

Greyhound Lines, Inc.

Contact Information

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Service Summary

Service area: Bangor to Portland and points south (Wells, Portsmouth, Boston)
Type of service: Intercity

Bangor to Portland Intercity Service

Greyhound Lines, Inc. is a private for-profit provider of intercity bus service throughout the continental United States. The company has provided scheduled passenger service for more than 100 years and is the largest operator of scheduled intercity bus service. In Maine, the Bangor to Portland intercity service begins at Dysart's Travel Stop at 9:00 a.m. and arrives in at the Portland Bus Station on Congress Street at 12:10 p.m. with stops in Waterville, Augusta, Lewiston, and Brunswick. On the return trip, the bus service leaves Portland at 6:40 p.m. and arrives in Bangor at 10:10 p.m.

The Bangor-Portland intercity route is the only route operated by Greyhound which, as of 2019, will receive a Section 5311 subsidy. There is one round trip daily, 365 days/year. The bus stops on this intercity service include:

- Bangor: Dysart's Travel Stop, Cold Brook Road off I-95 in Hermon
- Waterville: J & S Oil Co. Inc., 320 Kennedy Memorial Drive
- Augusta: Concord Coach Lines, 9 Industrial Drive
- Lewiston: Bates College, 56 Campus Avenue
- Lewiston: Km Transit, 111 Bates Street
- Brunswick: 7-Eleven, 152 Maine Street
- Portland: 950 Congress Street

The Bangor/Portland schedule is shown below. Most of the southbound stops allow for connections to local transit services, but northbound stops beyond Portland do not connect with local transit systems because these systems do not have evening service.

Greyhound Bangor to Portland Intercity Service		
	Southbound	Northbound
Bangor	9:00 a.m.	10:10 p.m.
Waterville	9:55 a.m.	9:15 p.m.
Augusta	10:20 a.m.	8:50 p.m.
Lewiston: Bates College	11:00 a.m.	8:10 p.m.
Lewiston: Km Transit	11:05 a.m.	8:05 p.m.
Brunswick	11:35 a.m.	7:35 p.m.
Portland	12:10 p.m.	7:00 p.m.
	12:20 p.m.	6:40 p.m.

Summary of Service Changes

As of October 24, 2018, Greyhound no longer operates an 11:20 a.m. south bound service out of Bangor/Dysart's, or a 3:00 p.m. arrival into Bangor. As a result, the schedules between the two services are no longer compatible, and Cyr Bus no longer stops at Dysart's.

Future Priorities

- Continue to operate the intercity service between Bangor and Portland.

Ridership

Greyhound estimates that in 2019, it will serve an average of 39.4 passengers per day, or 275.8 per week and 14,342 passengers for the year.

Fares

Bangor to Portland: \$20 to \$35 depending on day of travel.

Portland to Bangor: \$22 to \$29 depending on day of travel.

Lesser rates, depending on distance traveled, for travel between stops along the way.

Students and veterans are entitled to discounts with Identification number issued by Greyhound.

Under the Road Rewards program, passengers are eligible for 10% off on their next Greyhound ticket purchase. Tickets can be purchased online.

Buses/Facilities

The Greyhound coaches used on the intercity service are maintained in company-owned and managed facilities, primarily in Miami, but also in potentially in Atlanta, Richmond, Chicago and other Greyhound maintenance locations. Equipment is cycled to maintenance facilities to address preventive maintenance without disruption to normal operations. The company uses emergency towing companies and repair shops to handle minor problems, and maintains driver bases and extra bus storage throughout the nation in order to send a bus and driver for passengers stranded by a breakdown.