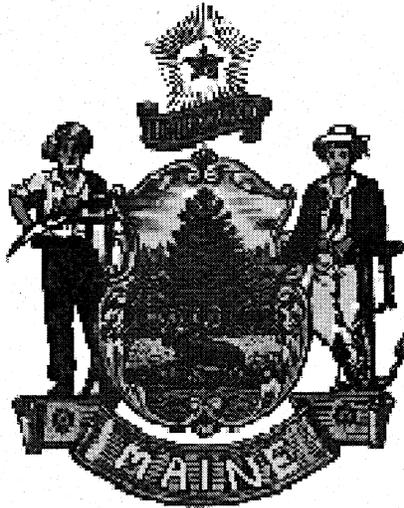


2012

ANNUAL COMPLIANCE REPORT

**STATE OF MAINE
WORKERS' COMPENSATION BOARD**



JANUARY 1, 2012 - DECEMBER 31, 2012

OFFICE OF MONITORING, AUDIT & ENFORCEMENT

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**MAINE WORKERS' COMPENSATION BOARD
2012 ANNUAL COMPLIANCE REPORT**

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EXECUTIVE SUMMARY

- I. On July 9, 2013, the Maine Workers' Compensation Board of Directors approved the 2012 Annual Compliance Report (**January 1, 2012** through **December 31, 2012**). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

III. COMPLIANCE OVERVIEW

The 2012 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2012 Annual Compliance Report represents static results based upon data received by March 13, 2013. Tables 2 and 3 show continued improvement in the performance of insurers since the pilot project.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report filings within 7 days is 85%.

Benchmark Met. Eighty-five percent (85%) of lost time first report filings were within 7 days.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

Benchmark Exceeded. Ninety percent (90%) of initial indemnity payments were within 14 days.

C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial MOP filings were within 17 days.

D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

Benchmark Exceeded. Ninety-five percent (95%) of initial indemnity NOC filings were within 14 days.

E. Wage Information

Seventy-three percent (73%) of Wage Statement(s) and seventy-eight percent (78%) of the Schedule of Dependent(s) and Filing Status Statement(s) were filed within 30 days.

F. Utilization Analysis

Nineteen percent (19%) of all lost time first reports were "denied" and forty-one percent (41%) of all claims for compensation were denied.

IV. CAVEATS & EXPLANATIONS

A. General

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day’s work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer’s notice or knowledge of incapacity was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer’s notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment (MOP) Filings

Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy (NOC) Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

V. COMPLETED AUDITS

The Board conducts compliance audits of insurers, self-insurers and third-party administrators to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2012:

Auditee (alpha order)	Total Penalties
AAIC	\$100.00
Arrow Mutual	\$0.00
Bath Iron Works	\$0.00
Broadspire	\$0.00
Church Mutual Insurance	\$2,500.00
CNA Insurance	\$0.00
Continental Indemnity Company	\$4,700.00
Federated Mutual	\$0.00
Great West Insurance	\$1,700.00
Hanover Insurance	\$1,500.00
Maine School Management Association	\$3,000.00
NGM Insurance	\$2,600.00
Old Republic Insurance	\$3,000.00
Patriot Insurance	\$3,925.00
Ryder Services	\$500.00
Tokio Marine & Nichido Fire Insurance Co.	\$600.00
Transguard Insurance	\$200.00
Utica Insurance	\$2,000.00

This 2012 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Anne Poulin	Secretary Associate	Administrative Support
Kathleen Schulz	Management Analyst	Research & Compilation
Carrie Pelletier	Management Analyst	Research & Compilation
Kimberlee Barriere	Deputy Director	Editor

Annual Compliance Summary

Table 1 Quarterly Compliance Reports

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	87%	86%	84%	86%
Initial Indemnity Payments Made within 14 Days	87%	90%	90%	89%	90%
Initial Memorandum of Payment Filings Received within 17 Days	85%	89%	89%	88%	91%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	95%	96%	95%	95%

Table 2 Annual Compliance

	1997 ¹	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Lost Time First Report Filings Received within 7 Days	37%	82%	86%	86%	84%	87%	89%	84%	86%	87%	85%
Initial Indemnity Payments Made within 14 Days	59%	86%	85%	87%	87%	87%	89%	89%	89%	89%	90%
Initial Memorandum of Payment Filings Received within 17 Days	57%	82%	83%	84%	84%	85%	88%	87%	86%	89%	89%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²			91%	92%	89% ³	89%	90%	94%	94%	95%	95%

Table 3 Percentage Change Over Time

	1997 ¹	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Lost Time First Report Filings Received within 7 Days	0%	124%	133%	134%	130%	136%	141%	127%	132%	135%	132%
Initial Indemnity Payments Made within 14 Days	0%	44%	44%	46%	46%	47%	49%	49%	51%	51%	51%
Initial Memorandum of Payment Filings Received within 17 Days	0%	44%	46%	48%	49%	49%	55%	54%	51%	56%	56%
Initial Indemnity Notice of Controversy Filings Received within 14 Days ²			0%	1%	-2%	-3%	-1%	2%	3%	4%	3%

¹ Based on sample data.

² Benchmark changed in 2007 from 17 days to 14 days.

³ Second quarter excluded.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
Broadspire Services	85%	95%	93%	100%
Chartis	89%	92%	93%	94%
Claims Management (Wal-Mart)	96%	97%	94%	96%
FutureComp	95%	89%	90%	100%
Great Falls Insurance	87%	88%	88%	95%
Synernet	91%	88%	88%	97%
Willis of Northern New England	93%	95%	93%	97%
Zurich Insurance	89%	90%	90%	98%

Self-Insureds				
Bath Iron Works	100%	100%	100%	98%
City of Bangor	96%	100%	97%	100%
Maine Automobile Dealers Association	94%	94%	97%	100%
Maine Motor Transport Association	94%	89%	97%	100%
Maine Municipal Association	94%	87%	91%	99%
Maine School Management Association	93%	94%	95%	98%
State of Maine Workers' Comp. Trust	89%	98%	96%	96%

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.

LOST TIME FIRST REPORT FILINGS

Chart 1 Timeliness Distribution

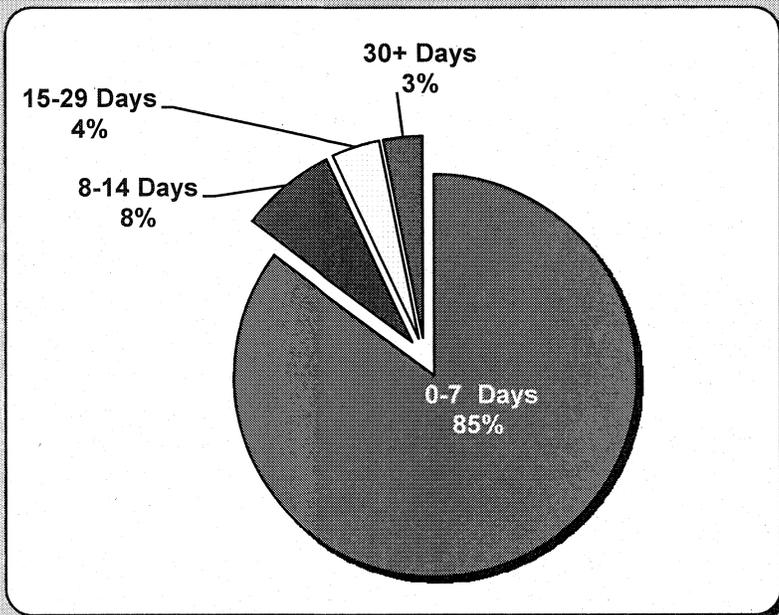


Table 4

Received Within:			
0-7	Days	11,345	85%
8-14	Days	1,045	8%
15-29	Days	509	4%
30+	Days	411	3%
Total		13,310	100%

Table 5

Above vs. Below Benchmark:			
At / Above		35	43%
Below		46	57%
Total		81	100%

Chart 2 % of Insurers Above vs. Below 85% Benchmark

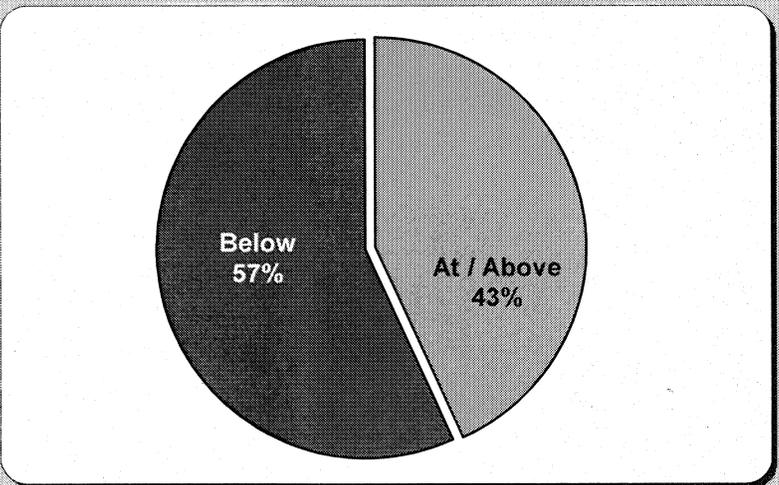
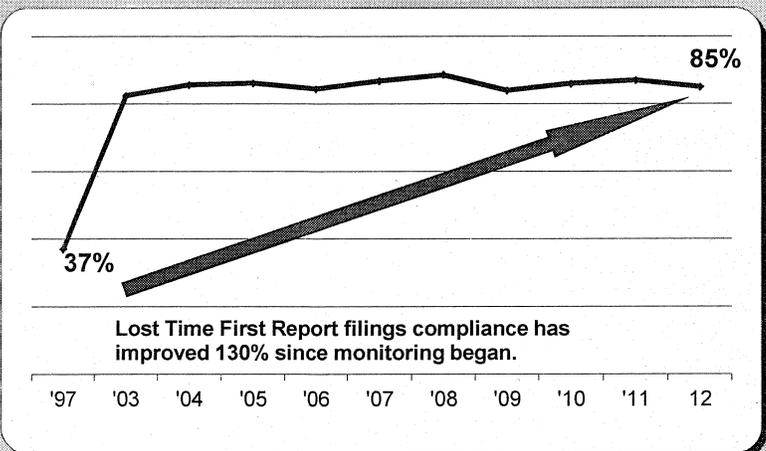


Chart 3 Compliance Trend



Summary

The Board received 13,310 lost time first reports. This represents 160 fewer reports than in 2011.

The 2012 compliance rate of 85% for lost time first report filings has slightly decreased from the 2011 compliance rate. As can be seen in Chart 2, only 43% of insurers were at or above the benchmark in 2012, up slightly from the 42% in 2011; however, there is still room for improvement.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

INITIAL INDEMNITY PAYMENTS

Chart 4 Timeliness Distribution

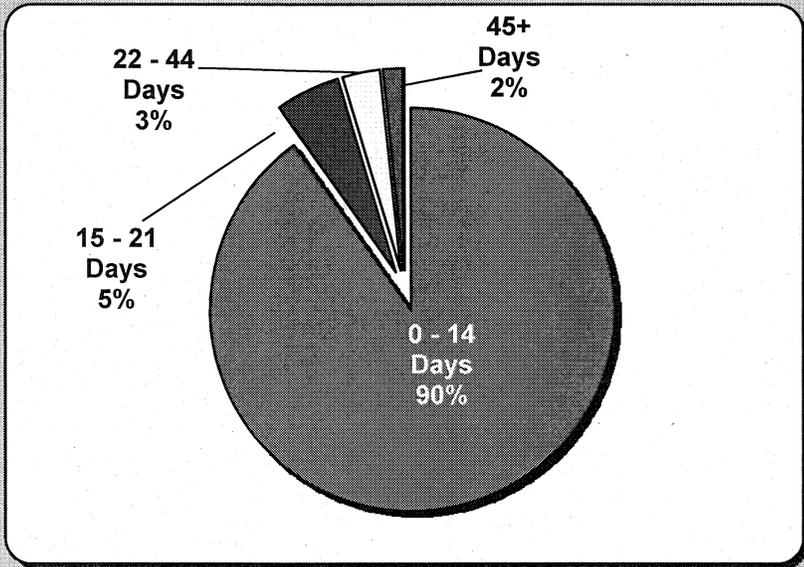


Table 6

Made Within:		
0 - 14 Days	3,288	90%
15 - 21 Days	188	5%
22 - 44 Days	121	3%
45+ Days	57	2%
? Days	2	0%
Total	3,656	100%

Table 7

Above vs. Below Benchmark:		
At / Above	45	59%
Below	31	41%
Total	76	100%

Chart 5 % of Insurers Above vs. Below 87% Benchmark

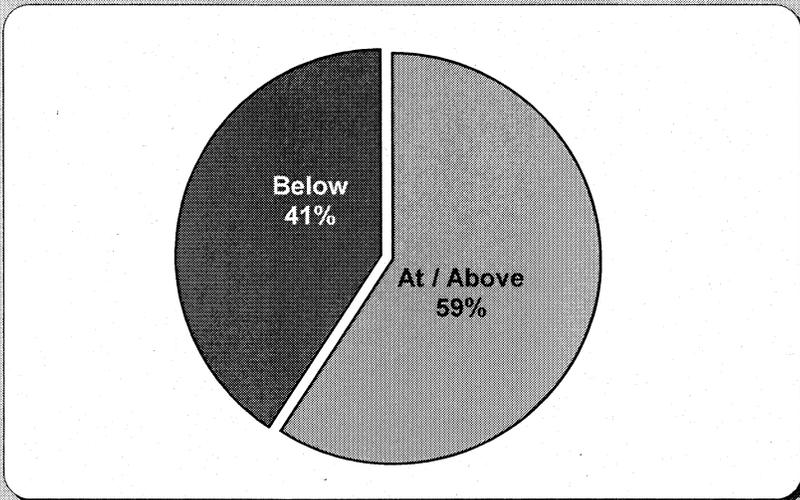
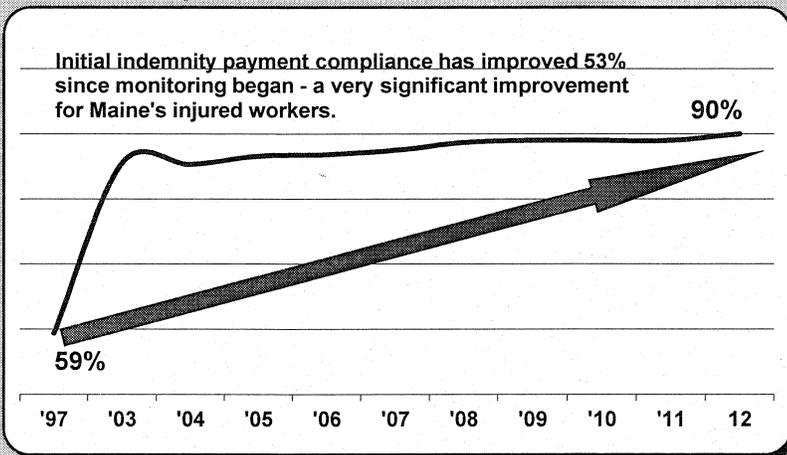


Chart 6 Compliance Trend



Summary

Injured workers in the State of Maine continue to benefit from the high (90%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 31 points since monitoring began, from 59% to 90%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7 Timeliness Distribution

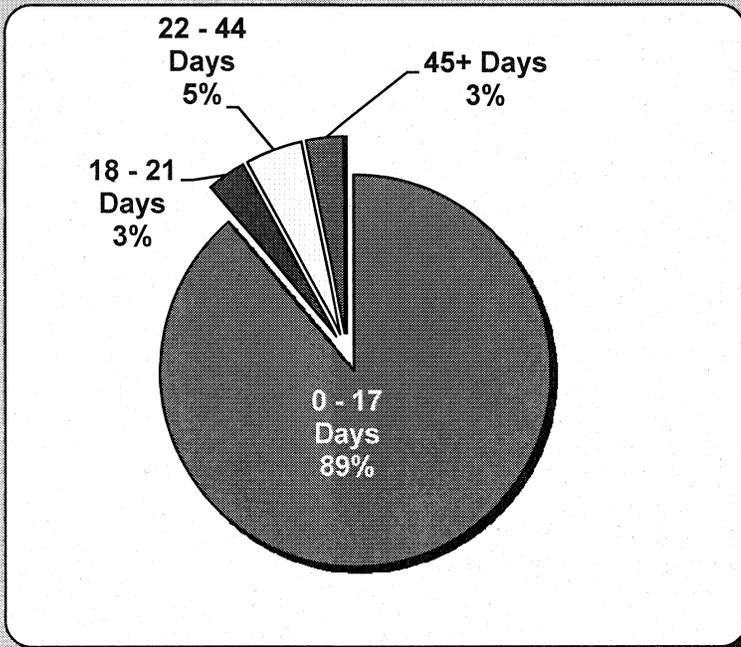


Table 8

Received Within:			
0 - 17	Days	3,244	89%
18 - 21	Days	118	3%
22 - 44	Days	174	5%
45+	Days	118	3%
?	Days	2	0%
Total		3,656	100%

Table 9

Above vs. Below Benchmark:		
At / Above	42	55%
Below	34	45%
Total		76 100%

Chart 8 % of Insurers Above vs. Below 85% Benchmark

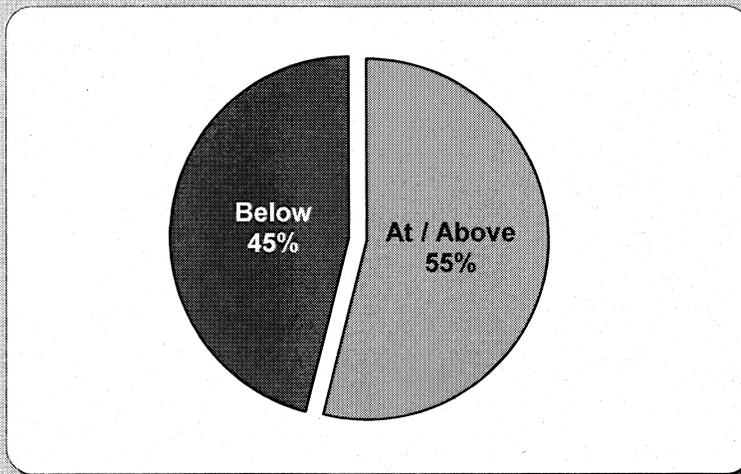
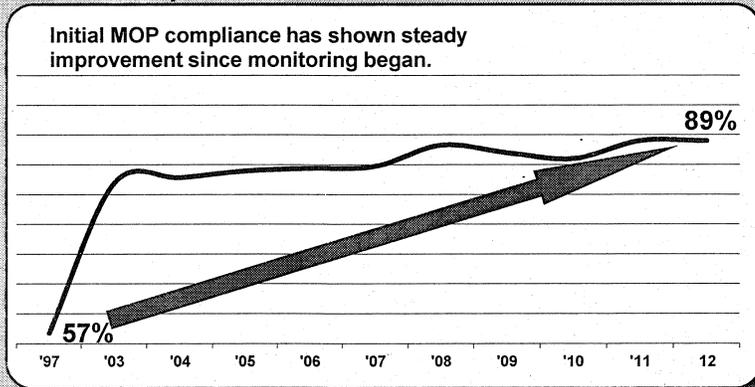


Chart 9 Compliance Trend



Summary

While a Memorandum of Payment (MOP) filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the MOP benchmark is being met at an aggregate level, but as Chart 8 indicates, nearly half of all insurers are below benchmark, a clear opportunity for improvement going forward.

INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10 Timeliness Distribution

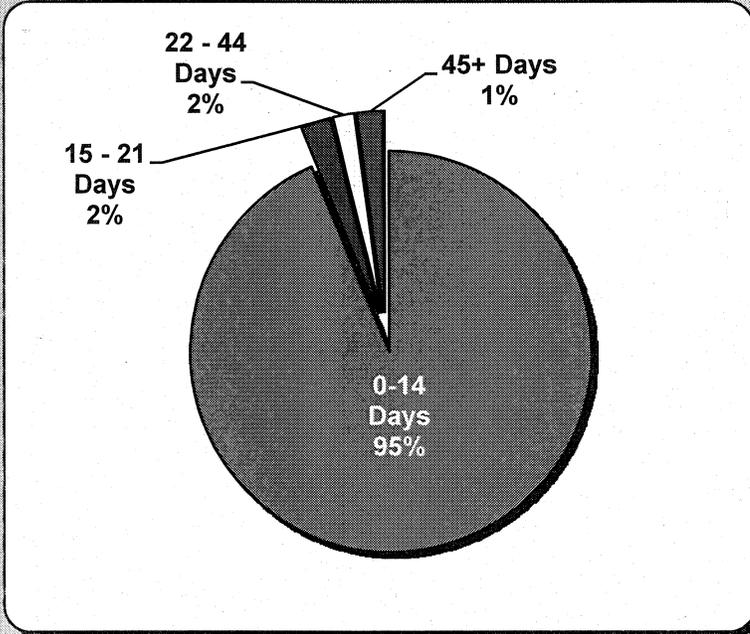


Table 10

Received Within:			
0 - 14	Days	2,442	95%
15 - 21	Days	54	2%
22 - 44	Days	41	2%
45+	Days	23	1%
Total		2,560	100%

Table 11

Above vs. Below Benchmark:			
At / Above		47	80%
Below		12	20%
Total		59	100%

Chart 11 % of Insurers Above vs. Below 90% Benchmark

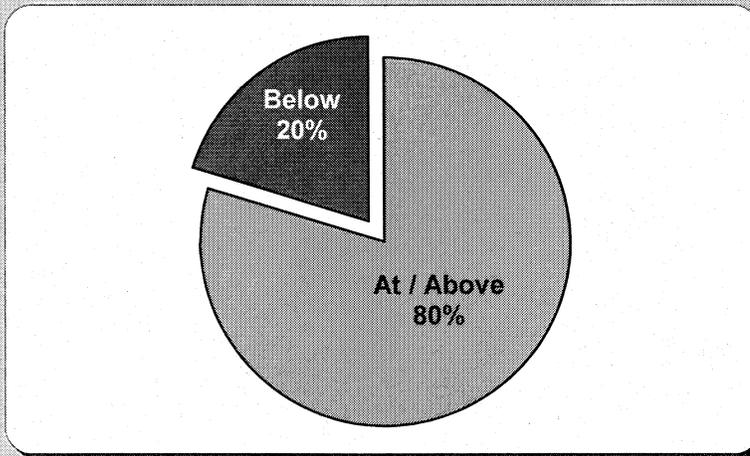
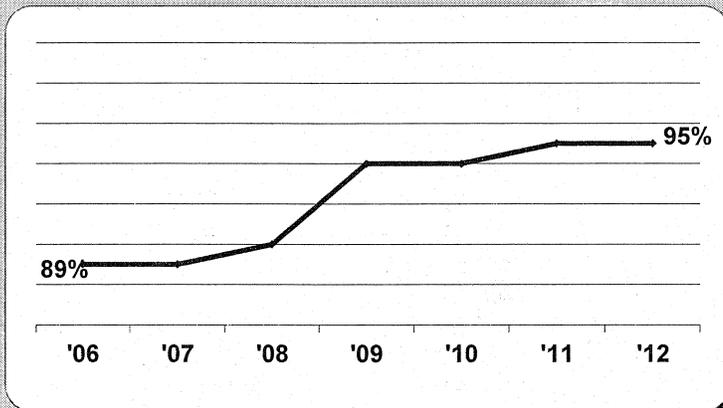


Chart 12 Compliance Trend 2006 - 2012



Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy (NOC) was changed from 17 to 14 days effective 2007.

In 2012 there were 4% more Initial Indemnity NOC filings in the dispute resolution system at the Board compared to 2011. Despite having more Initial Indemnity Notice of Controversy filings in the system, the compliance held steady at 95% for this performance indicator.

68% of insurers were at or above benchmark last year, however that percentage has increased 12 points to 80% in 2012.

WAGE INFORMATION

Wage information (WCB-2 and WCB 2A forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation. This includes both compensated and controverted claims where a claim for compensation has been made.

Chart 13 Wage Statement Timeliness Distribution

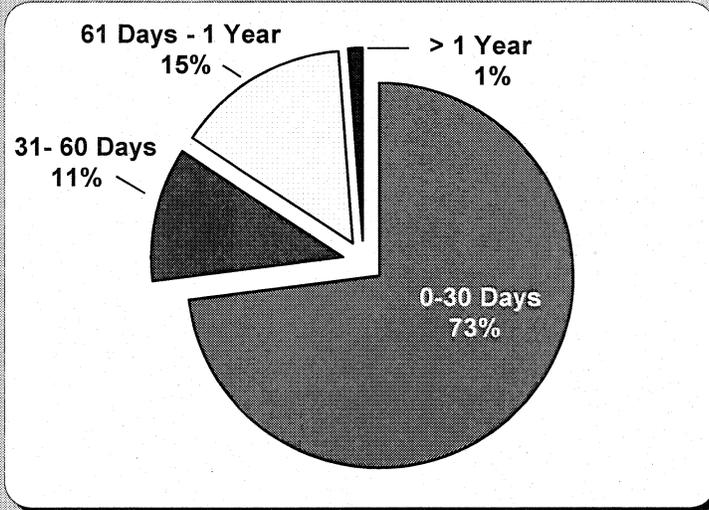


Table 12

Received Within:		
0-30 Days	5,466	73%
31-60 Days	842	11%
61 Days-1 Year	1,090	15%
> 1 Year	89	1%
Total	7,487	100%

Wage Statement(s): 5,597 (72%) of the 7,705 Wage Statement(s) that were due in 2012 were filed timely, 1,750 (23%) were filed late, and 358 (5%) remain outstanding.

Chart 14 Schedule of Dependent(s) and Filing Status Statement Timeliness Distribution

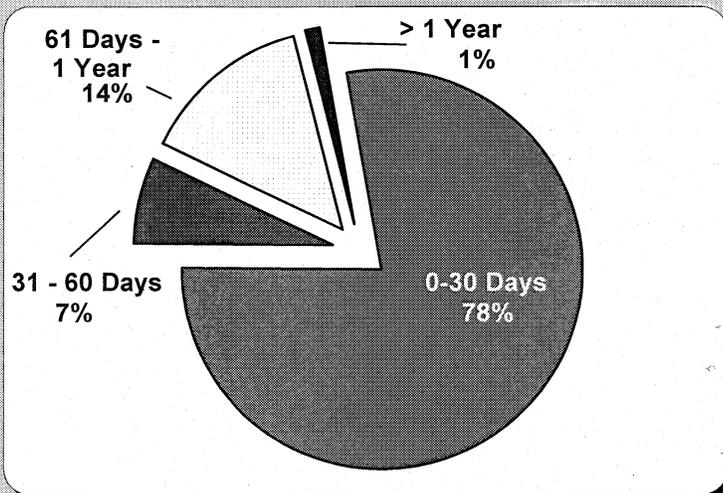


Table 13

Received Within:		
0-30 Days	5,791	78%
31-60 Days	533	7%
61 Days-1 Year	1,000	14%
> 1 Year	86	1%
Total	7,410	100%

Schedule of Dependent(s) and Filing Status Statement(s): 5,948 (77%) of the 7,705 Schedule of Dependent(s) and Filing Status Statement(s) due in 2012 were filed timely, 1,356 (18%) were filed late, and 401 (5%) remain outstanding.

UTILIZATION ANALYSIS

Summary

Of the 13,310 lost time First Report filings in 2012, 53% resulted in the employee returning to work within the waiting period. Also, 19% of all lost time First Reports and 41% of all claims for compensation were "denied" in 2012. This represents an increase in the percent of claims for compensation denied.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

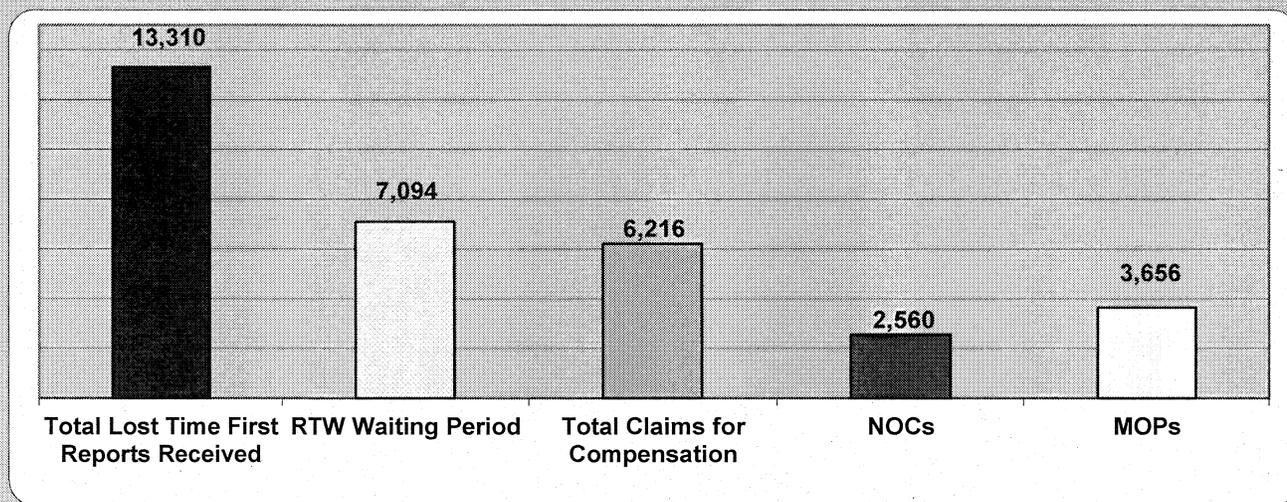


Table 14 % of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

2012 =	19%
2011 =	18%
2010 =	18%

Table 15 % of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

2012 =	41%
2011 =	39%
2010 =	39%

Chart 16 Lost Time First Reports Analysis

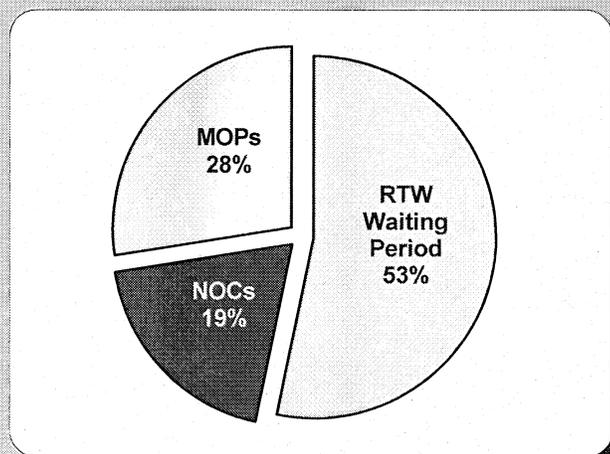
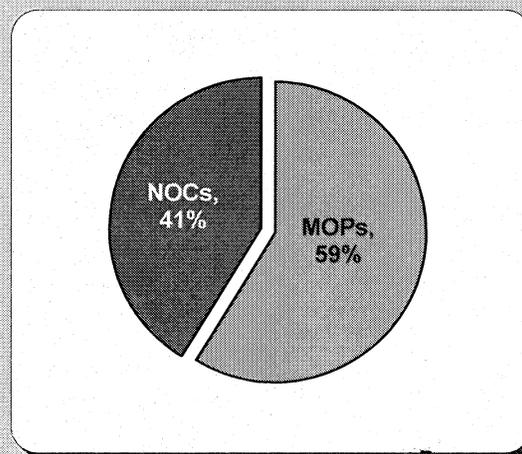


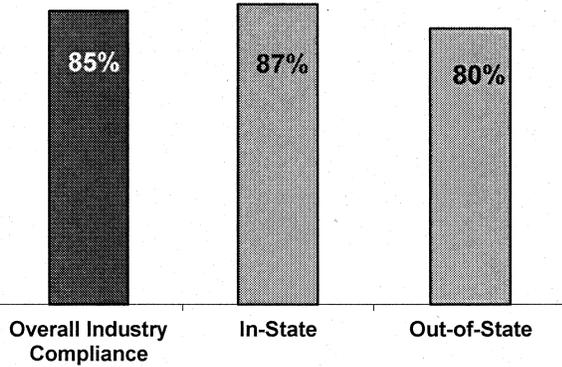
Chart 17 Claims for Compensation Analysis



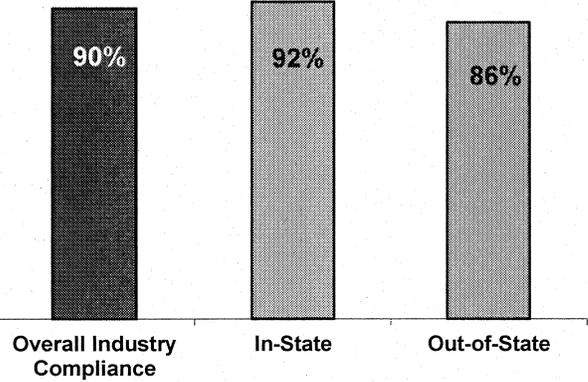
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers significantly out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of the filings.

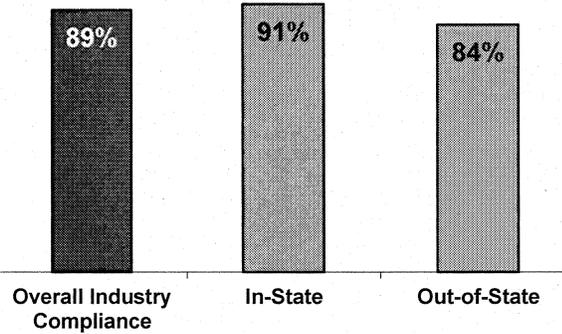
Lost Time First Report Filings Compliance



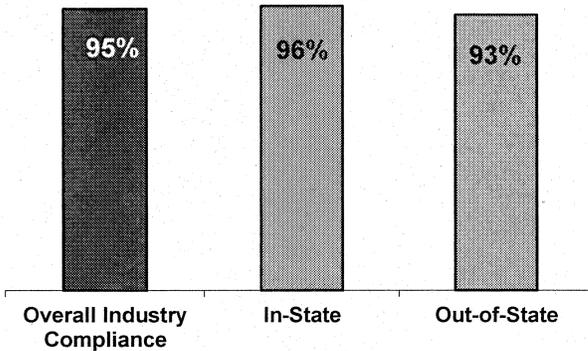
Initial Indemnity Payments Compliance



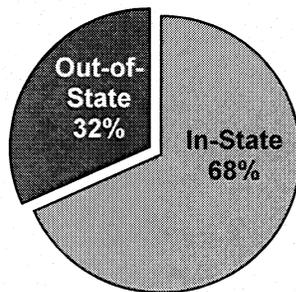
Initial MOP Filings Compliance



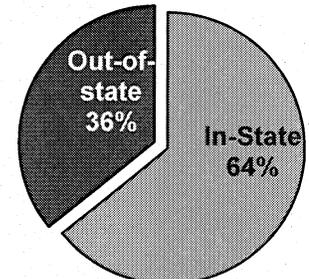
Initial Indemnity NOC Filings Compliance



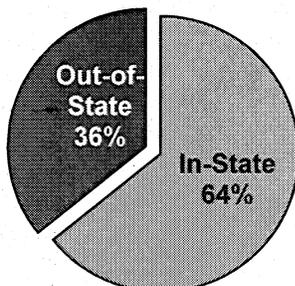
% of Lost Time First Report Filings



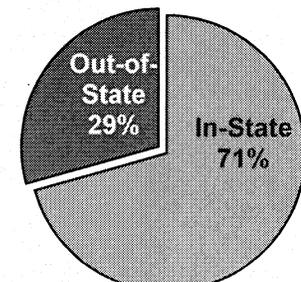
% of Initial Indemnity Payments



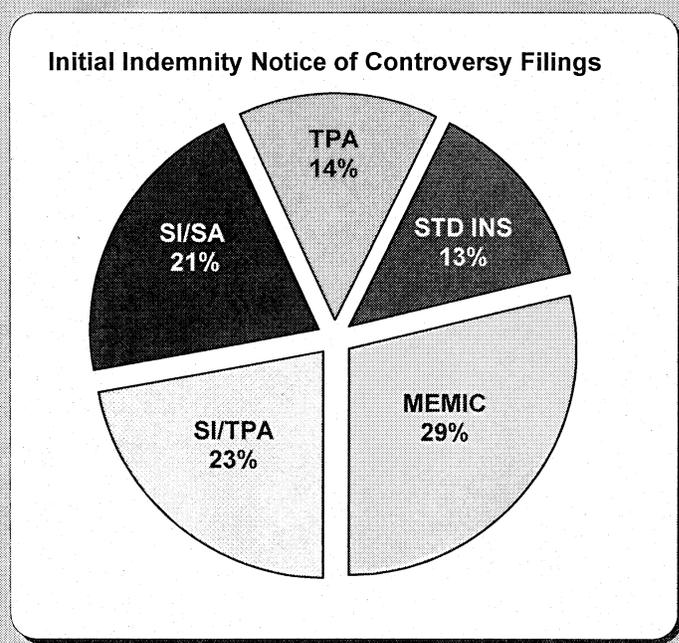
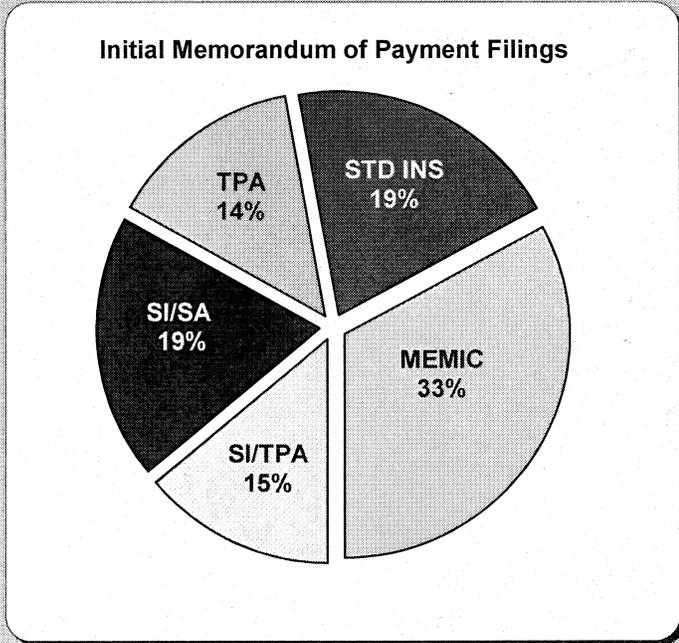
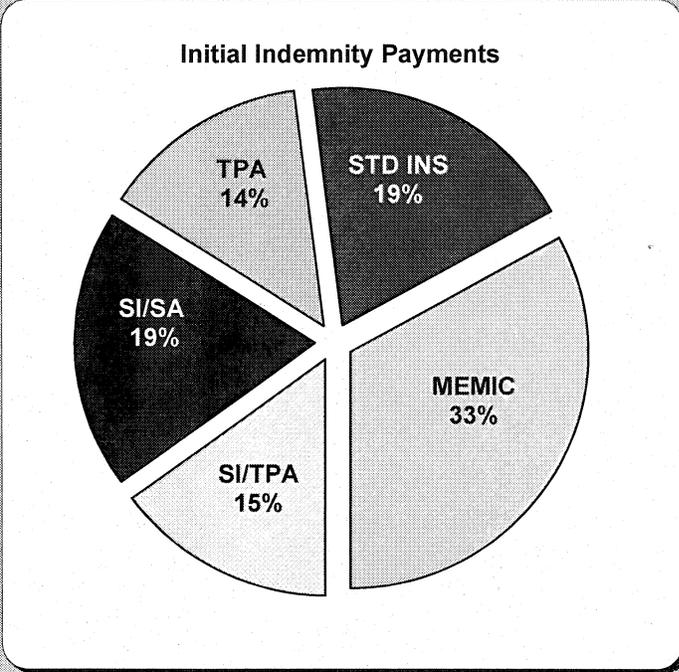
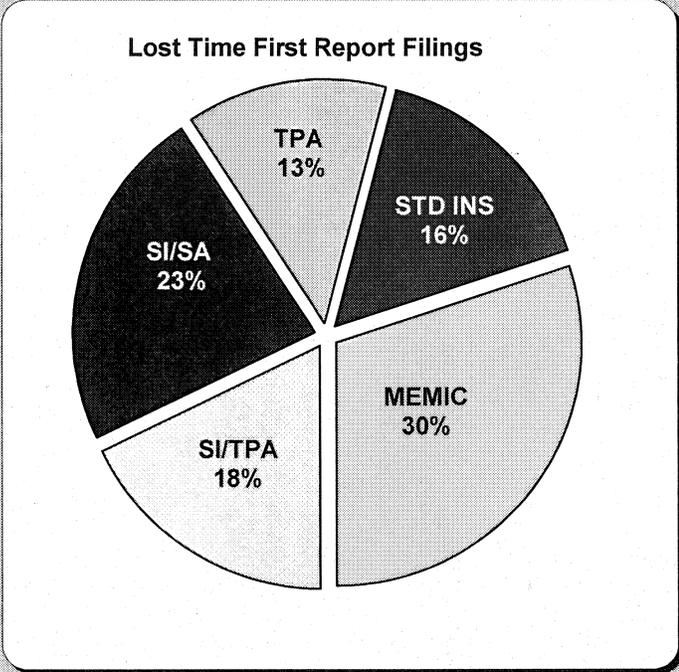
% of Initial MOP Filings



% of Initial Indemnity NOC Filings



Volume by Type of Insurer

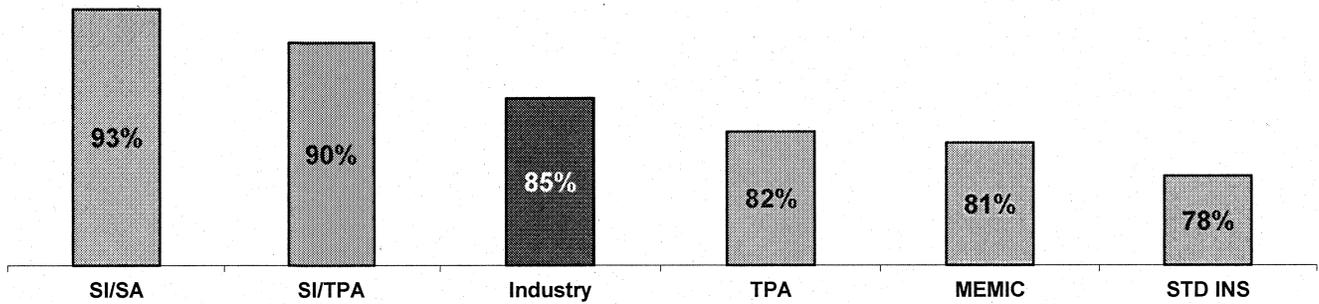


KEY:

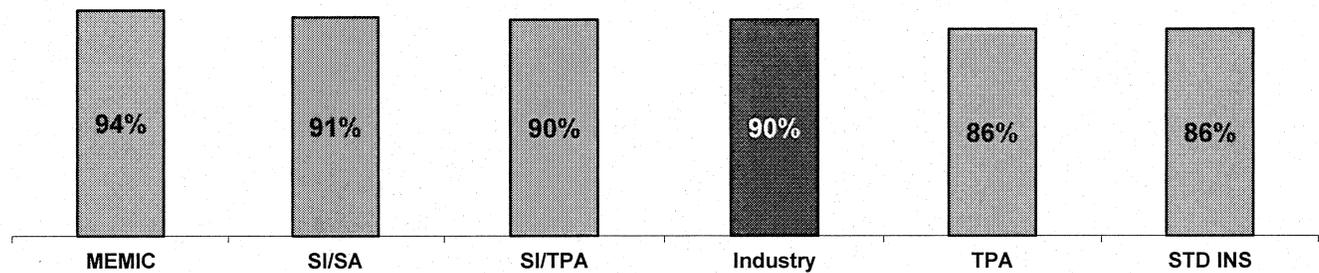
- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered

Compliance by Type of Insurer

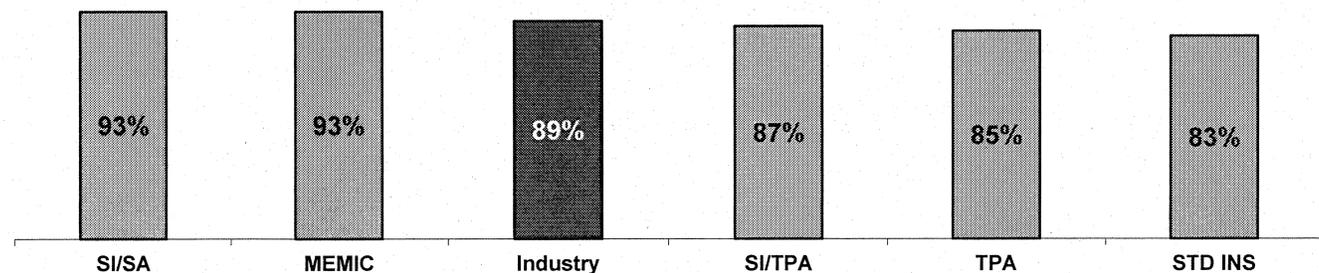
Lost Time First Report Filings: Benchmark = 85%



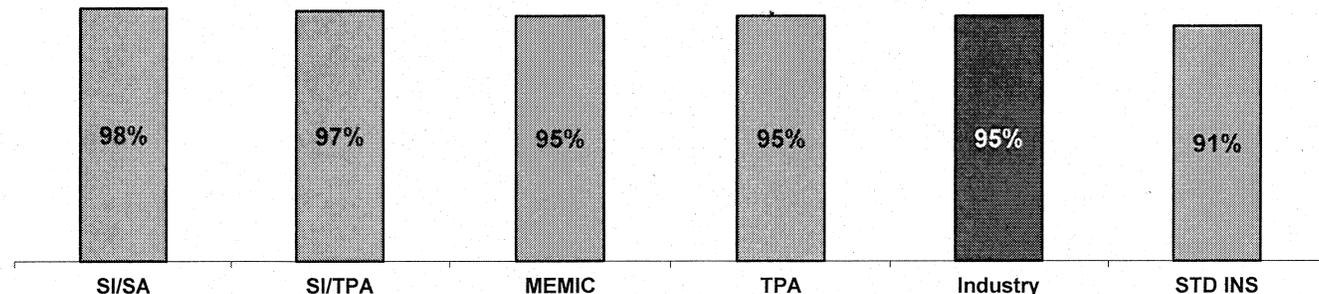
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



KEY:

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA Administered

ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	84%	86%	90%	91%
ACCIDENT INSURANCE*	33%	50%	0%	No filings
ACE INSURANCE	77%	80%	81%	96%
AMTRUST NORTH AMERICA	32%	45%	36%	50%
ARCH INSURANCE	82%	68%	64%	100%
ARGONAUT INSURANCE	70%	75%	50%	No filings
ARROW MUTUAL INSURANCE*	100%	0%	0%	No filings
BATH IRON WORKS	100%	100%	100%	98%
BERKLEY SPECIALTY UNDERWRITING*	0%	100%	100%	No filings
BERKSHIRE HATHAWAY INSURANCE*	40%	75%	50%	No filings
BROADSPIRE SERVICES	85%	95%	93%	100%
CANNON COCHRAN MANAGEMENT SVS.	89%	94%	82%	94%
CHARTIS INSURANCE	89%	92%	93%	94%
CHESTERFIELD SERVICES	86%	100%	100%	100%
CHUBB INSURANCE	42%	74%	42%	67%
CHURCH MUTUAL INSURANCE*	33%	0%	50%	No filings
CIANBRO CORPORATION	50%	100%	75%	100%
CITY OF BANGOR	96%	100%	97%	100%
CLAIMS MANAGEMENT (WAL-MART)	96%	97%	94%	96%
CNA INSURANCE	84%	100%	100%	100%
CONSTITUTION STATE SERVICES	80%	100%	100%	100%
CONTINENTAL INDEMNITY*	89%	100%	100%	No filings
CORVEL CORPORATION*	50%	100%	100%	100%
COTTINGHAM & BUTLER SERVICES	91%	79%	86%	100%
CRUM & FORSTER*	25%	0%	33%	0%
ELECTRIC INSURANCE	43%	100%	67%	50%
ESIS	64%	78%	82%	78%
EVEREST NATIONAL INSURANCE*	100%	No filings	No filings	No filings
F.A. RICHARD*	17%	No filings	No filings	No filings
FEDERATED MUTUAL INSURANCE	64%	0%	0%	No filings
FIREMAN'S FUND INSURANCE*	67%	50%	50%	0%
FUTURECOMP	95%	89%	90%	100%
GALLAGHER BASSETT SERVICES	86%	84%	87%	98%
GREAT AMERICAN INSURANCE*	0%	No filings	No filings	No filings
GREAT DIVIDE INSURANCE*	0%	100%	100%	No filings
GREAT FALLS INSURANCE	87%	88%	88%	95%
GUARANTEE INSURANCE	25%	33%	33%	75%
GUARD INSURANCE	62%	87%	57%	50%
HANNAFORD BROTHERS	90%	84%	82%	98%
HANOVER INSURANCE	83%	87%	87%	100%
HARTFORD INSURANCE	81%	94%	92%	99%
HELMSMAN MANAGEMENT SERVICES	83%	91%	91%	94%
LIBERTY MUTUAL INSURANCE	82%	88%	87%	91%
MACY'S CORPORATE SERVICES*	100%	100%	100%	No filings
MAINE AUTOMOBILE DEALERS ASSOC.	94%	94%	97%	100%
MAINE EMPLOYERS' MUTUAL INSURANCE	81%	94%	93%	95%
MAINE HEALTH CARE ASSOCIATION	95%	85%	88%	100%
MAINE MOTOR TRANSPORT ASSOC.	94%	89%	97%	100%
MAINE MUNICIPAL ASSOCIATION	94%	87%	91%	99%
MAINE SCHOOL MANAGEMENT ASSOC.	93%	94%	95%	98%
MEADOWBROOK	58%	75%	58%	100%
NATIONAL INTERSTATE INSURANCE*	100%	100%	100%	No filings
NATIONWIDE INSURANCE*	100%	No filings	No filings	100%
NGM INSURANCE	50%	50%	33%	No filings
OLD REPUBLIC INSURANCE	75%	95%	82%	100%
ONEBEACON INSURANCE*	0%	100%	50%	0%
PATRIOT INSURANCE	89%	100%	100%	100%
PEERLESS INSURANCE	82%	82%	78%	97%
PENNSYLVANIA MANUFACTURING ASSOC.	85%	85%	92%	100%

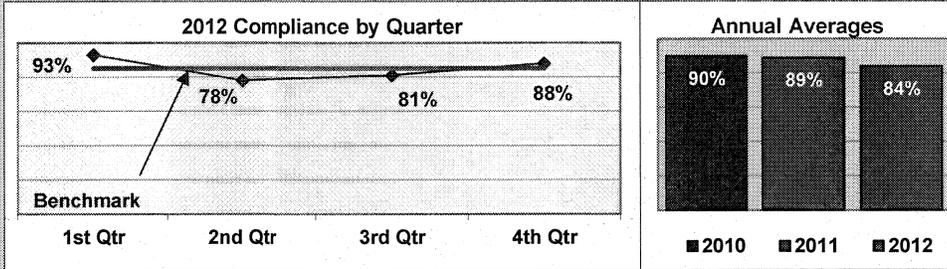
ENTITY OVERVIEW

INSURANCE GROUP	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
PRAETORIAN INSURANCE	64%	89%	100%	86%
PROTECTIVE INSURANCE*	0%	50%	0%	No filings
PUBLIC SERVICE MUTUAL INSURANCE*	67%	No filings	No filings	100%
RISK ENTERPRISE MANAGEMENT*	100%	100%	100%	100%
RYDER SERVICES*	50%	100%	67%	No filings
SAFETY NATIONAL INSURANCE	75%	85%	85%	100%
SEABRIGHT INSURANCE*	100%	No filings	No filings	100%
SEDGWICK CLAIMS MANAGEMENT	79%	82%	78%	95%
SENTRY INSURANCE	71%	91%	82%	33%
SPARTA INSURANCE	90%	82%	91%	100%
STATE OF MAINE WC TRUST	89%	98%	96%	96%
SYNERNET	91%	88%	88%	97%
THE FRANK GATES SERVICE COMPANY	40%	63%	13%	No filings
TOKIO MARINE & NICHIDO FIRE INSURANCE*	No filings	100%	0%	No filings
TOWER INSURANCE	27%	50%	50%	50%
TRAVELERS INSURANCE	81%	93%	93%	92%
TRIDENT INSURANCE SERVICES*	100%	100%	100%	No filings
UNDERWRITERS SAFETY & CLAIMS*	100%	100%	100%	No filings
UTICA*	100%	No filings	No filings	No filings
VANLINER INSURANCE*	67%	67%	67%	No filings
WILLIS OF NORTHERN NEW ENGLAND	93%	95%	93%	97%
XL SPECIALTY INSURANCE	72%	100%	83%	100%
YORK RISK SERVICES*	0%	50%	0%	No filings
ZURICH INSURANCE	89%	90%	90%	98%

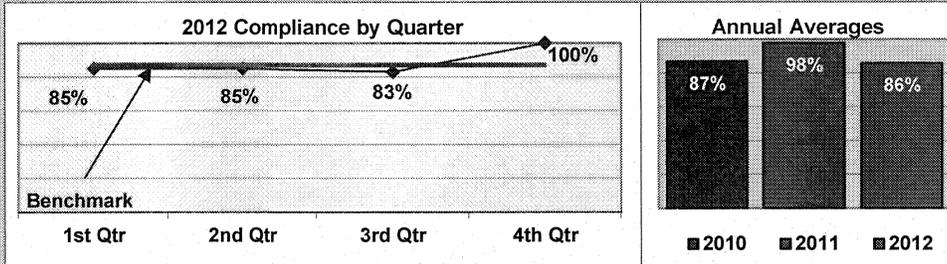
**Annual Compliance Report
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ACADIA INSURANCE

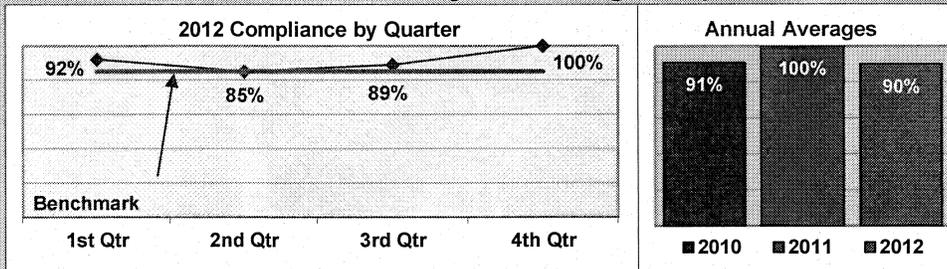
Lost Time First Report Filing Compliance



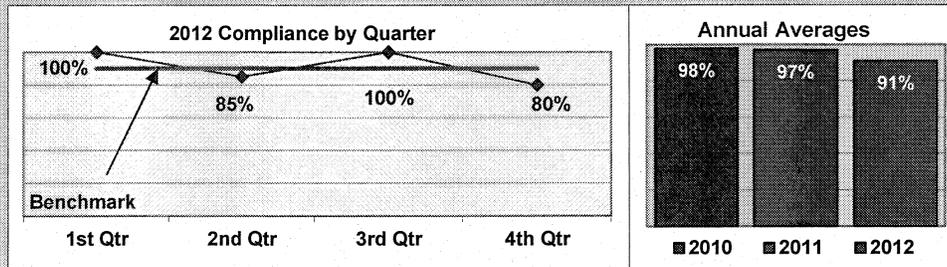
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

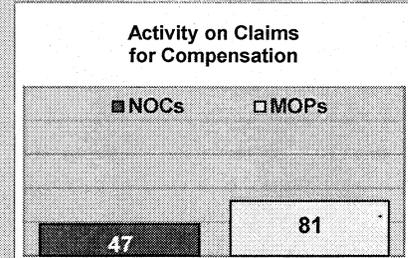
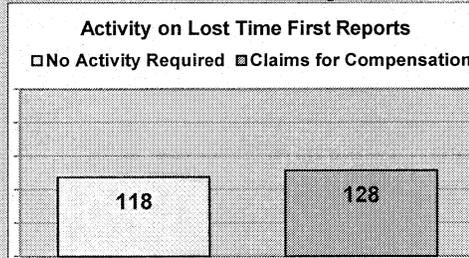
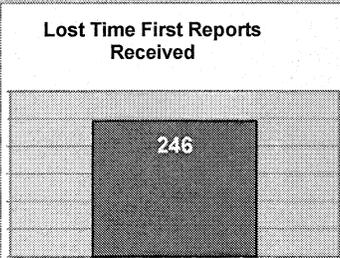


Summary

Acadia Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

- Acadia Insurance
- Continental Western Insurance
- Fireman's Ins. Co. of Wash. DC
- Union Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

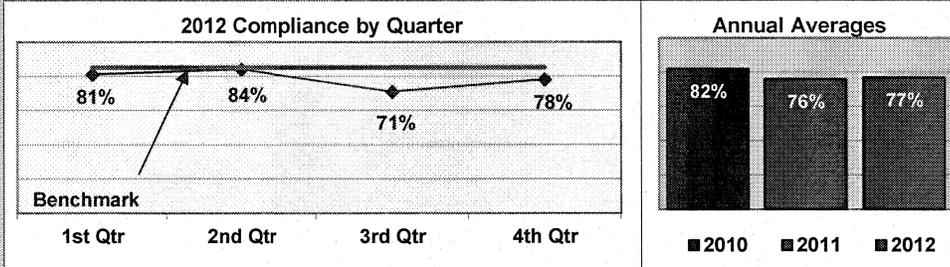
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

37%

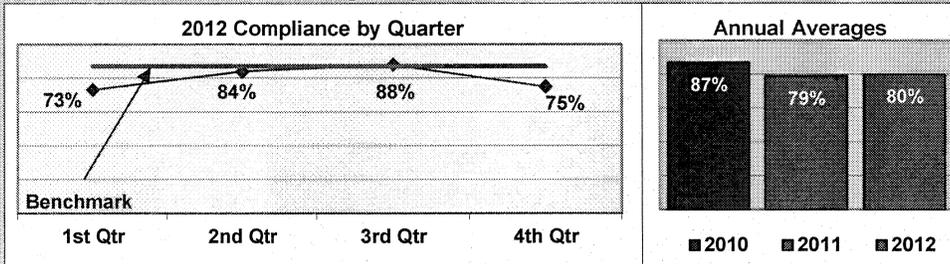
**Annual Compliance Report
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ACE INSURANCE

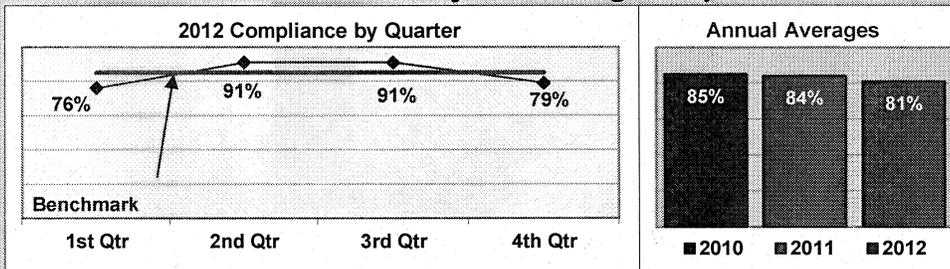
Lost Time First Report Filing Compliance



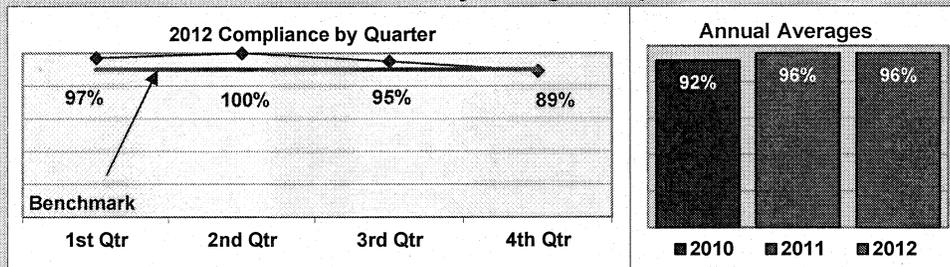
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

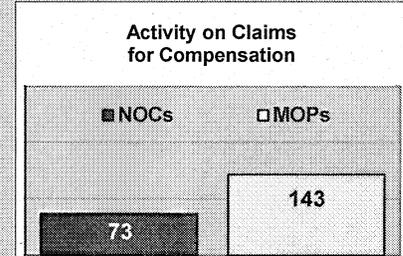
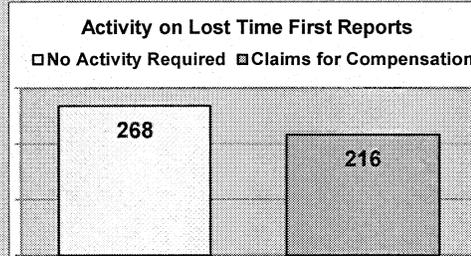
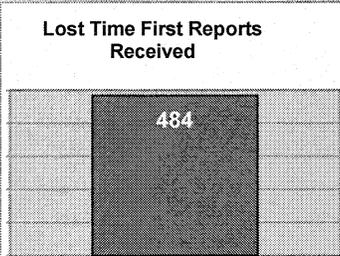
ACE Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

ACE American Insurance
ACE Property & Casualty Insurance
Indemnity Ins. Co. of No. America
Pacific Employers Insurance

ACE Insurance used the following third parties in 2012:

Broadspire Services
Cannon Cochran Management Svcs.
Constitution State Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management
Sedgwick (formerly SRS)

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

15%

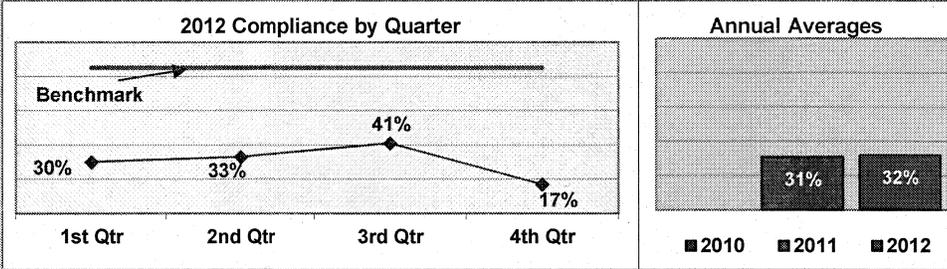
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

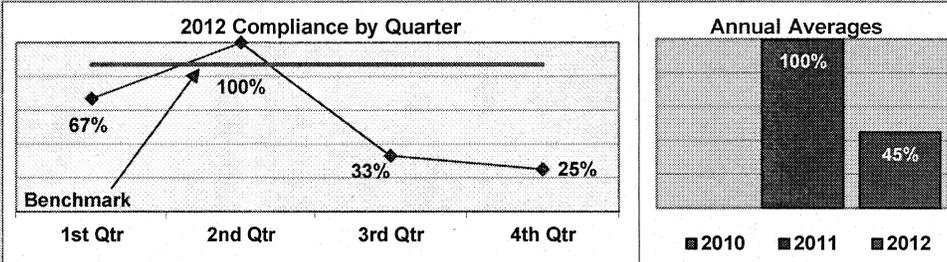
Annual Compliance Report
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AMTRUST NORTH AMERICA

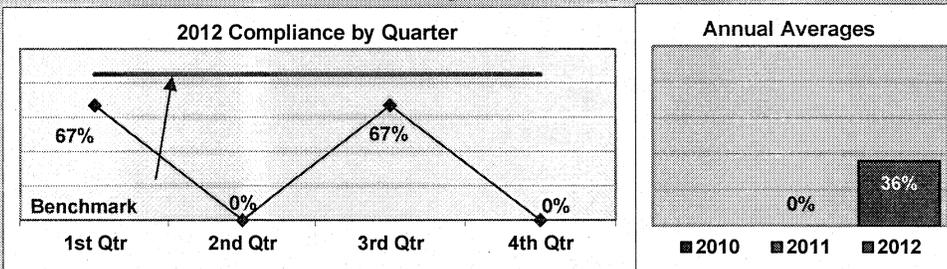
Lost Time First Report Filing Compliance



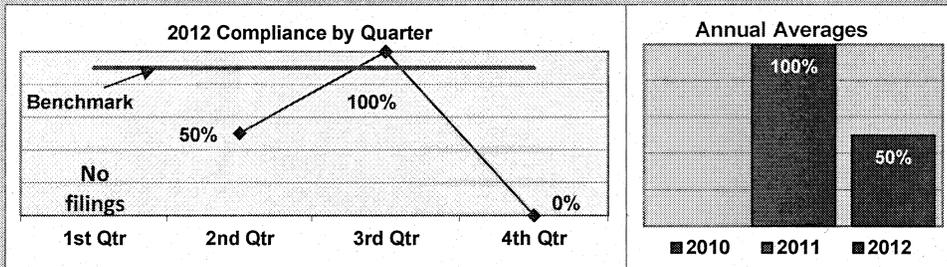
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

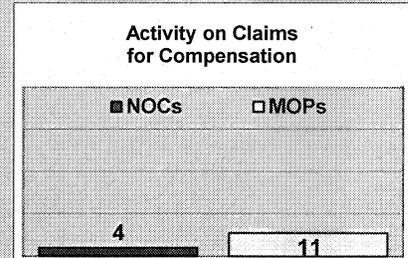
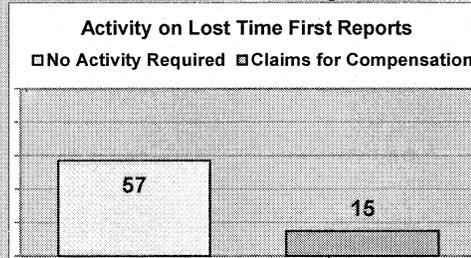
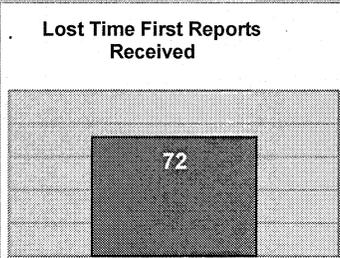


Summary

Amtrust North America is an insurer that administered its own claims in 2012 under the following rating companies:

Technology Insurance
Wesco Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

6%

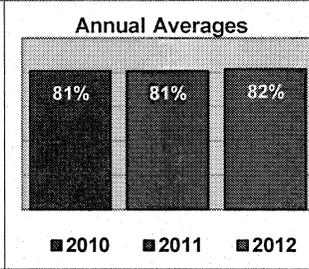
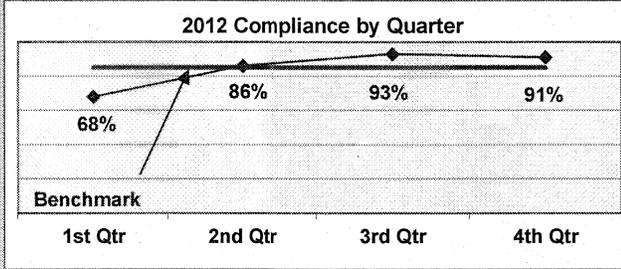
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

27%

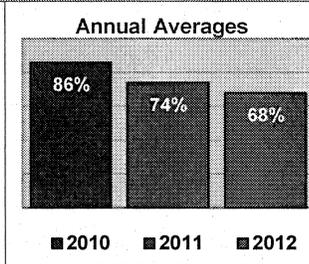
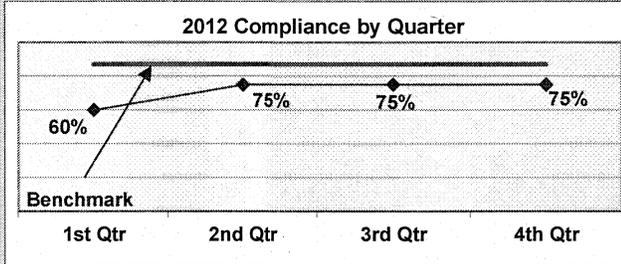
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ARCH INSURANCE

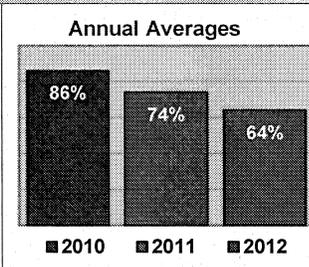
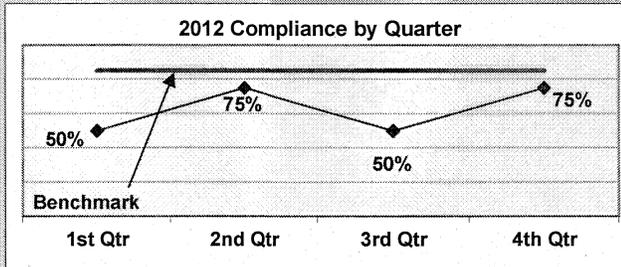
Lost Time First Report Filing Compliance



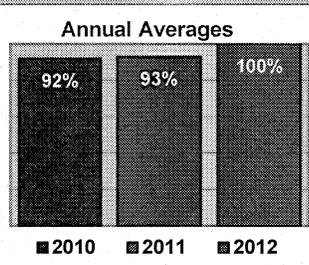
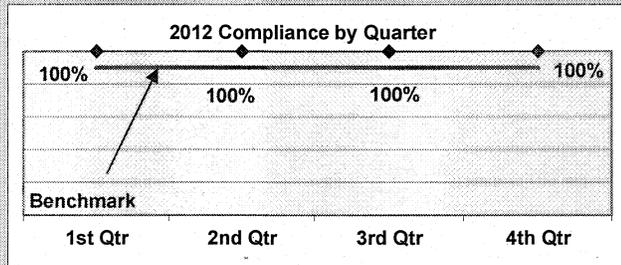
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

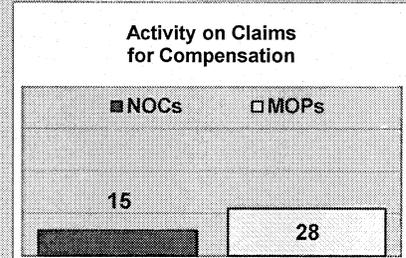
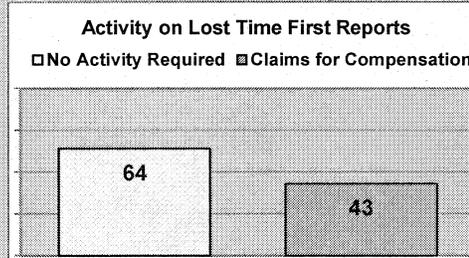
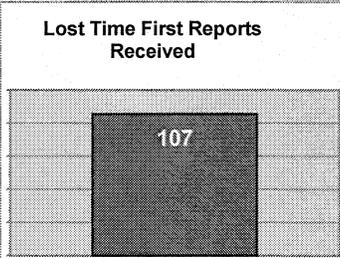
Arch Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

Arch Insurance Company

Arch Insurance used the following third parties in 2012:

- Broadspire Services
- Cannon Cochran Management Svcs.
- ESIS
- Gallagher Bassett Services
- Sedgwick Claims Management
- The Frank Gates Service Company
- York Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

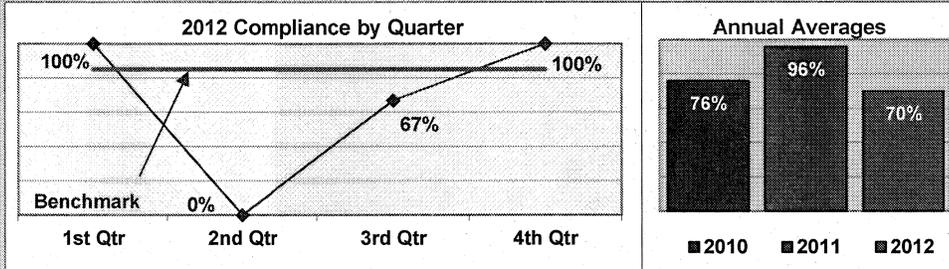
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

35%

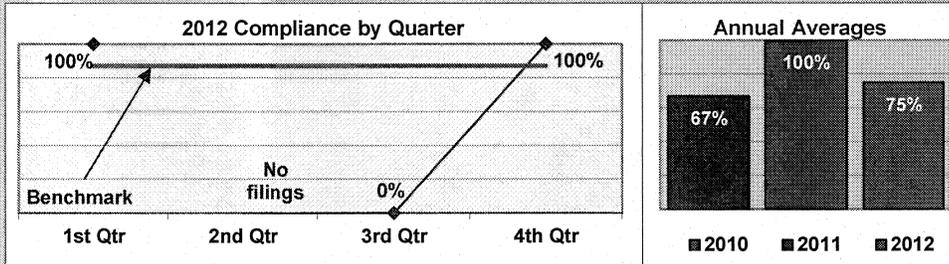
**Annual Compliance Report
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ARGONAUT INSURANCE

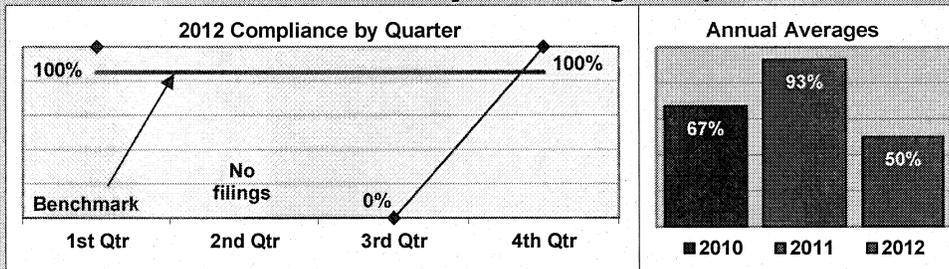
Lost Time First Report Filing Compliance



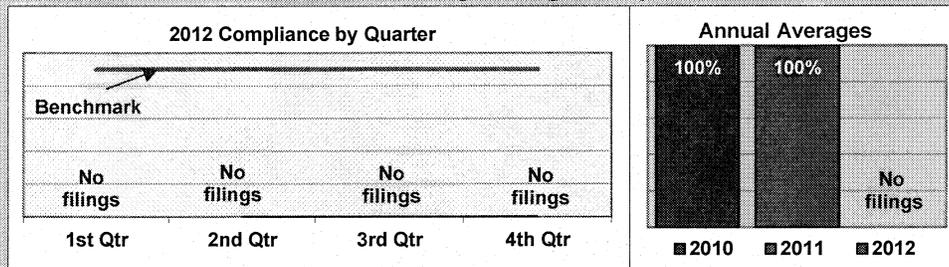
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

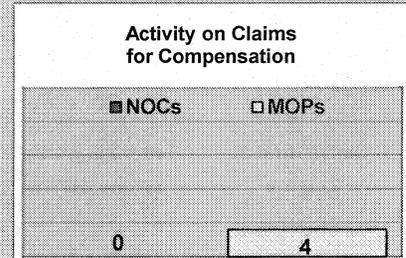
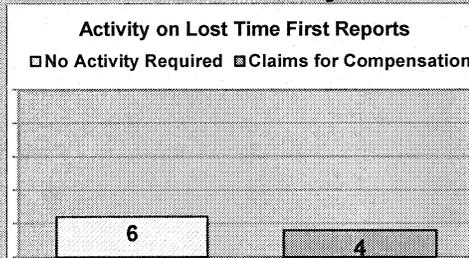
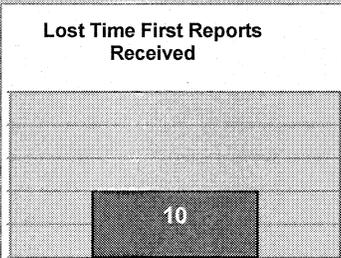
Argonaut Insurance is an insurer that administered its own claims and used a third party to administer claims in 2012 under the following rating company:

Argonaut Insurance

Argonaut Insurance used the following third party in 2012:

Trident Insurance Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%

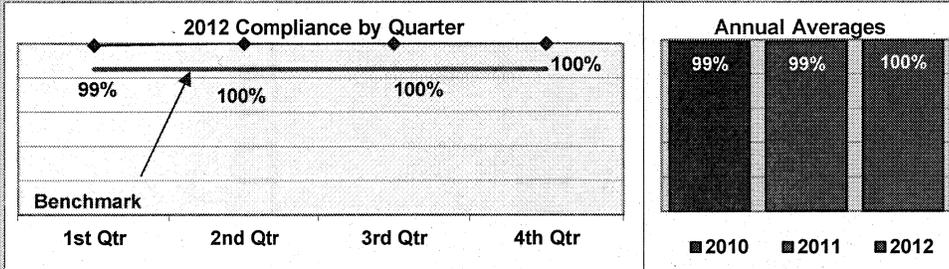
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

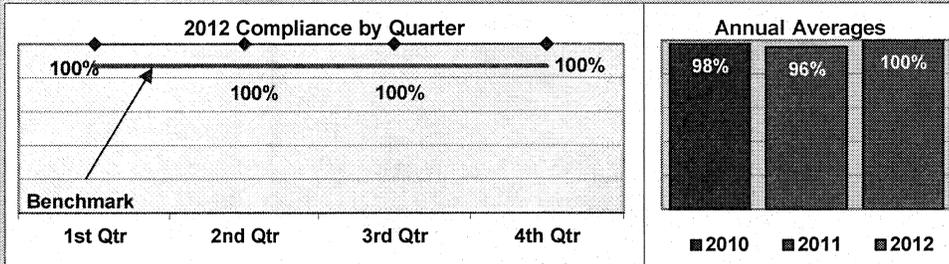
**Annual Compliance Report
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BATH IRON WORKS

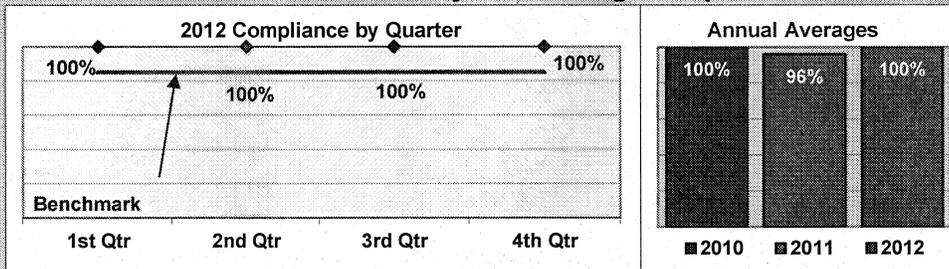
Lost Time First Report Filing Compliance



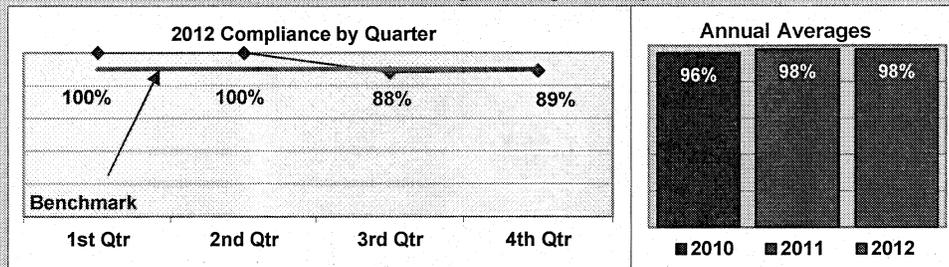
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

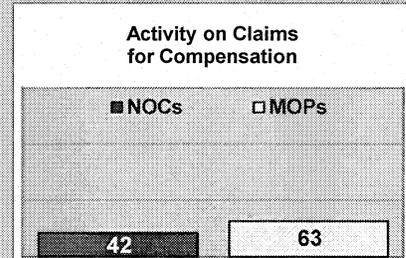
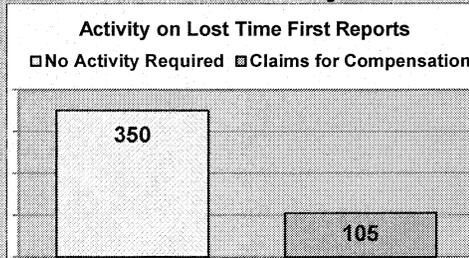
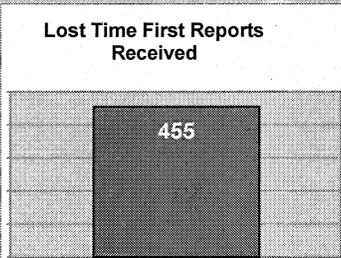


Summary

Bath Iron Works is a self-insured employer that administered its own claims in 2012 under the following name:

Bath Iron Works

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

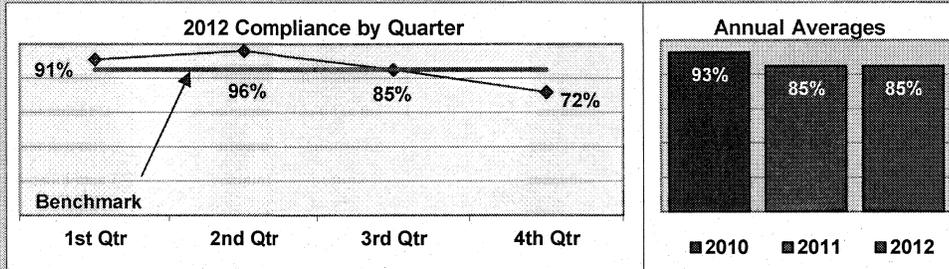
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

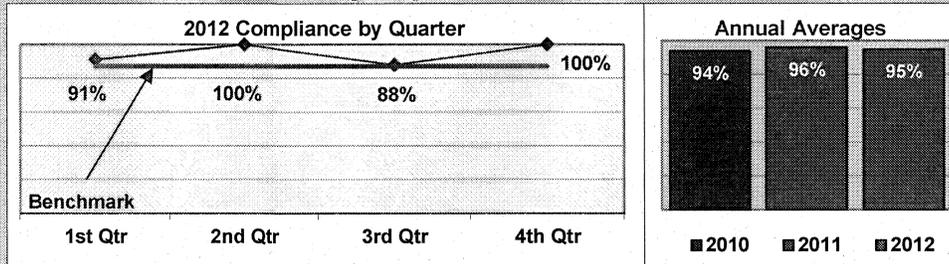
**Annual Compliance Report
01/01/2012 -12/31/2012**

BROADSPIRE SERVICES

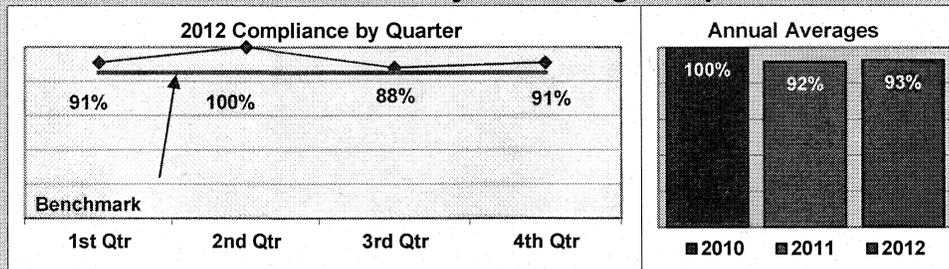
Lost Time First Report Filing Compliance



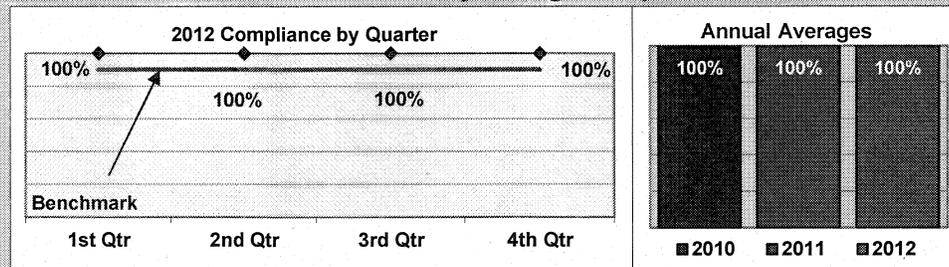
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

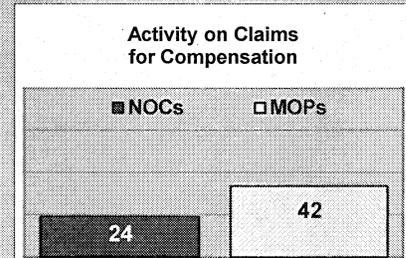
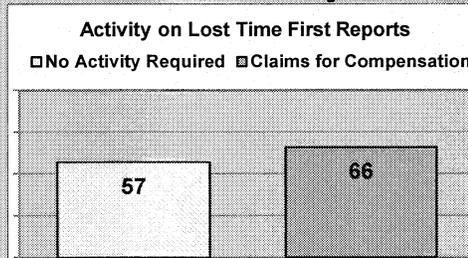
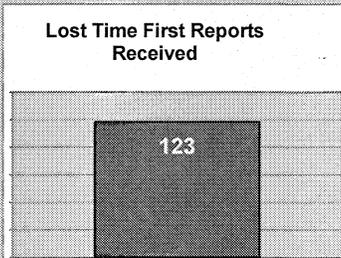
Broadspire Services is a third party administrator that administered claims in 2012 for the following rating companies:

- Accident Fund Insurance
- Arch Insurance Company
- Commerce & Industry Insurance
- Hartford Insurance of the Midwest
- Indemnity Ins. Co. of No. America
- Ins. Co. of the State of Pennsylvania
- New Hampshire Insurance
- Old Republic Insurance
- Safety National Casualty
- Unites States Fidelity & Guaranty
- XL Specialty Insurance Co.

and self-insured employer:

Federal Express Corp.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

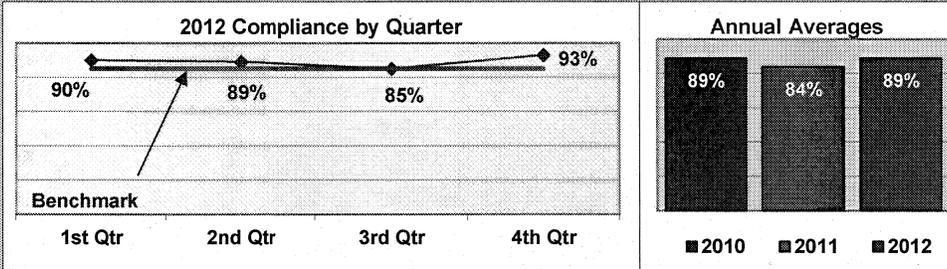
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

36%

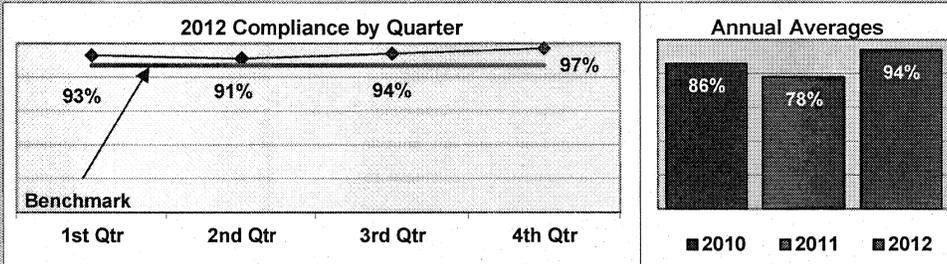
**Annual Compliance Report
01/01/2012 -12/31/2012**

CANNON COCHRAN MANAGEMENT SERVICES

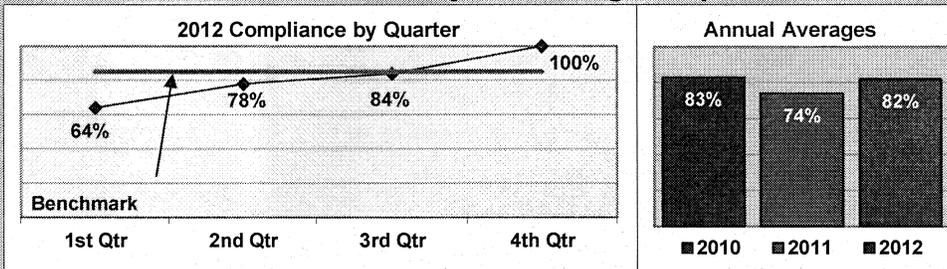
Lost Time First Report Filing Compliance



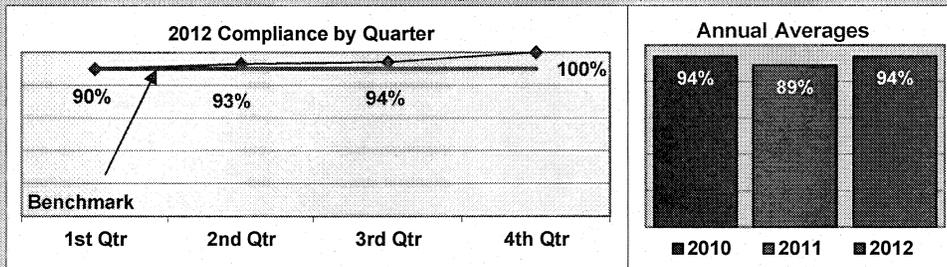
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

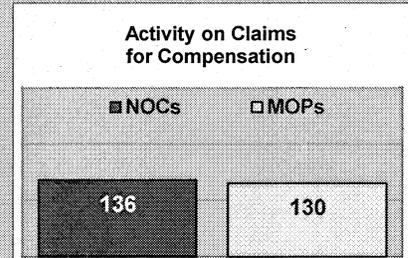
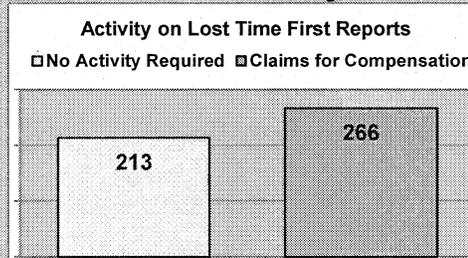
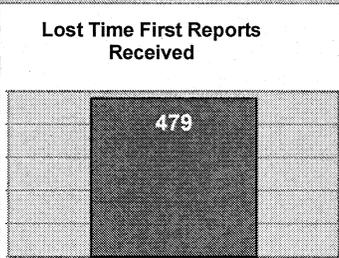
Cannon Cochran Management Services is a third party administrator that administered claims in 2012 for the following rating companies:

- ACE American Insurance
- Arch Insurance Company
- Great Falls Insurance
- Indemnity Ins Co of No. America
- New Hampshire Insurance
- Old Republic Insurance
- Safety National Casualty

and self-insured employers:

- City of Lewiston
- Greater Portland V
- Huhtamaki Foodservice
- Lepage Bakeries
- Lewiston School Department
- Maine McDonalds Operators
- Maine Turnpike Authority
- S D Warren
- University of Maine System

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

28%

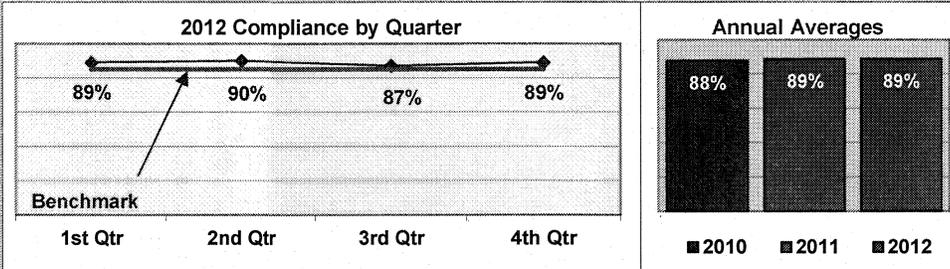
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

51%

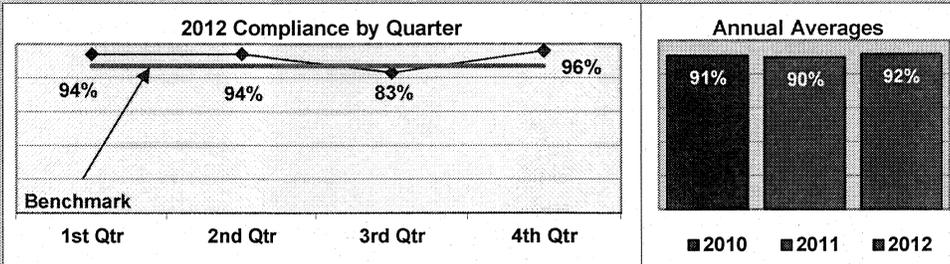
**Annual Compliance Report
01/01/2012 -12/31/2012**

CHARTIS INSURANCE

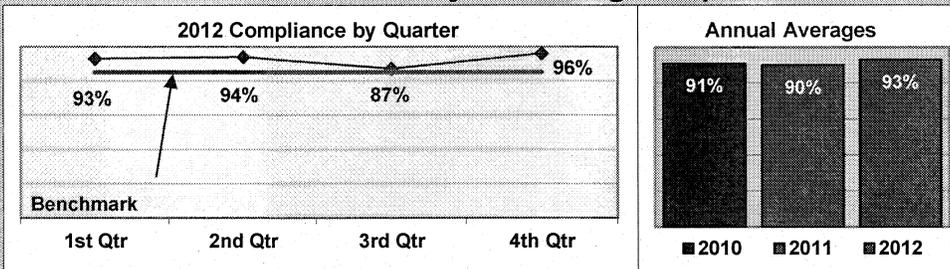
Lost Time First Report Filing Compliance



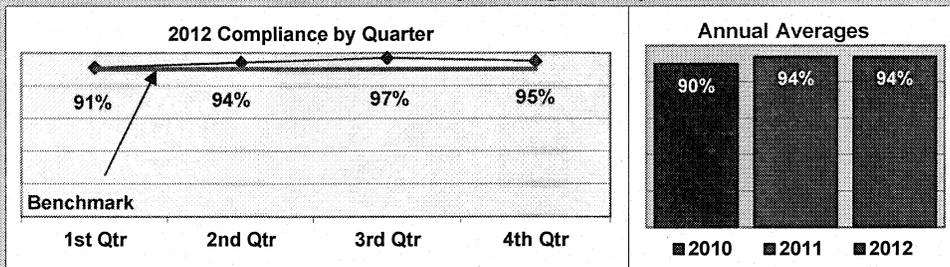
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

Chartis Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

- American Home Assurance
- Chartis Property Casualty
- Commerce & Industry Insurance
- Illinois National Insurance
- Ins. Co. of the State of Pennsylvania
- National Union Fire Ins. Co. of Pitts.
- New Hampshire Insurance

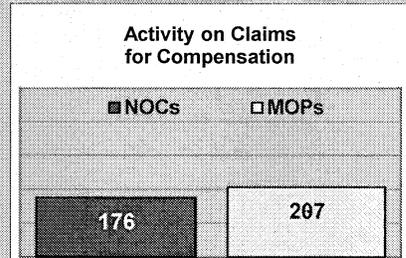
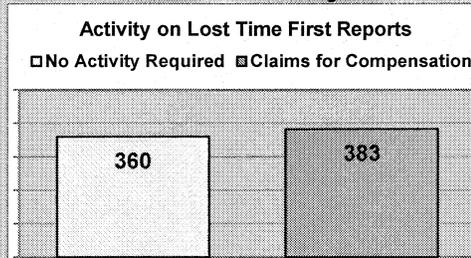
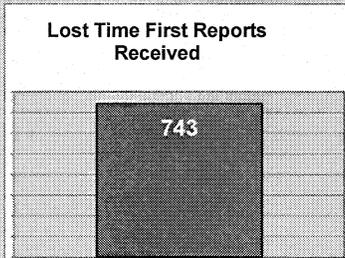
and self-insured employer:

Pratt & Whitney

Chartis Insurance used the following third parties in 2012

- Broadspire Services
- Cannon Cochran Management Svcs.
- Claims Management (Wal-Mart)
- Constitution State Services
- ESIS
- Gallagher Bassett Services
- Helmsman Management Services
- Risk Enterprises Management
- Sedgwick Claims Management

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

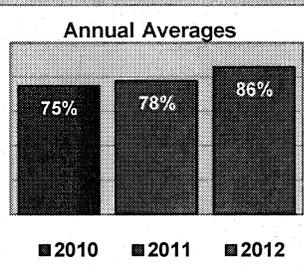
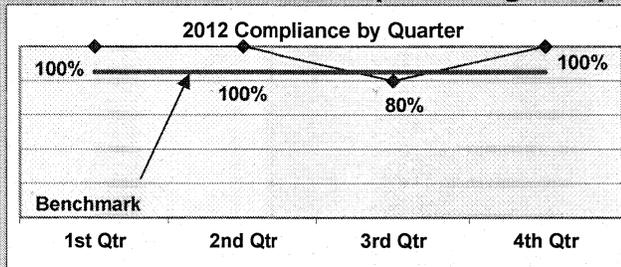
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

46%

**Annual Compliance Report
01/01/2012 -12/31/2012**

CHESTERFIELD SERVICES

Lost Time First Report Filing Compliance

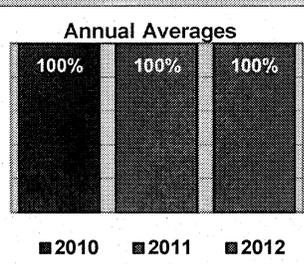
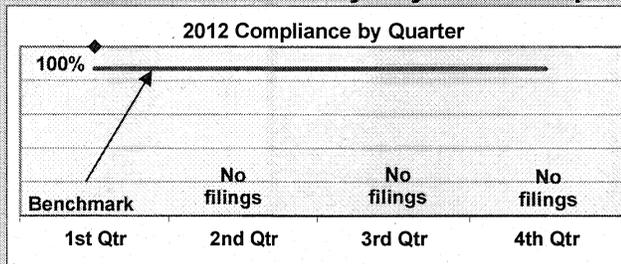


Summary

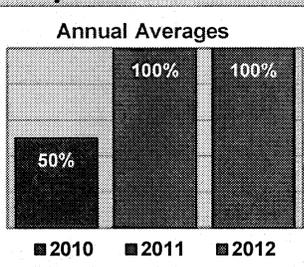
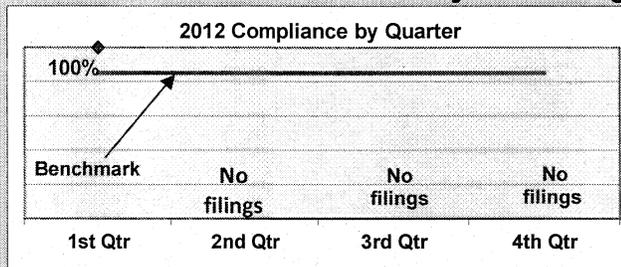
Chesterfield Services is a third party administrator that administered claims in 2012 for the following rating company:

American Zurich Insurance

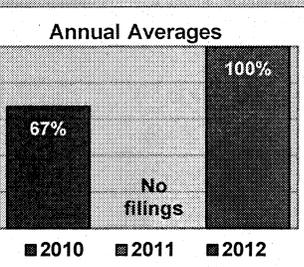
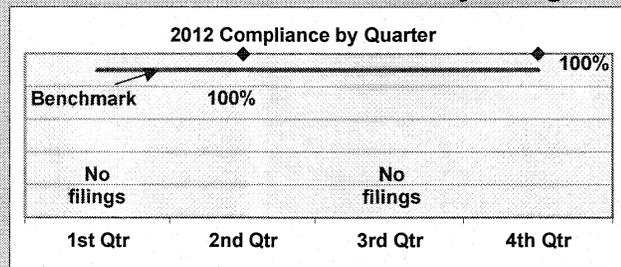
Initial Indemnity Payment Compliance



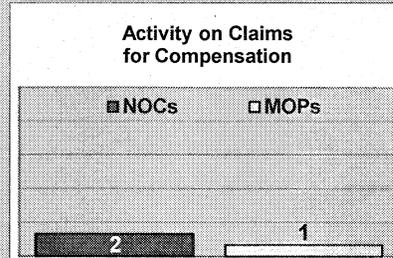
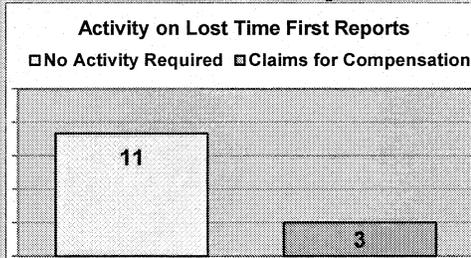
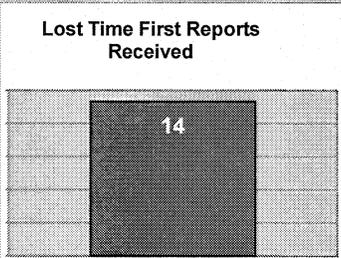
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

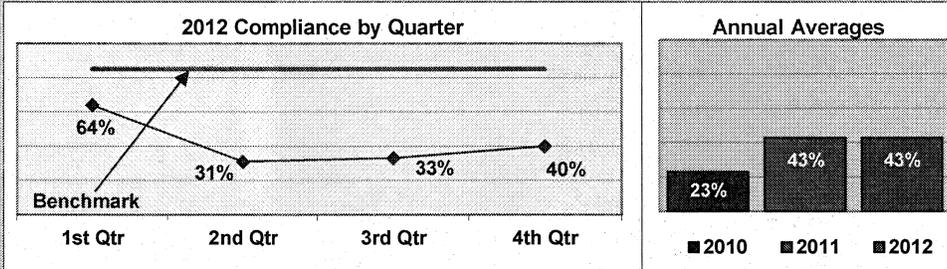
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

67%

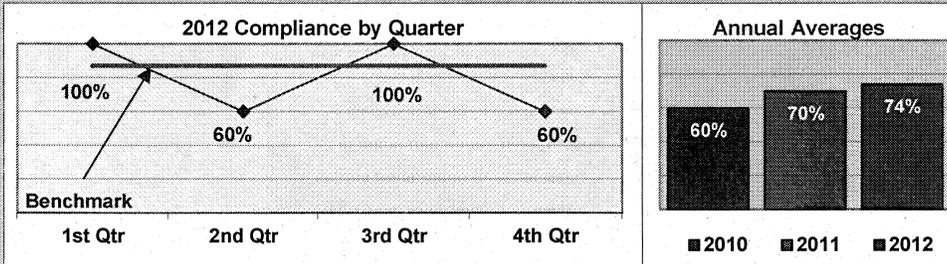
Annual Compliance Report 01/01/2012 -12/31/2012

CHUBB INSURANCE

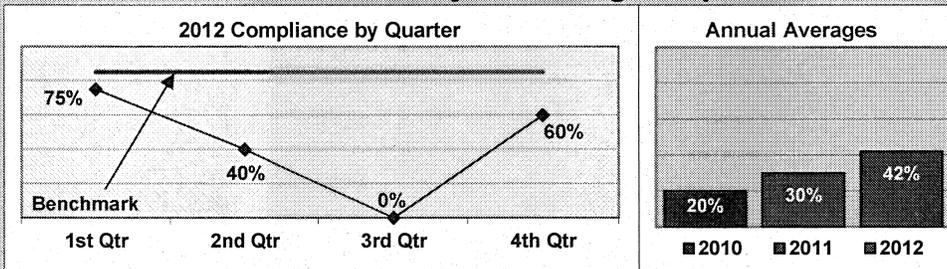
Lost Time First Report Filing Compliance



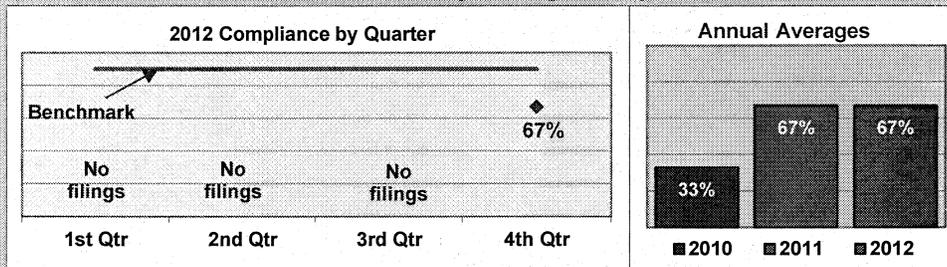
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

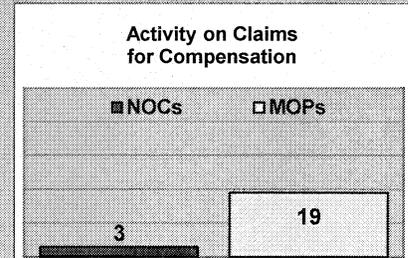
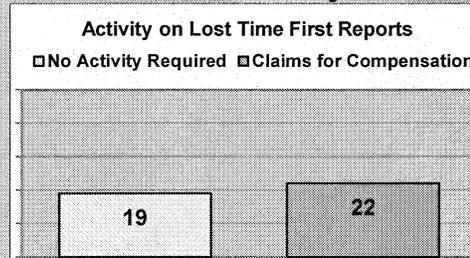
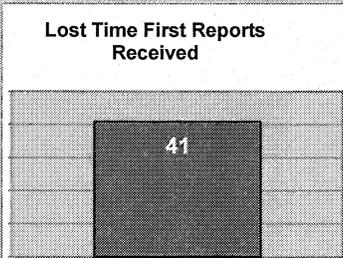
Chubb Insurance is an insurer that administered its own claims and used a third party to administer claims in 2012 under the following rating companies:

Chubb Indemnity Insurance
Federal Insurance
Great Northern Insurance
Pacific Indemnity
Vigilant Insurance

Chubb Insurance used the following third party in 2012:

Gallagher Bassett Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

7%

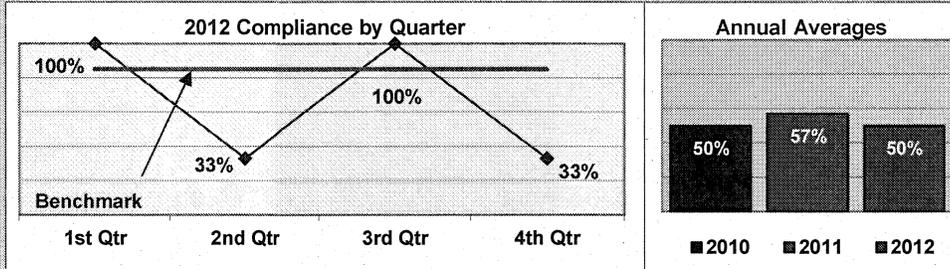
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

14%

**Annual Compliance Report
01/01/2012 -12/31/2012**

CIANBRO CORPORATION

Lost Time First Report Filing Compliance

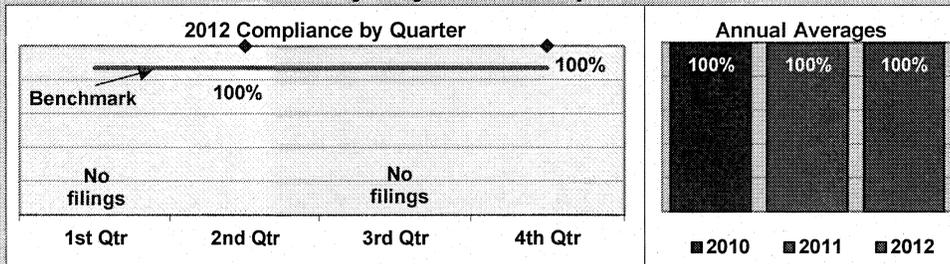


Summary

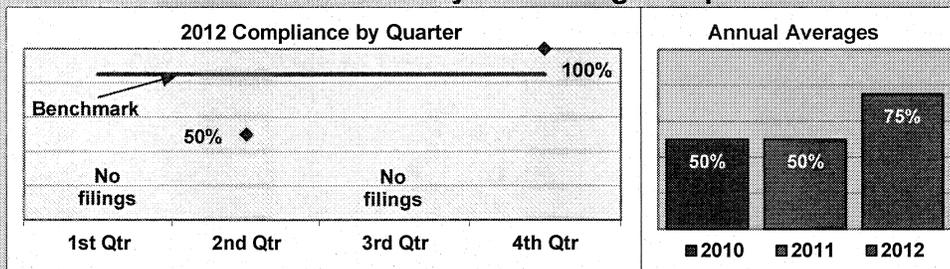
Cianbro Corporation is a self-insured employer that administered its own claims in 2012 under the following name:

Cianbro Corporation

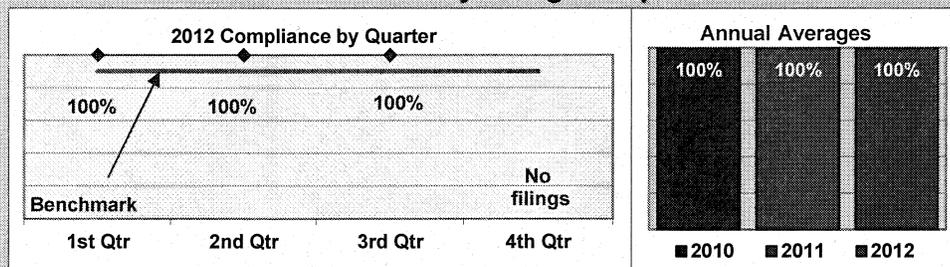
Initial Indemnity Payment Compliance



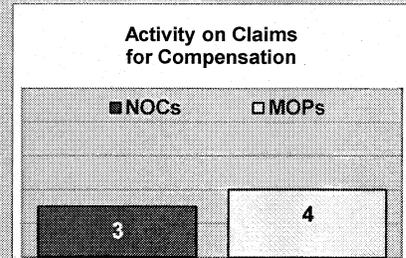
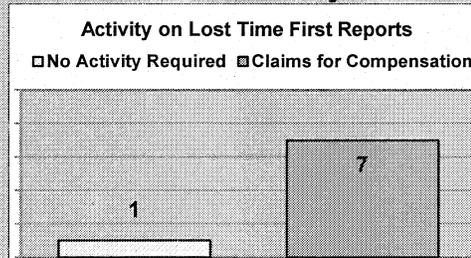
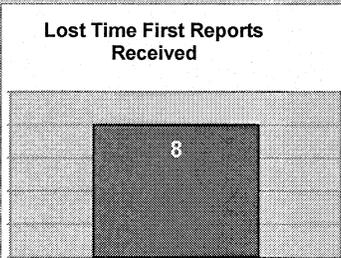
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

38%

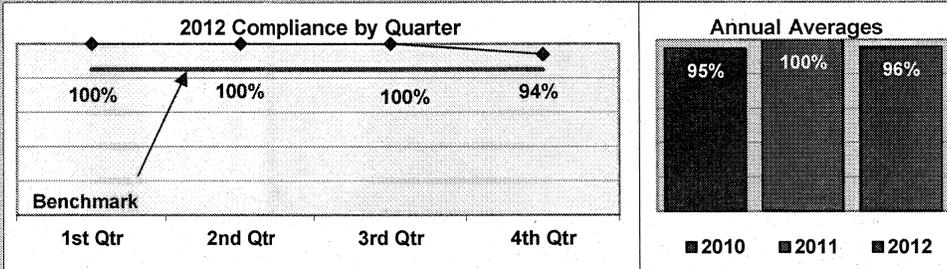
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

43%

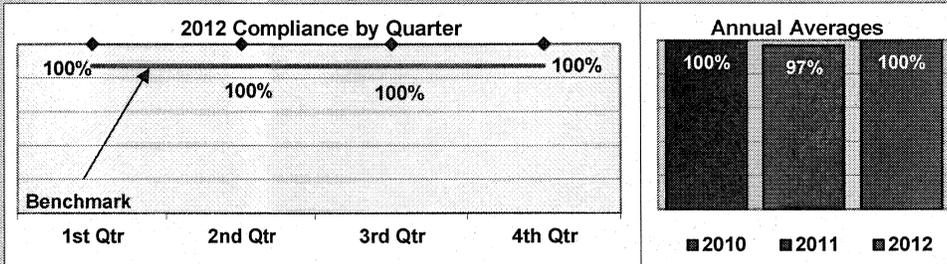
**Annual Compliance Report
01/01/2012 -12/31/2012**

CITY OF BANGOR

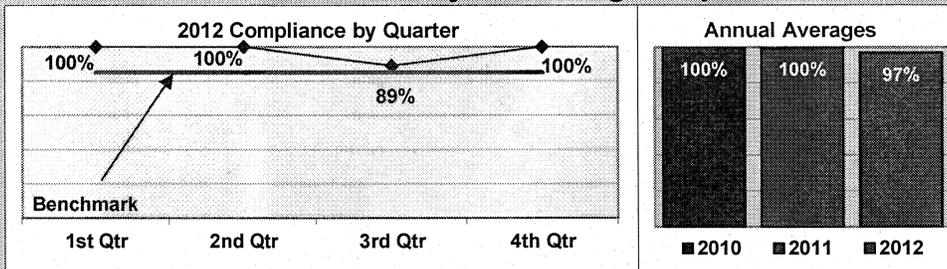
Lost Time First Report Filing Compliance



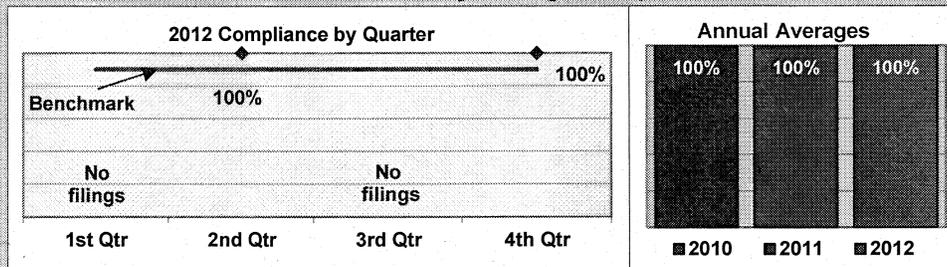
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

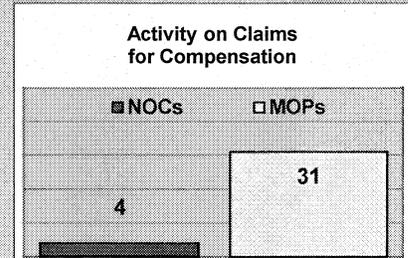
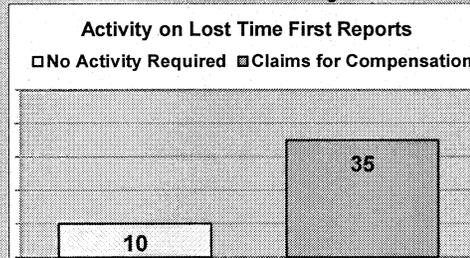
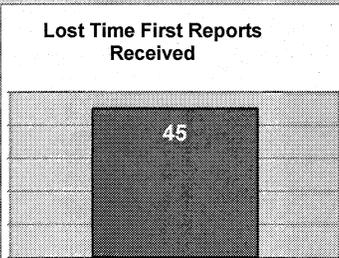


Summary

City of Bangor is a self-insured employer that administered its own claims in 2012 under the following name:

City of Bangor

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

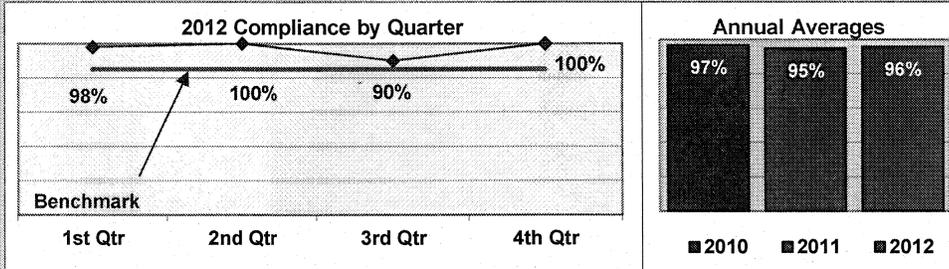
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

11%

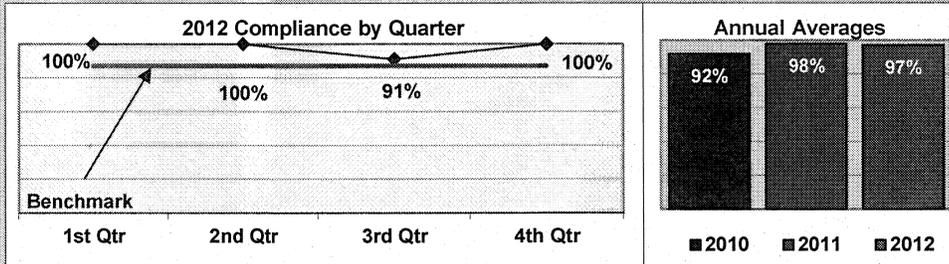
**Annual Compliance Report
01/01/2012 -12/31/2012**

CLAIMS MANAGEMENT (WAL-MART)

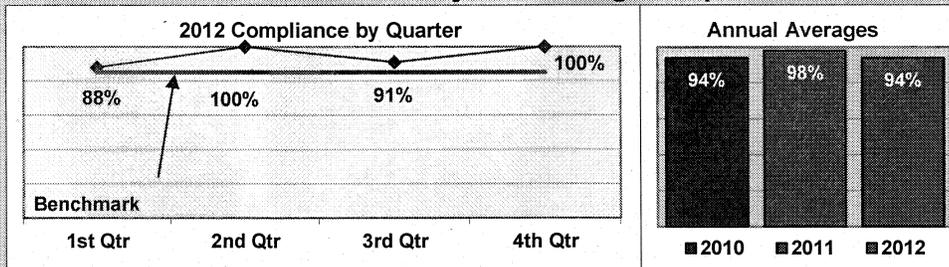
Lost Time First Report Filing Compliance



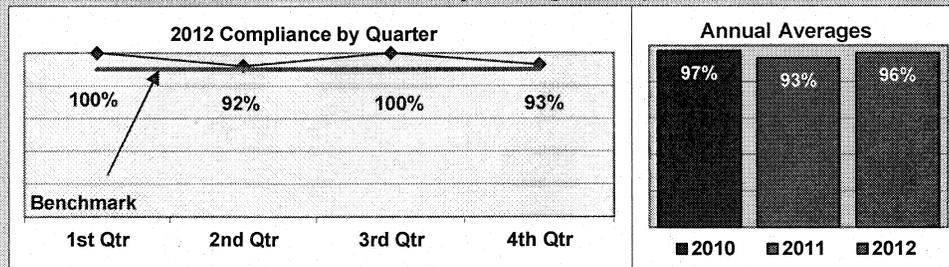
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

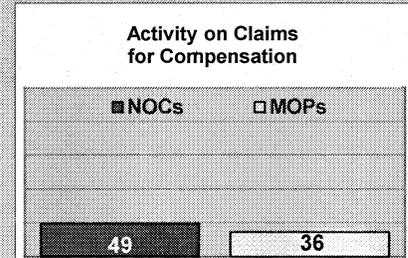
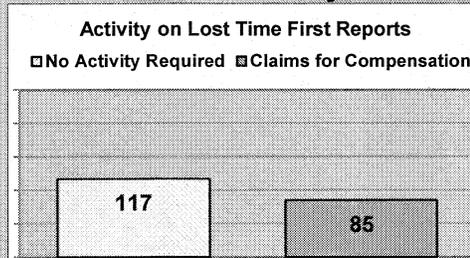
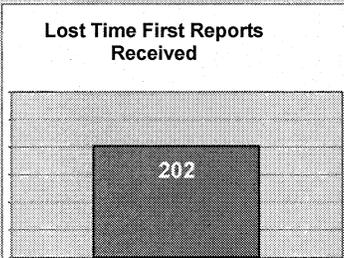


Summary

Claims Management (Wal-Mart) is a third party administrator that administered claims in 2012 for the following rating companies:

- American Home Assurance
- Illinois National Insurance
- Ins. Co. of the State of Pennsylvania
- New Hampshire Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

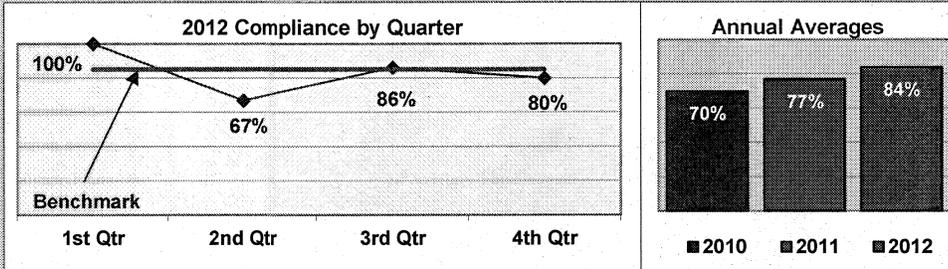
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

58%

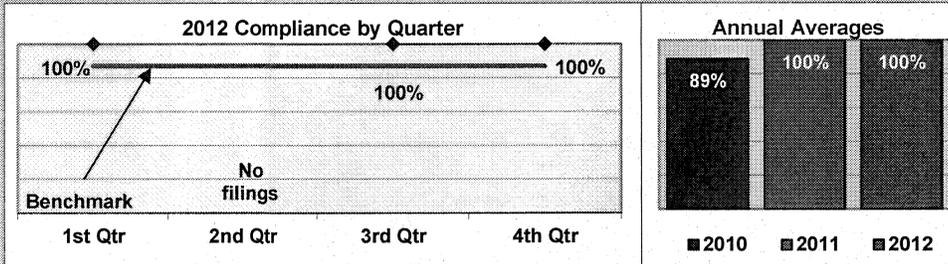
**Annual Compliance Report
01/01/2012 -12/31/2012**

CNA INSURANCE

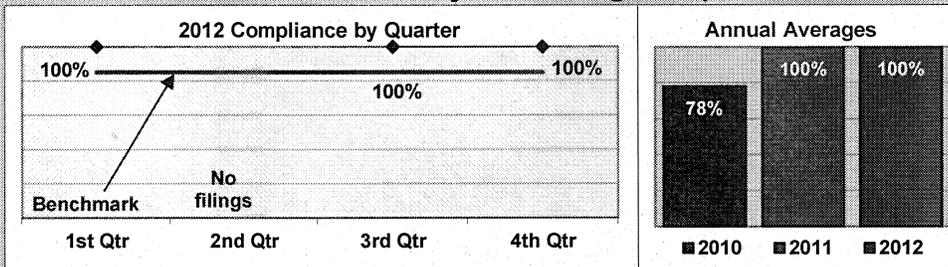
Lost Time First Report Filing Compliance



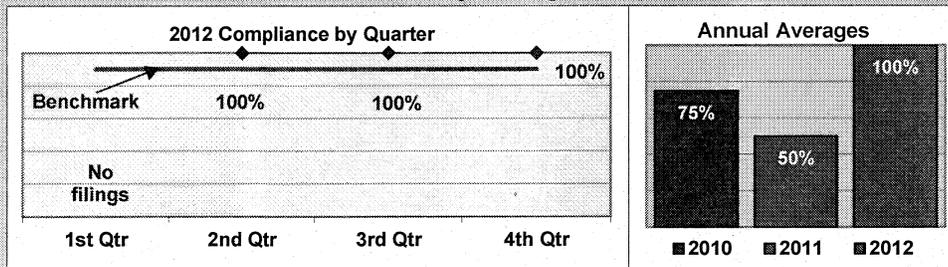
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

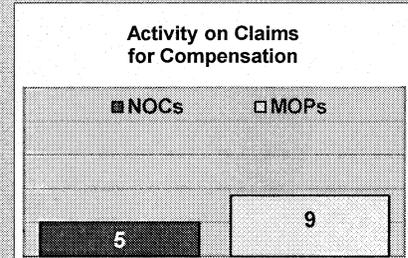
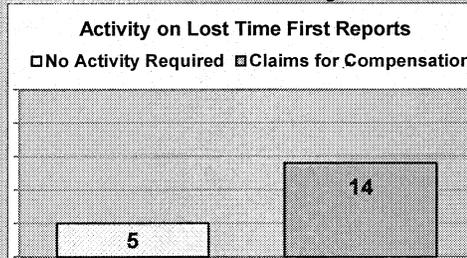
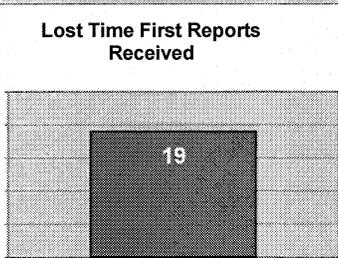


Summary

CNA Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

- American Casualty Co. of Reading
- Continental Casualty
- New Hampshire Insurance
- Transportation Insurance
- Valley Forge Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

26%

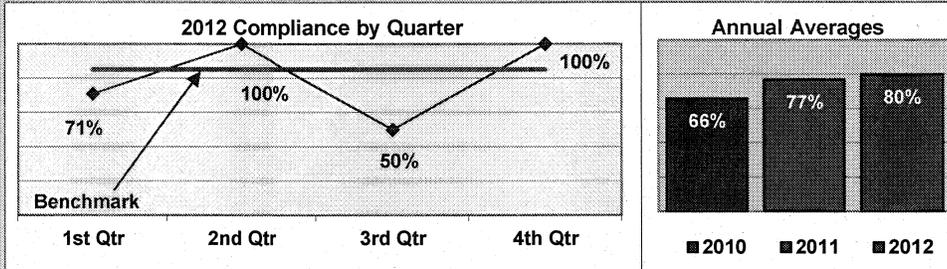
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

36%

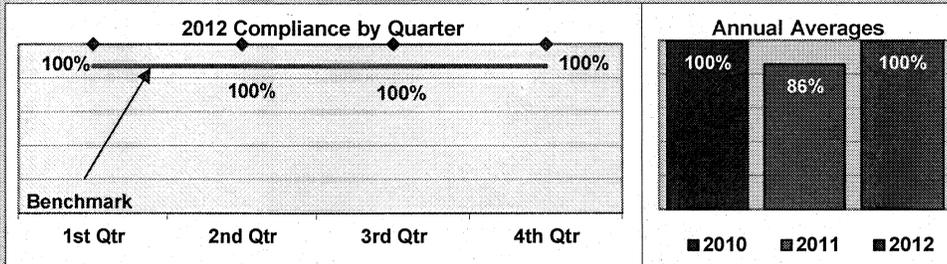
Annual Compliance Report 01/01/2012 -12/31/2012

CONSTITUTION STATE SERVICES

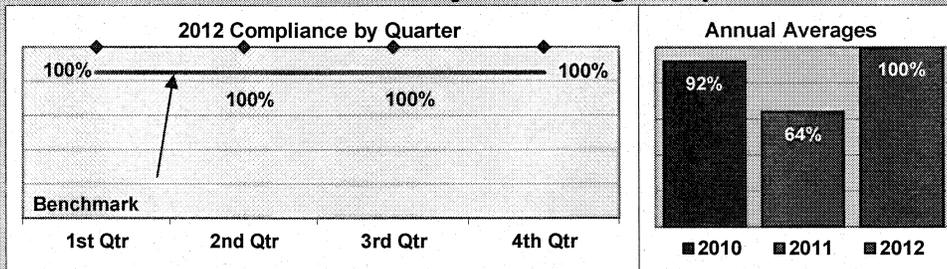
Lost Time First Report Filing Compliance



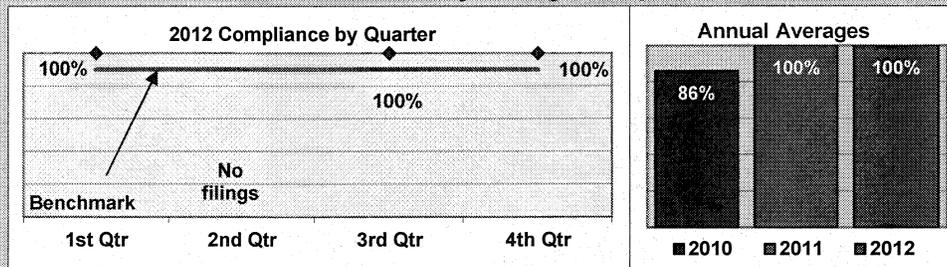
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

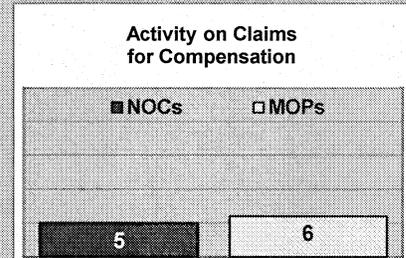
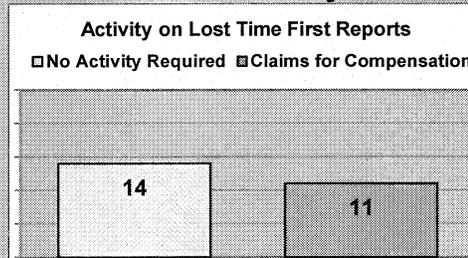
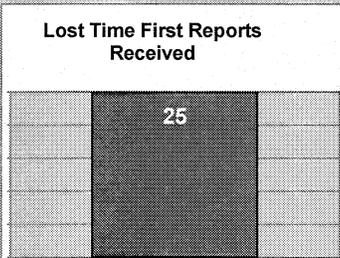
Constitution State Services is a third party administrator that administered claims in 2012 for the following rating companies:

ACE American Insurance
Indemnity Ins. Co. of No. America
Ins. Co. of the State of Pennsylvania
New Hampshire Insurance

and self-insured employers:

Huhtamaki Food Service
S D Warren

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

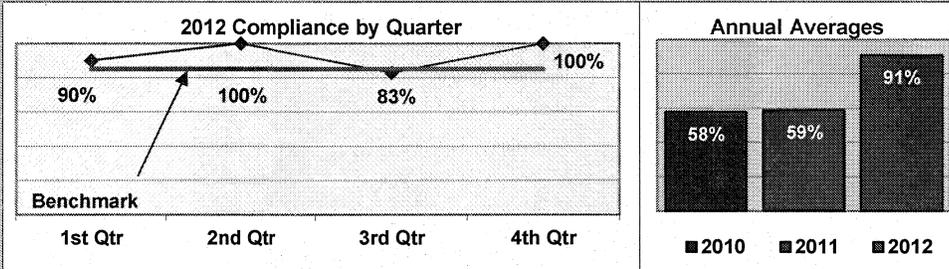
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

45%

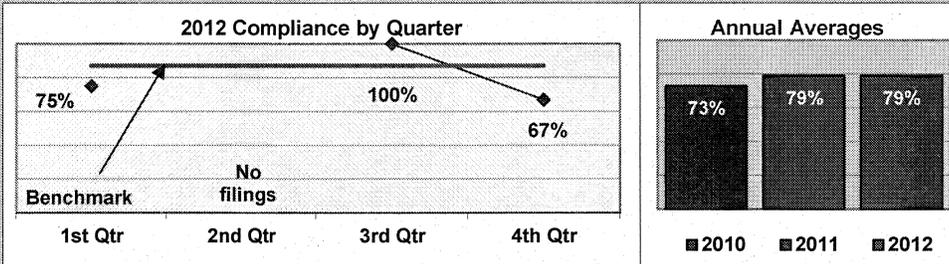
Annual Compliance Report
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COTTINGHAM AND BUTLER SERVICES

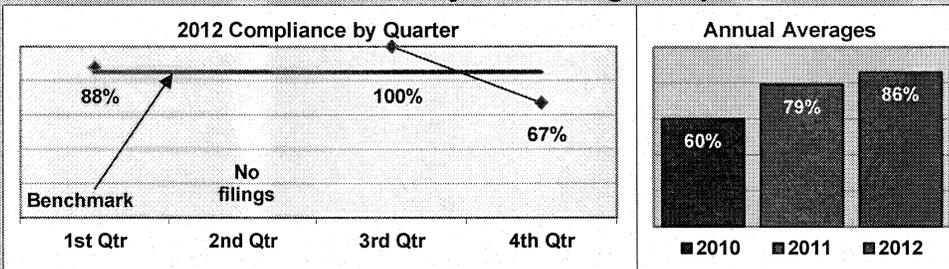
Lost Time First Report Filing Compliance



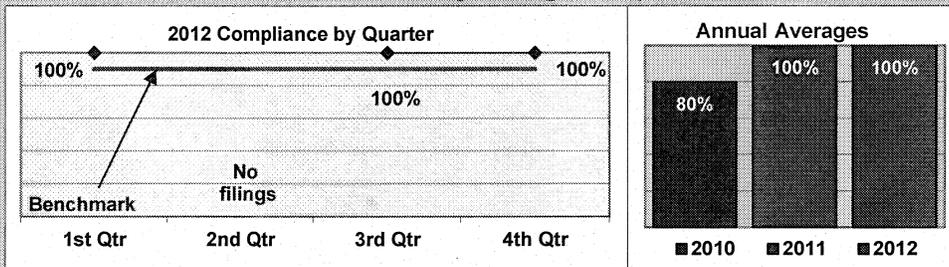
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

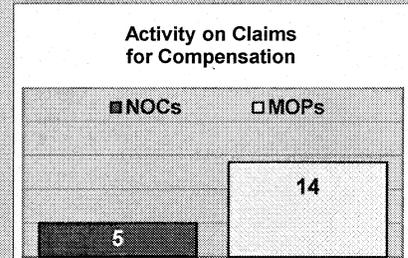
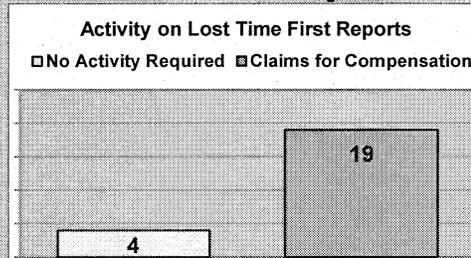
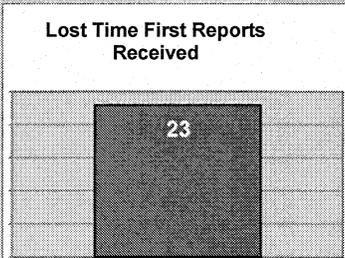


Summary

Cottingham and Butler Services is a third party administrator that administered claims in 2012 for the following rating companies:

Sparta Insurance
Vanliner Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

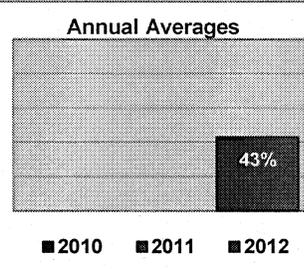
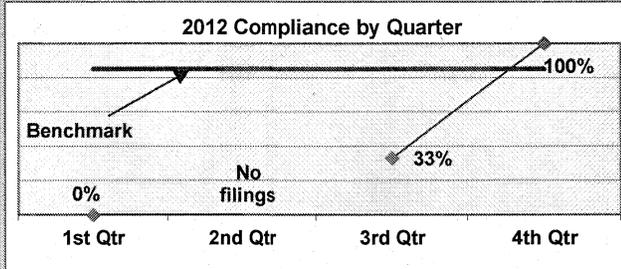
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

26%

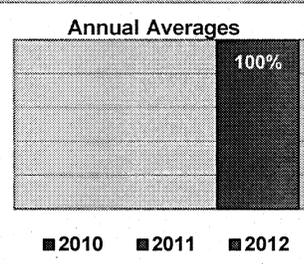
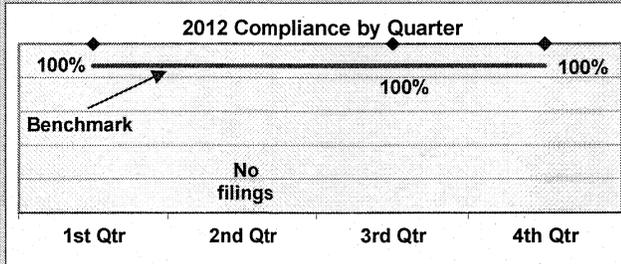
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ELECTRIC INSURANCE

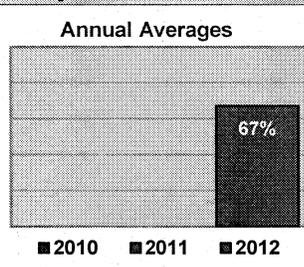
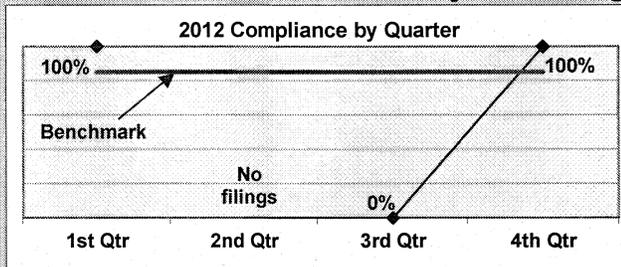
Lost Time First Report Filing Compliance



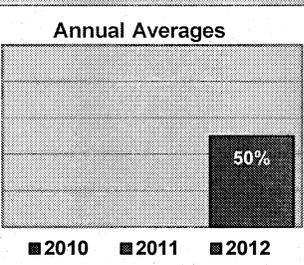
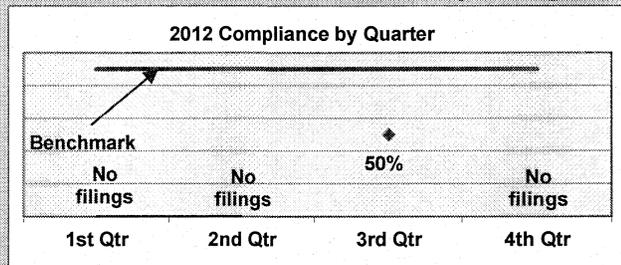
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

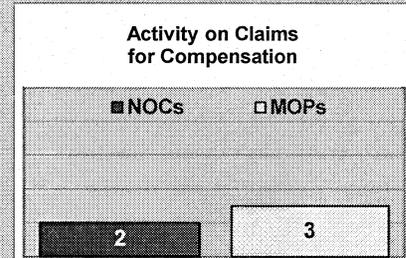
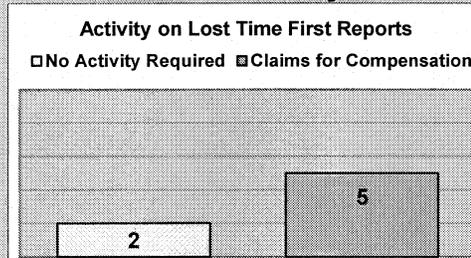
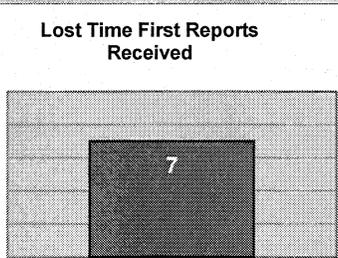
Electric Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

Electric Insurance

Electric Insurance used the following third party in 2012:

Sedgwick Claims Management

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

29%

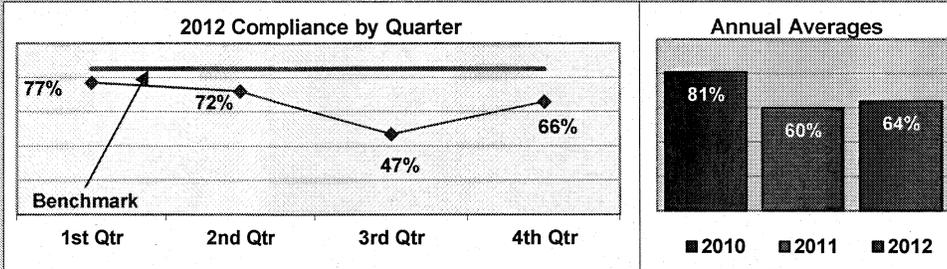
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

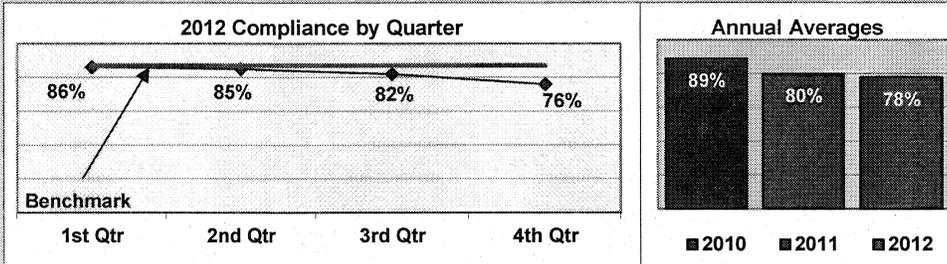
Annual Compliance Report 01/01/2012 -12/31/2012

ESIS

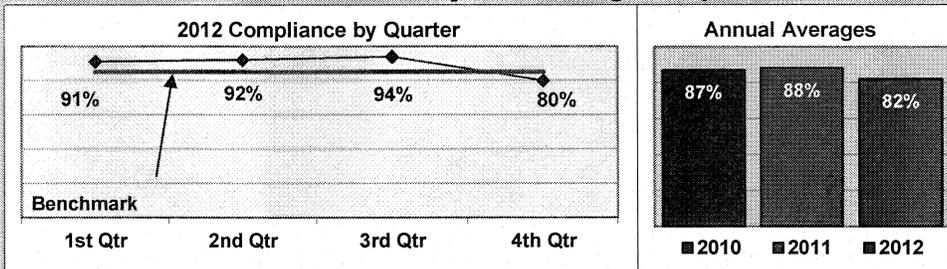
Lost Time First Report Filing Compliance



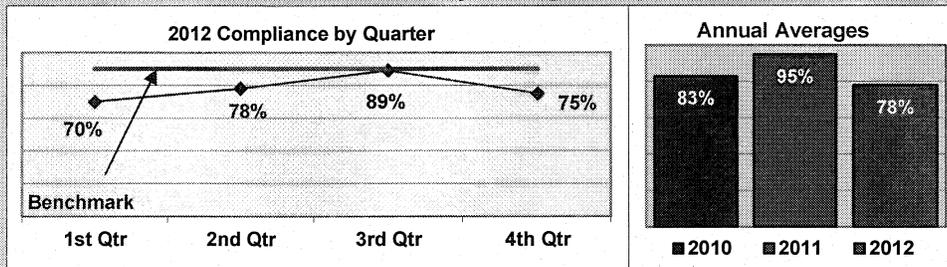
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

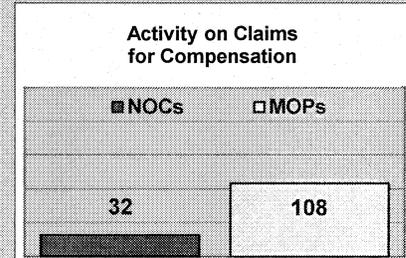
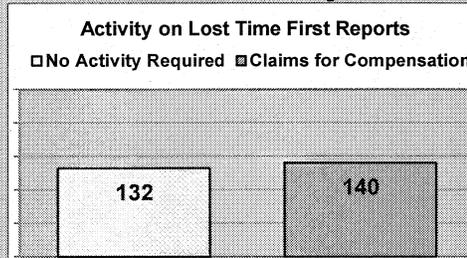
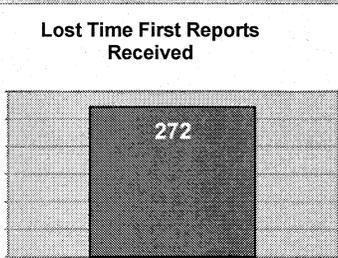
ESIS is a third party administrator that administered claims in 2012 for the following rating companies:

ACE American Insurance
ACE Property & Casualty Insurance
American Zurich Insurance
Arch Insurance Company
Indemnity Ins. Co. of No. America
New Hampshire Insurance
Old Republic Insurance
Pacific Employers Insurance
XL Insurance America

and self-insured employers:

S.D. Warren
Unifirst Corporation

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

12%

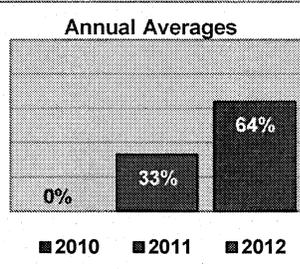
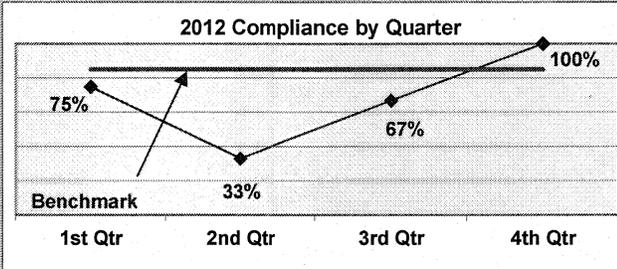
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

23%

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FEDERATED MUTUAL INSURANCE

Lost Time First Report Filing Compliance

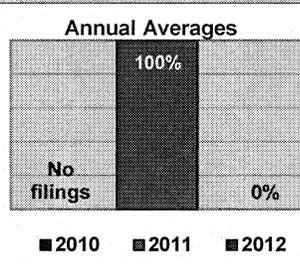
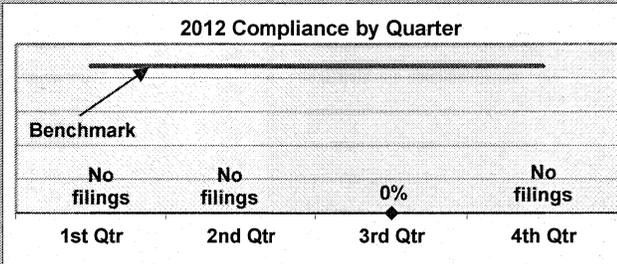


Summary

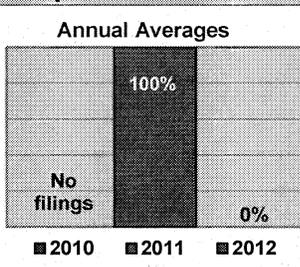
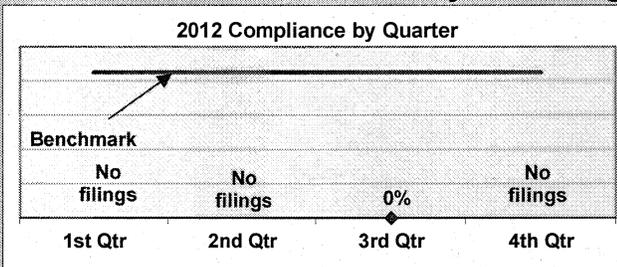
Federated Mutual Insurance is an insurer that administered its own claims in 2012 under the following rating company:

Federated Mutual Insurance

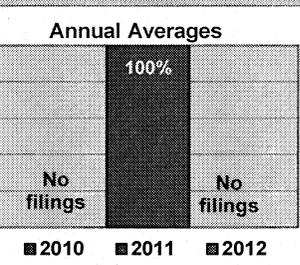
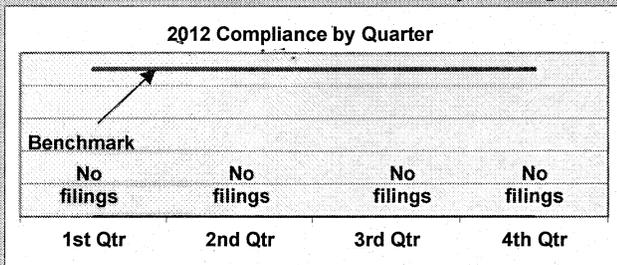
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

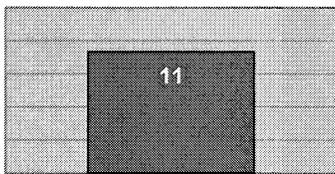


Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

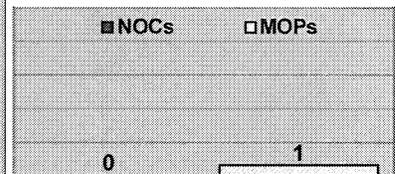


Activity on Lost Time First Reports

No Activity Required Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%

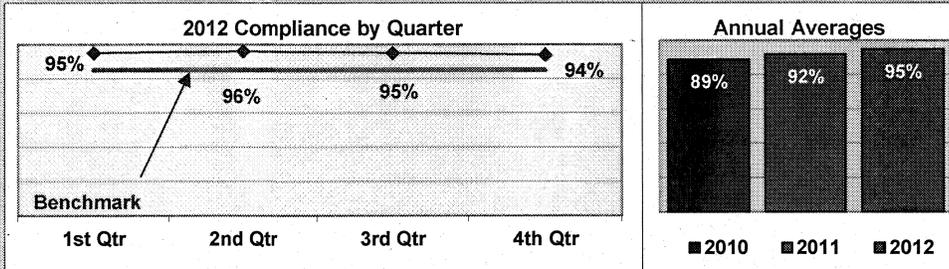
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

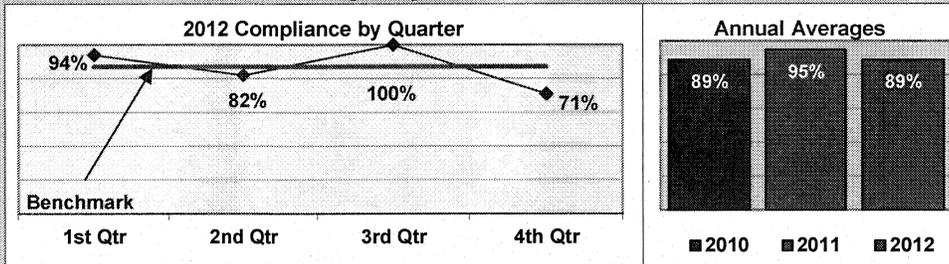
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FUTURECOMP

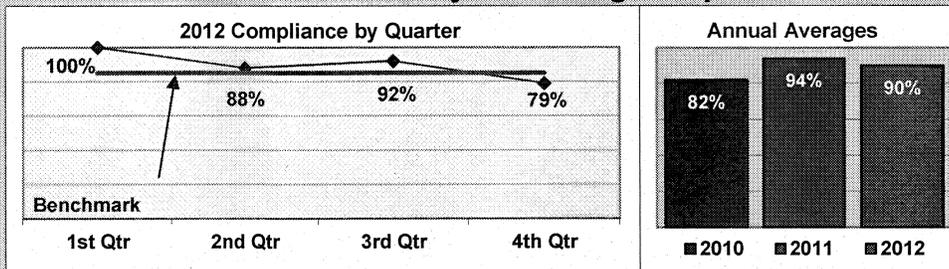
Lost Time First Report Filing Compliance



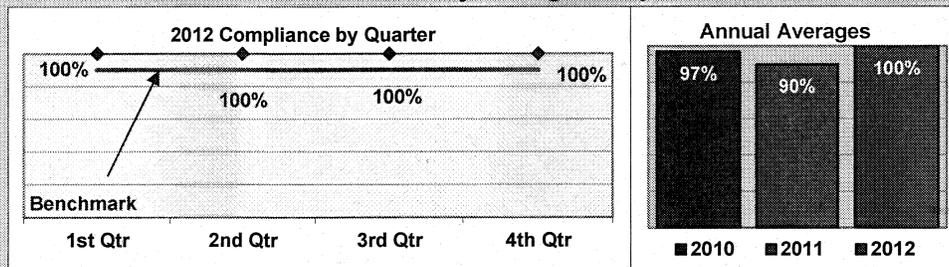
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

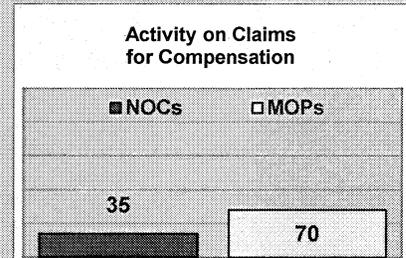
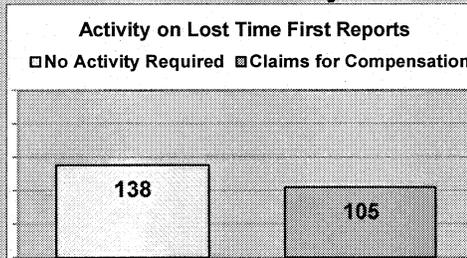
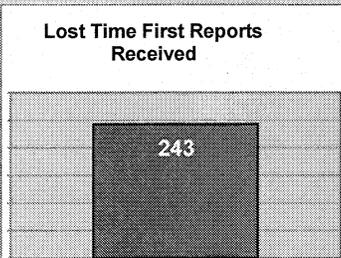


Summary

FutureComp is a third party administrator that administered claims in 2012 for the following self-insured employers:

Central Maine Healthcare
Central Maine Longterm Care
Maine Merchants WC Trust Fund

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

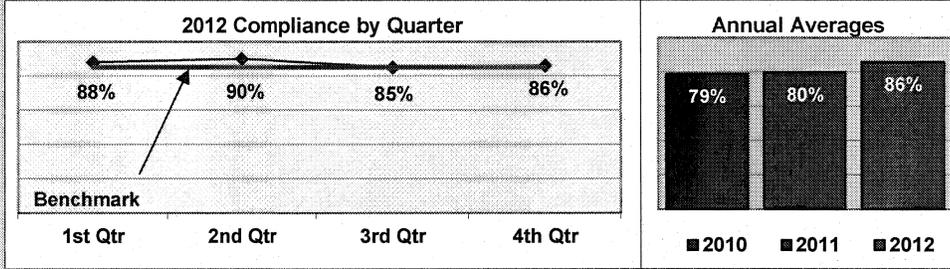
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

33%

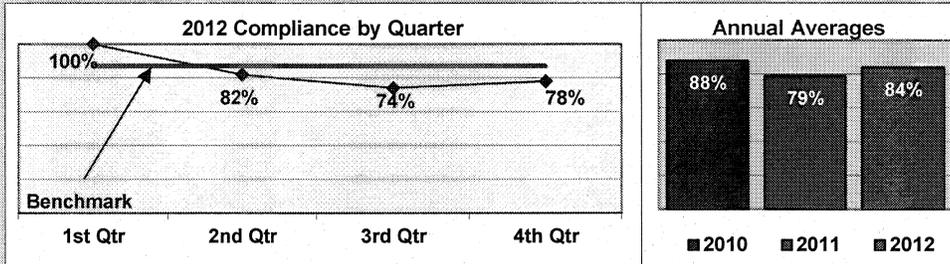
**Annual Compliance Report
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GALLAGHER BASSETT SERVICES

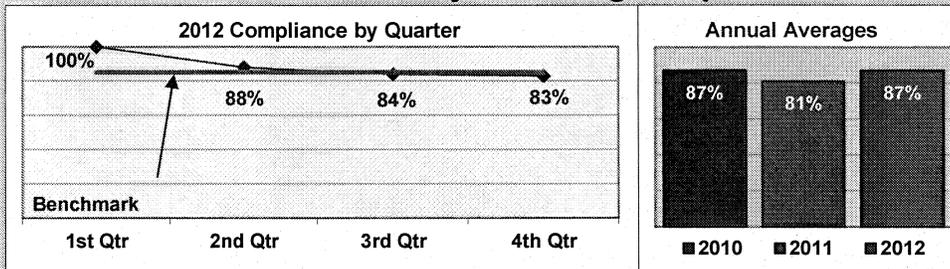
Lost Time First Report Filing Compliance



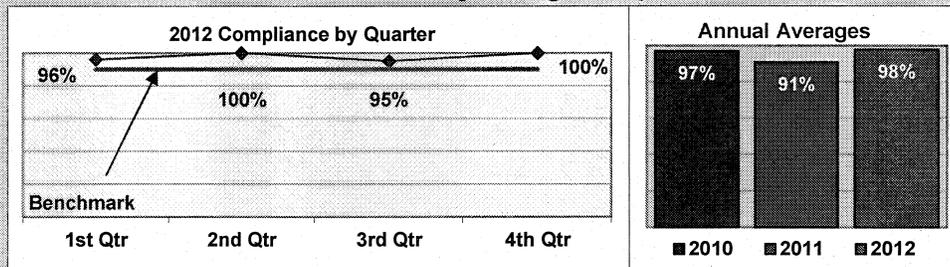
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

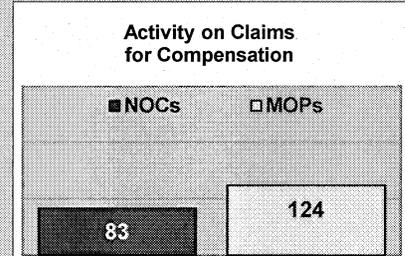
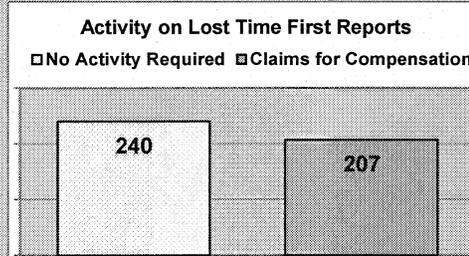
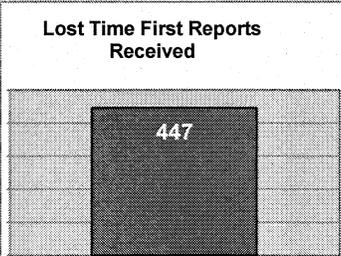
Gallagher Bassett Services is a third party administrator that administered claims in 2012 for the following rating companies:

- ACE American Insurance
- American Casualty Co. of Reading
- American Employers Insurance
- American Zurich Insurance
- Arch Insurance Company
- Chubb Indemnity Insurance
- Discover Property & Casualty Ins.
- Federal Insurance
- Fidelity & Guaranty Insurance
- Greenwich Insurance
- Hartford Accident & Indemnity
- Hartford Insurance of the Midwest
- Hartford Underwriters Insurance
- Indemnity Ins. Co. of No. America
- Ins. Co. of the State of Pennsylvania
- Manufacturers Alliance Insurance
- New Hampshire Insurance
- Old Republic General Insurance
- Old Republic Insurance
- OneBeacon America Insurance
- OneBeacon Insurance
- Pacific Indemnity
- Pennsylvania Mfg. Assn. Ins. Co.
- Pennsylvania Mfg. Indemnity Co.
- Praetorian Insurance
- Safety National Casualty
- Standard Fire Insurance
- Trumbull Insurance
- Twin City Fire Insurance
- United States Fidelity & Guaranty
- XL Insurance America Co.
- XL Specialty Insurance
- Zurich American Ins. Co. of Illinois
- Zurich American Insurance

and the following self-insured employer:

- Columbia Forest Products

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

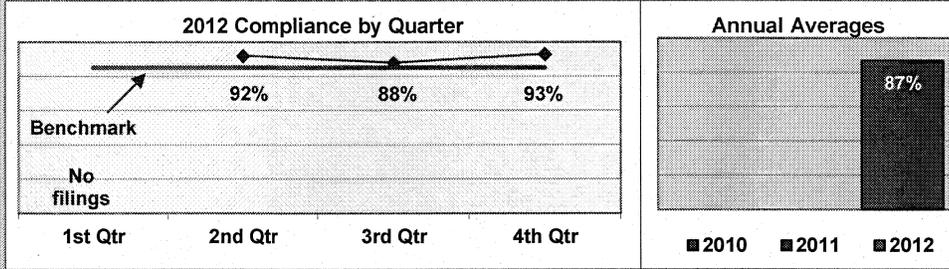
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

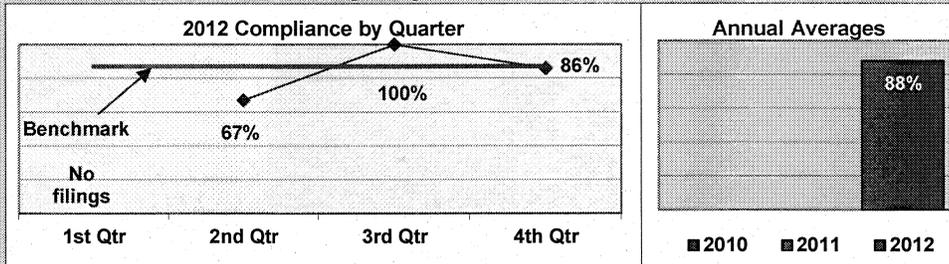
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GREAT FALLS INSURANCE

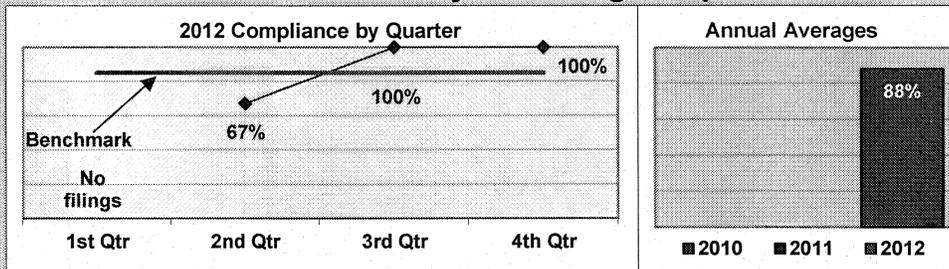
Lost Time First Report Filing Compliance



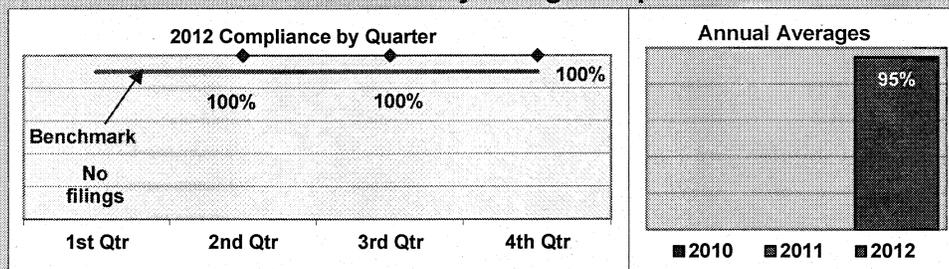
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

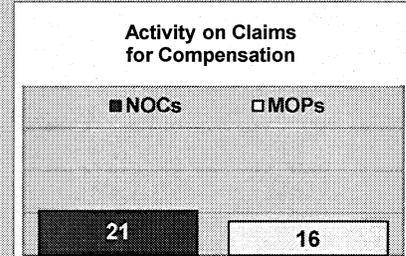
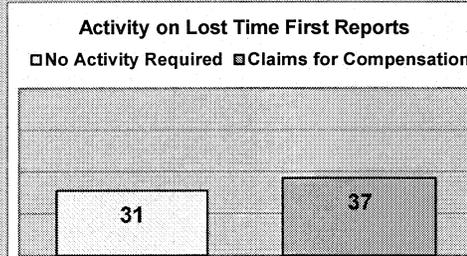
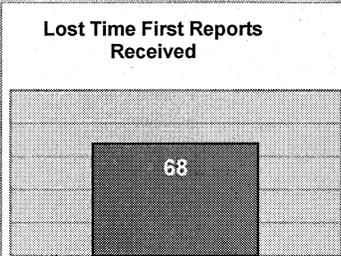
Great Falls Insurance is an insurer that used a third party to administer claims in 2012 under the following rating company:

Great Falls Insurance Co.

Great Falls Insurance used the following third party in 2012:

Cannon Cochran Management Svs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

31%

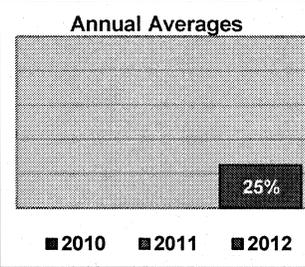
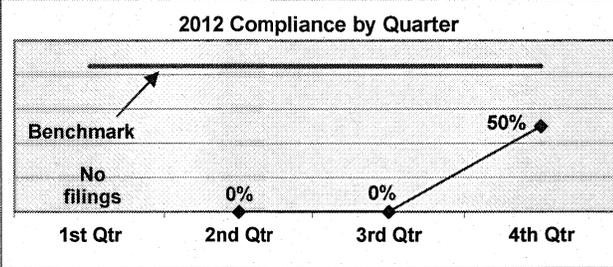
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

57%

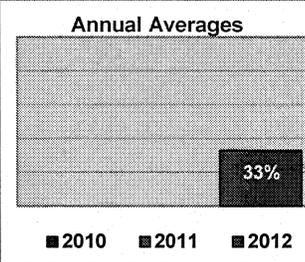
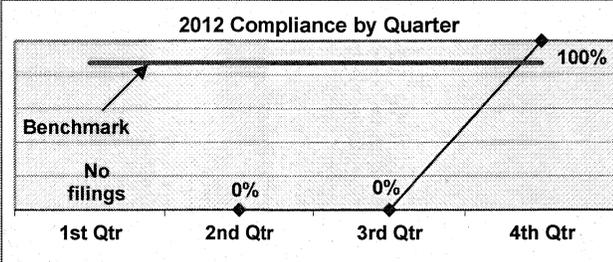
Annual Compliance Report
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GUARANTEE INSURANCE

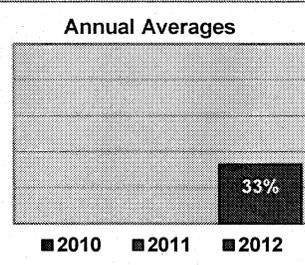
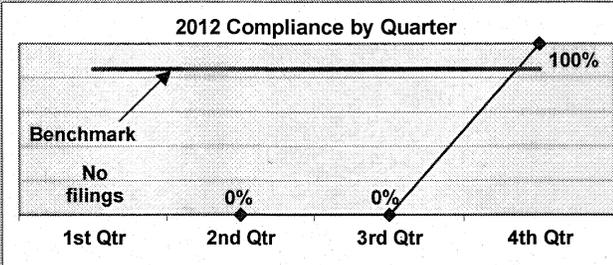
Lost Time First Report Filing Compliance



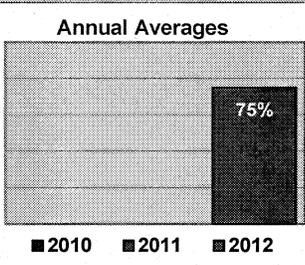
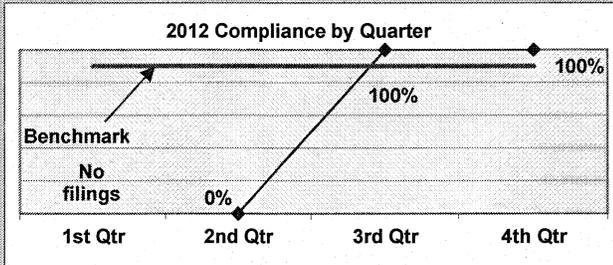
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

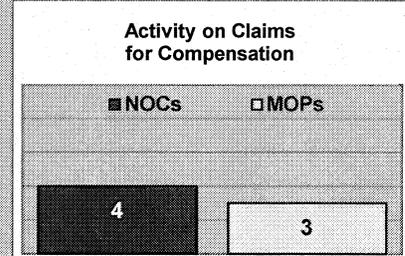
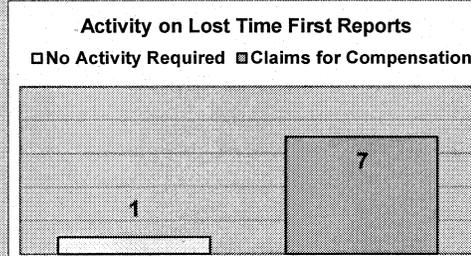
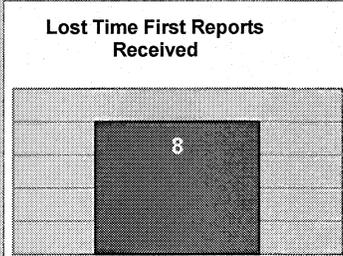


Summary

Guarantee Insurance is an insurer that administered its own claims in 2012 under the following rating company:

Guarantee Insurance Co.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

50%

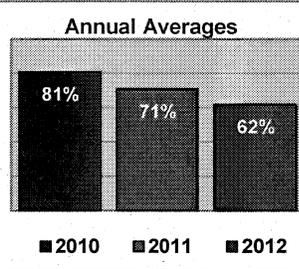
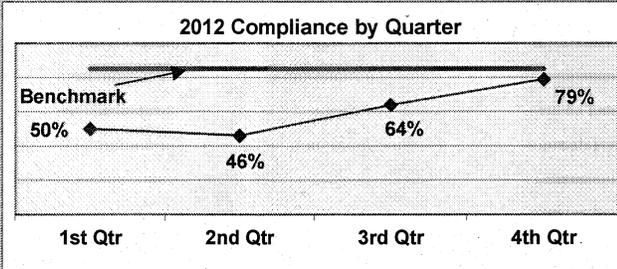
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

57%

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GUARD INSURANCE

Lost Time First Report Filing Compliance

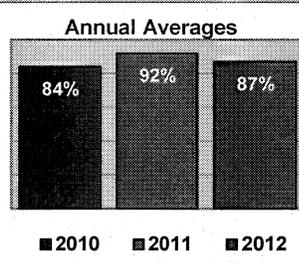
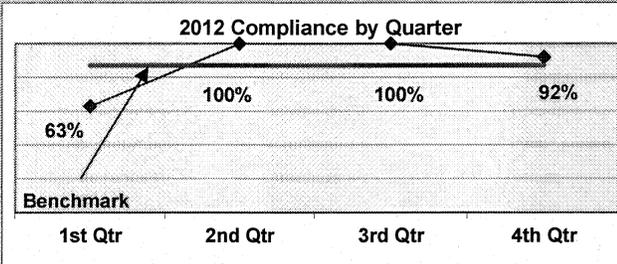


Summary

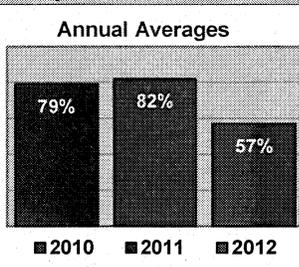
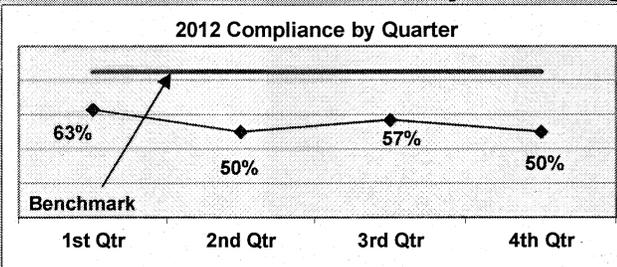
Guard Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

- Amguard Insurance
- Eastguard Insurance
- Norguard Insurance

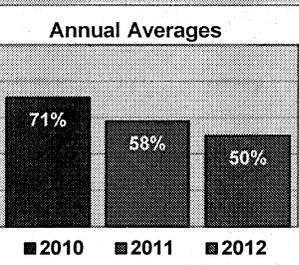
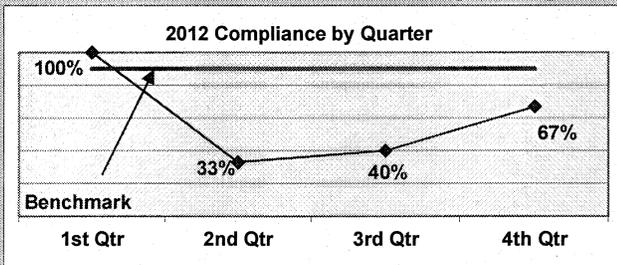
Initial Indemnity Payment Compliance



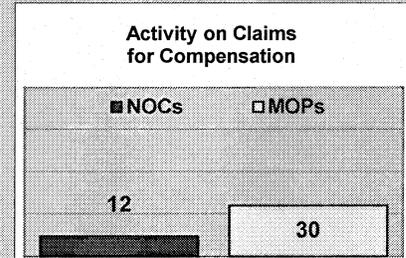
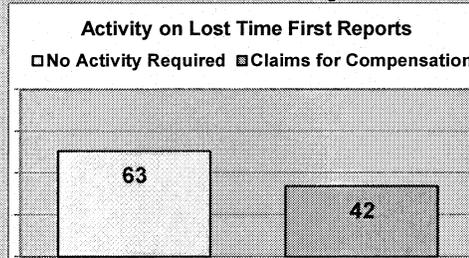
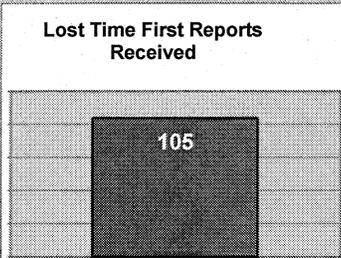
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

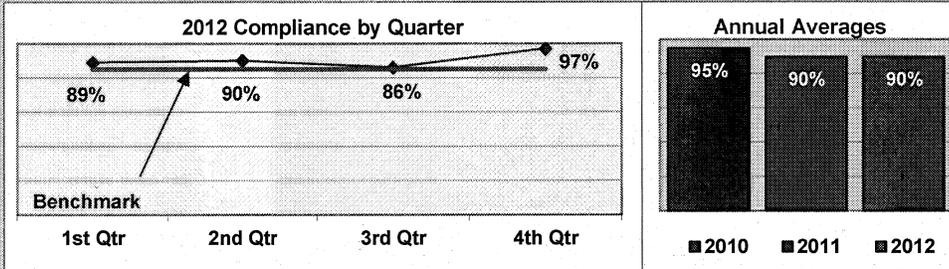
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

29%

**Annual Compliance Report
01/01/2012 -12/31/2012**

HANNAFORD BROTHERS

Lost Time First Report Filing Compliance

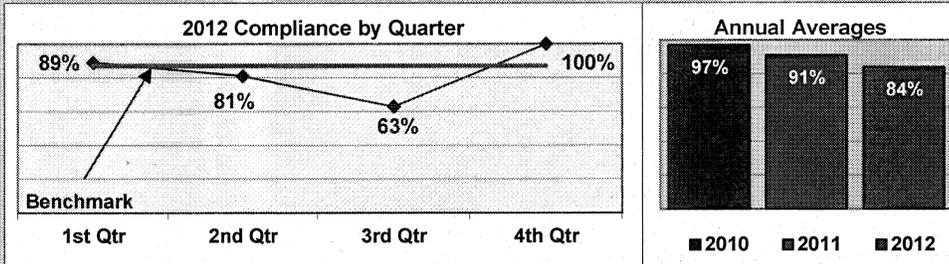


Summary

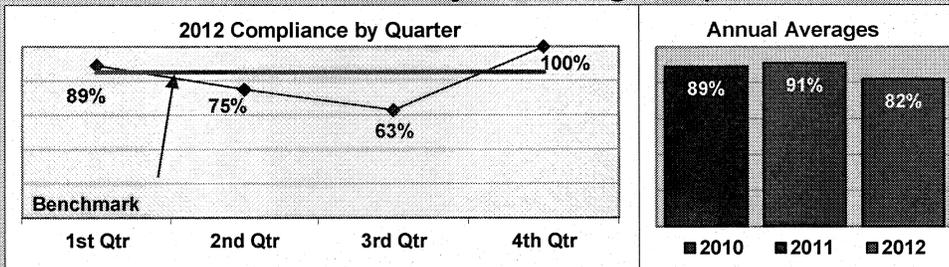
Hannaford Brothers is a self-insured employer that administered its own claims in 2012 under the following name:

Hannaford Brothers

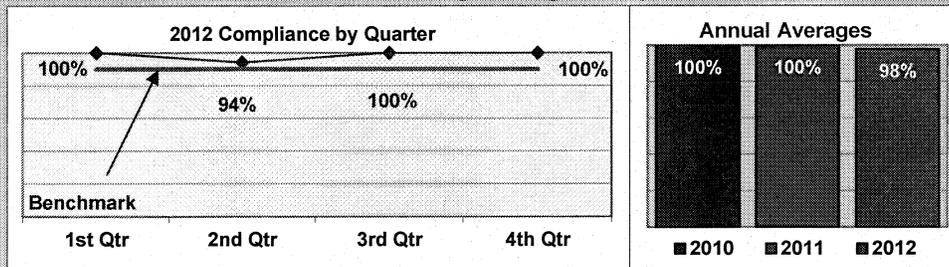
Initial Indemnity Payment Compliance



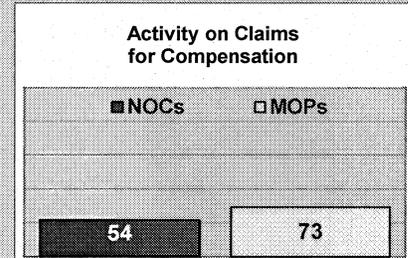
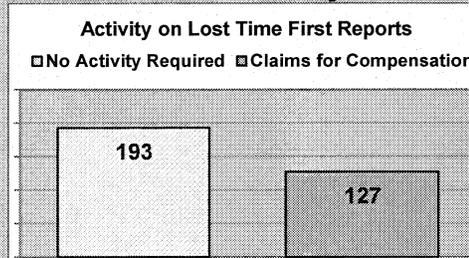
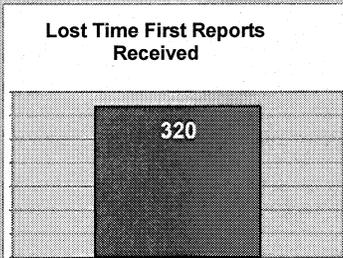
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

17%

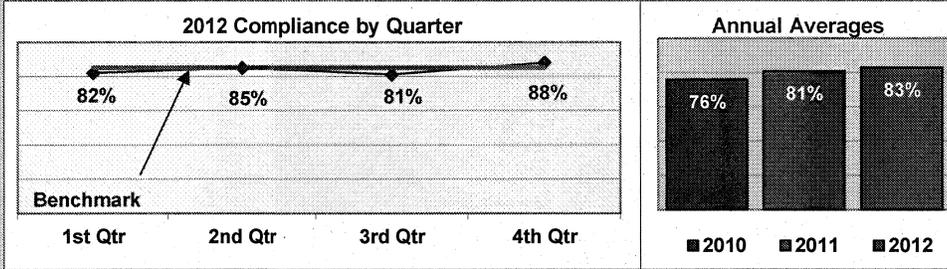
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

43%

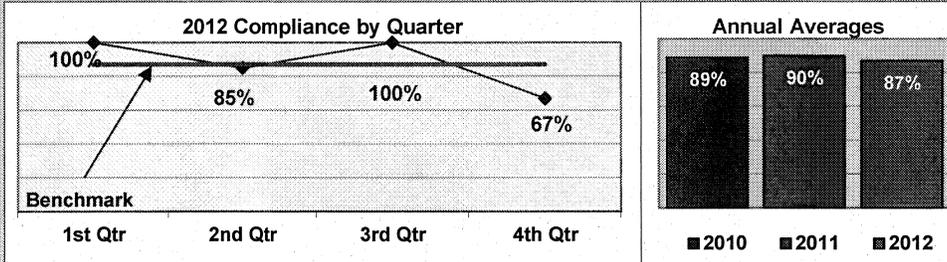
Annual Compliance Report
01/01/2012 -12/31/2012

HANOVER INSURANCE

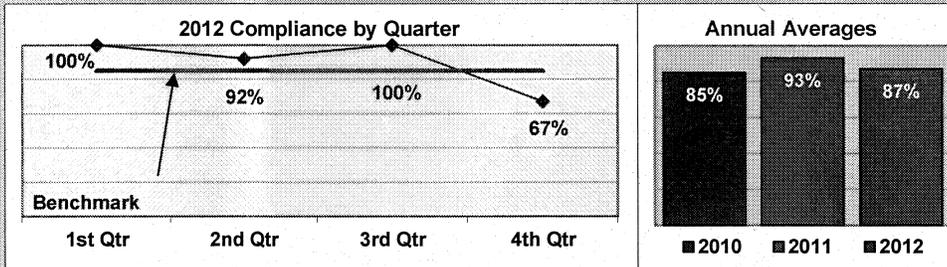
Lost Time First Report Filing Compliance



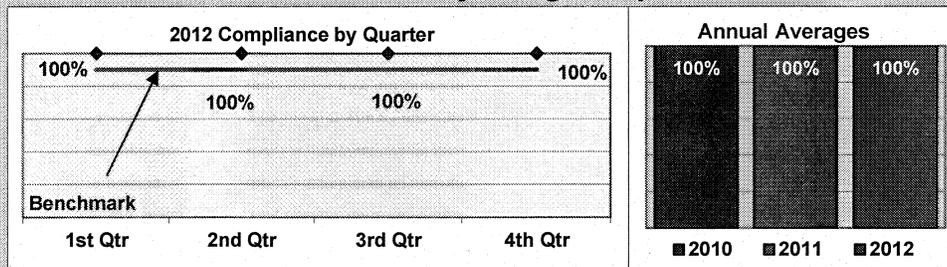
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

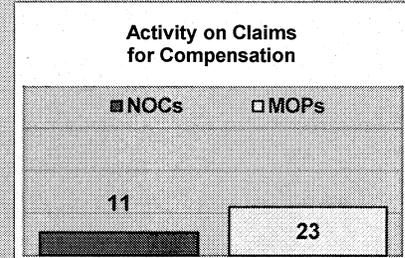
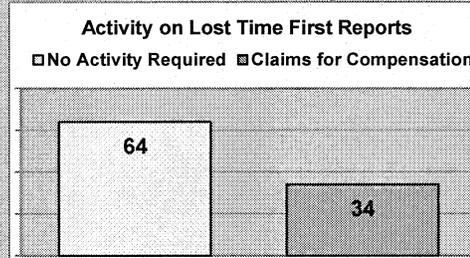
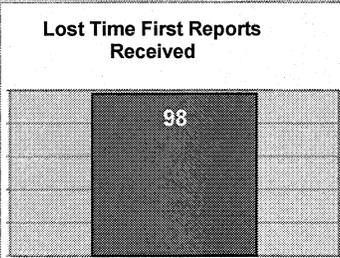


Summary

Hanover Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

- Allmerica Financial Benefit Insurance
- Citizens Insurance Co. of America
- Hanover Insurance
- Massachusetts Bay Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

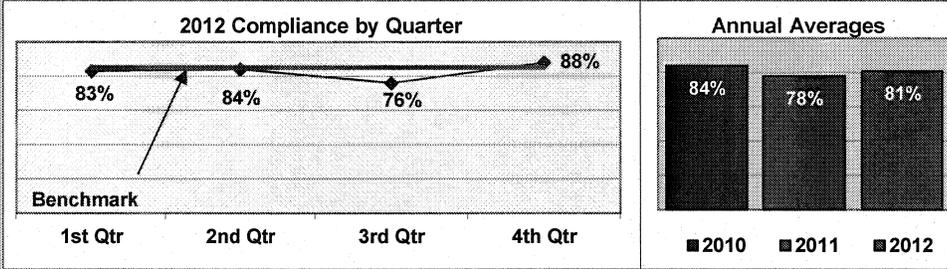
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

32%

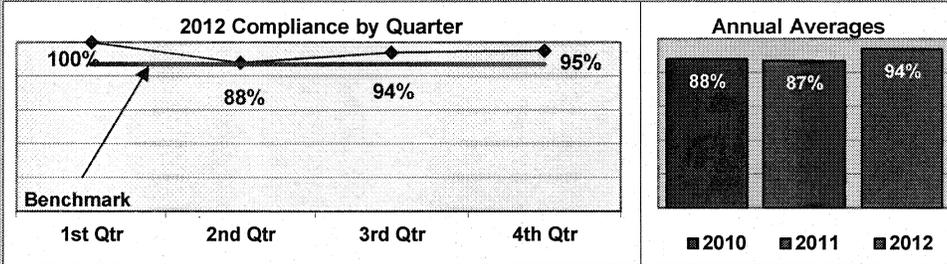
**Annual Compliance Report
01/01/2012 -12/31/2012**

HARTFORD INSURANCE

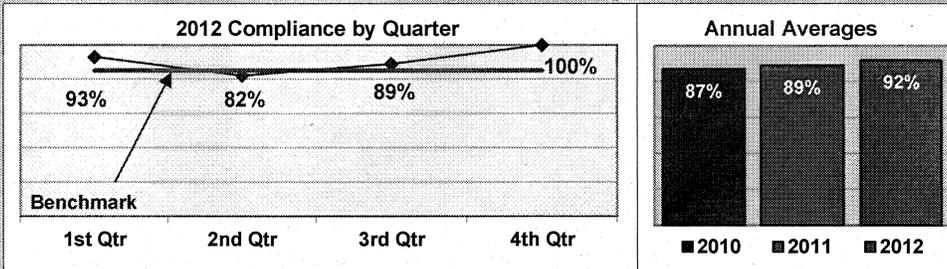
Lost Time First Report Filing Compliance



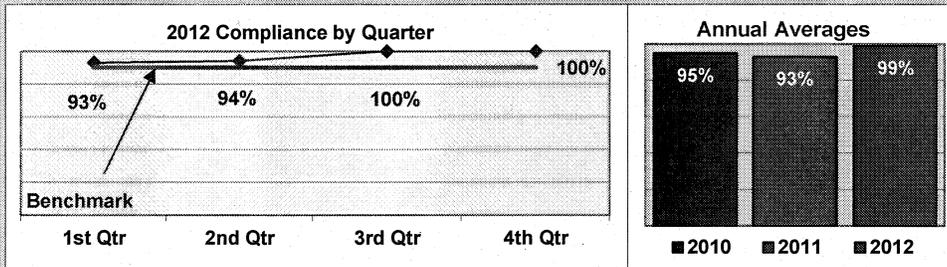
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

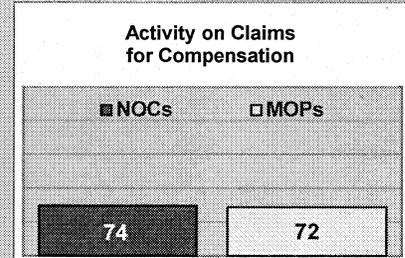
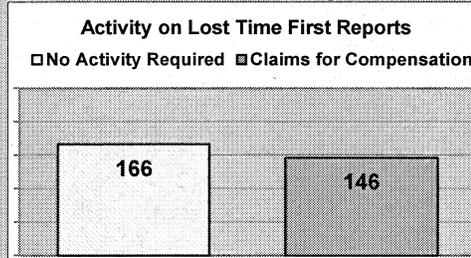
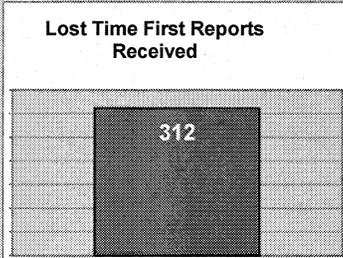
Hartford Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

- Hartford Accident & Indemnity
- Hartford Casualty Insurance
- Hartford Fire Insurance
- Hartford Insurance of the Midwest
- Hartford Underwriters Insurance
- Property & Casualty Insurance
- Sentinel Insurance
- Trumbull Insurance
- Twin City Fire Insurance

Hartford Insurance used the following third parties in 2012:

- Broadspire Services
- F.A. Richard
- Gallagher Bassett Services
- Risk Enterprise Management
- Sedwick Claims Management
- Sedgwick (formerly SRS)

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

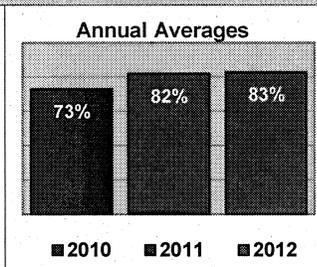
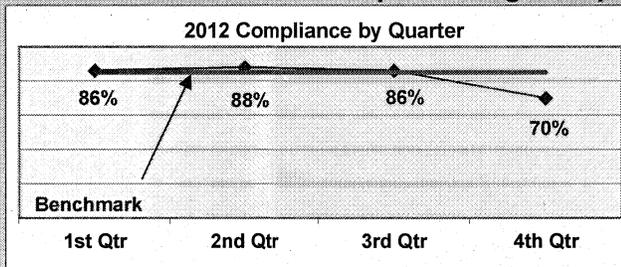
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

51%

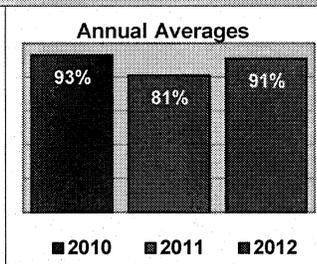
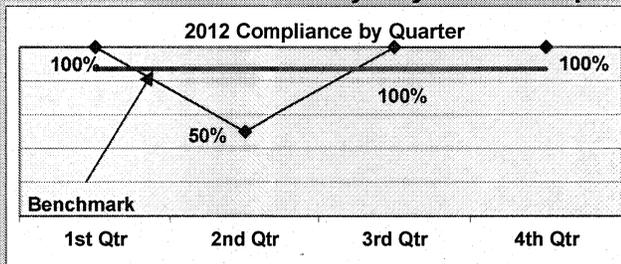
**Annual Compliance Report
01/01/2012 -12/31/2012**

HELMSMAN MANAGEMENT SERVICES

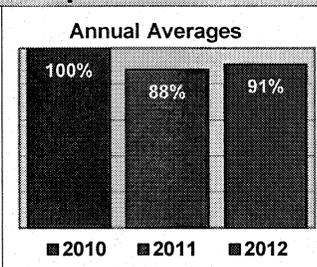
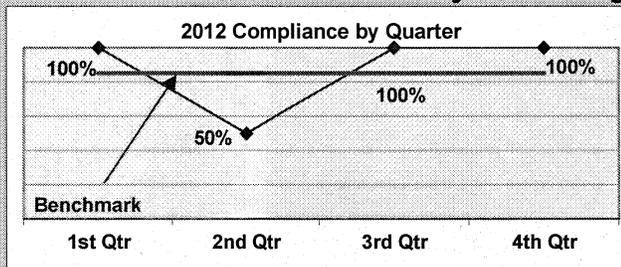
Lost Time First Report Filing Compliance



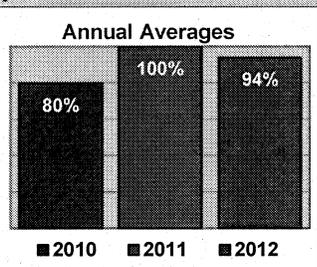
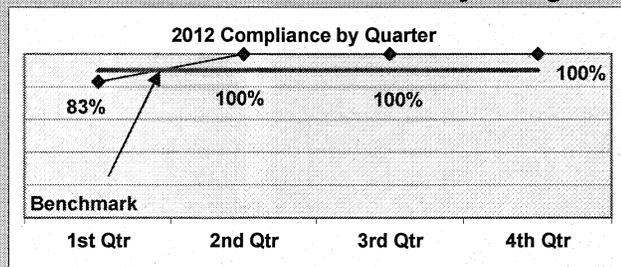
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

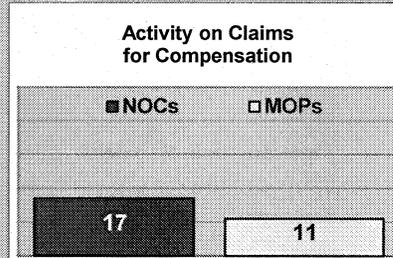
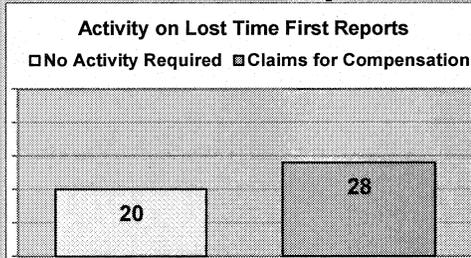
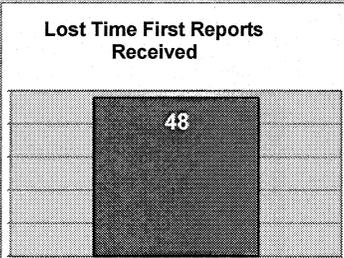
Helmsman Management Services is a third party administrator that administered claims in 2012 for the following rating companies:

Indemnity Ins. Co. of No. America
Liberty Insurance
New Hampshire Insurance

and self-insured employers:

Asplundh Tree Expert
Irving Oil
S. D. Warren

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

35%

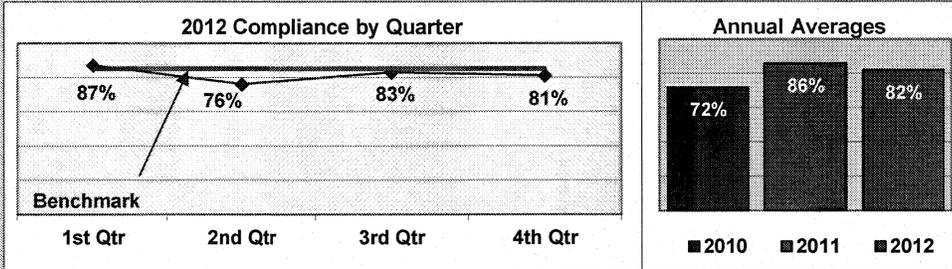
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

61%

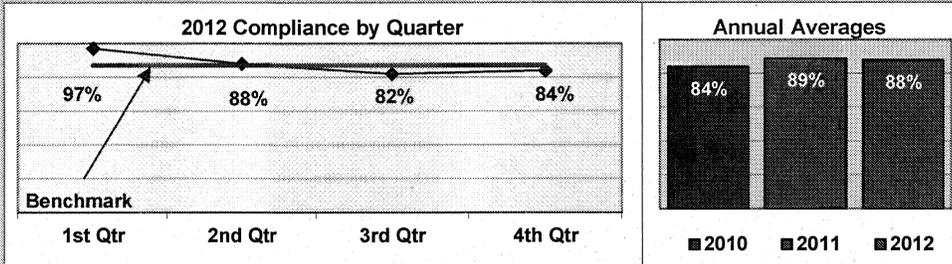
**Annual Compliance Report
01/01/2012 -12/31/2012**

LIBERTY MUTUAL INSURANCE

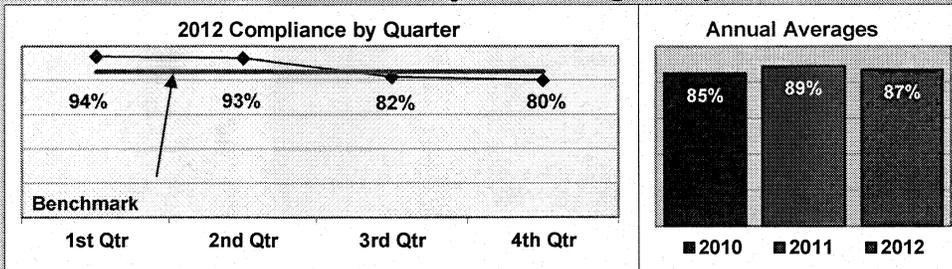
Lost Time First Report Filing Compliance



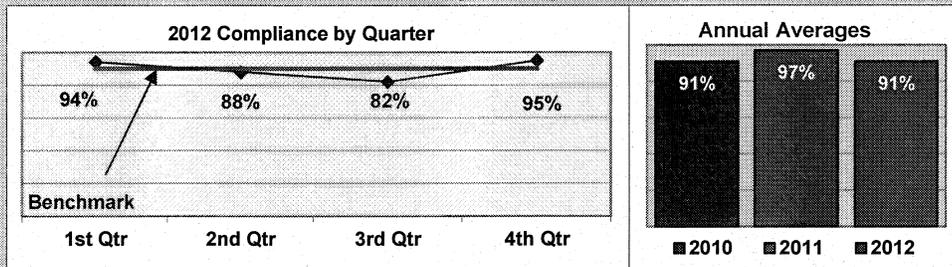
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

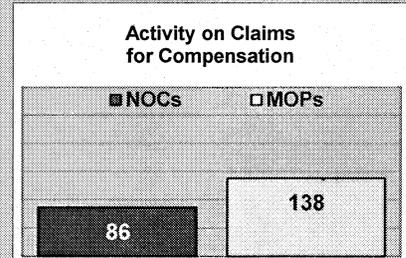
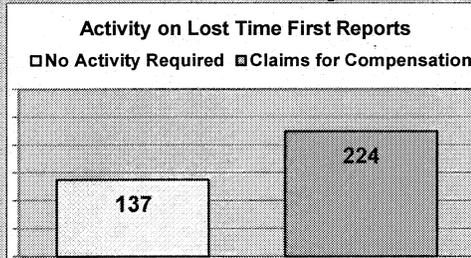
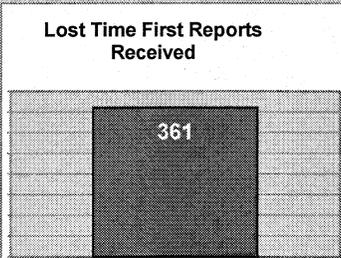
Liberty Mutual Insurance is an insurer that administered its own claims and used a third party to administer claims in 2012 under the following rating companies:

- Employers Insurance Co. of Wausau
- First Liberty Insurance
- Liberty Insurance
- Liberty Mutual Fire Insurance
- Liberty Mutual Insurance
- LM Insurance
- Wausau Business Insurance
- Wausau Underwriters Insurance

Liberty Mutual Insurance used the following third party in 2012:

Helmsman Management Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

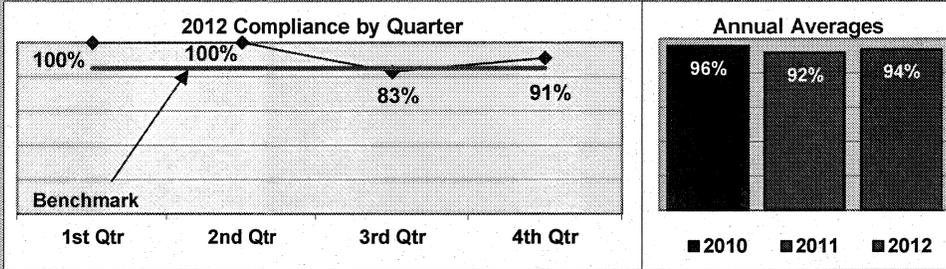
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

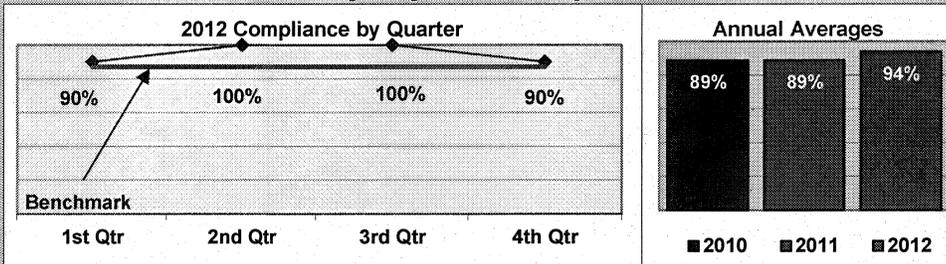
**Annual Compliance Report
01/01/2012 -12/31/2012**

MAINE AUTOMOBILE DEALERS ASSOCIATION

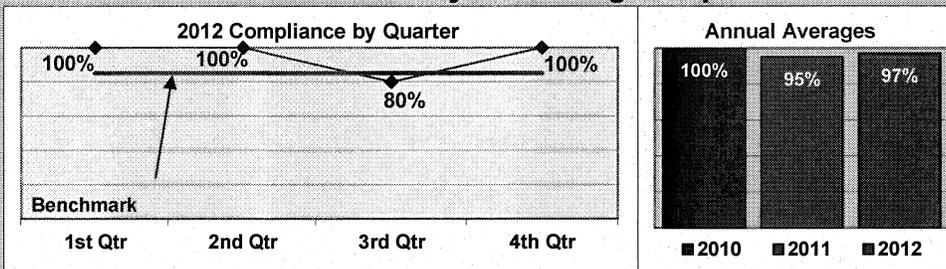
Lost Time First Report Filing Compliance



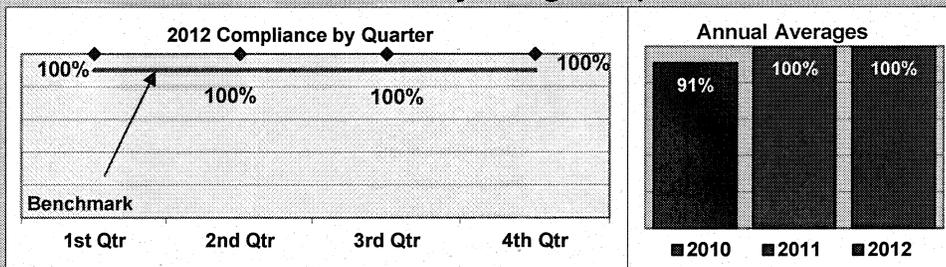
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



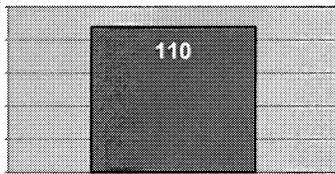
Summary

Maine Automobile Dealers Association is a trust of self-insured employers that administered claims in 2012 under the following name:

Maine Automobile Dealers

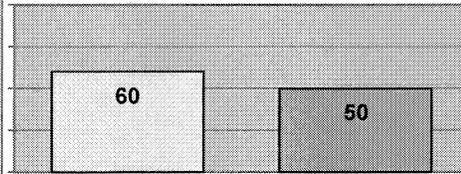
Utilization Analysis

Lost Time First Reports Received



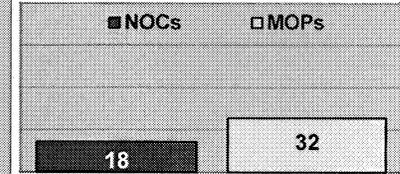
Activity on Lost Time First Reports

No Activity Required Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

16%

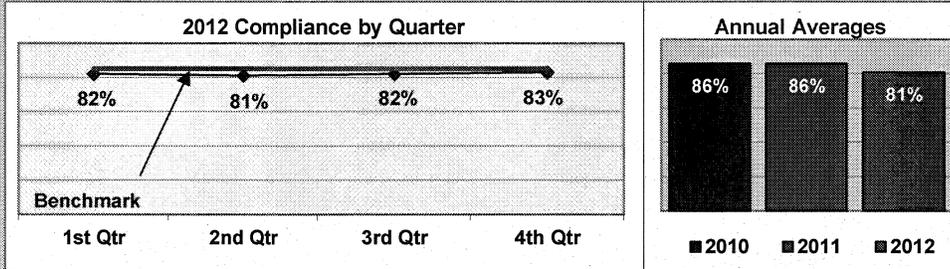
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

36%

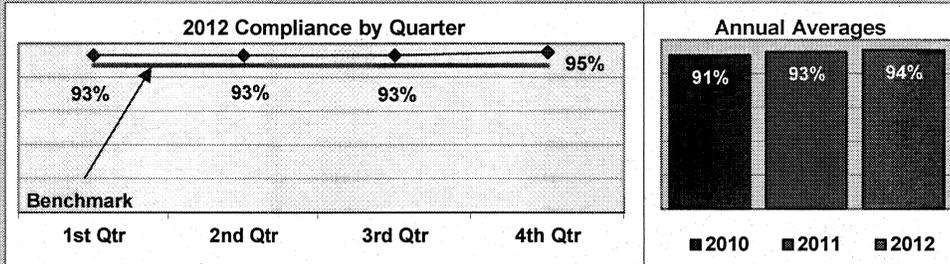
**Annual Compliance Report
01/01/2012 -12/31/2012**

MAINE EMPLOYERS' MUTUAL INSURANCE

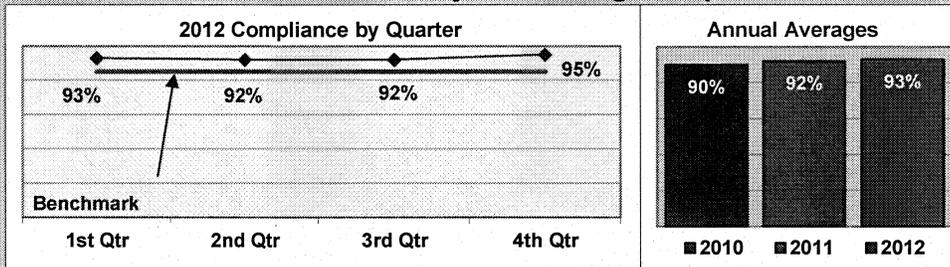
Lost Time First Report Filing Compliance



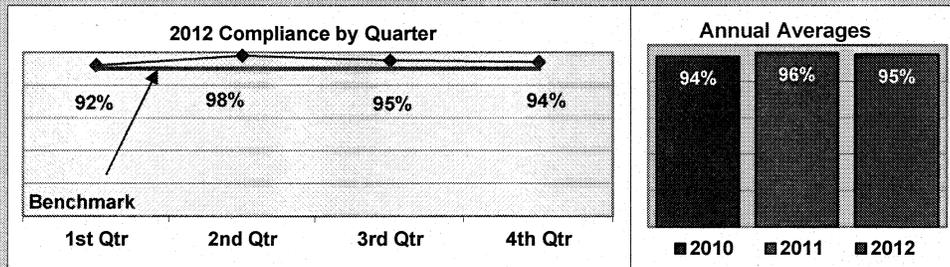
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

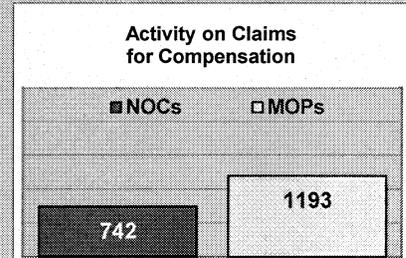
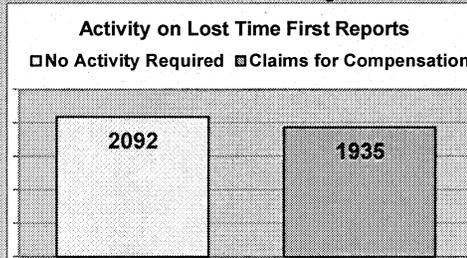
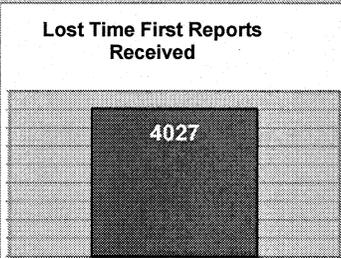


Summary

Maine Employers' Mutual Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Maine Employers Mutual Insurance
MEMIC Indemnity Company

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

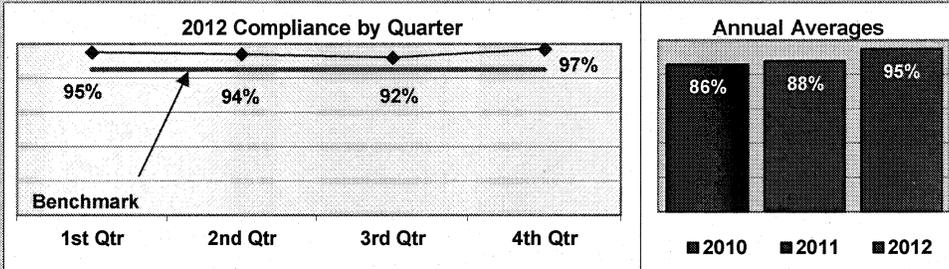
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

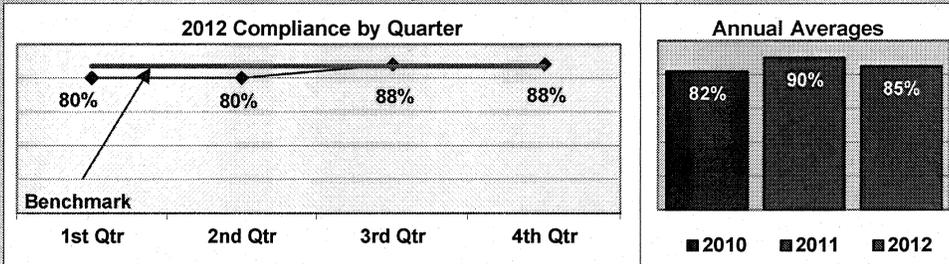
Annual Compliance Report
01/01/2012 -12/31/2012

MAINE HEALTHCARE ASSOCIATION

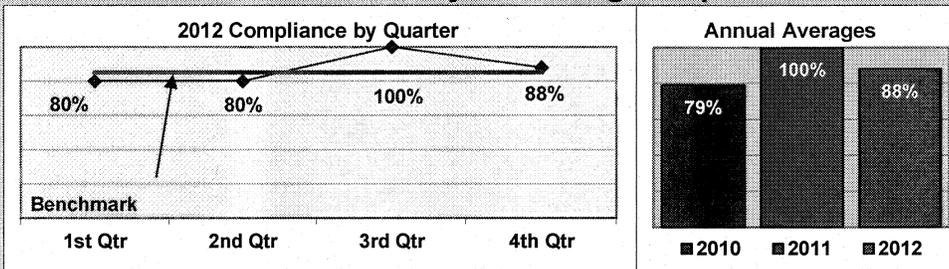
Lost Time First Report Filing Compliance



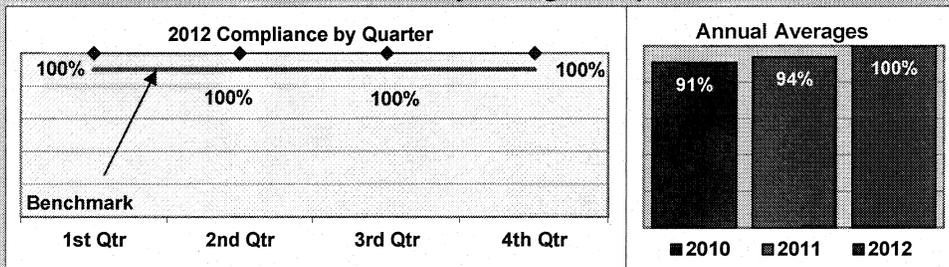
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

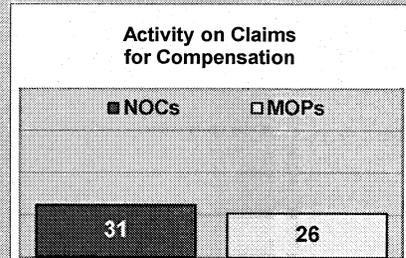
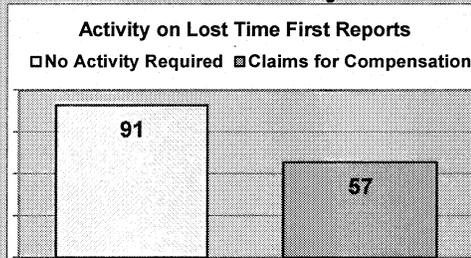
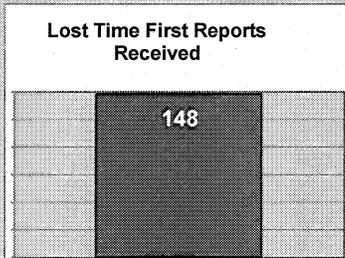


Summary

Maine HealthCare Association is a trust of self-insured employers that administered claims in 2012 under the following name:

MHCA Workers' Comp Fund

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

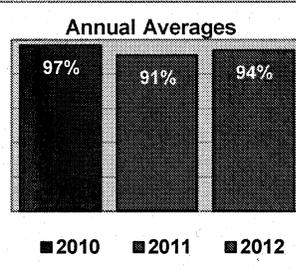
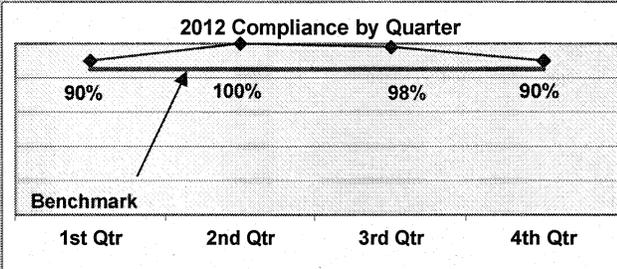
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

54%

**Annual Compliance Report
01/01/2012 -12/31/2012**

MAINE MOTOR TRANSPORT ASSOCIATION

Lost Time First Report Filing Compliance

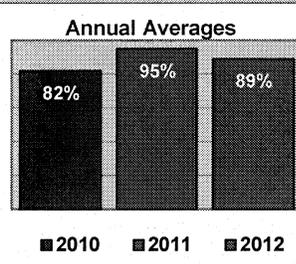
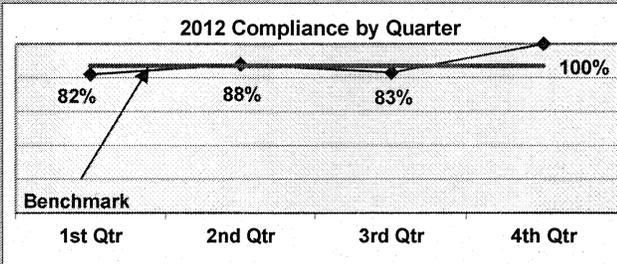


Summary

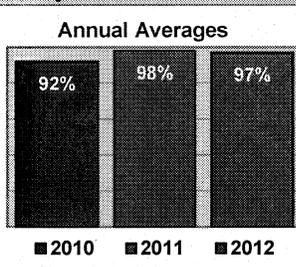
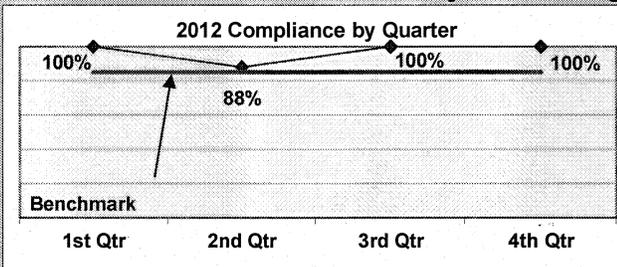
Maine Motor Transport Association is a trust of self-insured employers that administered claims in 2012 under the following name:

Maine Motor Transport WC Trust

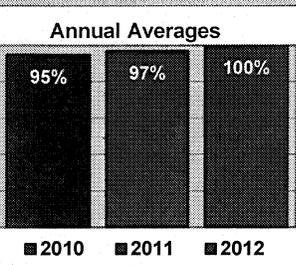
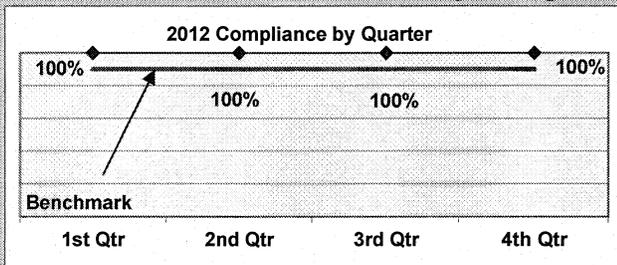
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

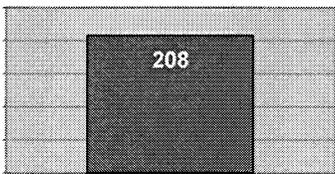


Initial Notice of Controversy Filing Compliance



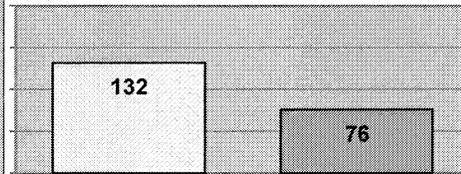
Utilization Analysis

Lost Time First Reports Received



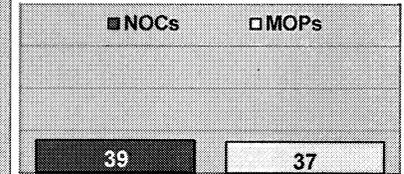
Activity on Lost Time First Reports

No Activity Required Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

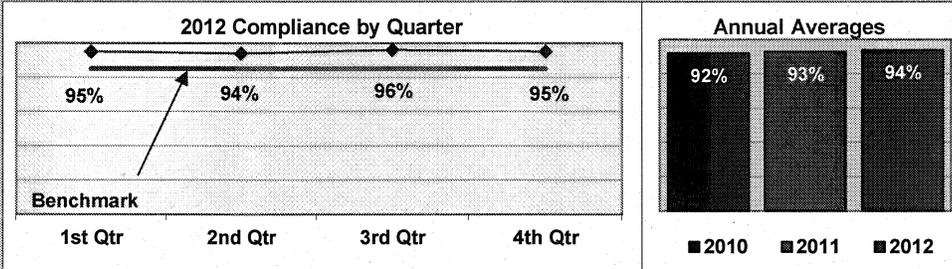
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

51%

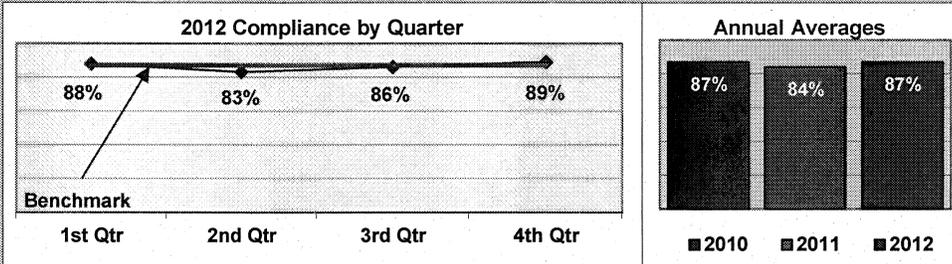
**Annual Compliance Report
01/01/2012 -12/31/2012**

MAINE MUNICIPAL ASSOCIATION

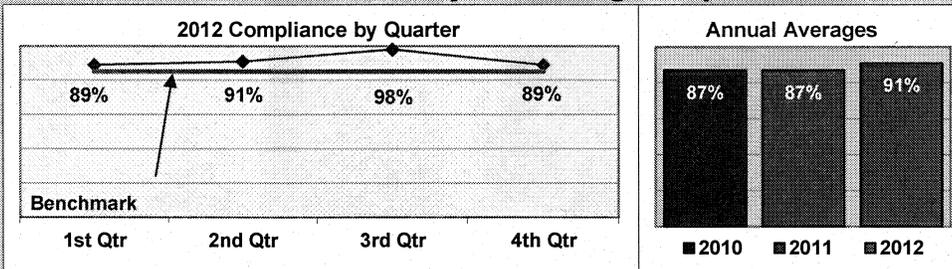
Lost Time First Report Filing Compliance



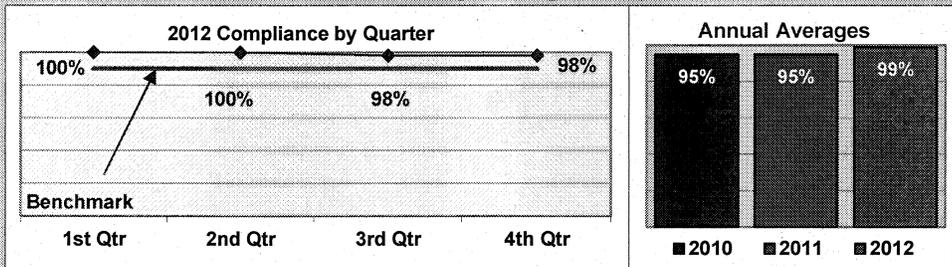
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

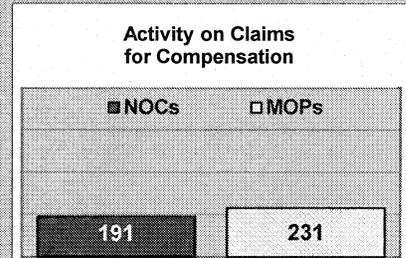
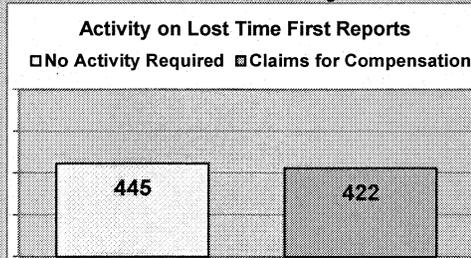
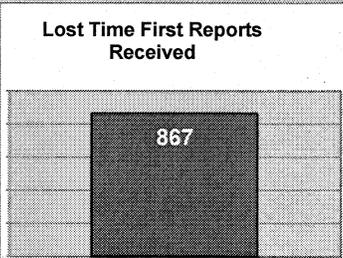


Summary

Maine Municipal Association is a trust of self-insured employers that administered claims in 2012 under the following names:

Maine Municipal Association
Portland, City of

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

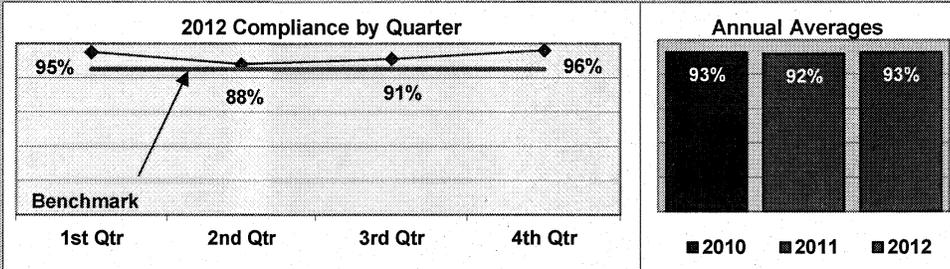
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

45%

**Annual Compliance Report
01/01/2012 -12/31/2012**

MAINE SCHOOL MANAGEMENT ASSOCIATION

Lost Time First Report Filing Compliance

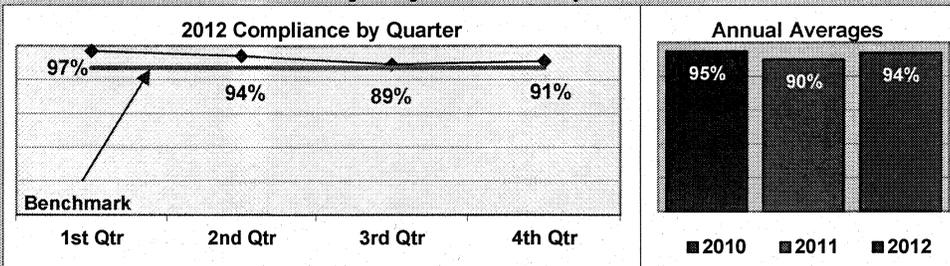


Summary

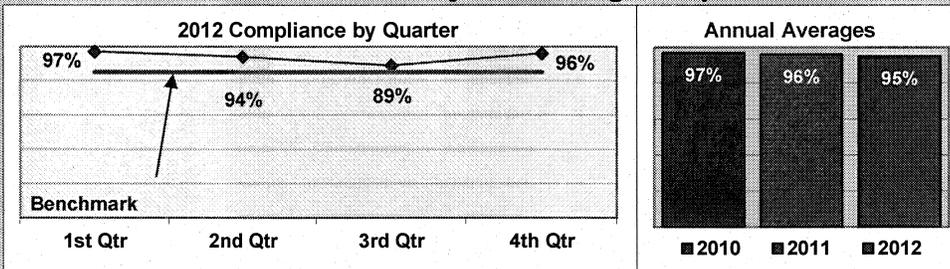
Maine School Management Association is a trust of self-insured employers that administered claims in 2012 under the following name:

Maine School Management Assoc.

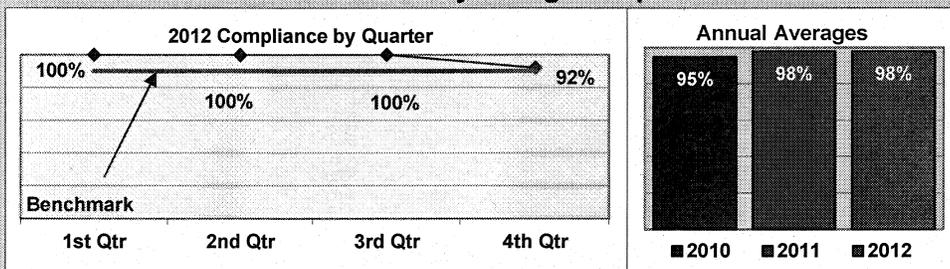
Initial Indemnity Payment Compliance



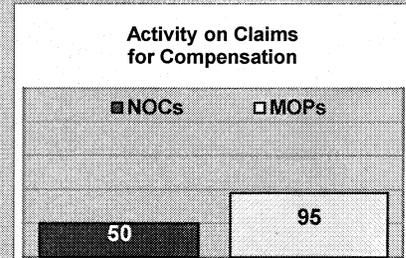
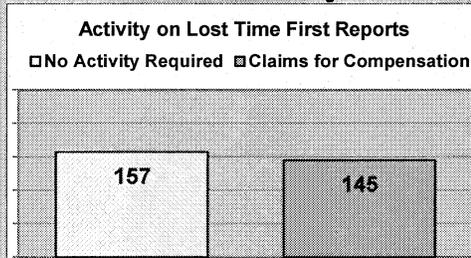
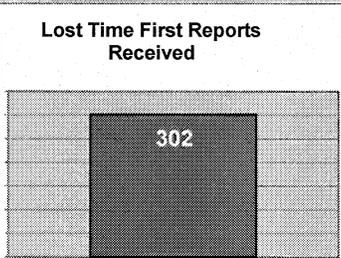
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

17%

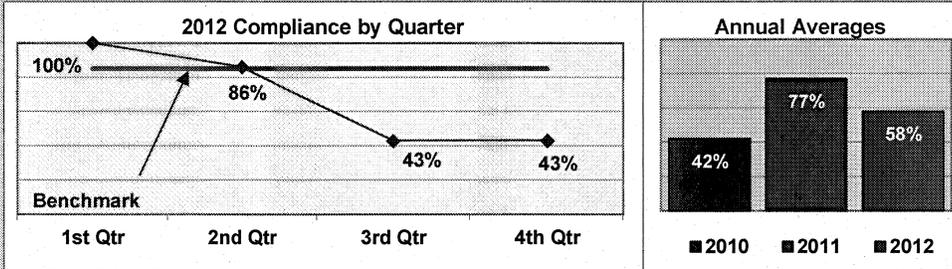
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

**Annual Compliance Report
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MEADOWBROOK

Lost Time First Report Filing Compliance

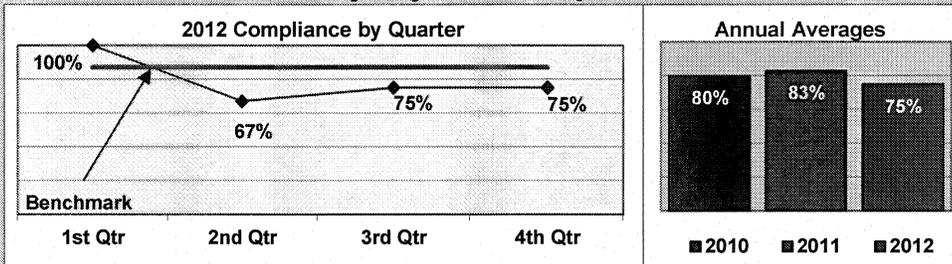


Summary

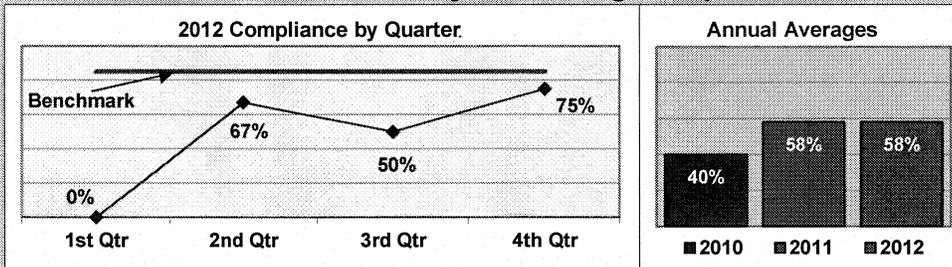
Meadowbrook is an insurer that administered its own claims in 2012 under the following rating company:

Star Insurance

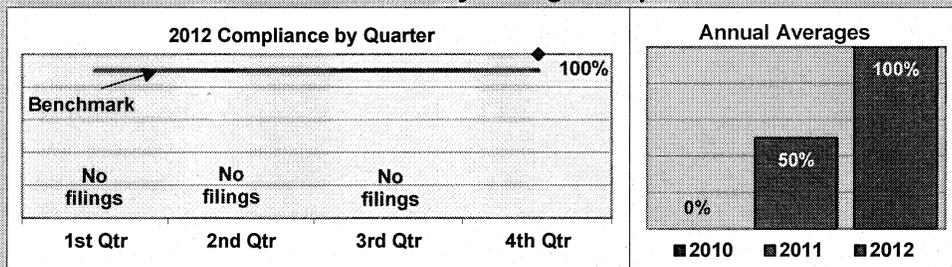
Initial Indemnity Payment Compliance



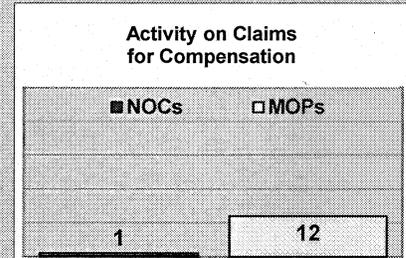
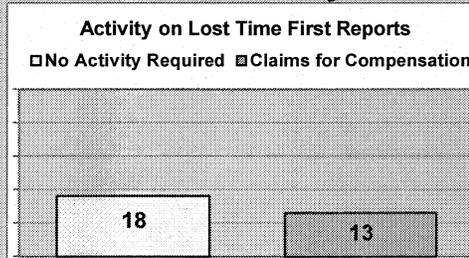
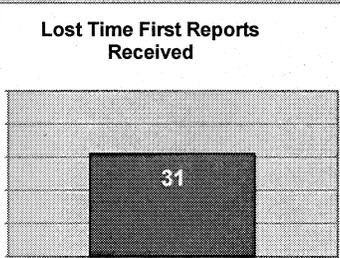
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

3%

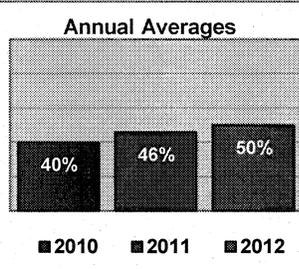
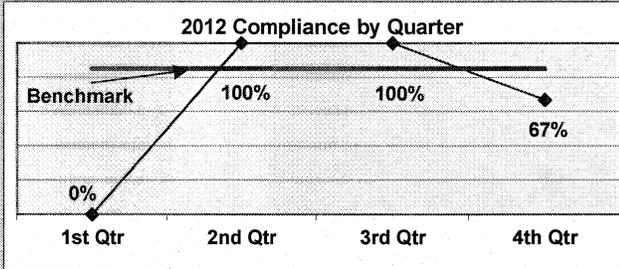
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

8%

Annual Compliance Report 01/01/2012 -12/31/2012

NGM INSURANCE

Lost Time First Report Filing Compliance

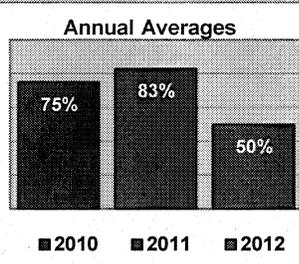
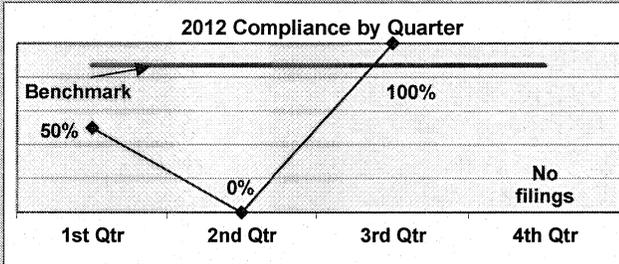


Summary

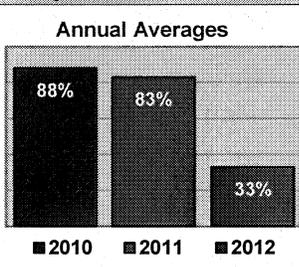
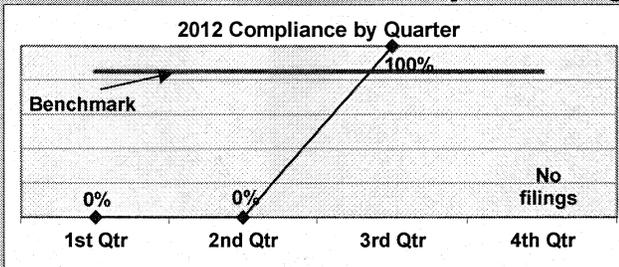
NGM Insurance is an insurer that administered its own claims in 2012 under the following rating company:

NGM Insurance

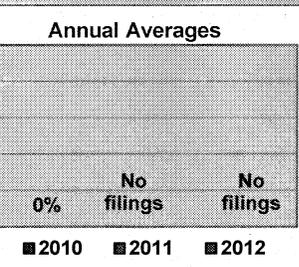
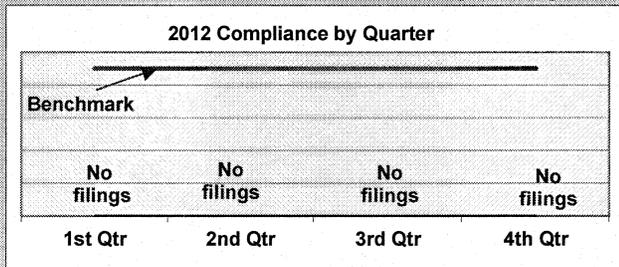
Initial Indemnity Payment Compliance



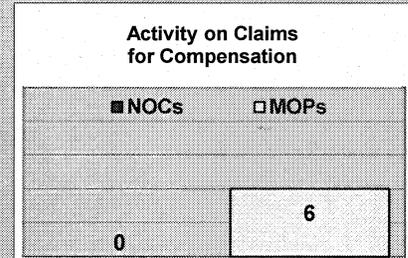
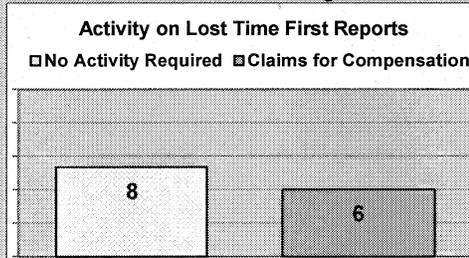
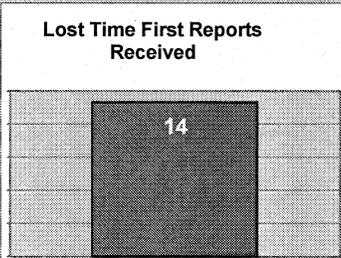
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%

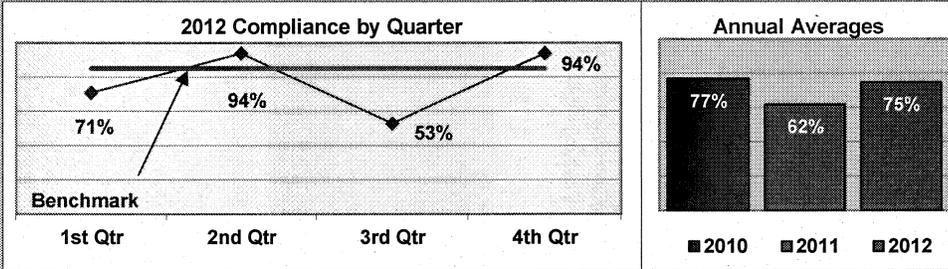
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

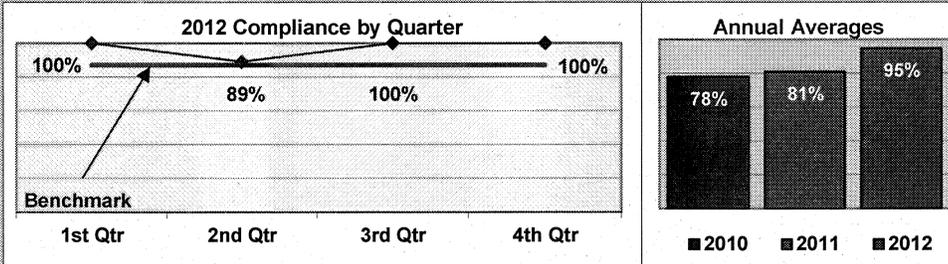
**Annual Compliance Report
01/01/2012 -12/31/2012**

OLD REPUBLIC INSURANCE

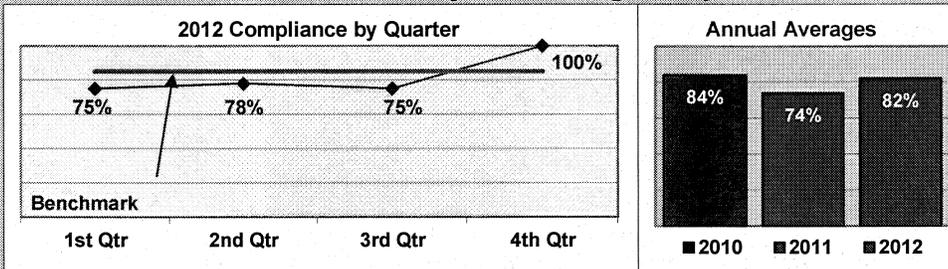
Lost Time First Report Filing Compliance



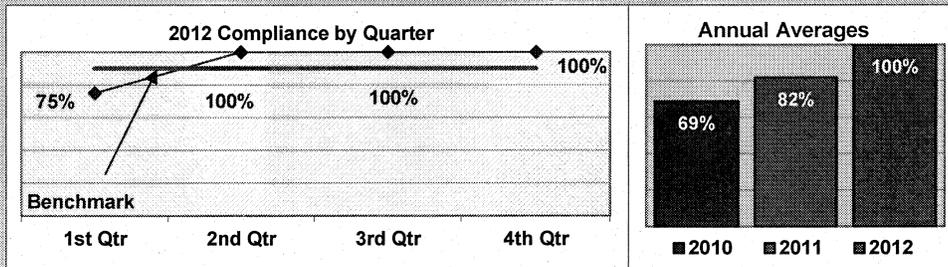
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

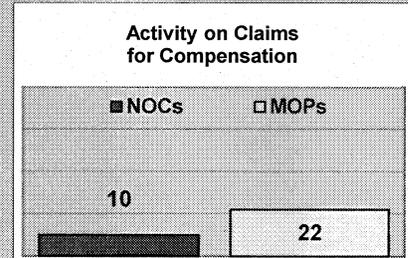
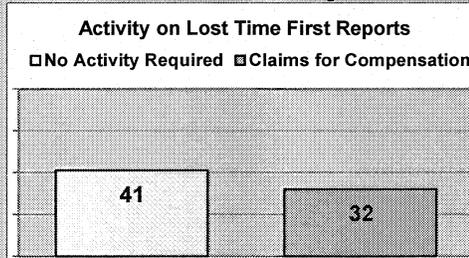
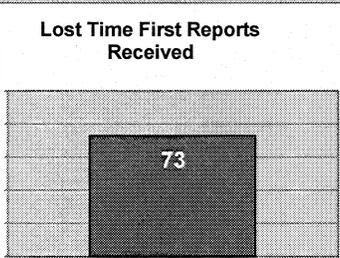
Old Republic Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

Old Republic General Insurance
Old Republic Insurance

Old Republic Insurance used the following third parties in 2012:

Broadspire Services
Cannon Cochran Management Svcs.
ESIS
Gallagher Bassett Services
Ryder Services
Sedgwick Claims Management
Underwriters Safety & Claims

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

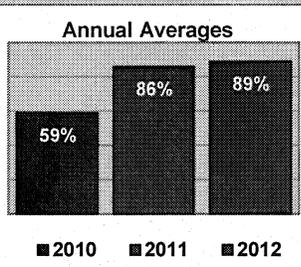
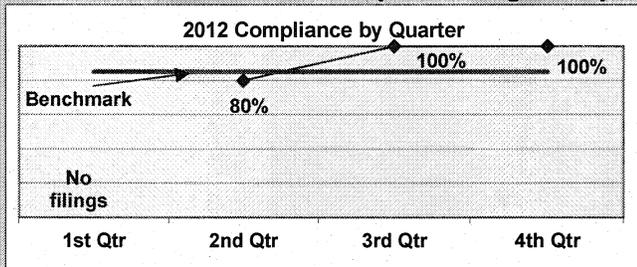
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

31%

**Annual Compliance Report
01/01/2012 -12/31/2012**

PATRIOT INSURANCE

Lost Time First Report Filing Compliance

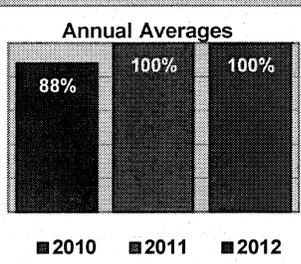
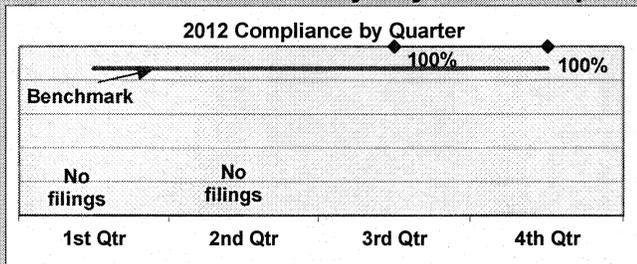


Summary

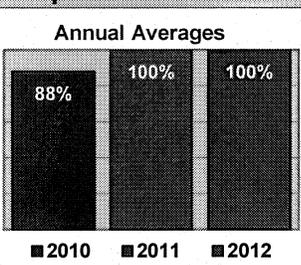
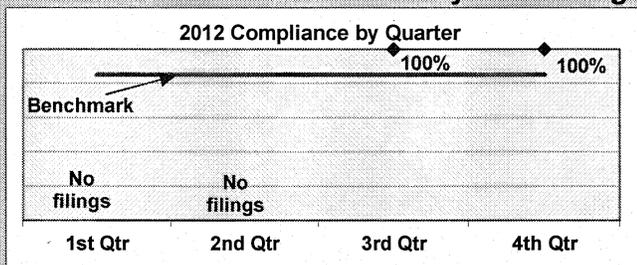
Patriot Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Frankenmuth Mutual Insurance
Patriot Insurance

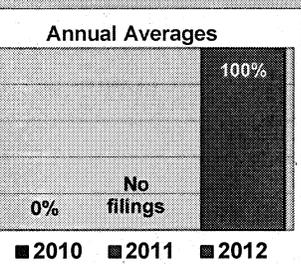
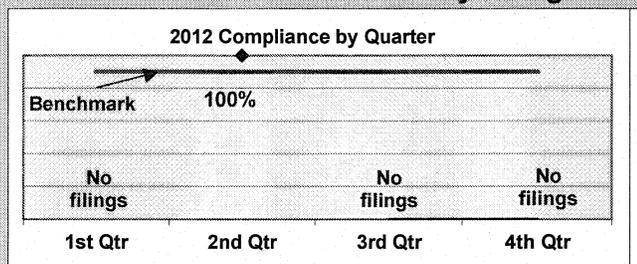
Initial Indemnity Payment Compliance



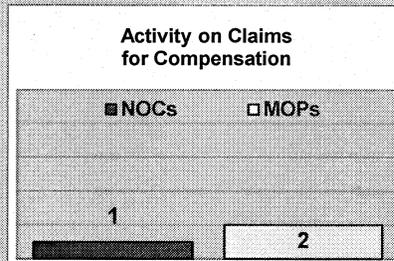
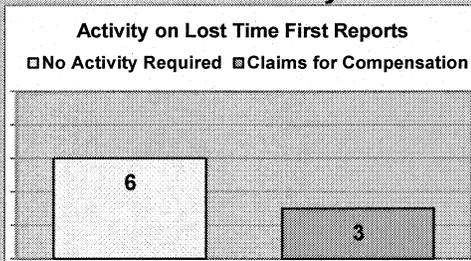
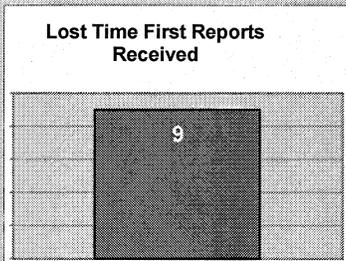
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

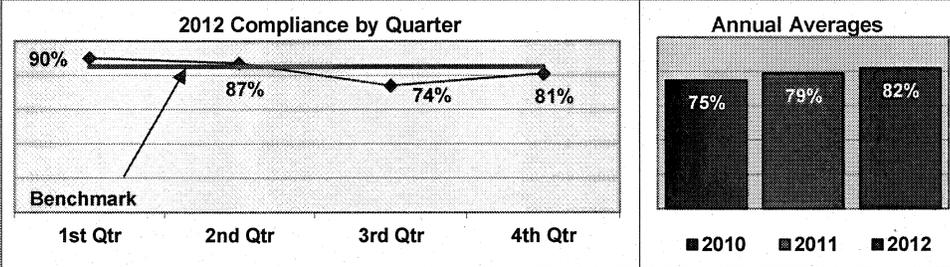
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

33%

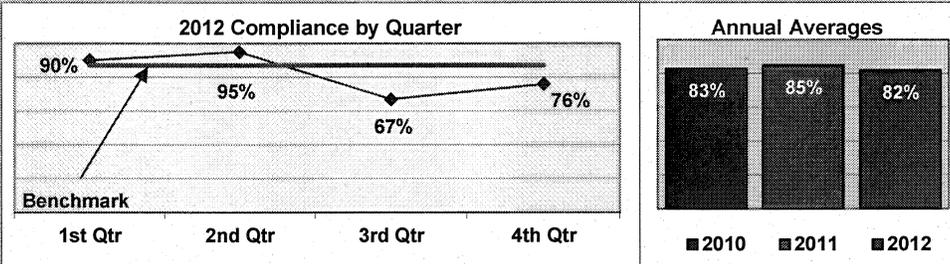
**Annual Compliance Report
01/01/2012 -12/31/2012**

PEERLESS INSURANCE

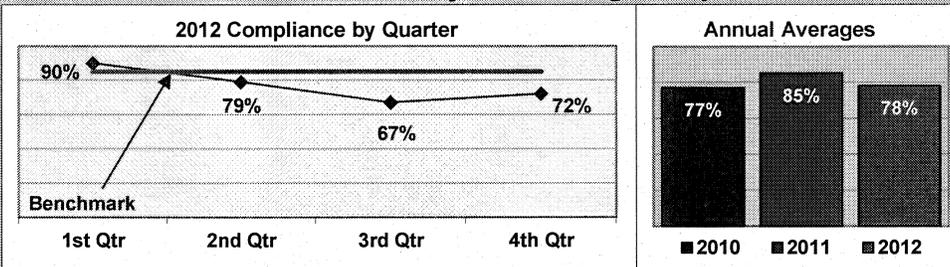
Lost Time First Report Filing Compliance



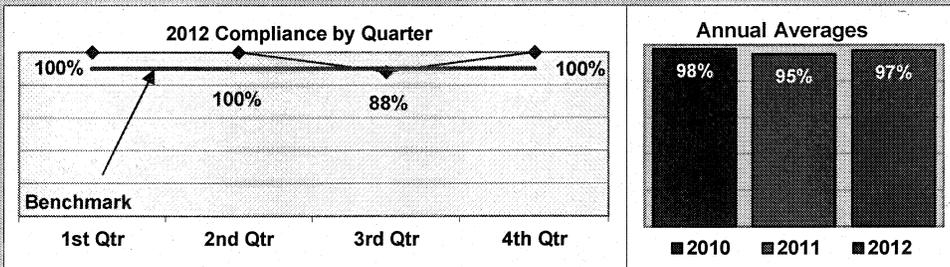
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

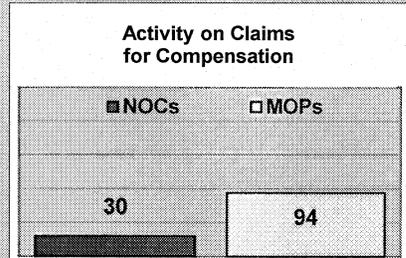
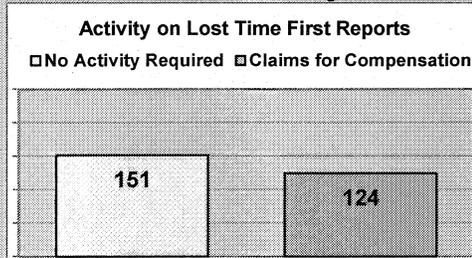
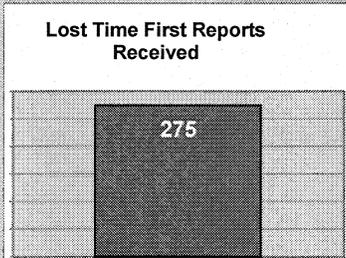


Summary

Peerless Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

- Excelsior Insurance
- Netherlands Insurance
- Peerless Indemnity
- Peerless Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

11%

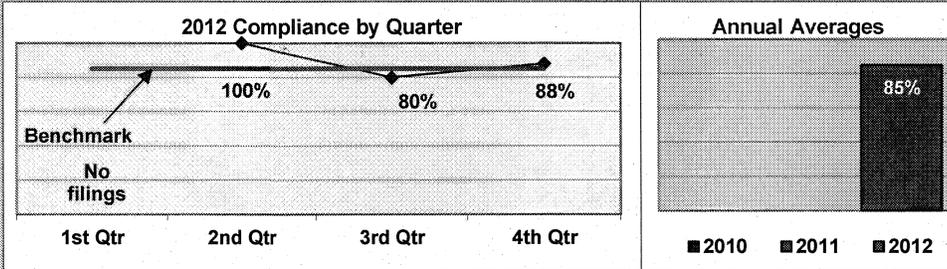
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

24%

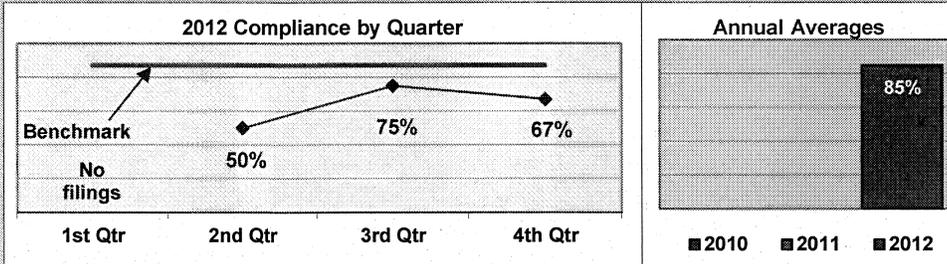
**Annual Compliance Report
01/01/2012 -12/31/2012**

PENNSYLVANIA MANUFACTURING ASSOCIATION

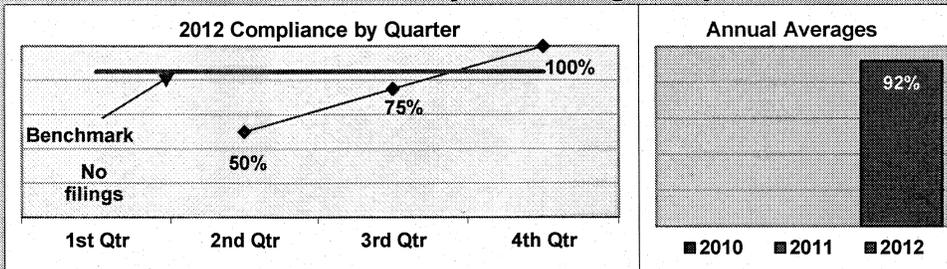
Lost Time First Report Filing Compliance



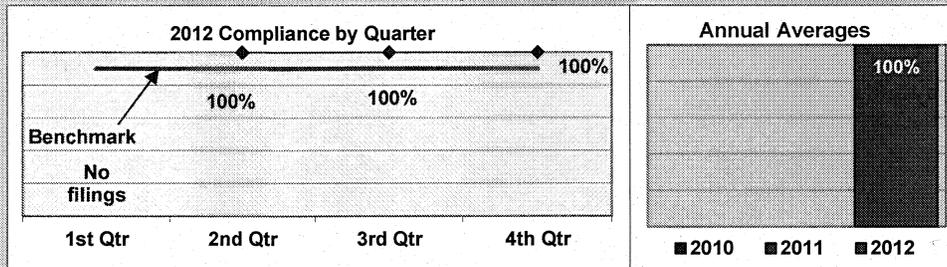
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

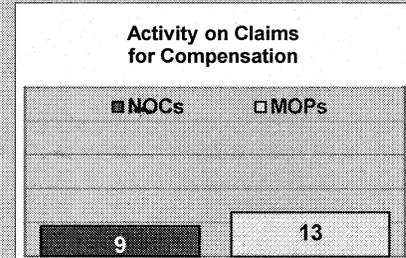
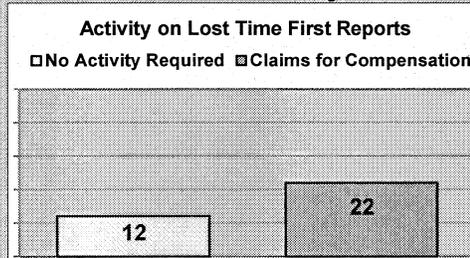
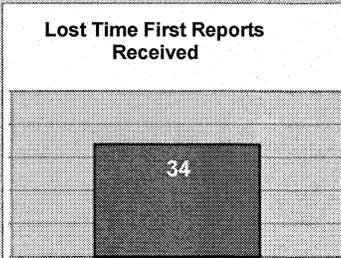
Pennsylvania Manufacturing Association is an insurer that used third parties to administer claims in 2012 under the following rating companies:

Pennsylvania Mfg. Assn. Ins. Co.
Pennsylvania Mfg. Indemnity Co.

Pennsylvania Manufacturing Association used the following third parties in 2012:

Gallagher Bassett Services
F.A. Richard

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

26%

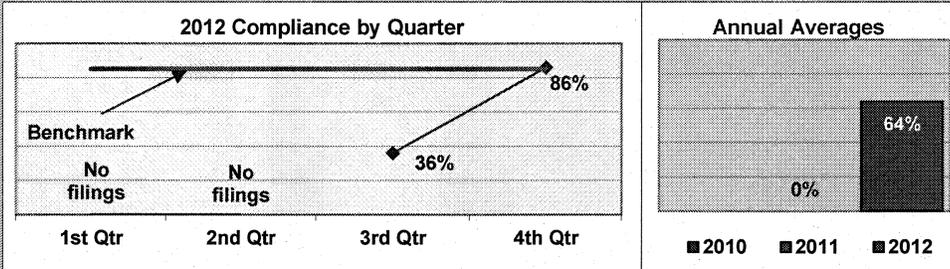
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

41%

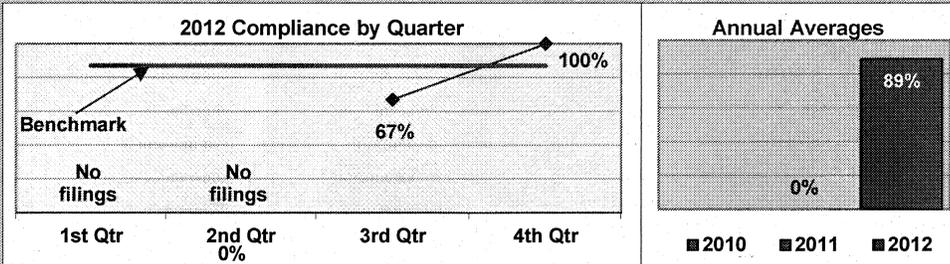
Annual Compliance Report
01/01/2012 -12/31/2012

PRAETORIAN INSURANCE

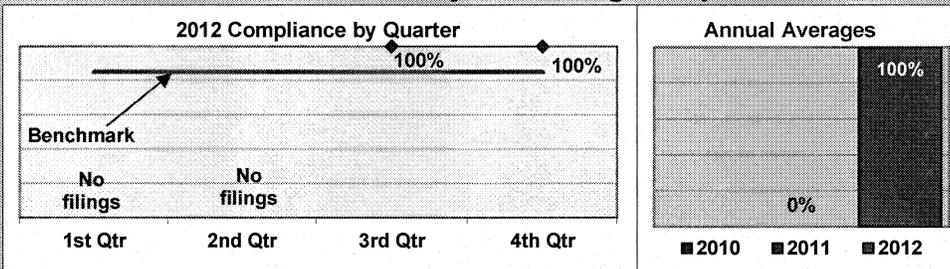
Lost Time First Report Filing Compliance



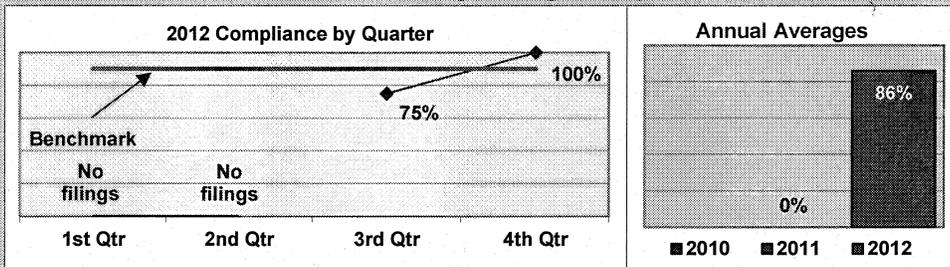
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

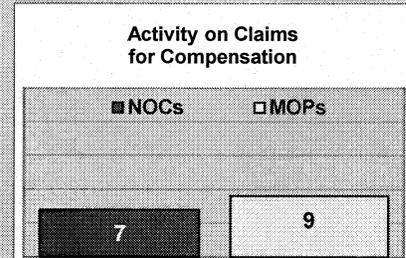
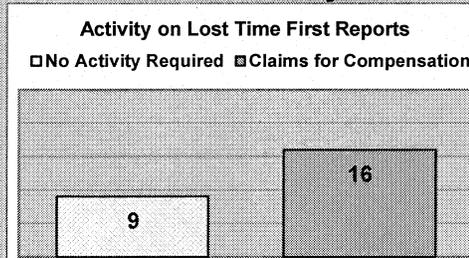
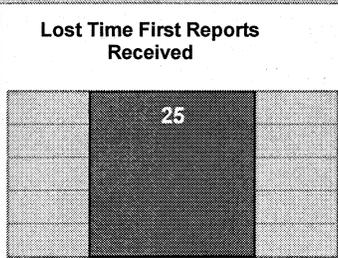
Praetorian Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

Praetorian Insurance

Praetorian Insurance used the following third parties in 2012:

Gallagher Bassett Services
Sedgwick Claims Management

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

28%

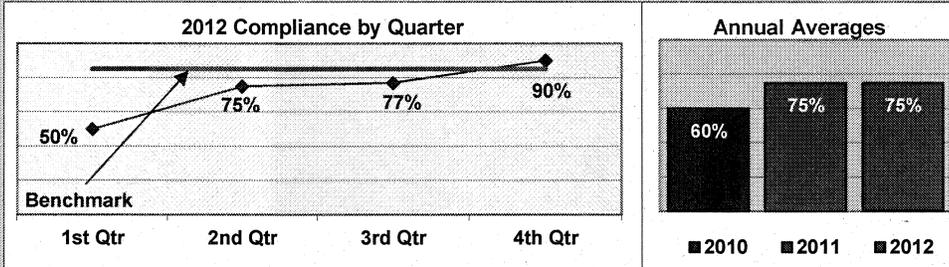
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

44%

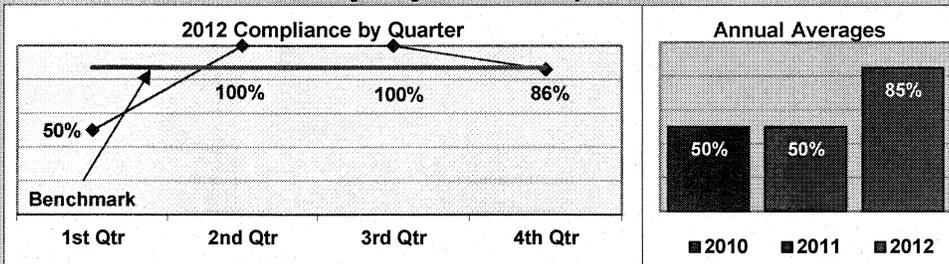
**Annual Compliance Report
01/01/2012 -12/31/2012**

SAFETY NATIONAL INSURANCE

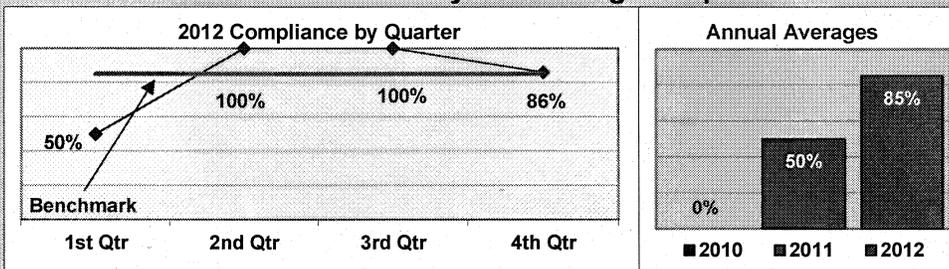
Lost Time First Report Filing Compliance



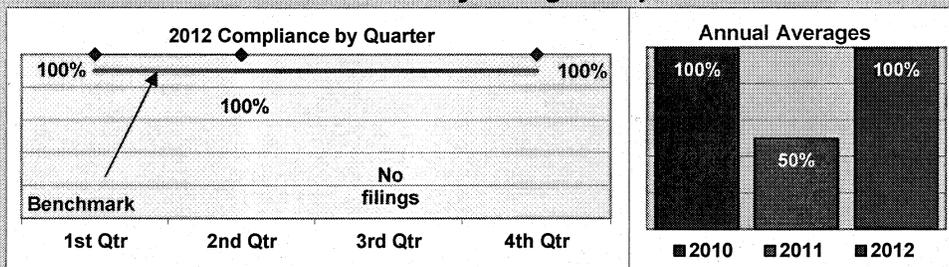
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

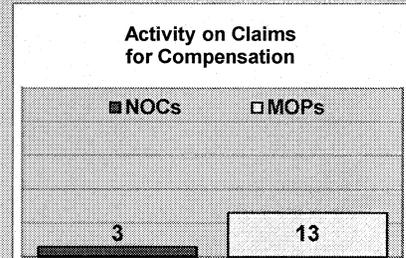
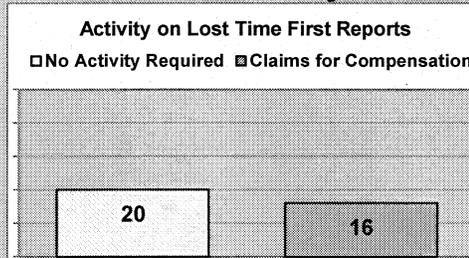
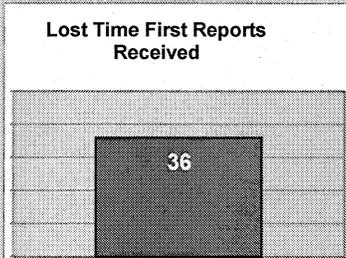
Safety National Insurance is an insurer that used third parties to administer claims in 2012 under the following rating company:

Safety National Casualty

Safety National Insurance used the following third parties in 2012:

- Broadspire Services
- Cannon Cochran Management Svcs.
- Corvel
- Gallagher Bassett Services
- Sedgwick Claims Management
- The Frank Gates Service Company

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

8%

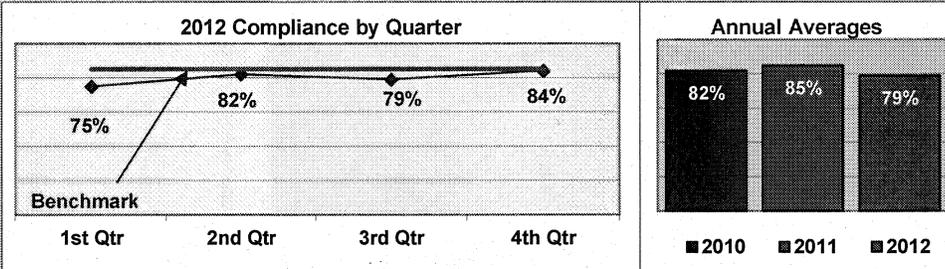
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

19%

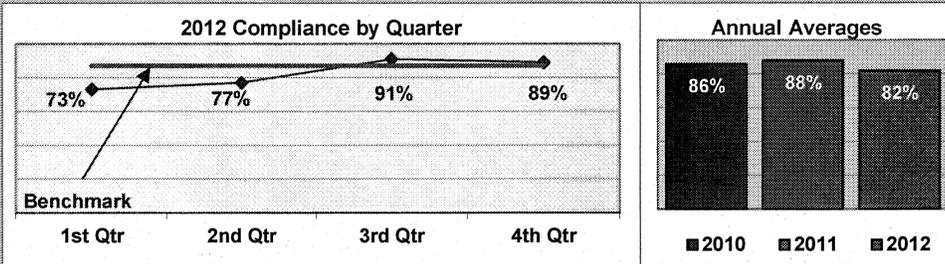
**Annual Compliance Report
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SEDGWICK CLAIMS MANAGEMENT SERVICES

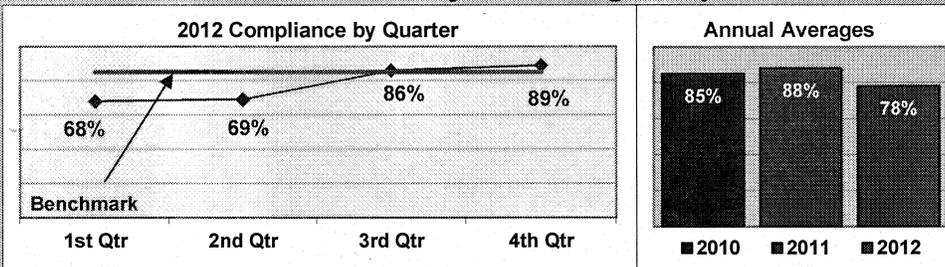
Lost Time First Report Filing Compliance



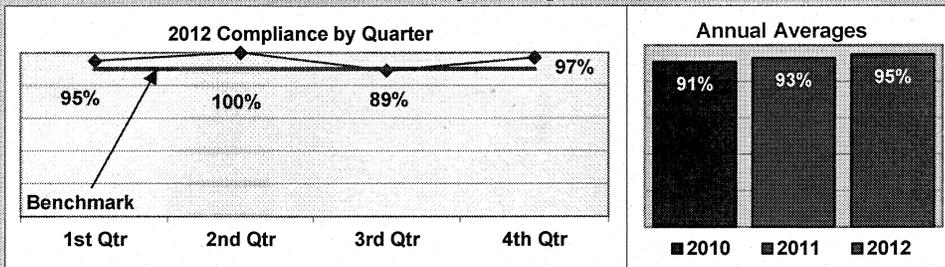
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

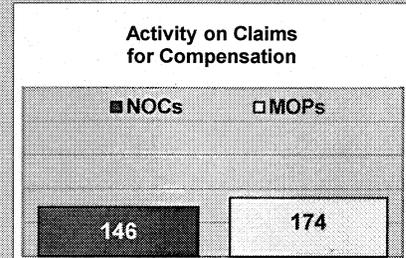
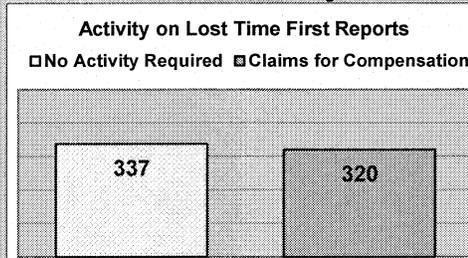
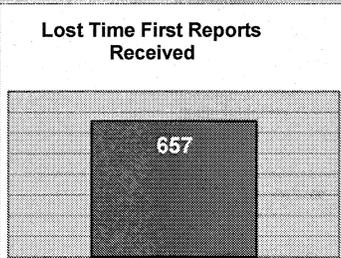
Sedgwick Claims Management Services is a third party administrator that administered claims in 2012 for the following rating companies:

- ACE American Insurance
- American Zurich Insurance
- Arch Insurance Company
- Commerce & Industry Insurance
- Electric Insurance
- Everest National Insurance
- Fidelity & Guaranty Insurance
- Hartford Insurance of the Midwest
- Illinois National Insurance
- Indemnity Ins. Co. of No. America
- Ins. Co. of the State of Pennsylvania
- National Union Fire Ins. Co. of Pitts.
- New Hampshire Insurance
- Old Republic Insurance
- Praetorian Insurance
- Safety National Casualty
- Standard Fire Insurance
- Trumbull Insurance
- XL Specialty Insurance Co.
- Zurich American Insurance

and self-insured employers:

- BJME Operating Corporation
- Evonik Cyro LLC
- Federal Express Corporation
- Fraser Paper Limited
- Great Northern Nekoosa Corp.
- Interface Fabric Group
- Keybank National Association
- NewPage Corporation
- Shaw's Supermarkets
- Tambrands

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

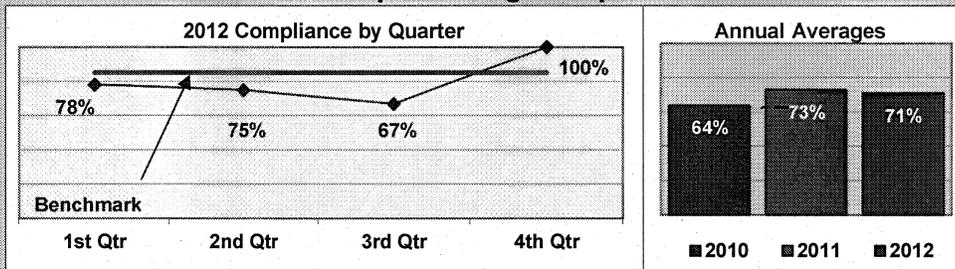
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

46%

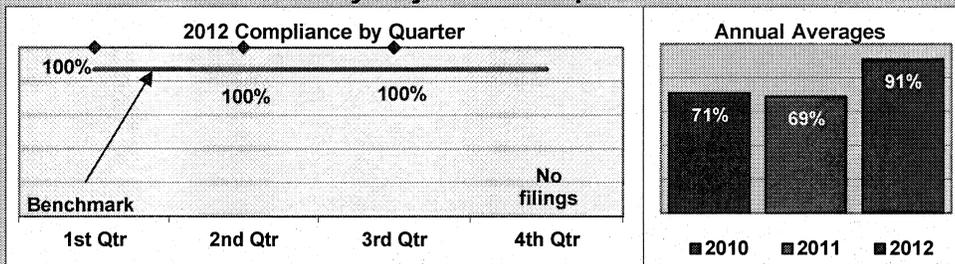
Annual Compliance Report
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SENTRY INSURANCE

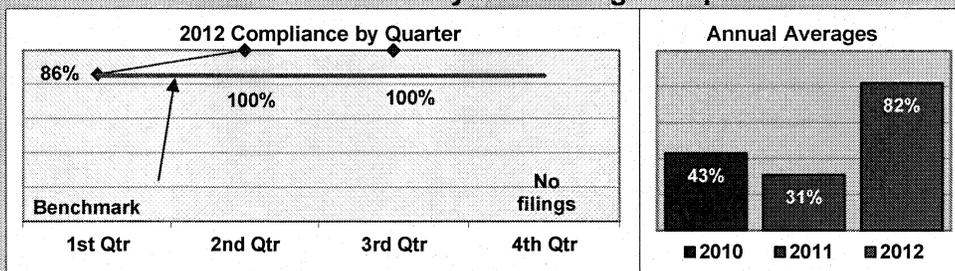
Lost Time First Report Filing Compliance



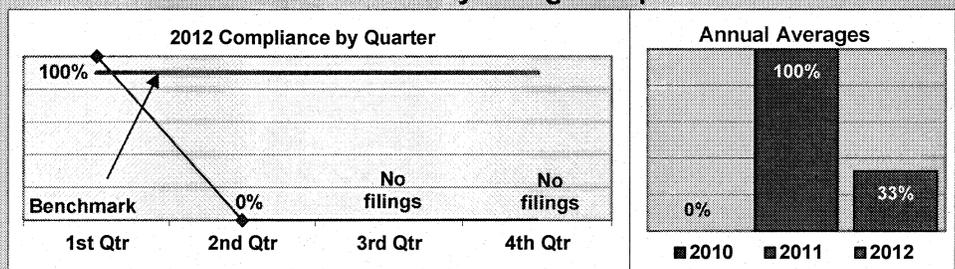
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

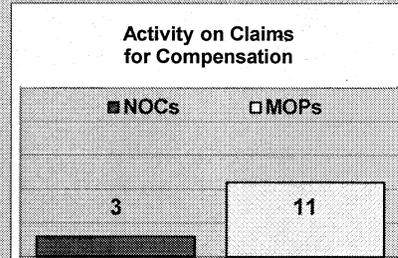
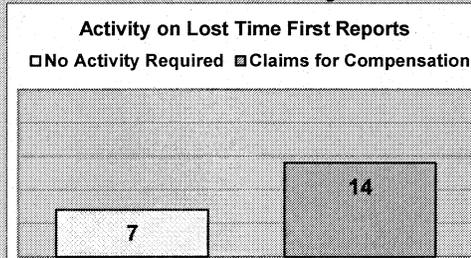
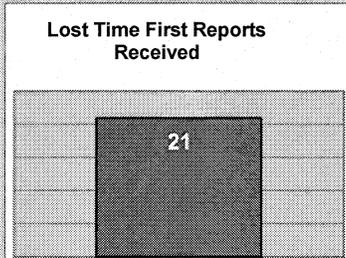


Summary

Sentry Insurance is an insurer that administered its own claims in 2012 under the following rating companies:

Sentry Casualty Company
Sentry Insurance A Mutual Company
Sentry Select Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

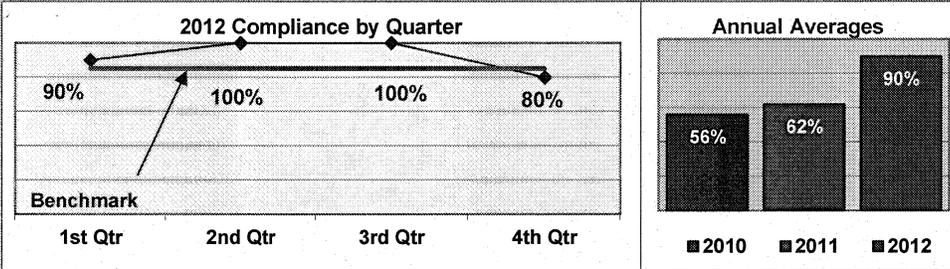
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

21%

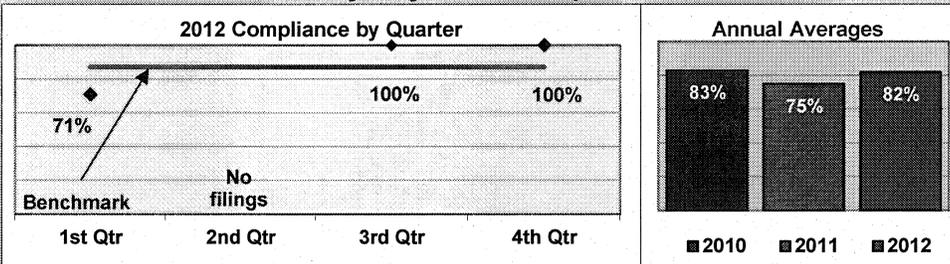
**Annual Compliance Report
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SPARTA INSURANCE

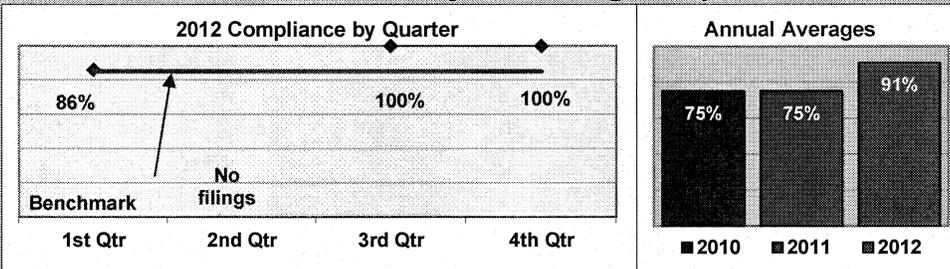
Lost Time First Report Filing Compliance



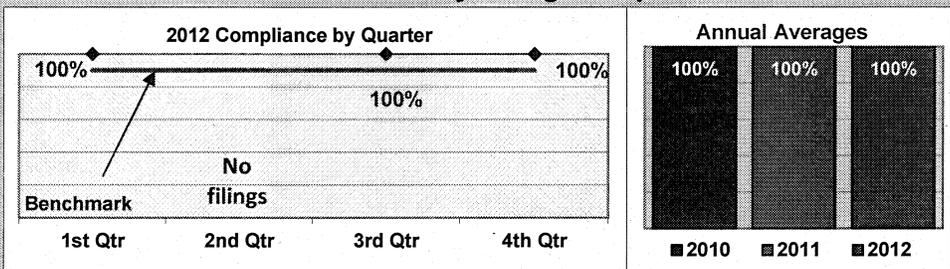
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

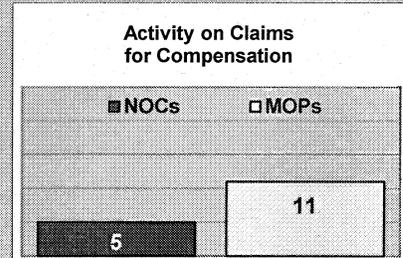
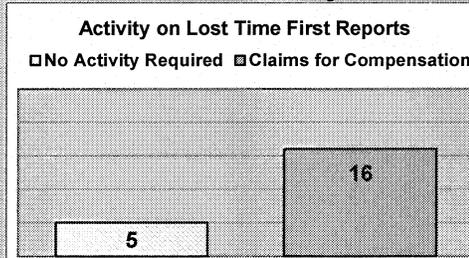
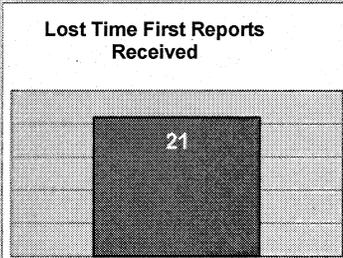
Sparta Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

American Employers Insurance
Sparta Insurance

Sparta Insurance used the following third parties in 2012:

Cottingham & Butler Services
Gallagher Bassett Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

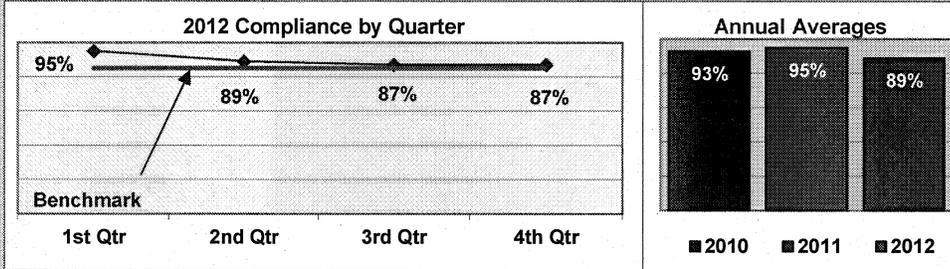
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

31%

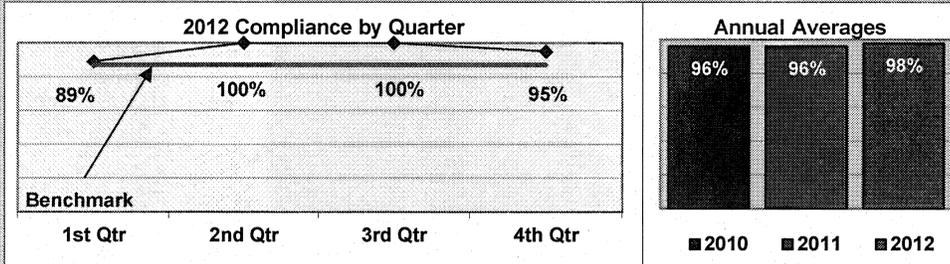
**Annual Compliance Report
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STATE OF MAINE WORKERS' COMPENSATION TRUST

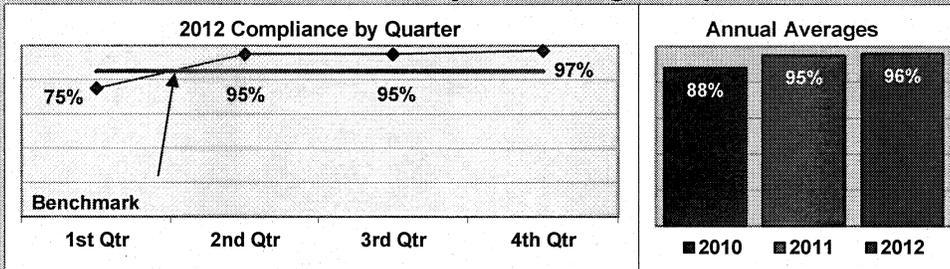
Lost Time First Report Filing Compliance



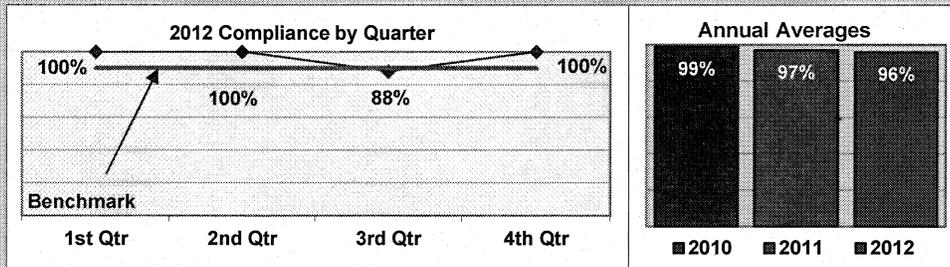
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

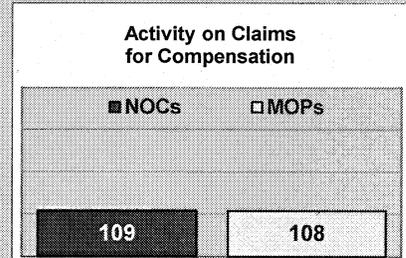
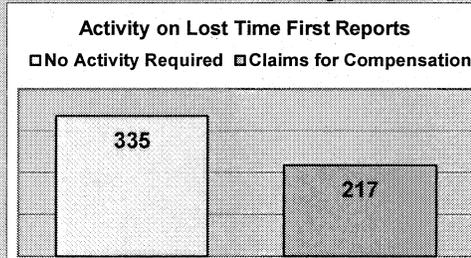
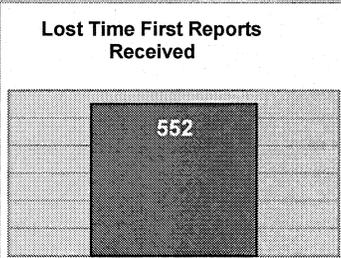


Summary

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2012 under the following name:

State of Maine Workers' Comp. Div.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

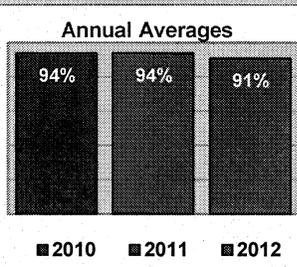
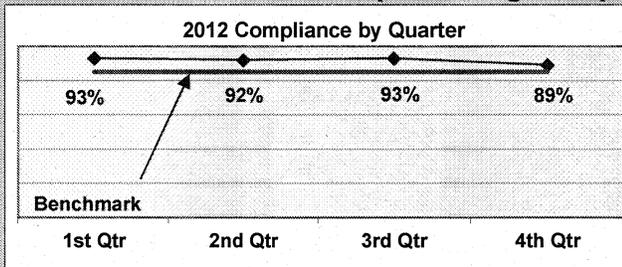
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

50%

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SYNERNET

Lost Time First Report Filing Compliance

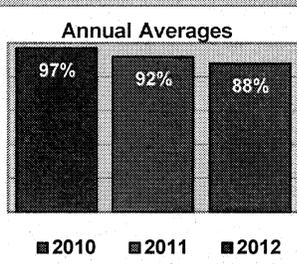
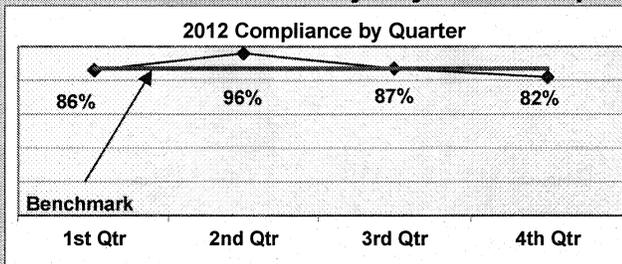


Summary

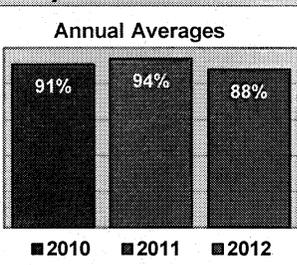
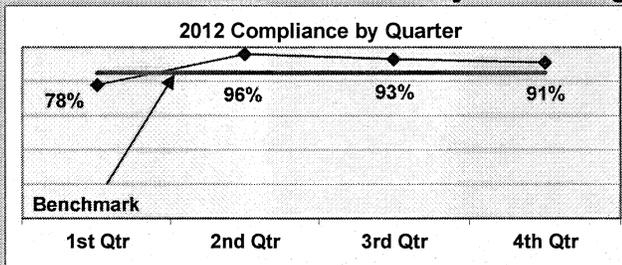
Synernet is a third party administrator that administered claims in 2012 for the following self-insured employers:

MaineHealth Workers' Comp.
St. Mary's Health System
Synernet Workers' Comp Fund

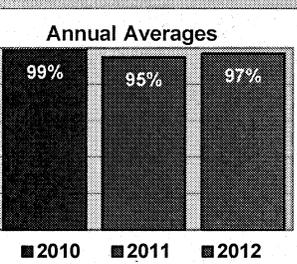
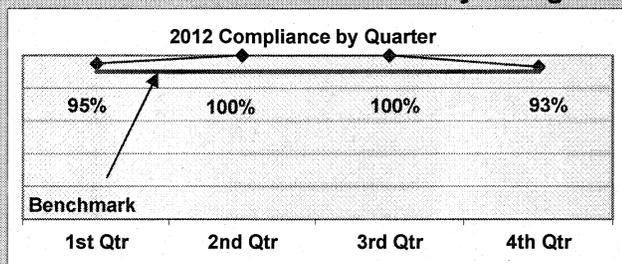
Initial Indemnity Payment Compliance



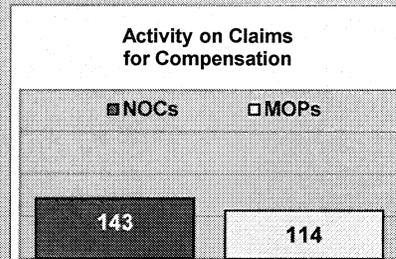
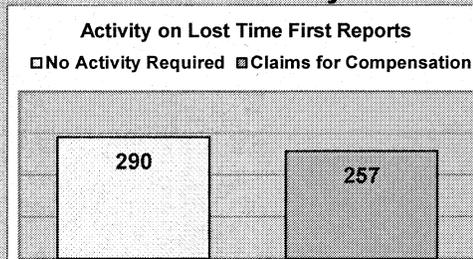
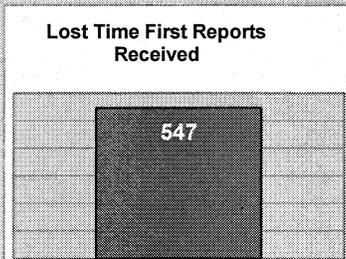
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

26%

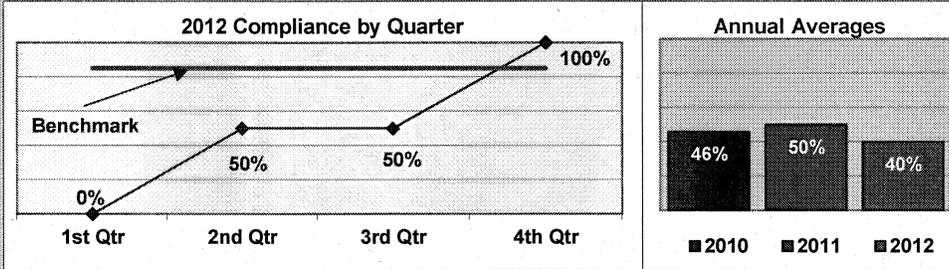
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

56%

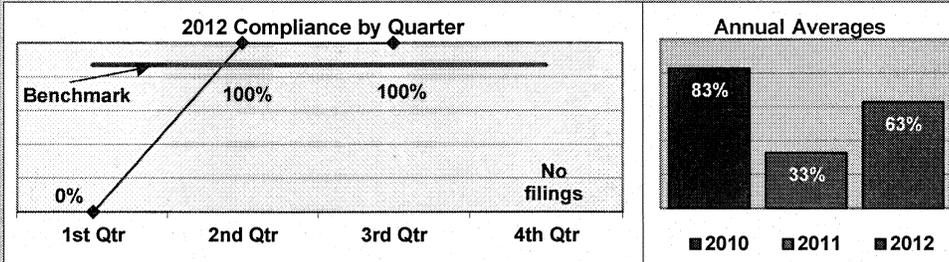
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THE FRANK GATES SERVICE COMPANY

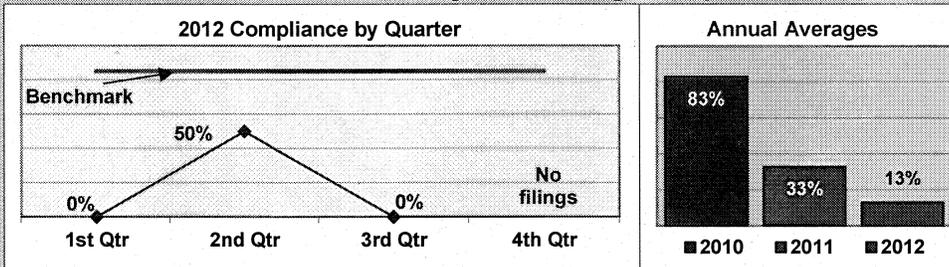
Lost Time First Report Filing Compliance



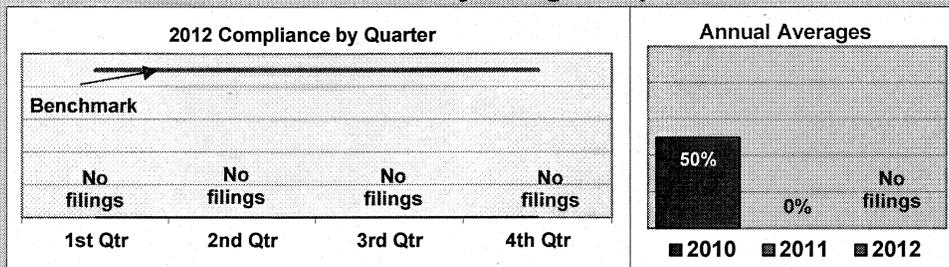
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

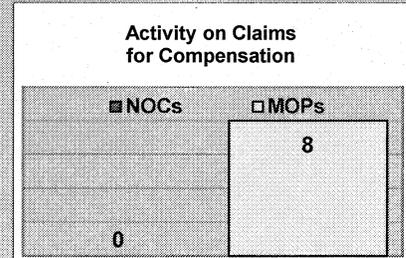
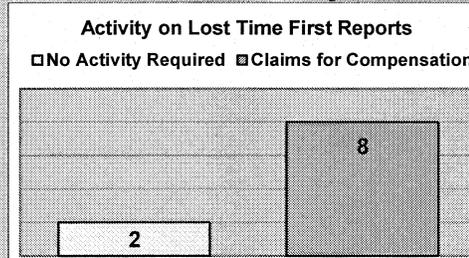
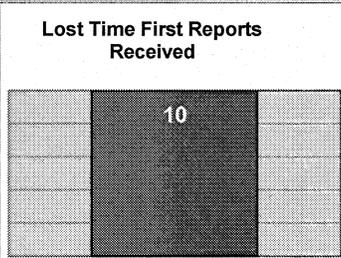


Summary

The Frank Gates Service Company is a third party administrator that administered claims in 2012 for the following rating companies:

Arch Insurance Company
Employers Fire Insurance
Safety National Casualty
Standard Fire Insurance
Twin City Fire Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

0%

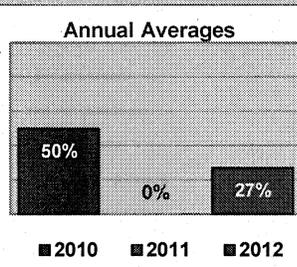
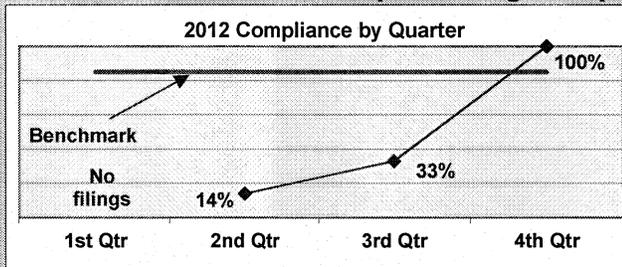
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

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TOWER INSURANCE

Lost Time First Report Filing Compliance

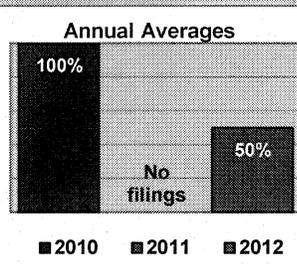
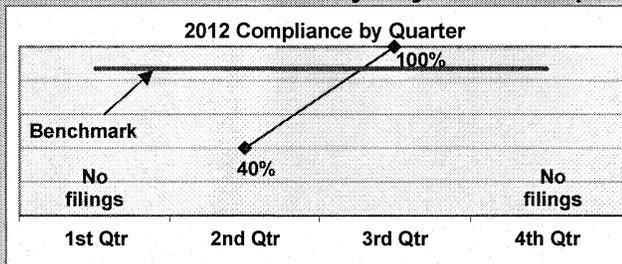


Summary

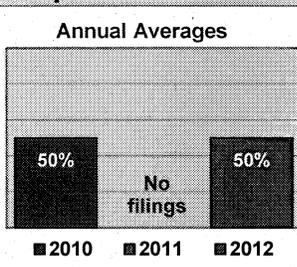
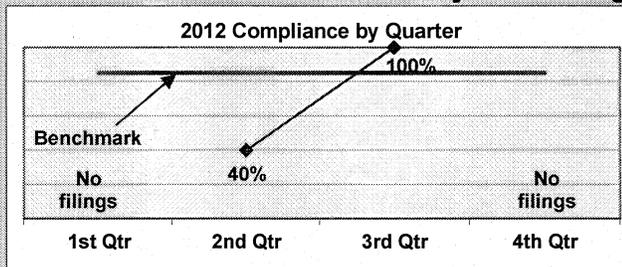
Tower Insurance is an insurer that administered its own claims in 2012 under the following rating company:

Tower Insurance Co. of New York

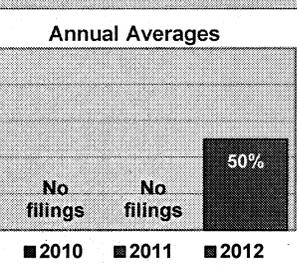
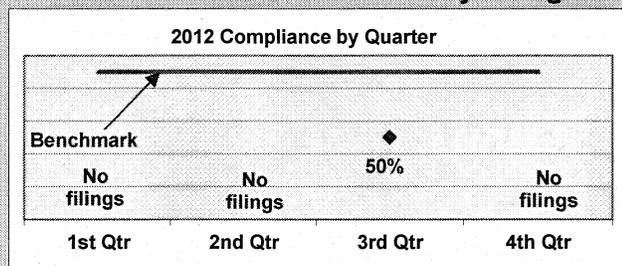
Initial Indemnity Payment Compliance



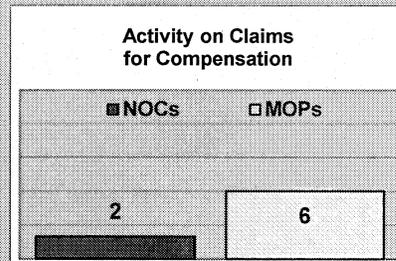
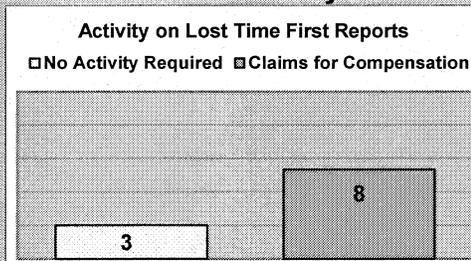
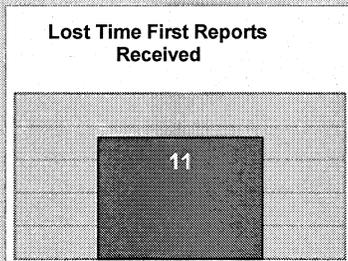
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

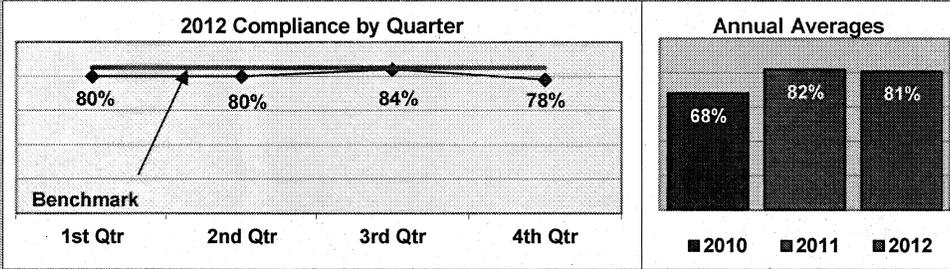
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

25%

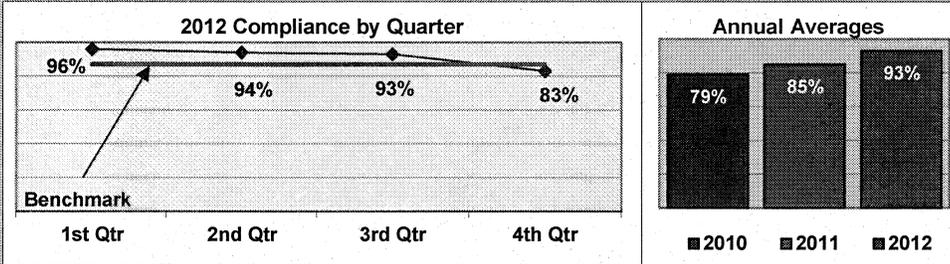
**Annual Compliance Report
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TRAVELERS INSURANCE

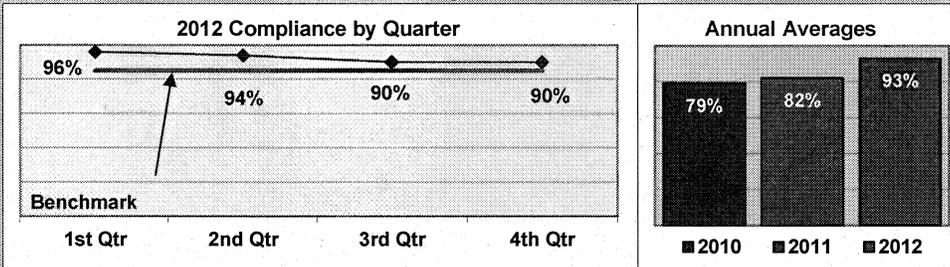
Lost Time First Report Filing Compliance



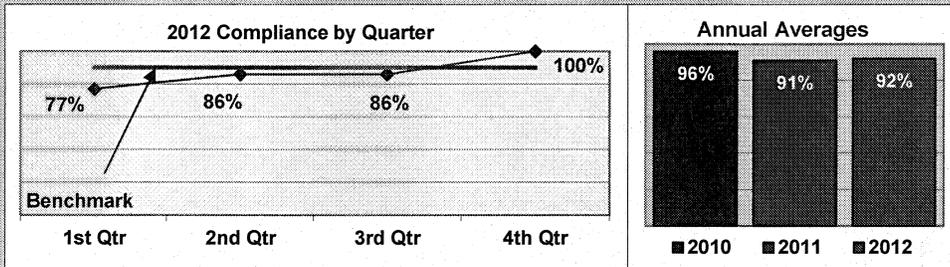
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

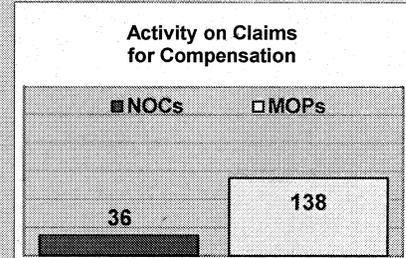
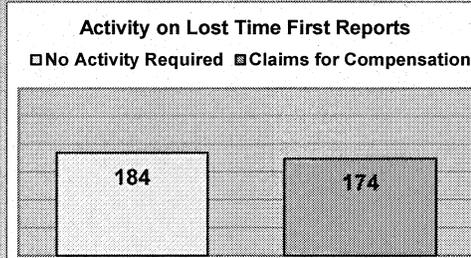
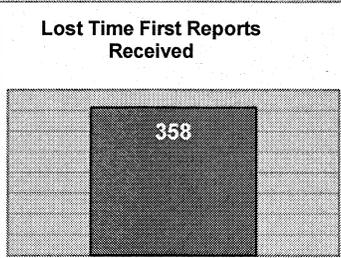
Travelers Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

- Charter Oak Fire Insurance
- Farmington Casualty
- Fidelity & Guaranty Insurance
- Standard Fire Insurance
- St. Paul Fire & Marine Insurance
- The Phoenix Insurance
- Travelers Casualty & Surety
- Travelers Cas. Ins. Co. of America
- Travelers Commercial Casualty
- Travelers Indemnity
- Travelers Indemnity Co. of America
- Travelers Property Casualty
- United States Fidelity & Guaranty

Travelers Insurance used the following third parties in 2012:

- Broadspire Services
- Gallagher Bassett Services
- Sedgwick Claims Management
- The Frank Gates Service Company

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

10%

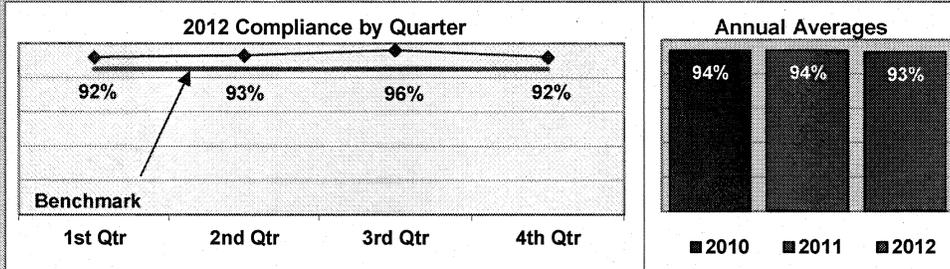
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

21%

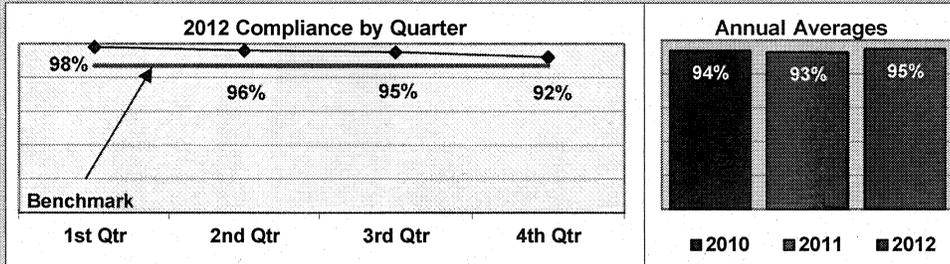
**Annual Compliance Report
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WILLIS OF NORTHERN NEW ENGLAND

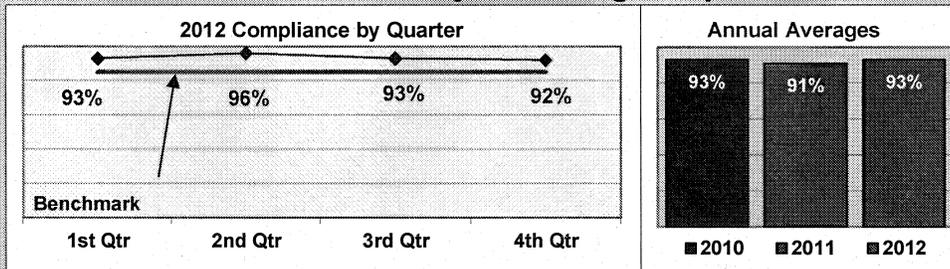
Lost Time First Report Filing Compliance



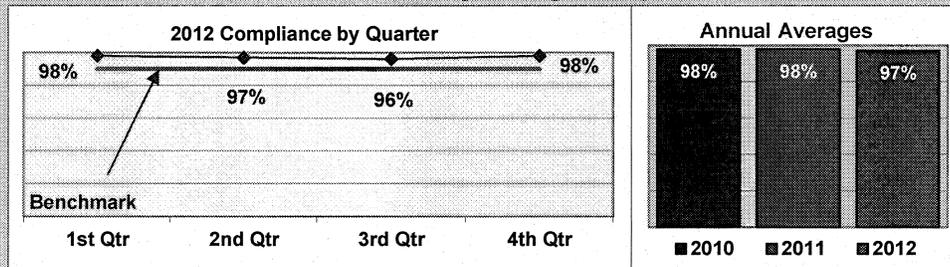
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

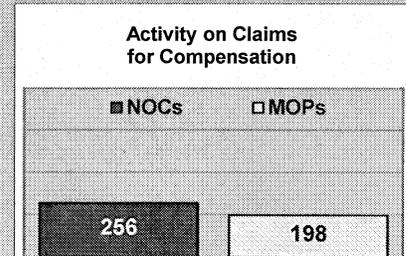
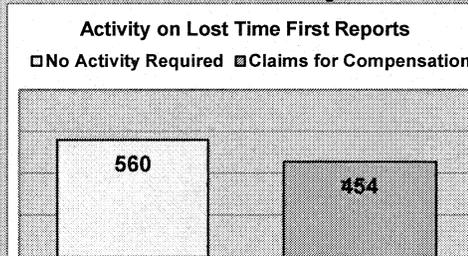
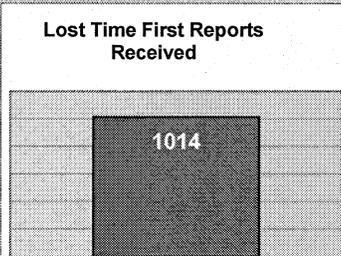


Summary

Willis of Northern New England is a third party administrator that administered claims in 2012 for the following self-insured employers:

- Auburn, City of
- Central Maine Power Co.
- Construction Services Group Trust
- Distributors Suppliers Group Trust
- Eastern Maine Group
- Forest Products Group Trust
- Hussey Seating Co.
- Maine Oil Dealers Association
- MaineGeneral Health
- ME Chamber of Comm. & Industry
- Mfg. of Maine Group Trust
- Parker Hannifin Corporation
- Social Services & Education

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

25%

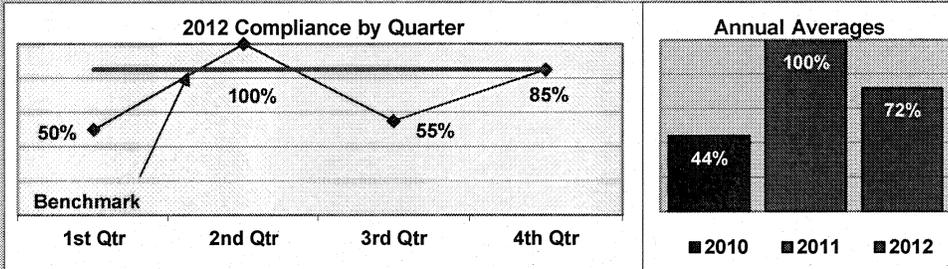
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

56%

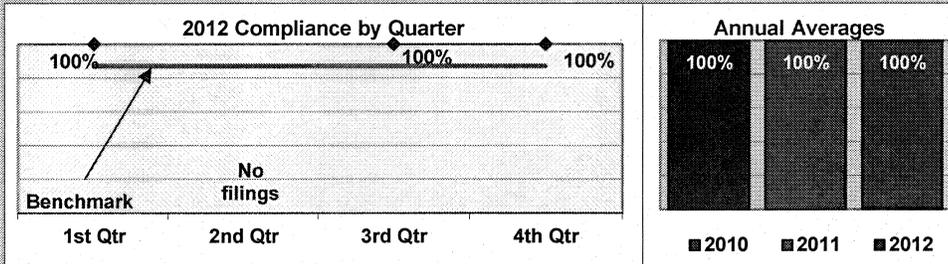
**Annual Compliance Report
01/01/2012 -12/31/2012**

XL SPECIALTY INSURANCE

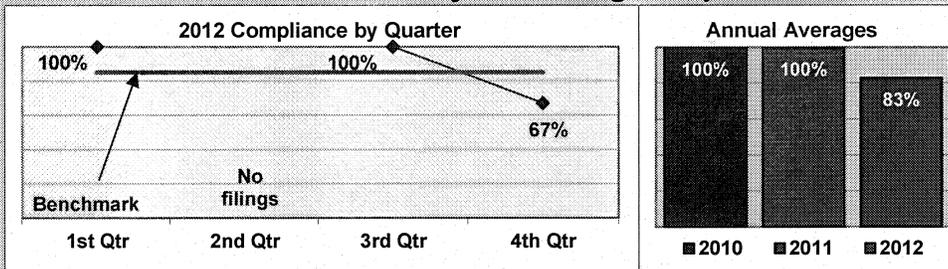
Lost Time First Report Filing Compliance



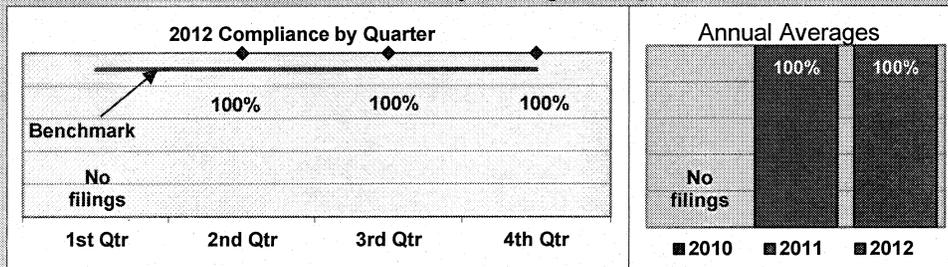
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

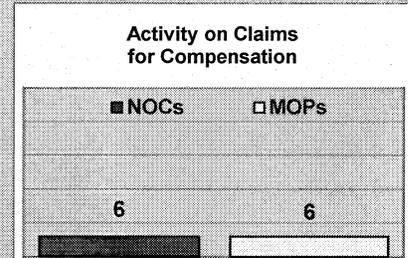
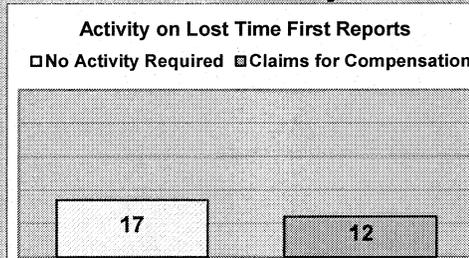
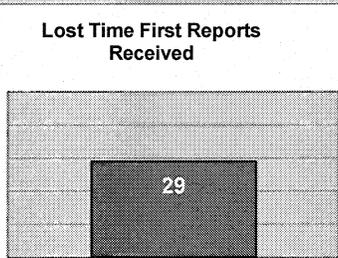
XL Specialty Insurance is an insurer that used third parties to administer claims in 2012 under the following rating companies:

XL insurance America
XL Specialty Insurance Co.

XL Specialty Insurance used the following third parties in 2012:

Broadspire Services
ESIS
Gallagher Bassett Services
Sedgwick Claims Management

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

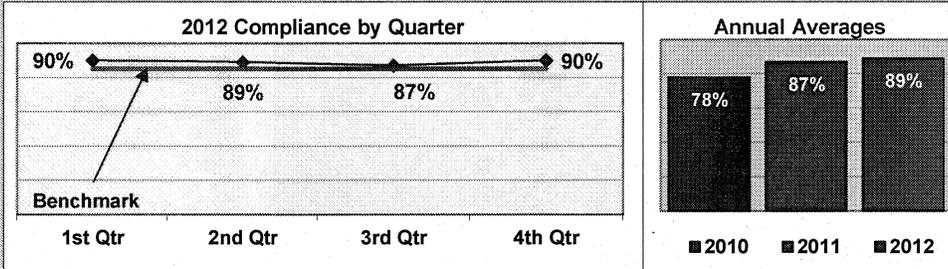
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

50%

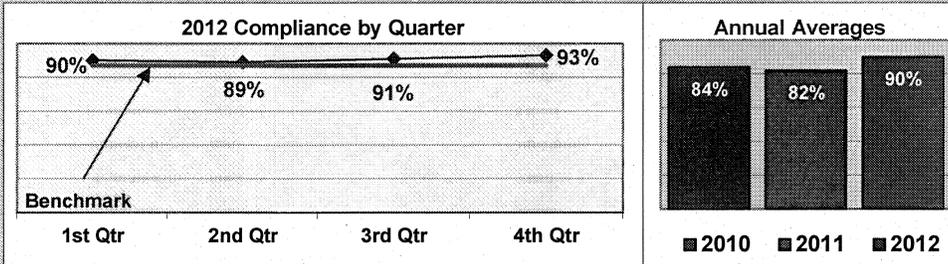
**Annual Compliance Report
01/01/2012 -12/31/2012**

ZURICH INSURANCE

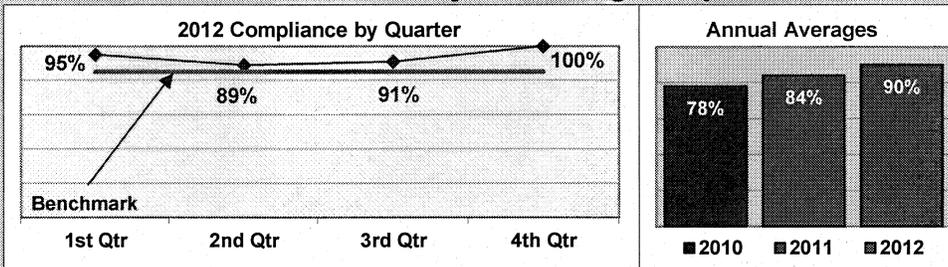
Lost Time First Report Filing Compliance



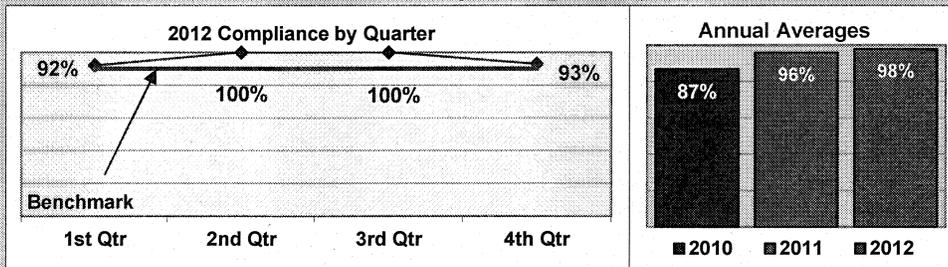
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

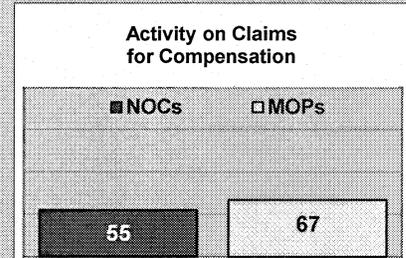
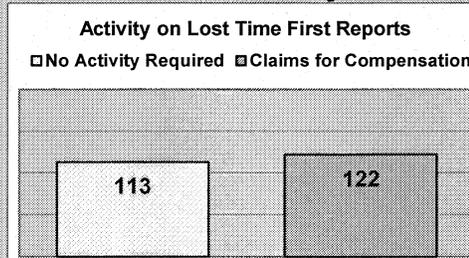
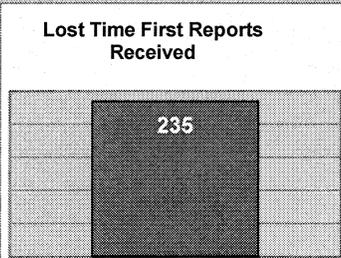
Zurich Insurance is an insurer that administered its own claims and used third parties to administer claims in 2012 under the following rating companies:

American Guaranty & Liability Co.
American Zurich Insurance
Zurich American Insurance

Zurich Insurance used the following third parties in 2012:

Chesterfield Services
ESIS
F.A. Richard
Gallagher Bassett Services
Sedwick Claims Management

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

45%

INSURANCE GROUP COMPLIANCE

Lost Time FROI Filings and Initial Indemnity Payments

1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed		Lost Time FROIs Filed Timely		Compliance Percentage		Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	FROIs Filed	Timely FROIs	FROIs	Compliance	Compliance			
CA010	ACADIA INSURANCE	Group Total	246	206	84%	86%	81	70	86%
	ACCIDENT FUND INSURANCE	Total	*	*	*	*	*	*	*
	ACCIDENT TPA Administered Claims								
CA040	BROADSPIRE SERVICES	TPA Total	3	1	33%	50%	2	1	50%
	ACCIDENT Group Total		3	1	33%	50%	2	1	50%
	ACE INSURANCE	Total	*	*	*	*	*	*	*
	ACE TPA Administered Claims								
CA040	BROADSPIRE SERVICES		4	4	100%	No filings	No filings	No filings	No filings
CA070	CANNON COCHRAN MANAGEMENT SERVICES		15	14	93%	3	2	67%	67%
CA110	CONSTITUTION STATE SERVICES		19	16	84%	5	5	100%	100%
CA160	ESIS		179	103	58%	67	49	73%	73%
CA190	GALLAGHER BASSETT SERVICES		76	70	92%	22	19	86%	86%
CA204	HELMSMAN MANAGEMENT SERVICES		16	15	94%	4	4	100%	100%
CA300	SEDGWICK CLAIMS MANAGEMENT		170	147	86%	42	35	83%	83%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)		5	5	100%	No filings	No filings	No filings	No filings
	TPA Total		484	374	77%	143	114	80%	80%
	ACE Group Total		484	374	77%	143	114	80%	80%
	AMTRUST INSURANCE	Total	*	*	*	*	*	*	*
CA381	AMTRUST INSURANCE		14	6	43%	1	1	100%	100%
CA342	TECHNOLOGY INSURANCE CO.		58	17	29%	10	4	40%	40%
	Group Total		72	23	32%	11	5	45%	45%
	ARCH INSURANCE	Total	*	*	*	*	*	*	*
	ARCH TPA Administered Claims								
CA040	BROADSPIRE SERVICES		8	6	75%	2	2	100%	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES		6	4	67%	4	3	75%	75%
CA160	ESIS		No filings	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES		27	24	89%	8	7	88%	88%
CA300	SEDGWICK CLAIMS MANAGEMENT		64	53	83%	9	5	56%	56%
CA168	THE FRANK GATES SERVICE COMPANY		1	1	100%	3	1	33%	33%
CA140	YORK RISK SERVICES GROUP		1	0	0%	2	1	50%	50%
	TPA Total		107	88	82%	28	19	68%	68%
	ARCH Group Total		107	88	82%	28	19	68%	68%
	ARGONAUT INSURANCE	Total	*	*	*	*	*	*	*
CA020	ARGONAUT INSURANCE		7	4	57%	3	2	67%	67%
	ARGONAUT TPA Administered Claims								
CA240	TRIDENT INSURANCE SERVICES	TPA Total	3	3	100%	1	1	100%	100%
	ARGONAUT Group Total		10	7	70%	4	3	75%	75%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA032	ARROW MUTUAL INSURANCE COMPANY	2	2	100%	1	0	0%
	Group Total						
CA036	BATH IRON WORKS	455	454	100%	63	63	100%
	Group Total						
CA189	BERKLEY SPECIALTY UNDERWRITING	1	0	0%	1	1	100%
	Group Total						
CA114	BERKSHIRE HATHAWAY INSURANCE	5	2	40%	4	3	75%
	Group Total						
CA040	BROADSPIRE SERVICES	123	104	85%	42	40	95%
	Group Total						
CA070	CANNON COCHRAN MANAGEMENT SERVICES	479	424	89%	130	122	94%
	Group Total						
CA015	CHARTIS INS GROUP	128	118	92%	47	45	96%
	Total						
	CHARTIS INS GROUP TPA Administered Claims						
CA040	BROADSPIRE SERVICES	53	45	85%	18	17	94%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA100	CLAIMS MANAGEMENT (WAL-MART)	202	194	96%	36	35	97%
CA110	CONSTITUTION STATE SERVICES	4	4	100%	1	1	100%
CA160	ESIS	79	63	80%	36	31	86%
CA190	GALLAGHER BASSETT SERVICES	128	112	88%	33	29	88%
CA204	HELMSMAN MANAGEMENT SERVICES	26	21	81%	5	5	100%
CA280	RISK ENTERPRISE MANAGEMENT	1	1	100%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	121	102	84%	30	26	87%
	TPA Total	615	543	88%	160	145	91%
	CHARTIS INS Group Total	743	661	89%	207	190	92%
CA080	CHESTERFIELD SERVICES	14	12	86%	1	1	100%
	Group Total						
CA090	CHUBB INSURANCE	26	9	35%	14	11	79%
CA086	CHUBB & SONS	1	0	0%	1	0	0%
	CHUBB SERVICES						
	Total	27	9	33%	15	11	73%
	CHUBB INSURANCE TPA Administered Claims						
CA190	GALLAGHER BASSETT SERVICES	10	7	70%	4	3	75%
	TPA Total	10	7	70%	4	3	75%
	CHUBB Group Total	37	16	43%	19	14	74%
CA080	CHURCH MUTUAL INSURANCE	3	1	33%	2	0	0%
	Group Total						
CA085	CIANBRO CORPORATION	8	4	50%	4	4	100%
	Group Total						

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA033	CITY OF BANGOR	FROIs Filed 45	Timely FROIs 43	Compliance 96%	Payments Made 31	Timely Payments 31	Compliance 100%
	Group Total						
CA100	CLAIMS MANAGEMENT (WAL-MART)	FROIs Filed 202	Timely FROIs 194	Compliance 96%	Payments Made 36	Timely Payments 35	Compliance 97%
	Group Total						
CA050	CNA INSURANCE	FROIs Filed 19	Timely FROIs 16	Compliance 84%	Payments Made 9	Timely Payments 9	Compliance 100%
	Group Total						
CA110	CONSTITUTION STATE SERVICES	FROIs Filed 25	Timely FROIs 20	Compliance 80%	Payments Made 6	Timely Payments 6	Compliance 100%
	Group Total						
CA115	CONTINENTAL INDEMNITY	FROIs Filed 9	Timely FROIs 8	Compliance 89%	Payments Made 3	Timely Payments 3	Compliance 100%
	Group Total						
CA116	CORVEL CORPORATION	FROIs Filed 2	Timely FROIs 1	Compliance 50%	Payments Made 1	Timely Payments 1	Compliance 100%
	Group Total						
CA117	COTTINGHAM AND BUTLER CLAIMS SERVICES	FROIs Filed 23	Timely FROIs 21	Compliance 91%	Payments Made 14	Timely Payments 11	Compliance 79%
	Group Total						
CA089	CRUM & FORSTER	FROIs Filed 2	Timely FROIs 0	Compliance 0%	Payments Made 1	Timely Payments 0	Compliance 0%
CA375	UNITED STATES FIRE INSURANCE	FROIs Filed 2	Timely FROIs 1	Compliance 50%	Payments Made 2	Timely Payments 0	Compliance 0%
	Group Total	4	1	25%	3	0	0%
12629	ELECTRIC INSURANCE	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
	Group Total						
CA300	ELECTRIC INSURANCE TPA Administered Claims	FROIs Filed 7	Timely FROIs 3	Compliance 43%	Payments Made 3	Timely Payments 3	Compliance 100%
	TPA Total	7	3	43%	3	3	100%
	ELECTRIC INSURANCE Group Total	7	3	43%	3	3	100%
CA160	ESIS	FROIs Filed 272	Timely FROIs 174	Compliance 64%	Payments Made 108	Timely Payments 84	Compliance 78%
	Group Total						
28312	EVEREST INSURANCE	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
	Group Total						
CA315	EVEREST INSURANCE TPA Administered Claims	FROIs Filed 1	Timely FROIs 1	Compliance 100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	EVEREST INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
CA165	F.A. RICHARD	FROIs Filed 6	Timely FROIs 1	Compliance 17%	Payments Made No filings	Timely Payments No filings	Compliance No filings
	Group Total						
CA091	FEDERATED MUTUAL INSURANCE	FROIs Filed 7	Timely FROIs 6	Compliance 86%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA092	FEDERATED SERVICE INSURANCE	FROIs Filed 4	Timely FROIs 1	Compliance 25%	Payments Made 1	Timely Payments 0	Compliance 0%
	Group Total	11	7	64%	1	0	0%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA150	FIREMANS FUND INSURANCE	3	2	67%	2	1	50%
	Group Total						
CA175	FUTURECOMP	243	231	95%	70	62	89%
	Group Total						
CA190	GALLAGHER BASSETT SERVICES	447	386	86%	124	104	84%
	Group Total						
CA193	GREAT AMERICAN INSURANCE	1	0	0%	No filings	No filings	No filings
	Group Total						
CA189	GREAT DIVIDE INSURANCE	*	*	*	*	*	*
	Group Total						
CA070	GREAT DIVIDE TPA Administered Claims	1	0	0%	1	1	100%
	CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
	TPA Total						
	GREAT DIVIDE Group Total	1	0	0%	1	1	100%
	Group Total						
CA070	GREAT FALLS INSURANCE CO.	*	*	*	*	*	*
	Group Total						
CA070	GREAT FALLS TPA Administered Claims	68	59	87%	16	14	88%
	CANNON COCHRAN MANAGEMENT SERVICES	68	59	87%	16	14	88%
	TPA Total						
	GREAT FALLS Group Total	68	59	87%	16	14	88%
	Group Total						
CA195	GUARANTEE INSURANCE CO	8	2	25%	3	1	33%
	Group Total						
CA019	GUARD INSURANCE	45	23	51%	12	10	83%
	AMGUARD INSURANCE COMPANY	38	26	68%	9	8	89%
	EASTGUARD INSURANCE COMPANY	22	16	73%	9	8	89%
	NORGUARD INSURANCE COMPANY	105	65	62%	30	26	87%
	Group Total						
CA201	HANNAFORD BROTHERS	320	288	90%	73	61	84%
	Group Total						
CA048	HANOVER INSURANCE	30	24	80%	4	4	100%
	CITIZENS INSURANCE CO. OF AMERICA	35	30	86%	9	6	67%
	HANOVER INSURANCE CO.	33	27	82%	10	10	100%
	MASSACHUSETTS BAY INS. CO.	98	81	83%	23	20	87%
	Group Total						

INSURANCE GROUP COMPLIANCE

Lost Time FROI Filings and Initial Indemnity Payments

1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed		Lost Time FROIs Filed Timely		Compliance Percentage		Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	FROIs Filed	Timely FROIs	FROIs Filed	Timely FROIs	Compliance	Compliance			
HARTFORD INSURANCE									
CA188	HARTFORD ACCIDENT & INDEMNITY	14	10	71%	5	5	100%	100%	
CA183	HARTFORD CASUALTY INS CO.	12	11	92%	1	1	100%	100%	
CA203	HARTFORD FIRE INSURANCE CO	18	16	89%	6	5	83%	83%	
CA186	HARTFORD INSURANCE OF THE MIDWEST	79	70	89%	21	20	95%	95%	
CA187	HARTFORD UNDERWRITERS INSURANCE	20	18	90%	5	5	100%	100%	
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	6	6	100%	1	1	100%	100%	
CA296	SENTINEL INSURANCE CO.	9	8	89%	1	1	100%	100%	
CA319	TRUMBULL	13	10	77%	2	2	100%	100%	
CA321	TWIN CITY FIRE INSURANCE CO.	62	48	77%	12	10	83%	83%	
	Total	233	197	85%	54	50	93%	93%	
HARTFORD TPA Administered Claims									
CA040	BROADSPIRE SERVICES	13	10	77%	5	5	100%	100%	
CA165	F.A. RICHARD	5	1	20%	No filings	No filings	No filings	No filings	
CA190	GALLAGHER BASSETT SERVICES	24	21	88%	2	2	100%	100%	
CA280	RISK ENTERPRISE MANAGEMENT	4	4	100%	1	1	100%	100%	
CA300	SEDGWICK CLAIMS MANAGEMENT	27	19	70%	7	7	100%	100%	
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	6	2	33%	3	3	100%	100%	
	TPA Total	79	57	72%	18	18	100%	100%	
	HARTFORD Group Total	312	254	81%	72	68	94%	94%	
HELMSMAN MANAGEMENT SERVICES									
CA204	Group Total	48	40	83%	11	10	91%	91%	
LIBERTY MUTUAL INSURANCE									
CA380	EMPLOYERS INSURANCE OF WAUSAU	74	56	76%	24	21	88%	88%	
CA210	LIBERTY MUTUAL INSURANCE COMPANY	285	238	84%	113	101	89%	89%	
	Group Total	359	294	82%	137	122	89%	89%	
LIBERTY TPA Administered Claims									
CA204	HELMSMAN MANAGEMENT SERVICES	2	1	50%	1	0	0%	0%	
	TPA Total	2	1	50%	1	0	0%	0%	
	LIBERTY Group Total	361	295	82%	138	122	88%	88%	
MACY'S CORPORATE SERVICES									
CA213	Group Total	3	3	100%	2	2	100%	100%	
MAINE AUTOMOBILE DEALERS ASSOCIATION									
CA220	Group Total	110	103	94%	32	30	94%	94%	
MAINE EMPLOYERS' MUTUAL INSURANCE									
CA260	Group Total	4027	3278	81%	1193	1118	94%	94%	
MAINE HEALTH CARE ASSOCIATION									
CA234	Group Total	148	140	95%	26	22	85%	85%	
MAINE MOTOR TRANSPORT ASSOCIATION									
CA230	Group Total	208	195	94%	37	33	89%	89%	
MAINE MUNICIPAL ASSOCIATION									
CA225	Group Total	867	815	94%	231	200	87%	87%	

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA250	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	302	280	93%	95	89	94%
Group Total						
CA255	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	31	18	58%	12	9	75%
MEADOWBROOK						
CA267	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	3	3	100%	2	2	100%
NATIONAL INTERSTATE INSURANCE						
CA289	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	1	1	100%	No filings	No filings	No filings
NATIONWIDE INSURANCE						
CA265	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	14	7	50%	6	3	50%
Group Total						
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	*	*	*	*	*	*
OLD REPUBLIC INSURANCE						
CA040	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	12	10	83%	1	1	100%
CA070	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	21	14	67%	7	7	100%
CA160	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	1	1	100%	1	1	100%
CA190	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	11	10	91%	3	3	100%
CA280	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	8	4	50%	3	3	100%
CA300	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	19	15	79%	6	5	83%
CA382	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	1	1	100%	1	1	100%
	73	55	75%	22	21	95%
TPA Total						
	73	55	75%	22	21	95%
OLD REPUBLIC Group Total						
CA270	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	*	*	*	*	*	*
CA281	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	2	0	0%	1	1	100%
	2	0	0%	1	1	100%
Total						
	2	0	0%	1	1	100%
ONEBEACON TPA Administered Claims						
CA168	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	1	0	0%	1	1	100%
CA190	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	1	0	0%	No filings	No filings	No filings
	2	0	0%	1	1	100%
TPA Total						
	4	0	0%	2	2	100%
ONEBEACON Group Total						
CA274	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	9	8	89%	2	2	100%
Group Total						
CA162	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	5	3	60%	2	1	50%
CA309	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	21	17	81%	7	6	86%
CA275	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	246	202	82%	84	69	82%
CA283	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	3	3	100%	1	1	100%
	275	225	82%	94	77	82%
Group Total						

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
PENNSYLVANIA MFG. ASSOCIATION INS. CO	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
Total						
PENNSYLVANIA MFG. TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	34	29	85%	13	11	85%
CA165 F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
TPA Total	34	29	85%	13	11	85%
PENNSYLVANIA MFG. Group Total	34	29	85%	13	11	85%
PRAETORIAN INSURANCE	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
Group Total						
PRAETORIAN INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	24	21	88%	8	7	88%
TPA Total	25	22	88%	9	8	89%
PRAETORIAN INSURANCE Group Total	25	22	88%	9	8	89%
PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	4	0	0%	4	2	50%
PUBLIC SERVICE MUTUAL	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	3	2	67%	No filings	No filings	No filings
RISK ENTERPRISES MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	5	5	100%	1	1	100%
RYDER SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	8	4	50%	3	3	100%
SAFETY NATIONAL INSURANCE	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
Total						
SAFETY NATIONAL TPA Administered claims						
CA040 BROADSPIRE SERVICES	2	1	50%	2	2	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA116 CORVEL	2	1	50%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	17	16	94%	6	6	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	9	5	56%	3	2	67%
CA168 THE FRANK GATES SERVICE COMPANY	5	3	60%	1	0	0%
TPA Total	36	27	75%	13	11	85%
SAFETY NATIONAL Group Total	36	27	75%	13	11	85%
SEABRIGHT INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
Group Total	1	1	100%	No filings	No filings	No filings
SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	643	512	80%	171	139	81%
CA315 SEDGWICK (formerly SPECIALTY RISK SERVICES)	14	8	57%	3	3	100%
Group Total	657	520	79%	174	142	82%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SENTRY INSURANCE						
CA402	SENTRY CASUALTY COMPANY	1	0	0%	1	1	100%
CA305	SENTRY INSURANCE A MUTUAL COMPANY	17	13	76%	9	8	89%
CA308	SENTRY SELECT INSURANCE COMPANY	3	2	67%	1	1	100%
	Group Total	21	15	71%	11	10	91%
	SPARTA INSURANCE						
74941	Total	*	*	Compliance	Payments Made	Timely Payments	Compliance
	SPARTA TPA Administered claims						
CA060	COTTINGHAM AND BUTLER CLAIMS SERVICES	20	19	95%	11	9	82%
CA190	GALLAGHER BASSETT SERVICES	1	0	0%	No filings	No filings	No filings
	TPA Total	21	19	90%	11	9	82%
	SPARTA Group Total	21	19	90%	11	9	82%
	STATE OF MAINE WORKERS' COMPENSATION TRUST						
CA307	Group Total	552	490	89%	108	106	98%
	SYNERNET						
CA320	Group Total	547	500	91%	114	100	88%
	THE FRANK GATES SERVICE COMPANY						
CA168	Group Total	10	4	40%	8	5	63%
	TOKIO MARINE & NICHIDO FIRE INSURANCE						
CA311	Group Total	No filings	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	TOWER INSURANCE COMPANY						
CA356	Group Total	11	3	27%	6	3	50%
	TRAVELERS INSURANCE						
CA072	CHARTER OAK FIRE INS. CO.	164	131	80%	65	61	94%
CA164	FARMINGTON CASUALTY CO.	1	1	100%	1	1	100%
CA306	STANDARD FIRE INS. CO.	53	45	85%	18	17	94%
CA303	ST. PAUL FIRE & MARINE INSURANCE	1	0	0%	1	1	100%
CA284	THE PHOENIX INSURANCE CO.	4	3	75%	2	2	100%
CA347	TRAVELERS CASUALTY & SURETY COMPANY	18	14	78%	9	9	100%
CA348	TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	37	32	86%	9	8	89%
CA349	TRAVELERS COMMERCIAL CASUALTY	8	6	75%	5	5	100%
CA343	TRAVELERS INDEMNITY COMPANY	4	3	75%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY CO OF AMERICA	6	6	100%	1	1	100%
CA345	TRAVELERS PROPERTY CASUALTY COMPANY	14	11	79%	5	5	100%
	Total	310	252	81%	116	110	95%
	TRAVELERS TPA Administered Claims						
CA040	BROADSPIRE SERVICES	21	20	95%	10	10	100%
CA190	GALLAGHER BASSETT SERVICES	9	5	56%	5	2	40%
CA300	SEDGWICK CLAIMS MANAGEMENT	15	13	87%	4	3	75%
CA168	THE FRANK GATES SERVICE COMPANY	3	0	0%	3	3	100%
	TPA Total	48	38	79%	22	18	82%
	TRAVELERS Group Total	358	290	81%	138	128	93%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA240	TRIDENT INSURANCE SERVICES Group Total	FROIs Filed 3	Timely FROIs 3	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
CA360	UNDERWRITERS SAFETY & CLAIMS Group Total	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
CA191	UTICA Group Total	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA379	VANLINER INSURANCE Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
CA060	YANLINER TPA Administered claims COTTINGHAM AND BUTLER CLAIMS SERVICES TPA Total	3	2	67%	3	2	67%
	VANLINER Group Total	3	2	67%	3	2	67%
CA001	WILLIS OF NORTHERN NEW ENGLAND HRH CLAIMS MANAGEMENT	FROIs Filed 8	Timely FROIs 7	Compliance 88%	Payments Made 5	Timely Payments 5	Compliance 100%
CA382	WILLIS OF NORTHERN NEW ENGLAND, INC. Group Total	1006	935	93%	193	184	95%
		1014	942	93%	198	189	95%
CA384	XL SPECIALTY INSURANCE Total	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
CA040	BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA160	ESIS	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	22	16	73%	4	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	5	4	80%	1	1	100%
	TPA Total	29	21	72%	6	6	100%
	XL Group Total	29	21	72%	6	6	100%
CA340	YORK RISK SERVICES Group Total	FROIs Filed 1	Timely FROIs 0	Compliance 0%	Payments Made 2	Timely Payments 1	Compliance 50%
CA021	ZURICH INSURANCE AMERICAN GUARANTEE AND LIABILITY	FROIs Filed 7	Timely FROIs 6	Compliance 86%	Payments Made 3	Timely Payments 3	Compliance 100%
CA022	AMERICAN ZURICH	43	43	100%	8	8	100%
CA227	MARYLAND CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA259	NORTHERN INSURANCE CO. OF NEW YORK	9	6	67%	2	1	50%
CA400	ZURICH AMERICAN INSURANCE CO.	37	32	86%	16	13	81%
CA404	ZURICH AMERICAN INSURANCE CO.	1	1	100%	1	1	100%
	Total	98	89	91%	30	26	87%
CA080	ZURICH TPA Administered Claims CHESTERFIELD SERVICES	14	12	86%	1	1	100%
CA160	ESIS	3	1	33%	1	1	100%
CA165	F.A. RICHARD	1	0	0%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	69	62	90%	17	15	88%
CA300	SEDGWICK CLAIMS MANAGEMENT	50	44	88%	18	17	94%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	1	0	0%	No filings	No filings	No filings
	TPA Total	138	119	86%	37	34	92%
	ZURICH Group Total	236	208	88%	67	60	90%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage	
CA010	ACADIA INSURANCE	MOPs Filed 81	Timely MOPs 73	Compliance 90%	NOCs Filed 47	Timely NOCs 43	Compliance 91%
	ACCIDENT FUND INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	ACCIDENT TPA Administered Claims						
CA040	BROADSPIRE SERVICES	2	0	0%	No filings	No filings	No filings
	TPA Total	2	0	0%	No filings	No filings	No filings
	ACCIDENT GROUP TOTAL	2	0	0%	No filings	No filings	No filings
	ACE INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	ACE TPA Administered Claims						
CA040	BROADSPIRE SERVICES	No filings	No filings	No filings	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	3	2	67%	4	3	75%
CA110	CONSTITUTION STATE SERVICES	5	5	100%	4	4	100%
CA160	ESIS	67	52	78%	19	17	89%
CA190	GALLAGHER BASSETT SERVICES	22	20	91%	15	15	100%
CA204	HELLSMAN MANAGEMENT SERVICES	4	4	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	42	33	79%	25	25	100%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	No filings	No filings	No filings	3	3	100%
	TPA Total	143	116	81%	73	70	96%
	ACE GROUP TOTAL	143	116	81%	73	70	96%
CA381	AMTRUST INSURANCE	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed 2	Timely NOCs 1	Compliance 50%
CA342	TECHNOLOGY INSURANCE CO.	10	4	40%	2	1	50%
	GROUP TOTAL	11	4	36%	4	2	50%
	ARCH INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	ARCH TPA Administered Claims						
CA040	BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	No filings	No filings	No filings
CA160	ESIS	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	8	7	88%	5	5	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	9	5	56%	9	9	100%
CA168	THE FRANK GATES SERVICE COMPANY	3	0	0%	No filings	No filings	No filings
CA340	YORK RISK SERVICES GROUP	2	0	0%	No filings	No filings	No filings
	TPA Total	28	18	64%	15	15	100%
	ARCH GROUP TOTAL	28	18	64%	15	15	100%
CA020	ARGONAUT INSURANCE	MOPs Filed 3	Timely MOPs 1	Compliance 33%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	ARGONAUT TPA Administered Claims						
CA240	TRIDENT INSURANCE SERVICES	1	1	100%	No filings	No filings	No filings
	TPA Total	1	1	100%	No filings	No filings	No filings
	ARGONAUT GROUP TOTAL	4	2	50%	No filings	No filings	No filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA032	ARROW MUTUAL INSURANCE COMPANY Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA036	BATH IRON WORKS Group Total	MOPs Filed 63	Timely MOPs 63	Compliance 100%	NOCs Filed 42	Timely NOCs 41	Compliance 98%
CA189	BERKLEY SPECIALTY UNDERWRITING Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA114	BERKSHIRE HATHAWAY INSURANCE Group Total	MOPs Filed 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA040	BROADSPIRE SERVICES Group Total	MOPs Filed 42	Timely MOPs 39	Compliance 93%	NOCs Filed 24	Timely NOCs 24	Compliance 100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	MOPs Filed 130	Timely MOPs 107	Compliance 82%	NOCs Filed 136	Timely NOCs 128	Compliance 94%
CA015	CHARTIS INS GROUP Total	MOPs Filed 47	Timely MOPs 45	Compliance 96%	NOCs Filed 21	Timely NOCs 21	Compliance 100%
	CHARTIS INS GROUP TPA Administered Claims						
CA040	BROADSPIRE SERVICES	18	17	94%	16	16	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No filings	No filings	No filings
CA100	CLAIMS MANAGEMENT (WAL-MART)	36	34	94%	49	47	96%
CA110	CONSTITUTION STATE SERVICES	1	1	100%	1	1	100%
CA160	ESIS	36	32	89%	12	7	58%
CA190	GALLAGHER BASSETT SERVICES	33	30	91%	28	27	96%
CA204	HELMSMAN MANAGEMENT SERVICES	5	5	100%	12	11	92%
CA280	RISK ENTERPRISE MANAGEMENT	No filings	No filings	No filings	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	30	27	90%	37	36	97%
	TPA Total	160	147	92%	155	145	94%
	CHARTIS INS Group Total	207	192	93%	176	166	94%
CA080	CHESTERFIELD SERVICES Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
CA090	CHUBB INSURANCE	MOPs Filed 14	Timely MOPs 5	Compliance 36%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA082	CHUBB SERVICES	1	0	0%	No filings	No filings	No filings
	CHUBB TPA Administered Claims	15	5	33%	1	0	0%
CA190	GALLAGHER BASSETT SERVICES	4	3	75%	2	2	100%
	TPA Total	4	3	67%	2	2	100%
	CHUBB Group Total	19	8	42%	3	2	67%
CA084	CHURCH MUTUAL INSURANCE Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA085	CIANBRO CORPORATION Group Total	MOPs Filed 4	Timely MOPs 3	Compliance 75%	NOCs Filed 3	Timely NOCs 3	Compliance 100%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA033	CITY OF BANGOR	MOPs Filed 31	Timely MOPs 30	Compliance 97%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
	Group Total						
CA100	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed 36	Timely MOPs 34	Compliance 94%	NOCs Filed 49	Timely NOCs 47	Compliance 96%
	Group Total						
CA050	CNA INSURANCE	MOPs Filed 9	Timely MOPs 9	Compliance 100%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
	Group Total						
CA110	CONSTITUTION STATE SERVICE	MOPs Filed 6	Timely MOPs 6	Compliance 100%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
	Group Total						
CA115	CONTINENTAL INDEMNITY	MOPs Filed 3	Timely MOPs 3	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
CA116	CORVEL CORPORATION	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
	Group Total						
CA117	COTTINGHAM AND BUTLER CLAIMS SERVICES	MOPs Filed 14	Timely MOPs 12	Compliance 86%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
	Group Total						
CA089	CRUM & FORSTER	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA375	UNITED STATES FIRE INSURANCE	MOPs Filed 2	Timely MOPs 1	50%	No filings	No filings	No filings
	Group Total	3	1	33%	1	0	0%
12629	ELECTRIC INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	Group Total						
CA300	ELECTRIC INSURANCE TPA Administered Claims						
	TPA Total	3	2	67%	2	1	50%
	Group Total	3	2	67%	2	1	50%
CA160	ESIS	MOPs Filed 108	Timely MOPs 89	Compliance 82%	NOCs Filed 32	Timely NOCs 25	Compliance 78%
	Group Total						
28312	EVEREST INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	Group Total						
CA315	EVEREST INSURANCE TPA Administered Claims						
	TPA Total	No filings	No filings	No filings	No filings	No filings	No filings
	Group Total	No filings	No filings	No filings	No filings	No filings	No filings
CA165	F.A. RICHARD	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
CA091	FEDERATED MUTUAL INSURANCE	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA092	FEDERATED SERVICE INSURANCE	MOPs Filed 1	Timely MOPs 0	Compliance 0%	No filings	No filings	No filings
	Group Total	1	0	0%	No filings	No filings	No filings

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Initial MOP and Initial Indemnity NOC Filings
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		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA170	FIREMANS FUND INSURANCE Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA175	FUTURECOMP Group Total	MOPs Filed 70	Timely MOPs 63	Compliance 90%	NOCs Filed 35	Timely NOCs 35	Compliance 100%
CA190	GALLAGHER BASSETT SERVICES Group Total	MOPs Filed 124	Timely MOPs 108	Compliance 87%	NOCs Filed 83	Timely NOCs 81	Compliance 98%
CA193	GREAT AMERICAN INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	GREAT DIVIDE INSURANCE Group Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA189	GREAT DIVIDE INSURANCE TPA Administered Claims BERKLEY SPECIALTY UNDERWRITING TPA Total	1 1	1 1	100% 100%	No filings No filings	No filings No filings	No filings No filings
	GREAT DIVIDE INSURANCE Group Total	1	1	100%	No filings	No filings	No filings
	GREAT FALLS INSURANCE CO. Group Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA070	GREAT FALLS TPA Administered Claims CANNON COCHRAN MANAGEMENT SERVICES TPA Total	16 16	14 14	88% 88%	21 21	20 20	95% 95%
	GREAT FALLS Group Total	16	14	88%	21	20	95%
CA195	GUARANTEE INSURANCE CO. Group Total	MOPs Filed 3	Timely MOPs 1	Compliance 33%	NOCs Filed 4	Timely NOCs 3	Compliance 75%
CA019	GUARD INSURANCE AMGUARD INSURANCE COMPANY	MOPs Filed 12	Timely MOPs 5	Compliance 42%	NOCs Filed 6	Timely NOCs 3	Compliance 50%
CA140	EASTGUARD INSURANCE COMPANY	9	6	67%	5	3	60%
CA272	NORGUARD INSURANCE COMPANY Group Total	9 30	6 17	67% 57%	1 12	0 6	0% 50%
CA201	HANNAFORD BROTHERS Group Total	MOPs Filed 73	Timely MOPs 60	Compliance 82%	NOCs Filed 54	Timely NOCs 53	Compliance 98%
CA048	HANOVER INSURANCE CITIZENS INSURANCE CO. OF AMERICA	MOPs Filed 4	Timely MOPs 3	Compliance 75%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
CA202	HANOVER INSURANCE COMPANY	9	7	78%	3	3	100%
CA228	MASSACHUSETTS BAY INS. CO. Group Total	10 23	10 20	100% 87%	4 11	4 11	100% 100%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	HARTFORD INSURANCE						
CA188	HARTFORD ACCIDENT & INDEMNITY	5	5	100%	1	1	100%
CA185	HARTFORD CASUALTY INS CO.	1	1	100%	4	4	100%
CA203	HARTFORD FIRE INSURANCE CO.	6	5	83%	6	5	83%
CA186	HARTFORD INSURANCE OF THE MIDWEST	21	20	95%	19	19	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	5	5	100%	8	8	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE CO.	1	1	100%	2	2	100%
CA319	TRUMBULL INSURANCE COMPANY	2	2	100%	1	1	100%
CA321	TWIN CITY FIRE INSURANCE CO.	12	10	83%	17	17	100%
	Total	54	50	93%	58	57	98%
	HARTFORD TPA Administered Claims						
CA040	BROADSPIRE SERVICES	5	5	100%	3	3	100%
CA165	F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	4	4	100%
CA280	RISK ENTERPRISE MANAGEMENT	1	1	100%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	7	6	86%	7	7	100%
CA315	SEDGWICK (formerly SPECIALTY RISK SERVICES)	3	2	67%	No filings	No filings	No filings
	TPA Total	18	16	89%	16	16	100%
	HARTFORD Group Total	72	66	92%	74	73	99%
CA204	HELMSMAN MANAGEMENT SERVICES						
	Group Total	11	10	91%	17	16	94%
CA380	LIBERTY MUTUAL INSURANCE						
CA210	EMPLOYERS INSURANCE OF WAUSAU	24	21	88%	24	23	96%
	LIBERTY MUTUAL INSURANCE COMPANY	113	99	88%	61	54	89%
	Total	137	120	88%	85	77	91%
	LIBERTY TPA Administered Claims						
CA204	HELMSMAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
	TPA Total	1	0	0%	1	1	100%
	LIBERTY Group Total	138	120	87%	86	78	91%
CA213	MACY'S CORPORATE SERVICES						
	Group Total	2	2	100%	NOCs Filed	Timely NOCs	Compliance
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION						
	Group Total	32	31	97%	18	18	100%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE						
	Group Total	1193	1109	93%	742	703	95%
CA234	MAINE HEALTH CARE ASSOCIATION						
	Group Total	26	23	88%	31	31	100%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION						
	Group Total	37	36	97%	39	39	100%
CA225	MAINE MUNICIPAL ASSOCIATION						
	Group Total	231	210	91%	191	189	99%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 95	Timely MOPs 90	Compliance 95%	NOCs Filed 50	Timely NOCs 49	Compliance 98%
CA255	MEADOWBROOK Group Total	MOPs Filed 12	Timely MOPs 7	Compliance 58%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA267	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA289	NATIONWIDE INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA265	NGM INSURANCE Group Total	MOPs Filed 6	Timely MOPs 2	Compliance 33%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	OLD REPUBLIC INSURANCE Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA040	BROADSPIRE SERVICES	1	1	100%	1	1	100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	7	5	71%	3	3	100%
CA160	ESIS	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	3	3	100%	1	1	100%
CA280	RYDER SERVICES	3	2	67%	No filings	No filings	No filings
CA300	SEDGWICK CLAIMS MANAGEMENT	6	5	83%	5	5	100%
CA382	UNDERWRITERS SAFETY & CLAIMS	1	1	100%	No filings	No filings	No filings
	TPA Total	22	18	82%	10	10	100%
	OLD REPUBLIC Group Total	22	18	82%	10	10	100%
CA270	ONEBEACON INSURANCE	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA281	ONEBEACON INSURANCE	1	1	100%	No filings	No filings	No filings
	ONEBEACON TPA Administered Claims Total	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	No filings	No filings	No filings	1	0	0%
CA168	THE FRANK GATES SERVICE COMPANY	1	0	0%	No filings	No filings	No filings
	TPA Total	1	0	0%	1	0	0%
	ONEBEACON Group Total	2	1	50%	1	0	0%
CA274	PATRIOT INSURANCE CO. Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA162	PEERLESS INSURANCE	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA309	EXCELSIOR INSURANCE CO.	7	4	57%	No filings	No filings	No filings
CA275	NETHERLANDS INSURANCE COMPANY	84	67	80%	29	28	97%
CA283	PEERLESS INSURANCE CO.	1	1	100%	1	1	100%
	PEERLESS INDEMNITY CO. Group Total	94	73	78%	30	29	97%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
PENNSYLVANIA MFG. ASSOCIATION INS. CO	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed	Timely NOCs *	Compliance *
Total						
PENNSYLVANIA MFG. TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	13	12	92%	9	9	100%
CA165 F.A. RICHARD	No filings	No filings	No filings	No filings	No filings	No filings
TPA Total	13	12	92%	9	9	100%
PENNSYLVANIA MFG. Group Total	13	12	92%	9	9	100%
PRAETORIAN INSURANCE						
Group Total	PROIs Filed *	Timely PROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
PRAETORIAN INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No filings	No filings	No filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	8	8	100%	7	6	86%
TPA Total	9	9	100%	7	6	86%
PRAETORIAN INSURANCE Group Total	9	9	100%	7	6	86%
PROTECTIVE INSURANCE						
Group Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	4	0	0%	No filings	No filings	No filings
PUBLIC SERVICE MUTUAL						
Group Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA282	No filings	No filings	No filings	1	1	100%
RISK ENTERPRISE MANAGEMENT						
Group Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	1	1	100%	2	2	100%
RYDER SERVICES						
Group Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280	3	2	67%	No filings	No filings	No filings
SAFETY NATIONAL INSURANCE						
Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
SAFETY NATIONAL TPA Administered claims						
CA040 BROADSPIRE SERVICES	2	2	100%	No filings	No filings	No filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
CA116 CORVEL	1	1	100%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	6	6	100%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	2	67%	No filings	No filings	No filings
CA168 THE FRANK GATES SERVICE COMPANY	1	0	0%	No filings	No filings	No filings
TPA Total	13	11	85%	3	3	100%
SAFETY NATIONAL Group Total	13	11	85%	3	3	100%
SEABRIGHT INSURANCE						
Group Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
58557	No filings	No filings	No filings	1	1	100%
SEDGWICK CLAIMS MANAGEMENT SERVICES						
Group Total	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	171	133	78%	142	135	95%
CA315 SEDGWICK (formerly SPECIALTY RISK SERVICES)	3	2	67%	4	4	100%
Group Total	174	135	78%	146	139	95%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SENTRY INSURANCE						
CA402 SENTRY CASUALTY COMPANY	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA305 SENTRY INSURANCE A MUTUAL CO.	9	7	78%	3	1	33%
CA308 SENTRY SELECT INSURANCE CO.	1	1	100%	No filings	No filings	No filings
Group Total	11	9	82%	3	1	33%
SPARTA INSURANCE						
Total	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
SPARTA TPA Administered claims						
CA060 COTTINGHAM AND BUTLER CLAIMS SERVICES	11	10	91%	5	5	100%
CA190 GALLAGHER BASSETT SERVICES	No filings	No filings	No filings	No filings	No filings	No filings
TPA Total	11	10	91%	5	5	100%
SPARTA Group Total	11	10	91%	5	5	100%
STATE OF MAINE WORKERS' COMPENSATION TRUST						
CA307 Group Total	MOPs Filed 108	Timely MOPs 104	Compliance 96%	NOCs Filed 109	Timely NOCs 105	Compliance 96%
SYNERNET						
CA320 Group Total	MOPs Filed 114	Timely MOPs 100	Compliance 88%	NOCs Filed 143	Timely NOCs 139	Compliance 97%
THE FRANK GATES SERVICE COMPANY						
CA168 Group Total	MOPs Filed 8	Timely MOPs 1	Compliance 13%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
TOKIO MARINE & NICHIDO FIRE INSURANCE						
CA311 Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
TOWER INSURANCE COMPANY						
CA356 Group Total	MOPs Filed 6	Timely MOPs 3	Compliance 50%	NOCs Filed 2	Timely NOCs 1	Compliance 50%
TRAVELERS INSURANCE						
CA072 CHARTER OAK FIRE INS. CO.	65	62	95%	NOCs Filed 11	Timely NOCs 11	Compliance 100%
CA164 FARMINGTON CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA306 STANDARD FIRE INS. CO.	18	18	100%	6	5	83%
CA303 ST. PAUL FIRE & MARINE INSURANCE	1	1	100%	No filings	No filings	No filings
CA284 THE PHOENIX INSURANCE CO.	2	2	100%	No filings	No filings	No filings
CA347 TRAVELERS CASUALTY & SURETY COMPANY	9	9	100%	1	1	100%
CA348 TRAVELERS CASUALTY INSURANCE CO. OF AMERICA	9	8	89%	4	3	75%
CA349 TRAVELERS COMMERCIAL CASUALTY	5	4	80%	No filings	No filings	No filings
CA343 TRAVELERS INDEMNITY COMPANY	No filings	No filings	No filings	No filings	No filings	No filings
CA346 TRAVELERS INDEMNITY CO OF AMERICA	1	1	100%	No filings	No filings	No filings
CA345 TRAVELERS PROPERTY CASUALTY COMPANY	5	5	100%	1	1	100%
Total	116	111	96%	23	21	91%
TRAVELERS TPA Administered Claims						
CA040 BROADSPIRE SERVICES	10	10	100%	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	5	3	60%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT	4	3	75%	9	8	89%
CA168 THE FRANK GATES SERVICE COMPANY	3	1	33%	No filings	No filings	No filings
TPA Total	22	17	77%	13	12	92%
TRAVELERS Group Total	138	128	93%	36	33	92%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA240	TRIDENT INSURANCE SERVICES	Group Total	MOPs Filed 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA360	UNDERWRITERS SAFETY & CLAIMS	Group Total	MOPs Filed 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA191	UTICA	Group Total	MOPs Filed No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	VANLINER INSURANCE	Total	MOPs Filed *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
CA060	VANLINER TPA Administered claims						
	COTTINGHAM AND BUTLER CLAIMS SERVICES	TPA Total	3	67%	No filings	No filings	No filings
		TPA Total	3	67%	No filings	No filings	No filings
	VANLINER Group Total		3	67%	No filings	No filings	No filings
CA001	WILLIS OF NORTHERN NEW ENGLAND	Group Total	MOPs Filed 5	Compliance 60%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA382	HRH CLAIMS MANAGEMENT						
	WILLIS OF NORTHERN NEW ENGLAND, INC.	Group Total	193	94%	255	249	98%
			198	93%	256	249	97%
CA384	XL SPECIALTY INSURANCE	Total	MOPs Filed *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
	XL TPA Administered Claims						
CA040	BROADSPIRE SERVICES		1	100%	No filings	No filings	No filings
CA160	ESIS		No filings	No filings	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES		4	75%	4	4	100%
CA300	SEDGWICK CLAIMS MANAGEMENT	TPA Total	1	100%	2	2	100%
			6	83%	6	6	100%
	XL Group Total		6	83%	6	6	100%
CA340	YORK RISK SERVICES	Group Total	MOPs Filed 2	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA021	ZURICH INSURANCE						
CA022	AMERICAN GUARANTEE AND LIABILITY		MOPs Filed 3	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA227	AMERICAN ZURICH		8	100%	16	16	100%
CA259	MARYLAND CASUALTY CO.		No filings	No filings	No filings	No filings	No filings
CA400	NORTHERN INSURANCE CO. OF NEW YORK		2	50%	2	1	50%
CA404	ZURICH AMERICAN INSURANCE CO.		16	88%	9	9	100%
	ZURICH AMERICAN INSURANCE CO.		1	100%	No filings	No filings	No filings
		Total	30	90%	28	27	96%
	ZURICH TPA Administered Claims						
CA080	CHESTERFIELD SERVICES		1	100%	2	2	100%
CA165	ESIS		1	100%	No filings	No filings	No filings
CA190	F.A. RICHARD		No filings	No filings	No filings	No filings	No filings
CA300	GALLAGHER BASSETT SERVICES		17	82%	8	8	100%
	SEDGWICK CLAIMS MANAGEMENT	TPA Total	18	94%	17	17	100%
			37	89%	27	27	100%
	ZURICH Group Total		67	90%	55	54	98%

IN-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filled	Lost Time FROIs Filled Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	FROIs Filled 246	Timely FROIs 206	Compliance 84%	Payments Made 81	Timely Payments 70	Compliance 86%
CA032	ARROW MUTUAL INSURANCE COMPANY Group Total	FROIs Filled 2	Timely FROIs 2	Compliance 100%	Payments Made 1	Timely Payments 0	Compliance 0%
CA036	BATH IRON WORKS Group Total	FROIs Filled 455	Timely FROIs 454	Compliance 100%	Payments Made 63	Timely Payments 63	Compliance 100%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	FROIs Filled 479	Timely FROIs 424	Compliance 89%	Payments Made 130	Timely Payments 122	Compliance 94%
CA085	CIANBRO CORPORATION Group Total	FROIs Filled 8	Timely FROIs 4	Compliance 50%	Payments Made 4	Timely Payments 4	Compliance 100%
CA033	CITY OF BANGOR Group Total	FROIs Filled 45	Timely FROIs 43	Compliance 96%	Payments Made 31	Timely Payments 31	Compliance 100%
CA175	FUTURECOMP Group Total	FROIs Filled 243	Timely FROIs 231	Compliance 95%	Payments Made 70	Timely Payments 62	Compliance 89%
	GREAT FALLS INSURANCE CO. Group Total	FROIs Filled 68	Timely FROIs 59	Compliance 87%	Payments Made 16	Timely Payments 14	Compliance 88%
CA201	HANNAFORD BROTHERS Group Total	FROIs Filled 320	Timely FROIs 288	Compliance 90%	Payments Made 73	Timely Payments 61	Compliance 84%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	FROIs Filled 110	Timely FROIs 103	Compliance 94%	Payments Made 32	Timely Payments 30	Compliance 94%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	FROIs Filled 4027	Timely FROIs 3278	Compliance 81%	Payments Made 1193	Timely Payments 1118	Compliance 94%
CA234	MAINE HEALTH CARE ASSOCIATION Group Total	FROIs Filled 148	Timely FROIs 140	Compliance 95%	Payments Made 26	Timely Payments 22	Compliance 85%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	FROIs Filled 208	Timely FROIs 195	Compliance 94%	Payments Made 37	Timely Payments 33	Compliance 89%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	FROIs Filled 867	Timely FROIs 815	Compliance 94%	Payments Made 231	Timely Payments 200	Compliance 87%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	FROIs Filled 302	Timely FROIs 280	Compliance 93%	Payments Made 95	Timely Payments 89	Compliance 94%
CA274	PATRIOT INSURANCE Group Total	FROIs Filled 9	Timely FROIs 8	Compliance 89%	Payments Made 2	Timely Payments 2	Compliance 100%

IN-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SEDGWICK CLAIMS MANAGEMENT SERVICES	657	520	79%	174	142	82%
Group Total						
STATE OF MAINE WORKERS' COMPENSATION TRUST	552	490	89%	108	106	98%
Group Total						
SYNERNET	547	500	91%	114	100	88%
Group Total						
WILLIS OF NORTHERN NEW ENGLAND	1014	942	93%	198	189	95%
Group Total						
TOTAL IN STATE	10307	8982	87%	2679	2458	92%

**IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012**

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA010	ACADIA INSURANCE Group Total	MOPs Filed 81	Timely MOPs 73	Compliance 90%	NOCs Filed 47	Timely NOCs 43	Compliance 91%
CA032	ARROW MUTUAL INSURANCE COMPANY Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA036	BATH IRON WORKS Group Total	MOPs Filed 63	Timely MOPs 63	Compliance 100%	NOCs Filed 42	Timely NOCs 41	Compliance 98%
CA070	CANNON COCHRAN MANAGEMENT SERVICES Group Total	MOPs Filed 130	Timely MOPs 107	Compliance 82%	NOCs Filed 136	Timely NOCs 128	Compliance 94%
CA085	CJANBRO CORPORATION Group Total	MOPs Filed 4	Timely MOPs 3	Compliance 75%	NOCs Filed 3	Timely NOCs 3	Compliance 100%
CA033	CITY OF BANGOR Group Total	MOPs Filed 31	Timely MOPs 30	Compliance 97%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
CA175	FUTURECOMP Group Total	MOPs Filed 70	Timely MOPs 63	Compliance 90%	NOCs Filed 35	Timely NOCs 35	Compliance 100%
	GREAT FALLS INSURANCE CO. Group Total	MOPs Filed 16	Timely MOPs 14	Compliance 88%	NOCs Filed 21	Timely NOCs 20	Compliance 95%
CA201	HANNAFORD BROTHERS Group Total	MOPs Filed 73	Timely MOPs 60	Compliance 82%	NOCs Filed 54	Timely NOCs 53	Compliance 98%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	MOPs Filed 32	Timely MOPs 31	Compliance 97%	NOCs Filed 18	Timely NOCs 18	Compliance 100%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	MOPs Filed 1193	Timely MOPs 1109	Compliance 93%	NOCs Filed 742	Timely NOCs 703	Compliance 95%
CA234	MAINE HEALTH CARE ASSOCIATION Group Total	MOPs Filed 26	Timely MOPs 23	Compliance 88%	NOCs Filed 31	Timely NOCs 31	Compliance 100%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION Group Total	MOPs Filed 37	Timely MOPs 36	Compliance 97%	NOCs Filed 39	Timely NOCs 39	Compliance 100%
CA225	MAINE MUNICIPAL ASSOCIATION Group Total	MOPs Filed 231	Timely MOPs 210	Compliance 91%	NOCs Filed 191	Timely NOCs 189	Compliance 99%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	MOPs Filed 95	Timely MOPs 90	Compliance 95%	NOCs Filed 50	Timely NOCs 49	Compliance 98%
CA274	PATRIOT INSURANCE CO. Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%

IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	174	135	78%	146	139	95%
STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	108	104	96%	109	105	96%
SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	114	100	88%	143	139	97%
WILLIS OF NORTHERN NEW ENGLAND	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total	198	184	93%	256	249	97%
TOTAL IN STATE	2679	2437	91%	2068	1989	96%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	ACCIDENT FUND INSURANCE	Group Total	FROIs Filed 3	Timely FROIs 1	Payments Made 2	Timely Payments 1	Compliance 50%
	ACE INSURANCE	Group Total	FROIs Filed 484	Timely FROIs 374	Payments Made 143	Timely Payments 114	Compliance 80%
	AMTRUST INSURANCE	Group Total	FROIs Filed 72	Timely FROIs 23	Payments Made 11	Timely Payments 5	Compliance 45%
	ARCH INSURANCE	Group Total	FROIs Filed 107	Timely FROIs 88	Payments Made 28	Timely Payments 19	Compliance 68%
	ARGONAUT INSURANCE	Group Total	FROIs Filed 10	Timely FROIs 7	Payments Made 4	Timely Payments 3	Compliance 75%
CA189	BERKLEY SPECIALTY UNDERWRITING	Group Total	FROIs Filed 1	Timely FROIs 0	Payments Made 1	Timely Payments 1	Compliance 100%
CA114	BERKSHIRE HATHAWAY INSURANCE	Group Total	FROIs Filed 5	Timely FROIs 2	Payments Made 4	Timely Payments 3	Compliance 75%
CA040	BROADSPIRE SERVICES	Group Total	FROIs Filed 123	Timely FROIs 104	Payments Made 42	Timely Payments 40	Compliance 95%
	CHARTIS INS GROUP	Group Total	FROIs Filed 743	Timely FROIs 661	Payments Made 207	Timely Payments 190	Compliance 92%
CA080	CHESTERFIELD SERVICES	Group Total	FROIs Filed 14	Timely FROIs 12	Payments Made 1	Timely Payments 1	Compliance 100%
	CHUBB INSURANCE	Group Total	FROIs Filed 37	Timely FROIs 16	Payments Made 19	Timely Payments 14	Compliance 74%
CA080	CHURCH MUTUAL INSURANCE	Group Total	FROIs Filed 3	Timely FROIs 1	Payments Made 2	Timely Payments 0	Compliance 0%
CA100	CLAIMS MANAGEMENT (WAL-MART)	Group Total	FROIs Filed 202	Timely FROIs 194	Payments Made 36	Timely Payments 35	Compliance 97%
CA050	CNA INSURANCE	Group Total	FROIs Filed 19	Timely FROIs 16	Payments Made 9	Timely Payments 9	Compliance 100%
CA110	CONSTITUTION STATE SERVICES	Group Total	FROIs Filed 25	Timely FROIs 20	Payments Made 6	Timely Payments 6	Compliance 100%
CA115	CONTINENTAL INDEMNITY	Group Total	FROIs Filed 9	Timely FROIs 8	Payments Made 3	Timely Payments 3	Compliance 100%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage			
CA116	CORVEL CORPORATION	Group Total	FROIs Filed	Timely FROIs	Compliance	50%	Payments Made	Timely Payments	Compliance	100%
			2	1			1	1		100%
CA117	COTTINGHAM AND BUTLER CLAIMS SERVICES	Group Total	FROIs Filed	Timely FROIs	Compliance	91%	Payments Made	Timely Payments	Compliance	79%
			23	21			14	11		79%
	CRUM & FORSTER	Group Total	FROIs Filed	Timely FROIs	Compliance	25%	Payments Made	Timely Payments	Compliance	0%
			4	1			3	0		0%
	ELECTRIC INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	43%	Payments Made	Timely Payments	Compliance	100%
			7	3			3	3		100%
CA160	ESIS	Group Total	FROIs Filed	Timely FROIs	Compliance	64%	Payments Made	Timely Payments	Compliance	78%
			272	174			108	84		78%
	EVEREST INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	100%	Payments Made	Timely Payments	Compliance	No filings
			1	1			No filings	No filings		No filings
CA165	F.A. RICHARD	Group Total	FROIs Filed	Timely FROIs	Compliance	17%	Payments Made	Timely Payments	Compliance	No filings
			6	1			No filings	No filings		No filings
	FEDERATED MUTUAL INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	64%	Payments Made	Timely Payments	Compliance	0%
			11	7			1	0		0%
CA150	FIREMANS FUND INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	67%	Payments Made	Timely Payments	Compliance	50%
			3	2			2	1		50%
CA190	GALLAGHER BASSETT SERVICES	Group Total	FROIs Filed	Timely FROIs	Compliance	86%	Payments Made	Timely Payments	Compliance	84%
			447	386			124	104		84%
CA193	GREAT AMERICAN INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	0%	Payments Made	Timely Payments	Compliance	No filings
			1	0			No filings	No filings		No filings
	GREAT DIVIDE INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	0%	Payments Made	Timely Payments	Compliance	100%
			1	0			1	1		100%
CA195	GUARANTEE INSURANCE CO	Group Total	FROIs Filed	Timely FROIs	Compliance	25%	Payments Made	Timely Payments	Compliance	33%
			8	2			3	1		33%
	GUARD INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	62%	Payments Made	Timely Payments	Compliance	87%
			105	65			30	26		87%
	HANOVER INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	83%	Payments Made	Timely Payments	Compliance	87%
			98	81			23	20		87%
	HARTFORD INSURANCE	Group Total	FROIs Filed	Timely FROIs	Compliance	81%	Payments Made	Timely Payments	Compliance	94%
			312	254			72	68		94%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA204	HELMSMAN MANAGEMENT SERVICES Group Total	FROIs Filed 48	Timely FROIs 40	Compliance 83%	Payments Made 11	Timely Payments 10	Compliance 91%
	LIBERTY MUTUAL INSURANCE Group Total	FROIs Filed 361	Timely FROIs 295	Compliance 82%	Payments Made 138	Timely Payments 122	Compliance 88%
CA213	MACY'S CORPORATE SERVICES Group Total	FROIs Filed 3	Timely FROIs 3	Compliance 100%	Payments Made 2	Timely Payments 2	Compliance 100%
CA255	MEADOWBROOK Group Total	FROIs Filed 31	Timely FROIs 18	Compliance 58%	Payments Made 12	Timely Payments 9	Compliance 75%
CA267	NATIONAL INTERSTATE INSURANCE Group Total	FROIs Filed 3	Timely FROIs 3	Compliance 100%	Payments Made 2	Timely Payments 2	Compliance 100%
CA289	NATIONWIDE INSURANCE Group Total	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA265	NGM INSURANCE Group Total	FROIs Filed 14	Timely FROIs 7	Compliance 50%	Payments Made 6	Timely Payments 3	Compliance 50%
	OLD REPUBLIC INSURANCE Group Total	FROIs Filed 73	Timely FROIs 55	Compliance 75%	Payments Made 22	Timely Payments 21	Compliance 95%
	ONEBEACON INSURANCE Group Total	FROIs Filed 4	Timely FROIs 0	Compliance 0%	Payments Made 2	Timely Payments 2	Compliance 100%
	PEERLESS INSURANCE Group Total	FROIs Filed 275	Timely FROIs 225	Compliance 82%	Payments Made 94	Timely Payments 77	Compliance 82%
	PENNSYLVANIA MFG. ASSOCIATION INS. CO Group Total	FROIs Filed 34	Timely FROIs 29	Compliance 85%	Payments Made 13	Timely Payments 11	Compliance 85%
	PRAETORIAN INSURANCE Group Total	FROIs Filed 25	Timely FROIs 22	Compliance 88%	Payments Made 9	Timely Payments 8	Compliance 89%
CA277	PROTECTIVE INSURANCE Group Total	FROIs Filed 4	Timely FROIs 0	Compliance 0%	Payments Made 4	Timely Payments 2	Compliance 50%
CA282	PUBLIC SERVICE MUTUAL Group Total	FROIs Filed 3	Timely FROIs 2	Compliance 67%	Payments Made No filings	Timely Payments No filings	Compliance No filings
CA280	RISK ENTERPRISES MANAGEMENT Group Total	FROIs Filed 5	Timely FROIs 5	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
CA280	RYDER SERVICES Group Total	FROIs Filed 8	Timely FROIs 4	Compliance 50%	Payments Made 3	Timely Payments 3	Compliance 100%

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
	SAFETY NATIONAL INSURANCE						
	Group Total	FROIs Filed 36	Timely FROIs 27	Compliance 75%	Payments Made 13	Timely Payments 11	Compliance 85%
	SEABRIGHT INSURANCE						
58557	Group Total	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
	SENTRY INSURANCE						
	Group Total	FROIs Filed 21	Timely FROIs 15	Compliance 71%	Payments Made 11	Timely Payments 10	Compliance 91%
	SPARTA INSURANCE						
	Group Total	FROIs Filed 21	Timely FROIs 19	Compliance 90%	Payments Made 11	Timely Payments 9	Compliance 82%
CA168	THE FRANK GATES SERVICE COMPANY						
	Group Total	FROIs Filed 10	Timely FROIs 4	Compliance 40%	Payments Made 8	Timely Payments 5	Compliance 63%
CA311	TOKIO MARINE & NICHIDO FIRE INSURANCE						
	Group Total	FROIs Filed No filings	Timely FROIs No filings	Compliance No filings	Payments Made 1	Timely Payments 1	Compliance 100%
CA356	TOWER INSURANCE COMPANY						
	Group Total	FROIs Filed 11	Timely FROIs 3	Compliance 27%	Payments Made 6	Timely Payments 3	Compliance 50%
	TRAVELERS INSURANCE						
	Group Total	FROIs Filed 358	Timely FROIs 290	Compliance 81%	Payments Made 138	Timely Payments 128	Compliance 93%
CA240	TRIDENT INSURANCE SERVICES						
	Group Total	FROIs Filed 3	Timely FROIs 3	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
CA360	UNDERWRITERS SAFETY & CLAIMS						
	Group Total	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made 1	Timely Payments 1	Compliance 100%
CA191	UTICA						
	Group Total	FROIs Filed 1	Timely FROIs 1	Compliance 100%	Payments Made No filings	Timely Payments No filings	Compliance No filings
	VANLINER INSURANCE						
	Group Total	FROIs Filed 3	Timely FROIs 2	Compliance 67%	Payments Made 3	Timely Payments 2	Compliance 67%
	XL SPECIALTY INSURANCE						
	Group Total	FROIs Filed 29	Timely FROIs 21	Compliance 72%	Payments Made 6	Timely Payments 6	Compliance 100%
CA340	YORK RISK SERVICES						
	Group Total	FROIs Filed 1	Timely FROIs 0	Compliance 0%	Payments Made 2	Timely Payments 1	Compliance 50%
	ZURICH INSURANCE						
	Group Total	FROIs Filed 236	Timely FROIs 208	Compliance 88%	Payments Made 67	Timely Payments 60	Compliance 90%
	OUT OF STATE TOTALS	4782	3830	80%	1490	1275	86%

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	ACCIDENT FUND INSURANCE	MOPs Filed Group Total 2	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	ACE INSURANCE	MOPs Filed Group Total 143	Timely MOPs 116	Compliance 81%	NOCs Filed 73	Timely NOCs 70	Compliance 96%
	AMTRUST INSURANCE	MOPs Filed Group Total 11	Timely MOPs 4	Compliance 36%	NOCs Filed 4	Timely NOCs 2	Compliance 50%
	ARCH INSURANCE	MOPs Filed Group Total 28	Timely MOPs 18	Compliance 64%	NOCs Filed 15	Timely NOCs 15	Compliance 100%
	ARGONAUT INSURANCE	MOPs Filed Group Total 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA189	BERKLEY SPECIALTY UNDERWRITING	MOPs Filed Group Total 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA114	BERKSHIRE HATHAWAY INSURANCE	MOPs Filed Group Total 4	Timely MOPs 2	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA040	BROADSPIRE SERVICES	MOPs Filed Group Total 42	Timely MOPs 39	Compliance 93%	NOCs Filed 24	Timely NOCs 24	Compliance 100%
	CHARTIS INS GROUP	MOPs Filed Group Total 207	Timely MOPs 192	Compliance 93%	NOCs Filed 176	Timely NOCs 166	Compliance 94%
CA080	CHESTERFIELD SERVICES	MOPs Filed Group Total 1	Timely MOPs 1	Compliance 100%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
	CHUBB INSURANCE	MOPs Filed Group Total 19	Timely MOPs 8	Compliance 42%	NOCs Filed 3	Timely NOCs 2	Compliance 67%
CA084	CHURCH MUTUAL INSURANCE	MOPs Filed Group Total 2	Timely MOPs 1	Compliance 50%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA100	CLAIMS MANAGEMENT (WAL-MART)	MOPs Filed Group Total 36	Timely MOPs 34	Compliance 94%	NOCs Filed 49	Timely NOCs 47	Compliance 96%
CA050	CNA INSURANCE	MOPs Filed Group Total 9	Timely MOPs 9	Compliance 100%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
CA110	CONSTITUTION STATE SERVICE	MOPs Filed Group Total 6	Timely MOPs 6	Compliance 100%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
CA115	CONTINENTAL INDEMNITY	MOPs Filed Group Total 3	Timely MOPs 3	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage	
CA116	CORVEL CORPORATION	Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA117	COTTINGHAM AND BUTLER CLAIMS SERVICES	Group Total	MOPs Filed 14	Timely MOPs 12	Compliance 86%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
	CRUM & FORSTER	Group Total	MOPs Filed 3	Timely MOPs 1	Compliance 33%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
	ELECTRIC INSURANCE	Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed 2	Timely NOCs 1	Compliance 50%
CA160	ESIS	Group Total	MOPs Filed 108	Timely MOPs 89	Compliance 82%	NOCs Filed 32	Timely NOCs 25	Compliance 78%
	EVEREST INSURANCE	Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA165	F.A. RICHARD	Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	FEDERATED MUTUAL INSURANCE	Group Total	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA170	FIREMANS FUND INSURANCE	Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
CA190	GALLAGHER BASSETT SERVICES	Group Total	MOPs Filed 124	Timely MOPs 108	Compliance 87%	NOCs Filed 83	Timely NOCs 81	Compliance 98%
CA193	GREAT AMERICAN INSURANCE	Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	GREAT DIVIDE INSURANCE	Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA195	GUARANTEE INSURANCE CO.	Group Total	MOPs Filed 3	Timely MOPs 1	Compliance 33%	NOCs Filed 4	Timely NOCs 3	Compliance 75%
	GUARD INSURANCE	Group Total	MOPs Filed 30	Timely MOPs 17	Compliance 57%	NOCs Filed 12	Timely NOCs 6	Compliance 50%
	HANOVER INSURANCE	Group Total	MOPs Filed 23	Timely MOPs 20	Compliance 87%	NOCs Filed 11	Timely NOCs 11	Compliance 100%
	HARTFORD INSURANCE	Group Total	MOPs Filed 72	Timely MOPs 66	Compliance 92%	NOCs Filed 74	Timely NOCs 73	Compliance 99%

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA204	HELMSMAN MANAGEMENT SERVICES Group Total	MOPs Filed 11	Timely MOPs 10	Compliance 91%	NOCs Filed 17	Timely NOCs 16	Compliance 94%
	LIBERTY MUTUAL INSURANCE Group Total	MOPs Filed 138	Timely MOPs 120	Compliance 87%	NOCs Filed 86	Timely NOCs 78	Compliance 91%
CA213	MACY'S CORPORATE SERVICES Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA235	MEADOWBROOK Group Total	MOPs Filed 12	Timely MOPs 7	Compliance 58%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA267	NATIONAL INTERSTATE INSURANCE Group Total	MOPs Filed 2	Timely MOPs 2	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA289	NATIONWIDE INSURANCE Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA265	NGM INSURANCE Group Total	MOPs Filed 6	Timely MOPs 2	Compliance 33%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	OLD REPUBLIC INSURANCE Group Total	MOPs Filed 22	Timely MOPs 18	Compliance 82%	NOCs Filed 10	Timely NOCs 10	Compliance 100%
	ONEBEACON INSURANCE Group Total	MOPs Filed 2	Timely MOPs 1	Compliance 50%	NOCs Filed 1	Timely NOCs 0	Compliance 0%
	PEERLESS INSURANCE Group Total	MOPs Filed 94	Timely MOPs 73	Compliance 78%	NOCs Filed 30	Timely NOCs 29	Compliance 97%
	PENNSYLVANIA MFG. ASSOCIATION INS. CO Group Total	MOPs Filed 13	Timely MOPs 12	Compliance 92%	NOCs Filed 9	Timely NOCs 9	Compliance 100%
	PRAETORIAN INSURANCE Group Total	PROIs Filed 9	Timely PROIs 9	Compliance 100%	Payments Made 7	Timely Payments 6	Compliance 86%
CA277	PROTECTIVE INSURANCE Group Total	MOPs Filed 4	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
CA282	PUBLIC SERVICE MUTUAL Group Total	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
CA280	RISK ENTERPRISE MANAGEMENT Group Total	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed 2	Timely NOCs 2	Compliance 100%
CA280	RYDER SERVICES Group Total	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings

OUT-OF-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
	SAFETY NATIONAL INSURANCE	MOPs Filed 13	Timely MOPs 11	Compliance 85%	NOCs Filed 3	Timely NOCs 3	Compliance 100%
	Group Total						
	SEABRIGHT INSURANCE	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed 1	Timely NOCs 1	Compliance 100%
58557	Group Total						
	SENTRY INSURANCE	MOPs Filed 11	Timely MOPs 9	Compliance 82%	NOCs Filed 3	Timely NOCs 1	Compliance 33%
	Group Total						
	SPARTA INSURANCE	MOPs Filed 11	Timely MOPs 10	Compliance 91%	NOCs Filed 5	Timely NOCs 5	Compliance 100%
	Group Total						
CA168	THE FRANK GATES SERVICE COMPANY	MOPs Filed 8	Timely MOPs 1	Compliance 13%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
CA311	TOKIO MARINE & NICHIDO FIRE INSURANCE	MOPs Filed 1	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
CA356	TOWER INSURANCE COMPANY	MOPs Filed 6	Timely MOPs 3	Compliance 50%	NOCs Filed 2	Timely NOCs 1	Compliance 50%
	Group Total						
	TRAVELERS INSURANCE	MOPs Filed 138	Timely MOPs 128	Compliance 93%	NOCs Filed 36	Timely NOCs 33	Compliance 92%
	Group Total						
CA240	TRIDENT INSURANCE SERVICES	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
CA360	UNDERWRITERS SAFETY & CLAIMS	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
CA191	UTICA	MOPs Filed No filings	Timely MOPs No filings	Compliance No filings	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
	VANLINER INSURANCE	MOPs Filed 3	Timely MOPs 2	Compliance 67%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
	XL SPECIALTY INSURANCE	MOPs Filed 6	Timely MOPs 5	Compliance 83%	NOCs Filed 6	Timely NOCs 6	Compliance 100%
	Group Total						
CA340	YORK RISK SERVICES	MOPs Filed 2	Timely MOPs 0	Compliance 0%	NOCs Filed No filings	Timely NOCs No filings	Compliance No filings
	Group Total						
	ZURICH INSURANCE	MOPs Filed 67	Timely MOPs 60	Compliance 90%	NOCs Filed 55	Timely NOCs 54	Compliance 98%
	Group Total						
	TOTAL OUT OF STATE	1490	1245	84%	858	801	93%

INSURANCE GROUP COMPLIANCE

Lost Time FROI Filings and Initial Indemnity Payments

1/1/2012 - 12/31/2012

INSURANCE COMPANY	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA010 ACADIA INSURANCE	246	206	84%	81	70	86%
CA021 AMERICAN GUARANTEE AND LIABILITY	7	6	86%	3	3	100%
CA022 AMERICAN ZURICH	43	43	100%	8	8	100%
CA019 AMGUARD INSURANCE COMPANY	45	23	51%	12	10	83%
CA381 AMTRUST INSURANCE	14	6	43%	1	1	100%
CA020 ARGONAUT INSURANCE	7	4	57%	3	2	67%
CA032 ARROW MUTUAL INSURANCE COMPANY	2	2	100%	1	0	0%
CA114 BERKSHIRE HATHAWAY INSURANCE	5	2	40%	4	3	75%
CA072 CHARTER OAK FIRE INS. CO.	164	131	80%	65	61	94%
CA015 CHARTIS INS GROUP	128	118	92%	47	45	96%
CA090 CHUBB & SONS	26	9	35%	14	11	79%
CA090 CHUBB SERVICES	1	0	0%	1	0	0%
CA080 CHURCH MUTUAL INSURANCE	3	1	33%	2	0	0%
CA048 CITIZENS INSURANCE CO. OF AMERICA	30	24	80%	4	4	100%
CA050 CNA INSURANCE	19	16	84%	9	9	100%
CA115 CONTINENTAL INDEMNITY	9	8	89%	3	3	100%
CA089 CRUM & FORSTER	2	0	0%	1	0	0%
CA140 EASTGUARD INSURANCE COMPANY	38	26	68%	9	8	89%
CA380 EMPLOYERS INSURANCE OF WAUSAU	74	56	76%	24	21	88%
CA162 EXCELSIOR INSURANCE CO.	5	3	60%	2	1	50%
CA164 FARMINGTON CASUALTY CO.	1	1	100%	No filings	1	100%
CA091 FEDERATED MUTUAL INSURANCE	7	6	86%	No filings	No filings	No filings
CA092 FEDERATED SERVICE INSURANCE	4	1	25%	1	0	0%
CA150 FIREMANS FUND INSURANCE	3	2	67%	2	1	50%
CA193 GREAT AMERICAN INSURANCE	1	0	0%	No filings	No filings	No filings
CA195 GUARANTEE INSURANCE CO	8	2	25%	3	1	33%
CA202 HANOVER INSURANCE CO.	35	30	86%	9	6	67%
CA188 HARTFORD ACCIDENT & INDEMNITY	14	10	71%	5	5	100%
CA185 HARTFORD CASUALTY INS CO.	12	11	92%	1	1	100%
CA203 HARTFORD FIRE INSURANCE CO	18	16	89%	6	5	83%
CA186 HARTFORD INSURANCE OF THE MIDWEST	79	70	89%	21	20	95%
CA187 HARTFORD UNDERWRITERS INSURANCE	20	18	90%	5	5	100%
CA210 LIBERTY MUTUAL INSURANCE COMPANY	285	238	84%	113	101	89%
CA227 MARYLAND CASUALTY CO.	1	1	100%	No filings	No filings	No filings
CA228 MASSACHUSETTS BAY INS. CO.	33	27	82%	10	10	100%
CA255 MEADOWBROOK	31	18	58%	12	9	75%
CA267 NATIONAL INTERSTATE INSURANCE	3	3	100%	2	2	100%
CA289 NATIONWIDE INSURANCE	1	1	100%	No filings	No filings	No filings
CA309 NETHERLANDS INSURANCE COMPANY	21	17	81%	7	6	86%
CA265 NGM INSURANCE	14	7	50%	6	3	50%
CA272 NORGUARD INSURANCE COMPANY	22	16	73%	9	8	89%
CA259 NORTHERN INSURANCE CO. OF NEW YORK	9	6	67%	2	1	50%
CA281 ONEBEACON INSURANCE	2	0	0%	1	1	100%
CA274 PATRIOT INSURANCE	9	8	89%	2	2	100%
CA275 PEERLESS INSURANCE CO.	246	202	82%	84	69	82%
CA283 PEERLESS INDEMNITY CO.	3	3	100%	1	1	100%

INSURANCE GROUP COMPLIANCE

Lost Time FROI Filings and Initial Indemnity Payments

1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
INSURANCE COMPANY						
CA288	6	6	100%	1	1	100%
CA277	4	0	0%	4	2	50%
CA282	3	2	67%	No filings	No filings	No filings
58557	1	1	100%	No filings	No filings	No filings
CA296	9	8	89%	1	1	100%
CA402	1	0	0%	1	1	100%
CA305	17	13	76%	9	8	89%
CA308	3	2	67%	1	1	100%
CA306	53	45	85%	18	17	94%
CA303	1	0	0%	1	1	100%
CA342	58	17	29%	10	4	40%
CA284	4	3	75%	2	2	100%
CA311	No filings	No filings	No filings	1	1	100%
CA356	11	3	27%	6	3	50%
CA347	18	14	78%	9	9	100%
CA348	37	32	86%	9	8	89%
CA349	8	6	75%	5	5	100%
CA343	4	3	75%	No filings	No filings	No filings
CA346	6	6	100%	1	1	100%
CA345	14	11	79%	5	5	100%
CA319	13	10	77%	2	2	100%
CA321	62	48	77%	12	10	83%
CA375	2	1	50%	2	0	0%
CA191	1	1	100%	No filings	No filings	No filings
CA400	37	32	86%	16	13	81%
CA404	1	1	100%	1	1	100%
CA260	2124	1663	78%	714	614	86%
	4027	3278	81%	1193	1118	94%
TPAS ADMINISTERING FOR INSURERS						
CA189	1	0	0%	1	1	100%
CA040	118	99	84%	41	39	95%
CA070	113	95	84%	31	27	87%
CA080	14	12	86%	1	1	100%
CA100	202	194	96%	36	35	97%
CA110	23	20	87%	6	6	100%
CA116	2	1	50%	1	1	100%
CA060	23	21	91%	14	11	79%
CA160	263	168	64%	105	82	78%
CA165	6	1	17%	No filings	No filings	No filings
CA190	435	378	87%	118	102	86%
CA204	44	37	84%	10	9	90%
CA280	8	4	50%	3	3	100%
CA300	509	424	83%	131	111	85%
CA315	14	8	57%	3	3	100%
CA168	10	4	40%	8	5	63%
CA240	3	3	100%	1	1	100%
CA382	1	1	100%	1	1	100%
CA140	1	0	0%	2	1	50%
	1790	1470	82%	513	439	86%

INSURANCE GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
1/1/2012 - 12/31/2012

	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SELF INSURED SELF ADMINISTERED						
CA036 BATH IRON WORKS	455	454	100%	63	63	100%
CA085 CIANBRO CORPORATION	8	4	50%	4	4	100%
CA033 CITY OF BANGOR	45	43	96%	31	31	100%
CA201 HANNAFORD BROTHERS	320	288	90%	73	61	84%
CA213 MACY'S CORPORATE SERVICES	3	3	100%	2	2	100%
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	110	103	94%	32	30	94%
CA234 MAINE HEALTH CARE ASSOCIATION	148	140	95%	26	22	85%
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	208	195	94%	37	33	89%
CA225 MAINE MUNICIPAL ASSOCIATION	867	815	94%	231	200	87%
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	302	280	93%	95	89	94%
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	552	490	89%	108	106	98%
TOTAL SELF INSURED SELF ADMINISTERED	3018	2815	93%	702	641	91%
TPA ADMINISTERED FOR SELF INSURED						
CA040 BROADSPIRE SERVICES	5	5	100%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	366	329	90%	99	95	96%
CA110 CONSTITUTION STATE SERVICES	2	0	0%	No filings	No filings	No filings
CA160 ESIS	9	6	67%	3	2	67%
CA175 FUTURECOMP	243	231	95%	70	62	89%
CA190 GALLAGHER BASSETT SERVICES	12	8	67%	6	2	33%
CA204 HELMSMAN MANAGEMENT SERVICES	4	3	75%	1	1	100%
CA001 HRH CLAIMS MANAGEMENT	8	7	88%	5	5	100%
CA280 RISK ENTERPRISES MANAGEMENT	5	5	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	134	88	66%	40	28	70%
CA320 SYNERNET	547	500	91%	114	100	88%
CA382 WILLIS OF NORTHERN NEW ENGLAND, INC.	1006	935	93%	193	184	95%
TOTAL TPA ADMINISTERED FOR SELF INSURED	2341	2117	90%	533	481	90%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
INSURANCE COMPANY						
CA010	81	73	90%	47	43	91%
CA021	3	3	100%	1	1	100%
CA022	8	8	100%	16	16	100%
CA019	12	5	42%	6	3	50%
CA381	1	0	0%	2	1	50%
CA020	3	1	33%	No filings	No filings	No filings
CA032	1	0	0%	No filings	No filings	No filings
CA114	4	2	50%	No filings	No filings	No filings
CA072	65	62	95%	11	11	100%
CA015	47	45	96%	21	21	100%
CA090	14	5	36%	1	0	0%
CA082	1	0	0%	No filings	No filings	No filings
CA084	2	1	50%	No filings	No filings	No filings
CA048	4	3	75%	4	4	100%
CA050	9	9	100%	5	5	100%
CA115	3	3	100%	No filings	No filings	No filings
CA089	1	0	0%	1	0	0%
CA140	9	6	67%	5	3	60%
CA380	24	21	88%	24	23	96%
CA162	2	1	50%	No filings	No filings	No filings
CA164	1	1	100%	No filings	No filings	No filings
CA092	1	0	0%	No filings	No filings	No filings
CA170	2	1	50%	1	0	0%
CA195	3	1	33%	4	3	75%
CA202	9	7	78%	3	3	100%
CA188	5	5	100%	1	1	100%
CA185	1	1	100%	4	4	100%
CA203	6	5	83%	6	5	83%
CA186	21	20	95%	19	19	100%
CA187	5	5	100%	8	8	100%
CA210	113	99	88%	61	54	89%
CA228	10	10	100%	4	4	100%
CA255	12	7	58%	1	1	100%
CA267	2	2	100%	No filings	No filings	No filings
CA289	No filings	No filings	No filings	1	1	100%
CA309	7	4	57%	No filings	No filings	No filings
CA265	6	2	33%	No filings	No filings	No filings
CA272	9	6	67%	1	0	0%
CA259	2	1	50%	2	1	50%
CA281	1	1	100%	No filings	No filings	No filings
CA274	2	2	100%	1	1	100%
CA275	84	67	80%	29	28	97%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA283	1	1	100%	1	1	100%
CA288	1	1	100%	No filings	No filings	No filings
CA277	4	0	0%	No filings	No filings	No filings
CA282	No filings	No filings	No filings	1	1	100%
58557	No filings	No filings	No filings	1	1	100%
CA296	1	1	100%	2	2	100%
CA402	1	1	100%	No filings	No filings	No filings
CA305	9	7	78%	3	1	33%
CA308	1	1	100%	No filings	No filings	No filings
CA306	18	18	100%	6	5	83%
CA303	1	1	100%	No filings	No filings	No filings
CA342	10	4	40%	2	1	50%
CA284	2	2	100%	No filings	No filings	No filings
CA311	1	0	0%	No filings	No filings	No filings
CA356	6	3	50%	2	1	50%
CA347	9	9	100%	1	1	100%
CA348	9	8	89%	4	3	75%
CA349	5	4	80%	No filings	No filings	No filings
CA346	1	1	100%	No filings	No filings	No filings
CA345	5	5	100%	1	1	100%
CA319	2	2	100%	1	1	100%
CA321	12	10	83%	17	17	100%
CA375	2	1	50%	No filings	No filings	No filings
CA400	16	14	88%	9	9	100%
CA404	1	1	100%	No filings	No filings	No filings
CA260	714	590	83%	341	309	91%
	1193	1109	93%	742	703	95%
TPAS ADMINISTERING FOR INSURERS						
CA189	1	1	100%	No filings	No filings	No filings
CA040	41	38	93%	24	24	100%
CA070	31	26	84%	28	26	93%
CA080	1	1	100%	2	2	100%
CA100	36	34	94%	49	47	96%
CA110	6	6	100%	5	5	100%
CA116	1	1	100%	1	1	100%
CA060	14	12	86%	5	5	100%
CA160	105	86	82%	31	24	77%
CA190	118	104	88%	81	79	98%
CA204	10	9	90%	15	14	93%
CA280	3	2	67%	No filings	No filings	No filings
CA300	131	109	83%	120	116	97%
CA315	3	2	67%	3	3	100%
CA168	8	1	13%	No filings	No filings	No filings
CA240	1	1	100%	No filings	No filings	No filings
CA382	1	1	100%	No filings	No filings	No filings
CA340	2	0	0%	No filings	No filings	No filings
TOTAL TPAS ADMINISTERING FOR INSURERS	513	434	85%	364	346	95%

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
1/1/2012 - 12/31/2012

	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SELF INSURED SELF ADMINISTERED						
CA036 BATH IRON WORKS	63	63	100%	42	41	98%
CA085 CIANBRO CORPORATION	4	3	75%	3	3	100%
CA033 CITY OF BANGOR	31	30	97%	4	4	100%
CA201 HANNAFORD BROTHERS	73	60	82%	54	53	98%
CA213 MACY'S CORPORATE SERVICES	2	2	100%	No filings	No filings	No filings
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	32	31	97%	18	18	100%
CA234 MAINE HEALTH CARE ASSOCIATION	26	23	88%	31	31	100%
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	37	36	97%	39	39	100%
CA225 MAINE MUNICIPAL ASSOCIATION	231	210	91%	191	189	99%
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	95	90	95%	50	49	98%
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	108	104	96%	109	105	96%
TOTAL SELF INSURED SELF ADMINISTERED	702	652	93%	541	532	98%
TPA ADMINISTERED FOR SELF INSURED						
CA040 BROADSPIRE SERVICES	1	1	100%	No filings	No filings	No filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	99	81	82%	108	102	94%
CA160 ESIS	3	3	100%	1	1	100%
CA175 FUTURECOMP	70	63	90%	35	35	100%
CA190 GALLAGHER BASSETT SERVICES	6	4	67%	2	2	100%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	2	2	100%
CA001 HRH CLAIMS MANAGEMENT	5	3	60%	1	0	0%
CA280 RISK ENTERPRISE MANAGEMENT	1	1	100%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	40	24	60%	22	19	86%
CA315 SEDGWICK (formerly SPECIALTY RISK SERVICES)	No filings	No filings	No filings	1	1	100%
CA320 SYNERNET	114	100	88%	143	139	97%
CA382 WILLIS OF NORTHERN NEW ENGLAND, INC.	193	181	94%	255	249	98%
TOTAL TPA ADMINISTERED FOR SELF INSURED	533	462	87%	572	552	97%