

FFAVORS Web Ordering Manual



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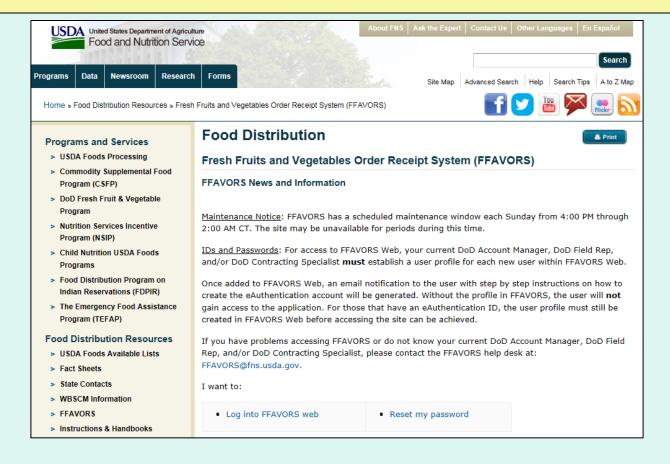
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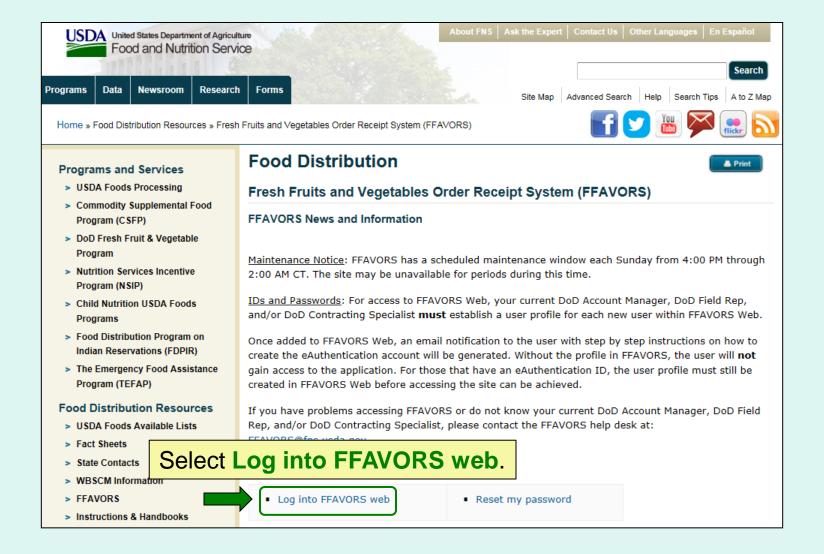
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FFAVORS Access

Navigate to this address in the browser:

http://www.fns.usda.gov/fdd/fresh-fruits-and-vegetables-order-receipt-system-ffavors

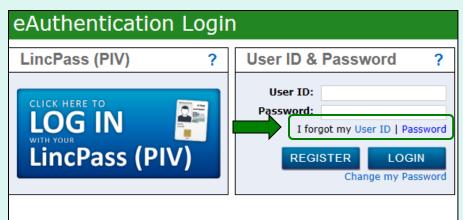




eAuthentication Login LincPass (PIV) User ID & Password User ID: CLICK HERE TO Password: LOG IN I forgot my User ID | Password LincPass (PIV) REGISTER LOGIN Change my Password WARNING Upon Login You Agree to the Following Information: . You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only. · Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties. By using this information system, you understand and consent to the following: 1. You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system. 2. Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose. 3. Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy

regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.

- Enter 'User ID'.
- Enter 'Password'.
- Select LOGIN button.



WARNING

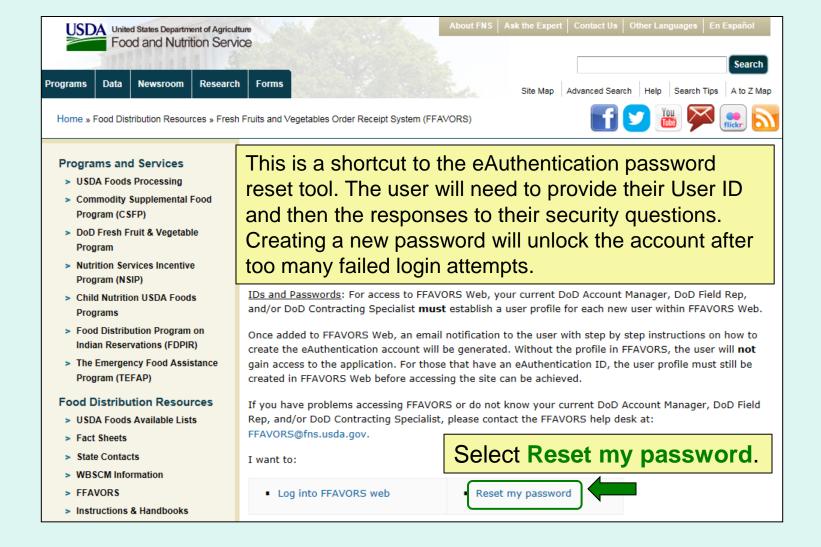
Upon Login You Agree to the Following Information:

- You are accessing a U.S. Government information system, which includes (1) this
 computer, (2) this computer network, (3) all computers connected to this network, and
 (4) all devices and storage media attached to this network or to a computer on this
 network. This information system is provided for U.S. Government-authorized use only.
- Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- . By using this information system, you understand and consent to the following:
 - You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
 - Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
 - Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.

To use the eAuthentication selfservice tools to recover login information, click on the appropriate link next to 'I forgot my User ID | Password.'

<u>User ID</u>: To retrieve an existing User ID, the user will need to provide First Name, Last Name, and Email. The User ID(s) will be emailed.

Password: To set a new password, the user will need to provide their User ID and then the responses to the established security questions. Creating a new password will unlock the account after too many failed login attempts.



- The first time a user logs into the system, they will be prompted with 'Website User Agreement' and 'Registration' screens.
- The new user must agree to the terms of the User Agreement in order to begin placing orders through FFAVORS.
- The user should review all information on the 'Registration' screen. If this is correct, select the 'Register' button. If the information needs to be changed, select the 'Exit' button. Please contact the DLA Account Specialist or the <u>FFAVORS Help Desk</u> for assistance.

Selection Page for Multiple FFAVORS Accounts

You have successfully logged into FFAVORS; however, multiple user FFAVORS accounts were found. Please select the FFAVORS User ID you wish to link to. Only FFAVORS accounts that have not been previously linked will be displayed.

	FFAVORS User ID	Role	Customer Code	Customer Name
	<u>100214</u>	Customer	YVA624	TODD JONES
	<u>100215</u>	Customer	YVA625	TODD JONES
	<u>100216</u>	Customer	YVA625	TODD JONES

Users who order for multiple customer organizations may have more than one profile. They will be prompted to select which FFAVORS user profile to link to the current User ID.

The customer organization is identified in the 'Customer Code' and 'Customer Name' columns. Select from the available 'FFAVORS User ID' numbers to proceed.



After choosing from the list of available FFAVORS profiles, select the **Confirm** button to continue.

To return to the selection screen, select **Cancel**.

Fresh Fruits And Vegetables Order Receipt System WEBSITE USER AGREEMENT

TO ALL Fresh Fruits And Vegetables Order Receipt System WEBSITE USERS: PLEASE BE AWARE OF THE USER SECURITY RULES OF BEHAVIOR. BY VIRTUE OF YOUR USE OF Fresh Fruits And Vegetables Order Receipt System WEBSITE, YOU ARE IN AGREEMENT OF THESE RULES.

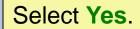
As a user of the Fresh Fruits And Vegetables Order Receipt System site, you agree to the following rules of behavior. The rules clearly delineate the responsibilities and expectations for all individuals with access to the Fresh Fruits And Vegetables Order Receipt System site. Failure to comply with these rules may result in the termination of your access to Fresh Fruits And Vegetables Order Receipt System and/or other sanctions as appropriate.

The below rules are not intended to replace existing local or DoD policies regarding network usage or internet/intranet access.

As a user of Fresh Fruits And Vegetables Order Receipt System:

- I understand that I am responsible for the security of my login ID and my password.
- I understand that I may be held accountable for anything that occurs on Fresh Fruits.
 And Vegetables Order Receipt System under my login ID and password.
- I understand that passwords will not be shared or displayed on my workstation or PC.
 I understand that if a password is written down, it will be protected with the same care as used to protect the personal identification number (PIN) for a credit card or bankcard.
- I understand that passwords will not be electronically stored. This includes the use of "hot keys" and macros that are intended to "shortcut" the authentication process.
- I understand that access is granted on need-to-know or least privilege basis. I will not attempt to circumvent established security configurations to gain more access.
- I understand that I will not modify my PC configuration settings to circumvent established security practices.
- I will not attempt to run "sniffer" or hacker-related tools on Fresh Fruits And Vegetables Order Receipt System.
- If I observe anything on the system while I am using Fresh Fruits And Vegetables Order Receipt System that indicates inadequate security, I will immediately notify the Fresh Fruits And Vegetables Order Receipt System system administrator and my local ISSO/ISSM or other authorized computer security personnel.
- I understand that use of Fresh Fruits And Vegetables Order Receipt System constitutes consent to monitoring. Fresh Fruits And Vegetables Order Receipt System is
 monitored to ensure that use is authorized and that users follow security procedures. Monitoring is also performed to see if hackers have gained access to computers.
- I will handle all sensitive information on an appropriate basis.
- I will comply with all security guidance issued by the Fresh Fruits And Vegetables Order Receipt System system administrator.

Your Fresh Fruits And Vegetables Order Receipt System registration is conditional upon your acceptance of these terms, which we suggest you print and file for your records.

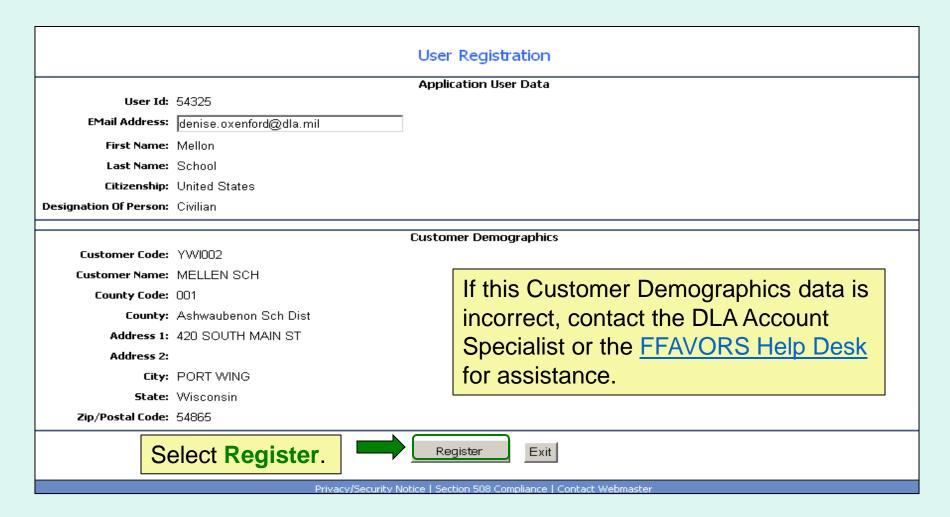


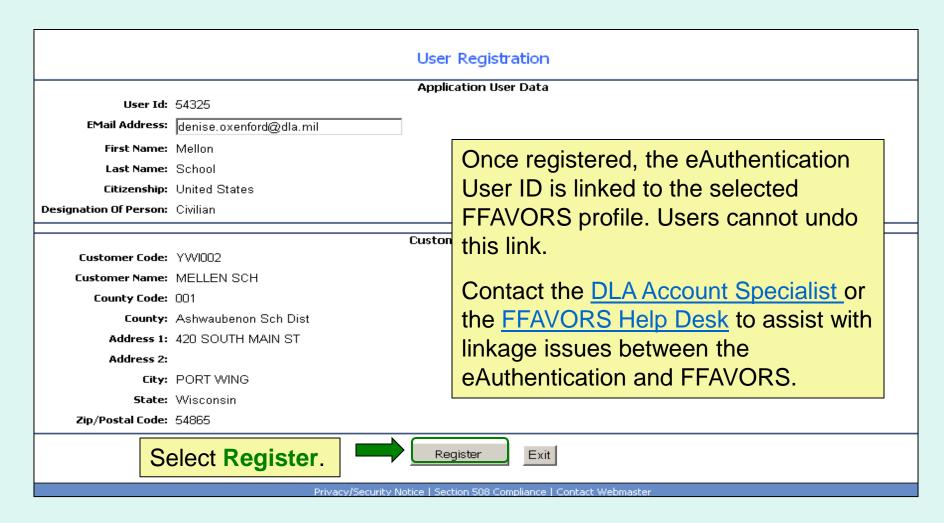
Do you accept these terms?





Privacy/Security Notice | Section 508 Compliance | Contact Webmaster







Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

Date: Tuesday, February 16, 2016

Last Login: Friday, February 12, 2016 2:41:24 PM

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

Orders

Place a New Order Modify Pending Order Edit Receipts View an Order Current Fund Balances Product News Flashes Email Account Specialist

Reports

Usage Reports Budget Balance/Spent Catalog

Please Read (updated on 4/10/16)

The following changes have been made in FFAVORS:

FFAVORS will now reference the USDA program for orders and budgets. The program acronyms are as follows:

- · FDPIR Food Distribution Program on Indian Reservations
- NSLP National School Lunch Program
- SFSP Summer Food Service Program

If you have questions, please ask your FFAVORS account representative or email the FFAVORS help desk.

Confirm the customer organization linked to the profile. If this needs to be updated, contact the <u>DLA Account Specialist</u> or the <u>FFAVORS Help Desk</u> for assistance.

Contact FFAVORS Help Desk



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Date: Tuesday, February 16, 2016

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Customer Homepage

Welcome, BARROW COUNTY

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- FDPIR Food Distribution Program on Indian Reservations
- NSLP National School Lunch Program
- SFSP Summer Food Service Program

If you have questions, please ask your FFAVORS account representative or email the FFAVORS help desk.

Check for important announcements.

Contact FFAVORS Help Desk

What can I do in FFAVORS?

- Place orders for my organization or on behalf of customers (district/county users only).
- Change or delete pending orders.
- View past or pending orders.
- Edit and review receipts on delivered orders.
- Display current fund balances.
- View latest product news flashes.
- Contact my DLA Account Specialist or the FFAVORS Help Desk.
- Run reports on orders, funds, or catalog history.
- View the most up-to-date version of this manual.

To return to the Customer Homepage from elsewhere in the main application select **Home** from the menu in the upper right corner of the screen.





Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

To return to the Customer Homepage from within the ordering process, select **Return to home page** from the green menu on the left side of the screen.

Return to home page

<u>Orders</u>

The screenshots shown throughout this manual show examples from district and school customers participating in the National School Lunch Program (NSLP).

The general steps are similar for other FFAVORS customers, including:

- Participants in the Summer Food Service Program (SFSP)
- Participants in the Food Distribution Program on Indian Reservations (FDPIR)
- Military customers

<u>Orders</u>

- Many of the activities available under the 'Order' heading open a separate ordering process with an internal navigation menu (green bar) on the left side of the screen.
- <u>District users only</u>: To switch to another customer account without exiting the ordering process, use the <u>Select a different customer</u>.
- After completing transactions in the ordering process, use the Return to home page links to return to the main menu.

Rules for Ordering

- A new catalog is created each Sunday.
- The catalog can be used to place orders for the following two weeks.
- Deliveries are available Monday through Friday only.
 There are no weekend deliveries.
- There is a required three (3) business day prep time between order and delivery date.
- The earliest available Requested Delivery Date (RDD) will be the fourth business day from the order date.
- Please direct questions about the available RDDs to the <u>DLA Account Specialist</u>.

Rules for Ordering



EXAMPLE 1: Order placed on Monday the 24th

- •The 3 business day prep period excludes the 25th, 26th, and 27th.
- •The first available RDD is Friday the 28th.
- Deliveries are not available on weekends.
- Available RDDs are the 28th and the 31st through the 4th.

Rules for Ordering

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday			
23 Catalog Created	24	25	26	27 Today	28	29			
			Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			30	31	1	2	3	4	5
			X			©	©	8	X

EXAMPLE 2: Order placed on Thursday the 28th

- •The 3 business day prep period excludes the 28th, 31st, and 1st.
- •The first available RDD is Wednesday the 2nd.
- Deliveries are not available on weekends.
- Available RDDs are the 2nd through the 4th.

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

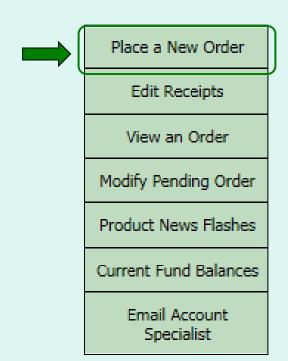
Orders

Place a New Order
Modify Pending Order
Edit Receipts
View an Order
Current Fund Balances
Product News Flashes
Email Account Specialist

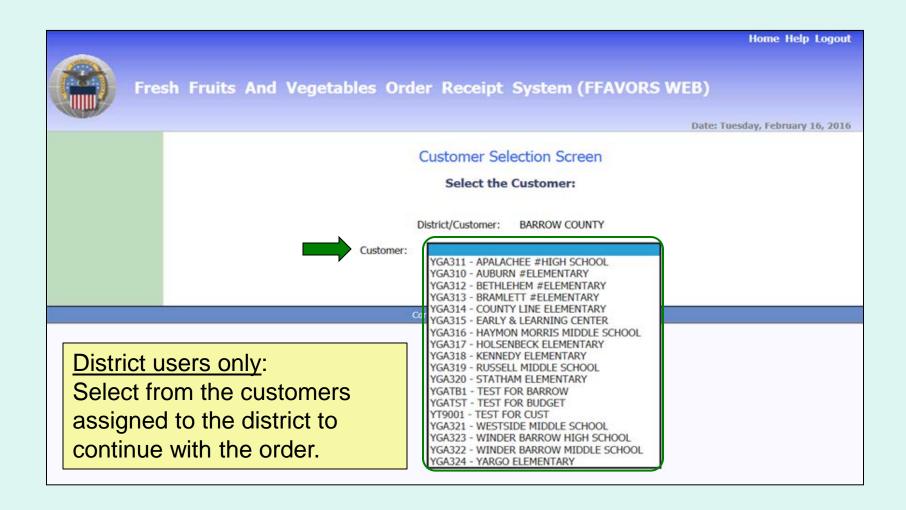
Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the **Place a New Order** link under the 'Orders' menu.



From within the FFAVORS ordering process, select the **Place a New Order** link on the green menu on the left.



Fre	sh Fruits And Vegetables Order Receipt System (FFAVORS WEB)
	Date: Tuesday, February 16, 2016
	Customer Selection Screen Select the Customer:
	District/Customer: BARROW COUNTY Customer: YGA310 - AUBURN #ELEMENTARY Proceed
	Contact FFAVORS Help Desk

District users only:

Once a customer is chosen, select **Proceed**.

Aside from the header, the remaining screens will be similar for both district users and other customers.

Customer Header:

<Customer>

AUBURN ELEMENTARY

District Header:

<District> Ordering for <Customer>

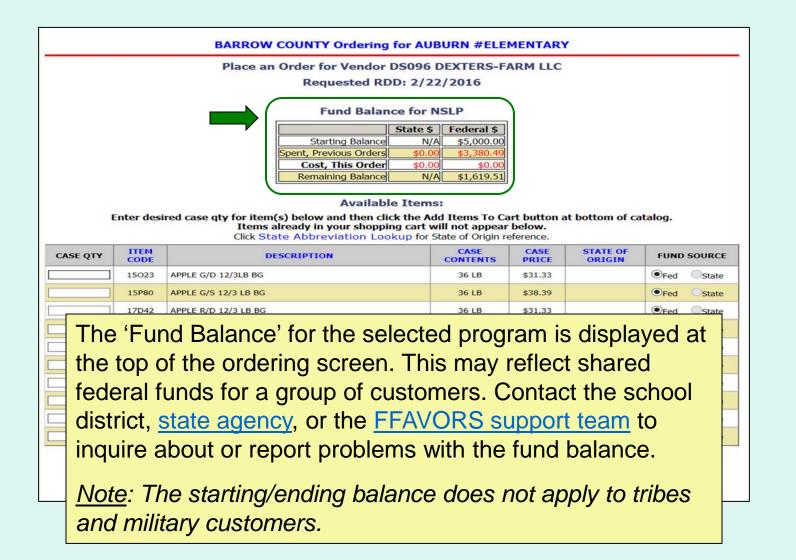
BARROW COUNTY Ordering for AUBURN #ELEMENTARY

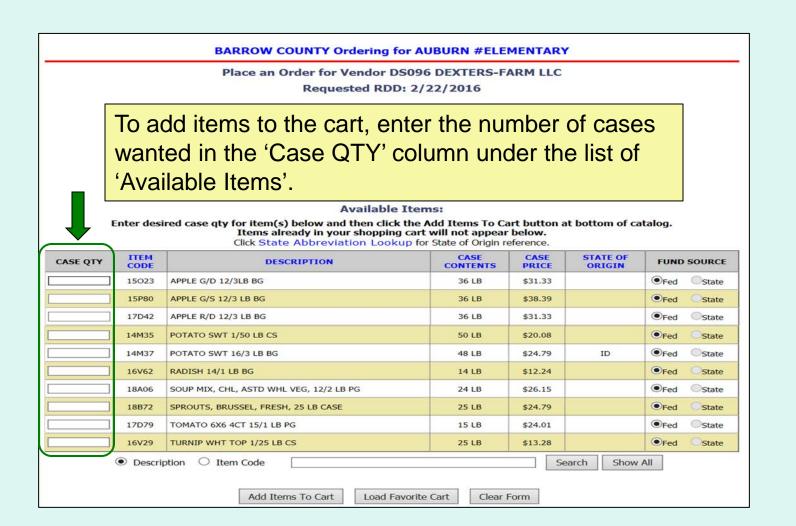
BARROW COUNTY Ordering for AUBURN #ELEMENTARY				
Place an Order for Vendor DS096 DEXTERS-FARM LLC				
 School Lunch Summer Food 				
Select the Required Delivery Date for your order:				
Requested Delivery Date: Mon 2/22/2016 V				
Go Shopping				

If more than one program is available, choose the appropriate radio button for this order.

BARROW COUNTY Ordering for AUBURN #ELEMENTARY				
Place an Order for Vendor DS096 DEXTERS-FARM LLC				
School Lunch				
Select the Required Delivery Date for your order:				
Requested Delivery Date: Mon 2/22/2016 V				
Go Shopping				

Select from the available options in the 'Requested Delivery Date' dropdown list. These dates are based on the Rules for Ordering. Then, click on the **Go Shopping** button.





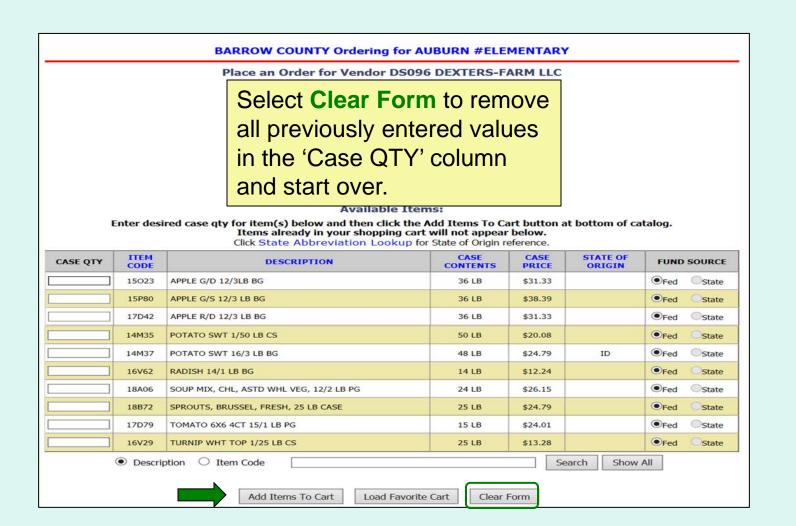
BARROW COUNTY Ordering for AUBURN #ELEMENTARY

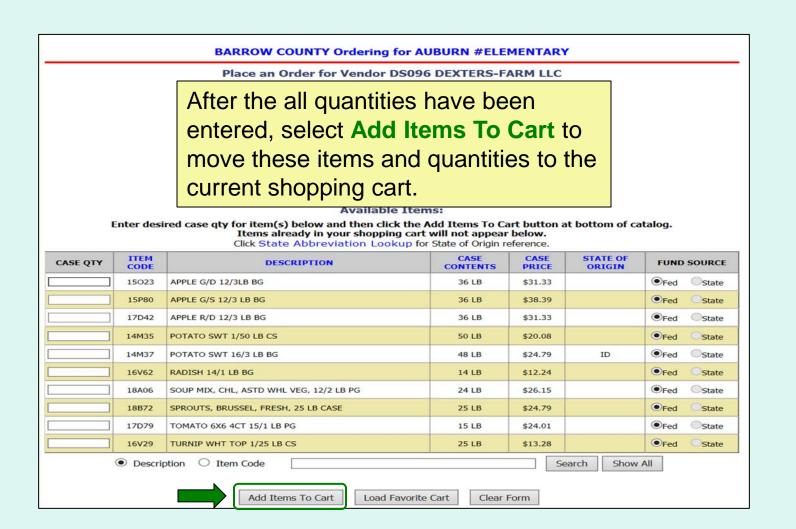
Place an Order for Vendor DS096 DEXTERS-FARM LLC

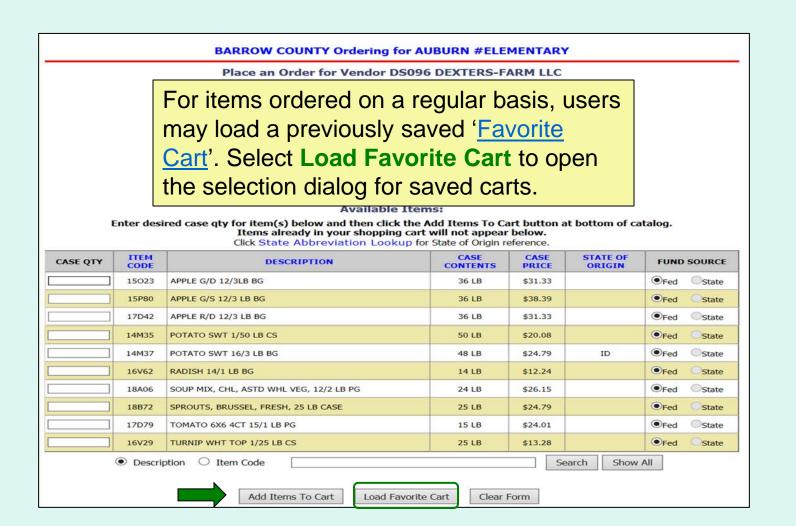
Users may sort the catalog by 'Item Code', 'Description', 'Case Contents', 'Case Price', or 'State of Origin'. Select the corresponding header to sort. Select the same header to reverse the sorting order. By default, the items in the current vendor catalog are displayed alphabetically by 'Description'.

	CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	STATE OF ORIGIN	FUND SOURCE	
	15023	APPLE G/D 12/3LB BG	36 LB	\$31.33		●Fed ○State	
	15P80	APPLE G/S 12/3 LB BG	36 LB	\$38.39		●Fed ○State	
	17D42	APPLE R/D 12/3 LB BG	36 LB	\$31.33		●Fed ○State	
	14M35	POTATO SWT 1/50 LB CS	50 LB	\$20.08		●Fed ○State	
	14M37	POTATO SWT 16/3 LB BG	48 LB	\$24.79	ID	●Fed ○State	
	16V62	RADISH 14/1 LB BG	14 LB	\$12.24		●Fed ○State	
	18A06	SOUP MIX, CHL, ASTD WHL VEG, 12/2 LB PG	24 LB	\$26.15		●Fed ○State	
	18B72	SPROUTS, BRUSSEL, FRESH, 25 LB CASE	25 LB	\$24.79		●Fed	
	17D79	TOMATO 6X6 4CT 15/1 LB PG	15 LB	\$24.01		●Fed ○State	
	16V29	TURNIP WHT TOP 1/25 LB CS	25 LB	\$13.28		●Fed ○State	
(Descri	ption O Item Code		Se	earch Show	All	

BARROW COUNTY Ordering for AUBURN #ELEMENTARY Place an Order for Vendor DS096 DEXTERS-FARM LLC Users may also filter the items displayed from the catalog by searching for an 'Item Code' or using a keyword search with the 'Description' (e.g., pear, red). Select the column to search, enter the keyword(s), and select Search. To undo the filter, select **Show All**. Click State Abbreviation Lookup for State of Origin reference. ITEM STATE OF CASE QTY DESCRIPTION **FUND SOURCE** CODE CONTENTS PRICE ORIGIN 15023 APPLE G/D 12/3LB BG 36 LB \$31.33 Fed State 15P80 APPLE G/S 12/3 LB BG 36 LB \$38.39 Fed State 17D42 APPLE R/D 12/3 LB BG 36 LB \$31.33 State Fed POTATO SWT 1/50 LB CS 50 LB \$20.08 ● Fed 14M35 State Fed State 14M37 POTATO SWT 16/3 LB BG 48 LB \$24.79 16V62 RADISH 14/1 LB BG 14 LB \$12.24 Fed State Fed 18A06 SOUP MIX, CHL, ASTD WHL VEG, 12/2 LB PG 24 LB \$26.15 State 18B72 25 LB \$24.79 Fed State SPROUTS, BRUSSEL, FRESH, 25 LB CASE 17D79 15 LB \$24.01 Fed State TOMATO 6X6 4CT 15/1 LB PG TURNIP WHT TOP 1/25 LB CS Fed 16V29 25 LB \$13.28 State Description O Item Code Search Show All Add Items To Cart Load Favorite Cart Clear Form







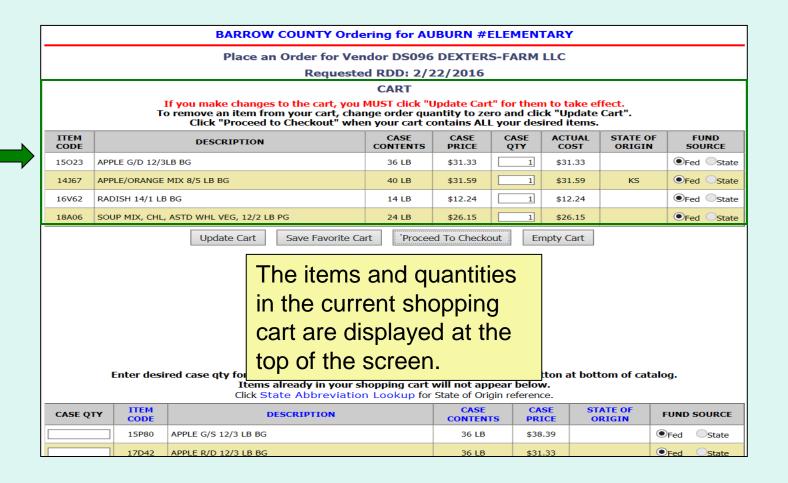


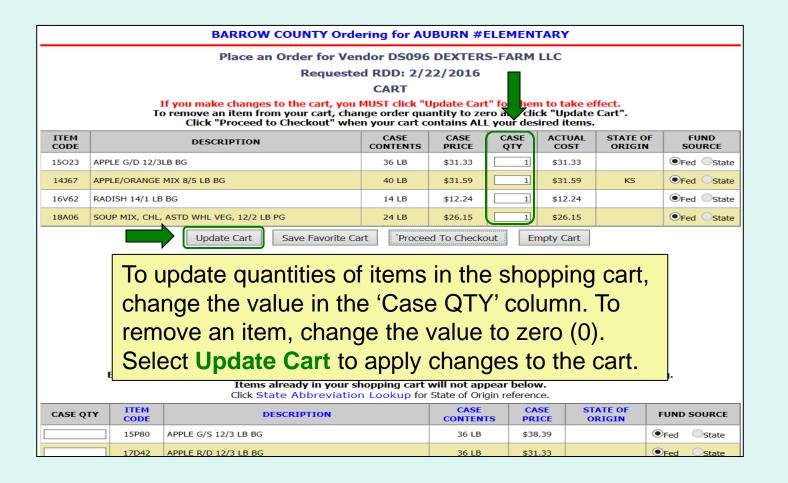
Select a favorite cart from the 'Cart Name' column in the list of 'Saved Carts' to add the items and quantities to the current shopping cart.

Note: This will overwrite any items previously added to the current cart.

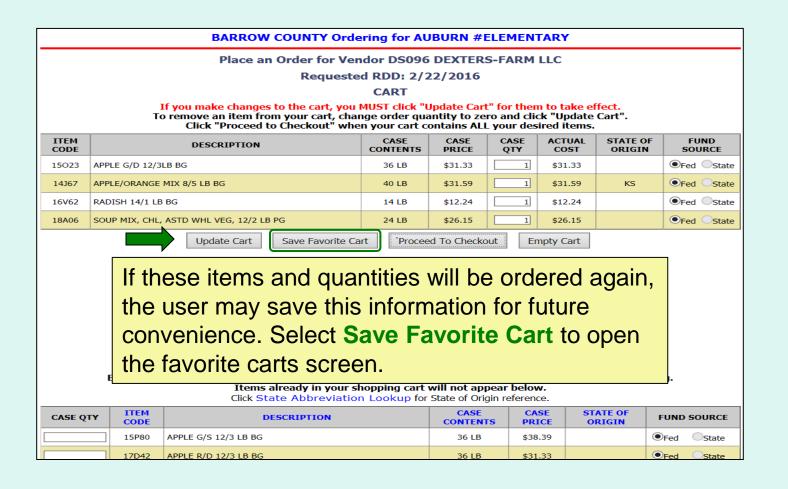
Other available actions:

- To return to the current shopping cart without loading a favorite cart, select Continue Shopping.
- Select **Delete** to remove a favorite cart that is no longer needed.



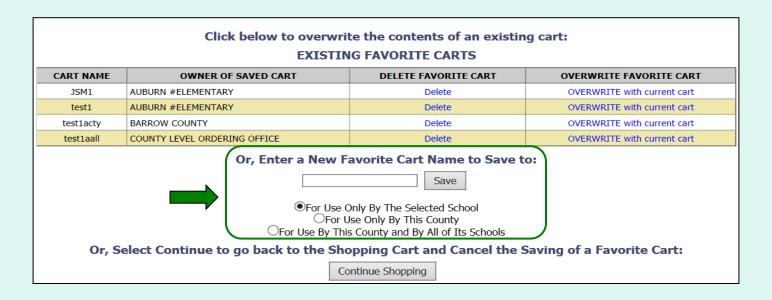


BARROW COUNTY Ordering for AUBURN #ELEMENTARY									
Place an Order for Vendor DS096 DEXTERS-FARM LLC									
Requested RDD: 2/22/2016									
	CART								
If you make changes to the cart, you MUST click "Update Cart" for them to take effect. To remove an item from your cart, change order quantity to zero and click "Update Cart". Click "Proceed to Checkout" when your cart contains ALL your desired items.									
ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE		
15023	APPLE G/D 12/3LB BG	36 LB	\$31.33	1	\$31.33		●Fed ○State		
14J67	APPLE/ORANGE MIX 8/5 LB BG	40 LB	\$31.59	1	\$31.59	KS	●Fed ●State		
16V62	RADISH 14/1 LB BG	14 LB	\$12.24	1	\$12.24		●Fed ○State		
18A06	SOUP MIX, CHL, ASTD WHL VEG, 12/2 LB PG	24 LB	\$26.15	1	\$26.15		●Fed ●State		
	Update Cart Save Favorite Ca	Procee	d To Checko	out Er	mpty Cart				
							1		
	To add new items to the	ne shop	ping	cart,	chan	ge			
	the value in the 'Case	-				_			
	'Available Items' in the	lower	section	on. 10	ools to	or			
	sorting and searching	the list	of av	ailab	le iter	ns			
	E						3 .		
	are available. Add Iter	iis to	Sart l	o app	Jiy				
CASE Q	changes to the cart.								
	and igo to the care						ed Ostate		
	17D42 APPLE R/D 12/3 LB BG		36 LB	\$31	.33	•	Fed State		
Description									
Add Items To Cart Load Favorite Cart Clear Form									



To create a <u>new favorite cart</u>, enter a name and select **Save**. District users may select who can access this saved cart:

- Current School Only 'For Use Only By The Select School'
- **District Only** 'For Use Only By This County'
- **District-wide** 'For Use By This county and By All of Its Schools'



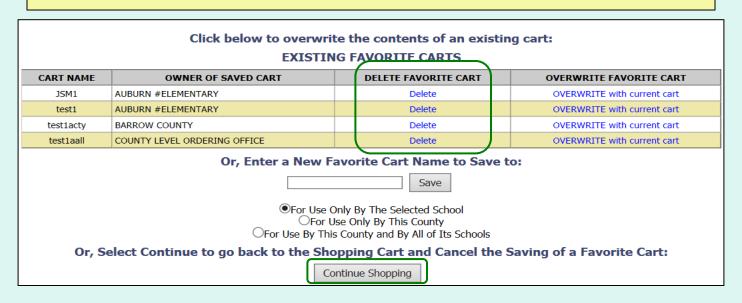
To <u>replace an existing favorite cart</u> with the current items and quantities, select **OVERWRITE with current cart**.

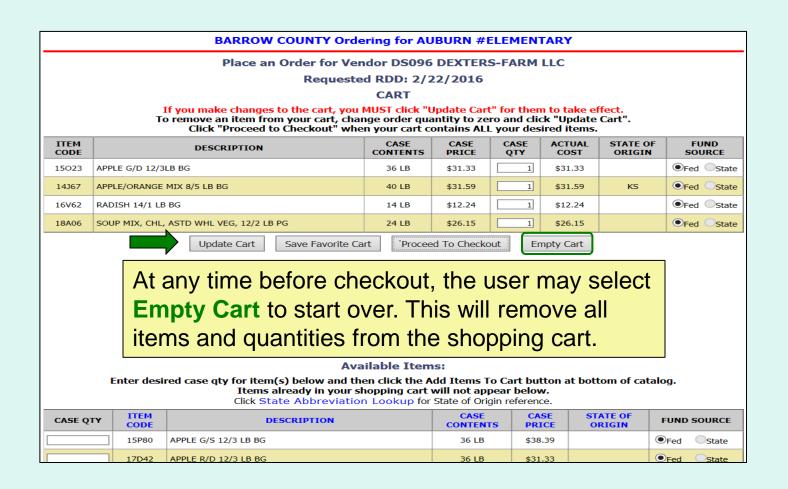
Note: This cannot be undone.

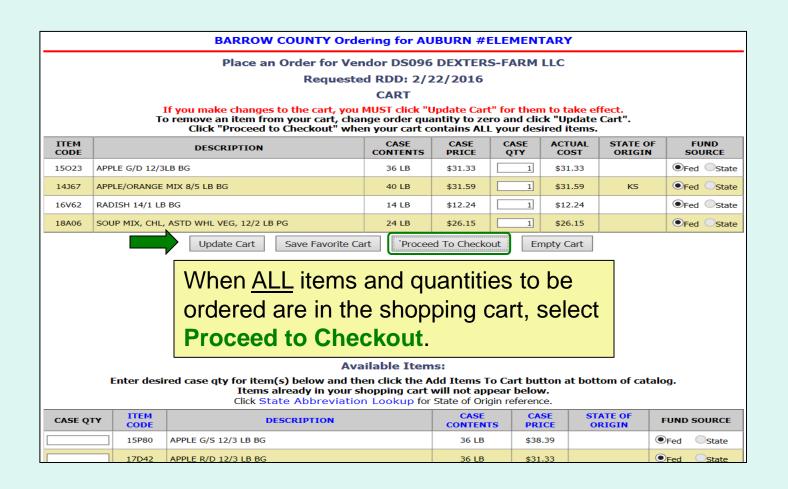


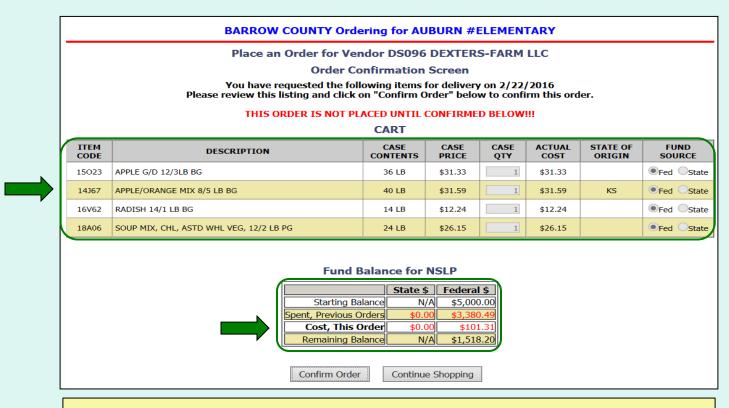
Other available actions:

- To return to the current shopping cart without saving a favorite cart, select Continue Shopping.
- Select **Delete** to remove a favorite cart that is no longer needed.

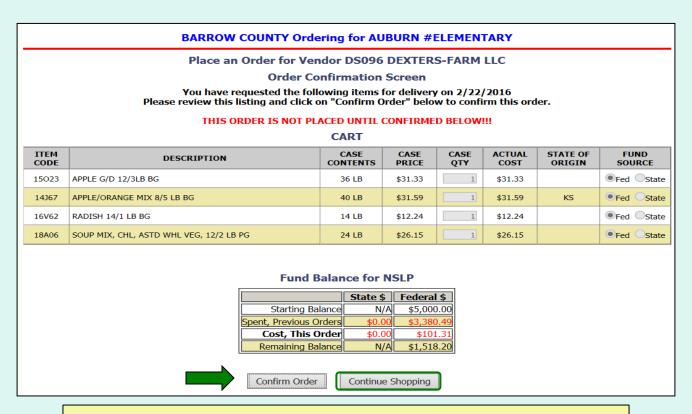




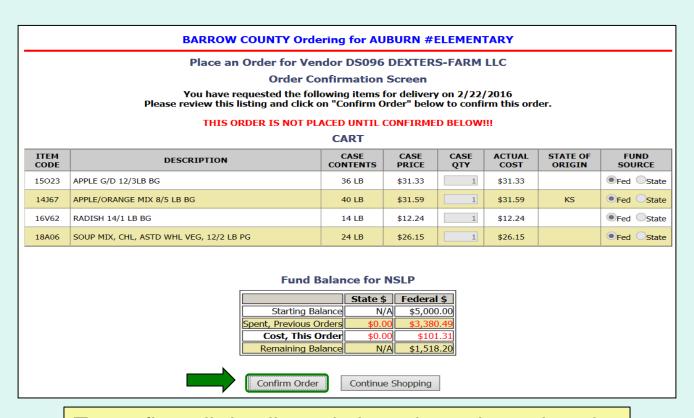




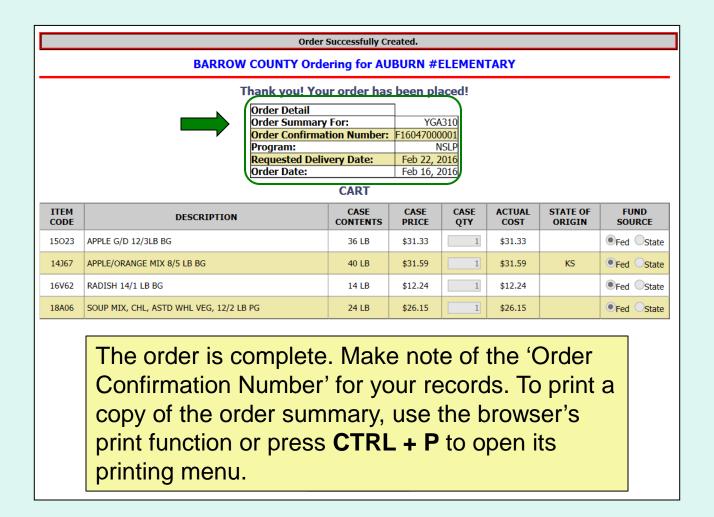
On the 'Order Confirmation Screen' verify the order data, including items, quantities, and fund availability to cover the cost of this order.

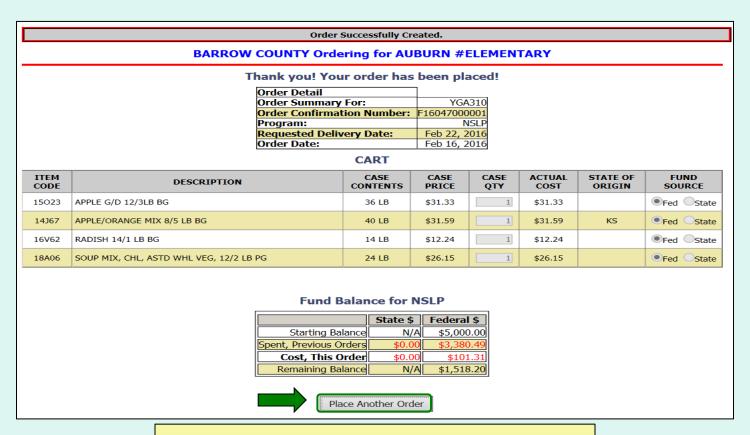


To make changes to the order, select the **Continue Shopping** button to return to the <u>shopping cart</u>.



To confirm all details and place the order, select the **Confirm Order** button.





To place another order for the <u>same</u> <u>customer</u>, select **Place Another Order**.

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After placing a new order, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To place orders or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.



Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

Orders

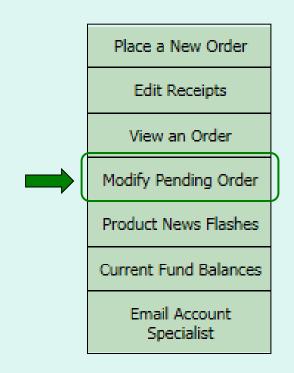
Place a New Order Modify Pending Order Edit Receipts

Edit Receipts
View an Order
Current Fund Balances
Product News Flashes
Email Account Specialist

Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the **Modify Pending Order** link under the 'Orders' menu.



From within the FFAVORS ordering process, select the **Modify Pending Order** link on the green menu on the left.

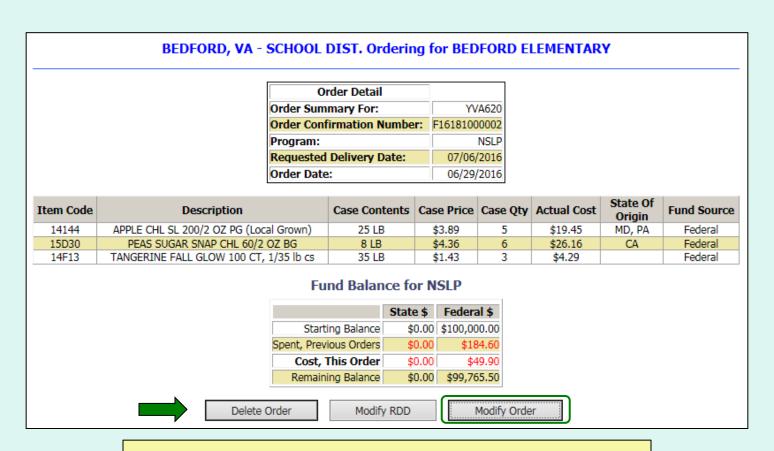
Users cannot modify orders within three business days of the RDD. See example below showing non-editable dates prior to a requested delivery.

For emergency modifications to pending orders that can no longer be accessed, contact the <u>DLA Account Specialist</u>.



BEDFORD, VA	- SCHOOL DIST. Ordering for BEDFORD ELEMENTARY						
Please select an order to modify Requested Delivery Date: Wed 7/6/2016							
	Or: Fri 7/1/2016 Order Number:						

Choose a 'Requested Delivery Date' (RDD) or an 'Order Number' to select a pending order from the dropdown list.



To make changes to items and quantities on the displayed order, select the **Modify Order** button.

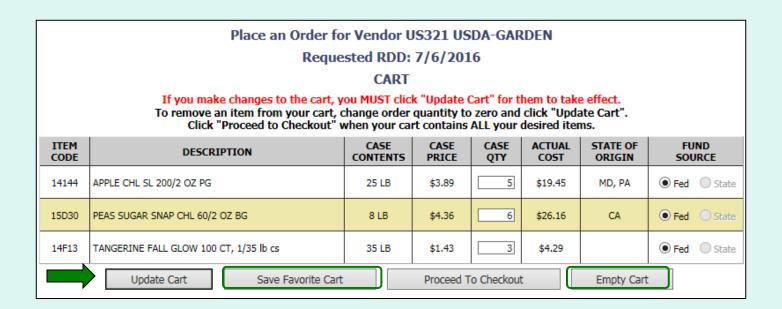
Place an Order for Vendor US321 USDA-GARDEN Requested RDD: 7/6/2016 CART If you make changes to the cart, you MUST click "Update Cart" or them to take effect. To remove an item from your cart, change order quantity to zer and click "Update Cart". Click "Proceed to Checkout" when your cart contains ALL your desired items.							
ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$3.89	5	\$19.45	MD, PA	● Fed ○ State
15D30	PEAS SUGAR SNAP CHL 60/2 OZ BG	8 LB	\$4.36	6	\$26.16	CA	Fed
14F13	TANGERINE FALL GLOW 100 CT, 1/35 lb cs	35 LB	\$1.43	3	\$4.29		● Fed ○ State
Update Cart Save Favorite Cart Proceed To Checkout Empty Cart							

To update quantities of items in the shopping cart, change the value in the 'Case QTY' column. To remove an item, change the value to zero (0). Select **Update Cart** to apply changes to the cart.



To add new items to the shopping cart, change the value in the 'Case QTY' column in the list of 'Available Items' in the lower section. Tools for sorting and searching the list of available items are available. Add Items to Cart to apply changes to the cart.

Description	O Item Code			Search	Show All	
_	Add Items To Cart	Load Favorite Cart	Clear Form			

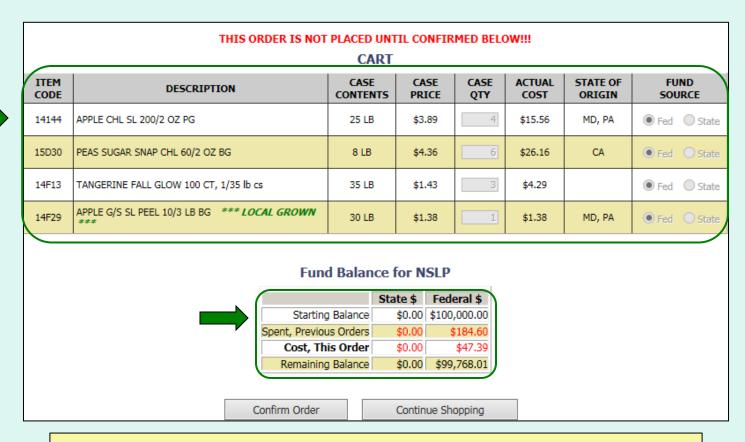


Other available actions:

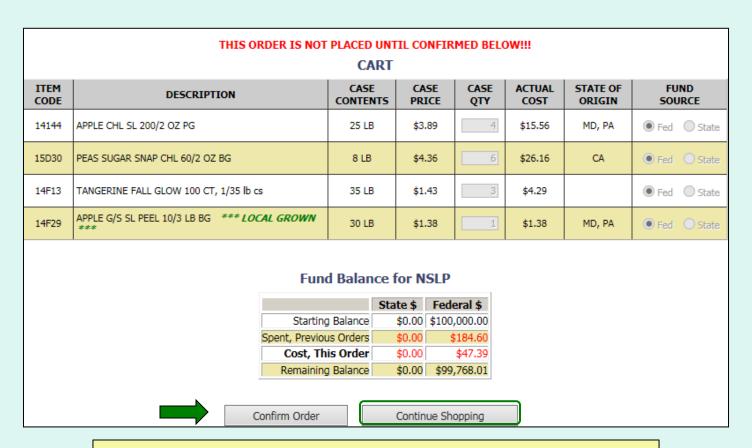
- Select Save Favorite Cart to save the items and quantities for future orders.
- Select Empty Cart to remove everything from the shopping cart and start over.

Place an Order for Vendor US321 USDA-GARDEN								
Requested RDD: 7/6/2016								
		CART						
If you make changes to the cart, you MUST click "Update Cart" for them to take effect. To remove an item from your cart, change order quantity to zero and click "Update Cart". Click "Proceed to Checkout" when your cart contains ALL your desired items.								
ITEM CODE	DESCRIPTION	CASE CONTENTS	CASE PRICE	CASE QTY	ACTUAL COST	STATE OF ORIGIN	FUND SOURCE	
14144	APPLE CHL SL 200/2 OZ PG	25 LB	\$3.89	5	\$19.45	MD, PA	● Fed	
15D30	PEAS SUGAR SNAP CHL 60/2 OZ BG	8 LB	\$4.36	6	\$26.16	CA	● Fed ○ State	
14F13	TANGERINE FALL GLOW 100 CT, 1/35 lb cs	35 LB	\$1.43	3	\$4.29		● Fed ○ State	
Update Cart Save Favorite Cart Proceed To Checkout Empty Cart								

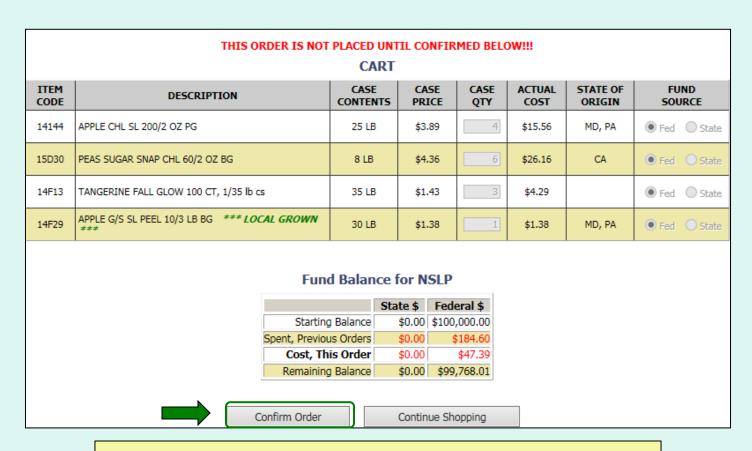
When <u>ALL</u> items and quantities to be ordered are in the shopping cart, select **Proceed to Checkout**.



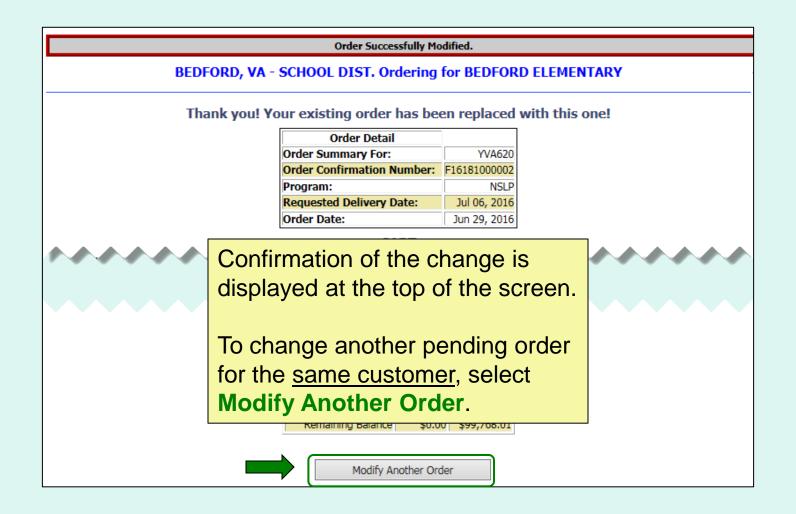
On the 'Order Confirmation Screen' verify the order data, including items, quantities, and fund availability to cover the cost of this order.

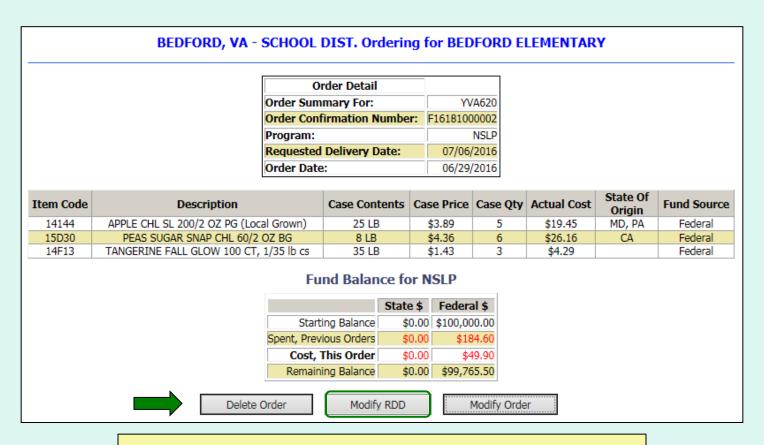


To make additional changes to the order, select the **Continue Shopping** button to return to the **shopping cart**.



To confirm all details and save the modified order, select the **Confirm Order** button.

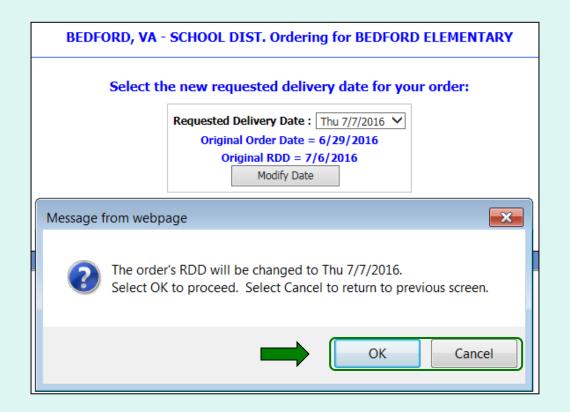




To make changes to requested delivery date (RDD) on the displayed order, select the **Modify RDD** button.



Select a new RDD from the available dates in the dropdown list. Then, select the **Modify Date** button.

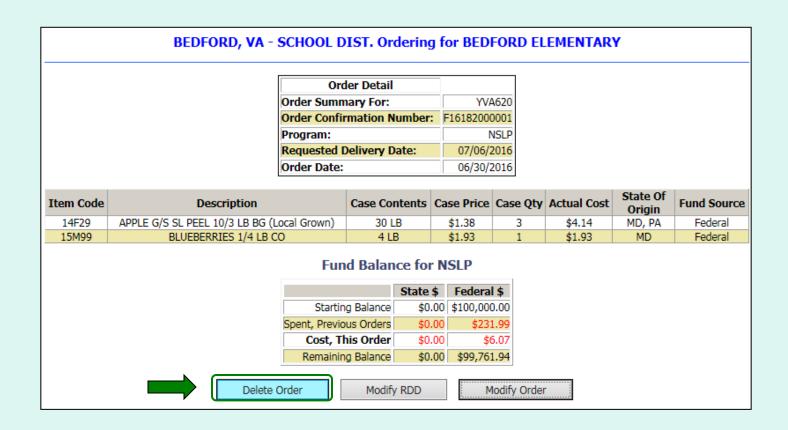


A pop-up will request confirmation of the change. Select **OK** to save the new RDD or select **Cancel** to return to the previous screen.

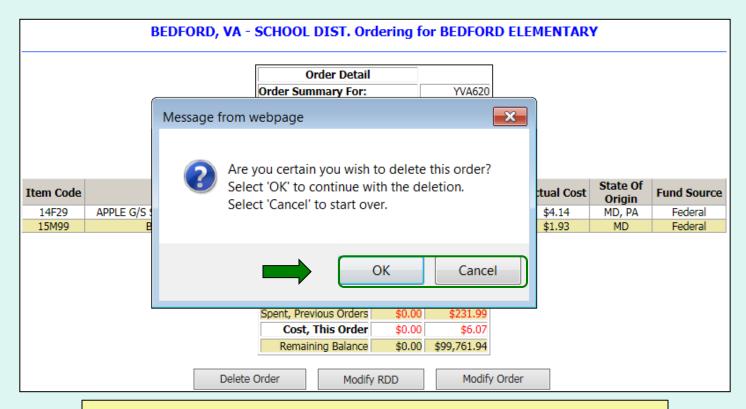


Confirmation of the change is displayed at the top of the screen.

Use the buttons in the green menu on the left side of the screen to continue working in the FFAVORS ordering process or to exit.

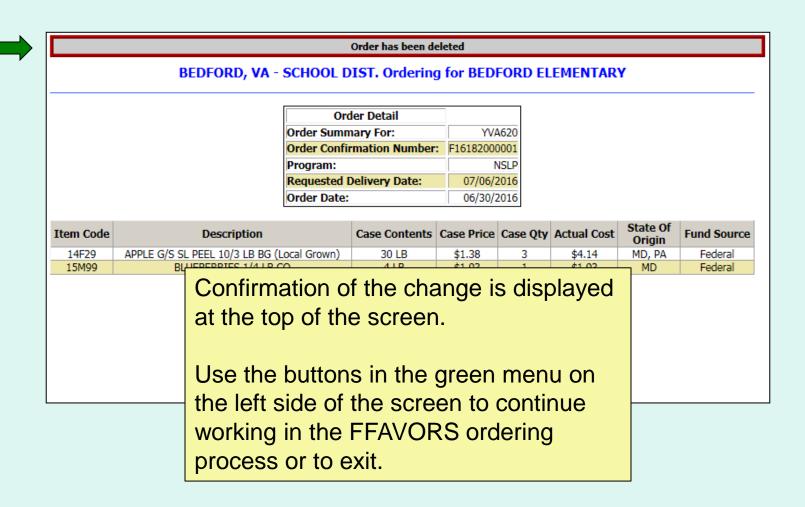


To cancel the displayed order, select the **Delete Order** button.



To confirm deletion of the displayed order, select **OK**. Select **Cancel** to exit without deleting.

Note: After the deletion is confirmed, the value for 'Cost, This Order' will display as \$0.00.



Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After modifying the order, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To modify orders or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.

View an Order

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

Orders

Place a New Order Modify Pending Order Edit Receipts

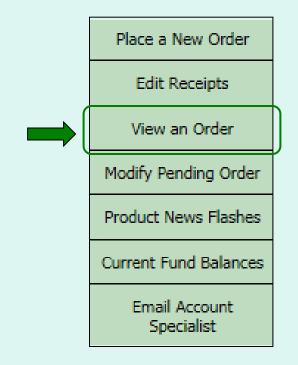
View an Order

Current Fund Balances Product News Flashes Email Account Specialist

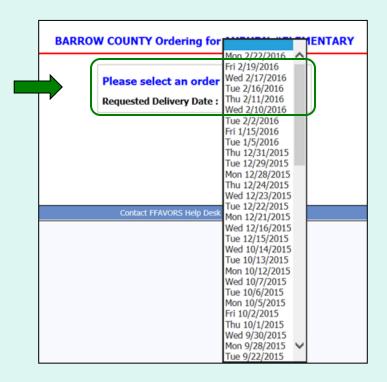
Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the View an Order link under the 'Orders' menu.



From within the FFAVORS ordering process, select the **View an Order** link on the green menu on the left.



Choose a 'Requested Delivery Date' (RDD) to select an order from the dropdown list.



Please select an order to VIEW

Requested Delivery Date: Mon 2/22/2016

View Order Detail	
Order Summary For:	YGA310
Order Confirmation Number:	F16047000001
Program:	NSLP
Requested Delivery Date:	02/22/2016
Order Date:	02/16/2016
Order Receipt Date:	

Click State Abbreviation Lookup for State of Origin reference.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Actual Cost	State Of Origin	Fund Source	Reason Code
15023	APPLE G/D 12/3LB BG	36 LB	\$31.33	2	2	\$62.66		Federal	N/A
14367	APPLE/ORANGE MIX 8/5 LB BG	40 LB	\$31.59	1	1	\$31.59	KS	Federal	N/A
16V62	RADISH 14/1 LB BG	14 LB	\$12.24	1	1	\$12.24		Federal	N/A
18A06	SOUP MIX, CHL, ASTD WHL VEG, 12/2 LB PG	24 LB	\$26.15	1	1	\$26.15		Federal	N/A

The order details for selected order are displayed on screen. Select **Print** to generate a paper copy.



BARROW COUNTY Ordering for AUBURN #ELEMENTARY



Please select an order to VIEW

Requested Delivery Date : Mon 2/22/2016 ✓

View Order Detail	
Order Summary For:	YGA310
Order Confirmation Number:	F16047000001
Program:	NSLP
Requested Delivery Date:	02/22/2016
Order Date:	02/16/2016
Order Receipt Date:	

To view a different order, select a date from the 'Requested Delivery Date' (RDD) dropdown list.

Click State Abbreviation Lookup for State of Origin reference.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Actual Cost	State Of Origin	Fund Source	Reason Code
15023	APPLE G/D 12/3LB BG	36 LB	\$31.33	2	2	\$62.66		Federal	N/A
14367	APPLE/ORANGE MIX 8/5 LB BG	40 LB	\$31.59	1	1	\$31.59	KS	Federal	N/A
16V62	RADISH 14/1 LB BG	14 LB	\$12.24	1	1	\$12.24		Federal	N/A
18A06	SOUP MIX, CHL, ASTD WHL VEG, 12/2 LB PG	24 LB	\$26.15	1	1	\$26.15		Federal	N/A

State funds subtotal	\$0.00
Federal funds subtotal	\$132.64
Snack funds subtotal	\$0.00
Total Cost	\$132.64

Print

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After viewing the order, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To view orders or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.

General Information

- 'Receipts' refer to confirmation of items received entered by the customer after delivery.
- These are not bills to be paid by the customer.
- Accurate receipts ensure that entitlement funds are drawn down based on what is actually received.

Timeline for Receipting

- Receipts become available to be entered on the order's requested delivery date (RDD). If a delivery arrives early, the customer will need to wait until the RDD.
- Receipts should be entered within seven (7) calendar days of the RDD.
- Processed or not, all receipts remain on the 'Edit Receipts' list for a full seven (7) calendar days after the RDD. Receipts may be updated multiple times as needed during this time.

Past Due Receipts

- Receipts are considered <u>past due</u> if they have not been entered in FFAVORS by the end of the 7th day after the scheduled RDD.
- When there are past due receipts, no orders can by placed by (or on behalf of) the customer. The order block is removed after these receipts are entered.
- Contact the DLA Account Specialist with any questions about receipting or problems with past due receipts.



When there are past due receipts on the customer account, a warning is displayed on the Customer Homepage. No new orders can be created until the past due receipts are processed.

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

Orders

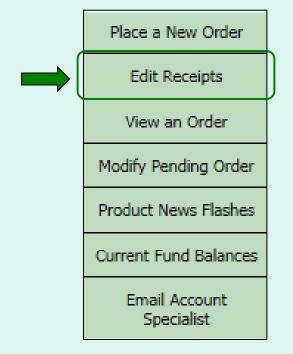
Place a New Order Modify Pending Order Edit Receipts

View an Order Current Fund Balances Product News Flashes Email Account Specialist

Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the **Edit Receipts** link under the 'Orders' menu.

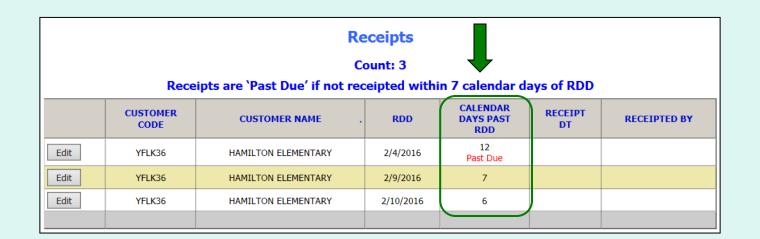


From within the FFAVORS ordering process, select the **Edit Receipts** link on the green menu on the left.

	Receipts									
Count: 3 Receipts are 'Past Due' if not receipted within 7 calendar days of RDD										
	CUSTOMER CODE	CUSTOMER NAME .	RDD	CALENDAR DAYS PAST RDD	RECEIPT DT	RECEIPTED BY				
Edit	YFLK36	HAMILTON ELEMENTARY	2/4/2016	12 Past Due						
Edit	YFLK36	HAMILTON ELEMENTARY	2/9/2016	7						
Edit	YFLK36	HAMILTON ELEMENTARY	2/10/2016	6						

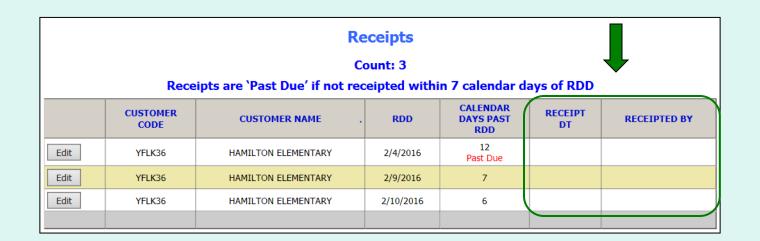
All editable receipts for the customer are displayed, which include:

- Receipts that have not been entered and are greater than 7 days past RDD
- All receipts within 7 days of RDD



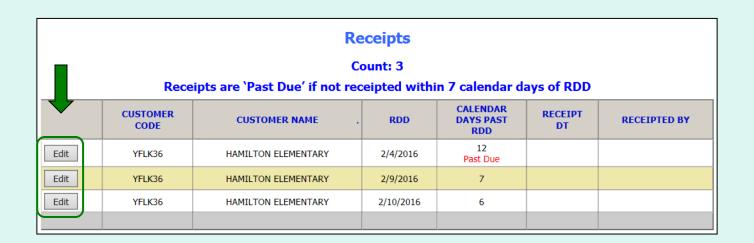
The 'Calendar Days Past RDD' column displays the number of days since the RDD selected at the time the order was placed. This may not be the same as the actual delivery date.

When the 7th day has passed, the 'Past Due' label is displayed.



ALL receipts will remain editable until the 7th day has passed.

To confirm that a receipt has been entered, check the 'Receipt Dt' and 'Receipted By' columns. These will contain the date of the last edit and the user who completed the transaction. If these are blank, the receipt has not yet been entered.



To enter or update a receipt, select Edit.



Edit Receipt

Edit Receipt Detail	
Order Summary For:	YFLK36
Order Confirmation Number:	F16047000001
Program:	NSLP
Requested Delivery Date:	02/04/2016
Order Date:	02/03/2016

Review receipt quantities, change quantity/reason on line items as necessary, and select 'PROCESS Pending Receipt' button.

Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qty Difference
17D31	APPLE CHL 120/2 OZ PG	15 LB	\$1.05	1	1	\$1.05	Federal	N/A 💙
16Z57	CHERRIES, FRESH, 1/18 LB CS	18 LB	\$1.01	2	1	\$2.02	Federal	INSUFFICIENT SHELF LIFE 🔻
12345	DENISE DELICIOUS MELON	3 LB	\$0.30	2	2	\$0.60	Federal	N/A 💙
17058	SALAD MX CHL 4/5 LB BG	20 LB	\$1.01	1	1	\$1.01	Federal	N/A 💙

To exit without saving changes, select **Go Back to the List of Receipts**.

PROCESS Pending Receipt

Go Back to the List of Receipts



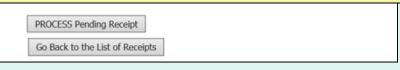
For each item, confirm or update the quantity received. By default, the values in the 'Case Receipt Qty' column will match what was ordered.

17031 APPLE CHL 120/2 OZ PG 15 LB 1	Item Code	Description	Case Contents	Case Price	Case Order Oty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qty Difference
1/18 LB CS	17D31		15 LB		1	1	\$1.05	Federal	N/A 🗸
12345 MELON 3 LB \$0.30 2 2 \$0.60 Federal N/A \$17058 SALAD MX CHL 4/5 LB 20 LB \$1.01 1 1 1 \$1.01 Federal N/A	16Z57		18 LB	1		1	\$2.02	Federal	INSUFFICIENT SHELF LIFE V
1/058 ' /018 \$101 1 1 \$101 Federal N/A	12345		3 LB	\$0.30	2	2	\$0.60	Federal	N/A 🗸
	17058	SALAD MX CHL 4/5 LB BG	20 LB	\$1.01	1	1	\$1.01	Federal	N/A V

2

To make changes to the quantity received for specific items:

- 1. Update the value in the 'Case Receipt Qty' column.
- 2. Choose a 'Reason for Receipt Qty Difference' from the dropdown.





Edit Receipt

Edit Receipt Detail	
Order Summary For:	YFLK36
Order Confirmation Number:	F16047000001
Program:	NSLP
Requested Delivery Date:	02/04/2016
Order Date:	02/03/2016

Review receipt quantities, change quantity/reason on line items as necessary, and select 'PROCESS Pending Receipt' button.

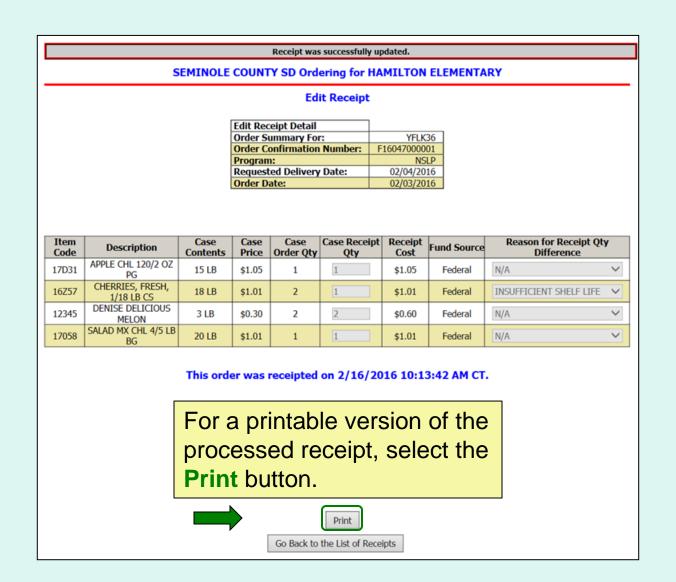
Item Code	Description	Case Contents	Case Price	Case Order Qty	Case Receipt Qty	Receipt Cost	Fund Source	Reason for Receipt Qty Difference
17D31	APPLE CHL 120/2 OZ PG	15 LB	\$1.05	1	1	\$1.05	Federal	N/A 💙
16Z57	CHERRIES, FRESH, 1/18 LB CS	18 LB	\$1.01	2	1	\$2.02	Federal	INSUFFICIENT SHELF LIFE V
12345	DENISE DELICIOUS MELON	3 LB	\$0.30	2	2	\$0.60	Federal	N/A 🗸
17058	SALAD MX CHL 4/5 LB BG	20 LB	\$1.01	1	1	\$1.01	Federal	N/A 💙

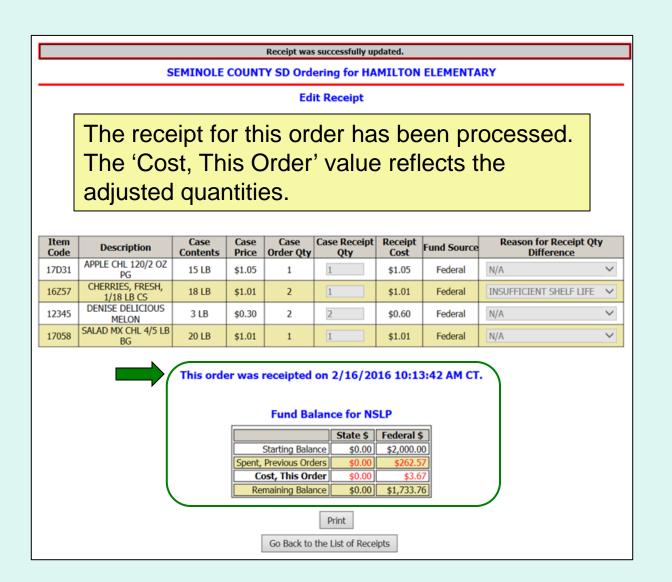
When all items have been confirmed and/or updated, select **PROCESS Pending Receipt**.

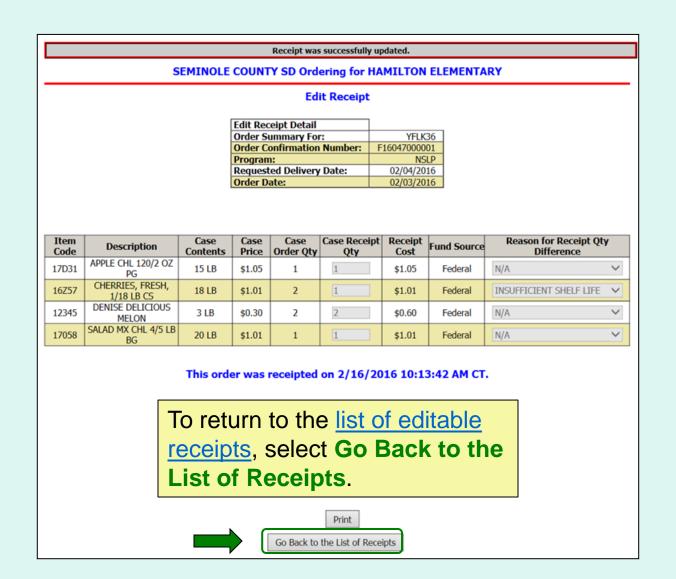


PROCESS Pending Receipt

Go Back to the List of Receipts







Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After editing the receipt, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.

Current Fund Balances

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

Orders

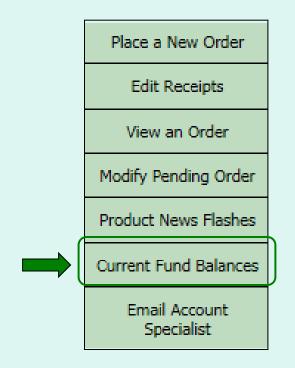
Place a New Order Modify Pending Order Edit Receipts View an Order

Product News Flashes Email Account Specialist

Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the **Current Fund Balances** link under the 'Orders' menu.



From within the FFAVORS ordering process, select the **Current Fund Balances** link on the green menu on the left.

Current Fund Balances

BEDFORD, VA - SCHOOL DIST. Balances								
	NSLP \$	SFSP \$						
County Summary								
Starting Balance	\$500,000.00	\$500.00						
Spent, Previous Orders	\$5,158.54	\$116.40						
Remaining Balance	\$494,841.46	\$383.60						
County Detail								
FOREST ELEMENTARY								
Starting Balance	\$0.00	\$500.00						
Spent, This Customer	\$0.00	\$0.00						
Spent, Others	N/A	\$116.40						
Remaining Balance	\$0.00	\$383.60						

This screen displays a summary of federal funds available and spending to date for each program for the current budget year. For each customer, the balance shown may reflect spending by other customers who share the funds ('Spent, Others').

District users may view a summary of the district funds ('County Summary') as well as a breakdown for each customer ('County Detail').

Other users may view only the funds available to their organization.

Current Fund Balances

Place a New Order

Edit Receipts

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Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After viewing the current balances, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.

Product News Flashes

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

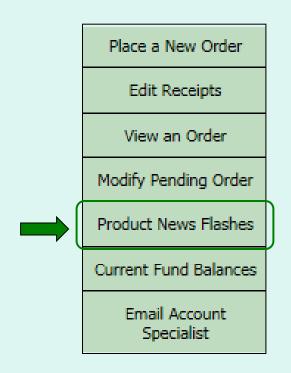
Orders

Place a New Order
Modify Pending Order
Edit Receipts
View an Order
Current Fund Balances
Product News Flashes
Email Account Specialist

Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the **Product News Flashes** link under the 'Orders' menu.



From within the FFAVORS ordering process, select the **Product News Flashes** link on the green menu on the left.

Product News Flashes

Product Flash!

(Check here for recent updates from your vendor regarding prices and item availability.)

We're sorry. No Flash! information is available at this time.

Check this screen periodically for product updates and item availability from the vendor.

Product News Flashes

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After viewing the news flashes, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.

Email Account Specialist

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

Orders

Place a New Order
Modify Pending Order
Edit Receipts
View an Order
Current Fund Balances
Product News Flashes
Email Account Specialist

Reports

Usage Reports Budget Balance/Spent Catalog

From the Customer Homepage, select the **Email Account Specialist** link under the 'Orders' menu.

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account
Specialist

From within the FFAVORS ordering process, select the **Email Account Specialist** link on the green menu on the left.

Email Account Specialist



To report problems or ask questions related to produce orders, users may send a message to their assigned DLA Account Specialist(s) from within FFAVORS. Enter any questions or comments in the message block and select **Send Email**.

Email Account Specialist

Place a New Order

Edit Receipts

View an Order

Modify Pending Order

Product News Flashes

Current Fund Balances

Email Account Specialist

Select a Different Customer

Return to home page

After sending the email, select an activity from the green menu on the left side of the screen to continue.

<u>District users only</u>: To edit receipts or perform other order-related transactions for a different customer, highlight **Select a Different Customer** to return to the customer selection screen.

To exit the ordering process, select **Return** to home page in the green menu on the left side of the screen.

Reports

- Users may access three types of reports in FFAVORS:
 - Usage Report
 - Budget/Balance Spent
 - Catalog
- To save a copy of a report to their computer, users will use the Export function in the Crystal Reports interface.
- Printing is not available from the Crystal Reports interface; however, users may print a copy after the report is exported and saved to the computer.
- Additional guidance for working with the FFAVORS reports is available in a separate document under the Report Help button.

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

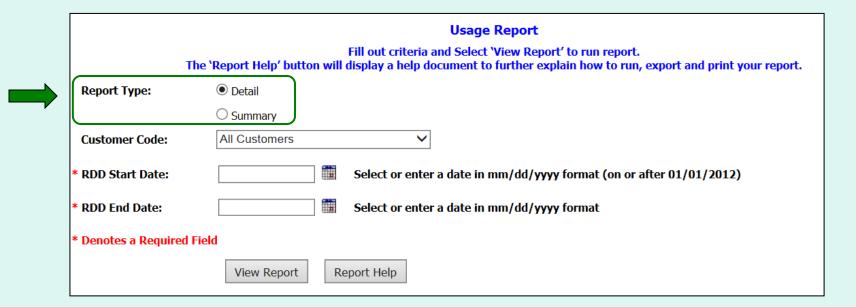
Orders

Place a New Order Modify Pending Order Edit Receipts View an Order Current Fund Balances Product News Flashes Email Account Specialist

Reports

Usage Reports
Budget Balance/Spent
Catalog

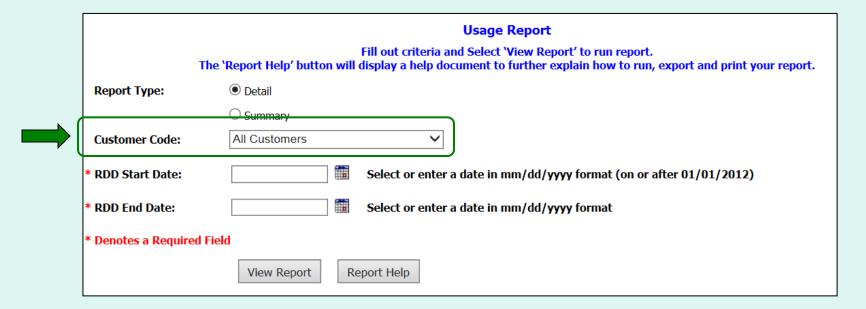
In the Customer Homepage, select the **Usage Reports** link under the 'Reports' menu.



Choose a 'Report Type':

- Detail Include all details for every line item and order.
- Summary Show the total value, weight, and quantity.

Note: Detail is selected by default.

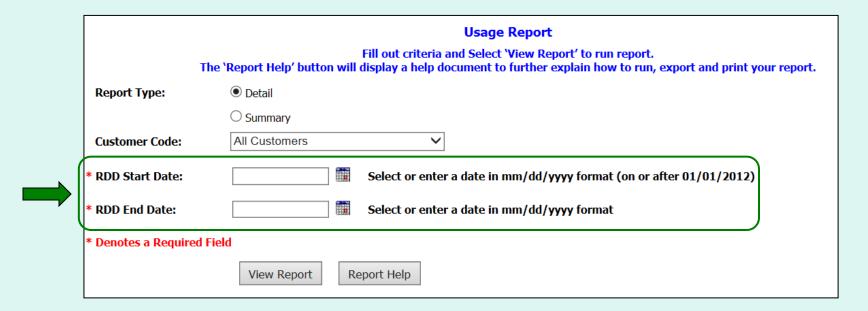


District Users only:

Choose a 'Customer Code':

- All Customers Include all customers in report.
- <Customer Code> Show report for a specific customer.

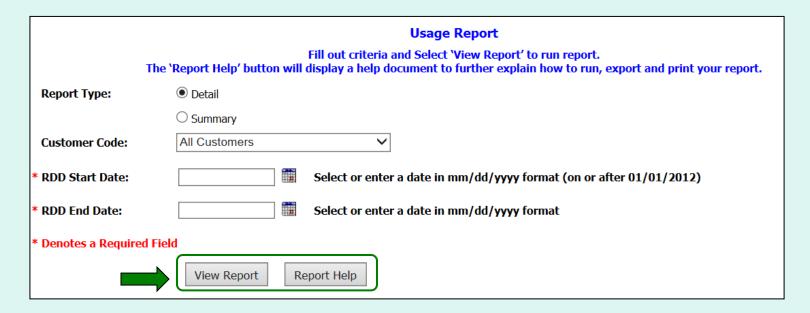
Note: All Customers is selected by default.



Choose the date period to include in the report:

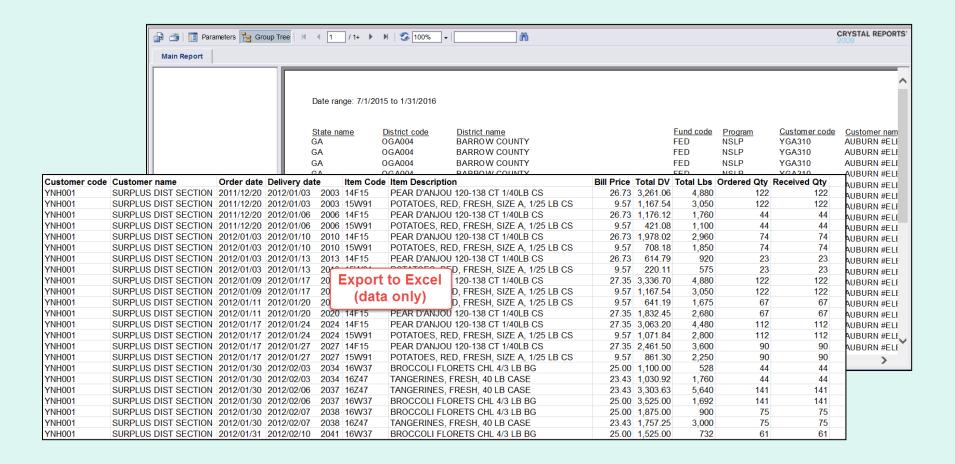
- 'RDD Start Date' earliest date to include
- 'RDD End Date' latest date to include

Note: These dates are required.



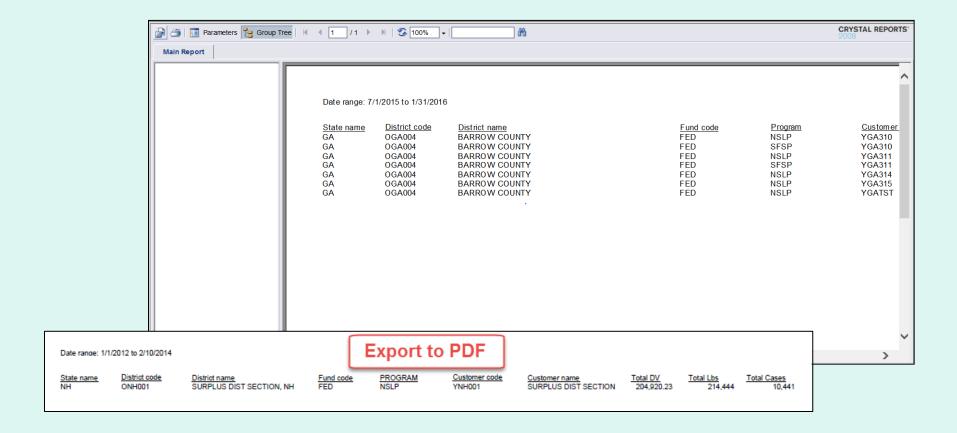
Select **View Report** to apply the selected criteria and open the report interface.

To view a help document that explains how to work with the report, select **Report Help**.



EXAMPLE 1: Usage Report (Detail)

Usage Reports



EXAMPLE 2: Usage Report (Summary)

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

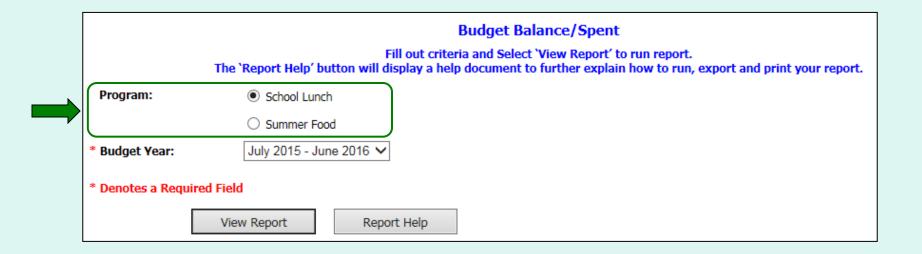
Orders

Place a New Order Modify Pending Order Edit Receipts View an Order Current Fund Balances Product News Flashes Email Account Specialist

Reports

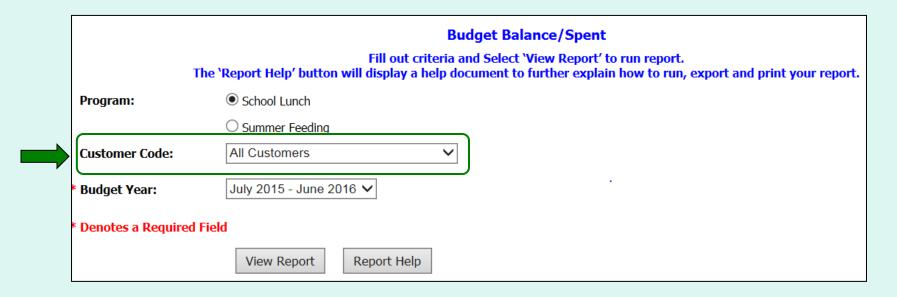


In the Customer Homepage, select the **Budget Balance/Spent** link under the 'Reports' menu.



Choose a 'Program' if there is more than one option.

Note: By default, the first program on the list is selected.

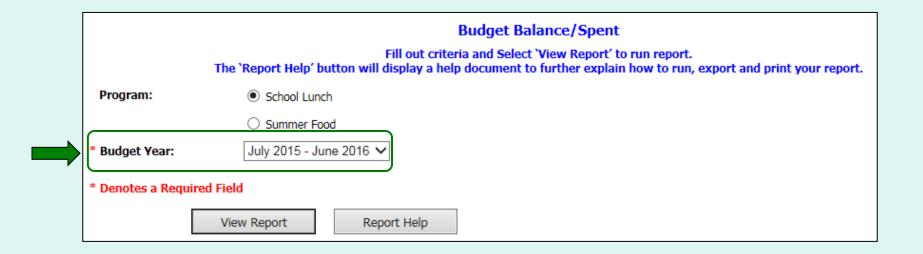


District Users only:

Choose a 'Customer Code':

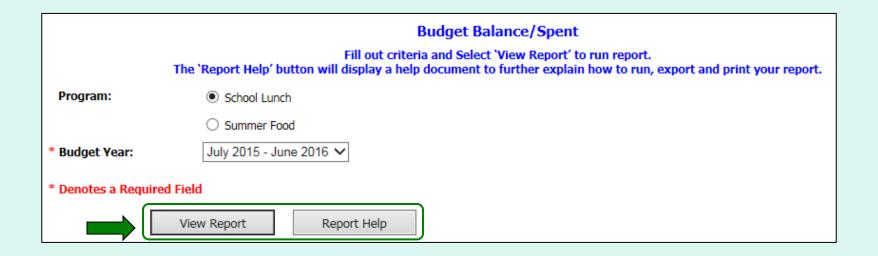
- All Customers Include all customers in report.
- <Customer Code> Show report for a specific customer.

Note: All Customers is selected by default.



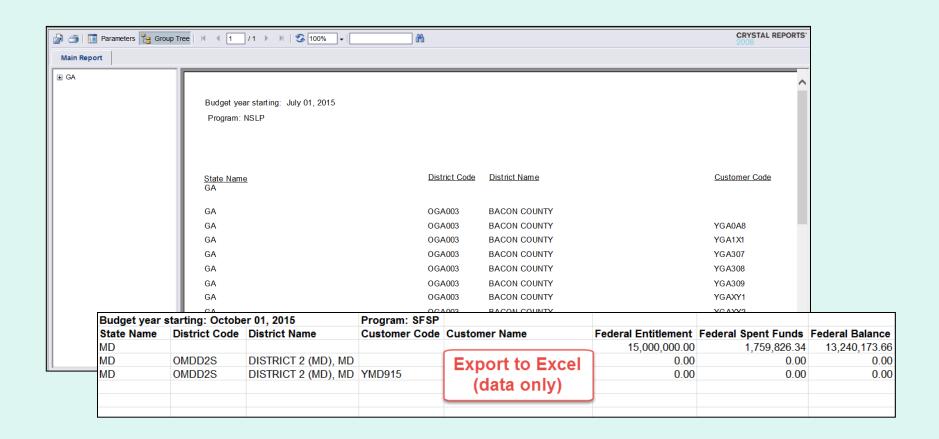
Choose a range from the 'Budget Year' dropdown list to include in the report.

Note: The default is the current Budget Year.



Select **View Report** to apply the selected criteria and open the report interface.

To view a help document that explains how to work with the reports, select **Report Help**.



EXAMPLE: Budget/Balance Spent Report

Customer Homepage

Welcome, BARROW COUNTY

Please select from the following options:

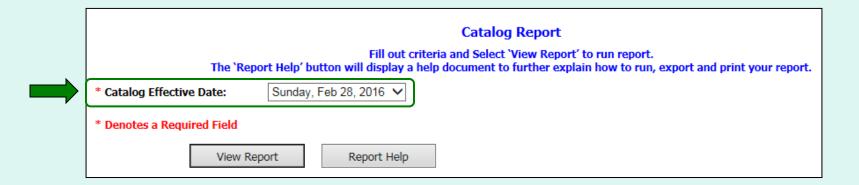
Orders

Place a New Order Modify Pending Order Edit Receipts View an Order Current Fund Balances Product News Flashes Email Account Specialist

Reports

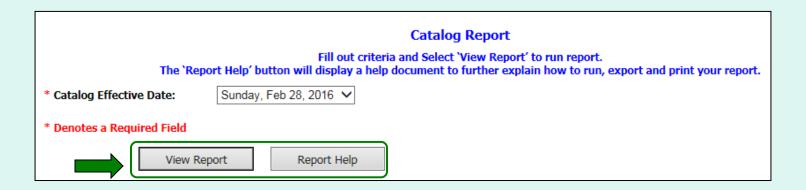
Usage Reports
Budget Balance/Spent
Catalog

In the Customer Homepage, select the **Catalog** link under the 'Reports' menu.



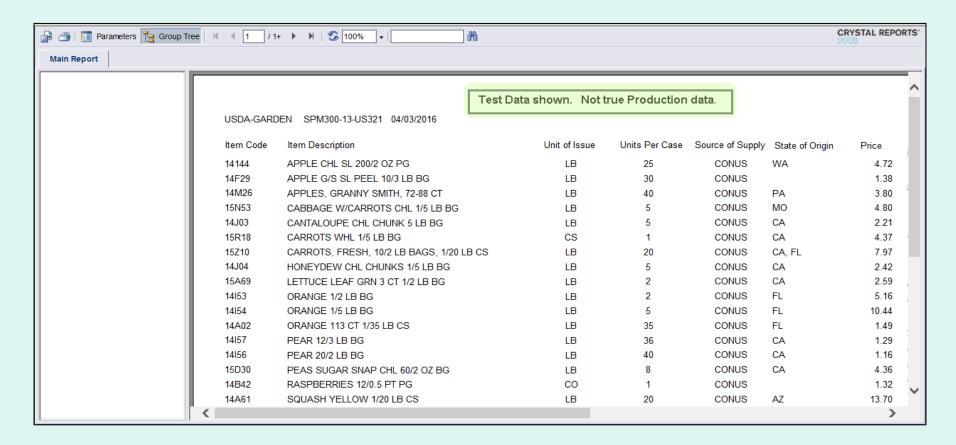
Choose from the 'Catalog Effective Date' dropdown list.

Note: This date is required.



Select **View Report** to apply the selected criteria and open the report interface.

To view a help document that explains how to work with the reports, select **Report Help**.



EXAMPLE: Catalog Report

Contact FFAVORS Help Desk



Users may send a message to the FFAVORS support team from nearly any screen. Select the **Contact FFAVORS Help Desk** link at the bottom of the webpage.

<u>Note</u>: Please use the **Email Account Specialist** link for orderrelated questions.

Contact FFAVORS Help Desk



Enter any questions or comments in the message block and select **Send Email**.

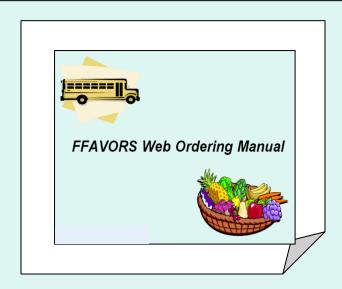
<u>Help</u>

To view the most current version of this manual select **Help** from the menu in the upper right corner of the screen.





Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)



Logout



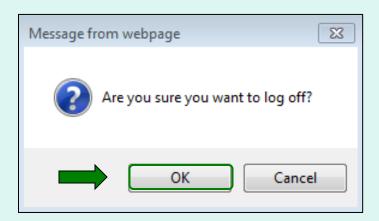
Home Help Logout



Fresh Fruits And Vegetables Order Receipt System (FFAVORS WEB)

To exit FFAVORS, select **Logout** from the menu in the upper right corner of the screen.

Logout



At the first prompt, select **OK** to confirm logout.

