



DEPARTMENT OF

Professional & Financial Regulation

STATE OF MAINE

- OFFICE OF SECURITIES
- BUREAU OF INSURANCE
- CONSUMER CREDIT PROTECTION
- BUREAU OF FINANCIAL INSTITUTIONS
- OFFICE OF PROF. AND OCC. REGULATION

Maine Bureau of Insurance - Long-Term Care Insurance Forum May 9, 2016 - Agenda

Welcome & Opening Remarks [10:00 a.m.]

Maine Bureau of Insurance Superintendent Eric A. Cioppa
Maine Securities Administrator Judith M. Shaw

Long-Term Care Insurance Basics and Maine Regulatory Information

Panel 1 – Society of Actuaries and Maine Bureau of Insurance Staff

- **Basic Pricing and Rate Increase Concepts**
Vince Bodnar – Society of Actuaries, Chairperson, LTC Insurance Section
- **Rate Review – Maine Regulations and Procedures**
Marti Hooper, Maine BOI, Life & Health Actuary
- **Partnership Program**
Pamela Stutch, Maine BOI, Attorney, Consumer Health Care Division
- **Rate Complaint Response & Consumer Options**
Sherry Ingalls, Maine BOI, Actuarial Assistant
- **New Claims Payment Practices Under Rules 420 and 425**
Pamela Stutch, Maine BOI, Attorney, Consumer Health Care Division

Consumer/Policyholder Perspectives

Panel 2 – Consumers and Brokers/Agents

- Elaine Potoker
- Kerry Peabody (Agent)
- Noëlle Merrill

Break for Lunch [12:00-1:00]

Consumer/Policyholder Perspective, continued [1 p.m.]

Panel 2 – Consumers [continued – if needed for additional consumer statements]

Panel 3 – Senior Advocates

- Lori Parham, State Director, AARP Maine
- Craig Patterson, Community Program Specialist, Office of Aging & Disability Services, Maine Department of Health & Human Services
- John Nale, Attorney, Elder Law Offices of John and Mark Nale

Company Perspective

Panel 4 – LTC Insurance Company Representatives

- Genworth – Tom McInerney, CEO; Elena Edwards, President, Long-Term Care Business
- John Hancock - David Plumb, VP & Actuary, Long Term Care Inforce Management
- MetLife – Bill Bigelow, Vice President and Actuary
- TransAmerica – Tim Kneeland, President, Long-Term Care
- Unum – Matt Monaghan, General Counsel, Closed Block Operations