#### **Substance Abuse and Mental Health Services**

41 Anthony Ave, Augusta, ME 04333 Tel: (207)-287-4243 or (207)-287-4250 http://www.maine.gov/dhhs/mh/index.shtml

#### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

#### **Purpose of Report:**

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

#### Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

# Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q1

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

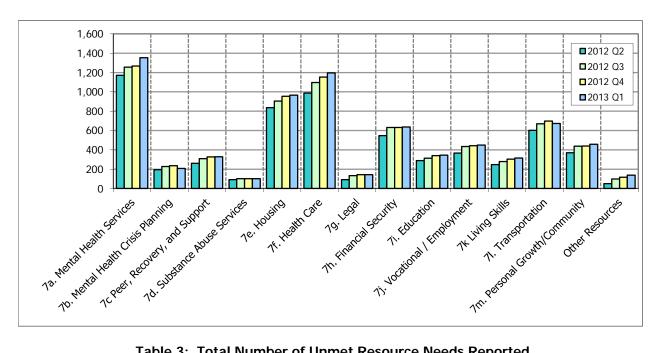
CSN	Counties	Distinct People
CSN 1	Aroostook	336
CSN 2	Hancock, Penobscot, Piscataquis &	1,743
CSN 3	Kennebec & Somerset	1,938
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	812
CSN 5	Androscoggin, Franklin & Oxford	1,868
CSN 6	Cumberland	1,937
CSN 7	York	450
Not Assigned	No legal address	343
Statewide		9,427

**Table 2: Distinct People and Unmet Resource Needs across four Quarters** 

		2012 Q2 2012 Q3			2012 Q4			2013 Q1				
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	Unmet	Distinc t People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	103	368	28.0%	106	348	30.5%	94	331	28.4%	102	336	30.4%
CSN 2	455	1,756	25.9%	486	1,767	27.5%	500	1,799	27.8%	491	1,743	28.2%
CSN 3	316	1,822	17.3%	337	1,872	18.0%	320	1,950	16.4%	325	1,938	16.8%
CSN 4	206	725	28.4%	243	768	31.6%	240	779	30.8%	253	812	31.2%
CSN 5	539	1,704	31.6%	547	1,769	30.9%	620	1,831	33.9%	652	1,868	34.9%
CSN 6	577	1,826	31.6%	590	1,885	31.3%	590	1,919	30.7%	584	1,937	30.1%
CSN 7	164	540	30.4%	193	484	39.9%	193	467	41.3%	176	450	39.1%
N/A	95	354	26.8%	105	363	28.9%	101	355	28.5%	94	343	27.4%
Total	2,455	9,095	27.0%	2,607	9,256	28.2%	2,658	9,431	28.2%	2,677	9,427	28.4%

#### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q1

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 3: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	1,171	1,255	1,267	1,353
7b. Mental Health Crisis Planning	195	228	235	207
7c Peer, Recovery, and Support	261	309	326	329
7d. Substance Abuse Services	91	101	102	102
7e. Housing	837	904	954	966
7f. Health Care	987	1,097	1,153	1,196
7g. Legal	92	133	143	143
7h. Financial Security	547	631	631	636
7i. Education	288	313	340	345
7j. Vocational / Employment	367	435	442	449
7k Living Skills	247	278	303	315
7I. Transportation	601	669	697	672
7m. Personal Growth/Community	370	437	439	458
Other Resources	50	99	116	138
Total Statewide Unmet Needs	6,104	6,889	7,148	7,309



Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

Statewide (All CSNs)

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#### Fiscal Year 2013 Quarter 1 (July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	9,095	9,256	9,431	9,427
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	34	29	25	35
7a-ii Community Integration Services	268	267	279	285
7a-iii Dialectical Behavioral Therapy	41	32	33	33
7a-iv Family Psycho-Educational Treatment	14	14	14	8
7a-v Group Counseling	24	36	37	36
7a-vi Individual Counseling	352	387	395	451
7a-vii Inpatient Psychiatric Facility	1	3	2	5
7a-viii Intensive Case Management	9	10	11	19
7a-x Psychiatric Medication Management	428	477	471	481
Total Unmet Resource Needs	1,171	1,255	1,267	1,353
Distinct Clients with Unmet	861	940	951	992
Resource Needs	001	940	901	992
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	145	167	174	156
7b-ii Mental Health Advance Directives	50	61	61	51
Total Unmet Resource Needs	195	228	235	207
Distinct Clients with Unmet	177	201	214	189
Resource Needs	177	201	214	109
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	28	35	46	51
7c-ii Recovery Workbook Group	2	3	2	1
7c-iii Social Club	97	120	115	113
7c-iv Peer-Run Trauma Recovery Group	24	36	39	35
7c-v Wellness Recovery and Action Planning	18	17	16	18
7c-vi Family Support	92	98	108	111
Total Unmet Resource Needs	261	309	326	329
Distinct Clients with Unmet	220	261	278	275
Resource Needs	220	201	218	215
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	74	83	85	85
7d-ii Residential Treatment Substance Abuse Services	17	18	17	17
Total Unmet Resource Needs	91	101	102	102
Distinct Clients with Unmet Resource Needs	86	95	97	96

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#### **Report of Unmet Resource Needs**

Statewide

(All CSNs)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	9,095	9,256	9,431	9,427
7e. Housing				
7e-i Supported Apartment	83	98	100	117
7e-ii Community Residential Facility	34	35	40	36
7e-iii Residential Treatment Facility (group home)	17	16	16	17
7e-iv Assisted Living Facility	31	33	42	39
7e-v Nursing Home	5	3	6	4
7e-vi Residential Crisis Unit	0	2	2	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	667	717	748	752
Total Unmet Resource Needs	837	904	954	966
Distinct Clients with Unmet	700	0.40	004	000
Resource Needs	783	840	884	892
7f. Health Care				
7f-i Dental Services	531	581	603	616
7f-ii Eye Care Services	197	230	244	250
7f-iii Hearing Services	53	59	63	64
7f-iv Physical Therapy	33	29	31	35
7f-v Physician/Medical Services	173	198	212	231
Total Unmet Resource Needs	987	1,097	1,153	1,196
Distinct Clients with Unmet	755	820	855	869
Resource Needs	755	020	600	009
7g. Legal				
7g-i Advocate	59	82	85	82
7g-ii Guardian (private)	27	41	45	47
7g-iii Guardian (public)	6	10	13	14
Total Unmet Resource Needs	92	133	143	143
Distinct Clients with Unmet	88	122	133	131
Resource Needs	00	122	133	131
7h. Financial Security				
7h-i Assistance with Managing Money	300	367	372	379
7h-ii Assistance with Securing Public Benefits	206	223	226	219
7h-iii Representative Payee	41	41	33	38
Total Unmet Resource Needs	547	631	631	636
Distinct Clients with Unmet	400	557	EF 4	E/0
Resource Needs	489	557	554	568



Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

Statewide

(All CSNs)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	9,095	9,256	9,431	9,427
7: Education				
7i. Education 7i-i Adult Education (other than GED)	72	79	76	64
7i-ii GED	76	79	79	82
7i-iii Literacy Assistance	25	25	28	30
7i-iv Post High School Education	94	116	134	141
7i-v Tuition Reimbursement	21	23	23	28
Total Unmet Resource Needs	288	313	340	345
Distinct Clients with Unmet	200	313	340	343
Resource Needs	266	287	313	318
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	35	34	32	49
7j-ii Club House and/or Peer Vocational Support	11	16	21	27
7j-iii Competitive Employment (no supports)	50	65	70	65
7j-iv Supported Employment	42	38	42	42
7j-v Vocational Rehabilitation	229	282	277	266
Total Unmet Resource Needs	367	435	442	449
Distinct Clients with Unmet	328	392	391	200
Resource Needs	320	392	391	398
7k. Living Skills				
7k-i Daily Living Support Services	154	177	206	205
7k-ii Day Support Services	22	19	21	30
7k-iii Occupational Therapy	9	8	11	10
7k-iv Skills Development Services	62	74	65	70
Total Unmet Resource Needs	247	278	303	315
Distinct Clients with Unmet	223	253	281	288
Resource Needs	223	200	201	200
71. Transportation				
7I-i Transportation to ISP-Identified Services	293	350	336	334
7-ii Transportation to Other ISP Activities	165	164	187	180
7-iii After Hours Transportation	143	155	174	158
Total Unmet Resource Needs	601	669	697	672
Distinct Clients with Unmet	432	499	502	487
Resource Needs	432	477	302	407
7m. Personal Growth/Community				
7m-i Avocational Activities	22	19	23	25

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#### **Report of Unmet Resource Needs**

Statewide

(All CSNs)

Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

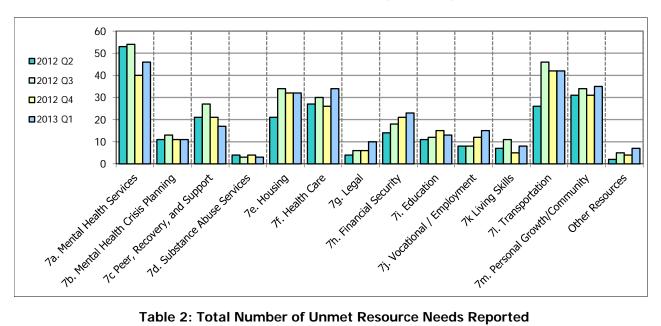
	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	9,095	9,256	9,431	9,427
7m. Personal Growth/Community				
7m-ii Recreation Activities	101	115	128	127
7m-iii Social Activities	215	261	247	253
7m-iv Spiritual Activities	32	42	41	53
Total Unmet Resource Needs	370	437	439	458
Distinct Clients with Unmet	281	332	326	340
Resource Needs	201	332	320	340
Other Resources				
Other Resources	50	99	116	138
Total Unmet Resource Needs	50	99	116	138
Distinct Clients with Unmet	50	99	116	138
Resource Needs	30	77	110	130
Statewide Totals				
Total Unmet Resource Needs	6,104	6,889	7,148	7,309
Distinct Clients With any	2,455	2,607	2,658	2,677
Unmet Resource Need	2,400	2,007	2,030	2,011
Distinct Clients with a RDS	9,095	9,256	9,431	9,427

#### **CSN 1 - Aroostook**

**Table 1: Distinct People and Unmet Resource Needs across four Quarters** 

2012 Q2			2012 Q3			2012 Q4			2013 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
103	368	28.0%	106	348	30.5%	94	331	28.4%	102	336	30.4%

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	53	54	40	46
7b. Mental Health Crisis Planning	11	13	11	11
7c Peer, Recovery, and Support	21	27	21	17
7d. Substance Abuse Services	4	3	4	3
7e. Housing	21	34	32	32
7f. Health Care	27	30	26	34
7g. Legal	4	6	6	10
7h. Financial Security	14	18	21	23
7i. Education	11	12	15	13
7j. Vocational / Employment	8	8	12	15
7k Living Skills	7	11	5	8
71. Transportation	26	46	42	42
7m. Personal Growth/Community	31	34	31	35
Other Resources	2	5	4	7
Total CSN 1 Unmet Needs	240	301	270	296

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

CSN 1

(Aroostook)

## Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	368	348	331	336
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	1	0	0
7a-ii Community Integration Services	18	17	14	16
7a-iii Dialectical Behavioral Therapy	6	4	3	3
7a-iv Family Psycho-Educational Treatment	0	1	1	0
7a-v Group Counseling	1	0	2	0
7a-vi Individual Counseling	11	12	8	10
7a-vii Inpatient Psychiatric Facility	0	2	0	1
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	17	17	12	16
Total Unmet Resource Needs	53	54	40	46
Distinct Clients with Unmet	42	37	31	34
Resource Needs	42	37	31	34
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	7	9	8	7
7b-ii Mental Health Advance Directives	4	4	3	4
Total Unmet Resource Needs	11	13	11	11
Distinct Clients with Unmet	10	11	10	9
Resource Needs	10	11	10	9
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	14	20	17	11
7c-iv Peer-Run Trauma Recovery Group	0	1	0	0
7c-v Wellness Recovery and Action Planning	2	2	1	2
7c-vi Family Support	4	3	2	4
Total Unmet Resource Needs	21	27	21	17
Distinct Clients with Unmet	19	23	20	16
Resource Needs	17	23	20	10
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	4	3	3	2
7d-ii Residential Treatment Substance Abuse Services	0	0	1	1
Total Unmet Resource Needs	4	3	4	3
Distinct Clients with Unmet	4	3	4	3
Resource Needs				

CSN 1

(Aroostook)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	368	348		336
7e. Housing				
7e-i Supported Apartment	2	8	7	7
7e-ii Community Residential Facility	0	0	1	0
7e-iii Residential Treatment Facility (group home)	2	3	2	4
7e-iv Assisted Living Facility	2	3	1	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	15	20	21	19
Total Unmet Resource Needs	21	34	32	32
Distinct Clients with Unmet	19	27	26	27
Resource Needs	19	21	20	21
7f. Health Care				
7f-i Dental Services	15	14	12	9
7f-ii Eye Care Services	2	3	1	5
7f-iii Hearing Services	1	1	0	3
7f-iv Physical Therapy	1	1	2	3
7f-v Physician/Medical Services	8	11	11	14
Total Unmet Resource Needs	27	30	26	34
Distinct Clients with Unmet	25	27	23	27
Resource Needs	25	21	23	21
7g. Legal				
7g-i Advocate	4	5	6	8
7g-ii Guardian (private)	0	1	0	1
7g-iii Guardian (public)	0	0	0	1
Total Unmet Resource Needs	4	6	6	10
Distinct Clients with Unmet	4	6	6	10
Resource Needs	4	Ü	Ü	10
7h. Financial Security				
7h-i Assistance with Managing Money	6	9	10	14
7h-ii Assistance with Securing Public Benefits	8	9	11	9
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	14	18	21	23
Distinct Clients with Unmet	13	17	18	20
Resource Needs	13	17	18	20

CSN 1

(Aroostook)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	368	348	331	336
7: Education				
7i. Education 7i-i Adult Education (other than GED)	5	5	5	2
7i-ii GED	3	4	4	5
7i-iii Literacy Assistance	1	0	1	2
7i-iv Post High School Education	1	2	4	3
7i-v Tuition Reimbursement	1	1	1	1
Total Unmet Resource Needs	11	12	15	13
Distinct Clients with Unmet			.0	
Resource Needs	11	12	14	13
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	0	0	3
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	1	1	1	0
7j-iv Supported Employment	2	2	4	4
7j-v Vocational Rehabilitation	5	5	7	8
Total Unmet Resource Needs	8	8	12	15
Distinct Clients with Unmet	7	8	11	13
Resource Needs	,	O	-	13
7k. Living Skills				
7k-i Daily Living Support Services	3	4	1	4
7k-ii Day Support Services	2	0	1	3
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	2	7	3	1
Total Unmet Resource Needs	7	11	5	8
Distinct Clients with Unmet	6	8	4	7
Resource Needs		· ·	·	,
71. Transportation				
71-i Transportation to ISP-Identified Services	16	25	20	21
7-ii Transportation to Other ISP Activities	5	7	7	7
7-iii After Hours Transportation	5	14	15	14
Total Unmet Resource Needs	26	46	42	42
Distinct Clients with Unmet	22	37	31	33
Resource Needs				
7m. Personal Growth/Community				
7m-i Avocational Activities	2	0	1	2

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 1

(Aroostook)

## Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	368	348	331	336
- IO II (O				
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	6	10	9
7m-iii Social Activities	18	26	19	21
7m-iv Spiritual Activities	2	2	1	3
Total Unmet Resource Needs	31	34	31	35
Distinct Clients with Unmet	23	28	24	27
Resource Needs	23	20	24	21
Other Resources				
Other Resources	2	5	4	7
Total Unmet Resource Needs	2	5	4	7
Distinct Clients with Unmet	2	5	4	7
Resource Needs	2	J	4	, , , , , , , , , , , , , , , , , , ,
CSN 1 Totals				
Total Unmet Resource Needs	240	301	270	296
Distinct Clients With any	103	106	94	102
Unmet Resource Need	103	100	74	102
Distinct Clients with a RDS	368	348	331	336

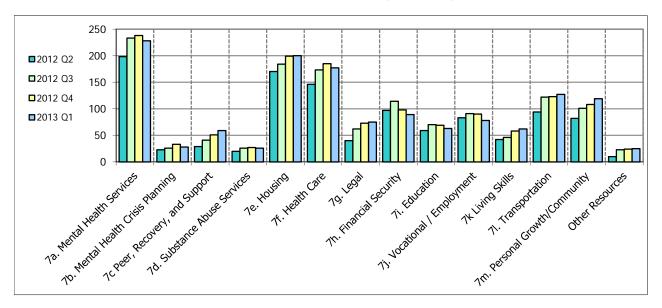
#### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q1

#### CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2	2012 Q2		2012 Q3 2012 Q4		2	2013 Q1					
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
455	1,756	25.9%	486	1,767	27.5%	500	1,799	27.8%	491	1,743	28.2%

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	198	233	238	228
7b. Mental Health Crisis Planning	23	26	33	28
7c Peer, Recovery, and Support	29	41	51	59
7d. Substance Abuse Services	20	26	27	26
7e. Housing	170	184	199	200
7f. Health Care	146	173	185	177
7g. Legal	40	62	73	75
7h. Financial Security	97	114	98	89
7i. Education	59	70	69	63
7j. Vocational / Employment	83	91	90	78
7k Living Skills	42	46	58	62
71. Transportation	94	122	123	127
7m. Personal Growth/Community	82	101	108	119
Other Resources	10	23	24	25
Total CSN 2 Unmet Needs	1,093	1,312	1,376	1,356

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN<sub>2</sub>

(Hancock, Washington, Penobscot, Piscataquis)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,756	1,767	1,799	1,743
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	1	2	2
7a-ii Community Integration Services	40	56	58	52
7a-iii Dialectical Behavioral Therapy	2	2	2	2
7a-iv Family Psycho-Educational Treatment	2	2	3	2
7a-v Group Counseling	5	7	7	9
7a-vi Individual Counseling	70	82	83	87
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	3	1	2	1
7a-x Psychiatric Medication Management	74	82	81	73
Total Unmet Resource Needs	198	233	238	228
Distinct Clients with Unmet	1.40	1/7	1/4	150
Resource Needs	143	167	164	159
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	19	21	27	24
7b-ii Mental Health Advance Directives	4	5	6	4
Total Unmet Resource Needs	23	26	33	28
Distinct Clients with Unmet	22	25	20	27
Resource Needs	23	25	30	27
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	4	9	6
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	15	17	23
7c-iv Peer-Run Trauma Recovery Group	4	6	9	8
7c-v Wellness Recovery and Action Planning	3	3	7	8
7c-vi Family Support	7	13	9	14
Total Unmet Resource Needs	29	41	51	59
Distinct Clients with Unmet	22	22	20	45
Resource Needs	22	33	39	45
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	17	23	24	24
7d-ii Residential Treatment Substance Abuse Services	3	3	3	2
Total Unmet Resource Needs	20	26	27	26
Distinct Clients with Unmet Resource Needs	20	25	26	25
Resource Needs				

#### Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN<sub>2</sub>

(Hancock, Washington, Penobscot, Piscataquis)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,756	1,767	1,799	1,743
7e. Housing				
7e-i Supported Apartment	16	18	17	22
7e-ii Community Residential Facility	5	6	8	6
7e-iii Residential Treatment Facility (group home)	3	2	1	1
7e-iv Assisted Living Facility	5	5	5	6
7e-v Nursing Home	0	0	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	141	153	167	164
Total Unmet Resource Needs	170	184	199	200
Distinct Clients with Unmet	457	1/0	107	100
Resource Needs	157	169	187	183
7f. Health Care	•			
7f-i Dental Services	63	75	79	77
7f-ii Eye Care Services	40	51	52	52
7f-iii Hearing Services	5	7	9	6
7f-iv Physical Therapy	9	5	5	6
7f-v Physician/Medical Services	29	35	40	36
Total Unmet Resource Needs	146	173	185	177
Distinct Clients with Unmet	106	128	138	124
Resource Needs	100	128	138	124
7g. Legal				
7g-i Advocate	16	25	30	32
7g-ii Guardian (private)	23	33	38	39
7g-iii Guardian (public)	1	4	5	4
Total Unmet Resource Needs	40	62	73	75
Distinct Clients with Unmet	37	52	64	4.4
Resource Needs	37	32	04	64
7h. Financial Security				
7h-i Assistance with Managing Money	45	66	57	55
7h-ii Assistance with Securing Public Benefits	46	45	38	31
7h-iii Representative Payee	6	3	3	3
Total Unmet Resource Needs	97	114	98	89
Distinct Clients with Unmet	0.7	00	0.4	0.4
Resource Needs	87	98	86	84



Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,756	1,767	1,799	1,743
7: Education				
7i. Education 7i-i Adult Education (other than GED)	10	10	9	10
7i-ii GED	10	14	13	9
7i-iii Literacy Assistance	4	4	3	4
7i-iv Post High School Education	25	32	35	33
7i-v Tuition Reimbursement	10	10	9	7
Total Unmet Resource Needs	59	70	69	63
Distinct Clients with Unmet	0,	, 0	0,	
Resource Needs	53	64	60	59
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	10	11	10	11
7j-ii Club House and/or Peer Vocational Support	1	0	2	3
7j-iii Competitive Employment (no supports)	22	22	20	17
7j-iv Supported Employment	10	7	10	8
7j-v Vocational Rehabilitation	40	51	48	39
Total Unmet Resource Needs	83	91	90	78
Distinct Clients with Unmet	67	76	71	67
Resource Needs	07	70	/ 1	07
7k. Living Skills				
7k-i Daily Living Support Services	28	31	45	43
7k-ii Day Support Services	1	1	2	4
7k-iii Occupational Therapy	1	0	1	2
7k-iv Skills Development Services	12	14	10	13
Total Unmet Resource Needs	42	46	58	62
Distinct Clients with Unmet	38	43	52	53
Resource Needs		.0	02	
71. Transportation				
71-i Transportation to ISP-Identified Services	47	60	58	66
7-ii Transportation to Other ISP Activities	21	25	23	22
7-iii After Hours Transportation	26	37	42	39
Total Unmet Resource Needs	94	122	123	127
Distinct Clients with Unmet	70	94	97	98
Resource Needs				, ,
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	4	7

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN<sub>2</sub>

ancock, Washington, Penobscot, Piscataquis)

## Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,756			1,743
Zee Demonstrate (Community				
7m. Personal Growth/Community	0.7	0.5	0.5	
7m-ii Recreation Activities	27	35	35	38
7m-iii Social Activities	45	58	63	67
7m-iv Spiritual Activities	6	5	6	7
Total Unmet Resource Needs	82	101	108	119
Distinct Clients with Unmet	61	75	77	83
Resource Needs	01	75	11	63
Other Resources				
Other Resources	10	23	24	25
Total Unmet Resource Needs	10	23	24	25
Distinct Clients with Unmet	10	23	24	25
Resource Needs	10	23	24	25
CSN 2 Totals				
Total Unmet Resource Needs	1,093	1,312	1,376	1,356
Distinct Clients With any	455	486	500	491
Unmet Resource Need	400	400	300	491
Distinct Clients with a RDS	1,756	1,767	1,799	1,743

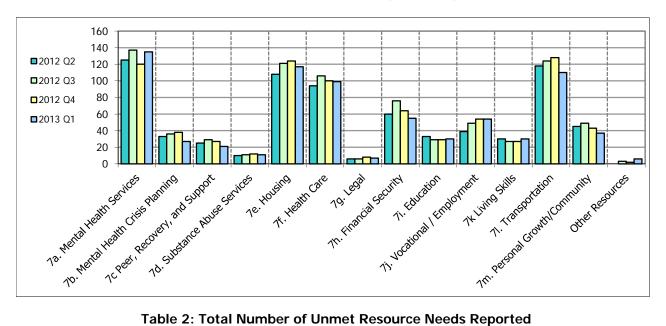
#### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q1

#### **CSN 3 - Kennebec and Somerset**

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2	2012 Q2		2012 Q3 2012 Q4			2012 Q3		2012 Q3 2012 Q4		2	2013 Q1	
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	
316	1,822	17.3%	337	1,872	18.0%	320	1,950	16.4%	325	1,938	16.8%	

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	125	137	120	135
7b. Mental Health Crisis Planning	33	36	38	27
7c Peer, Recovery, and Support	25	29	27	21
7d. Substance Abuse Services	10	11	12	11
7e. Housing	108	121	124	117
7f. Health Care	94	106	100	99
7g. Legal	6	6	8	7
7h. Financial Security	60	76	64	55
7i. Education	33	29	29	30
7j. Vocational / Employment	39	49	54	54
7k Living Skills	30	27	27	30
71. Transportation	118	124	128	110
7m. Personal Growth/Community	45	49	43	37
Other Resources	0	3	2	6
Total CSN 3 Unmet Needs	726	803	776	739

Paul R. LePage, Governor Mary C.

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN<sub>3</sub>

(Kennebec, Somerset)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,822	1,872	1,950	1,938
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	3	4	2
7a-ii Community Integration Services	36	33	28	41
7a-iii Dialectical Behavioral Therapy	1	2	0	0
7a-iv Family Psycho-Educational Treatment	2	1	2	2
7a-v Group Counseling	1	1	3	3
7a-vi Individual Counseling	34	40	39	39
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	0	2	1	1
7a-x Psychiatric Medication Management	48	55	43	46
Total Unmet Resource Needs	125	137	120	135
Distinct Clients with Unmet	93	103	87	92
Resource Needs	93	103	87	92
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	25	25	26	21
7b-ii Mental Health Advance Directives	8	11	12	6
Total Unmet Resource Needs	33	36	38	27
Distinct Clients with Unmet	27	28	31	24
Resource Needs	21	28	31	24
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	11	12	12	8
7c-iv Peer-Run Trauma Recovery Group	2	3	3	3
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	12	13	11	10
Total Unmet Resource Needs	25	29	27	21
Distinct Clients with Unmet	23	27	26	20
Resource Needs	23	21	20	20
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	6	8	8	7
7d-ii Residential Treatment Substance Abuse Services	4	3	4	4
Total Unmet Resource Needs	10	11	12	11
Distinct Clients with Unmet Resource Needs	10	11	12	11
Nesource Needs				

#### CSN<sub>3</sub>

(Kennebec, Somerset)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,822	1,872	1,950	1,938
7e. Housing				
7e-i Supported Apartment	3	3	3	5
7e-ii Community Residential Facility	7	6	7	5
7e-iii Residential Treatment Facility (group home)	2	1	0	0
7e-iv Assisted Living Facility	1	3	4	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	95	108	110	104
Total Unmet Resource Needs	108	121	124	117
Distinct Clients with Unmet	104	11/	101	110
Resource Needs	104	116	121	112
7f. Health Care	-			
7f-i Dental Services	45	49	49	51
7f-ii Eye Care Services	17	20	15	15
7f-iii Hearing Services	11	9	9	9
7f-iv Physical Therapy	4	2	2	1
7f-v Physician/Medical Services	17	26	25	23
Total Unmet Resource Needs	94	106	100	99
Distinct Clients with Unmet	7.4	00	00	0.2
Resource Needs	74	80	80	83
7g. Legal				
7g-i Advocate	3	4	6	4
7g-ii Guardian (private)	0	0	0	1
7g-iii Guardian (public)	3	2	2	2
Total Unmet Resource Needs	6	6	8	7
Distinct Clients with Unmet	6	6	8	7
Resource Needs	0	0	O	1
7h. Financial Security				
7h-i Assistance with Managing Money	33	43	35	31
7h-ii Assistance with Securing Public Benefits	22	28	24	19
7h-iii Representative Payee	5	5	5	5
Total Unmet Resource Needs	60	76	64	55
Distinct Clients with Unmet	54	67	55	50
Resource Needs	54	07	35	50

#### CSN 3

(Kennebec, Somerset)

## Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,822	1,872	1,950	1,938
7. 5 1				
7i. Education 7i-i Adult Education (other than GED)	7	5	5	5
7i-ii GED	10	11	11	10
7i-iii Literacy Assistance	4	5	5	6
7i-iv Post High School Education	7	4	6	7
7i-v Tuition Reimbursement	5	4	2	2
Total Unmet Resource Needs	33	29	29	30
Distinct Clients with Unmet	33	27	27	30
Resource Needs	31	27	27	28
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	4	5
7j-ii Club House and/or Peer Vocational Support	2	6	8	8
7j-iii Competitive Employment (no supports)	3	4	5	4
7j-iv Supported Employment	1	2	3	2
7j-v Vocational Rehabilitation	30	34	34	35
Total Unmet Resource Needs	39	49	54	54
Distinct Clients with Unmet	0.4			
Resource Needs	36	44	47	48
7k. Living Skills				
7k-i Daily Living Support Services	22	18	19	23
7k-ii Day Support Services	0	1	0	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	8	8	8	5
Total Unmet Resource Needs	30	27	27	30
Distinct Clients with Unmet	29	26	27	30
Resource Needs	27	20	21	30
71. Transportation				
7I-i Transportation to ISP-Identified Services	69	81	72	64
7-ii Transportation to Other ISP Activities	31	24	32	28
7-iii After Hours Transportation	18	19	24	18
Total Unmet Resource Needs	118	124	128	110
Distinct Clients with Unmet	92	101	93	80
Resource Needs	,-			
7m. Personal Growth/Community			_	
7m-i Avocational Activities	1	1	0	0

Paul R. LePage, Governor Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 3

(Kennebec, Somerset)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,822	1,872	1,950	
7m Damaga Crayath /Community	1			
7m. Personal Growth/Community 7m-ii Recreation Activities	10	10	10	
711 II TOOL GUILOTT FIGURE TO	10	10		8
7m-iii Social Activities	32	35	30	26
7m-iv Spiritual Activities	2	3	3	3
Total Unmet Resource Needs	45	49	43	37
Distinct Clients with Unmet	35	40	34	29
Resource Needs	35	40	34	27
Other Resources				
Other Resources	0	3	2	6
Total Unmet Resource Needs	0	3	2	6
Distinct Clients with Unmet	0	3	2	6
Resource Needs	0	J	2	0
CSN 3 Totals				
<b>Total Unmet Resource Needs</b>	726	803	776	739
Distinct Clients With any	316	337	320	325
Unmet Resource Need	310	337	320	323
Distinct Clients with a RDS	1,822	1,872	1,950	1,938

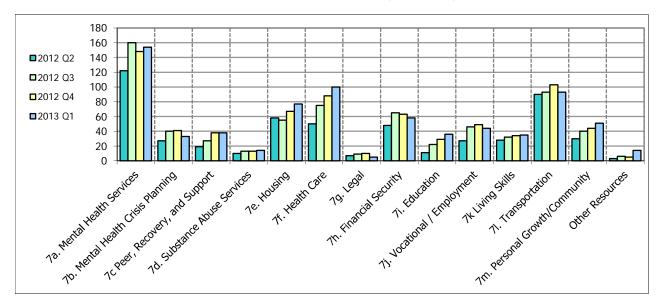
#### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q1

#### CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2	2012 Q2		2012 Q3 2012 Q4		2012 Q3			2	2013 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
206	725	28.4%	243	768	31.6%	240	779	30.8%	253	812	31.2%

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	122	160	148	154
7b. Mental Health Crisis Planning	27	40	41	33
7c Peer, Recovery, and Support	19	27	38	38
7d. Substance Abuse Services	10	13	13	14
7e. Housing	58	55	67	77
7f. Health Care	50	75	88	100
7g. Legal	7	9	10	5
7h. Financial Security	48	65	63	58
7i. Education	11	22	29	36
7j. Vocational / Employment	27	46	49	44
7k Living Skills	28	32	34	35
71. Transportation	90	93	103	93
7m. Personal Growth/Community	30	40	44	51
Other Resources	3	6	5	14
Total CSN 4 Unmet Needs	530	683	732	752

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	725	768	779	812
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	2	1	4
7a-ii Community Integration Services	40	48	45	51
7a-iii Dialectical Behavioral Therapy	1	1	2	1
7a-iv Family Psycho-Educational Treatment	1	1	1	0
7a-v Group Counseling	0	2	2	3
7a-vi Individual Counseling	32	46	43	47
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	0	1
7a-x Psychiatric Medication Management	42	59	54	47
Total Unmet Resource Needs	122	160	148	154
Distinct Clients with Unmet	0/	110	110	110
Resource Needs	86	112	112	113
7b. Mental Health Crisis Planning	•			
7b-i Development of Mental Health Crisis Plan	21	33	34	26
7b-ii Mental Health Advance Directives	6	7	7	7
Total Unmet Resource Needs	27	40	41	33
Distinct Clients with Unmet	2.4	25	27	20
Resource Needs	24	35	36	28
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	8	9	12
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	2	6	8	8
7c-iv Peer-Run Trauma Recovery Group	4	3	5	6
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	8	10	16	12
Total Unmet Resource Needs	19	27	38	38
Distinct Clients with Unmet	17	26	22	22
Resource Needs	17	20	33	33
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	9	11	11	12
7d-ii Residential Treatment Substance Abuse Services	1	2	2	2
Total Unmet Resource Needs	10	13	13	14
Distinct Clients with Unmet Resource Needs	9	12	12	13
Resource Needs				

#### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	725	768	779	812
7e. Housing				
7e-i Supported Apartment	5	7	10	13
7e-ii Community Residential Facility	1	1	1	1
7e-iii Residential Treatment Facility (group home)	2	1	3	3
7e-iv Assisted Living Facility	2	2	3	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	48	44	50	57
Total Unmet Resource Needs	58	55	67	77
Distinct Clients with Unmet	Ε.		(2	70
Resource Needs	56	55	63	73
7f. Health Care	•			
7f-i Dental Services	29	38	50	59
7f-ii Eye Care Services	8	14	17	16
7f-iii Hearing Services	3	3	3	4
7f-iv Physical Therapy	1	4	3	4
7f-v Physician/Medical Services	9	16	15	17
Total Unmet Resource Needs	50	75	88	100
Distinct Clients with Unmet	42	(0	71	01
Resource Needs	43	60	71	81
7g. Legal				
7g-i Advocate	6	6	8	3
7g-ii Guardian (private)	1	3	2	2
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	7	9	10	5
Distinct Clients with Unmet	7	9	10	-
Resource Needs	/	9	10	5
7h. Financial Security				
7h-i Assistance with Managing Money	30	41	41	35
7h-ii Assistance with Securing Public Benefits	15	20	18	16
7h-iii Representative Payee	3	4	4	7
Total Unmet Resource Needs	48	65	63	58
Distinct Clients with Unmet	40	F0	FF	FO
Resource Needs	42	58	55	52

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	725	768	779	812
7: Education				
7i. Education 7i-i Adult Education (other than GED)	2	6	5	4
7i-ii GED	5	6	7	12
7i-iii Literacy Assistance	1	1	0	0
7i-iv Post High School Education	3	9	13	15
7i-v Tuition Reimbursement	0	0	4	5
Total Unmet Resource Needs	11	22	29	36
Distinct Clients with Unmet				
Resource Needs	11	21	28	35
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	4	3	3
7j-ii Club House and/or Peer Vocational Support	3	3	3	2
7j-iii Competitive Employment (no supports)	3	8	15	9
7j-iv Supported Employment	2	4	2	3
7j-v Vocational Rehabilitation	16	27	26	27
Total Unmet Resource Needs	27	46	49	44
Distinct Clients with Unmet	23	42	44	40
Resource Needs	23	42	44	40
7k. Living Skills				
7k-i Daily Living Support Services	23	26	28	29
7k-ii Day Support Services	1	0	0	0
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	3	5	5	5
Total Unmet Resource Needs	28	32	34	35
Distinct Clients with Unmet	28	31	34	33
Resource Needs	20	0.	0.	
71. Transportation				
71-i Transportation to ISP-Identified Services	46	52	50	51
7-ii Transportation to Other ISP Activities	32	31	40	32
7-iii After Hours Transportation	12	10	13	10
Total Unmet Resource Needs	90	93	103	93
Distinct Clients with Unmet	52	57	56	58
Resource Needs	02	0,		
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	3	2

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

## Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	725	768	779	812
7m. Personal Growth/Community				
7m-ii Recreation Activities	4	9	12	14
7m-iii Social Activities	24	27	24	28
7m-iv Spiritual Activities	0	2	5	7
Total Unmet Resource Needs	30	40	44	51
Distinct Clients with Unmet	27	32	33	37
Resource Needs	21	32	33	37
Other Resources				
Other Resources	3	6	5	14
Total Unmet Resource Needs	3	6	5	14
Distinct Clients with Unmet	3	6	5	14
Resource Needs	3	U	,	14
CSN 4 Totals				
<b>Total Unmet Resource Needs</b>	530	683	732	752
Distinct Clients With any	206	243	240	253
Unmet Resource Need	200	243	240	255
Distinct Clients with a RDS	725	768	779	812

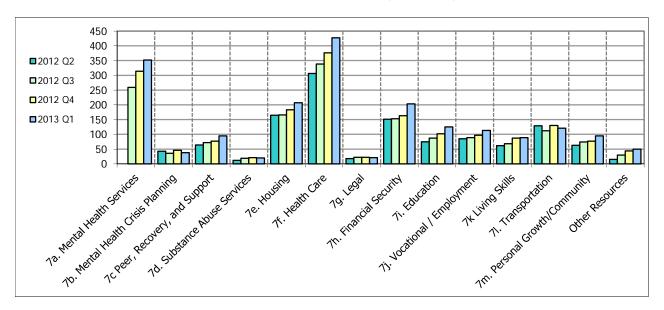
#### Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q1

#### CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2	2012 Q2		2	2012 Q3		2012 Q4			2013 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
539	1,704	31.6%	547	1,769	30.9%	620	1,831	33.9%	652	1,868	34.9%

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	et Resource Need	259	314	352
7b. Mental Health Crisis Planning	43	36	46	38
7c Peer, Recovery, and Support	64	72	77	95
7d. Substance Abuse Services	12	19	21	20
7e. Housing	165	166	183	207
7f. Health Care	306	338	376	427
7g. Legal	18	22	22	21
7h. Financial Security	151	153	163	203
7i. Education	75	87	102	125
7j. Vocational / Employment	85	89	97	113
7k Living Skills	62	68	87	89
71. Transportation	129	112	130	121
7m. Personal Growth/Community	63	74	77	95
Other Resources	15	30	44	50
Total CSN 5 Unmet Needs	1,445	1,525	1,739	1,956

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2013 Quarter 1
(July, Aug, Sept 2012)

,704  11 27 13 3 5 71 1 3 123 257 200  25 18 43	1,769  8  33  12  2  10  74  1  2  117  259  210  17  19	1,831  8 45 10 2 11 91 0 1 146 314 257	1,868  10 37 18 2 9 120 1 2 153 352 271
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Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2013 Quarter 1
(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,704	1,769	1,831	1,868
7e. Housing				
7e-i Supported Apartment	11	9	13	13
7e-ii Community Residential Facility	6	6	5	5
7e-iii Residential Treatment Facility (group home)	2	2	2	2
7e-iv Assisted Living Facility	6	3	6	5
7e-v Nursing Home	3	0	0	0
7e-vi Residential Crisis Unit	0	1	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	137	145	156	181
Total Unmet Resource Needs	165	166	183	207
Distinct Clients with Unmet	150	1/1	477	200
Resource Needs	159	161	177	200
7f. Health Care				
7f-i Dental Services	178	198	202	231
7f-ii Eye Care Services	62	72	92	90
7f-iii Hearing Services	13	19	21	27
7f-iv Physical Therapy	7	9	8	10
7f-v Physician/Medical Services	46	40	53	69
Total Unmet Resource Needs	306	338	376	427
Distinct Clients with Unmet	224	242	25.4	207
Resource Needs	231	243	254	286
7g. Legal				
7g-i Advocate	16	21	19	18
7g-ii Guardian (private)	1	0	2	1
7g-iii Guardian (public)	1	1	1	2
Total Unmet Resource Needs	18	22	22	21
Distinct Clients with Unmet	17	21	21	20
Resource Needs	17	21	21	20
7h. Financial Security				
7h-i Assistance with Managing Money	92	90	94	118
7h-ii Assistance with Securing Public Benefits	52	56	62	77
7h-iii Representative Payee	7	7	7	8
Total Unmet Resource Needs	151	153	163	203
Distinct Clients with Unmet	138	138	146	181
Resource Needs	138	138	140	181

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 5

(Androscoggin, Franklin, Oxford) (Includes: Bridgton, Harrison, Naples, Casco) Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,704	1,769	1,831	1,868
7i. Education				
7i-i Adult Education (other than GED)	17	23	19	23
7i-ii GED	22	13	25	28
7i-iii Literacy Assistance	9	9	11	10
7i-iv Post High School Education	25	36	43	54
7i-v Tuition Reimbursement	2	6	4	10
Total Unmet Resource Needs	75	87	102	125
Distinct Clients with Unmet		7.0	0.4	
Resource Needs	71	78	96	111
7j. Vocational / Employment	•			
7j-i Benefits Counseling Related to Employment	7	5	3	9
7j-ii Club House and/or Peer Vocational Support	1	2	3	8
7j-iii Competitive Employment (no supports)	5	7	8	11
7j-iv Supported Employment	10	6	7	11
7j-v Vocational Rehabilitation	62	69	76	74
Total Unmet Resource Needs	85	89	97	113
Distinct Clients with Unmet	79	84	92	102
Resource Needs	19	04	72	102
7k. Living Skills				
7k-i Daily Living Support Services	38	47	62	60
7k-ii Day Support Services	11	9	9	11
7k-iii Occupational Therapy	2	3	6	5
7k-iv Skills Development Services	11	9	10	13
Total Unmet Resource Needs	62	68	87	89
Distinct Clients with Unmet	54	62	79	81
Resource Needs	34	02	, ,	01
71. Transportation				
7I-i Transportation to ISP-Identified Services	42	43	51	48
7-ii Transportation to Other ISP Activities	42	34	37	36
7-iii After Hours Transportation	45	35	42	37
Total Unmet Resource Needs	129	112	130	121
Distinct Clients with Unmet	92	84	96	92
Resource Needs	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	01	,,,	,2
7m. Personal Growth/Community				
7m-i Avocational Activities	5	5	4	4

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 5

(Androscoggin, Franklin, Oxford)
uncludes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

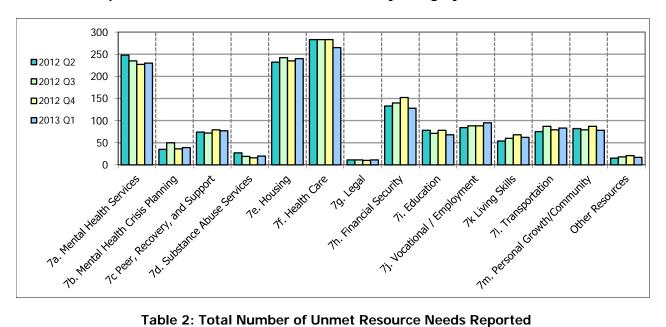
	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,704			1,868
7 D				
7m. Personal Growth/Community	1			
7m-ii Recreation Activities	15	21	27	26
7m-iii Social Activities	34	36	33	45
7m-iv Spiritual Activities	9	12	13	20
Total Unmet Resource Needs	63	74	77	95
Distinct Clients with Unmet	43	49	53	69
Resource Needs	43	47	55	07
Other Resources				
Other Resources	15	30	44	50
Total Unmet Resource Needs	15	30	44	50
Distinct Clients with Unmet	15	30	44	50
Resource Needs	15	30	44	50
CSN 5 Totals				
Total Unmet Resource Needs	1,445	1,525	1,739	1,956
Distinct Clients With any	539	547	620	652
Unmet Resource Need	539	547	020	032
Distinct Clients with a RDS	1,704	1,769	1,831	1,868

#### CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2	2012 Q2		2	2012 Q3		2	012 Q4	2013 Q1			
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
577	1,826	31.6%	590	1,885	31.3%	590	1,919	30.7%	584	1,937	30.1%

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	248	235	227	230
7b. Mental Health Crisis Planning	35	50	36	39
7c Peer, Recovery, and Support	74	72	79	77
7d. Substance Abuse Services	27	19	16	20
7e. Housing	232	242	235	240
7f. Health Care	283	283	283	265
7g. Legal	11	11	10	11
7h. Financial Security	133	140	152	128
7i. Education	78	71	78	68
7j. Vocational / Employment	84	88	88	95
7k Living Skills	54	60	68	62
71. Transportation	75	87	79	83
7m. Personal Growth/Community	82	79	87	78
Other Resources	15	18	21	17
Total CSN 6 Unmet Needs	1,431	1,455	1,459	1,413

Statewide Report of Unmet Resource |

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 6

(Cumberland)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,826	1,885	1,919	1,937
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	10	7	12
7a-ii Community Integration Services	44	31	35	36
7a-iii Dialectical Behavioral Therapy	10	5	9	5
7a-iv Family Psycho-Educational Treatment	6	6	4	0
7a-v Group Counseling	7	10	10	9
7a-vi Individual Counseling	92	85	83	75
7a-vii Inpatient Psychiatric Facility	0	0	2	2
7a-viii Intensive Case Management	1	3	7	13
7a-x Psychiatric Medication Management	81	85	70	78
Total Unmet Resource Needs	248	235	227	230
Distinct Clients with Unmet	1/0	170	1/5	1/7
Resource Needs	169	172	165	167
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	29	40	31	32
7b-ii Mental Health Advance Directives	6	10	5	7
Total Unmet Resource Needs	35	50	36	39
Distinct Clients with Unmet	22	45	35	25
Resource Needs	32	45	35	35
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	15	14	18	18
7c-ii Recovery Workbook Group	1	1	1	1
7c-iii Social Club	32	30	32	35
7c-iv Peer-Run Trauma Recovery Group	1	2	3	3
7c-v Wellness Recovery and Action Planning	7	6	5	7
7c-vi Family Support	18	19	20	13
Total Unmet Resource Needs	74	72	79	77
Distinct Clients with Unmet	FO	E.4		40
Resource Needs	58	56	66	60
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	22	14	13	16
7d-ii Residential Treatment Substance Abuse Services	5	5	3	4
Total Unmet Resource Needs	27	19	16	20
Distinct Clients with Unmet Resource Needs	25	17	15	18
Resource Needs				

#### Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 6

(Cumberland)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,826		1,919	1,937
7e. Housing				
7e-i Supported Apartment	39	39	39	45
7e-ii Community Residential Facility	11	12	13	14
7e-iii Residential Treatment Facility (group home)	6	6	8	6
7e-iv Assisted Living Facility	11	12	16	18
7e-v Nursing Home	2	2	4	2
7e-vi Residential Crisis Unit	0	1	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	163	170	154	155
Total Unmet Resource Needs	232	242	235	240
Distinct Clients with Unmet	210	218	205	212
Resource Needs	210	218	205	212
7f. Health Care				
7f-i Dental Services	154	157	157	145
7f-ii Eye Care Services	50	51	49	52
7f-iii Hearing Services	17	19	16	11
7f-iv Physical Therapy	11	6	9	7
7f-v Physician/Medical Services	51	50	52	50
Total Unmet Resource Needs	283	283	283	265
Distinct Clients with Unmet	215	210	215	198
Resource Needs	215	210	215	198
7g. Legal				
7g-i Advocate	8	9	6	7
7g-ii Guardian (private)	2	1	1	1
7g-iii Guardian (public)	1	1	3	3
Total Unmet Resource Needs	11	11	10	11
Distinct Clients with Unmet	11	11	10	11
Resource Needs	''	11	10	''
7h. Financial Security				
7h-i Assistance with Managing Money	72	81	91	76
7h-ii Assistance with Securing Public Benefits	44	42	47	39
7h-iii Representative Payee	17	17	14	13
Total Unmet Resource Needs	133	140	152	128
Distinct Clients with Unmet	117	100	134	114
Resource Needs	117	122	134	114

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 6

(Cumberland)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,826	1,885	1,919	1,937
7i. Education				
7i-i Adult Education (other than GED)	24	25	27	19
7i-ii GED	23	16	15	14
7i-iii Literacy Assistance	5	3	7	7
7i-iv Post High School Education	24	26	26	25
7i-v Tuition Reimbursement	2	1	3	3
Total Unmet Resource Needs	78	71	78	68
Distinct Clients with Unmet				
Resource Needs	70	65	71	62
7j. Vocational / Employment	•			
7j-i Benefits Counseling Related to Employment	7	5	7	10
7j-ii Club House and/or Peer Vocational Support	2	2	3	4
7j-iii Competitive Employment (no supports)	13	14	15	19
7j-iv Supported Employment	9	8	11	9
7j-v Vocational Rehabilitation	53	59	52	53
Total Unmet Resource Needs	84	88	88	95
Distinct Clients with Unmet	79	82	78	85
Resource Needs	19	02	70	65
7k. Living Skills				
7k-i Daily Living Support Services	26	33	39	33
7k-ii Day Support Services	5	5	6	7
7k-iii Occupational Therapy	4	2	2	2
7k-iv Skills Development Services	19	20	21	20
Total Unmet Resource Needs	54	60	68	62
Distinct Clients with Unmet	48	55	63	57
Resource Needs	40	33	03	37
71. Transportation				
7I-i Transportation to ISP-Identified Services	44	50	46	41
7-ii Transportation to Other ISP Activities	15	20	17	23
7-iii After Hours Transportation	16	17	16	19
Total Unmet Resource Needs	75	87	79	83
Distinct Clients with Unmet	59	68	66	63
Resource Needs		30		
7m. Personal Growth/Community				
7m-i Avocational Activities	8	4	5	4

Paul R. LePage, Governor Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

#### CSN 6

(Cumberland)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

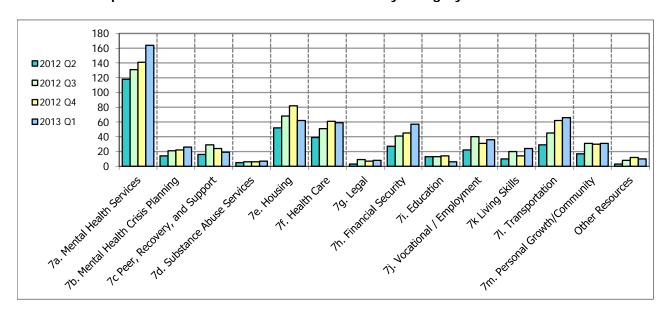
	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	1,826	1,885	1,919	1,937
7m. Personal Growth/Community				
7m-ii Recreation Activities	23	20	22	21
7m-iii Social Activities	40	42	48	42
7m-iv Spiritual Activities	11	13	12	11
Total Unmet Resource Needs	82	79	87	78
Distinct Clients with Unmet	64	62	65	62
Resource Needs	04	02	03	02
Other Resources				
Other Resources	15	18	21	17
Total Unmet Resource Needs	15	18	21	17
Distinct Clients with Unmet	15	18	21	17
Resource Needs	13	10	21	17
CSN 6 Totals				
Total Unmet Resource Needs	1,431	1,455	1,459	1,413
Distinct Clients With any	577	590	590	584
Unmet Resource Need	377	390	390	504
Distinct Clients with a RDS	1,826	1,885	1,919	1,937

#### CSN 7 - York

**Table 1: Distinct People and Unmet Resource Needs across four Quarters** 

2012 Q2		2012 Q3		2012 Q4		2013 Q1					
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
164	540	30.4%	193	484	39.9%	193	467	41.3%	176	450	39.1%

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters** 



**Table 2: Total Number of Unmet Resource Needs Reported** 

Reported Unmet Resource Needs	2012 Q2	2012 Q3	2012 Q4	2013 Q1
7a. Mental Health Services	118	131	141	164
7b. Mental Health Crisis Planning	14	21	22	26
7c Peer, Recovery, and Support	16	29	24	19
7d. Substance Abuse Services	5	6	6	7
7e. Housing	52	68	82	62
7f. Health Care	39	51	61	59
7g. Legal	3	9	7	8
7h. Financial Security	27	41	45	57
7i. Education	13	13	14	6
7j. Vocational / Employment	22	40	31	36
7k Living Skills	10	20	14	24
71. Transportation	29	45	62	66
7m. Personal Growth/Community	17	31	30	31
Other Resources	3	8	12	10
Total CSN 7 Unmet Needs	368	513	551	575

CSN 7 (York)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	540	484	467	450
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	4	3	4
7a-ii Community Integration Services	47	40	46	46
7a-iii Dialectical Behavioral Therapy	6	3	5	1
7a-iv Family Psycho-Educational Treatment	0	1	1	2
7a-v Group Counseling	4	3	1	1
7a-vi Individual Counseling	27	34	38	57
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	0	1
7a-x Psychiatric Medication Management	27	45	47	52
Total Unmet Resource Needs	118	131	141	164
Distinct Clients with Unmet	93	101	104	101
Resource Needs	93	101	104	121
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	13	18	21	25
7b-ii Mental Health Advance Directives	1	3	1	1
Total Unmet Resource Needs	14	21	22	26
Distinct Clients with Unmet	12	10	21	24
Resource Needs	13	19	21	26
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	3	2	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	5	9	9	8
7c-iv Peer-Run Trauma Recovery Group	4	6	1	0
7c-v Wellness Recovery and Action Planning	2	5	1	0
7c-vi Family Support	5	6	11	9
Total Unmet Resource Needs	16	29	24	19
Distinct Clients with Unmet	14	26	20	17
Resource Needs	14	20	20	17
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	4	5	6	6
7d-ii Residential Treatment Substance Abuse Services	1	1	0	1
Total Unmet Resource Needs	5	6	6	7
Distinct Clients with Unmet	4	6	6	6
Resource Needs				

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

**CSN 7** (York)

#### Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	540	484	467	450
7e. Housing				
7e-i Supported Apartment	4	10	10	9
7e-ii Community Residential Facility	2	1	3	4
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	3	4	4	1
7e-v Nursing Home	0	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	43	52	65	48
Total Unmet Resource Needs	52	68	82	62
Distinct Clients with Unmet	40	(2	70	Γ.
Resource Needs	48	63	73	56
7f. Health Care	•			
7f-i Dental Services	24	27	34	25
7f-ii Eye Care Services	9	10	12	13
7f-iii Hearing Services	1	0	3	2
7f-iv Physical Therapy	0	1	2	4
7f-v Physician/Medical Services	5	13	10	15
Total Unmet Resource Needs	39	51	61	59
Distinct Clients with Unmet	20	41	47	42
Resource Needs	30	41	47	42
7g. Legal				
7g-i Advocate	3	7	7	7
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	2	0	1
Total Unmet Resource Needs	3	9	7	8
Distinct Clients with Unmet	3	9	7	8
Resource Needs	3	9	/	ŏ
7h. Financial Security				
7h-i Assistance with Managing Money	11	24	27	34
7h-ii Assistance with Securing Public Benefits	14	14	18	21
7h-iii Representative Payee	2	3	0	2
Total Unmet Resource Needs	27	41	45	57
Distinct Clients with Unmet	23	35	38	45
Resource Needs	23	35	38	45

CSN 7 (York)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	540	484	467	450
7. 5.1				
7i. Education 7i-i Adult Education (other than GED)	5	3	5	1
7i-ii GED	2	3	4	2
7i-iii Literacy Assistance	1	3	1	1
7i-iv Post High School Education	5	3	4	2
7i-v Tuition Reimbursement	0	1	0	0
Total Unmet Resource Needs	13	13	14	6
Distinct Clients with Unmet	13	13	17	0
Resource Needs	12	11	13	6
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	5	4	6
7j-ii Club House and/or Peer Vocational Support	0	0	0	1
7j-iii Competitive Employment (no supports)	3	6	2	3
7j-iv Supported Employment	7	6	3	4
7j-v Vocational Rehabilitation	10	23	22	22
Total Unmet Resource Needs	22	40	31	36
Distinct Clients with Unmet	19	33	27	20
Resource Needs	19	33	21	29
7k. Living Skills				
7k-i Daily Living Support Services	7	10	8	12
7k-ii Day Support Services	0	1	1	1
7k-iii Occupational Therapy	0	1	0	0
7k-iv Skills Development Services	3	8	5	11
Total Unmet Resource Needs	10	20	14	24
Distinct Clients with Unmet	9	16	14	22
Resource Needs	<b>'</b>	10		22
71. Transportation				
7I-i Transportation to ISP-Identified Services	12	22	26	30
7-ii Transportation to Other ISP Activities	8	10	21	23
7-iii After Hours Transportation	9	13	15	13
Total Unmet Resource Needs	29	45	62	66
Distinct Clients with Unmet	19	31	43	40
Resource Needs		- 31	40	10
7m. Personal Growth/Community				
7m-i Avocational Activities	0	3	5	5

Paul R. LePage, Governor Mary C.

Mary C. Mayhew, Commissioner

#### **Report of Unmet Resource Needs**

CSN 7 (York)

# Fiscal Year 2013 Quarter 1

(July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	540	484	467	450
7m. Personal Growth/Community				
7m-ii Recreation Activities	7	6	7	8
7m-iii Social Activities	10	20	17	16
7m-iv Spiritual Activities	0	2	1	2
Total Unmet Resource Needs	17	31	30	31
Distinct Clients with Unmet	14	27	24	22
Resource Needs	14			
Other Resources				
Other Resources	3	8	12	10
Total Unmet Resource Needs	3	8	12	10
Distinct Clients with Unmet	3	8	12	10
Resource Needs	,	O O	12	10
CSN 7 Totals				
Total Unmet Resource Needs	368	513	551	575
Distinct Clients With any	164	193	193	176
Unmet Resource Need	104	173	173	170
Distinct Clients with a RDS	540	484	467	450



#### **CSN Not Assigned**

#### Fiscal Year 2013 Quarter 1 (July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	354	363	355	343
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	0	0	1
7a-ii Community Integration Services	16	9	8	6
7a-iii Dialectical Behavioral Therapy	2	3	2	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	1	3	1	2
7a-vi Individual Counseling	15	14	10	16
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	16	17	18	16
Total Unmet Resource Needs	50	46	39	44
Distinct Clients with Unmet	35	38	31	35
Resource Needs	00	00	01	00
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	6	4	5	2
7b-ii Mental Health Advance Directives	3	2	3	3
Total Unmet Resource Needs	9	6	8	5
Distinct Clients with Unmet	8	6	8	5
Resource Needs	Ů	Ŭ	Ū	J
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	7	4	1
7c-iv Peer-Run Trauma Recovery Group	1	2	2	1
7c-v Wellness Recovery and Action Planning	1	0	0	0
7c-vi Family Support	5	3	3	1
Total Unmet Resource Needs	13	12	9	3
Distinct Clients with Unmet	10	11	8	3
Resource Needs	10	''	U	J
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	3	2	1
7d-ii Residential Treatment Substance Abuse Services	1	1	1	0
Total Unmet Resource Needs	3	4	3	1
Distinct Clients with Unmet	2	3	2	1
Resource Needs			_	



#### **CSN Not Assigned**

#### Fiscal Year 2013 Quarter 1 (July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	354	363	355	343
7e. Housing				
7e-i Supported Apartment	3	4	1	3
7e-ii Community Residential Facility	2	3	2	1
7e-iii Residential Treatment Facility (group home)	0	1	0	1
7e-iv Assisted Living Facility	1	1	3	1
7e-v Nursing Home	0	0	1	1
7e-vi Residential Crisis Unit	0	0	0	(
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	25	25	25	24
Total Unmet Resource Needs	31	34	32	31
Distinct Clients with Unmet	20	24	22	200
Resource Needs	30	31	32	29
7f. Health Care				
7f-i Dental Services	23	23	20	19
7f-ii Eye Care Services	9	9	6	7
7f-iii Hearing Services	2	1	2	2
7f-iv Physical Therapy	0	1	0	(
7f-v Physician/Medical Services	8	7	6	7
Total Unmet Resource Needs	42	41	34	35
Distinct Clients with Unmet	31	31	27	28
Resource Needs	31	31	21	20
7g. Legal				
7g-i Advocate	3	5	3	3
7g-ii Guardian (private)	0	3	2	2
7g-iii Guardian (public)	0	0	2	1
Total Unmet Resource Needs	3	8	7	ć
Distinct Clients with Unmet	3	8	7	ĺ
Resource Needs	3	U	,	,
7h. Financial Security				
7h-i Assistance with Managing Money	11	13	17	16
7h-ii Assistance with Securing Public Benefits	5	9	8	7
7h-iii Representative Payee	1	2	0	(
Total Unmet Resource Needs	17	24	25	23
Distinct Clients with Unmet	15	22	22	22
Resource Needs	15	22	22	22

#### **CSN Not Assigned**

#### Fiscal Year 2013 Quarter 1 (July, Aug, Sept 2012)

	2012 Q2	2012 Q3	2012 Q4	2013 Q1
Distinct Clients with a RDS	354	363	355	343
7i. Education 7i-i Adult Education (other than GED)	2	2	1	0
7i-ii GED	1	3	0	
	0	0	0	0
7i-iii Literacy Assistance	4	4	3	2
7i-iv Post High School Education 7i-v Tuition Reimbursement	1	0	0	0
Total Unmet Resource Needs	8	9	4	4
	0	9	4	4
Distinct Clients with Unmet	7	9	4	4
Resource Needs				
7j. Vocational / Employment 7j-i Benefits Counseling Related to Employment	3	1	1	2
7j-ii Club House and/or Peer Vocational Support	2	3	2	1
7j-iii Competitive Employment (no supports)	0	3	4	2
7j-iii Competitive Employment (no supports)  7j-iv Supported Employment	1	3	2	1
7j-v Vocational Rehabilitation	13	14	12	8
Total Unmet Resource Needs	19	24	21	14
Distinct Clients with Unmet	19	24	21	14
Resource Needs	18	23	21	14
7k. Living Skills				
7k. LIVING SKINS  7k-i Daily Living Support Services	7	8	4	1
7k-ii Day Support Services	2	2	2	2
7k-iii Occupational Therapy	1	1	1	0
7k-iv Skills Development Services	4	3	3	2
Total Unmet Resource Needs	14	14	10	5
Distinct Clients with Unmet	14	14	10	5
Resource Needs	11	12	8	5
7I. Transportation				
71. Transportation 71-i Transportation to ISP-Identified Services	17	17	13	13
7-ii Transportation to Other ISP Activities	11	13	10	9
7-iii After Hours Transportation	12	10	7	8
Total Unmet Resource Needs	40	40	30	30
Distinct Clients with Unmet	40	40	30	30
Resource Needs	26	27	20	23
7m. Personal Growth/Community				
7m.i Avocational Activities	0	1	1	1

#### **CSN Not Assigned**

#### Fiscal Year 2013 Quarter 1 (July, Aug, Sept 2012)

2012 Q2 2012 Q3 2012 Q4 2013 Q1 **Distinct Clients with a RDS** 354 363 355 7m. Personal Growth/Community 7m-ii Recreation Activities 3 8 5 6 7m-iii Social Activities 12 17 13 8 7m-iv Spiritual Activities 2 3 0 0 **Total Unmet Resource Needs** 12 29 19 20 **Distinct Clients with Unmet** 19 14 11 16 **Resource Needs Other Resources** Other Resources 2 6 4 9 **Total Unmet Resource Needs** 9 2 6 4 **Distinct Clients with Unmet** 2 6 9 **Resource Needs CSN Not Assigned Totals Total Unmet Resource Needs** 271 297 245 222 **Distinct Clients With any** 95 105 101 94 **Unmet Resource Need** 354 363 355 343 **Distinct Clients with a RDS**