## Adult Mental Health Services An Office of the Department of Health and Human Services Paul R. LePage, Governor Mary C. Mayhew, Commissioner

## Community Hospital Utilization Review for Involuntary Admissions Class Members

For the 1st Quarter of Fiscal Year 2012

(July, August, September, 2011)

|  | 2011 Q2           | 2011 Q3            | 2011 Q4            | 2012 Q1            |
|--|-------------------|--------------------|--------------------|--------------------|
| Total Admissions                                 | 12                | 19                 | 15                 | 21                 |
| Hospital   |                   |                    |                    |                    |
| Hospitalized in Local Area                       | 75.0% (9 of 12)   | 78.9% (15 of 19)   | 80.0% (12 of 15)   | 76.2% (16 of 21)   |
| Hospitalization Made Voluntary                   | 66.7% (8 of 12)   | 57.9% (11 of 19)   | 66.7% (10 of 15)   | 62.0% (13 of 21)   |
| Legal Status                                     |                   |                    |                    |                    |
| Blue Paper on File                               | 100.0% (12 of 12) | 100.0% (19 of 19)  | 100.0% (15 of 15)  | 100.0% (21 of 21)  |
| Blue Paper Complete/Accurate                     | 100.0% (12 of 12) | 100.0% (19 of 19)  | 100.0% (15 of 15)  | 100.0% (21 of 21)  |
| If not complete, Follow up per policy            | N/A (0 of 0)      | N/A (0 of 0)       | N/A (0 of 0)       | N/A (0 of 0)       |
| 24 Hr. Certification Required                    | 75.0% (9 of 12)   | 89.5% (17 of 19)   | 100.0% (15 of 15)  | 95.2% (20 of 21)   |
| 24 Hr. Certification on file                     | 100.0% (9 of 9)   | 100.0% (17 of 17)  | 100.0% (15 of 15)  | 100.0% (20 of 20)  |
| 24 Hr. Certification Complete/Accurate           | 100.0% (9 of 9)   | 100.0% (17 of 17)  | 100.0% (15 of 15)  | 100.0% (20 of 20)  |
| If not, Follow up per policy                     | N/A (0 of 0)      | N/A (0 of 0)       | N/A (0 of 0)       | N/A (0 of 0)       |
| Quality Care                                     |                   |                    |                    |                    |
| Medical Necessity Established                    | 100.0% (12 of 12) | 100.0% (19 of 19)  | 100.0% (15 of 15)  | 100.0% (21 of 21)  |
| Active Treatment Within Guidelines               | 91.7% (11 of 12)  | 100.0% (19 of 19)  | 100.0% (15 of 15)  | 100.0% (21 of 21)  |
| Patient's Rights Maintained                      | 100.0% (12 of 12) | 68.4% (13 of 19)   | 53.3% (8 of 15)    | 90.5% (19 of 21)   |
| If not maintained, follow up per policy          | N/A (0 of 0)      | 100.0% (6 of 6)    | 100.0% (7 of 7)    | 100.0% (2 of 2)    |
| Inappropriate Use of Blue Paper                  | N/A (0 of 0)      | N/A (0 of 0)       | N/A (0 of 0)       | N/A (0 of 0)       |
| Individual Service Plans                         |                   |                    |                    |                    |
| Receiving Case Management Services               | 75.0% (9 of 12)   | 68.4% (13 of 19)   | 66.7% (10 of 15)   | 47.6% (10 of 21)   |
| Case Manager Involved with Discharge             | 100.0% (9 of 9)   | 61.5% (8 of 13)    | 70.0% (7 of 10)    | 80.0% (8 of 10)    |
| Planning   |                   |                    |                    |                    |
| Total Clients who Authorized Hospital to         | 100.0% (9 of 9)   | 100.0% (13 of 13)  | 90.0% (9 of 10)    | 100.0% (10 of 10)  |
| Obtain ISP                                       |                   | 100.070 (13 01 13) | 70.070 ( 7 01 10 ) | 100.070 (10 01 10) |
| Hospital Obtained ISP when authorized            | 22.2% (2 of 9)    | 23.1% (3 of 13)    | 11.1% (1 of 9)     | 20.0% (2 of 10)    |
| Treatment and Discharge Plan Consistant with ISP | 0.0% (0 of 2)     | 33.3% (1 of 3)     | 100.0% (1 of 1)    | 50.0% (1 of 2)     |

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For questions, contact the Data Specialist Team at the Office of Adult Mental Health Services