## STATE OF MAINE DEPARTMENT OF PROFESSIONAL AND FINANCIAL REGULATION BUREAU OF INSURANCE

*In re*: Haley L. Honaker

National Producer No. 17686594 Maine License No. PRN 254886 Docket No. INS-18-211 LICENSE REVOCATION
NOTICE, ORDER,
and
OPPORTUNITY FOR
HEARING

## NOTICE TO HALEY L. HONAKER:

Effective as of **July 9, 2018**, your Maine nonresident insurance producer license will be **REVOKED** without further formal proceedings unless you request a hearing as specified below.

The reasons for your license revocation are as follows:

- 1. On March 27, 2018, the Bureau of Insurance contacted you by telephone regarding our investigation of a consumer complaint. You advised that you do not have an email address and that the address information on file with the Bureau was no longer accurate. You provided a current mailing address in Rochester, New Hampshire. We wrote to you at your new address regarding the investigation and you were advised that your response was required within 14 days in accordance with 24-A M.R.S. § 220(2). The correspondence sent to your Rochester, New Hampshire address was not returned; however, the Bureau did not receive a response.
- 2. The Bureau wrote to you again regarding the consumer complaint on April 20, 2018, at the mailing address you provided. You were advised that your response was required within 14 days in accordance with 24-A M.R.S. § 220(2). No response was received, nor was the correspondence returned.
- 3. The Bureau wrote to you again regarding the consumer complaint on May 11, 2018. The Bureau did not receive a response, nor was the mail returned. Your failure to respond is grounds for the revocation of your insurance license pursuant to 24-A M.R.S. § 1420-K(1)(B) and § 220(2) for violating insurance laws.

Therefore, based upon the above grounds, your Maine insurance producer license is **revoked** as of **July 9, 2018**, pursuant to 24-A M.R.S. §§ 1417 and 1420-K, subject to your right to request a hearing.

Under the Maine Insurance Code, specifically 24-A M.R.S. §1417 and §1420-K, you have the right to a hearing before the Superintendent or his designee. If you request a hearing, you will have the right to present evidence and arguments in your defense, and the staff of the Bureau of Insurance will bear the burden of proving each violation by a preponderance of evidence.

If you request a hearing, you will receive further communication regarding scheduling. The matters to be determined through the hearing process are whether you committed one or more of the violations listed above, and if so, the appropriate sanctions for those violations. The sanctions imposed after a hearing can include any available remedy under applicable laws, including the payment of civil penalties.

To request a hearing, you must notify the Bureau of Insurance in writing no later than July 9, 2018. If you do not file a written request for a hearing within 30 days from the time you knew or reasonably should have known of the revocation of your license through this Notice and Order, you will lose your right to request a hearing on this license revocation Notice and Order.

Any request for a hearing, as well as all other communications regarding this Notice, Order, and Opportunity for Hearing must be addressed to Bureau Licensing Attorney Lindsay J. Laxon, Bureau of Insurance, #34 State House Station, Augusta, Maine 04333-0034 (for US Postal Service deliveries) or 76 Northern Avenue, Gardiner, Maine 04345 (for private carrier deliveries, such as FedEx or UPS). You may also reach Ms. Laxon by e-mail at Lindsay.J.Laxon@maine.gov or by telephone at (207) 624-8429.

June 1, 2018

Eric A. Cioppa

Superintendent of Insurance