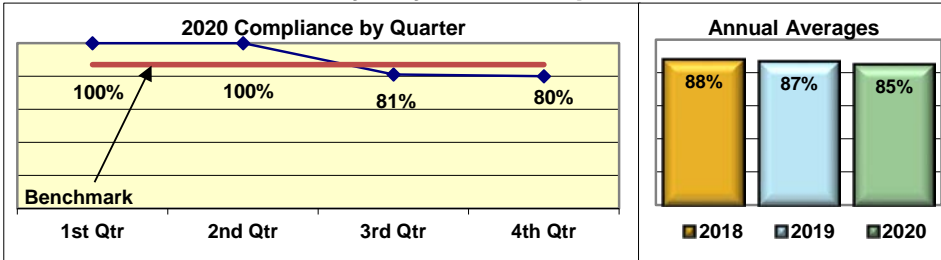
Annual Compliance Report 01/01/2020-12/31/2020

FUTURECOMP

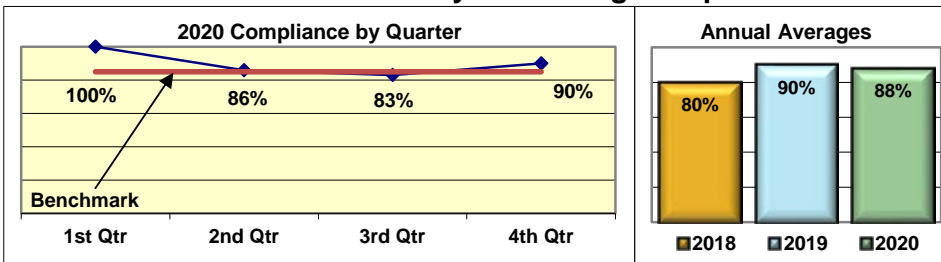
Lost Time First Report Filing Compliance



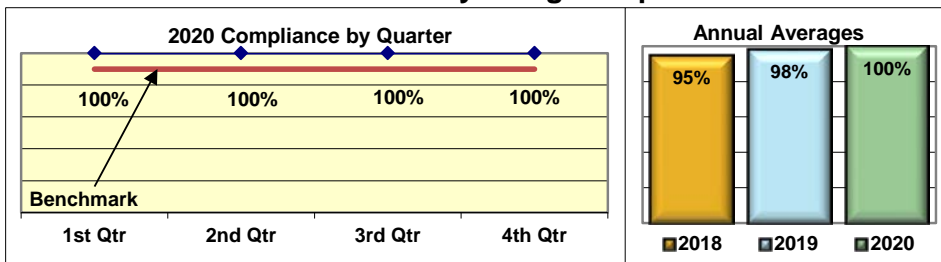
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

FutureComp is a third party administrator that administered claims in 2020 for the following self-insured employers:

Central Maine Healthcare Corp.
Maine Merchants WC Trust Fund

Utilization Analysis

Lost Time First Reports Received



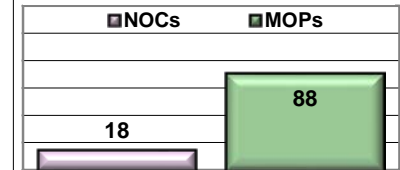
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

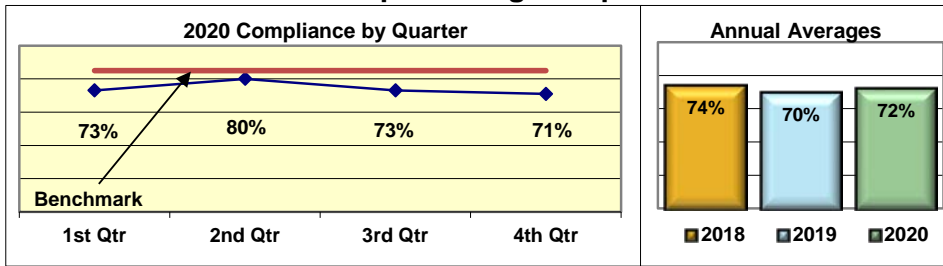
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

17%

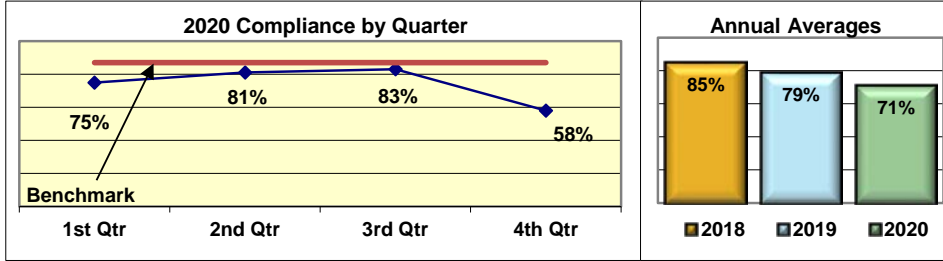
Annual Compliance Report 01/01/2020-12/31/2020

GALLAGHER BASSETT SERVICES

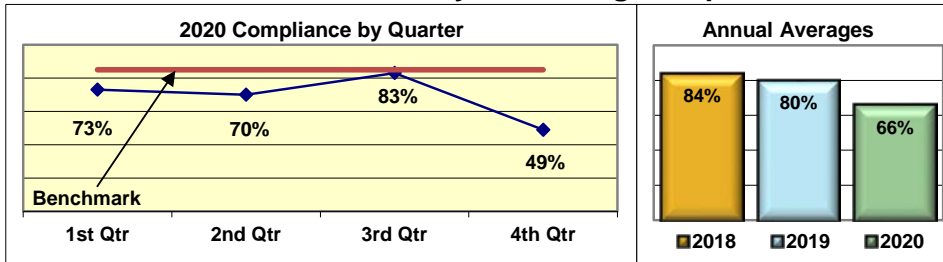
Lost Time First Report Filing Compliance



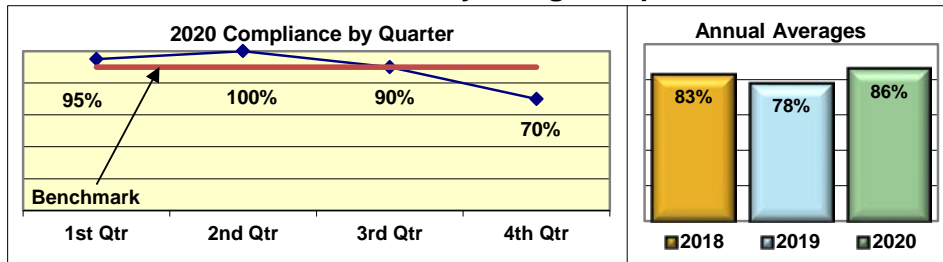
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Gallagher Bassett Services is a third party administrator that administered claims in 2020 for the following rating companies:

- Accident Fund General Insurance
- Accident Fund Ins. Co. of America
- ACE American Insurance
- AIU Insurance
- American Casualty Co. of Reading PA
- American Zurich Insurance
- Arch Insurance
- Chubb Indemnity Insurance
- Chubb National Insurance
- Church Mutual Insurance
- Everest Premier Insurance
- Federal Insurance
- Indemnity Ins. Co. of No. America
- Insurance Co. of the State of PA
- National Union Fire Ins. Co. of Pitts.
- New Hampshire Insurance
- Old Republic Insurance
- Pennsylvania Mfg. Assn. Insurance
- Pennsylvania Mfg. Indemnity
- Property & Casualty Ins. Co. of Hartford
- Safety National Casualty Corp.
- Sompo America Fire & Marine Ins.
- Sompo America Insurance
- Standard Fire Insurance
- Starnet Specialty Insurance
- Starr Indemnity & Liability
- Stonington Insurance
- United Wisconsin Insurance
- XL Insurance America
- XL Specialty Insurance
- Zurich American Insurance

and the following self-insured employers:

- Columbia Forest Products Inc.
- Eastern Maine Group

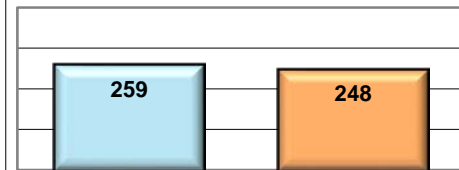
Utilization Analysis

Lost Time First Reports Received



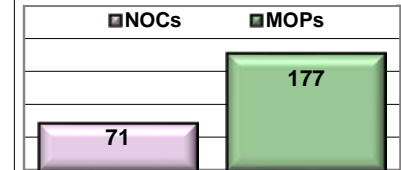
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

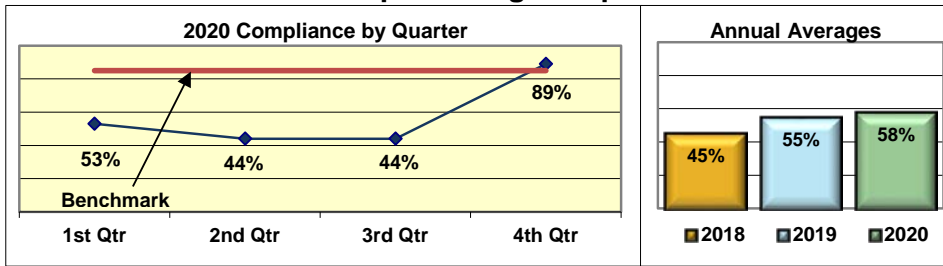
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

29%

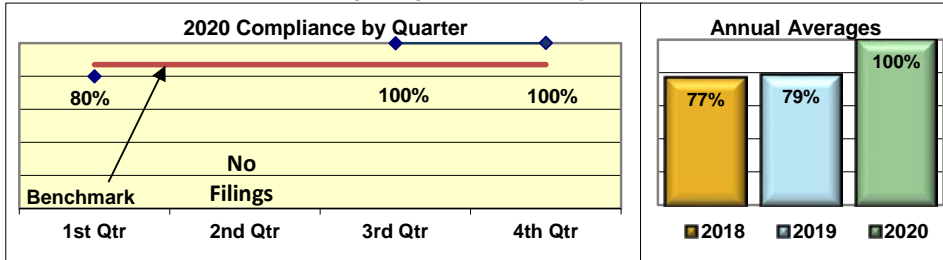
Annual Compliance Report 01/01/2020-12/31/2020

GUARD INSURANCE

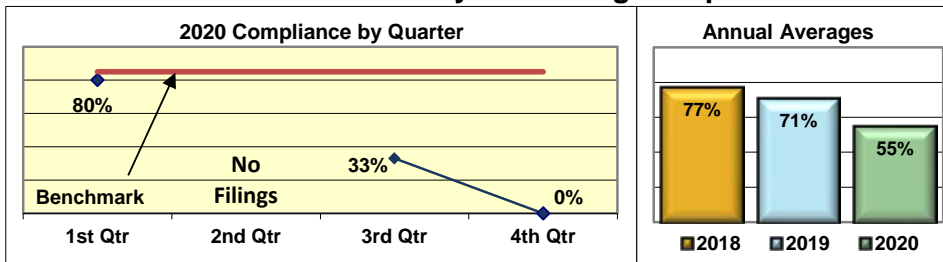
Lost Time First Report Filing Compliance



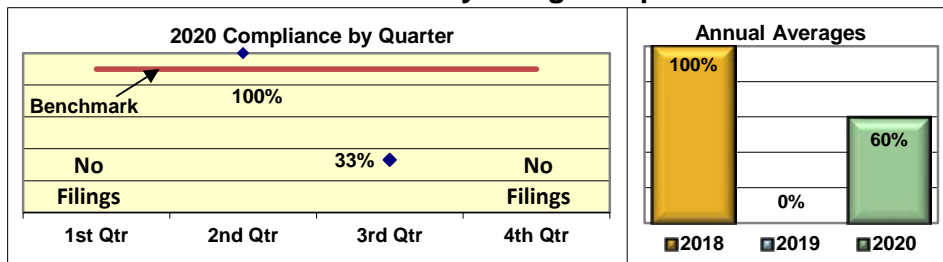
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



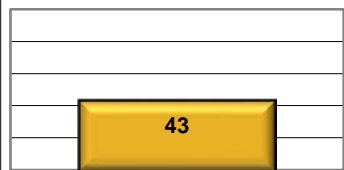
Summary

Guard Insurance is an insurer that administered its own claims and used a third party administrator in 2020 under the following rating companies:

Amguard Insurance
Eastguard Insurance
Norguard Insurance

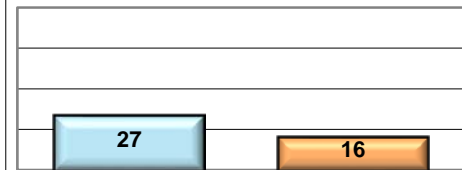
Utilization Analysis

Lost Time First Reports Received



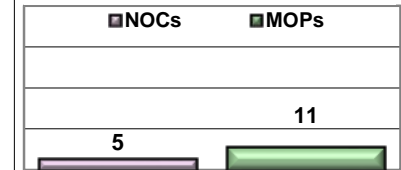
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

12%

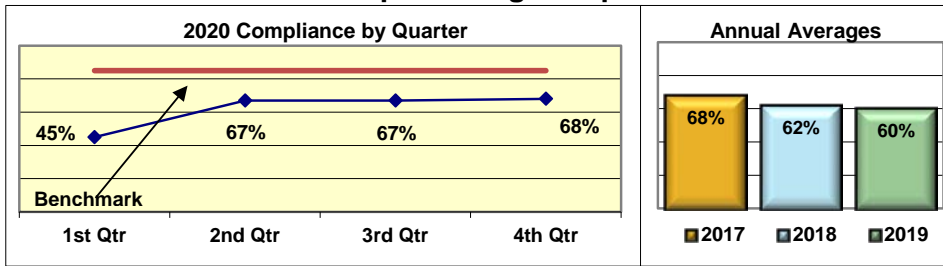
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

31%

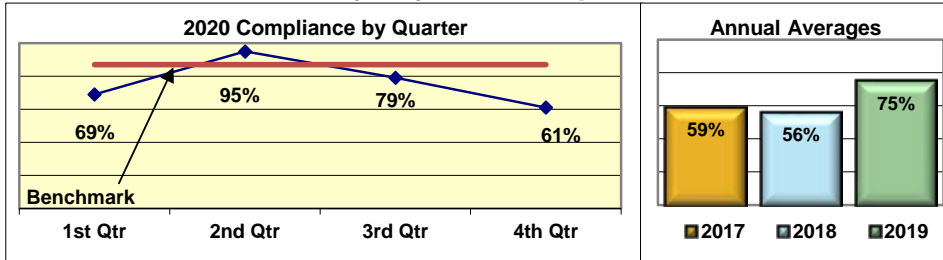
Annual Compliance Report 01/01/2020-12/31/2020

HANNAFORD BROTHERS

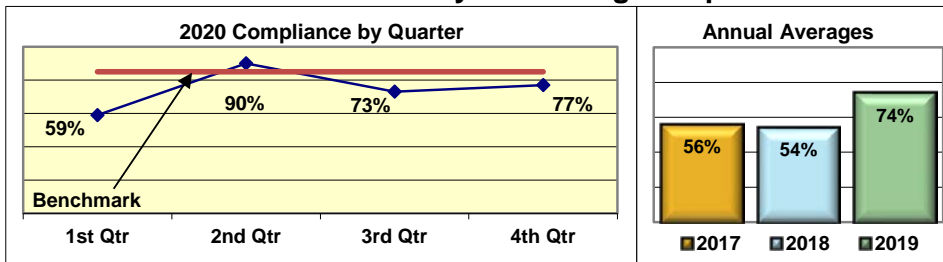
Lost Time First Report Filing Compliance



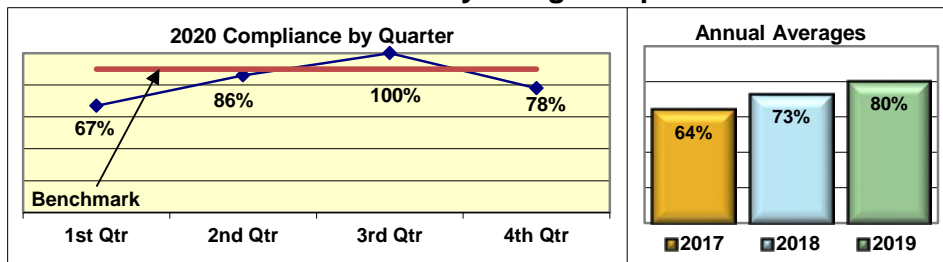
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



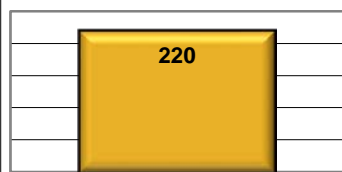
Summary

Hannaford Brothers is a self-insured employer that administered its own claims in 2020 under the following name:

Hannaford Brothers

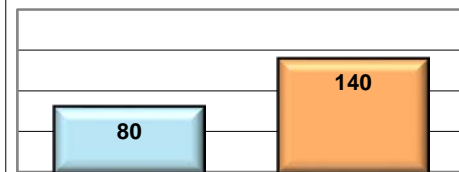
Utilization Analysis

Lost Time First Reports Received



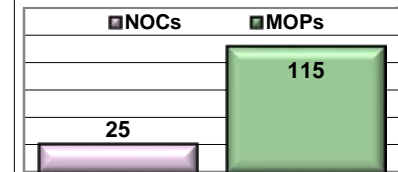
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

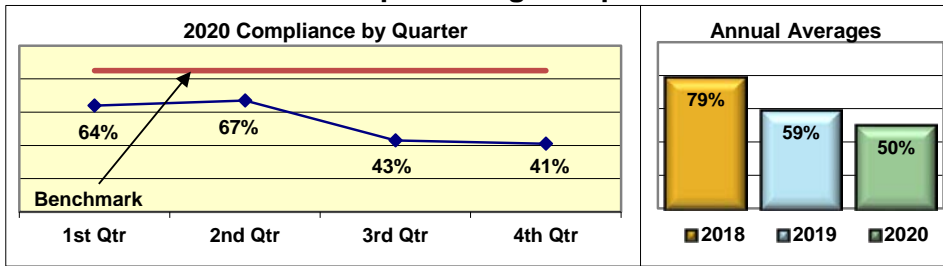
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

18%

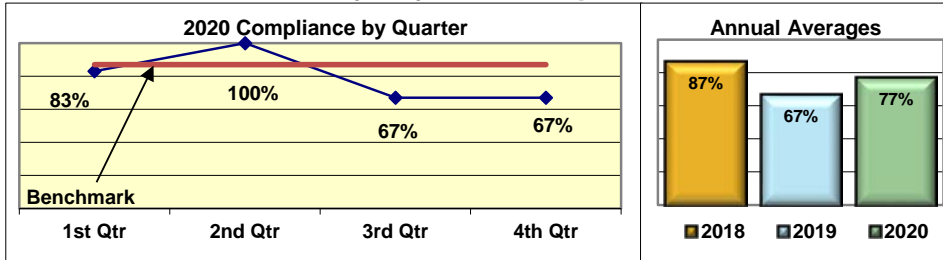
Annual Compliance Report 01/01/2020-12/31/2020

HANOVER INSURANCE

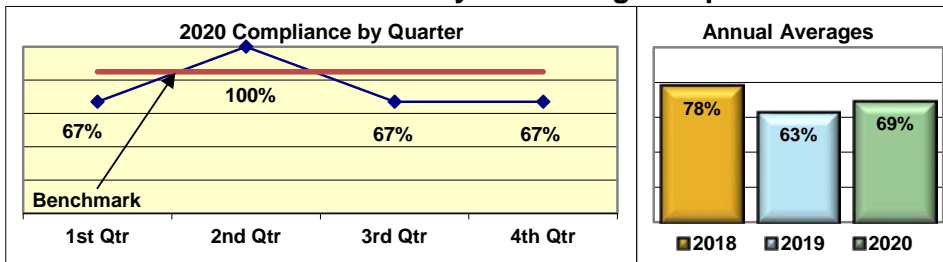
Lost Time First Report Filing Compliance



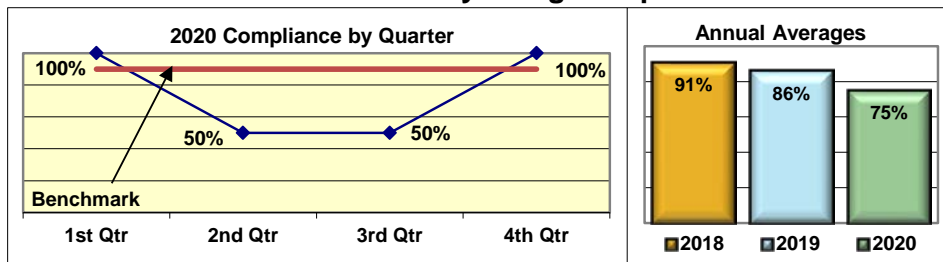
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



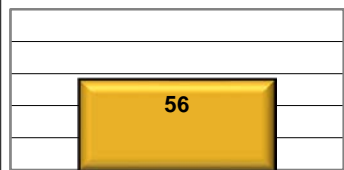
Summary

Hanover Insurance is an insurer that administered its own claims in 2020 under the following rating companies:

- Allmerica Financial Alliance Ins.
- Allmerica Financial Benefit Ins
- Citizens Insurance Co. of America
- Hanover American Insurance
- Hanover Insurance
- Massachusetts Bay Insurance

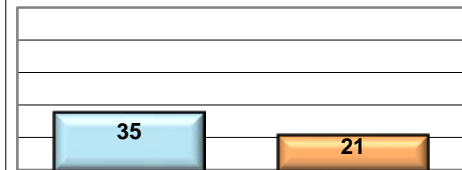
Utilization Analysis

Lost Time First Reports Received



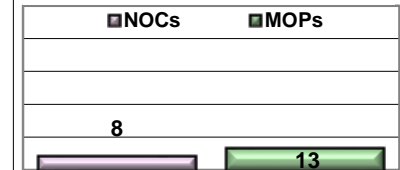
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

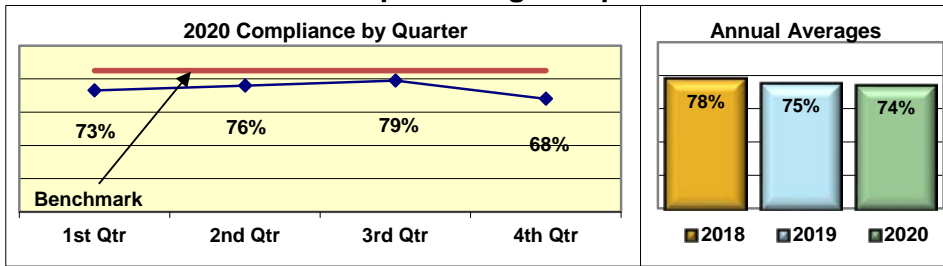
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

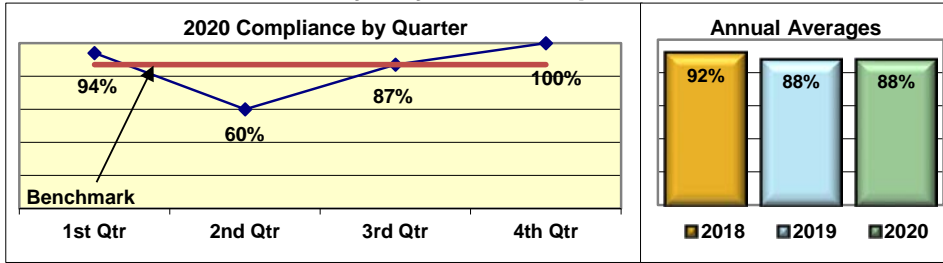
Annual Compliance Report 01/01/2020-12/31/2020

HARTFORD INSURANCE

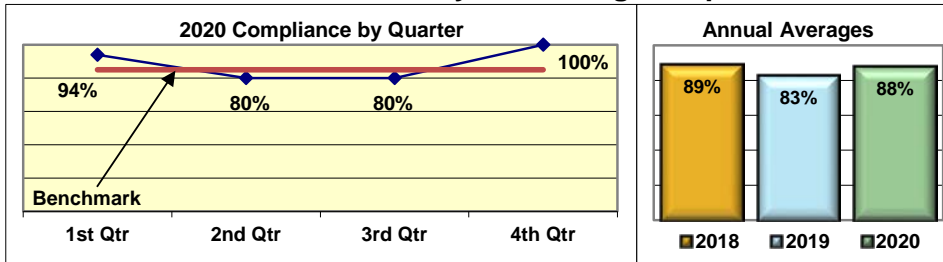
Lost Time First Report Filing Compliance



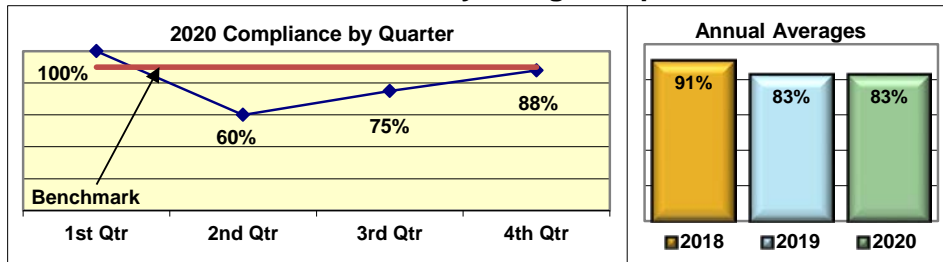
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Hartford Insurance is an insurer that administered its own claims and used third parties to administer claims in 2020 under the following rating companies:

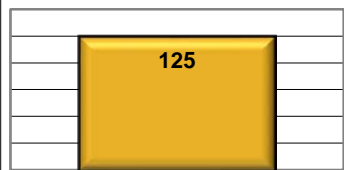
- Hartford Accident & Indemnity
- Hartford Casualty Insurance
- Hartford Fire Insurance
- Hartford Ins. Co. of the Midwest
- Hartford Underwriters Insurance
- Prop. & Cas. Ins. Co. of Hartford
- Sentinel Insurance
- Trumbull Insurance
- Twin City Fire Insurance

Hartford Insurance used the following third parties in 2020:

- Broadspire Services
- Cannon Cochran Management Svcs.
- CorVel Enterprise Comp.
- ESIS
- Gallagher Bassett Services
- Sedgwick Claims Management Svcs.

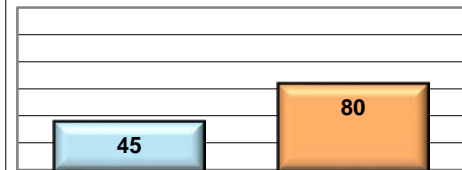
Utilization Analysis

Lost Time First Reports Received



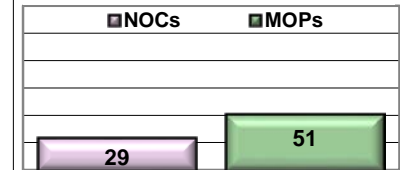
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

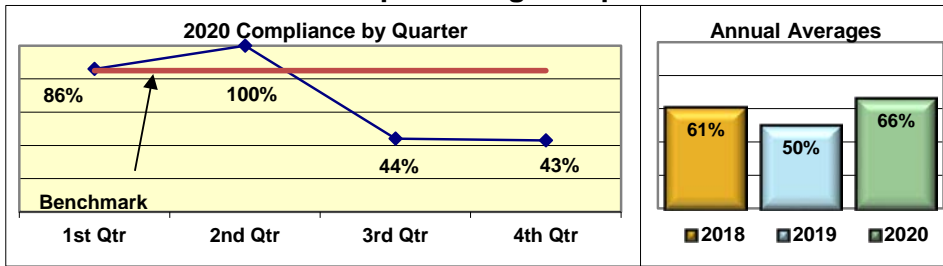
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

36%

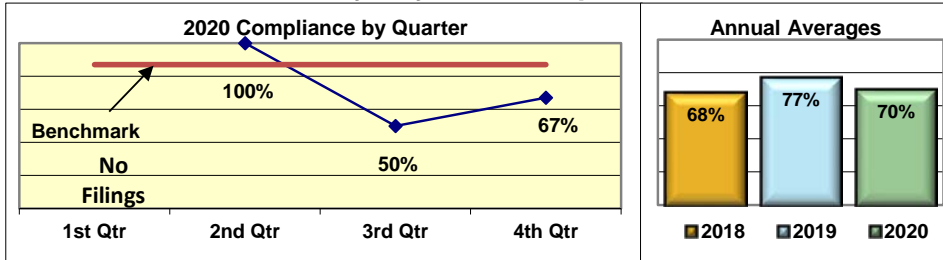
Annual Compliance Report 01/01/2020-12/31/2020

HELMSMAN MANAGEMENT SERVICES

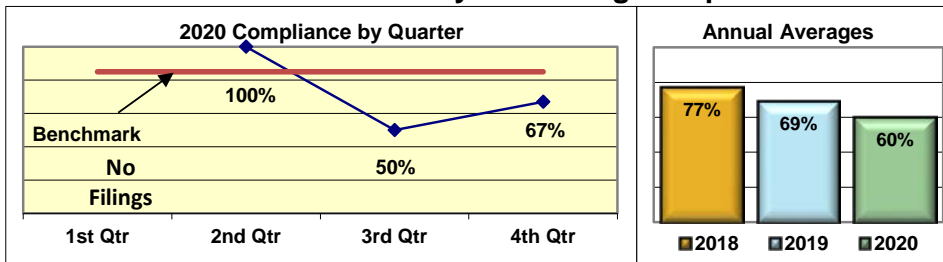
Lost Time First Report Filing Compliance



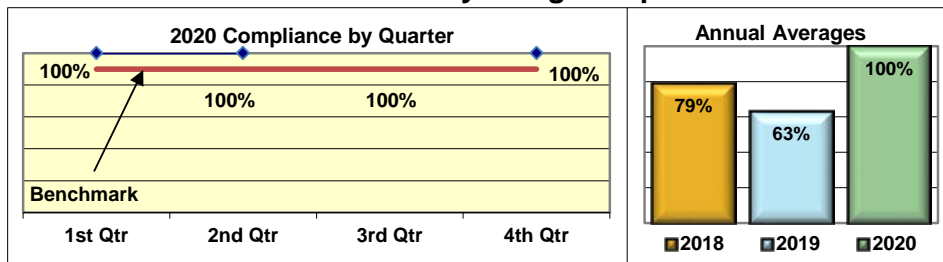
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Helmsman Management Services is a third party administrator that administered claims in 2020 for the following rating companies:

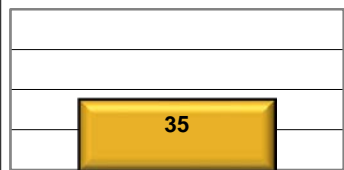
Indemnity Ins. Co. of No. America
New Hampshire Insurance
Old Republic Insurance
Safety National Casualty Corp.

and self-insured employers:

Home Depot USA, Inc.

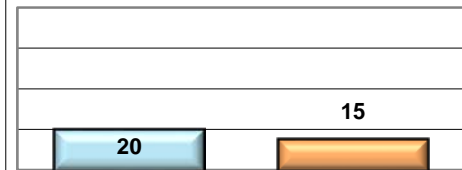
Utilization Analysis

Lost Time First Reports Received



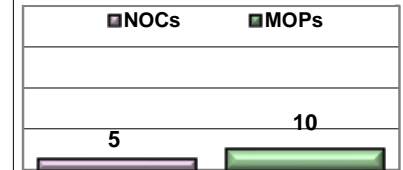
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

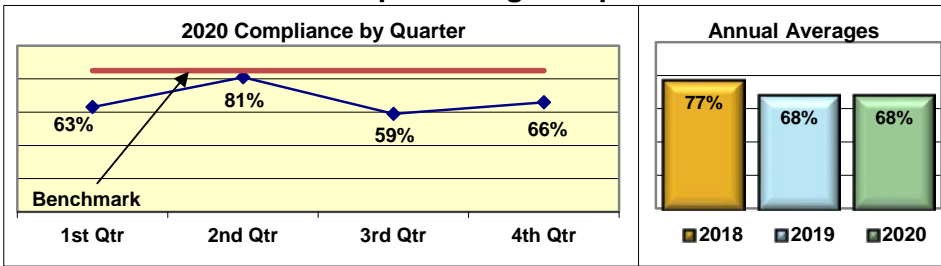
33%

Annual Compliance Report

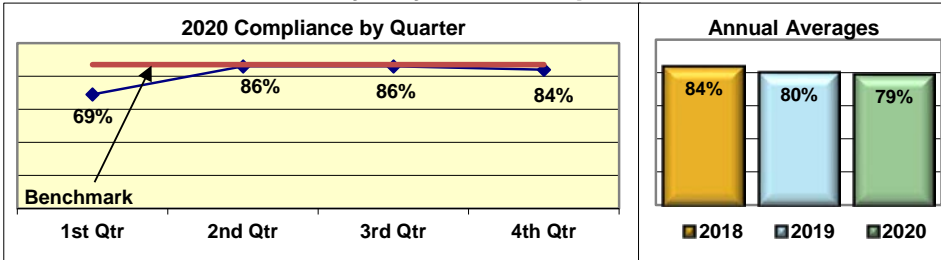
01/01/2020-12/31/2020

LIBERTY MUTUAL INSURANCE

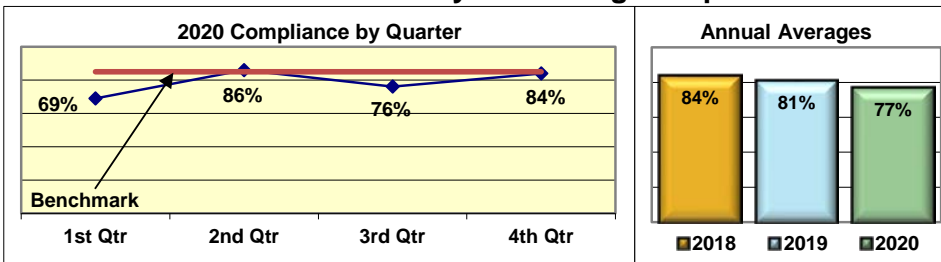
Lost Time First Report Filing Compliance



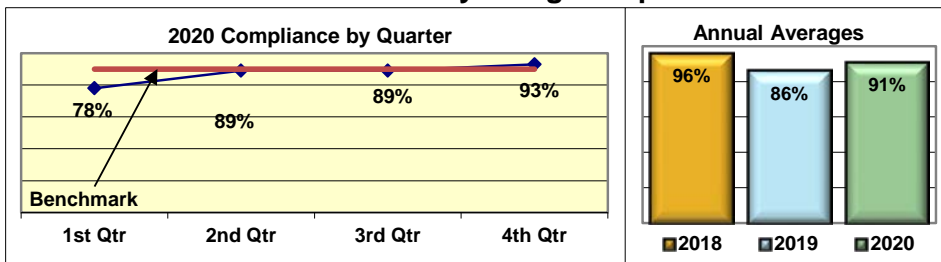
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Liberty Mutual Insurance is an insurer that administered its own claims in 2020 under the following rating companies:

- American Fire & Casualty Insurance
- Employers Insurance Co. of Wausau
- Employers Ins. Co. of Wausau
- Liberty Mutual Fire Insurance
- Ohio Casualty Insurance
- Ohio Security Insurance
- West American Insurance

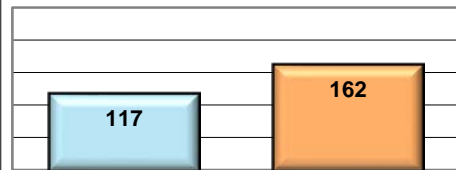
Utilization Analysis

Lost Time First Reports Received



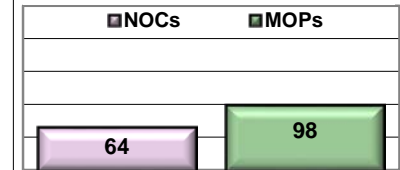
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

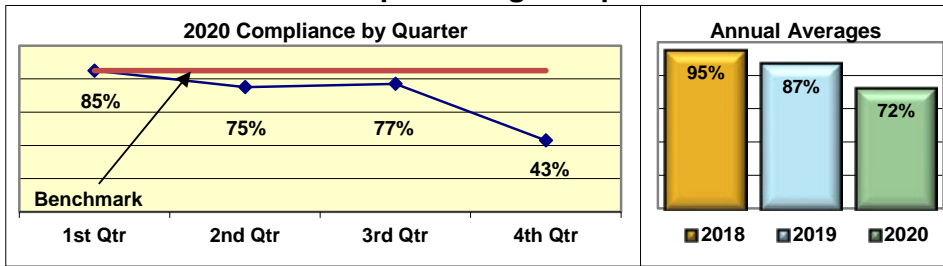
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

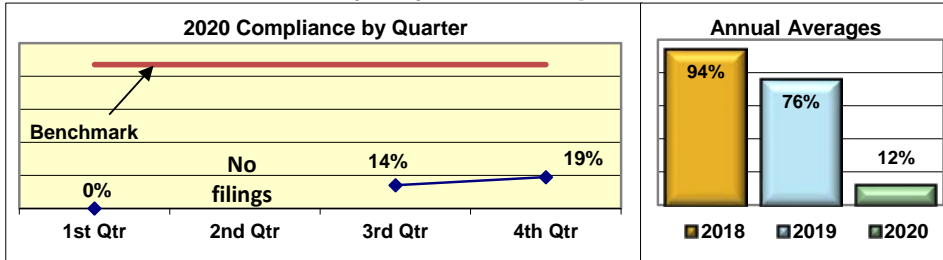
Annual Compliance Report 01/01/2020-12/31/2020

MAINE AUTOMOBILE DEALERS ASSOCIATION

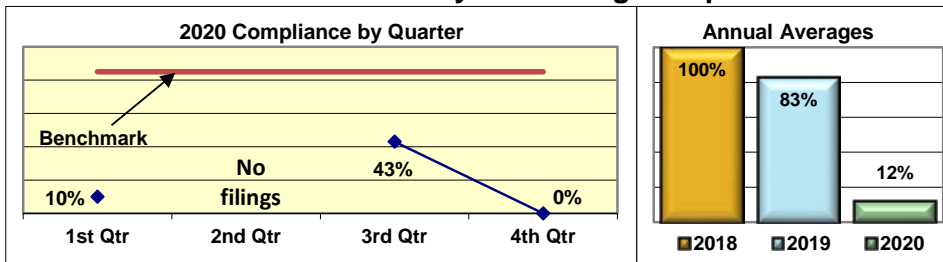
Lost Time First Report Filing Compliance



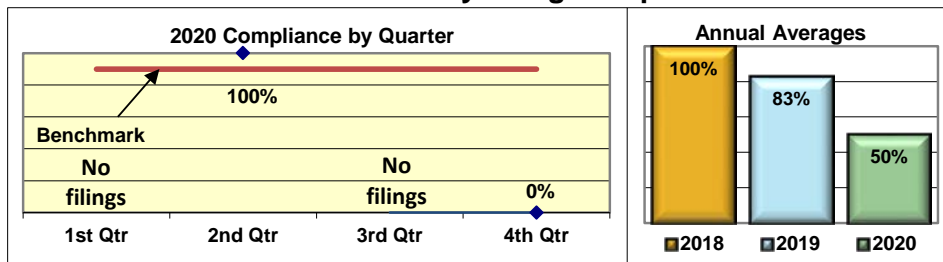
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Automobile Dealers Association is a trust of self-insured employers that administered claims in 2020 under the following name:

Maine Automobile Dealers

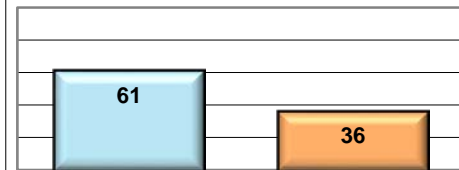
Utilization Analysis

Lost Time First Reports Received



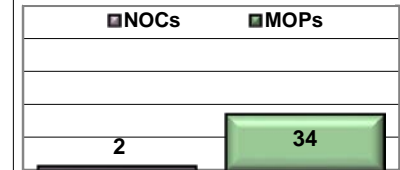
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

2%

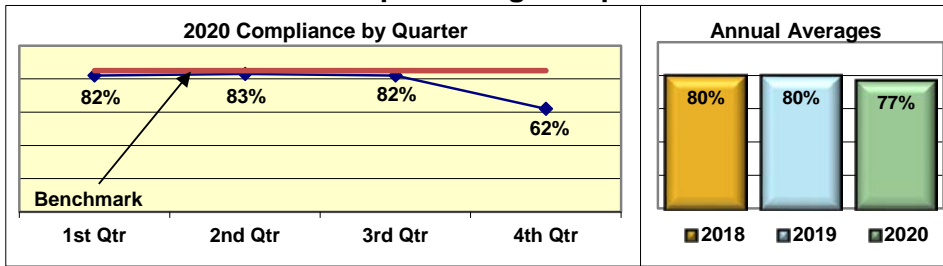
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

6%

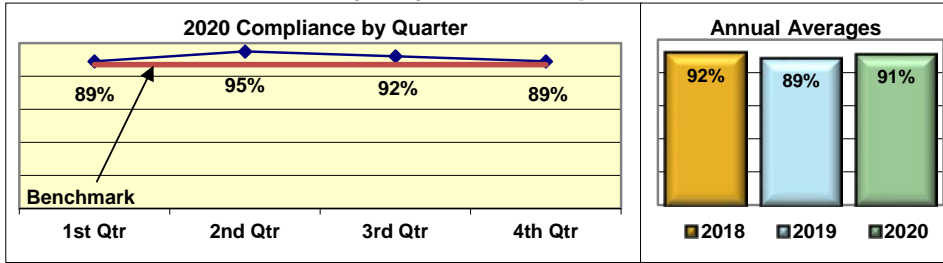
Annual Compliance Report 01/01/2020-12/31/2020

MAINE EMPLOYERS' MUTUAL INSURANCE

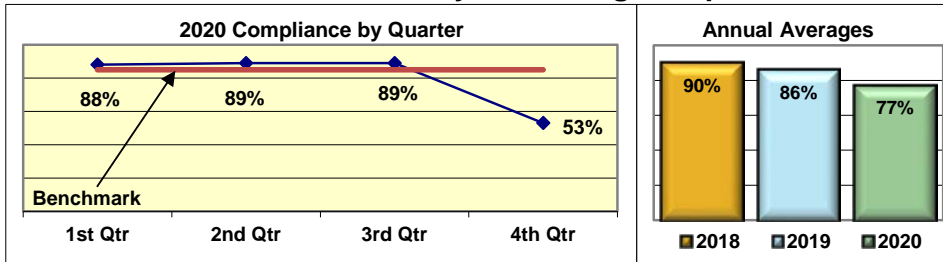
Lost Time First Report Filing Compliance



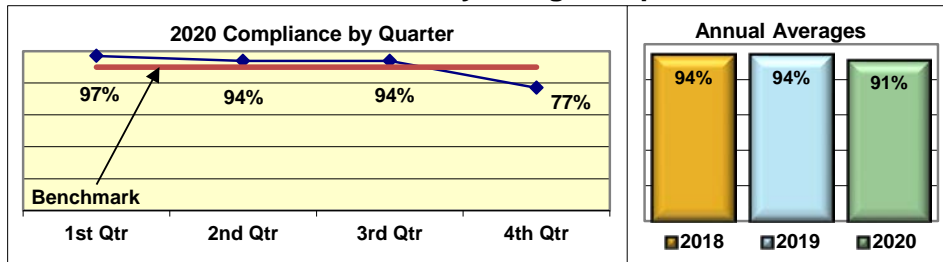
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Employers' Mutual Insurance is an insurer that administered its own claims and used a third party administrator in 2020 under the following rating companies:

Maine Employers' Mutual Insurance
MEMIC Indemnity Company

Maine Employers' Mutual Insurance used the following third party administrator in 2020:

CorVel Enterprise Comp.

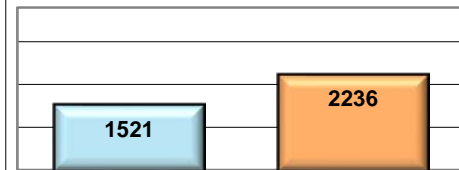
Utilization Analysis

Lost Time First Reports Received



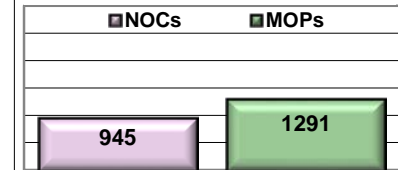
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

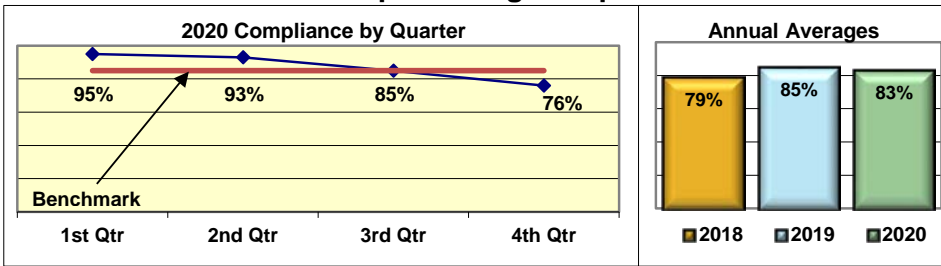
42%

Annual Compliance Report

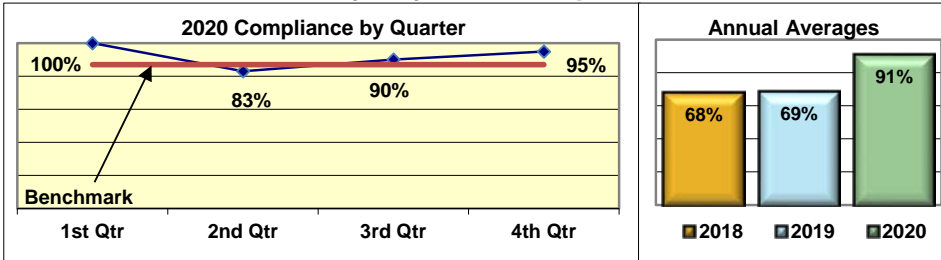
01/01/2020-12/31/2020

MAINE HEALTHCARE ASSOCIATION

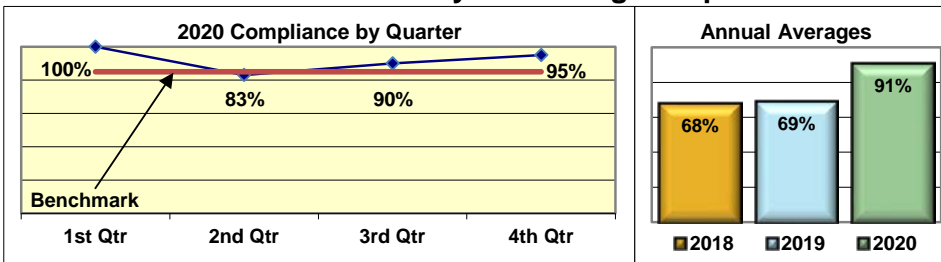
Lost Time First Report Filing Compliance



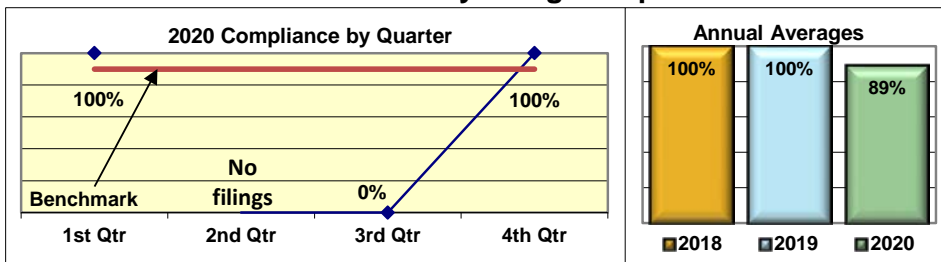
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Maine Healthcare Association is a trust of self-insured employers that administered claims in 2020 under the following name:

MHCA Workers' Comp. Fund

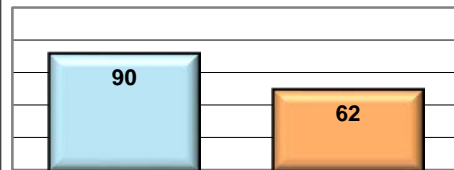
Utilization Analysis

Lost Time First Reports Received



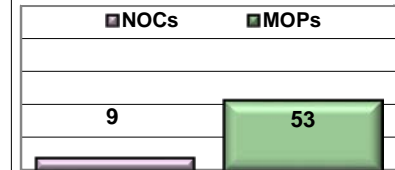
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

6%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

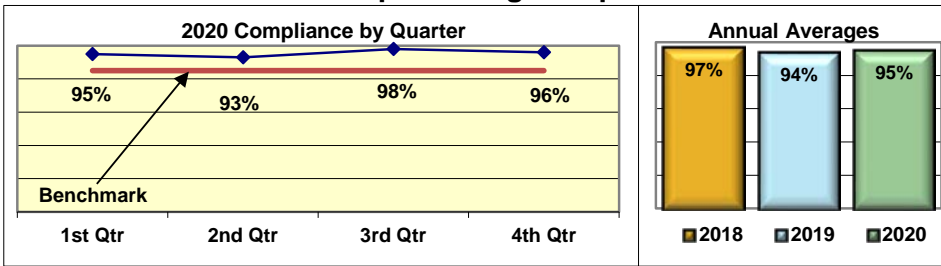
15%

Annual Compliance Report

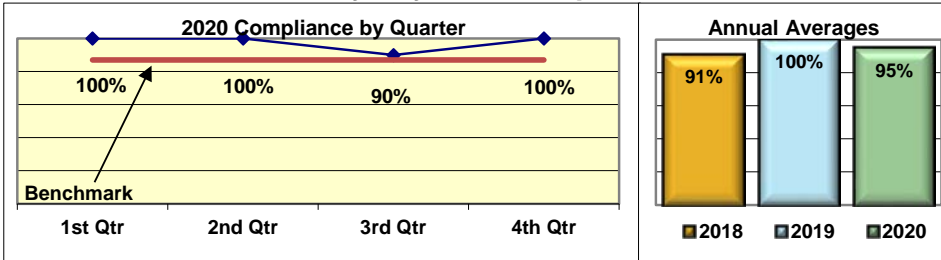
01/01/2020-12/31/2020

MAINE MOTOR TRANSPORT ASSOCIATION

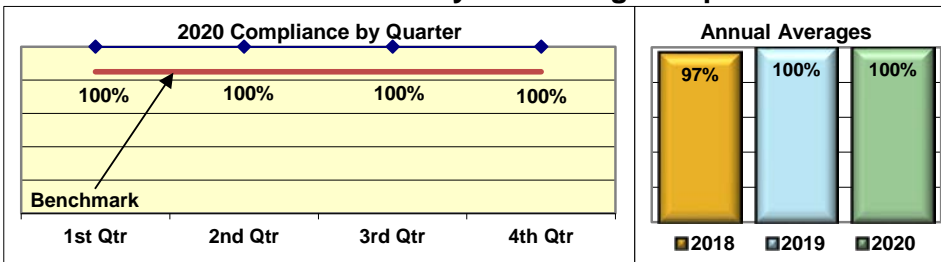
Lost Time First Report Filing Compliance



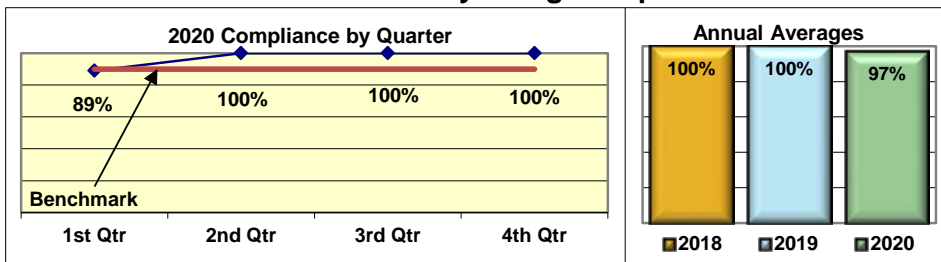
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



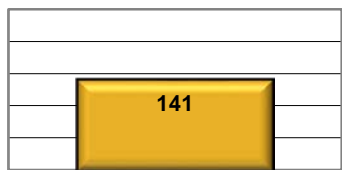
Summary

Maine Motor Transport Association is a trust of self-insured employers that administered claims in 2020 under the following name:

Maine Motor Transport W.C. Trust

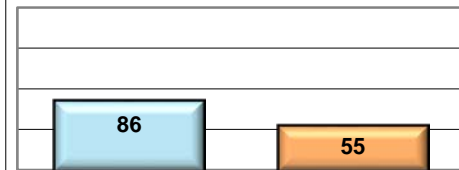
Utilization Analysis

Lost Time First Reports Received



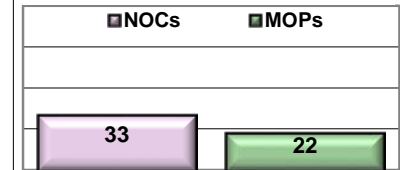
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

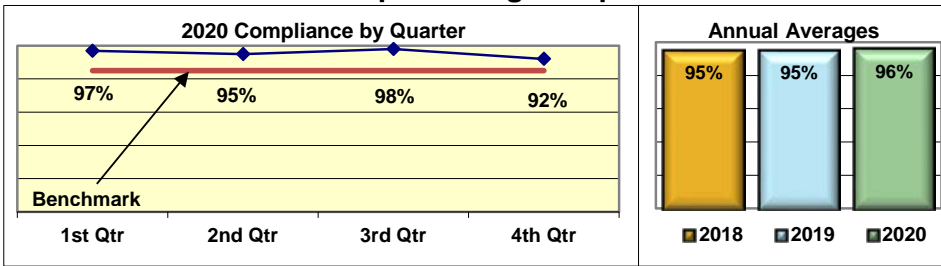
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

60%

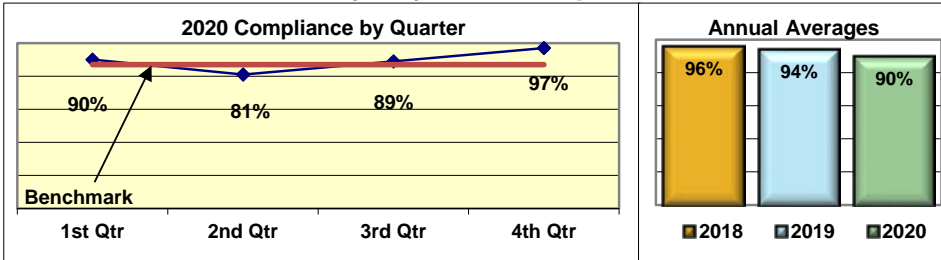
Annual Compliance Report 01/01/2020-12/31/2020

MAINE MUNICIPAL ASSOCIATION

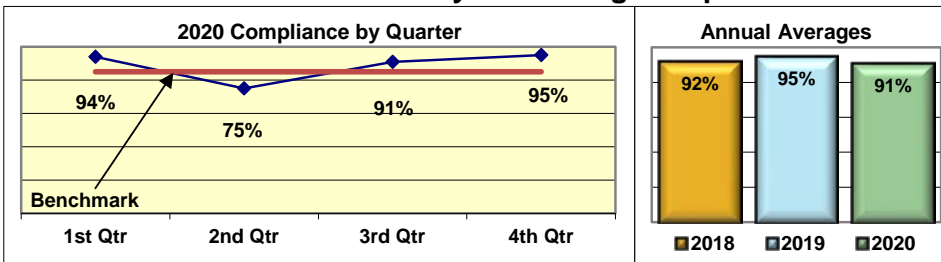
Lost Time First Report Filing Compliance



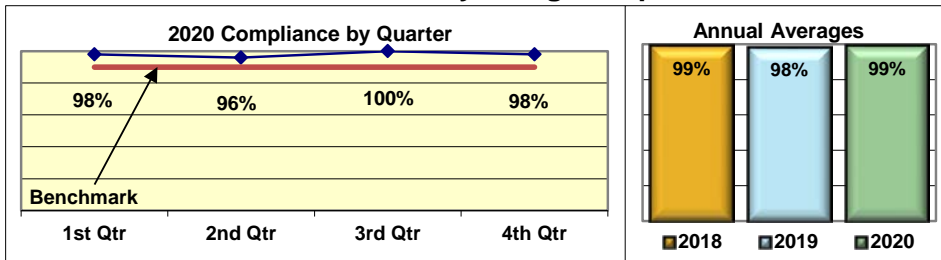
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



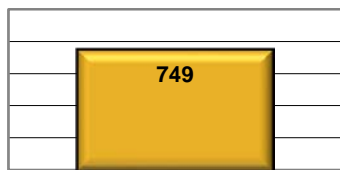
Summary

Maine Municipal Association is a trust of self-insured employers that administered claims in 2020 under the following names:

City of Bangor
City of Portland
Maine Municipal Association

Utilization Analysis

Lost Time First Reports Received



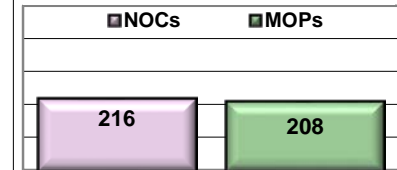
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

29%

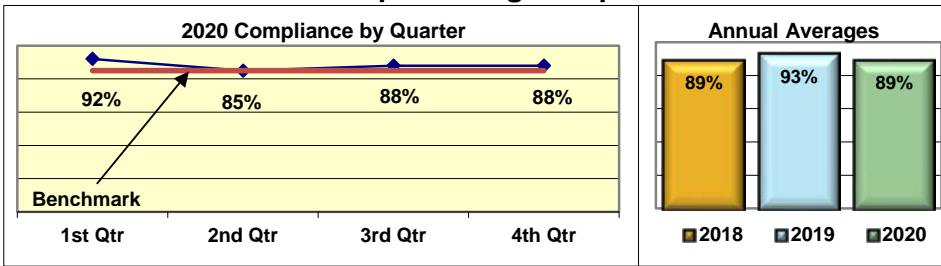
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

51%

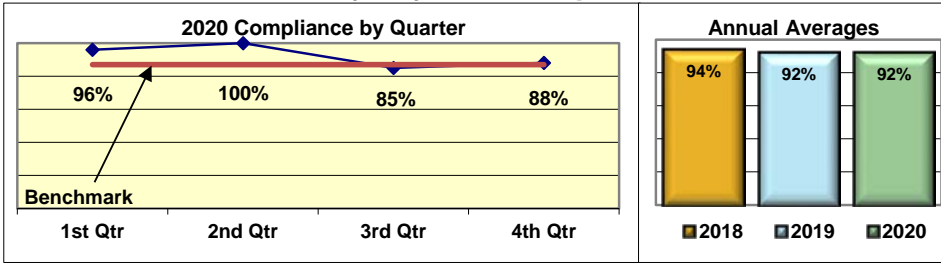
Annual Compliance Report
01/01/2020-12/31/2020

MAINE SCHOOL MANAGEMENT ASSOCIATION

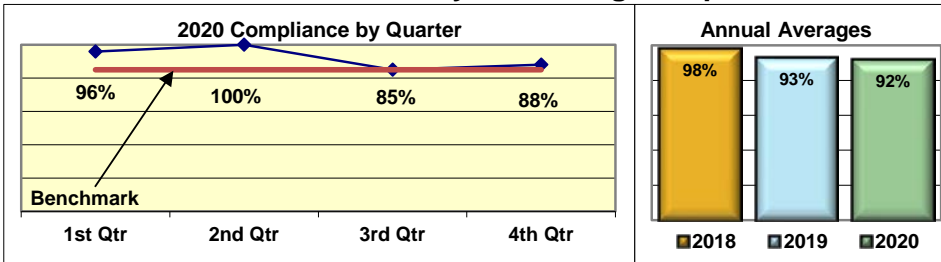
Lost Time First Report Filing Compliance



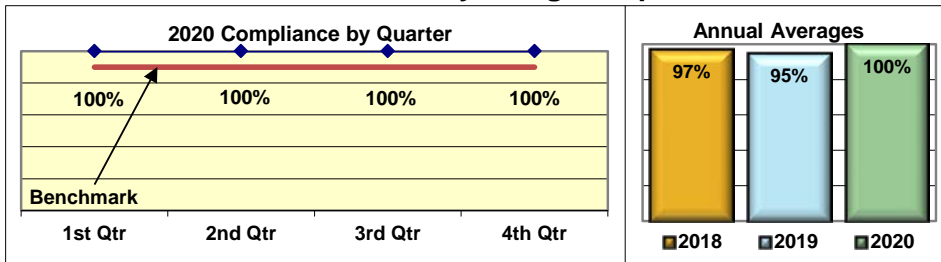
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



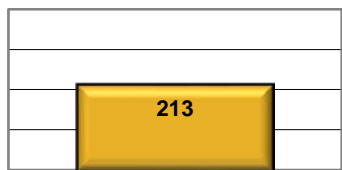
Summary

Maine School Management Association is a trust of self-insured employers that administered claims in 2020 under the following name:

Maine School Management Assoc.

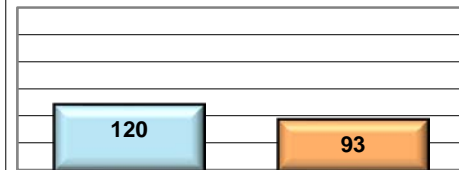
Utilization Analysis

Lost Time First Reports Received



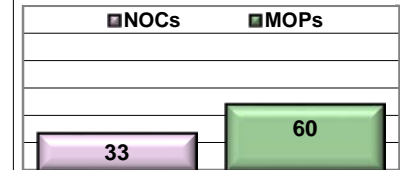
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

15%

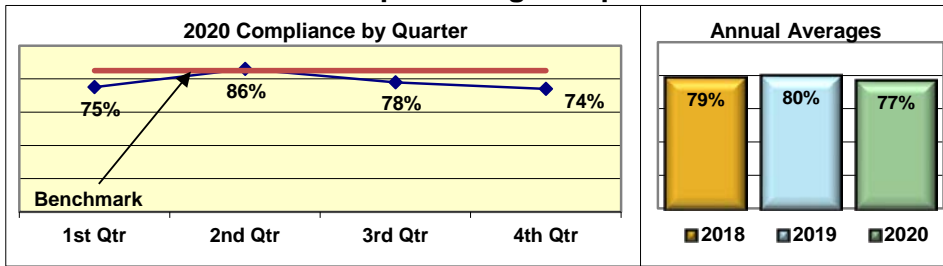
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

35%

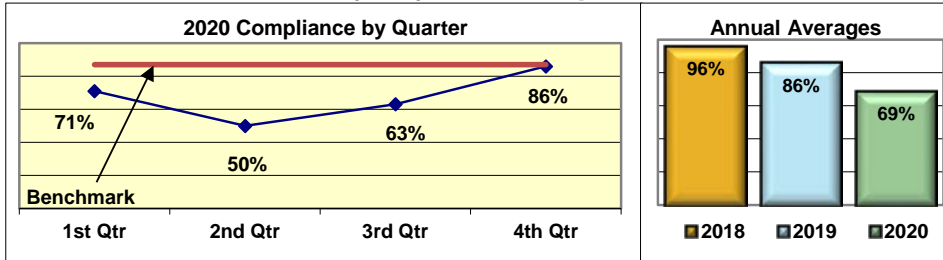
**Annual Compliance Report
01/01/2020-12/31/2020**

OLD REPUBLIC INSURANCE

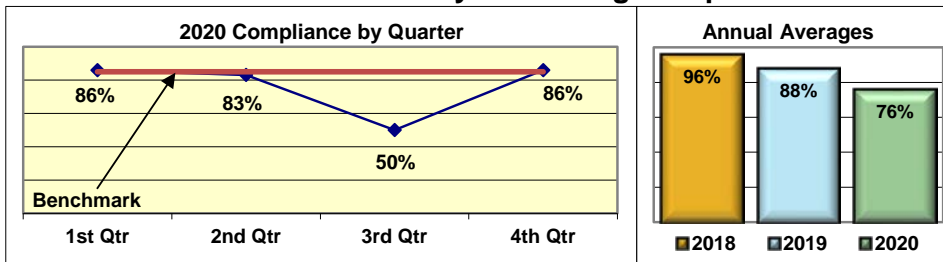
Lost Time First Report Filing Compliance



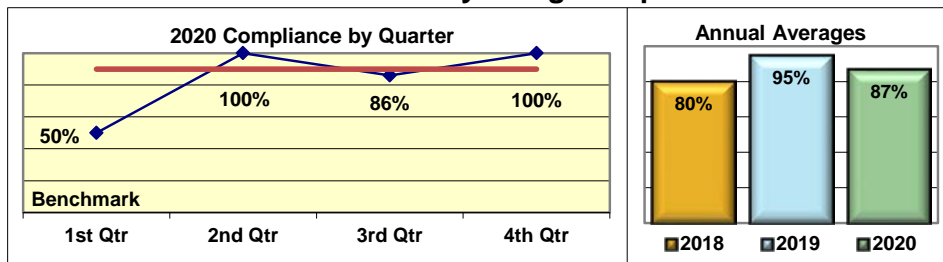
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Old Republic Insurance is an insurer that used third parties to administer claims in 2020 under the following rating companies:

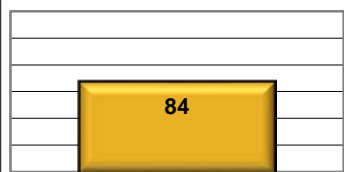
Old Republic Insurance

Old Republic Insurance used the following third parties in 2020:

- Broadspire Services
- Cannon Cochran Management Svcs.
- CorVel Enterprise Comp.
- ESIS
- Gallagher Bassett Services
- Helmman Management Services
- Sedgwick Claims Management Svcs.

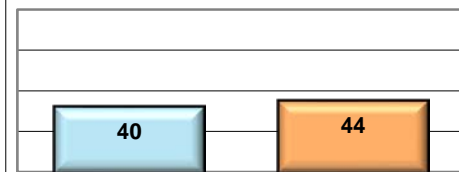
Utilization Analysis

Lost Time First Reports Received



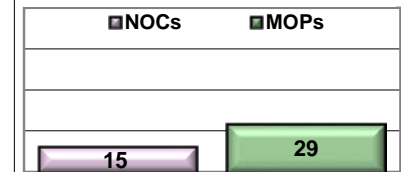
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

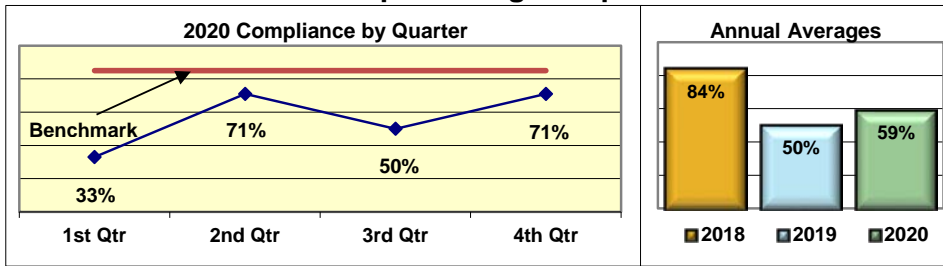
34%

Annual Compliance Report

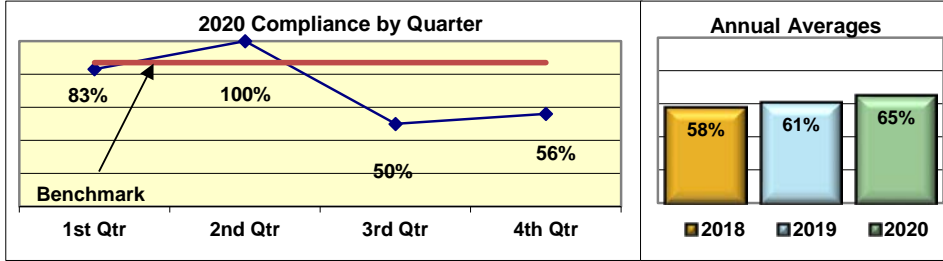
01/01/2020-12/31/2020

PENNSYLVANIA MANUFACTURERS' ASSOCIATION

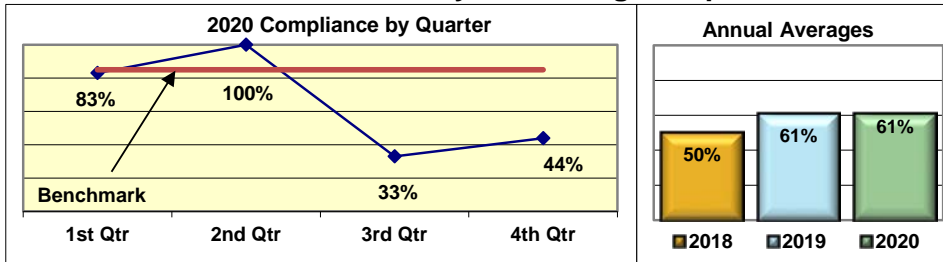
Lost Time First Report Filing Compliance



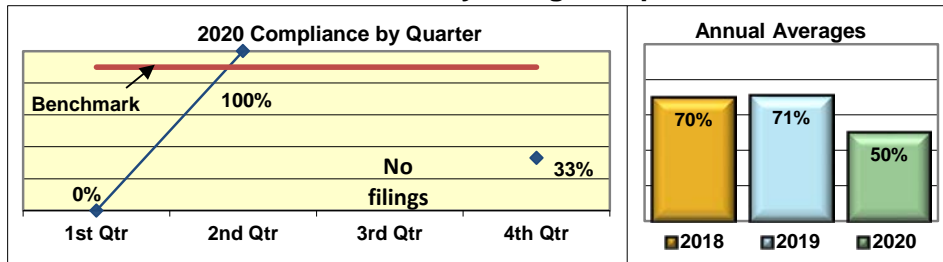
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Pennsylvania Manufacturers' Association is an insurer that used third parties to administer claims in 2020 under the following rating companies:

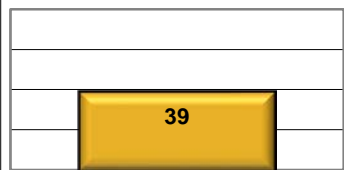
Manufacturers Alliance Insurance
 Pennsylvania Mfg. Assn. Insurance
 Pennsylvania Mfg. Indemnity

Pennsylvania Manufacturers' Association used the following third parties in 2020:

Gallagher Bassett Services
 The American Equity Underwriters

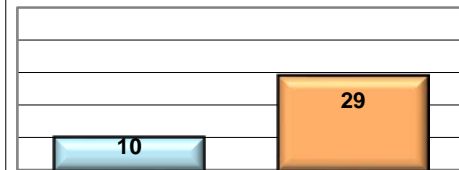
Utilization Analysis

Lost Time First Reports Received



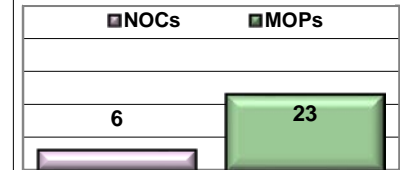
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

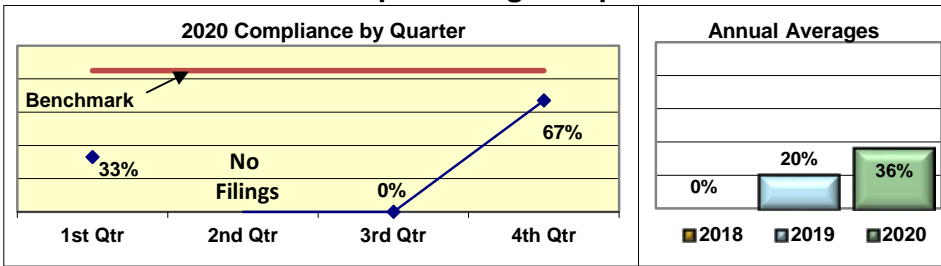
21%

Annual Compliance Report

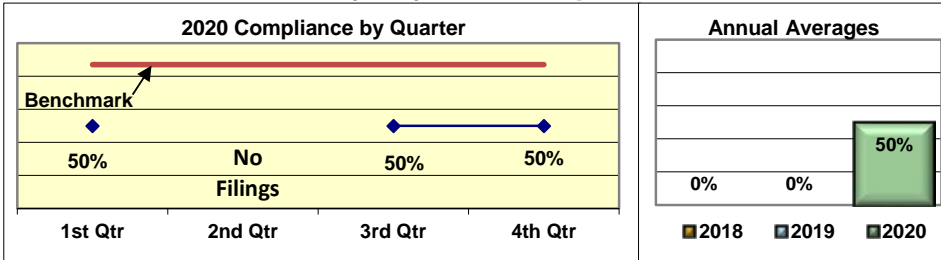
01/01/2020-12/31/2020

PROTECTIVE INSURANCE

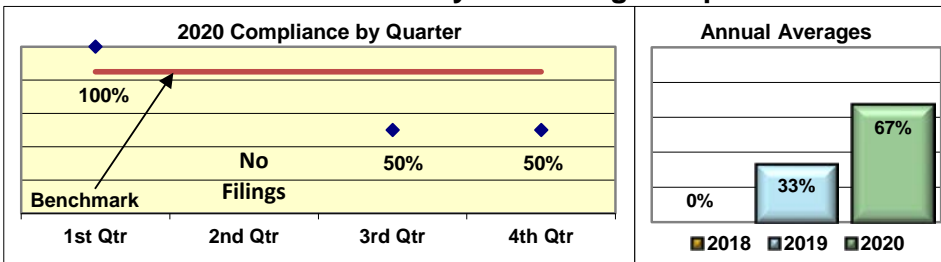
Lost Time First Report Filing Compliance



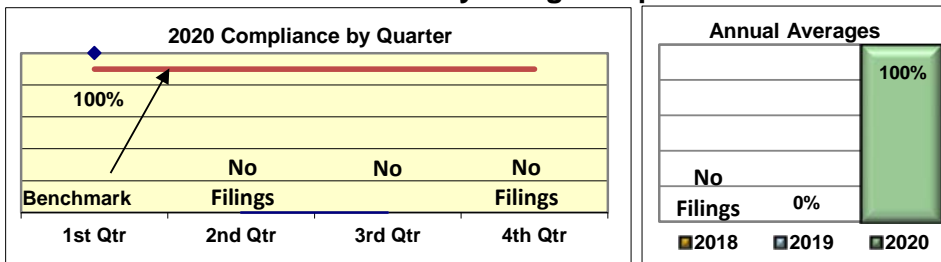
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Protective Insurance is an insurer that used third parties to administer claims in 2020 under the following rating company:

Protective Insurance

Protective Insurance used the following third parties in 2020:

Sedgwick Claims Management Svcs.
York Risk Services

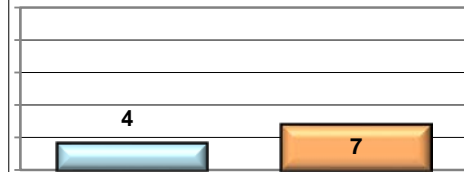
Utilization Analysis

Lost Time First Reports Received



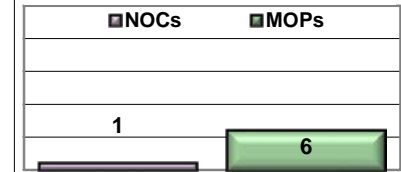
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

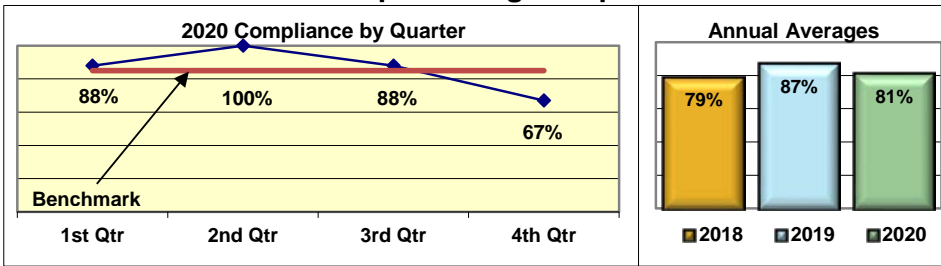
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

14%

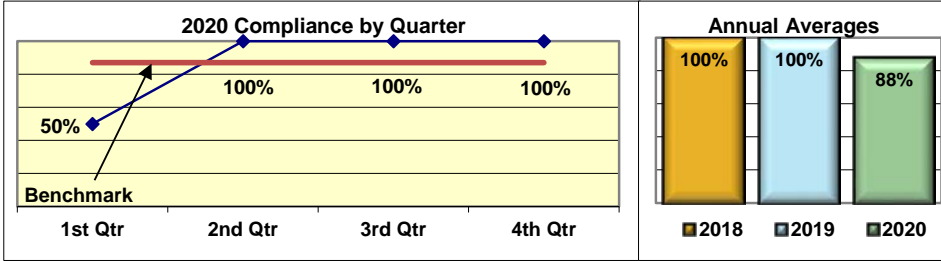
Annual Compliance Report 01/01/2020-12/31/2020

QBE INSURANCE

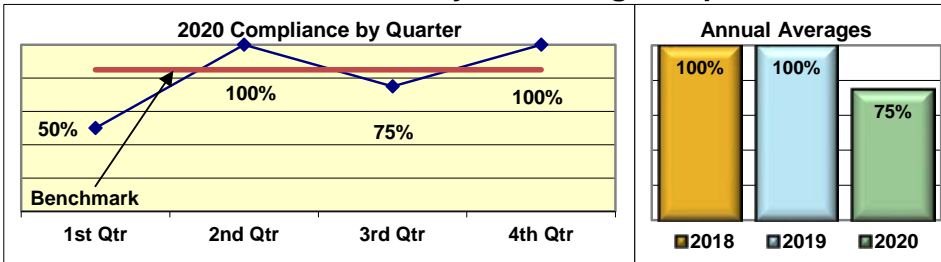
Lost Time First Report Filing Compliance



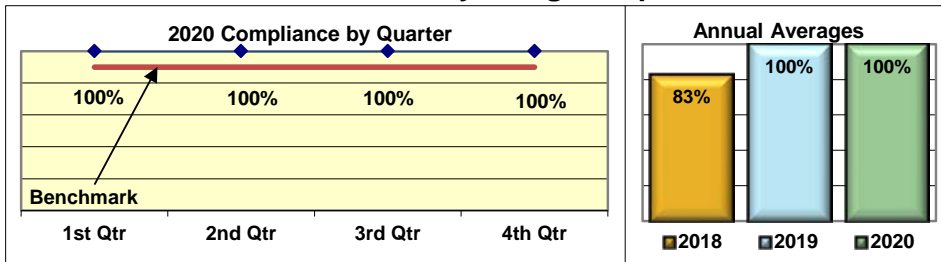
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

QBE Insurance is an insurer that used third parties to administer claims in 2020 under the following rating companies:

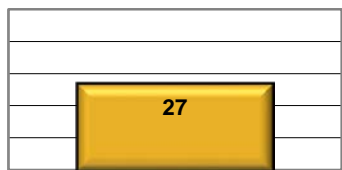
- Praetorian Insurance
- QBE Insurance
- Stonington Insurance

QBE Insurance used the following third parties in 2020:

- Gallagher Bassett Services
- North American Risk Services
- Sedgwick Claims Management Svcs.

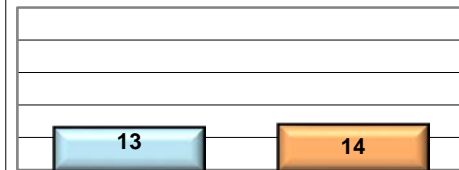
Utilization Analysis

Lost Time First Reports Received



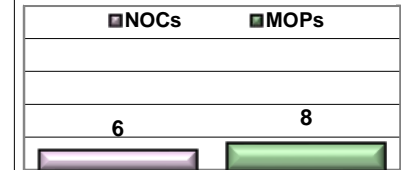
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

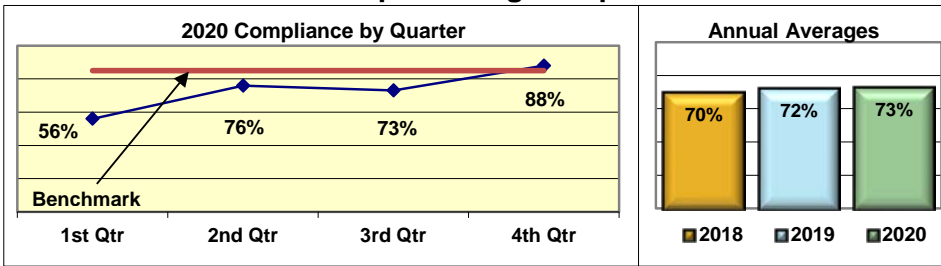
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

43%

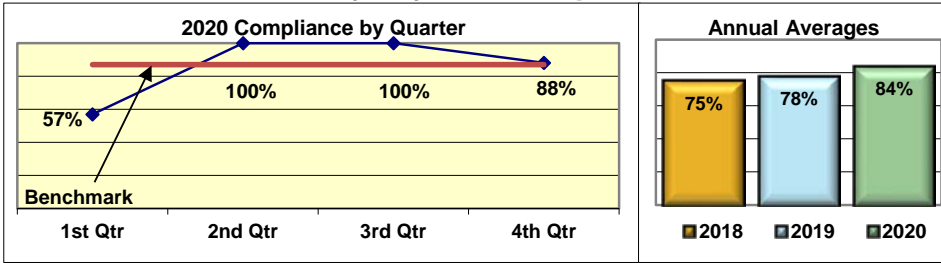
Annual Compliance Report 01/01/2020-12/31/2020

SAFETY NATIONAL INSURANCE

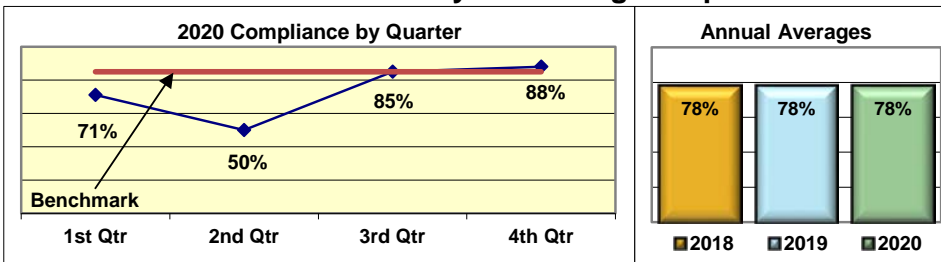
Lost Time First Report Filing Compliance



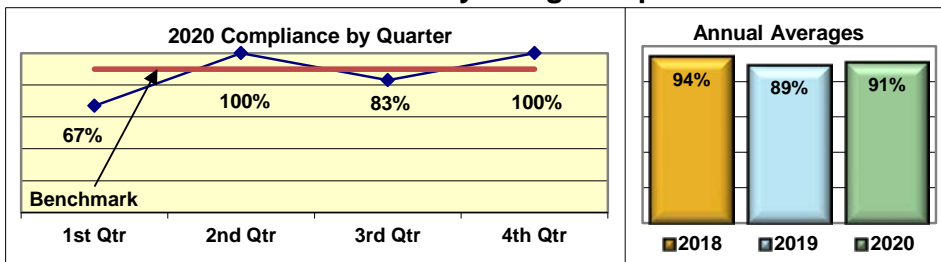
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Safety National Insurance is an insurer that used third parties to administer claims in 2020 under the following rating company:

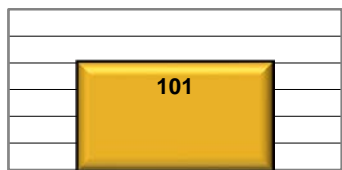
Safety National Casualty Corp.

Safety National Insurance used the following third parties in 2020:

- Broadspire Services
- Cannon Cochran Management Svcs.
- CorVel Enterprise Comp.
- ESIS
- Gallagher Bassett Services
- Helmsman Management Services
- Sedgwick Claims Management Svcs.

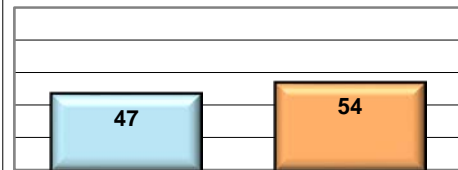
Utilization Analysis

Lost Time First Reports Received



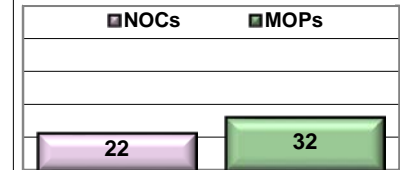
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

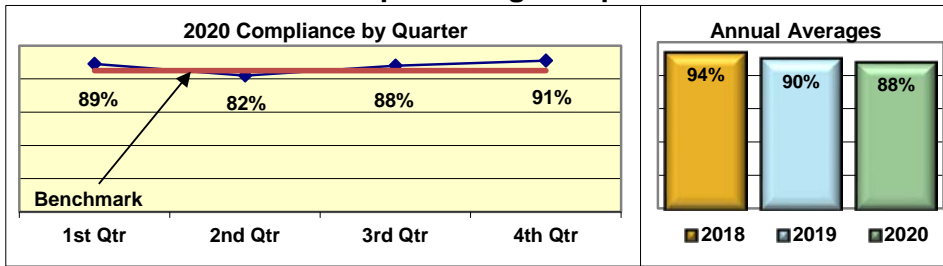
41%

Annual Compliance Report

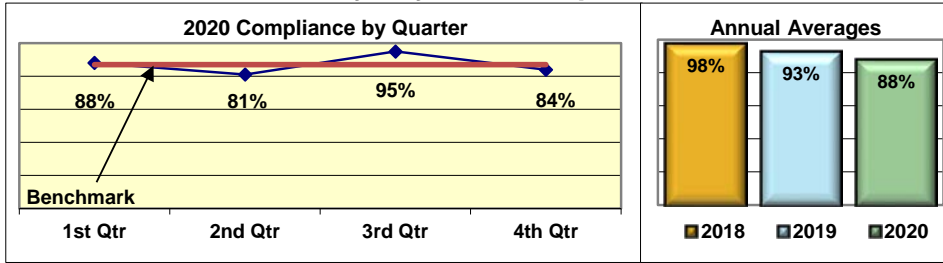
01/01/2020-12/31/2020

SEDGWICK CLAIMS MANAGEMENT SERVICES

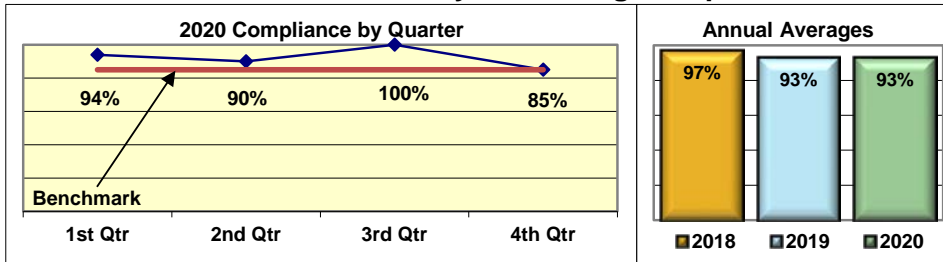
Lost Time First Report Filing Compliance



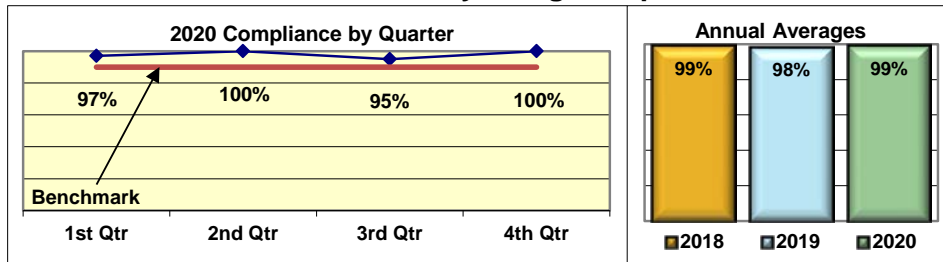
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

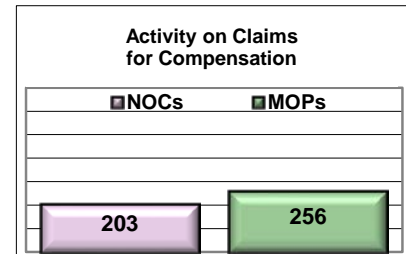
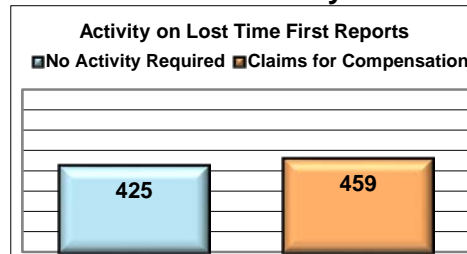
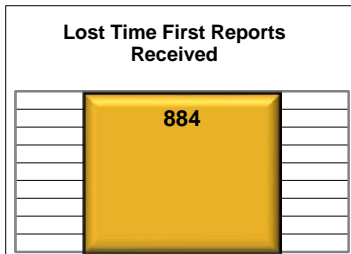
Sedgwick Claims Management Services is a third party administrator that administered claims in 2020 for the following rating companies:

- ACE American Insurance
- AIU Insurance
- American Zurich Insurance
- Arch Insurance
- Electric Insurance
- Everest National Insurance
- Indemnity Ins. Co. of No. America
- New Hampshire Insurance
- Old Republic Insurance
- Praetorian Insurance
- Prop. & Cas. Ins. Co. of Hartford
- Protective Insurance
- QBE Insurance
- Safety National Casualty Corp.
- Standard Fire Insurance
- Starr Indemnity & Liability
- Starr Specialty Insurance
- Stonington Insurance
- XL Insurance America
- XL Specialty Insurance
- Zurich American Insurance

and self-insured employers:

- Asplundh Tree Experts
- BJME Operating Corp.
- Federal Express Corporation
- FedEx Ground Package System
- Great Northern Nekoosa
- Lowes Home Centers LLC
- Macy's Retail Holdings
- Tambrands Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

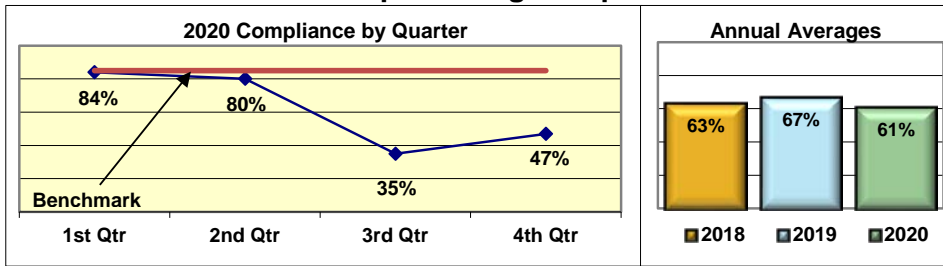
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

44%

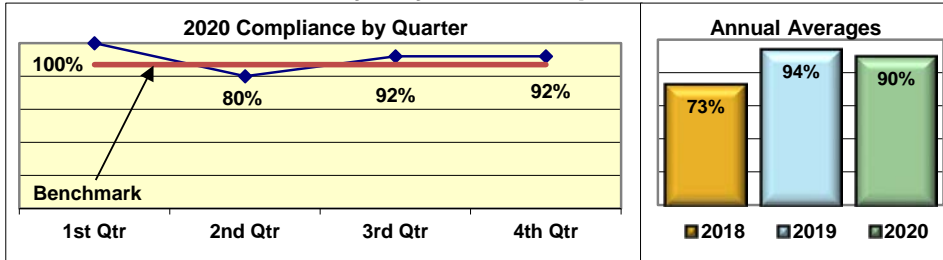
Annual Compliance Report 01/01/2020-12/31/2020

SENTRY INSURANCE

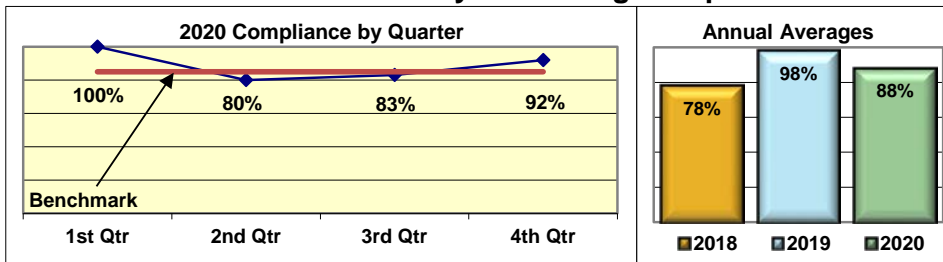
Lost Time First Report Filing Compliance



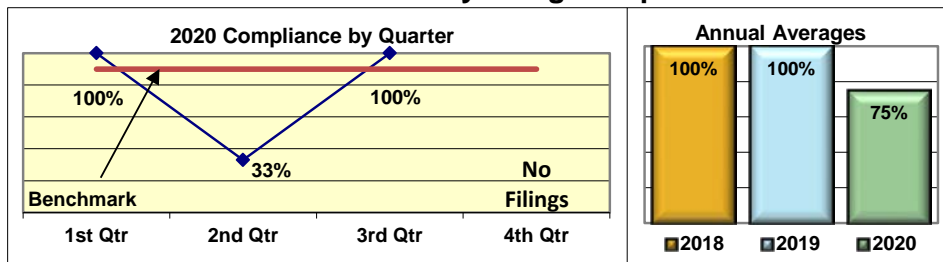
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



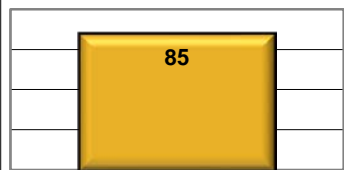
Summary

Sentry Insurance is an insurer that administered its own claims in 2020 under the following rating companies:

- Florists Mutual Insurance
- Middlesex Insurance
- Sentry Casualty
- Sentry Insurance
- Sentry Select Insurance

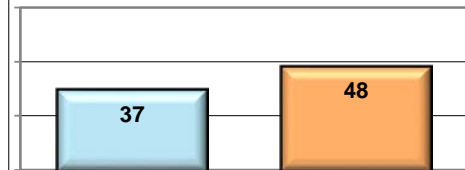
Utilization Analysis

Lost Time First Reports Received



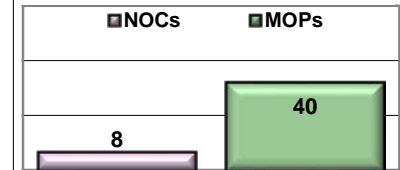
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

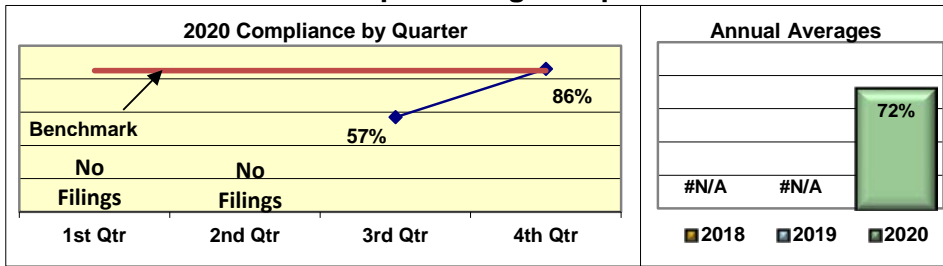
17%

Annual Compliance Report

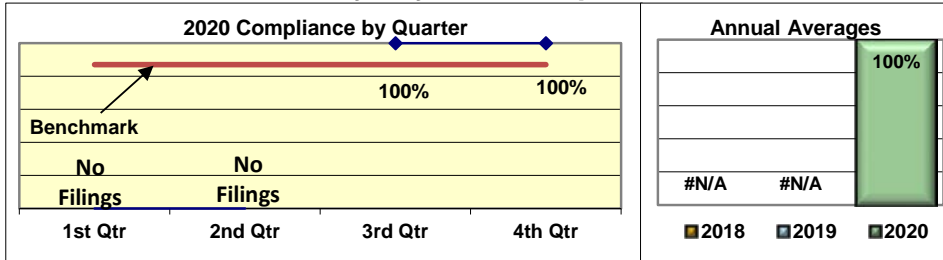
01/01/2020-12/31/2020

SERVICE AMERICAN INDEMNITY

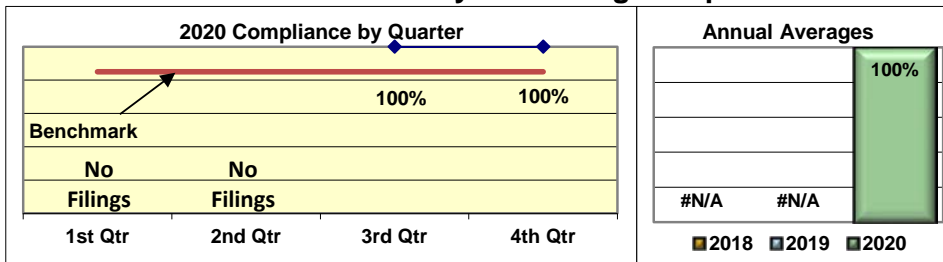
Lost Time First Report Filing Compliance



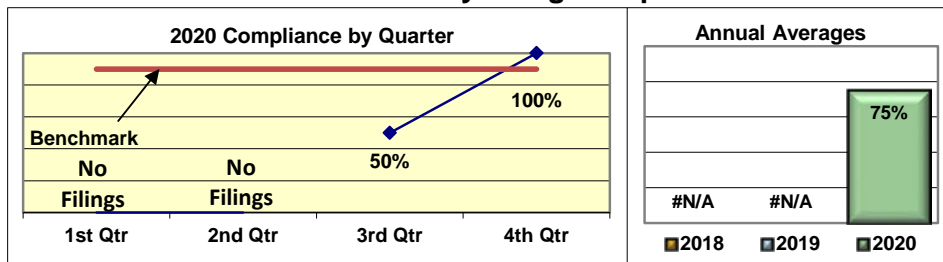
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Service American Indemnity is an insurer that used a third party to administer claims in 2020 under the following rating company:

Service American Indemnity

Service American Indemnity used the following third party in 2020:

Broadspire Services

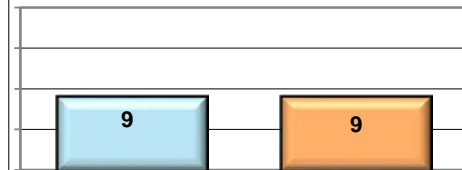
Utilization Analysis

Lost Time First Reports Received



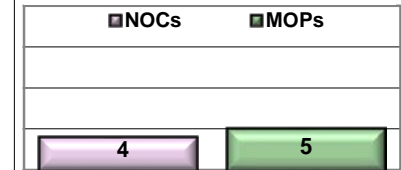
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

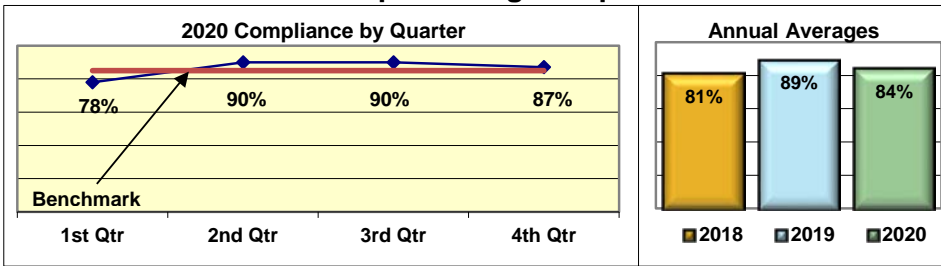
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

44%

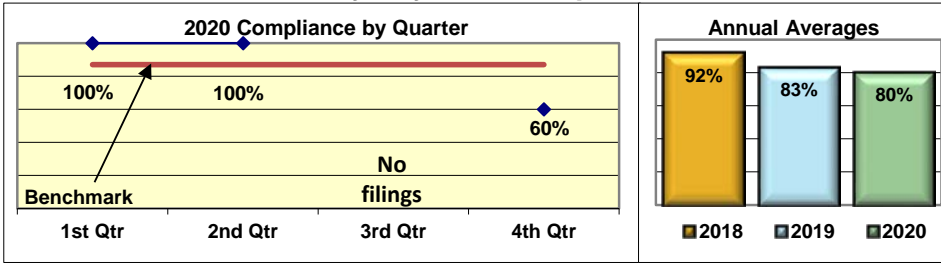
Annual Compliance Report 01/01/2020-12/31/2020

STARR INDEMNITY INSURANCE

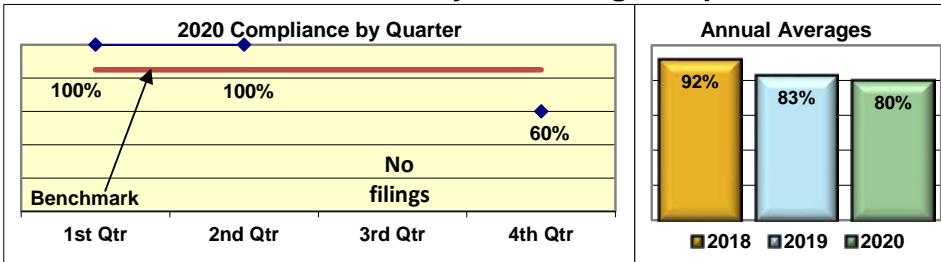
Lost Time First Report Filing Compliance



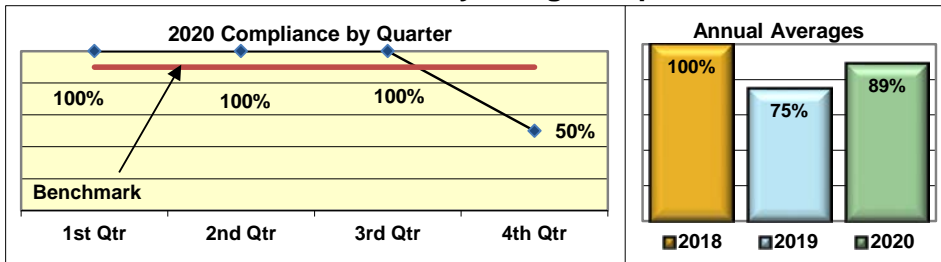
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

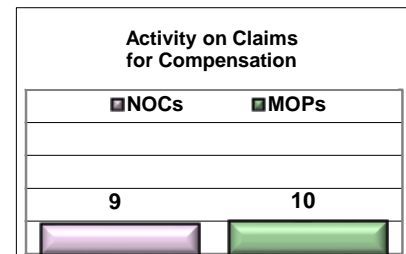
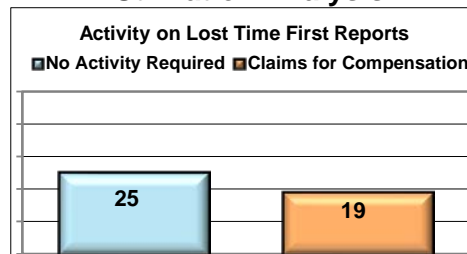
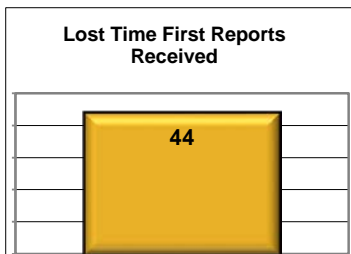
Starr Indemnity Insurance Liability is an insurer that used third parties to administer claims in 2020 under the following rating companies:

Starr Indemnity & Liability
Starr Specialty Insurance

Starr Indemnity & Liability used the following third parties in 2020:

ESIS
Gallagher Bassett Services
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

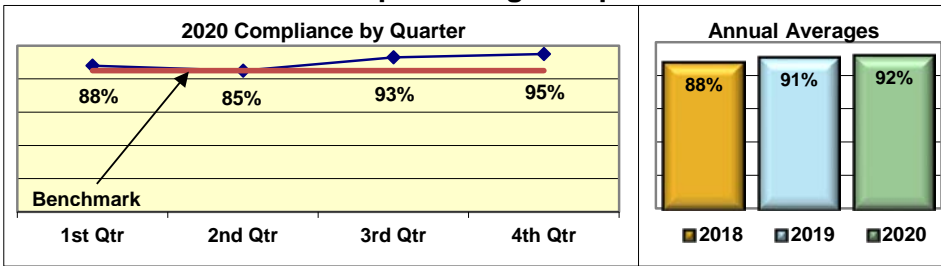
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

47%

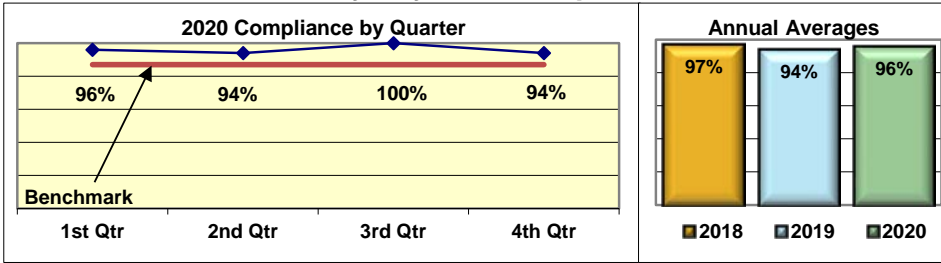
Annual Compliance Report
01/01/2020-12/31/2020

STATE OF MAINE WORKERS' COMP TRUST

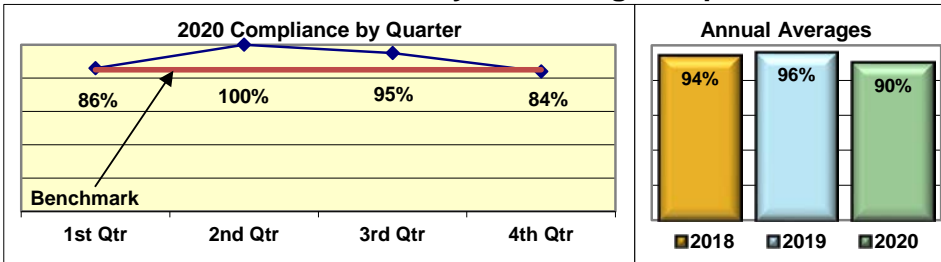
Lost Time First Report Filing Compliance



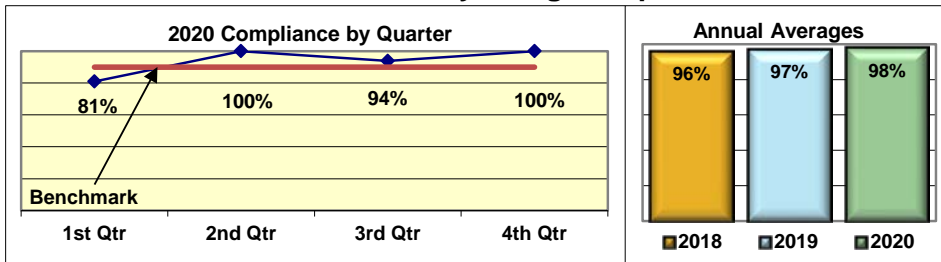
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2020 under the following name:

State of Maine Workers' Comp. Div

Utilization Analysis

Lost Time First Reports Received



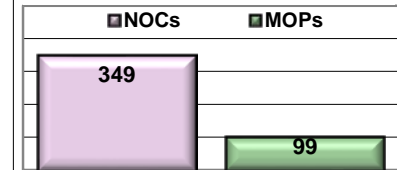
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

43%

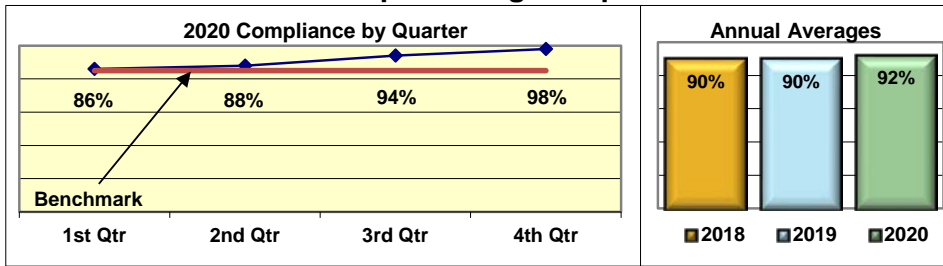
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

78%

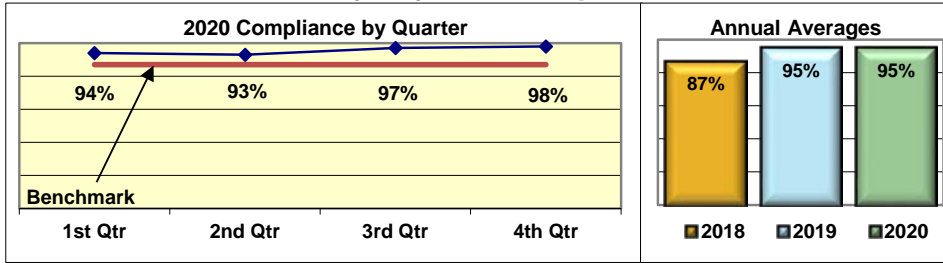
Annual Compliance Report 01/01/2020-12/31/2020

SYNERNET

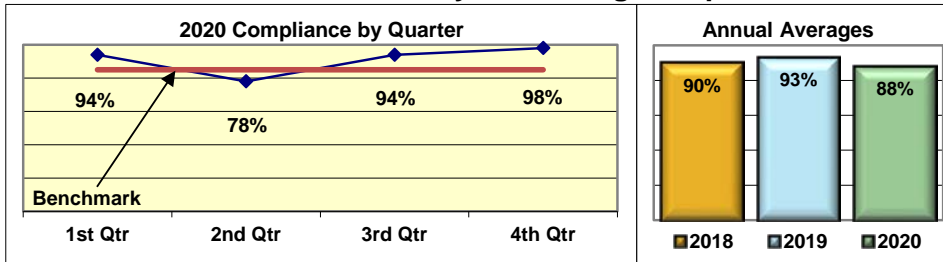
Lost Time First Report Filing Compliance



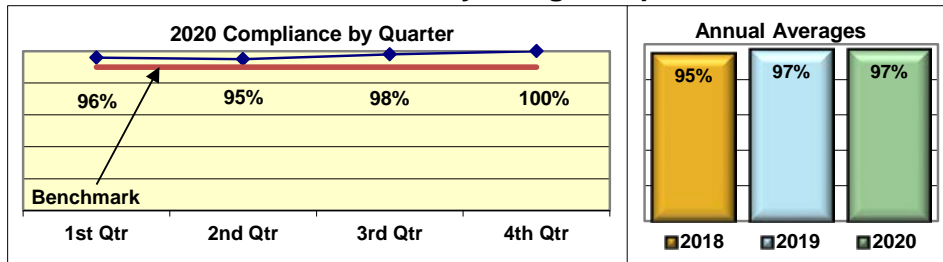
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Synernet is a third party administrator that administered claims in 2020 for the following self-insured employers:

MaineHealth Workers' Comp.
Synernet Workers' Comp Fund

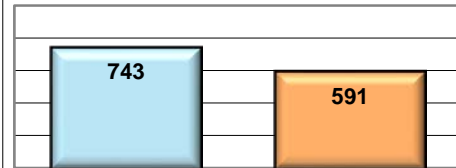
Utilization Analysis

Lost Time First Reports Received



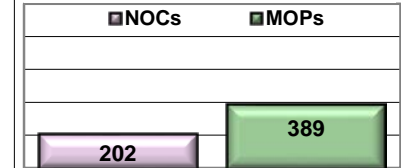
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

15%

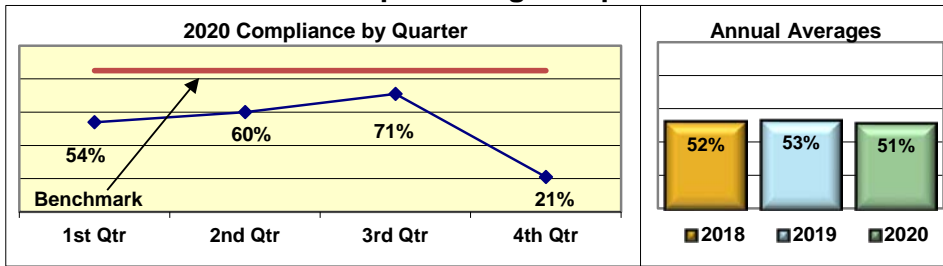
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

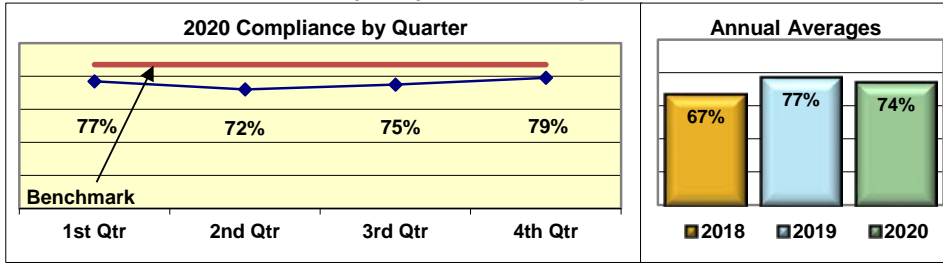
Annual Compliance Report 01/01/2020-12/31/2020

TRAVELERS INSURANCE

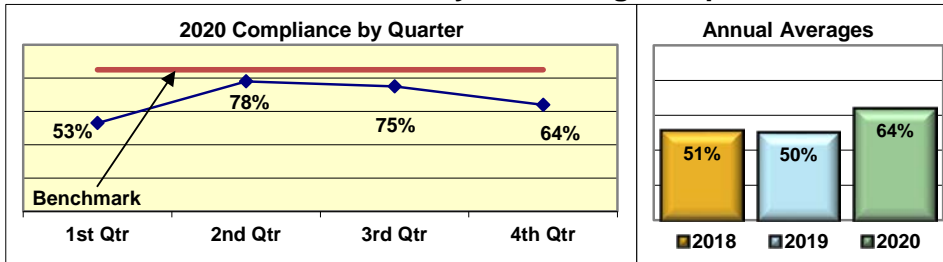
Lost Time First Report Filing Compliance



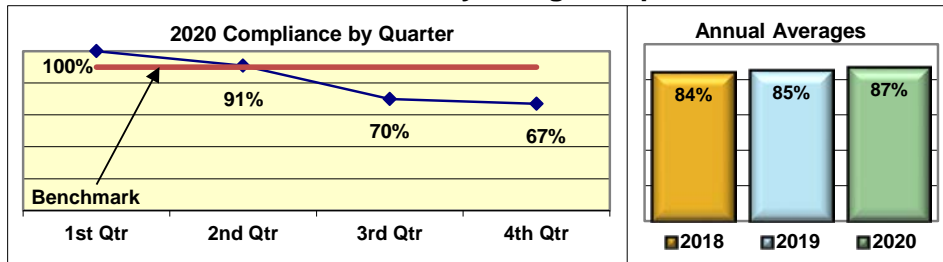
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Travelers Insurance is an insurer that administered its own claims and used third parties to administer claims in 2020 under the following rating companies:

- Charter Oak Fire Insurance
- Farmington Casualty
- Phoenix Insurance
- Standard Fire Insurance
- Travelers Casualty & Surety
- Travelers Cas. Ins. Co. of America
- Travelers Commercial Casualty
- Travelers Indemnity Co. of America
- Travelers Prop. Cas. Co. of America

Travelers Insurance used the following third parties in 2020:

- Gallagher Bassett Services
- Sedgwick Claims Management Svcs.
- York Risk Services

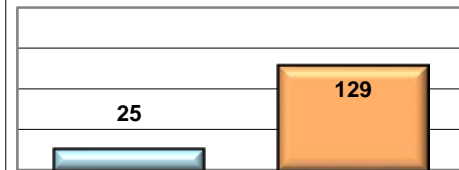
Utilization Analysis

Lost Time First Reports Received



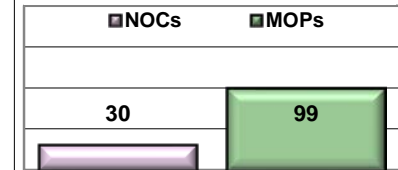
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

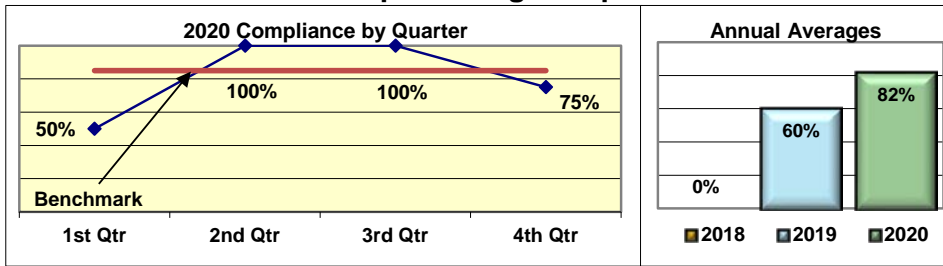
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

23%

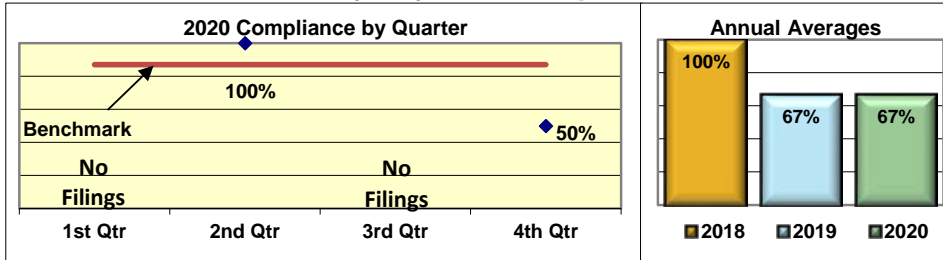
Annual Compliance Report 01/01/2020-12/31/2020

VANLINER INSURANCE

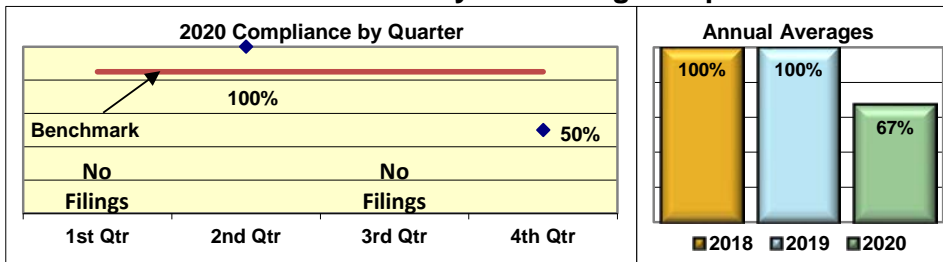
Lost Time First Report Filing Compliance



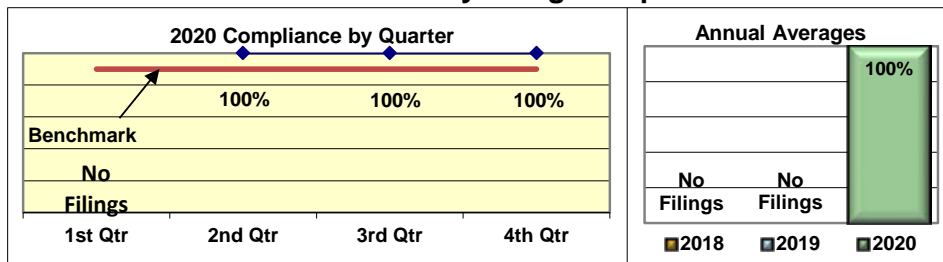
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



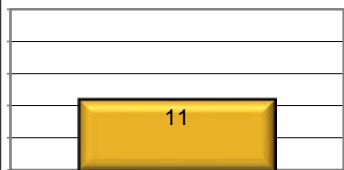
Summary

Vanliner Insurance is an insurer that administered its own claims in 2020 under the following rating company:

Vanliner Insurance

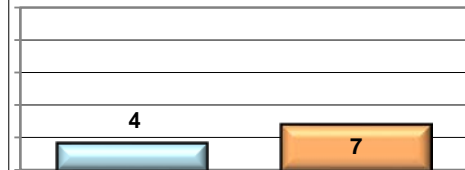
Utilization Analysis

Lost Time First Reports Received



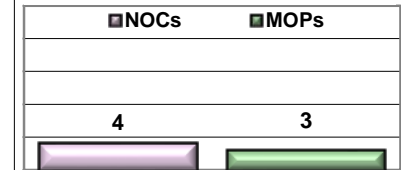
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

36%

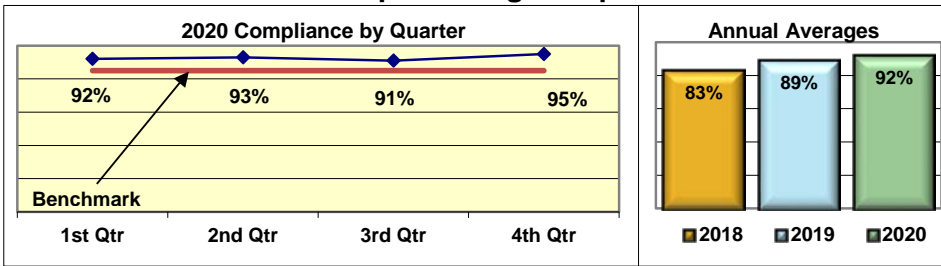
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

57%

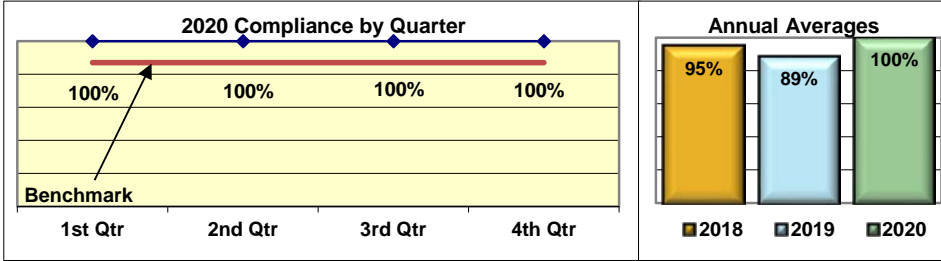
Annual Compliance Report 01/01/2020-12/31/2020

WALMART CLAIMS SERVICES

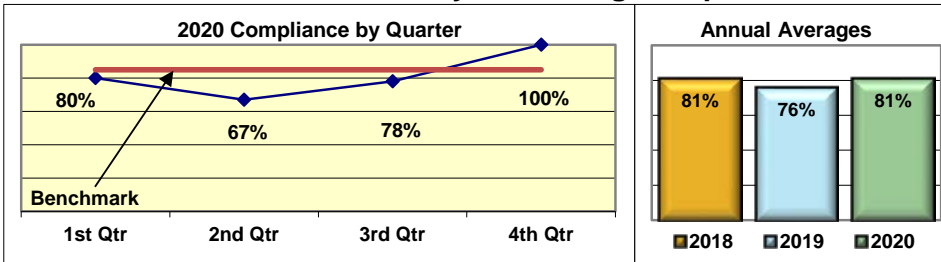
Lost Time First Report Filing Compliance



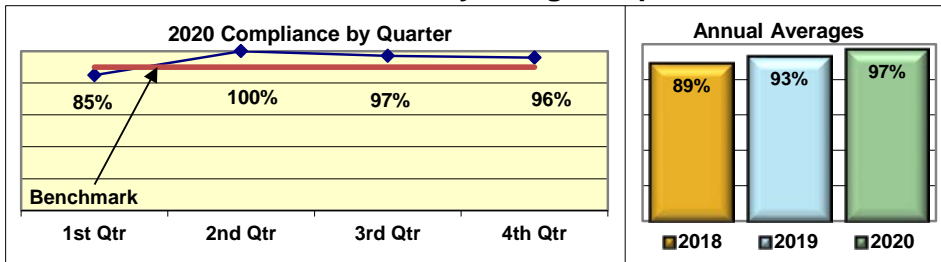
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



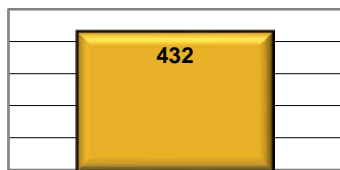
Summary

Walmart Claims Services is a self-insured employer that administered its own claims in 2020 under the following name:

Walmart Associates Inc.

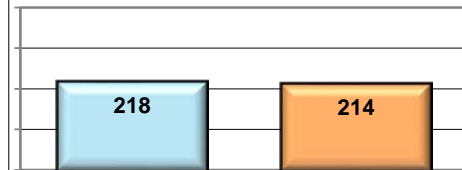
Utilization Analysis

Lost Time First Reports Received



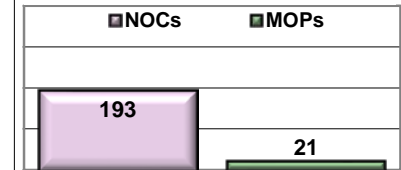
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

45%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

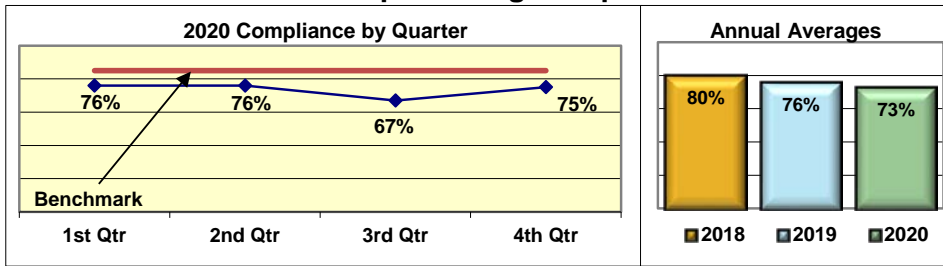
90%

Annual Compliance Report

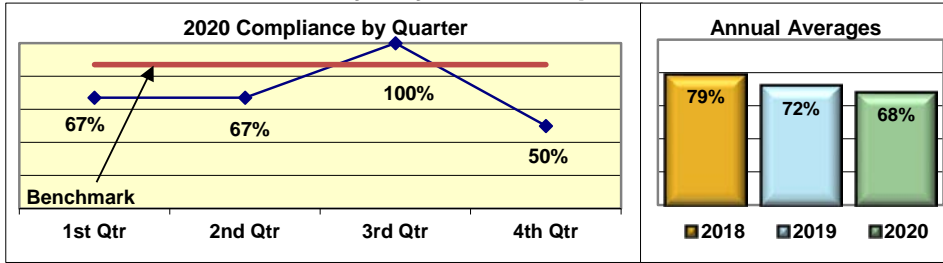
01/01/2020-12/31/2020

XL INSURANCE

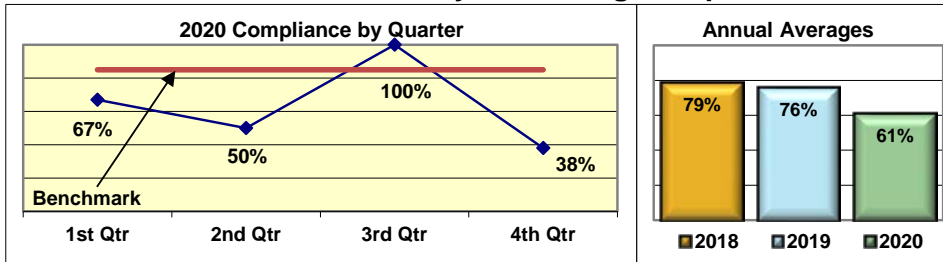
Lost Time First Report Filing Compliance



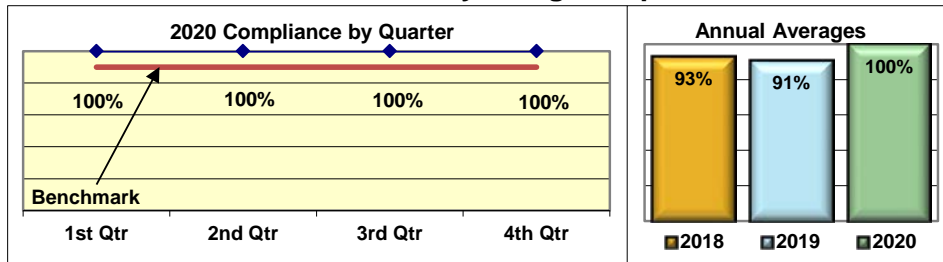
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

XL Insurance is an insurer that used third parties to administer claims in 2020 under the following rating companies:

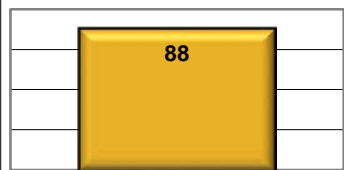
XL Insurance America
XL Specialty Insurance

XL Insurance used the following third parties in 2020:

Broadsfire Services
CorVel Enterprise Comp.
Cottingham & Butler Claims Svcs.
ESIS
Gallagher Bassett Services
Sedgwick Claims Management Svcs.

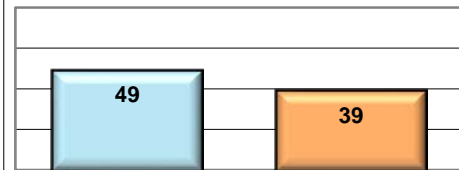
Utilization Analysis

Lost Time First Reports Received



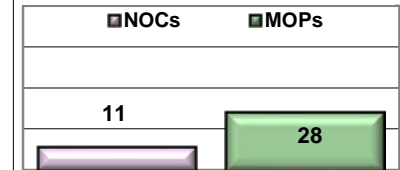
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

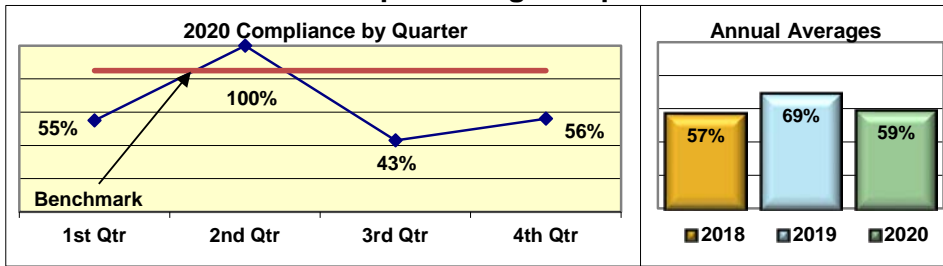
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

28%

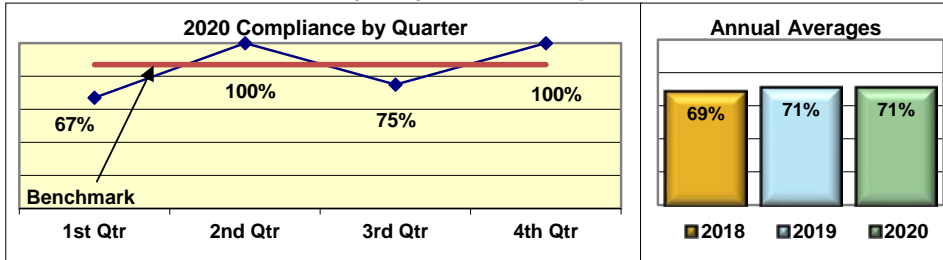
Annual Compliance Report 01/01/2020-12/31/2020

YORK RISK SERVICES

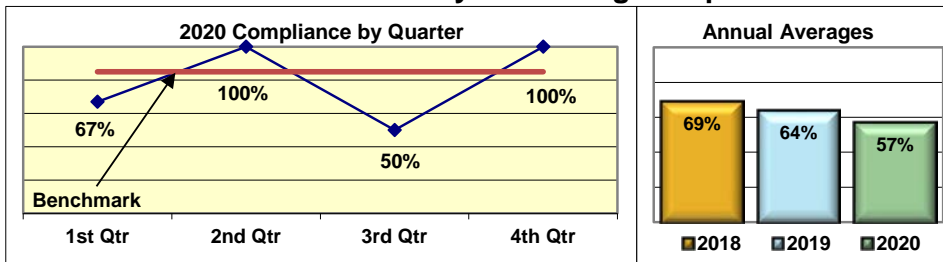
Lost Time First Report Filing Compliance



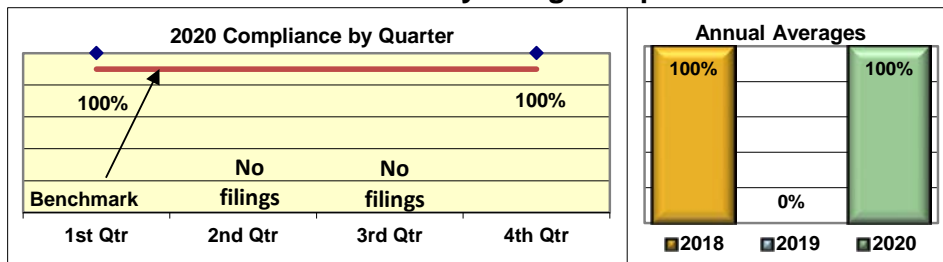
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



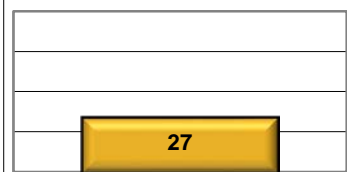
Summary

York Risk Services is a third party administrator that administered claims in 2020 for the following rating companies:

- ACE American Insurance
- Arch Insurance
- Protective Insurance
- Standard Fire Insurance

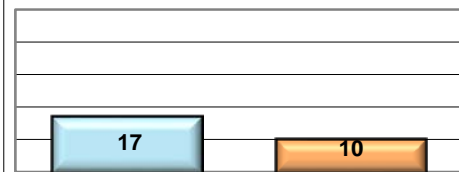
Utilization Analysis

Lost Time First Reports Received



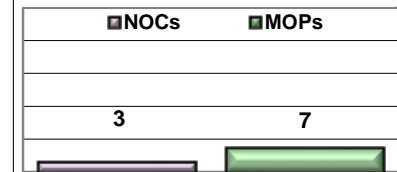
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

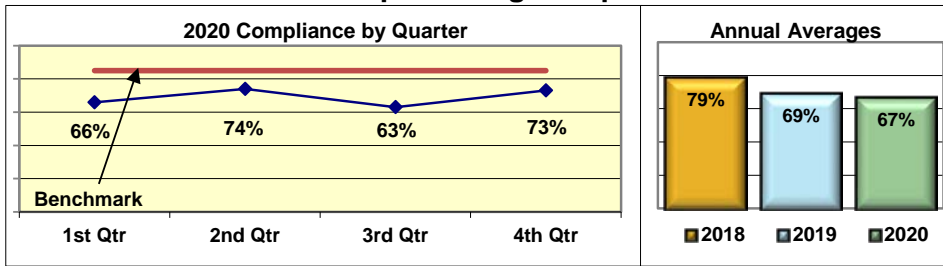
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

30%

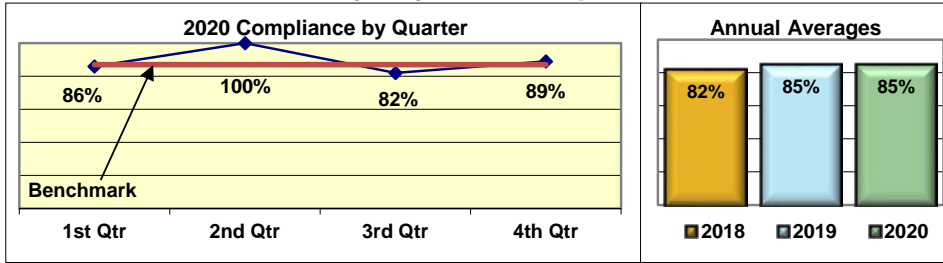
Annual Compliance Report 01/01/2020-12/31/2020

ZURICH INSURANCE

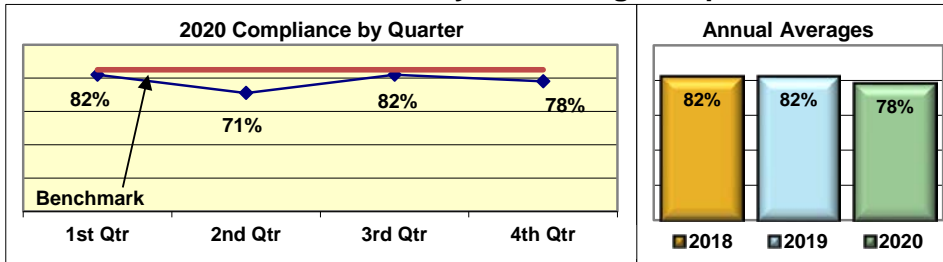
Lost Time First Report Filing Compliance



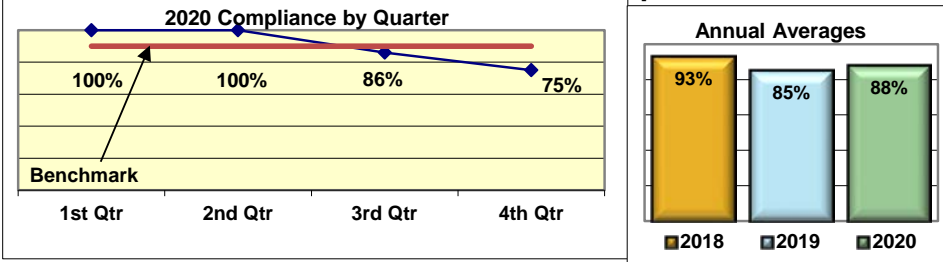
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Zurich Insurance is an insurer that administered its own claims and used third parties to administer claims in 2020 under the following rating companies:

American Zurich Insurance
Zurich American Insurance
Zurich American Ins. Co. of Illinois

Zurich Insurance used the following third parties in 2020:

Broadspire Services
Cannon Cochran Management Svcs.
Chesterfield Services
CorVel Enterprise Comp.
Cottingham & Butler Claims Services
ESIS
Gallagher Bassett Services
Sedgwick Claims Management Svcs.

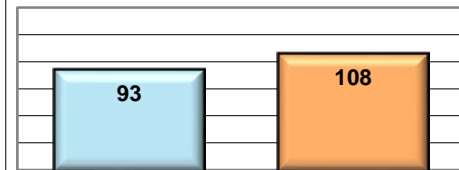
Utilization Analysis

Lost Time First Reports Received



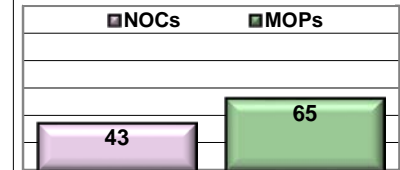
Activity on Lost Time First Reports

■ No Activity Required ■ Claims for Compensation



Activity on Claims for Compensation

■ NOCs ■ MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010 ACADIA INSURANCE	225	164	73%	74	66	89%
Total	225	164	73% ▼	74	66	89% ▲
ACADIA INSURANCE Group Total	225	164	73% ▼	74	66	89% ▲
ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	11	6	55%	3	2	67%
TPA Total	11	6	55% ▼	3	2	67% ▼
ACCIDENT FUND INSURANCE Group Total	11	6	55% ▼	3	2	67% ▼
ACUITY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA418 ACUITY MUTUAL INSURANCE	2	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	No Filings	No Filings	No Filings
ACUITY MUTUAL INSURANCE Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
AIG INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA015 AIG CLAIMS, INC	40	33	83%	10	10	100%
Total	40	33	83% ▼	10	10	100% ▲
AIG INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA110 CONSTITUTION STATE SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	8	1	13%	No Filings	No Filings	No Filings
CA160 ESIS	44	35	80%	28	21	75%
CA190 GALLAGHER BASSETT SERVICES	138	121	88%	42	32	76%
CA204 HELMSMAN MANAGEMENT SERVICES	4	3	75%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	201	165	82%	79	66	84%
TPA Total	398	327	82% ▼	151	120	79% ▼
AIG INSURANCE Group Total	438	360	82% ▼	161	130	81% ▼
AIM MUTUAL GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA472 AIM MUTUAL INSURANCE	16	14	88%	2	1	50%
Total	16	14	88% ▲	2	1	50% ▼
AIM MUTUAL GROUP Group Total	16	14	88% ▲	2	1	50% ▼

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
AMTRUST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA437 SECURITY NATIONAL INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA342 TECHNOLOGY INSURANCE	33	13	39%	10	7	70%
CA381 WESCO INSURANCE	27	10	37%	9	7	78%
Total	61	23	38% ▼	19	14	74% ▼
AMTRUST INSURANCE Group Total	61	23	38% ▼	19	14	74% ▼
ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ARCH INSURANCE	*	*	*	*	*	*
CA072 CHARTER OAK FIRE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	35	28	80%	9	8	89%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	3	2	67%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	2	0	0%	2	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	13	13	100%	6	4	67%
CA160 ESIS	3	1	33%	2	1	50%
CA190 GALLAGHER BASSETT SERVICES	23	17	74%	9	3	33%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	4	67%	3	3	100%
CA340 YORK RISK SERVICES	9	6	67%	2	2	100%
TPA Total	94	71	76% ▼	33	21	64% ▼
ARCH INSURANCE Group Total	94	71	76% ▼	33	21	64% ▼
BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA036 BATH IRON WORKS	64	63	98%	44	43	98%
Total	64	63	98% ▲	44	43	98% ▲
BATH IRON WORKS Group Total	64	63	98% ▲	44	43	98% ▲
BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	7	0	0%	7	3	43%
Total	7	0	0% ▼	7	3	43% ▼
BERKSHIRE HATHAWAY INSURANCE Group Total	7	0	0% ▼	7	3	43% ▼
BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040 BROADSPIRE SERVICES	97	79	81%	24	21	88%
Total	97	79	81% ▼	24	21	88% ▲
BROADSPIRE SERVICES Group Total	97	79	81% ▼	24	21	88% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	244	184	75%	75	59	79%
Total	244	184	75% ▼	75	59	79% ▼
CANNON COCHRAN MANAGEMENT SERVICES Group Total	244	184	75% ▼	75	59	79% ▼
CHEROKEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA044 CHEROKEE INSURANCE	3	3	100%	3	3	100%
Total	3	3	100% ▲	3	3	100% ▲
CHEROKEE INSURANCE Group Total	3	3	100% ▲	3	3	100% ▲
CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080 CHESTERFIELD SERVICES	6	3	50%	5	4	80%
Total	6	3	50% ▼	5	4	80% ▼
CHESTERFIELD SERVICES Group Total	6	3	50% ▼	5	4	80% ▼
CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	3	100%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	6	3	50%	No Filings	No Filings	No Filings
CA110 CONSTITUTION STATE SERVICES	21	13	62%	13	10	77%
CA116 CORVEL ENTERPRISE COMP	22	12	55%	3	2	67%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	3	2	67%	2	1	50%
CA160 ESIS	58	32	55%	33	22	67%
CA190 GALLAGHER BASSETT SERVICES	86	57	66%	26	22	85%
CA204 HELMSMAN MANAGEMENT SERVICES	5	1	20%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	288	265	92%	77	71	92%
CA340 YORK RISK SERVICES	10	8	80%	1	1	100%
TPA Total	502	396	79% ▼	157	131	83% ▼
CHUBB INSURANCE Group Total	502	396	79% ▼	157	131	83% ▼

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CHURCH MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA084 CHURCH MUTUAL INSURANCE	1	0	0%	1	1	100%
Total	1	0	0% ▼	1	1	100% ▲
CHURCH MUTUAL INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	0	0%
TPA Total	1	0	0% ▼	1	0	0% ▼
CHURCH MUTUAL INSURANCE Group Total	2	0	0% ▼	2	1	50% ▼
CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085 CIANBRO CORPORATION	2	1	50%	No Filings	No Filings	No Filings
Total	2	1	50% ▼	No Filings	No Filings	No Filings
CIANBRO CORPORATION Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
CINCINNATI INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA438 CINCINNATI INSURANCE	5	0	0%	4	3	75%
Total	5	0	0% ▼	4	3	75% ▼
CINCINNATI INSURANCE Group Total	5	0	0% ▼	4	3	75% ▼
CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA017 AMERICAN CASUALTY COMPANY OF READING PA	2	1	50%	2	2	100%
CA083 CNA CLAIMS PLUS	3	1	33%	3	3	100%
CA050 CONTINENTAL CASUALTY	2	1	50%	2	2	100%
CA271 NATIONAL FIRE INSURANCE	3	1	33%	2	1	50%
CA087 THE CONTINENTAL INSURANCE	2	2	100%	2	2	100%
CA329 VALLEY FORGE INSURANCE COMPANY	1	0	0%	1	1	100%
Total	13	6	46% ▼	12	11	92% ▲
CNA INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	3	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	4	4	100% ▲	No Filings	No Filings	No Filings
CNA INSURANCE Group Total	17	10	59% ▼	12	11	92% ▲
CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110 CONSTITUTION STATE SERVICES	22	13	59%	13	10	77%
Total	22	13	59% ▼	13	10	77% ▼
CONSTITUTION STATE SERVICES Group Total	22	13	59% ▼	13	10	77% ▼
CONTINENTAL INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115 CONTINENTAL INDEMNITY	2	0	0%	1	1	100%
Total	2	0	0% ▼	1	1	100% ▲
CONTINENTAL INDEMNITY Group Total	2	0	0% ▼	1	1	100% ▲

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CORVEL ENTERPRISE COMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116 CORVEL ENTERPRISE COMP	73	34	47%	19	12	63%
Total	73	34	47% ▼	19	12	63% ▼
CORVEL ENTERPRISE COMP Group Total						
73	34	47%	▼	19	12	63%
COTTINGHAM & BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	18	15	83%	10	7	70%
Total	18	15	83% ▼	10	7	70% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total						
18	15	83%	▼	10	7	70%
CROSS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA093 CROSS INSURANCE	1380	1303	94%	292	282	97%
Total	1380	1303	94% ▲	292	282	97% ▲
CROSS INSURANCE Group Total						
1380	1303	94%	▲	292	282	97%
EASTERN ALLIANCE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA141 EASTERN ALLIANCE INSURANCE	228	181	79%	96	87	91%
Total	228	181	79% ▼	96	87	91% ▲
EASTERN ALLIANCE INSURANCE Group Total						
228	181	79%	▼	96	87	91%
ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	13	12	92%	7	7	100%
TPA Total	13	12	92% ▲	7	7	100% ▲
ELECTRIC INSURANCE Group Total						
13	12	92%	▲	7	7	100%
EMPLOYERS HOLDING INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA480 EMPLOYERS ASSURANCE COMPANY	*	*	*	*	*	*
CA481 EMPLOYERS COMPENSATION INSURANCE	*	*	*	*	*	*
CA479 EMPLOYERS PREFERRED INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
EMPLOYERS HOLDING INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	12	12	100%	3	2	67%
TPA Total	12	12	100% ▲	3	2	67% ▼
EMPLOYERS HOLDING INSURANCE Group Total						
12	12	100%	▲	3	2	67%

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160 ESIS	135	82	61%	74	52	70%
Total	135	82	61% ▼	74	52	70% ▼
ESIS Group Total	135	82	61% ▼	74	52	70% ▼
EVEREST REINS HOLDINGS GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
EVEREST REINS HOLDINGS	*	*	*	*	*	*
Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	3	60%	1	1	100%
TPA Total	8	5	63% ▼	1	1	100% ▲
EVEREST REINS HOLDINGS GROUP Group Total	8	5	63% ▼	1	1	100% ▲
FAIRFAX FINANCIAL GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA375 UNITED STATES FIRE INSURANCE	1	0	0%	2	1	50%
Total	1	0	0% ▼	2	1	50% ▼
FAIRFAX FINANCIAL GROUP Group Total	1	0	0% ▼	2	1	50% ▼
FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA091 FEDERATED MUTUAL INSURANCE	28	7	25%	16	10	63%
CA439 FEDERATED RESERVE	2	1	50%	1	1	100%
CA092 FEDERATED SERVICE INSURANCE	1	1	100%	1	1	100%
Total	31	9	29% ▼	18	12	67% ▼
FEDERATED MUTUAL INSURANCE Group Total	31	9	29% ▼	18	12	67% ▼
FEDERATED RURAL ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA475 FEDERATED RURAL ELECTRIC INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
FEDERATED RURAL ELECTRIC INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274 PATRIOT INSURANCE	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
FRANKENMUTH INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175 FUTURECOMP	198	180	91%	88	75	85%
Total	198	180	91% ▲	88	75	85% ▼
FUTURECOMP Group Total	198	180	91% ▲	88	75	85% ▼

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190 GALLAGHER BASSETT SERVICES	507	366	72%	177	126	71%
Total	507	366	72% ▼	177	126	71% ▼
GALLAGHER BASSETT SERVICES Group Total						
507	366	72% ▼	177	126	71% ▼	
GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193 GREAT AMERICAN INSURANCE	6	4	67%	1	1	100%
Total	6	4	67% ▼	1	1	100% ▲
GREAT AMERICAN INSURANCE TPA Administered Claims	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	9	6	67%	1	1	100%
TPA Total	9	6	67% ▼	1	1	100% ▲
GREAT AMERICAN INSURANCE Group Total						
15	10	67% ▼	2	2	100% ▲	
GREAT FALLS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
TPA Total	1	0	0% ▼	1	0	0% ▼
GREAT FALLS INSURANCE Group Total						
1	0	0% ▼	1	0	0% ▼	
GREAT WEST CASUALTY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196 GREAT WEST CASUALTY	6	0	0%	6	6	100%
Total	6	0	0% ▼	6	6	100% ▲
GREAT WEST INSURANCE Group Total						
6	0	0% ▼	6	6	100% ▲	
GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA019 AMGUARD INSURANCE	19	7	37%	3	3	100%
CA140 EASTGUARD INSURANCE	12	9	75%	4	4	100%
CA272 NORGUARD INSURANCE	12	9	75%	4	4	100%
Total	43	25	58% ▼	11	11	100% ▲
GUARD INSURANCE Group Total						
43	25	58% ▼	11	11	100% ▲	
HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201 HANNAFORD BROTHERS	220	132	60%	115	86	75%
Total	220	132	60% ▼	115	86	75% ▼
HANNAFORD BROTHERS Group Total						
220	132	60% ▼	115	86	75% ▼	

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
HANOVER INSURANCE						
CA430 ALLMERICA FINANCIAL ALLIANCE	1	1	100%	1	1	100%
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	17	9	53%	4	2	50%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	13	8	62%	2	1	50%
CA429 HANOVER AMERICAN INSURANCE	4	2	50%	No Filings	No Filings	No Filings
CA202 HANOVER INSURANCE	16	6	38%	5	5	100%
CA228 MASSACHUSETTS BAY INSURANCE	5	2	40%	1	1	100%
Total	56	28	50% ▼	13	10	77% ▼
HANOVER INSURANCE Group Total	56	28	50% ▼	13	10	77% ▼
HARTFORD INSURANCE						
CA188 HARTFORD ACCIDENT & INDEMNITY	3	3	100%	2	2	100%
CA185 HARTFORD CASUALTY INSURANCE	10	10	100%	5	4	80%
CA203 HARTFORD FIRE INSURANCE	11	9	82%	5	5	100%
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	15	11	73%	6	5	83%
CA187 HARTFORD UNDERWRITERS INSURANCE	20	14	70%	7	4	57%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	16	9	56%	7	7	100%
CA296 SENTINEL INSURANCE	4	4	100%	3	3	100%
CA319 TRUMBULL INSURANCE	11	7	64%	6	6	100%
CA321 TWIN CITY FIRE INSURANCE	5	3	60%	4	3	75%
Total	95	70	74% ▼	45	39	87% ▲
HARTFORD INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	8	4	50%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	4	2	50%	1	1	100%
CA160 ESIS	1	0	0%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	15	15	100%	4	4	100%
TPA Total	30	22	73% ▼	6	6	100% ▲
HARTFORD INSURANCE Group Total	125	92	74% ▼	51	45	88% ▲
HELMSMAN MANAGEMENT SERVICES						
CA204 HELMSMAN MANAGEMENT SERVICES	35	23	66%	10	7	70%
Total	35	23	66% ▼	10	7	70% ▼
HELMSMAN MANAGEMENT SERVICES Group Total	35	23	66% ▼	10	7	70% ▼

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA003 AMERICAN FIRE & CASUALTY INSURANCE	6	2	33%	1	1	100%
CA380 EMPLOYERS INSURANCE OF WAUSAU	11	7	64%	4	3	75%
CA210 LIBERTY MUTUAL INSURANCE	228	161	71%	77	61	79%
CA406 OHIO CASUALTY INSURANCE	7	5	71%	3	3	100%
CA407 OHIO SECURITY INSURANCE	24	13	54%	10	7	70%
CA408 WEST AMERICAN INSURANCE	3	3	100%	3	2	67%
Total	279	191	68% ▼	98	77	79% ▼
LIBERTY MUTUAL INSURANCE Group Total	279	191	68% ▼	98	77	79% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	97	70	72%	34	4	12%
Total	97	70	72% ▼	34	4	12% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	97	70	72% ▼	34	4	12% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	3755	2885	77%	1291	1173	91%
Total	3755	2885	77% ▼	1291	1173	91% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	2	0	0%	No Filings	No Filings	No Filings
TPA Total	2	0	0% ▼	No Filings	No Filings	No Filings
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	3757	2885	77% ▼	1291	1173	91% ▲
MAINE HEALTHCARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234 MAINE HEALTHCARE ASSOCIATION	152	126	83%	53	48	91%
Total	152	126	83% ▼	53	48	91% ▲
MAINE HEALTHCARE ASSOCIATION Group Total	152	126	83% ▼	53	48	91% ▲
MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	141	134	95%	22	21	95%
Total	141	134	95% ▲	22	21	95% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	141	134	95% ▲	22	21	95% ▲
MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	749	717	96%	208	187	90%
Total	749	717	96% ▲	208	187	90% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	749	717	96% ▲	208	187	90% ▲

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	213	190	89%	60	55	92%
Total	213	190	89% ▲	60	55	92% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	213	190	89% ▲	60	55	92% ▲
MARKEL CORP GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
STATE NATIONAL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
MARKEL CORP GROUP TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	0	0%
TPA Total	1	1	100% ▲	1	0	0% ▼
MARKEL CORP GROUP Group Total	1	1	100% ▲	1	0	0% ▼
MEADOWBROOK INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255 MEADOWBROOK INSURANCE	3	2	67%	3	3	100%
Total	3	2	67% ▼	3	3	100% ▲
MEADOWBROOK INSURANCE Group Total	3	2	67% ▼	3	3	100% ▲
MITSUI SUMITOMO INS CO OF AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
MITSUI SUMITOMO INS CO OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
MITSUI SUMITOMO INS CO OF AMERICA Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
NATIONAL LIABILITY & FIRE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA474 NATIONAL LIABILITY AND FIRE INSURANCE	2	2	100%	No Filings	No Filings	No Filings
Total	2	2	100% ▲	No Filings	No Filings	No Filings
NATIONAL LIABILITY & FIRE INSURANCE Group Total	2	2	100% ▲	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA291 NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	1	1	100%
Total	1	0	0% ▼	1	1	100% ▲
NATIONWIDE INSURANCE Group Total	1	0	0% ▼	1	1	100% ▲
NEXT LEVEL ADMINISTRATOR LLC	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA433 NEXT LEVEL ADMINISTRATOR LLC	3	3	100%	No Filings	No Filings	No Filings
Total	3	3	100% ▲	No Filings	No Filings	No Filings
NEXT LEVEL ADMINISTRATOR LLC Group Total	3	3	100% ▲	No Filings	No Filings	No Filings

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265 NGM INSURANCE	4	2	50%	4	3	75%
Total	4	2	50% ▼	4	3	75% ▼
NGM INSURANCE Group Total	4	2	50% ▼	4	3	75% ▼
NORTH AMERICAN RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA268 NORTH AMERICAN RISK SERVICES	1	0	0%	2	1	50%
Total	1	0	0% ▼	2	1	50% ▼
NORTH AMERICAN RISK SERVICES Group Total	1	0	0% ▼	2	1	50% ▼
OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	1	50%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	31	24	77%	10	6	60%
CA116 CORVEL ENTERPRISE COMP	4	3	75%	2	2	100%
CA160 ESIS	1	0	0%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	21	15	71%	7	4	57%
CA204 HELMSMAN MANAGEMENT SERVICES	2	1	50%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	23	21	91%	7	5	71%
TPA Total	84	65	77% ▼	29	20	69% ▼
OLD REPUBLIC INSURANCE Group Total	84	65	77% ▼	29	20	69% ▼
PENNSYLVANIA MFG ASSN	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	36	21	58%	23	15	65%
CA323 THE AMERICAN EQUITY UNDERWRITERS	3	2	67%	No Filings	No Filings	No Filings
TPA Total	39	23	59% ▼	23	15	65% ▼
PENNSYLVANIA MFG ASSN Group Total	39	23	59% ▼	23	15	65% ▼

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
Total	*	*	*	*	*	*
PROTECTIVE INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	4	2	50%	3	2	67%
CA340 YORK RISK SERVICES	7	2	29%	3	1	33%
TPA Total	11	4	36% ▼	6	3	50% ▼
PROTECTIVE INSURANCE Group Total	11	4	36% ▼	6	3	50% ▼
QBE INSURANCE GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
PRÆTORIAN INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	3	2	67%	No Filings	No Filings	No Filings
CA268 NORTH AMERICAN RISK SERVICES	1	0	0%	2	1	50%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	23	20	87%	6	6	100%
TPA Total	27	22	81% ▼	8	7	88% ▲
QBE INSURANCE GROUP Group Total	27	22	81% ▼	8	7	88% ▲
SAFETY NATIONAL CASUALTY CORP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
SAFETY NATIONAL CASUALTY CORP	*	*	*	*	*	*
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	9	7	78%	3	2	67%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
CA116 CORVEL ENTERPRISE COMP	17	7	41%	4	2	50%
CA160 ESIS	2	2	100%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	26	21	81%	12	12	100%
CA204 HELMSMAN MANAGEMENT SERVICES	2	0	0%	2	1	50%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	44	37	84%	9	9	100%
TPA Total	101	74	73% ▼	32	27	84% ▼
SAFETY NATIONAL CASUALTY CORP Group Total	101	74	73% ▼	32	27	84% ▼
SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	884	777	88%	256	224	88%
Total	884	777	88% ▲	256	224	88% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	884	777	88% ▲	256	224	88% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA207 FLORISTS MUTUAL INSURANCE	16	11	69%	3	3	100%
CA426 MIDDLESEX INSURANCE COMPANY	8	4	50%	3	3	100%
CA402 SENTRY CASUALTY	52	32	62%	30	26	87%
CA305 SENTRY INSURANCE	8	5	63%	4	4	100%
CA308 SENTRY SELECT INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	85	52	61% ▼	40	36	90% ▲
SENTRY INSURANCE Group Total	85	52	61% ▼	40	36	90% ▲
SERVICE AMERICAN INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
SERVICE AMERICAN INDEMNITY	*	*	*	*	*	*
Total	*	*	*	*	*	*
SERVICE AMERICAN INDEMNITY TPA Administered Claims						
CA040 BROADSPIRE SERVICES	18	13	72%	5	5	100%
TPA Total	18	13	72% ▼	5	5	100% ▲
SERVICE AMERICAN INDEMNITY Group Total	18	13	72% ▼	5	5	100% ▲
SOMPO JAPAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	3	2	67%	No Filings	No Filings	No Filings
TPA Total	3	2	67% ▼	No Filings	No Filings	No Filings
SOMPO JAPAN INSURANCE Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
STARNET INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
STARNET INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARNET INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	4	1	25%	2	1	50%
TPA Total	4	1	25% ▼	2	1	50% ▼
STARNET INSURANCE Group Total	4	1	25% ▼	2	1	50% ▼

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
STARR INDEMNITY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims						
CA160 ESIS	2	1	50%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	27	21	78%	5	3	60%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	15	15	100%	4	4	100%
TPA Total	44	37	84% ▼	10	8	80% ▼
STARR INDEMNITY INSURANCE Group Total	44	37	84% ▼	10	8	80% ▼
STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	809	741	92%	99	95	96%
Total	809	741	92% ▲	99	95	96% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	809	741	92% ▲	99	95	96% ▲
SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320 SYNERNET	1334	1226	92%	389	370	95%
Total	1334	1226	92% ▲	389	370	95% ▲
SYNERNET Group Total	1334	1226	92% ▲	389	370	95% ▲
THE AMERICAN EQUITY UNDERWRITERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	12	8	67%	1	1	100%
Total	12	8	67% ▼	1	1	100% ▲
THE AMERICAN EQUITY UNDERWRITERS Group Total	12	8	67% ▼	1	1	100% ▲
TOKIO MARINE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA414 TOKIO MARINE AMERICA INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
TOKIO MARINE INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA072 CHARTER OAK FIRE INSURANCE	60	30	50%	38	27	71%
CA164 FARMINGTON CASUALTY	9	6	67%	6	5	83%
CA284 PHOENIX INSURANCE	3	1	33%	1	0	0%
CA306 STANDARD FIRE INSURANCE	23	9	39%	14	11	79%
CA347 TRAVELERS CASUALTY & SURETY	12	5	42%	11	8	73%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	10	4	40%	6	2	33%
CA349 TRAVELERS COMMERCIAL CASUALTY	10	6	60%	7	7	100%
CA343 TRAVELERS INDEMNITY COMPANY	2	2	100%	1	0	0%
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	5	3	60%	4	3	75%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	8	2	25%	7	6	86%
Total	142	68	48% ▼	95	69	73% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	10	10	100%	3	3	100%
CA340 YORK RISK SERVICES	1	0	0%	1	1	100%
TPA Total	12	11	92% ▲	4	4	100% ▲
TRAVELERS INSURANCE Group Total	154	79	51% ▼	99	73	74% ▼
TYSON FOODS INC	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA435 TYSON FOODS INC	5	2	40%	5	3	60%
Total	5	2	40% ▼	5	3	60% ▼
TYSON FOODS INC Group Total	5	2	40% ▼	5	3	60% ▼
UTICA MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA324 UTICA MUTUAL INSURANCE	1	0	0%	4	2	50%
Total	1	0	0% ▼	4	2	50% ▼
UTICA MUTUAL INSURANCE Group Total	1	0	0% ▼	4	2	50% ▼
VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379 VANLINER INSURANCE	11	9	82%	3	2	67%
Total	11	9	82% ▼	3	2	67% ▼
VANLINER INSURANCE Group Total	11	9	82% ▼	3	2	67% ▼
WALMART CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100 WALMART CLAIMS SERVICES	432	399	92%	21	21	100%
Total	432	399	92% ▲	21	21	100% ▲
WALMART CLAIMS SERVICES Group Total	432	399	92% ▲	21	21	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual 2020

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
XL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	4	3	75%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	0	0%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	0	0%	1	1	100%
CA160 ESIS	2	1	50%	2	1	50%
CA190 GALLAGHER BASSETT SERVICES	55	37	67%	20	12	60%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	25	23	92%	5	5	100%
TPA Total	88	64	73% ▼	28	19	68% ▼
XL INSURANCE Group Total	88	64	73% ▼	28	19	68% ▼
YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340 YORK RISK SERVICES	27	16	59%	7	5	71%
Total	27	16	59% ▼	7	5	71% ▼
YORK RISK SERVICES Group Total	27	16	59% ▼	7	5	71% ▼
ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA022 AMERICAN ZURICH	61	35	57%	21	18	86%
CA400 ZURICH AMERICAN INSURANCE	14	7	50%	7	7	100%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	4	3	75%	1	1	100%
Total	79	45	57% ▼	29	26	90% ▲
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	2	67%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	5	4	80%	No Filings	No Filings	No Filings
CA080 CHESTERFIELD SERVICES	6	3	50%	5	4	80%
CA116 CORVEL ENTERPRISE COMP	11	8	73%	6	5	83%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	0	0%	1	1	100%
CA160 ESIS	15	7	47%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	42	27	64%	16	12	75%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	39	38	97%	6	6	100%
TPA Total	122	89	73% ▼	36	29	81% ▼
ZURICH INSURANCE Group Total	201	134	67% ▼	65	55	85% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010 ACADIA INSURANCE	74	65	88%	32	31	97%
Total	74	65	88% ▲	32	31	97% ▲
ACADIA INSURANCE Group Total	74	65	88% ▲	32	31	97% ▲
ACCIDENT FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	3	1	33%	No Filings	No Filings	No Filings
TPA Total	3	1	33% ▼	No Filings	No Filings	No Filings
ACCIDENT FUND INSURANCE Group Total	3	1	33% ▼	No Filings	No Filings	No Filings
ACUITY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA418 ACUITY MUTUAL INSURANCE	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
ACUITY MUTUAL INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
AIG INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA015 AIG CLAIMS, INC	10	9	90%	11	10	91%
Total	10	9	90% ▲	11	10	91% ▲
AIG INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA160 ESIS	28	22	79%	11	10	91%
CA190 GALLAGHER BASSETT SERVICES	42	29	69%	27	26	96%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	79	73	92%	32	32	100%
TPA Total	151	125	83% ▼	73	71	97% ▲
AIG INSURANCE Group Total	161	134	83% ▼	84	81	96% ▲
AIM MUTUAL GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA472 AIM MUTUAL INSURANCE	2	1	50%	1	1	100%
Total	2	1	50% ▼	1	1	100% ▲
AIM MUTUAL GROUP Group Total	2	1	50% ▼	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
AMTRUST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA437 SECURITY NATIONAL INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA342 TECHNOLOGY INSURANCE	10	7	70%	5	2	40%
CA381 WESCO INSURANCE	9	7	78%	9	3	33%
Total	19	14	74% ▼	14	5	36% ▼
AMTRUST INSURANCE Group Total	19	14	74% ▼	14	5	36% ▼
ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ARCH INSURANCE	*	*	*	*	*	*
CA072 CHARTER OAK FIRE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	9	7	78%	12	12	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA116 CORVEL ENTERPRISE COMP	2	0	0%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	6	4	67%	7	6	86%
CA160 ESIS	2	1	50%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	9	2	22%	6	5	83%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	1	1	100%
CA340 YORK RISK SERVICES	2	1	50%	2	2	100%
TPA Total	33	18	55% ▼	30	28	93% ▲
ARCH INSURANCE Group Total	33	18	55% ▼	30	28	93% ▲
BATH IRON WORKS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA036 BATH IRON WORKS	44	44	100%	9	9	100%
Total	44	44	100% ▲	9	9	100% ▲
BATH IRON WORKS Group Total	44	44	100% ▲	9	9	100% ▲
BERKSHIRE HATHAWAY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	7	0	0%	No Filings	No Filings	No Filings
Total	7	0	0% ▼	No Filings	No Filings	No Filings
BERKSHIRE HATHAWAY INSURANCE Group Total	7	0	0% ▼	No Filings	No Filings	No Filings
BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040 BROADSPIRE SERVICES	24	17	71%	29	28	97%
Total	24	17	71% ▼	29	28	97% ▲
BROADSPIRE SERVICES Group Total	24	17	71% ▼	29	28	97% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	75	48	64%	60	55	92%
Total	75	48	64% ▼	60	55	92% ▲
CANNON COCHRAN MANAGEMENT SERVICES Group Total	75	48	64% ▼	60	55	92% ▲
CHEROKEE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA044 CHEROKEE INSURANCE	3	2	67%	No Filings	No Filings	No Filings
Total	3	2	67% ▼	No Filings	No Filings	No Filings
CHEROKEE INSURANCE Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080 CHESTERFIELD SERVICES	5	4	80%	No Filings	No Filings	No Filings
Total	5	4	80% ▼	No Filings	No Filings	No Filings
CHESTERFIELD SERVICES Group Total	5	4	80% ▼	No Filings	No Filings	No Filings
CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	0	0%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	3	2	67%
CA110 CONSTITUTION STATE SERVICES	13	12	92%	4	4	100%
CA116 CORVEL ENTERPRISE COMP	3	1	33%	2	1	50%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA160 ESIS	33	21	64%	11	11	100%
CA190 GALLAGHER BASSETT SERVICES	26	20	77%	10	8	80%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	77	70	91%	82	81	99%
CA340 YORK RISK SERVICES	1	1	100%	1	1	100%
TPA Total	157	127	81% ▼	115	110	96% ▲
CHUBB INSURANCE Group Total	157	127	81% ▼	115	110	96% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CHURCH MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA084 CHURCH MUTUAL INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
CHURCH MUTUAL INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% ▲	No Filings	No Filings	No Filings
CHURCH MUTUAL INSURANCE Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA085 CIANBRO CORPORATION	No Filings	No Filings	No Filings	2	2	100%
Total	No Filings	No Filings	No Filings	2	2	100% ▲
CIANBRO CORPORATION Group Total	No Filings	No Filings	No Filings	2	2	100% ▲
CINCINNATI INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA438 CINCINNATI INSURANCE	4	1	25%	No Filings	No Filings	No Filings
Total	4	1	25% ▼	No Filings	No Filings	No Filings
CINCINNATI INSURANCE Group Total	4	1	25% ▼	No Filings	No Filings	No Filings
CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA017 AMERICAN CASUALTY COMPANY OF READING PA	2	2	100%	No Filings	No Filings	No Filings
CA083 CNA CLAIMS PLUS	3	3	100%	No Filings	No Filings	No Filings
CA050 CONTINENTAL CASUALTY	2	1	50%	No Filings	No Filings	No Filings
CA271 NATIONAL FIRE INSURANCE	2	2	100%	1	1	100%
CA087 THE CONTINENTAL INSURANCE	2	1	50%	No Filings	No Filings	No Filings
CA329 VALLEY FORGE INSURANCE COMPANY	1	0	0%	No Filings	No Filings	No Filings
Total	12	9	75% ▼	1	1	100% ▲
CNA INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
CNA INSURANCE Group Total	12	9	75% ▼	2	2	100% ▲
CONSTITUTION STATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110 CONSTITUTION STATE SERVICES	13	12	92%	4	4	100%
Total	13	12	92% ▲	4	4	100% ▲
CONSTITUTION STATE SERVICES Group Total	13	12	92% ▲	4	4	100% ▲
CONTINENTAL INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115 CONTINENTAL INDEMNITY	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
CONTINENTAL INDEMNITY Group Total	1	1	100% ▲	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CORVEL ENTERPRISE COMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116 CORVEL ENTERPRISE COMP	19	9	47%	12	9	75%
Total	19	9	47% ▼	12	9	75% ▼
CORVEL ENTERPRISE COMP Group Total	19	9	47% ▼	12	9	75% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	10	7	70%	7	6	86%
Total	10	7	70% ▼	7	6	86% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	10	7	70% ▼	7	6	86% ▼
CROSS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA093 CROSS INSURANCE	292	284	97%	349	343	98%
Total	292	284	97% ▲	349	343	98% ▲
CROSS INSURANCE Group Total	292	284	97% ▲	349	343	98% ▲
EASTERN ALLIANCE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA141 EASTERN ALLIANCE INSURANCE	96	87	91%	24	24	100%
Total	96	87	91% ▲	24	24	100% ▲
EASTERN ALLIANCE INSURANCE Group Total	96	87	91% ▲	24	24	100% ▲
ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	7	7	100%	1	1	100%
TPA Total	7	7	100% ▲	1	1	100% ▲
ELECTRIC INSURANCE Group Total	7	7	100% ▲	1	1	100% ▲
EMPLOYERS HOLDING INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA480 EMPLOYERS ASSURANCE COMPANY	*	*	*	*	*	*
CA481 EMPLOYERS COMPENSATION INSURANCE	*	*	*	*	*	*
CA479 EMPLOYERS PREFERRED INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
EMPLOYERS HOLDING INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	2	67%	3	3	100%
TPA Total	3	2	67% ▼	3	3	100% ▲
EMPLOYERS HOLDING INSURANCE Group Total	3	2	67% ▼	3	3	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160 ESIS	74	52	70%	29	27	93%
Total	74	52	70% ▼	29	27	93% ▲
ESIS Group Total	74	52	70% ▼	29	27	93% ▲
EVEREST REINS HOLDINGS GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
EVEREST REINS HOLDINGS	*	*	*	*	*	*
Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	1	1	100%
TPA Total	1	1	100% ▲	3	3	100% ▲
EVEREST REINS HOLDINGS GROUP Group Total	1	1	100% ▲	3	3	100% ▲
FAIRFAX FINANCIAL GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA375 UNITED STATES FIRE INSURANCE	2	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	No Filings	No Filings	No Filings
FAIRFAX FINANCIAL GROUP Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091 FEDERATED MUTUAL INSURANCE	16	4	25%	3	3	100%
CA439 FEDERATED RESERVE	1	1	100%	1	1	100%
CA092 FEDERATED SERVICE INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	18	6	33% ▼	4	4	100% ▲
FEDERATED MUTUAL INSURANCE Group Total	18	6	33% ▼	4	4	100% ▲
FEDERATED RURAL ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA475 FEDERATED RURAL ELECTRIC INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FEDERATED RURAL ELECTRIC INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA274 PATRIOT INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175 FUTURECOMP	88	77	88%	18	18	100%
Total	88	77	88% ▲	18	18	100% ▲
FUTURECOMP Group Total	88	77	88% ▲	18	18	100% ▲

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190 GALLAGHER BASSETT SERVICES	177	117	66%	71	61	86%
Total	177	117	66% ▼	71	61	86% ▼
GALLAGHER BASSETT SERVICES Group Total	177	117	66% ▼	71	61	86% ▼
GREAT AMERICAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA193 GREAT AMERICAN INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE TPA Administered Claims						
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% ▲	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
GREAT WEST CASUALTY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA196 GREAT WEST CASUALTY	6	6	100%	No Filings	No Filings	No Filings
Total	6	6	100% ▲	No Filings	No Filings	No Filings
GREAT WEST INSURANCE Group Total	6	6	100% ▲	No Filings	No Filings	No Filings
GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA019 AMGUARD INSURANCE	3	2	67%	4	2	50%
CA140 EASTGUARD INSURANCE	4	2	50%	1	1	100%
CA272 NORGUARD INSURANCE	4	2	50%	No Filings	No Filings	No Filings
Total	11	6	55% ▼	5	3	60% ▼
GUARD INSURANCE Group Total	11	6	55% ▼	5	3	60% ▼
HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201 HANNAFORD BROTHERS	115	85	74%	25	20	80%
Total	115	85	74% ▼	25	20	80% ▼
HANNAFORD BROTHERS Group Total	115	85	74% ▼	25	20	80% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA430 ALLMERICA FINANCIAL ALLIANCE	1	1	100%	No Filings	No Filings	No Filings
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	4	2	50%	2	2	100%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	2	1	50%	3	2	67%
CA429 HANOVER AMERICAN INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA202 HANOVER INSURANCE	5	4	80%	2	1	50%
CA228 MASSACHUSETTS BAY INSURANCE	1	1	100%	1	1	100%
Total	13	9	69% ▼	8	6	75% ▼
HANOVER INSURANCE Group Total	13	9	69% ▼	8	6	75% ▼
HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188 HARTFORD ACCIDENT & INDEMNITY	2	2	100%	No Filings	No Filings	No Filings
CA185 HARTFORD CASUALTY INSURANCE	5	4	80%	2	2	100%
CA203 HARTFORD FIRE INSURANCE	5	5	100%	2	2	100%
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	6	4	67%	2	2	100%
CA187 HARTFORD UNDERWRITERS INSURANCE	7	6	86%	4	3	75%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	7	6	86%	5	4	80%
CA296 SENTINEL INSURANCE	3	3	100%	1	1	100%
CA319 TRUMBULL INSURANCE	6	5	83%	1	1	100%
CA321 TWIN CITY FIRE INSURANCE	4	4	100%	1	0	0%
Total	45	39	87% ▲	18	15	83% ▼
HARTFORD INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	5	4	80%
CA116 CORVEL ENTERPRISE COMP	1	1	100%	1	0	0%
CA160 ESIS	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	4	4	100%	5	5	100%
TPA Total	6	6	100% ▲	11	9	82% ▼
HARTFORD INSURANCE Group Total	51	45	88% ▲	29	24	83% ▼
HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204 HELMSMAN MANAGEMENT SERVICES	10	6	60%	5	5	100%
Total	10	6	60% ▼	5	5	100% ▲
HELMSMAN MANAGEMENT SERVICES Group Total	10	6	60% ▼	5	5	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA003 AMERICAN FIRE & CASUALTY INSURANCE	1	1	100%	1	1	100%
CA380 EMPLOYERS INSURANCE OF WAUSAU	4	3	75%	4	4	100%
CA210 LIBERTY MUTUAL INSURANCE	77	60	78%	53	47	89%
CA406 OHIO CASUALTY INSURANCE	3	2	67%	1	1	100%
CA407 OHIO SECURITY INSURANCE	10	7	70%	5	5	100%
CA408 WEST AMERICAN INSURANCE	3	2	67%	No Filings	No Filings	No Filings
Total	98	75	77% ▼	64	58	91% ▲
LIBERTY MUTUAL INSURANCE Group Total	98	75	77% ▼	64	58	91% ▲
MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	33	4	12%	2	1	50%
Total	33	4	12% ▼	2	1	50% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	33	4	12% ▼	2	1	50% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	1291	994	77%	945	861	91%
Total	1291	994	77% ▼	945	861	91% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	1291	994	77% ▼	945	861	91% ▲
MAINE HEALTHCARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA234 MAINE HEALTHCARE ASSOCIATION	53	48	91%	9	8	89%
Total	53	48	91% ▲	9	8	89% ▼
MAINE HEALTHCARE ASSOCIATION Group Total	53	48	91% ▲	9	8	89% ▼
MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	22	22	100%	33	32	97%
Total	22	22	100% ▲	33	32	97% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	22	22	100% ▲	33	32	97% ▲
MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	208	189	91%	216	214	99%
Total	208	189	91% ▲	216	214	99% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	208	189	91% ▲	216	214	99% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
MAINE SCHOOL MANAGEMENT ASSOCIATION CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed 60	Timely MOPs 55	Compliance 92%	NOCs Filed 33	Timely NOCs 33	Compliance 100%
Total	60	55	92% ▲	33	33	100% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	60	55	92% ▲	33	33	100% ▲
MARKEL CORP GROUP STATE NATIONAL INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
MARKEL CORP GROUP TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
MARKEL CORP GROUP Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE	MOPs Filed 3	Timely MOPs 3	Compliance 100%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	3	3	100% ▲	No Filings	No Filings	No Filings
MEADOWBROOK INSURANCE Group Total	3	3	100% ▲	No Filings	No Filings	No Filings
MITSUI SUMITOMO INS CO OF AMERICA MITSUI SUMITOMO INS CO OF AMERICA	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	1	1	100%
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
MITSUI SUMITOMO INS CO OF AMERICA Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
NATIONAL LIABILITY & FIRE INSURANCE CA474 NATIONAL LIABILITY AND FIRE INSURANCE	MOPs Filed No Filings	Timely MOPs No Filings	Compliance No Filings	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
NATIONAL LIABILITY & FIRE INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE CA291 NATIONWIDE AGRIBUSINESS INSURANCE	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC	MOPs Filed No Filings	Timely MOPs No Filings	Compliance No Filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
NEXT LEVEL ADMINISTRATOR LLC Group Total	No Filings	No Filings	No Filings	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
NGM INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265 NGM INSURANCE	4	3	75%	No Filings	No Filings	No Filings
Total	4	3	75% ▼	No Filings	No Filings	No Filings
NGM INSURANCE Group Total	4	3	75% ▼	No Filings	No Filings	No Filings
NORTH AMERICAN RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA268 NORTH AMERICAN RISK SERVICES	2	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	No Filings	No Filings	No Filings
NORTH AMERICAN RISK SERVICES Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	10	6	60%	5	4	80%
CA116 CORVEL ENTERPRISE COMP	2	2	100%	2	2	100%
CA160 ESIS	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	7	4	57%	2	1	50%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	7	7	100%	5	5	100%
TPA Total	29	22	76% ▼	15	13	87% ▼
OLD REPUBLIC INSURANCE Group Total	29	22	76% ▼	15	13	87% ▼
PENNSYLVANIA MFG ASSN	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	23	14	61%	5	3	60%
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	1	0	0%
TPA Total	23	14	61% ▼	6	3	50% ▼
PENNSYLVANIA MFG ASSN Group Total	23	14	61% ▼	6	3	50% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
Total	*	*	*	*	*	*
PROTECTIVE INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	2	67%	1	1	100%
CA340 YORK RISK SERVICES	3	2	67%	No Filings	No Filings	No Filings
TPA Total	6	4	67% ▼	1	1	100% ▲
PROTECTIVE INSURANCE Group Total	6	4	67% ▼	1	1	100% ▲
QBE INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
PRÆTORIAN INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA268 NORTH AMERICAN RISK SERVICES	2	0	0%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	6	100%	5	5	100%
TPA Total	8	6	75% ▼	6	6	100% ▲
QBE INSURANCE GROUP Group Total	8	6	75% ▼	6	6	100% ▲
SAFETY NATIONAL CASUALTY CORP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
SAFETY NATIONAL CASUALTY CORP	*	*	*	*	*	*
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	0	0%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	4	3	75%	5	4	80%
CA160 ESIS	1	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	12	12	100%	2	2	100%
CA204 HELMSMAN MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	9	9	100%	14	13	93%
TPA Total	32	25	78% ▼	22	20	91% ▲
SAFETY NATIONAL CASUALTY CORP Group Total	32	25	78% ▼	22	20	91% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	256	237	93%	203	200	99%
Total	256	237	93% ▲	203	200	99% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	256	237	93% ▲	203	200	99% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA207 FLORISTS MUTUAL INSURANCE	3	3	100%	1	1	100%
CA426 MIDDLESEX INSURANCE COMPANY	3	3	100%	No Filings	No Filings	No Filings
CA402 SENTRY CASUALTY	30	25	83%	6	4	67%
CA305 SENTRY INSURANCE	4	4	100%	1	1	100%
CA308 SENTRY SELECT INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	40	35	88% ▲	8	6	75% ▼
SENTRY INSURANCE Group Total	40	35	88% ▲	8	6	75% ▼
SERVICE AMERICAN INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
SERVICE AMERICAN INDEMNITY	*	*	*	*	*	*
Total	*	*	*	*	*	*
SERVICE AMERICAN INDEMNITY TPA Administered Claims						
CA040 BROADSPIRE SERVICES	5	5	100%	4	3	75%
TPA Total	5	5	100% ▲	4	3	75% ▼
SERVICE AMERICAN INDEMNITY Group Total	5	5	100% ▲	4	3	75% ▼
SOMPO JAPAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	1	1	100%
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
SOMPO JAPAN INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
STARNET INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
STARNET INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARNET INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	2	1	50%	1	1	100%
TPA Total	2	1	50% ▼	1	1	100% ▲
STARNET INSURANCE Group Total	2	1	50% ▼	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
STARR INDEMNITY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims						
CA160 ESIS	1	1	100%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	5	3	60%	5	4	80%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	4	4	100%	3	3	100%
TPA Total	10	8	80% ▼	9	8	89% ▼
STARR INDEMNITY INSURANCE Group Total	10	8	80% ▼	9	8	89% ▼
STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	99	89	90%	349	342	98%
Total	99	89	90% ▲	349	342	98% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	99	89	90% ▲	349	342	98% ▲
SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320 SYNERNET	389	341	88%	202	195	97%
Total	389	341	88% ▲	202	195	97% ▲
SYNERNET Group Total	389	341	88% ▲	202	195	97% ▲
THE AMERICAN EQUITY UNDERWRITERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	1	100%	1	0	0%
Total	1	1	100% ▲	1	0	0% ▼
THE AMERICAN EQUITY UNDERWRITERS Group Total	1	1	100% ▲	1	0	0% ▼
TOKIO MARINE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA414 TOKIO MARINE AMERICA INSURANCE	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
TOKIO MARINE INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072 CHARTER OAK FIRE INSURANCE	38	25	66%	15	13	87%
CA164 FARMINGTON CASUALTY	6	3	50%	3	3	100%
CA284 PHOENIX INSURANCE	1	1	100%	2	2	100%
CA306 STANDARD FIRE INSURANCE	14	9	64%	3	3	100%
CA347 TRAVELERS CASUALTY & SURETY	11	8	73%	1	1	100%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	6	2	33%	2	1	50%
CA349 TRAVELERS COMMERCIAL CASUALTY	7	5	71%	1	1	100%
CA343 TRAVELERS INDEMNITY COMPANY	1	0	0%	No Filings	No Filings	No Filings
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	4	2	50%	No Filings	No Filings	No Filings
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	7	5	71%	1	0	0%
Total	95	60	63% ▼	28	24	86% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	2	2	100%
CA340 YORK RISK SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	4	3	75% ▼	2	2	100% ▲
TRAVELERS INSURANCE Group Total	99	63	64% ▼	30	26	87% ▼
TYSON FOODS INC	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA435 TYSON FOODS INC	5	2	40%	No Filings	No Filings	No Filings
Total	5	2	40% ▼	No Filings	No Filings	No Filings
TYSON FOODS INC Group Total	5	2	40% ▼	No Filings	No Filings	No Filings
UTICA MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA324 UTICA MUTUAL INSURANCE	4	2	50%	No Filings	No Filings	No Filings
Total	4	2	50% ▼	No Filings	No Filings	No Filings
UTICA MUTUAL INSURANCE Group Total	4	2	50% ▼	No Filings	No Filings	No Filings
VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA379 VANLINER INSURANCE	3	2	67%	4	4	100%
Total	3	2	67% ▼	4	4	100% ▲
VANLINER INSURANCE Group Total	3	2	67% ▼	4	4	100% ▲
WALMART CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100 WALMART CLAIMS SERVICES	21	17	81%	193	188	97%
Total	21	17	81% ▼	193	188	97% ▲
WALMART CLAIMS SERVICES Group Total	21	17	81% ▼	193	188	97% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual 2020

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
XL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	2	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	20	11	55%	3	3	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	5	100%	6	6	100%
TPA Total	28	17	61% ▼	11	11	100% ▲
XL INSURANCE Group Total	28	17	61% ▼	11	11	100% ▲
YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340 YORK RISK SERVICES	7	4	57%	3	3	100%
Total	7	4	57% ▼	3	3	100% ▲
YORK RISK SERVICES Group Total	7	4	57% ▼	3	3	100% ▲
ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA022 AMERICAN ZURICH	21	16	76%	16	14	88%
CA400 ZURICH AMERICAN INSURANCE	7	7	100%	2	2	100%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	1	1	100%	2	2	100%
Total	29	24	83% ▼	20	18	90% ▲
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA080 CHESTERFIELD SERVICES	5	4	80%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	6	2	33%	2	2	100%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	1	1	100%	4	3	75%
CA190 GALLAGHER BASSETT SERVICES	16	12	75%	6	4	67%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	6	100%	9	9	100%
TPA Total	36	27	75% ▼	23	20	87% ▼
ZURICH INSURANCE Group Total	65	51	78% ▼	43	38	88% ▼

IN-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACADIA INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010	Group Total	225	164	73% ▼	74	66	89% ▲
BATH IRON WORKS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA036	Group Total	64	63	98% ▲	44	43	98% ▲
CANNON COCHRAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070	Group Total	244	184	75% ▼	75	59	79% ▼
CIANBRO CORPORATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085	Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
CROSS INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA093	Group Total	1380	1303	94% ▲	292	282	97% ▲
FRANKENMUTH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
FUTURECOMP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175	Group Total	198	180	91% ▲	88	75	85% ▼
GREAT FALLS INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0% ▼	1	0	0% ▼
HANNAFORD BROTHERS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201	Group Total	220	132	60% ▼	115	86	75% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220	Group Total	97	70	72% ▼	34	4	12% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260	Group Total	3757	2885	77% ▼	1291	1173	91% ▲
MAINE HEALTHCARE ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234	Group Total	152	126	83% ▼	53	48	91% ▲
MAINE MOTOR TRANSPORT ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230	Group Total	141	134	95% ▲	22	21	95% ▲
MAINE MUNICIPAL ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225	Group Total	749	717	96% ▲	208	187	90% ▲

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity
 ▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

IN-STATE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE SCHOOL MANAGEMENT ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250	Group Total	213	190	89% ▲	60	55	92% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	Group Total	884	777	85% ▲	256	224	88% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307	Group Total	809	741	92% ▲	99	95	96% ▲
SYNERNET		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320	Group Total	1334	1226	92% ▲	389	370	95% ▲
		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
TOTAL IN-STATE		10,470	8,893	85% ▲	3,102	2,789	90% ▲

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010	Group Total	74	65	88% ▲	32	31	97% ▲
BATH IRON WORKS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA036	Group Total	44	44	100% ▲	9	9	100% ▲
CANNON COCHRAN MANAGEMENT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA070	Group Total	75	48	64% ▼	60	55	92% ▲
CIANBRO CORPORATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA085	Group Total	No Filings	No Filings	No Filings	2	2	100% ▲
CROSS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA093	Group Total	292	284	97% ▲	349	343	98% ▲
FRANKENMUTH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA274	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
FUTURECOMP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175	Group Total	88	77	88% ▲	18	18	100% ▲
GREAT FALLS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
HANNAFORD BROTHERS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201	Group Total	115	85	74% ▼	25	20	80% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA220	Group Total	34	4	12% ▼	2	1	50% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA260	Group Total	1291	994	77% ▼	945	861	91% ▲
MAINE HEALTHCARE ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA234	Group Total	53	48	91% ▲	9	8	89% ▼
MAINE MOTOR TRANSPORT ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA230	Group Total	22	22	100% ▲	33	32	97% ▲

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity
▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

IN-STATE GROUP COMPLIANCE
 Initial MOP and Initial Indemnity NOC Filings
 Annual
 1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
MAINE MUNICIPAL ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225	Group Total	208	189	91% ▲	216	214	99% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA250	Group Total	60	55	92% ▲	33	33	100% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300	Group Total	256	237	93% ▲	203	200	99% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	99	89	90% ▲	349	342	98% ▲
SYNERNET		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	389	341	88% ▲	202	195	97% ▲
		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
TOTAL IN-STATE		3,101	2,583	83% ▼	2,487	2,364	95% ▲

OUT-OF-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACCIDENT FUND INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	11	6	55% ▼	3	2	67% ▼
ACUITY MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA418	Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
AIG INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	438	360	82% ▼	161	130	81% ▼
AIM MUTUAL GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA472	Group Total	16	14	88% ▲	2	1	50% ▼
AMTRUST INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	61	23	38% ▼	19	14	74% ▼
ARCH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	94	71	76% ▼	33	21	64% ▼
BERKSHIRE HATHAWAY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA114	Group Total	7	0	0% ▼	7	3	43% ▼
BROADSPIRE SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040	Group Total	97	79	81% ▼	24	21	88% ▲
CHEROKEE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA044	Group Total	3	3	100% ▲	3	3	100% ▲
CHESTERFIELD SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080	Group Total	6	3	50% ▼	5	4	80% ▼
CHUBB INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	502	396	79% ▼	157	131	83% ▼
CHURCH MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA084	Group Total	2	0	0% ▼	2	1	50% ▼
CINCINNATI INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA438	Group Total	5	0	0% ▼	4	3	75% ▼
CNA INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	17	10	59% ▼	12	11	92% ▲

OUT-OF-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CONSTITUTION STATE SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110	Group Total	22	13	59% ▼	13	10	77% ▼
CONTINENTAL INDEMNITY		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115	Group Total	2	0	0% ▼	1	1	100% ▲
CORVEL ENTERPRISE COMP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116	Group Total	73	34	47% ▼	19	12	63% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117	Group Total	18	15	83%	10	7	70%
EASTERN ALLIANCE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA141	Group Total	228	181	79% ▼	96	87	91% ▲
ELECTRIC INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA150	Group Total	13	12	92% ▲	7	7	100% ▲
EMPLOYERS HOLDING INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	12	12	100% ▲	3	2	67% ▼
ESIS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160	Group Total	135	82	61% ▼	74	52	70% ▼
EVEREST REINS HOLDINGS GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	8	5	63% ▼	1	1	100% ▲
FAIRFAX FINANCIAL GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA375	Group Total	1	0	0% ▼	2	1	50% ▼
FEDERATED MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA091	Group Total	31	9	29% ▼	18	12	67% ▼
FEDERATED RURAL ELECTRIC INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA475	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
GALLAGHER BASSETT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190	Group Total	507	366	72% ▼	177	126	71% ▼
GREAT AMERICAN INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193	Group Total	15	10	67% ▼	2	2	100% ▲
GREAT WEST CASUALTY		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196	Group Total	6	0	0% ▼	6	6	100% ▲

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity
 ▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
GUARD INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	43	25	58% ▼	11	11	100% ▲
HANOVER INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	56	28	50% ▼	13	10	77% ▼
HARTFORD INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	125	92	74% ▼	51	45	88% ▲
HELMSMAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	35	23	66% ▼	10	7	70% ▼
LIBERTY MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	279	191	68% ▼	98	77	79% ▼
MARKEL CORP GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	1	100% ▲	1	0	0% ▼
MEADOWBROOK INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA255	Group Total	3	2	67% ▼	3	3	100% ▲
NETSCOUT SYSTEMS INC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
NATIONAL LIABILITY & FIRE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA474	Group Total	2	2	100% ▲	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA291	Group Total	1	0	0% ▼	1	1	100% ▲
NEXT LEVEL ADMINISTRATOR LLC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA433	Group Total	3	3	100% ▲	No Filings	No Filings	No Filings
NGM INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265	Group Total	4	2	50% ▼	4	3	75% ▼
NORTH AMERICAN RISK SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA268	Group Total	1	0	0% ▼	2	1	50% ▼
OLD REPUBLIC INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	84	65	77% ▼	29	20	69% ▼
PENNSYLVANIA MFG ASSN		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	39	23	59% ▼	23	15	65% ▼

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity
 ▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
PROTECTIVE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	11	4	36% ▼	6	3	50% ▼
QBE INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		27	22	81% ▼	8	7	88% ▲
SAFETY NATIONAL CASUALTY CORP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		101	74	73% ▼	32	27	84% ▼
SENTRY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		85	52	61% ▼	40	36	90% ▲
SERVICE AMERICAN INDEMNITY		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		18	13	72% ▼	5	5	100% ▲
SOMPO JAPAN INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		3	2	67% ▼	No Filings	No Filings	No Filings
STARNET INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		4	1	25% ▼	2	1	50% ▼
STARR INDEMNITY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		44	37	84% ▼	10	8	80% ▼
THE AMERICAN EQUITY UNDERWRITERS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA323	Group Total	12	8	67% ▼	1	1	100% ▲
TOKIO MARINE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA414	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
TRAVELERS INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total		154	79	51% ▼	99	73	74% ▼
TYSON FOODS INC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA435	Group Total	5	2	40% ▼	5	3	60% ▼
UTICA MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA324	Group Total	1	0	0% ▼	4	2	50% ▼
VANLINER INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379	Group Total	11	9	82% ▼	3	2	67% ▼
WALMART CLAIMS SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100	Group Total	432	399	92% ▲	21	21	100% ▲

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity
 ▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2020 - 12/31/2020

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
XL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	88	64	73% ▼	28	19	68% ▼
YORK RISK SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	27	16	59%	7	5	71%
ZURICH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	201	134	67% ▼	65	55	85% ▼
		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	TOTAL OUT-OF-STATE	4,235	3,078	74% ▼	1,443	1,132	80% ▼

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACCIDENT FUND INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	1	33% ▼	No Filings	No Filings	No Filings
ACUITY MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA418	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
AIG INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	161	134	83% ▼	84	81	96% ▲
AIM MUTUAL GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA472	Group Total	2	1	50% ▼	1	1	100% ▲
AMTRUST INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	19	14	74% ▼	14	5	36% ▼
ARCH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	33	18	55% ▼	30	28	93% ▲
BERKSHIRE HATHAWAY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114	Group Total	7	0	0% ▼	No Filings	No Filings	No Filings
BROADSPIRE SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	Group Total	24	17	71% ▼	29	28	97% ▲
CHEROKEE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA044	Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
CHESTERFIELD SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080	Group Total	5	4	80% ▼	No Filings	No Filings	No Filings
CHUBB INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	157	127	81% ▼	115	110	96% ▲
CHURCH MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA084	Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
CINCINNATI INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA438	Group Total	4	1	25% ▼	No Filings	No Filings	No Filings

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CNA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	12	9	75% ▼	2	2	100% ▲
CONSTITUTION STATE SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110	Group Total	13	12	92% ▲	4	4	100% ▲
CONTINENTAL INDEMNITY		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
CORVEL ENTERPRISE COMP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116	Group Total	19	9	47% ▼	12	9	75%
COTTINGHAM & BUTLER CLAIMS SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117	Group Total	10	7	70%	7	6	86%
EASTERN ALLIANCE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA141	Group Total	96	87	91% ▲	24	24	100% ▲
ELECTRIC INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA150	Group Total	7	7	100% ▲	1	1	100% ▲
EMPLOYERS HOLDING INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	3	2	67% ▼	3	3	100% ▲
ESIS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160	Group Total	74	52	70% ▼	29	27	93% ▲
EVEREST REINS HOLDINGS GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100% ▲	3	3	100% ▲
FAIRFAX FINANCIAL GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA375	Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
FEDERATED MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091	Group Total	18	6	33% ▼	4	4	100% ▲
FEDERATED RURAL ELECTRIC INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA475	Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
GALLAGHER BASSETT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190	Group Total	177	117	66% ▼	71	61	86% ▲
GREAT AMERICAN INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA193	Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
GREAT WEST INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA196	Group Total	6	6	100% ▲	No Filings	No Filings	No Filings
GUARD INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	11	6	55% ▼	5	3	60% ▼
HANOVER INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	13	9	69% ▼	8	6	75% ▼
HARTFORD INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	51	45	88% ▲	29	24	83% ▼
HELMSMAN MANAGEMENT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204	Group Total	10	6	60% ▼	5	5	100% ▲
LIBERTY MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	98	75	77% ▼	64	58	91% ▲
MARKEL CORP GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
MEADOWBROOK INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA255	Group Total	3	3	100% ▲	No Filings	No Filings	No Filings
MITSUI SUMITOMO INS CO OF AMERICA		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
NATIONAL LIABILITY & FIRE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA474	Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA291	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
NEXT LEVEL ADMINISTRATOR LLC		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA433	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
NGM INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265	Group Total	4	3	75% ▼	No Filings	No Filings	No Filings
NORTH AMERICAN RISK SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA268	Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
OLD REPUBLIC INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	29	22	76% ▼	15	13	87% ▼
PENNSYLVANIA MFG ASSN		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	23	14	61% ▼	6	3	50% ▼
PROTECTIVE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	6	4	67% ▼	1	1	100% ▲
QBE INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	8	6	75% ▼	6	6	100% ▲
SAFETY NATIONAL CASUALTY CORP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	32	25	78% ▼	22	20	91% ▲
SENTRY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	40	35	88% ▲	8	6	75% ▼
SERVICE AMERICAN INDEMNITY		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	5	5	100% ▲	4	3	75% ▼
SOMPO JAPAN INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
STARNET INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	1	50% ▼	1	1	100% ▲
STARR INDEMNITY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	10	8	80% ▼	9	8	89% ▼

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
THE AMERICAN EQUITY UNDERWRITERS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA323	Group Total	1	1	100% ▲	1	0	0% ▼
TOKIO MARINE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA414	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
TRAVELERS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	99	63	64% ▼	30	26	87% ▼
TYSON FOODS INC		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA435	Group Total	5	2	40% ▼	No Filings	No Filings	No Filings
UTICA MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA324	Group Total	4	2	50% ▼	No Filings	No Filings	No Filings
VANLINER INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA379	Group Total	3	2	67% ▼	4	4	100% ▲
WALMART CLAIMS SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100	Group Total	21	17	81% ▼	193	188	97% ▲
XL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	28	17	61% ▼	11	11	100% ▲
YORK RISK SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	7	4	57%	3	3	100%
ZURICH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	65	51	78% ▼	43	38	88% ▼
		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
TOTAL OUT-OF-STATE		1,443	1064	76% ▼	906	829	92% ▲

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2020 - 12/31/2020

INSURANCE COMPANY		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE	225	164	73%	74	66	89%
CA418	ACUITY MUTUAL INSURANCE	2	0	0%	No filings	No filings	No filings
CA015	AIG CLAIMS, INC	40	33	83%	10	10	100%
CA472	AIM MUTUAL INSURANCE	16	14	88%	2	1	50%
CA430	ALLMERICA FINANCIAL ALLIANCE	1	1	100%	1	1	100%
CA428	ALLMERICA FINANCIAL BENEFIT INSURANCE	17	9	53%	4	2	50%
CA017	AMERICAN CASUALTY COMPANY OF READING PA	2	1	50%	2	2	100%
CA003	AMERICAN FIRE & CASUALTY INSURANCE	6	2	33%	1	1	100%
CA022	AMERICAN ZURICH	61	35	57%	21	18	86%
CA019	AMGUARD INSURANCE	19	7	37%	3	3	100%
CA114	BERKSHIRE HATHAWAY HOMESTATE INSURANCE	7	0	0%	7	3	43%
CA072	CHARTER OAK FIRE INSURANCE	60	30	50%	38	27	71%
CA044	CHEROKEE INSURANCE	3	3	100%	3	3	100%
CA084	CHURCH MUTUAL INSURANCE	1	0	0%	1	1	100%
CA438	CINCINNATI INSURANCE	5	0	0%	4	3	75%
CA048	CITIZENS INSURANCE COMPANY OF AMERICA	13	8	62%	2	1	50%
CA083	CNA CLAIMS PLUS	3	1	33%	3	3	100%
CA050	CONTINENTAL CASUALTY	2	1	50%	2	2	100%
CA115	CONTINENTAL INDEMNITY	2	0	0%	1	1	100%
CA141	EASTERN ALLIANCE INSURANCE	228	181	79%	96	87	91%
CA140	EASTGUARD INSURANCE	12	9	75%	4	4	100%
CA380	EMPLOYERS INSURANCE OF WAUSAU	11	7	64%	4	3	75%
CA164	FARMINGTON CASUALTY	9	6	67%	6	5	83%
CA091	FEDERATED MUTUAL INSURANCE	28	7	25%	16	10	63%
CA439	FEDERATED RESERVE	2	1	50%	1	1	100%
CA475	FEDERATED RURAL ELECTRIC INSURANCE	1	1	100%	No filings	No filings	No filings
CA092	FEDERATED SERVICE INSURANCE	1	1	100%	1	1	100%

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2020 - 12/31/2020

CA207	FLORISTS MUTUAL INSURANCE	16	11	69%	3	3	100%
CA193	GREAT AMERICAN INSURANCE	6	4	67%	1	1	100%
CA196	GREAT WEST INSURANCE	6	0	0%	6	6	100%
CA429	HANOVER AMERICAN INSURANCE	4	2	50%	No filings	No filings	No filings
CA202	HANOVER INSURANCE	16	6	38%	5	5	100%
CA188	HARTFORD ACCIDENT & INDEMNITY	3	3	100%	2	2	100%
CA185	HARTFORD CASUALTY INSURANCE	10	10	100%	5	4	80%
CA203	HARTFORD FIRE INSURANCE	11	9	82%	5	5	100%
CA186	HARTFORD INSURANCE COMPANY OF THE MIDWEST	15	11	73%	6	5	83%
CA187	HARTFORD UNDERWRITERS INSURANCE	20	14	70%	7	4	57%
CA210	LIBERTY MUTUAL INSURANCE	228	161	71%	77	61	79%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	3,755	2,885	77%	1,291	1,173	91%
CA228	MASSACHUSETTS BAY INSURANCE	5	2	40%	1	1	100%
CA255	MEADOWBROOK INSURANCE	3	2	67%	3	3	100%
CA426	MIDDLESEX INSURANCE COMPANY	8	4	50%	3	3	100%
CA271	NATIONAL FIRE INSURANCE	3	1	33%	2	1	50%
CA474	NATIONAL LIABILITY AND FIRE INSURANCE	2	2	100%	No filings	No filings	No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	1	1	100%
CA265	NGM INSURANCE	4	2	50%	4	3	75%
CA272	NORGUARD INSURANCE	12	9	75%	4	4	100%
CA268	NORTH AMERICAN RISK SERVICES	1	0	0%	2	1	50%
CA406	OHIO CASUALTY INSURANCE	7	5	71%	3	3	100%
CA407	OHIO SECURITY INSURANCE	24	13	54%	10	7	70%
CA274	PATRIOT INSURANCE	No filings	No filings	No filings	1	1	100%
CA284	PHOENIX INSURANCE	3	1	33%	1	0	0%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	16	9	56%	7	7	100%
CA437	SECURITY NATIONAL INSURANCE	1	0	0%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE	4	4	100%	3	3	100%
CA402	SENTRY CASUALTY	52	32	62%	30	26	87%
CA305	SENTRY INSURANCE	8	5	63%	4	4	100%
CA308	SENTRY SELECT INSURANCE	1	0	0%	No filings	No filings	No filings

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2020 - 12/31/2020

CA306	STANDARD FIRE INSURANCE	23	9	39%	14	11	79%
CA342	TECHNOLOGY INSURANCE	33	13	39%	10	7	70%
CA087	THE CONTINENTAL INSURANCE	2	2	100%	2	2	100%
CA414	TOKIO MARINE AMERICA INSURANCE	1	0	0%	No filings	No filings	No filings
CA347	TRAVELERS CASUALTY & SURETY	12	5	42%	11	8	73%
CA348	TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	10	4	40%	6	2	33%
CA349	TRAVELERS COMMERCIAL CASUALTY	10	6	60%	7	7	100%
CA343	TRAVELERS INDEMNITY COMPANY	2	2	100%	1	0	0%
CA346	TRAVELERS INDEMNITY COMPANY OF AMERICA	5	3	60%	4	3	75%
CA345	TRAVELERS PROPERTY CASUALTY INSURANCE	8	2	25%	7	6	86%
CA319	TRUMBULL INSURANCE	11	7	64%	6	6	100%
CA321	TWIN CITY FIRE INSURANCE	5	3	60%	4	3	75%
CA375	UNITED STATES FIRE INSURANCE	1	0	0%	2	1	50%
CA433	UNITED WISCONSIN INSURANCE	3	3	100%	No filings	No filings	No filings
CA324	UTICA MUTUAL INSURANCE	1	0	0%	4	2	50%
CA329	VALLEY FORGE INSURANCE COMPANY	1	0	0%	1	1	100%
CA379	VANLINER INSURANCE	11	9	82%	3	2	67%
CA381	WESCO INSURANCE	27	10	37%	9	7	78%
CA408	WEST AMERICAN INSURANCE	3	3	100%	3	2	67%
CA400	ZURICH AMERICAN INSURANCE	14	7	50%	7	7	100%
CA404	ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	4	3	75%	1	1	100%
	Total:	5,209	3,820	73%	1,896	1,674	88%
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	64	63	98%	44	43	98%
CA085	CIANBRO CORPORATION	2	1	50%	No filings	No filings	No filings
CA201	HANNAFORD BROTHERS	220	132	60%	115	86	75%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	97	70	72%	34	4	12%
CA234	MAINE HEALTHCARE ASSOCIATION	152	126	83%	53	48	91%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	141	134	95%	22	21	95%
CA225	MAINE MUNICIPAL ASSOCIATION	749	717	96%	208	187	90%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	213	190	89%	60	55	92%

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2020 - 12/31/2020

CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	809	741	92%	99	95	96%
CA435	TYSON FOODS INC	5	2	40%	5	3	60%
CA100	WALMART CLAIMS SERVICES	432	399	92%	21	21	100%
	Total:	2,884	2,575	89%	661	563	85%
TPAS ADMINISTERING FOR INSURERS							
CA040	BROADSPIRE SERVICES	97	79	81%	24	21	88%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	58	38	66%	13	6	46%
CA080	CHESTERFIELD SERVICES	6	3	50%	5	4	80%
CA110	CONSTITUTION STATE SERVICES	22	13	59%	13	10	77%
CA116	CORVEL ENTERPRISE COMP	73	34	47%	19	12	63%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	18	15	83%	10	7	70%
CA160	ESIS	131	80	61%	72	50	69%
CA190	GALLAGHER BASSETT SERVICES	494	358	72%	172	122	71%
CA204	HELMSMAN MANAGEMENT SERVICES	13	5	38%	5	3	60%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	715	633	89%	216	194	90%
CA323	THE AMERICAN EQUITY UNDERWRITERS	12	8	67%	1	1	100%
CA340	YORK RISK SERVICES	27	16	59%	7	5	71%
	Total:	1,666	1,282	77%	557	435	78%
TPAS ADMINISTERING FOR SELF INSURED							
CA070	CANNON COCHRAN MANAGEMENT SERVICES	186	146	78%	62	53	85%
CA382	CROSS INSURANCE	1,380	1,303	94%	292	282	97%
CA160	ESIS	4	2	50%	2	2	100%
CA175	FUTURECOMP	198	180	91%	88	75	85%
CA190	GALLAGHER BASSETT SERVICES	13	8	62%	5	4	80%
CA204	HELMSMAN MANAGEMENT SERVICES	22	18	82%	5	4	80%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	169	144	85%	40	30	75%
CA320	SYNERNET	1,334	1,226	92%	389	370	95%
	Total:	4,686	4,330	92%	1,175	1,102	94%
	Grand Total:	13,065	10,704	82%	3,997	3,492	87%

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2020 - 12/31/2020

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	74	65	88%	32	31	97%
CA418	ACUITY MUTUAL INSURANCE	No filings	No filings	No filings	1	1	100%
CA015	AIG CLAIMS, INC	10	9	90%	11	10	91%
CA472	AIM MUTUAL INSURANCE	2	1	50%	1	1	100%
CA430	ALLMERICA FINANCIAL ALLIANCE	1	1	100%	No filings	No filings	No filings
CA428	ALLMERICA FINANCIAL BENEFIT INSURANCE	4	2	50%	2	2	100%
CA017	AMERICAN CASUALTY COMPANY OF READING PA	2	2	100%	No filings	No filings	No filings
CA003	AMERICAN FIRE & CASUALTY INSURANCE	1	1	100%	1	1	100%
CA022	AMERICAN ZURICH	21	16	76%	16	14	88%
CA019	AMGUARD INSURANCE	3	2	67%	4	2	50%
CA114	BERKSHIRE HATHAWAY HOMESTATE INSURANCE	7	0	0%	No filings	No filings	No filings
CA072	CHARTER OAK FIRE INSURANCE	38	25	66%	15	13	87%
CA044	CHEROKEE INSURANCE	3	2	67%	No filings	No filings	No filings
CA084	CHURCH MUTUAL INSURANCE	1	0	0%	No filings	No filings	No filings
CA438	CINCINNATI INSURANCE	4	1	25%	No filings	No filings	No filings
CA048	CITIZENS INSURANCE COMPANY OF AMERICA	2	1	50%	3	2	67%
CA083	CNA CLAIMS PLUS	3	3	100%	No filings	No filings	No filings
CA050	CONTINENTAL CASUALTY	2	1	50%	No filings	No filings	No filings
CA115	CONTINENTAL INDEMNITY	1	1	100%	No filings	No filings	No filings
CA141	EASTERN ALLIANCE INSURANCE	96	87	91%	24	24	100%
CA140	EASTGUARD INSURANCE	4	2	50%	1	1	100%
CA380	EMPLOYERS INSURANCE OF WAUSAU	4	3	75%	4	4	100%
CA164	FARMINGTON CASUALTY	6	3	50%	3	3	100%
CA091	FEDERATED MUTUAL INSURANCE	16	4	25%	3	3	100%
CA439	FEDERATED RESERVE	1	1	100%	1	1	100%
CA075	FEDERATED RURAL ELECTRIC INSURANCE	No filings	No filings	No filings	No filings	No filings	No filings
CA092	FEDERATED SERVICE INSURANCE	1	1	100%	No filings	No filings	No filings

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2020 - 12/31/2020

CA207	FLORISTS MUTUAL INSURANCE	3	3	100%	1	1	100%
CA193	GREAT AMERICAN INSURANCE	1	0	0%	No filings	No filings	No filings
CA196	GREAT WEST INSURANCE	6	6	100%	No filings	No filings	No filings
CA202	HANOVER INSURANCE	5	4	80%	2	1	50%
CA188	HARTFORD ACCIDENT & INDEMNITY	2	2	100%	No filings	No filings	No filings
CA185	HARTFORD CASUALTY INSURANCE	5	4	80%	2	2	100%
CA203	HARTFORD FIRE INSURANCE	5	5	100%	2	2	100%
CA186	HARTFORD INSURANCE COMPANY OF THE MIDWEST	6	4	67%	2	2	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	7	6	86%	4	3	75%
CA210	LIBERTY MUTUAL INSURANCE	77	60	78%	53	47	89%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1,291	994	77%	945	861	91%
CA228	MASSACHUSETTS BAY INSURANCE	1	1	100%	1	1	100%
CA255	MEADOWBROOK INSURANCE	3	3	100%	No filings	No filings	No filings
CA426	MIDDLESEX INSURANCE COMPANY	3	3	100%	No filings	No filings	No filings
CA271	NATIONAL FIRE INSURANCE	2	2	100%	1	1	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	1	100%	No filings	No filings	No filings
CA265	NGM INSURANCE	4	3	75%	No filings	No filings	No filings
CA272	NORGUARD INSURANCE	4	2	50%	No filings	No filings	No filings
CA268	NORTH AMERICAN RISK SERVICES	2	0	0%	No filings	No filings	No filings
CA406	OHIO CASUALTY INSURANCE	3	2	67%	1	1	100%
CA407	OHIO SECURITY INSURANCE	10	7	70%	5	5	100%
CA274	PATRIOT INSURANCE	1	1	100%	No filings	No filings	No filings
CA284	PHOENIX INSURANCE	1	1	100%	2	2	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	7	6	86%	5	4	80%
CA296	SENTINEL INSURANCE	3	3	100%	1	1	100%
CA402	SENTRY CASUALTY	30	25	83%	6	4	67%
CA305	SENTRY INSURANCE	4	4	100%	1	1	100%
CA306	STANDARD FIRE INSURANCE	14	9	64%	3	3	100%
CA342	TECHNOLOGY INSURANCE	10	7	70%	5	2	40%
CA087	THE CONTINENTAL INSURANCE	2	1	50%	No filings	No filings	No filings
CA414	TOKIO MARINE AMERICA INSURANCE	No filings	No filings	No filings	1	1	100%

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2020 - 12/31/2020

CA347	TRAVELERS CASUALTY & SURETY	11	8	73%	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	6	2	33%	2	1	50%
CA349	TRAVELERS COMMERCIAL CASUALTY	7	5	71%	1	1	100%
CA343	TRAVELERS INDEMNITY COMPANY	1	0	0%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY COMPANY OF AMERICA	4	2	50%	No filings	No filings	No filings
CA345	TRAVELERS PROPERTY CASUALTY INSURANCE	7	5	71%	1	0	0%
CA319	TRUMBULL INSURANCE	6	5	83%	1	1	100%
CA321	TWIN CITY FIRE INSURANCE	4	4	100%	1	0	0%
CA375	UNITED STATES FIRE INSURANCE	2	0	0%	No filings	No filings	No filings
CA433	UNITED WISCONSIN INSURANCE	No filings	No filings	No filings	1	1	100%
CA324	UTICA MUTUAL INSURANCE	4	2	50%	No filings	No filings	No filings
CA329	VALLEY FORGE INSURANCE COMPANY	1	0	0%	No filings	No filings	No filings
CA379	VANLINER INSURANCE	3	2	67%	4	4	100%
CA381	WESCO INSURANCE	9	7	78%	9	3	33%
CA408	WEST AMERICAN INSURANCE	3	2	67%	No filings	No filings	No filings
CA400	ZURICH AMERICAN INSURANCE	7	7	100%	2	2	100%
CA404	ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	1	1	100%	2	2	100%
	Total:	1,896	1,455	77%	1,190	1,074	90%
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	44	44	100%	9	9	100%
CA085	CIANBRO CORPORATION	No filings	No filings	No filings	2	2	100%
CA201	HANNAFORD BROTHERS	115	85	74%	25	20	80%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	33	4	12%	2	1	50%
CA234	MAINE HEALTHCARE ASSOCIATION	52	48	92%	9	8	89%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	22	22	100%	33	32	97%
CA225	MAINE MUNICIPAL ASSOCIATION	208	189	91%	216	214	99%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	60	55	92%	33	33	100%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	99	89	90%	349	342	98%
CA435	TYSON FOODS INC	5	2	40%	No filings	No filings	No filings
CA100	WALMART CLAIMS SERVICES	21	17	81%	193	188	97%
	Total:	659	555	84%	871	849	97%

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2020 - 12/31/2020

TPAS ADMINISTERING FOR INSURERS								
CA040	BROADSPIRE SERVICES	24	17	71%	29	28	97%	
CA070	CANNON COCHRAN MANAGEMENT SERVICES	13	6	46%	19	16	84%	
CA080	CHESTERFIELD SERVICES	5	4	80%	No filings	No filings	No filings	
CA110	CONSTITUTION STATE SERVICES	13	12	92%	4	4	100%	
CA116	CORVEL ENTERPRISE COMP	19	9	47%	12	9	75%	
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	10	7	70%	7	6	86%	
CA160	ESIS	72	50	69%	28	26	93%	
CA190	GALLAGHER BASSETT SERVICES	172	114	66%	71	61	86%	
CA204	HELMSMAN MANAGEMENT SERVICES	5	3	60%	3	3	100%	
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	216	202	94%	168	166	99%	
CA323	THE AMERICAN EQUITY UNDERWRITERS	1	1	100%	1	0	0%	
CA340	YORK RISK SERVICES	7	4	57%	3	3	100%	
	Total:	557	429	77%	345	322	93%	
TPAS ADMINISTERING FOR SELF INSURED								
CA070	CANNON COCHRAN MANAGEMENT SERVICES	62	42	68%	41	39	95%	
CA093	CROSS INSURANCE	292	284	97%	349	343	98%	
CA160	ESIS	2	2	100%	1	1	100%	
CA175	FUTURECOMP	88	77	88%	18	18	100%	
CA190	GALLAGHER BASSETT SERVICES	5	3	60%	No filings	No filings	No filings	
CA204	HELMSMAN MANAGEMENT SERVICES	5	3	60%	2	2	100%	
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	40	35	88%	35	34	97%	
CA320	SYNERNET	389	341	88%	202	195	97%	
	Total:	1,175	1,071	91%	997	975	98%	
	Grand Total:	3,997	3,226	81%	3,054	2,877	94%	

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
ACADIA INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA010 ACADIA INSURANCE	129	108	84%	129	107	83%
Total	129	108	84% ▲	129	107	83% ▲
ACADIA INSURANCE Group Total	129	108	84% ▲	129	107	83% ▲
ACCIDENT FUND INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA190 GALLAGHER BASSETT SERVICES	3	1	33%	3	3	100%
TPA Total	3	1	33% ▼	3	3	100% ▲
ACCIDENT FUND INSURANCE Group Total	3	1	33% ▼	3	3	100% ▲
ACUITY MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA418 ACUITY MUTUAL INSURANCE	2	0	0%	2	0	0%
Total	2	0	0% ▼	2	0	0% ▼
ACUITY MUTUAL INSURANCE Group Total	2	0	0% ▼	2	0	0% ▼
AIG INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA015 AIG CLAIMS, INC	31	23	74%	31	21	68%
Total	31	23	74% ▼	31	21	68% ▼
AIG INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	2	67%	3	3	100%
CA110 CONSTITUTION STATE SERVICES	1	0	0%	1	0	0%
CA116 CORVEL ENTERPRISE COMP	2	1	50%	2	1	50%
CA160 ESIS	36	19	53%	36	26	72%
CA190 GALLAGHER BASSETT SERVICES	86	52	60%	86	59	69%
CA204 HELMSMAN MANAGEMENT SERVICES	3	1	33%	3	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	126	99	79%	126	107	85%
TPA Total	257	174	68% ▼	257	196	76% ▼
AIG INSURANCE Group Total	288	197	68% ▼	288	217	75% ▼
AIM MUTUAL GROUP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA472 AIM MUTUAL INSURANCE	2	1	50%	2	1	50%
Total	2	1	50% ▼	2	1	50% ▼
AIM MUTUAL GROUP Group Total	2	1	50% ▼	2	1	50% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
AMTRUST INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA437 SECURITY NATIONAL INSURANCE	*	*	*	*	*	*
CA342 TECHNOLOGY INSURANCE	12	8	67%	12	7	58%
CA381 WESCO INSURANCE	19	14	74%	19	14	74%
Total	31	22	71% ▼	31	21	68% ▼
AMTRUST INSURANCE Group Total	31	22	71% ▼	31	21	68% ▼
ARCH INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
ARCH INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	22	19	86%	22	19	86%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	0	0%	2	0	0%
CA116 CORVEL ENTERPRISE COMP	2	0	0%	2	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	14	11	79%	14	10	71%
CA160 ESIS	3	0	0%	3	1	33%
CA190 GALLAGHER BASSETT SERVICES	12	4	33%	12	4	33%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	5	83%	6	5	83%
CA340 YORK RISK SERVICES	4	4	100%	4	3	75%
TPA Total	65	43	66% ▼	65	42	65% ▼
ARCH INSURANCE Group Total	65	43	66% ▼	65	42	65% ▼
BATH IRON WORKS	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA036 BATH IRON WORKS	52	49	94%	52	49	94%
Total	52	49	94% ▲	52	49	94% ▲
BATH IRON WORKS Group Total	52	49	94% ▲	52	49	94% ▲
BERKSHIRE HATHAWAY INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	6	0	0%	6	0	0%
Total	6	0	0% ▼	6	0	0% ▼
BERKSHIRE HATHAWAY INSURANCE Group Total	6	0	0% ▼	6	0	0% ▼
BROADSPIRE SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA040 BROADSPIRE SERVICES	60	47	78%	60	48	80%
Total	60	47	78% ▲	60	48	80% ▲
BROADSPIRE SERVICES Group Total	60	47	78% ▲	60	48	80% ▲
CANNON COCHRAN MANAGEMENT SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	141	101	72%	141	101	72%
Total	141	101	72% ▼	141	101	72% ▼
CANNON COCHRAN MANAGEMENT SERVICES Group Total	141	101	72% ▼	141	101	72% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
CAROLINA CASUALTY INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CAROLINA CASUALTY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
<hr/>						
CAROLINA CASUALTY INSURANCE TPA Administered Claims	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA190 GALLAGHER BASSETT SERVICES	2	0	0%	2	0	0%
TPA Total	2	0	0% ▼	2	0	0% ▼
CAROLINA CASUALTY INSURANCE Group Total	2	0	0% ▼	2	0	0% ▼
<hr/>						
CHEROKEE INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA044 CHEROKEE INSURANCE	3	3	100%	3	3	100%
Total	3	3	100% ▲	3	3	100% ▲
CHEROKEE INSURANCE Group Total	3	3	100% ▲	3	3	100% ▲
<hr/>						
CHESTERFIELD SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA080 CHESTERFIELD SERVICES	5	4	80%	5	3	60%
Total	5	4	80% ▲	5	3	60% ▼
CHESTERFIELD SERVICES Group Total	5	4	80% ▲	5	3	60% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
CHUBB INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	1	50%	2	1	50%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	4	1	25%	4	1	25%
CA110 CONSTITUTION STATE SERVICES	17	12	71%	17	12	71%
CA116 CORVEL ENTERPRISE COMP	9	7	78%	9	7	78%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	2	1	50%	2	0	0%
CA160 ESIS	50	26	52%	50	19	38%
CA190 GALLAGHER BASSETT SERVICES	47	33	70%	47	33	70%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
CA268 NORTH AMERICAN RISK SERVICES	1	0	0%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	183	173	95%	183	174	95%
CA340 YORK RISK SERVICES	4	2	50%	4	2	50%
TPA Total	320	256	80% ▲	320	249	78% ▲
CHUBB INSURANCE Group Total	320	256	80% ▲	320	249	78% ▲
CHURCH MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA084 CHURCH MUTUAL INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
CHURCH MUTUAL INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	1	100%
TPA Total	1	0	0% ▼	1	1	100% ▼
CHURCH MUTUAL INSURANCE Group Total	2	0	0% ▼	2	1	50% ▼
CIANBRO CORPORATION	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA085 CIANBRO CORPORATION	3	1	33%	3	1	33%
Total	3	1	33% ▼	3	1	33% ▼
CIANBRO CORPORATION Group Total	3	1	33% ▼	3	1	33% ▼
CINCINNATI INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA438 CINCINNATI INSURANCE	3	2	67%	3	2	67%
Total	3	2	67% ▼	3	2	67% ▼
CINCINNATI INSURANCE Group Total	3	2	67% ▼	3	2	67% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
CNA INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA017 AMERICAN CASUALTY COMPANY OF READING PA	2	1	50%	2	1	50%
CA083 CNA CLAIMS PLUS	4	4	100%	4	3	75%
CA050 CONTINENTAL CASUALTY	2	1	50%	2	1	50%
CA271 NATIONAL FIRE INSURANCE	3	2	67%	3	2	67%
CA087 THE CONTINENTAL INSURANCE	2	1	50%	2	1	50%
CA314 TRANSPORTATION INSURANCE	*	*	*	*	*	*
CA329 VALLEY FORGE INSURANCE COMPANY	1	0	0%	1	0	0%
Total	14	9	64% ▼	14	8	57% ▼
CNA INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
TPA Total	1	1	100% ▲	1	1	100% ▲
CNA INSURANCE Group Total	15	10	67% ▼	15	9	60% ▼
CONSTITUTION STATE SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA110 CONSTITUTION STATE SERVICES	18	12	67%	18	12	67%
Total	18	12	67% ▼	18	12	67% ▼
CONSTITUTION STATE SERVICES Group Total	18	12	67% ▼	18	12	67% ▼
CONTINENTAL INDEMNITY	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA115 CONTINENTAL INDEMNITY	2	2	100%	2	1	50%
Total	2	2	100% ▲	2	1	50% ▼
CONTINENTAL INDEMNITY Group Total	2	2	100% ▲	2	1	50% ▼
CORVEL ENTERPRISE COMP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA116 CORVEL ENTERPRISE COMP	36	18	50%	36	15	42%
Total	36	18	50% ▼	36	15	42% ▼
CORVEL ENTERPRISE COMP Group Total	36	18	50% ▼	36	15	42% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	18	14	78%	18	11	61%
Total	18	14	78% ▲	18	11	61% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	18	14	78% ▲	18	11	61% ▼
CROSS INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA093 CROSS INSURANCE	989	850	86%	989	850	86%
Total	989	850	86% ▲	989	850	86% ▲
CROSS INSURANCE Group Total	989	850	86% ▲	989	850	86% ▲

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
EASTERN ALLIANCE INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA141 EASTERN ALLIANCE INSURANCE	127	109	86%	127	112	88%
Total	127	109	86% ▲	127	112	88% ▲
EASTERN ALLIANCE INSURANCE Group Total	127	109	86% ▲	127	112	88% ▲
ELECTRIC INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA150 ELECTRIC INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	10	8	80%	10	8	80%
TPA Total	10	8	80% ▲	10	8	80% ▲
ELECTRIC INSURANCE Group Total	11	8	73% ▼	11	8	73% ▼
EMPLOYERS HOLDING INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA480 EMPLOYERS ASSURANCE COMPANY	*	*	*	*	*	*
CA481 EMPLOYERS COMPENSATION INSURANCE	*	*	*	*	*	*
CA479 EMPLOYERS PREFERRED INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
EMPLOYERS HOLDING INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	7	6	86%	7	6	86%
TPA Total	7	6	86% ▲	7	6	86% ▲
EMPLOYERS HOLDING INSURANCE Group Total	7	6	86% ▲	7	6	86% ▲
ESIS	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA160 ESIS	110	55	50%	110	53	48%
Total	110	55	50% ▼	110	53	48% ▼
ESIS Group Total	110	55	50% ▼	110	53	48% ▼
EVEREST REINS HOLDINGS GROUP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
EVEREST REINS HOLDINGS	*	*	*	*	*	*
Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	0	0%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	2	2	100%
TPA Total	4	2	50% ▼	4	2	50% ▼
EVEREST REINS HOLDINGS GROUP Group Total	4	2	50% ▼	4	2	50% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
FAIRFAX FINANCIAL GROUP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA375 UNITED STATES FIRE INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
FAIRFAX FINANCIAL GROUP Group Total	1	0	0% ▼	1	0	0% ▼
FEDERATED MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA091 FEDERATED MUTUAL INSURANCE	22	13	59%	22	12	55%
CA439 FEDERATED RESERVE	2	1	50%	2	1	50%
CA092 FEDERATED SERVICE INSURANCE	1	1	100%	1	1	100%
Total	25	15	60% ▼	25	14	56% ▼
FEDERATED MUTUAL INSURANCE Group Total	25	15	60% ▼	25	14	56% ▼
FEDERATED RURAL ELECTRIC INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA475 FEDERATED RURAL ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
FEDERATED RURAL ELECTRIC INSURANCE Group Total	*	*	*	*	*	*
FRANKENMUTH INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA274 PATRIOT INSURANCE	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
FRANKENMUTH INSURANCE Group Total	1	1	100% ▲	1	1	100% ▲
FUTURECOMP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA175 FUTURECOMP	130	115	88%	130	114	88%
Total	130	115	88% ▲	130	114	88% ▲
FUTURECOMP Group Total	130	115	88% ▲	130	114	88% ▲
GALLAGHER BASSETT SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA190 GALLAGHER BASSETT SERVICES	308	177	57%	308	196	64%
Total	308	177	57% ▼	308	196	64% ▼
GALLAGHER BASSETT SERVICES Group Total	308	177	57% ▼	308	196	64% ▼
GREAT AMERICAN INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA193 GREAT AMERICAN INSURANCE	2	0	0%	2	0	0%
Total	2	0	0% ▼	2	0	0% ▼
GREAT AMERICAN INSURANCE TPA Administered Claims	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	1	100%	1	1	100%
TPA Total	1	1	100% ▲	1	1	100% ▲
GREAT AMERICAN INSURANCE Group Total	3	1	33% ▼	3	1	33% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
GREAT FALLS INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
TPA Total	1	0	0% ▼	1	0	0% ▼
GREAT FALLS INSURANCE Group Total	1	0	0% ▼	1	0	0% ▼
GREAT WEST INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA196 GREAT WEST INSURANCE	5	5	100%	5	5	100%
Total	5	5	100% ▲	5	5	100% ▲
GREAT WEST INSURANCE Group Total	5	5	100% ▲	5	5	100% ▲
GUARD INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA019 AMGUARD INSURANCE	6	0	0%	6	0	0%
CA140 EASTGUARD INSURANCE	7	0	0%	7	1	14%
CA272 NORGUARD INSURANCE	6	0	0%	6	0	0%
Total	19	0	0% ▼	19	1	5% ▼
GUARD INSURANCE Group Total	19	0	0% ▼	19	1	5% ▼
HANNAFORD BROTHERS	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA201 HANNAFORD BROTHERS	149	105	70%	149	82	55%
Total	149	105	70% ▼	149	82	55% ▼
HANNAFORD BROTHERS Group Total	149	105	70% ▼	149	82	55% ▼
HANOVER INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA430 ALLMERICA FINANCIAL ALLIANCE	1	1	100%	1	1	100%
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	7	4	57%	7	4	57%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	5	3	60%	5	3	60%
CA429 HANOVER AMERICAN INSURANCE	2	1	50%	2	1	50%
CA202 HANOVER INSURANCE	7	4	57%	7	3	43%
CA228 MASSACHUSETTS BAY INSURANCE	2	1	50%	2	1	50%
Total	24	14	58% ▼	24	13	54% ▼
HANOVER INSURANCE Group Total	24	14	58% ▼	24	13	54% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage		Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage	
HARTFORD INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance		Fringe(s) Due	Timely Fringe(s)	Compliance	
CA188 HARTFORD ACCIDENT & INDEMNITY	2	2	100%		2	2	100%	
CA185 HARTFORD CASUALTY INSURANCE	7	6	86%		7	4	57%	
CA203 HARTFORD FIRE INSURANCE	7	7	100%		7	7	100%	
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	8	7	88%		8	8	100%	
CA187 HARTFORD UNDERWRITERS INSURANCE	13	9	69%		13	10	77%	
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	14	12	86%		14	11	79%	
CA296 SENTINEL INSURANCE	3	3	100%		3	3	100%	
CA319 TRUMBULL INSURANCE	7	7	100%		7	7	100%	
CA321 TWIN CITY FIRE INSURANCE	5	4	80%		5	5	100%	
Total	66	57	86%	▲	66	57	86%	▲
HARTFORD INSURANCE TPA Administered Claims								
CA040 BROADSPIRE SERVICES	1	1	100%		1	1	100%	
CA070 CANNON COCHRAN MANAGEMENT SERVICES	5	0	0%		5	1	20%	
CA116 CORVEL ENTERPRISE COMP	2	2	100%		2	1	50%	
CA160 ESIS	1	1	100%		1	1	100%	
CA190 GALLAGHER BASSETT SERVICES	*	*	*		*	*	*	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	10	10	100%		10	10	100%	
TPA Total	19	14	74%	▼	19	14	74%	▼
HARTFORD INSURANCE Group Total	85	71	84%	▲	85	71	84%	▲
HELMSMAN MANAGEMENT SERVICES	Wage(s) Due	Timely Wage(s)	Compliance		Fringe(s) Due	Timely Fringe(s)	Compliance	
CA204 HELMSMAN MANAGEMENT SERVICES	19	12	63%		19	11	58%	
Total	19	12	63%	▼	19	11	58%	▼
HELMSMAN MANAGEMENT SERVICES Group Total	19	12	63%	▼	19	11	58%	▼
LIBERTY MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance		Fringe(s) Due	Timely Fringe(s)	Compliance	
CA003 AMERICAN FIRE & CASUALTY INSURANCE	4	3	75%		4	3	75%	
CA380 EMPLOYERS INSURANCE OF WAUSAU	10	4	40%		10	4	40%	
CA210 LIBERTY MUTUAL INSURANCE	152	85	56%		152	87	57%	
CA406 OHIO CASUALTY INSURANCE	5	3	60%		5	3	60%	
CA407 OHIO SECURITY INSURANCE	21	12	57%		21	12	57%	
CA408 WEST AMERICAN INSURANCE	4	3	75%		4	3	75%	
Total	196	110	56%	▼	196	112	57%	▼
LIBERTY MUTUAL INSURANCE Group Total	196	110	56%	▼	196	112	57%	▼

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
MAINE AUTOMOBILE DEALERS ASSOCIATION	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	34	10	29%	34	10	29%
Total	34	10	29% ▼	34	10	29% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	34	10	29% ▼	34	10	29% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	2679	1446	54%	2679	1384	52%
Total	2679	1446	54% ▼	2679	1384	52% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	2	2	100%	2	2	100%
TPA Total	2	2	100% ▲	2	2	100% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	2681	1448	54% ▼	2681	1386	52% ▼
MAINE HEALTHCARE ASSOCIATION	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA234 MAINE HEALTHCARE ASSOCIATION	48	36	75%	48	37	77%
Total	48	36	75% ▲	48	37	77% ▲
MAINE HEALTHCARE ASSOCIATION Group Total	48	36	75% ▲	48	37	77% ▲
MAINE MOTOR TRANSPORT ASSOCIATION	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	87	81	93%	87	80	92%
Total	87	81	93% ▲	87	80	92% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	87	81	93% ▲	87	80	92% ▲
MAINE MUNICIPAL ASSOCIATION	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	536	461	86%	536	459	86%
Total	536	461	86% ▲	536	459	86% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	536	461	86% ▲	536	459	86% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	108	94	87%	108	94	87%
Total	108	94	87% ▲	108	94	87% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	108	94	87% ▲	108	94	87% ▲
MARKEL CORP GROUP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
STATE NATIONAL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
MARKEL CORP GROUP TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
TPA Total	1	0	0% ▼	1	0	0% ▼
MARKEL CORP GROUP Group Total	1	0	0% ▼	1	0	0% ▼

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
MEADOWBROOK INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA255 MEADOWBROOK INSURANCE	3	3	100%	3	3	100%
Total	3	3	100% ▲	3	3	100% ▲
MEADOWBROOK INSURANCE Group Total						
3	3	100%	▲	3	3	100%
MITSUI SUMITOMO INS CO OF AMERICA	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
MITSUI SUMITOMO INS CO OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	0	0%
TPA Total	1	0	0% ▼	1	0	0% ▼
MITSUI SUMITOMO INS CO OF AMERICA Group Total						
1	0	0%	▼	1	0	0%
NATIONAL LIABILITY & FIRE INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA474 NATIONAL LIABILITY AND FIRE INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
NATIONAL LIABILITY & FIRE INSURANCE Group Total						
*	*	*	*	*	*	*
NATIONWIDE INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA291 NATIONWIDE AGRIBUSINESS INSURANCE	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
NATIONWIDE INSURANCE Group Total						
1	1	100%	▲	1	1	100%
NEXT LEVEL ADMINISTRATOR LLC	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA433 NEXT LEVEL ADMINISTRATOR LLC	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
NEXT LEVEL ADMINISTRATOR LLC Group Total						
1	1	100%	▲	1	1	100%
NGM INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA265 NGM INSURANCE	2	2	100%	2	2	100%
Total	2	2	100% ▲	2	2	100% ▲
NGM INSURANCE Group Total						
2	2	100%	▲	2	2	100%
NORTH AMERICAN RISK SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA268 NORTH AMERICAN RISK SERVICES	2	0	0%	2	0	0%
Total	2	0	0% ▼	2	0	0% ▼
NORTH AMERICAN RISK SERVICES Group Total						
2	0	0%	▼	2	0	0%

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
OLD REPUBLIC INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	0	0%	1	0	0%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	19	15	79%	19	15	79%
CA116 CORVEL ENTERPRISE COMP	4	1	25%	4	0	0%
CA160 ESIS	1	1	100%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	13	3	23%	13	4	31%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	16	13	81%	16	14	88%
TPA Total	55	34	62% ▼	55	34	62% ▼
OLD REPUBLIC INSURANCE Group Total	55	34	62% ▼	55	34	62% ▼
PENNSYLVANIA MFG ASSN	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	29	17	59%	29	19	66%
CA323 THE AMERICAN EQUITY UNDERWRITERS	*	*	*	*	*	*
TPA Total	29	17	59% ▼	29	19	66% ▼
PENNSYLVANIA MFG ASSN Group Total	29	17	59% ▼	29	19	66% ▼
PROTECTIVE INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
Total	*	*	*	*	*	*
PROTECTIVE INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	4	4	100%	4	4	100%
CA340 YORK RISK SERVICES	4	3	75%	4	2	50%
TPA Total	8	7	88% ▲	8	6	75% ▼
PROTECTIVE INSURANCE Group Total	8	7	88% ▲	8	6	75% ▼

INSURANCE GROUP COMPLIANCE
 Wage Statements and Fringe Benefit Forms
 Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
QBE INSURANCE GROUP						
QBE INSURANCE GROUP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA268 NORTH AMERICAN RISK SERVICES	1	0	0%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	11	11	100%	11	10	91%
TPA Total	12	11	92% ▲	12	10	83% ▲
QBE INSURANCE GROUP Group Total	12	11	92% ▲	12	10	83% ▲
SAFETY NATIONAL CASUALTY CORP						
SAFETY NATIONAL CASUALTY CORP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
	*	*	*	*	*	*
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	5	4	80%	5	4	80%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA116 CORVEL ENTERPRISE COMP	10	4	40%	10	4	40%
CA160 ESIS	2	1	50%	2	1	50%
CA190 GALLAGHER BASSETT SERVICES	18	15	83%	18	16	89%
CA204 HELMSMAN MANAGEMENT SERVICES	2	1	50%	2	1	50%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	25	20	80%	25	20	80%
TPA Total	63	46	73% ▼	63	47	75% ▼
SAFETY NATIONAL CASUALTY CORP Group Total	63	46	73% ▼	63	47	75% ▼
SEDGWICK CLAIMS MANAGEMENT SERVICES						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
	535	467	87%	535	483	90%
Total	535	467	87% ▲	535	483	90% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	535	467	87% ▲	535	483	90% ▲
SENTRY INSURANCE						
CA207 FLORISTS MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
	5	5	100%	5	5	100%
CA426 MIDDLESEX INSURANCE COMPANY	2	2	100%	2	2	100%
CA402 SENTRY CASUALTY	38	30	79%	38	30	79%
CA305 SENTRY INSURANCE	5	5	100%	5	5	100%
CA308 SENTRY SELECT INSURANCE	*	*	*	*	*	*
Total	50	42	84% ▲	50	42	84% ▲
SENTRY INSURANCE Group Total	50	42	84% ▲	50	42	84% ▲

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
SERVICE AMERICAN INDEMNITY	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
SERVICE AMERICAN INDEMNITY	*	*	*	*	*	*
Total	*	*	*	*	*	*
SERVICE AMERICAN INDEMNITY TPA Administered Claims						
CA040 BROADSPIRE SERVICES	10	9	90%	10	9	90%
TPA Total	10	9	90% ▲	10	9	90% ▲
SERVICE AMERICAN INDEMNITY Group Total	10	9	90% ▲	10	9	90% ▲
SOMPO JAPAN INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	0	0%	1	0	0%
TPA Total	1	0	0% ▼	1	0	0% ▼
SOMPO JAPAN INSURANCE Group Total	1	0	0% ▼	1	0	0% ▼
STARNET INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
STARNET INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARNET INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
TPA Total	*	*	*	*	*	*
STARNET INSURANCE Group Total	*	*	*	*	*	*
STARR INSURANCE GROUP	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
STARR SPECIALTY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INSURANCE GROUP TPA Administered Claims						
CA160 ESIS	2	1	50%	2	1	50%
CA190 GALLAGHER BASSETT SERVICES	15	10	67%	15	8	53%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	8	7	88%	8	8	100%
TPA Total	25	18	72% ▼	25	17	68% ▼
STARR INSURANCE GROUP Group Total	25	18	72% ▼	25	17	68% ▼
STATE OF MAINE WORKERS' COMPENSATION TRUST	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	553	476	86%	553	473	86%
Total	553	476	86% ▲	553	473	86% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	553	476	86% ▲	553	473	86% ▲

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
SYNERNET	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA320 SYNERNET	619	480	78%	619	456	74%
Total	619	480	78% ▲	619	456	74% ▼
SYNERNET Group Total	619	480	78% ▲	619	456	74% ▼
THE AMERICAN EQUITY UNDERWRITERS	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
THE AMERICAN EQUITY UNDERWRITERS Group Total	1	1	100% ▲	1	1	100% ▲
TOKIO MARINE INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA414 TOKIO MARINE AMERICA INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
TOKIO MARINE INSURANCE Group Total	1	0	0% ▼	1	0	0% ▼
TRAVELERS INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA072 CHARTER OAK FIRE INSURANCE	58	29	50%	58	31	53%
CA164 FARMINGTON CASUALTY	10	5	50%	10	5	50%
CA284 PHOENIX INSURANCE	3	3	100%	3	3	100%
CA306 STANDARD FIRE INSURANCE	19	7	37%	19	6	32%
CA347 TRAVELERS CASUALTY & SURETY	13	9	69%	13	5	38%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	12	6	50%	12	7	58%
CA349 TRAVELERS COMMERCIAL CASUALTY	8	5	63%	8	6	75%
CA343 TRAVELERS INDEMNITY COMPANY	2	0	0%	2	0	0%
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	6	3	50%	6	4	67%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	9	8	89%	9	6	67%
Total	140	75	54% ▼	140	73	52% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	5	83%	6	5	83%
CA340 YORK RISK SERVICES	2	1	50%	2	0	0%
TPA Total	9	7	78% ▲	9	6	67% ▼
TRAVELERS INSURANCE Group Total	149	82	55% ▼	149	79	53% ▼
TYSON FOODS INC	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA435 TYSON FOODS INC	4	3	75%	4	2	50%
Total	4	3	75% ▲	4	2	50% ▼
TYSON FOODS INC Group Total	4	3	75% ▲	4	2	50% ▼

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
UTICA MUTUAL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA324 UTICA MUTUAL INSURANCE	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
UTICA MUTUAL INSURANCE Group Total	1	1	100% ▲	1	1	100% ▲
VANLINER INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA379 VANLINER INSURANCE	5	5	100%	5	5	100%
Total	5	5	100% ▲	5	5	100% ▲
VANLINER INSURANCE Group Total	5	5	100% ▲	5	5	100% ▲
WALMART CLAIMS SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA100 WALMART CLAIMS SERVICES	280	208	74%	280	202	72%
Total	280	208	74% ▼	280	202	72% ▼
WALMART CLAIMS SERVICES Group Total	280	208	74% ▼	280	202	72% ▼
XL INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	0	0%	2	0	0%
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	1	0	0%
CA160 ESIS	2	1	50%	2	0	0%
CA190 GALLAGHER BASSETT SERVICES	34	21	62%	34	25	74%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	17	16	94%	17	17	100%
TPA Total	56	39	70% ▼	56	42	75% ▼
XL INSURANCE Group Total	56	39	70% ▼	56	42	75% ▼
YORK RISK SERVICES	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA340 YORK RISK SERVICES	14	10	71%	14	7	50%
Total	14	10	71% ▼	14	7	50% ▼
YORK RISK SERVICES Group Total	14	10	71% ▼	14	7	50% ▼

INSURANCE GROUP COMPLIANCE
Wage Statements and Fringe Benefit Forms
Annual 2020

Insurance Company	Total Wage Statement(s) Due	Wage Statement(s) Filed Timely	Compliance Percentage	Total Fringe Benefit Form(s) Due	Fringe Benefit Form(s) Filed Timely	Compliance Percentage
ZURICH INSURANCE	Wage(s) Due	Timely Wage(s)	Compliance	Fringe(s) Due	Timely Fringe(s)	Compliance
CA022 AMERICAN ZURICH	42	23	55%	42	23	55%
CA400 ZURICH AMERICAN INSURANCE	10	9	90%	10	9	90%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	5	4	80%	5	4	80%
Total	57	36	63% ▼	57	36	63% ▼
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	2	2	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	3	0	0%	3	0	0%
CA080 CHESTERFIELD SERVICES	5	4	80%	5	3	60%
CA116 CORVEL ENTERPRISE COMP	5	1	20%	5	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	1	1	100%
CA160 ESIS	7	2	29%	7	2	29%
CA190 GALLAGHER BASSETT SERVICES	30	13	43%	30	13	43%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	18	15	83%	18	17	94%
TPA Total	71	38	54% ▼	71	38	54% ▼
ZURICH INSURANCE Group Total	128	74	58% ▼	128	74	58% ▼