

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Community Hospital Utilization Review for Involuntary Admissions

## **Class Members**

For the 4th Quarter of Fiscal Year 2012

(April, May, June, 2012)

|  | 2012 Q1           | 2012 Q2           | 2012 Q3         | 2012 Q4           |
|--|-------------------|-------------------|-----------------|-------------------|
| Total Admissions                                 | 21                | 22                | 9               | 19                |
| Hospital   |                   |                   |                 |                   |
| Hospitalized in Local Area                       | 76.2% (16 of 21)  | 63.6% (14 of 22)  | 77.8% (7 of 9)  | 73.7% (14 of 19)  |
| Hospitalization Made Voluntary                   | 62.0% (13 of 21)  | 68.2% (15 of 22)  | 77.8% (7 of 9)  | 57.9% (11 of 19)  |
| Legal Status                                     |                   |                   |                 |                   |
| Blue Paper on File                               | 100.0% (21 of 21) | 100.0% (22 of 22) | 100.0% (9 of 9) | 100.0% (19 of 19) |
| Blue Paper Complete/Accurate                     | 100.0% (21 of 21) | 100.0% (22 of 22) | 100.0% (9 of 9) | 100.0% (19 of 19) |
| If not complete, Follow up per policy            | N/A (0 of 0)      | N/A (0 of 0)      | N/A (0 of 0)    | N/A (0 of 0)      |
| 24 Hr. Certification Required                    | 95.2% (20 of 21)  | 86.4% (19 of 22)  | 88.9% (8 of 9)  | 94.7% (18 of 19)  |
| 24 Hr. Certification on file                     | 100.0% (20 of 20) | 100.0% (19 of 19) | 100.0% (8 of 8) | 100.0% (18 of 18) |
| 24 Hr. Certification Complete/Accurate           | 100.0% (20 of 20) | 100.0% (19 of 19) | 100.0% (8 of 8) | 100.0% (18 of 18) |
| If not, Follow up per policy                     | N/A (0 of 0)      | N/A (0 of 0)      | N/A (0 of 0)    | N/A (0 of 0)      |
| Quality Care                                     |                   |                   |                 |                   |
| Medical Necessity Established                    | 100.0% (21 of 21) | 100.0% (22 of 22) | 100.0% (9 of 9) | 100.0% (19 of 19) |
| Active Treatment Within Guidelines               | 100.0% (21 of 21) | 100.0% (22 of 22) | 100.0% (9 of 9) | 94.7% (18 of 19)  |
| Patient's Rights Maintained                      | 90.5% (19 of 21)  | 100.0% (22 of 22) | 88.9% (8 of 9)  | 94.7% (18 of 19)  |
| If not maintained, follow up per policy          | 100.0% (2 of 2)   | N/A (0 of 0)      | 100.0% (1 of 1) | N/A (0 of 0)      |
| Inappropriate Use of Blue Paper                  | N/A (0 of 0)      | N/A (0 of 0)      | N/A (0 of 0)    | N/A (0 of 0)      |
| Individual Service Plans                         |                   |                   |                 |                   |
| Receiving Case Management Services               | 47.6% (10 of 21)  | 68.2% (15 of 22)  | 55.6% (5 of 9)  | 68.4% (13 of 19)  |
| Case Manager Involved with Discharge             | 80.0% (8 of 10)   | 80.0% (12 of 15)  | 100.0% (5 of 5) | 100.0% (13 of 13) |
| Planning   |                   | 00.078 (12 01 13) |                 |                   |
| Total Clients who Authorized Hospital to         | 100.0% (10 of 10) | 100.0% (15 of 15) | 80.0% (4 of 5)  | 92.3% (12 of 13)  |
| Obtain ISP                                       | · · ·             | · · ·             | · · ·           | , <i>,</i> ,      |
| Hospital Obtained ISP when authorized            | 20.0% (2 of 10)   | 6.7% (1 of 15)    | 25.0% (1 of 4)  | 8.3% (1 of 12)    |
| Treatment and Discharge Plan Consistant with ISP | 50.0% (1 of 2)    | 0.0% (0 of 1)     | 100.0% (1 of 1) | 100.0% (1 of 1)   |

Report Run: Oct 15, 2012

For questions, contact the Data Specialist Team at the Office of Adult Mental Health Services