

NAPPI Master Trainers

Mark Buck—Director of Operations & NAPPI Master Trainer

Since 1984, Mark has worked in the Human Services field as a Direct Care Worker, Trainer, and Executive Director. A NAPPI trainer since 1998, Mark joined the NAPPI team in 2003 as a Professional Trainer, and has since earned the rarely-awarded *NAPPI Master Trainer* certification. He travels extensively throughout the United States and has delivered NAPPI safety training to thousands of care providers. Additionally certified by Langevin Learning Services in course design, project management and adult leaning principles, he is an experienced, engaging presenter who understands how to connect with the adult learner. Before joining NAPPI International, Mark helped author the training curriculum for Mental Retardation and Developmental Disabilities (MRDD) direct service professionals for the State of Maine.

Michael L. Johnston—Director of Training & NAPPI Master Trainer

Michael is a seasoned NAPPI professional with nearly 10 years of professional behavior training experience. He is uniquely skilled at educating and empowering professional trainers and staff in NAPPI techniques of behavior management. Before joining NAPPI in 2007 as a NAPPI Master Trainer, Michael was a Residential Administrator at the Eagleton School in Great Barrington, MA, from 2002 to 2007. During this time, he became a Certified NAPPI Professional Trainer. He has completed three years of supervised internships qualifying him as a Certified Master Trainer in all of NAPPI's courses and modules. Michael has acquired expertise in training and coaching adults in a variety of human services fields such as public hospitals, community mental health organizations, residential treatment facilities, military medical centers and forensic psychiatry.

Michael Adams—NAPPI Master Trainer

Michael Adams is currently employed as Assistant Director of Residential Living at Eagleton School in Great Barrington, MA, where he is known equally for his commitment to the students and for his ability to develop meaningful rapport with even the most challenging service recipients. At Eagleton, he also serves as the Administrator on Duty, as a Dorm Parent, as a Direct Care Child Worker, and is involved in many of the enrichment programs for students. In his role as NAPPI Master Trainer, Michael is highly valued by both NAPPI International and by Eagleton School for his significant NAPPI expertise and for his dynamic teaching style.

Leandro Rosa, MSW—NAPPI Advanced Trainer

Leo Rosa is currently employed as Director of Admissions at Eagleton School in Great Barrington, MA, where he also provides NAPPI training to Eagleton parents as well as to direct care staff. Previously, Leo held several positions at The Children's Village in Dobbs Ferry, NY, as Supervisor of the Westchester Out of State (WOOS) program, Intensive Family Reunification Worker, and Caseworker III. He has also worked at the Springdale Education Center in Springfield, MA, as a Clinician in Training/Caseworker. Leo earned his Master's Degree in Social Work with Honors from Hunter College, his B.S. in Physical Therapy from Springfield College, and his Associates Degree from Mount Ida College. He was an AmeriCorps Graduate Student Volunteer and the 2001 recipient of the "Who's Who Amongst American College and

Universities Award". Leo holds a number of certifications and he is an active member of the Massachusetts Association of Approved Private Schools (MAAPS) and of the National Association of Private Special Education Centers (NAPSEC).

Rebecca Mitchell, BS—NAPPI Advanced Trainer

Becky currently works as Director of Marketing and Communications at Eagleton School in Great Barrington, MA, where she also serves as a NAPPI Advanced Trainer, working with both staff and residents. Previous to joining Eagleton, Becky worked at the New Leaf Childcare Center in Barre, VT, as the Director and, earlier, as a Childcare Curriculum Planner and Childcare Worker. She also worked for Associated Early Education and Care in Boston, Roxbury and Dorchester, MA as a Childcare Teacher, and for the Walker Home and School in Needham, MA, teaching 3rd grade, assisting in 1st grade classes, and as a Behavioral Specialist. Early in her career, she worked at the Howard Center in Burlington, VT as a Residential Child Behavior Specialist. Becky earned her Bachelors of Science with Honors from Champlain College in Burlington, VT, double-majoring in Elementary Education and Early Childhood Education. She is certified as a NAPPI Advanced Trainer, and as a Pre-K through 3rd Grade Teacher in Vermont.

Darryl Galloway—NAPPI Master Trainer/Lutheran Hospital, A Cleveland Clinic Hospital

Darryl Galloway, Sr. has been active in the Mental Health community in Ohio for over 20 years. He began his career as an Intake Aide at Bridgeway Crisis Shelter in Cleveland, and later worked at The Nord Center in Lorain as a Case Manager, managing patients with diverse diagnoses, including depression, schizophrenia and personality disorder. He is currently employed as a Behavioral Health Technician in the Adult Unit of Lutheran Hospital, a Cleveland Clinic Hospital with 85 psychiatric beds, where he also serves as the Psychiatric Liaison and the Team Leader for the Code Orange Team. Previously, he was a Behavioral Health Tech, Nursing Department Assistant and a Security Officer at the hospital. Darryl is proficient in applying principles of trauma-informed care to his work with patients, and he possesses high-level assessment and de-escalation skills. Since completing his NAPPI Instructor Training in 2007, he has served as the Lead NAPPI Trainer for the Cleveland Clinic's Western Region, and he has trained hundreds of employees to use NAPPI skills in diverse settings and situations. Darryl graduated from Cleveland School of the Performing Arts in 1984 and studied Communications at Wilberforce University in Wilberforce, OH.

Maine References

Karen Cloutier – Alternative Services-NE, Inc.;
kcloutier@asi-ne.org, 207-777-1107

Jenn Ross – Goodwill Industries of Northern New England;
jennifer.ross@goodwillnne.org, 207-626-0170

Andrew Leighton – Gorham House;
207-839-5757

Richard J. Grover - Hawthorne House;
schedulinghawthornehouse@firstatlantic.com, 207-865-4782

Stephanie Hatcher – John F. Murphy Homes, Inc.;
shatcher@jfmhomes.org, 207-782-2726

Jackie Kyllonen – John F. Murphy Homes, Inc.;
jkyllonen@jfmhomes.org, 207-782-2726

Lynn Johnston – Maine Veterans Home;
ljohnston@maineveteranshomes.org, 207-942-2333

Shelley Zielinski – Pathways Inc.;
shelleyz@pathwaysmaine.com, 207-795-4085

Stephanie Bell – Pathways, Inc.;
stephanieb@pathwaysmaine.com, 207-795-4085

Jeffrey A. Freeman – Riverview Psychiatric Center;
jeffrey.freeman@maine.gov, 207-624-3915