

## APPENDIX C - Maine LSTA Evaluation - Web Survey Report

	Responses	Percentage of Responses Excluding Don't Know/No Opinion Responses	Total Percentage
<b>Rating of how well services address the needs of Maine libraries and residents</b>			
<b>Maine Regional Library System</b>			
1 - Very Poorly	1	0.63%	0.60%
2	4	2.52%	2.40%
3	24	15.09%	14.37%
4	54	33.96%	32.34%
5 - Very Well	76	47.80%	45.51%
0 - Don't Know - No Opinion	8		4.79%
<b>Mean</b>	<b>4.26</b>		
<b>Area Reference and Resource Center Libraries</b>			
1 - Very Poorly	28	16.97%	16.77%
2	7	4.24%	4.19%
3	18	10.91%	10.78%
4	53	32.12%	31.74%
5 - Very Well	59	35.76%	35.33%
0 - Don't Know - No Opinion	2		1.20%
<b>Mean</b>	<b>3.65</b>		
<b>District Consultants</b>			
1 - Very Poorly	4	2.61%	2.40%
2	5	3.27%	2.99%
3	19	12.42%	11.38%
4	61	39.87%	36.53%
5 - Very Well	64	41.83%	38.32%
0 - Don't Know - No Opinion	14		8.38%
<b>Mean</b>	<b>4.15</b>		
<b>Library Development Consultants (school and technology)</b>			
1 - Very Poorly	2	1.63%	1.20%
2	4	3.25%	2.40%
3	31	25.20%	18.56%
4	52	42.28%	31.14%
5 - Very Well	34	27.64%	20.36%
0 - Don't Know - No Opinion	44		26.35%
<b>Mean</b>	<b>3.91</b>		

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<b>Maine School and Library Network</b>			
1 - Very Poorly	1	0.67%	0.60%
2	1	0.67%	0.60%
3	9	6.04%	5.39%
4	53	35.57%	31.74%
5 - Very Well	85	57.05%	50.90%
0 - Don't Know - No Opinion	18		10.78%
<b>Mean</b>	<b>4.48</b>		
<b>Maine Info Net</b>			
1 - Very Poorly	0	0.00%	0.00%
2	3	1.91%	1.80%
3	21	13.38%	12.57%
4	50	31.85%	29.94%
5 - Very Well	83	52.87%	49.70%
0 - Don't Know - No Opinion	10		5.99%
<b>Mean</b>	<b>4.36</b>		
<b>Minerva</b>			
1 - Very Poorly	1	0.76%	0.60%
2	4	3.03%	2.40%
3	23	17.42%	13.77%
4	43	32.58%	25.75%
5 - Very Well	61	46.21%	36.53%
0 - Don't Know - No Opinion	35		20.96%
<b>Mean</b>	<b>4.20</b>		
<b>Marvel</b>			
1 - Very Poorly	0	0.00%	0.00%
2	5	3.14%	2.99%
3	10	6.29%	5.99%
4	44	27.67%	26.35%
5 - Very Well	100	62.89%	59.88%
0 - Don't Know - No Opinion	8		4.79%
<b>Mean</b>	<b>4.50</b>		

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<b>Rating of how well the following services address the needs of Maine residents who have difficulty accessing traditional library services</b>			
<b>Library for the Blind and Physically Handicapped</b>			
1 - Very Poorly	0	0.00%	0.00%
2	1	1.09%	0.60%
3	18	19.57%	10.78%
4	36	39.13%	21.56%
5 - Very Well	37	40.22%	22.16%
0 - Don't Know - No Opinion	75		44.91%
<b>Mean</b>	<b>4.18</b>		
<b>Books by Mail</b>			
1 - Very Poorly	0	0.00%	0.00%
2	4	4.21%	2.40%
3	18	18.95%	10.78%
4	36	37.89%	21.56%
5 - Very Well	37	38.95%	22.16%
0 - Don't Know - No Opinion	72		43.11%
<b>Mean</b>	<b>4.12</b>		
<b>Statewide toll-free 800 telephone line for patron use</b>			
1 - Very Poorly	1	1.25%	0.60%
2	0	0.00%	0.00%
3	16	20.00%	9.58%
4	30	37.50%	17.96%
5 - Very Well	33	41.25%	19.76%
0 - Don't Know - No Opinion	87		52.10%
<b>Mean</b>	<b>4.18</b>		

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	Responses	Percentage of Responses Excluding Don't Know/No Opinion Responses	Total Percentage
<b>Summer reading program for juvenile readers</b>			
1 - Very Poorly	1	0.86%	0.60%
2	2	1.72%	1.20%
3	10	8.62%	5.99%
4	45	38.79%	26.95%
5 - Very Well	58	50.00%	34.73%
0 - Don't Know - No Opinion	51		30.54%
<b>Mean</b>	<b>4.35</b>		
<b>Large print collections for loan to public libraries</b>			
1 - Very Poorly	1	0.93%	0.60%
2	2	1.87%	1.20%
3	13	12.15%	7.78%
4	33	30.84%	19.76%
5 - Very Well	58	54.21%	34.73%
0 - Don't Know - No Opinion	60		35.93%
<b>Mean</b>	<b>4.36</b>		

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	Responses	Percentage of Responses Excluding Don't Know/No Opinion Responses	Total Percentage
<b>Which two services of the Maine State Library are the most important to your library?</b>			
	See text responses		
<b>Degree of agreement or disagreement with the following statements</b>			
<b>Continuing education opportunities available to me/my staff are adequate to meet our needs</b>			
1 - Highly disagree	11	7.33%	6.59%
2	32	21.33%	19.16%
3	63	42.00%	37.72%
4	31	20.67%	18.56%
5 - Highly agree	13	8.67%	7.78%
0 - Don't Know - No Opinion	17		10.18%
<b>Mean</b>	<b>3.02</b>		
<b>Video conferencing capabilities should be a top priority for Maine libraries</b>			
1 - Highly disagree	3	2.17%	1.80%
2	33	23.91%	19.76%
3	54	39.13%	32.34%
4	31	22.46%	18.56%
5 - Highly agree	17	12.32%	10.18%
0 - Don't Know - No Opinion	29		17.37%
<b>Mean</b>	<b>3.19</b>		

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	Responses	Percentage of Responses Excluding Don't Know/No Opinion Responses	Total Percentage
<b>Interlibrary Loan works well in Maine</b>			
1 - Highly disagree	1	0.62%	0.60%
2	4	2.48%	2.40%
3	16	9.94%	9.58%
4	56	34.78%	33.53%
5 - Highly agree	84	52.17%	50.30%
0 - Don't Know - No Opinion	6		3.59%
<b>Mean</b>	<b>4.35</b>		
<b>The Maine State Library is adequately staffed to serve the needs of Maine libraries and residents</b>			
1 - Highly disagree	12	9.38%	7.19%
2	18	14.06%	10.78%
3	44	34.38%	26.35%
4	34	26.56%	20.36%
5 - Highly agree	20	15.63%	11.98%
0 - Don't Know - No Opinion	39		23.35%
<b>Mean</b>	<b>3.25</b>		
<b>Minerva should be self-supporting</b>			
1 - Highly disagree	21	20.39%	12.57%
2	16	15.53%	9.58%
3	40	38.83%	23.95%
4	18	17.48%	10.78%
5 - Highly agree	8	7.77%	4.79%
0 - Don't Know - No Opinion	64		38.32%
<b>Mean</b>	<b>2.77</b>		

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<b>The collections at the Area Reference and Resource Center Libraries are out of date</b>			
1 - Highly disagree	23	23.23%	13.77%
2	18	18.18%	10.78%
3	40	40.40%	23.95%
4	18	18.18%	10.78%
5 - Highly agree	0	0.00%	0.00%
0 - Don't Know - No Opinion	68		40.72%
<b>Mean</b>	<b>2.54</b>		
<b>The best way to form partnerships is at the local (rather than the state) level</b>			
1 - Highly disagree	22	15.07%	13.17%
2	27	18.49%	16.17%
3	57	39.04%	34.13%
4	29	19.86%	17.37%
5 - Highly agree	11	7.53%	6.59%
0 - Don't Know - No Opinion	21		12.57%
<b>Mean</b>	<b>2.86</b>		
<b>Great strides have been made in resource sharing in recent years</b>			
1 - Highly disagree	1	0.69%	0.60%
2	3	2.08%	1.80%
3	25	17.36%	14.97%
4	47	32.64%	28.14%
5 - Highly agree	68	47.22%	40.72%
0 - Don't Know - No Opinion	23		13.77%
<b>Mean</b>	<b>4.24</b>		

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<b>Affordable van delivery is a top priority for Maine libraries</b>			
1 - Highly disagree	1	0.79%	0.60%
2	2	1.57%	1.20%
3	15	11.81%	8.98%
4	28	22.05%	16.77%
5 - Highly agree	81	63.78%	48.50%
0 - Don't Know - No Opinion	40		23.95%
<b>Mean</b>	<b>4.46</b>		
<b>I or my staff use(s) the Maine State Library website at least weekly</b>			
1 - Highly disagree	7	4.38%	4.19%
2	14	8.75%	8.38%
3	32	20.00%	19.16%
4	41	25.63%	24.55%
5 - Highly agree	66	41.25%	39.52%
0 - Don't Know - No Opinion	7		4.19%
<b>Mean</b>	<b>3.91</b>		
<b>Connectivity is the biggest technology issue facing my library</b>			
1 - Highly disagree	27	17.53%	16.17%
2	36	23.38%	21.56%
3	41	26.62%	24.55%
4	29	18.83%	17.37%
5 - Highly agree	21	13.64%	12.57%
0 - Don't Know - No Opinion	13		7.78%
<b>Mean</b>	<b>2.88</b>		

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<b>The top priority service or program for the Maine State Library for the coming five year plan should be:</b>			
	See text responses		
<b>Indicate the type of library you represent</b>			
Public Library	96	57.49%	
Combined school/public library	0	0.00%	
School library/media center	46	27.54%	
Academic - 4 yr - privately funded	3	1.80%	
Academic - 4 yr - publicly funded	5	2.99%	
Academic - 2 yr technical or community college	3	1.80%	
Special	7	4.19%	
Other	3	1.80%	
None of the above/No Response	4	2.40%	

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<b>Select the title that represents your duties</b>			
Library director	90	53.89%	
School library/media specialist	35	20.96%	
Reference/information services librarian	8	4.79%	
Children's/youth services librarian	2	1.20%	
Cataloger/Bibliographer	3	1.80%	
Technology coordinator	0	0.00%	
Acquisitions librarian	0	0.00%	
Information literacy/bibliographic instruction specialist	2	1.20%	
Others	14	8.38%	
None of the above/No Response	13	7.78%	
<b>Number of FTE staff</b>			
Less than 1	27	16.17%	
1.00	26	15.57%	
1.01 - 3.00	53	31.74%	
3.01 - 5.00	23	13.77%	
5.01 - 10.00	17	10.18%	
10.01 - 20.00	12	7.19%	
More than 20	5	2.99%	
No Response	4	2.40%	
<b>Materials budget</b>			
Under \$ 2,000	10	5.99%	
\$ 2,001 - \$ 5,000	30	17.96%	
\$ 5,001 - \$ 10,000	27	16.17%	
\$ 10,001 - \$ 25,000	47	28.14%	
\$ 25,001 - \$ 50,000	22	13.17%	
\$ 50,001 - \$ 75,000	8	4.79%	
\$ 75,001 - \$ 100,000	4	2.40%	
Over \$ 100,000	8	4.79%	
No Response	11	6.59%	