

**Meeting Date:** August 28, 2025

**Meeting Time:** 1:00 PM - 3:00 PM

**Meeting Location:** Virtual Meeting

## **Attendees**

### **Board Members Present**

Nick Marquis

Shenna Bellows

Sheldon Bird

Chris Pinkham

MaryEllen Wickett

David Simsarian

Meg Gray

Sam Foster, non-voting member

### **State Agency Staff**

Sharon Horne, MainelT

Victor Chakravarty, MainelT

### **InforME/Tyler Maine Staff**

Tony Brodie

Kimberly Duplisea

## **The meeting was called to order at 1:02 PM**

1. Welcome and Introductions
2. Adoption of March, April, July 2025 Minutes  
The adoption of the minutes was tabled.

### 3. Constituent Portal Presentation

Sam Foster presented some information about the constituent portal effort, now known as MyMaine.gov and introduced two MainelT stakeholders on the project, Sharon Horne and Victor Chakravarty. Sharon provided more information about how the portal started, saying that the concept of the portal was born out of COVID. Constituents are visitors, residents, and businesses in the state of Maine. At its heart, the portal is a customized view for the constituent that allows them to determine the items of interest to them, which are then displayed in a dashboard. Victor further detailed the project including its timeline and the RFP process. The mission of the project is to simplify, personalize, identify users through identity verification, clarify and provide transparent privacy and consent elements, and



become the single source of personal data to reduce cost, redundancy, and errors across state agencies. A specific service may have the need for additional identity proofing than the proofing that comes standard with the portal. In addition to the work Tyler Tech is providing for the portal, a marketing firm, Pulse Marketing, is also working on the project to provide marketing materials, and training for the portal. The goal is to drive up adoption which Pulse will be working on post-launch.

Two services are being explored as pilots with the portal – the DHHS local health officer certifications service and BABLO enterprise liquor licensing system.

#### 4. InforME Highlights

Sam Foster presented the highlights for July 2025. One note that he made is that the IF&W Mobile app has been downloaded more than 23,000 times since its launch. More than 570 licenses have been purchased through the platform.

#### 5. Strategic Plan Update

The draft plan has been completed internally. It will be sent to the Board for review this week. Comments will be consolidated and presented to the board during the September meeting for a vote.

#### 6. Next Board Meeting Dates

September 25, 2025 1:00 – 3:00 in person. Location TBD.

The meeting was adjourned at 2:07 PM.