

STATE OF MAINE
DEPARTMENT OF PROFESSIONAL AND FINANCIAL REGULATION
BUREAU OF INSURANCE

IN RE:)	
)	
HARVARD PILGRIM HEALTH CARE, INC. 2017 INDIVIDUAL HMO RATE FILING)	SECOND INFORMATION
)	REQUEST OF THE
HPHC INSURANCE CO., INC. 2017 INDIVIDUAL PPO RATE FILING)	SUPERINTENDENT ON
)	HARVARD PILGRIM
)	
Docket No. INS-16-1003 (Consolidated))	

Superintendent of Insurance Eric Cioppa hereby directs Harvard Pilgrim to provide written responses and produce documents responsive to the numbered information requests below. Harvard Pilgrim shall furnish all requested information and documents regardless of whether it is in the possession, custody, or control of Harvard Pilgrim or any subsidiary, affiliate, or parent of Harvard Pilgrim. If Harvard Pilgrim refuses for any reason to provide any of the information or documents requested, Harvard Pilgrim must file with the Superintendent, no later than June 23, 2016, a written objection describing the reason for such refusal.

Each of the Requests below is continuing in nature. Harvard Pilgrim must supplement the responses provided should the information change or more information become available at any time during the pendency of this proceeding.

If hard copy, paper responses of electronic spreadsheet files are provided in response to any request, Harvard Pilgrim also shall file via e-mail the electronic spreadsheet version of the file (*e.g.*, Excel) with embedded formulas included (*i.e.*, active files). Designate with particularity any documents or information requested provided under claim of confidentiality, and provide a statement for the legal basis for the claim of confidentiality.

In responding, Harvard Pilgrim shall comply with the requirements and deadlines established by the May 16, 2016, Procedural Order issued in this proceeding.

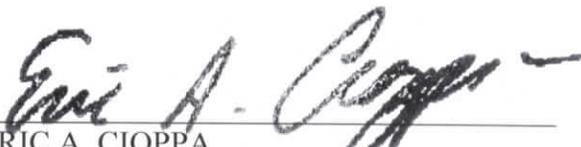
REQUESTS

1. The membership percentage breakdown and the weighted average in response number 8 to the Superintendent's First Information Request do not match the information in Table 3. Please explain and correct.
2. The AV and cost sharing values in Attachment A, Part II do not match the URRT supplement. Please explain and make any necessary corrections.

3. Response number 8 to the Superintendent's First Information Request states: "Area 1 was lowered by 0.5% to align the weighted average to 1.00." However, Table 3 (Development of Area Factors) shows a 2017 weighted average of 1.015. Please clarify and correct the inconsistency.
4. Regarding the Area Factor adjustments, Area 2 was lowered because it was more favorable than the overall MLR and Area 3 was increased because it was less favorable. Area 1 was lowered even though it was less favorable than the overall average MLR. Please explain why this Area 1 adjustment is appropriate even though it is inconsistent and contradictory to the Area 2 and Area 3 adjustments.
5. Please provide a numerical demonstration for the 1.200 "Trend (Cost/Util)" factor in Attachment A, Table 6 – Index Rate Development.
6. Why isn't the 2015 experience considered partially credible for the URRT with 10,734 member months? Please explain.
7. Please provide a final copy of the policyholder notice letter and identify the date when the letter was mailed to policyholders.

PER ORDER OF THE SUPERINTENDENT OF INSURANCE

June 21, 2016


ERIC A. CIOPPA
Superintendent of Insurance