MaineDOT Locally Coordinated Transit Plan Region 8

York County Community Action Corporation YCCAC

FY 2013 - 2017

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YORK COUNTY COMMUNITY ACTION CORPORATION YCCAC

Description

Note: The information included in this locally coordinated transit plan reflects services and procedures that were in place prior to August 1, 2013. On that date, the Maine Department of Health and Human Services implemented a brokerage system for MaineCare riders. This resulted in numerous changes which are not reflected in this document.

Rural transit provider

Provider: York County Community Action Corporation

Contact person: Connie Garber, Transportation Director

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Service

Service area: York County

Type of service: Demand Response, Flex Route, Subscription, Volunteers, Seasonal

Geographic area

YCCAC serves the 29 towns within York County. The nine towns in Oxford County: Porter, Hiram, Brownfield, Denmark, Sweden, Fryeburg, Lovell, Stow, and Stoneham that are part of Region 8 are served by Western Maine Transportation Services (WMTS). Service is provided through a mix of flex route and demand response runs. Seasonal service is offered along the coast through the Shoreline Explorer. With the exception of a portion of the South County Route, and the towns of Biddeford, Saco, and Old Orchard Beach that are part of the expanded Portland urban area based on the 2000 Census, all of YCCAC's routes are rural area routes.

YCCAC Transportation Program overview

York County Community Action Corporation's (YCCAC) Transportation Program is designated by the Maine Department of Transportation as the Region 8 public transportation provider. The program serves people of all ages in York County by providing



a variety of transportation options that enable individuals to access health care, social services, shopping, work, education, and other activities in their communities and throughout the region. Transportation services are provided using flex route, demand-response, volunteer drivers, and subcontracts with taxicabs, and common carriers. Types of service provided include: demand response services, subscription job access, free transportation for Medicaid/MaineCare, and other eligible programs and individuals.

YCCAC's Transportation Program also operates the Shoreline Explorer, a seasonal service in the Towns of York, Ogunquit, Wells, Kennebunk, and Kennebunkport, with a year-round route operating between Sanford and Wells.

How service is provided

YCCAC provides services with accessible vans/light buses, and volunteer drivers. As of August 1, 2013, service provided by taxis, and friend and family reimbursement, will be arranged through a MaineCare Broker. Van/light bus service is available to the general public, MaineCare, and other riders on referral from agencies with YCCAC contracts or agreements. Volunteer transportation is available to all MaineCare, DHHS, and other contracted social service agencies (depending upon funding source limitations).

YCCAC passengers

YCCAC serves seniors, low-income customers and people with disabilities, and other residents of York County including: the general public, and customers of MaineCare; Maine Department of Health and Human Services; as well as many other social service agencies. MaineCare customers need to have MaineCare covered appointments and, as of August 1, 2013, will make all their eligible trip arrangements through the Broker for Region 8; other riders must meet the requirements of other funding sources to qualify for transportation or pay a fare as a general public rider.

YCCAC also serves tourists, children, and people accessing employment including seasonal workers.

How services are documented for different funding streams

All riders including general public (other than flag services) are required to request trips in advance. Trips are entered into proprietary software attached to their client file and coded according to mode traveled, funding source, and trip purpose. Sanford Transit and the summer Shoreline Explorer have flag service.

All services are open to anyone from the general public with advance notice and by paying a predetermined fare. Demand response agency vehicles are operated five days per week and are used for seniors, low-income individuals, people with disabilities, and others.

Service is provided to those attending supportive employment sites and other day services as well as shopping, medical, and other services in the service centers. Rural service to the general public is generally limited to one day or less per week with access to healthcare facilities and shopping areas that are nearest geographically.

Dispatching

There are three (3) schedulers and an assistant coordinator responsible for arranging volunteer trips and one (1) scheduler and an assistant coordinator responsible for scheduling bus rides. The WAVE has one scheduler and a coordinator assigned to this service. There is also a mobility facilitator who focuses on access for persons with disabilities, across all of YCCAC's modes of transport.

At the time of intake, it is determined whether the caller can go on any bus route, including the Sanford Transit bus or WAVE. If none of these services are appropriate, it is then scheduled with a volunteer driver. Once the appropriate data is entered into the proprietary software, the mode is manually assigned by a scheduler. Trip manifests are printed and distributed by FAX or drivers pick them up in the office. Some manifests are delivered on the WAVE service to ShuttleBus in Biddeford where they are placed in a secure lockbox for local drivers.

Transit provider contributors

- Businesses
- Maine Cancer Foundation
- Municipalities
- Transit bonus funds through MaineDOT
- Cliff House Resort (\$15,000 annually supporting the Shoreline Explorer)
- United Way (\$23,000 annually)
- Child Development Services
- Area Agency on Aging (\$10,000 annually for volunteer transportation for seniors for medical purposes only)

Major Transit Services

General public services

The importance of <u>general public service in</u> a rural area cannot be measured simply by the number of trips and miles. Without basic access to accessible transportation, seniors, low-income customers and people with disabilities may find it difficult to obtain food and medical care that are necessary to maintaining a basic quality of life.

• WAVE (Wheels to Access Vocation and Education). WAVE Transportation connects Sanford, Wells, and Biddeford, providing trips to employment and training locations, child care services, and education. Service is provided from 6:00 a.m. to 10:00 p.m. daily, seven days per week to accommodate various work shifts. WAVE connects to the Sanford Ocean Shuttle, Sanford Transit, and the Downeaster rail service. Demand response and flex route service is provided by advance reservation.

- Sanford Transit provides service in Sanford with access to Mid Town Mall, Marden's Plaza, Center for Shopping, Goodall Hospital, Hannaford, and other sites. Route deviation is accommodated with 24 hours' notice.
- The Shoreline Explorer connects riders with York Trolley, Shore Road Shuttle, Ogunquit Trolley, Shoreline Trolley, Sanford Ocean Shuttle, Intown Trolley, and Kennebunk Shuttle.
- Countywide demand response service. YCCAC provides service to the rural residents of its service area who have no other transportation. Based on a zone system, members of the general public pay a one-way fare. The elderly, persons with disabilities, and children under 5 travel free, and children between 5-15 pay half-fare. Low income individuals are asked to pay what they can afford. Individuals covered by MaineCare who are going to a MaineCare eligible destination pay no fare.

DHHS sponsored service

- Children and families. Based on referral from a DHHS caseworker transportation is provided to a variety of services not covered by MaineCare, including supervised visitation.
- **MaineCare.** Based on eligibility and approved services, YCCAC has provided transportation to medically related appointments. As of August 1, 2013, all MaineCare trip arrangements will be made through the Region 8 Broker. YCCAC has negotiated a contract to become a transportation provider with the Broker.

Importance of YCCAC Transportation Program to the Region and its Economy

Public and social service transportation services benefits and supports more than the riders. The economy benefits at a variety of levels through residents accessing local supermarkets, shopping centers and "Main Street" businesses. Another example is that preventive and other healthcare can more easily be obtained—helping in reducing overall medical costs and expensive visits to emergency rooms.

The YCCAC Transportation Program supports the local economy in a variety of ways.

- **Medical providers.** YCCAC provides over 255,000 patient trips annually to the medical providers located primarily in York and Cumberland Counties such as:
 - o Hospitals in York, Biddeford, Sanford, and Portland
 - o Physicians located throughout York County and selected Cumberland County locations
 - o Mental health providers (same locations as above)
 - o Dental services (same locations as above)
 - o Pharmacies

- Merchants and other vendors. In 2011, YCCAC provided over 3200 general public trips. Merchants and other vendors benefit from riders who frequent their businesses such as:
 - o Grocery stores
 - o Shopping centers
 - o Retail outlets
 - Hairdressers
 - o Local taxi companies who provide transportation on referral from YCCAC
 - o ShuttleBus through the purchase of tickets by YCCAC

Sanford Transit provides service in Sanford with access to Mid Town Mall, Marden's Plaza, Center for Shopping, Goodall Hospital, Hannaford, and other sites. Route deviation is accommodated with 24 hours' notice.

- **Education.** General public service in specific areas of Region 8 provides people with access to:
 - o York County Community College
 - o University of New England
 - o York County Senior College

Many students use The WAVE transportation to get to their classes.

• Employment. The WAVE Transportation provides access to employment and childcare during most shift hours, connecting to the Sanford Ocean Shuttle, Sanford Transit, the Downeaster rail service, Sanford Adult Education, Seacoast Business School, York County Community College, SMMC, Goodall Hospital, Kohl's, Biddeford Industrial Park, Biddeford Crossing, Park and Ride lots with access to Portland or intercity service (Biddeford/Saco/Old Orchard Beach/Scarborough), and other stops. Service is provided by advance reservation. As part of a system-wide integration of services, this service has been opened to trips for MaineCare, vocational rehabilitation, and cancer care patients.

The Shoreline Explorer was initially focused on providing service to tourists, children, and people accessing employment. It has become an important commuter service for seasonal workers who live in area motels and work in restaurants, hotels, motels, and other services. YCCAC hires some of the seasonal workers to clean the buses which the workers then use to access their employment. This service helps seasonal workers access the surrounding communities where they shop, eat in restaurants, and participate in the local economy in other ways. The service now provides access to Goodall and York Hospital ERgent Care.

Accomplishments

The following is a summary of some of YCCAC's accomplishments during the past two years:

Operations

- Worked with Caring Unlimited (an agency working with victims and families of domestic abuse) to bring moms and children to the beach. This was accomplished through donated tickets for the Sanford Ocean Shuttle.
- Continued to look for ways to collaborate with agencies serving children, adults, and municipalities.
- Participated in efforts to develop the Sanford Transportation Center. This involved working collaboratively with Sanford, the Downtown Legacy group, the Sanford Regional Growth Council, and the Southern Maine Regional Planning Commission.
- Assisted the Sanford Brownfield project in its area-wide plan for economic recovery.
- Continued the Kittery/Eliot senior transportation service with financial support from the Huntington Foundation and others.
- Provided service to the 500,000th rider on the WAVE.
- YCCAC transportation director received the CTAA Community Transportation Manager of the Year award in 2011.
- GPS tracking system installed on all buses and vans, which facilitates scheduling last minute requests for trips.
- Coordinated with York County EMA on emergency incident response. At the time of the Downeaster accident in 2011, YCCAC was able to send four vehicles to move riders from the train to various places of shelter.
- Increased ridership in 2011 and 2012. The Shoreline Explorer demonstrated this with 1,000+ trips provided in 17 days.
- Continued on-going long term public/private partnerships.

Improved efficiencies

- Purchased four new hybrid vehicles and several kneeling low floor vehicles (including one of the hybrids) with ramps, which makes boarding for those with disabilities much easier.
- Completed a major security upgrade to the YCCAC facility with cameras, fencing, and lighting to reduce the opportunities for vandalism.
- Provided QR codes on marketing materials on the Shoreline Explorer. This allows passengers to access local business websites from their smart phones while on the bus.
- Installed GPS tracking system on all buses and vans, which facilitates scheduling at the last minute.

Service Gaps

• **Geographic coverage.** With a service area of 1,000 square miles encompassing 29 towns in York County, there are not enough resources to provide service in every town on a regular basis. Demand does not appear to be sufficient to justify more frequent service in some of the smaller, more remote areas.

There is a need for employment transportation in areas that the WAVE and Sanford Ocean Shuttle do not serve as well as from the Sanford area to Portsmouth.

• **Time of day/weekends.** Sanford Transit vehicle hours are tailored to serve times with the highest demand; the bus is off the road between 3:00 and 4:00 p.m., with no evening or weekend service for pleasure trips or work.

Clients

- o Seniors in more rural areas need more transportation options.
- o Additional transportation services are needed for people not covered by MaineCare who are receiving cancer treatments and dialysis.
- o Individuals whose combined body and chair weight exceed ADA compliant chair lift weight limits cannot always be accommodated. It is also challenging to transport people in reclining wheelchairs.
- o There is increased demand for regularly scheduled WAVE service between Sanford and Biddeford (flex route).
- o Additional employment transportation is needed in areas not served by WAVE and the Shoreline Explorer, as well as from Sanford to the Portsmouth/Kittery Shipyard.

• Service quality

- o The YCCAC fleet is aging and could result in unreliable service due to breakdowns.
- o There is a dilemma having enough volunteer drivers as gas prices rise.
- o YCCAC is not able to accommodate every trip request.
- o More support staff is needed in the office when call volumes are high (on an average day staff field 500+ calls), and there is an on-going need to enhance staff skills through additional training.
- o The GPS system does a good job tracking vehicles, which helps better manage trips, but current software doesn't work, resulting in less efficient trip management.
- o There is no indoor parking facility for buses (there is a bus wash facility at ShuttleBus and at YCCAC to keep buses clean).

Future Priorities and Projects

The future priorities and projects shown below reflect future investments that were first identified by YCCAC and subsequently modified and prioritized by the public at a MaineDOT-sponsored Regional Transit Summit that was held at York County Community Action Corporation on November 13, 2013. Attendees were provided the opportunity to add a potential project or identify an issue for consideration at any time during the meeting.

In order to ensure maximum participation, MaineDOT sent an invitational letter, an agenda, and a list of potential priorities and projects to riders, social service agencies, healthcare facilities, chambers of commerce, private businesses, other transit operators in the region, members of the general public who had previously expressed an interest in transportation issues, and area legislators. Invitees unable to attend were afforded the opportunity to e-mail MaineDOT and make comments and recommendations both prior to, and following the meeting—these comments were included when compiling the ratings for each identified project.

A representative of MaineDOT provided an outline of the purpose and need for public input in this planning process to attendees and encouraged their full participation. A representative from each transit agency in attendance provided a brief history of their services and fielded questions from attendees. A facilitator presented the provider-identified future projects to the group and invited discussion which gave them with an opportunity to add to the list of potential projects. Attendees were provided with scoring sheets and rated each project. This process was repeated for each FTA/MaineDOT funded transit agency in the region.

The results of the Regional Transit Summit are reflected in two tables on the following pages. The first table shows the number of people who identified each of the priorities/projects as very important, somewhat important, not important, and no opinion. The second table shows the percentage ranking of the various priorities and projects in priority order.

NUMERICAL RATING OF PRIORITIES AND PROJECTS York County Community Action Corporation

Future Priorities and Potential	Very	Somewhat	Little	No Opinion
Projects	Important	Important	Importance	
A. The ability to serve - those most in need in York County.	23	0	0	0
B. The ability to sustain - programs that serve other than MaineCare riders.	20	3	0	0
C. Construction - of the Sanford Downtown Station.	2	12	6	3
D. Upgrading the fleet - of 61 vehicles comprised of seven (7) different style buses and vans.	13	10	0	0

Future Priorities and Potential Projects	Very Important	Somewhat Important	Little Importance	No Opinion
E. Maintaining the agreement - with ShuttleBus and Sanford repair business for vehicle maintenance and repair	15	8	0	0
F. Employment transportation - in the Sanford to Portsmouth area and in areas that the WAVE and Sanford Ocean Shuttle do not serve.	8	9	4	2
G. Enhanced WAVE service - between Sanford and Biddeford.	17	6	0	0
H. Additional service - in more remote rural areas that are currently underserved which would allow more people easier access to medical services and shopping.	19	4	0	0
I. Non-MaineCare - covered dialysis transportation.	18	3	1	1
J. New maintenance/storage - facility to be shared by YCCAC, ShuttleBus.	6	15	2	0
K. An under-bus wash - to minimize rebuilding bus under-carriages.	4	13	4	2
L. Computer system - update/upgrade (hardware and software).	5	16	1	1
M. Enhanced GPS - tracking system for all vehicles.	5	14	3	1
N. Future participation - in the PACTS AVL-ITS project.	4	8	7	4
O. Future participation - in the PACTS Branding and Marketing project.	2	10	7	4
P. Additional services - needed in North and South County.	13	6	0	4

Future Priorities and Potential Projects	Very Important	Somewhat Important	Little Importance	No Opinion
Trojects	Important	Important	Importance	
Q. Enhanced job access.	15	4	0	4
R. Access to job training.	12	6	1	4
S. Enhanced service hours - (a.m. and p.m.) for door to door service for non-sponsored riders.	16	3	0	4
T. Transit services - Portsmouth/Kittery.	6	8	3	6
U. Increased access - people with disabilities.	13	5	0	5

PERCENTAGE RATING OF PRIORITIES AND PROJECTS York County Community Action Corporation

Future Priorities and Potential Projects	Very Important to Somewhat Important	Little Importance to No Opinion
A. The ability to serve - those most in need in York County.	100%	
B. The ability to sustain - programs that serve other than MaineCare riders.	100%	
D. Upgrading the fleet - of 61 vehicles comprised of seven (7) different style buses and vans.	100%	
E. Maintaining the agreement - with ShuttleBus and Sanford repair business for vehicle maintenance and repair	100%	
G. Enhanced WAVE service - between Sanford and Biddeford.	100%	
H. Additional service - in more remote rural areas that are currently underserved which would allow more people easier access to medical services and shopping.	100%	
I. Non-MaineCare - covered dialysis transportation.	91%	9%
J. New maintenance/storage - facility to be shared by YCCAC, ShuttleBus.	91%	9%
L. Computer system - update/upgrade (hardware and software).	91%	9%

Future Priorities and Potential Projects	Very Important to Somewhat Important	Little Importance to No Opinion
M. Enhanced GPS - tracking system for all vehicles.	83%	17%
P. Additional services - needed in North and South County.	83%	17%
Q. Enhanced job access.	83%	17%
S. Enhanced service hours - (a.m. and p.m.) for door to door service for non-sponsored riders.	83%	17%
R. Access to job training.	78%	22%
U. Increased access - for people with disabilities.	78%	22%
F. Employment transportation - in the Sanford to Portsmouth area and in areas that the WAVE and Sanford Ocean Shuttle do not serve.	74%	26%
K. An under-bus wash - to minimize rebuilding bus undercarriages.	74%	26%
C. Construction - of the Sanford Downtown Station	61%	39%
T. Transit services - Portsmouth/Kittery.	61%	39%
N. Future participation - in the PACTS AVL-ITS project.	52%	48%
O. Future participation - in the PACTS Branding and Marketing project.	52%	48%

Annual Report – Past	Two Years	
	FY 2011	FY 2012
Volunteer Resources		
Volunteer Drivers	105	95
Vehicles		
Number of Active Vehicles in Fleet	52	51
Number of Inactive Vehicles in Fleet	7	6
Number of Spare Vehicles in Fleet	8	8
Number of Vehicles Disposed	0	2
Number of Vehicles Sold	0	0
Number of ADA Accessible Vehicles	39	42
Annual Operating Expenses		
Annual Transit Operating Expenses	\$1,152,005	\$1,268,205
Annual Social Services Operating Expenses	\$3,679,329	\$3,270,274
Annual Administrative Expenses		
Annual Transit Administrative Expenses	\$344,105	\$378,815
Annual Social Services Administrative Expenses	\$1,099,020	\$976,835
Annual Operating Revenues		
Fare Revenues	\$68,766	\$74,505
Transit Contract Revenues	·	
Social Service Contract Revenues	\$4,552,715	\$4,056,489
FTA-Federal Operating Assistance	\$1,443,343	\$1,321,770
MaineDOT – State Operating Assistance	\$41,237	\$45,736
Local Operating Funds	\$168,398	\$206,247
Total Annual Operating Revenues	\$6,274,459	\$5,704,747
FTA-Sources of Capital Funds		
FTA-Federal Capital Assistance		\$295,514
MaineDOT-State Capital Assistance		0
Local Capital Funds		\$59,103
Total Capital Funds		\$354,617
Annual Miles		
Annual Transit Miles (vehicle miles)	598,770	591,514

Annual Social Service Miles (passenger miles)*	5,308,945	4,866,676
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*includes Volunteer Driver miles

	FY 2011	FY 2012
Annual Vehicle Hours	75,372	74,787
Annual Passenger Trips		
Annual Transit Passenger Trips	123,916	136,911
Annual Social Services Passenger Trips	284,690	286,870
Safety		
Fatalities	0	0
Major Incidents	0	1
Major Injuries	1	0

YCCAC Capital Plan

projected year of sale projected replacement date prior to 2009

UNIT#	YEAR/MAKE	FUEL				Repla	cemen	t Year			
			09	10	11	12	13	14	15	16	17
54	2004 GMC Box Ser Tr	D			*						
56	1999 Ford 15p Van	G	<								
57	1999 Ford 15p Van	G	<								
58	1999 Ford 15p Van	G	<								
59	1999 Ford 15p Van	G	<								
62	1989 Ford WC Van	G	<								
64	2005 Ford 12p Van	G	*								
65	2005 Ford 12p Van	G	*								
66	2005 Dodge Minivan	G	*								
67	2005 Dodge Minivan	G	*								
68	1999 GMC Mini Bus	G	<								
70	2007 Ford 12p Van	G				*					
71	2007 Ford 12p Van	G				*					
72	2006 Ford 12p Van	G			*						
73	2006 Ford 12p Van	G			*						
74	1999 Ford Minibus	G					*				
75	2008 Ford 13p Van	G					*				
76	2008 Ford 13p Van	G					*				
77	2008 Ford 13p Van	G					*				
78	2008 Ford 13p Van	G					*				
79	2009 Ford 13p Van	G							*		
80	2009 Ford 13p Van	G							*		
121	1995 International	D	<								
122	1995 International	D	<								
123	1995 International	D	<								
124	1998 International	D	<								
125	1998 International	D	<								
126	1998 International	D	<								
127	1998 International	D	<								
128	1998 International	D	<								
129	1994 Ford	G	<								
131	2001 Thomas	D	*								
132	2001 Thomas	D	*								ſ

YCCAC Capital Plan

projected year of sale projected replacement date prior to 2009

UNIT#	YEAR/MAKE	FUEL				Repla	cement	t Year			
			09	10	11	12	13	14	15	16	17
133	2001 Thomas	D	*								
134	2001 Thomas	D	*								
135	2004 Thomas	D			*						
136	2004 Thomas	D			*						
137	2004 Thomas	D			*						
138	2004 Thomas	D			*						
139	1995 Ford 15 p Bus	G			*						
141	2007 International 3200	D						*			
142	2007 International 3200	D						*			
143	2007 International 3200	D						*			
144	2009 Hybrid	D/E								*	
145	2009 Hybrid	D/E								*	
146	2009 Hybrid	D/E								*	
147	2010 Arboc	G									*
148	2010 Arboc	G									*
149	2010 Arboc	G									*
151	2010 Arboc	G/E									*
152	2011 Arboc	G									
153	2011 Arboc	G									
201	2012 Arboc	G									
Kelly	1999 Cable Car Trolley	G	<								
Katie	1999 Cable Car Trolley	G	<								
Karen	1999 Cable Car Trolley	G	<								
Kerry	1995 Cable Car Trolley	G	<								
Dory	2009 Molly Trolley	G									*
Driftwood	2009 Molly Trolley	G									*
Lobstah	2009 Molly Trolley	G									*
Seahorse	2009 Molly Trolley	G									*
Scallop	2009 Molly Trolley	G									*
Osprey	2009 Molly Trolley	G									*

YCCAC Flex Route Trips, Vehicle Miles Past Two Fiscal Years

	One-Way	y Trips	Vehicle Miles		
ROUTE	FY 2011	FY 2012	FY 2011	FY 2012	
Sanford Transit	20,604	16,802	23,639	24,226	
Shoreline Explorer	73,436	84,814	220,754	223,437	
WAVE	50,480	52,097	354,377	343,851	
Total	144,520	153,713	598,770	591,514	

YCCAC Flex Route Revenues by Passenger Fare Category Past Two Fiscal Years

Category	FY 2011	FY 2012
Full Fare	\$106,820	\$89,929
Elderly	\$11,737	\$10,255
Disabled	*	*
Other - Children	\$25,963	\$27,913
Total	\$144,520	\$122,037

^{*} Disabled are counted with Elderly, no separate info available

CDS

Total

Demand Response Trips, Passenger Miles by Agency **Past Two Fiscal Years**

Passenger Miles Agency/Program **One-Way Trips** FY 2011 **FY 2012** FY 2011 FY 2012 General Public 3,221 68,622 98,495 3,286 MaineCare 255,208 254,523 5,856,120 5,429,042 217,128 **DHHS** Other 14,056 12,157 279,725 10,044 289,155 362,649 8,695 Misc. Contracts 7,886 7,192 94,374 59,793

287,202

6,587,996

6,167,107

Demand Response Trips, Passenger Miles
by Mode
Past Two Fiscal Years

289,066

1 W 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1								
	One-Wa	y Trips	Passenger Miles					
Mode	FY 2011	2011 FY 2012 FY 2011		FY 2012				
Agency Vehicles	106,231	107,371	1,045,540	1,026,270				
Volunteers *	114,557	108,135	4,263,405	3,840,406				
Friends and Family	61,754	65,254	1,279,051	1,300,431				
Subcontracted Providers	2,149	1,602	0	0				
Total	284,691	282,362	6,587,996	6,167,107				

* Volunteer Miles are vehicle miles, not passenger miles

Demand Response Number of General Public, Elderly, and Disabled Trips					
	FY 2011	FY 2012			
Elderly Passenger Trips	15,877	16,476			
Disabled Passenger Trips	106,835	110,074			
Total Elderly, Disabled Trips*	122,712	126,550			
Other General Public Trips 3,221 3,286					
Total General Public Trips	125,933	129,836			

^{*}Total may differ from sum of elderly and disabled trips because of double counting

YCCAC Flex Route Sanford Transit + Shoreline Explorer + WAVE Revenues And Expenses – Past Two Years

	FY 2011	FY 2012
REVENUES		
State (non-capital, administered by	\$28,041	\$28,404
MaineDOT)		
Other State (e.g. Maine Department of	\$454,783	\$234,161
Labor)		
FTA:		
5307 (small urban area systems)		
5307 (small urban area systems)		
5309 (capital assistance)		
5310 (elderly, disabled)		\$106,132
5311 (rural area systems)	\$404,147	\$412,862
5316 (job access, reverse	\$409,655	\$360,723
commute)		
5317 (new freedom)		
Passes		
Fares	\$56,611	\$122,037
Advertising	\$775	\$775
Contract Revenue		
Community Support	\$142,098	\$164,340
Other		
MaineCare		\$28,204
JARC capital		\$189,382
TOTAL	\$1,496,110	\$1,647,020

EXPENSES	FY 2011	FY 2012
Personnel Sal/Fringe	\$907,499	\$986,708
Fuel/Maintenance	\$308,048	\$371,117
Vehicle Insurance	\$35,508	\$46,851
Supplies	\$20,605	\$18,073
Training	\$4,000	\$5,200
Contract Services	\$67,862	\$53,035
Administration	\$152,588	\$166,036
TOTAL	\$1,496,110	\$1,647,020

YCCAC Demand Response Revenues and Expenses – Past Two Years							
Tte venues una Empense.	FY 2011	FY 2012					
REVENUES							
State (non-capital, administered by MaineDOT)	\$13,196	\$17,332					
Other State (e.g. Maine Department of Labor)	\$189,119	\$171,207					
FTA:							
5307 (small urban area systems)	\$116,880	\$200,880					
5309 (capital assistance)							
5310 (elderly, disabled)							
5311 (rural area systems)	\$512,661	\$226,491					
5316 (job access, reverse commute)							
5317 (new freedom)	0	\$60,823					
Grants (other than FTA)	0	\$10,000					
Local Match	\$25,525	\$25,000					
Fares	\$12,155	\$12,459					
MaineCare	\$3,635,754	\$3,293,730					
DHHS non-MaineCare	\$273,059	\$229,187					
Other							
TOTAL	\$4,778,349	\$4,247,109					
EXPENSES							
Personnel Sal/Fringe	\$1,292,659	\$1,116,811					
Fuel/Maintenance	\$374,821	\$323,240					
Vehicle Insurance	\$45,838	\$36,529					
Supplies/Telephone/Postage/Printing	\$142,626	\$149,419					
Training	\$4,240	\$5,417					
Contract Services	\$18,080	\$13,191					
Computer Services	\$55,160	\$28,052					
Administration	\$474,331	\$432,405					
Rent	\$155,106	\$118,552					
MaineCare/Other Travel Reimbursement	\$2,215,488	\$2,023,493					
TOTAL	\$4,778,349	\$4,247,109					

YCCAC Flex Route Sanford Transit + Shoreline Explorer + WAVE Budget for FY 2013 and 2014

	FY 2013	FY 2014
REVENUES		
State (non-capital, administered by	\$28,404	\$32,532
MaineDOT)	Ψ20,404	Ψ32,332
Other State (e.g. Maine Department of Labor, other)	\$134,492	\$67,246
FTA:		
5307 (small urban area systems)		\$186,805
5309 (capital assistance)		
5310 (elderly, disabled)		
5311 (rural area systems)	\$389,001	\$559,001
5316 (job access, reverse commute)	\$356,805	*
5317 (new freedom)		
Passes		
Fares	\$131,608	\$138,188
Advertising	\$814	\$854
Contract Revenue		
Community Support	\$308,814	\$324,255
MaineCare	\$32,247	\$72,756
Other		
JARC capital	\$70,600	
TOTAL	\$1,452,785	\$1,381,638
EXPENSES		
Personnel Sal/Fringe	\$831,682	\$748,347
Fuel/Maintenance	\$335,185	\$351,944
Vehicle Insurance	\$19,142	\$22,013
Supplies	\$20,605	\$18,073
Training	\$4,000	\$5,200
Contract Services	\$67,862	\$53,035
Administration	\$162,645	\$170,777
TOTAL	\$1,452,785	\$1,381,637

YCCAC Demand Response Budget for FY 2013 and 2014

	FY 2013	FY 2014
REVENUES		
DHHS non-MaineCare	\$273,059	\$273,059
State (non-capital, administered by MaineDOT)	16,431	16,431
Other State (e.g. Maine Department of Ed, other)	214,360	161,207
FTA:		
5307 (small urban area systems)	185,484	444,990
5309 (capital assistance)		
5310 (elderly, disabled)	70,600	66,588
5311 (rural area systems)	329,644	322,692
5316 (job access, reverse commute)		
5317 (new freedom)	46,196	
Grants (other than FTA)	10,000	10,000
Local Match	185,569	25,000
Fares	13,082	13,736
MaineCare	3,203,832	2,120,974
TOTAL	\$4,548,257	\$3,454,677
EXPENSES		
Personnel Salaries/Fringe	\$1,292,659	\$1,198,044
Fuel/Maintenance	374,821	323,240
Vehicle Insurance	45,838	36,529
Supplies/Telephone/Postage/Printing	142,626	149,419
Training	4,240	5,417
Contract Services	18,080	13,191
Computer Services	55,160	28,052
Administration	474,331	432,405
Rent	155,106	118,552
MaineCare/Other Travel Reimbursement	1,985,396	1,149,828
TOTAL	\$4,548,257	\$3,454,677

							\mathbf{A}
1	VIN	1GDJG31U 541205411	1FBSS31L4 XHA07403	1BFSS31L5 XHA59820	1FBSS31L8 XHB23669	1FBSS31L4 XHC20044	1FDEE14Y7 KHA53338
2	Fleet # and Status*	54 A	56 A	57 SP	58 A	59 SP	62 A
3	Vehicle Type **	Box Truck	Van	Van	Van	Van	Van
4	Make, Model	GMC	Ford-15pass	Ford-15pass	Ford-15pass	Ford-15pass	Ford
5	Year	2004	1999	1999	1999	1999	1989
6	Fuel Type	Gas	Gas	Gas	Gas	Gas	Gas
7	Fuel Use – 12 months	330	201	12	74	12	60
8	Mileage	31,015	182,240	152,560	340,820	384,710	99,549
9	12-month Mileage	3,297	2,416	123	887	125	715
10	Repair Cost - 12 months	\$ 1500	\$ 1,138	\$ 215	\$ 563	\$ 692	\$ 502
11	Repair frequency - 12 months***	1 – 2 - 0	1 – 1 - 1	1 – 1 - 0	1 – 1 - 0	1 – 0 - 1	0 – 1 - 0
12	Vehicle appearance - interior	Excel	Fair	Fair	Poor	Poor	Fair
	Vehicle appearance - exterior	Excel	Fair	Fair	Poor	Poor	Fair
13	ADA Accessibility:						
	Equipped/Working	No	No	No	No	No	Yes
	Tie Down	No	No	No	No	No	Fnt. Mnt. Cl.
	Announcement System	No	No	No	No	No	No
	Signage and Stops	No	No	No	No	No	No
14	Passenger Amenities						
	Air Conditioning	Yes	Yes	Yes	Yes	Yes	Yes
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	NA	None	None	None	None	None
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

PTMS VEHICLE EVALUATION SUMMARY FORM FY 2013

AGENCY: YORK COUNTY COMMUNITY ACTION CORP В 1FTSS34L37DA 1FTSS34L55 1FTSS34L75 1D4GP25R25 1D4GP25R25 1GDHG31R9X VIN HA78342 HA78341 B371530 B371533 1059688 20965 Fleet # and Status* 70 A 2 64 A 65 A 66 SP 67 SP 68 A 3 Vehicle Type ** LDG Van - 12 passVan - 12 passVan - 12 passVan - mini Van - mini Ford-12pass **GMC** 4 Make, Model Ford-12pass Dodge-8pass Dodge-8pass Ford 5 2005 2005 1999 Year 2005 2005 2007 6 Fuel Type Gas Gas Gas Gas Gas Gas Fuel Use – 12 months 2,350 2,389 101 124 1,788 2.110 8 Mileage 267,815 279,175 108,377 102,541 179,454 236,747 9 12-month Mileage 17.875 28.195 28,669 2,418 2,967 25,318 10 Repair Cost - 12 months \$ 5,062 \$ 5,140 \$ 188 \$ 725 \$ 2,915 \$ 4,096 Repair frequency - 12 5 - 5 - 20 - 3 - 01 - 3 - 011 6 - 8 - 22 - 7 - 35 - 8 - 2months*** 12 Vehicle appearance - interior Good Good Excel Excel Good Good

Excel

No

No

No

No

Yes

Yes

Yes

Yes

None

10/17/12

Ken Creed

Fair

No

No

No

No

No

Yes

Yes

Yes

None

10/17/12

Ken Creed

Good

No

No

No

No

Yes

Yes

Yes

Yes

None

10/17/12

Ken Creed

Excel

No

No

No

No

Yes

Yes

Yes

Yes

None

10/17/12

Ken Creed

* A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

Vehicle appearance - exterior

Announcement System

Signage and Stops

Passenger Amenities

Air Conditioning

Working Heater

Tinted Windows

Type of fare collection system

Padded Seats

Date of Inspection

Inspector's Name:

ADA Accessibility:

Equipped/Working

Tie Down

13

14

15

16

17

Good

No

No

No

No

Yes

Yes

Yes

Yes

None

10/17/12

Ken Creed

Good

No

No

No

No

Yes

Yes

Yes

Yes

None

10/17/12

Ken Creed

^{**} SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

^{***} Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

							C
1	VIN	1FTSS34L17DA 20964	1FBNE31L86DA 82914	1FBNE31L86DA 60308	1FDSE30L1XHC 05095	1FTSS34L78DB 61166	1FTSS34L38DB 59933
2	Fleet # and Status*	71 A	72 A	73 A	74 A	75 A	76 A
3	Vehicle Type **	Van – 12 pass	Van – 15 pass	Van – 15 pass	LDB	Van – 12 pass	Van – 12 pass
4	Make, Model	Ford	Ford	Ford	Ford	Ford	Ford E350
5	Year	2007	2006	2006	1999	2008	2008
6	Fuel Type	Gas	Gas	Gas	Gas	Gas	Gas
7	Fuel Use – 12 months	2,871	832	565	1,217	2,830	2,895
8	Mileage	245,947	96,004	115,660	239,556	135,774	133,591
9	12-month Mileage	34,450	9,978	6,777	12,174	33,956	34,734
10	Repair Cost - 12 months	\$ 5,175	\$ 662	\$ 148	\$ 3,025	\$ 2,306	\$ 2,611
11	Repair frequency - 12 months***	7 – 8 - 2	2-1-2	1 – 1 - 0	2-5-3	6 – 6 - 1	7 – 10 - 1
12	Vehicle appearance - interior	Good	Excel	Excel	Good	Excel	Excel
	Vehicle appearance - exterior	Good	Excel	Excel	Good	Excel	Excel
13	ADA Accessibility:						
	Equipped/Working	No	No	No	Yes	No	No
	Tie Down	No	No	No	Yes	No	No
	Announcement System	No	No	No	No	No	No
	Signage and Stops	No	No	No	No	No	No
14	Passenger Amenities						
	Air Conditioning	Yes	Yes	Yes	Yes	Yes	Yes
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	None	None	None	None	None	None
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

							D
1	VIN	1FTSS34L58DB 61165	1FTSS34L38DB 61164	1FTSS34L69DA 88681	1FTSS34L89DA 88682	1FTSS34L75HA 88417	1FTSS34L47DA 20957
2	Fleet # and Status*	77 A	78 A	79 A	80 A	81 A	82 A
3	Vehicle Type **	Van – 12 pass					
4	Make, Model	Ford E350					
5	Year	2008	2008	2009	2009	2005	2007
6	Fuel Type	Gas	Gas	Gas	Gas	Gas	Gas
7	Fuel Use – 12 months	2,730	3,907	2,132	1,736	0	0
8	Mileage	140,467	169,163	62,623	49,702	121,911	166,156
9	12-month Mileage	32,756	46,888	25,579	20,831	0	0
10	Repair Cost - 12 months	\$ 2,181	\$ 2,357	\$ 2,355	\$ 594	\$ 203	\$ 965
11	Repair frequency - 12 months***	5 – 3 - 1	9 – 7 - 0	5 – 7 - 2	5 – 1 - 0	1-0-0	1 – 1 - 0
12	Vehicle appearance - interior	Excel	Excel	Excel	Excel	Excel	Excel
	Vehicle appearance - exterior	Excel	Excel	Excel	Excel	Excel	Excel
13	ADA Accessibility:						
	Equipped/Working	No	No	No	No	No	No
	Tie Down	No	No	No	No	No	No
	Announcement System	No	No	No	No	No	No
	Signage and Stops	No	No	No	No	No	No
14	Passenger Amenities						
	Air Conditioning	Yes	Yes	Yes	Yes	Yes	Yes
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	None	None	None	None	None	None
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

		HGLIVE	II I OMI COCIVII		11011 0014		E
1	VIN	1GDKP32K 0N3500505	1GDKP32K 4N3500491	1HVBDABM 2SH667203	1HVBDABM 2SH667204	1HVBDABM 6SH667205	1HVBDABM XWS519189
2	Fleet # and Status*	106 D	107 D	121 I	122 A	123 I	124 I
3	Vehicle Type **	SMDB	SMDB	SMDB	SMDB	SMDB	SMDB
4	Make, Model	GMC	GMC	International	International	International	International
5	Year	1992	1992	1995	1995	1995	1998
6	Fuel Type	Gas	Gas	Diesel	Diesel	Diesel	Diesel
7	Fuel Use – 12 months	0	0	0	1,927	0	2,347
8	Mileage	318, 353	456, 225	316,617	349,337	290, 964	348,326
9	12-month Mileage	0	0	0	9635	0	11,733
10	Repair Cost - 12 months	\$ 0	\$ 0	\$ 0	\$ 9,475	\$ 0	\$ 612
11	Repair frequency - 12 months***	0-0-0	0-0-0	0 -0 -0	1 – 6 - 2	0-0-0	1 – 1 - 0
12	Vehicle appearance - interior	Fair	Good	Good	Good	Fair	Good
	Vehicle appearance - exterior	Poor	Fair	Poor	Good	Poor	Good
13	ADA Accessibility:						
	Equipped/Working	Yes	Yes	Yes	Yes	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.					
	Announcement System	No	No	No	No	No	No
	Signage and Stops	No	No	No	No	No	No
14	Passenger Amenities						
	Air Conditioning	No	No	No	No	No	No
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	Bank Bag					
16	Date of Inspection	10/20/10	10/20/10	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

							F
1	VIN	1HVBDABM 8WH519188	1HVBDABM 8WH519191	1HVBDABM 6WH519190	1HVBDABM XWH519192	1FDKE37 GXRHA27831	1T88H2B 1021106876
2	Fleet # and Status*	125 A	126 SP	127 A	128 I	129 A	131 A
3	Vehicle Type **	SMDB	SMDB	SMDB	SMDB	LDB	SMDB
4	Make, Model	International	International	International	International	Ford	International
5	Year	1998	1998	1998	1998	1994	2002
6	Fuel Type	Diesel	Diesel	Diesel	Diesel	Gas	Diesel
7	Fuel Use – 12 months	4,047	4,006	2,205	1,559	1,352	1,777
8	Mileage	370,206	275,249	342,407	300,999	161,920	275,052
9	12-month Mileage	20,233	20,030	11,023	7,793	10,814	8,884
10	Repair Cost - 12 months	\$ 5,539	\$ 4,362	\$ 14,256	\$ 10,678	\$ 10,542	\$ 14,737
11	Repair frequency - 12 months***	4 – 4 - 2	3 – 7 - 4	1 – 6 - 4	2 – 3 - 6	2 – 4 - 5	1 – 2 - 4
12	Vehicle appearance - interior	Good	Good	Good	Good	Good	Good
	Vehicle appearance - exterior	Good	Fair	Good	Poor	Good	Good
13	ADA Accessibility:						
	Equipped/Working	Yes	Yes	Yes	Yes	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.					
	Announcement System	No	No	No	No	No	No
	Signage and Stops	No	No	No	No	No	No
14	Passenger Amenities						
	Air Conditioning	No	No	No	No	No	No
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	Bank Bag					
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

							\mathbf{G}
1	VIN	1T88H2B 1521106873	1T88H2B 1921106875	1T88H2B 1721106874	1T88H2C 1441139199	1T88H2C 1241139198	1T88H2C 1941139196
2	Fleet # and Status*	132 A	133 I	134 A	135 A	136 A	137 A
3	Vehicle Type **	SMDB	SMDB	SMDB	SMDB	SMDB	SMDB
4	Make, Model	Thomas	Thomas	Thomas	Thomas	Thomas	Thomas
5	Year	2002	2002	2002	2003	2003	2003
6	Fuel Type	Diesel	Diesel	Diesel	Diesel	Diesel	Diesel
7	Fuel Use – 12 months	4,222	2,430	2,655	3,733	3,455	3,048
8	Mileage	283,659	262,962	249,624	247,441	221,026	288,400
9	12-month Mileage	21,108	13,151	13,277	18,665	17,276	15,240
10	Repair Cost - 12 months	\$ 11,656	\$ 4,000	\$ 12,944	\$ 7,135	\$ 5,728	\$ 7,055
11	Repair frequency - 12 months***	2 – 4 - 4	1 – 5 - 2	1 – 6 - 4	2-9-3	2 – 7 - 2	2-7-2
12	Vehicle appearance - interior	Good	Good	Good	Good	Good	Good
	Vehicle appearance - exterior	Good	Poor	Good	Good	Good	Good
13	ADA Accessibility:						
	Equipped/Working	Yes	Yes	Yes	Yes	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.					
	Announcement System	No	No	No	No	No	No
	Signage and Stops	No	No	No	No	No	No
14	Passenger Amenities						
	Air Conditioning	Yes	Yes	Yes	Yes	Yes	Yes
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	Fare Box					
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

							Н
1	VIN	1T88H2C	1FDJE30H3	1HVBTAAL97H	1HVBTAAL07H	1HVBTAAL27H	1HVBTAAN1AH
	F1 . // 1.G *	1041139197	RHB31754	471777	471778	471779	249775
2	Fleet # and Status*	138 A	139 I	141 A	142 A	143 A	144 A
3	Vehicle Type **	SMDB	LDB	SMDB	SMDB	SMDB	SMDB
4	Make, Model	Thomas	Ford	INTERNATIONAL 3200	INTERNATIONAL 3200	INTERNATIONAL 3200	INTERNATIONAL Hybrid
5	Year	2003	1994	2007	2007	2007	2010
6	Fuel Type	Diesel	Gas	Diesel	Diesel	Diesel	Diesel/ Elect
7	Fuel Use – 12 months	1,961	0	4,033	4,853	4,084	7,105
8	Mileage	402,560	0	133,973	145,400	127,538	115,873
9	12-month Mileage	9,803	0	20,166	24,226	20,422	56,843
10	Repair Cost - 12 months	\$ 11,023	\$ 0.00	\$ 4,699	\$ 11,115	\$ 8,542	\$ 7,694
11	Repair frequency - 12 months***	2-7-3	0 -0 -0	2-8-0	3 – 3 - 3	3 – 5 - 3	4 – 5 - 3
12	Vehicle appearance - interior	Fair	Poor	Excel	Excel	Excel	Excel
	Vehicle appearance - exterior	Good	Poor	Excel	Excel	Excel	Excel
13	ADA Accessibility:						
	Equipped/Working	Yes	No	Yes	Yes	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.	No	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.
	Announcement System	No	No	Yes	Yes	Yes	Yes
	Signage and Stops	No	No	Yes	Yes	Yes	Yes
14	Passenger Amenities						
	Air Conditioning	Yes	No	Yes	Yes	Yes	Yes
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	Fare Box	Fare Box	Fare Box	Fare Box	Fare Box	Fare Box
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed	Ken Creed	Ken Creed	Ken Creed	Ken Creed	Ken Creed

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

1	VIN	1HVBTAANXAH 249774	1HVBTAAN8AH 249773	1GB9G5AG9A 1139376	1GB9G5AG0A 1139542	1GB9G5AG9A 1139992	1GB9G5AG7A 1139733
2	Fleet # and Status*	145 A	146 A	147 A	148 A	149 A	151 A
3	Vehicle Type **	SMDB	SMDB	SMDB	SMDB	SMDB	SMDB
4	Make, Model	INTERNATIONAL Hybrid	INTERNATIONAL Hybrid	ARBOC	ARBOC	ARBOC	ARBOC Hybrid
5	Year	2010	2010	2010	2010	2010	2010
6	Fuel Type	Diesel/ Elect	Diesel/ Elect	Gas	Gas	Gas	Gas/ Elect
7	Fuel Use – 12 months	3,710	2,313	2,499	3,120	3,273	3,568
8	Mileage	62,351	52,653	34,064	45,489	48,275	28,546
9	12-month Mileage	29,676	18,504	19,992	24,962	26,182	17,430
10	Repair Cost - 12 months	\$ 4,219	\$ 5,027	\$ 1,172	\$ 1,605	\$ 1,783	\$ 1, 867
11	Repair frequency - 12 months***	2 – 7 - 1	2 – 8 - 4	4 – 5 - 0	5 – 4 - 0	5 – 5 - 1	3 – 4 - 2
12	Vehicle appearance - interior	Excel	Excel	Excel	Excel	Excel	Excel
	Vehicle appearance - exterior	Excel	Excel	Excel	Excel	Excel	Excel
13	ADA Accessibility:						
	Equipped/Working	Yes	Yes	Yes	Yes	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.
	Announcement System	Yes	Yes	Yes	Yes	Yes	Yes
	Signage and Stops	Yes	Yes	Yes	Yes	Yes	Yes
14	Passenger Amenities						
	Air Conditioning	Yes	Yes	Yes	Yes	Yes	Yes
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	Fare Box	Fare Box	Yes	Yes	Yes	Yes
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed	Ken Creed	Ken Creed	Ken Creed	Ken Creed	Ken Creed

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

1	VIN	1GB6G5BG0B 1151595	1GB6G5BG0B 1150687	1GB6G5BG2C 1134721	1F6NF53Y090A 00602	1F6NF53Y290A 00603	1F6NF53Y990A 00601
2	Fleet # and Status*	152 A	153 A	201 A	Driftwood A	Lobstah A	Scallop A
3	Vehicle Type **	SMDB	SMDB	SMDB	Trolley	Trolley	Trolley
4	Make, Model	ARBOC	ARBOC	ARBOC	Molly	Molly	Molly
5	Year	2011	2011	2012	2010	2010	2010
6	Fuel Type	Gas	Gas	Gas	Gas	Gas	Gas
7	Fuel Use – 12 months	3,073	2,800	749	1,650	1,925	1,707
8	Mileage	25,670	23,652	6,996	43,403	42,772	43,196
9	12-month Mileage	24,583	22,403	5,993	13,198	15,400	13,652
10	Repair Cost - 12 months	\$ 1,251	\$ 720	\$ 124	\$ 714	\$ 213	\$ 1,119
11	Repair frequency - 12 months***	5 – 1 - 0	4-2-0	1 – 0 - 0	2-0-0	2-0-0	0 – 5 - 0
12	Vehicle appearance - interior	Excel	Excel	Excel	Excel	Excel	Excel
	Vehicle appearance - exterior	Excel	Excel	Excel	Excel	Excel	Excel
13	ADA Accessibility:						
	Equipped/Working	Yes	Yes	Yes	Yes	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl	Fnt. Mnt. Cl	Fnt. Mnt. Cl
	Announcement System	Yes	Yes	Yes	Yes	Yes	Yes
	Signage and Stops	Yes	Yes	Yes	Yes	Yes	Yes
14	Passenger Amenities						
	Air Conditioning	Yes	Yes	Yes	No	No	No
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	Yes	Yes	Yes
	Padded Seats	Yes	Yes	Yes	Yes	Yes	Yes
15	Type of fare collection system	Fare Box	Fare Box	Bank Bag	Fare Box	Fare Box	Fare Box
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

							K
1	VIN	1F6NF53Y590A 01292	1F6NF53Y790A 00600	1F6NF53Y490A 00604	1GBKP37N5S 3319701	1GBLP37J5X 3301689	1GBLP37J9X 3302232
2	Fleet # and Status*	Osprey A	Seahorse A	Dory A	Kerry A	Kelly SP	Katie SP
3	Vehicle Type **	Trolley	Trolley	Trolley	Trolley	Trolley	Trolley
4	Make, Model	Molly	Molly	Molly	Chevy/ CableCar	Chevy/ CableCar	Chevy/ CableCar
5	Year	2010	2010	2010	1995	1999	1999
6	Fuel Type	Gas	Gas	Gas	Gas	Gas	Gas
7	Fuel Use – 12 months	1,517	1,887	1,698	357	79	188
8	Mileage	40,199	41,594	40,694	169,693	108,138	118,625
9	12-month Mileage	12,134	15,096	13,580	1,787	395	940
10	Repair Cost - 12 months	\$ 2,221	\$ 469	\$ 1,305	\$ 2,534	\$ 3,435	\$ 3,242
11	Repair frequency - 12 months***	1 – 2 - 1	1 – 2 - 0	2 – 1 - 0	0-2-1	0 – 0 - 3	0-2-2
12	Vehicle appearance - interior	Excel	Excel	Excel	Good	Good	Good
	Vehicle appearance - exterior	Excel	Excel	Excel	Good	Good	Good
13	ADA Accessibility:						
	Equipped/Working	Yes	Yes	Yes	No	Yes	Yes
	Tie Down	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.	No	Fnt. Mnt. Cl.	Fnt. Mnt. Cl.
	Announcement System	Yes	Yes	Yes	Yes	Yes	Yes
	Signage and Stops	Yes	Yes	Yes	No	No	No
14	Passenger Amenities						
	Air Conditioning	No	No	No	No	No	No
	Working Heater	Yes	Yes	Yes	Yes	Yes	Yes
	Tinted Windows	Yes	Yes	Yes	No	No	No
	Padded Seats	Yes	Yes	Yes	No	No	No
15	Type of fare collection system	Fare Box					
16	Date of Inspection	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12	10/17/12
17	Inspector's Name:	Ken Creed					

^{*} A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

** SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

PTMS VEHICLE EVALUATION SUMMARY FORM FY 2013 AGENCY: YORK COUNTY COMMUNITY ACTION CORP L 1GBLP37J2X VIN 3302265 Fleet # and Status* 2 Karen SP Vehicle Type ** 3 Trolley 4 Make, Model Chevy/ CableCar 5 Year 1999 6 Fuel Type Gas Fuel Use – 12 months 1,135 8 Mileage 106,693 9 12-month Mileage 5,674 Repair Cost - 12 months 10 \$ 838 Repair frequency - 12 months*** 11 2 - 2 - 0Vehicle appearance - interior 12 Good Vehicle appearance - exterior Good ADA Accessibility: 13 Equipped/Working Yes Tie Down Fnt. Mnt. Cl. Announcement System Yes Signage and Stops No Passenger Amenities 14 Air Conditioning No Working Heater Yes **Tinted Windows** No Padded Seats No Type of fare collection system 15 Fare Box Date of Inspection 10/17/12 16 Ken Creed 17 Inspector's Name:

A (Active); I (Inactive); SP (Spare); D (Disposed); Sold (Sold)

^{**} SHDB (Standard Heavy Duty Bus); MHDB (Medium Heavy Duty Bus); SMDB (Small Medium Duty Bus); LDB (Light Duty Bus); V (Van).

*** Repair Frequency: (1) – Routine Preventive Maintenance; (2) Minor Repairs (vehicle not taken out of service); (3) Major Repairs

Appendix

Volunteer Organizations

Friends in Service Helping (FISH) is a program of the Senior Center at Lower Village in Kennebunk that utilizes volunteers to transport seniors needing a rider in the Kennebunk area. YCCAC schedulers coordinate with this program as needed or requested.

Lake Region Senior Service Inc. provides volunteer transportation to seniors and people with disabilities. Service is available on a first-come first-served basis 24/7, 365 days a year in the towns of Sweden and Lovell.

Veterans

There is a veteran's center in Springvale but it does not provide medical services. The Veterans Administration does not operate any vans in York County. There is no specific coordination effort taking place in regards to veteran's transportation. YCCAC receives many calls requesting transportation to Togus and Manchester. There is a small amount of money available through the York County Transport (YCT) program that was set up 20 years ago to help residents without MaineCare. It has been used to assist veterans with no other means of getting to a medical appointment. This program is limited to one trip per month per person.

Survey results

Random surveys are completed quarterly by MaineCare recipients. A focus group met in 2012 and considered improving marketing materials for the Shoreline Explorer. Changes were made based on the results of the focus group's work. A seasonal rider survey is on-going. Results are completed at on file at YCCAC's office.