

Milestones

Milestone	Timeline									
	May	June	July	August	Sept	Oct	Nov	Dec	Jan	
Review the current structures of and relationships among the Maine Health Data Organization, the Maine Health Data Processing Center and Onpoint Health Data in order to evaluate the timeliness and effectiveness of the data received										
State Benchmarking” and Best Practice Overview	Ongoing									
Review Voice of the Customer (VOC) template										
Identify Stakeholder groups										
Stakeholder Review of Completed VOC templates (Chair and Co-Chair to facilitate)										
Review of Federal and state privacy and security laws regarding the use and release of protected health information, including policy and technical changes needed to allow increased access to protected health information and the feasibility of those changes	Ongoing									
Review of consolidated VOC information based on July template presentations (Chair and Co-Chair to facilitate group review)										
Review draft recommendations (subcommittees formed to provide draft)										
Finalize recommendations (subcommittees to finalize and present to group)										
Recommendations complete										

Four key areas of the Resolve:

1	Reviewing the current structures of and relationships among the Maine Health Data Organization, the Maine Health Data Processing Center and Onpoint Health Data in order to evaluate the timeliness and effectiveness of the data received;
2	Reviewing the current purposes and uses of the data and limitations on access to the data and considering additional uses for the data and changes that might be necessary to achieve and facilitate additional uses;
3	Considering federal and state privacy and security laws regarding the use and release of protected health information, including policy and technical changes needed to allow increased access to protected health information and the feasibility of those changes;
4	Considering the availability of the data, the most appropriate sources of the data and the cost of providing the data.

Insert Stakeholder Name Here

LD 1818 Resolve

Stakeholder Information

- About
 - Insert key information
 - Insert key information
 - Insert key information

Voice of the Customer

- Business Needs and Expectations being met by existing processes, relationships, and structures:
 - Insert item
 - Insert item

Voice of Customer

- Business *Needs* and *Expectations* NOT being met by existing processes, relationships, and structures:
 - Insert item
 - Insert item

Voice of Customer

- Desired Future Uses
 - Insert item
 - Insert item