

2008

ANNUAL COMPLIANCE REPORT

**STATE OF MAINE
WORKERS' COMPENSATION BOARD**



JANUARY 1, 2008 - DECEMBER 31, 2008

OFFICE OF MONITORING, AUDIT & ENFORCEMENT

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**MAINE WORKERS' COMPENSATION BOARD
2008 ANNUAL COMPLIANCE REPORT**

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EXECUTIVE SUMMARY

- I. On October 13, 2009, the Maine Worker's Compensation Board unanimously approved the 2008 Annual Compliance Report (**January 1, 2008 through December 31, 2008**). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

II. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

With a key component of the monitoring program being the production of Quarterly and Annual Compliance Reports, a pilot project was undertaken in May 1997 to: (1) measure the Board's data collection and reporting capabilities; (2) report on the performance of insurers; and (3) let all interested parties know what to expect from the Compliance Reports. From this pilot, MAE was able to refine its policies, practices and processes. Since 1997, MAE has followed a principal of continuous improvement to ensure that the Compliance Reports maintain high quality standards.

III. COMPLIANCE OVERVIEW

The 2008 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2008 Annual Compliance Report represents dynamic results based upon data received by March 31, 2009. Tables 2 and 3 show continued improvement in the performance of insurers since the pilot project. This improvement results in improved claims-handling including faster initial indemnity payments.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report filings within 7 days is 85%.

Benchmark Exceeded. The Board received 14,160 lost time first reports. This represents 235 fewer reports than in 2007 and continues a long term decline in the number of lost time first reports. Eighty-nine percent (89%) of lost time first report filings were within 7 days, the highest compliance recorded for this indicator to date.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

Benchmark Exceeded. Eighty-nine percent (89%) of initial indemnity payments were within 14 days, the highest compliance recorded for this indicator to date.

C. Initial Memorandum of Payment (MOP) Filings

The Board's benchmark for initial Memorandum of Payment filings within 17 days is 85%.

Benchmark Exceeded. Eighty-eight percent (88%) of initial MOP filings were within 17 days, the highest compliance recorded for this indicator to date.

D. Initial Indemnity Notice of Controversy (NOC) Filings

The Board's benchmark for initial indemnity Notice of Controversy filings within 14 days is 90%.

Benchmark Met. Ninety percent (90%) of initial indemnity NOC filings were within 14 days.

E. Utilization Analysis

Nineteen percent (19%) of all lost time first reports were "denied", a decrease of 0.5% from 2007. Forty percent (40%) of all claims for compensation were denied, a decline of 0.4% since 2007.

F. Initial Indemnity Payments > 44 Days

\$42,150 was issued to claimants in penalties under Section 205(3).

G. Late Filed Coverage Notices

\$82,700 was collected in penalties under Section 360(1)(B), and \$3,700 in penalties are awaiting resolution. These monies go to the State General Fund.

IV. CAVEATS & EXPLANATIONS

A. General

- Question marks ("?") within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day's work.
- When a medical only first report was received and later converted to a lost time first report, if the date of the employer's notice or knowledge of incapacity minus the received date was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

- Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer's notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment (MOP) Filings

- Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy (NOC) Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

V. CORRECTIVE ACTION PLANS (CAPs)

Corrective Action Plans are implemented for insurers with chronic poor compliance. Elements of the CAPs are reviewed and updated each quarter to track compliance changes and ensure that the elements of the plan are being met.

The following insurers had CAPs in place for all or part of 2008:

| Insurer (alpha order) | Market Share by Premiums Written |
|--|---|
| ACE | 1.2% |
| AIG | < 1% |
| Cambridge Integrated Services | Not Applicable - TPA |
| Claims Management, Inc. (Wal-Mart) (CAP lifted) | Not Applicable - TPA |
| CNA | 1.2% |
| Crawford & Co. | Not Applicable - MGA |
| GAB Robins | Not Applicable - TPA |
| Gallagher Bassett Services, Inc. | Not Applicable - TPA |
| Hartford | 3.5% |
| Meadowbrook | Not Applicable - MGA |
| Old Republic Insurance | < 1% |
| Sedgwick Claims Management | Not Applicable - TPA |
| Selective Insurance Company (CAP lifted) | < 1% |
| Specialty Risk Services | Not Applicable - TPA |
| Zurich | 1.2% |

New additions in 2008: GAB Robins, Meadowbrook, Old Republic, Sedgwick, and SRS.

Special recognition goes to Claims Management, Inc. and Selective Insurance Company for successfully meeting their CAP requirements and having their CAPs lifted.

This 2008 Annual Compliance Report was prepared by the following MAE staff members:

| Name | Position | Annual Report Role |
|--------------------|--|---------------------------|
| Anne Poulin | Secretary Associate | Administrative Support |
| Kathleen Schulz | Management Analyst I | Research & Compilation |
| Brad Howard | Management Analyst I | Research & Compilation |
| Steve Mortimer | Management Analyst II | Editor |
| Kimberlee Barriere | Public Service Manager II | Editor |
| Steven Minkowsky | Deputy Director of Benefits Administration | Editor |

Annual Compliance Summary

Table 1 2008 Quarterly Compliance Reports

| Benchmark | Goal | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
|---|------|---------------|----------------|---------------|----------------|
| Lost Time First Report Filings Rec'd w/i 7 Days | 85% | 88% | 89% | 88% | 88% |
| Initial Indemnity Payments Made w/i 14 Days | 87% | 88% | 88% | 87% | 89% |
| Initial Memorandum of Payment Filings Rec'd w/i 17 Days | 85% | 87% | 88% | 87% | 89% |
| Initial Indemnity Notice of Controversy Filings Rec'd w/i 14 Days | 90% | 88% | 90% | 91% | 93% |

Table 2 Annual Compliance

| Benchmark | 1997 ¹ | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 |
|---|-------------------|------|------|------|------|------|------|------|------------------|------|------|
| Lost Time First Report Filings Rec'd w/i 7 Days | 37% | 69% | 78% | 80% | 82% | 82% | 86% | 86% | 84% | 87% | 89% |
| Initial Indemnity Payments Made w/i 14 Days | 59% | 79% | 80% | 83% | 85% | 86% | 85% | 87% | 87% | 87% | 89% |
| Initial Memorandum of Payment Filings Rec'd w/i 17 Days | 57% | 75% | 75% | 77% | 81% | 82% | 83% | 84% | 84% | 85% | 88% |
| Initial Indemnity Notices of Controversy Filings Rec'd w/i 14 Days ² | | | | | | | 91% | 92% | 89% ³ | 89% | 90% |

Table 3 Percentage Change Over Time

| Benchmark | Since 1997 ¹ | Since 1999 | Since 2000 | Since 2001 | Since 2002 | Since 2003 | Since 2004 | Since 2005 | Since 2006 | Since 2007 |
|--|-------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Lost Time First Report Filings Rec'd w/i 7 Days | 141% | 28% | 13% | 11% | 8% | 8% | 3% | 3% | 5% | 2% |
| Initial Indemnity Payments Made w/i 14 Days | 49% | 12% | 10% | 7% | 4% | 4% | 4% | 2% | 2% | 1% |
| Initial Memorandum of Payment Filings Rec'd w/i 17 Days | 55% | 17% | 18% | 15% | 9% | 8% | 7% | 5% | 5% | 4% |
| Initial Indemnity Notice of Controversy Filings Rec'd w/i 14 Days ² | | | | | | | -1% | -2% | 1% | 1.5% |

¹ Based on sample data.

² The Initial Indemnity Notice of Controversy filing benchmark was changed in 2007 from 17 days to 14 days.

³ Second quarter 2006 excluded.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to forms filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

2008 High Compliance Performers

| Benchmark Category: | First Report Filings | Initial Payments | Initial MOP Filings | Initial NOC Filings |
|---------------------|----------------------|------------------|---------------------|---------------------|
|---------------------|----------------------|------------------|---------------------|---------------------|

Insurers/TPAs

| | | | | |
|--|-----|-----|-----|-----|
| Acadia | 87% | 93% | 95% | 96% |
| Cannon Cochran Management Services, Inc. | 95% | 92% | 89% | 94% |
| Claims Management, Inc. (Wal-Mart) | 93% | 96% | 96% | 96% |
| FutureComp | 93% | 93% | 87% | 91% |
| HRH Claims Management Service | 93% | 92% | 93% | 97% |
| Maine Employers' Mutual Insurance Co. | 91% | 93% | 92% | 94% |
| Specialty Risk Services | 92% | 87% | 85% | 94% |
| Synernet | 95% | 92% | 88% | 95% |

Self-Insureds

| | | | | |
|--------------------------------|------|------|------|------|
| Bangor, City of | 100% | 100% | 100% | 100% |
| Hannaford Brothers | 88% | 89% | 94% | 98% |
| Maine Automobile Dealers | 86% | 91% | 96% | 92% |
| Maine Health Care Assoc. | 87% | 95% | 93% | 96% |
| Maine Motor Transport Assoc. | 97% | 88% | 94% | 93% |
| Maine Municipal Assoc. | 94% | 92% | 94% | 95% |
| Maine School Management Assoc. | 94% | 97% | 99% | 100% |

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed at least one MOP in the year.

LOST TIME FIRST REPORT FILINGS

Chart 1 Timeliness Distribution

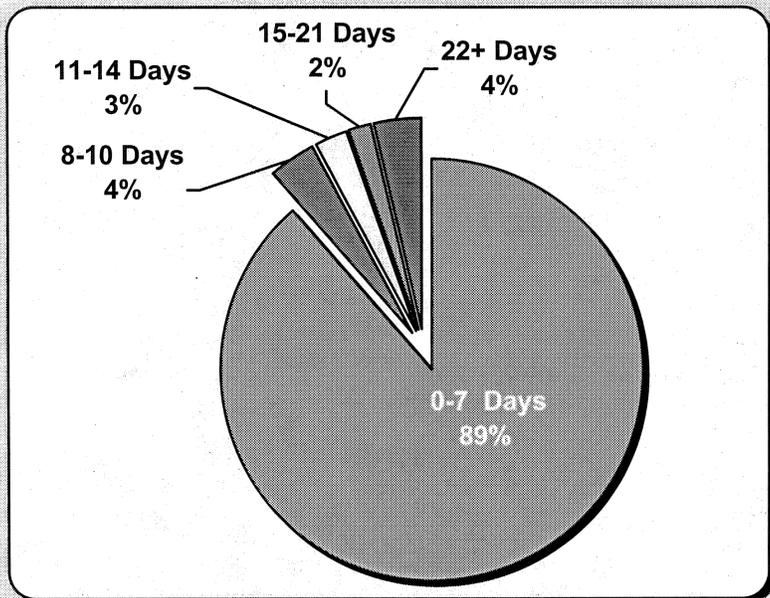


Table 4

| Received Within: | | | |
|------------------|------|--------|-------|
| 0-7 | Days | 12,550 | 88.6% |
| 8-10 | Days | 502 | 3.5% |
| 11-14 | Days | 365 | 2.6% |
| 15-21 | Days | 214 | 1.5% |
| 22+ | Days | 529 | 3.7% |
| Total | | 14,160 | 100% |

Summary

The 2008 compliance rate of 89% for lost time first report filings is almost 2 points better than 2007 and is the best result achieved since tracking began in 1997.

Increasing familiarity with the Board's Electronic Data Interchange (EDI) system has helped improve compliance, as has continued focus on data timeliness and accuracy.

However, as can be seen in Chart 2, only 34% of insurers were at or above benchmark in 2008, indicating a need for broad improvement. It is encouraging that a number of insurers are within 5 points of the benchmark, and if successful, over 50% will be compliant.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

Chart 2 % of Insurers Above vs. Below 85% Benchmark

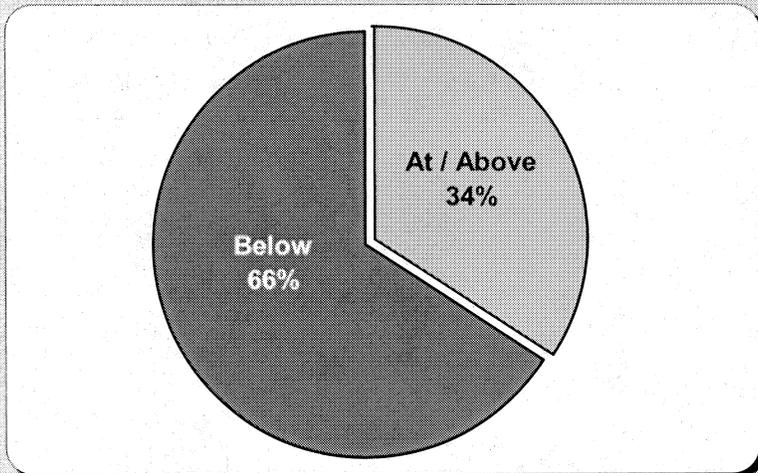
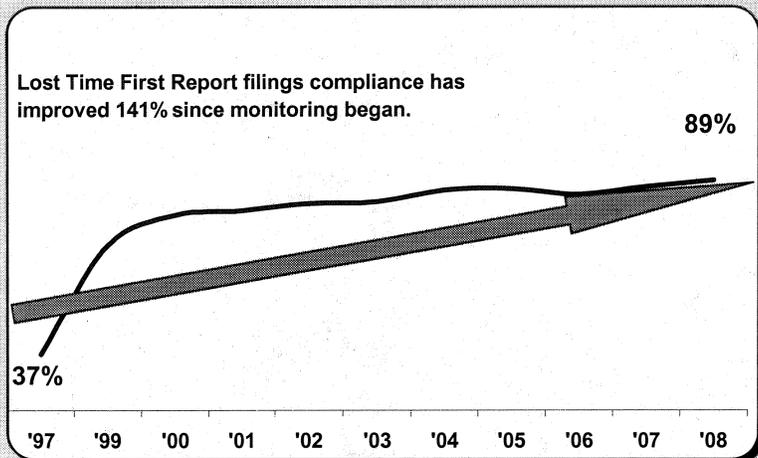


Chart 3 Compliance Trend 1997 - 2008



INITIAL INDEMNITY PAYMENTS

Chart 4 Timeliness Distribution

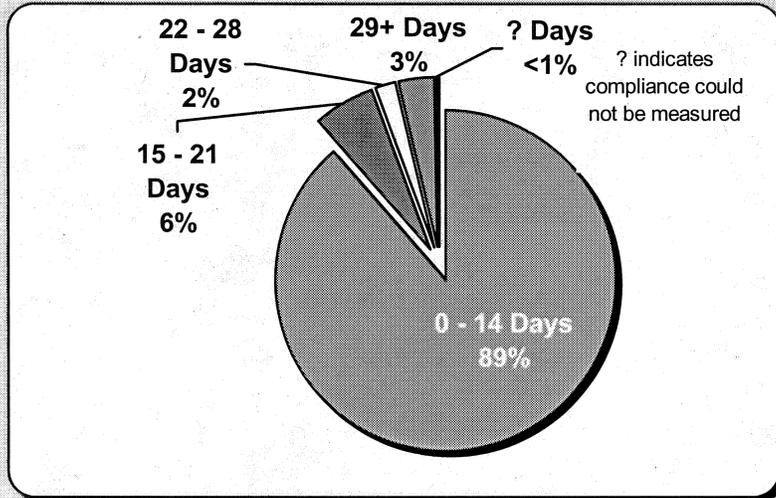


Table 5

| Made Within: | | |
|--------------|--------------|-------------|
| 0 - 14 Days | 3,346 | 89% |
| 15 - 21 Days | 220 | 6% |
| 22 - 28 Days | 73 | 2% |
| 29+ Days | 128 | 3% |
| ? Days | 6 | 0% |
| Total | 3,773 | 100% |

Summary

Injured workers in the State of Maine continue to benefit from the high (89%) compliance rate of initial indemnity payments.

In fact, the insurance community's compliance has improved by 30 points since monitoring began, from 59% to 89%, resulting in Maine households receiving much-needed money.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

Much work remains in this area, however. As can be seen in Chart 5, only about half of all insurers are currently at or above benchmark. Future analysis will focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

Chart 5 % of Insurers Above vs. Below 87% Benchmark

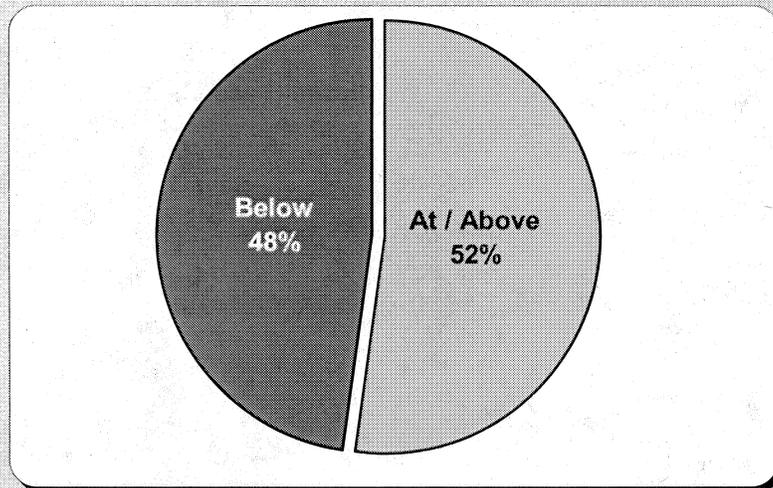
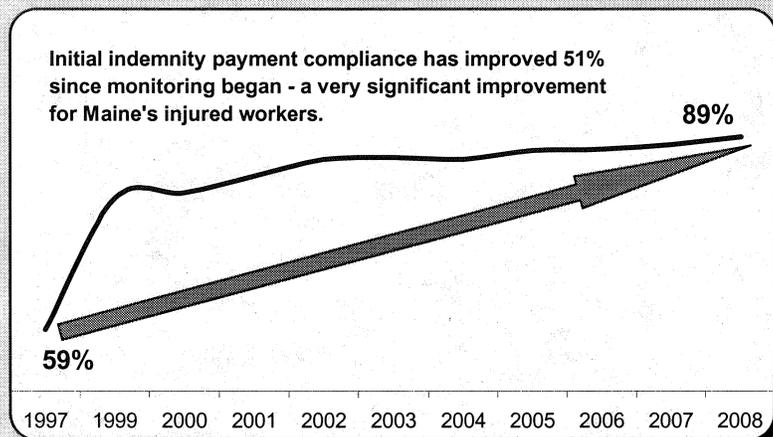


Chart 6 Compliance Trend 1997 - 2008



INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7 Timeliness Distribution

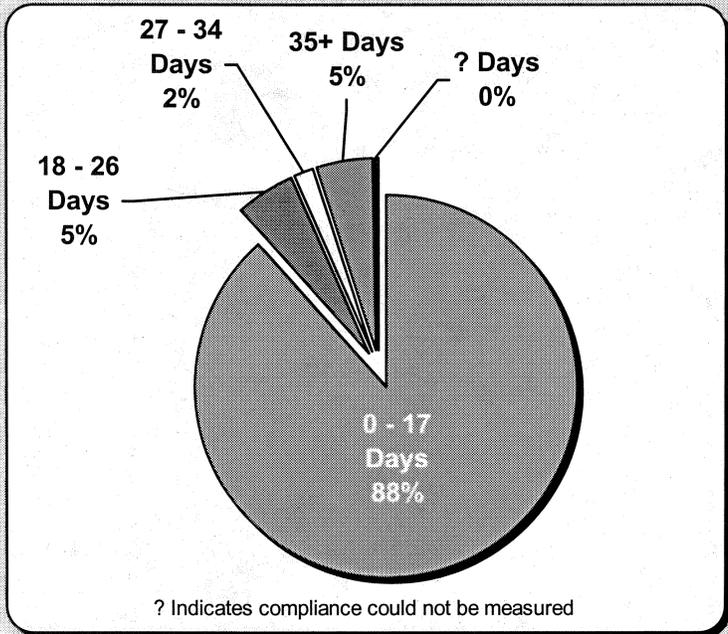


Table 6

| Received Within: | | | |
|------------------|------|-------|------|
| 0 - 17 | Days | 3,671 | 88% |
| 18 - 26 | Days | 209 | 5% |
| 27 - 34 | Days | 75 | 2% |
| 35+ | Days | 198 | 5% |
| ? | Days | 6 | 0% |
| Total | | 4,159 | 100% |

Summary

While a Memorandum of Payment (MOP) filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Compliance with the administrative requirements is important. Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the MOP benchmark is being met at an aggregate level, but as Chart 8 indicates, over half of all insurers are below benchmark, a clear opportunity for improvement going forward.

Chart 8 % of Insurers Above vs. Below 85% Benchmark

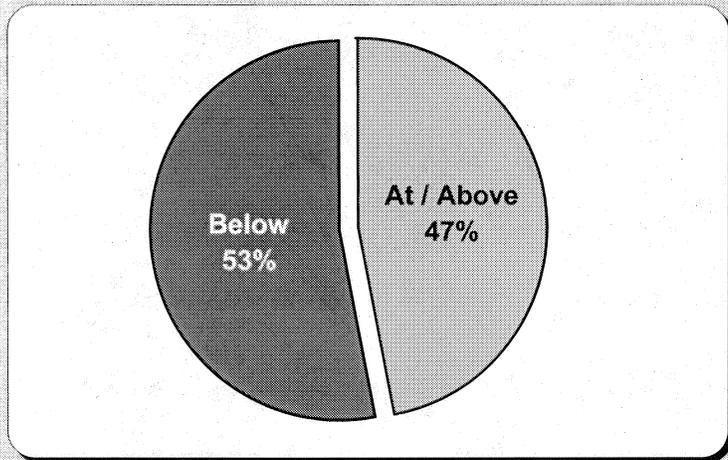
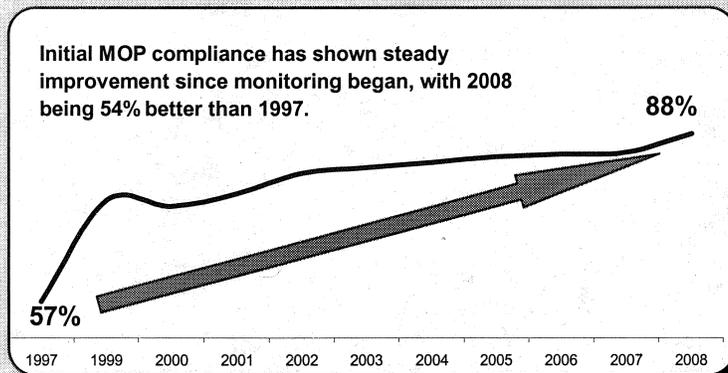


Chart 9 Compliance Trend 1997 - 2008



INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10 Timeliness Distribution

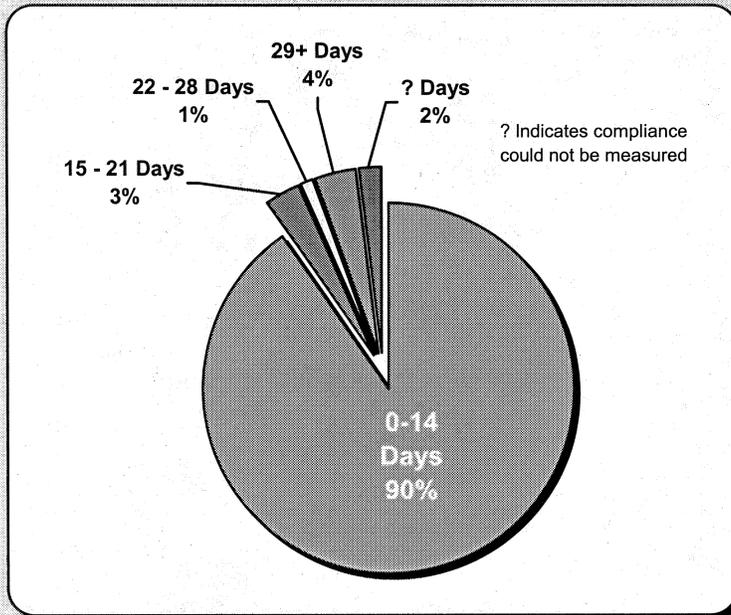


Table 7

| Received Within: | | | |
|------------------|--------------|-------------|--|
| 0 - 14 Days | 2,464 | 90% | |
| 15 - 21 Days | 79 | 3% | |
| 22 - 28 Days | 35 | 1% | |
| 29+ Days | 96 | 4% | |
| ? Days | 52 | 2% | |
| Total | 2,726 | 100% | |

Summary

In 2008 there were fewer Initial Indemnity Notice of Controversy (NOC) filings in the dispute resolution system at the Board. This has, in turn, decreased the timeframe for claims at various levels of the dispute resolution process.

In 2008, 2,726 NOCs were filed, a 15% reduction from the 2004 total, the first year NOC filings were tracked. Each year since 2004 has seen a 4% to 6% drop in the number of NOCs, a good trend.

Despite having converted to Electronic Data Interchange (EDI) filing in 2006 and tightening the benchmark from 17 to 14 days in 2007, 90% of initial indemnity NOCs were filed timely in 2008. However, only 47% of insurers were at or above 90%, indicating much work still to be done.

The Monitoring Division anticipates that NOC compliance will continue to improve as insurers become more familiar with the filing requirements and intricacies of EDI.

Chart 11 % of Insurers Above vs. Below 90% Benchmark

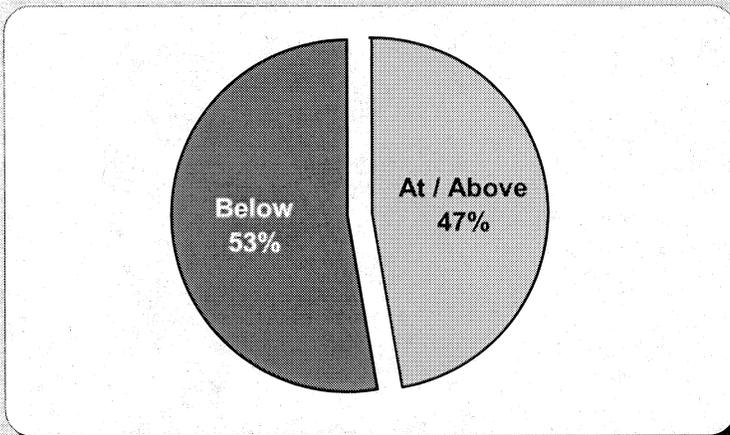
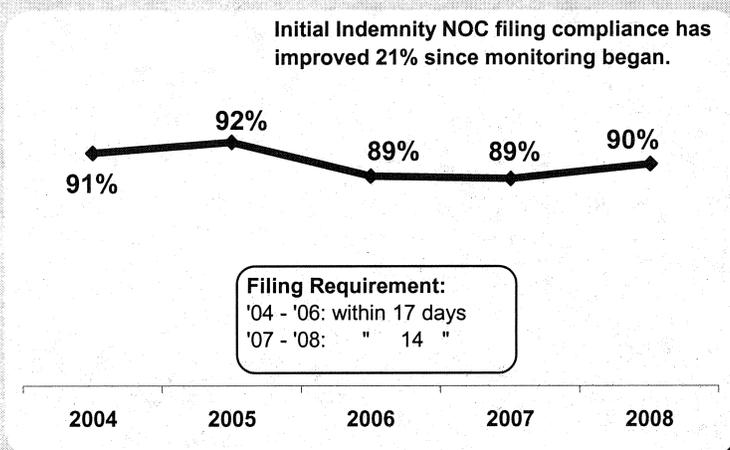


Chart 12 Compliance Trend 1997 - 2008



As noted above, with the advent of EDI in 2006, the benchmark was tightened, from 17-->14 days effective 2007.

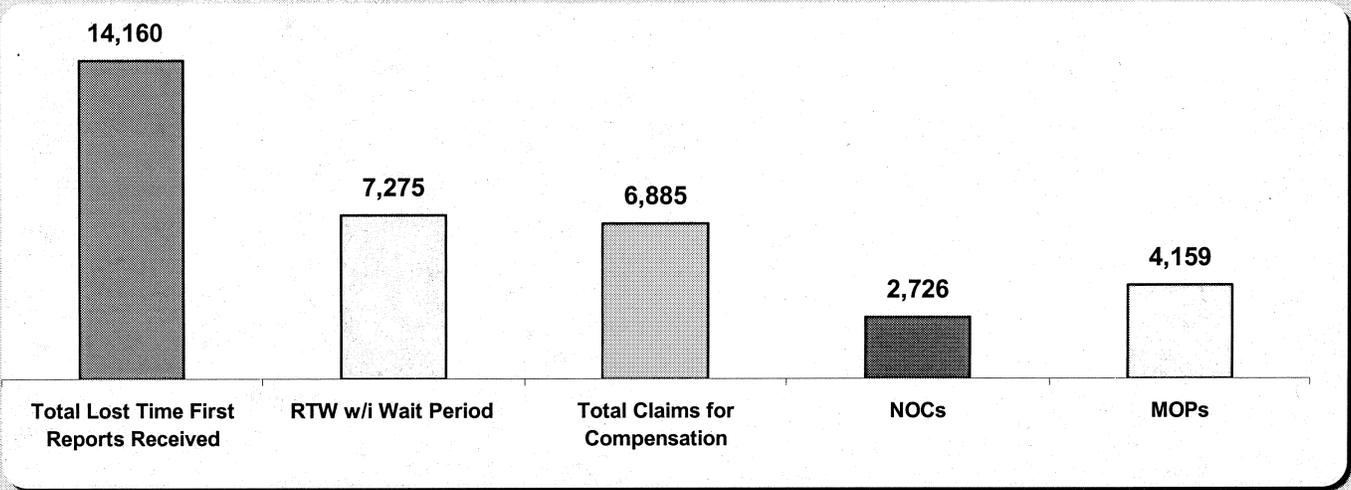
UTILIZATION ANALYSIS

Summary

Of the 14,160 lost time first report filings in 2008, 51% resulted in the employee returning to work within the waiting period. Also, 19% of all lost time first reports and 40% of all claims for compensation were "denied" in 2008 - very slight decreases over 2007.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 13 Distribution of Lost Time First Reports



% of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

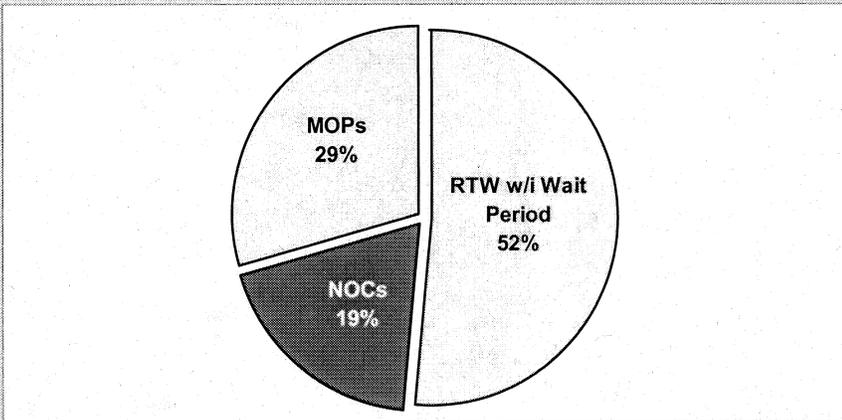
| | | |
|------|---|-----|
| 2008 | = | 19% |
| 2007 | = | 20% |
| 2006 | = | 20% |

% of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

| | | |
|------|---|-----|
| 2008 | = | 40% |
| 2007 | = | 40% |
| 2006 | = | 40% |

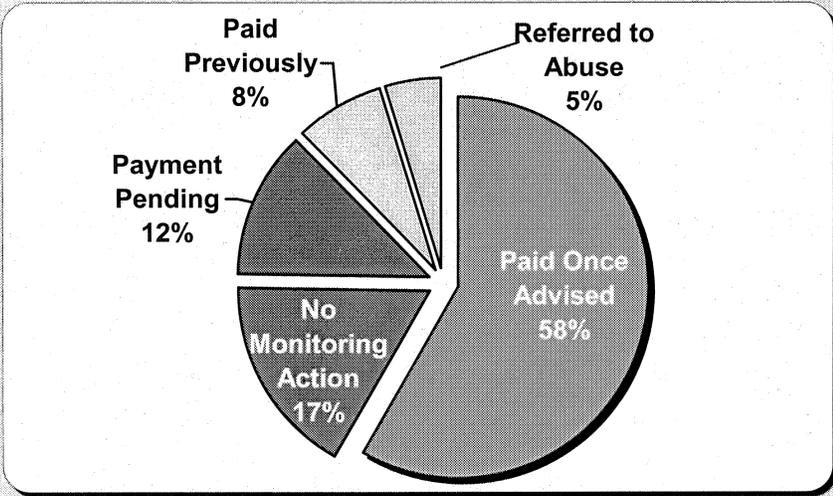
Chart 14 Lost Time First Reports Analysis



As Chart 14 shows, 52% of all lost time first reports resulted in employees returning to work within the waiting period, 19% were initially denied (NOC), and 29% led to employees receiving an initial indemnity payment (MOP).

INITIAL INDEMNITY PAYMENTS > 44 DAYS

Chart 15 Penalty Distribution



Title 39-A M.R.S.A. Section 205(3) states \$50 per day must be added and paid to the worker for each day over 30 days in which the benefit is not paid. This process tracks compliance with this requirement.

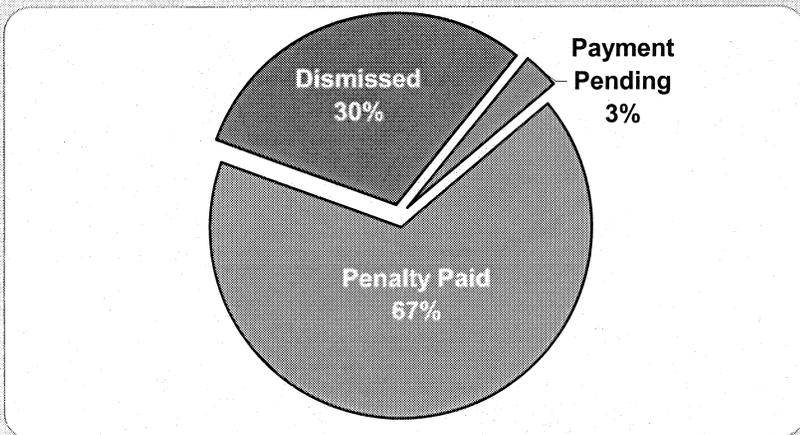
Table 8

| Penalty Distribution: | | |
|-----------------------|-----------|-------------|
| Paid Once Advised | 38 | 58% |
| No Monitoring Action | 11 | 17% |
| Payment Pending | 8 | 12% |
| Paid Previously | 5 | 8% |
| Referred to Abuse | 3 | 5% |
| Total | 65 | 100% |

**\$42,150 issued to claimants in penalties.
\$ 3,500 in penalties awaiting resolution.**

LATE FILED COVERAGE NOTICES

Chart 16 Complaint Distribution



Board Rules & Regulations Chapter 1 Section 10 states that the Notice of Workers' Compensation Insurance must be filed within 14 days of the effective date in order to be compliant. This process tracks compliance with this requirement.

Table 9

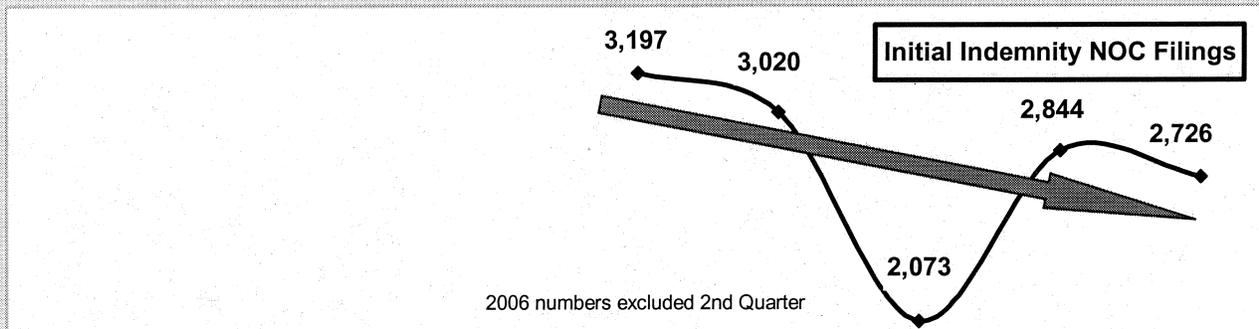
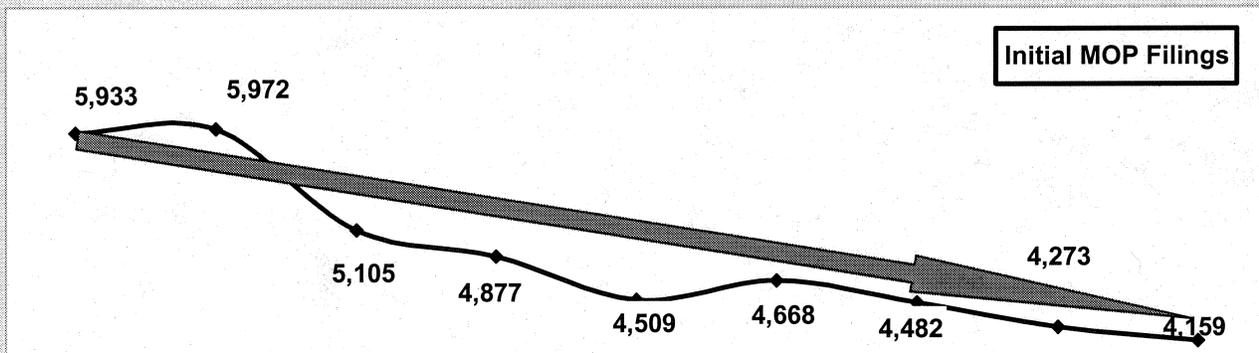
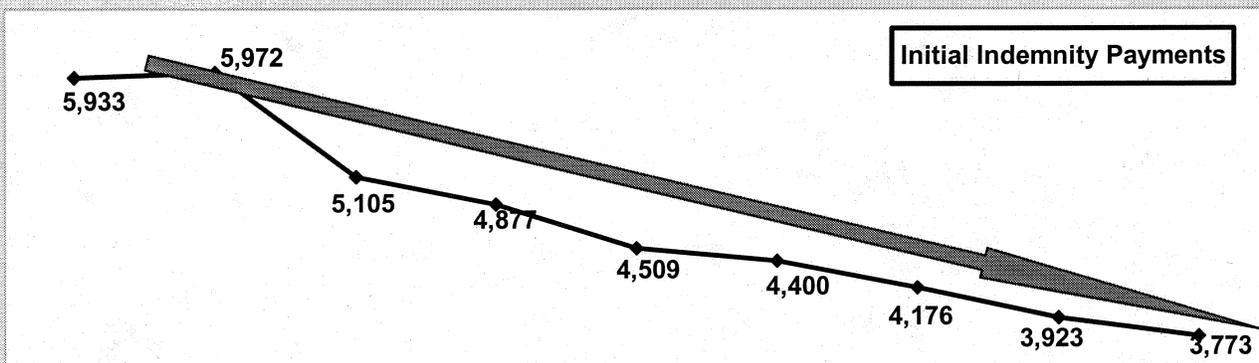
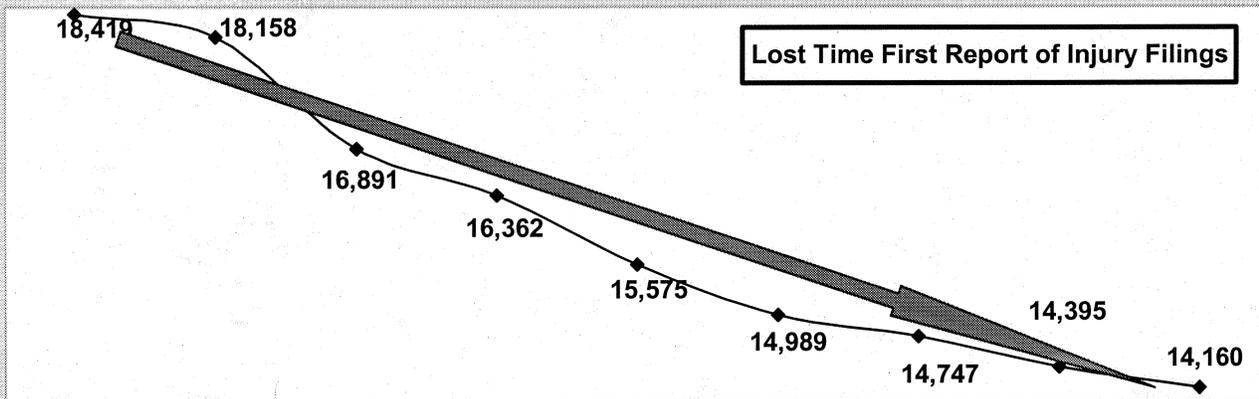
| Complaint Distribution: | | |
|-------------------------|--------------|-------------|
| Penalty Paid | 827 | 67% |
| Dismissed | 374 | 30% |
| Payment Pending | 37 | 3% |
| Total | 1,238 | 100% |

**\$82,700 collected in penalties.
\$3,700 in penalties awaiting resolution.**

Volume Trends

Summary

The charts below highlight the decline in lost time workers' compensation claims since 2000. In 2008, 14,160 lost time first reports were filed with the Board, 235 (2%) fewer than 2007, continuing the trend of the last nine years, during which there has been a 23% decline. This decline is in keeping with national data trends noted by the National Council on Compensation Insurance and has driven similar declines in the other benchmark areas.

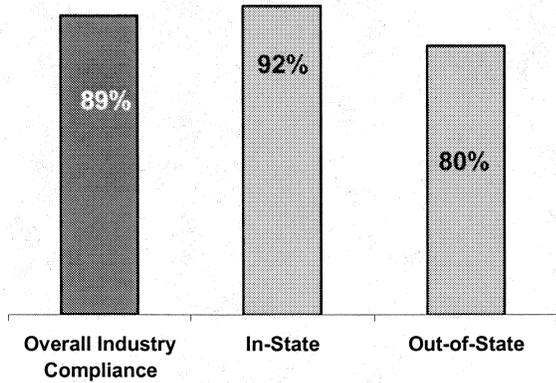


2000 2001 2002 2003 2004 2005 2006 2007 2008

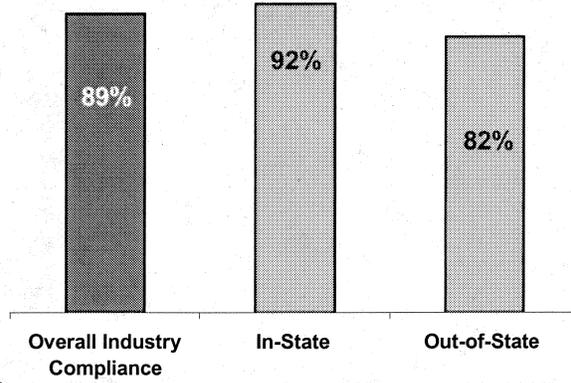
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers significantly out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of the filings.

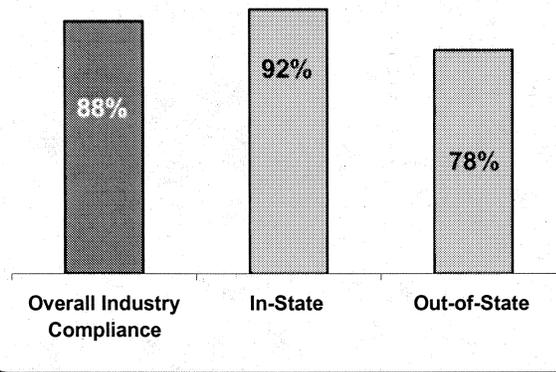
Lost Time First Report Filings Compliance



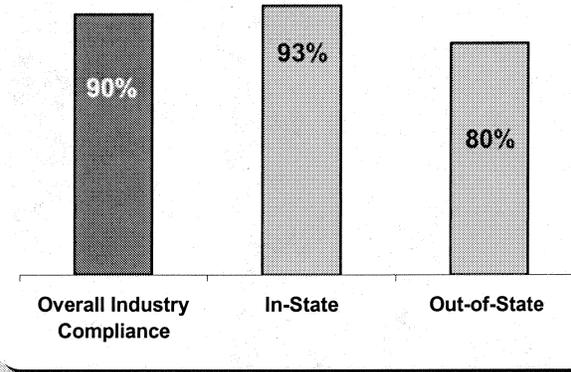
Initial Indemnity Payments Compliance



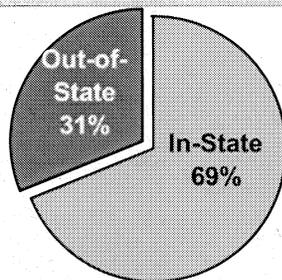
Initial MOP Filings Compliance



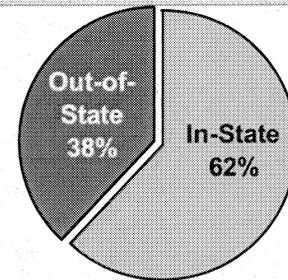
Initial Indemnity NOC Filings Compliance



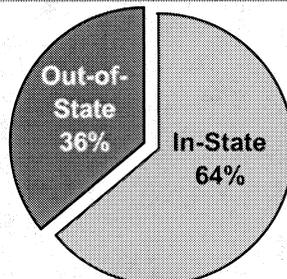
% of Lost Time First Report Filings



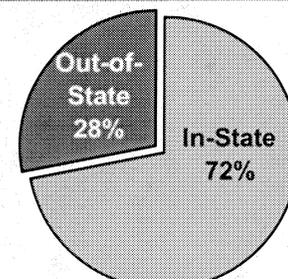
% of Initial Indemnity Payments



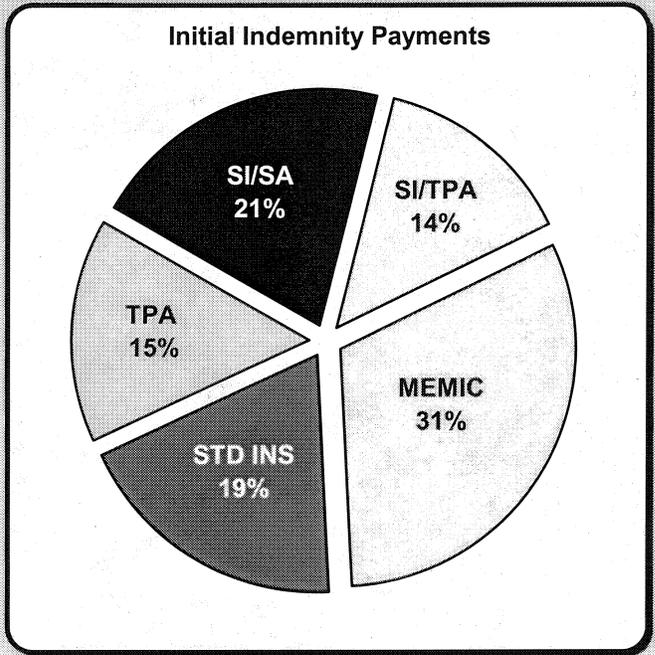
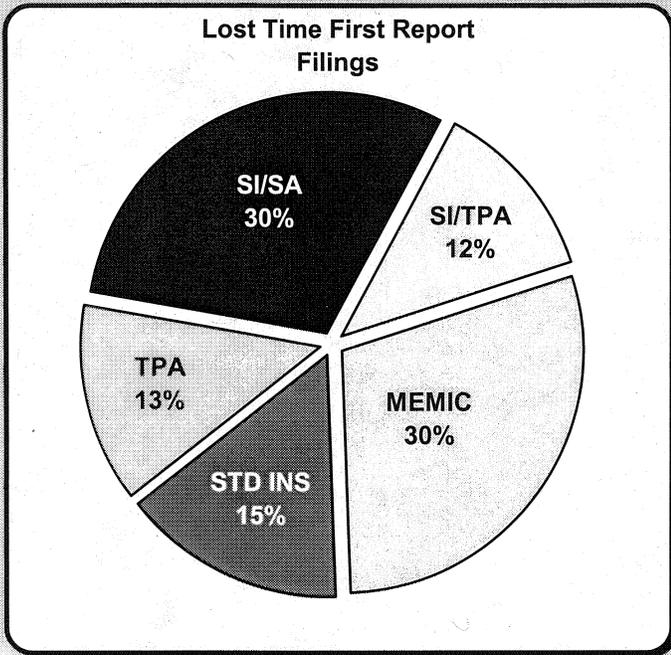
% of Initial MOP Filings



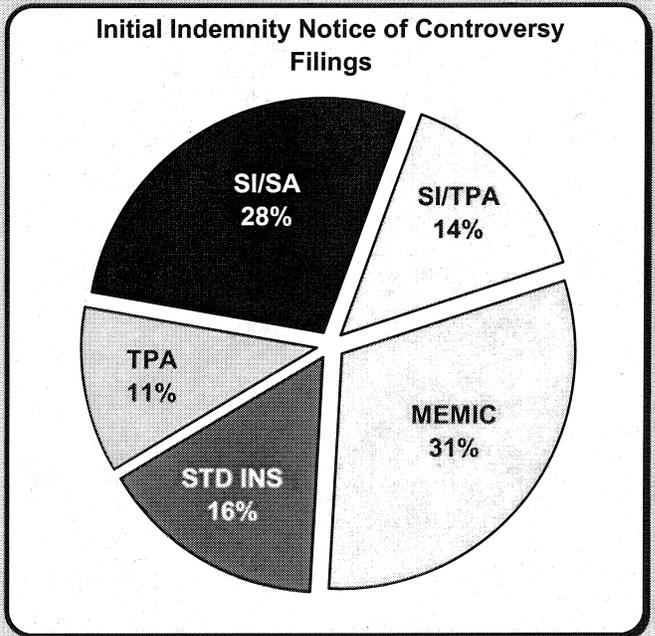
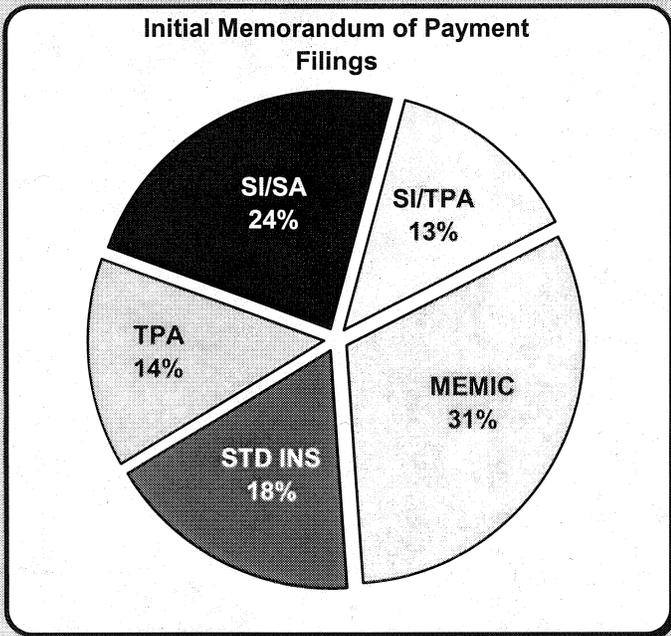
% of Initial Indemnity NOC Filings



Volume by Type of Insurer



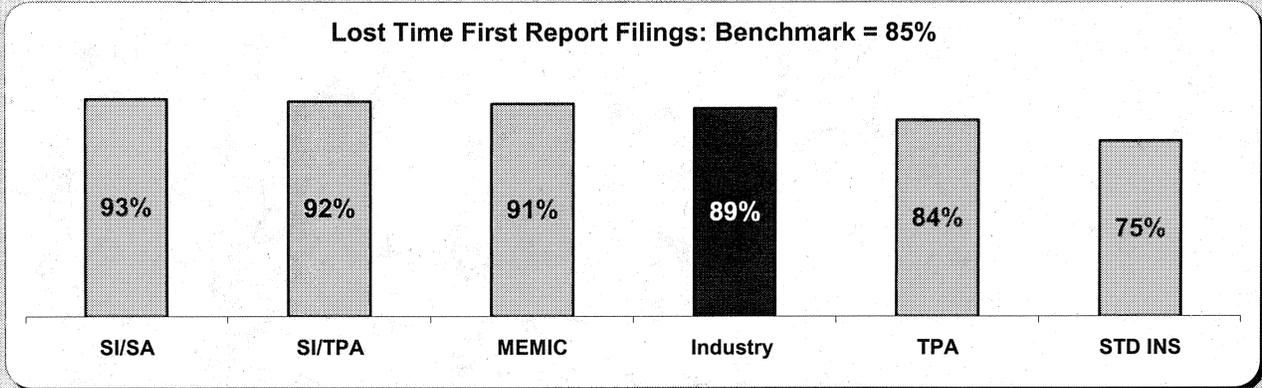
Example: Self-Insured, Self-Administered (SI/SA) employers accounted for 30% of Lost Time First Report filings in 2008.



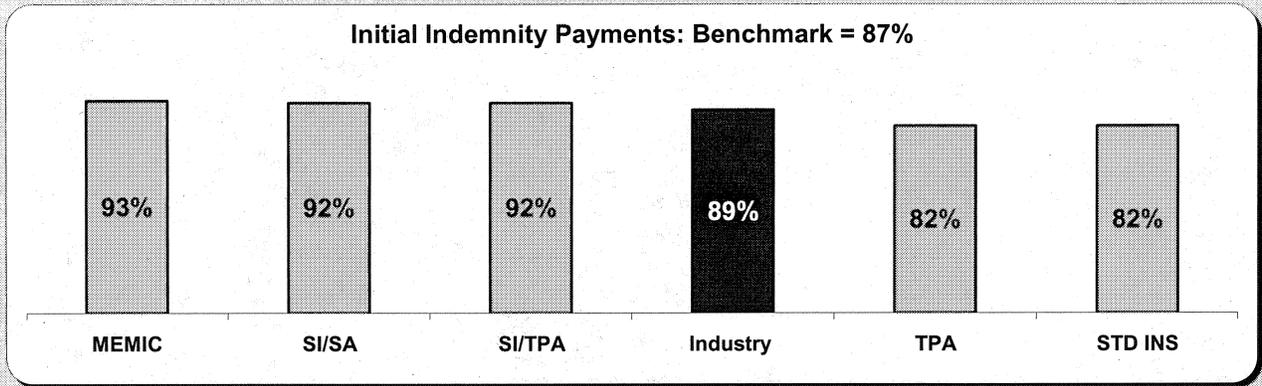
KEY:
SI/SA Self-Insured, Self-Administered
SI/TPA Self-Insured, TPA-Administered
STD INS Standard Insurer (excluding MEMIC)
TPA Third Party Administrator (Insurer)

Compliance by Type of Insurer

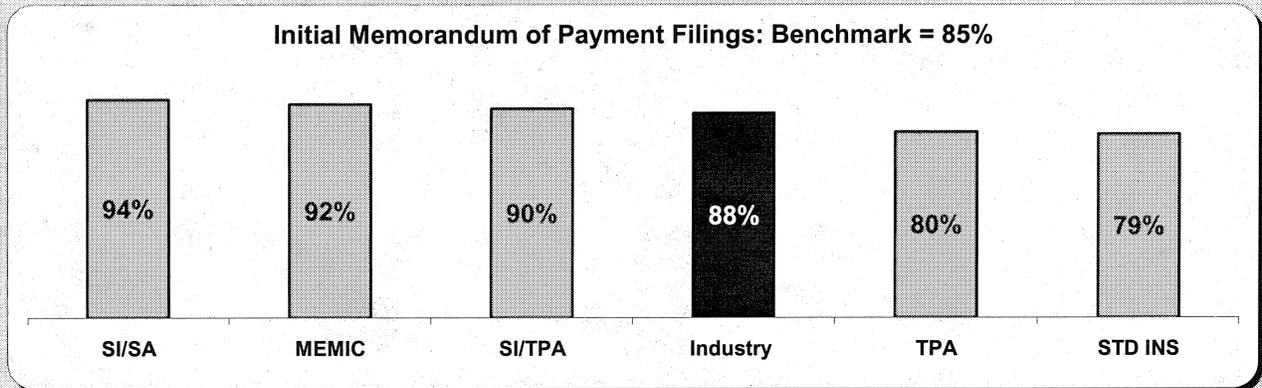
Lost Time First Report Filings: Benchmark = 85%



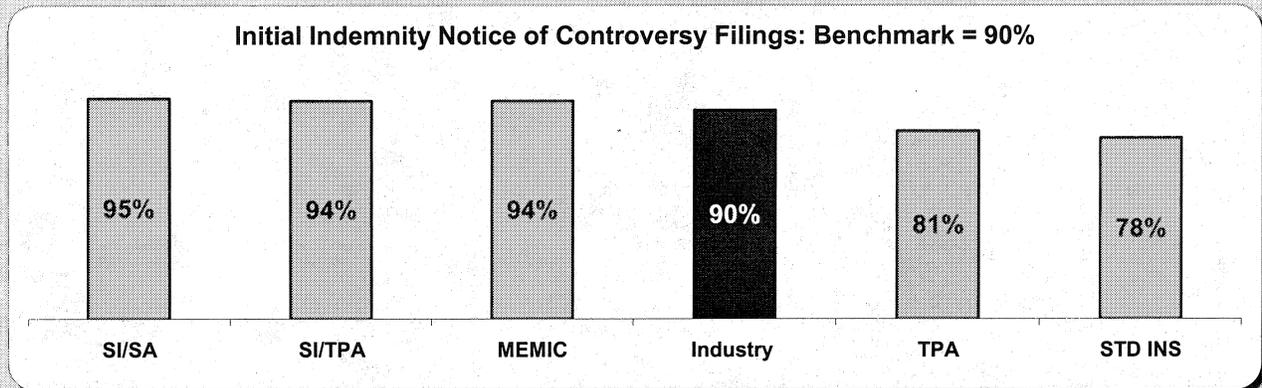
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%

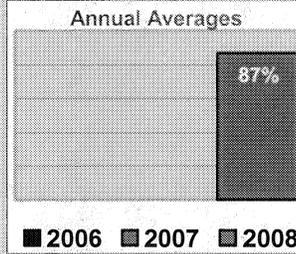
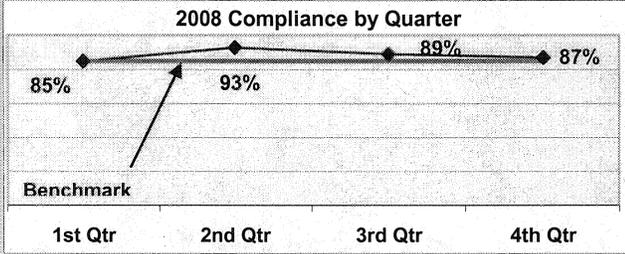


KEY: STD INS = Standard Insurer (excluding MEMIC) SI/TPA = Self-Insured, TPA-Administered
 SI/SA = Self-Insured, Self-Administered TPA = Third Party Administrators (Insurers)

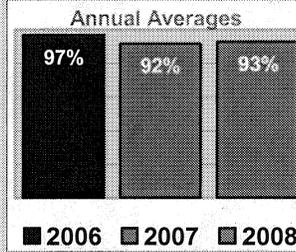
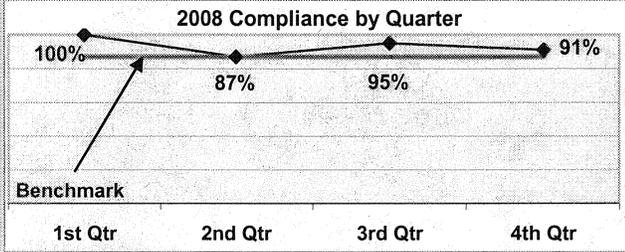
Quarterly & Annual Insurance Group Compliance Charts

ACADIA

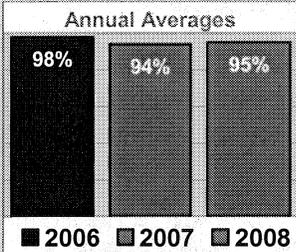
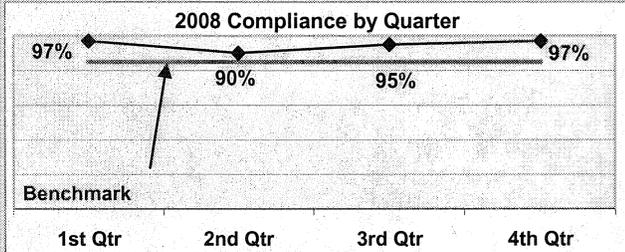
Lost Time First Report Filing Compliance



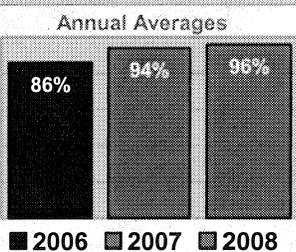
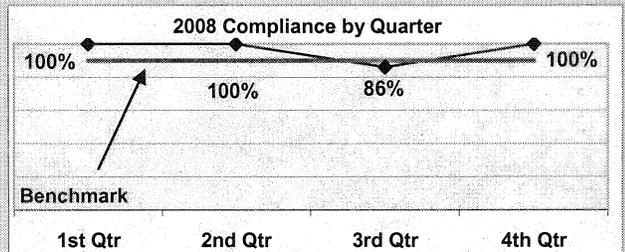
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

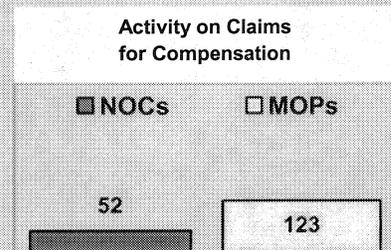
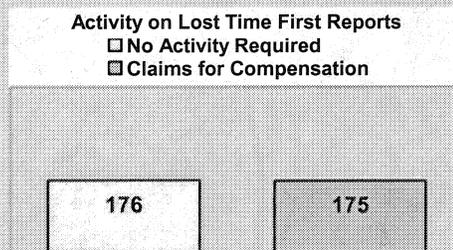
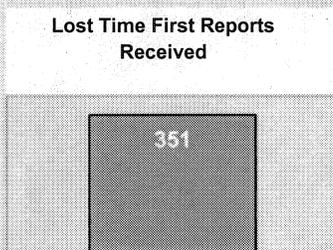
The Acadia insurance group consists of the following entities:

Acadia Insurance Co.
Continental Western Ins. Co.
Fireman's Ins. Co. of Washington

This insurance group is an insurer that administered its own claims.

The Acadia insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

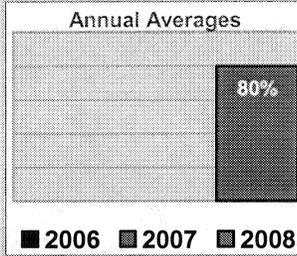
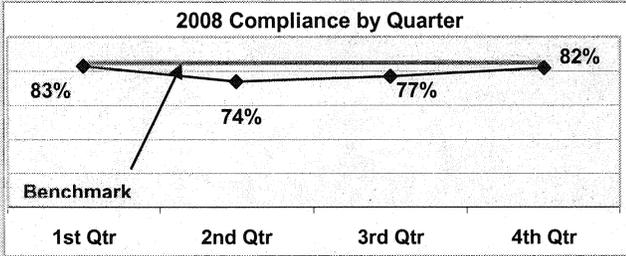
15%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

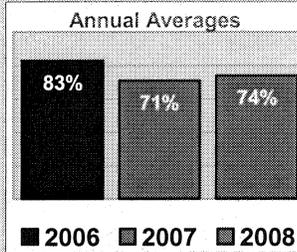
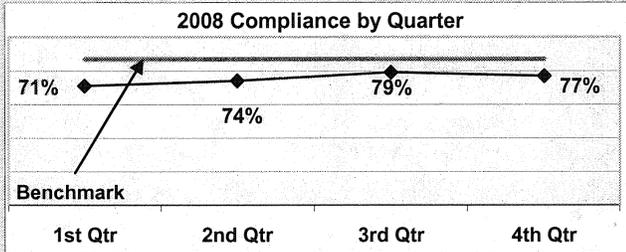
30%

ACE

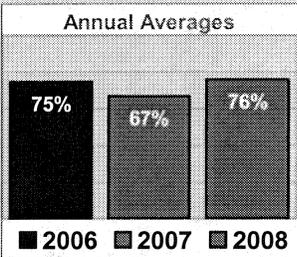
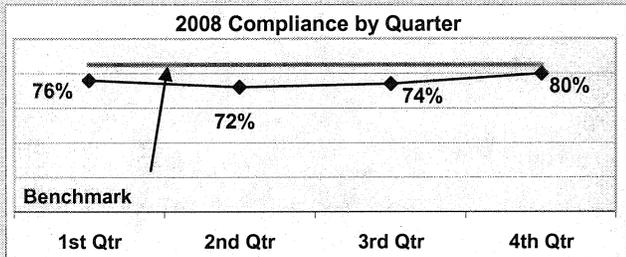
Lost Time First Report Filing Compliance



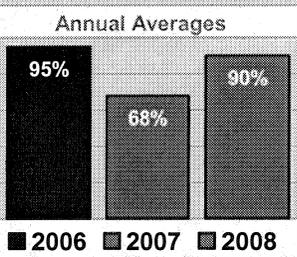
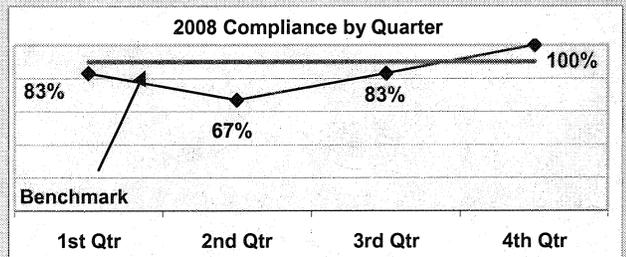
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Ace insurance group consists of the following entities:

Ace American Insurance Co.
 Ace Property & Casualty
 Ace Fire Underwriters
 Indemnity Ins. of No. America
 Mountain Valley Indemnity Co.
 Pacific Employers Ins. Co.

This insurance group is an insurer that used the following third parties to administer claims under its policies:

Broadspire Services, Inc.
 Cambridge Integrated Services
 Cannon Cochran Management Services, Inc.
 ESIS, Inc.
 Gallagher Bassett Services, Inc.
 Helmsman Management Services
 MAC Risk Management, Inc.
 Risk Enterprises Management
 Sedgwick Claims Management
 Specialty Risk Services
 Underwriters Safety & Claims

Utilization Analysis

Lost Time First Reports Received

515

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

232

283

Activity on Claims for Compensation

- NOCs
- MOPs

73

210

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

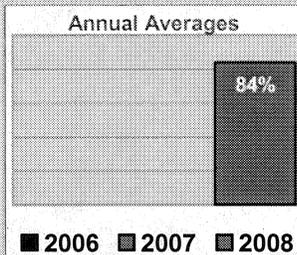
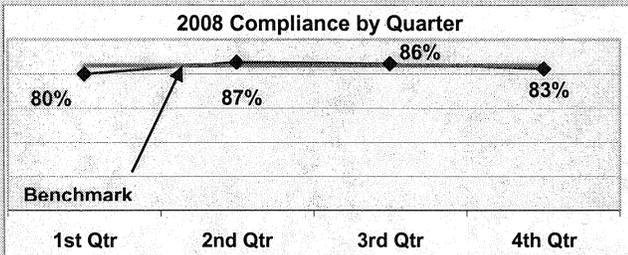
14%

Percent of Claims for Compensation Denied

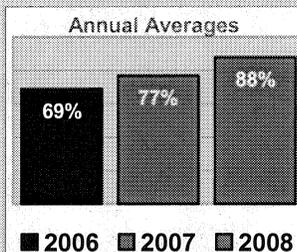
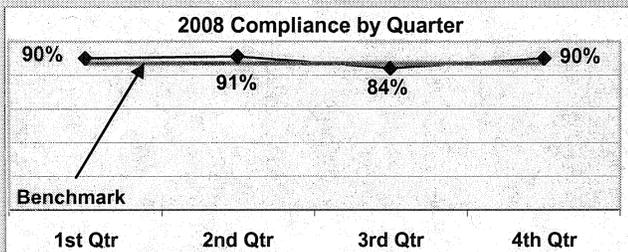
(Initial Indemnity NOCs / Claims for Compensation)

26%

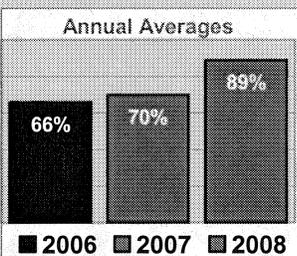
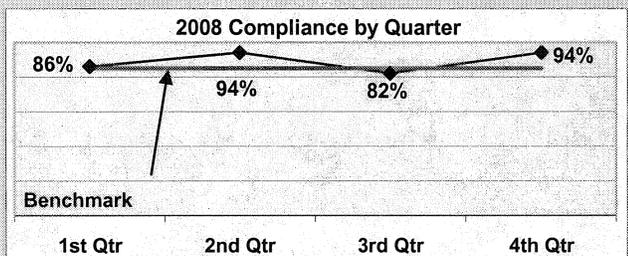
Lost Time First Report Filing Compliance



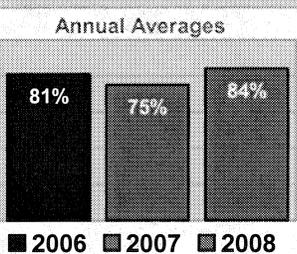
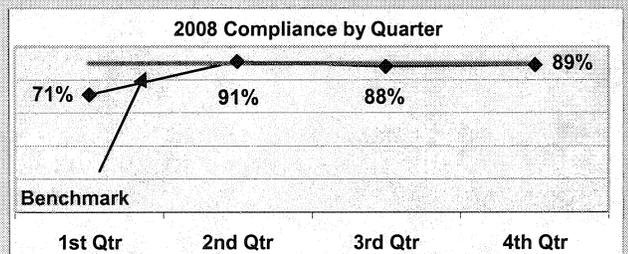
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

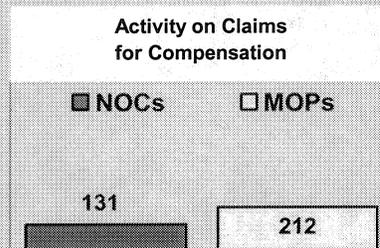
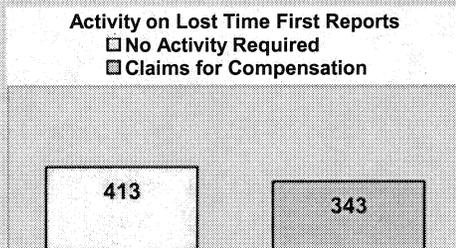
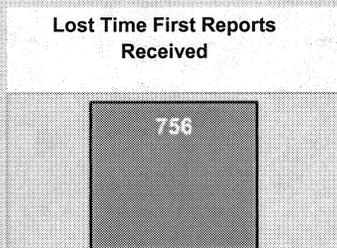
The AIG insurance group consists of the following entities:

- American Home Assurance Co.
- Commerce & Industry Ins. Co.
- Insurance Co. of the State of PA
- National Union Fire Ins. Co. of Pittsburgh
- New Hampshire Insurance Co.
- Technology Insurance Co.
- Pratt & Whitney

This insurance group is an insurer that administered its own claims and used the following third parties to administer claims under its policies:

- Broadspire Services, Inc.
- Cambridge Integrated Services
- Claimetrics
- Claims Management, Inc.
- Constitution State Services Co.
- ESIS, Inc.
- F. A. Richard & Associates
- GAB Robins
- Gallagher Bassett Services, Inc.
- Sedgwick Claims Management
- Specialty Risk Services

Utilization Analysis

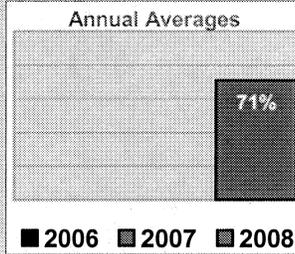
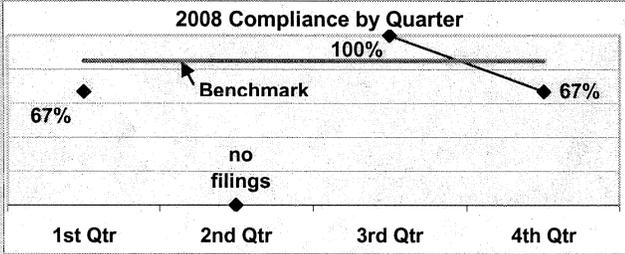


Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)
17%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)
38%

ARCH

Lost Time First Report Filing Compliance



Summary

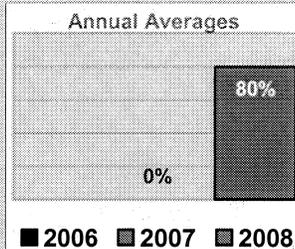
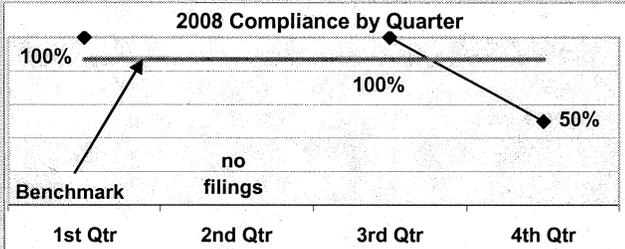
The Arch insurance group consists of the following entity:

Arch Insurance Company

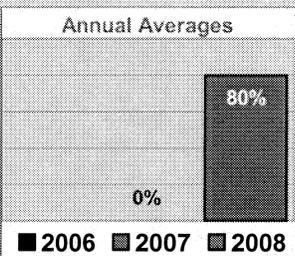
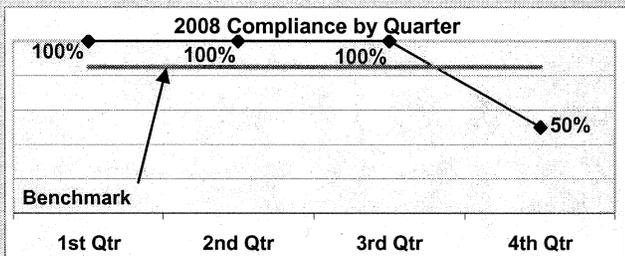
This insurance group is an insurer that used the following third parties to administer claims under its policies:

Gallagher Bassett Services, Inc.
Sedgwick Claims Management
Specialty Risk Services

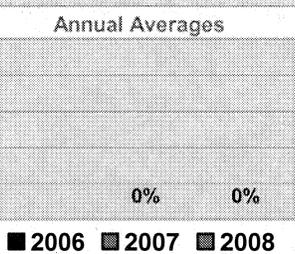
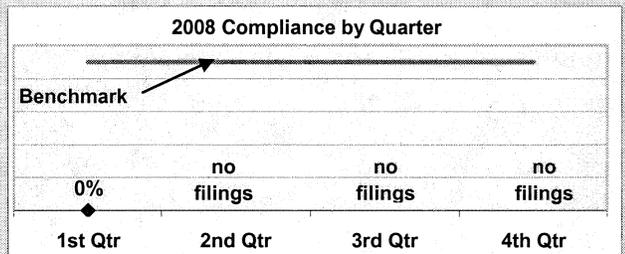
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

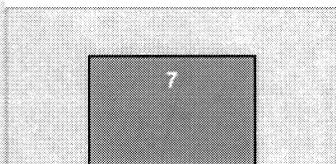


Initial Notice of Controversy Filing Compliance

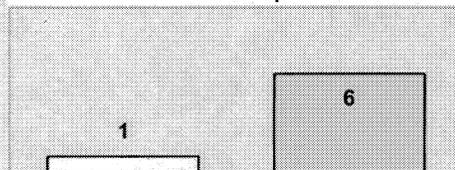


Utilization Analysis

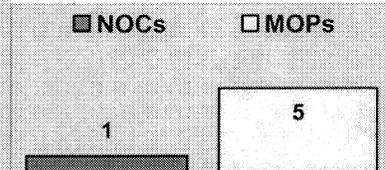
Lost Time First Reports Received



Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

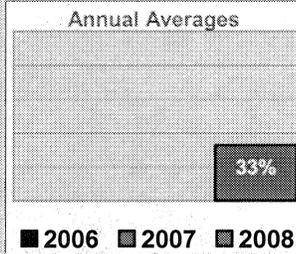
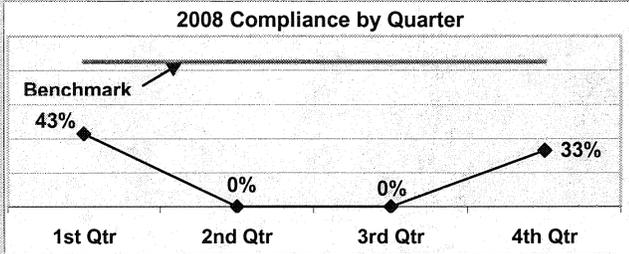
14%

Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

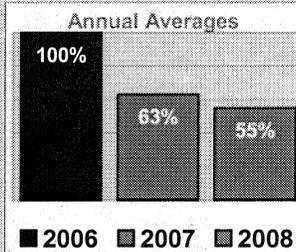
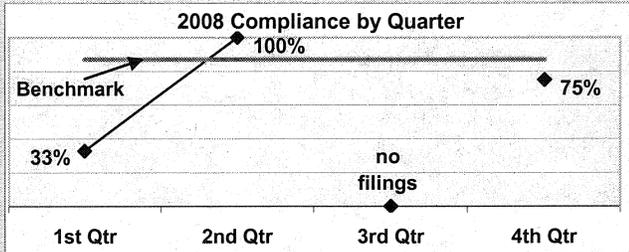
17%

ARGONAUT

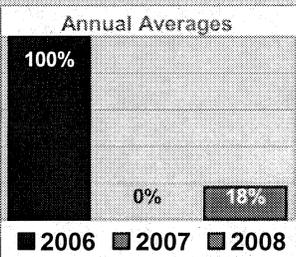
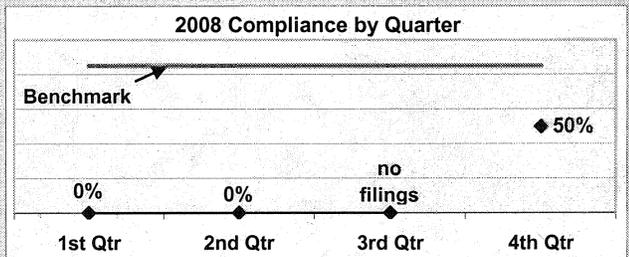
Lost Time First Report Filing Compliance



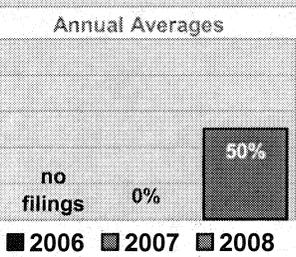
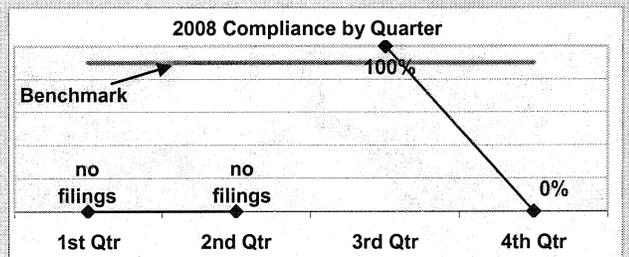
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Argonaut insurance group consists of the following entity:

Argonaut Insurance Co.

This insurance group is an insurer that administered its own claims and used the following third parties to administer claims under its policies:

Broadspire Services, Inc.
Massamont Insurance Agency

Utilization Analysis

Lost Time First Reports Received

15

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

2

13

Activity on Claims for Compensation

NOCs

MOPs

2

11

Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

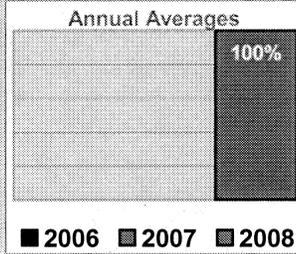
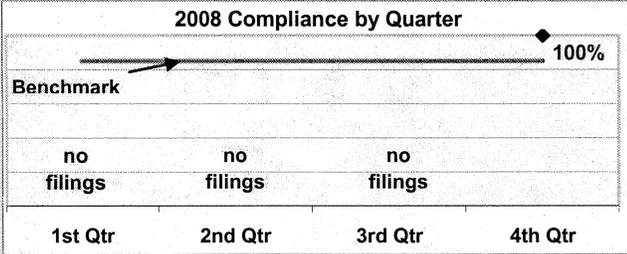
13%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

15%

ARROW MUTUAL

Lost Time First Report Filing Compliance



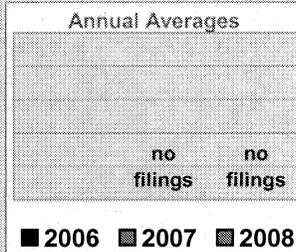
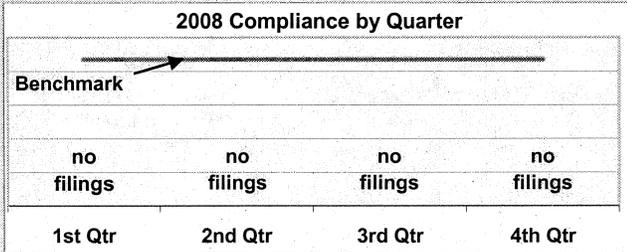
Summary

The Arrow Mutual insurance group consists of the following entity:

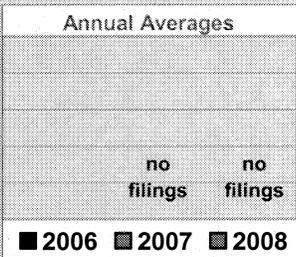
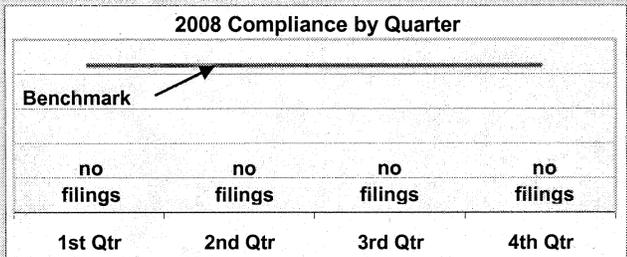
Arrow Mutual Liability Ins.

This insurance group is an insurer that administered its own claims.

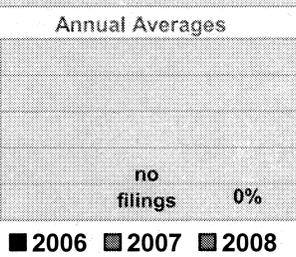
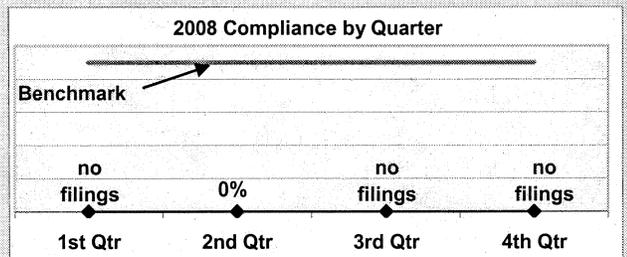
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

2

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

1

1

Activity on Claims for Compensation

- NOCs
- MOPs

1

0

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

50%

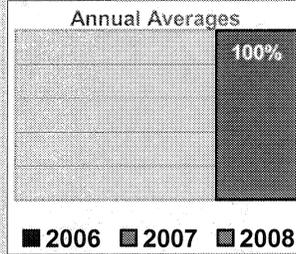
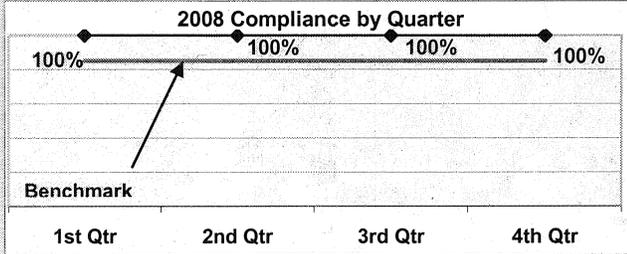
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

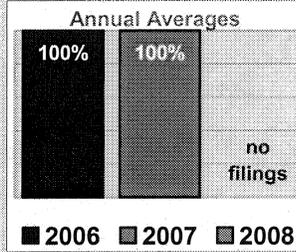
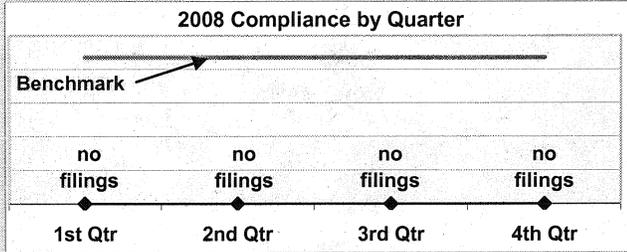
100%

BANGOR, CITY OF

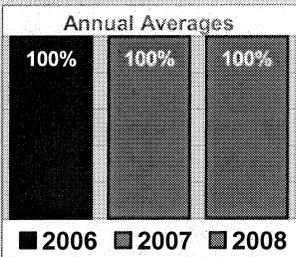
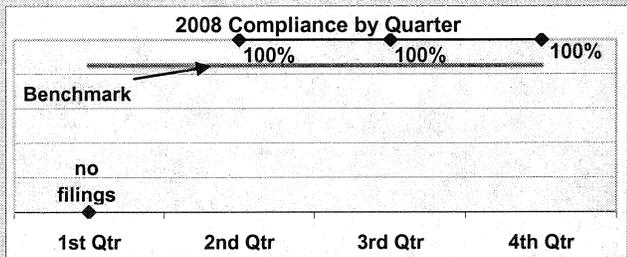
Lost Time First Report Filing Compliance



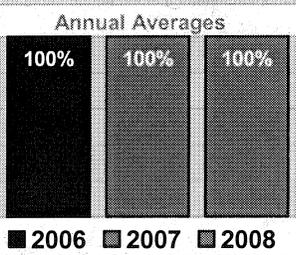
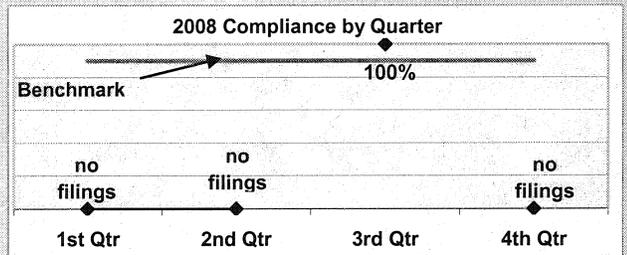
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The City of Bangor insurance group consists of the following entity:

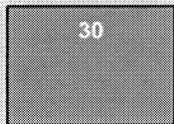
City of Bangor

This insurance group is a self-insured employer that administered its own claims.

The City of Bangor insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

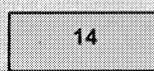
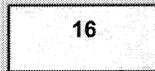
Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs

1

13

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

3%

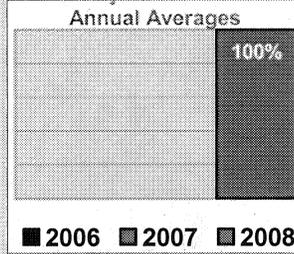
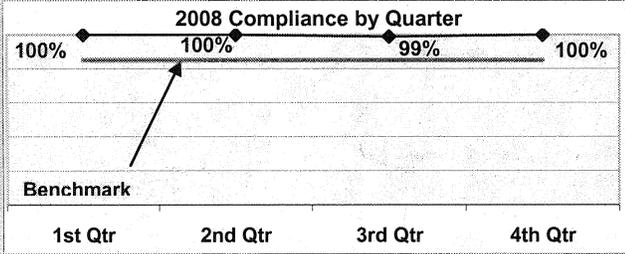
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

7%

BATH IRON WORKS

Lost Time First Report Filing Compliance



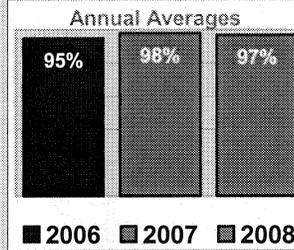
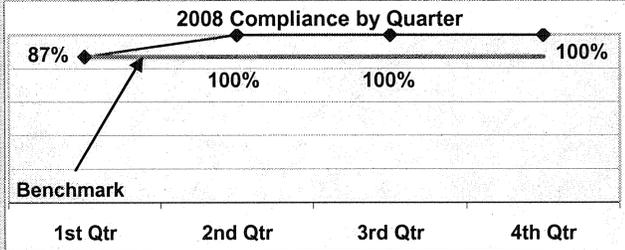
Summary

The Bath Iron Works insurance group consists of the following entity:

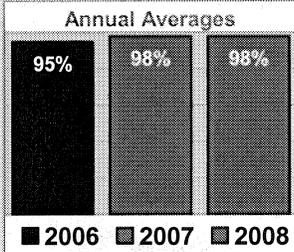
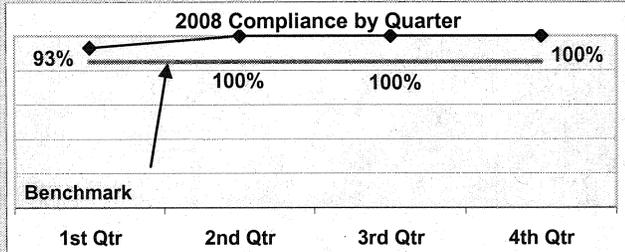
Bath Iron Works

This insurance group is a self-insured employer that administered its own claims.

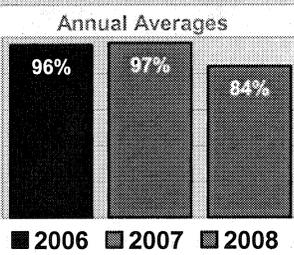
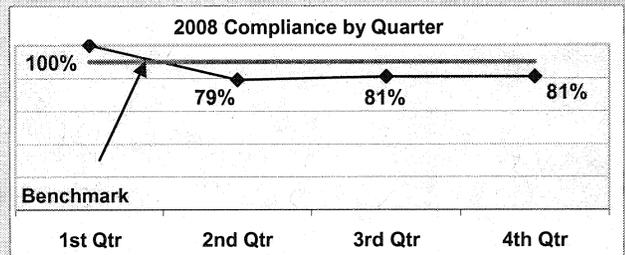
Initial Indemnity Payment Compliance



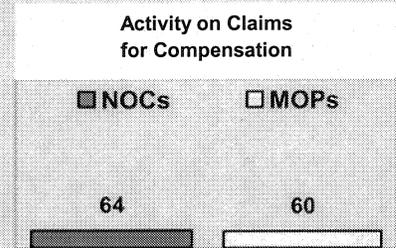
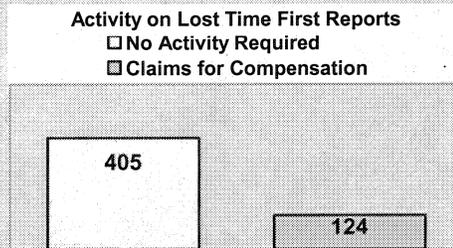
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

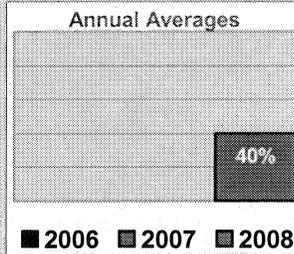
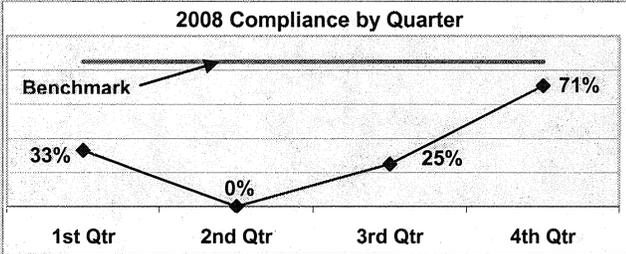
12%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

52%

BERKLEY ADMINISTRATORS OF CONNECTICUT

Lost Time First Report Filing Compliance



Summary

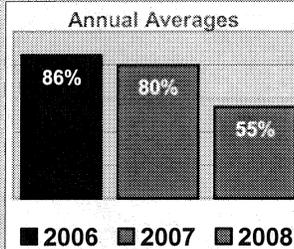
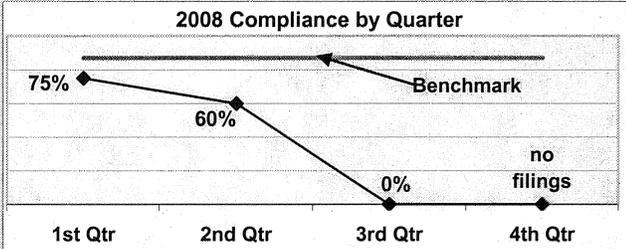
The Berkley Administrators of Connecticut insurance group consists of the following entity:

Berkley Administrators of CT

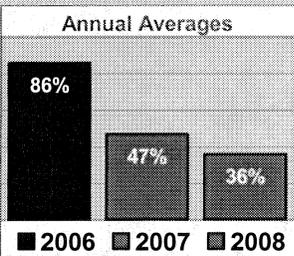
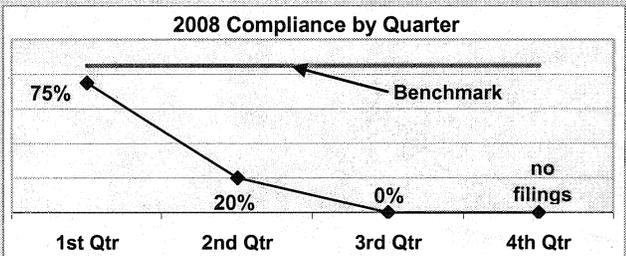
This insurance group is a third party administrator that administered claims for the following insurer:

Old Republic Insurance

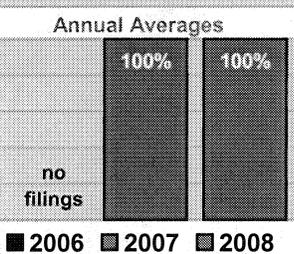
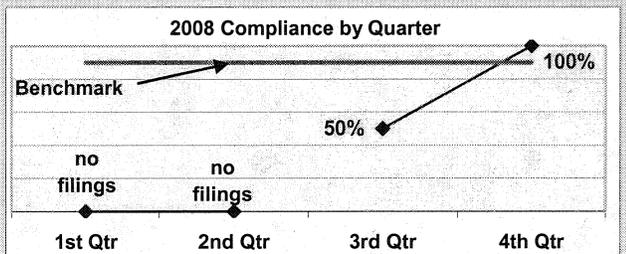
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



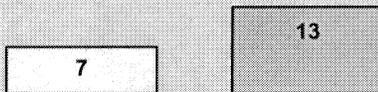
Utilization Analysis

Lost Time First Reports Received



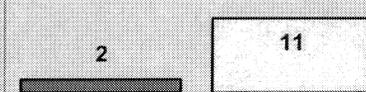
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

10%

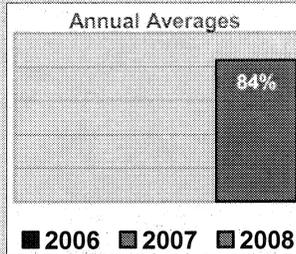
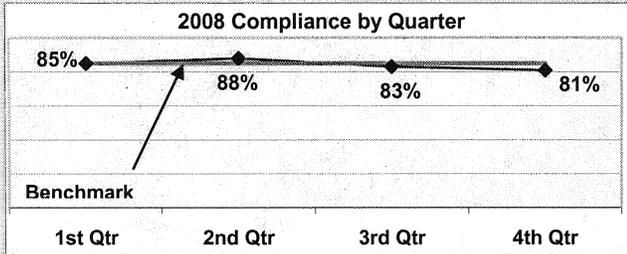
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

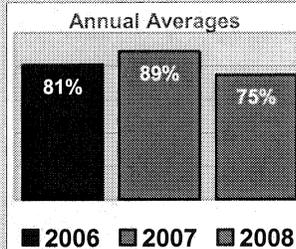
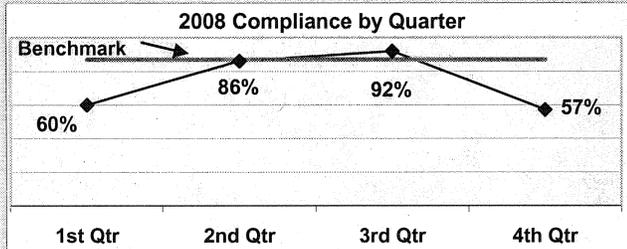
15%

BROADSPIRE SERVICES, INC.

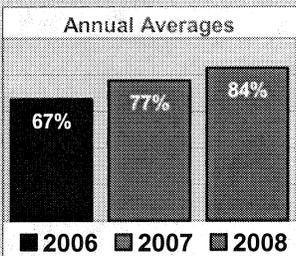
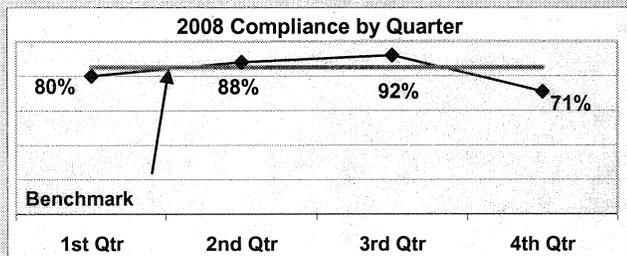
Lost Time First Report Filing Compliance



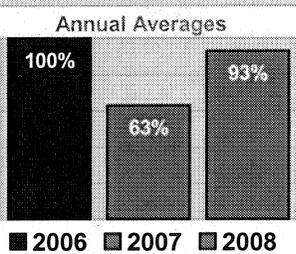
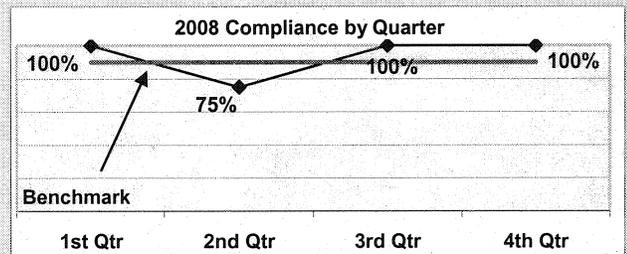
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Broadspire Services, Inc. insurance group consists of the following entity:

Broadspire Services, Inc.

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

Insurers:

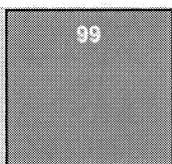
Ace Insurance Group
 AIG Insurance Group
 Travelers Insurance Group
 US Fire Insurance Co.

Self-insured Employer:

Federal Express

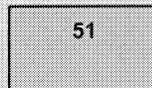
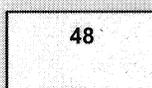
Utilization Analysis

Lost Time First Reports Received



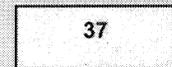
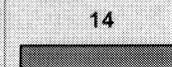
Activity on Lost Time First Reports

No Activity Required
 Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

14%

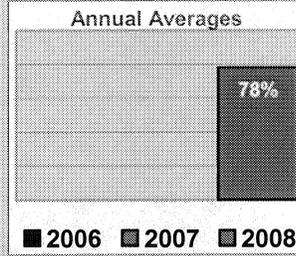
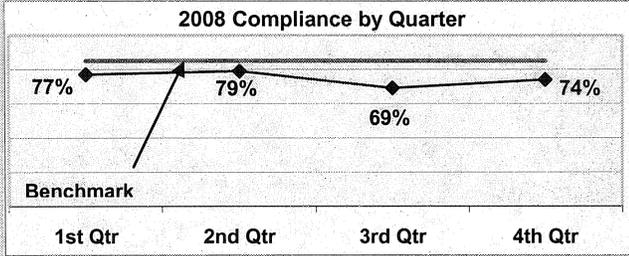
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

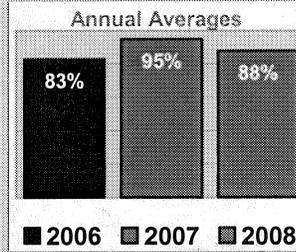
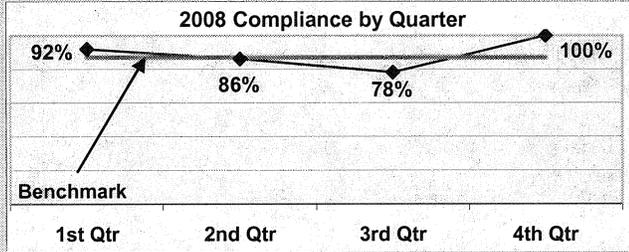
27%

CAMBRIDGE INTEGRATED SERVICES

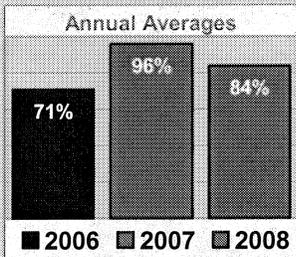
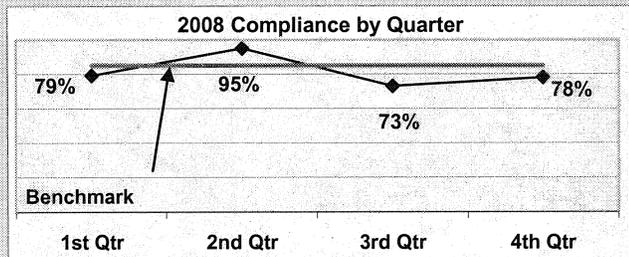
Lost Time First Report Filing Compliance



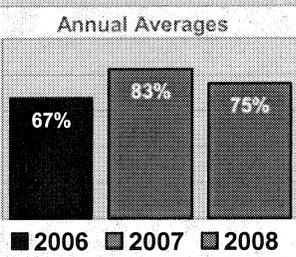
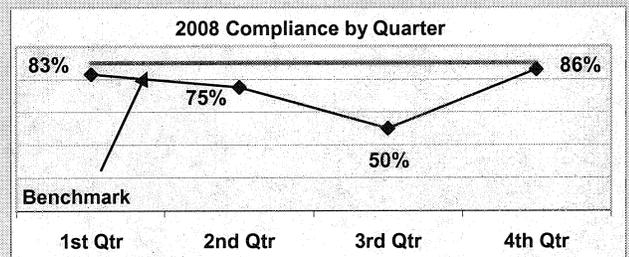
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Cambridge Integrated Services insurance group consists of the following entity:

Cambridge Integrated Services

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

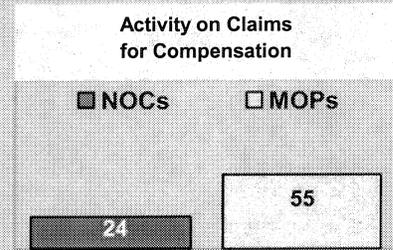
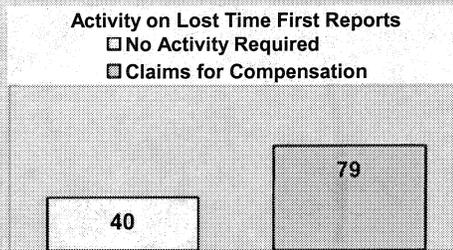
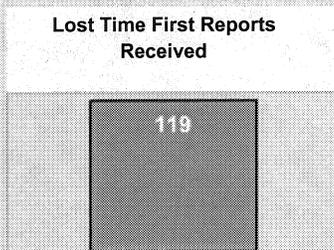
Insurers:

- ACE Insurance Group
- AIG Insurance Group
- CNA Insurance Group
- Old Republic Insurance
- Safety National Casualty
- Technology Insurance
- Travelers Insurance Group
- Wesco Insurance
- XL Specialty Insurance Co.
- Zurich Insurance Group

Self-insured Employers:

- Cooper Wiring Devices
- KeyBank National Association
- Tambrands Inc.
- University of Maine System

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

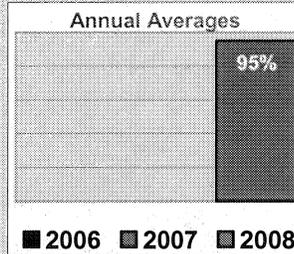
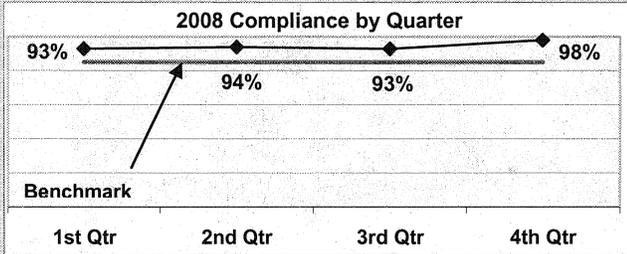
20%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

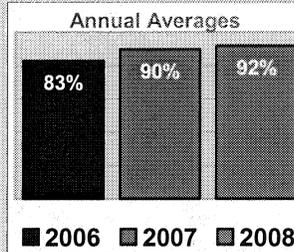
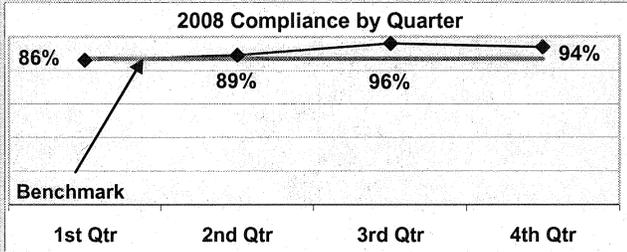
30%

CANNON COCHRAN MANAGEMENT SERVICES, INC.

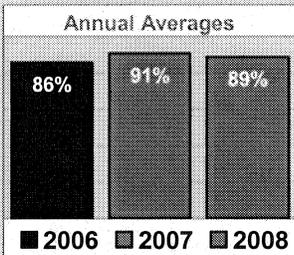
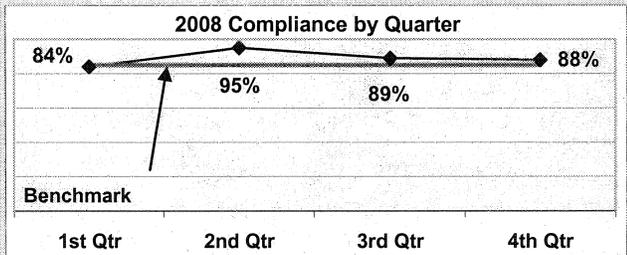
Lost Time First Report Filing Compliance



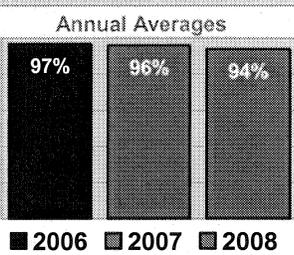
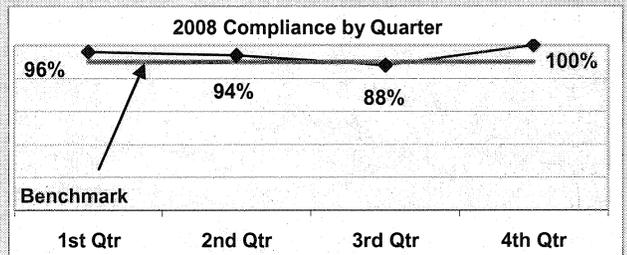
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Cannon Cochran Management Services, Inc. insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

Insurers:

Ace Insurance Group

Self-insured Employers:

- City of Lewiston
- Greater Portland V
- Huhtamaki Foodservice, Inc.
- Irving Tanning Co.
- LePage Bakeries
- Lewiston School Department
- Louisiana Pacific Corp.
- Maine McDonalds Operators
- Maine Turnpike Authority
- MaineGeneral Health Assoc.
- S.D. Warren

The Cannon Cochran Management Services, Inc. insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

470

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

248

222

Activity on Claims for Compensation

- NOCs
- MOPs

105

117

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

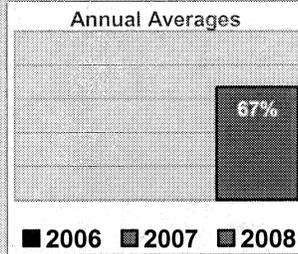
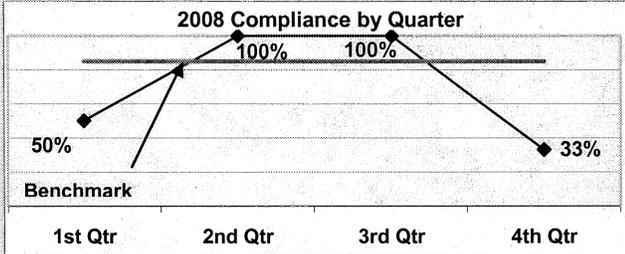
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

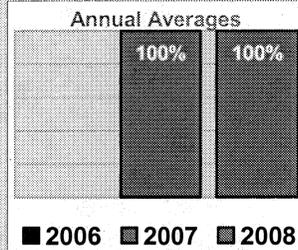
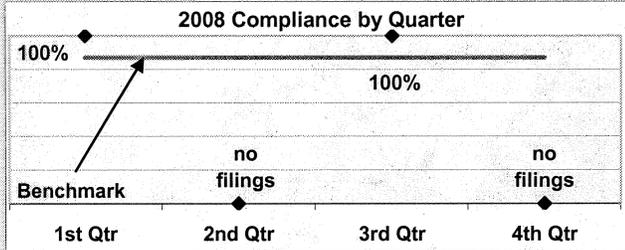
47%

CHESTERFIELD SERVICES, INC.

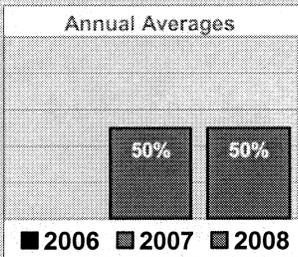
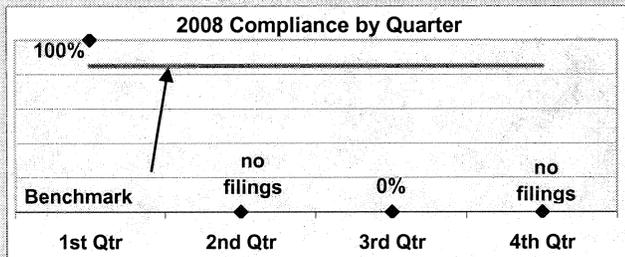
Lost Time First Report Filing Compliance



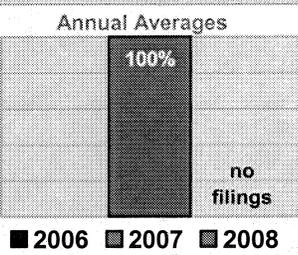
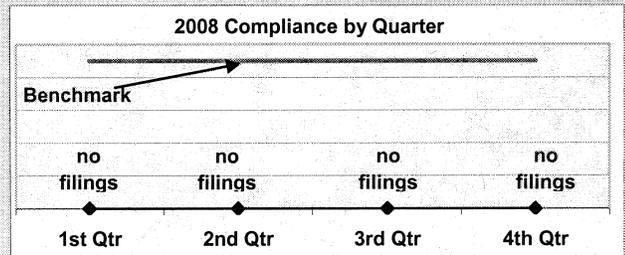
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Chesterfield Services, Inc. insurance group consists of the following entity:

Chesterfield Services, Inc.

This insurance group is a third party administrator that administered claims for the following insurer:

Zurich Insurance Group

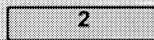
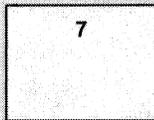
Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs

0



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

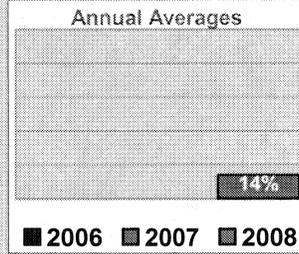
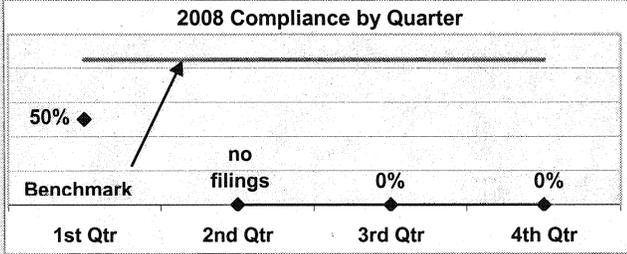
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

0%

CHUBB

Lost Time First Report Filing Compliance



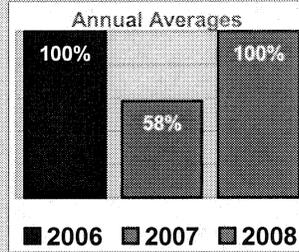
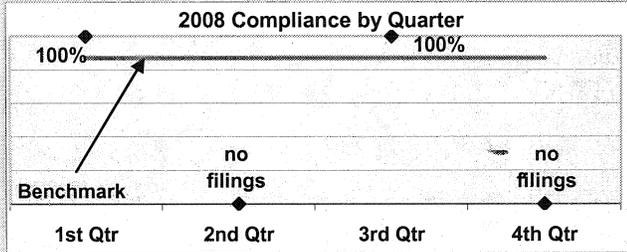
Summary

The Chubb insurance group consists of the following entity:

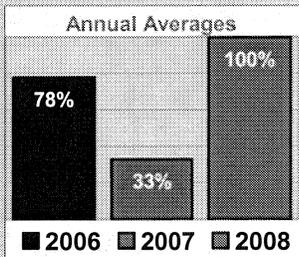
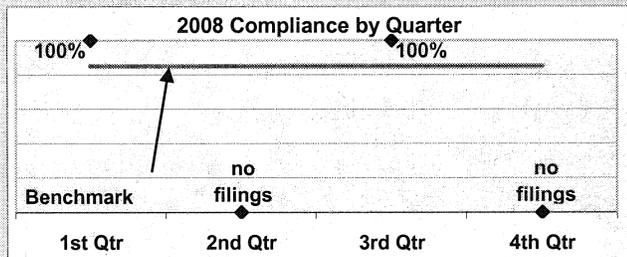
Federal Insurance Co.

This insurance group is an insurer that administered its own claims.

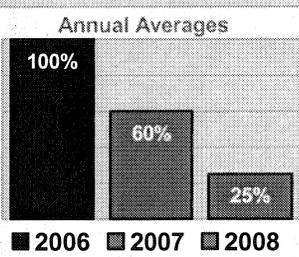
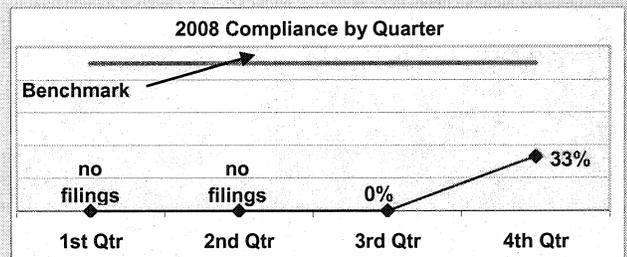
Initial Indemnity Payment Compliance



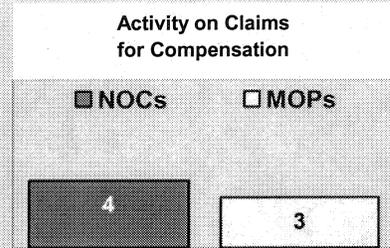
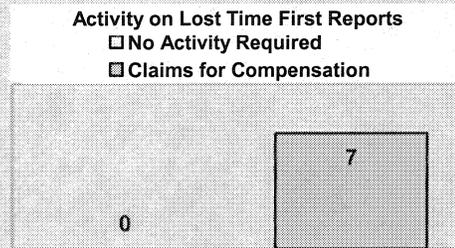
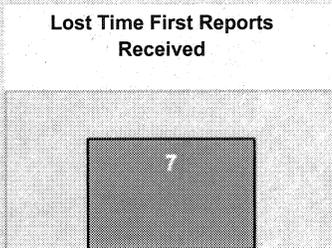
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

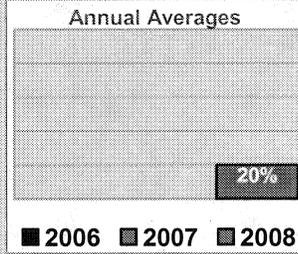
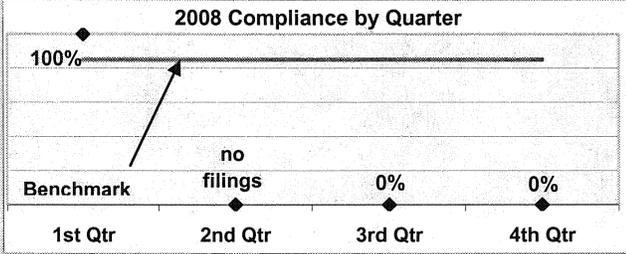
57%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

57%

CHURCH MUTUAL

Lost Time First Report Filing Compliance



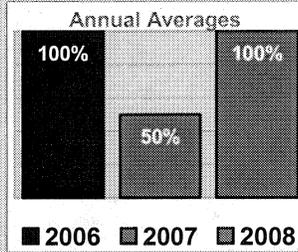
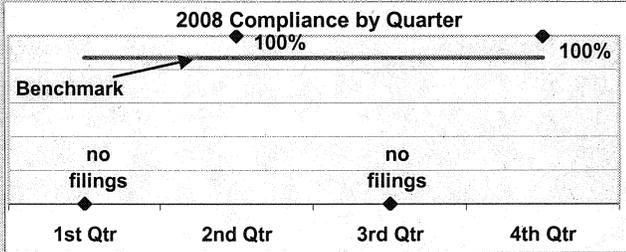
Summary

The Church Mutual insurance group consists of the following entity:

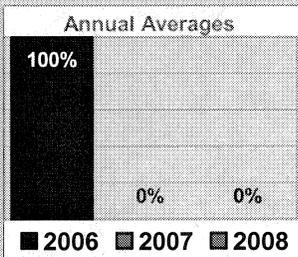
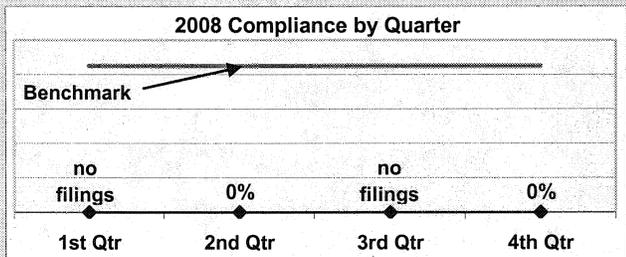
Church Mutual Insurance Co.

This insurance group is an insurer that administered its own claims.

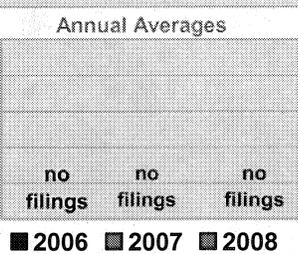
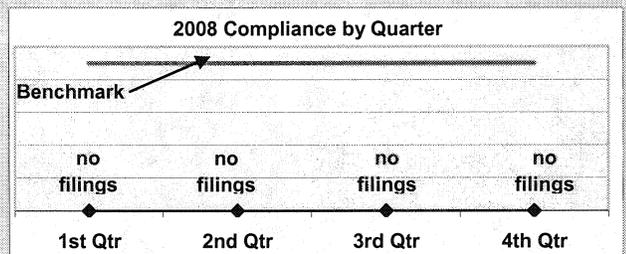
Initial Indemnity Payment Compliance



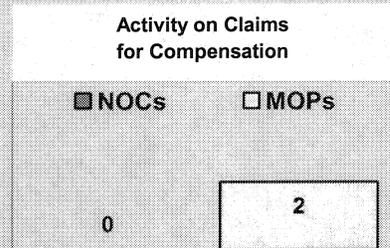
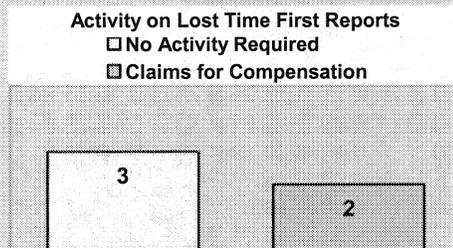
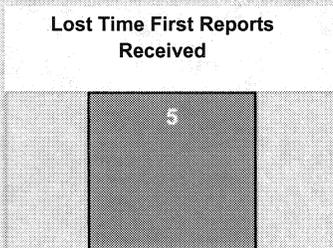
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

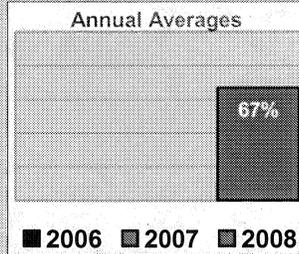
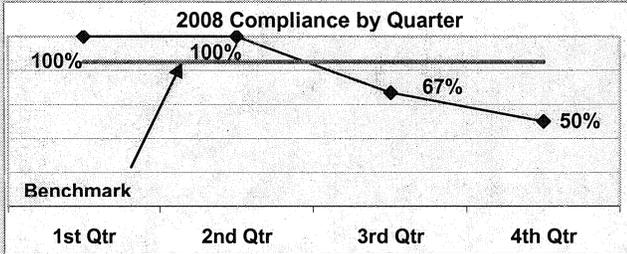
0%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

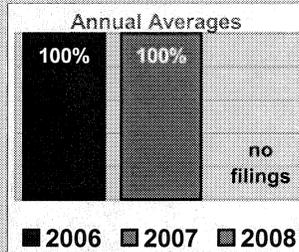
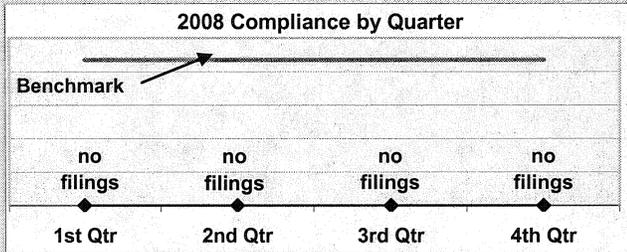
0%

CIANBRO CORPORATION

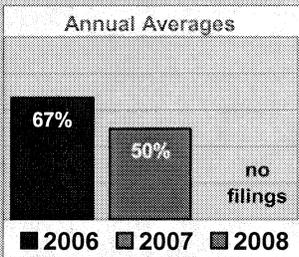
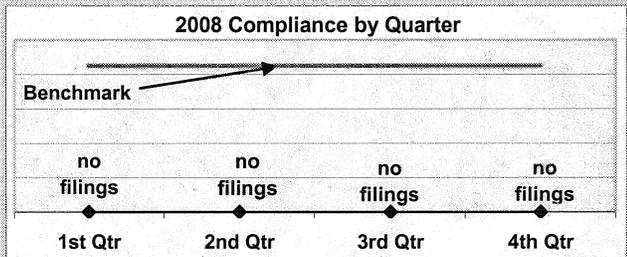
Lost Time First Report Filing Compliance



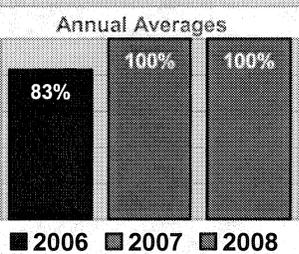
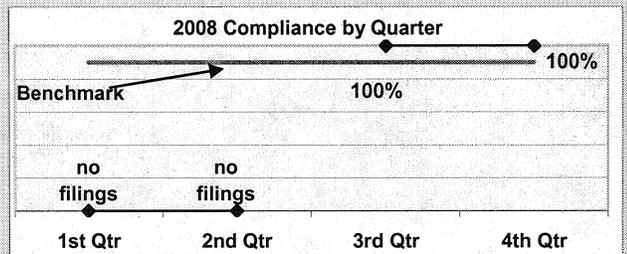
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Cianbro Corporation insurance group consists of the following entity:

Cianbro Corporation

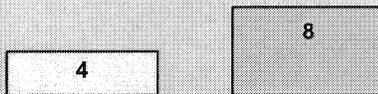
This insurance group is a self-insured employer that administered its own claims.

Utilization Analysis

Lost Time First Reports Received

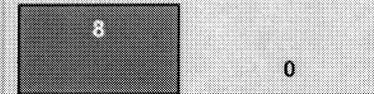


Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

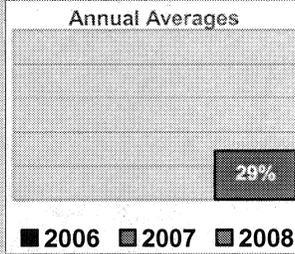
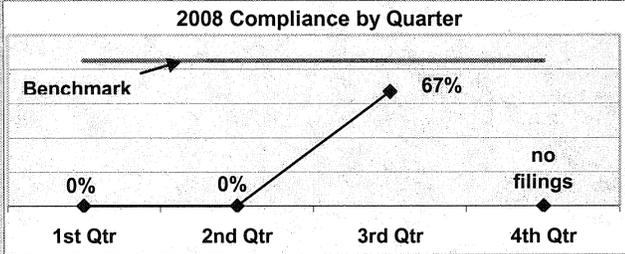
67%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

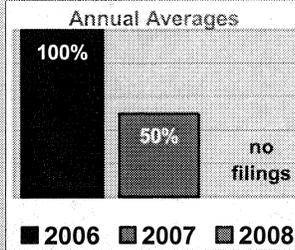
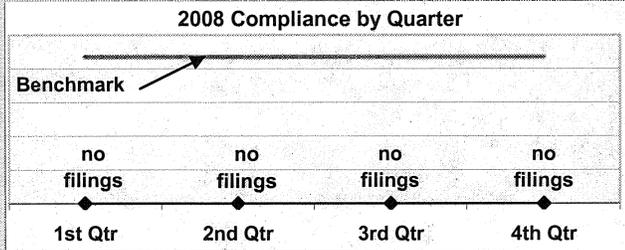
100%

CLAIMETRICS

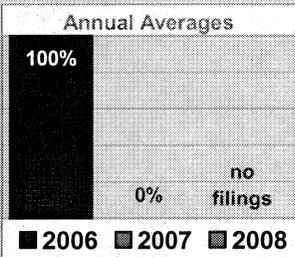
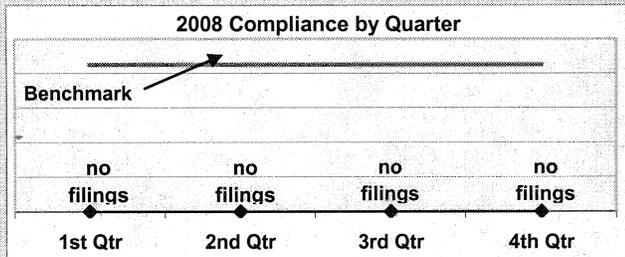
Lost Time First Report Filing Compliance



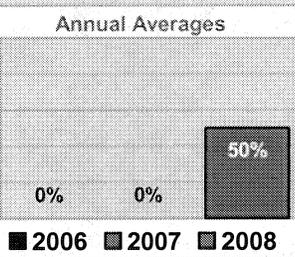
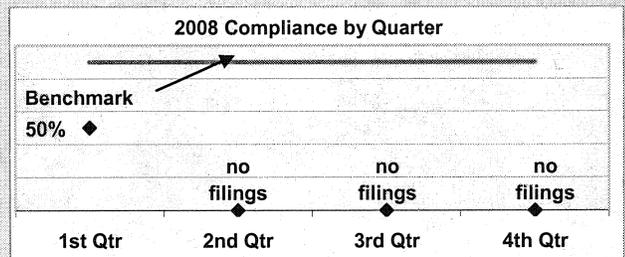
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Claimetrics insurance group consists of the following entity:

Claimetrics Management LLC

This insurance group is a third party administrator that administered claims for the following insurer:

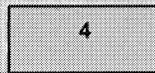
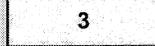
AIG Insurance Group

Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

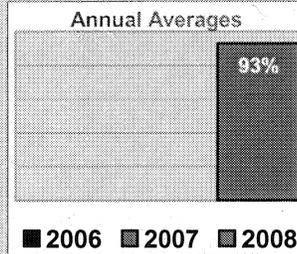
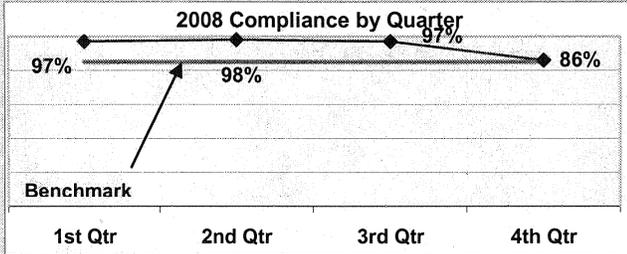
57%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

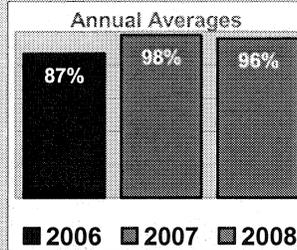
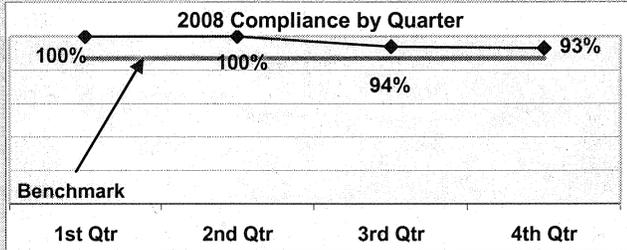
100%

CLAIMS MANAGEMENT, INC. (WAL-MART)

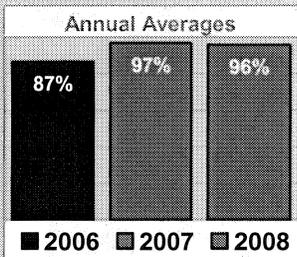
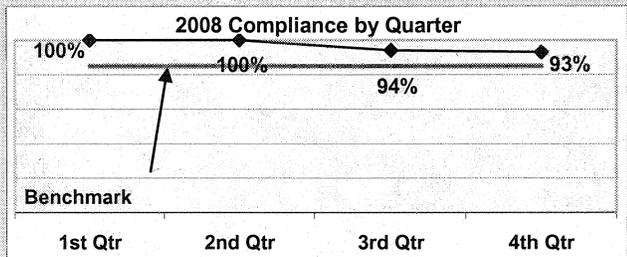
Lost Time First Report Filing Compliance



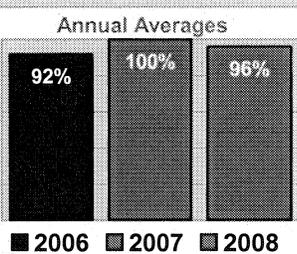
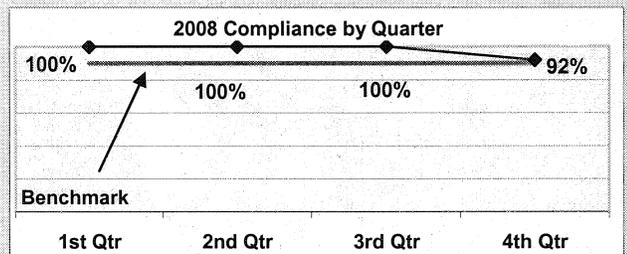
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Claims Management, Inc. (Wal-Mart) insurance group consists of the following entity:

Claims Management, Inc.

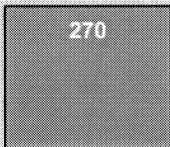
This insurance group is a third party administrator that administered claims for the following insurer:

AIG Insurance Group

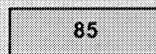
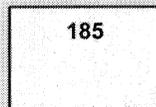
The Claims Management, Inc. (Wal-Mart) insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

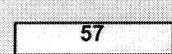
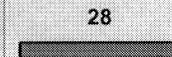


Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

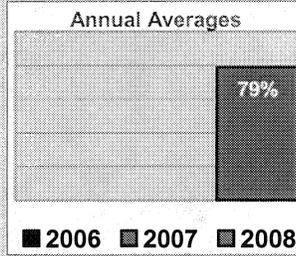
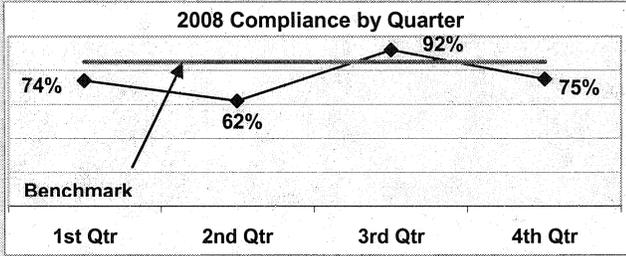
10%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

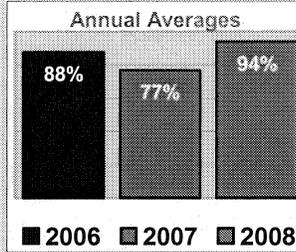
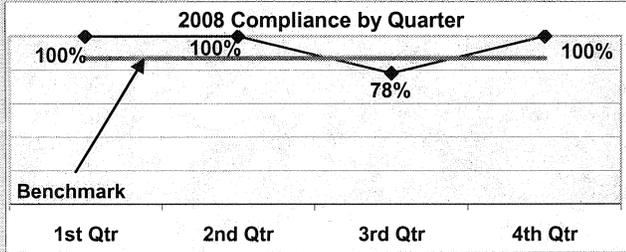
33%

CNA

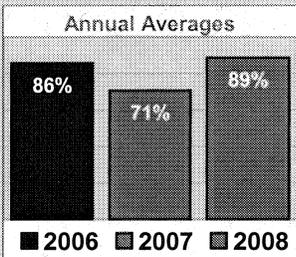
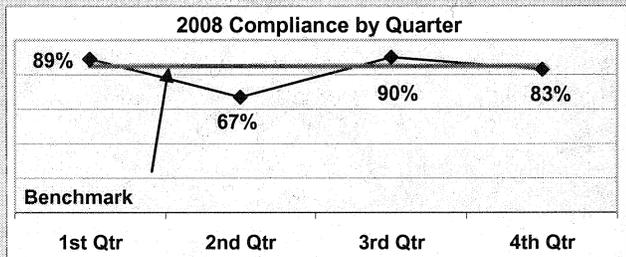
Lost Time First Report Filing Compliance



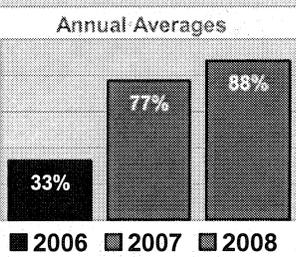
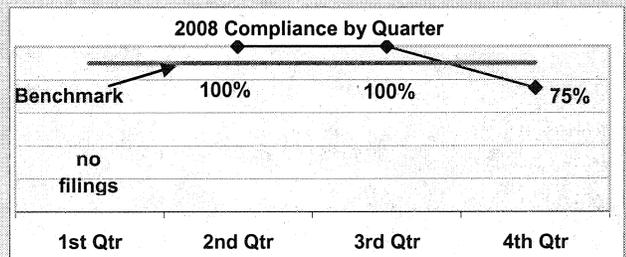
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

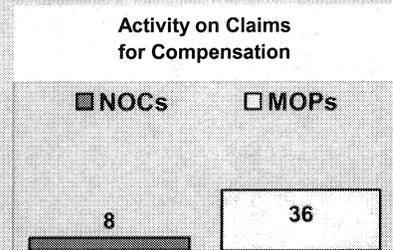
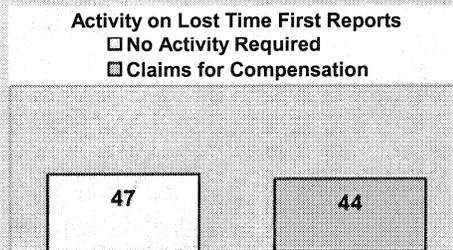
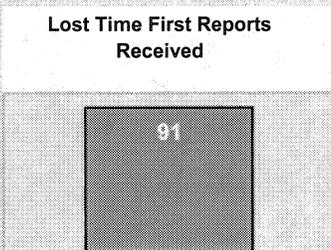
The CNA insurance group consists of the following entities:

- American Casualty Co.
- Continental Casualty Co.
- National Fire Ins. Co. of Hartford
- Transcontinental Insurance Co.
- Transportation Insurance Co.
- Valley Forge Insurance Co.

This insurance group is an insurer that administered its own claims and used the following third parties to administer claims under its policies:

- Cambridge Integrated Services
- Cottingham & Butler
- Crawford & Co.
- GAB Robins
- Gallagher Bassett Services, Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

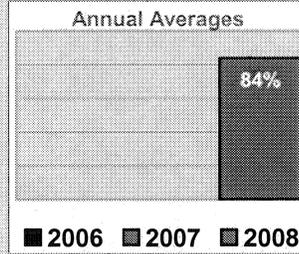
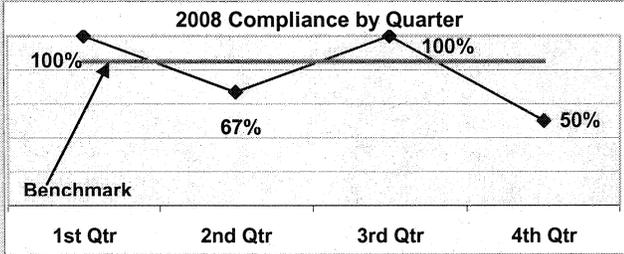
9%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

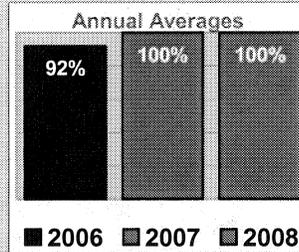
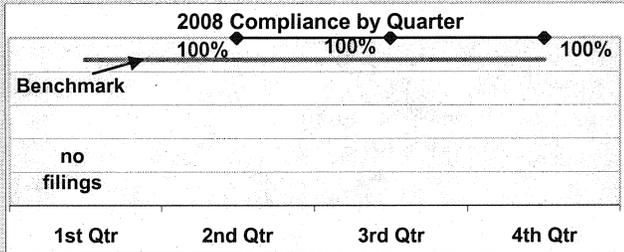
18%

CONSTITUTION STATE SERVICES CO.

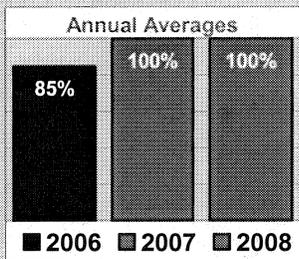
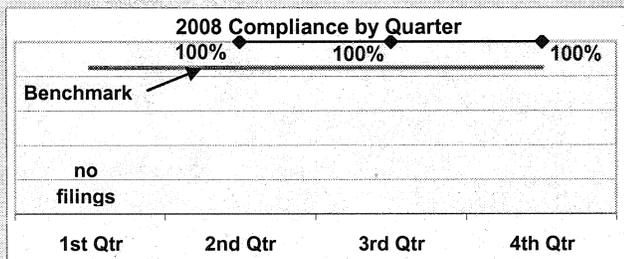
Lost Time First Report Filing Compliance



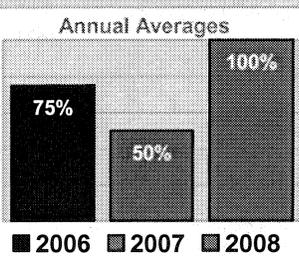
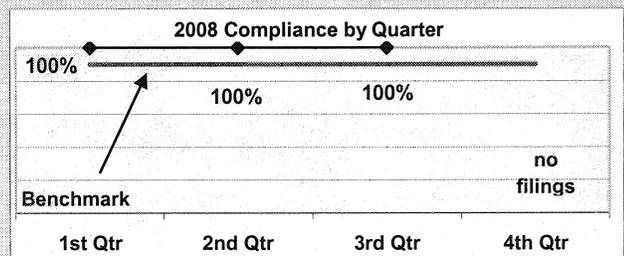
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

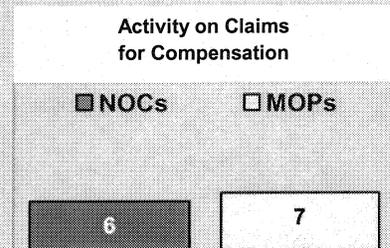
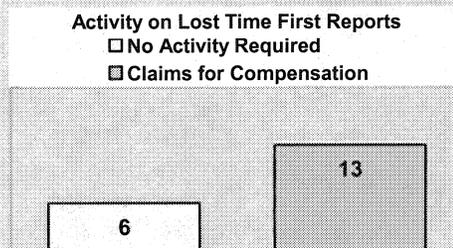
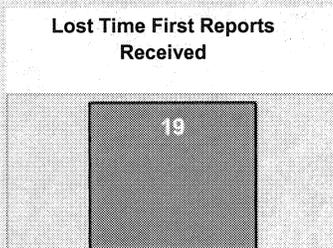
The Constitution State Services Co. insurance group consists of the following entity:

Constitution State Services Co.

This insurance group is a third party administrator that administered claims for the following insurers:

ACE Insurance Group
AIG Insurance Group

Utilization Analysis



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

32%

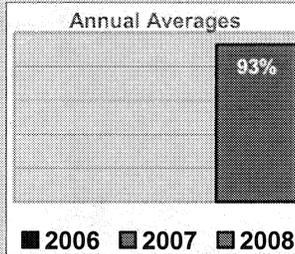
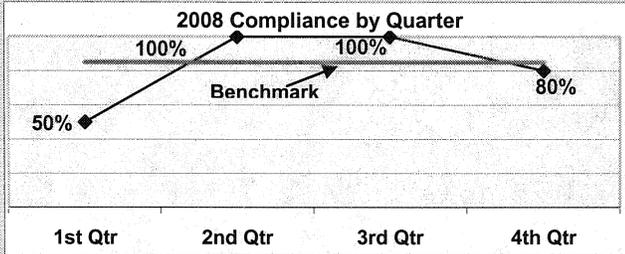
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

46%

CRAWFORD & CO.

Lost Time First Report Filing Compliance



Summary

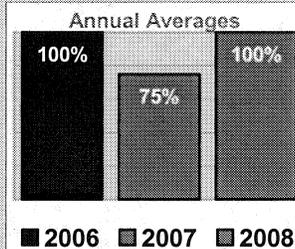
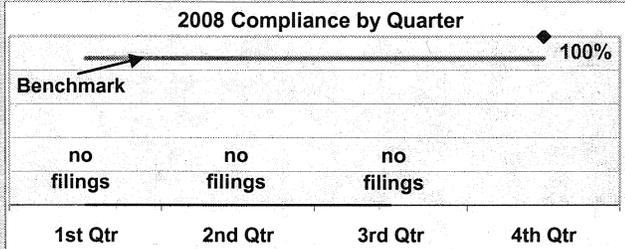
The Crawford & Co. insurance group consists of the following entity:

Crawford & Company

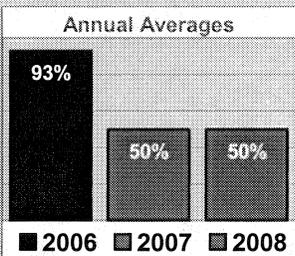
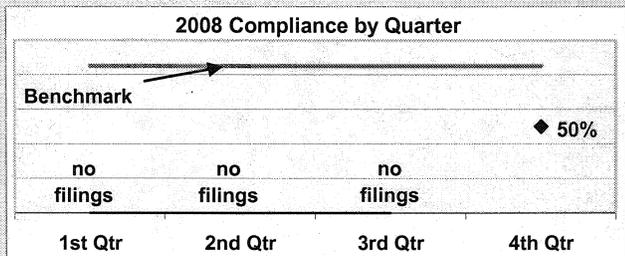
This insurance group is a managing general agent that administered claims for the following insurers:

CNA Insurance Group
The Florists' Mutual Ins. Co.
Vanliner Insurance

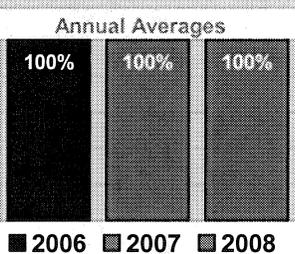
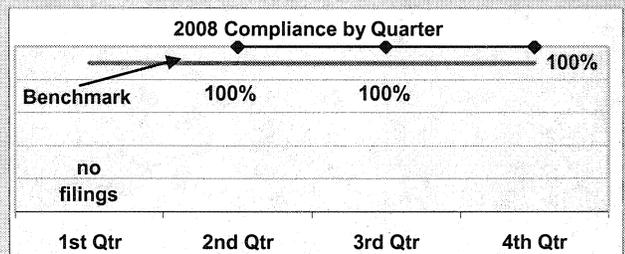
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

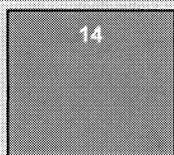


Initial Notice of Controversy Filing Compliance



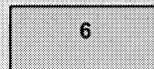
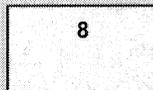
Utilization Analysis

Lost Time First Reports Received



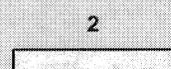
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

29%

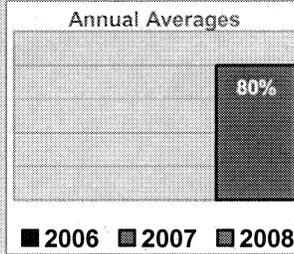
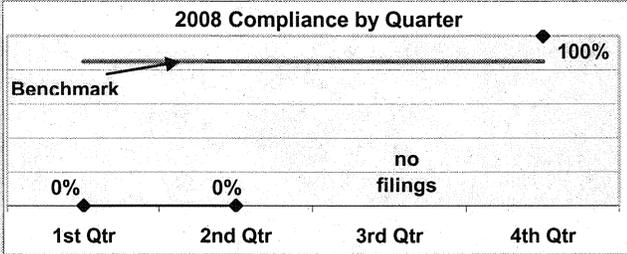
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

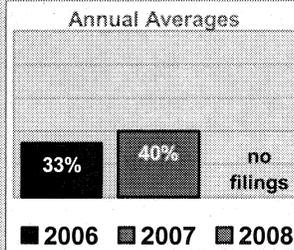
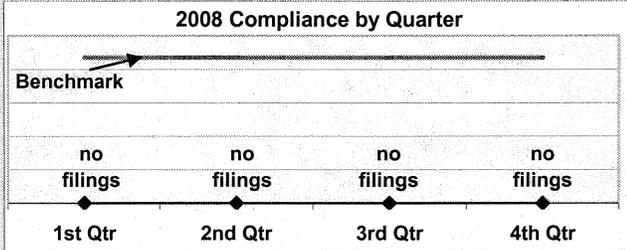
67%

CRUM & FORSTER

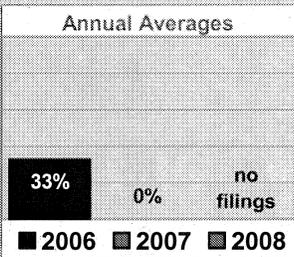
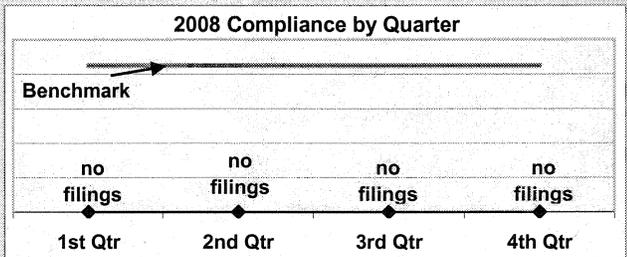
Lost Time First Report Filing Compliance



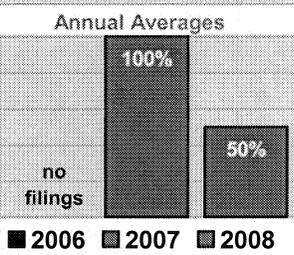
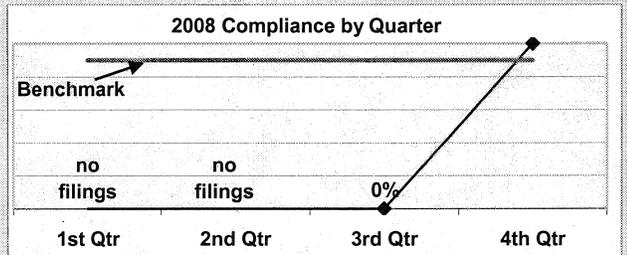
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Crum & Forster insurance group consists of the following entities:

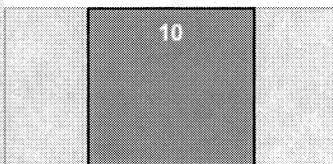
United States Fire Ins. Co.
North River Insurance

This insurance group is an insurer that administered its own claims and used the following third party to administer claims under its policies:

Broadspire Services, Inc.

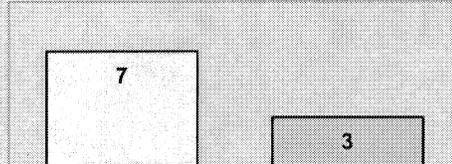
Utilization Analysis

Lost Time First Reports Received



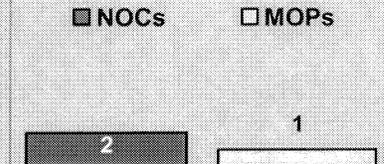
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

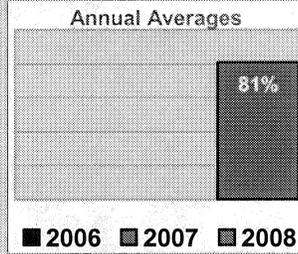
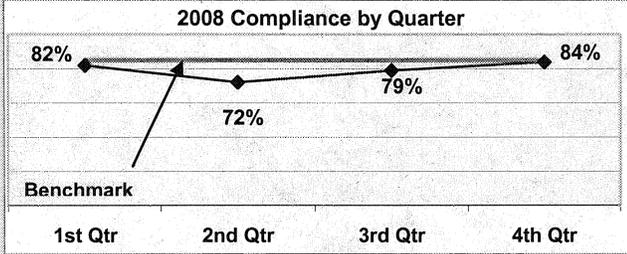
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

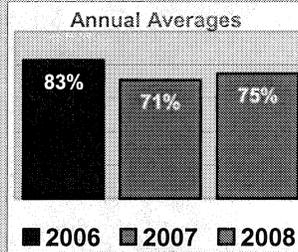
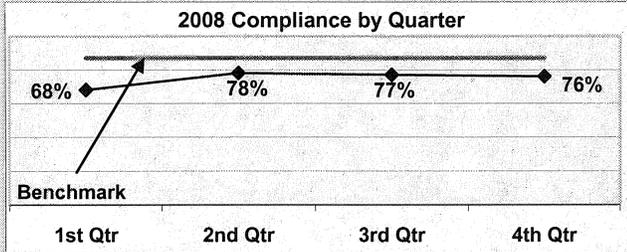
67%

ESIS, INC.

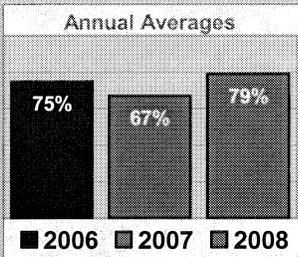
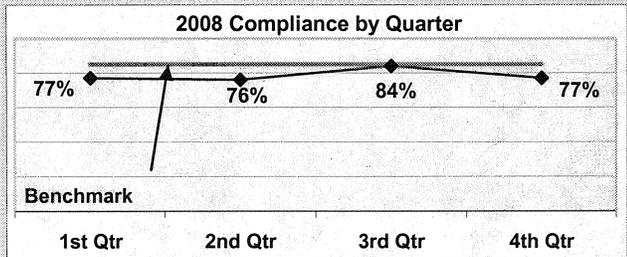
Lost Time First Report Filing Compliance



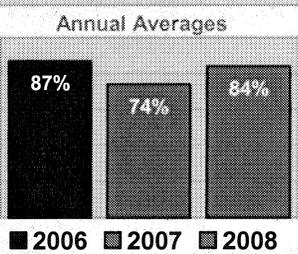
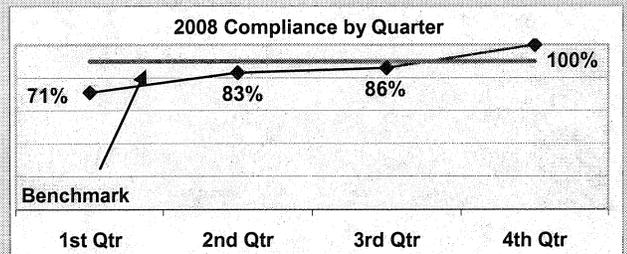
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The ESIS, Inc. insurance group consists of the following entity:

ESIS, Inc.

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

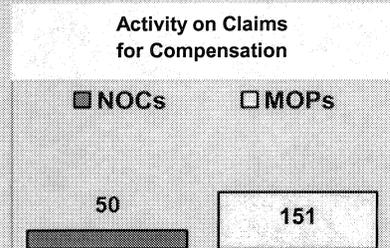
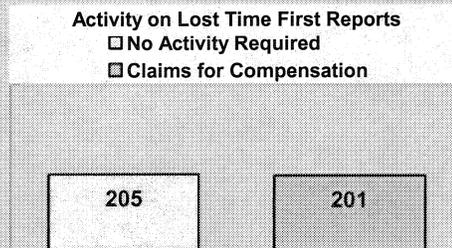
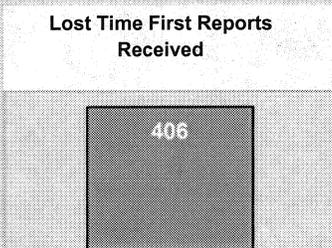
Insurers:

ACE Insurance Group
 ALG Insurance Group
 Old Republic Insurance
 Pacific Employers Ins. Co.
 Zurich Insurance Group

Self-insured Employers:

Pioneer Plastics
 SD Warren
 Unifirst Corporation

Utilization Analysis



Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

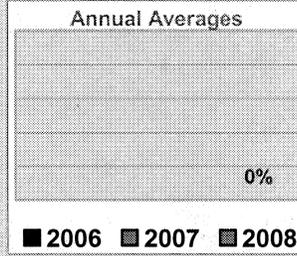
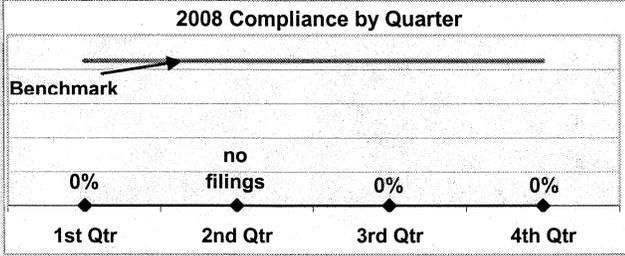
12%

Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

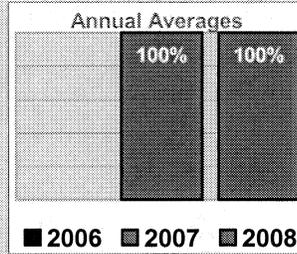
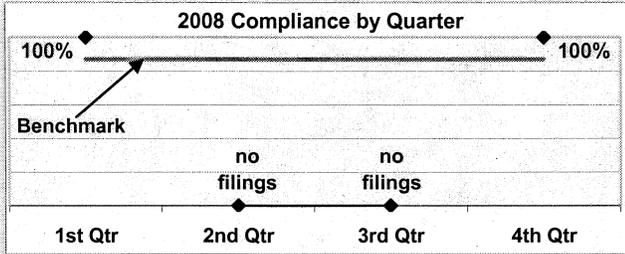
25%

F.A. RICHARD & ASSOCIATES

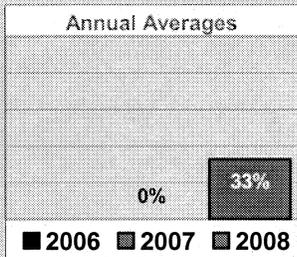
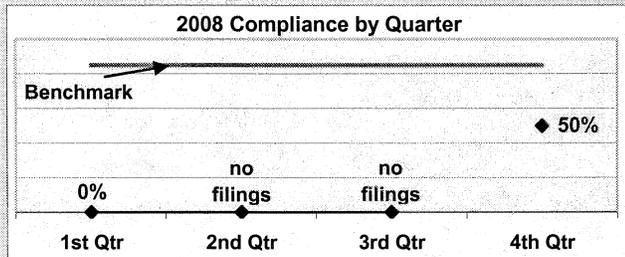
Lost Time First Report Filing Compliance



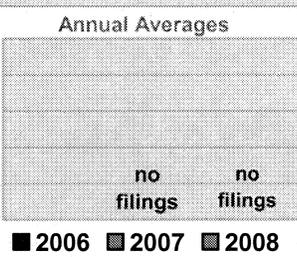
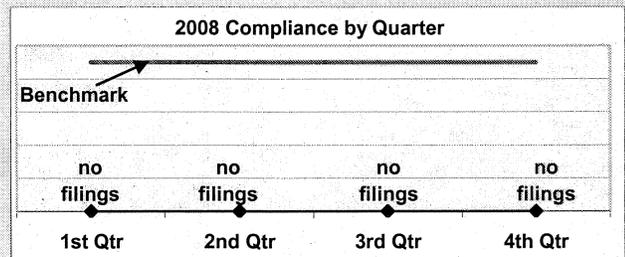
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The F.A. Richard & Associates insurance group consists of the following entity:

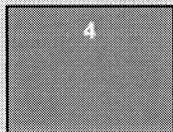
F.A. Richard & Associates

This insurance group is a third party administrator that administered claims for the following insurers:

AIG Insurance Group
Hartford Insurance Group

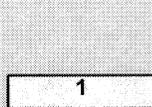
Utilization Analysis

Lost Time First Reports Received



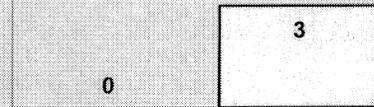
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

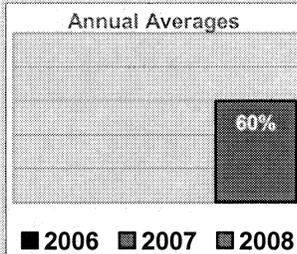
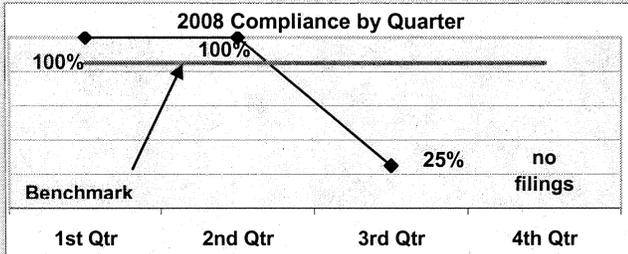
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

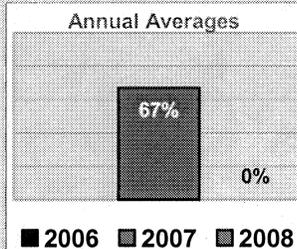
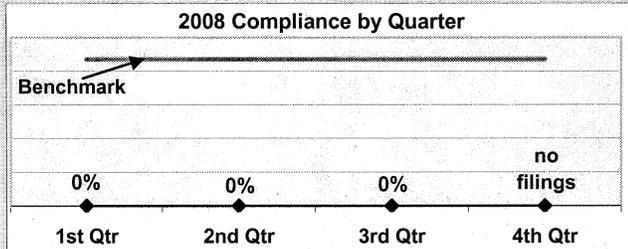
0%

FIREMANS FUND

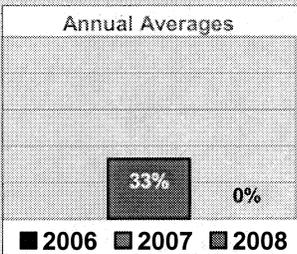
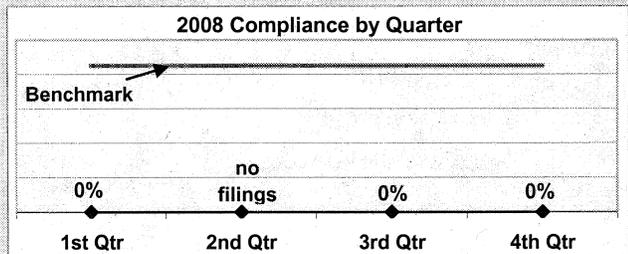
Lost Time First Report Filing Compliance



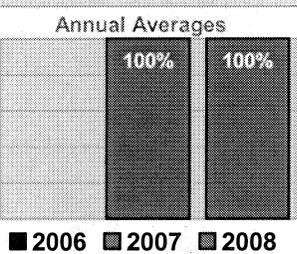
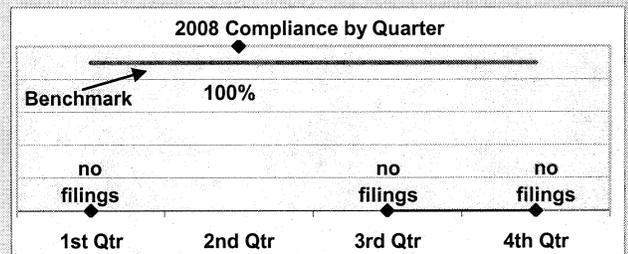
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



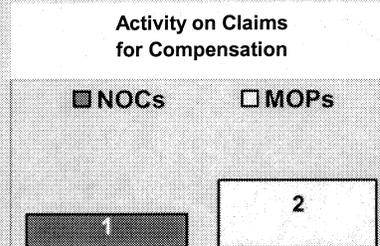
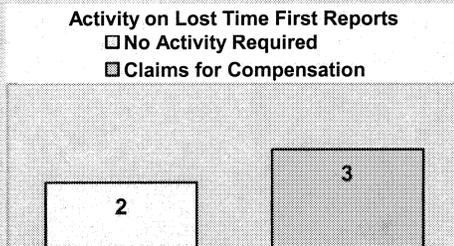
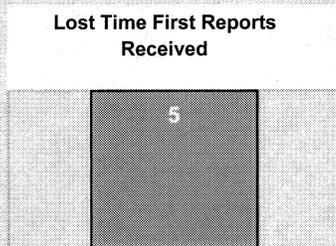
Summary

The Fireman's Fund insurance group consists of the following entities:

Fireman's Fund Insurance Co.
National Surety Corp.

This insurance group is an insurer that administered its own claims.

Utilization Analysis



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

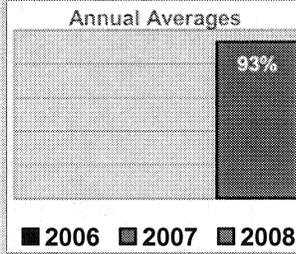
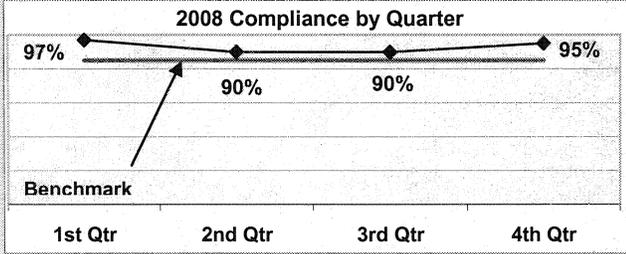
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

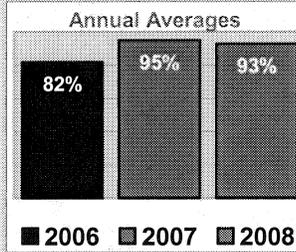
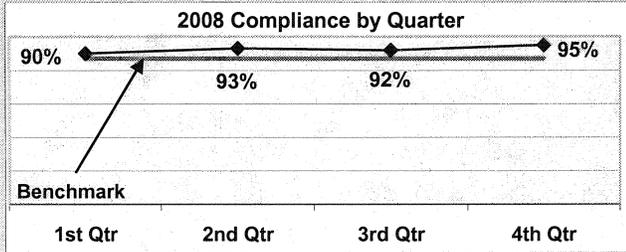
33%

FUTURECOMP

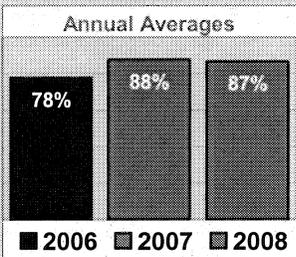
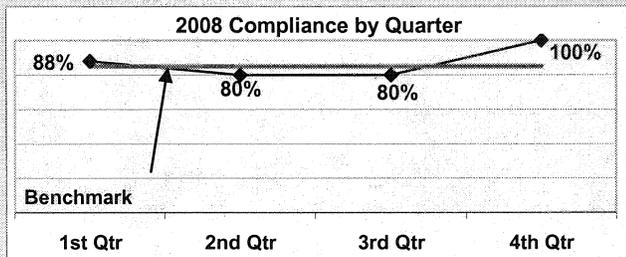
Lost Time First Report Filing Compliance



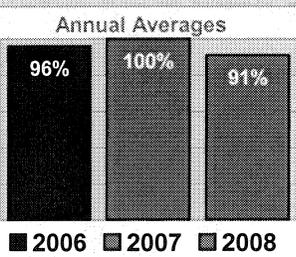
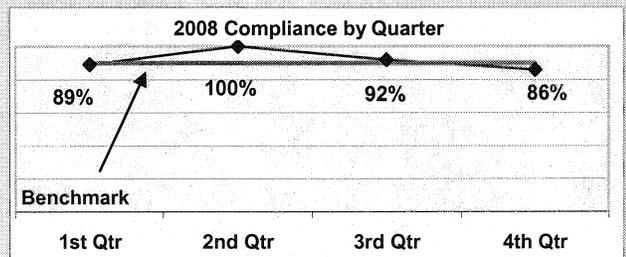
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The FutureComp insurance group consists of the following entity:

FutureComp

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

Insurers:

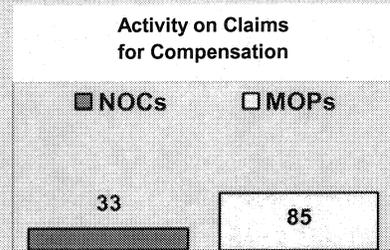
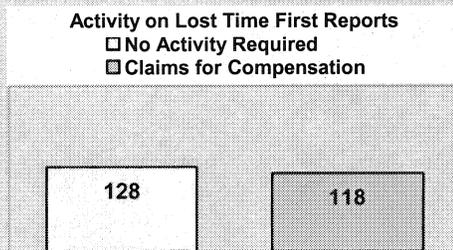
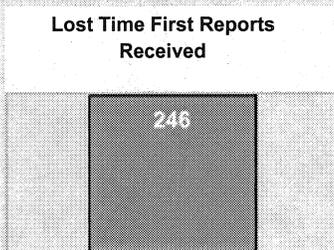
Midwest Employers Casualty
Technology Insurance Co.
Twin City Fire Insurance

Self-insured Employers:

Bridgton Hospital
Central Maine Healthcare
Central Maine Longterm Care
Maine Merchants WC Trust
Rumford Hospital

The Future Comp insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

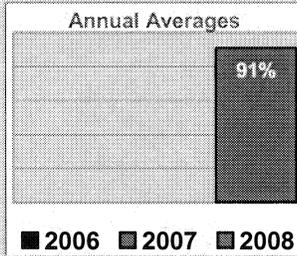
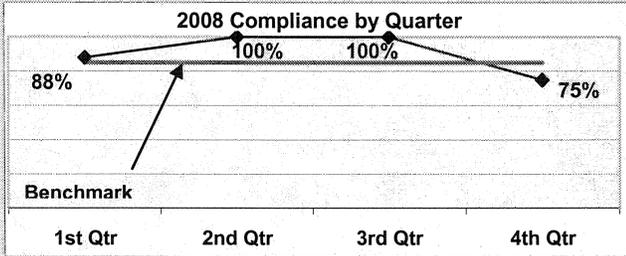
13%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

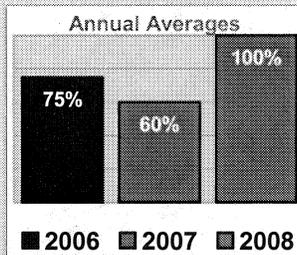
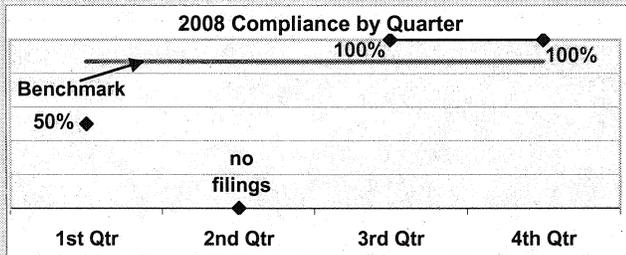
28%

GAB ROBINS

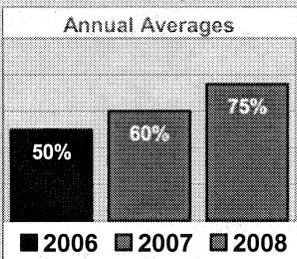
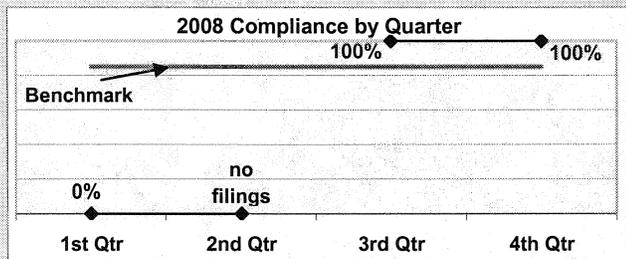
Lost Time First Report Filing Compliance



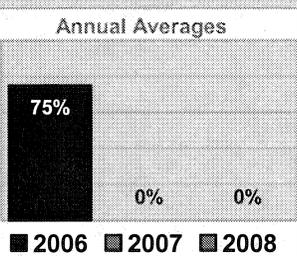
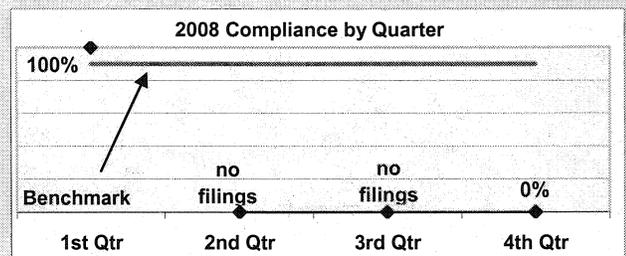
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The GAB Robins insurance group consists of the following entity:

GAB Robins

This insurance group is a third party administrator that administered claims for the following insurers:

AIG Insurance Group
CNA Insurance Group
Zurich Insurance Group

Utilization Analysis

Lost Time First Reports Received

11

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

6

5

Activity on Claims for Compensation

NOCs

MOPs

1

4

Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

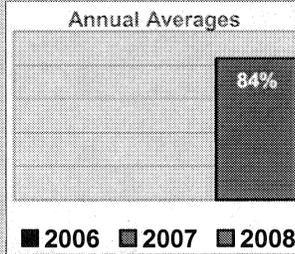
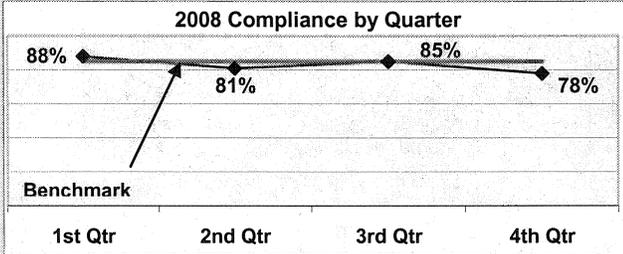
9%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

20%

GALLAGHER BASSETT SERVICES, INC.

Lost Time First Report Filing Compliance



Summary

The Gallagher Bassett Services, Inc. insurance group consists of the following entity:

Gallagher Bassett Services, Inc.

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

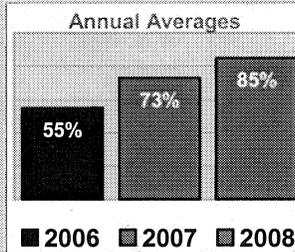
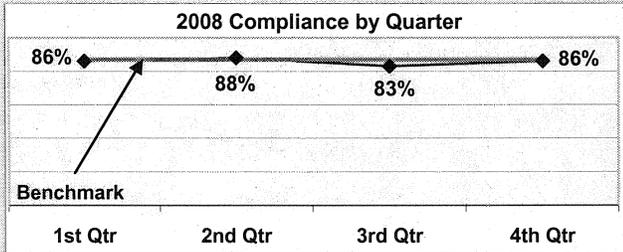
Insurers:

- ACE Insurance Group
- AIG Insurance Group
- American Alternative Ins. Co.
- Arch Insurance Company
- CNA Insurance Group
- Everest National Insurance Co.
- Hartford Insurance Group
- Midwest Employers Casualty Co.
- Nova Casualty Company
- Old Republic Insurance
- Pennsylvania Mfg. Indemnity Co.
- Travelers Insurance Group
- Zurich Insurance Group
- XL Specialty Insurance Company

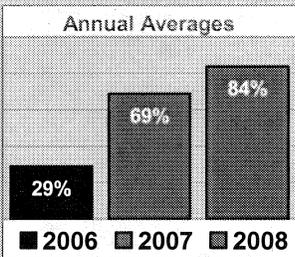
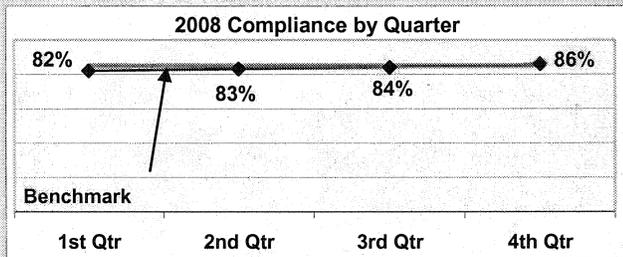
Self-insured Employers:

- BJME Operating Corp.
- Columbia Forest Products
- Maine Merchants WC Trust
- Mfg. of Maine Group Trust
- Yellow Freight Systems Inc.

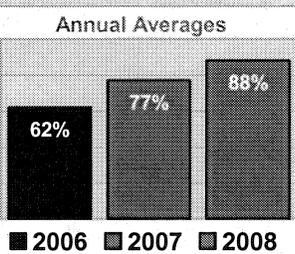
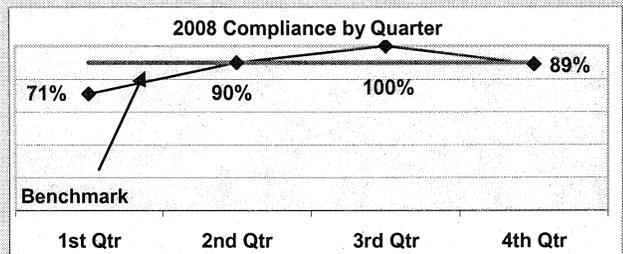
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



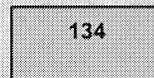
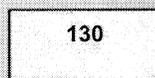
Utilization Analysis

Lost Time First Reports Received



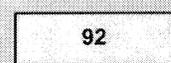
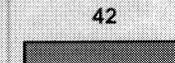
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

16%

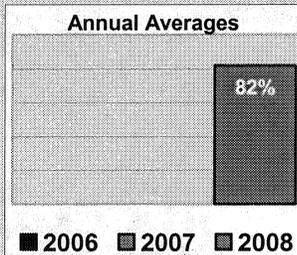
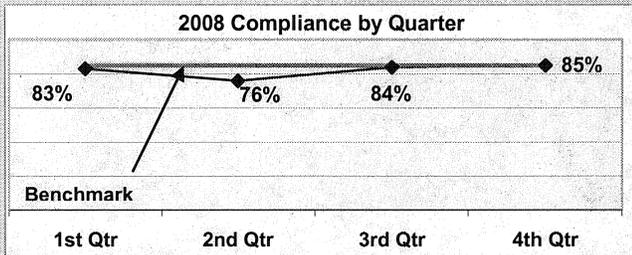
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

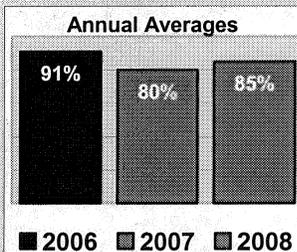
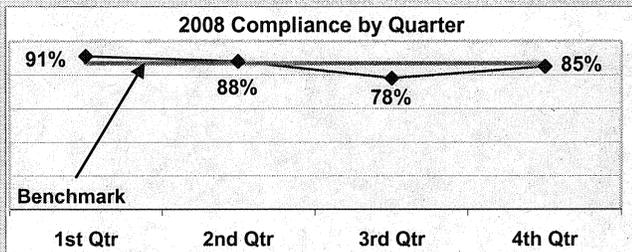
31%

GUARD

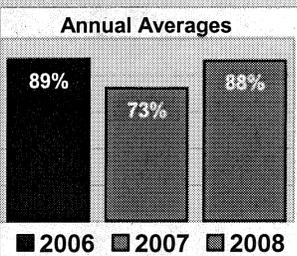
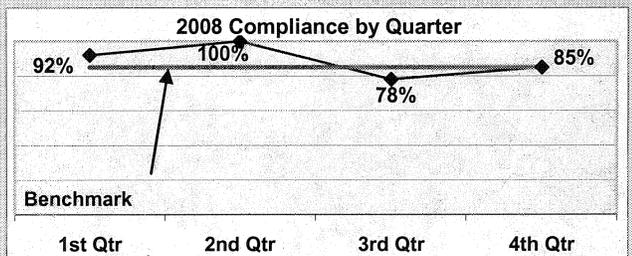
Lost Time First Report Filing Compliance



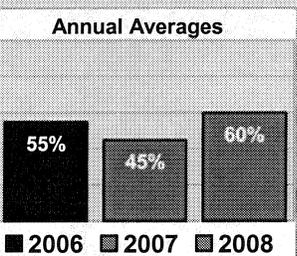
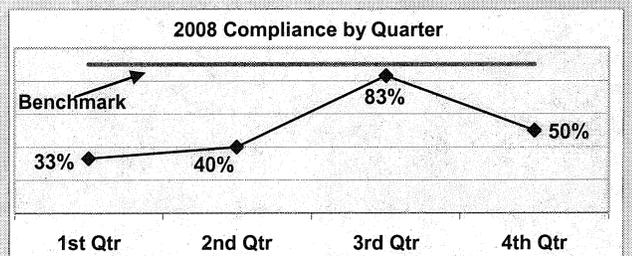
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



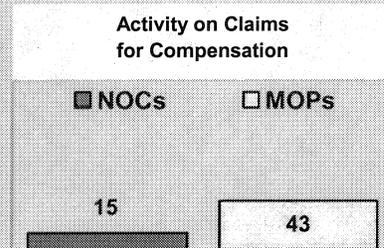
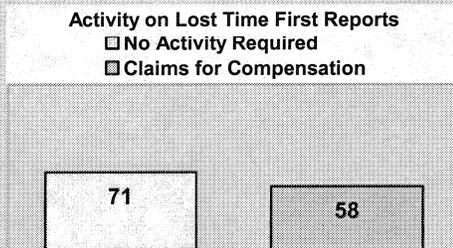
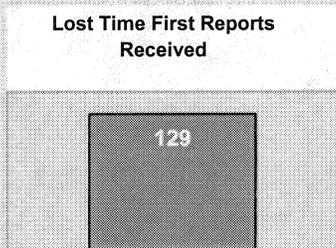
Summary

The Guard insurance group consists of the following entities:

Amguard Insurance Co.
Eastguard Insurance Co.
Norguard Insurance Co.

This insurance group is an insurer that administered its own claims.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

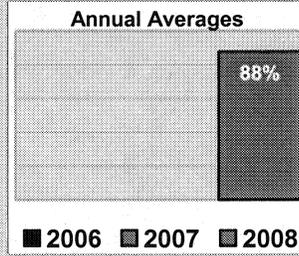
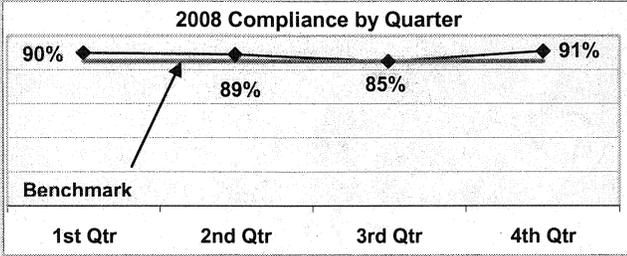
12%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

26%

HANNAFORD BROTHERS

Lost Time First Report Filing Compliance



Summary

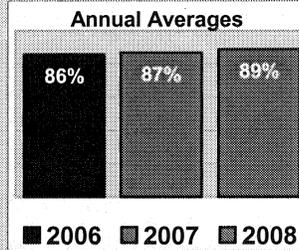
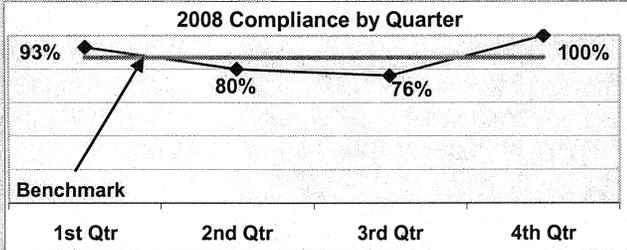
The Hannaford insurance group consists of the following entity:

Hannaford Brothers

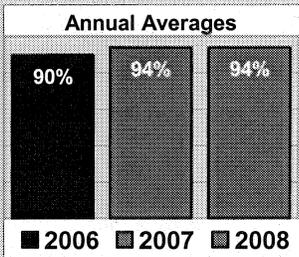
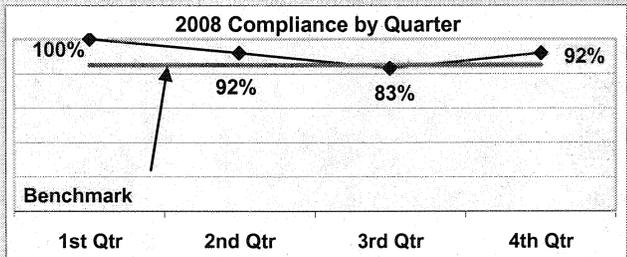
This insurance group is a self-insured employer that administered its own claims.

The Hannaford insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

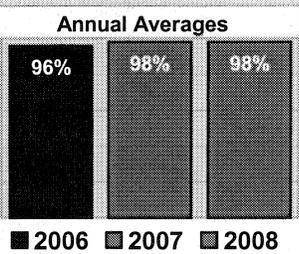
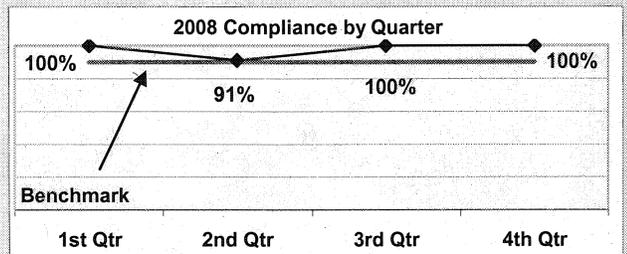
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

375

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

248

127

Activity on Claims for Compensation

- NOCs
- MOPs

65

62

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

17%

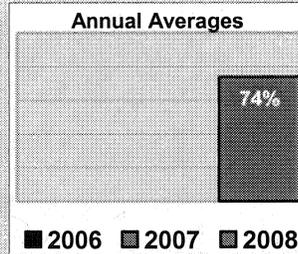
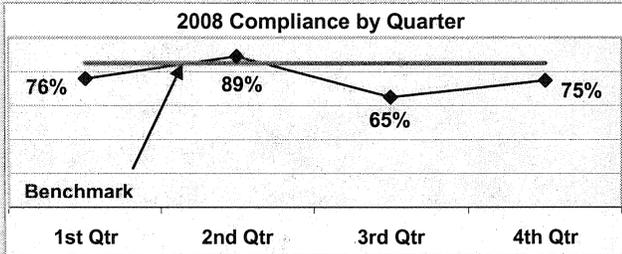
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

51%

HANOVER

Lost Time First Report Filing Compliance



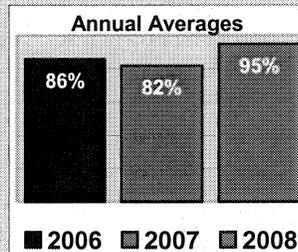
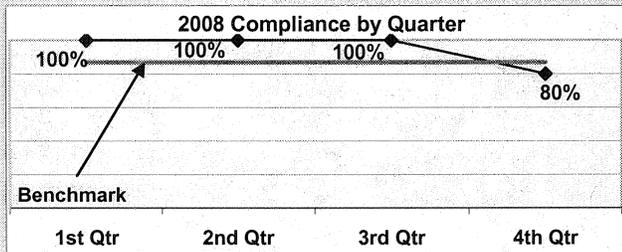
Summary

The Hanover insurance group consists of the following entities:

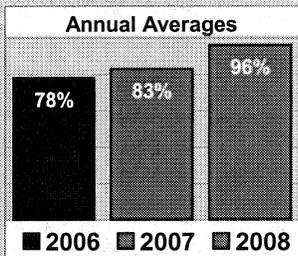
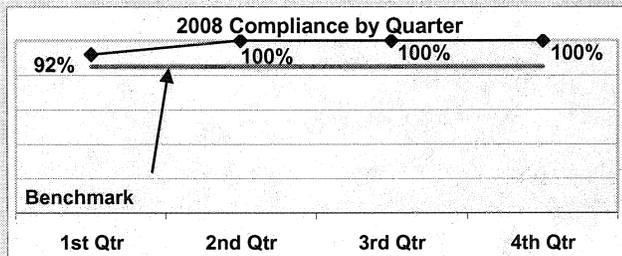
Citizens Insurance Co.
Hanover Insurance Co.
Massachusetts Bay Ins. Co.

This insurance group is an insurer that administered its own claims.

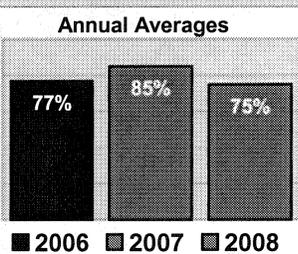
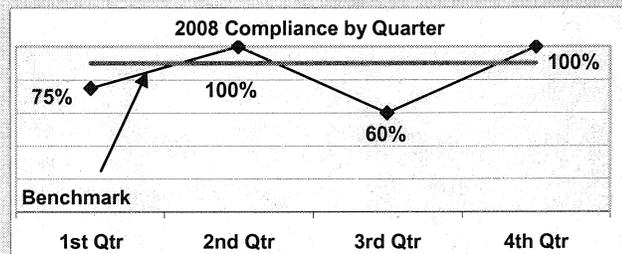
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

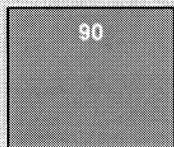


Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

47

43

Activity on Claims for Compensation

- NOCs
- MOPs

16

27

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

18%

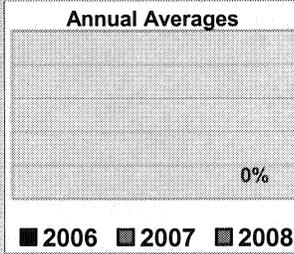
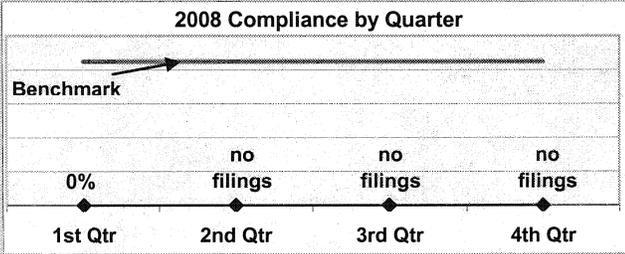
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

37%

HARLEYSVILLE

Lost Time First Report Filing Compliance



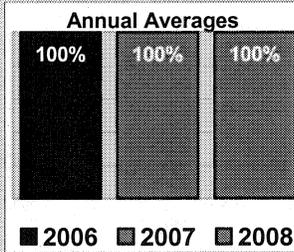
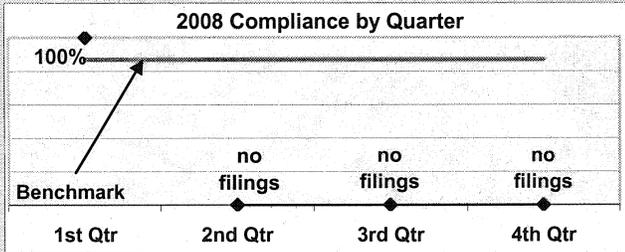
Summary

The Harleysville insurance group consists of the following entity:

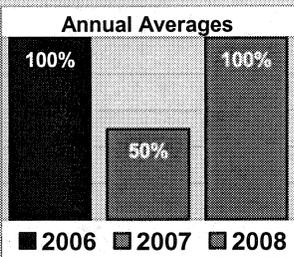
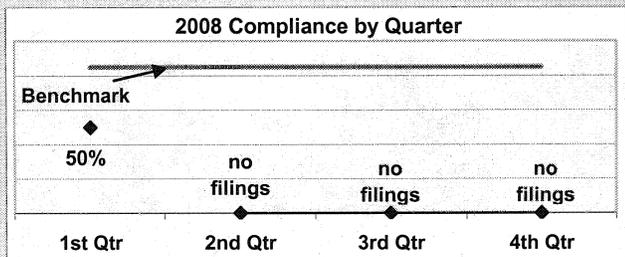
Harleysville Insurance Co.

This insurance group is an insurer that administered its own claims.

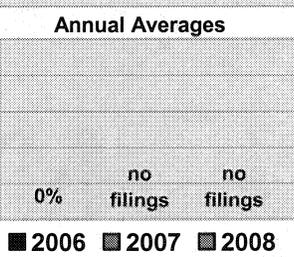
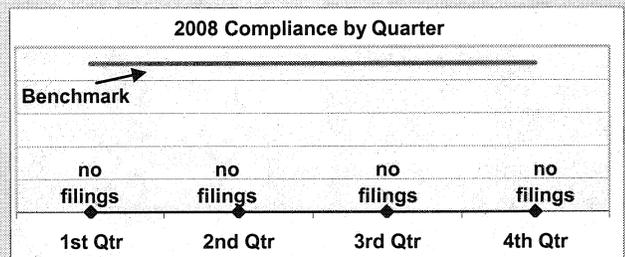
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

2

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

0

2

Activity on Claims for Compensation

- NOCs
- MOPs

0

2

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

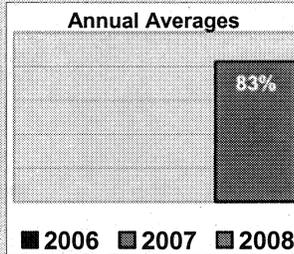
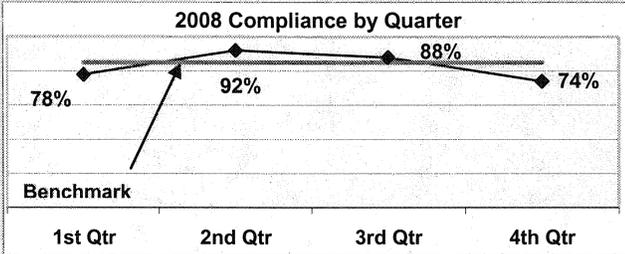
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

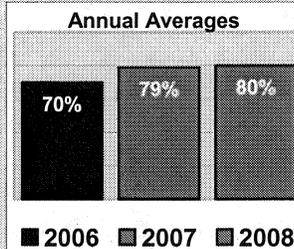
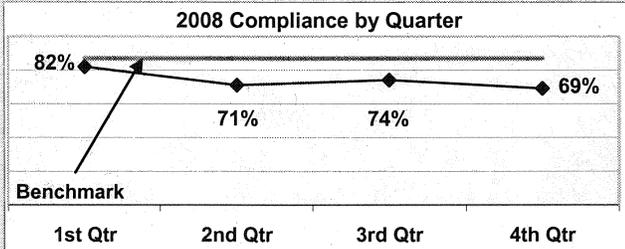
0%

HARTFORD

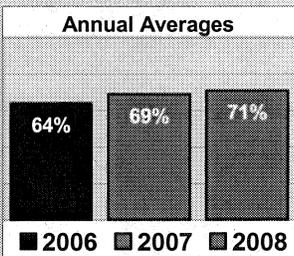
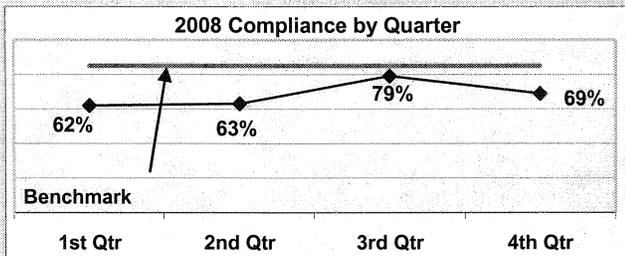
Lost Time First Report Filing Compliance



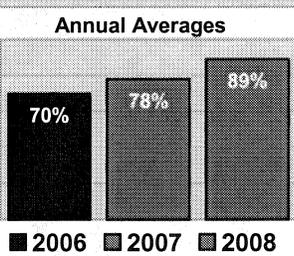
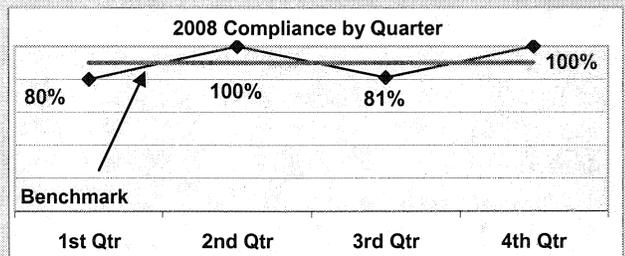
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Hartford insurance group consists of the following entities:

Hartford Casualty Ins. Co
 Hartford Fire Insurance Co.
 Hartford Ins. Co. of the Midwest
 Hartford Underwriters Ins. Co.
 Hartford Accident & Indemnity
 Sentinel Insurance Co. Ltd.
 Twin City Insurance Co.

This insurance group is an insurer that administered its own claims and used the following third parties to administer claims under its policies:

F.A. Richard & Associates
 FutureComp
 Gallagher Bassett Services, Inc.
 Sedgwick Claims Management
 Specialty Risk Services

Utilization Analysis

Lost Time First Reports Received

296

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

147

149

Activity on Claims for Compensation

- NOCs
- MOPs

56

93

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

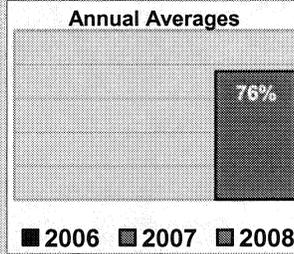
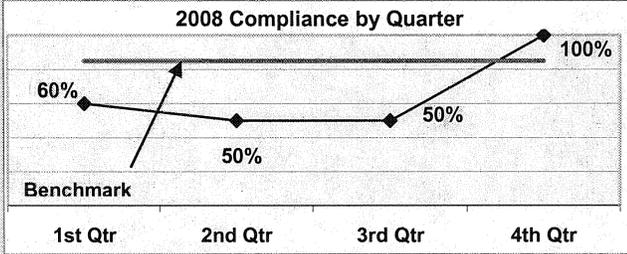
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

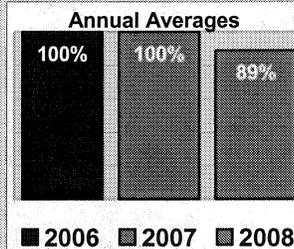
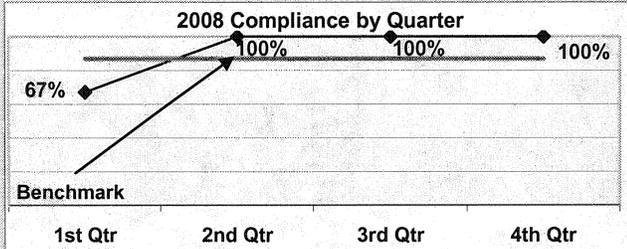
38%

HELMSMAN MANAGEMENT SERVICES

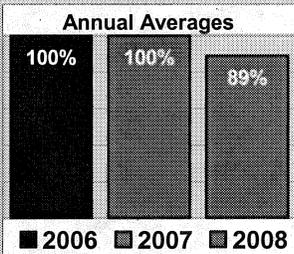
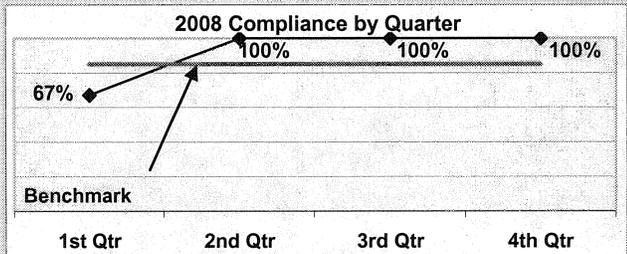
Lost Time First Report Filing Compliance



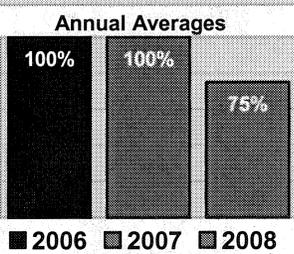
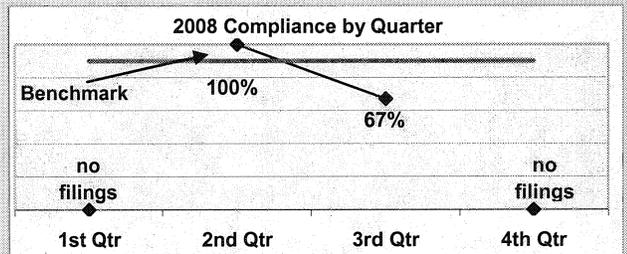
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Helmsman Management Services insurance group consists of the following entity:

Helmsman Management Services

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

Insurers:

ACE Insurance Group
 AIG Insurance Group
 Travelers Insurance Group
 Truck Insurance Exchange

Self-insured Employers:

Asplundh Tree Service
 Irving Oil Corp.

Utilization Analysis

Lost Time First Reports Received

21

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

8

13

Activity on Claims for Compensation
 NOCs
 MOPs

4

9

Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

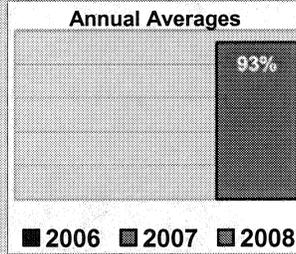
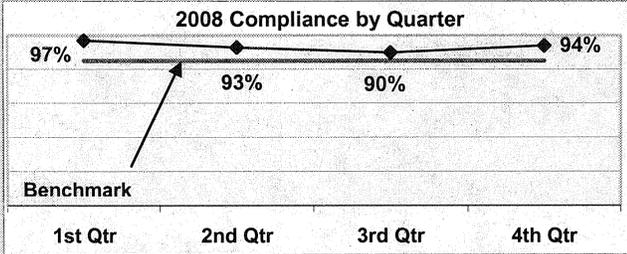
19%

Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

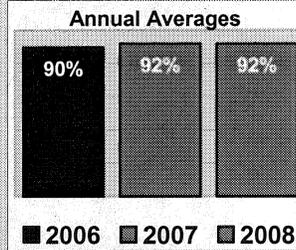
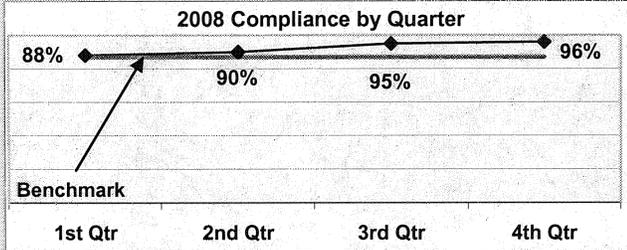
31%

HRH CLAIMS MANAGEMENT SERVICE

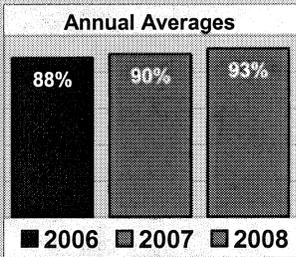
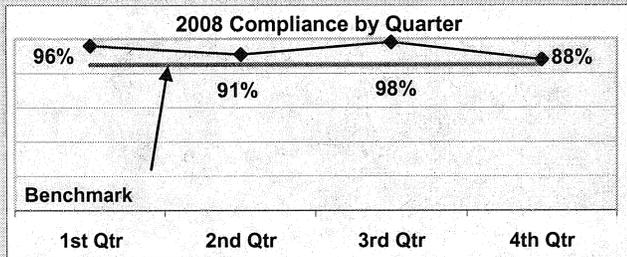
Lost Time First Report Filing Compliance



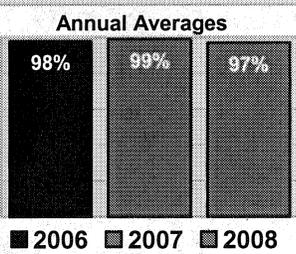
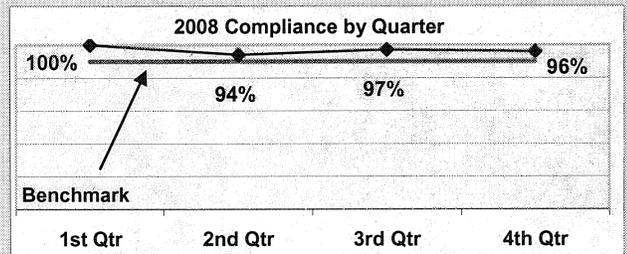
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The HRH Claims Management Service insurance group consists of the following entity:

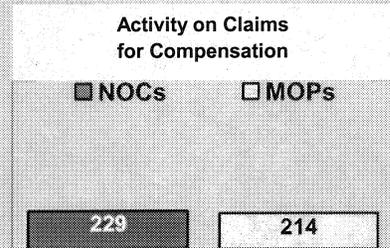
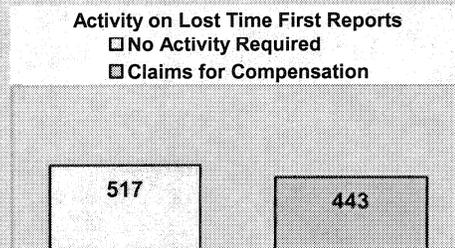
HRH Claims Management Services

This insurance group is a third party administrator that administered claims for the following self-insured employers:

- Bangor Hydro Electric
- Central Maine Power Co.
- Construction Services Group
- Distributors Suppliers Group
- Eastern Maine Group
- Forest Products Group
- Hussey Seating Co.
- Me. Oil Dealers Assoc.
- Me. Chamber of Commerce & Industries Trust
- Mfg. of Maine Group Trust
- Parker Hannifin Corp.
- Pioneer Plastics
- Social Services & Education

The HRH Claims Management Services insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

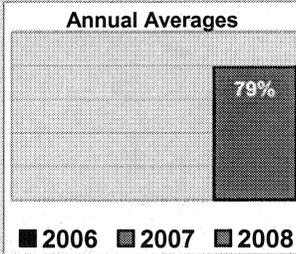
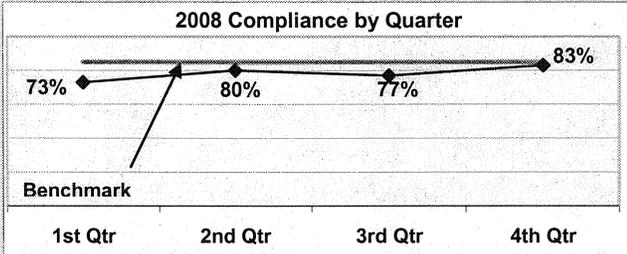
24%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

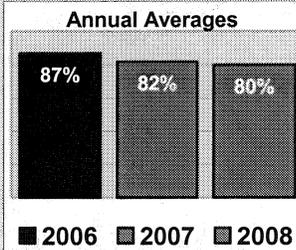
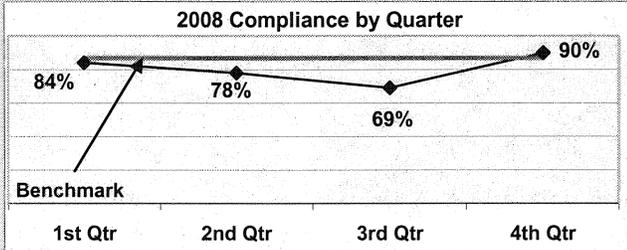
52%

LIBERTY MUTUAL GROUP

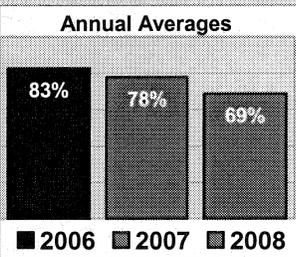
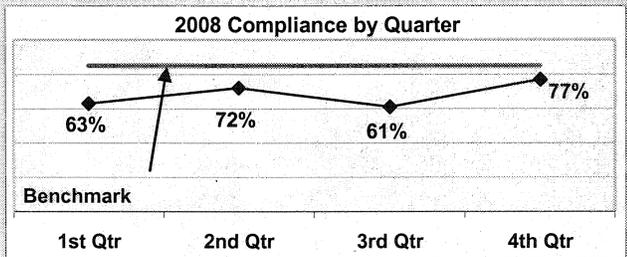
Lost Time First Report Filing Compliance



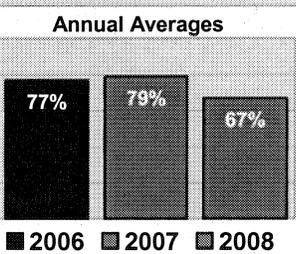
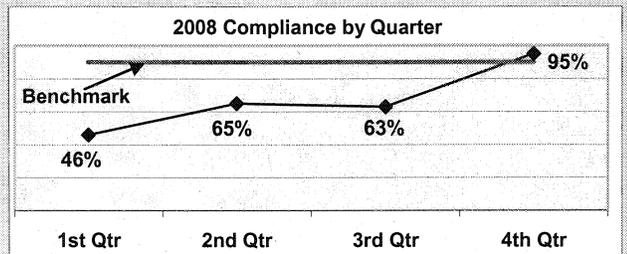
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Liberty Mutual insurance group consists of the following entities:

- Employers Ins. of Wausau
- First Liberty Insurance Corp.
- Liberty Insurance Corp.
- Liberty Mutual Fire Ins. Co.
- Liberty Mutual Insurance Co.
- Liberty Mutual Insurance Corp.
- Wausau Business Ins. Co.
- Wausau Underwriters Ins.

This insurance group is an insurer that administered its own claims.

Utilization Analysis

Lost Time First Reports Received

420

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

157

263

Activity on Claims for Compensation

- NOCs
- MOPs

120

143

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

29%

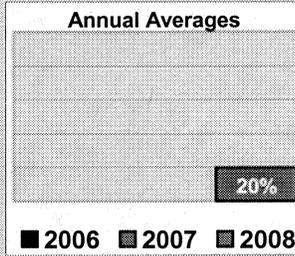
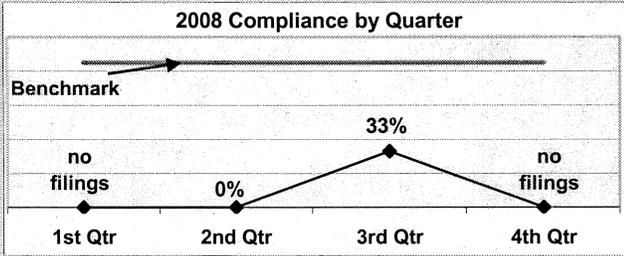
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

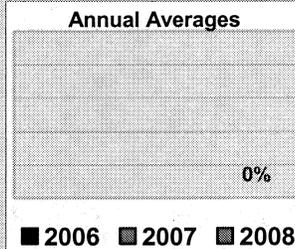
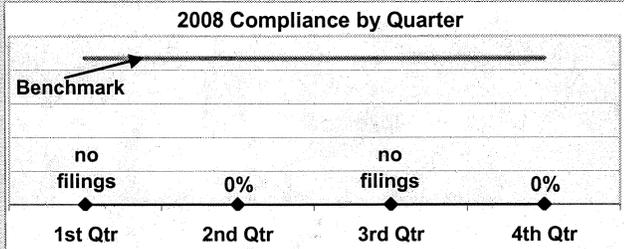
46%

MAC RISK MANAGEMENT, INC.

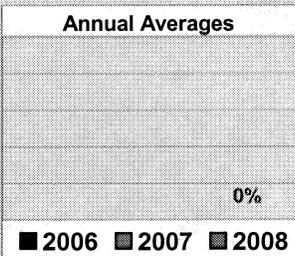
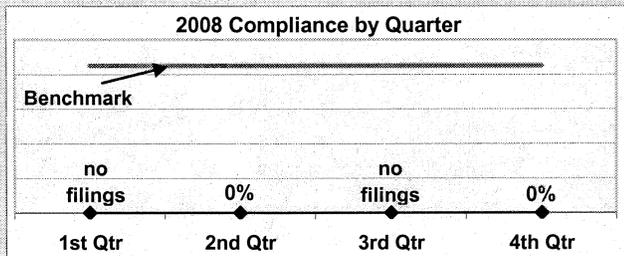
Lost Time First Report Filing Compliance



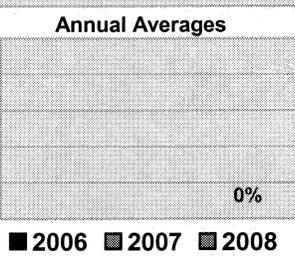
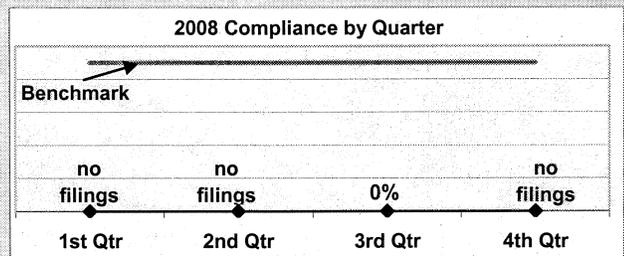
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

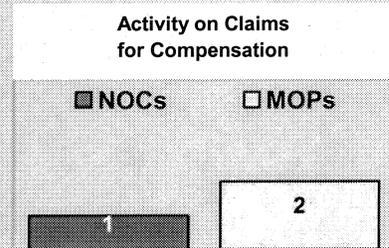
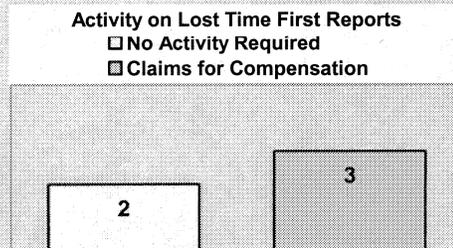
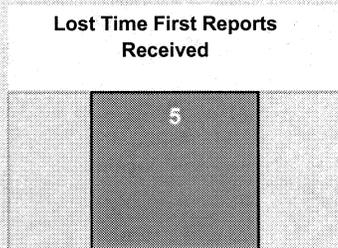
The MAC Risk Management, Inc. insurance group consists of the following entity:

MAC Risk Management, Inc.

This insurance group is a third party administrator that administered claims for the following insurer:

ACE Insurance Group

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

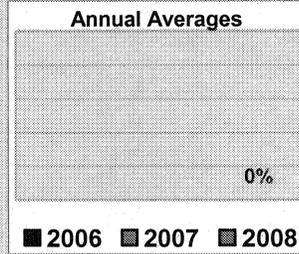
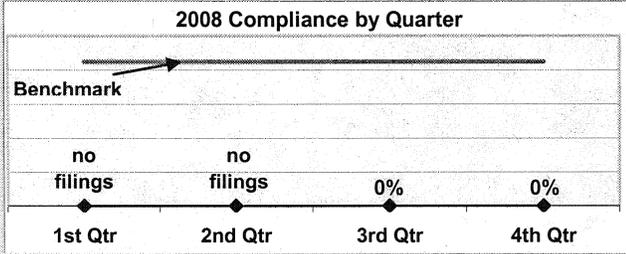
20%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

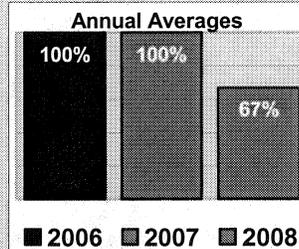
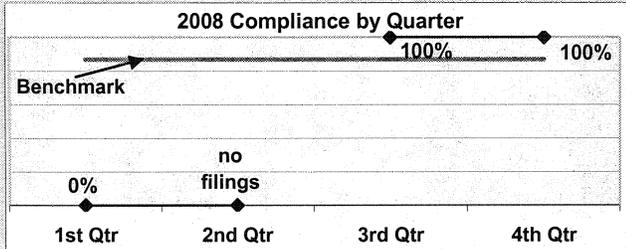
33%

MACY'S RETAIL HOLDINGS

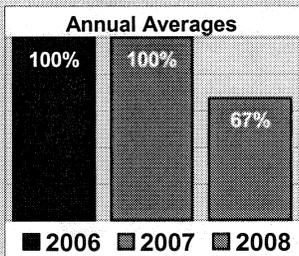
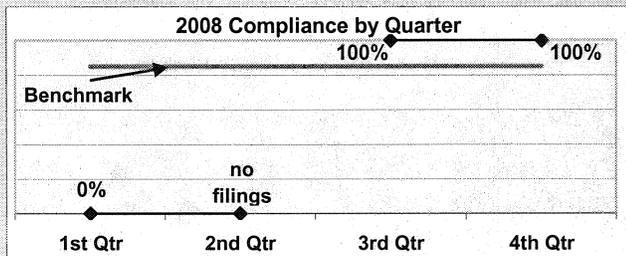
Lost Time First Report Filing Compliance



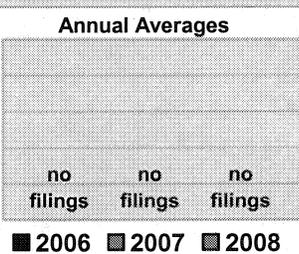
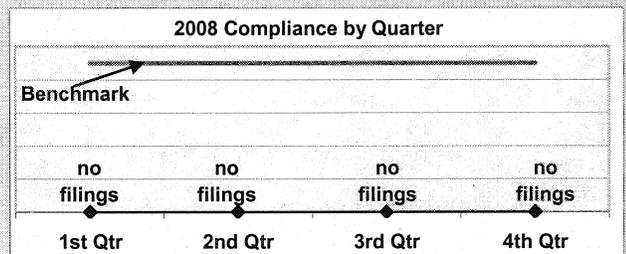
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

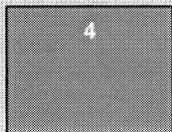
The Macy's Retail Holdings insurance group consists of the following entity:

Macy's Retail Holdings

This insurance group is a self-insured employer that administered its own claims.

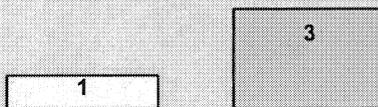
Utilization Analysis

Lost Time First Reports Received



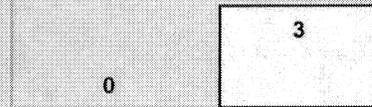
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

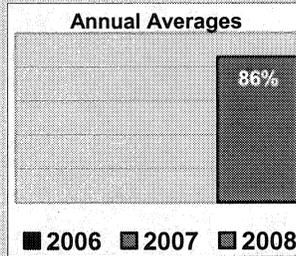
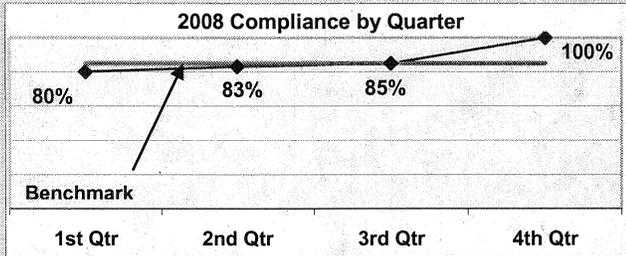
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

0%

MAINE AUTOMOBILE DEALERS

Lost Time First Report Filing Compliance



Summary

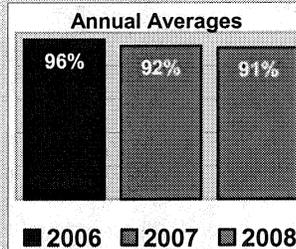
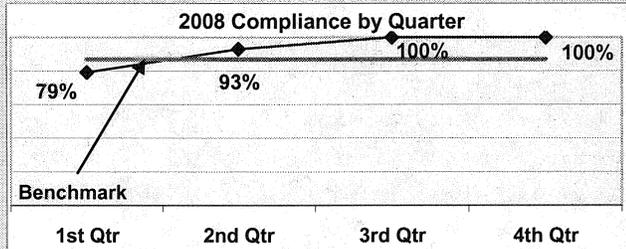
The Maine Automobile Dealers insurance group consists of the following entity:

Maine Automobile Dealers

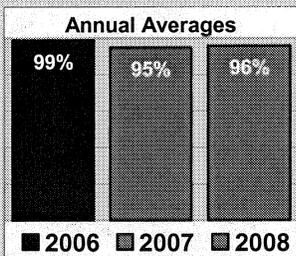
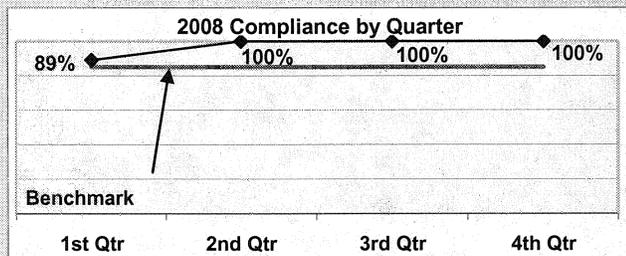
This insurance group is a self-insured employer that administered its own claims.

The Maine Automobile Dealers insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

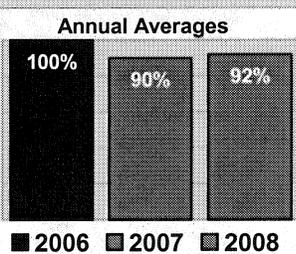
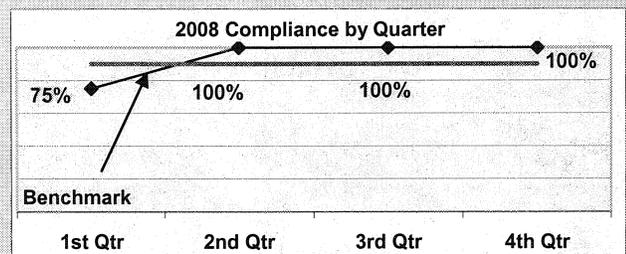
Initial Indemnity Payment Compliance



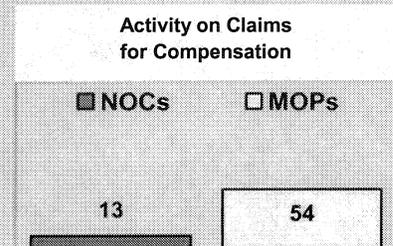
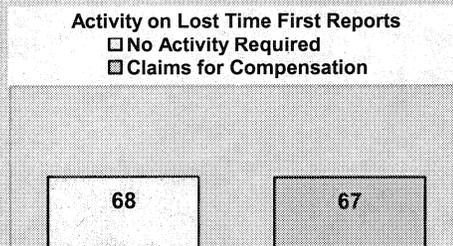
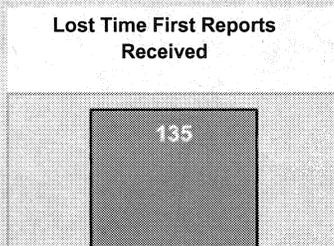
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

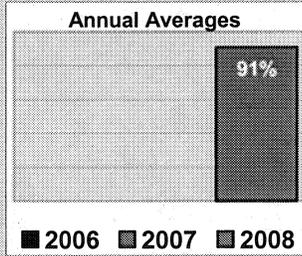
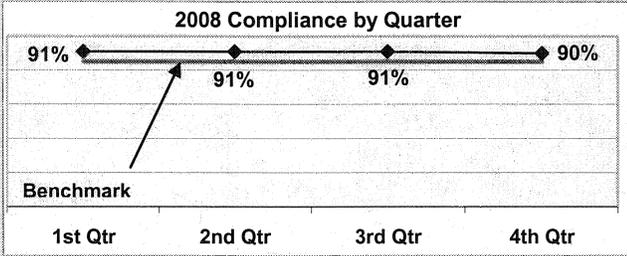
10%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

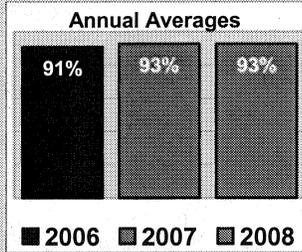
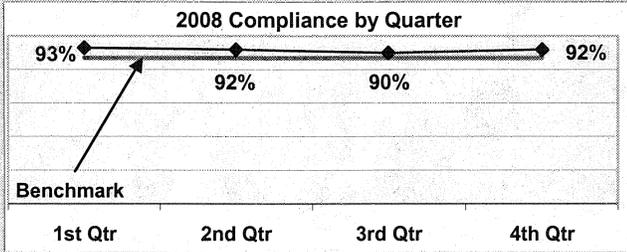
19%

MAINE EMPLOYERS' MUTUAL INSURANCE COMPANY

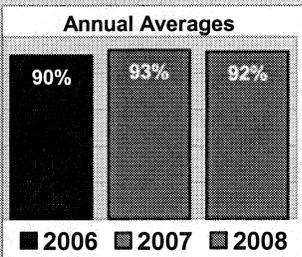
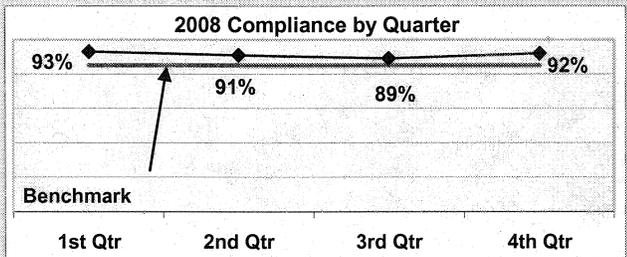
Lost Time First Report Filing Compliance



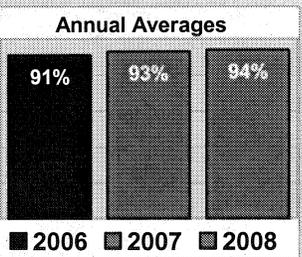
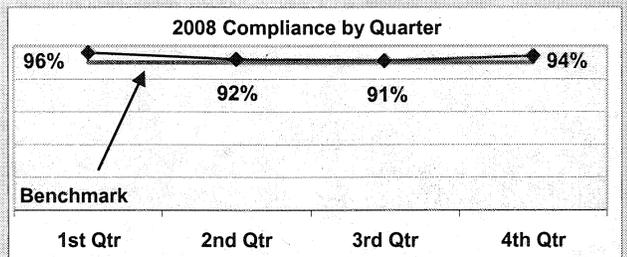
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

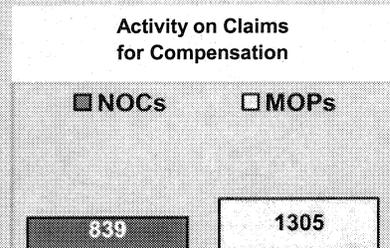
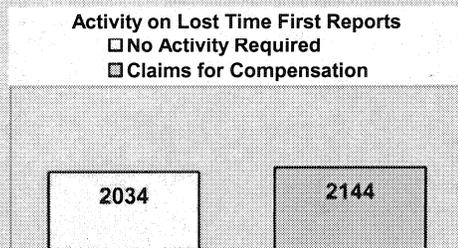
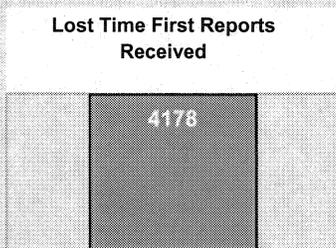
The Maine Employers' Mutual Insurance Company insurance group consists of the following entity:

Maine Employers' Mutual Ins. Co.

This insurance group is an insurer that administered its own claims.

The Maine Employers' Mutual Insurance Company insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

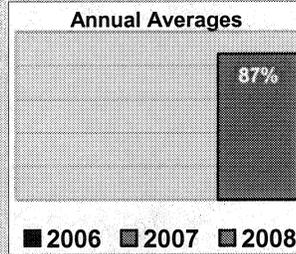
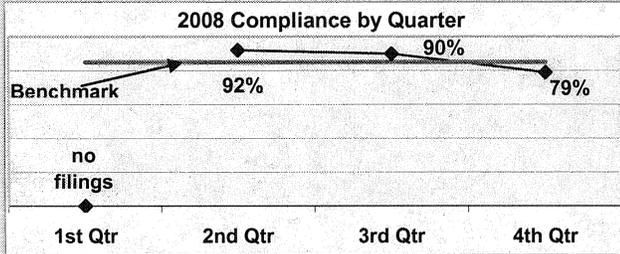


Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)
20%

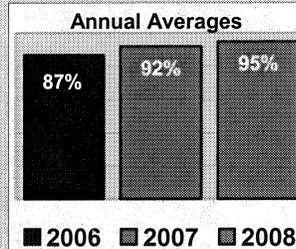
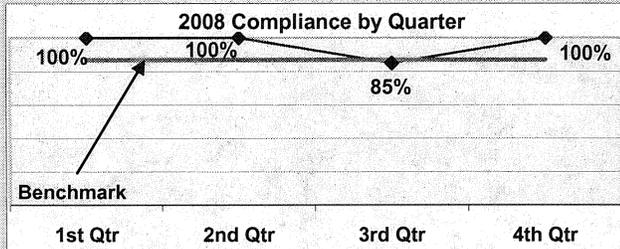
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)
39%

MAINE HEALTH CARE ASSOCIATION

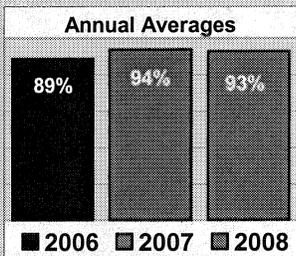
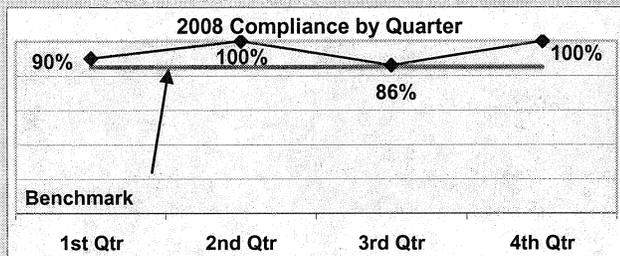
Lost Time First Report Filing Compliance



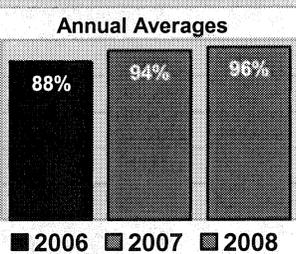
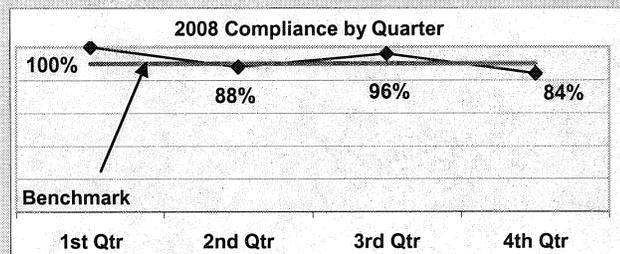
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Maine Health Care Association insurance group consists of the following entity:

Maine Health Care Association

This insurance group is a self-insured employer that administered its own claims.

The Maine Health Care Association insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

282

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

173

109

Activity on Claims for Compensation

- NOCs
- MOPs

68

41

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

24%

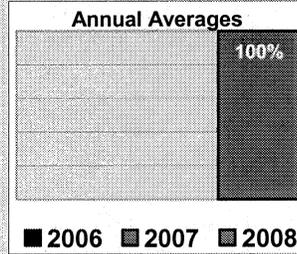
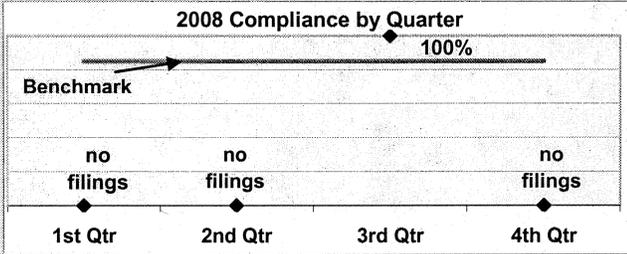
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

62%

MAINE INSURANCE GUARANTY ASSOCIATION

Lost Time First Report Filing Compliance



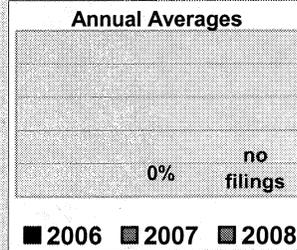
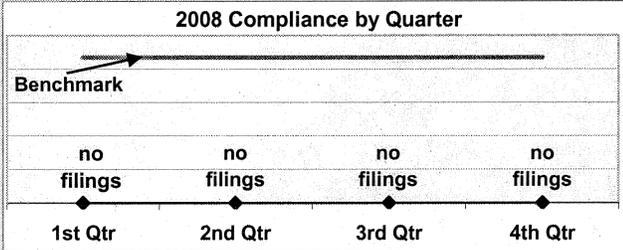
Summary

The Maine Insurance Guaranty Association insurance group consists of the following entity:

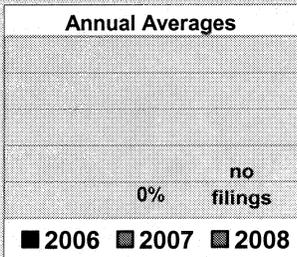
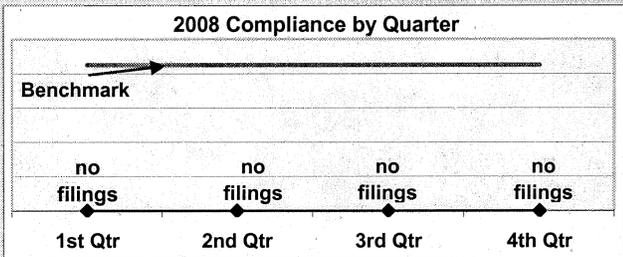
Maine Insurance Guaranty Association

This insurance group administered the claims of insolvent insurers.

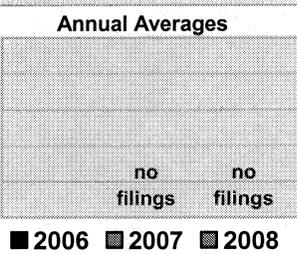
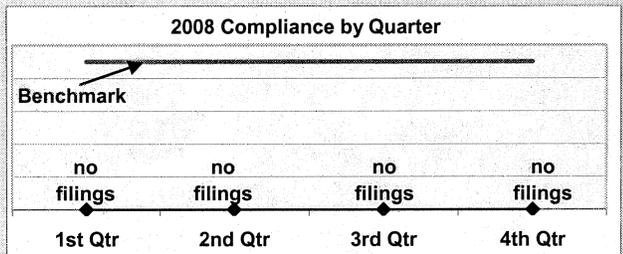
Initial Indemnity Payment Compliance



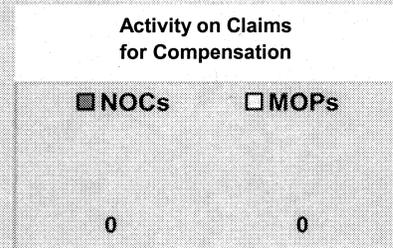
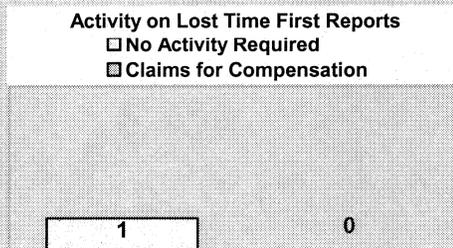
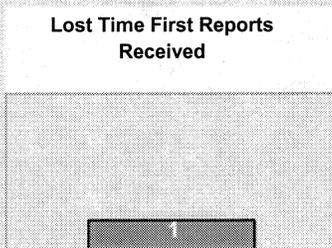
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

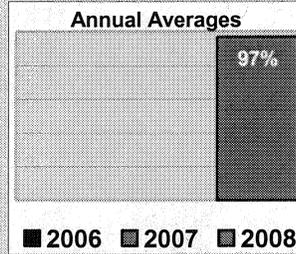
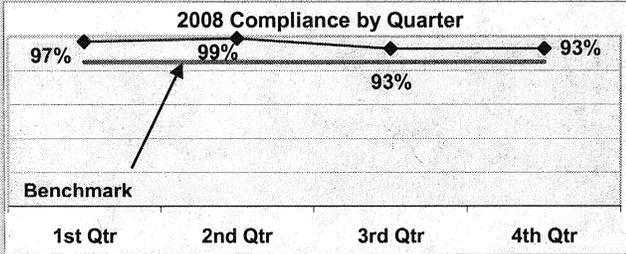
0%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

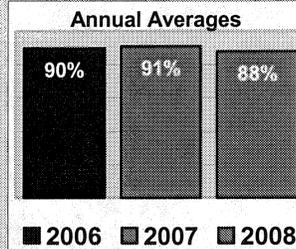
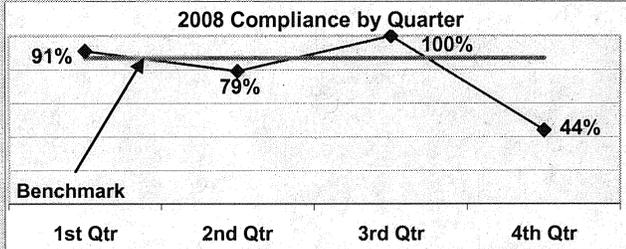
0%

MAINE MOTOR TRANSPORT ASSOCIATION

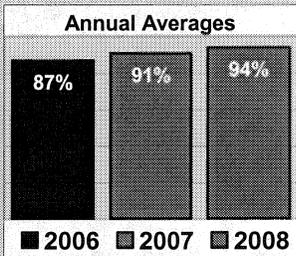
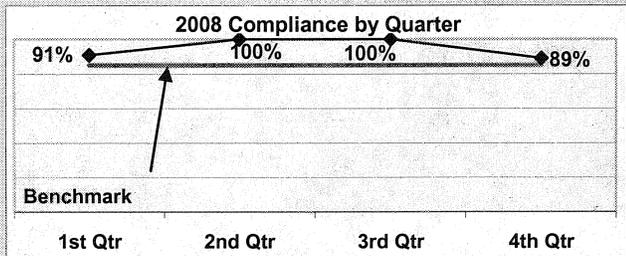
Lost Time First Report Filing Compliance



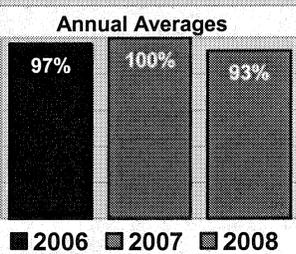
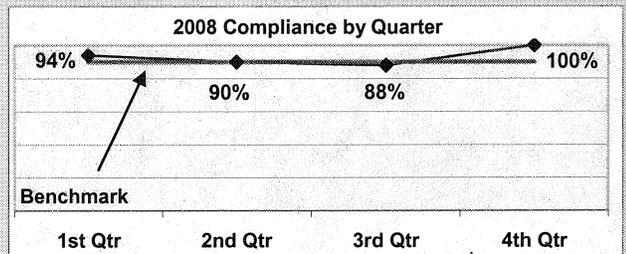
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Maine Motor Transport Association insurance group consists of the following entity:

Maine Motor Transport Assoc.

This insurance group is a self-insured employer that administered its own claims.

The Maine Motor Transport Association insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

208

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

81

127

Activity on Claims for Compensation

NOCs

MOPs

59

68

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

28%

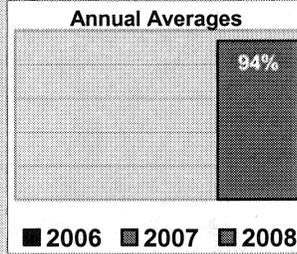
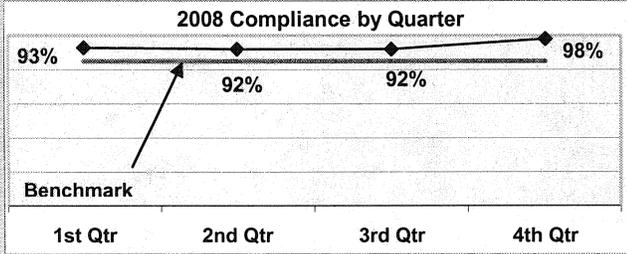
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

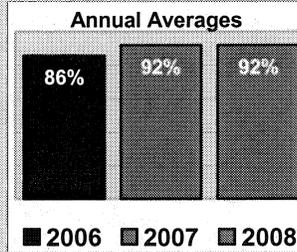
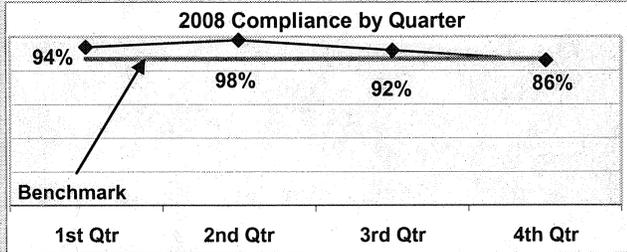
46%

MAINE MUNICIPAL ASSOCIATION

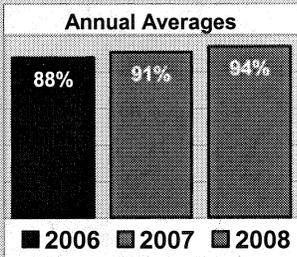
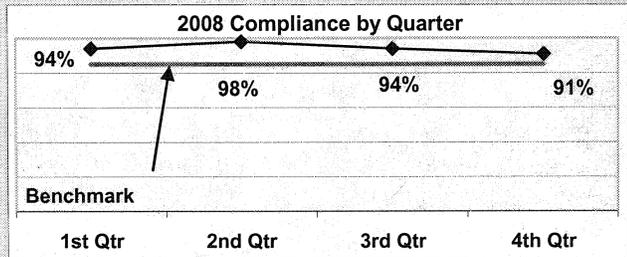
Lost Time First Report Filing Compliance



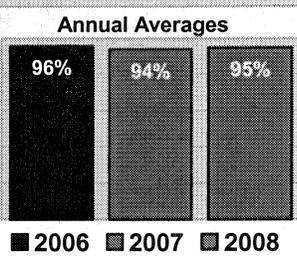
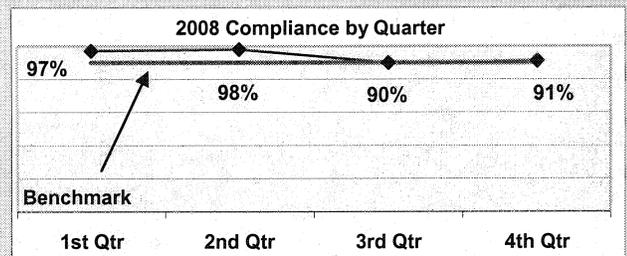
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Maine Municipal Association insurance group consists of the following entities:

- City of Auburn
- City of Bangor
- City of Portland
- Maine Municipal Association

This insurance group is a self-insured employer that administered its own claims.

The Maine Municipal Association insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

886

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

445

441

Activity on Claims for Compensation

- NOCs
- MOPs

191

250

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

22%

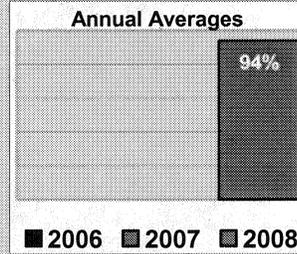
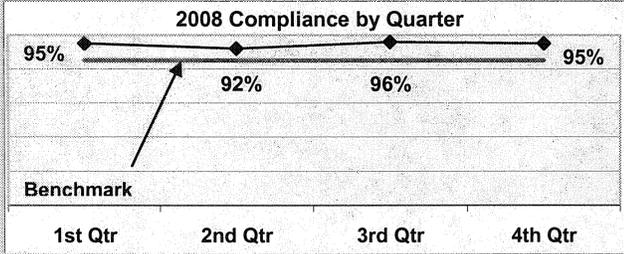
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

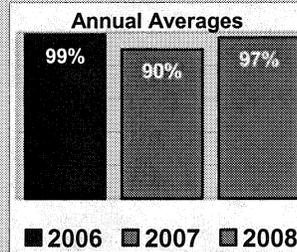
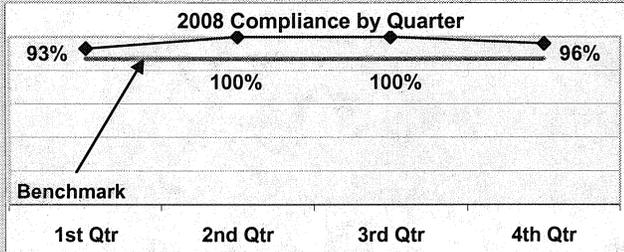
43%

MAINE SCHOOL MANAGEMENT ASSOCIATION

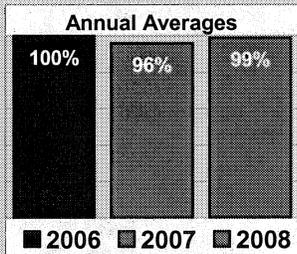
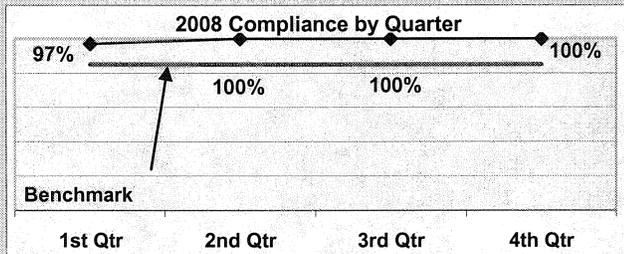
Lost Time First Report Filing Compliance



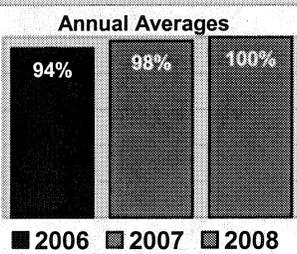
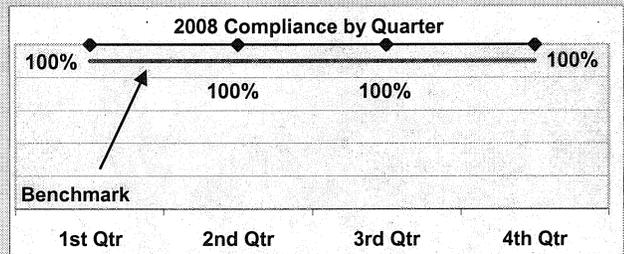
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Maine School Management Association insurance group consists of the following entity:

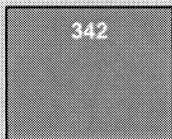
Maine School Management

This insurance group is a self-insured employer that administered its own claims.

The Maine School Management Association insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

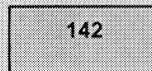
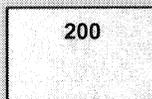
Utilization Analysis

Lost Time First Reports Received



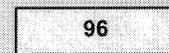
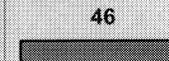
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

13%

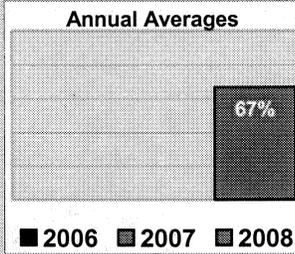
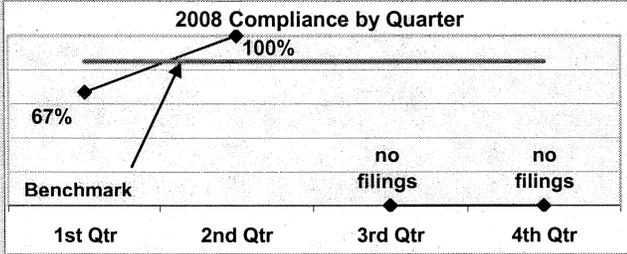
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

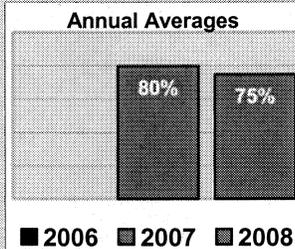
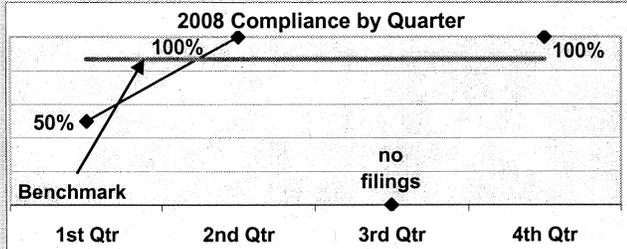
32%

MASSAMONT INSURANCE AGENCY

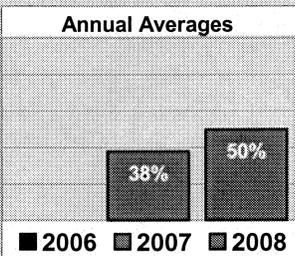
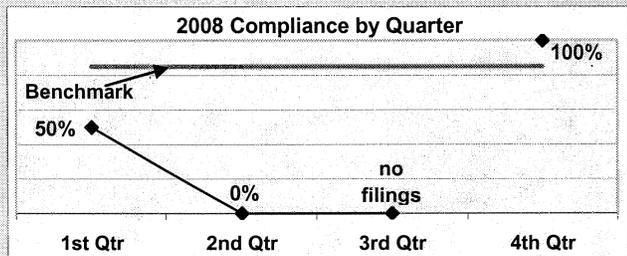
Lost Time First Report Filing Compliance



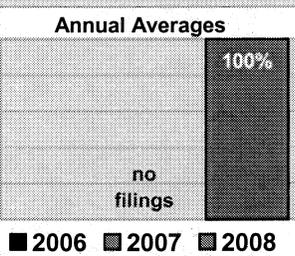
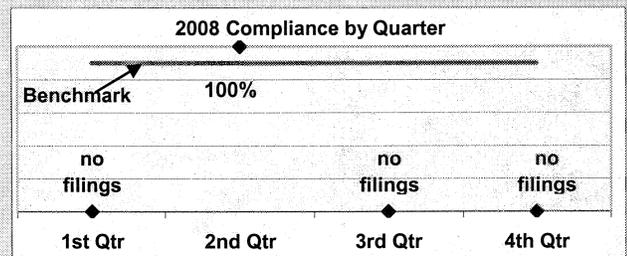
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Massamont Insurance Agency insurance group consists of the following entity:

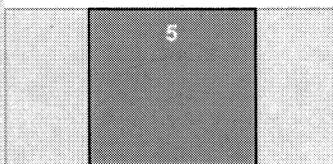
Massamont Insurance Agency

This insurance group is a managing general agent that administered claims for the following insurers:

Argonaut Insurance Company
 Praetorian Insurance Company
 Travelers Insurance Group

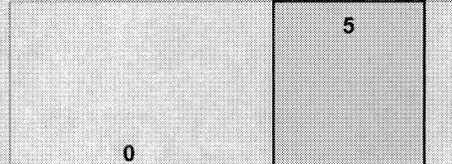
Utilization Analysis

Lost Time First Reports Received

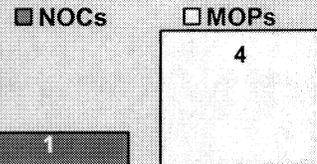


Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

20%

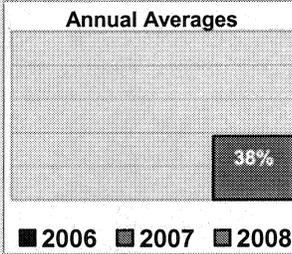
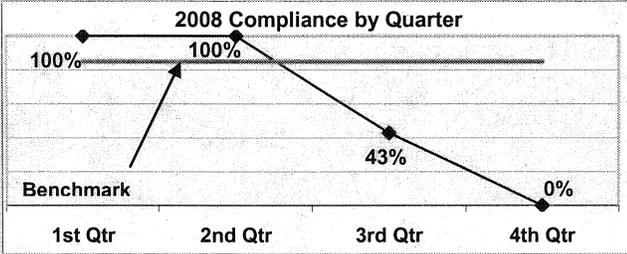
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

20%

MEADOWBROOK

Lost Time First Report Filing Compliance



Summary

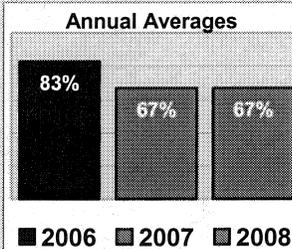
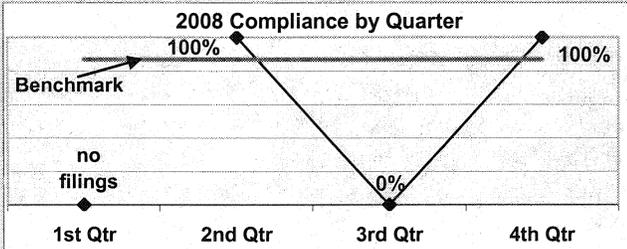
The Meadowbrook insurance group consists of the following entity:

Meadowbrook, Inc.

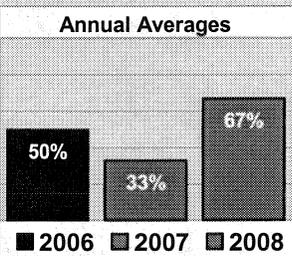
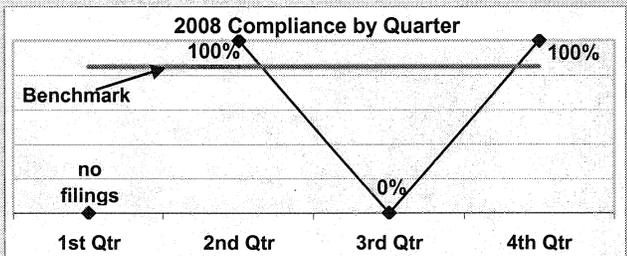
This insurance group is a managing general agent that administered claims for the following insurer:

Star Insurance

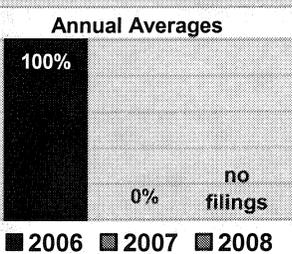
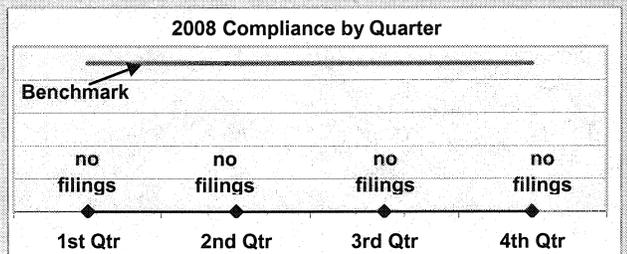
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

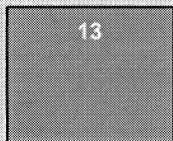


Initial Notice of Controversy Filing Compliance



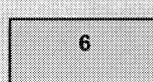
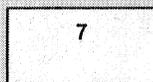
Utilization Analysis

Lost Time First Reports Received



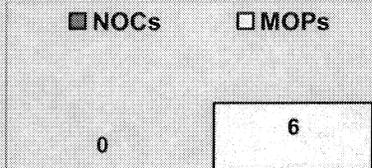
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied (Initial Indemnity NOCs / Lost Time First Reports)

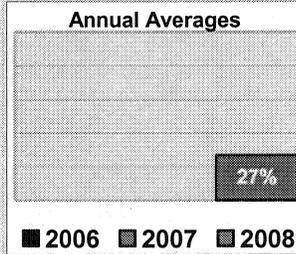
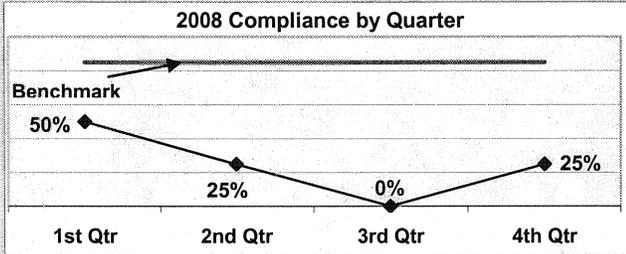
0%

Percent of Claims for Compensation Denied (Initial Indemnity NOCs / Claims for Compensation)

0%

NGM

Lost Time First Report Filing Compliance



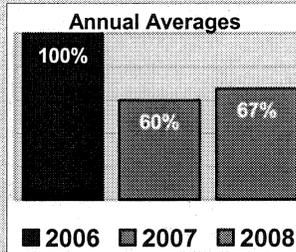
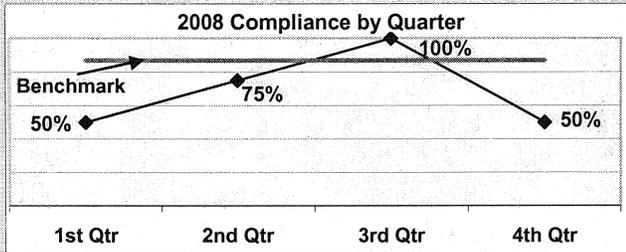
Summary

The NGM insurance group consists of the following entity:

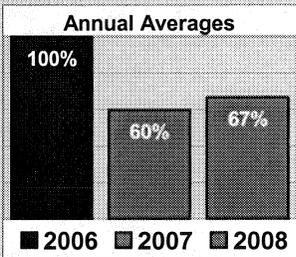
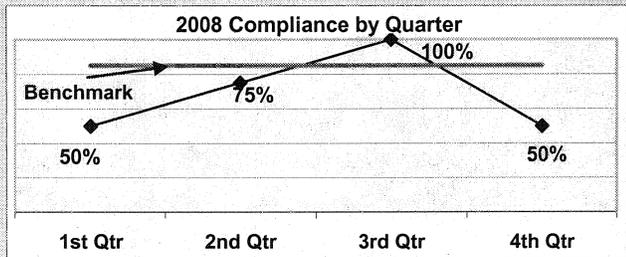
NGM Insurance

This insurance group is an insurer that administered its own claims.

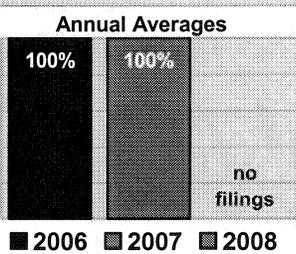
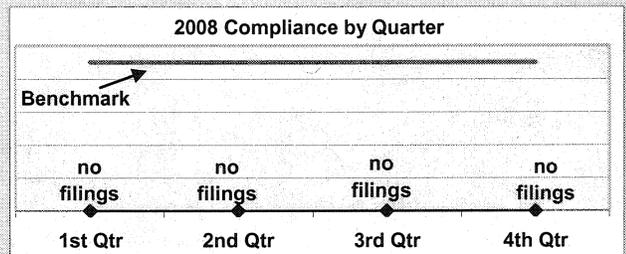
Initial Indemnity Payment Compliance



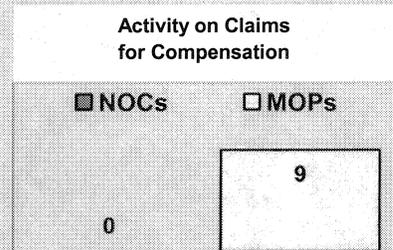
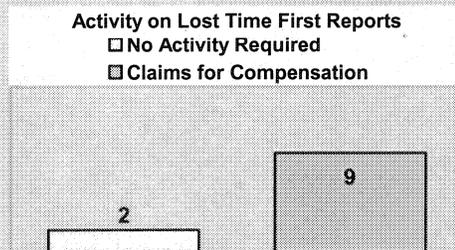
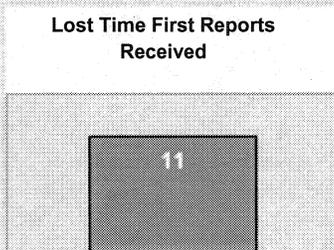
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

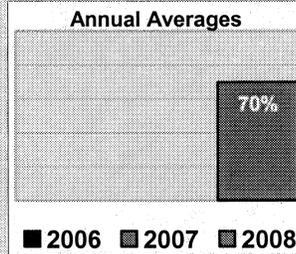
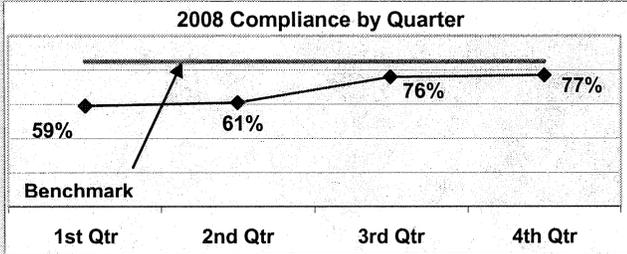
0%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

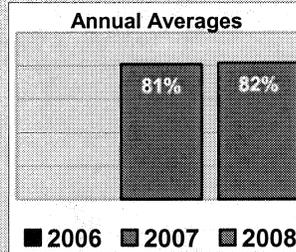
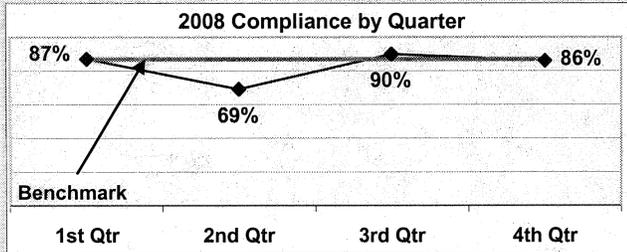
0%

OLD REPUBLIC INSURANCE

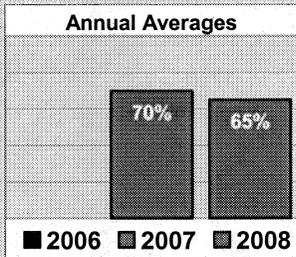
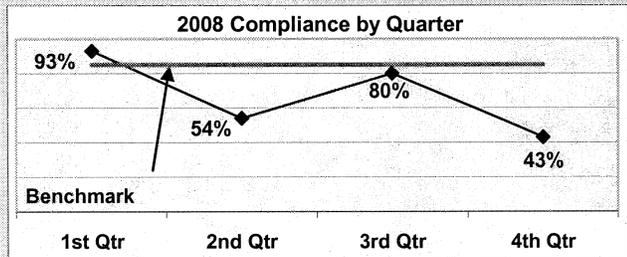
Lost Time First Report Filing Compliance



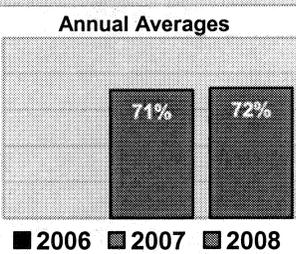
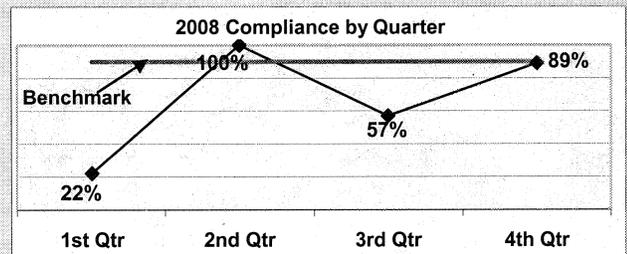
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

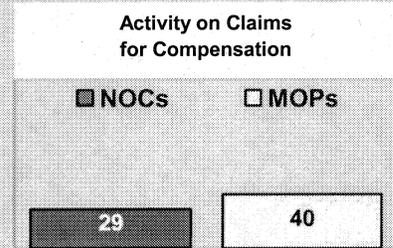
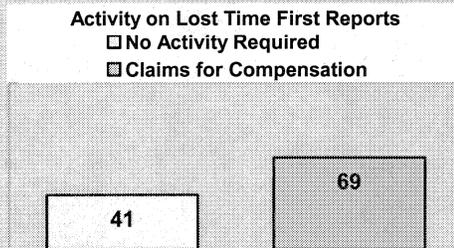
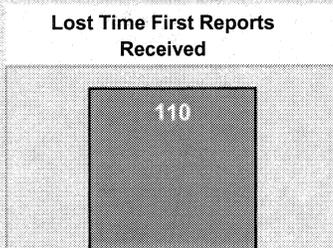
The Old Republic insurance group consists of the following entity:

Old Republic Insurance Co.
Ryder Service Corporation

This insurance group is an insurer that used the following third parties to administer claims under its policies:

Berkley Administrators of CT
Cambridge Integrated Services
ESIS, Inc.
Gallagher Bassett Services, Inc.
Sedgwick Claims Management
Specialty Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

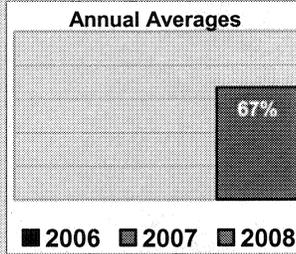
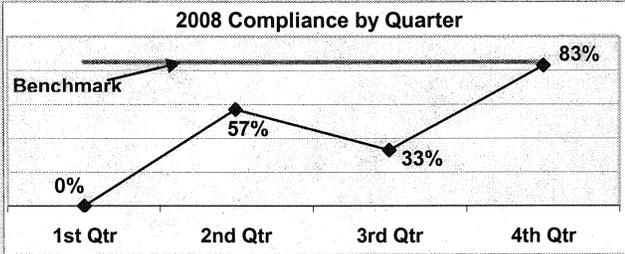
26%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

42%

ONEBEACON INSURANCE

Lost Time First Report Filing Compliance



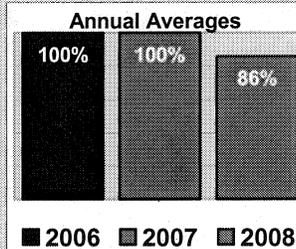
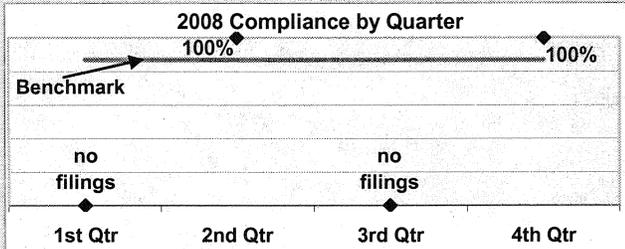
Summary

The OneBeacon insurance group consists of the following entities:

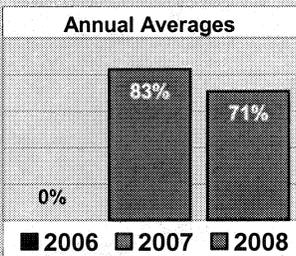
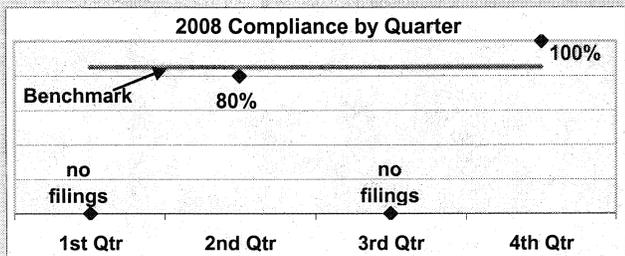
Employers Fire Ins. Co.
OneBeacon Amer. Ins. Co.

This insurance group is an insurer that administered its own claims.

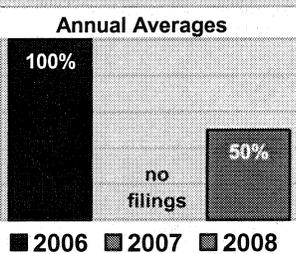
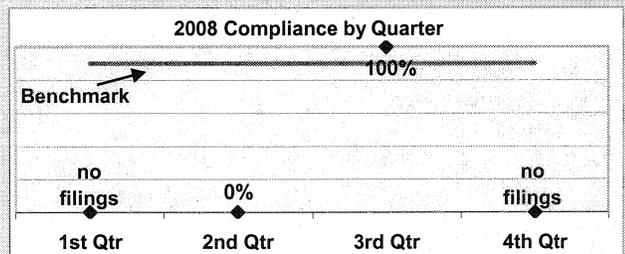
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

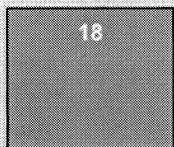


Initial Notice of Controversy Filing Compliance



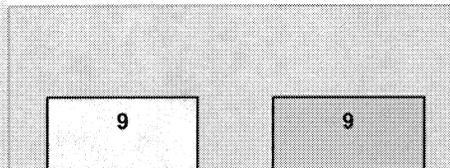
Utilization Analysis

Lost Time First Reports Received



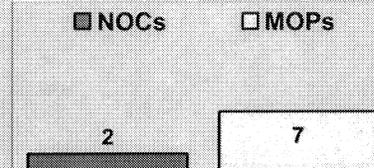
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

11%

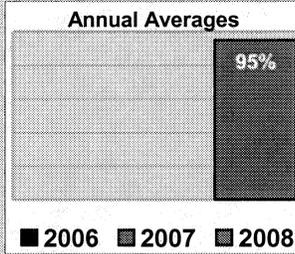
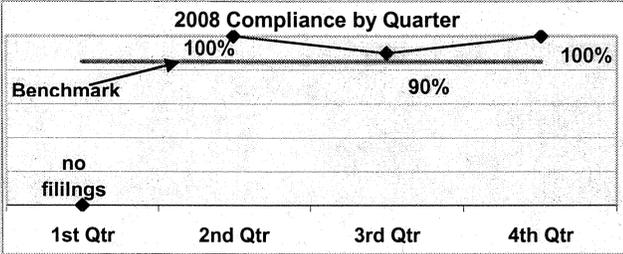
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

22%

PATRIOT INSURANCE

Lost Time First Report Filing Compliance



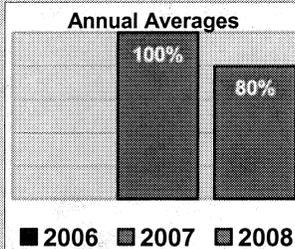
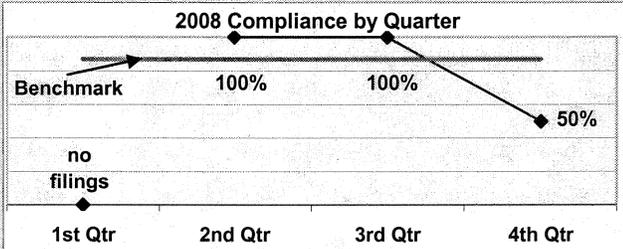
Summary

The Patriot insurance group consists of the following entity:

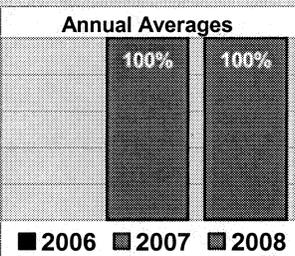
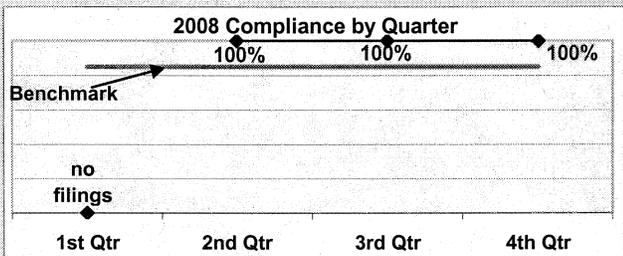
Patriot Insurance Company

This insurance group is an insurer that administered its own claims.

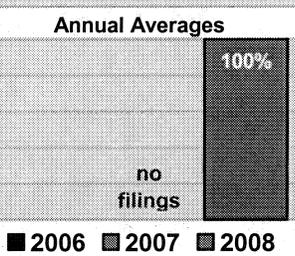
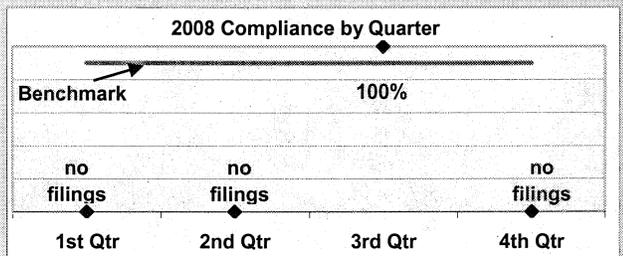
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

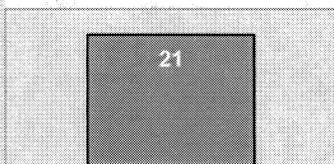


Initial Notice of Controversy Filing Compliance



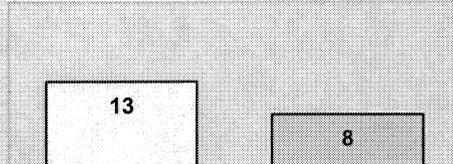
Utilization Analysis

Lost Time First Reports Received



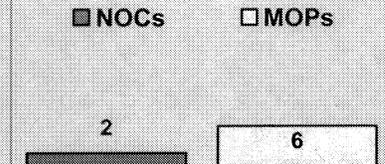
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

10%

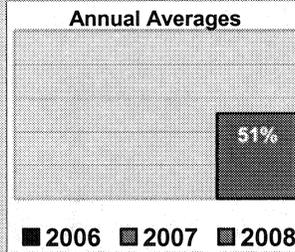
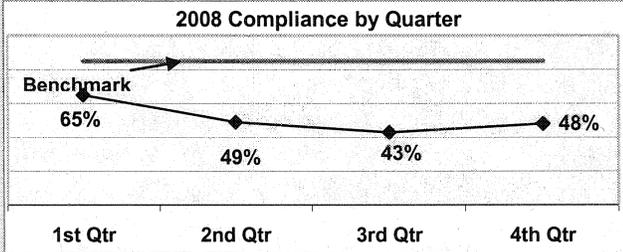
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

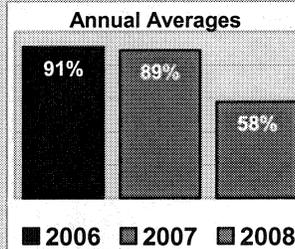
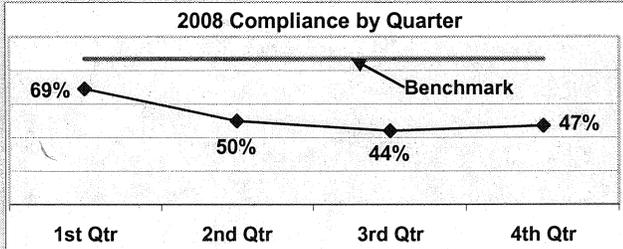
25%

PEERLESS INSURANCE

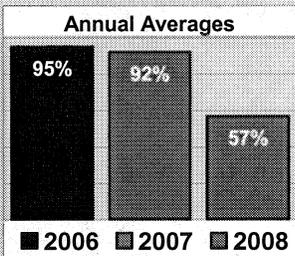
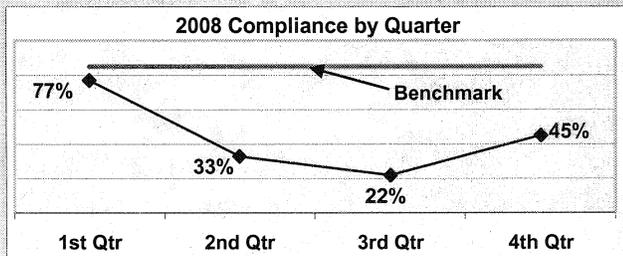
Lost Time First Report Filing Compliance



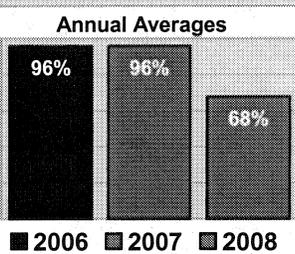
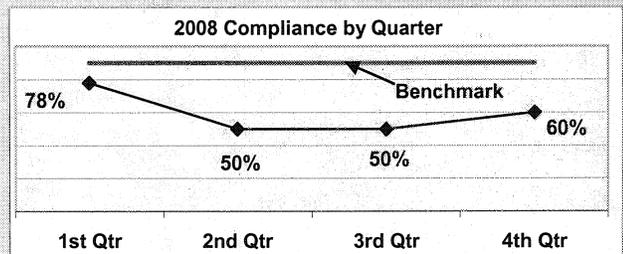
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Peerless insurance group consists of the following entities:

Excelsior Insurance Co.
Netherlands Insurance Co.
Peerless Insurance Co.

This insurance group is an insurer that administered its own claims.

Utilization Analysis

Lost Time First Reports Received

206

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

109

97

Activity on Claims for Compensation

NOCs MOPs

25

72

Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

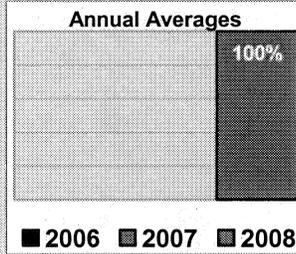
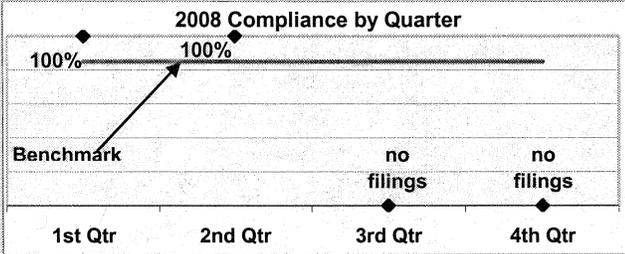
12%

Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

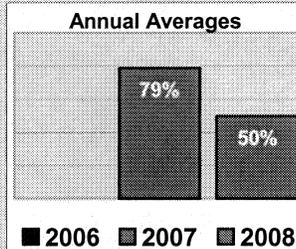
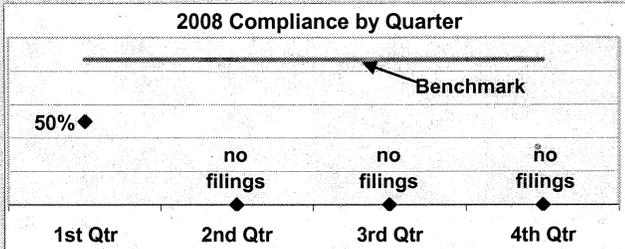
26%

PRAETORIAN INSURANCE COMPANY

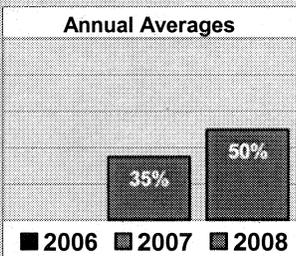
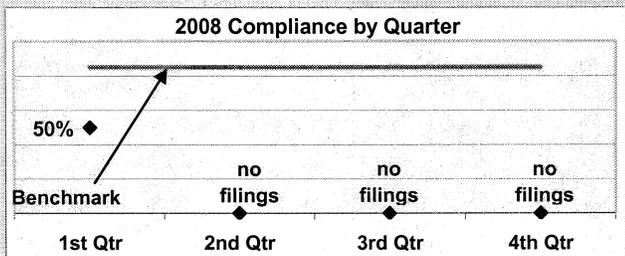
Lost Time First Report Filing Compliance



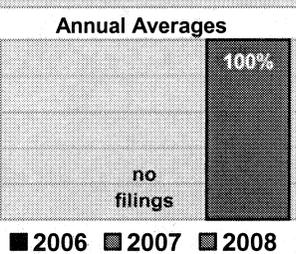
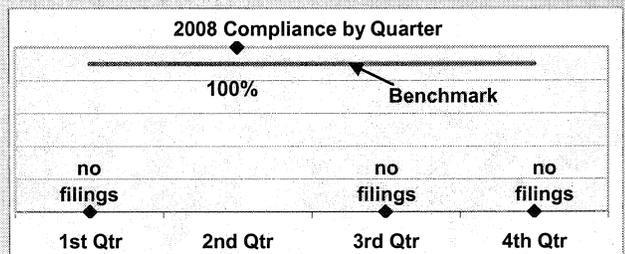
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Praetorian Insurance Company insurance group consists of the following entity:

Praetorian Insurance Company

This insurance group is an insurer that used the following third party to administer claims under its policies:

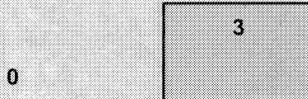
Massamont Insurance Agency

Utilization Analysis

Lost Time First Reports Received



Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation



Activity on Claims for Compensation

NOCs MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

33%

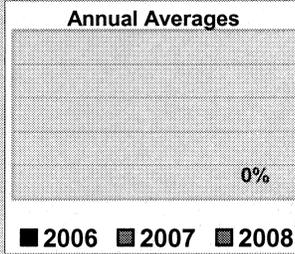
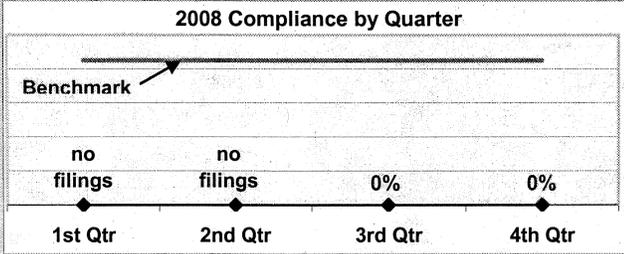
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

33%

PROTECTIVE INSURANCE COMPANY

Lost Time First Report Filing Compliance



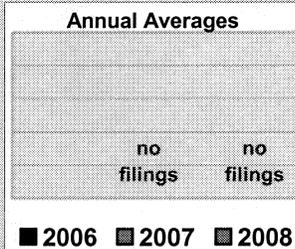
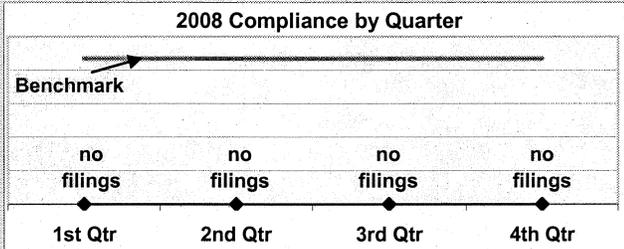
Summary

The Protective Insurance Company insurance group consists of the following entity:

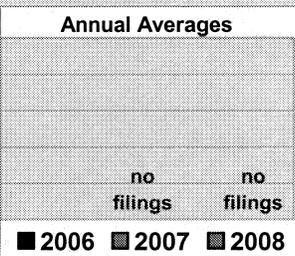
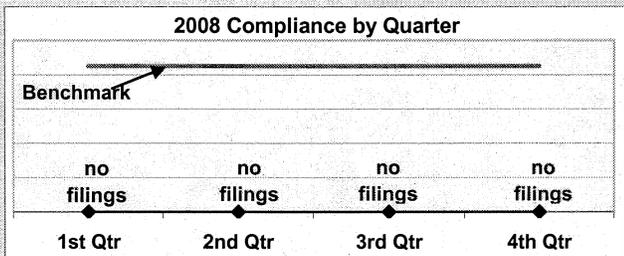
Protective Insurance Company

This insurance group is an insurer that administered its own claims.

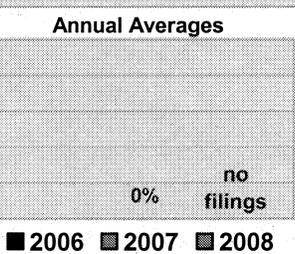
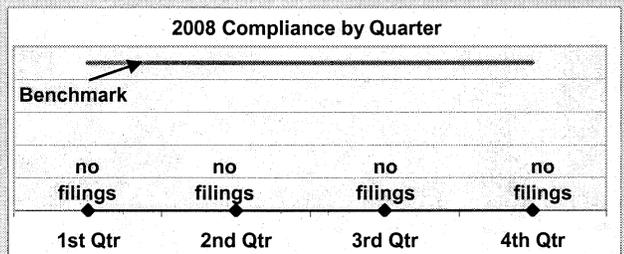
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

2

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

2

0

Activity on Claims for Compensation

NOCs MOPs

0

0

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

0%

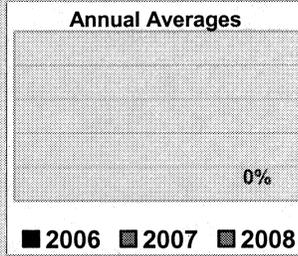
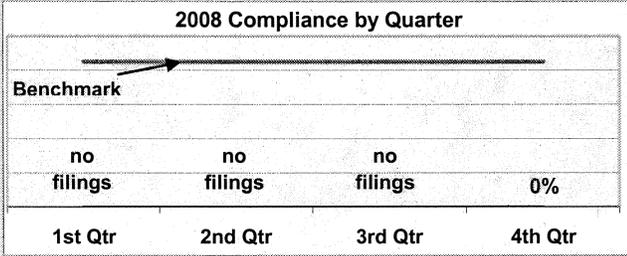
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

0%

PUBLIC SERVICE MUTUAL

Lost Time First Report Filing Compliance



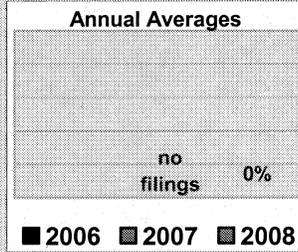
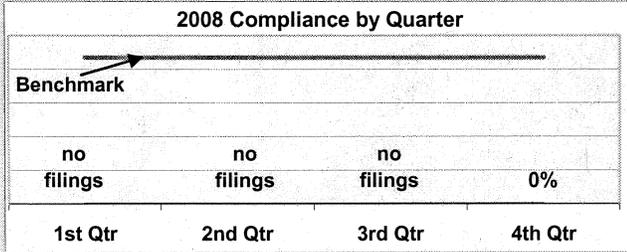
Summary

The Public Service Mutual insurance group consists of the following entity:

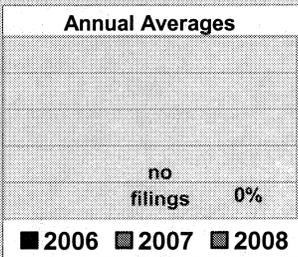
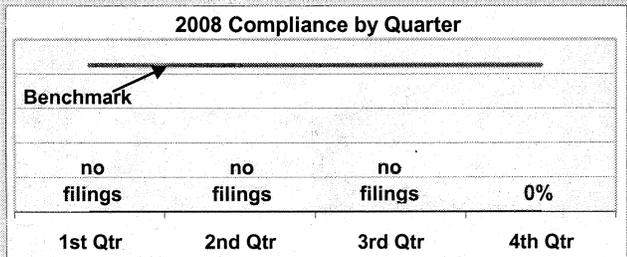
Public Service Mutual Ins. Co.

This insurance group is an insurer that administered its own claims.

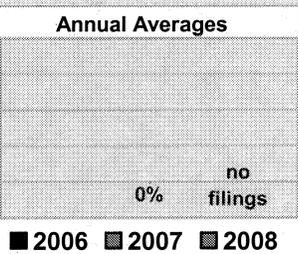
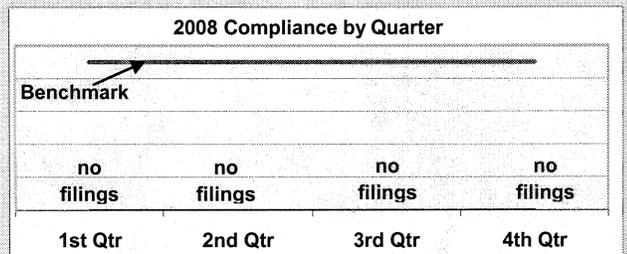
Initial Indemnity Payment Compliance



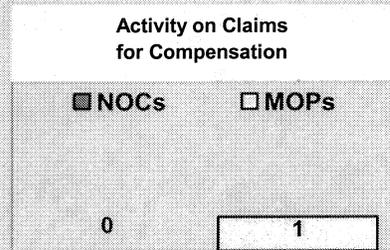
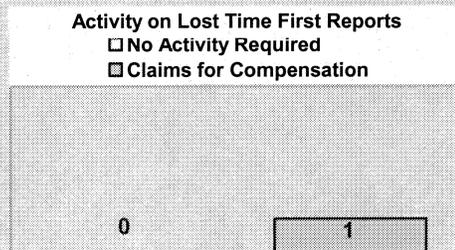
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

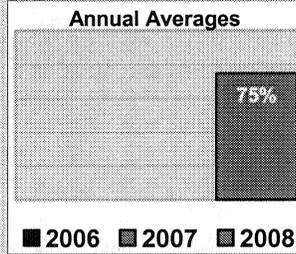
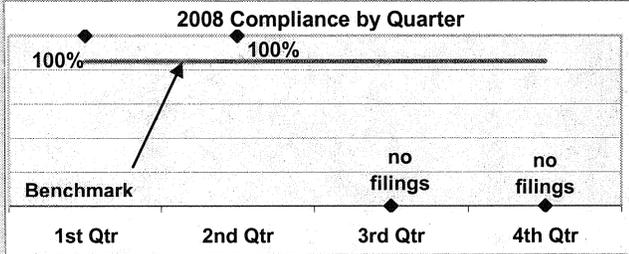
0%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

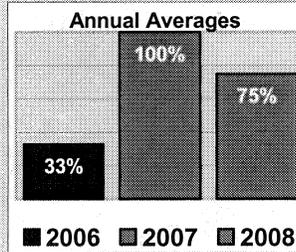
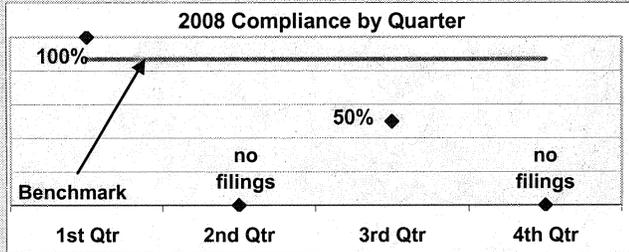
0%

RISK ENTERPRISES MANAGEMENT

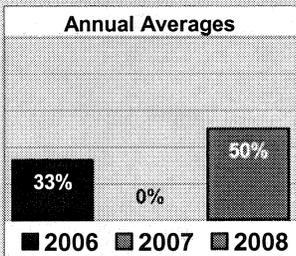
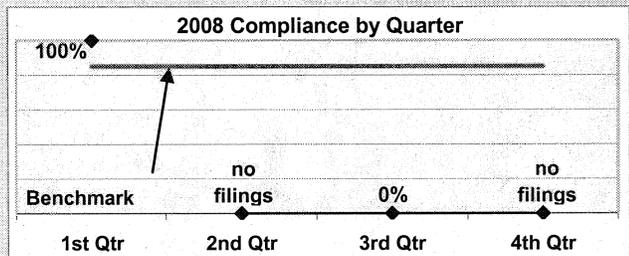
Lost Time First Report Filing Compliance



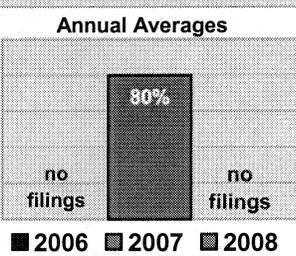
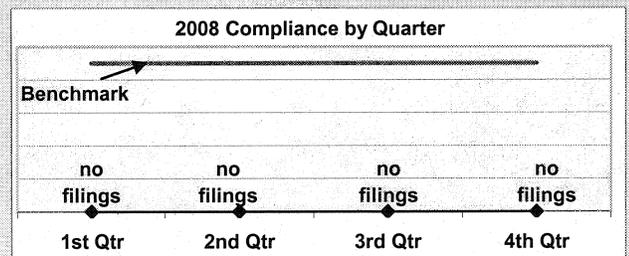
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

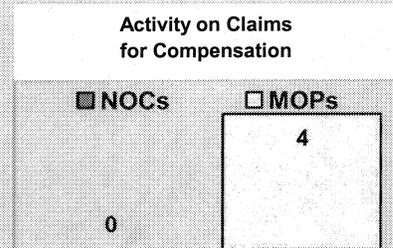
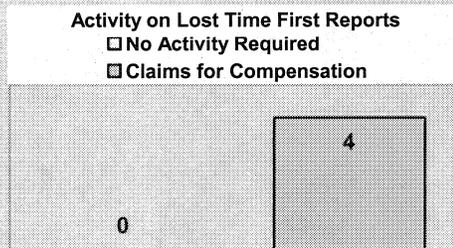
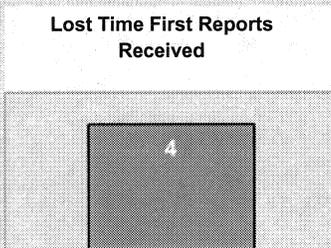
The Risk Enterprises Management insurance group consists of the following entity:

Risk Enterprises Management

This insurance group is a third party administrator that administered claims for the following insurer:

ACE Insurance Group

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

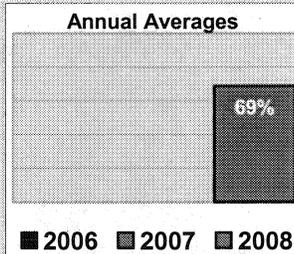
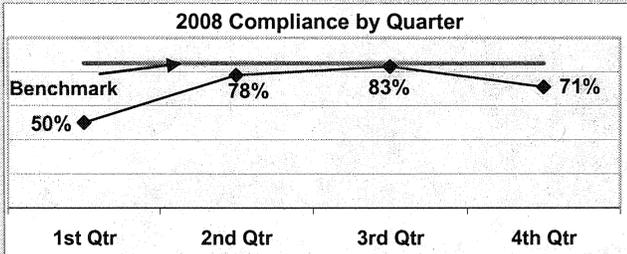
0%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

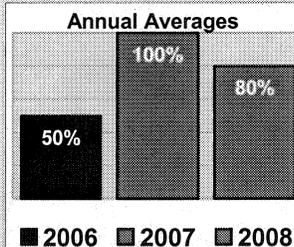
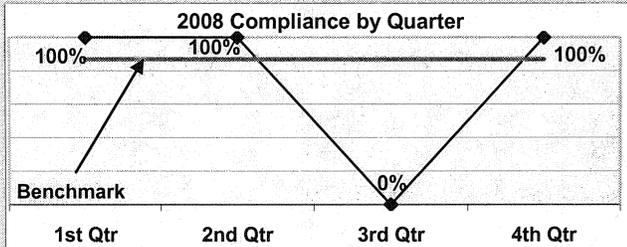
0%

ROMAN CATHOLIC DIOCESE

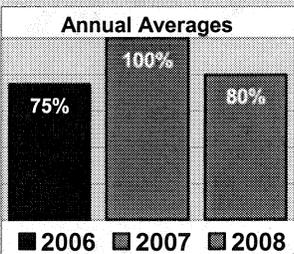
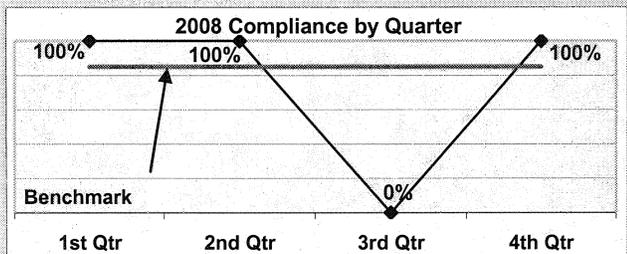
Lost Time First Report Filing Compliance



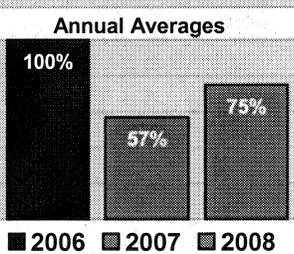
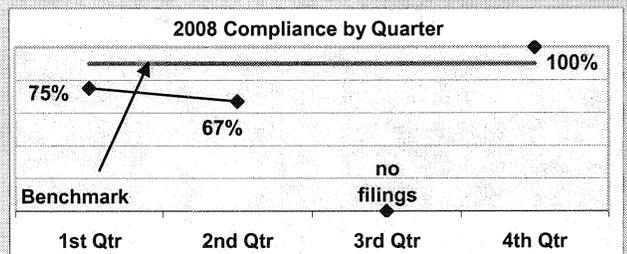
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

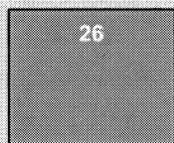
The Roman Catholic Diocese insurance group consists of the following entity:

Roman Catholic Diocese

This insurance group is a self-insured employer that administered its own claims.

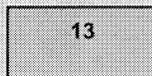
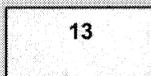
Utilization Analysis

Lost Time First Reports Received



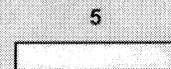
Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation

- NOCs
- MOPs



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

31%

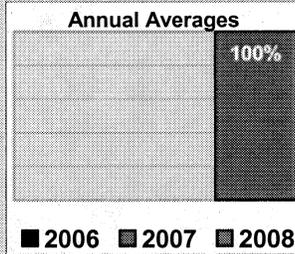
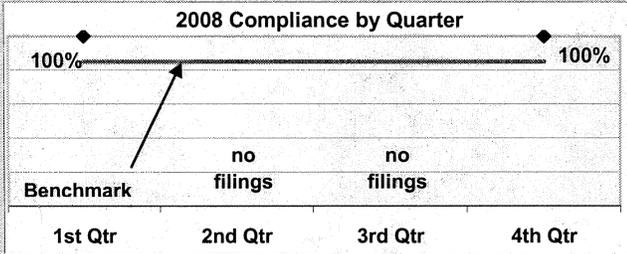
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

62%

SAFETY NATIONAL

Lost Time First Report Filing Compliance



Summary

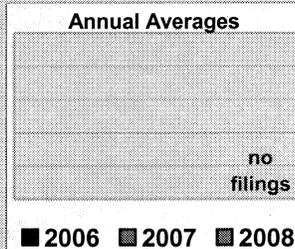
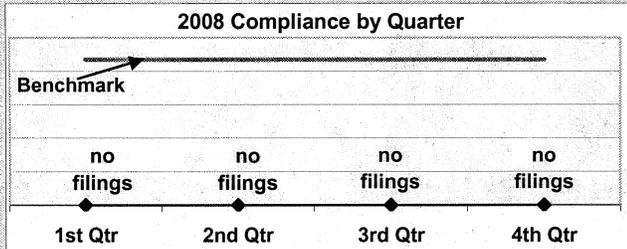
The Safety National insurance group consists of the following entity:

Safety National Ins. Company

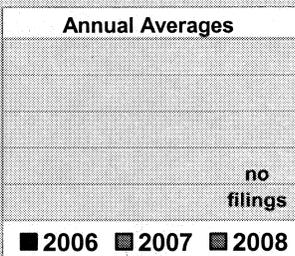
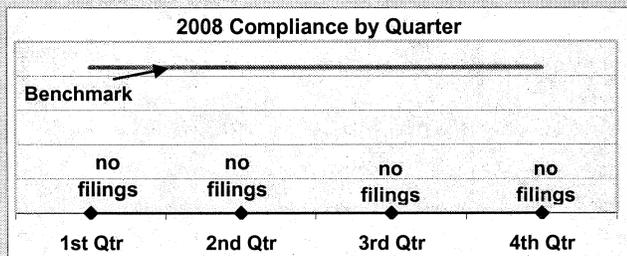
This insurance group is an insurer that used the following third party to administer claims under its policies:

Cambridge Integrated Services

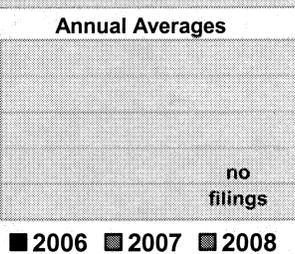
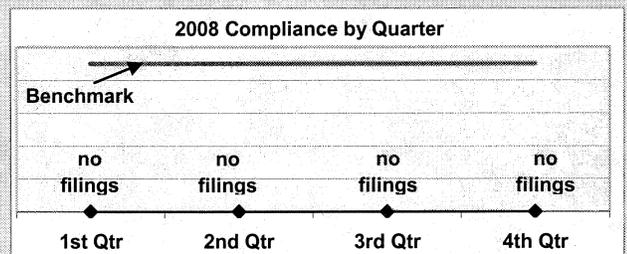
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

2

Activity on Lost Time First Reports
 No Activity Required
 Claims for Compensation

2

0

Activity on Claims for Compensation

NOCs MOPs

0

0

Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

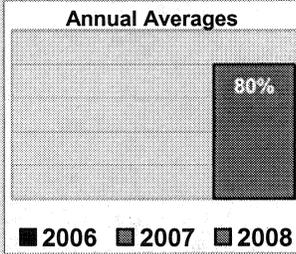
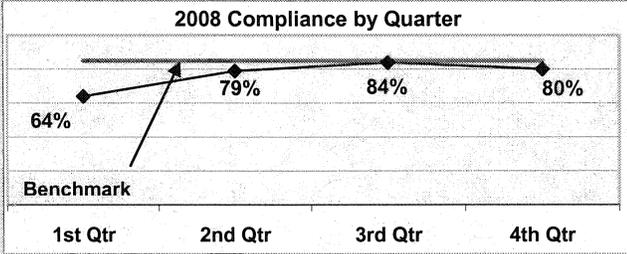
0%

Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

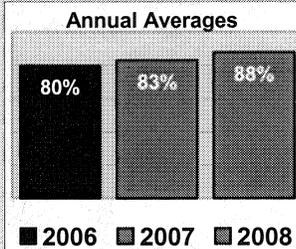
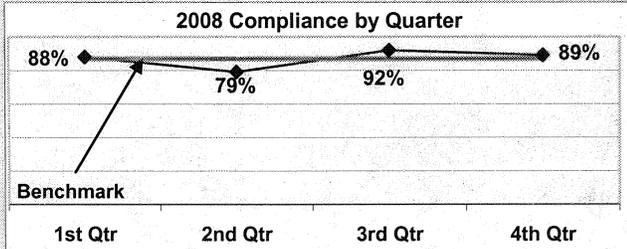
0%

SEDGWICK CLAIMS MANAGEMENT

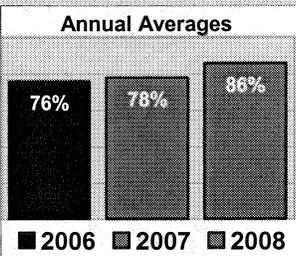
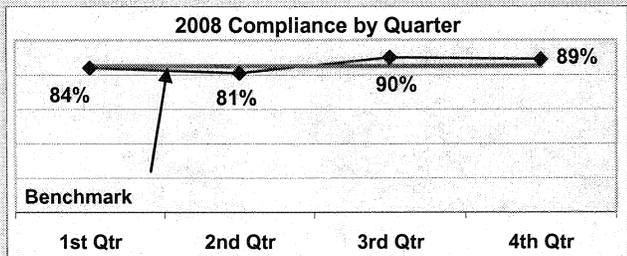
Lost Time First Report Filing Compliance



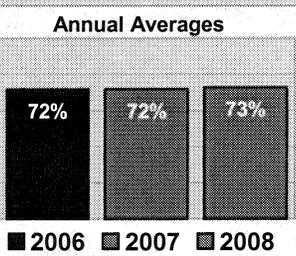
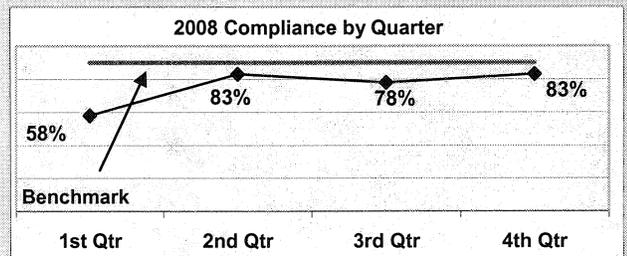
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Sedgwick Claims Management insurance group consists of the following entity:

Sedgwick Claims Management

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employers:

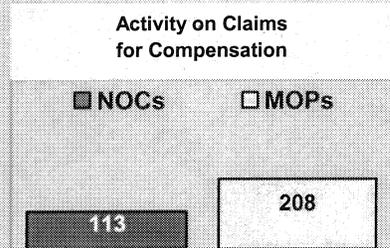
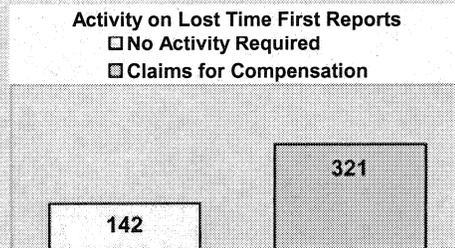
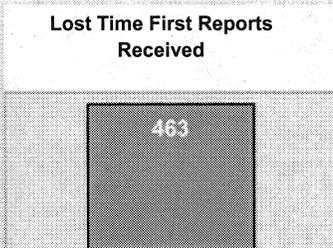
Insurers

- ACE Insurance Group
- AIG Insurance Group
- Arch Insurance Company
- CNA Insurance Group
- Electric Insurance
- Hartford Insurance Group
- Old Republic Insurance
- XL Specialty Insurance Company
- Zurich Insurance Group

Self-insured Employers:

- BJME Operating Corp.
- Federal Express Corp.
- Georgia Pacific Corp.
- Great Northern Nekoosa Corp.
- Interface Fabric Group
- Irving Oil Corp.
- NewPage Corp.
- Prime Tanning Co. Inc.
- Shaw's Supermarkets Inc.
- Verizon

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

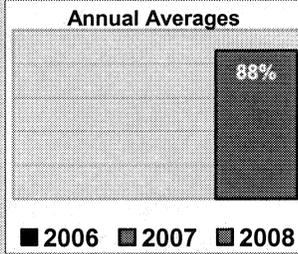
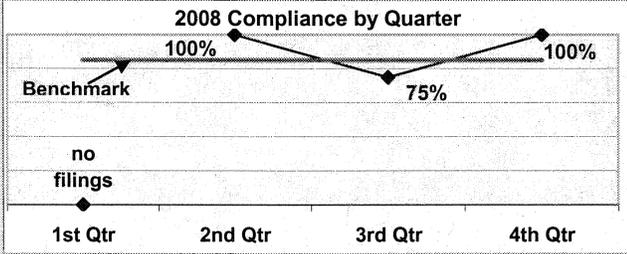
24%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

35%

SELECTIVE INSURANCE COMPANY

Lost Time First Report Filing Compliance



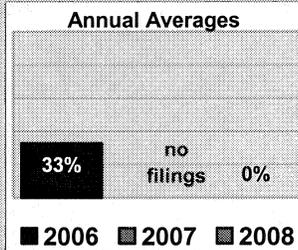
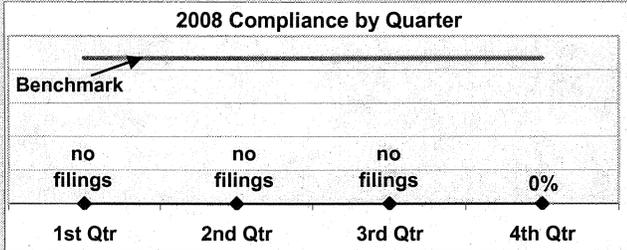
Summary

The Selective Insurance Company insurance group consists of the following entity:

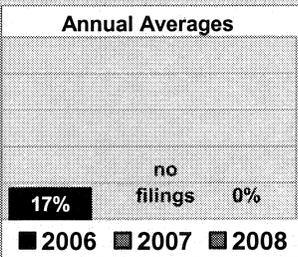
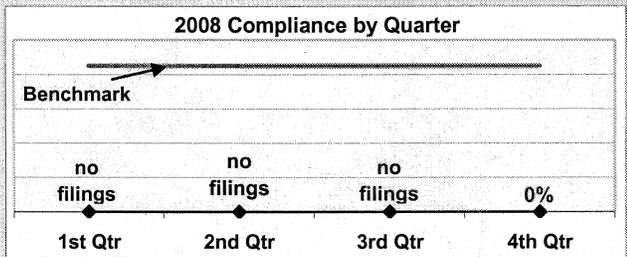
Selective Insurance Co. of NY

This insurance group is an insurer that administered its own claims.

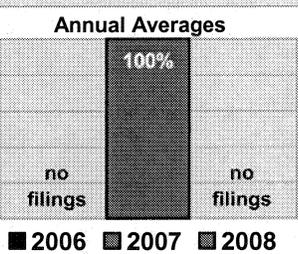
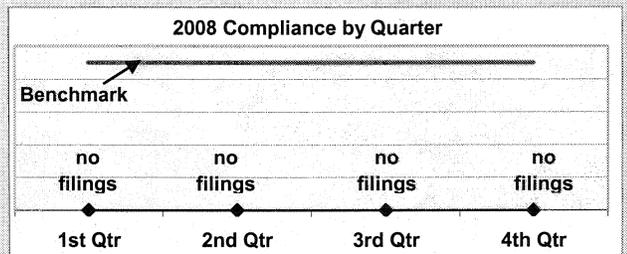
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance

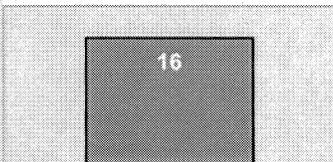


Initial Notice of Controversy Filing Compliance



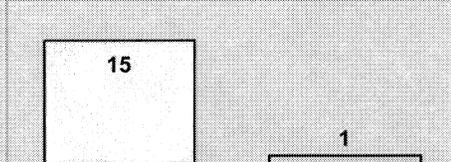
Utilization Analysis

Lost Time First Reports Received

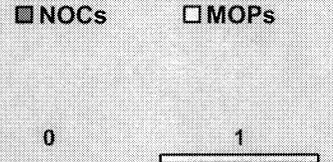


Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation



Activity on Claims for Compensation



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

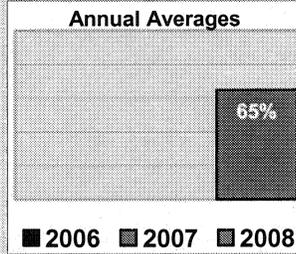
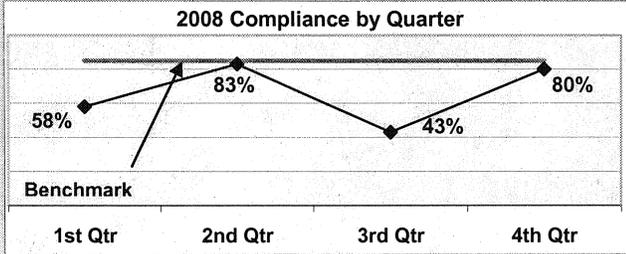
0%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

0%

SENTRY

Lost Time First Report Filing Compliance



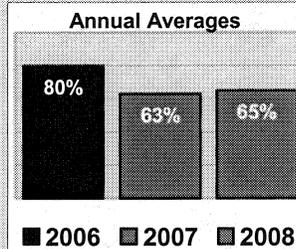
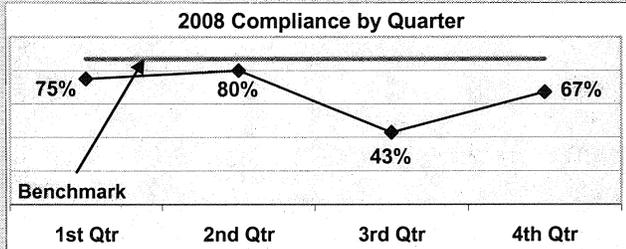
Summary

The Sentry insurance group consists of the following entities:

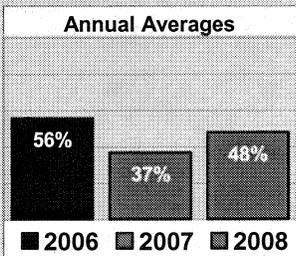
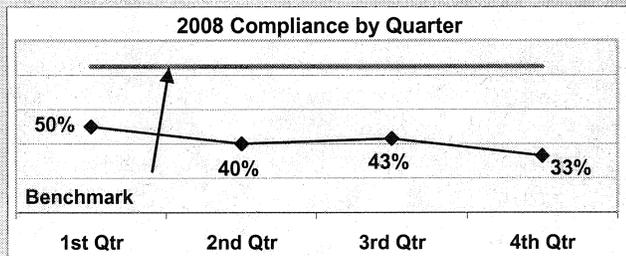
Sentry Insurance Co.
Sentry Select Insurance Co.

This insurance group is an insurer that administered its own claims.

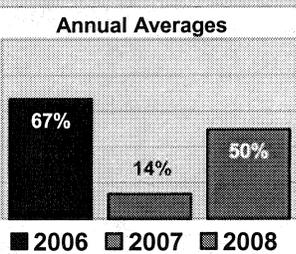
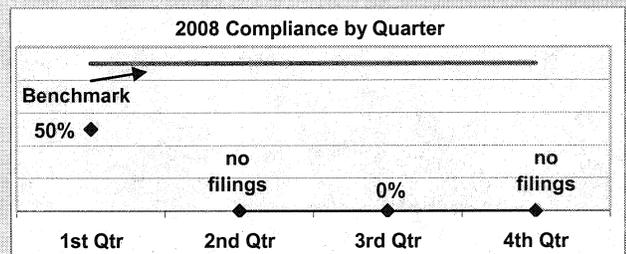
Initial Indemnity Payment Compliance



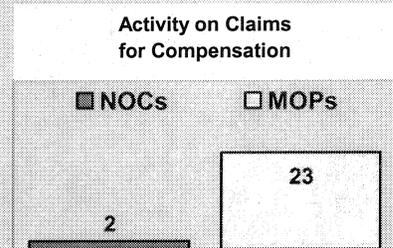
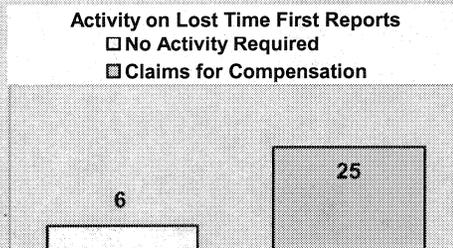
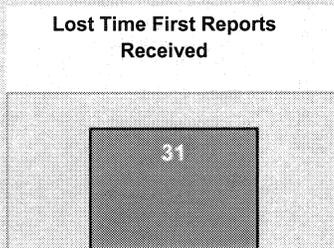
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

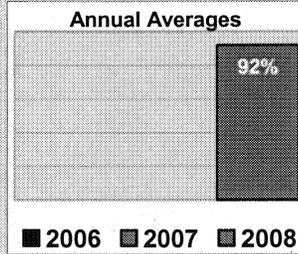
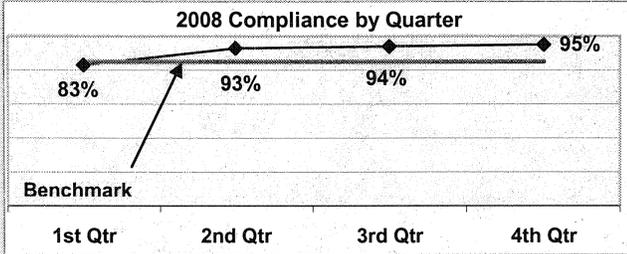
6%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

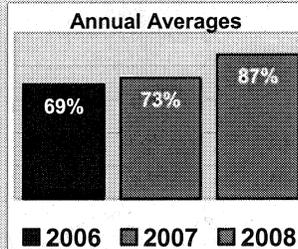
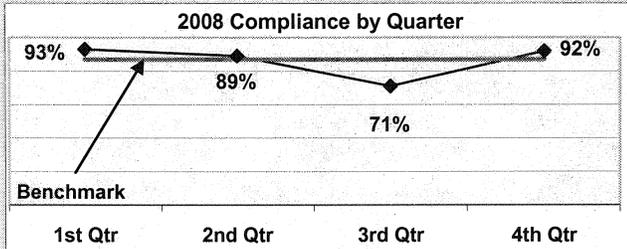
8%

SPECIALTY RISK SERVICES

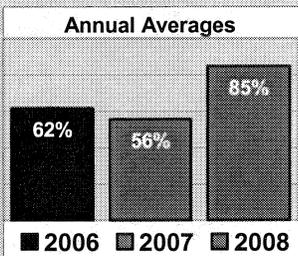
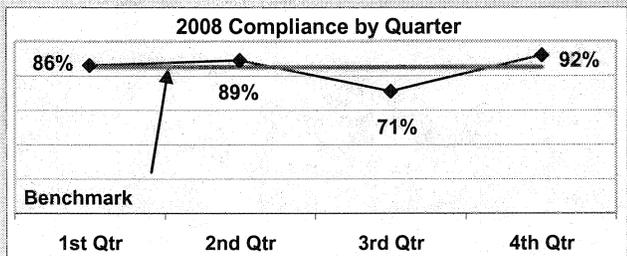
Lost Time First Report Filing Compliance



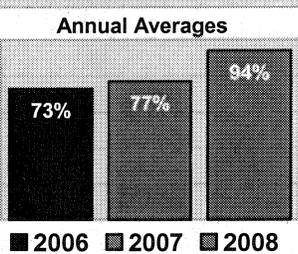
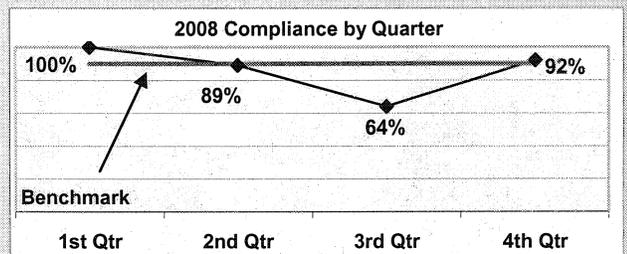
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Specialty Risk Services insurance group consists of the following entities:

Specialty Risk Services

This insurance group is a third party administrator that administered claims for the following insurers and self-insured employer:

Insurers:

ACE Insurance Group
 AIG Insurance Group
 Arch Insurance Company
 Great American Alliance Ins.
 Hartford Insurance Group
 Old Republic Insurance
 Travelers Insurance Group
 XL Specialty Insurance Co.
 Zurich Insurance Group

Self-insured Employer:

Interface Fabric Group

The Specialty Risk Services insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

Utilization Analysis

Lost Time First Reports Received

194

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

98

96

Activity on Claims for Compensation

NOCs

MOPs

36

60

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

19%

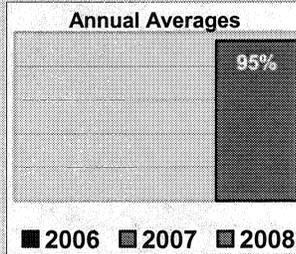
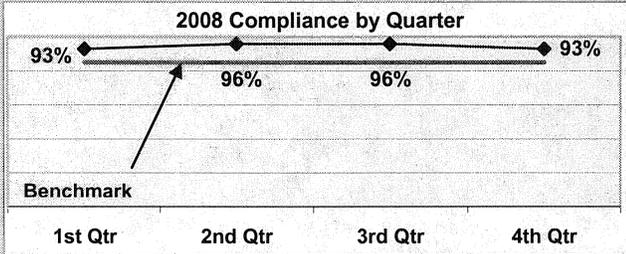
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

38%

STATE OF MAINE WORKERS' COMP TRUST

Lost Time First Report Filing Compliance



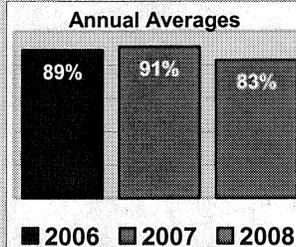
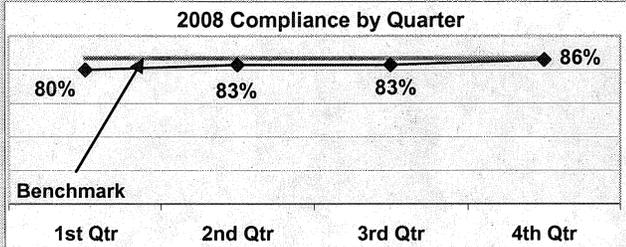
Summary

The State of Maine Workers' Comp Trust insurance group consists of the following entity:

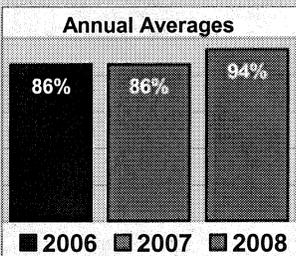
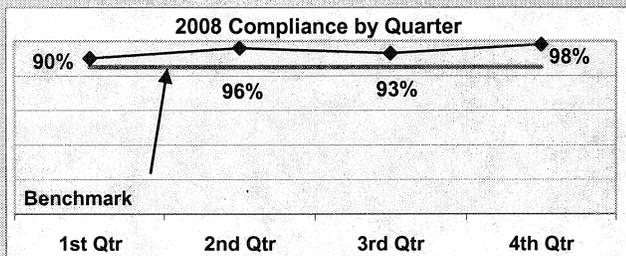
State of Maine WC Trust

This insurance group is a self-insured employer that administered its own claims.

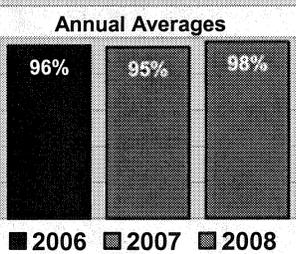
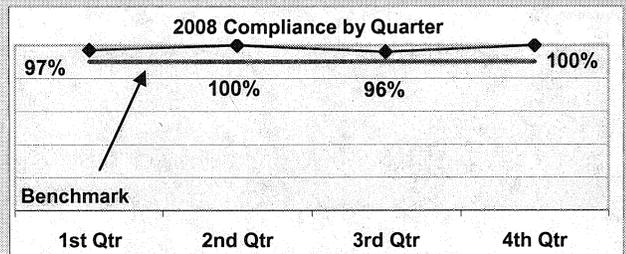
Initial Indemnity Payment Compliance



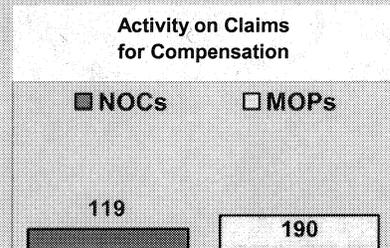
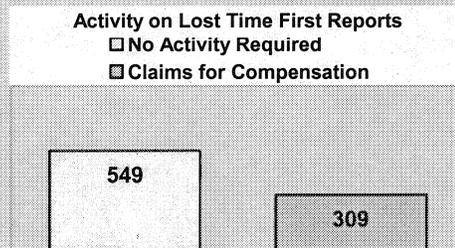
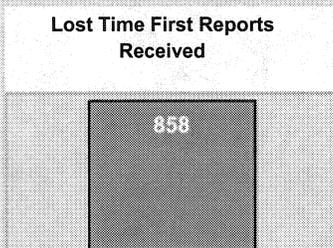
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

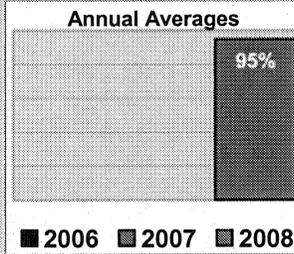
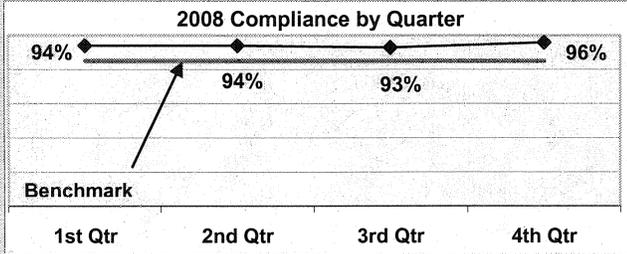
14%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

39%

SYNERNET

Lost Time First Report Filing Compliance



Summary

The Synernet insurance group consists of the following entity:

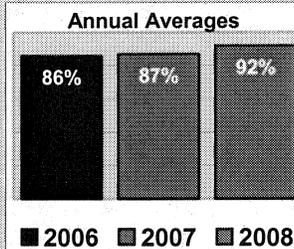
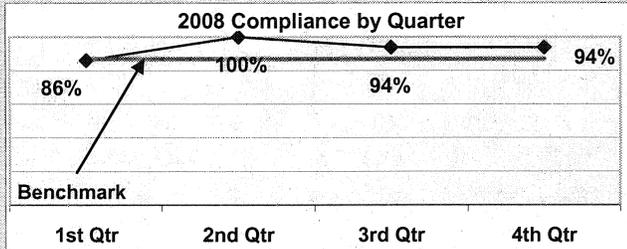
Synernet

This insurance group is a third party administrator that administered claims for the following self-insured employers:

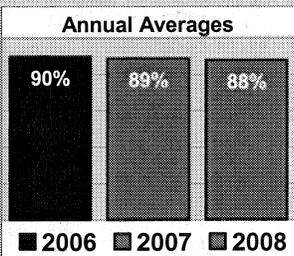
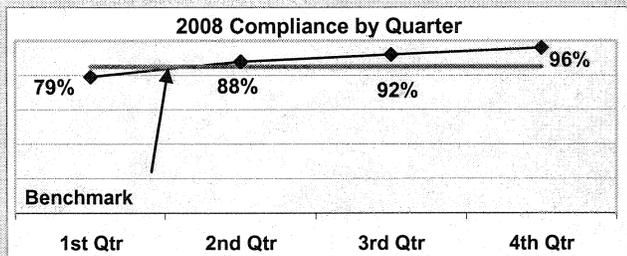
MaineHealth Workers' Comp.
St. Mary's Health Systems
Synernet Workers' Comp.

The Synernet insurance group is a High Compliance Performer for 2008. It has met or exceeded each of the Board's performance benchmarks.

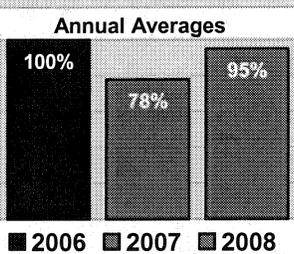
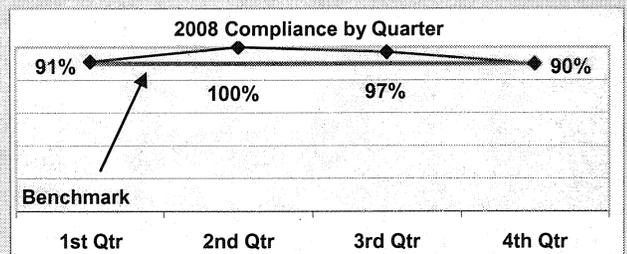
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis

Lost Time First Reports Received

564

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

323

241

Activity on Claims for Compensation

- NOCs
- MOPs

118

123

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

21%

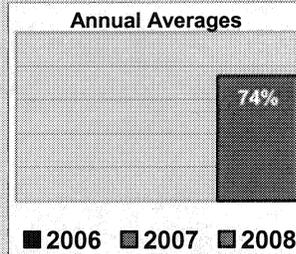
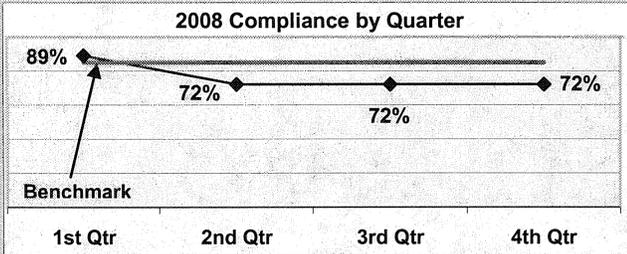
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

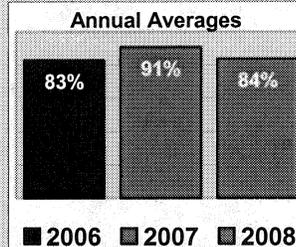
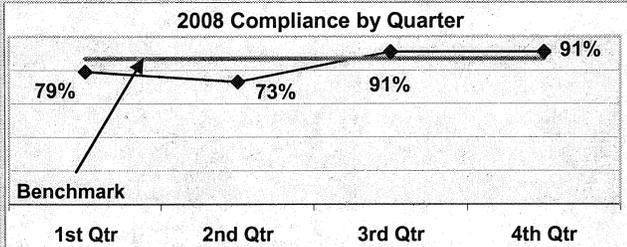
49%

TRAVELERS

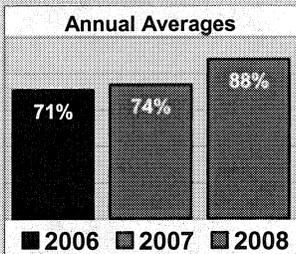
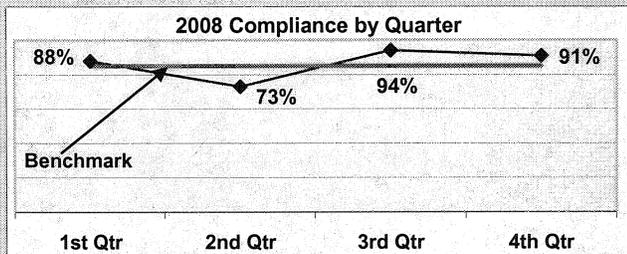
Lost Time First Report Filing Compliance



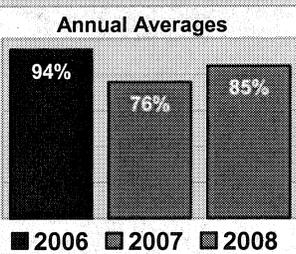
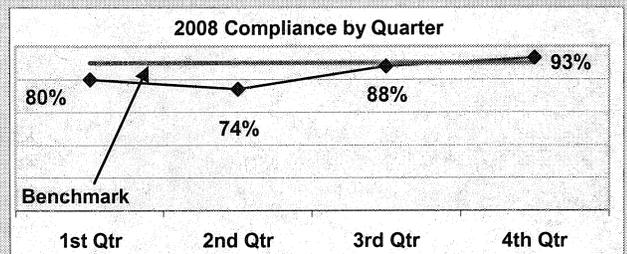
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

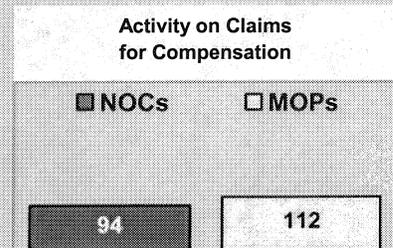
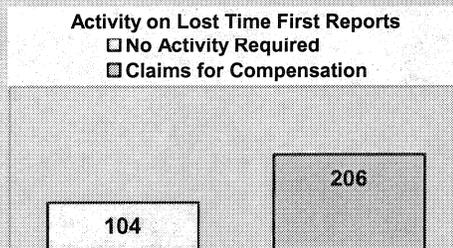
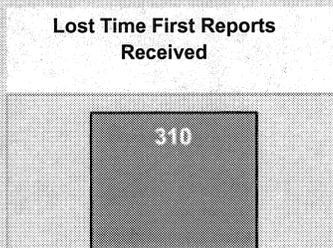
The Travelers insurance group consists of the following entities:

- Charter Oak Fire Ins. Co.
- Farmington Casualty Co.
- Fidelity & Guaranty Ins.
- Phoenix Insurance
- St. Paul Fire & Marine Insurance
- Standard Fire Insurance Co.
- Travelers Casualty & Surety Co.
- Travelers Casualty Ins. Co.
- Travelers Commercial Casualty
- Travelers Indemnity Co. of America
- Travelers Property Casualty Co.

This insurance group is an insurer that administered its own claims and administered claims for the following self-insured employer:

National Semi Conductor

Utilization Analysis



Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

30%

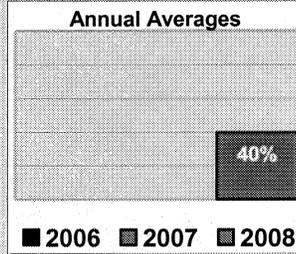
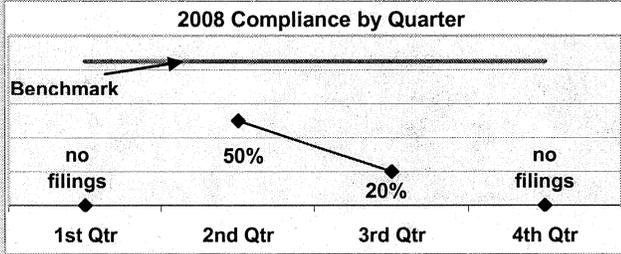
Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

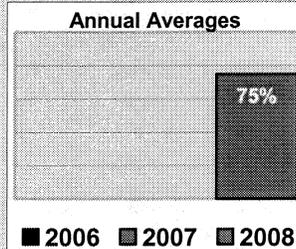
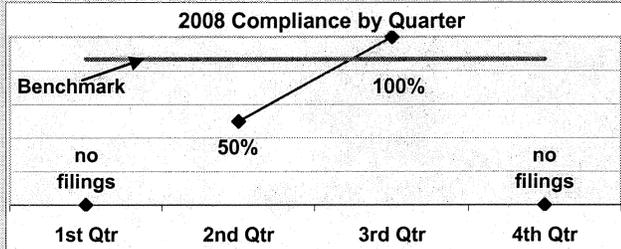
46%

UNDERWRITERS SAFETY & CLAIMS

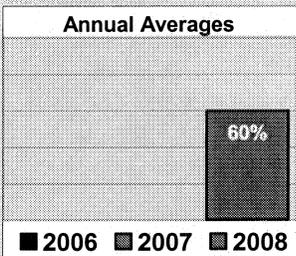
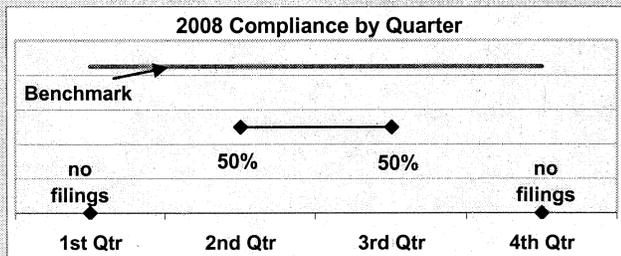
Lost Time First Report Filing Compliance



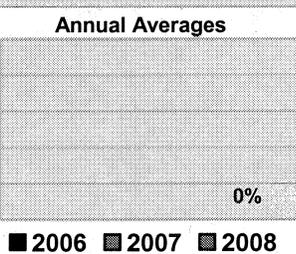
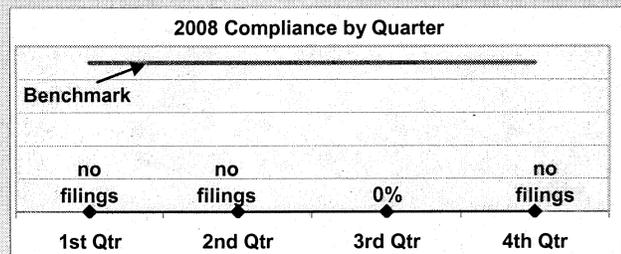
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Underwriters Safety & Claims insurance group consists of the following entity:

Underwriters Safety & Claims

This insurance group is a third party administrator that administered claims for the following insurer and self-insured employer:

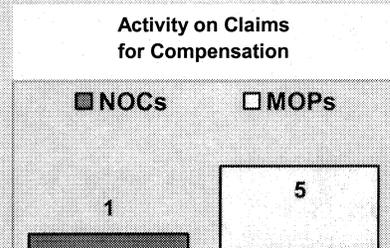
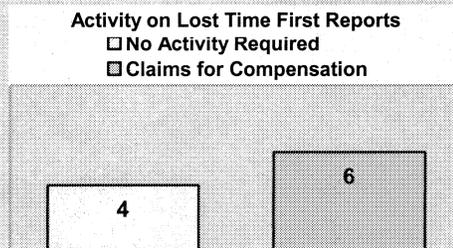
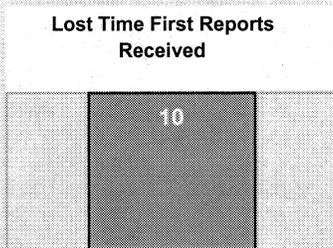
Insurer:

ACE Insurance Group

Self-insured Employer:

Parker Hannifin Corp.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

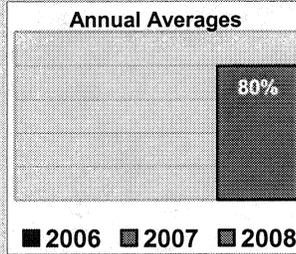
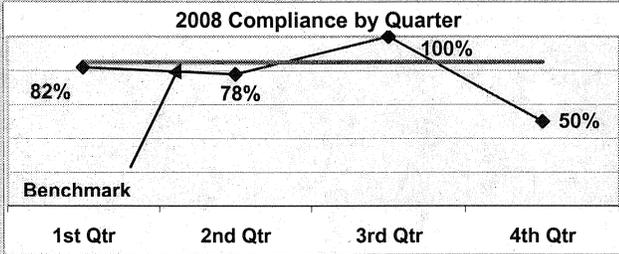
10%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

17%

XL SPECIALTY INSURANCE COMPANY

Lost Time First Report Filing Compliance



Summary

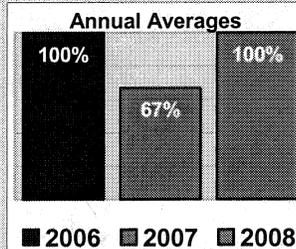
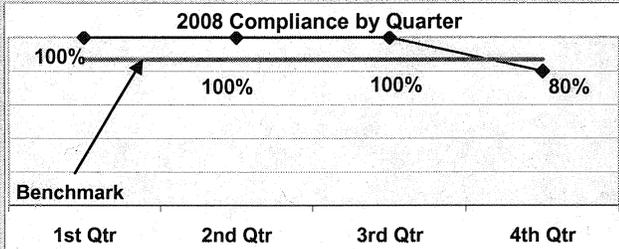
The XL Specialty Insurance Company insurance group consists of the following entity:

XL Specialty Insurance Co.

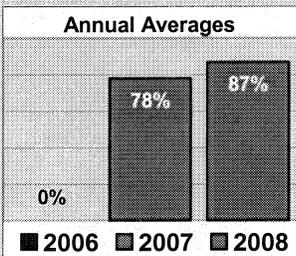
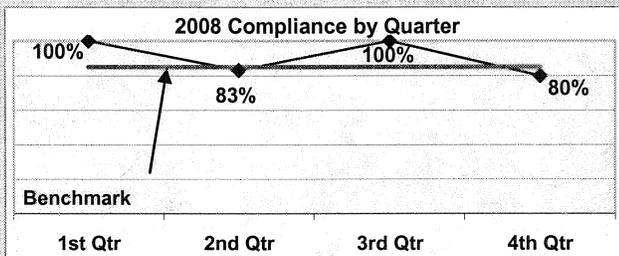
This insurance group is an insurer that used the following third parties to administer claims under its policies:

Cambridge Integrated Services
Gallagher Bassett Services, Inc.
Sedgwick Claims Management
Specialty Risk Services

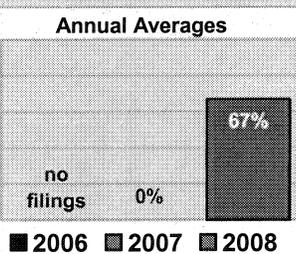
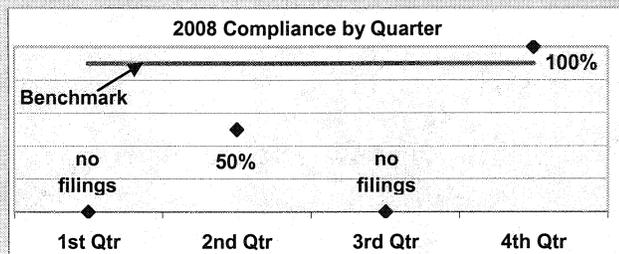
Initial Indemnity Payment Compliance



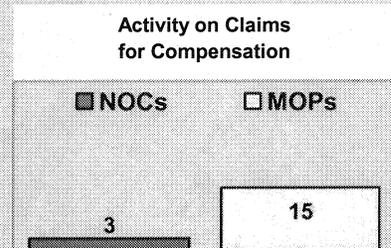
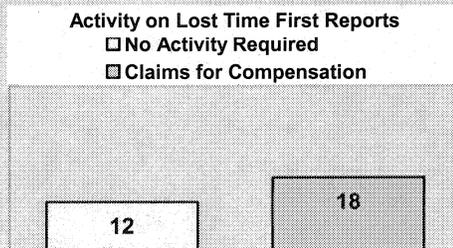
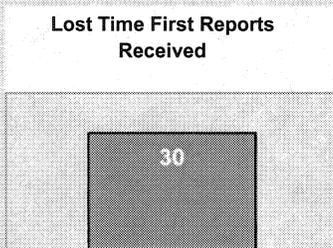
Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

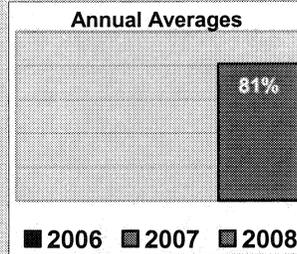
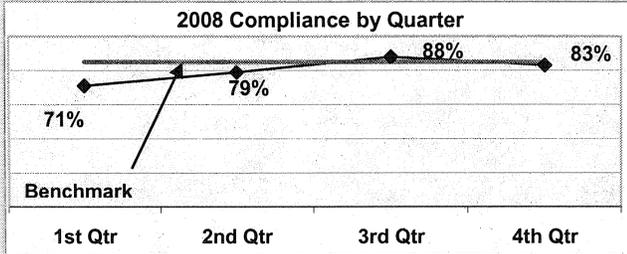
10%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

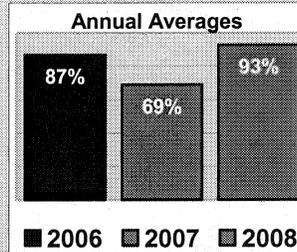
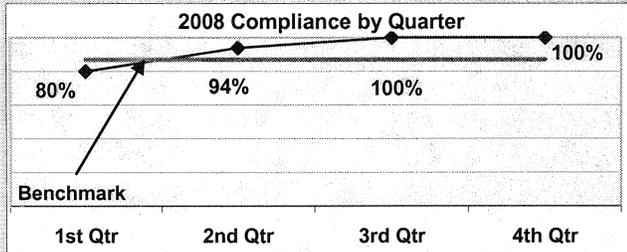
17%

ZURICH

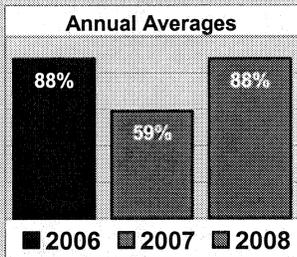
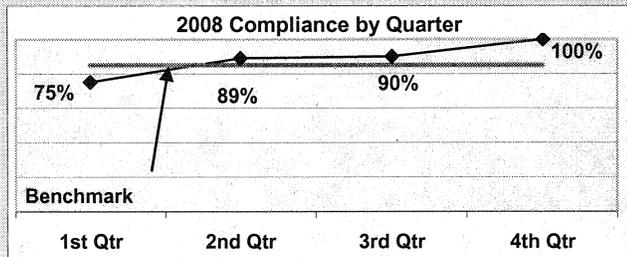
Lost Time First Report Filing Compliance



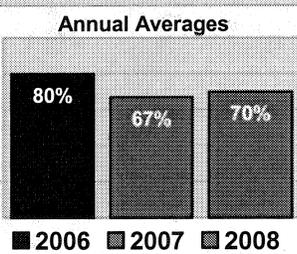
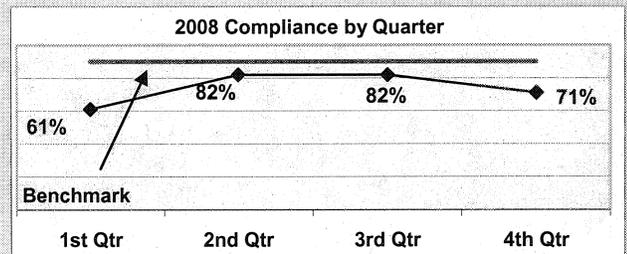
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

The Zurich insurance group consists of the following entities:

American Zurich
Maryland Casualty Co.
Zurich American Ins. Co.

This insurance group is an insurer that administered its own claims and used the following third parties to administer claims under its policies:

Cambridge Integrated Services
Chesterfield Services, Inc.
ESIS, Inc.
GAB Robins
Gallagher Bassett Services, Inc.
Sedgwick Claims Management
Specialty Risk Services

Utilization Analysis

Lost Time First Reports Received

219

Activity on Lost Time First Reports

- No Activity Required
- Claims for Compensation

102

117

Activity on Claims for Compensation

- NOCs
- MOPs

40

77

Percent of Lost Time First Reports Denied

(Initial Indemnity NOCs / Lost Time First Reports)

18%

Percent of Claims for Compensation Denied

(Initial Indemnity NOCs / Claims for Compensation)

34%

2008

ANNUAL COMPLIANCE REPORT

APPENDICES

**STATE OF MAINE
WORKERS' COMPENSATION BOARD**



JANUARY 1, 2008 - DECEMBER 31, 2008

OFFICE OF MONITORING, AUDIT & ENFORCEMENT

Paul R. Dionne
Executive Director/Chair

Steven P. Minkowsky
Deputy Director of Benefits Administration

**MAINE WORKERS' COMPENSATION BOARD
2008 ANNUAL COMPLIANCE REPORT**

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2008 INSURER COMPLIANCE - Entity Level Compliance Percents

| INSURER ENTITY | FROI % Compliance Goal: 85% | PAY % Compliance Goal: 87% | MOP % Compliance Goal: 85% | NOC % Compliance Goal: 90% |
|----------------------------------|-----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| ACADIA | 87% | 93% | 95% | 96% |
| ACE | 80% | 74% | 76% | 90% |
| AIG | 84% | 88% | 89% | 84% |
| ARCH | 71% | 80% | 80% | 0% |
| ARGONAUT | 33% | 55% | 18% | 50% |
| ARROW MUTUAL | 100% | None | None | 0% |
| BANGOR, CITY OF | 100% | 100% | 100% | 100% |
| BATH IRON WORKS | 100% | 97% | 98% | 84% |
| BERKLEY ADMIN. OF CT. | 40% | 55% | 36% | 100% |
| BROADSPIRE SVCS., INC. | 84% | 75% | 84% | 93% |
| CAMBRIDGE INTEGRATED SVCS. | 78% | 88% | 84% | 75% |
| CANNON COCHRAN MGMT. SVCS., INC. | 95% | 92% | 89% | 94% |
| CHESTERFIELD SVCS. INC. | 67% | 100% | 50% | None |
| CHUBB | 14% | 100% | 100% | 25% |
| CHURCH MUTUAL | 20% | 100% | 0% | None |
| CIANBRO CORP. | 67% | None | None | 100% |
| CLAIMETRICS | 29% | None | None | 50% |
| CLAIMS MGMT., INC. (WAL-MART) | 93% | 96% | 96% | 96% |
| CNA | 79% | 94% | 89% | 88% |
| CONSTITUTION STATE SVCS. CO. | 84% | 100% | 100% | 100% |
| CRAWFORD & CO. | 93% | 100% | 50% | 100% |
| CRUM & FORSTER | 80% | None | 0% | 50% |
| ESIS, INC. | 81% | 75% | 79% | 84% |
| F.A. RICHARD & ASSOCS. | 0% | 100% | 33% | None |
| FIREMANS FUND | 60% | 0% | 0% | 100% |
| FUTURE COMP | 93% | 93% | 87% | 91% |
| GAB ROBINS | 91% | 100% | 75% | 0% |
| GALLAGHER BASSETT SVCS., INC. | 84% | 85% | 84% | 88% |
| GUARD | 82% | 85% | 88% | 60% |
| HANNAFORD BROTHERS | 88% | 89% | 94% | 98% |
| HANOVER | 74% | 95% | 96% | 75% |
| HARLEYSVILLE | 0% | 100% | 100% | None |
| HARTFORD | 83% | 80% | 71% | 89% |
| HELMSMAN MGMT. SVCS. | 76% | 89% | 89% | 75% |
| HRH CLAIMS MGMT. | 93% | 92% | 93% | 97% |
| LIBERTY MUTUAL GROUP | 79% | 80% | 69% | 67% |
| MAC RISK MGMT., INC. | 20% | 0% | 0% | 0% |
| MACY'S RETAIL HOLDINGS | 0% | 67% | 67% | None |
| ME. AUTOMOBILE DEALERS | 86% | 91% | 96% | 92% |
| ME. EMPLOYERS' MUTUAL INS. CO. | 91% | 93% | 92% | 94% |
| ME. HEALTH CARE ASSOC. | 87% | 95% | 93% | 96% |
| ME. INS. GUARANTY ASSOC. (MIGA) | 100% | * | * | * |
| ME. MOTOR TRANSPORT ASSOC. | 97% | 88% | 94% | 93% |
| ME. MUNICIPAL ASSOC. | 94% | 92% | 94% | 95% |
| ME. SCHOOL MGMT. ASSOC. | 94% | 97% | 99% | 100% |
| MASSAMONT INS. AGENCY | 67% | 75% | 50% | 100% |
| MEADOWBROOK | 38% | 67% | 67% | None |
| NGM | 27% | 67% | 67% | None |
| OLD REPUBLIC INSURANCE | 70% | 82% | 69% | 72% |
| ONEBEACON INS. | 67% | 86% | 71% | 50% |
| PATRIOT INS. | 95% | 80% | 100% | 100% |
| PEERLESS INS. | 51% | 58% | 57% | 68% |
| PRAETORIAN INS. CO. | 100% | 50% | 50% | 100% |
| PROTECTIVE INS. CO. | 0% | None | None | None |
| PUBLIC SERVICE MUTUAL | 0% | 0% | 0% | None |
| RISK ENTERPRISE MGMT. | 75% | 75% | 50% | None |
| ROMAN CATHOLIC DIOCESE | 69% | 80% | 80% | 75% |
| SAFETY NATIONAL | 100% | * | * | * |

2008 INSURER COMPLIANCE - Entity Level Compliance Percents

| INSURER ENTITY | FROI % Compliance Goal: 85% | PAY % Compliance Goal: 87% | MOP % Compliance Goal: 85% | NOC % Compliance Goal: 90% |
|------------------------------|--|---|---|---|
| SEDGWICK CLAIMS MGMT. | 80% | 88% | 86% | 73% |
| SELECTIVE INS. CO. | 88% | 0% | 0% | None |
| SENTRY | 65% | 65% | 48% | 50% |
| SPECIALTY RISK SVCS. | 92% | 87% | 85% | 94% |
| STATE OF ME. WC TRUST | 95% | 83% | 94% | 98% |
| SYNERNET | 95% | 92% | 88% | 95% |
| THE FRANK GATES SERVICE CO. | 50% | 0% | 0% | None |
| TRAVELERS | 74% | 84% | 88% | 85% |
| UNDERWRITERS SAFETY & CLAIMS | 40% | 75% | 60% | 0% |
| XL SPECIALTY INS. CO. | 80% | 100% | 87% | 67% |
| ZURICH | 81% | 93% | 88% | 70% |

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|-------------|----------|-------------|------------|----------|-------------|------------|----------|-------------|------------|
| CA010 | ACADIA INS. CO. | 351 | 306 | 87% | 123 | 115 | 93% | 123 | 117 | 95% | 52 | 50 | 96% |
| 33391 | ACADIA INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| | ACADIA GROUP TTL | 351 | 306 | 87% | 123 | 115 | 93% | 123 | 117 | 95% | 52 | 50 | 96% |
| 23035 | ACE AMERICAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12165 | ACE AMERICAN INS. CO. | * | * | * | 1 | 0 | 0% | 1 | 1 | 100% | None | None | None |
| 12254 | ACE P & C | * | * | * | * | * | * | * | * | * | * | * | * |
| 15431 | ACE FIRE UNDERWRITERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 25437 | INDEMNITY INS. OF N.A. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14486 | INS. CO. OF N.A. | * | * | * | * | * | * | * | * | * | * | * | * |
| 33790 | MOUNTAIN VALLEY INDEMNITY CO. | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| 10677 | PACIFIC EMPLOYERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | ACE INS. GROUP TTL | 1 | 1 | 100% | * | * | * | * | * | * | * | * | * |
| CA040 | BROADSPIRE SVCS., INC. | 19 | 17 | 89% | 2 | 1 | 50% | 2 | 2 | 100% | None | None | None |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 3 | 2 | 67% | 7 | 6 | 86% | 7 | 6 | 86% | 1 | 1 | 100% |
| CA070 | CANNON COCHRAN MGMT. SVCS. | 15 | 14 | 93% | 3 | 3 | 100% | None | None | None | 3 | 3 | 100% |
| CA110 | CONSTITUTION STATE SVCS. CO. | 14 | 13 | 93% | 3 | 2 | 67% | 3 | 1 | 33% | 3 | 3 | 100% |
| CA160 | ESIS, INC. | 316 | 254 | 80% | 7 | 7 | 100% | 7 | 7 | 100% | 4 | 4 | 100% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 53 | 45 | 85% | 124 | 90 | 73% | 127 | 98 | 77% | 30 | 25 | 83% |
| CA204 | HELMSMAN MGMT. SVCS. | 7 | 5 | 71% | 21 | 20 | 95% | 22 | 21 | 95% | 11 | 10 | 91% |
| CA212 | MAC RISK | 5 | 1 | 20% | 3 | 3 | 100% | 3 | 3 | 100% | None | None | None |
| CA280 | RISK ENTERPRISES MGMT. | 4 | 3 | 75% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 0 | 0% |
| CA300 | SEDGWICK CLAIMS MGMT. | 55 | 38 | 69% | 4 | 3 | 75% | 4 | 2 | 50% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 21 | 19 | 90% | 25 | 13 | 52% | 26 | 14 | 54% | 13 | 13 | 100% |
| CA360 | UNDERWRITERS SAFETY & CLAIMS | 2 | 1 | 50% | 7 | 6 | 86% | 7 | 6 | 86% | 7 | 7 | 100% |
| | ACE TPA Administered Claims TTL | 514 | 412 | 80% | None | None | None | None | None | None | None | None | None |
| | ACE GROUP TTL | 515 | 413 | 80% | 206 | 153 | 74% | 208 | 158 | 76% | 73 | 66 | 90% |
| CA015 | AIG CLAIMS SVCS., INC. | 134 | 102 | 76% | 42 | 35 | 83% | 43 | 38 | 88% | 33 | 31 | 94% |
| 14354 | AIU INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13781 | AMERICAN HOME ASSURANCE CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 15172 | COMMERGE & INDUSTRY INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13102 | GRANITE STATE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13889 | INS. CO. OF THE STATE OF PA | * | * | * | * | * | * | * | * | * | * | * | * |
| 13072 | NATIONAL UNION FIRE INS. CO. OF PITTSBURGH | * | * | * | * | * | * | * | * | * | * | * | * |
| 13080 | NEW HAMPSHIRE INS. CO. | * | * | * | 3 | 3 | 100% | 3 | 2 | 67% | None | None | None |
| S333 | PRATT & WHITNEY | * | * | * | None | None | None | None | None | None | None | None | None |
| | AIG INS. GROUP TTL | 134 | 102 | 76% | 45 | 38 | 84% | 46 | 40 | 87% | 33 | 31 | 94% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| CA040 | BROADSPIRE SVCS., INC. | 38 | 29 | 76% | 15 | 11 | 73% | 16 | 14 | 88% | 11 | 11 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA199 | CLAIMETRICS | 7 | 2 | 29% | None | None | None | None | None | None | 4 | 2 | 50% |
| CA100 | CLAIMS MGMT., INC. (WAL-MART) | 270 | 252 | 93% | 57 | 55 | 96% | 57 | 55 | 96% | 28 | 27 | 96% |
| CA110 | CONSTITUTION STATE SVCS. | 3 | 1 | 33% | None | None | None | None | None | None | 2 | 2 | 100% |
| CA160 | ESIS, INC. | 49 | 45 | 92% | 8 | 6 | 75% | 8 | 7 | 88% | 14 | 12 | 86% |
| CA165 | F.A. RICHARD | 2 | 0 | 0% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA180 | GAB ROBINS | 6 | 5 | 83% | 4 | 4 | 100% | 4 | 3 | 75% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 65 | 50 | 77% | 16 | 13 | 81% | 17 | 13 | 76% | 7 | 5 | 71% |
| CA300 | SEDGWICK CLAIMS MGMT. | 92 | 68 | 74% | 43 | 39 | 91% | 44 | 40 | 91% | 19 | 10 | 53% |
| CA315 | SPECIALTY RISK SVCS. | 89 | 82 | 92% | 17 | 15 | 88% | 17 | 15 | 88% | 13 | 10 | 77% |
| | AIG TPA Administered Claims TTL | 622 | 535 | 86% | 163 | 146 | 90% | 166 | 149 | 90% | 98 | 79 | 81% |
| | AIG GROUP TTL | 756 | 637 | 84% | 208 | 184 | 88% | 212 | 189 | 89% | 131 | 110 | 84% |
| CA018 | AMERICAN INTERSTATE INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| 28355 | ARCH INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 4 | 4 | 100% | 4 | 3 | 75% | 4 | 3 | 75% | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 2 | 0 | 0% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA315 | SPECIALTY RISK SVCS. | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | ARCH TPA Administered Claims TTL | 7 | 5 | 71% | 5 | 4 | 80% | 5 | 4 | 80% | 1 | 0 | 0% |
| | ARCH GROUP TTL | 7 | 5 | 71% | 5 | 4 | 80% | 5 | 4 | 80% | 1 | 0 | 0% |
| CA020 | ARGONAUT INS. CO. | 13 | 3 | 23% | 10 | 5 | 50% | 10 | 1 | 10% | 2 | 1 | 50% |
| CA025 | ARGONAUT GREAT CENTRAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14095 | ARGONAUT INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | ARGONAUT INS. CO. GROUP TTL | 13 | 3 | 23% | 10 | 5 | 50% | 10 | 1 | 10% | 2 | 1 | 50% |
| CA040 | BROADSPIRE SVCS., INC. | 2 | 2 | 100% | None | None | None | * | * | * | * | * | * |
| CA240 | MASSAMONT INS. AGENCY | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | ARGONAUT TPA Administered Claims TTL | 2 | 2 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | ARGONAUT GROUP TTL | 15 | 5 | 33% | 11 | 6 | 55% | 11 | 2 | 18% | 2 | 1 | 50% |
| 16640 | ARROW MUTUAL GROUP TTL | 2 | 2 | 100% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA290 | ARROWPOINT CAPITAL CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA240 | NOVAPRO RISK SOLUTIONS | * | * | * | None |
| 11762 | CT. INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10731 | FIRE & CASUALTY INS. CO. OF CT. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10391 | GLOBE INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13684 | ARROWPOINT CAPITAL CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10723 | ARROWPOINT CAPITAL CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13986 | SAFEGUARD INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12572 | SECURITY INS. OF HARTFORD | * | * | * | * | * | * | * | * | * | * | * | * |
| | ARROWPOINT CAPITAL CORP. TTL | * | * | * | None |

* = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|-------------|----------|-------------|-------------|----------|-------------|-------------|----------|-------------|-------------|
| CA033 | BANGOR, CITY OF | 30 | 30 | 100% | None | None | None | 13 | 13 | 100% | 1 | 1 | 100% |
| S705 | BANGOR, CITY OF | * | * | * | * | * | * | * | * | * | * | * | * |
| | BANGOR, CITY OF GROUP TTL | 30 | 30 | 100% | 13 | 13 | 100% | 13 | 13 | 100% | 1 | 1 | 100% |
| CA036 | BATH IRON WORKS | 529 | 527 | 100% | 52 | 51 | 98% | 52 | 52 | 100% | 61 | 51 | 84% |
| S347 | BATH IRON WORKS | * | * | * | 8 | 7 | 88% | 8 | 7 | 88% | 3 | 3 | 100% |
| | BATH IRON WORKS GROUP TTL | 529 | 527 | 100% | 60 | 58 | 97% | 60 | 59 | 98% | 64 | 54 | 84% |
| CA038 | BERKLEY ADMIN. OF CT. GROUP TTL | 20 | 8 | 40% | 11 | 6 | 55% | 11 | 4 | 36% | 2 | 2 | 100% |
| CA040 | BROADSPIRE SVCS., INC. GROUP TTL | 99 | 83 | 84% | 36 | 27 | 75% | 37 | 31 | 84% | 14 | 13 | 93% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 119 | 93 | 78% | 48 | 42 | 88% | 55 | 46 | 84% | 24 | 18 | 75% |
| 41068 | ALEA N.A.N INS. GROUP | * | * | * | * | * | * | * | * | * | * | * | * |
| 16349 | SAFETY NATIONAL INS. CO | * | * | * | * | * | * | * | * | * | * | * | * |
| | CAMBRIDGE INTEGRATED SVCS. GROUP TTL | 119 | 93 | 78% | 48 | 42 | 88% | 55 | 46 | 84% | 24 | 18 | 75% |
| CA070 | CANNON COCHRAN MGMT. SVCS. GROUP TTL | 470 | 447 | 95% | 116 | 107 | 92% | 117 | 104 | 89% | 105 | 99 | 94% |
| CA080 | CHESTERFIELD SVCS. INC. GROUP TTL | 9 | 6 | 67% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA090 | CHUBB & SON, INC. | 7 | 1 | 14% | 3 | 3 | 100% | 3 | 3 | 100% | 3 | 0 | 0% |
| CA082 | CHUBB SVCS. CORP. | * | * | * | None | None | None | None | None | None | 1 | 1 | 100% |
| 21512 | CHUBB INDEMNITY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12890 | FEDERAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10685 | PACIFIC INDEMNITY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10693 | VIGILANT INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CHUBB GROUP TTL | 7 | 1 | 14% | 3 | 3 | 100% | 3 | 3 | 100% | 4 | 1 | 25% |
| CA084 | CHURCH MUTUAL INS. CO. | 5 | 1 | 20% | 2 | 2 | 100% | 2 | 0 | 0% | None | None | None |
| 16853 | CHURCH MUTUAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CHURCH MUTUAL GROUP TTL | 5 | 1 | 20% | 2 | 2 | 100% | 2 | 0 | 0% | None | None | None |
| CA085 | CIAMBRO CORP. | 12 | 8 | 67% | None | None | None | None | None | None | 8 | 8 | 100% |
| S344 | CIAMBRO CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CIAMBRO CORP. GROUP TTL | 12 | 8 | 67% | None | None | None | None | None | None | 8 | 8 | 100% |
| CA199 | CLAIMETRICS GROUP TTL | 7 | 2 | 29% | None | None | None | None | None | None | 4 | 2 | 50% |
| CA100 | CLAIMS MGMT., INC. (WAL-MART) GROUP TTL | 270 | 252 | 93% | 57 | 55 | 96% | 57 | 55 | 96% | 28 | 27 | 96% |
| 20532 | CLARENDON NATIONAL INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA050 | CONTINENTAL CASUALTY CO. | 53 | 43 | 81% | 22 | 22 | 100% | 24 | 23 | 96% | 4 | 4 | 100% |
| 10030 | AMERICAN CASUALTY CO. OF READING, PA | * | * | * | * | * | * | * | * | * | * | * | * |
| 12386 | CNA CASUALTY OF CALIFORNIA | * | * | * | * | * | * | * | * | * | * | * | * |
| 10243 | CONTINENTAL CASUALTY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 15113 | CONTINENTAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12238 | NATIONAL FIRE INS. CO. OF HARTFORD, CT | * | * | * | * | * | * | * | * | * | * | * | * |
| 12688 | TRANSCONTINENTAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12408 | TRANSPORTATION INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 15032 | VALLEY FORGE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CNA INS. GROUP TTL | 53 | 43 | 81% | 22 | 22 | 100% | 24 | 23 | 96% | 4 | 4 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 2 | 1 | 50% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA117 | COTTINGHAM & BUTLER | 2 | 0 | 0% | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| CA120 | CRAWFORD & CO. | 8 | 7 | 88% | None | None | None | 2 | 1 | 50% | None | None | None |
| CA180 | GAB ROBINS | 3 | 3 | 100% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 23 | 18 | 78% | 7 | 6 | 86% | 7 | 7 | 100% | 3 | 3 | 100% |
| | CNA TPA Administered Claims TTL | 38 | 29 | 76% | 10 | 8 | 80% | 12 | 9 | 75% | 4 | 3 | 75% |
| | CNA GROUP TTL | 91 | 72 | 79% | 32 | 30 | 94% | 36 | 32 | 89% | 8 | 7 | 88% |
| CA110 | CONSTITUTION STATE SVCS. CO. GROUP TTL | 19 | 16 | 84% | 7 | 7 | 100% | 7 | 7 | 100% | 6 | 6 | 100% |
| CA117 | COTTINGHAM & BUTLER GROUP TTL | 2 | 0 | 0% | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| CA120 | CRAWFORD & CO. GROUP TTL | 14 | 13 | 93% | 2 | 2 | 100% | 2 | 1 | 50% | 4 | 4 | 100% |
| CA375 | UNITED STATES FIRE INS. CO. | 4 | 3 | 75% | None | None | None | None | None | None | 1 | 0 | 0% |
| 22322 | CRUM & FORSTER INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14508 | NORTH RIVER INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 29084 | UNITED STATES FIRE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CRUM & FORSTER INS. TTL | 4 | 3 | 75% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA040 | BROADSPIRE SVCS., INC. | 6 | 5 | 83% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% |
| | CRUM TPA Administered Claims TTL | 6 | 5 | 83% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% |
| | CRUM & FORSTER GROUP TTL | 10 | 8 | 80% | None | None | None | 1 | 0 | 0% | 2 | 1 | 50% |
| CA160 | ESIS, INC. GROUP TTL | 406 | 328 | 81% | 147 | 110 | 75% | 151 | 120 | 79% | 50 | 42 | 84% |
| CA165 | F.A. RICHARD & ASSOCS. GROUP TTL | 4 | 0 | 0% | 3 | 3 | 100% | 3 | 1 | 33% | None | None | None |
| 16446 | FEDERATED MUTUAL INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA170 | FIREMANS FUND AMERICAN INS. CO. | 5 | 3 | 60% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% |
| 10022 | AMERICAN AUTOMOBILE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12289 | AMERICAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12416 | FIREMANS FUND INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12866 | NATIONAL SURETY CORP. | * | * | * | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| | FIREMANS FUND GROUP TTL | 5 | 3 | 60% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 1 | 100% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|------------|----------|-------------|-------------|----------|-------------|-------------|----------|-------------|-------------|
| CA175 | FUTURE COMP | 246 | 228 | 93% | 53 | 50 | 94% | 53 | 47 | 89% | 22 | 20 | 91% |
| CA316 | T.D. BANKNORTH INS. AGENCY | * | * | * | 29 | 26 | 90% | 32 | 27 | 84% | 11 | 10 | 91% |
| S388 | ME. MERCHANTS WC TRUST FUND | * | * | * | None | None | None | None | None | None | None | None | None |
| | FUTURE COMP GROUP TTL | 246 | 228 | 93% | 82 | 76 | 93% | 85 | 74 | 87% | 33 | 30 | 91% |
| CA180 | GAB ROBINS GROUP TTL | 11 | 10 | 91% | 4 | 4 | 100% | 4 | 3 | 75% | 1 | 0 | 0% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 264 | 222 | 84% | 89 | 76 | 85% | 92 | 77 | 84% | 42 | 37 | 88% |
| 20737 | MANUFACTURERS ALLIANCE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 24147 | N.A.N SPECIALTY INS. | * | * | * | * | * | * | * | * | * | * | * | * |
| 11916 | PENNSYLVANIA MFG's ASSOC. INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 21288 | PENNSYLVANIA MFG's INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | GALLAGHER BASSETT SVCS., INC. GROUP TTL | 264 | 222 | 84% | 89 | 76 | 85% | 92 | 77 | 84% | 42 | 37 | 88% |
| 14028 | GREAT AMERICAN ALLIANCE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14176 | GREAT AMERICAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | GREAT AMERICAN INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA205 | GUARD INS. GROUP | 129 | 106 | 82% | 13 | 12 | 92% | 14 | 14 | 100% | 7 | 3 | 43% |
| CA019 | AMGUARD INS. CO. | * | * | * | 12 | 9 | 75% | 12 | 10 | 83% | 6 | 5 | 83% |
| CA140 | EASTGUARD INS. CO. | * | * | * | 3 | 2 | 67% | 4 | 3 | 75% | None | None | None |
| 25844 | NORGUARD INS. CO. | * | * | * | 8 | 8 | 100% | 8 | 7 | 88% | 1 | 0 | 0% |
| 21873 | AMGUARD INS. CO. | * | * | * | 3 | 2 | 67% | 3 | 2 | 67% | 1 | 1 | 100% |
| 33936 | EASTGUARD INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 25844 | NORGUARD INS. CO. | * | * | * | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| | GUARD GROUP TTL | 129 | 106 | 82% | 41 | 35 | 85% | 43 | 38 | 88% | 15 | 9 | 60% |
| CA201 | HANNAFORD BROTHERS | 375 | 329 | 88% | 53 | 47 | 89% | 61 | 57 | 93% | 65 | 64 | 98% |
| S381 | HANNAFORD BROTHERS | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | HANNAFORD BROTHERS GROUP TTL | 375 | 329 | 88% | 54 | 48 | 89% | 62 | 58 | 94% | 65 | 64 | 98% |
| CA202 | HANOVER INS. CO. | 90 | 67 | 74% | 22 | 21 | 95% | 27 | 26 | 96% | 16 | 12 | 75% |
| 11002 | CITIZENS INS. CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| 13633 | HANOVER INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10006 | MASSACHUSETTS BAY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | HANOVER GROUP TTL | 90 | 67 | 74% | 22 | 21 | 95% | 27 | 26 | 96% | 16 | 12 | 75% |
| CA198 | HARLEYSVILLE WORCESTER INS. CO. | 1 | 0 | 0% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| 16926 | HARLEYSVILLE MUTUAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | HARLEYSVILLE GROUP TTL | 1 | 0 | 0% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |

* = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIS | Timely LT FROIS | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA203 | HARTFORD ACCIDENT & INDEMNITY CO. | 247 | 202 | 82% | 64 | 52 | 81% | 65 | 49 | 75% | 44 | 41 | 93% |
| 14397 | HARTFORD CASUALTY INS. CO. | * | * | * | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| 13269 | HARTFORD FIRE INS. CO. | * | * | * | None | None | None | None | None | None | 1 | 0 | 0% |
| 20605 | HARTFORD INS. CO. OF THE MIDWEST | * | * | * | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| 10456 | HARTFORD UNDERWRITERS INS. CO. | * | * | * | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| 10448 | THE HARTFORD | * | * | * | * | * | * | * | * | * | * | * | * |
| 14974 | TWIN CITY INS. CO. | * | * | * | 1 | 1 | 100% | 1 | 0 | 0% | 1 | 1 | 100% |
| CA165 | HARTFORD INS. GROUP TTL | 247 | 202 | 82% | 69 | 55 | 80% | 70 | 49 | 70% | 46 | 42 | 91% |
| CA175 | F.A. RICHARD | 2 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| CA175 | FUTURE COMP | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS. INC | 3 | 3 | 100% | None | None | None | None | None | None | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 5 | 5 | 100% | 3 | 2 | 67% | 3 | 2 | 67% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 38 | 34 | 89% | 18 | 15 | 83% | 18 | 15 | 83% | 10 | 8 | 80% |
| | HARTFORD TPA Administered Claims TTL | 49 | 43 | 88% | 23 | 19 | 83% | 23 | 17 | 74% | 10 | 8 | 60% |
| | HARTFORD GROUP TTL | 296 | 245 | 83% | 92 | 74 | 80% | 93 | 66 | 71% | 56 | 50 | 89% |
| CA204 | HELMSMAN MGMT. SVCS. GROUP TTL | 21 | 16 | 76% | 9 | 8 | 89% | 9 | 8 | 89% | 4 | 3 | 75% |
| CA001 | HRH CLAIMS MGMT. GROUP TTL | 960 | 897 | 93% | 201 | 184 | 92% | 214 | 199 | 93% | 229 | 223 | 97% |
| CA380 | EMPLOYERS INS. OF WAUSAU | * | * | * | 33 | 22 | 67% | 33 | 15 | 45% | 19 | 9 | 47% |
| CA210 | LIBERTY MUTUAL INS. CO. | 420 | 332 | 79% | 109 | 92 | 84% | 110 | 83 | 75% | 101 | 71 | 70% |
| 15555 | EMPLOYERS INS. OF WAUSAU | * | * | * | * | * | * | * | * | * | * | * | * |
| 27359 | FIRST LIBERTY INS. CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| 21814 | LIBERTY INS. CORP. | * | * | * | None | None | None | None | None | None | None | None | None |
| 16586 | LIBERTY MUTUAL FIRE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 15628 | LIBERTY MUTUAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 27243 | LIBERTY MUTUAL INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 27332 | WAUSAU BUSINESS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 18996 | WAUSAU UNDERWRITERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | LIBERTY MUTUAL GROUP TTL | 420 | 332 | 79% | 142 | 114 | 80% | 143 | 98 | 69% | 120 | 80 | 67% |
| CA212 | MAC RISK MGMT., INC. GROUP TTL | 5 | 1 | 20% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 0 | 0% |
| S338 | MACY'S RETAIL HOLDINGS GROUP TTL | 4 | 0 | 0% | 3 | 2 | 67% | 3 | 2 | 67% | None | None | None |
| CA220 | ME. AUTOMOBILE DEALERS | 135 | 116 | 86% | 54 | 49 | 91% | 54 | 52 | 96% | 13 | 12 | 92% |
| S803 | ME. AUTOMOBILE DEALERS | * | * | * | None | None | None | None | None | None | None | None | None |
| | ME. AUTOMOBILE DEALERS GROUP TTL | 135 | 116 | 86% | 54 | 49 | 91% | 54 | 52 | 96% | 13 | 12 | 92% |
| CA260 | ME. EMPLOYERS' MUTUAL INS. CO. | 4178 | 3812 | 91% | 1186 | 1098 | 93% | 1304 | 1204 | 92% | 837 | 788 | 94% |
| 30449 | ME. EMPLOYERS' MUTUAL INS. CO. | None | None | None | 1 | 0 | 0% | 1 | 0 | 0% | 2 | 0 | 0% |
| | ME. EMPLOYERS' MUTUAL INS. CO. GROUP TTL | 4178 | 3812 | 91% | 1187 | 1098 | 93% | 1305 | 1204 | 92% | 839 | 788 | 94% |
| CA234 | ME. HEALTH CARE ASSOC. | 282 | 246 | 87% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| S387 | ME. HEALTH CARE ASSOC. | * | * | * | 39 | 37 | 95% | 40 | 37 | 93% | 68 | 65 | 96% |
| | ME. HEALTH CARE ASSOC. GROUP TTL | 282 | 246 | 87% | 40 | 38 | 95% | 41 | 38 | 93% | 68 | 65 | 96% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOFs | Timely MOFs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| MIGA | ME. INS. GUARANTY ASSOC. (MIGA) GROUP TTL | 1 | 1 | 100% | * | * | * | * | * | * | * | * | * |
| CA230 | MMTA WORKERS' COMPENSATION TRUST | 208 | 201 | 97% | 68 | 60 | 88% | 68 | 64 | 94% | 58 | 54 | 93% |
| S385 | ME. MOTOR TRANSPORT ASSOC. | * | * | * | None | None | None | None | None | None | 1 | 1 | 100% |
| | ME. MOTOR TRANSPORT ASSOC. GROUP TTL | 208 | 201 | 97% | 68 | 60 | 88% | 68 | 64 | 94% | 59 | 55 | 93% |
| CA225 | ME. MUNICIPAL ASSOC. | 886 | 829 | 94% | 249 | 229 | 92% | 250 | 234 | 94% | 191 | 181 | 95% |
| S801 | ME. MUNICIPAL ASSOC. | * | * | * | None | No filings | None | None | None | None | None | None | None |
| | ME. MUNICIPAL ASSOC. GROUP TTL | 886 | 829 | 94% | 249 | 229 | 92% | 250 | 234 | 94% | 191 | 181 | 95% |
| CA250 | ME. SCHOOL MGMT. ASSOC. | 342 | 322 | 94% | 96 | 93 | 97% | 96 | 95 | 99% | 46 | 46 | 100% |
| S374 | ME. SCHOOL MGMT. ASSOC. | * | * | * | None | None | None | None | None | None | None | None | None |
| | ME. SCHOOL MGMT. ASSOC. GROUP TTL | 342 | 322 | 94% | 96 | 93 | 97% | 96 | 95 | 99% | 46 | 46 | 100% |
| CA240 | MASSAMONT INS. AGENCY GROUP TTL | 3 | 2 | 67% | 4 | 3 | 75% | 4 | 2 | 50% | 1 | 1 | 100% |
| CA255 | MEADOWBROOK INS. | 13 | 5 | 38% | 6 | 4 | 67% | 6 | 4 | 67% | None | None | None |
| 31771 | SAVERS P & C | * | * | * | * | * | * | * | * | * | * | * | * |
| 24562 | STAR INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12777 | UNITED STATES FIRE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | MEADOWBROOK GROUP TTL | 13 | 5 | 38% | 6 | 4 | 67% | 6 | 4 | 67% | None | None | None |
| CA264 | MITSUJI SUMITOMO INS. CO. OF AMERICA | 1 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| 19089 | MITSUJI SUMITOMO INS. CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| | MITSUJI SUMITOMO INS. CO. OF AMER. GROUP TTL | 1 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| CA265 | NGM INS. | 11 | 3 | 27% | 9 | 6 | 67% | 9 | 6 | 67% | 9 | 6 | 67% |
| 16322 | NGM INS. | * | * | * | * | * | * | * | * | * | * | * | * |
| | NGM GROUP TTL | 11 | 3 | 27% | 9 | 6 | 67% | 9 | 6 | 67% | 9 | 6 | 67% |
| 11509 | OLD REPUBLIC INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | OLD REPUBLIC INS. CO. TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA038 | BERKLEY ADMIN. OF CT., INC. | 20 | 8 | 40% | 11 | 6 | 55% | 11 | 4 | 36% | 2 | 2 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 4 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | 2 | 0 | 0% |
| CA160 | ESIS | 12 | 6 | 50% | 6 | 6 | 100% | 6 | 5 | 83% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 10 | 9 | 90% | 3 | 2 | 67% | 3 | 1 | 33% | 2 | 2 | 100% |
| CA295 | RYDER | 1 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 61 | 52 | 85% | 23 | 22 | 96% | 23 | 20 | 87% | 23 | 17 | 74% |
| CA315 | SPECIALTY RISK SVCS. | 2 | 2 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | OLD REPUBLIC TPA Administered Claims TTL | 110 | 77 | 70% | 45 | 37 | 82% | 45 | 31 | 69% | 29 | 21 | 72% |
| | OLD REPUBLIC INS. GROUP TTL | 110 | 77 | 70% | 45 | 37 | 82% | 45 | 31 | 69% | 29 | 21 | 72% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA270 | ONEBEACON INS. CO. | 18 | 12 | 67% | 4 | 3 | 75% | 4 | 2 | 50% | 2 | 1 | 50% |
| CA281 | ONEBEACON INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 12300 | EMPLOYERS FIRE INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 10359 | ONEBEACON INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14540 | ONEBEACON AMERICA INS. CO. | * | * | * | 3 | 3 | 100% | 3 | 3 | 100% | None | None | None |
| 36501 | YORK INS. CO. OF ME. | * | * | * | * | * | * | * | * | * | * | * | * |
| | ONEBEACON INS. GROUP TTL | 18 | 12 | 67% | 7 | 6 | 86% | 7 | 5 | 71% | 2 | 1 | 50% |
| CA274 | PATRIOT INS. CO. GROUP TTL | 21 | 20 | 95% | 5 | 4 | 80% | 6 | 6 | 100% | 2 | 2 | 100% |
| CA275 | PEERLESS INS. CO. | 206 | 106 | 51% | 71 | 41 | 58% | 72 | 41 | 57% | 24 | 16 | 67% |
| 10650 | EXCELSIOR INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14184 | NETHERLANDS INS. CO., | * | * | * | * | * | * | * | * | * | * | * | * |
| 11355 | PEERLESS INS. CO. | * | * | * | None | None | None | None | None | None | 1 | 1 | 100% |
| | PEERLESS INS. GROUP TTL | 206 | 106 | 51% | 71 | 41 | 58% | 72 | 41 | 57% | 25 | 17 | 68% |
| 21172 | PRAETORIAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | PRAETORIAN INS. CO. TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA240 | MASSAMONT INS. AGENCY | 2 | 2 | 100% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| | PRAETORIAN TPA Administered Claims TTL | 2 | 2 | 100% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| | PRAETORIAN INS. CO. GROUP TTL | 2 | 2 | 100% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| CA277 | PROTECTIVE INS. CO. GROUP TTL | 2 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| CA263 | MLU, INC. | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| 16152 | PUBLIC SERVICE MUTUAL GROUP TTL | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| CA280 | RISK ENTERPRISE MGMT. GROUP TTL | 4 | 3 | 75% | 4 | 3 | 75% | 4 | 2 | 50% | None | None | None |
| CA285 | ROMAN CATHOLIC DIOCESE | 26 | 18 | 69% | 5 | 4 | 80% | 5 | 4 | 80% | 8 | 6 | 75% |
| S734 | ROMAN CATHOLIC DIOCESE | * | * | * | * | * | * | * | * | * | * | * | * |
| | ROMAN CATHOLIC DIOCESE GROUP TTL | 26 | 18 | 69% | 5 | 4 | 80% | 5 | 4 | 80% | 8 | 6 | 75% |
| CA295 | RYDER GROUP TTL | 1 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | 2 | 0 | 0% |
| 16349 | SAFETY NATIONAL CO. GROUP TTL | 2 | 2 | 100% | * | * | * | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MGMT. | 458 | 367 | 80% | 204 | 179 | 88% | 207 | 178 | 86% | 112 | 83 | 74% |
| CA150 | ELECTRIC INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| S716 | GREAT NORTHERN | * | * | * | None | None | None | None | None | None | None | None | None |
| CA266 | NEWPAGE CORP. | 5 | 4 | 80% | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 0 | 0% |
| 12629 | ELECTRIC INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | SEDGWICK CLAIMS MGMT. GROUP TTL | 463 | 371 | 80% | 205 | 180 | 88% | 208 | 179 | 86% | 113 | 83 | 73% |

* = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|---------|--|--------------|-----------------|------------|----------|-------------|------------|----------|-------------|------------|----------|-------------|-------------|
| CA318 | SELECTIVE INS. GROUP, INC. | 16 | 14 | 88% | * | * | * | * | * | * | * | * | * |
| 11867 | SELECTIVE INS. CO. OF NEW YORK | * | * | * | * | * | * | * | * | * | * | * | * |
| 15741 | SELECTIVE INS. CO. OF NEW YORK | * | * | * | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| | SELECTIVE INS. CO. GROUP TTL | 16 | 14 | 88% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| CA305 | SENTRY INS. CO. A MUTUAL CO. | 31 | 20 | 65% | 22 | 14 | 64% | 22 | 10 | 45% | 2 | 1 | 50% |
| 15571 | SENTRY INS. CO. A MUTUAL CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13668 | SENTRY SELECT INS. CO. | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | SENTRY GROUP TTL | 31 | 20 | 65% | 23 | 15 | 65% | 23 | 11 | 48% | 2 | 1 | 50% |
| 19321 | SOMPO JAPAN INS. CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| | SOMPO JAPAN INS. CO. OF AMERICA GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA040 | BROADSPIRE SVCS., INC. | * | * | * | * | * | * | * | * | * | * | * | * |
| | SOMPO TPA Administered Claims TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| | SOMPO GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA310 | SPECIALTY RISK SVCS. | * | * | * | 38 | 35 | 92% | 38 | 35 | 92% | 32 | 30 | 94% |
| CA315 | SPECIALTY RISK SVCS. | 194 | 179 | 92% | 22 | 17 | 77% | 22 | 16 | 73% | 4 | 4 | 100% |
| | SPECIALTY RISK SVCS. GROUP TTL | 194 | 179 | 92% | 60 | 52 | 87% | 60 | 51 | 85% | 36 | 34 | 94% |
| CA307 | STATE OF ME. WORKERS' COMPENSATION DIV. | 858 | 813 | 95% | 35 | 29 | 83% | 188 | 177 | 94% | 119 | 117 | 98% |
| S369 | STATE OF ME. | * | * | * | None | None | None | 2 | 2 | 100% | None | None | None |
| | STATE OF ME. WC TRUST GROUP TTL | 858 | 813 | 95% | 35 | 29 | 83% | 190 | 179 | 94% | 119 | 117 | 98% |
| CA320 | SYNERNET | 564 | 533 | 95% | 106 | 98 | 92% | 144 | 126 | 88% | 118 | 112 | 95% |
| S0025 | ME. HEALTH WORKERS COMPENSATION GROUP | * | * | * | None | None | None | None | None | None | None | None | None |
| | SYNERNET GROUP TTL | 564 | 533 | 95% | 106 | 98 | 92% | 144 | 126 | 88% | 118 | 112 | 95% |
| CA168 | THE FRANK GATES SERVICE CO. GROUP TTL | 4 | 2 | 50% | 3 | 0 | 0% | 3 | 0 | 0% | None | None | None |
| CA350 | TRAVELERS INS. CO. | 246 | 176 | 72% | 2 | 1 | 50% | 2 | 1 | 50% | 4 | 4 | 100% |
| CA15245 | STANDARD FIRE INS. | * | * | * | 7 | 7 | 100% | 1 | 1 | 100% | 3 | 1 | 33% |
| CA072 | CHARTER OAK FIRE INS. CO. | * | * | * | 1 | 1 | 100% | 7 | 7 | 100% | 1 | 1 | 100% |
| CA348 | TRAVELERS CASUALTY INS. CO. OF AMERICA | * | * | * | None | None | None | None | None | None | None | None | None |
| CA13579 | TRAVELERS P & C CO. OF AMERICA | * | * | * | 6 | 6 | 100% | 6 | 6 | 100% | 2 | 2 | 100% |
| 15318 | CHARTER OAK FIRE INS. CO. | * | * | * | 63 | 56 | 89% | 63 | 58 | 92% | 65 | 57 | 88% |
| 22640 | FARMINGTON CASUALTY CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 10227 | FIDELITY & GUARANTY CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 12610 | PHOENIX INS. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13706 | ST PAUL FIRE & MARINE INS. | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| 11223 | TRAVELERS CASUALTY & SURETY CO. | * | * | * | 4 | 3 | 75% | 4 | 4 | 100% | 7 | 5 | 71% |
| 12432 | TRAVELERS CASUALTY INS. CO. OF AMERICA | * | * | * | 2 | 2 | 100% | 2 | 2 | 100% | 1 | 1 | 100% |
| 29815 | TRAVELERS COMMERCIAL CASUALTY | * | * | * | None | None | None | None | None | None | None | None | None |
| 13439 | TRAVELERS INDEMNITY CO. OF AMERICA | * | * | * | None | None | None | None | None | None | 2 | 2 | 100% |
| | TRAVELERS INS. GROUP TTL | 246 | 176 | 72% | 86 | 77 | 90% | 86 | 80 | 93% | 85 | 73 | 86% |

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA040 | BROADSPIRE SVCS., INC. | 22 | 21 | 95% | 13 | 10 | 77% | 13 | 11 | 85% | None | None | None |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 5 | 3 | 60% | 2 | 1 | 50% | 2 | 2 | 100% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 15 | 12 | 80% | 3 | 3 | 100% | 3 | 3 | 100% | 5 | 4 | 80% |
| CA204 | HELMAN MGMT. SVCS. | 6 | 5 | 83% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% |
| CA240 | MASSAMONT INS. AGENCY | 1 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 11 | 11 | 100% | 3 | 2 | 67% | 3 | 2 | 67% | 3 | 3 | 100% |
| CA168 | THE FRANK GATES SERVICE CO. | 4 | 2 | 50% | 3 | 0 | 0% | 3 | 0 | 0% | None | None | None |
| | TRAVELERS TPA Administered Claims TTL | 64 | 54 | 84% | 26 | 17 | 65% | 26 | 18 | 69% | 9 | 7 | 78% |
| | TRAVELERS GROUP TTL | 310 | 230 | 74% | 112 | 94 | 84% | 112 | 98 | 88% | 94 | 80 | 85% |
| CA360 | UNDERWRITERS SAFETY & CLAIMS GROUP TTL | 10 | 4 | 40% | 4 | 3 | 75% | 5 | 3 | 60% | 1 | 0 | 0% |
| 15717 | UTICA MUTUAL INS. CO. GROUP TTL | 2 | 0 | 0% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA115 | CONTINENTAL INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 19879 | VIRGINIA SURETY CO., INC. | * | * | * | * | * | * | * | * | * | * | * | * |
| | VIRGINIA SURETY CO., INC. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| 27944 | XL SPECIALTY INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 4 | 2 | 50% | 3 | 3 | 100% | 3 | 3 | 100% | 1 | 0 | 0% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 18 | 15 | 83% | None | None | None | 9 | 7 | 78% | 2 | 2 | 100% |
| CA300 | SEDGWICK CLAIMS MGMT. | 3 | 3 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 5 | 4 | 100% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| | XL TPA Administered Claims TTL | 30 | 24 | 80% | 6 | 6 | 100% | 15 | 13 | 87% | 3 | 2 | 67% |
| | XL SPECIALTY INS. CO. GROUP TTL | 30 | 24 | 80% | 6 | 6 | 100% | 15 | 13 | 87% | 3 | 2 | 67% |
| CA400 | ZURICH AMERICAN INS. CO. | 65 | 50 | 77% | 15 | 15 | 100% | 16 | 15 | 94% | 12 | 8 | 67% |
| CA378 | UNIVERSAL UNDERWRITERS INS. CO. | 7 | 3 | 43% | * | * | * | * | * | * | * | * | * |
| 11452 | AMERICAN GUARANTY & LIABILITY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 17965 | AMERICAN ZURICH INS. CO. | * | * | * | 7 | 6 | 86% | 7 | 7 | 100% | 2 | 1 | 50% |
| 12173 | ASSURANCE CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| 12963 | ME. BONDING & CASUALTY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10545 | MARYLAND CASUALTY CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13765 | NORTHERN INS. CO. OF NY | * | * | * | * | * | * | * | * | * | * | * | * |
| 12297 | UNIVERSAL UNDERWRITERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10863 | ZURICH AMERICAN INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| CA060 | ZURICH INS. GROUP TTL | 72 | 53 | 74% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 2 | 2 | 100% | 22 | 21 | 95% | 23 | 22 | 96% | 15 | 9 | 60% |
| CA080 | CHESTERFIELD SVCS. | 9 | 6 | 67% | None | None | None | None | None | None | None | None | None |
| CA160 | ESIS, INC. | 8 | 6 | 75% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA180 | GAB ROBINS | 2 | 2 | 100% | 5 | 5 | 100% | 5 | 5 | 100% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 46 | 41 | 89% | None | None | None | None | None | None | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 55 | 44 | 80% | 16 | 15 | 94% | 16 | 15 | 94% | 3 | 3 | 100% |
| CA315 | SPECIALTY RISK SVCS. | 25 | 24 | 96% | 21 | 19 | 90% | 21 | 16 | 76% | 19 | 13 | 68% |
| | ZURICH TPA Administered Claims TTL | 147 | 125 | 85% | 10 | 9 | 90% | 10 | 9 | 90% | 3 | 3 | 100% |
| | ZURICH GROUP TTL | 219 | 178 | 81% | 54 | 50 | 93% | 54 | 46 | 85% | 25 | 19 | 76% |
| | | | | | 76 | 71 | 93% | 77 | 68 | 88% | 40 | 28 | 70% |

* = No activity this period

2008 INSURER COMPLIANCE - Insurer Level Compliance Percents

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|--|-------|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| <p>Key: LT FROI: Lost Time First Reports of Injury Pays: Initial Indemnity Payments MOP: Initial Memorandum of Payment NOC: Initial Indemnity Notice of Controversy</p> | | | | | | | | | | | | | |

2008 INSURER COMPLIANCE - In-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|-------------|----------|-------------|-------------|----------|-------------|-------------|----------|-------------|-------------|
| CA010 | ACADIA INS. CO. | 351 | 306 | 87% | 123 | 115 | 93% | 123 | 117 | 95% | 52 | 50 | 96% |
| 33391 | ACADIA INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| | ACADIA INS. GROUP TTL | 351 | 306 | 87% | 123 | 115 | 93% | 123 | 117 | 95% | 52 | 50 | 96% |
| 16640 | ARROW MUTUAL LIABILITY INS. CO. GROUP TTL | 2 | 2 | 100% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA290 | ARROWPOINT CAPITAL CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA240 | NOVAPRO RISK SOLUTIONS | * | * | * | None | None | None | None | None | None | None | None | None |
| 11762 | CT. INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10731 | FIRE & CASUALTY INS. CO. OF CT. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10391 | GLOBE INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13684 | ARROWPOINT CAPITAL CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10723 | ARROWPOINT CAPITAL CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13986 | SAFEGUARD INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12572 | SECURITY INS. OF HARTFORD | * | * | * | * | * | * | * | * | * | * | * | * |
| | ARROWPOINT CAPITAL CORP. GROUP TTL | * | * | * | None | None | None | None | None | None | None | None | None |
| CA033 | BANGOR, CITY OF | 30 | 30 | 100% | None | None | None | 13 | 13 | 100% | 1 | 1 | 100% |
| S705 | BANGOR, CITY OF | * | * | * | * | * | * | * | * | * | * | * | * |
| | BANGOR, CITY OF GROUP TTL | 30 | 30 | 100% | 13 | 13 | 100% | 13 | 13 | 100% | 1 | 1 | 100% |
| CA036 | BATH IRON WORKS | 529 | 527 | 100% | 52 | 51 | 98% | 52 | 52 | 100% | 61 | 51 | 84% |
| S347 | BATH IRON WORKS | * | * | * | 8 | 7 | 88% | 8 | 7 | 88% | 3 | 3 | 100% |
| | BATH IRON WORKS GROUP TTL | 529 | 527 | 100% | 60 | 58 | 97% | 60 | 59 | 98% | 64 | 54 | 84% |
| CA038 | BERKLEY ADMIN. OF CT., INC. GROUP TTL | 20 | 8 | 40% | 11 | 6 | 55% | 11 | 4 | 36% | 2 | 2 | 100% |
| CA040 | BROADSPIRE SVCS., INC. GROUP TTL | 99 | 83 | 84% | 36 | 27 | 75% | 37 | 31 | 84% | 14 | 13 | 93% |
| CA070 | CANNON COCHRAN MGMT. SVCS. GROUP TTL | 470 | 447 | 95% | 116 | 107 | 92% | 117 | 104 | 89% | 105 | 99 | 94% |
| CA085 | CIANBRO CORP. | 12 | 8 | 67% | None | None | None | None | None | None | 8 | 8 | 100% |
| S344 | CIANBRO CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CIANBRO CORP. GROUP TTL | 12 | 8 | 67% | None | None | None | None | None | None | 8 | 8 | 100% |
| CA120 | CRAWFORD & CO. INS. GROUP TTL | 14 | 13 | 93% | 2 | 2 | 100% | 2 | 1 | 50% | 4 | 4 | 100% |
| CA201 | HANNAFORD BROTHERS | 375 | 329 | 88% | 53 | 47 | 89% | 61 | 57 | 93% | 65 | 64 | 98% |
| S381 | HANNAFORD BROTHERS | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | HANNAFORD BROTHERS GROUP TTL | 375 | 329 | 88% | 54 | 48 | 89% | 62 | 58 | 94% | 65 | 64 | 98% |
| CA202 | HANOVER INS. CO. | 90 | 67 | 74% | 22 | 21 | 95% | 27 | 26 | 96% | 16 | 12 | 75% |
| 11002 | CITIZENS INS. CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| 13633 | HANOVER INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10006 | MASSACHUSETTS BAY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | HANOVER INS. GROUP TTL | 90 | 67 | 74% | 22 | 21 | 95% | 27 | 26 | 96% | 16 | 12 | 75% |
| CA001 | HRH CLAIMS MGMT. GROUP TTL | 960 | 897 | 93% | 201 | 184 | 92% | 214 | 199 | 93% | 229 | 223 | 97% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - In-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA220 | ME. AUTOMOBILE DEALERS | 135 | 116 | 86% | 54 | 49 | 91% | 54 | 52 | 96% | 13 | 12 | 92% |
| S803 | ME. AUTOMOBILE DEALERS | * | * | * | None | None | None | None | None | None | None | None | None |
| | ME. AUTOMOBILE DEALERS GROUP TTL | 135 | 116 | 86% | 54 | 49 | 91% | 54 | 52 | 96% | 13 | 12 | 92% |
| CA260 | ME. EMPLOYERS' MUTUAL INS. CO. | 4178 | 3812 | 91% | 1186 | 1098 | 93% | 1304 | 1204 | 92% | 837 | 788 | 94% |
| 30449 | ME. EMPLOYERS' MUTUAL INS. CO. | None | None | None | 1 | 0 | 0% | 1 | 0 | 0% | 2 | 0 | 0% |
| | ME. EMPLOYERS' MUTUAL INS. CO. GROUP TTL | 4178 | 3812 | 91% | 1187 | 1098 | 93% | 1305 | 1204 | 92% | 839 | 788 | 94% |
| CA234 | ME. HEALTH CARE ASSOC. | 282 | 246 | 87% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| S387 | ME. HEALTH CARE ASSOC. | * | * | * | 39 | 37 | 95% | 40 | 37 | 93% | 68 | 65 | 96% |
| | ME. HEALTH CARE ASSOC. GROUP TTL | 282 | 246 | 87% | 40 | 38 | 95% | 41 | 38 | 93% | 68 | 65 | 96% |
| CA230 | MIMTA WORKERS' COMPENSATION TRUST | 208 | 201 | 97% | 68 | 60 | 88% | 68 | 64 | 94% | 58 | 54 | 93% |
| S385 | ME. MOTOR TRANSPORT ASSOC. | * | * | * | None | None | None | None | None | None | 1 | 1 | 100% |
| | ME. MOTOR TRANSPORT ASSOC. GROUP TTL | 208 | 201 | 97% | 68 | 60 | 88% | 68 | 64 | 94% | 59 | 55 | 93% |
| CA225 | ME. MUNICIPAL ASSOC. | 886 | 829 | 94% | 249 | 229 | 92% | 250 | 234 | 94% | 191 | 181 | 95% |
| S801 | ME. MUNICIPAL ASSOC. | * | * | * | None | No filings | None | None | None | None | None | None | None |
| | ME. MUNICIPAL ASSOC. GROUP TTL | 886 | 829 | 94% | 249 | 229 | 92% | 250 | 234 | 94% | 191 | 181 | 95% |
| CA250 | ME. SCHOOL MGMT. ASSOC. | 342 | 322 | 94% | 96 | 93 | 97% | 96 | 95 | 99% | 46 | 46 | 100% |
| S374 | ME. SCHOOL MGMT. ASSOC. | * | * | * | None | None | None | None | None | None | None | None | None |
| | ME. SCHOOL MGMT. ASSOC. GROUP TTL | 342 | 322 | 94% | 96 | 93 | 97% | 96 | 95 | 99% | 46 | 46 | 100% |
| CA270 | ONEBEACON INS. CO. | 18 | 12 | 67% | 4 | 3 | 75% | 4 | 2 | 50% | 2 | 1 | 50% |
| CA281 | ONEBEACON INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 12300 | EMPLOYERS FIRE INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 10359 | ONEBEACON INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14540 | ONEBEACON AMERICA INS. CO. | * | * | * | 3 | 3 | 100% | 3 | 3 | 100% | None | None | None |
| 36501 | YORK INS. CO. OF ME. | * | * | * | * | * | * | * | * | * | * | * | * |
| | ONEBEACON INS. GROUP TTL | 18 | 12 | 67% | 7 | 6 | 86% | 7 | 5 | 71% | 2 | 1 | 50% |
| CA274 | PATRIOT INS. CO. GROUP TTL | 21 | 20 | 95% | 5 | 4 | 80% | 6 | 6 | 100% | 2 | 2 | 100% |
| CA263 | MLU, INC. | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| 16152 | PUBLIC SERVICE MUTUAL INS. CO. GROUP TTL | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| CA285 | ROMAN CATHOLIC DIOCESE | 26 | 18 | 69% | 5 | 4 | 80% | 5 | 4 | 80% | 8 | 6 | 75% |
| S734 | ROMAN CATHOLIC DIOCESE | * | * | * | * | * | * | * | * | * | * | * | * |
| | ROMAN CATHOLIC DIOCESE GROUP TTL | 26 | 18 | 69% | 5 | 4 | 80% | 5 | 4 | 80% | 8 | 6 | 75% |
| CA300 | SEDGWICK CLAIMS MGMT. | 458 | 367 | 80% | 204 | 179 | 88% | 207 | 178 | 86% | 112 | 83 | 74% |
| CA150 | ELECTRIC INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| S716 | GREAT NORTHERN | * | * | * | None | None | None | None | None | None | None | None | None |
| CA266 | NEWPAGE CORP. | 5 | 4 | 80% | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 0 | 0% |
| 12629 | ELECTRIC INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | SEDGWICK CLAIMS MGMT. GROUP TTL | 463 | 371 | 80% | 205 | 180 | 88% | 208 | 179 | 86% | 113 | 83 | 73% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - In-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|------------|----------|-------------|------------|----------|-------------|------------|----------|-------------|------------|
| CA307 | STATE OF ME. WORKERS' COMPENSATION DIV. | 858 | 813 | 95% | 35 | 29 | 83% | 188 | 177 | 94% | 119 | 117 | 98% |
| S369 | STATE OF ME. | * | * | * | None | None | None | 2 | 2 | 100% | None | None | None |
| | STATE OF ME. GROUP TTL | 858 | 813 | 95% | 35 | 29 | 83% | 190 | 179 | 94% | 119 | 117 | 98% |
| CA320 | SYNERNET | 564 | 533 | 95% | 106 | 98 | 92% | 144 | 126 | 88% | 118 | 112 | 95% |
| S0025 | ME.HEALTH WORKERS COMPENSATION GROUP | * | * | * | None | None | None | None | None | None | None | None | None |
| | SYNERNET GROUP TTL | 564 | 533 | 95% | 106 | 98 | 92% | 144 | 126 | 88% | 118 | 112 | 95% |

Key:
 LT FROI: Lost Time First Reports of Injury
 Pays: Initial Indemnity Payments
 MOP: Initial Memorandum of Payment
 NOC: Initial Indemnity Notice of Controversy

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| 12254 | ACE P & C | * | * | * | * | * | * | * | * | * | * | * | * |
| 15431 | ACE FIRE UNDERWRITERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 25437 | INDEMNITY INS. OF N.A. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14486 | INS. CO. OF N.A. | * | * | * | * | * | * | * | * | * | * | * | * |
| 33790 | MOUNTAIN VALLEY INDEMNITY CO. | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| 10677 | PACIFIC EMPLOYERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA040 | BROADSPIRE SVCS., INC. | 19 | 17 | 89% | 7 | 6 | 86% | 7 | 6 | 86% | 1 | 1 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 3 | 2 | 67% | 3 | 3 | 100% | None | None | None | 3 | 3 | 100% |
| CA070 | CANNON COCHRAN MGMT. SVCS. | 15 | 14 | 93% | 3 | 2 | 67% | 3 | 1 | 33% | 3 | 3 | 100% |
| CA110 | CONSTITUTION STATE SVCS. CO. | 14 | 13 | 93% | 7 | 7 | 100% | 7 | 7 | 100% | 4 | 4 | 100% |
| CA160 | ESIS, INC. | 316 | 254 | 80% | 124 | 90 | 73% | 127 | 98 | 77% | 30 | 25 | 83% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 53 | 45 | 85% | 21 | 20 | 95% | 22 | 21 | 95% | 11 | 10 | 91% |
| CA204 | HELMSMAN MGMT. SVCS. | 7 | 5 | 71% | 3 | 3 | 100% | 3 | 3 | 100% | None | None | None |
| CA212 | MAC RISK | 5 | 1 | 20% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 0 | 0% |
| CA280 | RISK ENTERPRISES MGMT. | 4 | 3 | 75% | 4 | 3 | 75% | 4 | 2 | 50% | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 55 | 38 | 69% | 25 | 13 | 52% | 26 | 14 | 54% | 13 | 13 | 100% |
| CA315 | SPECIALTY RISK SVCS. | 21 | 19 | 90% | 7 | 6 | 86% | 7 | 6 | 86% | 7 | 7 | 100% |
| CA360 | UNDERWRITERS SAFETY & CLAIMS | 2 | 1 | 50% | None | None | None | None | None | None | None | None | None |
| | ACE TPA Administered Claims TTL | 514 | 412 | 80% | 206 | 153 | 74% | 208 | 158 | 76% | 73 | 66 | 90% |
| | ACE GROUP TTL | 515 | 413 | 80% | 208 | 154 | 74% | 210 | 160 | 76% | 73 | 66 | 90% |
| CA015 | AIG CLAIMS SVCS., INC. | 134 | 102 | 76% | 42 | 35 | 83% | 43 | 38 | 88% | 33 | 31 | 94% |
| 14354 | AIU INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13781 | AMERICAN HOME ASSURANCE CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 15172 | COMMERCE & INDUSTRY INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13102 | GRANITE STATE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 13889 | INS. CO. OF THE STATE OF PA | * | * | * | * | * | * | * | * | * | * | * | * |
| 13072 | NATIONAL UNION FIRE INS. CO. OF PITTSBURGH | * | * | * | * | * | * | * | * | * | * | * | * |
| 13080 | NEW HAMPSHIRE INS. CO. | * | * | * | 3 | 3 | 100% | 3 | 2 | 67% | None | None | None |
| S333 | PRATT & WHITNEY | * | * | * | None | None | None | None | None | None | None | None | None |
| CA040 | BROADSPIRE SVCS., INC. | 134 | 102 | 76% | 45 | 38 | 84% | 46 | 40 | 87% | 33 | 31 | 94% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 38 | 29 | 76% | 15 | 11 | 73% | 16 | 14 | 88% | 11 | 11 | 100% |
| CA199 | CLAIMETRICS | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA100 | CLAIMS MGMT., INC. (WAL-MART) | 270 | 252 | 93% | 57 | 55 | 96% | 57 | 55 | 96% | 28 | 27 | 96% |
| CA110 | CONSTITUTION STATE SVCS. | 3 | 1 | 33% | None | None | None | None | None | None | 2 | 2 | 100% |
| CA160 | ESIS, INC. | 49 | 45 | 92% | 8 | 6 | 75% | 8 | 7 | 88% | 14 | 12 | 86% |
| CA165 | F.A. RICHARD | 2 | 0 | 0% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA180 | GAB ROBINS | 6 | 5 | 83% | 4 | 4 | 100% | 4 | 3 | 75% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 65 | 50 | 77% | 16 | 13 | 81% | 17 | 13 | 76% | 7 | 5 | 71% |
| CA300 | SEDGWICK CLAIMS MGMT. | 92 | 68 | 74% | 43 | 39 | 91% | 44 | 40 | 91% | 19 | 10 | 53% |
| CA315 | SPECIALTY RISK SVCS. | 89 | 82 | 92% | 17 | 15 | 88% | 17 | 15 | 88% | 13 | 10 | 77% |
| | AIG TPA Administered Claims TTL | 622 | 535 | 86% | 163 | 146 | 90% | 166 | 149 | 90% | 98 | 79 | 81% |
| | AIG GROUP TTL | 756 | 637 | 84% | 208 | 184 | 88% | 212 | 189 | 89% | 131 | 110 | 84% |

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA018 | AMERICAN INTERSTATE INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| 28355 | ARCH INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 4 | 4 | 100% | 4 | 3 | 75% | 4 | 3 | 75% | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 2 | 0 | 0% | None | None | None | None | None | None | 1 | 0 | 0% |
| CA315 | SPECIALTY RISK SVCS. | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | ARCH TPA Administered Claims TTL | 7 | 5 | 71% | 5 | 4 | 80% | 5 | 4 | 80% | 1 | 0 | 0% |
| | ARCH GROUP TTL | 7 | 5 | 71% | 5 | 4 | 80% | 5 | 4 | 80% | 1 | 0 | 0% |
| CA020 | ARGONAUT INS. CO. | 13 | 3 | 23% | 10 | 5 | 50% | 10 | 1 | 10% | 2 | 1 | 50% |
| CA025 | ARGONAUT GREAT CENTRAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14095 | ARGONAUT INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA040 | BROADSPIRE SVCS., INC. | 13 | 3 | 23% | 10 | 5 | 50% | 10 | 1 | 10% | 2 | 1 | 50% |
| CA240 | MASSAMONT INS. AGENCY | 2 | 2 | 100% | None | None | None | * | * | * | * | * | * |
| | ARGONAUT TPA Administered Claims TTL | 2 | 2 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | ARGONAUT GROUP TTL | 15 | 5 | 33% | 11 | 6 | 55% | 11 | 2 | 18% | 2 | 1 | 50% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 119 | 93 | 78% | 48 | 42 | 88% | 55 | 46 | 84% | 24 | 18 | 75% |
| 41068 | ALEA N.A.N INS. GROUP | * | * | * | * | * | * | * | * | * | * | * | * |
| 16349 | SAFETY NATIONAL INS. CO | * | * | * | * | * | * | * | * | * | * | * | * |
| | CAMBRIDGE INTEGRATED SVCS. GROUP TTL | 119 | 93 | 78% | 48 | 42 | 88% | 55 | 46 | 84% | 24 | 18 | 75% |
| CA080 | CHESTERFIELD SVCS. GROUP TTL | 9 | 6 | 67% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA090 | CHUBB & SON, INC. | 7 | 1 | 14% | 3 | 3 | 100% | 3 | 3 | 100% | 3 | 0 | 0% |
| CA082 | CHUBB SVCS. CORP. | * | * | * | None | None | None | None | None | None | 1 | 1 | 100% |
| 21512 | CHUBB INDEMNITY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12890 | FEDERAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10685 | PACIFIC INDEMNITY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10693 | VIGILANT INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | CHUBB INS. GROUP TTL | 7 | 1 | 14% | 3 | 3 | 100% | 3 | 3 | 100% | 4 | 1 | 25% |
| CA084 | CHURCH MUTUAL INS. CO. | 5 | 1 | 20% | 2 | 2 | 100% | 2 | 0 | 0% | None | None | None |
| 16853 | CHURCH MUTUAL INS. CO. | 5 | 1 | 20% | * | * | * | * | * | * | * | * | * |
| | CHURCH MUTUAL INS. CO. GROUP TTL | 5 | 1 | 20% | 2 | 2 | 100% | 2 | 0 | 0% | None | None | None |
| CA199 | CLAIMETRICS GROUP TTL | 7 | 2 | 29% | None | None | None | None | None | None | 4 | 2 | 50% |
| CA100 | CLAIMS MGMT., INC. (WAL-MART) GROUP TTL | 270 | 252 | 93% | 57 | 55 | 96% | 57 | 55 | 96% | 28 | 27 | 96% |
| 20532 | CLARENDON NATIONAL INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |

* = No activity this period

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|-----------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA050 | CONTINENTAL CASUALTY CO. | 53 | 43 | 81% | 22 | 22 | 100% | 24 | 23 | 96% | 4 | 4 | 100% |
| 10030 | AMERICAN CASUALTY CO. OF READING, PA | * | * | * | * | * | * | * | * | * | * | * | * |
| 12386 | CNA CASUALTY OF CALIFORNIA | * | * | * | * | * | * | * | * | * | * | * | * |
| 10243 | CONTINENTAL CASUALTY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 15113 | CONTINENTAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12238 | NATIONAL FIRE INS. CO. OF HARTFORD, CT | * | * | * | * | * | * | * | * | * | * | * | * |
| 12688 | TRANSCONTINENTAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12408 | TRANSPORTATION INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 15032 | VALLEY FORGE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA060 | CNA INS. GROUP TTL | 53 | 43 | 81% | 22 | 22 | 100% | 24 | 23 | 96% | 4 | 4 | 100% |
| CA117 | CAMBRIDGE INTEGRATED SVCS. | 2 | 1 | 50% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA120 | COTTINGHAM & BUTLER | 2 | 0 | 0% | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| CA180 | CRAWFORD & CO. | 8 | 7 | 88% | None | None | None | 2 | 1 | 50% | None | None | None |
| CA190 | GAB ROBINS | 3 | 3 | 100% | None | None | None | None | None | None | 1 | 0 | 0% |
| | GALLAGHER BASSETT SVCS., INC. | 23 | 18 | 78% | 7 | 6 | 86% | 7 | 7 | 100% | 3 | 3 | 100% |
| | CNA TPA Administered Claims TTL | 38 | 29 | 76% | 10 | 8 | 80% | 12 | 9 | 75% | 4 | 3 | 75% |
| | CNA GROUP TTL | 91 | 72 | 79% | 32 | 30 | 94% | 36 | 32 | 89% | 8 | 7 | 88% |
| CA110 | CONSTITUTION STATE SVCS. CO. GROUP TTL | 19 | 16 | 84% | 7 | 7 | 100% | 7 | 7 | 100% | 6 | 6 | 100% |
| CA117 | COTTINGHAM & BUTLER TTL | 2 | 0 | 0% | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| CA375 | UNITED STATES FIRE INS. CO. | 4 | 3 | 75% | None | None | None | None | None | None | 1 | 0 | 0% |
| 22322 | CRUM & FORSTER INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14508 | NORTH RIVER INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 29084 | UNITED STATES FIRE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| CA040 | CRUM & FORSTER INS. GROUP TTL | 4 | 3 | 75% | None | None | None | None | None | None | 1 | 0 | 0% |
| | BROADSPIRE SVCS., INC. | 6 | 5 | 83% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% |
| | CRUM TPA Administered Claims TTL | 6 | 5 | 83% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% |
| | CRUM GROUP TTL | 10 | 8 | 80% | None | None | None | 1 | 0 | 0% | 2 | 1 | 50% |
| CA160 | ESIS, INC. GROUP TTL | 406 | 328 | 81% | 147 | 110 | 75% | 151 | 120 | 79% | 50 | 42 | 84% |
| CA165 | F.A. RICHARD GROUP TTL | 4 | 0 | 0% | 3 | 3 | 100% | 3 | 1 | 33% | None | None | None |
| 16446 | FEDERATED MUTUAL INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA170 | FIREMANS FUND AMERICAN INS. CO. | 5 | 3 | 60% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% |
| 10022 | AMERICAN AUTOMOBILE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12289 | AMERICAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12416 | FIREMANS FUND INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12866 | NATIONAL SURETY CORP. | * | * | * | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| | FIREMANS FUND INS. GROUP TTL | 5 | 3 | 60% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 1 | 100% |

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|------------|-----------|-------------|-------------|-----------|-------------|-------------|-------------|-------------|-------------|
| CA175 | FUTURE COMP | 246 | 228 | 93% | 53 | 50 | 94% | 53 | 47 | 89% | 22 | 20 | 91% |
| CA316 | T.D. BANKNORTH INS. AGENCY | * | * | * | 29 | 26 | 90% | 32 | 27 | 84% | 11 | 10 | 91% |
| S388 | ME. MERCHANTS WC TRUST FUND | * | * | * | None | None | None | None | None | None | None | None | None |
| | FUTURE COMP GROUP TTL | 246 | 228 | 93% | 82 | 76 | 93% | 85 | 74 | 87% | 33 | 30 | 91% |
| CA180 | GAB ROBINS GROUP TTL | 11 | 10 | 91% | 4 | 4 | 100% | 4 | 3 | 75% | 1 | 0 | 0% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 264 | 222 | 84% | 89 | 76 | 85% | 92 | 77 | 84% | 42 | 37 | 88% |
| 20737 | MANUFACTURERS ALLIANCE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 24147 | N.A.N SPECIALTY INS. | * | * | * | * | * | * | * | * | * | * | * | * |
| 11916 | PENNSYLVANIA MFG's ASSOC. INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 21288 | PENNSYLVANIA MFG's INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | GALLAGHER BASSETT SVCS., INC. GROUP TTL | 264 | 222 | 84% | 89 | 76 | 85% | 92 | 77 | 84% | 42 | 37 | 88% |
| 14028 | GREAT AMERICAN ALLIANCE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14176 | GREAT AMERICAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | GREAT AMERICAN INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA205 | GUARD INS. GROUP | 129 | 106 | 82% | 13 | 12 | 92% | 14 | 14 | 100% | 7 | 3 | 43% |
| CA019 | AMGUARD INS. CO. | * | * | * | 12 | 9 | 75% | 12 | 10 | 83% | 6 | 5 | 83% |
| CA140 | EASTGUARD INS. CO. | * | * | * | 3 | 2 | 67% | 4 | 3 | 75% | None | None | None |
| 25844 | NORGUARD INS. CO. | * | * | * | 8 | 8 | 100% | 8 | 7 | 88% | 1 | 0 | 0% |
| 21873 | AMGUARD INS. CO. | * | * | * | 3 | 2 | 67% | 3 | 2 | 67% | 1 | 1 | 100% |
| 33936 | EASTGUARD INS. CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 25844 | NORGUARD INS. CO. | * | * | * | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| | GUARD INS. GROUP TTL | 129 | 106 | 82% | 41 | 35 | 85% | 43 | 38 | 88% | 15 | 9 | 60% |
| CA198 | HARLEYSVILLE WORCESTER INS. CO. | 1 | 0 | 0% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| 16926 | HARLEYSVILLE MUTUAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | HARLEYSVILLE WORCESTER INS. CO. GROUP TTL | 1 | 0 | 0% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| CA203 | HARTFORD ACCIDENT & INDEMNITY CO. | 247 | 202 | 82% | 64 | 52 | 81% | 65 | 49 | 75% | 44 | 41 | 93% |
| 14397 | HARTFORD CASUALTY INS. CO. | * | * | * | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| 13269 | HARTFORD FIRE INS. CO. | * | * | * | None | None | None | None | None | None | 1 | 0 | 0% |
| 20605 | HARTFORD INS. CO. OF THE MIDWEST | * | * | * | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| 10456 | HARTFORD UNDERWRITERS INS. CO. | * | * | * | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| 10448 | THE HARTFORD | * | * | * | * | * | * | * | * | * | * | * | * |
| 14974 | TWIN CITY INS. CO. | * | * | * | 1 | 1 | 100% | 1 | 0 | 0% | 1 | 1 | 100% |
| CA165 | F.A. RICHARD | 247 | 202 | 82% | 69 | 55 | 80% | 70 | 49 | 70% | 46 | 42 | 91% |
| CA175 | FUTURE COMP | 2 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS. INC | 3 | 3 | 100% | None | None | None | None | None | None | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 5 | 5 | 100% | 3 | 2 | 67% | 3 | 2 | 67% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 38 | 34 | 89% | 18 | 15 | 83% | 18 | 15 | 83% | 10 | 8 | 80% |
| | HARTFORD TPA Administered Claims TTL | 49 | 43 | 88% | 23 | 19 | 83% | 23 | 17 | 74% | 10 | 8 | 60% |
| | HARTFORD GROUP TTL | 296 | 245 | 83% | 92 | 74 | 80% | 93 | 66 | 71% | 56 | 50 | 89% |

Maine Workers' Compensation Board * = No activity this period

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|--|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA204 | HELMSMAN MGMT. SVCS. GROUP TTL | 21 | 16 | 76% | 9 | 8 | 89% | 9 | 8 | 89% | 4 | 3 | 75% |
| CA380 | EMPLOYERS INS. OF WAUSAU | * | * | * | 33 | 22 | 67% | 33 | 15 | 45% | 19 | 9 | 47% |
| CA210 | LIBERTY MUTUAL INS. CO. | 420 | 332 | 79% | 109 | 92 | 84% | 110 | 83 | 75% | 101 | 71 | 70% |
| 15555 | EMPLOYERS INS. OF WAUSAU | * | * | * | * | * | * | * | * | * | * | * | * |
| 27359 | FIRST LIBERTY INS. CORP. | * | * | * | * | * | * | * | * | * | * | * | * |
| 21814 | LIBERTY INS. CORP. | * | * | * | None | None | None | None | None | None | None | None | None |
| 16586 | LIBERTY MUTUAL FIRE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 15628 | LIBERTY MUTUAL INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 27243 | LIBERTY MUTUAL INS. CORP. | * | * | * | None | None | None | None | None | None | None | None | None |
| 27332 | WAUSAU BUSINESS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 18996 | WAUSAU UNDERWRITERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | LIBERTY MUTUAL INS. GROUP TTL | 420 | 332 | 79% | 142 | 114 | 80% | 143 | 98 | 69% | 120 | 80 | 67% |
| CA212 | MAC RISK MGMT., INC. GROUP TTL | 5 | 1 | 20% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 0 | 0% |
| S338 | MACY'S RETAIL HOLDINGS GROUP TTL | 4 | 0 | 0% | 3 | 2 | 67% | 3 | 2 | 67% | None | None | None |
| MIGA | ME. INS. GUARANTY ASSOC. (MIGA) GROUP TTL | 1 | 1 | 100% | * | * | * | * | * | * | * | * | * |
| CA240 | MASSAMONT INS. AGENCY GROUP TTL | 3 | 2 | 67% | 4 | 3 | 75% | 4 | 2 | 50% | 1 | 1 | 100% |
| CA255 | MEADOWBROOK INS. | 13 | 5 | 38% | 6 | 4 | 67% | 6 | 4 | 67% | None | None | None |
| 31771 | SAVERS P & C | * | * | * | * | * | * | * | * | * | * | * | * |
| 24562 | STAR INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 12777 | UNITED STATES FIRE INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | MEADOWBROOK GROUP TTL | 13 | 5 | 38% | 6 | 4 | 67% | 6 | 4 | 67% | None | None | None |
| CA264 | MITSUMI SUMITOMO INS. CO. OF AMERICA | 1 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| 19089 | MITSUMI SUMITOMO INS. CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| | MITSUMI SUMITOMO INS. CO. OF AMER. GROUP TTL | 1 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| CA265 | NGM INS. | 11 | 3 | 27% | 9 | 6 | 67% | 9 | 6 | 67% | None | None | None |
| 16322 | NGM INS. | * | * | * | * | * | * | * | * | * | * | * | * |
| | NGM INS. CO. GROUP TTL | 11 | 3 | 27% | 9 | 6 | 67% | 9 | 6 | 67% | None | None | None |
| 11509 | OLD REPUBLIC INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | OLD REPUBLIC INS. CO. TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA038 | BERKLEY ADMIN. OF CT., INC. | 20 | 8 | 40% | 11 | 6 | 55% | 11 | 4 | 36% | 2 | 2 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 4 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | 2 | 0 | 0% |
| CA160 | ESIS | 12 | 6 | 50% | 6 | 6 | 100% | 6 | 5 | 83% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 10 | 9 | 90% | 3 | 2 | 67% | 3 | 1 | 33% | 2 | 2 | 100% |
| CA295 | RYDER | 1 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| CA300 | SEDGWICK CLAIMS MGMT. | 61 | 52 | 85% | 23 | 22 | 96% | 23 | 20 | 87% | 23 | 17 | 74% |
| CA315 | SPECIALTY RISK SVCS. | 2 | 2 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | OLD REPUBLIC TPA Administered Claims TTL | 110 | 77 | 70% | 45 | 37 | 82% | 45 | 31 | 69% | 29 | 21 | 72% |
| | OLD REPUBLIC GROUP TTL | 110 | 77 | 70% | 45 | 37 | 82% | 45 | 31 | 69% | 29 | 21 | 72% |

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA275 | PEERLESS INS. CO. | 206 | 106 | 51% | 71 | 41 | 58% | 72 | 41 | 57% | 24 | 16 | 67% |
| 10650 | EXCELSIOR INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 14184 | NETHERLANDS INS. CO., | * | * | * | * | * | * | * | * | * | * | * | * |
| 11355 | PEERLESS INS. CO. | * | * | * | None | None | None | None | None | None | 1 | 1 | 100% |
| | PEERLESS INS. GROUP TTL | 206 | 106 | 51% | 71 | 41 | 58% | 72 | 41 | 57% | 25 | 17 | 68% |
| 21172 | PRAETORIAN INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| | PRAETORIAN INS. CO. TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA240 | MASSAMONT INS. AGENCY | 2 | 2 | 100% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| | PRAETORIAN TPA Administered Claims TTL | 2 | 2 | 100% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| | PRAETORIAN GROUP TTL | 2 | 2 | 100% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| CA277 | PROTECTIVE INS. CO. GROUP TTL | 2 | 0 | 0% | None | None | None | None | None | None | None | None | None |
| CA280 | RISK ENTERPRISE MGMT. GROUP TTL | 4 | 3 | 75% | 4 | 3 | 75% | 4 | 2 | 50% | None | None | None |
| CA295 | RYDER GROUP TTL | 1 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | 2 | 0 | 0% |
| 16349 | SAFETY NATIONAL CO. GROUP TTL | 2 | 2 | 100% | * | * | * | * | * | * | * | * | * |
| CA318 | SELECTIVE INS. GROUP, INC. | 16 | 14 | 88% | * | * | * | * | * | * | * | * | * |
| 11867 | SELECTIVE INS. CO. OF NEW YORK | * | * | * | * | * | * | * | * | * | * | * | * |
| 15741 | SELECTIVE INS. CO. OF NEW YORK | * | * | * | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| | SELECTIVE INS. GROUP TTL | 16 | 14 | 88% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None |
| CA305 | SENTRY INS. CO. A MUTUAL CO. | 31 | 20 | 65% | 22 | 14 | 64% | 22 | 10 | 45% | 2 | 1 | 50% |
| 15571 | SENTRY INS. CO. A MUTUAL CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13668 | SENTRY SELECT INS. CO. | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| | SENTRY INS. GROUP TTL | 31 | 20 | 65% | 23 | 15 | 65% | 23 | 11 | 48% | 2 | 1 | 50% |
| 19321 | SOMPO JAPAN INS. CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| | SOMPO JAPAN INS. CO. OF AMERICA GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA040 | BROADSPIRE SVCS., INC. | * | * | * | * | * | * | * | * | * | * | * | * |
| | SOMPO TPA Administered Claims TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| | SOMPO GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA310 | SPECIALTY RISK SVCS. | * | * | * | 38 | 35 | 92% | 38 | 35 | 92% | 32 | 30 | 94% |
| CA315 | SPECIALTY RISK SVCS. | 194 | 179 | 92% | 22 | 17 | 77% | 22 | 16 | 73% | 4 | 4 | 100% |
| | SPECIALTY RISK SVCS. GROUP TTL | 194 | 179 | 92% | 60 | 52 | 87% | 60 | 51 | 85% | 36 | 34 | 94% |
| CA168 | THE FRANK GATES SERVICE CO. GROUP TTL | 4 | 2 | 50% | 3 | 0 | 0% | 3 | 0 | 0% | None | None | None |

* = No activity this period

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|---------|---|--------------|-----------------|----------|----------|-------------|----------|----------|-------------|----------|----------|-------------|----------|
| CA350 | TRAVELERS INS. CO. | 246 | 176 | 72% | 2 | 1 | 50% | 2 | 1 | 50% | 4 | 4 | 100% |
| CA15245 | STANDARD FIRE INS. | * | * | * | 7 | 7 | 100% | 1 | 1 | 100% | 3 | 1 | 33% |
| CA072 | CHARTER OAK FIRE INS. CO. | * | * | * | 1 | 1 | 100% | 7 | 7 | 100% | 1 | 1 | 100% |
| CA348 | TRAVELERS CASUALTY INS. CO. OF AMERICA | * | * | * | None | None | None | None | None | None | None | None | None |
| CA13579 | TRAVELERS P & C CO. OF AMERICA | * | * | * | 6 | 6 | 100% | 6 | 6 | 100% | 2 | 2 | 100% |
| 15318 | CHARTER OAK FIRE INS. CO. | * | * | * | 63 | 56 | 89% | 63 | 58 | 92% | 65 | 57 | 88% |
| 22640 | FARMINGTON CASUALTY CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 10227 | FIDELITY & GUARANTY CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 12610 | PHOENIX INS. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13706 | ST PAUL FIRE & MARINE INS. | * | * | * | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% |
| 11223 | TRAVELERS CASUALTY & SURETY CO. | * | * | * | 4 | 3 | 75% | 4 | 4 | 100% | 7 | 5 | 71% |
| 12432 | TRAVELERS CASUALTY INS. CO. OF AMERICA | * | * | * | 2 | 2 | 100% | 2 | 2 | 100% | 1 | 1 | 100% |
| 29815 | TRAVELERS COMMERCIAL CASUALTY | * | * | * | None | None | None | None | None | None | None | None | None |
| 13439 | TRAVELERS INDEMNITY CO. OF AMERICA | * | * | * | None | None | None | None | None | None | 2 | 2 | 100% |
| | TRAVELERS INS. GROUP TTL | 246 | 176 | 72% | 86 | 77 | 90% | 86 | 80 | 93% | 85 | 73 | 86% |
| CA040 | BROADSPIRE SVCS., INC. | 22 | 21 | 95% | 13 | 10 | 77% | 13 | 11 | 85% | None | None | None |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 5 | 3 | 60% | 2 | 1 | 50% | 2 | 2 | 100% | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 15 | 12 | 80% | 3 | 3 | 100% | 3 | 3 | 100% | 5 | 4 | 80% |
| CA204 | HELMSMAN MGMT. SVCS. | 6 | 5 | 83% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% |
| CA240 | MASSAMONT INS. AGENCY | 1 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 11 | 11 | 100% | 3 | 2 | 67% | 3 | 2 | 67% | 3 | 3 | 100% |
| CA168 | THE FRANK GATES SERVICE CO. | 4 | 2 | 50% | 3 | 0 | 0% | 3 | 0 | 0% | None | None | None |
| | TRAVELERS TPA Administered Claims TTL | 64 | 54 | 84% | 26 | 17 | 65% | 26 | 18 | 69% | 9 | 7 | 78% |
| | TRAVELERS GROUP TTL | 310 | 230 | 74% | 112 | 94 | 84% | 112 | 98 | 88% | 94 | 80 | 85% |
| CA360 | UNDERWRITERS SAFETY & CLAIMS GROUP TTL | 10 | 4 | 40% | 4 | 3 | 75% | 5 | 3 | 60% | 1 | 0 | 0% |
| 15717 | UTICA MUTUAL INS. CO. GROUP TTL | 2 | 0 | 0% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA115 | CONTINENTAL INDEMNITY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 19879 | VIRGINIA SURETY CO., INC. | * | * | * | * | * | * | * | * | * | * | * | * |
| | VIRGINIA SURETY CO., INC. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| 27944 | XL SPECIALTY INS. CO. GROUP TTL | * | * | * | * | * | * | * | * | * | * | * | * |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 4 | 2 | 50% | 3 | 3 | 100% | 3 | 3 | 100% | 1 | 0 | 0% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 18 | 15 | 83% | None | None | None | 9 | 7 | 78% | 2 | 2 | 100% |
| CA300 | SEDGWICK CLAIMS MGMT. | 3 | 3 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA315 | SPECIALTY RISK SVCS. | 5 | 4 | 100% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None |
| | XL TPA Administered Claims TTL | 30 | 24 | 80% | 6 | 6 | 100% | 15 | 13 | 87% | 3 | 2 | 67% |
| | XL GROUP TTL | 30 | 24 | 80% | 6 | 6 | 100% | 15 | 13 | 87% | 3 | 2 | 67% |

* = No activity this period

2008 INSURER COMPLIANCE - Out-of-State Insurers

| CA # | GROUP | TTL LT FROIs | Timely LT FROIs | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|------------|-----------|-------------|------------|-----------|-------------|------------|-----------|-------------|------------|
| CA400 | ZURICH AMERICAN INS. CO. | 65 | 50 | 77% | 15 | 15 | 100% | 16 | 15 | 94% | 12 | 8 | 67% |
| CA378 | UNIVERSAL UNDERWRITERS INS. CO. | 7 | 3 | 43% | * | * | * | * | * | * | * | * | * |
| 11452 | AMERICAN GUARANTY & LIABILITY INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 17965 | AMERICAN ZURICH INS. CO. | * | * | * | 7 | 6 | 86% | 7 | 7 | 100% | 2 | 1 | 50% |
| 12173 | ASSURANCE CO. OF AMERICA | * | * | * | * | * | * | * | * | * | * | * | * |
| 12963 | ME. BONDING & CASUALTY CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10545 | MARYLAND CASUALTY CO. | * | * | * | None | None | None | None | None | None | None | None | None |
| 13765 | NORTHERN INS. CO. OF NY | * | * | * | * | * | * | * | * | * | * | * | * |
| 12297 | UNIVERSAL UNDERWRITERS INS. CO. | * | * | * | * | * | * | * | * | * | * | * | * |
| 10863 | ZURICH AMERICAN INS. CO. | * | * | * | None | None | None | None | None | None | 1 | 0 | 0% |
| | ZURICH INS. GROUP TTL | 72 | 53 | 74% | 22 | 21 | 95% | 23 | 22 | 96% | 15 | 9 | 60% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 2 | 2 | 100% | None | None | None | None | None | None | None | None | None |
| CA080 | CHESTERFIELD SVCS. | 9 | 6 | 67% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA160 | ESIS, INC. | 8 | 6 | 75% | 5 | 5 | 100% | 5 | 5 | 100% | None | None | None |
| CA180 | GAB ROBINS | 2 | 2 | 100% | None | None | None | None | None | None | None | None | None |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 46 | 41 | 89% | 16 | 15 | 94% | 16 | 15 | 94% | 3 | 3 | 100% |
| CA300 | SEDGWICK CLAIMS MGMT. | 55 | 44 | 80% | 21 | 19 | 90% | 21 | 16 | 76% | 19 | 13 | 68% |
| CA315 | SPECIALTY RISK SVCS. | 25 | 24 | 96% | 10 | 9 | 90% | 10 | 9 | 90% | 3 | 3 | 100% |
| | ZURICH TPA Administered Claims TTL | 147 | 125 | 85% | 54 | 50 | 93% | 54 | 46 | 85% | 25 | 19 | 76% |
| | ZURICH GROUP TTL | 219 | 178 | 81% | 76 | 71 | 93% | 77 | 68 | 88% | 40 | 28 | 70% |

2008 INSURER COMPLIANCE - Group Type Analysis

| NCCI | INSURER | TTL LT FROIS | Timely LT FROIS | Comply % | TTL PAYS | Timely PAYS | Comply % | TTL MOPs | Timely MOPs | Comply % | TTL NOCs | Timely NOCs | Comply % |
|-------|---|--------------|-----------------|------------|------------|-------------|------------|------------|-------------|------------|------------|-------------|------------|
| CA033 | BANGOR, CITY OF | 30 | 30 | 100% | 13 | 13 | 100% | 13 | 13 | 100% | 1 | 1 | 100% |
| CA036 | BATH IRON WORKS | 529 | 527 | 100% | 52 | 51 | 98% | 52 | 52 | 100% | 61 | 51 | 84% |
| S347 | BATH IRON WORKS | None | None | None | 8 | 7 | 88% | 8 | 7 | 88% | 3 | 3 | 100% |
| CA085 | CIANBRO CORP. | 12 | 8 | 67% | None | None | None | None | None | None | 8 | 8 | 100% |
| CA201 | HANNAFORD BROTHERS | 375 | 329 | 88% | 53 | 47 | 89% | 61 | 57 | 93% | 65 | 64 | 98% |
| S381 | HANNAFORD BROTHERS | None | None | None | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| S338 | MACY'S RETAIL HOLDINGS | 4 | 0 | 0% | 3 | 2 | 67% | 3 | 2 | 67% | None | None | None |
| CA220 | MAINE AUTOMOBILE DEALERS | 135 | 116 | 86% | 54 | 49 | 91% | 54 | 52 | 96% | 13 | 12 | 92% |
| CA234 | MAINE HEALTH CARE ASSOC. | 282 | 246 | 87% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| S387 | MAINE HEALTH CARE ASSOC. | None | None | None | 39 | 37 | 95% | 40 | 37 | 93% | 68 | 65 | 96% |
| S385 | MAINE MOTOR TRANSPORT ASSOC. | None | None | None | None | None | None | None | None | None | 1 | 1 | 100% |
| CA225 | MAINE MUNICIPAL ASSOC. | 886 | 829 | 94% | 249 | 229 | 92% | 250 | 234 | 94% | 191 | 181 | 95% |
| CA250 | MAINE SCHOOL MGMT. ASSOC. | 342 | 322 | 94% | 96 | 93 | 97% | 96 | 95 | 99% | 46 | 46 | 100% |
| CA230 | MMTA WORKERS' COMP. TRUST | 208 | 201 | 97% | 68 | 60 | 88% | 68 | 64 | 94% | 58 | 54 | 93% |
| CA285 | ROMAN CATHOLIC DIOCESE | 26 | 18 | 69% | 5 | 4 | 80% | 5 | 4 | 80% | 8 | 6 | 75% |
| S369 | STATE OF MAINE | 858 | 813 | 95% | None | None | None | 2 | 2 | 100% | 119 | 117 | 98% |
| CA307 | STATE OF MAINE WORKERS' COMP. DIV. | None | None | None | 35 | 29 | 83% | 188 | 177 | 94% | None | None | None |
| CA320 | SYNERNET | 564 | 533 | 95% | 106 | 98 | 92% | 144 | 126 | 88% | 118 | 112 | 95% |
| | Total Self Insured Self Administered | 4251 | 3972 | 93% | 783 | 721 | 92% | 986 | 924 | 94% | 760 | 721 | 95% |

| | | | | | | | | | | | | | |
|-------|--|-------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| CA040 | BROADSPIRE SVCS., INC. | 12 | 9 | 75% | None |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 95 | 80 | 84% | 35 | 31 | 89% | 43 | 34 | 79% | 18 | 15 | 83% |
| CA070 | CANNON COCHRAN MGMT. SVCS. | 455 | 433 | 95% | 113 | 105 | 108% | 114 | 103 | 90% | 102 | 96 | 94% |
| CA110 | CONSTITUTION STATE SVCS. CO. | 2 | 2 | 100% | None |
| CA160 | ESIS, INC. | 19 | 16 | 84% | 4 | 3 | 75% | 5 | 5 | 100% | 5 | 4 | 80% |
| CA175 | FUTURE COMP | 247 | 229 | 93% | 49 | 46 | 94% | 49 | 44 | 90% | 33 | 30 | 91% |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 3 | 2 | 67% | 2 | 1 | 50% | 2 | 1 | 50% | 1 | 1 | 100% |
| CA204 | HELMSMAN MGMT. SVCS. | 7 | 6 | 86% | 4 | 4 | 100% | 4 | 4 | 100% | 1 | 1 | 100% |
| CA001 | HRH CLAIMS MGMT. | 960 | 897 | 93% | 201 | 184 | 92% | 214 | 199 | 93% | 229 | 223 | 97% |
| CA300 | SEDGWICK CLAIMS MGMT. | 180 | 151 | 84% | 90 | 84 | 93% | 90 | 83 | 92% | 36 | 30 | 83% |
| CA315 | SPECIALTY RISK SVCS. | 1 | 0 | 0% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None |
| CA316 | T.D. BANKNORTH INS. AGENCY | None | None | None | 29 | 26 | 90% | 32 | 27 | 84% | None | None | None |
| | Total Self Insured TPA Administered | 1981 | 1825 | 92% | 528 | 485 | 92% | 554 | 501 | 90% | 425 | 400 | 94% |

| | | | | | | | | | | | | | |
|-------|-------------------------------|-----|-----|-----|------|------|------|------|------|------|------|------|------|
| CA038 | BERKLEY ADMIN. OF CT., INC. | 20 | 8 | 40% | 11 | 6 | 55% | 11 | 4 | 36% | 2 | 2 | 100% |
| CA040 | BROADSPIRE SVCS., INC. | 87 | 74 | 85% | 36 | 27 | 75% | 37 | 31 | 84% | 13 | 13 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SVCS. | 24 | 13 | 54% | 13 | 11 | 85% | 13 | 12 | 92% | 6 | 3 | None |
| CA070 | CANNON COCHRAN MGMT. SVCS. | 15 | 14 | 93% | 3 | 2 | 67% | 3 | 1 | 33% | 3 | 3 | 100% |
| CA080 | CHESTERFIELD SVCS. | 9 | 6 | 67% | 2 | 2 | 100% | 2 | 1 | 50% | None | None | None |
| CA199 | CLAIMETRICS | 7 | 2 | 29% | None | None | None | None | None | None | 4 | 2 | 50% |
| CA100 | CLAIMS MGMT., INC. (WAL-MART) | 270 | 252 | 93% | 57 | 55 | 96% | 57 | 55 | 96% | 28 | 27 | 96% |
| CA110 | CONSTITUTION STATE SVCS. CO. | 17 | 14 | 82% | 7 | 7 | 100% | 7 | 7 | 100% | 6 | 6 | 100% |
| CA117 | COTTINGHAM & BUTLER | 2 | 0 | 0% | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None |
| CA120 | CRAWFORD & CO. | 14 | 13 | 93% | 2 | 1 | 50% | 2 | 1 | 50% | 4 | 4 | 100% |

2008 INSURER COMPLIANCE - Group Type Analysis

| NCCI | INSURER | TTL LT | | | Timely LT | | | Comply | | | TTL | | | Timely | | | Comply | | | TTL | | | Timely | | | Comply | | |
|--|------------------------------------|-------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------|------|------|--------|---|------|------|---|------|--------|---|------|--------|---|--|
| | | FROIs | FROIs | % | FROIs | PAYS | % | PAYS | % | PAYS | % | MOPs | MOPs | % | MOPs | NOCs | NOCs | % | NOCs | NOCs | % | NOCs | NOCs | % | NOCs | NOCs | % | |
| CA160 | ESIS, INC. | 387 | 312 | 81% | 143 | 107 | 75% | 146 | 115 | 79% | 53 | 38 | 72% | | | | | | | | | | | | | | | |
| CA165 | F.A. RICHARD | 4 | 0 | 0% | 3 | 3 | 100% | 3 | 1 | 33% | None | None | None | | | | | | | | | | | | | | | |
| CA175 | FUTURE COMP | None | None | None | 5 | 5 | 100% | 5 | 3 | 60% | None | None | None | | | | | | | | | | | | | | | |
| CA180 | GAB ROBINS | 11 | 10 | 91% | 4 | 4 | 100% | 4 | 3 | 75% | 1 | 0 | 0% | | | | | | | | | | | | | | | |
| CA190 | GALLAGHER BASSETT SVCS., INC. | 261 | 220 | 84% | 85 | 75 | 88% | 89 | 75 | 84% | 41 | 36 | 88% | | | | | | | | | | | | | | | |
| CA204 | HELMSMAN MGMT. SVCS. | 14 | 10 | 71% | 14 | 12 | 86% | 14 | 11 | 79% | 3 | 2 | 67% | | | | | | | | | | | | | | | |
| CA212 | MAC RISK | 5 | 1 | 20% | 2 | 0 | 0% | 2 | 0 | 0% | 1 | 0 | 0% | | | | | | | | | | | | | | | |
| CA240 | MASSAMONT INS. AGENCY | 3 | 2 | 67% | 4 | 4 | 100% | 4 | 2 | 50% | 1 | 1 | 100% | | | | | | | | | | | | | | | |
| CA255 | MEADOWBROOK INS. | 13 | 5 | 38% | 6 | 4 | 67% | 6 | 4 | 67% | None | None | None | | | | | | | | | | | | | | | |
| CA263 | MLU, INC. | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |
| CA280 | RISK ENTERPRISES MGMT. | 4 | 3 | 75% | 4 | 3 | 75% | 4 | 2 | 50% | None | None | None | | | | | | | | | | | | | | | |
| CA295 | RYDER | 1 | 0 | 0% | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |
| CA300 | SEDGWICK CLAIMS MGMT. | 278 | 214 | 77% | 113 | 94 | 83% | 115 | 92 | 80% | 76 | 53 | 70% | | | | | | | | | | | | | | | |
| CA315 | SPECIALTY RISK SVCS. | 194 | 179 | 92% | 59 | 51 | 86% | 59 | 51 | 86% | 36 | 33 | 92% | | | | | | | | | | | | | | | |
| CA168 | THE FRANK GATES SERVICE CO. | 4 | 2 | 50% | 3 | 0 | 0% | 3 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |
| Total Standard Insurer TPA Administered | | 1645 | 1354 | 82% | 580 | 475 | 82% | 590 | 471 | 80% | 276 | 223 | 81% | | | | | | | | | | | | | | | |
| CA010 | ACADIA INS. CO. | 351 | 306 | 87% | 123 | 115 | 93% | 123 | 117 | 95% | 52 | 50 | 96% | | | | | | | | | | | | | | | |
| 12165 | ACE AMER.N INS. CO. | None | None | None | 1 | 0 | 0% | 1 | 1 | 100% | None | None | None | | | | | | | | | | | | | | | |
| CA015 | AIG CLAIMS SVCS., INC. | 134 | 102 | 76% | 42 | 35 | 83% | 43 | 38 | 88% | 33 | 31 | 94% | | | | | | | | | | | | | | | |
| 17965 | AMER.N ZURICH INS. CO. | None | None | None | 7 | 6 | 86% | 7 | 7 | 100% | 2 | 1 | 50% | | | | | | | | | | | | | | | |
| CA019 | AMGUARD INS. CO. | None | None | None | 12 | 9 | 75% | 12 | 10 | 83% | 6 | 5 | 83% | | | | | | | | | | | | | | | |
| 21873 | AMGUARD INS. CO. | None | None | None | 3 | 2 | 67% | 3 | 2 | 67% | 1 | 1 | 100% | | | | | | | | | | | | | | | |
| CA020 | ARGONAUT INS. CO. | 13 | 3 | 23% | 10 | 5 | 50% | 10 | 1 | 10% | 2 | 1 | 50% | | | | | | | | | | | | | | | |
| 16640 | ARROW MUTUAL LIABILITY INS. CO. | 2 | 2 | 100% | None | None | None | None | None | None | 1 | 0 | 0% | | | | | | | | | | | | | | | |
| CA072 | CHARTER OAK FIRE INS. CO. | None | None | None | 1 | 1 | 100% | 1 | 1 | 100% | 3 | 1 | 33% | | | | | | | | | | | | | | | |
| 15318 | CHARTER OAK FIRE INS. CO. | None | None | None | 63 | 56 | 89% | 63 | 58 | 92% | 65 | 57 | 88% | | | | | | | | | | | | | | | |
| CA090 | CHUBB & SON, INC. | 7 | 1 | 14% | 3 | 3 | 100% | 3 | 3 | 100% | 3 | 0 | 0% | | | | | | | | | | | | | | | |
| CA084 | CHURCH MUTUAL INS. CO. | 5 | 1 | 20% | 2 | 2 | 100% | 2 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |
| CA050 | CONTINENTAL CASUALTY CO. | 53 | 43 | 81% | 22 | 22 | 100% | 24 | 23 | 96% | 4 | 4 | 100% | | | | | | | | | | | | | | | |
| CA140 | EASTGUARD INS. CO. | None | None | None | 3 | 2 | 67% | 4 | 3 | 75% | 4 | 3 | 75% | | | | | | | | | | | | | | | |
| CA380 | EMPLOYERS INS. OF WAUSAU | None | None | None | 33 | 22 | 67% | 33 | 15 | 45% | None | None | None | | | | | | | | | | | | | | | |
| CA170 | FIREMAN'S FUND AMER.N INS. CO. | 5 | 3 | 60% | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 1 | 100% | | | | | | | | | | | | | | | |
| CA205 | GUARD INSURANCE GROUP | 129 | 106 | 82% | 13 | 12 | 92% | 14 | 14 | 100% | 7 | 3 | 43% | | | | | | | | | | | | | | | |
| CA202 | HANOVER INS. CO. | 90 | 67 | 74% | 22 | 21 | 95% | 27 | 26 | 96% | 16 | 12 | 75% | | | | | | | | | | | | | | | |
| CA198 | HARLEYSVILLE WORCESTER INS. CO. | 1 | 0 | 0% | 2 | 2 | 100% | 2 | 2 | 100% | None | None | None | | | | | | | | | | | | | | | |
| CA203 | HARTFORD ACCIDENT & INDEMNITY CO. | 246 | 202 | 82% | 64 | 52 | 81% | 65 | 49 | 75% | 44 | 41 | 93% | | | | | | | | | | | | | | | |
| 14397 | HARTFORD CASUALTY INS. CO. | None | None | None | 1 | 0 | 0% | 1 | 0 | 0% | 1 | 0 | 0% | | | | | | | | | | | | | | | |
| 20605 | HARTFORD INS. CO. OF THE MIDWEST | None | None | None | 2 | 1 | 50% | 2 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |
| 10456 | HARTFORD UNDERWRITERS INS. CO. | None | None | None | 1 | 1 | 100% | 1 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |
| CA210 | LIBERTY MUTUAL INS. CO. | 420 | 332 | 79% | 109 | 92 | 84% | 110 | 83 | 75% | 101 | 71 | 70% | | | | | | | | | | | | | | | |
| CA264 | MITSUBI SUMITOMO INS. CO. OF AMER. | 1 | 0 | 0% | None | | | | | | | | | | | | | | | |
| 33790 | MOUNTAIN VALLEY INDEMNITY CO. | 1 | 1 | 100% | 1 | 1 | 100% | 1 | 1 | 100% | None | None | None | | | | | | | | | | | | | | | |
| 12866 | NATIONAL SURETY CORP. | None | None | None | 1 | 0 | 0% | 1 | 0 | 0% | None | None | None | | | | | | | | | | | | | | | |

Maine Workers' Compensation Board

* = No activity this period

2008 INSURER COMPLIANCE - Group Type Analysis

| NCCI | INSURER | TTL LT FROIS | | Timely LT FROIS | | Comply % | TTL PAYS | | Timely PAYS | | Comply % | TTL MOPs | | Timely MOPs | | Comply % | TTL NOCs | | Timely NOCs | | Comply % |
|-------|---|--------------|----|-----------------|---|------------|-------------|-------------|-------------|------------|----------|-------------|-------------|-------------|------------|----------|-------------|-------------|-------------|------------|------------|
| | | None | 11 | None | 3 | | None | 3 | 9 | 10 | | 3 | 6 | 10 | 3 | | 4 | 5 | 71 | None | |
| 13080 | NEW HAMPSHIRE INS. CO. | None | | None | | None | 3 | 3 | 3 | 100% | | 3 | 2 | 2 | 67% | | None | None | None | None | None |
| CA265 | NGM INS. | 11 | | 3 | | 27% | 9 | 6 | 6 | 67% | | 9 | 6 | 6 | 67% | | None | None | None | None | None |
| 25844 | NORNGUARD INS. CO. | None | | None | | None | 10 | 10 | 10 | 100% | | 10 | 9 | 9 | 90% | | 1 | 0 | 0 | 0 | 0% |
| 14540 | ONEBEACON AMER. INS. CO. | None | | None | | None | 3 | 3 | 3 | 100% | | 3 | 3 | 3 | 100% | | None | None | None | None | None |
| CA270 | ONEBEACON INS. CO. | 18 | | 12 | | 67% | 4 | 3 | 3 | 75% | | 4 | 2 | 2 | 50% | | 2 | 1 | 1 | 50% | 50% |
| CA274 | PATRIOT INS. CO. | 21 | | 20 | | 95% | 5 | 4 | 4 | 80% | | 6 | 6 | 6 | 100% | | 2 | 2 | 2 | 100% | 100% |
| CA275 | PEERLESS INS. CO. | 206 | | 106 | | 51% | 71 | 41 | 41 | 58% | | 72 | 41 | 41 | 57% | | 24 | 16 | 16 | 67% | 67% |
| CA277 | PROTECTIVE INS. CO. | 2 | | 0 | | 0% | None | None | None | None | | None | None | None | None | | None | None | None | None | None |
| 16349 | SAFETY NATIONAL CO. | 2 | | 2 | | 100% | None | None | None | None | | None | None | None | None | | None | None | None | None | None |
| 15741 | SELECTIVE INS. CO. OF NEW YORK | 16 | | 14 | | 88% | 1 | 0 | 0 | 0% | | 1 | 0 | 0 | 0% | | None | None | None | None | None |
| CA305 | SENTRY INS. CO. A MUTUAL CO. | 31 | | 20 | | 65% | 22 | 14 | 14 | 64% | | 22 | 10 | 10 | 45% | | 2 | 1 | 1 | 50% | 50% |
| 13668 | SENTRY SELECT INS. CO. | None | | None | | None | 1 | 1 | 1 | 100% | | 1 | 1 | 1 | 100% | | None | None | None | None | None |
| 13706 | ST PAUL FIRE & MARINE INS. | None | | None | | None | 1 | 1 | 1 | 100% | | 1 | 1 | 1 | 100% | | None | None | None | None | None |
| 15245 | STANDARD FIRE INS. | None | | None | | None | 7 | 7 | 7 | 100% | | 7 | 7 | 7 | 100% | | 1 | 1 | 1 | 100% | 100% |
| 11223 | TRAVELERS CASUALTY & SURETY CO. | None | | None | | None | 4 | 3 | 3 | 75% | | 4 | 4 | 4 | 100% | | 7 | 5 | 5 | 71% | 71% |
| 12432 | TRAVELERS CASUALTY INS. CO. OF AMER. | None | | None | | None | 2 | 2 | 2 | 100% | | 2 | 2 | 2 | 100% | | 1 | 1 | 1 | 100% | 100% |
| CA350 | TRAVELERS INS. CO. | None | | None | | None | 2 | 1 | 1 | 50% | | 2 | 1 | 1 | 50% | | 2 | 2 | 2 | 100% | 100% |
| 13579 | TRAVELERS P & C CO. OF AMER. | 246 | | 176 | | 72% | 6 | 6 | 6 | 100% | | 6 | 6 | 6 | 100% | | 4 | 4 | 4 | 100% | 100% |
| 13439 | TRAVELERS INDEMNITY CO. OF AMER. | None | | None | | None | None | None | None | None | | None | None | None | None | | 2 | 2 | 2 | 100% | 100% |
| 14974 | TWIN CITY INS. CO. | None | | None | | None | 1 | 1 | 1 | 100% | | 1 | 0 | 0 | 0% | | 1 | 1 | 1 | 100% | 100% |
| CA360 | UNDERWRITERS SAFETY & CLAIMS | 12 | | 5 | | 42% | 4 | 3 | 3 | 75% | | 5 | 3 | 3 | 60% | | 1 | 0 | 0 | 0% | 0% |
| CA375 | UNITED STATES FIRE INS. CO. | 4 | | 3 | | 75% | None | None | None | None | | None | None | None | None | | 1 | 0 | 0 | 0% | 0% |
| CA378 | UNIVERSAL UNDERWRITERS INS. CO. | 7 | | 3 | | 43% | None | None | None | None | | None | None | None | None | | * | * | * | * | * |
| 15717 | UTICA MUTUAL INS. CO. | 2 | | 0 | | 0% | 1 | 1 | 1 | 100% | | 1 | 1 | 1 | 100% | | None | None | None | None | None |
| CA400 | ZURICH AMER.N INS. CO. | 65 | | 50 | | 77% | 15 | 15 | 15 | 100% | | 16 | 15 | 15 | 94% | | 12 | 8 | 8 | 67% | 67% |
| 10863 | ZURICH AMER.N INS. CO. | None | | None | | None | None | None | None | None | | None | None | None | None | | 1 | 0 | 0 | 0% | 0% |
| | Total Standard Insurer Without MEMIC | 2101 | | 1583 | | 75% | 714 | 587 | 587 | 82% | | 730 | 574 | 574 | 79% | | 410 | 326 | 326 | 80% | 80% |
| CA260 | MAINE EMPLOYERS' MUTUAL INS. CO. | 4178 | | 3812 | | 91% | 1186 | 1098 | 1098 | 93% | | 1304 | 1204 | 1204 | 92% | | 837 | 788 | 788 | 94% | 94% |
| 30449 | MAINE EMPLOYERS' MUTUAL INS. CO. | None | | None | | None | 1 | 0 | 0 | 0% | | 1 | 0 | 0 | 0% | | 2 | 0 | 0 | 0% | 0% |
| | Total Standard Insurer With MEMIC | 6279 | | 5395 | | 86% | 1901 | 1685 | 1685 | 89% | | 2035 | 1778 | 1778 | 87% | | 1249 | 1114 | 1114 | 89% | 89% |

Key:
 LTFRO: Lost Time First Report of Injury
 IIP: Initial Indemnity Payment
 IMOP: Initial Memorandum of Payment
 IINOC: Initial Indemnity Notice of Controversy

2008 INSURER COMPLIANCE - Late Filed Coverage Analysis

| Insurer | Complaints | # Fines Paid | Penalties Collected |
|-----------------------------------|-------------------|---------------------|----------------------------|
| Acadia | 22 | 16 | \$1,600 |
| Accident Fund | 7 | 6 | \$600 |
| Ace | 62 | 62 | \$6,200 |
| AIG | 88 | 47 | \$4,700 |
| American Interstate Co. | 2 | 2 | \$200 |
| Arch | 8 | 4 | \$400 |
| Argonaut | 12 | 10 | \$1,000 |
| Beacon | 1 | 0 | \$0 |
| Chubb | 59 | 36 | \$3,600 |
| Church Mutual | 6 | 5 | \$500 |
| CNA | 53 | 40 | \$4,000 |
| Crum & Forster | 6 | 3 | \$300 |
| Everest Indemnity | 2 | 2 | \$200 |
| Everest National | 2 | 1 | \$100 |
| Fireman's Fund | 6 | 5 | \$500 |
| Florist's Mutual | 1 | 1 | \$100 |
| General Casualty | 2 | 0 | \$0 |
| Graphis Arts Mutual | 1 | 1 | \$100 |
| Great American Ins. Co. | 13 | 12 | \$1,200 |
| Great Divide | 1 | 1 | \$100 |
| Guard | 7 | 1 | \$100 |
| Hanover | 36 | 22 | \$2,200 |
| Harleysville | 3 | 3 | \$300 |
| Hartford | 266 | 190 | \$19,000 |
| Liberty Mutual Group | 58 | 19 | \$1,900 |
| ME. Employers' Mutual Ins. Co. | 75 | 1 | \$100 |
| Merchants Mutual | 1 | 0 | \$0 |
| Midwest Employers | 1 | 0 | \$0 |
| Mitsui Sumitomo Ins. Co. of Amer. | 1 | 1 | \$100 |
| Mountain Valley Indemnity | 4 | 0 | \$0 |
| NGM | 30 | 20 | \$2,000 |
| Nova Casualty | 8 | 0 | \$0 |
| Old Republic Ins. | 9 | 7 | \$700 |
| OneBeacon Ins. | 15 | 14 | \$1,400 |
| Patriot Ins. | 7 | 3 | \$300 |
| Peerless Ins. | 37 | 23 | \$2,300 |
| PMA Group | 6 | 4 | \$400 |
| Protective Ins. Co. | 15 | 15 | \$1,500 |
| Regent | 3 | 2 | \$200 |
| Safeco | 1 | 0 | \$0 |
| Safety National Co. | 3 | 0 | \$0 |
| Selective Ins. Co. | 2 | 1 | \$100 |
| Sentry | 12 | 6 | \$600 |
| Sompo | 1 | 0 | \$0 |
| Star | 17 | 8 | \$800 |
| State Farm | 1 | 0 | \$0 |
| Technology | 8 | 7 | \$700 |
| Tokio Marine | 1 | 1 | \$100 |
| Tower CO. | 1 | 1 | \$100 |
| Travelers | 142 | 136 | \$13,600 |
| Universal Underwriters | 1 | 0 | \$0 |
| Utica Mutual Ins. Co. | 2 | 2 | \$200 |
| Vanliner | 2 | 2 | \$200 |
| Wausau | 30 | 18 | \$1,800 |
| Wesco | 2 | 2 | \$200 |
| XL Specialty Ins. Co. | 6 | 6 | \$600 |
| Zenith | 2 | 2 | \$200 |
| Zurich | 68 | 56 | \$5,600 |
| Totals | 1,238 | 827 | \$82,700 |

2008 INSURER COMPLIANCE - Initial Indemnity Payments >44 Days

| Insurer | Qtr. | # | \$\$ | Violations | Total \$\$ |
|----------------------------------|--------|---|---------|------------|-----------------|
| Cambridge Integrated Svcs. | 2008-2 | 1 | \$1,500 | 1 | \$1,500 |
| ESIS, Inc. | 2008-1 | 3 | \$3,650 | | |
| | 2008-2 | 5 | \$6,350 | | |
| | 2008-3 | 2 | \$1,350 | | |
| | 2008-4 | 1 | \$1,500 | 11 | \$12,850 |
| Fireman's Fund | 2008-3 | 1 | \$1,500 | 1 | \$1,500 |
| Guard | 2008-4 | 1 | \$650 | 1 | \$650 |
| HRH Claims Mgmt. | 2008-2 | 2 | \$950 | 2 | \$950 |
| Liberty Mutual Group | 2008-2 | 1 | \$250 | | |
| | 2008-3 | 1 | \$1,500 | 2 | \$1,750 |
| Maine Employers' Mutual Ins. Co. | 2008-1 | 1 | \$1,500 | | |
| | 2008-3 | 1 | \$1,000 | | |
| | 2008-4 | 1 | \$1,500 | 3 | \$4,000 |
| | 2008-1 | 1 | \$550 | 1 | \$550 |
| Maine Motor Transport Assoc. | 2008-1 | 1 | \$1,100 | 1 | \$1,100 |
| Maine Municipal Assoc. | 2008-3 | 1 | \$1,500 | | |
| | 2008-4 | 1 | \$1,500 | 2 | \$3,000 |
| Peerless Ins. | 2008-4 | 5 | \$5,300 | 5 | \$5,300 |
| Selective Ins. Co. | 2008-4 | 1 | \$150 | 1 | \$150 |
| Sedgwick Claims Mgmt. | 2008-1 | 1 | \$1,500 | | |
| | 2008-2 | 2 | \$1,550 | 3 | \$3,050 |
| Specialty Risk Svcs. | 2008-3 | 1 | \$1,500 | | |
| | 2008-4 | 1 | \$1,500 | 2 | \$3,000 |
| Synernet | 2008-3 | 1 | \$1,300 | 1 | \$1,300 |
| The Frank Gates Service Co. | 2008-2 | 1 | \$1,500 | 1 | \$1,500 |
| GRAND TOTAL | | | | 38 | \$42,150 |