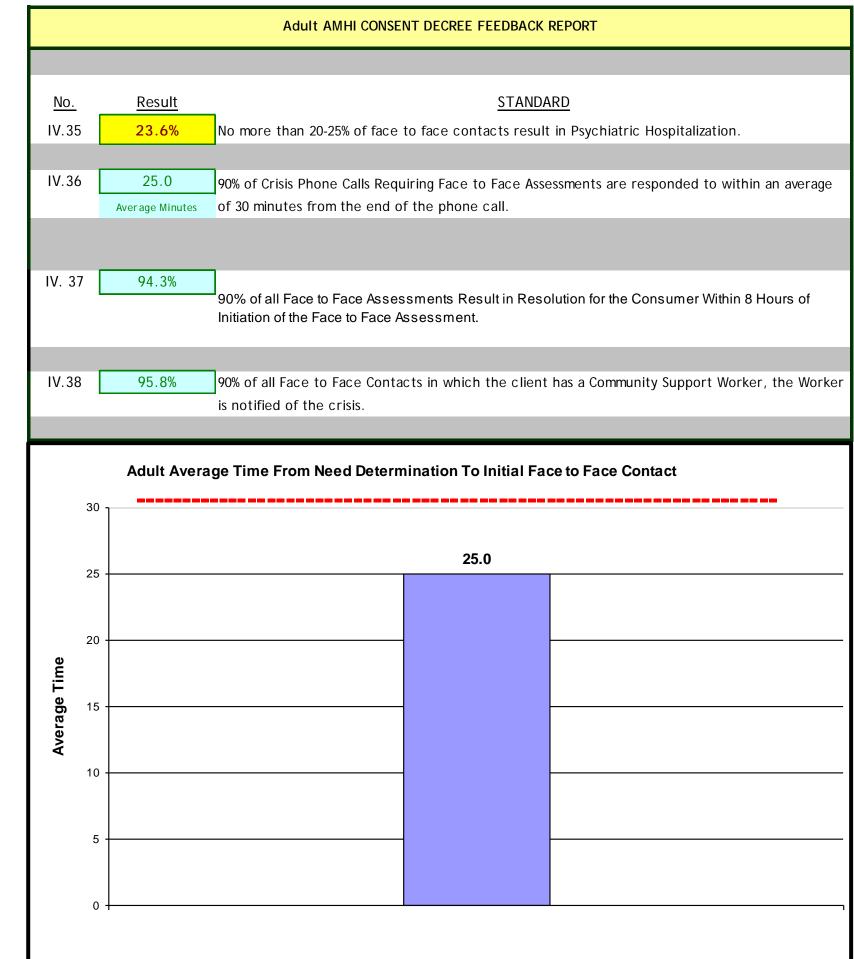
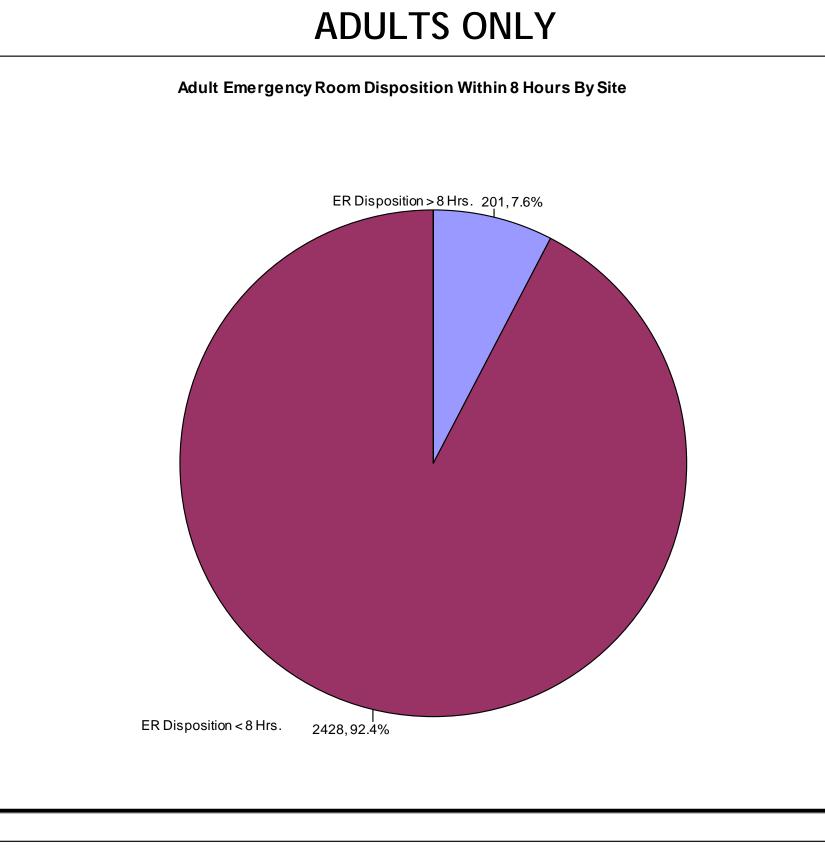
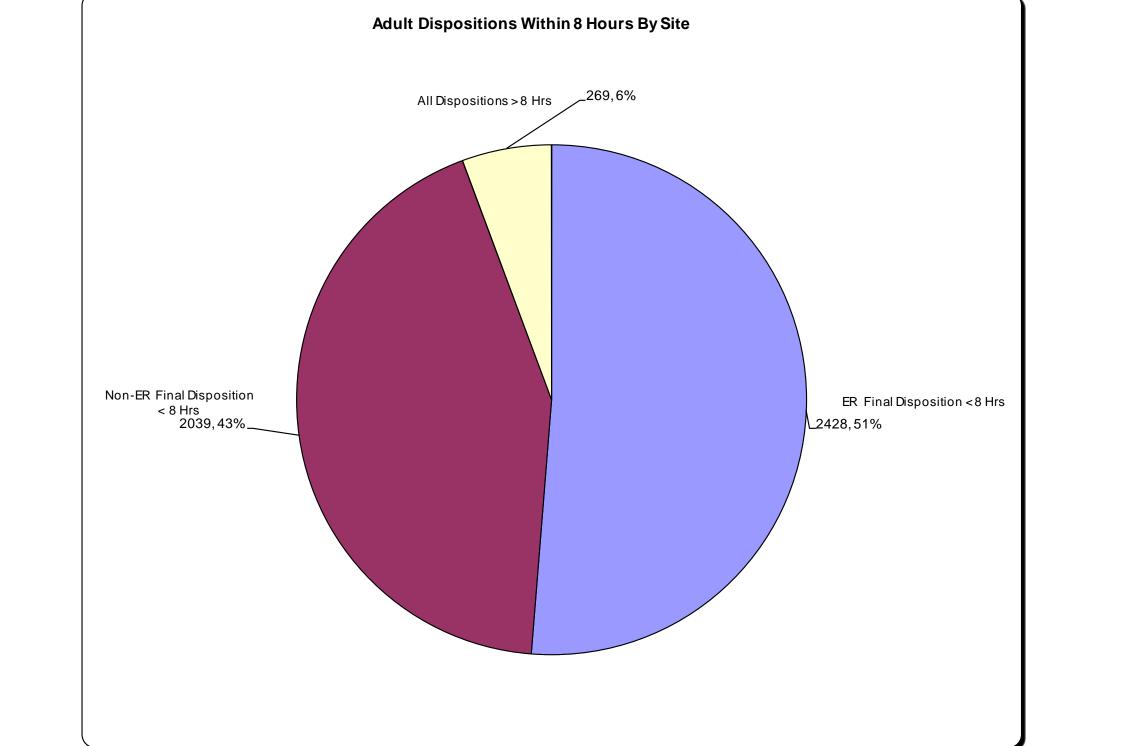
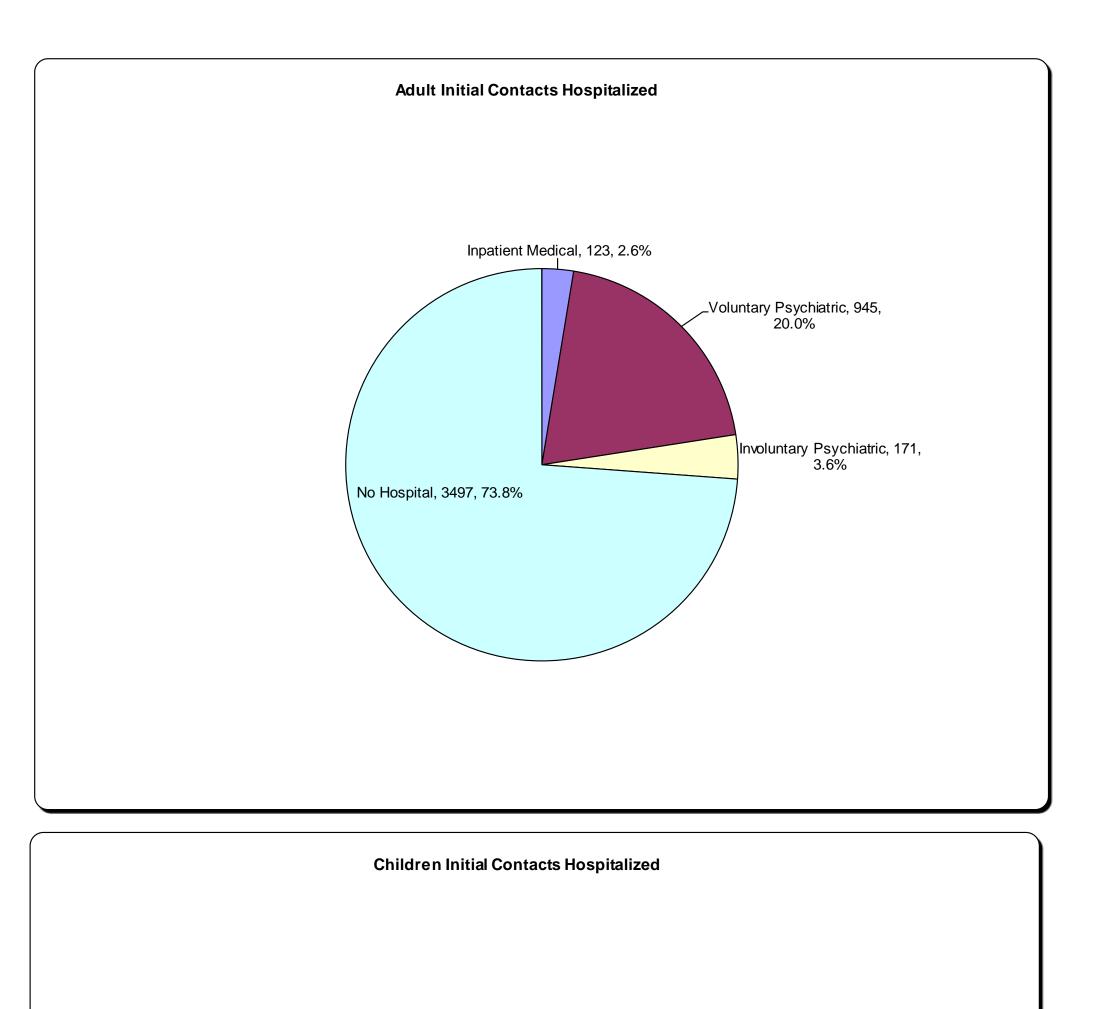
	•	artmer arterly C			h an			GRAPHS		De		ntinuous Qu vement Ser An Offic th and Human S	vices
					Qua	arter 3 (Jani	uary, Februa	ry, March) SFY 2012	Paul R. LePage	, Governor	Mary C.	Mayhew, Com	missione
1		Consumer	Demogra	phics (Undupl	icated C	ounts - Face	to Face)						
	Children	Males	669	Females	700								
Gender	Adults	Males	2165	Females	2104	-							
Age Range	Children	<5y.o.	9	5-9	131	10-14	635	15-17		593			
Ауе капуе	Adults	18-21	435	22-35	1299	36-60	2032	61 & Older		390			
Payment	Children	MaineCare	941	Private Ins.	364	Uninsured	73	Medicare		0			
Source	Adults	MaineCare	2448	Private Ins.		Uninsured	754	Medicare		400			
II.				Summary of	All Crisis	s Contacts				CHILE	DREN	ADU	ILT
	mber of teleph	one contacts. TIAL face to fa	co contac	.c						8619 1407		40222 4736	
					TION/AU	TISM/PERVASI	IVE DEVELOPME	INTAL DISORDER		89		4750	
		contacts that ar								257		1706	
III.				<mark>itial Crisis Co</mark>						CHIL	DREN	ADU	ILT
		L face to face of	contacts ir	n which wellnes	s plan, cri	isis plan, ISP	or advanced di	rective plan previously develope	ed with the	4.40	10 40/		
individual w		e to face contac	ts who ha	ve a Communit	ty Sunnart	t Worker (Cl		TCM)		146 778	10.4%	525 1398	11 29
					5 11			vas notified of the crisis.		455	58.5%	1398	 95
					5 11			d for face to face contact or wh	en individual	400	56.5%	1339	70
was ready a	ind able to be	seen to initial f	ace to fac	e contact.								118534	
e. Number o	of INITIAL face	e to face contac	ts in Eme	rgency Departn	nent with	final disposit	ion made withi	n 8 hours of that contact.	_			2428	92
											-		
Less than 1 hour	721 51%	1 to 2 hours	356 25%	2 to 4 hours	241 17%	More than 4 hours	85 6%						
CHILDREN C	DNLY: Time bet	ween completio	n of initial	face-to-face cr	isis assessi	8 to 14	and final dispos	tion/resolution of crisis :		_	_		
hours	1012	3 to 6 hours	283	6 to 8 hours	39	hours	28	More than 14 hours		29			
	72%		20%		3%		2%			2%			
IV.		Site o	f Initial F	ace to Face C	ontacts					CHILE	OREN	ADU	ILT
Number of	face to face c	ontacts seen ii	ו :										
	a. Primary	Residence (Hor	ne)							218	15.5%	437	9
	5	Relative/Other								15	1.1%	24	0
		ommunity Setti	0		Dept., Pub	lic Place)				148	10.5%	206	4
		rsing Home, Bo tial Program (Co			dence An	artment Progr	-am)			0 10	0.0%	30 44	0
	f. Homeles	2								1	0.1%	20	0
	g. Provider		_							14	1.0%	101	2
	h. Crisis O									263	18.7%	930	19
	0	cy Department ospital Locatior								728	51.7% 0.5%	2629 208	55 4
	,	ated (Local Jail,		on, Juvenile Co	rrection F	acility)				3	0.3%	107	2
	R. Incarcer	s must equalII.b.	= Total no. d	f all INITIAL face	to-face co	ntacts		Sec. IV Total		1407	100%	4736	1(
NOTE: Sum of													
NOTE: Sum of	Crisis Resolution		niition /\	-	sive & Ex	knaustive)				CHILE	DREN	ADU	
V.	Crisis Resolution	tial Crisis Reso											
V. Number of	Crisis Resolution Ini face to face c	ontacts that r	esulted ir		e ahuse f					<u>1</u> 2	3 0%	250	F
<mark>V.</mark> <i>Number of</i> a. Crisis sta	Crisis Resolution Ini face to face c abilization with		esulted ir mental h	ealth/substanc		1	follow-up			42 304	3.0%	258 811	
V. <i>Number of</i> a. Crisis sta b. Crisis sta	Crisis Resolution Init face to face c abilization with	ontacts that r	esulted ir mental h w provide	ealth/substanc r for mental he	alth/subs	tance abuse f		ıp					17
V. <i>Number of</i> a. Crisis sta b. Crisis sta c. Crisis sta d. Admissic	Crisis Resolution Init face to face c abilization with abilization with abilization with on to Crisis Sta	ontacts that r no referral for referral to ne referral back bilization Unit	esulted ir mental h w provide	ealth/substanc r for mental he	alth/subs	tance abuse f		ıp		304	21.6% 39% 16.3%	811 1781 557	5 17 37 11
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissic e. Inpatient	Crisis Resolution Init face to face c abilization with abilization with abilization with on to Crisis Sta Hospitalizatio	ontacts that r no referral for referral to ne referral back bilization Unit on-Medical	esulted ir mental h w provide	ealth/substanc r for mental he	alth/subs	tance abuse f		ıp		304 548 230 5	21.6% 39% 16.3% 0.4%	811 1781 557 123	17 37 11 2
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissic e. Inpatient f. Voluntary	Crisis Resolution Init face to face c abilization with abilization with abilization with on to Crisis Sta Hospitalization	ontacts that r n no referral for n referral to new n referral back bilization Unit on-Medical ospitalization	esulted ir mental h w provide to current	ealth/substanc r for mental he	alth/subs	tance abuse f		lb		304 548	21.6% 39% 16.3% 0.4% 19.5%	811 1781 557 123 945	17 37 11 2 20
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissic e. Inpatient f. Voluntary g. Involunta	Crisis Resolution Init face to face c abilization with abilization with abilization with on to Crisis Sta Hospitalization	ontacts that r no referral for referral to ne referral back bilization Unit on-Medical ospitalization Hospitalization	esulted ir mental h w provide to current	ealth/substanc r for mental he	alth/subs	tance abuse f		lb		304 548 230 5	21.6% 39% 16.3% 0.4%	811 1781 557 123	17 37 11 2

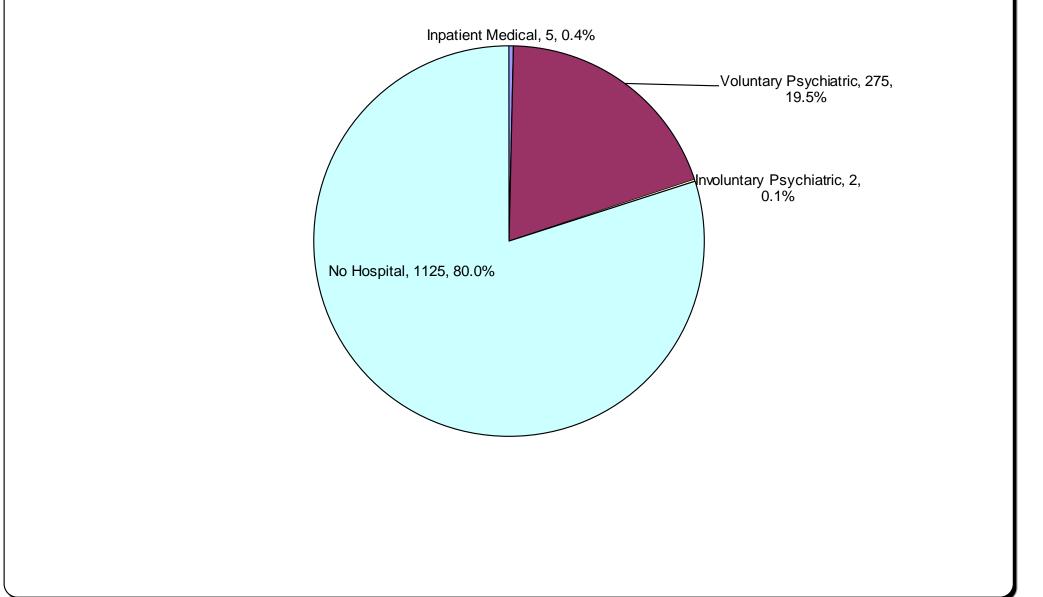
ADULTS ONLY











AMHC-Atlantic	
AMHC-Aroostook	
Community Health & Counselin	ng Services
Counseling Services Inc.	
Crisis & Counseling Centers	
Evergreen Behavioral Services	
YI	
Mid-Coast Mental Health Cent	€Jan
Oxford County Mental Health	Feb
Sweetser	Mar
Tri-County	Apr
Washington Co. Psychotherapy	уМау
	June
	July
	Aug
	Sept
	Oct
	Nov
	Dec

ADULTS	100%
--------	------

	An Inpatient Me Voluntary Psy Involuntary F	duit initia 123 945 171	I Contacts Hospitalized		
	No Hospital	3497			
	Average Tim	25.0			
	sition > 8 Hrs.	А	Adult Emergency Room Disp 201	osition Within 8 Hours ER Final Disposition > 8 Hrs.	
	sition < 8 Hrs.		2428	ER Final Disposition < 8 Hrs.	
				tions Within 8 Hours By Site	
	sition <8Hours Disposition <8Ho	ours	2428 2039		
All Disposition			269		
	W NOT Notifier			ontacts in Which the Client has a CI Worker & The Worker is Notified of the Crisis	
Had CSW & CS Had CSW & CS	SW NOT Notified		59 1339		
					Adult Site of
	Home			Home	Initial Face 437
	Family			Family	24
	Other Commu	nity		Other Community	206
	SNF Desidential Dr	Odrows		SNF Regidential Program	30
	Residential Pro Homeless She			Residential Program Homeless Shelter	44 20
	Provider Offic			Provider Office	101
	Crisis Office			Crisis Office	930
	Emergency De Other Hospital			imergency Department Other Hospital Location	2629 208
	Incarcerated	LUCATION		Incarcerated	107
					Adult Initial
					Crisis
				Stabilization w/o MH Referral Stabilization w/new referral	258 811
				Stabilization w/ rereferral	1781
				Crisis Stabilization Unit	557
				Inpt Medical	123
				Inpt Voluntary Psychiatric Inpt Involuntary Psychiatric	945 171
				Detox Unit	90
	data Porcontago of	Adults So	rund By Daymont Sourco		
MaineCare	2448	Adults Se	erved By Payment Source		
Private	739				
None	754				
Vledicare	400				
	Percentage of	Adults Ser	rved By Age Cohort		
18-21	435				
22-35 36-60	1299 2032				
61 & Older	390				
	Percentage of	Adults Ser	rved By Gender		
Vale	2165		-		
emale	2104	- 4 -			
		ata dult Face i	to Face Contacts Character	istics	
Plan was Used		525			
Have a CSW		1398			
CHILDREN	CI	hildren Ini	tial Contacts Hospitalized		

Children Initial Contacts Hospitalized Inpatient Me 5 Voluntary Psy 275 Involuntary F 2

- No Hospital 1125
- N/A Average Time
- Emergency Room Disposition Within 8 Hours N/A ER Final Disposition > 8 Hrs.
- N/A ER Final Disposition < 8 Hrs.

N/A	ER Final Disposition < 8 Hrs.		
		Dispositions Within 8 Hours By Site	
N/A	ER Final Disposition <8Hours		
N/A	Non-ER Final Disposition <8Hours		

- N/A Non-ER Final Disposition <8Hours
- N/A All Dispositions > 8Hours

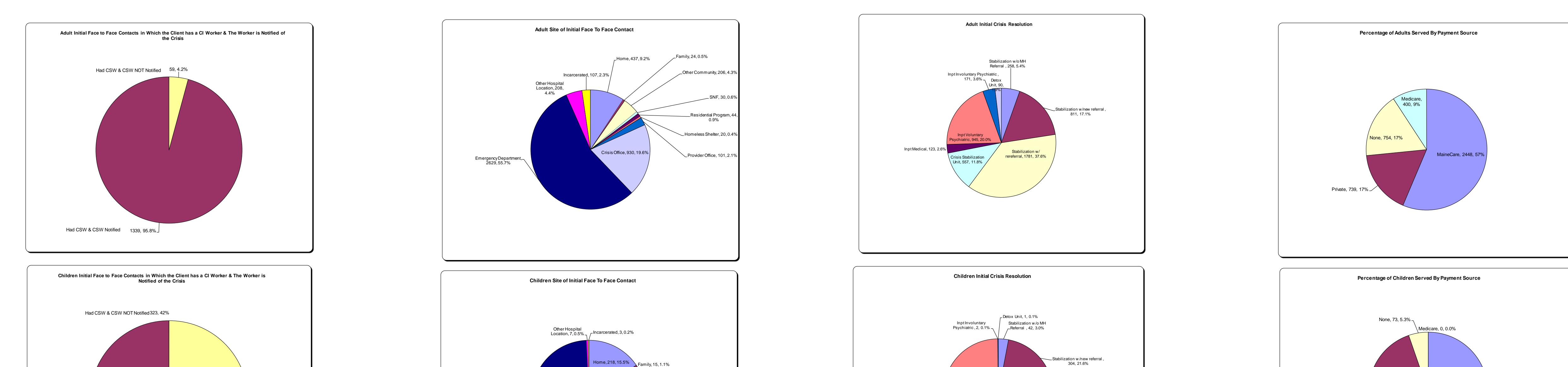
Had CSW	& CSW NOT	Notified	323

Had CSW &	CSW NOT Notified	323		
	CSW Notified	455		
	oow nottried		Ch	ildren Site
				of Initial
	Home		Home	218
	Family		Family	15
	Other Community		Other Community	148
	SNF		SNF	0
	Residential Program		Residential Program	10
	Homeless Shelter		Homeless Shelter	1
	Provider Office		Provider Office	14
	Crisis Office		Crisis Office	263
	Emergency Department		Emergency	728
	Other Hospital Location		Uther Hospital	7
	Incarcerated		Incarcerated	3
			(Children
			Stabilization w/o MH Referral	42
			Stabilization w/new referral	304
			Stabilization w/ rereferral	548
			Crisis Stabilization Unit	230
			Inpt Medical	5
			Inpt Voluntary Psychiatric	275
			Inpt Involuntary Psychiatric	2
			Detox Unit	1
	data			
		Served By Payment Source		
MaineCare	941			
Private	364			
None	73			
Medicare	0			
	Percentage of Children	Served By Age Cohort		
< 5 y.o.	9			
5-9	131			
10-14	635			
15-17	593			
	Percentage of Children	Served By Gender		
Male	669			

Female	700
	data
	Children Face to Face Contacts Characteristics

Plan was Used 146

Have a CSW 778

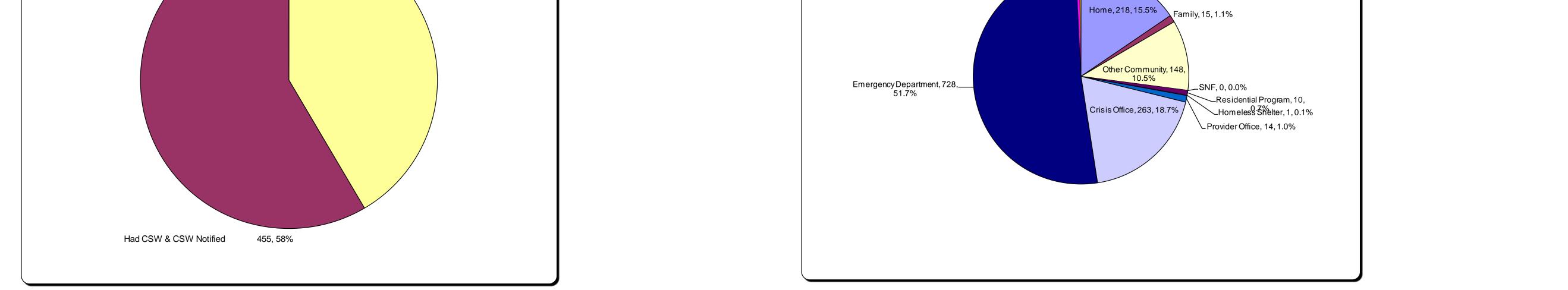


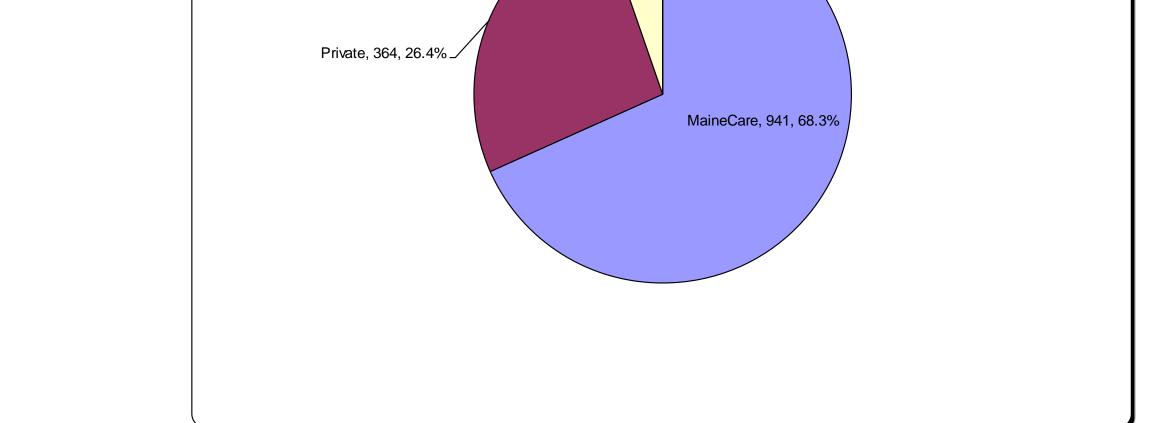
Inpt Voluntary chiatric, 275, 19.5%

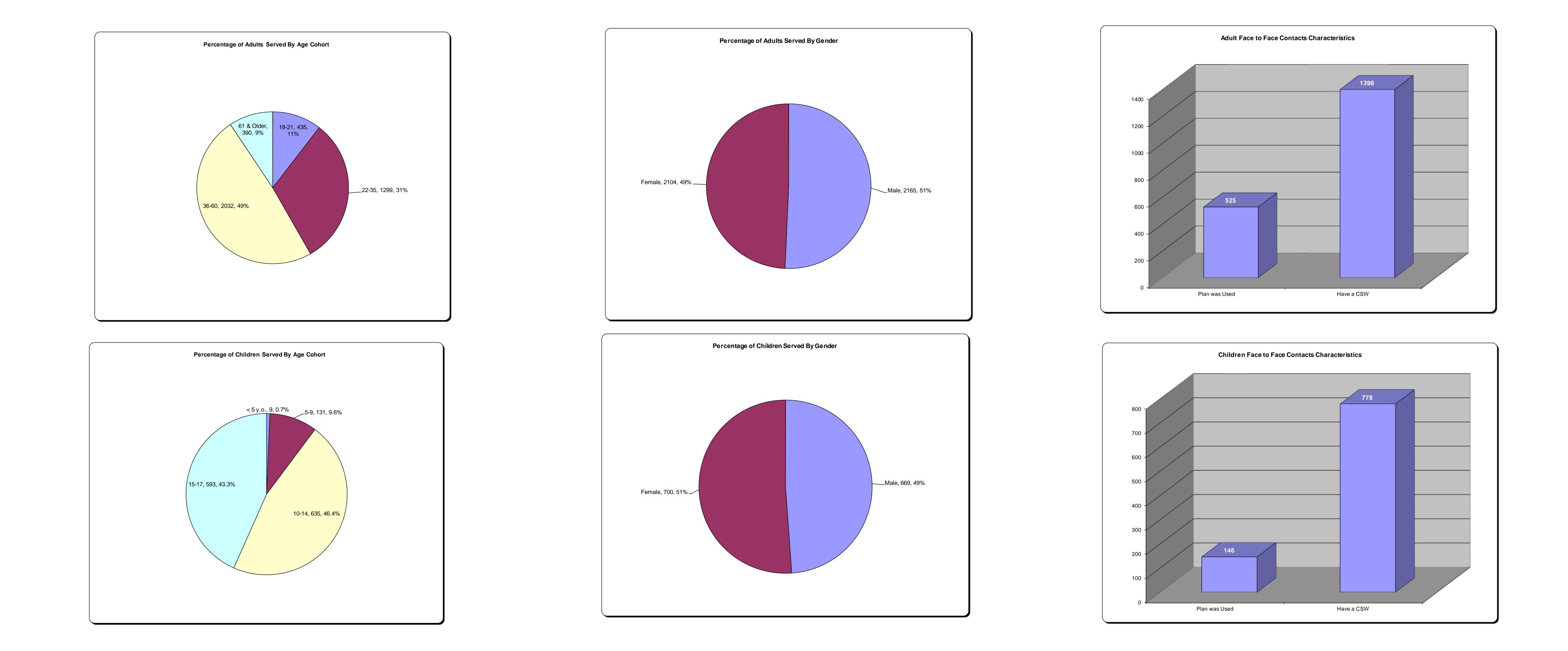
Stabilization w / rereferral, 548, 39%

Crisis Stabilization Unit, 230, 16.3%

Inpt Medical, 5, 0.4%







							SFY 2011	• • • •						
					STAT	e of main	NE Monthl	y Crisis Report						
Agency	AM	/IHC-Aroostook		1	Cont	act Person		Month		Jan				
		O Box 1018		Lorraine Chamberlain Fiscal Year				2012						
Address		ou, ME 0473	36	Contact Phone Number										
	odrib	04, ME 0470		207-498-6431										
		Consun	ner Dem	ographics (U		ated Counts	s - Face to	Face)						
	Children	Males	5	Females	. 7									
Gender	Adults	Males	71	Females	25									
	Children	<5y.o.	1	5-9	0	10-14	3	15-17		8				
Age Range	Adults	18-21	5	22-35	23	36-60	56	61 & Older		12				
Payment	Children	MaineCare	10	Private Ins.	2	Uninsured	0	Medicare						
Source	Adults	MaineCare	43	Private Ins.	17	Uninsured	36	Medicare						
II.				Summary of	f All Cris	is Contacts	5			CHILDREN	ADULT			
a. Total nun	nber of teleph	one contacts								163	143			
<mark>b</mark> . Total nun	mber of all INI	TIAL face to	face cont	tacts.						12	9			
		,						LOPMENTAL DISORDER		0				
d. Number o	of face to face	contacts that	are ongo	ing support for	crisis res	solution/stab	ilization.			23	6			
III.				Initial Crisis	s Contac	t Informati	ion			CHILDREN	ADULT			
		L face to face	e contact	s in which wel	lness plar	n, crisis plan	, ISP or adva	nced directive plan previously de	eveloped with	-				
	al was used.	+0 fr		have - C		port M/				4				
p. Number c	of INITIAL face	e to face cont	acts who	nave a Comm	unity Sup	port Worker	(CI, CRS, ICI	л, АСТ, ICM).		5	2			
c. Number c	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose v	vorker was notified of the crisis.		5	19			
d. SUM TOT	AL time in mi	nutes for all	INITIAL f	ace to face co	ntacts in	II.b. from de	etermination	of need for face to face contact	t or when					
individual w	vas ready and a	able to be see	en to initi	ial face to face	e contact						248			
e. Number o	of INITIAL face	e to face cont	acts in Er	mergency Depa	artment v	vith final dis	position mad	le within 8 hours of that contact			28			
							al dispositio	f. Number of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact.						
	NLY: Time from	CHILDREN ONLY: Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact												
break out : Less than 1							ual was ready	and able to be seen to initial face to	o face contact					
Less than I	1	r –	i oi neeu i	or face to face	-		ual was ready	and able to be seen to initial face to	o face contact					
hour	3	1 to 2 hours		2 to 4 hours		When individ More than 4 hours	ual was ready	and able to be seen to initial face to 0	o face contact					
hour	1		7	2 to 4 hours	2	More than 4 hours		0						
hour CHILDREN Of	1		7	2 to 4 hours	2 risis assess	More than 4 hours ment contact								
hour <mark>CHILDREN Of</mark> Less than 3	NLY: Time betw		7 on of initia	2 to 4 hours	2 risis assess	More than 4 hours		0						
hour CHILDREN Of Less than 3 hours	NLY: Time betw	veen completic	7 on of initia 1	2 to 4 hours I face-to-face cr 6 to 8 hours	2 Tisis assess 2	More than 4 hours ment contact 8 to 14 hours		0 osition/resolution of crisis break our						
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw	veen completic 3 to 6 hours Sit	7 on of initia 1 te of Init	2 to 4 hours	2 Tisis assess 2	More than 4 hours ment contact 8 to 14 hours		0 osition/resolution of crisis break our		CHILDREN	ADULT			
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw g face to face o	een completic 3 to 6 hours Sit	7 on of initia 1 te of Init n in :	2 to 4 hours I face-to-face cr 6 to 8 hours	2 Tisis assess 2	More than 4 hours ment contact 8 to 14 hours		0 osition/resolution of crisis break our		CHILDREN	ADULT			
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw g face to face o a. Primary	a to 6 hours 3 to 6 hours Sit contacts seer Residence (H	7 on of initia 1 te of Init n in : lome)	2 to 4 hours I face-to-face cr 6 to 8 hours ial Face to F	2 Tisis assess 2	More than 4 hours ment contact 8 to 14 hours		0 osition/resolution of crisis break our		CHILDREN 1	ADULT			
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw 9 <i>face to face c</i> a. Primary b. Family/	3 to 6 hours 3 to 6 hours Sin contacts seer Residence (H Relative/Othe	7 on of initia 1 te of Init n in : lome) er Reside	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	2 risis assess 2 ace Con	More than 4 hours ment contact 8 to 14 hours tacts		0 osition/resolution of crisis break our		CHILDREN 1	ADULT			
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw g face to face of a. Primary b. Family/ c. Other Co	3 to 6 hours 3 to 6 hours Sin contacts seer Residence (H Relative/Othe	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Polici	2 risis assess 2 ace Con	More than 4 hours ment contact 8 to 14 hours tacts		0 osition/resolution of crisis break our		CHILDREN 1 0	ADULT			
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw g face to face o a. Primary b. Family/ c. Other Co d. SNF, Nu	2 3 to 6 hours 3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor Boarding I	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Polici	2 risis assess 2 face Con e Dept., P	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final disp	0 osition/resolution of crisis break our		CHILDREN 1 1 0 1	ADULT			
hour CHILDREN OF Less than 3 hours IV.	NLY: Time betw g face to face o a. Primary b. Family/ c. Other Co d. SNF, Nu	2 3 to 6 hours 3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor Boarding I	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	2 risis assess 2 face Con e Dept., P	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final disp	0 osition/resolution of crisis break our		CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
hour CHILDREN Of Less than 3 hours IV.	NLY: Time betw g face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Resident	een completion 3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor Boarding I	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	2 risis assess 2 face Con e Dept., P	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final disp	0 osition/resolution of crisis break our		CHILDREN 1 1 0 1 0 1 1 0				
hour CHILDREN Of Less than 3 hours IV.	NLY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of	een completion 3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program is Shelter Office	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor Boarding I (Congregat	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	2 risis assess 2 face Con e Dept., P	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final disp	0 osition/resolution of crisis break our		CHILDREN 1 1 0 1 0 1 1 0 1 1 0 1 3	1			
hour CHILDREN Of Less than 3 hours IV.	NLY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen	2 3 to 6 hours 3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program is Shelter Coffice fice fice Cy Department	7 on of initia 1 te of Init n in : lome) er Reside tting (Wor Boarding I (Congregat	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	2 risis assess 2 face Con e Dept., P	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final disp	0 osition/resolution of crisis break our		CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1			
hour CHILDREN Of Less than 3 hours IV.	NLY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	2 3 to 6 hours 3 to 6 hours Sit Contacts seed Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program as Shelter Coffice fice cy Department ospital Locati	7 on of initia 1 te of Init n in : lome) er Residen tting (Wor Boarding I (Congregat (Congregat	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home te Community R	2 risis assess 2 ace Con e Dept., P esidence,	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	and final disp	0 osition/resolution of crisis break our		CHILDREN 1	1			
hour CHILDREN OF Less than 3 hours IV. Number of 1	ALY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nut e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer	2 3 to 6 hours 3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program is Shelter Office fice cy Department ospital Locati rated (Local Ja	7 on of initia 1 te of Init n in : lome) er Reside tting (Wor Boarding I (Congregat (Congregat (Congregat	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home te Community R	2 risis assess 2 ace Con e Dept., P esidence, Correction	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	and final disp	0 osition/resolution of crisis break out More than 14 hours		1 0 1 1 0 1 0 3 7 0	1 2 2 1			
hour CHILDREN OF Less than 3 hours IV. Number of 1	NLY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	2 3 to 6 hours 3 to 6 hours Sit Contacts seer Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program is Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor Boarding I (Congregat (Congregat (Congregat (Congregat nt on ail, State P	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F ial Face to F c c c c c c c c c c c c c	2 risis assess 2 ace Con e Dept., P esidence, correction ce-to-face	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	and final disp	0 osition/resolution of crisis break our		CHILDREN 1	1			
hour CHILDREN OF Less than 3 hours IV. Number of	NLY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	2 3 to 6 hours 3 to 6 hours Sit Contacts seer Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program is Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b	7 on of initia 1 te of Init n in : lome) er Resider tting (Wor Boarding I (Congregat (Congregat (Congregat (Congregat nt on ail, State P	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home te Community R	2 risis assess 2 ace Con e Dept., P esidence, correction ce-to-face	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	and final disp	0 osition/resolution of crisis break out More than 14 hours		1 0 1 1 0 1 0 3 7 0	1 2 2 1			
hour CHILDREN OF Less than 3 hours IV. Number of 1 NUMBER of 1 NOTE: Sum of 1	NLY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	2 3 to 6 hours 3 to 6 hours Sit Contacts seer Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program is Shelter Office fice cy Department ospital Locati ated (Local Jac must equal II.b itial Crisis F	7 on of initia 1 te of Init n in : lome) er Residen tting (Wor Boarding I (Congregat (Congregat nt (Congregat nt on ail, State P o. = Total no Resolutio	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F ial Face to F c c c c c c c c c c c c c	2 risis assess 2 ace Con e Dept., P esidence, correction ce-to-face	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	and final disp	0 osition/resolution of crisis break out More than 14 hours		1 0 1 1 0 1 0 1 0 1 0 12	1 2 2 1 9			
hour CHILDREN OF Less than 3 hours IV. Number of 1 NOTE: Sum of 1 V. NUMBER of 1 A. Crisis stal	NLY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with	2 3 to 6 hours 3 to 6 hours Sit Contacts seed Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program is Shelter Office fice fice cy Department ospital Locati ated (Local Jac must equal II.b itial Crisis F Contacts that no referral f	7 on of initia 1 te of Init n in : lome) er Residen tting (Wor Boarding I (Congregat congregat (Congregat (Congregat nt on ail, State P ail, State P ail, State P c= Total no Resolutio	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home te Community R Prison, Juvenile (of all INITIAL face on (Mutually l d in: 1 health/substa	2 isis assess 2 ace Con e Dept., P esidence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up	and final disp	osition/resolution of crisis break out More than 14 hours Sec. IV Total		1 0 1 1 0 1 0 1 0 1 0 12	1 2 2 1 9			
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hour CHILDREN OF Less than 3 hours IV. Number of 2 NOTE: Sum of 2 V. Number of 2 a. Crisis stal b. Crisis stal b. Crisis stal c. Crisis stal c. Crisis stal c. Inpatient	ALY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with bilization with bilization with	2 3 to 6 hours 3 to 6 hours Sit Contacts seed Residence (H Relative/Other ommunity Set rsing Home, E tial Program s Shelter Office fice to Department ospital Locati ated (Local Jac must equal II.b itial Crisis F contacts that no referral for a referral to re- pilization Unition-Medical	7 on of initia 1 te of Init n in : lome) er Residen tting (Wor Boarding I (Congregat (Congregat (Congregat ail, State P 0.= Total no Resolution t resulted for menta new provi k to current t	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F ial Face to F ck, School, Police Home te Community R rison, Juvenile (of all INITIAL face on (Mutually la d in: 1 health/substa ider for menta	2 risis assess 2 race Con e Dept., P esidence, correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance al	and final disp rogram) tive)	osition/resolution of crisis break out More than 14 hours More than 14 hours Sec. IV Total		1 0 1 1 0 1 0 1 0 1 0 12	1 2 2 1 9 ADULT 5			
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hour CHILDREN OF Less than 3 hours IV. Number of a NOTE: Sum of a V. Number of a Crisis stal b. Crisis stal b. Crisis stal c. Crisis stal c. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary g. Involunta	ALY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Num e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	a to 6 hours 3 to 6 hours Sit Contacts seen Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program s Shelter Office fice cy Department ospital Location ated (Local Jac intial Crisis F contacts that no referral to no referral to no poilization Unition-Medical ospitalization Hospitalization	7 on of initia 1 te of Init n in : lome) er Residen tting (Wor Boarding I (Congregat congregat (Congregat congregat nt con ail, State P cor menta new provi k to currect	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F ial Face to F ck, School, Police Home te Community R rison, Juvenile (of all INITIAL face on (Mutually la d in: 1 health/substa ider for menta	2 risis assess 2 race Con e Dept., P esidence, correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance al	and final disp rogram) tive)	osition/resolution of crisis break out More than 14 hours More than 14 hours Sec. IV Total		1 0 1 1 0 1 0 1 0 1 0 12	1 2 2 1 9 ADULT			
our HILDREN OF ess than 3 ours V. Jumber of OTE: Sum of Crisis stal Crisis stal Crisis stal Crisis stal Crisis stal Admissior Voluntary Involunta Admissior	ALY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nuc e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with bilization with crisis State thospitalization	A sto 6 hours 3 to 6 hours Sit Contacts seed Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program S Shelter Office fice Sopital Locati ated (Local Jac Sopital Locati ated (Local Jac Contacts that I no referral for Department Contacts that I no referral for Departal to referral to referral to referral for Departal to referral to	7 on of initia 1 te of Init in <i>in :</i> lome) er Resident tting (Wor Boarding I (Congregat tting (Wor Boarding I (Congregat congregat (Congregat congregat (Congregat congregat (Congregat congregat (Congregat congregat (Con	2 to 4 hours 1 face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home te Community R rison, Juvenile (of all INITIAL face on (Mutually I d in: I health/substa ider for menta ent provider fo	2 isis assess 2 ace Con e Dept., P esidence, correction ce-to-face Exclusiv ance abu al health/ or menta	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance al I health/subs	and final disp rogram) tive)	osition/resolution of crisis break out More than 14 hours More than 14 hours Sec. IV Total		1 0 1 1 0 1 0 1 0 1 0 12	1 2 2 1 9 ADULT 5			

		AMHI CONSENT DEC	REE FEEDBACK RI	PORT		
		AMHC-Aroostook	Jan		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD		
IV.35	23%	No more than 20-25% of face	e to face contacts	result in P	sychiatric Hosp	oitalization.
IV.36	25.9	90% of Crisis Phone Calls Re	quiring Face to Fa	ce Assessm	ients are respo	nded to within
	Average Minutes	an average of 30 minutes fro	om the end of the	phone call	l.	
IV. 37	91%			n Deceluiti	an far tha Cana	
		90% of all Face to Face Ass Hours of Initiation of the Fac			on for the Cons	sumer within 8
		-				
IV.38	90%	90% of all Face to Face Cont		client has	a Community S	Support Worker,
		the Worker is notified of the	e crisis.			
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL	WILL BE			
	GREEN ON A T	URQUOISE BACKGROUND.				
		IS NOT MET, THEN RESULT				
		A GOLD BACKGROUND				
	120 0020 01	n cold bhokekeend				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

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STATE OF MAINE Monthly Crisis Report

					STAT			Crisis Report		
Agency	Δ	MHC-Atlantic		I	Cont	act Person		Month	Jan	
Ауспсу		Stackpole Rd		Theresa Brov				Fiscal Year	2012	
Address		Machias				Phone Numb	ber		2012	
				207-255-0996	5					
l.		-	ner Dem	ographics (U	Induplica	ated Count	s - Face to Fa	ace)		
Gender	Children	Males	8	Females	8					
	Adults	Males	49 0	Females 5-9	43	10-14	0	15-17	8	
Age Range	Children Adults	<5y.o. 18-21	7	22-35	0 27	36-60	8 52	61 & Older	 6	
Payment	Children	MaineCare	9	Private Ins.	3	Uninsured	4	Medicare		
Source	Adults	MaineCare	55	Private Ins.	9	Uninsured	13	Medicare	15	
II.				Summary o	f All Cris	sis Contacts	S		CHILDREN	ADULT
	mber of teleph								723	403
	nber of all <i>INI</i>							OPMENTAL DISORDER	16	9
	of face to face							OF MENTAL DISORDER	3	42
III.				Initial Crisi	s Contac	t Informat	ion		CHILDREN	ADULT
a. Total nun	mber of INITIA	L face to fac	e contacts	s in which wel	Iness plai	n, crisis plan	i, ISP or advan	ced directive plan previously developed wi	th	
	al was used.	1. f.	4a a t- '	have a Q	unit. C				3	4
b. Number d	of INITIAL face	e to face con	tacts who	have a Comm	unity Sup	port Worker	r (CI, CRS, ICM	, ACT, TCM).	3	
					<u> </u>	•		orker was notified of the crisis.	2	
							etermination o	of need for face to face contact or when		200
	vas ready and a									322
e. Number o	of INITIAL face	e to face con	tacts in En	nergency Dep	artment v	with final dis	sposition made	e within 8 hours of that contact.		4
f. Number o	of INITIAL face	to face cont	acts NOT	in Emergency	/ Departm	nent with fin	nal disposition	made within 8 hours of that contact.		4
break out : Less than 1 hour CHILDREN Of	1	1 to 2 hours een completio		2 to 4 hours face-to-face c	7	More than 4 hours		sition/resolution of crisis break out:		
Less than 3 hours	g	3 to 6 hours	4	6 to 8 hours		8 to 14 hours		1 More than 14 hours		
IV.		Si	te of Init	ial Face to F	ace Con	tacts			CHILDREN	ADULT
Number of	face to face o									
	5	Residence (H	-							1
	5	Relative/Oth		k, School, Polic	e Dept., P	ublic Place)			5	
		rsing Home,	•			,				
		•	(Congregat	e Community F	Residence,	Apartment Pr	rogram)			
	f. Homeles g. Provider									
	h. Crisis Of								2	
		cy Departme	nt						9	40
	-	ospital Locati								1!
	k. Incarcer	•		rison, Juvenile		3,		Sec. IV Total	16	0
V										
V. Number of	In face to face of			n (Mutually	Exclusiv		stive)		CHILDREN	ADULT
	bilization with				ance abu	se follow-un)			1
							buse follow-up)	3	28
				ent provider f	for menta	I health/sub	stance abuse t	follow-up	6	2
	n to Crisis Stat Hospitalizatio		t						3	4
•	Psychiatric H		า						3	10
	ry Psychiatric	•							1	
h. Admissior	n to Detox Uni	t								
	Crisis Resolutions	must equal II.b	.= Total no.	of all INITIAL fa	ce-to-face	contacts		Sec. V Total	16	9:

		AMHI CONSENT DEC	CREE FEEDBACK RI	PORT		
		AMHC-Atlantic	Jan		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	<u>ARD</u>		
IV.35	13%	No more than 20-25% of fac	ce to face contacts	result in F	Psychiatric Hos	pitalization.
IV.36	35.1	90% of Crisis Phone Calls Re	equiring Face to Fa	ce Assessn	nents are respo	nded to within
	Average Minutes	an average of 30 minutes fi	rom the end of the	phone cal	Ι.	
		_				
IV. 37	99%	90% of all Face to Face As	occomente Reculti	n Rocoluti	on for the Con	umor Within 9
		Hours of Initiation of the Fa				
		7				
IV.38	<mark>89</mark> %	90% of all Face to Face Cor		client has	a Community S	Support Worker,
		the Worker is notified of th	e crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CELI	WILL BE			
		URQUOISE BACKGROUND.				
	GREEN ON A T	UNQUUISE DAGKOROUND.				
	IF STANDARD	IS NOT MET, THEN RESULT	CELL WILL BE			
		A GOLD BACKGROUND				

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<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Community He	alth & Counselir	ng Services		Conta	act Person		Month		Jan	
	ŀ	PO Box 425		Tom Lynn				Fiscal Year		2012	
Address	Bangor	, ME 04402-0	425		Contact F	Phone Numb	ber		L.		
				947-0366 ext				·			
l.	1				-	ated Count	s - Face to Fa	ce)			
Gender	ChildrenMales13Females16AdultsMales86Females72										
	Adults Males 86 Females 72 Children <5y.o.							10			
Age Range									<u>12</u> 14		
Doumont	Adults 18-21 19 22-35 43 36-60 82 61 & Older Children MaineCare 24 Private Ins. 4 Uninsured 1 Medicare							0			
Payment Source	Adults	MaineCare		Private Ins.		Uninsured	3	Medicare		0	
I.				Summary o						CHILDREN	ADULT
	mber of teleph	none contacts		ounnur y o						318	13
	mber of all INI			acts.						29	1
. Number i	in II.b. who are	e children/you	uth with N	IENTAL RETA	RDATION/	AUTISM/PER	RVASIVE DEVELO	PMENTAL DISORDER		5	
d. Number o	of face to face	contacts that	are ongoi	ng support fo	r crisis res	solution/stat	oilization.			9	
II.				Initial Crisi						CHILDREN	ADULT
		L face to face	e contacts	in which wel	Iness plar	n, crisis plan	n, ISP or advance	ed directive plan previously de	eveloped with		
	ual was used.	a to face cont	acts who	have a Comm	unity Sup	nort Worker	r (CI, CRS, ICM,	ΔΩΤ ΤΩΜ)		4	
						-					
								ker was notified of the crisis.		16	
							etermination of	need for face to face contact	or when		A 4
	vas ready and										41
e. Number o	of INITIAL face	e to face cont	acts in En	nergency Dep	artment v	vith final dis	sposition made	within 8 hours of that contact.			1
f. Number c	of INITIAL face	e to face conta	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin	nal disposition n	nade within 8 hours of that cor	ntact.		ļ
				0 3	•		•	d able to be seen to initial face to			
break out :	-				-		-				
Less than 1 hour	24	1 to 2 hours	5	2 to 4 hours		More than 4					
				2 10 4 110013	0	hours	C				
	NLY: Time betw						0				
Less than 3 hours	1	veen completio	n of initial		risis assess	ment contact	0	tion/resolution of crisis break out	t:		
	28			face-to-face c	risis assess	ment contact 8 to 14	t and final disposi	tion/resolution of crisis break out	t:	0	
V	28	3 3 to 6 hours	1	<mark>face-to-face c</mark> 6 to 8 hours	risis assess 0	ment contact 8 to 14 hours	t and final disposi		t:		
		3 to 6 hours Sit	1 te of Init	face-to-face c	risis assess 0	ment contact 8 to 14 hours	t and final disposi	tion/resolution of crisis break out	t:	0 CHILDREN	ADULT
	face to face o	3 to 6 hours Sit	1 te of Init n in :	<mark>face-to-face c</mark> 6 to 8 hours	risis assess 0	ment contact 8 to 14 hours	t and final disposi	tion/resolution of crisis break out	t:		ADULT
	face to face of a ce o	3 to 6 hours Sit contacts seer Residence (H	1 te of Init n in : ome)	face-to-face c 6 to 8 hours ial Face to F	risis assess 0	ment contact 8 to 14 hours	t and final disposi	tion/resolution of crisis break out			ADULT
	face to face of a contract of	3 to 6 hours Sit	1 te of Init n in : ome) er Resider	face-to-face c 6 to 8 hours ial Face to F	risis assess 0 ace Con	ment contact 8 to 14 hours tacts	t and final disposi	tion/resolution of crisis break out	t:		ADULT
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E	1 te of Init n in : ome) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic tome	risis assess 0 ace Con	ment contact 8 to 14 hours tacts ublic Place)	t and final disposi	tion/resolution of crisis break out	t:		ADULT
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (1 te of Init n in : ome) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic tome	risis assess 0 ace Con	ment contact 8 to 14 hours tacts ublic Place)	t and final disposi	tion/resolution of crisis break out	:		ADULT
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter	1 te of Init n in : ome) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic tome	risis assess 0 ace Con	ment contact 8 to 14 hours tacts ublic Place)	t and final disposi	tion/resolution of crisis break out			ADULT
	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter r Office	1 te of Init n in : ome) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic tome	risis assess 0 ace Con	ment contact 8 to 14 hours tacts ublic Place)	t and final disposi	tion/resolution of crisis break out			
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter r Office	1 te of Init ome) er Resider ting (Worl Boarding F (Congregat	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic tome	risis assess 0 ace Con	ment contact 8 to 14 hours tacts ublic Place)	t and final disposi	tion/resolution of crisis break out			
IV. Number of	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Providen h. Crisis Of i. Emergen	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter r Office ffice	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic tome	risis assess 0 ace Con	ment contact 8 to 14 hours tacts ublic Place)	t and final disposi	tion/resolution of crisis break out		CHILDREN CHILDR	
Number of	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Providen h. Crisis Of i. Emergen j. Other Ho k. Incarcer	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter r Office ffice ffice ncy Department ospital Location rated (Local Ja	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat	face-to-face c 6 to 8 hours ial Face to F ial Face to F ce <, School, Polic lome e Community F	risis assess 0 ace Con e Dept., P eesidence, Correction	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	t and final disposi	tion/resolution of crisis break out		CHILDREN CHILDR	1
Number of	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other He	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter r Office ffice ffice ncy Department ospital Location rated (Local Ja	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat	face-to-face c 6 to 8 hours ial Face to F ial Face to F ce <, School, Polic lome e Community F	risis assess 0 ace Con e Dept., P eesidence, Correction	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	t and final disposi	tion/resolution of crisis break out		CHILDREN CHILDR	1
Number of	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (ss Shelter r Office ffice ffice ncy Department ospital Location rated (Local Ja	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat nt (Congregat nt .= Total no.	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic dome e Community F community F	risis assess 0 Face Con Residence, Correction ce-to-face (ment contact 8 to 14 hours tacts ublic Place) Apartment Pl Facility) contacts	control of the second s	tion/resolution of crisis break out		CHILDREN CHILDR	
Number of	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer	3 to 6 hours Sit contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (s Shelter r Office ffice ffice ncy Departmen ospital Locatio rated (Local Ja s must equal II.b	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat nt (Congregat nt .= Total no. Resolutio	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic Home e Community R rison, Juvenile of all INITIAL fa n (Mutually	risis assess 0 Face Con Residence, Correction ce-to-face (ment contact 8 to 14 hours tacts ublic Place) Apartment Pl Facility) contacts	control of the second s	tion/resolution of crisis break out		CHILDREN CHILDR	1
Number of Number of Number of A. Crisis sta	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (s Shelter r Office ffice ncy Departmer ospital Locatio rated (Local Ja s must equal II.b nitial Crisis R contacts that	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat (Congregat con tresulted for mental	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic dome e Community F rison, Juvenile of all INITIAL fa n (Mutually f in: health/subst	risis assess 0 Face Con e Dept., P Residence, Correction ce-to-face of Exclusive ance abus	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus	t and final disposition of the second	tion/resolution of crisis break out		CHILDREN CHILDR	1
Number of NoTE: Sum of V. Number of a. Crisis sta	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of abilization with	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (s Shelter r Office ffice ncy Departmen ospital Location rated (Local Ja s must equal II.b nitial Crisis R contacts that n no referral for	1 te of Init ome) er Resider ting (Worl Boarding H (Congregat (Congregat (Congregat nt (Congregat nt (Congregat nt (Congregat Congregat nt (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat) (Congregat (Congregat) (Cong	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually <i>i in:</i> health/subst der for menta	risis assess o ace Con e Dept., P Residence, Correction ce-to-face o Exclusive ance abus al health/	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	t and final disposition of the second	More than 14 hours		CHILDREN I	1
Number of IOTE: Sum of Vumber of Crisis sta Crisis sta Crisis sta	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (s Shelter r Office ffice ffice ncy Departmen ospital Location rated (Local Ja s must equal II.b hitial Crisis R contacts that n no referral for n referral to r	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat) (Congregat (Congregat) (C	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually <i>i in:</i> health/subst der for menta	risis assess o ace Con e Dept., P Residence, Correction ce-to-face o Exclusive ance abus al health/	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	t and final disposition of the second	More than 14 hours		CHILDREN CHILDR	1
Number of Note: Sum of V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of ibilization with bilization with bilization with	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (as Shelter r Office ffice ffice ncy Department ospital Location rated (Local Jac s must equal II.b nitial Crisis R contacts that n no referral to r n referral bacc bilization Unit	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat) (Congregat (Congregat) (Co	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually <i>i in:</i> health/subst der for menta	risis assess o ace Con e Dept., P Residence, Correction ce-to-face o Exclusive ance abus al health/	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	t and final disposition of the second	More than 14 hours		CHILDREN I	1 ADULT
Number of Number of NoTE: Sum of V. Number of a. Crisis sta b. Crisis sta c. Crisis sta c. Crisis sta d. Admissio e. Inpatient	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with n to Crisis Stal t Hospitalization	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (S Shelter r Office ffice ncy Departmen ospital Location rated (Local Jac s must equal II.b nitial Crisis R contacts that n o referral for n referral bac bilization Unit on-Medical	1 te of Init ome) er Resider tting (Worl Boarding H (Congregat (Congregat (Congregat ant (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat (Congregat) (Congregat (Congregat) (Congrega	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually <i>i in:</i> health/subst der for menta	risis assess o ace Con e Dept., P Residence, Correction ce-to-face o Exclusive ance abus al health/	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	t and final disposition of the second	More than 14 hours		CHILDREN I	1
Number of Note: Sum of V. Number of a. Crisis sta b. Crisis sta b. Crisis sta c. Crisis sta	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of ibilization with bilization with bilization with	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (s Shelter r Office ffice ffice ospital Locatio rated (Local Ja s must equal II.b hitial Crisis R contacts that n no referral for n referral to r n referral back bilization Unit on-Medical ospitalization	1 te of Init ome) er Resider ting (Worl Boarding H (Congregat) (Congregat (Congregat) (Co	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually <i>i in:</i> health/subst der for menta	risis assess o ace Con e Dept., P Residence, Correction ce-to-face o Exclusive ance abus al health/	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	t and final disposition of the second	More than 14 hours		CHILDREN I	1 ADULT
Number of Number of V. Number of A. Crisis sta D. Crisis sta	face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of ibilization with bilization with bilization with bilization with n to Crisis Stal t Hospitalization	3 to 6 hours Sit Contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program (s Shelter r Office ffice ffice to y Department ospital Location ated (Local Jac s must equal II.b no referral to r no referral bac bilization Unition-Medical ospitalization Hospitalization	1 te of Init ome) er Resider ting (Worl Boarding H (Congregat) (Congregat (Congregat) (Co	face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually <i>i in:</i> health/subst der for menta	risis assess o ace Con e Dept., P Residence, Correction ce-to-face o Exclusive ance abus al health/	ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	t and final disposition of the second	More than 14 hours		CHILDREN I	1

		AMHI CONSENT DECREE FE	EDBACK RI	EPORT
	Community	Health & Counseling Services	Jan	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	13%	No more than 20-25% of face to fac	e contacts	s result in Psychiatric Hospitalization.
IV.36	26.2	90% of Crisis Phone Calls Requiring	Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes from the	end of the	e phone call.
		-		
IV. 37	100%	90% of all Face to Face Assessme	nts Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face to Fa		
IV.38	85%	90% of all Face to Face Contacts in the Worker is notified of the crisis.	which the	client has a Community Support Worker,
		the worker is notified of the clisis.		
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL WILL I	3F	
		•		
•	GREEN ON A T	URQUOISE BACKGROUND.		
1				1
	IF STANDARD	IS NOT MET, THEN RESULT CELL \	VILL BE	
	RED BOLD ON	I A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Crisis &	Counseling Cen	iters		Cont	act Person		Month	Jan	
ligeney		Caldwell Road		Nicole Auclai				Fiscal Year	2012	
Address		ista, ME 0433				Phone Numb	ber		2012	
				207-626-3448						
Ι.		Consur	ner Dem	ographics (U	Induplica	ated Counts	s - Face to F	ace)		
Gender	Children Males 29 Females 37									
	Adults Males 157 Females 160 Oblighter Image: State of the state of									
Age Range	Children <5y.o. 0 5-9 6 10-14 35 15-17 Adults 18-21 27 22-35 108 36-60 161 61.8. Older							25	-	
	Adults 18-21 27 22-35 108 36-60 161 61 & Older Children MaineCare 52 Private Ins. 12 Uninsured 2 Medicare						21 0	-		
Payment Source	Adults	MaineCare	226	Private Ins.	45	Uninsured	35	Medicare		-
II.		Interneteuro		Summary o	1		1		CHILDREN	ADULT
	mber of teleph	one contacts	S.	ouriniar y o			,		506	
	mber of all INI			acts.					66	
		5						OPMENTAL DISORDER	2	
	of face to face	contacts that	t are ongoi	ng support for	r crisis res	solution/stab	oilization.		5	82
III.				Initial Crisi					CHILDREN	ADULT
	mber of INITIA Jal was used.	L face to fac	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advan	ced directive plan previously develo	pped with	
	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	· (CL. CRS. ICM	ACT.TCM).	25	10
					,	•	• • •	•		
					<u> </u>	•		orker was notified of the crisis.	24	102
	「 AL time <i>in mi</i> vas ready and a						etermination	of need for face to face contact or v	vnen	404
	-						position mod	within 9 hours of that contact		
e. Number (OF INITIAL TACE	e to face con		nergency Depa	artment v	vith final dis		e within 8 hours of that contact.		21:
f. Number o	of INITIAL face	to face cont	acts NOT	in Emergency	/ Departm	nent with fin	al disposition	made within 8 hours of that contact	t.	103
	1 NLY: Time betw	1 to 2 hours reen completio		2 to 4 hours face-to-face cl	36 risis assess		and final dispo	0 sition/resolution of crisis break out:		
Less than 3 hours	64	3 to 6 hours	2	6 to 8 hours		8 to 14 hours		0 More than 14 hours	C	
IV.		Si	te of Init	ial Face to F	ace Con	tacts			CHILDREN	ADULT
Number of	face to face o	contacts see	n in :							
	5	Residence (H	-						20	4
	5	Relative/Oth							() ^
		rsing Home, I	•	k, School, Polic	e Dept., P	ublic Place)			8	
		<u> </u>		e Community R	Residence,	Apartment Pr	rogram)			
	f. Homeles	•		y		•	0 /		(· · · · · · · · · · · · · · · · · · ·
	g. Provider								(-
	h. Crisis Of								e	3
	•	cy Departme ospital Locati							30	213
		•		rison, Juvenile	Correction	Facility)				
NOTE: Sum of	Crisis Resolutions	· ·				5.		Sec. IV Total	66	31
V.	In	itial Crisis F	Resolutio	n (Mutually	Exclusiv	e & Exhaus	stive)		CHILDREN	ADULT
	face to face o									
	bilization with								(
	bilization with								10	
	bilization with n to Crisis Stat			ent provider f	u menta	i nearth/sub	stance aduse	ronow-up	26	
	t Hospitalizatio								17	4
e. Inpatient		n-weuten								_
•	/ Psychiatric H								11	82
f. Voluntary g. Involunta	ary Psychiatric	ospitalizatior Hospitalizati							11	82 14
f. Voluntary g. Involunta h. Admission	5	ospitalizatior Hospitalizati t	on					Sec. V Total	11 () () () () () () () () () () () () ()	14

		AMHI CONSENT DECRI	e feedback re	EPORT
	Crisis	& Counseling Centers	Jan	SFY2012
<u>No.</u>	<u>Result</u>		STANDA	ARD
IV.35	30%	No more than 20-25% of face	to face contacts	s result in Psychiatric Hospitalization.
IV.36	12.8	90% of Crisis Phone Calls Requ	iiring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	n the end of the	e phone call.
		_		
IV. 37	99%	90% of all Face to Face Asse	ssments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
	-	1		
IV.38	94%	90% of all Face to Face Conta the Worker is notified of the o		e client has a Community Support Worker,
		the worker is notified of the o	CRISIS.	
NOTE:				
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL W		
	GREEN ON A T	URQUOISE BACKGROUND.		1
1				J
	IF STANDARD	IS NOT MET, THEN RESULT C	ELL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

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STATE OF MAINE Monthly Crisis Report

Agency	Couns	eling Services In	IC.		Conta	act Person		Month		Jan	
	Р	O Box 1010		Jennifer Goo	dwin			Fiscal Year		2012	
Address	Sac	o, ME 04072			Contact F	Phone Numb	ber				
				207-282-1500)						
Ι.		Consur	ner Dem	ographics (U	nduplica	ated Counts	s - Face to F	ace)			
Condon	Children Males 38 Females 38										
Gender	Adults Males 78 Females 114										
	Adults Males 78 Females 114 Children <5y.o.						38				
Age Range	Adults	18-21	28	22-35	51	36-60	96	61 & Older		17	
Payment	Children	MaineCare	50	Private Ins.	24	Uninsured	2	Medicare			
Source	Adults	MaineCare	94	Private Ins.	43	Uninsured	51	Medicare		4	
I.				Summary o			1			CHILDREN	ADULT
	mbor of tolonk	ono contacto		Summary O			•				
	mber of teleph mber of all <i>INI</i>			acts						185 81	<u> </u>
								OPMENTAL DISORDER		01	2
	of face to face	5						OPINEINTAL DISORDER		0	
			. ale ongoi	0 11							
III. 				Initial Crisi						CHILDREN	ADULT
		L face to face	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advar	ced directive plan previou	usly developed with		
	al was used.	+0 fees	o oto l	have - C-		port \//!				6	
D. Number (of INITIAL face	e to race cont	acts who	nave a Comm	unity Sup	port worker	(CI, CRS, ICN	I, ACT, ICM).		13	
. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose w	orker was notified of the	crisis.	13	!
	AI time in mi	nutes for all	INITIAL f	ace to face co	ntacts in	II b from de	etermination	of need for face to face c	ontact or when		
	vas ready and a								ontact of when		63
e. Number d	of INITIAL face	e to face cont	acts in En	nergency Depa	artment v	vith final dis	position made	e within 8 hours of that co	ontact.		1:
	ber of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.										
f Numbor o	er of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact.								aat contact		r
							al disposition	made within 8 hours of th			Ę
CHILDREN OI							al disposition				Ę
					contact or	when individ	al disposition	made within 8 hours of th			Ę
CHILDREN OI break out:	NLY: Time from		n of need fo		contact or		al disposition ual was ready a	made within 8 hours of th			Ę
CHILDREN OF break out : Less than 1 hour	NLY: Time from	determination	of need for	or face to face 2 to 4 hours	contact or 35	when individ More than 4 hours	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial 21	face to face contact		Ę
CHILDREN OF preak out : Less than 1 hour	NLY: Time from	determination	of need for	or face to face 2 to 4 hours	contact or 35	when individ More than 4 hours	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial	face to face contact		Į
CHILDREN OF preak out : Less than 1 nour CHILDREN OF Less than 3	NLY: Time from C NLY: Time betw	determination	n of need for 25 on of initial	or face to face 2 to 4 hours face-to-face cl	contact or 35 risis assess	when individ More than 4 hours ment contact 8 to 14	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial 21 psition/resolution of crisis bro	face to face contact		Į
CHILDREN OF Dreak out : Less than 1 nour CHILDREN OF Less than 3 nours	NLY: Time from C NLY: Time betw	determination	n of need for 25 on of initial	or face to face 2 to 4 hours	contact or 35 risis assess	When individ More than 4 hours ment contact	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial 21	face to face contact	4	
CHILDREN OF Dreak out : Less than 1 nour CHILDREN OF Less than 3 nours	NLY: Time from C NLY: Time betw	determination 1 to 2 hours veen completic 3 to 6 hours	of need for 25 on of initial 23	or face to face 2 to 4 hours face-to-face cl	contact or 35 risis assess 3	When individ More than 4 hours ment contact 8 to 14 hours	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial 21 psition/resolution of crisis bro	face to face contact		ADULT
CHILDREN OF Dreak out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from C NLY: Time betw	determination 1 to 2 hours veen completic 3 to 6 hours Si	of need for 25 on of initial 23 te of Init	2 to 4 hours face-to-face c 6 to 8 hours	contact or 35 risis assess 3	When individ More than 4 hours ment contact 8 to 14 hours	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial 21 psition/resolution of crisis bro	face to face contact	4	
CHILDREN OF preak out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from NLY: Time betw 48	determination 1 to 2 hours veen completic 3 to 6 hours Si ⁻ contacts seei	of need for 25 on of initial 23 te of Init n in :	2 to 4 hours face-to-face c 6 to 8 hours	contact or 35 risis assess 3	When individ More than 4 hours ment contact 8 to 14 hours	al disposition ual was ready a	made within 8 hours of th and able to be seen to initial 21 psition/resolution of crisis bro	face to face contact	4	
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		AMHI CONSENT DECR	EE FEEDBACK RE	EPORT
	Cou	Inseling Services Inc.	Jan	SFY2012
<u>No.</u>	<u>Result</u>		<u>STANDA</u>	<u>ARD</u>
IV.35	32%	No more than 20-25% of face	to face contacts	result in Psychiatric Hospitalization.
IV.36	27.8	90% of Crisis Phone Calls Req	uiring Face to Fac	ce Assessments are responded to within
	Average Minutes	an average of 30 minutes from	m the end of the	phone call.
		_		
IV. 37	85%		comonto Docultiv	a Decolution for the Concurrent Within 9
		Hours of Initiation of the Face		in Resolution for the Consumer Within 8 ment.
		-		
IV.38	100%			client has a Community Support Worker,
		the Worker is notified of the	crisis.	
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL V	VILL BE	
	GREEN ON A 1	URQUOISE BACKGROUND.		
		IS NOT MET, THEN RESULT (
		I A GOLD BACKGROUND	ELL WILL DE	l i i i i i i i i i i i i i i i i i i i
	RED BOLD UN	TA GOLD DACKOROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Evergreer	n Behavioral Se	rvices		Cont	act Person		Month		Jan				
	131 Franklin	Health Comn	nons Ste A	Crystal Harti	ng			Fiscal Year		2012				
Address	Farmi	ngton ME 049	938			Phone Numb	ber							
		0		207-779-2843			- F							
I.	1			ographics (U		ated Counts	s - Face to F	ace)						
Gender	Children Males 8 Females 5													
	Adults Males 12 Females 18													
Age Range	Children <5y.o. 0 5-9 0 10-14 5 15-17								8					
	Adults 18-21 8 22-35 8 36-60 10 61 & Older							4						
Payment	Children	MaineCare	8	Private Ins.	5	Uninsured	0	Medicare		0				
Source	Adults	MaineCare	21	Private Ins.	7	Uninsured	2	Medicare		0				
II.				Summary o	f All Cris	sis Contacts	5			CHILDREN	ADULT			
	mber of teleph									51	12			
	mber of all INI									14	3			
	of face to face	5						OPMENTAL DISORDER		2				
				0 11										
III.		fees 1 f	0.00	Initial Crisi					ouolu develor de 19	CHILDREN	ADULT			
	nber of INITIA al was used.	L race to fac	e contacts	s in which wel	iness plai	i, crisis plan	, ISP or advan	ced directive plan previ	ously developed with					
	of INITIAL face	e to face con	tacts who	have a Comm	unity Sur	port Worker	(CL CRS ICM	, ACT, TCM).		6				
						-								
					<u> </u>	•		orker was notified of the		6				
							etermination	of need for face to face	contact or when					
Individual w	vas ready and a	able to be se	en to initi	al face to fac	e contact	•					71			
e. Number o	of INITIAL face	to face con	tacts in Er	nergency Dep	artment v	vith final dis	position made	e within 8 hours of that of	contact.		1			
					- .									
				0,00			•		that contact.		1			
CHILDREN OI break out:	NLY: Time from	determinatio	n of need f	or face to face	contact or	whon individ		ber of INITIAL face to face contacts <i>NOT</i> in Emergency Department with final disposition made within 8 hours of that contact. EN ONLY: Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.						
Less than 1					0011101101		ual was ready a	and able to be seen to initia	al face to face contact					
		I		.	1	More than 4	ual was ready a	and able to be seen to initia	al face to face contact					
hour	13	1 to 2 hours	1	2 to 4 hours			ual was ready a	and able to be seen to initia	al face to face contact					
hour	1			•	o	More than 4 hours		0						
hour CHILDREN OI	1			•	o	More than 4 hours ment contact								
hour <mark>CHILDREN O</mark> I Less than 3	NLY: Time betw		on of initial	•	0 risis assess	More than 4 hours		0		0				
hour <mark>CHILDREN O</mark> I Less than 3 hours	NLY: Time betw	een completion	on of initial	face-to-face c 6 to 8 hours	0 risis assess 0	More than 4 hours ment contact 8 to 14 hours		0 psition/resolution of crisis b						
hour CHILDREN OI Less than 3 hours IV.	NLY: Time betw	een completion 3 to 6 hours Si	on of initial 5 te of Init	face-to-face c	0 risis assess 0	More than 4 hours ment contact 8 to 14 hours		0 psition/resolution of crisis b		0 CHILDREN	ADULT			
hour CHILDREN OI Less than 3 hours IV.	NLY: Time betw 9 face to face c	a to 6 hours Si contacts see	n of initial 5 te of Init n in :	face-to-face c 6 to 8 hours	0 risis assess 0	More than 4 hours ment contact 8 to 14 hours		0 psition/resolution of crisis b			ADULT			
hour CHILDREN OI Less than 3 hours IV.	NLY: Time betw g face to face o a. Primary	een completion 3 to 6 hours Si contacts see Residence (H	te of Initial	face-to-face c 6 to 8 hours ial Face to F	0 risis assess 0	More than 4 hours ment contact 8 to 14 hours		0 psition/resolution of crisis b			ADULT			
hour CHILDREN OI Less than 3 hours IV.	ALY: Time betw 9 <i>face to face c</i> a. Primary b. Family/1	a to 6 hours 3 to 6 hours Si contacts see Residence (H Relative/Oth	te of Initial 5 te of Init n in : 10me) er Resider	face-to-face c 6 to 8 hours ial Face to F	0 risis assess 0 Face Con	More than 4 hours ment contact 8 to 14 hours tacts		0 psition/resolution of crisis b			ADULT			
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hour CHILDREN OI Less than 3 hours IV.	ALY: Time betw g face to face o a. Primary b. Family/l c. Other Co d. SNF, Nu	a to 6 hours 3 to 6 hours Si contacts see Residence (H Relative/Oth pmmunity Se rsing Home,	te of Initial 5 te of Init <i>n in :</i> 10me) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home	o risis assess o ace Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final dispo	0 psition/resolution of crisis b			ADULT			
hour CHILDREN OI Less than 3 hours IV.	ALY: Time betw g face to face o a. Primary b. Family/l c. Other Co d. SNF, Nu	a to 6 hours 3 to 6 hours Si contacts see Residence (F Relative/Oth pmmunity Se rsing Home, tial Program	te of Initial 5 te of Init <i>n in :</i> 10me) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic	o risis assess o ace Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final dispo	0 psition/resolution of crisis b			ADULT			
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hour CHILDREN OI Less than 3 hours IV.	ALY: Time betw <i>face to face o</i> a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles	a to 6 hours 3 to 6 hours Si contacts see Residence (H Relative/Oth ommunity Se rsing Home, tial Program s Shelter	te of Initial 5 te of Init <i>n in :</i> 10me) er Resider tting (Worl Boarding F	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home	o risis assess o ace Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final dispo	0 psition/resolution of crisis b						
hour CHILDREN OI Less than 3 hours IV.	ALY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of	a to 6 hours 3 to 6 hours Si contacts see Residence (H Relative/Oth ommunity Se rsing Home, tial Program s Shelter	n of initial te of Init n in : lome) er Resider tting (Wor Boarding H (Congregat	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home	o risis assess o ace Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	and final dispo	0 psition/resolution of crisis b						
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hour CHILDREN OI Less than 3 hours IV. Number of	NLY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	een completion 3 to 6 hours Si Sontacts see Residence (H Relative/Oth Dommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Locat ated (Local Ja	te of Initial 5 te of Init n in : dome) er Resider tting (Worl Boarding H (Congregat (Congregat	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home re Community F	o risis assess ace Con e Dept., P Residence, Correctior	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	and final dispo	0 psition/resolution of crisis b			1			
hour CHILDREN OI Less than 3 hours IV. Number of	ALY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	een completion 3 to 6 hours Si contacts see Residence (F Relative/Oth community Se rsing Home, tial Program s Shelter office fice cy Departme ospital Locat ated (Local Ja must equal II.t	te of Initial 5 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat (Congregat congregat nt ion ail, State P 0. = Total no.	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home re Community F	o risis assess o Face Con Residence, Residence, Correction ce-to-face	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	and final dispo	0 More than 14 hours		CHILDREN CHILDREN CHILDR	1			
hour CHILDREN OI Less than 3 hours IV. Number of NUMBER of NOTE: Sum of V.	ALY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	a to 6 hours 3 to 6 hours <i>Sontacts see</i> Residence (H Relative/Oth ommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Locat ated (Local Ja must equal II.t itial Crisis I	te of Initial 5 te of Init n in : dome) er Resider tting (Wor Boarding H (Congregat cont ion ail, State P b. = Total no. Resolutio	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home te Community R rison, Juvenile of all INITIAL fa	o risis assess o Face Con Residence, Residence, Correction ce-to-face	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	and final dispo	0 More than 14 hours		CHILDREN CHILDREN C	 			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of	ALY: Time betw face to face of a. Primary b. Family/l c. Other Co d. SNF, Nut e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	een completion 3 to 6 hours Si contacts see Residence (H Relative/Oth pmmunity Se rsing Home, tial Program s Shelter Office fice cy Departme pspital Locat ated (Local Ja must equal II.t contacts tha	n of initial te of Init <i>n in :</i> tome) er Resider tting (Worl Boarding H (Congregat (Congregat ail, State P ail, State P ail, State P ail, State C Congregat ail, State C Congregat	face-to-face c 6 to 8 hours ial Face to F hce k, School, Polic Home re Community R rison, Juvenile of all INITIAL fa on (Mutually d in:	o risis assess ace Con e Dept., P eesidence, Correction ce-to-face Exclusiv	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	and final dispo	0 More than 14 hours		CHILDREN CHILDREN C	 			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta	ALY: Time betw face to face of a. Primary b. Family/l c. Other Co d. SNF, Nul e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of	een completion 3 to 6 hours Si contacts see Residence (F Relative/Oth ommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Location ated (Local Ja must equal II.t contacts that no referral f	te of Initial 5 te of Init <i>n in :</i> fome) er Resider tting (Worl Boarding H (Congregat congregat nt ion ail, State P o.= Total no. Resolutio <i>t resultec</i> for menta	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home re Community F c Community F of all INITIAL fa of all INITIAL fa in (Mutually d in: I health/subst	o risis assess o cace Con ce Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up	and final dispo	0 More than 14 hours		CHILDREN CHILDREN C	1			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta b. Crisis sta	NLY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with	a to 6 hours 3 to 6 hours Si Sontacts see Residence (H Relative/Oth Dommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Locat ated (Local Ja must equal II.t itial Crisis I contacts tha no referral to	n of initial te of Init <i>n in :</i> dome) er Resider tring (Worl Boarding H (Congregat (Congregat (Congregat ail, State P b.= Total no. Resolution <i>t resulted</i> for menta <i>new provi</i>	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home rison, Juvenile of all INITIAL fa on (Mutually d in: I health/subst	o risis assess ace Con e Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr 5 Facility) contacts e & Exhaus se follow-up 'substance a	and final dispo ogram) tive)	o More than 14 hours O More than 14 hours Sec. IV Total		CHILDREN CHILDREN C	1			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta b. Crisis sta c. Crisis sta	ALY: Time betw face to face of a. Primary b. Family/l c. Other Co d. SNF, Nul e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	a to 6 hours 3 to 6 hours <i>contacts see</i> Residence (F Relative/Oth ommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Locat ated (Local Ja must equal II.t itial Crisis I contacts tha no referral to referral bac	n of initial te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat nt ion ail, State P b.= Total no. Resolutio t resulted for menta new provi ck to curre	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home rison, Juvenile of all INITIAL fa on (Mutually d in: I health/subst	o risis assess ace Con e Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr 5 Facility) contacts e & Exhaus se follow-up 'substance a	and final dispo ogram) tive)	o More than 14 hours O More than 14 hours Sec. IV Total		CHILDREN CHILDREN C	1			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admission	ALY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	een completion 3 to 6 hours Si contacts see Residence (H Relative/Oth ommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Locat ated (Local Ja must equal II.t itial Crisis I contacts that no referral to referral to pilization Uni	n of initial te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat nt ion ail, State P b.= Total no. Resolutio t resulted for menta new provi ck to curre	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home rison, Juvenile of all INITIAL fa on (Mutually d in: I health/subst	o risis assess ace Con e Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr 5 Facility) contacts e & Exhaus se follow-up 'substance a	and final dispo ogram) tive)	o More than 14 hours O More than 14 hours Sec. IV Total		CHILDREN CHILDREN C	1			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admission e. Inpatient	ALY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with	a to 6 hours 3 to 6 hours Si Sontacts see Residence (H Relative/Oth Dommunity Se rsing Home, tial Program s Shelter Office fice cy Departme ospital Locat ated (Local Ja must equal II.t itial Crisis I contacts that no referral to referral bac pilization Uni on-Medical	n of initial 5 te of Init <i>n in :</i> tome) er Resider tring (Worl Boarding H (Congregat (Congregat (Congregat ail, State P 2 3 4 5 4 5 5 5 6 7 7 7 7 7 7 7 7	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home rison, Juvenile of all INITIAL fa on (Mutually d in: I health/subst	o risis assess ace Con e Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr 5 Facility) contacts e & Exhaus se follow-up 'substance a	and final dispo ogram) tive)	o More than 14 hours O More than 14 hours Sec. IV Total		CHILDREN CHILDREN C	 			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta b. Crisis sta b. Crisis sta c. Crisis sta d. Admission e. Inpatient f. Voluntary g. Involunta	ALY: Time betw ALY: Time betw face to face of a. Primary b. Family/l c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	a to 6 hours Si Sontacts see Residence (H Relative/Oth Dommunity Se rsing Home, tial Program s Shelter Office fice cy Departme popital Locat ated (Local Ja must equal II.t itial Crisis I contacts tha no referral to referral bac pilization Uni on-Medical pospitalization Hospitalization	n of initial te of Init <i>n in :</i> Home) er Resider tting (Worl Boarding H (Congregat Ant ion ail, State P 0. = Total no. Resolution <i>t resulted</i> for mental <i>new provi</i> <i>ck to curre</i> t	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home rison, Juvenile of all INITIAL fa on (Mutually d in: I health/subst	o risis assess ace Con e Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr 5 Facility) contacts e & Exhaus se follow-up 'substance a	and final dispo ogram) tive)	o More than 14 hours O More than 14 hours Sec. IV Total		CHILDREN CHILDREN C	1			
hour CHILDREN OI Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis sta b. Crisis sta b. Crisis sta c. Crisis sta d. Admission e. Inpatient f. Voluntary g. Involunta	ALY: Time betw face to face of a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with bilization with bilization with bilization with bilization with bilization with	a to 6 hours Si Sontacts see Residence (H Relative/Oth Dommunity Se rsing Home, tial Program s Shelter Office fice cy Departme popital Locat ated (Local Ja must equal II.t itial Crisis I contacts tha no referral to referral bac pilization Uni on-Medical pospitalization Hospitalization	n of initial te of Init <i>n in :</i> Home) er Resider tting (Worl Boarding H (Congregat Ant ion ail, State P 0. = Total no. Resolution <i>t resulted</i> for mental <i>new provi</i> <i>ck to curre</i> t	face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic Home rison, Juvenile of all INITIAL fa on (Mutually d in: I health/subst	o risis assess ace Con e Dept., P Residence, Correction ce-to-face Exclusiv ance abu	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr 5 Facility) contacts e & Exhaus se follow-up 'substance a	and final dispo ogram) tive)	o More than 14 hours O More than 14 hours Sec. IV Total		CHILDREN CHILDREN C	1			

		AMHI CONSENT DECRE	e feedback ri	EPORT
	Evergr	een Behavioral Services	Jan	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	18%	No more than 20-25% of face t	o face contacts	s result in Psychiatric Hospitalization.
IV.36	21.7	90% of Crisis Phone Calls Requ	iring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	the end of the	e phone call.
		7		
IV. 37	88%	90% of all Face to Face Asses	sments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
_				
11/ 20	100%			
IV.38	100%	90% of all Face to Face Contac the Worker is notified of the c		e client has a Community Support Worker,
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL W	ILL BE	
-	GREEN ON A T	URQUOISE BACKGROUND.		
				-
		IS NOT MET, THEN RESULT CE	ELL WILL BE	
	RED BOLD ON	I A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

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					STATE	e of main	NE Monthly	Crisis Report			
Agency	Mid-Coast N	Mental Health C	Center		Conta	act Person		Month		Jan	
				Patti Isnardi				Fiscal Year		2012	
Address	12 Union St.,	Rockland, M	/IE 04841	Contact Phone Number							
				701-4476							
l.	Consumer Demographics (Unduplicated Counts - Face to Face)										
Gender		Males	9	Females	13						
		Males		Females	51						
Age Range		<5y.o.	0	5-9	1	10-14	12	15-17		9	
		18-21 MaineCare	18 16	22-35 Private Ins.	39 6	36-60 Uninsured	43	61 & Older Medicare		7 0	
Payment Source	Children Adults	MaineCare		Private Ins. Private Ins.		Uninsured	0 20	Medicare		24	
II.	Addits	Marriedare	47	Summary of		1				CHILDREN	ADULT
	mber of telepho	ne contacts		Summary O)			41	20
	mber of all INIT			acts.						22	11
c. Number in	n II.b. who are	children/you	uth with N	MENTAL RETAR	RDATION/	AUTISM/PER	VASIVE DEVEL	OPMENTAL DISORDER		3	
d. Number o	of face to face o	contacts that	are ongoi	ng support for	crisis res	olution/stab	ilization.			2	10
III.				Initial Crisis	s Contac	t Informati	ion			CHILDREN	ADULT
		face to face	e contacts	in which wel	lness plar	n, crisis plan	, ISP or advand	ed directive plan previously	developed with		
	al was used.	+- C +		h						5	-
b. Number c	of INITIAL face	to face cont	acts who	have a Comm	unity Sup	port Worker	CI, CRS, ICM,	ACT, TCM).		9	16
c. Number o	of INITIAL face	to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wo	rker was notified of the cris	sis.	9	16
							etermination o	f need for face to face cont	act or when		
individual w	vas ready and a	hle to he see	on to initi		anntaat						2794
				al face to face	e contact						
	of INITIAL face						position made	within 8 hours of that conta	act.		84
e. Number o		to face cont	acts in En	nergency Depa	artment v	vith final dis	•				
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e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of a NOTE: Sum of (V. Number of a a. Crisis stat b. Crisis stat b. Crisis stat c. Crisis stat d. Admissior e. Inpatient f. Voluntary	of INITIAL face to NLY: Time from a 21 NLY: Time betwee 12 <i>face to face ca</i> a. Primary F b. Family/R c. Other Co d. SNF, Nurs e. Residenti f. Homeless g. Provider h. Crisis Off i. Emergenc j. Other Hos k. Incarcera Crisis Resolutions r <i>face to face ca</i> bilization with bilization with bilization with bilization with	to face cont to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office fice cy Departmer spital Location ated (Local Ja must equal II.b tial Crisis R ontacts that no referral for referral to r referral back ilization Unit n-Medical	acts in En acts NOT of need fo of need fo of need fo of need fo of nof initial set of Initial ome) er Resider ting (Work Boarding H (Congregat congregat doarding H (Congregat congregat at resulted for mental new provision k to currect	in Emergency Depa in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F come e Community R community R for all INITIAL face of all INITIAL face n (Mutually I fin: health/substa der for menta	artment v Departm contact or 0 risis assess 0 ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition ual was ready a and final disposition and final disposition fogram) fogram) stive)	made within 8 hours of that ad able to be seen to initial factors sition/resolution of crisis break More than 14 hours Sec. IV Total	contact. ce to face contact	CHILDREN 0 1 0 1 0 1 0	24 ADULT
e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of a a. Crisis stat b. Crisis stat b. Crisis stat c.	of INITIAL face f NLY: Time from a 21 NLY: Time betwee 12 <i>face to face ca</i> a. Primary F b. Family/R c. Other Col d. SNF, Nurs e. Residenti f. Homeless g. Provider h. Crisis Off i. Emergenc j. Other Hos k. Incarcera Crisis Resolutions r Ini face to face ca bilization with bilization with bilization with bilization with	to face cont to face conta determination 1 to 2 hours een completio 3 to 6 hours contacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (C Shelter Office cy Departmer spital Location ated (Local Ja must equal II.b tial Crisis R ontacts that no referral for referral to r referral to r referral to r	acts in En acts NOT of need fo of need fo of need fo of need fo of nof initial set of Initial ome) er Resider ting (Work Boarding H (Congregat congregat doarding H (Congregat congregat at resulted for mental new provision k to currect	in Emergency Depa in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F come e Community R community R for all INITIAL face of all INITIAL face n (Mutually I fin: health/substa der for menta	artment v Departm contact or 0 risis assess 0 ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition ual was ready a and final disposition and final disposition fogram) fogram) stive)	made within 8 hours of that ad able to be seen to initial factors sition/resolution of crisis break More than 14 hours Sec. IV Total	contact. ce to face contact	CHILDREN 0 1 0 1 0 1 0	24 ADULT

		AMHI CONSENT DECREE	E FEEDBACK RI	EPORT
	Mid-Co	ast Mental Health Center	Jan	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	36%	No more than 20-25% of face to	o face contacts	s result in Psychiatric Hospitalization.
IV.36	23.7	90% of Crisis Phone Calls Requi	ring Face to Fa	ce Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	the end of the	phone call.
IV. 37	96%	90% of all Face to Face Assess	sments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face to		
	1000			
IV.38	100%	90% of all Face to Face Contact the Worker is notified of the cr		client has a Community Support Worker,
			1515.	
NOTE:	IF STANDARD	IS MET, THEN RESULT CELL WI	II BE	
•	GREEN ON A T	FURQUOISE BACKGROUND.		
1				1
	IF STANDARD	IS NOT MET, THEN RESULT CE	LL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency														
	Oxford C	ounty Montal H	alth		Contr	act Person		Month	Jan	_				
чуспсу		ounty Mental He		Karon Hodak		101 F CI 30[]		Fiscal Year	Jan	2012				
Address		congress Stree		Karen Hodgk		hone Numb)er	1 13Cal 18al		2012				
	Rannor	u, manie u-	270	207 364-3549										
		Consur	ner Dem	ographics (U	nduplica	ted Counts	s - Face to Fa	ce)						
Gender	Children Males 6 Females 7													
	Adults Males 22 Females 30 Children Children Children 2 10 14 2 15 17													
Age Range	Children <5y.o. 0 5-9 3 10-14 3 15-17 Adulto 18-21 9 22-35 15 36-60 24 61.8. Older								7					
	Adults 18-21 9 22-35 15 36-60 24 61 & Older								4					
Payment Source	Adults	ChildrenMaineCare8Private Ins.4Uninsured1MedicareAdultsMaineCare36Private Ins.10Uninsured5Medicare							0					
I.	Addits	Marriecare	50	Summary o				Internetical e	CH	HILDREN	ADULT			
	mber of teleph	one contacts		Summary O)		CI	30	8			
	mber of all INI			acts.						13	5			
		5						PMENTAL DISORDER		2				
d. Number c	of face to face	contacts that	are ongoi	ng support foi	r crisis res	olution/stab	oilization.			5	1			
III.				Initial Crisi						HILDREN	ADULT			
		L face to fac	e contacts	in which wel	lness plar	, crisis plan	, ISP or advance	ed directive plan previously deve	eloped with					
	ual was used. of INITIAL face	to face cont	acts who	have a Comm	unity Sun	port Worker	CI, CRS, ICM,	ACT.TCM)	 	1	1			
						-			 		-			
								ker was notified of the crisis.		4	1			
	Γ AL time <i>in mi</i> vas ready and a						etermination of	need for face to face contact of	r when		212			
	-													
e. Number d	of INITIAL face	to face cont	acts in En	nergency Depa	artment w	lith final dis	position made	within 8 hours of that contact.		-	3			
f. Number o	of INITIAL face	to face cont	acts <i>NOT</i>	in Emergency	Departm	ent with fin	al disposition m	nade within 8 hours of that conta	act.		1			
CHILDREN OI	NLY: Time from	determination	n of need f	or face to face	contact or	when individ	ual was ready and	d able to be seen to initial face to f	ace contact					
break out :	1			-		Mara than 4								
Less than 1 hour	11	1 to 2 hours	2	2 to 4 hours		More than 4 hours	o							
	NI V: Timo botw	oon completic	on of initial	face to face o		mont contact	and final disposi	tion/resolution of crisis break out:						
Less than 3 hours	8	3 to 6 hours	3	6 to 8 hours		8 to 14 hours	2	More than 14 hours						
IV.		Si	te of Init	ial Face to F	ace Con	tacts				0				
	face to face c							8 3 to 6 hours 0 hours 2 More than 14 hours Site of Initial Face to Face Contacts						
		Residence (H							CH	0 HILDREN	ADULT			
	b. Family/I	Polativo/Oth	iome)						CF		ADULT			
	c. Other Co			nce					CH		ADULT			
	 c. Other Community Setting (Work, School, Police Dept., Public Place) d. SNF, Nursing Home, Boarding Home 								CH		ADULT			
	d. SNF, Nur	ommunity Set rsing Home, I	er Resider tting (Worl Boarding H	k, School, Polic Iome							ADULT			
	d. SNF, Nur e. Resident	ommunity Set rsing Home, I tial Program	er Resider tting (Worl Boarding H	k, School, Polic			rogram)				ADULT			
	d. SNF, Nur e. Resident f. Homeles	ommunity Set rsing Home, I tial Program s Shelter	er Resider tting (Worl Boarding H	k, School, Polic Iome			rogram)				ADULT			
	d. SNF, Nur e. Resident	ommunity Se rsing Home, I tial Program s Shelter Office	er Resider tting (Worl Boarding H	k, School, Polic Iome			rogram)				ADULT			
	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of	ommunity Se rsing Home, I tial Program s Shelter Office	er Resider tting (Worl Boarding H (Congregat	<, School, Polic Iome			ogram)							
	d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati	er Resider tting (Worl Boarding F (Congregat (Congregat	k, School, Polic Iome e Community R	esidence,	Apartment Pr	rogram)							
	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja	er Resider tting (Worl Boarding F (Congregat nt on ail, State P	k, School, Polic Iome e Community R rison, Juvenile	esidence,	Apartment Pr Facility)	rogram)			HILDREN 				
NOTE: Sum of	d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcers Crisis Resolutions	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b	er Resider tting (Worl Boarding F (Congregat (Congregat nt on ail, State P ail, State P	k, School, Polic lome e Community R cison, Juvenile of all INITIAL fa	cesidence, Correction	Apartment Pr Facility)		Sec. IV Total		HILDREN				
V.	d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcers Crisis Resolutions	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b	er Resider tting (Worl Boarding F (Congregat nt on ail, State P ail, State P ail, State P ail, State P	k, School, Polic Iome e Community R rison, Juvenile of all INITIAL fa n (Mutually	cesidence, Correction	Apartment Pr Facility)				HILDREN 				
V. Number of	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha	er Resider tting (Worl Boarding H (Congregat (Congregat nt on ail, State P ail, State P	k, School, Polic lome e Community R rison, Juvenile of all INITIAL fa n (Mutually	Correction Correction Ce-to-face of Exclusive	Apartment Pr Facility) contacts e & Exhaus	tive)			HILDREN	3			
V. <i>Number of</i> a. Crisis sta	d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcers Crisis Resolutions In face to face o bilization with	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral f	er Resider tting (Worl Boarding H (Congregat (Congregat nt on ail, State P ail, Sta	k, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually l in: health/subst	esidence, Correction ce-to-face of Exclusive ance abus	Apartment Pr Facility) contacts & Exhaus se follow-up	tive)			HILDREN	3			
V. <i>Number of</i> a. Crisis sta b. Crisis sta	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face o bilization with	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral fo	er Resider tting (Worl Boarding F (Congregat (Congregat nt on ail, State P ail, Sta	k, School, Polic lome e Community R rison, Juvenile of all INITIAL fa n (Mutually l in: health/subst der for menta	Correction Correction Correction Exclusive ance abus	Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	tive)	Sec. IV Total		HILDREN	3			
V. <i>Number of</i> a. Crisis sta b. Crisis sta c. Crisis sta	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face o bilization with	ommunity Set rsing Home, I tial Program s Shelter Office cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral fo referral bac	er Resider tting (Worl Boarding H (Congregat (Congregat nt on ail, State P ail, State P ail, State P Resolutio t resulted for mental new provi	k, School, Polic lome e Community R rison, Juvenile of all INITIAL fa n (Mutually l in: health/subst der for menta	Correction Correction Correction Exclusive ance abus	Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	tive)	Sec. IV Total		HILDREN	3			
V. <i>Number of</i> a. Crisis sta b. Crisis sta c. Crisis sta d. Admission	d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcers Crisis Resolutions In face to face of bilization with bilization with	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral for referral to a pilization Uni	er Resider tting (Worl Boarding H (Congregat (Congregat nt on ail, State P ail, State P ail, State P Resolutio t resulted for mental new provi	k, School, Polic lome e Community R rison, Juvenile of all INITIAL fa n (Mutually l in: health/subst der for menta	Correction Correction Correction Exclusive ance abus	Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	tive)	Sec. IV Total		HILDREN	3			
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admission e. Inpatient	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face o bilization with bilization with n to Crisis Stab	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral for referral bac pilization Uni on-Medical	er Resider tting (Worl Boarding H (Congregat (Congregat nt on ail, State P ail, Sta	k, School, Polic lome e Community R rison, Juvenile of all INITIAL fa n (Mutually l in: health/subst der for menta	Correction Correction Correction Exclusive ance abus	Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	tive)	Sec. IV Total		HILDREN	3			
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admission e. Inpatient f. Voluntary g. Involunta	d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face o ibilization with bilization with bilization with bilization with crisis Stak t Hospitalizatio y Psychiatric Ho ary Psychiatric	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral to referral bac oilization Uni on-Medical ospitalizatior Hospitalizati	er Resider tting (Worl Boarding H (Congregat (Congregat nt on ail, State P ail, Sta	k, School, Polic lome e Community R rison, Juvenile of all INITIAL fa n (Mutually l in: health/subst der for menta	Correction Correction Correction Exclusive ance abus	Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	tive)	Sec. IV Total		HILDREN	3			
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admission e. Inpatient f. Voluntary g. Involunta h. Admission	d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcers Crisis Resolutions In face to face of ibilization with bilization with bilization with n to Crisis Stab	ommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral fa referral bac pilization Uni on-Medical ospitalizatior Hospitalizati t	er Resider tting (Worl Boarding H (Congregat nt on ail, State P ail, State P ail, State P Resolutio t resulted for mental new provi t t t non	k, School, Polic lome e Community R cison, Juvenile of all INITIAL fa n (Mutually l in: health/subst der for menta ent provider f	esidence, Correction ce-to-face of Exclusive ance abus al health/ or mental	Apartment Pr Facility) contacts & Exhaus se follow-up substance a health/sub	tive)	Sec. IV Total		HILDREN	3			

		AMHI CONSENT DECRE	E FEEDBACK RE	EPORT
	Oxford	d County Mental Health	Jan	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	19%	No more than 20-25% of face t	o face contacts	s result in Psychiatric Hospitalization.
IV.36	40.9	90% of Crisis Phone Calls Requ	iring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	the end of the	e phone call.
		_		
IV. 37	92%	90% of all Face to Face Asses	sments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
	100%	1		
IV.38	100%	90% of all Face to Face Contact the Worker is notified of the c		client has a Community Support Worker,
		the worker is notified of the c	1313.	
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL W	/ILL BE	
NOTE:				
•	GREEN ON A T	URQUOISE BACKGROUND.		
1				1
	IF STANDARD	IS NOT MET, THEN RESULT CI	ELL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

-											
Agency		Sweetser			Cont	act Person		Month		Jan	
		REGION I		Beth Delano				Fiscal Year		2012	
Address	50 Moody	y St Saco ME (04072		Contact I	Phone Numb	ber				
		Consur	ner Dem	294-4530 ographics (U		ated Counts	s - Face to Fa	ice)			
	Children	Males	40	Females	35						
Gender	Adults	Males		Females							
	Children	<5y.o.	0	5-9	11	10-14	30	15-17		34	
Age Range	Adults	18-21		22-35		36-60		61 & Older			
Payment	Children	MaineCare	47	Private Ins.	18	Uninsured	10	Medicare		0	
Source	Adults	MaineCare		Private Ins.		Uninsured		Medicare			
I.				Summary o	f All Cris	is Contacts	5			CHILDREN	ADULT
a. Total nun	mber of teleph	one contacts								324	32
<mark>b. Total nun</mark>	mber of all <i>INI</i>	TIAL face to	face cont	acts.						78	7
								OPMENTAL DISORDER		7	
	of face to face	contacts that	are ongo	ing support for	r crisis res	solution/stab	oilization.			11	1
III.				Initial Crisi						CHILDREN	ADULT
		L face to face	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advanc	ed directive plan previously	developed with	23	0
	ual was used.	to faco cont	acts who	havo a Comm	unity Sun	nort Workor				43	2 4
						-	CI, CRS, ICM,				-
c. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wo	rker was notified of the cris	sis.	43	4
							etermination o	f need for face to face cont	act or when		
ndividual w	vas ready and	able to be see	en to initi	al face to fac	e contact	•					172
											_
e. Number c	of INITIAL face	e to face cont	acts in Er	nergency Depa	artment v	vith final dis	position made	within 8 hours of that conta	act.		2
f. Number o	of INITIAL face	to face cont	acts <i>NOT</i>	in Emergency	/ Departm	nent with fin	al disposition r	made within 8 hours of that	contact.		
f. Number o CHILDREN OM	of INITIAL face	to face cont	acts <i>NOT</i>	in Emergency	/ Departm	nent with fin	al disposition r		contact.		23
f. Number o	of INITIAL face NLY: Time from	to face cont determination	acts <i>NOT</i> of need f	in Emergency or face to face	/ Departm	nent with fin when individ More than 4	al disposition r ual was ready ar	made within 8 hours of that nd able to be seen to initial fac	contact.		
f. Number o CHILDREN OF break out :	of INITIAL face NLY: Time from	to face cont	acts <i>NOT</i> of need f	in Emergency	/ Departm	nent with fin when individ	al disposition r ual was ready ar	made within 8 hours of that	contact.		
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		AMHI CONSENT DEC	CREE FEEDBACK RE	PORT		
		Sweetser	Jan		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	<u>ARD</u>		
IV.35	15%	No more than 20-25% of fac	ce to face contacts	result in	Psychiatric Hos	oitalization.
IV.36	22.1	90% of Crisis Phone Calls Re	equiring Face to Fa	ce Assessr	ments are respo	nded to within
	Average Minutes	an average of 30 minutes fi	rom the end of the	phone ca	II.	
		_				
IV. 37	95%	90% of all Face to Face As	occomente Recult i	n Dooolut	ion for the Cone	umor Within 9
		Hours of Initiation of the Fa			ion for the Cons	
IV.38	100%	90% of all Face to Face Cor		client has	a Community S	Support Worker,
		the Worker is notified of th	e crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CELI	- WILL BE			
		URQUOISE BACKGROUND.				
	GREEN UN A I	UKQUUISE DAUKGKUUND.				
	IF STANDARD I	S NOT MET, THEN RESULT	CELL WILL BE			
		A GOLD BACKGROUND				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agonov		Constant		1	Cont	aat Daman		Month		lan	
Agency	EO M	Sweetser		Dath Dalama	Cont	act Person		Month		Jan	
Address	50 IVIC	ody St. Saco	IVIE	Beth Delano	Contact			Fiscal Year		2012	
uui ess		REGION II		294-4530	Contact	Phone Numb	ber				
		Consur	ner Dem	•	Induplica	ated Counts	s - Face to Fa	ace)			
Gender	Children	Males	18	Females	22						
	Adults	Males	44	Females	49			-			
Age Range	Children								19		
	Adults	18-21	12	22-35	23	36-60	48	61 & Older		10	
Payment Source	Children Adults	MaineCare MaineCare	27 43	Private Ins. Private Ins.	11 17	Uninsured Uninsured	2 33	Medicare Medicare		0	
I.	Addits	Maniecare	43	Summary o				Wedicare		CHILDREN	ADULT
	mber of teleph	none contacts		Summary 0			,			79	28
	mber of all INI			acts.						41	
		5						OPMENTAL DISORDER		3	
	of face to face	contacts that	t are ongoi	ing support for	r crisis res	solution/stab	ilization.			0	2
III. — · · ·				Initial Crisi						CHILDREN	ADULT
	mber of INITIA ual was used.	L face to fac	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advanc	ed directive plan previous	ly developed with	5	1
		e to face con	tacts who	have a Comm	unity Sun	port Worker	(CI, CRS, ICM,	ACT,TCM).			2
						-			icic	17	
								rker was notified of the cri		1/	2
	FAL time in m was ready and						etermination o	f need for face to face con	itact or when		265
	-						nacition made	within 8 hours of that cont	toot		
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				nergency Dep			position made	within o hours of that con			
f. Number o	of INITIAL face							made within 8 hours of that			3
		e to face cont	acts NOT	in Emergency	y Departm	nent with fin	al disposition		t contact.		3
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		Sweetser	Jan		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	<u>ARD</u>		
IV.35	26%	No more than 20-25% of fa	ce to face contacts	result in	Psychiatric Hos	pitalization.
IV.36	27.4	90% of Crisis Phone Calls R	equiring Face to Fa	ce Assess	ments are respo	nded to within
	Average Minutes	an average of 30 minutes f	rom the end of the	phone ca	ll.	
		_				
IV. 37	84%	90% of all Face to Face As	sossmonts Posult i	n Posolui	tion for the Con	sumer Within 8
		Hours of Initiation of the Fa				
		-				
IV.38	92%	90% of all Face to Face Cor		client ha	s a Community	Support Worker,
		the Worker is notified of th	ne crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CELI	L WILL BE			
	GREEN ON A T	URQUOISE BACKGROUND.				
1		UN20013E DAGROROUND.				
	IF STANDARD	IS NOT MET, THEN RESULT	F CELL WILL BE			
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<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

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e. Inpatient Hospitalization-Medical 0 f. Voluntary Psychiatric Hospitalization 16 g. Involuntary Psychiatric Hospitalization 0					πι ριονίαει Τ	or menta	i nearth/Sub	istance abuse 10	now-up	10	2
f. Voluntary Psychiatric Hospitalization g. Involuntary Psychiatric Hospitalization 0				-						0	2
		•		1						16	4
	•	5 5	· ·	on						0	
h. Admission to Detox Unit NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts Sec. V Total 642										0	13

		AMHI CONSENT DEC	REE FEEDBACK RE	PORT		
		Tri-County	Jan		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STANDA</u>	<u>RD</u>		
IV.35	36%	No more than 20-25% of face	e to face contacts	result in	Psychiatric Hos	pitalization.
IV.36	44.1	90% of Crisis Phone Calls Red	quiring Face to Fa	ce Assessi	ments are respo	onded to within
	Average Minutes	an average of 30 minutes fro	om the end of the	phone ca	II.	
		-				
IV. 37	94%	90% of all Face to Face Ass	assmants Rasult i	n Resolut	tion for the Con	sumer Within 8
		Hours of Initiation of the Fac				sumer within o
		1				
IV.38	94%	90% of all Face to Face Cont		client has	s a Community	Support Worker,
		the Worker is notified of the	e crisis.			
NOTE:						
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL	WILL DE			
I	GREEN ON A T	URQUOISE BACKGROUND.				
1						
	IF STANDARD I	IS NOT MET, THEN RESULT	CELL WILL BE			
	RED BOLD ON	A GOLD BACKGROUND				
•						

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Ì	YI		YI Contact Person Month						Jan	
igeney	5() Lydia Lane		Veronica Ros				Fiscal Year		2012	
ddress		ortland, Me 0	1106			Phone Numb	or			2012	
uui 035	South P	ui tianu, me u	4100	207-523-5068				-			
		Consur	ner Dem			ated Counts	s - Face to Fa	ce)			
Gender	Children	Males	4	Females	0						
Gender	Adults	Males	79	Females	86						
Age Range	Children	<5y.o.		5-9		10-14	44	15-17			
.go	Adults	18-21	10	22-35	43	36-60	90	61 & Older		14	
ayment	Children	MaineCare	3	Private Ins.	1	Uninsured	0	Medicare		0	
ource	Adults	MaineCare	69	Private Ins.		Uninsured	48	Medicare		32	
				Summary o	f All Cris	sis Contacts	5			CHILDREN	ADULT
	mber of teleph									0	13
	mber of all INI									4	1
	of face to face	,						PMENTAL DISORDER		0	2
			. ure origoi							CHILDREN	ADULT
II. Total pur	mbor of MITIA	I face to fac	o oontooto	Initial Crisi				ad directive plan providual	, davelaged with	CHILDREN	ADULI
	mber of INITIA Jal was used.			s in which wel	mess bigi	i, crisis pian	, ise ur auvanc	ed directive plan previously	y developed with	o	
		e to face cont	tacts who	have a Comm	unity Sup	port Worker	(CI, CRS, ICM,	ACT,TCM).		2	
						-					
						-		rker was notified of the cris		2	
							etermination of	f need for face to face cont	tact or when		20
	vas ready and	able to be se			e contact	•				-	38
. Number o	of INITIAL face	e to face cont	acts in En	nergency Depa	artment v	vith final dis	position made	within 8 hours of that conta	act.		
											1
. Number c	of INITIAL face	e to face cont	acts NOT	in Emergency	/ Departm	nent with fin	al disposition n	nade within 8 hours of that	contact.		1
. Number o	of INITIAL face	e to face cont	acts NOT	in Emergency	/ Departm	nent with fin	al disposition n		contact.		1
f. Number c CHILDREN O Dreak out : Less than 1	of INITIAL face NLY: Time from	e to face cont determination	acts <i>NOT</i>	in Emergency or face to face	/ Departm	nent with fin when individ More than 4	al disposition n ual was ready an	nade within 8 hours of that d able to be seen to initial fac	contact.		1
⁷ . Number c CHILDREN O preak out :	of INITIAL face NLY: Time from	e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	nent with fin when individ	al disposition n	nade within 8 hours of that d able to be seen to initial fac	contact.		1
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T. Number c CHILDREN OF Dreak out : Less than 1 hour CHILDREN OF Less than 3	of INITIAL face NLY: Time from NLY: Time betv	e to face cont determination 1 1 to 2 hours	acts <i>NOT</i> n of need fo 0 n of initial	in Emergency or face to face 2 to 4 hours	/ Departm contact or 0 risis assess	nent with fin when individ More than 4 hours ment contact	al disposition n ual was ready an C and final disposi	nade within 8 hours of that d able to be seen to initial fac	contact. ce to face contact		1
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		AMHI CONSENT DE	CREE FEEDBACK RE	PORT		
		YI	Jan		SFY2012	
<u>No.</u>	<u>Result</u>		STANDA	<u>ARD</u>		
IV.35	0%	No more than 20-25% of fa	ce to face contacts	result in	Psychiatric Hos	spitalization.
IV.36	20.6	90% of Crisis Phone Calls R	equiring Face to Fa	ce Assess	ments are resp	onded to within
	Average Minutes	an average of 30 minutes f	from the end of the	phone ca	all.	
		_				
IV. 37	100%	90% of all Face to Face As	socomonte Rocult i	n Pocolu	tion for the Con	oumor Within 8
		Hours of Initiation of the Fa				
		1				
IV.38	96%	90% of all Face to Face Co		client ha	is a Community	Support Worker,
		the Worker is notified of the	ne crisis.			
NOTE						
NOTE:	IF STANDARD IS	S MET, THEN RESULT CEL	L WILL BE			
I	GREEN ON A T	URQUOISE BACKGROUND				
1						
	IF STANDARD I	S NOT MET, THEN RESUL	T CELL WILL BE			
	RED BOLD ON	A GOLD BACKGROUND				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

Maine Department of Health and Human Services Integrated Monthly Crisis Report



Continuous Quality Improvement Services

An Office of the Department of Health and Human Services

STATEWIDE January 2012

							January 2	2012				C 14		
. Consumer Demographics (Unduplicated Counts - Face to Face)								Paul R. LePage, Go	vernor	Mary	C. May	new, Con	mmissioner	
	Children	Males	190	Females	218									
Gender	Adults	Males	728	Females	708									
	Children	<5y.o.	2	5-9	43	10-14	175	15-17		186				
ge Range	Adults	18-21	159	22-35	427	36-60	723	61 & Older		119				
ayment	Children	MaineCare	287	Private Ins.	104	Uninsured	23	Medicare		0				
- J	Adults	MaineCare		Private Ins.		Uninsured	258	Medicare		104				
	Addits	Maineoure	012	Summary of						_	DREN		Δ.Γ	DULT
	uhan af talan l		-	Summary O							DREN		_	
	mber of teleph mber of all IN			taata						2544 418		┝┥╴	13703	
								LOPMENTAL DISORDER		27			1589	
		-		oing support for				LUPIVIEINTAL DIJORDER		70			541	
I.				Initial Crisis							DREN	┝┥╴		DULT
								n and dimention when when	develo developed	01112	DILLI			
	dividual was us		e contact	s in which we	liness pla	n, crisis piar	n, ISP or advai	nced directive plan prev	lously developed	52	12%		182	11
			tacts who	have a Comm	unity Su	onort Worke	r (CL_CRS_LCN			160	38%		463	29
								-						
					5 1			vorker was notified of th		157	98%		438	94
				face to face co to initial face			etermination	of need for face to face	e contact or				40001	2
		-										┢┥╴		
. Number o	of INITIAL fac	e to face con	tacts in E	mergency Dep	artment	with final dis	sposition mad	e within 8 hours of that	contact.				823	92
					_									
	of INITIAL face	e to face cont	tacts NO7	in Emergenc	y Departr	nent with fir	nal disposition	n made within 8 hours of	t that contact.				679	96
ontact			1	-								H		
ess than 1	221	1 to 2 hours	89	2 to 4 hours	82	More than 4 hours	21							
our	221		09	2 10 4 110015	02	nours	21							
	53%		21%		20%		5%							
		ucon completi				comont conto		position/resolution of crisi		_				
ess than 3						8 to 14	ct and final dis		15.					
iours	282	3 to 6 hours	103	6 to 8 hours		hours	9	More than 14 hours		10				
												H		
	67%		25%		2%		2%			2%				
V.		, ,	ite of In	itial Face to	Face Co	ontacts				СШІ	DREN	В	٨٢	DULT
	face to face					indots				CITIL	DREN			
umper of														
	3	Residence (H	ome)							/ /	4 5 0/		454	
			D ' I							61	15%		154	9.
	5	Relative/Othe								3	1%		7	0.
	c. Other Co	ommunity Set	tting (Wor	k, School, Polic	e Dept., F	ublic Place)				61 3 50	1% 12%		7 73	0 4
	c. Other Co d. SNF, Nu	ommunity Set Irsing Home, E	tting (Wor Boarding I	k, School, Polic Home	•					3	1% 12% 0%		7 73 10	0. 4. 0.
	c. Other Co d. SNF, Nu e. Resident	ommunity Set Irsing Home, E tial Program (tting (Wor Boarding I	k, School, Polic	•		rogram)			3	1% 12% 0% 1%		7 73	0 4 0
	c. Other Co d. SNF, Nu e. Resident f. Homeles	ommunity Set Irsing Home, E tial Program (ss Shelter	tting (Wor Boarding I	k, School, Polic Home	•		rogram)			3	1% 12% 0% 1% 0%		7 73 10 13 8	0. 4. 0. 0. 0.
	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider	ommunity Set Irsing Home, E tial Program (ss Shelter r Office	tting (Wor Boarding I	k, School, Polic Home	•		rogram)			3 50 0 4 0 6	1% 12% 0% 1% 1%		7 73 10 13 8 30	0. 4. 0. 0. 0. 1.
	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice	tting (Wor Boarding I (Congregat	k, School, Polic Home	•		rogram)			3 50 0 4 0 6 76	1% 12% 0% 1% 0% 1% 18%		7 73 10 13 8 30 299	0 4 0 0 0 1 18
	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departme	tting (Wor Boarding I (Congregat	k, School, Polic Home	•		rogram)			3 50 0 4 0 6	1% 12% 0% 1% 0% 1% 18% 52%		7 73 10 13 8 30 299 886	0 4 0 0 0 1 1 8 55
	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departmen ospital Locatio	tting (Wor Boarding I (Congregat (Congregat	k, School, Polic Home te Community R	esidence,	Apartment Pr	rogram)			3 50 0 4 0 6 76	1% 12% 0% 1% 0% 18% 52% 0%		7 73 10 13 8 30 299 886 76	0 4 0 0 0 1 18 55 4
IOTE: Sum of (c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departmen ospital Locatio rated (Local Ja	tting (Wor Boarding I (Congregat nt nt on ail, State P	k, School, Polic Home te Community R Prison, Juvenile	esidence,	Apartment Pr	rogram)	Sec. IV Total		3 50 0 4 0 6 76 217 1 0	1% 12% 0% 1% 0% 1% 18% 52%		7 73 10 13 8 30 299 886 76 33	0 4 0 0 1 1 1 8 55 4
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V.	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolution	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departmen ospital Locatio rated (Local Ja is must equal II.b	tting (Wor Boarding I (Congregat nt on ail, State P o.= Total no Resoluti	k, School, Polic Home te Community R Prison, Juvenile of all INITIAL fa	correction	Apartment Pr n Facility) contacts		Sec. IV Total		3 50 0 4 0 6 76 217 1 0 418	1% 12% 0% 1% 0% 18% 52% 0%		7 73 10 13 8 30 299 886 76 33 1589	0 4 0 0 1 1 1 8 55 4
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Jumber of a Crisis stat Crisis stat	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolution	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departmen ospital Location rated (Local Jac s must equal II.t nitial Crisis contacts that h no referral to a h referral bac	tting (Wor Boarding I (Congregat (Congregat (Congregat nt on ail, State P o.= Total no Resoluti of resulte for menta new provision	k, School, Polic Home te Community R Prison, Juvenile of all INITIAL fa on (Mutually of in: al health/subst ider for menta	Correction Correction Ce-to-face Exclusi Cance abu	Apartment Provide the	ustive)	ip		3 50 0 4 0 6 76 217 1 0 418 CHIL 13	1% 12% 0% 1% 0% 18% 52% 0% 0% 0% 0% 0% 0% 0% 100% 3% 17%		7 73 10 13 8 30 299 886 76 33 1589 1589	0 4 0 0 1 18 55 4 2 10 DULT 5 5 15 38
J . Number of a Crisis stat Crisis stat Crisis stat	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolution	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departmen ospital Location rated (Local Ja s must equal II.b nitial Crisis contacts that h no referral to a h referral bac ibilization Uni	tting (Wor Boarding I (Congregat (Congregat (Congregat nt on ail, State P o.= Total no Resoluti of resulte for menta new provision	k, School, Polic Home te Community R Prison, Juvenile of all INITIAL fa on (Mutually of in: al health/subst ider for menta	Correction Correction Ce-to-face Exclusi Cance abu	Apartment Provide the	ustive)	ip		3 50 0 4 0 6 76 217 1 0 418 CHIL 13 73 161	1% 12% 0% 1% 0% 18% 52% 0% 0% 0% 0% 0% 0% 100% 0% 100% 3% 17% 39%		7 73 10 13 8 30 299 886 76 33 1589 4 5 88 88 241 611	0 4 0 0 1 18 55 4 2 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Jumber of a Crisis state Crisis state Crisis state Admission	c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolution	ommunity Set Irsing Home, E tial Program (ss Shelter r Office ffice ncy Departmen ospital Location rated (Local Jac s must equal II.to nitial Crisis contacts that h no referral for h referral bac ubilization Uni on-Medical	tting (Wor Boarding I (Congregat (Congregat nt on ail, State P ail, State P o.= Total no Resoluti of resulte for menta new prov ck to curro t	k, School, Polic Home te Community R Prison, Juvenile of all INITIAL fa on (Mutually of in: al health/subst ider for menta	Correction Correction Ce-to-face Exclusi Cance abu	Apartment Provide the	ustive)	ip		3 50 0 4 0 6 76 217 1 0 418 CHIL 13 73 161	1% 12% 0% 1% 0% 1% 52% 0% 0% 0% 0% 0% 0% 0% 100% 3% 17% 39% 17%		7 73 10 13 8 30 299 886 76 33 1589 1589 A C 88 241 611 202	0 4 0 0 1 1 18 55 4 2 10 0 0 0 0 1 1 5 5 15 38 12 38 12 3
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RJ Melville 2.16.2012

STATE OF MAINE Monthly Crisis Report January 2012 SFY 2012

STATE OF MAINE Monthly Crisis Report January 2012 SFY 2012

ADULTS ONLY

	Adult AMHI CONSENT DECREE FEEDBACK REPORT								
<u>No.</u>	<u>Result</u>	STANDARD							
IV.35	23.1%	No more than 20-25% of face to face contacts result in Psychiatric Hospitalization.							
IV.36	25.2 Average Minutes	90% of Crisis Phone Calls Requiring Face to Face Assessments are responded to within an average of 30 minutes from the end of the phone call.							
IV. 37	95%	90% of all Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment.							
IV.38	95%	90% of all Face to Face Contacts in which the client has a Community Support Worker, the Worker is notified of the crisis.							

							SFY 2011			
					STAT	e of Main	NE Monthly	Crisis Report		
Agency		IHC-Aroostook		1	Cont	act Person		Month	Feb	
Ауепсу		O Box 1018		Lorraine Char				Fiscal Year	2012	
Address		ou, ME 0473	26	Contact Phone Number					2012	
Addi C33	Carib	UU, ME 0473	00	207-498-6431			Jei			
		Consur	ner Dem	ographics (U		ated Count	s - Face to F	ace)		
	Children	Males		Females	9					
Gender	Adults	Males	54	Females	43					
	Children	<5y.o.	1	5-9	3	10-14	14	15-17	9	
Age Range	Adults	18-21	7	22-35	43	36-60	41	61 & Older	6	
Payment	Children	MaineCare	22	Private Ins.	4	Uninsured	1	Medicare		
	Adults	MaineCare	63	Private Ins.	12	Uninsured	22	Medicare		
II.	<u> </u>			Summary of	f All Cris	is Contacts	S		CHILDREN	ADULT
	nber of teleph	one contacts		J					162	118
	nber of all INI			acts.					27	9
		5						OPMENTAL DISORDER	1	
d. Number o	of face to face	contacts that	are ongoi	ing support for	crisis res	solution/stat	oilization.		35	8
III.				Initial Crisis	s Contac	t Informat	ion		CHILDREN	ADULT
		L face to face	e contacts	s in which wel	lness plar	n, crisis plan	, ISP or advar	ced directive plan previously develop	ed with	
the individua							(0) 000 101		5	
b. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	· (CI, CRS, ICN	, ACT,TCM).	12	23
<mark>c.</mark> Number o	of INITIAL face	to face cont	acts who	have a Comm	unity Sup	port Worker	and whose w	orker was notified of the crisis.	10	2
d. SUM TOT	AL time in mi	nutes for all	INITIAL fa	ace to face co	ntacts in	II.b. from d	etermination	of need for face to face contact or wh	nen	
individual w	as ready and a	able to be see	en to initi	al face to face	e contact					2853
<mark>e</mark> . Number o	of INITIAL face	to face cont	acts in En	mergency Depa	artment v	vith final dis	sposition mad	e within 8 hours of that contact.		39
				0 9	•		•	made within 8 hours of that contact.		50
CHILDREN ON break out:	NLY: Time from	determinatior	n of need fo	or face to face	contact or	when individ	lual was ready	and able to be seen to initial face to face	contact	
Less than 1		1								
hour	7	4 4 9 9 1 9 9				More than 4				
CHILDREN ON		1 to 2 hours	13	2 to 4 hours	6	More than 4 hours		1		
	VI Y · Time betw					hours	and final disp	1		
Loss than 3	NLY: Time betw					hours ment contact	and final dispo	1 osition/resolution of crisis break out:		
Less than 3 hours			on of initial			hours	and final dispo	1 psition/resolution of crisis break out: More than 14 hours		
hours		een completic 3 to 6 hours	on of initial 5	face-to-face cr 6 to 8 hours	risis assess	hours ment contact 8 to 14 hours	and final dispo			
hours IV.	22	een completic 3 to 6 hours Sit	n of initial 5 te of Init	face-to-face cr	risis assess	hours ment contact 8 to 14 hours	and final dispo		CHILDREN	ADULT
hours IV.	22 face to face o	een completic 3 to 6 hours Sit	n of initial 5 te of Init n in :	face-to-face cr 6 to 8 hours	risis assess	hours ment contact 8 to 14 hours	and final dispo		CHILDREN	ADULT
hours IV.	face to face c a. Primary	een completic 3 to 6 hours Sit contacts seer Residence (H	te of Initial 5 te of Init n in : lome)	face-to-face cr 6 to 8 hours ial Face to F	risis assess	hours ment contact 8 to 14 hours	and final dispo		CHILDREN 3	ADULT 3
hours IV.	face to face of a. Primary b. Family/I	een completion 3 to 6 hours Sin contacts seer Residence (H Relative/Othe	n of initial 5 te of Init n in : ome) er Resider	face-to-face cr 6 to 8 hours ial Face to F	ace Con	hours ment contact 8 to 14 hours tacts	and final dispo		CHILDREN 3	ADULT
hours IV.	face to face of a. Primary b. Family/I c. Other Co	een completion 3 to 6 hours Sin contacts seer Residence (H Relative/Othe	te of Initial 5 te of Init n in : lome) er Resider tting (Worl	6 to 8 hours ial Face to F nce k, School, Polici	ace Con	hours ment contact 8 to 14 hours tacts	and final dispo		CHILDREN 3 3	ADULT
hours IV.	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur	een completion 3 to 6 hours Site contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E	te of Initial 5 te of Init n in : lome) er Resider tting (Worl Boarding F	6 to 8 hours ial Face to F nce k, School, Polici	ace Con	hours ment contact 8 to 14 hours tacts ublic Place)			CHILDREN 3 3 1 2 1 1	
hours IV.	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur	een completion 3 to 6 hours Site contacts seen Residence (H Relative/Othe community Set rsing Home, E tial Program	te of Initial 5 te of Init n in : lome) er Resider tting (Worl Boarding F	face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	ace Con	hours ment contact 8 to 14 hours tacts ublic Place)			CHILDREN 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	ADULT
hours IV.	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeless g. Provider	een completion 3 to 6 hours Sin contacts seer Residence (H Relative/Othe ommunity Set ommunity Set rsing Home, E tial Program s Shelter	te of Initial 5 te of Init n in : lome) er Resider tting (Worl Boarding F	face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	ace Con	hours ment contact 8 to 14 hours tacts ublic Place)			CHILDREN 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	ADULT
hours IV.	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of	een completion 3 to 6 hours Site contacts seer Residence (H Relative/Othe community Set rsing Home, E tial Program s Shelter Office fice	n of initial 5 te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat	face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	ace Con	hours ment contact 8 to 14 hours tacts ublic Place)			3 2 2 1 0 0	((;
hours IV.	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen	een completion 3 to 6 hours Site contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E tial Program s Shelter Office fice cy Departme	n of initial 5 te of Init n in : lome) er Resider tting (Worl Boarding F (Congregat	face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police Home	ace Con	hours ment contact 8 to 14 hours tacts ublic Place)			CHILDREN 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	((
hours IV.	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho	een completion 3 to 6 hours Site contacts seen Residence (H Relative/Othe community Set rsing Home, E tial Program s Shelter Office fice cy Department ospital Locati	n of initial 5 te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat (Congregat	6 to 8 hours ial Face to F nce k, School, Polic Home te Community R	e Dept., P	hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pl			3 2 2 1 0 0	(((((((((((((((((((
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hours IV. Number of f	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcera Crisis Resolutions	een completion 3 to 6 hours Sint contacts seen Residence (H Relative/Other ommunity Set rsing Home, E tial Program s Shelter Office fice cy Department ospital Location ated (Local Jacon must equal II.b itial Crisis F	n of initial 5 te of Init in : lome) er Resider tting (Worl Boarding H (Congregat congregat (Congregat nt (Congregat nt on ail, State Pl .= Total no.	6 to 8 hours ial Face to F ial Face to F hce k, School, Police Home te Community R rison, Juvenile (of all INITIAL face on (Mutually I	e Dept., P esidence, Correction	hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pl Facility) contacts	rogram)	More than 14 hours	3 3 2 1 1 1 0 1 0 1 2 1 2 1	(((((((((((((((((((
hours IV. Number of 1 NOTE: Sum of (V. Number of 1	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeless g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcers Crisis Resolutions	een completion 3 to 6 hours Site contacts seer Residence (H Relative/Other ommunity Set rsing Home, E tial Program s Shelter Office fice cy Department ospital Locati ated (Local Jac must equal II.b itial Crisis F contacts that	n of initial 5 te of Init in : lome) er Resider tting (Worl Boarding F (Congregat (Congregat congregat nt (Congregat nt con ail, State Pi .= Total no. Resolutio	6 to 8 hours ial Face to F ial Face to F hce k, School, Police Home te Community R rison, Juvenile (of all INITIAL face on (Mutually I d in:	ace Con e Dept., P esidence, Correction ce-to-face	hours ment contact 8 to 14 hours tacts ublic Place) Apartment Place Facility) contacts e & Exhaus	rogram)	More than 14 hours	3 3 2 2 1 1 0 1 0 1	(((((((((((((((((((
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hours Number of t NUTE: Sum of (V. NUmber of t a. Crisis stak b. Crisis stak	face to face of a. Primary b. Family/I c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with	een completion 3 to 6 hours Site Contacts seen Residence (H Relative/Othe Dommunity Set rsing Home, E tial Program s Shelter Office fice cy Department ospital Location ated (Local Jac must equal II.b itial Crisis F contacts that no referral for referral to r	n of initial 5 te of Init <i>in :</i> lome) er Resider tring (Worl Boarding H (Congregat (Congregat A (Congregat ail, State Provint Resolutio t resulted for mental new provi	6 to 8 hours ial Face to F ial Face to F nce k, School, Police Home ce Community R rison, Juvenile (of all INITIAL face on (Mutually la d in: I health/substa ider for menta	ance abural health/	hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pl Apartment Pl Facility) contacts e & Exhaus se follow-up 'substance a	rogram) stive) buse follow-u	More than 14 hours	 3 3 2 2 1 1	10 10 4 10 9 ADULT
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		AMHI CONSENT DE	CREE FEEDBACK RI	EPORT
		AMHC-Aroostook	Feb	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	19%	No more than 20-25% of fac	ce to face contacts	s result in Psychiatric Hospitalization.
IV.36	29.4	90% of Crisis Phone Calls Re	equiring Face to Fa	ace Assessments are responded to within
	Average Minutes	an average of 30 minutes f	rom the end of the	e phone call.
		-		
IV. 37	92%	90% of all Face to Face As	sessments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Fa		
		1		
IV.38	91%	90% of all Face to Face Cor the Worker is notified of th		e client has a Community Support Worker,
NOTE:		S MET, THEN RESULT CELI		
NOTE.		S MET, THEN RESOLT GEL		
•	GREEN ON A T	URQUOISE BACKGROUND.		1
1				1
	IF STANDARD I	S NOT MET, THEN RESULT	CELL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	AMHC-Atlantic Contact Person Month						Feb				
igeney		Stackpole Rd		Annette Adams				Fiscal Year		2012	
ddress	1	Machias				Phone Numb	bor			2012	
iddi ess	Machias Contact Phone Number 2550996										
		ographics (Unduplicated Counts - Face to Face)									
	Children										
Gender	Adults										
	Children	<5y.o.		5-9	3	10-14	12	15-17		8	
Age Range	Adults	18-21	7	22-35	20	36-60	33	61 & Older		8	
Payment	Children	MaineCare	15	Private Ins.	4	Uninsured	4	Medicare			
ource	Adults	MaineCare	45	Private Ins.	13	Uninsured	10	Medicare		7	
	Summary of All Crisis Contacts								CHILDREN	ADULT	
. Total nur	mber of teleph	none contacts								748	36
	mber of all IN			acts.						23	
								PMENTAL DISORDER		0	
. Number o	of face to face	contacts that	are ongoi	ing support for	r crisis res	solution/stab	ilization.			4	
II.				Initial Crisi	s Contac	t Informati	ion			CHILDREN	ADULT
		L face to face	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advance	ed directive plan previously	y developed with		
	al was used.				•• -		(0) 075			4	
. Number o	of INITIAL fac	e to face cont	acts who	have a Comm	unity Sup	port Worker	CI, CRS, ICM,	ACT,TCM).		4	
. Number d	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wor	ker was notified of the cris	sis.	4	
. SUM TOT	AL time <i>in m</i>	inutes for all	INITIAL fa	ace to face co	ntacts in	II.b. from de	etermination of	need for face to face cont	tact or when		
	vas ready and										27
Number o		e to face cont	acts in En	pergency Den	artment v	vith final dis	position made v	within 8 hours of that cont	act.		
e. Number of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.											
				пегденсу рера							
								nade within 8 hours of that			
f. Number c	of INITIAL face	e to face cont	acts <i>NOT</i>	in Emergency	v Departm	ent with fin	al disposition m		contact.		
f. Number c CHILDREN O preak out :	of INITIAL face	e to face cont	acts <i>NOT</i>	in Emergency	v Departm	nent with fin when individ	al disposition m	nade within 8 hours of that	contact.		
f. Number c CHILDREN O preak out : Less than 1	of INITIAL face NLY: Time from	e to face cont determination	acts NOT	in Emergency or face to face	Departm	nent with fin when individ More than 4	al disposition m ual was ready and	nade within 8 hours of that d able to be seen to initial fac	contact.		
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Number of HILDREN O reak out : ess than 1 iour HILDREN O ess than 3 iours V. Number of Crisis sta Crisis sta	of INITIAL face NLY: Time from NLY: Time betw NLY: Time betw face to face a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O i. Emerger j. Other H k. Incarce Crisis Resolution Ir face to face bilization with bilization with bilization with bilization with bilization with bilization with	e to face cont determination 1 to 2 hours veen completic 5 3 to 6 hours 5 1 7 Residence (H 7 Relative/Oth 7 Relative/Oth 7 Relative/Oth 7 Relative/Oth 7 Relative/Oth 7 Relative/Oth 7 Relative/Oth 7 Residence (H 7 Relative/Oth 7 Relative/Oth 9 To 7 Residence (H 7 Relative/Oth 7 Relative/Oth 9 To 7 Residence (H 7 Relative/Oth 7 Residence (H 7 Relative/Oth 9 To 7 Residence (H 7 Relative/Oth 9 To 7 Residence (H 7 Residence (H	acts NOT of need for 5 on of initial 6 te of Init a in : 1 ome) er Resider tting (Worl Boarding F (Congregat Congregat (Congregat Congregat a il, State Pr .= Total no. Resolutio t resulted for mental new provi k to currect	in Emergency or face to face 2 to 4 hours face-to-face co 6 to 8 hours ial Face to F home e Community R community R rison, Juvenile of all INITIAL fa n (Mutually f in: health/subst der for menta	r Departm contact or 5 risis assess 2 cace Con e Dept., P esidence, correction ce-to-face of Exclusive ance abus	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition m ual was ready and and final disposi and final disposi or ogram) tive)	ade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break More than 14 hours	contact.	CHILDREN	

		AMHI CONSENT DE	CREE FEEDBACK R	PORT				
		AMHC-Atlantic	Feb	SFY	/2012			
<u>No.</u>	<u>Result</u>		<u>STAND</u>	<u>RD</u>				
IV.35	21%	No more than 20-25% of fa	ice to face contacts	result in Psychi	iatric Hospitalization.			
IV.36	40.8	90% of Crisis Phone Calls R	Requiring Face to Fa	ce Assessments	are responded to within			
	Average Minutes	an average of 30 minutes	from the end of the	phone call.				
IV. 37	99%	90% of all Face to Face A	esasemante Rasult i	n Resolution for	r the Consumer Within 8			
		Hours of Initiation of the F						
IV.38	80%	90% of all Face to Face Co		client has a Cor	mmunity Support Worker,			
		the Worker is notified of t	ne crisis.					
NOTE								
NOTE:	IF STANDARD I	S MET, THEN RESULT CEL	L WILL BE					
	GREEN ON A T	URQUOISE BACKGROUND						
1	CALLA ON AT							
	IF STANDARD IS NOT MET, THEN RESULT CELL WILL BE							
	RED BOLD ON	A GOLD BACKGROUND						

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-					Υ ΔΤ2		IE Monthly	Crisis Report		
					JIAI					
Agency	Community Hea		ng Services	Contact Person Month			Feb			
		O Box 425		Tom Lynn				Fiscal Year	2012	
Address	Bangor,	ME 04402-0	425	Contact Phone Number						
		947-0366 ext. 344								
	Consumer Demographics (Unduplicated Counts - Face to Face) Children Males 9 Females 11									
Gender		Males		Females	63	-				
	Children	<5y.0.	0	5-9	0	10-14	7	15-17	13	
Age Range	Adults	18-21	12	22-35	35	36-60	0	61 & Older	0	
Payment	Children	MaineCare	16	Private Ins.	2	Uninsured	2	Medicare	0	
Source	Adults	MaineCare	76	Private Ins.	44	Uninsured	5	Medicare	0	
II. –	Summary of All Crisis Contacts							CHILDREN	ADULT	
	mber of teleph								195	107
	mber of all INI								20	12
	of face to face	,						ELOPMENTAL DISORDER	3	42
III.			t al c clig	Initial Crisi					CHILDREN	ADULT
	mber of INITIAI	face to fac	e contact					nced directive plan previously developed		112021
	dividual was us					,	.,	······································	2	29
b. Number (of INITIAL face	to face con	tacts who	have a Comm	nunity Su	pport Worke	r (CI, CRS, IC	M, ACT,TCM).	9	45
c. Number o	of INITIAL face	to face cont	tacts who	have a Comm	nunity Su	pport Worke	r and whose w	vorker was notified of the crisis.	7	42
d. SUM TOT	TAL time <i>in mir</i>	nutes for all	INITIAL f	face to face co	ontacts i	n II.b. from o	letermination	of need for face to face contact or when		
individual w	was ready and a	ble to be se	en to init	ial face to fac	e contac	:t.				3615
e. Number o	of INITIAL face	to face con	tacts in E	mergency Dep	artment	with final di	sposition mad	le within 8 hours of that contact.		65
				<u> </u>	,		•	n made within 8 hours of that contact.		60
CHILDREN O contact brea		determinatio	n of need	for face to fac	e contact	or when indi	vidual was read	dy and able to be seen to initial face to face		
Less than 1						More than 4				
hour	11	1 to 2 hours	8	2 to 4 hours	1	hours		0		
CHILDREN O	DNLY : Time betw	een completi	on of initi	al face-to-face	crisis ass	essment conta	ect and final di	sposition/resolution of crisis break out:		
Less than 3						8 to 14				
hours	19	3 to 6 hours		6 to 8 hours		hours		1 More than 14 hours	0	
IV.		Si	te of Ini	tial Face to I	-ace Co	ntacts			CHILDREN	ADULT
Number of	face to face c									
		Residence (H	-	200					2	
	 b. Family/Relative/Other Residence c. Other Community Setting (Work, School, Police Dept., Public Place) 						3	-		
	d. SNF, Nursing Home, Boarding Home						0	(
e. Residential Program (Congregate Community Residence, Apartment Program)						°				
f. Homeless Shelter							0	(
									0	
	g. Provider	Office							0	
	g. Provider h. Crisis Off	Office fice	nt						0	
	g. Provider h. Crisis Off i. Emergend	Office fice cy Departme							0 0 1 3 9 0	
	g. Provider h. Crisis Off i. Emergend j. Other Ho	Office fice cy Departme spital Locati	on	Prison, Juvenile	Correctio	on Facility)			0 0 1 3 9 0 0	
NOTE: Sum of	g. Provider h. Crisis Off i. Emergend j. Other Ho	Office fice cy Departme spital Locati ated (Local Ja	on ail, State F			<u> </u>		Sec. IV Total	0 0 1 3 9 0 0 0 20	6
NOTE: Sum of	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera	Office fice cy Departme spital Locati ated (Local Ja must equal II.t	on ail, State F o.= Total no	o. of all INITIAL fa	ice-to-face	e contacts	stive)	Sec. IV Total		61
V.	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F	on ail, State F o.= Total no Resolutio	o. of all INITIAL fa	ice-to-face	e contacts	stive)	Sec. IV Total	 0 0 0 1 3 9 0 0 0 20 CHILDREN 	6
V. Number of	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha	on ail, State F o.= Total no Resolutio t resulte	o, of all INITIAL fa on (Mutually d in:	ice-to-face Exclusi	e contacts		Sec. IV Total		6
V. <i>Number of</i> a. Crisis sta	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions Ini f face to face c	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha no referral f	on ail, State F o.= Total no Resolutio t resulte for menta	o. of all INITIAL fa on (Mutually d in: al health/subs	Exclusi	ve & Exhau	0			6 12 ADULT
V. <i>Number of</i> a. Crisis sta b. Crisis sta c. Crisis sta	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions Ini f face to face c abilization with abilization with	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha no referral to referral to referral bac	on ail, State F b.= Total no Resolutio t resulted for menta new prov ck to curr	o. of all INITIAL fa on (Mutually <i>d in:</i> al health/subs <i>ider</i> for ment	Exclusi tance ab	ve & Exhau use follow-u substance a	o abuse follow-	up		6 12 ADULT 1 4
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions Ini f face to face c abilization with abilization with abilization with	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha no referral to referral to ilization Uni	on ail, State F b.= Total no Resolutio t resulted for menta new prov ck to curr	o. of all INITIAL fa on (Mutually <i>d in:</i> al health/subs <i>ider</i> for ment	Exclusi tance ab	ve & Exhau use follow-u substance a	o abuse follow-	up		6 12 ADULT 1 4
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions Ini f face to face c abilization with abilization with abilization with bon to Crisis Stab t Hospitalizatio	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha no referral to referral bac ilization Uni n-Medical	on ail, State F b.= Total no Resolution t resulted for menta new prov ck to curr t	o. of all INITIAL fa on (Mutually <i>d in:</i> al health/subs <i>ider</i> for ment	Exclusi tance ab	ve & Exhau use follow-u substance a	o abuse follow-	up		6 12 ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient f. Voluntary	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions Ini f face to face c abilization with abilization with abilization with on to Crisis Stab t Hospitalizatio y Psychiatric Ho	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha no referral to referral bac ilization Uni n-Medical ospitalization	on ail, State F ail, State F c.= Total no Resolutio <i>t resulted</i> for menta new prov ck to curr t	o. of all INITIAL fa on (Mutually <i>d in:</i> al health/subs <i>ider</i> for ment	Exclusi tance ab	e contacts ve & Exhau use follow-u n/substance a	o abuse follow-	up		65 125 ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient f. Voluntary g. Involunta	g. Provider h. Crisis Off i. Emergend j. Other Ho k. Incarcera f Crisis Resolutions Ini f face to face c abilization with abilization with abilization with bon to Crisis Stab t Hospitalizatio	Office fice cy Departme spital Locati ated (Local Ja must equal II.t tial Crisis F ontacts tha no referral to referral bac ilization Uni n-Medical ospitalizatior Hospitalizati	on ail, State F ail, State F c.= Total no Resolutio <i>t resulted</i> for menta new prov ck to curr t	o. of all INITIAL fa on (Mutually d in: al health/subs ider for ment	Exclusi tance ab	e contacts ve & Exhau use follow-u n/substance a	o abuse follow-	up		() () () () () () () () () () () () () (

AMHI CONSENT DECREE FEEDBACK REPORT							
	Community I	Health & Counseling Services	Feb	SFY2012			
<u>No.</u>	Result		<u>STAND</u>	ARD			
IV.35	15%	No more than 20-25% of face to fa	ace contac	ts result in Psychiatric Hospitalization.			
IV.36	28.9	90% of Crisis Phone Calls Requiring	g Face to F	ace Assessments are responded to			
	Average Minutes	within an average of 30 minutes f	rom the er	nd of the phone call.			
		_					
IV. 37	100%	90% of all Face to Face Assessme	onte Rocult	in Resolution for the Consumer Within 8			
		Hours of Initiation of the Face to F					
		1					
IV.38	93%			e client has a Community Support			
		Worker, the Worker is notified of	the crisis.				
NOTE			DE				
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL WILL	DE				
•	GREEN ON A T	URQUOISE BACKGROUND.					
1							
	IF STANDARD	S NOT MET, THEN RESULT CELL	WILL BE				
	RED BOLD ON	A GOLD BACKGROUND					

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STATE OF MAINE Monthly Crisis Report

Agency	Crisis & Counseling Centers Contact Person Month 10 Caldwell Road Nicole Auclair Fiscal Year								Feb		
		· ·		Nicole Auclai						2012	
Address		usta, ME 0433				Phone Numb	her			2012	
	ruge		0	207-213-4535							
Ι.		Consur	ner Dem	ographics (U	nduplica	ated Counts	s - Face to Fa	ce)			
Gender	Children	Males	42	Females	33						
Gender	Adults	Males	140	Females	141						
Age Range	Children	<5y.o.	0	5-9	4	10-14	20	15-17		51	
	Adults	18-21	31	22-35	77	36-60	145	61 & Older		28	
Payment Source	Children	MaineCare	59	Private Ins. Private Ins.		Uninsured	2	Medicare Medicare		0	
	Adults	MaineCare	198	Summary o		Uninsured	24	Imedicale		CHILDREN	ADULT
	mber of teleph	one contacts		Summary o	I All Cris	as contacts				CHILDREIN 772	294
	mber of all INI			acts.						75	294
					RDATION/	AUTISM/PER	VASIVE DEVELO	PMENTAL DISORDER		1	
d. Number o	of face to face	contacts that	are ongoi	ng support for	r crisis res	solution/stab	oilization.			12	7:
III.				Initial Crisi						CHILDREN	ADULT
		L face to face	e contacts	in which wel	Iness plar	n, crisis plan	, ISP or advanc	ed directive plan previously	developed with		
	ual was used.	to face cont	acts who	havo a Comm	unity Sur	port Morker	· (CI, CRS, ICM,			0 25	
o. Number C	OF INITIAL TACE	e to face con		nave a comm	unity sup	port worker					118
c. Number c	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wo	ker was notified of the cris	is.	24	11
							etermination of	f need for face to face contained	act or when		
	vas ready and a									-	3030
e. Number o	of INITIAL face	e to face cont	acts in En	nergency Depa	artment v	vith final dis	sposition made	within 8 hours of that conta	act.		18
	e. Number of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.										
f. Number of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact.									contact.		93
				0,00				nade within 8 hours of that d able to be seen to initial fac			93
CHILDREN ON break out :				0,00	contact or	when individ					93
CHILDREN ON break out : Less than 1	NLY: Time from	determination	n of need fo	or face to face	contact or	when individ More than 4	ual was ready an	d able to be seen to initial fac			93
CHILDREN OF break out : Less than 1 hour	NLY: Time from	determination	of need for	2 to 4 hours	contact or 27	When individ More than 4 hours	ual was ready an	d able to be seen to initial fac	e to face contact		93
CHILDREN OF break out : Less than 1 hour	NLY: Time from	determination	of need for	2 to 4 hours	contact or 27	When individ More than 4 hours	ual was ready an	d able to be seen to initial fac	e to face contact		93
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3	NLY: Time from 5 NLY: Time betw	determination	n of need fo 43 on of initial	2 to 4 hours face-to-face cl	contact or 27 risis assess	when individ More than 4 hours ment contact 8 to 14	ual was ready an	d able to be seen to initial fac	e to face contact		9;
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 5 NLY: Time betw	determination 1 to 2 hours veen completic 3 to 6 hours	of need for 43 on of initial 1	2 to 4 hours face-to-face c 6 to 8 hours	contact or 27 risis assess 0	When individ More than 4 hours ment contact 8 to 14 hours	ual was ready an	d able to be seen to initial fac	e to face contact	0	
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		AMHI CONSENT DECRI	ee feedbac <u>k r</u> e	EPORT
	Crisis	s & Counseling Centers	Feb	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	28%	No more than 20-25% of face	to face contacts	s result in Psychiatric Hospitalization.
IV.36	10.8	90% of Crisis Phone Calls Requ	uiring Face to Fa	ce Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	n the end of the	phone call.
IV. 37	100%	90% of all Face to Face Asse	ssments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
IV.38	99%	90% of all Face to Face Conta the Worker is notified of the		client has a Community Support Worker,
_		the worker is notified of the v	511515.	
NOTE:	IE STANDARD I	S MET, THEN RESULT CELL V	VILL BE	
NOTE:				
•	GREEN ON A T	FURQUOISE BACKGROUND.		
1				1
1	IF STANDARD	IS NOT MET, THEN RESULT C	ELL WILL BE	
	RED BOLD ON	I A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

					STAT	e of maine m	Monthly	Crisis Report		
Agency	Coun	seling Service	es Inc.		Con	tact Person		Month	Feb	
		PO Box 101	0	Jennifer G	oodwin			Fiscal Year	2012	
Address	Sa	co, ME 040)72		Contact	Phone Number				
	207-282-1500									
I.										
Gender	Children	Males Males	34 72	Females Females	48 90					
	Adults Children	<5y.0.	0	5-9	90	10-14	37	15-17	37	
Age Rang	Adults	<89.0. 18-21	21	22-35	44	36-60	77	61 & Older	20	
Payment		MaineCare	61	Private In	17	Uninsured	4	Medicare		
-	Adults	MaineCare	92	Private In	29	Uninsured	30	Medicare	11	
II.				Summary	of All C	risis Contacts		•	CHILDREN	ADULT
	umber of	telephone	contacts.						197	542
				ace contac	ts.				91	190
			5					SIVE DEVELOPMENTAL DISORDER	1	
d. Number	r of face to	o face conta	acts that a	are ongoing	support f	or crisis resolution	n/stabiliza	ation.	4	16
III.				Ini	itial Cris	is Contact Infor	mation		CHILDREN	ADULT
. ,		ed with the							4	31
b. Numbe	r of INITIA	L face to f	face conta	acts who ha	ve a Com	munity Support \	Norker (C	I, CRS, ICM, ACT, TCM).	14	53
the crisis.									14	53
		en individua	al was rea	idy and able	e to be se	een to initial face	e to face o	contact.	_	6170
that conta of that co										123 43
		e nom dete	пппацоп	or need for i		e contact or when	murviuuar	was ready and able to be seen to		40
initial face Less than	to face co	1 to 2	out	2 to 4		More than 4				
1 hour		hours		hours		hours	2			
break out			ompletion		Le-IU-Tace			rinal disposition/resolution of crisis		
Less than 3 hours	46	3 to 6 hours	29	6 to 8 hours	7	8 to 14 hours		More than 14 hours	2	
IV.			Sit	e of Initia	I Face to	o Face Contacts	6	Ĩ	CHILDREN	ADULT
Number o	of face to	face conta	acts seen	in :						
	a. Pr	imary Resid	dence (Ho	me)					2	6
		3		Residence						
			5	5		ice Dept., Public P	lace)		2	8
				ongregate C		Residence, Apartn	ont Drogr	am)		1
		meless She	-	ongregate C	ommunity	Residence, Apai In	ient Progra	1111 <i>)</i>		
		ovider Offic								
		isis Office							26	34
	i. Em	ergency De	epartmen	t					61	141
		her Hospita								
						e Correction Facilit	-			
NOTE: Sum	of Crisis Res	olutions must	equal II.b.	= Total no. of	all INITIAL	face-to-face contact	S	Sec. IV Total	91	190

V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive)	CHILDREN	ADULT
Number of face to face contacts that resulted in:		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up		3
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up	33	38
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up	31	54
d. Admission to Crisis Stabilization Unit	12	14
e. Inpatient Hospitalization-Medical	1	2
f. Voluntary Psychiatric Hospitalization	14	60
g. Involuntary Psychiatric Hospitalization		16
h. Admission to Detox Unit		3
NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts Sec. V Total	91	190

	С	ounseling Services Inc.	Feb	SFY2012
		<u> </u>		
<u>No.</u>	<u>Result</u>		STANDARD	
IV.35	40%	No more than 20-25% of face	to face contacts res	sult in Psychiatric Hospitalization
IV.36	32.5			
	Average Minutes	90% of Crisis Phone Calls Requestion within an average of 30 minutes and the second se	•	Assessments are responded to the phone call.
		_		
IV. 37	87%	90% of all Face to Face Asse	comonte Pocult in P	Possibilition for the Consumer
		Within 8 Hours of Initiation of		
11/ 20	100%	1		
IV.38	100%	90% of all Face to Face Conta Worker, the Worker is notifie		ent has a Community Support
NOTE:	IF STANDA	ARD IS MET, THEN RESULT C	ELL WILL BE	
	GREEN O	N A TURQUOISE BACKGROUN	ND.	
	IF STAND	ARD IS NOT MET, THEN RESU	JLT CELL WILL BE	

<-<-- Note: This cell should be no greater than IV.i. <-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

STATE OF MAINE Monthly Crisis Report

Agency	Evergree	n Behavioral Sei	rvices		Conta	act Person		Month	Feb	
	131 Franklin	Health Comn	nons Ste A	Crystal Harti	ng			Fiscal Year	2012	
ddress	Farmi	ngton ME 049	938			Phone Numb	ber			
		0	P	207-779-2843			.			
•						ated Counts	s - Face to Fa	ice)		
Gender	ChildrenMales6Females5AdultsMales13Females20									
	Adults Males 13 Females 20 Children <5y.o.								4	
Age Range	Adults	<5y.0. 18-21	8	22-35		36-60	9	61 & Older	 6	
Payment	Children	MaineCare	6	Private Ins.		Uninsured	0	Medicare	0	
Source	Adults	MaineCare	15	Private Ins.		Uninsured	4	Medicare	4	
I.				Summary o	f All Cris	is Contacts	5		CHILDREN	ADULT
	mber of teleph	one contacts	5.						54	19
. Total nu	mber of all INI	TIAL face to	face cont	acts.					11	3
								OPMENTAL DISORDER	1	
	of face to face	contacts that	t are ongo						5	1
III. 			-	Initial Crisi					CHILDREN	ADULT
	mber of INITIA ual was used.	L face to fac	e contacts	s in which wel	iness plar	n, crisis plan	, ISP or advand	ed directive plan previously developed wit	n 🔒	
	of INITIAL face	e to face con	tacts who	have a Comm	unity Sun	port Worker	(CI, CRS. ICM.	ACT, TCM).	2	1
					5 1	•	• • • •			
								rker was notified of the crisis.	2	1
	TAL time in mi was ready and a						etermination c	f need for face to face contact or when		66
							un coltion mode	within 0 hours of that contact		
e. Number	OF INITIAL TACE			nergency Dep	artment v	vith final dis	position made	within 8 hours of that contact.		1
f. Number o	of INITIAL face	to face cont	acts NOT	in Emergency	/ Departm	nent with fin	al disposition	made within 8 hours of that contact.		1
CHILDREN O	NLY: Time from	determination	n of need f	or face to face	contact or	when individ	ual was ready a	nd able to be seen to initial face to face contac	t i i i i i i i i i i i i i i i i i i i	
break out :			•	•			1			
Less than 1 hour	g	1 to 2 hours	2	2 to 4 hours		More than 4 hours		0		
		I		I						
		een completio	on of initial	тасе-то-тасе с			and final dispos	sition/resolution of crisis break out:		
Less than 3 hours	10	3 to 6 hours	1	6 to 8 hours		8 to 14 hours		0 More than 14 hours	О	
IV.	`			ial Face to F					CHILDREN	ADULT
	face to face o					lacts			CHILDREN	ADULT
vumber of		Residence (F							0	
	5	Relative/Oth	-	nce					0	
	c. Other C	ommunity Se	tting (Wor	k, School, Polic	e Dept., P	ublic Place)			0	
	<mark>d</mark> . SNF, Nu	rsing Home,	Boarding H	Home					0	
		•	(Congregat	e Community R	esidence,	Apartment Pr	rogram)		0	
									0	
f. Homeless Shelter g. Provider Office									0	
									8	
	h. Crisis Of i. Emergen		nt						8	
	i. Emergen	cy Departme ospital Locati							8 2 1	
	i. Emergen j. Other Ho k. Incarcer	cy Departme ospital Locati ated (Local Ja	ion ail, State P	rison, Juvenile		3,			8 2 1 0	
NOTE: Sum of	i. Emergen j. Other Ho	cy Departme ospital Locati ated (Local Ja	ion ail, State P			3,		Sec. IV Total	8 2 1 0 11	
NOTE: Sum of	i. Emergen j. Other Ho k. Incarcer ^c Crisis Resolutions	cy Departme ospital Locati ated (Local Ja must equal II.b	ion ail, State P o.= Total no.		ce-to-face (contacts	tive)	Sec. IV Total	8 2 1 0 11 0 11 CHILDREN	ADULT
V.	i. Emergen j. Other Ho k. Incarcer ^c Crisis Resolutions	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F	ion ail, State P o.= Total no. Resolutio	of all INITIAL fa n (Mutually	ce-to-face (contacts	tive)	Sec. IV Total	8 2 1 1 0 11 0 11 0 11	ADULT
V. Number of a. Crisis sta	i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of abilization with	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral f	ion ail, State P o.= Total no. Resolutio t resulted for menta	of all INITIAL fa n (Mutually i in: I health/subst	ce-to-face (Exclusive ance abus	e & Exhaus			 8 2 1 0 111 CHILDREN 0 	ADULT
V. Number of a. Crisis sta o. Crisis sta	i. Emergen j. Other Ho k. Incarcer ^c Crisis Resolutions In <i>c</i> face to face of abilization with	cy Departme ospital Locati ated (Local Ja must equal II.t itial Crisis F contacts tha no referral to	ion ail, State P o.= Total no. Resolutio t resulted for menta new provi	of all INITIAL fa n (Mutually i in: I health/subst der for menta	ce-to-face of Exclusive ance abus al health/	contacts e & Exhaus se follow-up 'substance al	buse follow-up		 8 2 1 0 11 CHILDREN 0 0 0 4 	ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta	i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of abilization with abilization with	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral bac	ion ail, State P b.= Total no. Resolutio t resulted for menta new provi ck to curre	of all INITIAL fa n (Mutually i in: I health/subst der for menta	ce-to-face of Exclusive ance abus al health/	contacts e & Exhaus se follow-up 'substance al	buse follow-up		8 2 1 0 0 11 0 11 0 0 0 4 5 0	ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio	i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of abilization with abilization with abilization with abilization with	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral bac pilization Uni	ion ail, State P b.= Total no. Resolutio t resulted for menta new provi ck to curre	of all INITIAL fa n (Mutually i in: I health/subst der for menta	ce-to-face of Exclusive ance abus al health/	contacts e & Exhaus se follow-up 'substance al	buse follow-up		 8 2 1 0 111 CHILDREN 0 0 4 5 0 0 	ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient	i. Emergen j. Other Ho k. Incarcer Crisis Resolutions face to face of abilization with abilization with abilization with on to Crisis Stal t Hospitalization	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral bac pilization Uni on-Medical	ion ail, State P o.= Total no. Resolutio t resulted for menta new provi ck to curre t	of all INITIAL fa n (Mutually i in: I health/subst der for menta	ce-to-face of Exclusive ance abus al health/	contacts e & Exhaus se follow-up 'substance al	buse follow-up		 8 2 1 0 111 0 0 0 0 0 0 0 1 0 0	ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient f. Voluntary	i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of abilization with abilization with abilization with abilization with	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral bac pilization Uni on-Medical ospitalizatior	ion ail, State P o.= Total no. Resolutio <i>t resulted</i> for menta new provi ck to curre t	of all INITIAL fa n (Mutually i in: I health/subst der for menta	ce-to-face of Exclusive ance abus al health/	contacts e & Exhaus se follow-up 'substance al	buse follow-up		 8 2 1 0 111 CHILDREN CHILDREN 0 0 1 0 	ADULT
V. Number of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient f. Voluntary g. Involunta	i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of abilization with abilization with abilization with on to Crisis Stal t Hospitalization y Psychiatric H	cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral bac pilization Uni on-Medical ospitalization Hospitalizati	ion ail, State P o.= Total no. Resolutio <i>t resulted</i> for menta new provi ck to curre t	of all INITIAL fa n (Mutually i in: I health/subst der for menta	ce-to-face of Exclusive ance abus al health/	contacts e & Exhaus se follow-up 'substance al	buse follow-up		 8 2 1 0 11 CHILDREN CHILDREN 1 0 0 1 0 	ADULT

		AMHI CONSENT DECRI	EE FEEDBACK RI	EPORT
	Evergr	een Behavioral Services	Feb	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	12%	No more than 20-25% of face	to face contacts	s result in Psychiatric Hospitalization.
IV.36	19.5	90% of Crisis Phone Calls Requ	uiring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes fror	n the end of the	e phone call.
		_		
IV. 37	94%	90% of all Face to Face Asse	ssments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
		1		
IV.38	100%	90% of all Face to Face Conta		e client has a Community Support Worker,
_			511515.	
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL V	/ILL BE	
NOTE:				
•	GREEN ON A T	URQUOISE BACKGROUND.]
				1
	IF STANDARD	IS NOT MET, THEN RESULT C	ELL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

							IT NA + I- I				
					STAT	e of main		y Crisis Report			
Agonor	Milo	Montally	Novet - 1	1	Cart	not Doroca		Month		Fab	
Agency	Mid-Coast	Mental Health (Center	Datti lanardi	Conta	act Person		Month		Feb	
Addross	10 11=1== 01	Deskiewi		Patti Isnardi	0			Fiscal Year		2012	
Address	12 Union St.	, Rockland, N	ЛЕ 04841	701-4476	Contact I	Phone Numb	ber				
		Consur	nor Dom		graphics (Unduplicated Counts - Face to Face)						
								ace)			
Gender	Children	Males	7	Females Females	10						
	Adults	Males	52 0	5-9	61	10-14	7	15-17		0	
Age Range	Children	<5y.o. 18-21	9	22-35	2 42	36-60	41	61 & Older		8 21	
	Adults Children	MaineCare		Private Ins.		Uninsured		Medicare		0	
-	Adults	MaineCare	40	Private Ins.		Uninsured	2 13	Medicare		41	
	Adults	Inamecare	40	1		1		Imedicare			
II. 				Summary of	r All Cris	is Contacts	5			CHILDREN	ADULT
	nber of teleph									20 17	20
	nber of all INI							LOPMENTAL DISORDER		17	12
	of face to face							LOPINEINTAL DISORDER		2	20
			U UngU	Initial Crisis						CHILDREN	ADULT
	wher of MITIA	face to fac	ocontact					acad directive plan providuely	y doveloped with		ADOLI
the individuation					mess piar	i, crisis piari	, ISP UI duva	nced directive plan previously	y developed with	4	1'
	of INITIAL face	to face cont	acts who	have a Comm	unity Sup	port Worker	(CI, CRS, IC	/, ACT,TCM).		6	18
					5 1	•	• • •	•			
					<u> </u>			vorker was notified of the cris		6	17
	AL time in mi						eterminatior	of need for face to face cont	tact or when		10.10
	the state of the state of the										1942
	as ready and a	able to be se	en to initi	al face to face	e contact						
individual wa	3						position mad	e within 8 hours of that cont	act.		91
individual wa e. Number o	of INITIAL face	to face cont	acts in Er	mergency Depa	artment v	vith final dis					
individual wa e. Number o f. Number of	of INITIAL face	to face cont	acts in Er acts <i>NOT</i>	nergency Depa in Emergency	artment v ⁷ Departm	vith final dis nent with fin	al dispositio	n made within 8 hours of that	contact.		
individual wa e. Number o f. Number of CHILDREN ON	of INITIAL face	to face cont	acts in Er acts <i>NOT</i>	nergency Depa in Emergency	artment v ⁷ Departm	vith final dis nent with fin	al dispositio		contact.		
individual wa e. Number o f. Number of	of INITIAL face	to face cont	acts in Er acts <i>NOT</i>	nergency Depa in Emergency	artment v ⁷ Departm	vith final dis nent with fin	al dispositio	n made within 8 hours of that	contact.		
individual wa e. Number o f. Number of CHILDREN ON break out :	of INITIAL face of INITIAL face NLY: Time from	to face cont	acts in Er acts <i>NOT</i>	nergency Depa in Emergency	artment v ⁷ Departm contact or	vith final dis nent with fin when individ	al dispositio	n made within 8 hours of that	contact.		
individual wa e. Number o f. Number of CHILDREN ON break out : Less than 1 hour	of INITIAL face of INITIAL face NLY: Time from 17	to face cont to face cont determination	acts in Er acts <i>NOT</i> n of need fo	nergency Depa in Emergency or face to face 2 to 4 hours	artment v ⁷ Departm contact or 0	vith final dis nent with fin when individ More than 4 hours	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac	contact.		91 33
individual wa e. Number o f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON	of INITIAL face of INITIAL face NLY: Time from 17	to face cont to face cont determination	acts in Er acts <i>NOT</i> n of need fo	nergency Depa in Emergency or face to face 2 to 4 hours	artment v ⁷ Departm contact or 0	vith final dis nent with fin when individ More than 4 hours ment contact	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac	contact.		
individual wa e. Number o f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3	of INITIAL face of INITIAL face NLY: Time from 17 NLY: Time betw	to face cont to face cont determination	acts in Er acts <i>NOT</i> of need fu 0 n of initial	nergency Depa in Emergency or face to face 2 to 4 hours	Departm Departm contact or 0 risis assess	vith final dis nent with fin when individ More than 4 hours	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac	contact.		
individual wa e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face of INITIAL face NLY: Time from 17 NLY: Time betw	to face cont to face cont determination 1 to 2 hours een completic 3 to 6 hours	acts in Er acts <i>NOT</i> n of need fr 0 n of initial 7	mergency Depa in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours	artment v ⁷ Departm contact or 0 isis assess 0	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac 0 osition/resolution of crisis break	contact.		33
individual wa e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	of INITIAL face of INITIAL face NLY: Time from 17 NLY: Time betw 9	to face cont to face cont determination 1 to 2 hours een completic 3 to 6 hours Si	acts in Er acts <i>NOT</i> of need fo on of initial 7 te of Init	mergency Depa in Emergency or face to face 2 to 4 hours face-to-face cr	artment v ⁷ Departm contact or 0 isis assess 0	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac 0 osition/resolution of crisis break	contact.	1 CHILDREN	
individual wa e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	of INITIAL face of INITIAL face NLY: Time from 17 NLY: Time betw 9 face to face of	to face cont to face cont determination 1 to 2 hours een completic 3 to 6 hours Si contacts seel	acts in Er acts <i>NOT</i> n of need f 0 n of initial 7 te of Init	mergency Depa in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours	artment v ⁷ Departm contact or 0 isis assess 0	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac 0 osition/resolution of crisis break	contact.	1 CHILDREN	33
individual wa e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	of INITIAL face of INITIAL face NLY: Time from 17 NLY: Time betw 9 <i>face to face c</i> a. Primary	to face cont to face cont determination 1 to 2 hours een completic 3 to 6 hours Sin contacts seer Residence (H	acts in Er acts <i>NOT</i> of need f 0 on of initial 7 te of Init h in :	nergency Depa in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	artment v ⁷ Departm contact or 0 isis assess 0	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac 0 osition/resolution of crisis break	contact.	1 CHILDREN 2	33
individual wa e. Number of f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	of INITIAL face of INITIAL face NLY: Time from 17 NLY: Time betw 9 <i>face to face c</i> a. Primary b. Family/I	to face cont to face cont determination 1 to 2 hours een completic 3 to 6 hours Sin contacts seer Residence (H Relative/Oth	acts in Er acts <i>NOT</i> n of need fo on of initial on of initial te of Init n in : lome) er Resider	nergency Depa in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	artment v Departm contact or 0 isis assess 0 ace Con	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al dispositio ual was ready	n made within 8 hours of that and able to be seen to initial fac 0 osition/resolution of crisis break	contact.	1 CHILDREN 2 0 2	3:
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		AMHI CONSENT DECRE	e feedback ri	EPORT
	Mid-Coa	ast Mental Health Center	Feb	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	37%	No more than 20-25% of face to	o face contacts	s result in Psychiatric Hospitalization.
IV.36	15.5	90% of Crisis Phone Calls Requi	ring Face to Fa	ace Assessments are responded to within
-	Average Minutes	an average of 30 minutes from	the end of the	e phone call.
IV. 37	99%	90% of all Face to Face Asses	sments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face t		
_				
11/ 20	0.49/			
IV.38	94%	90% of all Face to Face Contac		client has a Community Support Worker,
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL W	ILL BE	
-	GREEN ON A T	FURQUOISE BACKGROUND.		
		IS NOT MET, THEN RESULT CE	ELL WILL BE	
	RED BOLD ON	I A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

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STATE OF MAINE Monthly Crisis Report

Agency	Oxford County Mental Health Contact Person Month 150 Congress Street Karen Hodgkins Fiscal Year								Feb	
igeney				Karon Hodak					2012	
Address		d, Maine 04				Phone Numb	per		2012	
				207 364-3549						
				•		ated Counts	s - Face to Fa	ce)		
Gender	Children	Males	9 30	Females Females	12 25	,				
	Adults Children	Males <5y.o.	7							
Age Range	Adults	18-21	3							
Payment	Children	MaineCare	17	Private Ins.	12 3	36-60 Uninsured	11	Medicare	0	
Source	Adults	MaineCare	36	Private Ins.	8	Uninsured	5	Medicare	6	
II.				Summary o	f All Cris	is Contacts	5		CHILDREN	ADULT
	mber of teleph								27	8
	mber of all INI					AUTISM/PFR		PMENTAL DISORDER	21	5
	of face to face	5						TWENTAL DISORDER	9	1
III.				Initial Crisi	s Contac	t Informati	ion		CHILDREN	ADULT
a. Total nur	mber of INITIA	L face to fac	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advance	ed directive plan previously develop	ed with	
	ual was used.						(0) 050 1014		1	
					5 1	•	CI, CRS, ICM,	•	11	20
					5 1			ker was notified of the crisis.	11	1
							etermination of	need for face to face contact or wh	nen	109
	vas ready and a						position mode	within 0 hours of that contact		3,
e. Number (UT INITIAL TACE			nergency Dep				within 8 hours of that contact.		3
. Number o	of INITIAL face	to face cont	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin	al disposition n	nade within 8 hours of that contact.		18
	NLY: Time from	determination	n of need f	or face to face	contact or	when individ	lual was ready an	d able to be seen to initial face to face	contact	
break out: Less than 1	1					More than 4				
nour	18	1 to 2 hours	3	2 to 4 hours		hours	C			
	NLY: Time betw	een completio	on of initial	face-to-face c	risis assess	ment contact	and final disposi	tion/resolution of crisis break out:		
_ess than 3						8 to 14				
hours	16	3 to 6 hours		6 to 8 hours		hours	C	More than 14 hours	0	
IV.		Si	te of Init	ial Face to F	ace Con	tacts			CHILDREN	ADULT
Number of	face to face of									
	5	Residence (F Relative/Oth	-	200					3	
	5			k, School, Polic	e Dept., P	ublic Place)			3	(
		rsing Home, I			0 D 0 p (1 / 1 /				0	
	e. Residen	tial Program	(Congregat	e Community R	Residence,	Apartment Pr	rogram)		0	
	f. Homeles								0	
	g. Provider h. Crisis Of								1	1.
		cy Departme	nt						3	3
		ospital Locati							0	
	k. Incarcer	ated (Local Ja	ail, State P	rison, Juvenile	Correction	Facility)			0	
NOTE: Sum of	Crisis Resolutions	must equal II.b	.= Total no.	of all INITIAL fa	ce-to-face o	contacts		Sec. IV Total	21	5
V.	In	itial Crisis F	Resolutio	n (Mutually	Exclusive	e & Exhaus	stive)		CHILDREN	ADULT
	face to face o									
	bilization with								1	-
							buse follow-up		8	1/
	n to Crisis Stat			ent provider f	or menta	i neaith/sub	stance abuse fo	niow-up	/	1
	t Hospitalizatio		ι						0	I
			-							
f. Voluntary	y i sychiatric ri	ospitalization	1						2	\
g. Involunta	ary Psychiatric	Hospitalizati							2	
g. Involunta n. Admissio	5	Hospitalizati t	on					Sec. V Total	2 0 0 21	5

		AMHI CONSENT DECR	EE FEEDBACK RI	EPORT
	Oxfor	d County Mental Health	Feb	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	15%	No more than 20-25% of face	to face contacts	s result in Psychiatric Hospitalization.
IV.36	19.9	90% of Crisis Phone Calls Req	uiring Face to Fa	ace Assessments are responded to within
	Average Minutes	an average of 30 minutes from	m the end of the	e phone call.
IV. 37	95%			in Decelution for the Oppower Within O
		90% of all Face to Face Asse Hours of Initiation of the Face		in Resolution for the Consumer Within 8 sment.
		_		
IV.38	95%			e client has a Community Support Worker,
		the Worker is notified of the	crisis.	
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL V	WILL BE	
				1
	GREEN ON A I	URQUOISE BACKGROUND.]
		IS NOT MET, THEN RESULT (
		A GOLD BACKGROUND	LLL WILL DE	
	NED DOED ON	IN COLD DROKOKOUND		

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					STAT	E OF MAIN	JE Monthly	Crisis Report		
Agency	Τ	Sweetser		T	Cont	tact Person		Month	Feb	
	+	,		Beth Delano				Fiscal Year	2012	
Address	50 Mood	y St Saco ME (04072		Contact	Phone Numb	ber			
				294-4530						
l. –		Consur	ner Dem	ographics (U	-	ated Counts	s - Face to Fa	ce)		
Gender	Children	Males	43	Females	27					
	Adults	Males	<u> </u>	Females	<u> </u>					
Age Range	Children Adults	<5y.o. 18-21	0	5-9 22-35	4	10-14 36-60	44	15-17 61 & Older	22	
Payment	Children	MaineCare	38	Private Ins.	31	Uninsured	1	Medicare	0	
Payment Source	Adults	MaineCare		Private Ins.		Uninsured		Medicare		
II.	, indited	Indirio e z			f All Cri	sis Contacts			CHILDREN	ADULT
	Imber of teleph	none contact:	S.	contract y					324	324
	mber of all INI			tacts.					72	72
		,						PMENTAL DISORDER	5	
<mark>d</mark> . Number	of face to face	contacts that	t are ongo	ing support for	r crisis re	solution/stab	vilization.		8	0
Ш.				Initial Crisi	s Contac	ct Informati	ion		CHILDREN	ADULT
	Imber of INITIA	L face to fac	e contact	s in which wel	Iness pla	n, crisis plan	, ISP or advanc	ed directive plan previously developed with	17	17
		e to face con	tacts who	have a Comm	unity Sur	oport Worker	· (CI, CRS, ICM,	ACT.TCM).	33	33
								rker was notified of the crisis.	33	33
					<u> </u>			f need for face to face contact or when		
	was ready and a							need for face to face contact of which		1332
e. Number	of INITIAL face	e to face con	tacts in E	mergency Dep	artment	with final dis	position made	within 8 hours of that contact.		21
f Number		to face cont	tacts NOT		y Dopartr	mont with fir	al disposition (nade within 8 hours of that contact.		50
				8 9	5 1			ad able to be seen to initial face to face contact.		50
break out :				_		The second				
Less than 1 hour	61	8 1 to 2 hours	1	4 2 to 4 hours	(More than 4 0 hours				
CHILDREN C	ONLY: Time betv	veen completi	on of initia	I face-to-face c	risis asses	sment contact	and final dispos	- ition/resolution of crisis break out:		
Less than 3						8 to 14				
hours	44	4 3 to 6 hours		6 to 8 hours		1 hours	(More than 14 hours	1	
IV.				tial Face to F	ace Cor	itacts			CHILDREN	ADULT
Number of	f face to face o									
	5	Residence (H							15	15
	5	Relative/Oth		ence rk, School, Polic	Dopt /				21	22
		ursing Home, I			е рерг., г				0	21
		0	0	ite Community R	Residence	Apartment Pr	rogram)		0	C
	f. Homeles		(001.9 9.	<u></u>			<u> </u>		0	0
	g. Provider	r Office							1	1
	h. Crisis Of	ffice							11	11
	i. Emerger	ncy Departme	ent.						22	22

j. Other Hospital Location	0	0
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	0	0
NOTE: Sum of Crisis Resolutions must equal II.b. = Total no. of all INITIAL face-to-face contacts Sec. IV Total	72	72
V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive)	CHILDREN	ADULT
Number of face to face contacts that resulted in:		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	0	0
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up	17	17
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up	32	32
d. Admission to Crisis Stabilization Unit	11	11
e. Inpatient Hospitalization-Medical	0	0
f. Voluntary Psychiatric Hospitalization	12	12
g. Involuntary Psychiatric Hospitalization	0	0
h. Admission to Detox Unit	0	0
NOTE: Sum of Crisis Resolutions must equal II.b.= Total no. of all INITIAL face-to-face contacts Sec. V Total	72	72

		AMHI CONSENT DI	ECREE FEEDBACK RI	REPORT
		Sweetser	Feb	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	17%	No more than 20-25% of fa	ace to face contacts	s result in Psychiatric Hospitalization.
IV.36	18.5	90% of Crisis Phone Calls I	Requiring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes	from the end of the	e phone call.
	-	,		
IV. 37	99%	90% of all Face to Face A	ssessments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the F		
		1		
IV.38	100%	90% of all Face to Face Co the Worker is notified of t		e client has a Community Support Worker
_		the worker is notified of		
NOTE:		S MET, THEN RESULT CEI	I WILL BE	
NOTE.				
	GREEN ON A T	URQUOISE BACKGROUNE).	1
I I				J
	IF STANDARD I	S NOT MET, THEN RESUL	T CELL WILL BE	_
	RED BOLD ON	A GOLD BACKGROUND		

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STATE OF MAINE Monthly Crisis Report

Agency		Sweetser			Cont	act Person		Month		Feb	
Agency	50 Mo	ody St. Saco	MF	Beth Delano	00110			Fiscal Year		2012	
Address	50 100	ouy 51. 5000			Contact F	Phone Numb	ber			2012	
				294-4530							
Ι.		Consur	ner Dem	ographics (U	Induplica	ated Counts	s - Face to Fa	ce)			
Gender	Consumer Demographics (Unduplicated Counts - Face to FaceChildrenMales20Females17AdultsMales51Females66Children<5y.o.05-9310-142015-17Adults18-21722-354136-605561 & OlderChildrenMaineCare17Private Ins.18Uninsured2Medicare										
Gender	Adults	Males	51	Females	66						
Age Range	Children	Adults Males 51 Females 66 Children <5y.o.								14	
	Children <5y.o. 0 5-9 3 10-14 20 15-17 Adults 18-21 7 22-35 41 36-60 55 61 & Older Children MaineCare 17 Private Ins. 18 Uninsured 2 Medicare Adults MaineCare 61 Private Ins. 14 Uninsured 42 Medicare								14		
Payment										0	
	e Adults MaineCare 61 Private Ins.							Medicare		0	
I.	Summary of All Crisis Contacts							CHILDREN	ADULT		
	nber of teleph			+ -						69	2
	nber of all <i>INI</i>							PMENTAL DISORDER		38	1:
	of face to face	5						FMENTAL DISORDER			
III.			5	Initial Crisi						CHILDREN	ADULT
	nber of INITIA	L face to face	e contacts					ed directive plan previously o	developed with		
	al was used.					.,	,			4	:
b. Number o	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	CI, CRS, ICM,	ACT,TCM).		9	
. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wor	ker was notified of the crisis	5.	9	
								need for face to face contac			
	vas ready and										38
e. Number a	of INITIAL face	e to face cont	tacts in En	nergency Depa	artment v	vith final dis	position made	within 8 hours of that contac	t.		
e. Number a	of INITIAL face	e to face cont	tacts in En	nergency Depa	artment v	vith final dis	position made	within 8 hours of that contac	:t.		
								within 8 hours of that contac nade within 8 hours of that c		-	
f. Number o CHILDREN ON	of INITIAL face	e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin	al disposition m		ontact.		
f. Number o CHILDREN ON break out :	of INITIAL face	e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin when individ	al disposition m	nade within 8 hours of that c	ontact.		
f. Number o CHILDREN ON	of INITIAL face	e to face cont	acts <i>NOT</i>	in Emergency	/ Departm contact or	ent with fin	al disposition m	nade within 8 hours of that c d able to be seen to initial face	ontact.		
f. Number o CHILDREN ON break out : Less than 1 hour	of INITIAL face NLY: Time from 29	e to face cont determination 1 to 2 hours	acts <i>NOT</i> of need fo	in Emergency or face to face 2 to 4 hours	/ Departm contact or 2	ent with fin when individ More than 4 hours	al disposition m ual was ready an 0	nade within 8 hours of that c d able to be seen to initial face	ontact. to face contact		
f. Number o CHILDREN ON break out : Less than 1 hour CHILDREN ON	of INITIAL face NLY: Time from 29	e to face cont determination 1 to 2 hours	acts <i>NOT</i> of need fo	in Emergency or face to face 2 to 4 hours	/ Departm contact or 2 risis assess	ent with fin when individ More than 4 hours ment contact	al disposition m ual was ready an 0	nade within 8 hours of that c d able to be seen to initial face	ontact. to face contact		
f. Number o CHILDREN ON break out : Less than 1 hour	of INITIAL face NLY: Time from 29 NLY: Time betw	e to face cont determination 1 to 2 hours	acts <i>NOT</i> n of need fo 7 on of initial	in Emergency or face to face 2 to 4 hours	/ Departm contact or 2 risis assess	ent with fin when individ More than 4 hours	al disposition m ual was ready an 0 and final disposi	nade within 8 hours of that c d able to be seen to initial face	ontact. to face contact	1	
f. Number o CHILDREN ON Dreak out : Less than 1 nour CHILDREN ON Less than 3 nours	of INITIAL face NLY: Time from 29 NLY: Time betw	to face cont determination 1 to 2 hours veen completic 3 to 6 hours	acts <i>NOT</i> h of need fo 7 on of initial 8	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 2 risis assess 4	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si	acts <i>NOT</i> n of need fo 7 on of initial 8 te of Init	in Emergency or face to face 2 to 4 hours face-to-face c	/ Departm contact or 2 risis assess 4	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face o	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seel	acts <i>NOT</i> of need fo 7 on of initial 8 te of Init <i>n in :</i>	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 2 risis assess 4	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si	acts <i>NOT</i> n of need for 7 on of initial 8 te of Init n in : 10me)	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 2 risis assess 4	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN 3 0	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 <i>face to face o</i> a. Primary b. Family/	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth	acts <i>NOT</i> of need fo 7 on of initial 8 te of Init n in : lome) er Resider	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 2 risis assess 4 Face Con	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN 3 00 4	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 <i>face to face of a. Primary b. Family/ c. Other C</i>	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth	acts <i>NOT</i> n of need fo 7 on of initial 8 te of Init n in : lome) er Resider tting (Worl	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 2 risis assess 4 Face Con	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN 3 00 4 00	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set rsing Home, E tial Program	acts <i>NOT</i> n of need for 7 on of initial 8 te of Init n <i>in :</i> lome) er Resider tting (Worl Boarding F	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	y Departm contact or 2 risis assess 4 Face Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN 3 0 1 0 1 0 1 0 1 1 1 1 1 1 1 1 1 1 1 1	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set rsing Home, E tial Program ss Shelter	acts <i>NOT</i> n of need for 7 on of initial 8 te of Init n <i>in :</i> lome) er Resider tting (Worl Boarding F	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic fome	y Departm contact or 2 risis assess 4 Face Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN 3 0 4 0 0 0 0 0	
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seed Residence (H Relative/Othe ommunity Set rsing Home, I tial Program as Shelter r Office	acts <i>NOT</i> n of need for 7 on of initial 8 te of Init n <i>in :</i> lome) er Resider tting (Worl Boarding F	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic fome	y Departm contact or 2 risis assess 4 Face Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN 3	ADULT
f. Number of CHILDREN ON preak out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set rsing Home, f tial Program ss Shelter r Office ffice	acts NOT n of need fo 7 on of initial 8 te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic fome	y Departm contact or 2 risis assess 4 Face Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	3 0 4 0 0 0 0 0 0 9	ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set rsing Home, I tial Program ss Shelter r Office ffice ncy Departme	acts <i>NOT</i> n of need for 7 on of initial 8 te of Init <i>n in :</i> lome) er Resider tting (Worl Boarding H (Congregat	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic fome	y Departm contact or 2 risis assess 4 Face Con	More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	1 CHILDREN CHILDREN	ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	of INITIAL face NLY: Time from 29 NLY: Time betw 24 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger j. Other He	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set rsing Home, B tial Program ss Shelter r Office ffice ncy Departme ospital Locati	acts NOT of need for 7 on of initial 8 te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat nt on	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F nce <, School, Polic fome	/ Departm contact or 2 risis assess 4 ace Con e Dept., P Residence,	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	al disposition m ual was ready an 0 and final disposi	hade within 8 hours of that c d able to be seen to initial face tion/resolution of crisis break o	ontact. to face contact	3 0 4 0 0 0 0 0 0 9	ADULT
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		AMHI CONSENT D	ECREE FEEDBACK RE	PORT		
		Sweetser	Feb		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD_		
IV.35	29%	No more than 20-25% of f	ace to face contacts	result in F	Psychiatric Hosp	oitalization.
IV.36	30.6	90% of Crisis Phone Calls	Requiring Face to Fa	ce Assessm	nents are respo	nded to within
	Average Minutes	an average of 30 minutes	from the end of the	phone cal	Ι.	
IV. 37	73%	90% of all Face to Face A	Assassments Posult i	n Posoluti	on for the Cons	umor Within 8
		Hours of Initiation of the F				
		7				
IV.38	100%	90% of all Face to Face Co		client has	a Community S	Support Worker,
		the Worker is notified of	the crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CE	LL WILL BE			
	GREEN ON A T	URQUOISE BACKGROUNI)			
1	GREEN ON A T					
	IF STANDARD	S NOT MET, THEN RESUL	T CELL WILL BE			
		A GOLD BACKGROUND				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	1	Tri-County			Cont	act Person		Month		Feb	
igeney	230	Bartlett St.		Laurie Cyr Ma				Fiscal Year		2012	
Address		ton, ME, 042	40			Phone Numb	or			2012	
	LEWIS	1011, IVIL, 042	40	207-783-4695							
	Consumer Demographics (Unduplicated Counts - Face to Face) Children Males 26 Females 28										
Gender	Children	Males	26	Females	28						
Gender	Adults	Males	76	Females	46						
Age Range	Children	<5y.o.	0	5-9	9	10-14	22	15-17		23	
	Adults	18-21	13	22-35	38	36-60	62	61 & Older		9	
Payment	Children	MaineCare	47	Private Ins.		Uninsured	0	Medicare		0	
Source	Adults	MaineCare	97	Private Ins.	9	Uninsured	10	Medicare			
II. Total pup	Summary of All Crisis Contacts						CHILDREN 151	ADULT 24			
	number of telephone contacts. number of all INITIAL face to face contacts.						54	36			
					RDATION/	AUTISM/PER	VASIVE DEVELO	PMENTAL DISORDER		5	12
d. Number o	of face to face	contacts that	t are ongoi	ing support for	r crisis res	solution/stab	ilization.			3	1(
III.				Initial Crisi	s Contac	t Informati	on			CHILDREN	ADULT
		L face to fac	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advance	ed directive plan previously dev	veloped with		
	al was used.	_								0	
b. Number c	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	(CI, CRS, ICM,	ACT,TCM).		16	5
c. Number c	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	and whose wor	ker was notified of the crisis.		14	4
d. SUM TOT	AL time <i>in mi</i>	nutes for all	INITIAL fa	ace to face co	ntacts in	II.b. from de	etermination of	need for face to face contact	or when		
individual w	as ready and a	able to be se	en to initi	al face to fac	e contact	•					5370
e. Number o	of INITIAL face	e to face cont	tacts in En	nergency Depa	artment v	vith final dis	position made	within 8 hours of that contact.			78
	mber of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact. mber of INITIAL face to face contacts <i>NOT</i> in Emergency Department with final disposition made within 8 hours of that contact. REN ONLY: Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact or the individual was ready and able to be seen to initial face to face contact or the individual was ready and able to be seen to initial face to face contact or the individual was ready and able to be seen to initial face to face contact or the individual was ready and able to be seen to initial face to face contact or the individual was ready and able to be seen to initial face to face contact							33			
break out : Less than 1		determination	n of need fo	0,00	contact or		•	d able to be seen to initial face to			3:
break out : Less than 1 hour	42	1 to 2 hours	n of need fo	or face to face 2 to 4 hours	contact or 3 risis assess	When individ More than 4 hours Ment contact	ual was ready an	d able to be seen to initial face to	face contact		3:
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break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of 1 NOTE: Sum of 1 V. NUmber of 1 a. Crisis stal b. Crisis stal b. Crisis stal c. Crisis stal d. Admissior e. Inpatient f. Voluntary	42 NLY: Time betw 51 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with h to Crisis Stat Hospitalizatio	1 to 2 hours 2 1 to 2 hours 3 to 6 hours 3 to 6 hours 3 to 6 hours 3 to 6 hours 5 5 5 6 7 7 7 8 8 8 8 9 1 1 1 1 1 1 1 1 1 1 1 1 1	n of need for 9 on of initial 0 te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat Congregat (Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat) (Congregat (Congregat)	2 to 4 hours face-to-face cl 6 to 8 hours ial Face to F home e Community R rison, Juvenile of all INITIAL fa n (Mutually f in: health/subst der for menta	contact or 3 risis assess e Dept., P esidence, Correction ce-to-face Exclusiv ance abu al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	ual was ready and o and final disposi ogram)	d able to be seen to initial face to tion/resolution of crisis break out: More than 14 hours	face contact	CHILDREN I I I	6 1 2 (1 1 (1 1 7 89 3 (122
break out : Less than 1 hour CHILDREN Of Less than 3 hours IV. Number of 1 NUmber of 1 A NUmber of 1 A NoTE: Sum of 1 V. Number of 1 A Crisis stal b. Crisis stal b. Crisis stal c. Crisis	42 NLY: Time betw 51 face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with bilization with bilization with	1 to 2 hours 3 to 6 hours 3 to 6 hours Sin Contacts seed Residence (H Residence (H Relative/Oth Dommunity Set rsing Home, I tial Program s Shelter Office fice cy Departme ospital Locati ated (Local Jac inust equal II.b itial Crisis F contacts that no referral to a orficalization Unition-Medical ospitalizatior Homedical	n of need for 9 on of initial 0 te of Init n in : lome) er Resider tting (Worl Boarding H (Congregat Congregat (Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat Congregat (Congregat) (Congregat (Congregat)	2 to 4 hours face-to-face cl 6 to 8 hours ial Face to F home e Community R rison, Juvenile of all INITIAL fa n (Mutually f in: health/subst der for menta	contact or 3 risis assess e Dept., P esidence, Correction ce-to-face Exclusiv ance abu al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	ual was ready and o and final disposi ogram)	d able to be seen to initial face to tion/resolution of crisis break out: More than 14 hours	face contact	CHILDREN I I I	ADULT ADULT ADULT ADULT 2 ADULT 2 ADULT 2 ADULT 2 ADULT 3 ADULT 4 ADUL 4 ADUL 4 ADUL 4 ADUL 4

		AMHI CONSENT D	ECREE FEEDBACK RE	PORT		
		Tri-County	Feb		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD_		
IV.35	34%	No more than 20-25% of f	ace to face contacts	result in F	Psychiatric Hos	pitalization.
IV.36	44.0	90% of Crisis Phone Calls	Requiring Face to Fa	ce Assessn	nents are respo	nded to within
	Average Minutes	an average of 30 minutes	from the end of the	phone cal	Ι.	
		_				
IV. 37	91%	90% of all Face to Face A	ecocomonte Poculti	n Pocoluti	on for the Cone	umor Within P
		Hours of Initiation of the F				
		-				
IV.38	<u>89%</u>	90% of all Face to Face Co		client has	a Community S	Support Worker,
		the Worker is notified of	the crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CE	LL WILL BE			
		URQUOISE BACKGROUNE)			
	GREEN ON A T	UKQUUISE BACKGROUNE).			
	IF STANDARD	IS NOT MET, THEN RESUL	T CELL WILL BE			
		I A GOLD BACKGROUND				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	1	ΥI			Conte	act Person		Month		Feb	
geney	E0	Lydia Lane		Veronica Ros				Fiscal Year		2012	
ddress		ortland, Me 0	4106			hone Numb	or			2012	
uui 033	South Fo	di tianu, ivie u	4100	207-523-5068							
		Consur	ner Dem			ted Counts	s - Face to F	ace)			
	Children	Males		Females	1			,			
Gender											
		Adults 18-21 8 22-35 50 36-60 101 61 & Older								0	
ge Range	Children <5y.o. 0 5-9 1 10-14 2 15 Adults 18-21 8 22-35 50 36-60 101 61 Children MaineCare 2 Private Ins. 0 Uninsured 1 Me					61 & Older		 11			
ayment	Adults18-218ChildrenMaineCare2			Private Ins.	0	Uninsured	1	Medicare		0	
ource	Adults	MaineCare	75	Private Ins.	18	Uninsured	64	Medicare		42	
	e Adults MaineCare 75			Summary of	f All Cris	is Contacts	5			CHILDREN	ADULT
. Total nur	mber of teleph	one contacts	5.							3	1:
	mber of all INI			acts.						3	
Number i	in II.b. who are	e children/yo	uth with N	/IENTAL RETAF	RDATION/	AUTISM/PER	VASIVE DEVEL	OPMENTAL DISORDER		0	
. Number o	of face to face	contacts that	t are ongoi	ng support for	⁻ crisis res	olution/stab	ilization.			0	
I				Initial Crisis	s Contac	t Informati	ion			CHILDREN	ADULT
		L face to fac	e contacts	in which wel	Iness plan	n, crisis plan	, ISP or advan	ced directive plan previously	developed with		
	ual was used.									0	
. Number	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	CI, CRS, ICM	, ACT,TCM).		3	
Number o	of INITIAL face	to face cont	tacts who	have a Comm	unity Supp	port Worker	and whose we	orker was notified of the cris	sis.	3	
. SUM TOT	TAL time in mi	nutes for all	INITIAL fa	ace to face co	ntacts in	II.b. from de	etermination	of need for face to face cont	act or when		
	vas ready and a										4
		h	tacts in En	nergency Dep	artment w	with final dis	position made	e within 8 hours of that conta	act		
Number	of INITIAL face	e to tace con				vitti innan and					
. Number (of INITIAL face	e to face con		lergency bept							
								made within 8 hours of that			1
. Number o	of INITIAL face	to face cont	acts NOT	in Emergency	Departm	ent with fin	al disposition	made within 8 hours of that	contact.		
. Number c CHILDREN O preak out :	of INITIAL face	to face cont	acts NOT	in Emergency	Departm	ent with fin when individ	al disposition		contact.		
. Number c CHILDREN O preak out : less than 1	of INITIAL face NLY: Time from	to face cont determination	acts NOT	in Emergency	⁷ Departm contact or	ent with fin when individ More than 4	al disposition	made within 8 hours of that and able to be seen to initial fac	contact.		
. Number c CHILDREN O preak out :	of INITIAL face NLY: Time from	to face cont	acts NOT	in Emergency	⁷ Departm contact or	ent with fin when individ	al disposition	made within 8 hours of that	contact.		
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. Number of HILDREN O reak out : ess than 1 our HILDREN O ess than 3 ours	of INITIAL face INLY: Time from 3 INLY: Time betw	to face cont determination 1 to 2 hours een completion 3 to 6 hours	acts <i>NOT</i> h of need fo 0 h of initial 0	in Emergency or face to face 2 to 4 hours face-to-face cr	Departm contact or 0 risis assessi 0	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition ual was ready a	made within 8 hours of that and able to be seen to initial fac 0 sition/resolution of crisis break	contact. ce to face contact	O CHILDREN	ADULT
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		AMHI CONSENT DI	ECREE FEEDBACK RE	PORT	
		YI	Feb	SF۱	Y2012
<u>No.</u>	<u>Result</u>		STANDA	<u>RD</u>	
IV.35	2%	No more than 20-25% of fa	ace to face contacts	result in Psych	iatric Hospitalization.
IV.36	23.4	90% of Crisis Phone Calls I	Requiring Face to Fa	ce Assessments	are responded to within
_	Average Minutes	an average of 30 minutes	from the end of the	phone call.	
	-	,			
IV. 37	100%	90% of all Face to Face A	ssessments Result i	n Resolution fo	r the Consumer Within 8
		Hours of Initiation of the F			
		1			
IV.38	96%	90% of all Face to Face Co the Worker is notified of t		client has a Co	mmunity Support Worker,
		the worker is notified of			
NOTE:	IE STANDARD I	S MET, THEN RESULT CEI	I WILL BE		
NOTE:					
	GREEN ON A T	URQUOISE BACKGROUNE).		
1					
	IF STANDARD I	S NOT MET, THEN RESUL	T CELL WILL BE		
	RED BOLD ON	A GOLD BACKGROUND			

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

Maine Department of Health and Human Services Integrated Monthly Crisis Report



Continuous Quality Improvement <u>Services</u>

An Office of the Department of Health and Human Services

STATEWIDE February 2012

						F	-ebruary 20	012	Paul P. LaPaga Car		ManuC	Maria	have Came	victorian
l.		Consu	imer Der	mographics (Undupli	icated Cour	nts - Face to	Face)	Paul R. LePage, Gov	ernor	Mary C.	May	hew, Comm	iissioner
Constant	Children	Males	223	Females	217									
Gender	Adults	Males	683	Females	676									
	Children	<5y.o.	1	5-9	41	10-14	202	15-17		196				
Age Range	Adults	18-21	130	22-35	412	36-60	597	61 & Older		126				
Payment	Children	MaineCare	312	Private Ins.	109	Uninsured	20	Medicare		0				
Source	Adults	MaineCare	798	Private Ins.	224	Uninsured	229	Medicare		146				
II.				Summary o	f All Cri	sis Contacts	s			CHIL	DREN		ADU	JLT
a. Total nun	nber of telep	hone contacts	S.							2722			12223	
<mark>b</mark> . Total nun	mber of all IN	ITIAL face to	face con	tacts.						452			1496	
		5						LOPMENTAL DISORDER		28				
	of face to face	e contacts tha	it are ong	oing support f						87			541	<u></u>
III.				Initial Crisis						CHIL	DREN		ADU	JLI
			e contact	ts in which we	llness pla	an, crisis plai	n, ISP or advan	nced directive plan pre	eviously developed	41	9%		101	10.10
	lividual was u		tacts who	have a Comm	oupity Su	nnort Worko	er (CI, CRS, ICM			41	9% 100%	_	181 483	12.1% 32.3%
					5		-					-		
					5			orker was notified of of of need for face to f		137	30%	_	465	96.3%
				to initial face of					C CUITACT UI				37398	25.0
		-					isnosition mod	e within 8 hours of tha	at contact				768	92.4%
	TAL 180		iauis III E	mengency Dep	ai tinent								708	72.4%
Number o	f INITIAL fac	e to face cont	acts NOT	T in Emergenc	v Denart	ment with fi	nal disposition	made within 8 hours	of that contact				642	96.5%
contact					j bopuit				e. mat contact.				042	70.0%
Less than 1		T				More than 4								
hour	218	1 to 2 hours	122	2 to 4 hours	81	hours	31							
	48%		27%		18%		7%					_		
	NLY: Time bet	ween completi	on of initia I	al face-to-face	crisis asse I	-	ct and final disp	osition/resolution of cr	sis :					
Less than 3 hours	330	3 to 6 hours	88	6 to 8 hours	15	8 to 14 hours	9	More than 14 hours		7				
		0 10 0 1100.0					-					-		
	73%		19%		3%		2%			2%				
IV.			ite of In	itial Face to	Face Cr	optooto				0.111	DDEN			
					Face Co	Unlacts				CHIL	DREN	Ξ.	ADL	JLI
Number of		contacts see												
		Residence (H								59			124	8.3%
	5	Relative/Othe				`				6	1%	_	8	0.5%
		-	-	k, School, Polic	e Dept.,	Public Place)				49	11%	-	65	4.3%
		rsing Home, E	•	Home te Community F	Dosidanca	Anartmont D	Program)			0	0% 1%		12 16	0.8%
	f. Homeles	•	Congrega	te community r	Cesidence		Togram)			1	0%		6	0.4%
	g. Provide									4	1%		32	2.1%
	h. Crisis O									87	19%	_	316	21.1%
	i. Emerger	ncy Departme	nt							233	52%		831	55.5%
	-	ospital Locati								5	1%		57	3.8%
		-		Prison, Juvenile		.				2	0%		29	1.9%
NOTE: Sum of	crisis Resolution	is must equal II.t	0.= Total no	o. of all INITIAL fa	ice-to-face	contacts		Sec. IV Total		452	100%		1496	100%
V.		nitial Crisis	Resoluti	on (Mutually		Ve & Evba	ustive)			CLU	DREN		ADI	ШΤ
		contacts tha		-	Exclus					UTIL	DREN		ADL	
				al health/subs	tanco ob	use follow-ur	n			11	2%		84	5.6%
							P abuse follow-u	0		105	2 %		245	16.4%
			-				ostance abuse			177			571	38.2%
		bilization Uni								72	16%	_	181	12.1%
	Hospitalizati									4	1%		30	2.0%
5	<u>,</u>	Hospitalization								83			309	20.7%
<u> </u>	5	: Hospitalizati	ion							0	0%		51	3.4%
	n to Detox Un							Coo VIT-L-		0	0%		25	1.7%
NOTE: Sum of	Crisis Resolution 3.27.2012	is must equal II.b	0.= Total no	o. of all INITIAL fa	ice-to-face	contacts		Sec. V Total		452	100%		1496	100%

RJ Melville 3.27.2012

STATE OF MAINE Monthly Crisis Report February 2012 SFY 2012

ADULTS ONLY

		Adult AMHI CONSENT DECREE FEEDBACK REPORT
<u>No.</u>	<u>Result</u>	STANDARD
IV.35	24.1%	No more than 20-25% of face to face contacts result in Psychiatric Hospitalization.
IV.36	25.0 Average Minutes	90% of Crisis Phone Calls Requiring Face to Face Assessments are responded to within an average of 30 minutes from the end of the phone call.
IV. 37	94%	90% of all Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment.
IV.38	96%	90% of all Face to Face Contacts in which the client has a Community Support Worker, the Worker is notified of the crisis.

-					STAT	e of Main	NE Monthly	Crisis Report			
A	1				• •	aat Der		Month		Mor	
Agency		HC-Aroostook				act Person		Month		Mar	
A al al una a a) Box 1018		Lorraine Cha				Fiscal Year		2012	
Address	Caribo	ou, ME 0473			Contact I	Phone Numb	ber				
		Consun		207-498-6431	ndunlier	tod Count	s Eaco to E				
1.	let u.t.			ographics (U				ace)			
Gender		Males		Females	2						
		Males		Females	41	10.14					
Age Range		<5y.o.		5-9	1	10-14	3	15-17		8	
		18-21		22-35	23	36-60	65	61 & Older		6	
Payment		MaineCare		Private Ins.		Uninsured	1	Medicare			
	Adults	MaineCare		Private Ins.		Uninsured	32	Medicare			
II.				Summary of	f All Cris	is Contacts	S			CHILDREN	ADULT
	nber of telepho									143	1232
	mber of all INIT									12	10 ⁻
		5						OPMENTAL DISORDER		0	0
	of face to face c		are ongoil								90 ADULT
III. 			-	Initial Crisis						CHILDREN	ADULT
		face to face	e contacts	in which wel	lness plar	n, crisis plan	, ISP or advar	ced directive plan previous	ly developed with	0	1 -
the individua	of INITIAL face	to faco cont	acts who h	havo a Comm	unity Sun	port Workor				0	11
					5 1	•	• • •	•		4	25
c. Number o	of INITIAL face	to face cont	acts who h	nave a Comm	unity Sup	port Worker	and whose w	orker was notified of the cr	isis.	4	25
d. SUM TOT	AL time in min	nutes for all	INITIAL fa	ce to face co	ntacts in	ll.b. from d	etermination	of need for face to face con	ntact or when		
individual w	as ready and al	ble to be see	en to initia	al face to face	e contact						2621
e. Number o	of INITIAL face	to face cont	acts in Em	ergency Depa			sposition mad	e within 8 hours of that con	tact.		38
e. Number o	of INITIAL face	to face cont	acts in Em	nergency Depa			sposition mad	e within 8 hours of that con	tact.		38
					artment v	vith final dis		e within 8 hours of that con made within 8 hours of tha			38
f. Number of CHILDREN ON	f INITIAL face t	to face conta	acts <i>NOT</i>	in Emergency	artment v Departm	vith final dis nent with fin	al disposition		t contact.		
f. Number of CHILDREN ON break out :	f INITIAL face t	to face conta	acts <i>NOT</i>	in Emergency	artment v Departm	vith final dis nent with fin when individ	al disposition	made within 8 hours of tha	t contact.		
f. Number of CHILDREN ON break out : Less than 1	f INITIAL face t	to face conta	acts <i>NOT</i> of need fo	in Emergency	artment v Departm	vith final dis nent with fin	al disposition	made within 8 hours of tha	t contact.		
f. Number of CHILDREN ON break out : Less than 1 hour	f INITIAL face to NLY: Time from o	to face conta determination 1 to 2 hours	acts <i>NOT</i> of need fo 3	in Emergency r face to face 2 to 4 hours	Departm Contact or 5	vith final dis nent with fin when individ More than 4 hours	al disposition	made within 8 hours of tha and able to be seen to initial fa	t contact. ace to face contact		
f. Number of CHILDREN ON break out : Less than 1 hour	f INITIAL face to NLY: Time from o	to face conta determination 1 to 2 hours	acts <i>NOT</i> of need fo 3	in Emergency r face to face 2 to 4 hours	Departm Contact or 5	vith final dis nent with fin when individ More than 4 hours	al disposition	made within 8 hours of tha	t contact. ace to face contact		
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3	f INITIAL face to NLY: Time from c 4 NLY: Time betwe	to face conta determination 1 to 2 hours een completio	acts <i>NOT</i> of need fo 3 n of initial	in Emergency or face to face 2 to 4 hours face-to-face cr	Departm Contact or 5	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14	al disposition	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact		
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from c 4 NLY: Time betwe	to face conta determination 1 to 2 hours een completio 3 to 6 hours	acts <i>NOT</i> of need fo 3 n of initial 2	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours	Departm Departm contact or 5	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition	made within 8 hours of tha and able to be seen to initial fa	t contact. ace to face contact		
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from c 4 NLY: Time betwe	to face conta determination 1 to 2 hours een completio 3 to 6 hours	acts <i>NOT</i> of need fo 3 n of initial 2	in Emergency or face to face 2 to 4 hours face-to-face cr	Departm Departm contact or 5	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN	
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from c 4 NLY: Time betwe	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit	acts <i>NOT</i> of need fo 3 n of initial 2 ce of Initi	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours	Departm Departm contact or 5	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN	53
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	f INITIAL face to NLY: Time from c 4 NLY: Time betwe 10	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer	acts <i>NOT</i> of need fo 3 n of initial 2 :e of Initi n in :	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours	Departm Contact or 5	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1	53
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from of A NLY: Time betwee 10 face to face co a. Primary F	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer	acts NOT of need fo 3 n of initial 2 ce of Initi n in : ome)	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F	Departm Contact or 5	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1	53
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from c 4 NLY: Time betwee 10 face to face co a. Primary F b. Family/R c. Other Cor	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set	acts <i>NOT</i> of need fo 3 n of initial ce of Initian ome) er Residen ting (Work	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce	artment v Departm contact or 5 isis assess ace Con	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1	53
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f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from a 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Con d. SNF, Nurs e. Residenti	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (acts <i>NOT</i> of need fo 3 n of initial 2 ce of Initi <i>n in :</i> ome) er Residen ting (Work Boarding H	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce	artment v Departm contact or 5 isis assess ace Con e Dept., P	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 0	53
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	f INITIAL face to NLY: Time from c 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter	acts <i>NOT</i> of need fo 3 n of initial 2 ce of Initi <i>n in :</i> ome) er Residen ting (Work Boarding H	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce ce ce	artment v Departm contact or 5 isis assess ace Con e Dept., P	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	53
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	f INITIAL face to NLY: Time from a A NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider a	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (5 Shelter Office	acts <i>NOT</i> of need fo 3 n of initial 2 ce of Initi <i>n in :</i> ome) er Residen ting (Work Boarding H	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce ce ce	artment v Departm contact or 5 isis assess ace Con e Dept., P	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	53
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from o A NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Con d. SNF, Nurs e. Residenti f. Homeless g. Provider o h. Crisis Off	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office Fice	acts NOT of need fo 3 n of initial 2 ce of Initia 5 ce of Initian 5 ce Residen ting (Work 8 coarding H (Congregate	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce ce ce	artment v Departm contact or 5 isis assess ace Con e Dept., P	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5: ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV.	f INITIAL face to NLY: Time from c 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider c h. Crisis Off i. Emergenc	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (5 Shelter Office Fice cy Departmen	acts NOT of need fo 3 n of initial 2 ce of Initia a in : ome) er Residen ting (Work Boarding H (Congregate	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce ce ce	artment v Departm contact or 5 isis assess ace Con e Dept., P	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	53 ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	f INITIAL face to NLY: Time from a 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Con d. SNF, Nurs e. Residenti f. Homeless g. Provider h. Crisis Off i. Emergenc j. Other Hos	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office fice cy Departmen spital Locatio	acts NOT of need fo a of need fo a of initial a of initia	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce ce ce ce ce ce ce ce ce	artment v Departm contact or 5 isis assess ace Con e Dept., P esidence,	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	55 ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1	f INITIAL face to NLY: Time from a 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider o h. Crisis Off i. Emergenc j. Other Hos k. Incarcera	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office fice cy Departments spital Location ated (Local Ja	acts NOT of need fo 3 n of initial 2 ce of Initia 2 ce of Initia 2 ce of Initia 2 come) er Residen ting (Work 30arding H (Congregate congregate nt con il, State Pr	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce community R ison, Juvenile (artment v Departm contact or 5 isis assess ace Con e Dept., P esidence, Correction	vith final dis	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 osition/resolution of crisis brea More than 14 hours	t contact. ace to face contact	1 1 1 0 0 0 0 0 2 8 0 0 0 0	53 ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1	f INITIAL face to NLY: Time from a 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Con d. SNF, Nurs e. Residenti f. Homeless g. Provider h. Crisis Off i. Emergenc j. Other Hos	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office fice cy Departments spital Location ated (Local Ja	acts NOT of need fo 3 n of initial 2 ce of Initia 2 ce of Initia 2 ce of Initia 2 come) er Residen ting (Work 30arding H (Congregate congregate nt con il, State Pr	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce community R ison, Juvenile (artment v Departm contact or 5 isis assess ace Con e Dept., P esidence, Correction	vith final dis	al disposition lual was ready	made within 8 hours of tha and able to be seen to initial fa 1 psition/resolution of crisis brea	t contact. ace to face contact	CHILDREN 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	55 ADULT
f. Number of CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1	f INITIAL face to NLY: Time from o 4 NLY: Time betwe 10 face to face co a. Primary F b. Family/R c. Other Con d. SNF, Nurs e. Residenti f. Homeless g. Provider o h. Crisis Off i. Emergenc j. Other Hos k. Incarcera	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office fice cy Departmen spital Location ated (Local Ja must equal II.b	acts NOT of need fo a of need fo a n of initial a n of initial a n c in : a c of Initial a in : come) er Residen ting (Work Boarding H (Congregate ant congregate nt on iI, State Pr = Total no.	in Emergency r face to face 2 to 4 hours face-to-face cr 6 to 8 hours al Face to F ce ce ce ce ce community R ison, Juvenile (artment v Departm contact or 5 isis assess ace Con e Dept., P esidence, correction ce-to-face of	vith final dis nent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts	rogram)	made within 8 hours of tha and able to be seen to initial fa 1 osition/resolution of crisis brea More than 14 hours	t contact. ace to face contact	1 1 1 0 0 0 0 0 2 8 0 0 0 0	53 ADULT
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		AMHI CONSENT DEC	REE FEEDBACK RE	PORT		
		AMHC-Aroostook	Mar		SFY2012	
<u>No.</u>	<u>Result</u>		STANDA	<u>RD</u>		
IV.35	23%	No more than 20-25% of fac	e to face contacts	result in l	Psychiatric Hos	pitalization.
IV.36	26.0	90% of Crisis Phone Calls Re	quiring Face to Fa	ce Assessn	nents are respo	nded to within
	Average Minutes	an average of 30 minutes fro	om the end of the	phone cal	II.	
IV. 37	90%		ecomonto Deculti		ion for the Con	
		90% of all Face to Face Ass Hours of Initiation of the Fac			ion for the Cons	sumer within 8
		_				
IV.38	100%	90% of all Face to Face Cont		client has	a Community S	Support Worker,
		the Worker is notified of the	e crisis.			
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL	WILL BE			
	GREEN ON A T	URQUOISE BACKGROUND.				
		IS NOT MET, THEN RESULT				
		A GOLD BACKGROUND	CELL WILL DE			
	1120 DOLD ON	Distriction of the				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Δ	MHC-Atlantic			Conta	Contact Person Month Annette Adams Fiscal Year				Mar	
igency		stackpole Rd		Annette Adar						2012	
Address	13	Machias				Phone Numb	per			2012	
luur 035		Macinas		2550996	contact i						
		Consur	mer Dem	ographics (U	nduplica	ated Counts	s - Face to F	ace)			
Gender	Children	Males	14	Females	12						
Gender	Adults	Males	53	Females	45						
Age Range	Children	<5y.o.	0	5-9	0	10-14	19	15-17		7	
.ge	Adults 18-21 7 22-35 40 36-60 39 61 & Older Children MaineCare 22 Private Ins. 3 Uninsured 1 Medicare						12				
Payment											
Source	Adults MaineCare 45 Private Ins. 16 Uninsured 21 Medicare Summary of All Crisis Contacts						16				
I				Summary of	f All Cris	is Contacts	3			CHILDREN	ADULT
	mber of teleph mber of all <i>INI</i>			aata						1058 26	487
								OPMENTAL DISORDER		20	9
	of face to face	,						LOI MENTAL DISORDER		5	4
III.				Initial Crisis	s Contac	t Informati	ion			CHILDREN	ADULT
	mber of INITIA	L face to fac	e contacts					nced directive plan previo	ously developed with		
	al was used.				- F			P		5	4
b. Number o	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	CI, CRS, ICM	1, ACT,TCM).		8	1
. Number c	of INITIAL face	to face cont	tacts who	have a Comm	unity Sup	port Worker	and whose w	orker was notified of the	crisis.	8	
								of need for face to face of			
	vas ready and a										244
e. Number (of INITIAL face	e to face cont	tacts in En	nergency Depa	artment v	vith final dis	position mad	e within 8 hours of that c	ontact.		Z
				5 5 1							
f. Number o	FINITIAL food										
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break out :					contact or	when individ	•				4
	NLY: Time from		n of need fo		contact or		•				4
break out : Less than 1 hour	NLY: Time from	determination	n of need fo	2 to 4 hours	contact or	when individ More than 4 hours	ual was ready	and able to be seen to initia	I face to face contact		4
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break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 7 NLY: Time betw 19 <i>face to face c</i> a. Primary b. Family/I c. Other Cc d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of	determination 1 to 2 hours reen completion 3 to 6 hours Si contacts see Residence (H Relative/Oth pmmunity Se rsing Home, I tial Program s Shelter Office fice	n of need for 16 on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F nce k, School, Polic fome	contact or 3 risis assess 1 ace Con e Dept., P	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	ual was ready	and able to be seen to initia 0 psition/resolution of crisis b	I face to face contact	CHILDREN 3 3 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ADULT
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break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 7 NLY: Time betw 19 <i>face to face c</i> a. Primary b. Family/I c. Other Cc d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	determination 1 to 2 hours reen completion 3 to 6 hours Si contacts seen Residence (H Relative/Oth pmmunity Se rsing Home, I tial Program s Shelter Office cy Departme pspital Locati	n of need for 16 on of initial 6 te of Init <i>n in :</i> tome) er Resider tting (Worl Boarding F (Congregat	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F nce k, School, Polic fome	contact or 3 risis assess 1 ace Con e Dept., P	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	ual was ready	and able to be seen to initia 0 psition/resolution of crisis b	I face to face contact	CHILDREN 3 3 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ADULT 1 4
CHILDREN OF CHILDREN OF CHILDREN OF CHILDREN OF CHILDREN OF CHILDREN OF CHILDREN OF	NLY: Time from 7 NLY: Time betw 19 <i>face to face c</i> a. Primary b. Family/I c. Other Cc d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	determination 1 to 2 hours een completic 3 to 6 hours Si contacts see Residence (H Relative/Oth ommunity Se rsing Home, I tial Program s Shelter Office cy Departme ospital Locati ated (Local Ja	n of need fo 16 on of initial c of Initia	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R	contact or 3 risis assess 1 ace Con e Dept., P esidence, Correction	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	ual was ready	and able to be seen to initia 0 psition/resolution of crisis b	I face to face contact	CHILDREN 3 3 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ADULT 1
break out : Less than 1 hour CHILDREN Of Less than 3 hours IV. Number of	NLY: Time from 7 NLY: Time betw 19 <i>face to face d</i> a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	determination 1 to 2 hours reen completion 3 to 6 hours Si contacts seed Residence (H Relative/Oth pmmunity Se rsing Home, I tial Program s Shelter Office cy Departme pspital Locati ated (Local Ja must equal II.b	n of need for 16 on of initial c of Initi	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F hce k, School, Polic Home e Community R	contact or 3 risis assess 1 ace Con e Dept., P esidence, Correction ce-to-face of	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts	and final disponent	and able to be seen to initia 0 0 More than 14 hours 	I face to face contact	CHILDREN	ADULT 1 4 1 9
CHILDREN OF Less than 1 nour CHILDREN OF Less than 3 nours IV. Number of NUmber of V.	NLY: Time from 7 NLY: Time betw 19 <i>face to face d</i> a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	determination 1 to 2 hours 1	n of need for 16 on of initial on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding F (Congregat 	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F hce k, School, Polic dome e Community R rison, Juvenile of all INITIAL fac n (Mutually 1	contact or 3 risis assess 1 ace Con e Dept., P esidence, Correction ce-to-face of	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts	and final disponent	and able to be seen to initia 0 0 More than 14 hours 	I face to face contact	CHILDREN	ADULT 1 4 1
CHILDREN OF CHILDREN OF Less than 3 nours IV. Number of NOTE: Sum of V. Number of	NLY: Time from 7 NLY: Time betw 19 <i>face to face c</i> a. Primary b. Family/I c. Other Cc d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	determination 1 to 2 hours een completic 3 to 6 hours Si contacts see Residence (H Relative/Oth ommunity Se rsing Home, I tial Program s Shelter Office cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha	n of need for 16 on of initial on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R rison, Juvenile of all INITIAL fac n (Mutually	contact or 3 risis assess 1 ace Con e Dept., P esidence, Correction ce-to-face of Exclusive	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus	and final disponents of the second se	and able to be seen to initia 0 0 More than 14 hours 	I face to face contact	CHILDREN	ADULT
VOTE: Sum of Number of Number of Number of Number of Number of	NLY: Time from 7 NLY: Time betw 19 <i>face to face o</i> a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions	determination 1 to 2 hours reen completion 3 to 6 hours Si contacts seed Residence (H Relative/Oth pmmunity Ser rsing Home, H tial Program s Shelter Office cy Departme pspital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral f	n of need for 16 on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat ent ion ail, State Pro- b.= Total no. Resolutio t resulted for mental	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F A ce k, School, Polic Home e Community R rison, Juvenile C of all INITIAL fac n (Mutually I i n: health/subst	contact or 3 risis assess 1 ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus	and final disponents of the second se	and able to be seen to initia o bition/resolution of crisis bi o More than 14 hours Sec. IV Total	I face to face contact	CHILDREN	ADULT
VOTE: Sum of Number of	NLY: Time from NLY: Time betw 19 face to face o a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcero Crisis Resolutions In face to face o bilization with bilization with	determination 1 to 2 hours reen completion 3 to 6 hours Si contacts seed Residence (H Relative/Oth ommunity Se rsing Home, I tial Program s Shelter Office cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts that no referral to a referral bac	n of need for 16 on of initial on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat Congregat int ion ail, State Pro- b.= Total no. Resolutio t resulted for mental new provi ck to curre	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R rison, Juvenile C of all INITIAL fac n (Mutually fin: health/subst der for menta	contact or 3 risis assess ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready and final dispo ogram) ogram) tive)	and able to be seen to initia o bition/resolution of crisis bi o More than 14 hours Sec. IV Total	I face to face contact	CHILDREN	ADULT
CHILDREN OF CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. NUmber of a. Crisis stal b. Crisis stal c. Crisis stal d. Admission	NLY: Time from 7 NLY: Time betw face to face of a. Primary b. Family/l c. Other Co d. SNF, Nur e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with h to Crisis Stat	determination determination 1 to 2 hours reen completic 3 to 6 hours Si contacts seed Residence (H Relative/Oth ommunity Se rsing Home, I tial Program s Shelter Office cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral to referral bac pilization Uni	n of need for 16 on of initial on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat Congregat int ion ail, State Pro- b.= Total no. Resolutio t resulted for mental new provi ck to curre	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R rison, Juvenile C of all INITIAL fac n (Mutually fin: health/subst der for menta	contact or 3 risis assess ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready and final dispo ogram) ogram) tive)	and able to be seen to initia o bition/resolution of crisis bi o More than 14 hours Sec. IV Total	I face to face contact	CHILDREN	ADULT
break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal c. Crisis stal c. Crisis stal d. Admission e. Inpatient	NLY: Time from 7 NLY: Time betw 19 <i>face to face o</i> a. Primary b. Family/I c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In <i>face to face o</i> bilization with bilization with bilization with bilization with	determination 1 to 2 hours 2 1 to 2 hours 2 2 1 to 2 hours 2 3 to 6 hours 3 to 6 hours 5 3 to 6 hours 5 3 to 6 hours 5 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	n of need for 16 on of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat er Resider tting (Worl Boarding H (Congregat nt ion ail, State Pro- b. = Total no. Resolution t resulted for mental new provi ck to currect t	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R rison, Juvenile C of all INITIAL fac n (Mutually fin: health/subst der for menta	contact or 3 risis assess ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready and final dispo ogram) ogram) tive)	and able to be seen to initia o bition/resolution of crisis bi o More than 14 hours Sec. IV Total	I face to face contact	CHILDREN	ADULT ADULT ADULT 1 ADULT 1 1 1 1 1 1 1 1 1 1 1 1 1
break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of V. NOTE: Sum of V. NUmber of a. Crisis stal b. Crisis stal b. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary	NLY: Time from 7 NLY: Time betw 19 <i>face to face d</i> a. Primary b. Family/I c. Other Co d. SNF, Nui e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer f. Incarcer bilization with bilization with bilization with bilization with bilization with n to Crisis Stat	determination determination 1 to 2 hours reen completion 3 to 6 hours Si contacts seen Residence (H Relative/Oth ommunity Ser rsing Home, H tial Program s Shelter Office cy Departme ospital Locati ated (Local Ja must equal II.b itial Crisis F contacts tha no referral for referral bac on Medical ospitalization	n of need for 16 n of initial n of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat Congregat int ion ail, State Provision c.= Total no. Resolution t resulted for mental new provision ck to currect t	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R rison, Juvenile C of all INITIAL fac n (Mutually fin: health/subst der for menta	contact or 3 risis assess ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready and final dispo ogram) ogram) tive)	and able to be seen to initia o bition/resolution of crisis bi o More than 14 hours Sec. IV Total	I face to face contact	CHILDREN I	ADULT ADULT ADULT 1 ADULT 1 1 1 1 1 1 1 1 1 1 1 1 1
break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal c. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary g. Involunta	NLY: Time from 7 NLY: Time betw 19 <i>face to face o</i> a. Primary b. Family/I c. Other Co d. SNF, Nu e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho k. Incarcer Crisis Resolutions In <i>face to face o</i> bilization with bilization with bilization with bilization with	determination 1 to 2 hours 2 1 to 2 hours 2 2 1 to 2 hours 2 3 to 6 hours 3 to 6 hours 5 3 to 6 hours 5 3 to 6 hours 5 4 5 5 4 5 7 4	n of need for 16 n of initial n of initial 6 te of Init n in : 10me) er Resider tting (Worl Boarding H (Congregat Congregat int ion ail, State Provision c.= Total no. Resolution t resulted for mental new provision ck to currect t	2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R rison, Juvenile C of all INITIAL fac n (Mutually fin: health/subst der for menta	contact or 3 risis assess ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready and final dispo ogram) ogram) tive)	and able to be seen to initia o bition/resolution of crisis bi o More than 14 hours Sec. IV Total	I face to face contact	CHILDREN	ADULT 1 4 1 9

		AMHI CONSENT DEC	REE FEEDBACK RE	PORT	
		AMHC-Atlantic	Mar	SFY2012	
<u>No.</u>	<u>Result</u>		<u>STANDA</u>	RD	
IV.35	23%	No more than 20-25% of fac	e to face contacts	result in Psychiatric I	Hospitalization.
IV.36	24.9	90% of Crisis Phone Calls Re	equiring Face to Fac	ce Assessments are re	esponded to within
	Average Minutes	an average of 30 minutes fr	om the end of the	phone call.	
		•			
IV. 37	99%	90% of all Face to Face As	sessments Result i	n Resolution for the C	Consumer Within 8
		Hours of Initiation of the Fa			
	-	1			
IV.38	90%	90% of all Face to Face Con the Worker is notified of th		client has a Commun	ity Support Worker,
		the worker is notified of th	e crisis.		
NOTE:		S MET, THEN RESULT CELL			
NOTE.	IF STANDARD I.	S MET, THEN RESULT CELL			
•	GREEN ON A T	URQUOISE BACKGROUND.			
1					
	IF STANDARD I	S NOT MET, THEN RESULT	CELL WILL BE		
	RED BOLD ON	A GOLD BACKGROUND			

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

								SFY 2011						
					STATI	e of main	IE Monthly	Crisis Report						AMH
													Communit	y Health & C
Agency	Community H	ealth & Counselir	ng Services		Conta	act Person		Month		Mar		<u>No.</u>	<u>Result</u>	
		PO Box 425		Tom Lynn				Fiscal Year		2012		IV.35	13%	No more th
Address	Bango	r,ME 04402-0	425			hone Numb	ber							
		Consul		947-0366 ext		atad Cour	ta Fasata					IV.36	24.8 Average Minute	90% of Cris
1.	Oh il daen	Males		nographics (l		ated Coun	ts - Face to	Face)					Average minute	within an a
Gender	Children Adults	Males	10 71	Females Females	25 68									
	Children	<5y.0.	1	5-9	4	10-14	13	15-17		17		IV. 37	100%	
Age Range	Adults	18-21	14	22-35	34	36-60	77	61 & Older		14				90% of all Hours of Ir
Payment	Children	MaineCare	22	Private Ins.	9	Uninsured	4	Medicare		0				
Source	Adults	MaineCare	81	Private Ins.	54	Uninsured	4	Medicare		0				_
II.				Summary o	f All Cris	sis Contact	S			CHILDREN	ADULT	IV.38	75%	90% of all
		hone contacts								332	1232			Worker, tl
		VITIAL face to						ELOPMENTAL DISORDER		35	139	NOTE:	IF STANDARI	
		e contacts that						ELOPMENTAL DISORDER		3	73	NOTE.		
III.				Initial Crisi	s Conta	t Informat	ion			CHILDREN	ADULT		GREEN ON A	TURQUOISE
<mark>a</mark> . Total nur	mber of INITI	AL face to fac	e contact	ts in which we	llness pla	n, crisis pla	n, ISP or adva	anced directive plan prev	iously developed					
	dividual was u						(0) 000 10			6	24		IF STANDAR	
b. Number (of INITIAL fac	ce to face con	tacts who	o have a Comn	nunity Su	pport Worke	er (CI, CRS, IC	M, ACT, ICM).		15	40		RED BOLD C	ON A GOLD B
c. Number o	of INITIAL fac	ce to face con	tacts who	o have a Comn	nunity Su	oport Worke	r and whose	worker was notified of the	e crisis.	13	30			
							determinatior	n of need for face to face	contact or when		2450			
	<u> </u>	able to be se									3450	Noto	This call should be	no greater than
e. Number o	of INITIAL fac	ce to face con	tacts in E	mergency Dep	bartment	with final d	sposition ma	de within 8 hours of that	contact.		76	<-< NOTE:	This cell should be	e no greater than
f. Number c	of INITIAL fac	e to face cont	acts NOT	T in Emergend	y Depart	ment with fi	nal dispositio	n made within 8 hours of	that contact.		63	<-<-< NOTE	: This cell should b	e no greater than
CHILDREN O	NLY: Time fro	m determinatio	on of need	for face to fac	e contact	or when indi	vidual was rea	dy and able to be seen to in	itial face to face					
<mark>contact brea</mark> Less than 1	k out :	-		1		More than 4								
hour	2	9 1 to 2 hours	6	2 to 4 hours		hours		0						
	NI V: Time be	tween completi	on of initi	al face-to-face	crisis asse	essment cont:	act and final d	isposition/resolution of crisi	s break out:					
Less than 3					_	8 to 14								
hours	3	2 3 to 6 hours	1	6 to 8 hours		hours		2 More than 14 hours		0				
IV.		Si	te of Ini	tial Face to	Face Co	ntacts	-			CHILDREN	ADULT			
Number of	face to face	contacts see	n in :											
	a. Primar	y Residence (⊦	lome)							6	11			
	5	/Relative/Oth								1	1			
		Community Se ursing Home, I			ce Dept.,	Public Place)				5	8			
	-	ntial Program	<u> </u>		Residence	, Apartment	Program)			0	0			
		ess Shelter		y		· •	0 ,			0	2			
	g. Provide									1	5			
	h. Crisis (5	32			
		ncy Departme lospital Locati								16	/6			
		erated (Local Ja		Prison, Juvenile	Correctio	on Facility)				1	2			
NOTE: Sum of		ns must equal II.t				<u> </u>		Sec. IV Total		35	139	<-< Note	: This cell should a	ppear to be turg
V.		nitial Crisis I	Resolutio	on (Mutually	Exclusiv	/e & Exhau	stive)			CHILDREN	ADULT			
Number of		contacts tha		-										
a. Crisis sta	bilization wi	th no referral	for menta	al health/subs	tance ab	use follow-u	p			0	10			
		th referral to	,					1		3	17			
		th referral bac		rent provider	for menta	al health/su	bstance abuse	e follow-up		12	59			
	n to Crisis Sta Hospitalizat	abilization Uni	ť							13	22 10			
		Hospitalization	า							7	10			
		c Hospitalizati								0	1			
	n to Detox U									0	3			
NOTE: Sum of	Crisis Resolutio	ns must equal II.t	o.= Total no	o. of all INITIAL fa	ace-to-face	contacts		Sec. V Total		35	139	<-< Note	: This cell should a	ppear to be turgo



Sec IV. Total ı

uise with a gre

DECREE FE	EDBACK R	EPORT
Services	Mar	SFY2012
	STAND	ARD
of face to fa	ce contac	ts result in Psychiatric Hospitalization.
		Face Assessments are responded to nd of the phone call.
e Assessme e Face to Fa		in Resolution for the Consumer Within 8 sment.
e Contacts in notified of		ne client has a Community Support
CELL WILL	BE	
JND.]
SULT CELL	WILL BE	
VD		

minus IV.i.

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en font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

0		0 11 0		I	Cont	ant Damaan				Man	
Agency		Counseling Cen				act Person		Month		Mar	
		Caldwell Road		Nicole Auclai		N N 1		Fiscal Year		2012	
Address	Augi	usta, ME 0433	0	207-626-3448		Phone Numb	ber				
		Consur	ner Dem				s - Face to Fa	re)			
	Children	Males		Females	47						
Gender	Adults	Males		Females	151						
	Children	<5y.0.	0	5-9	6	10-14	51	15-17		37	
Age Range	Adults	18-21	26	22-35	100	36-60	139	61 & Older		30	
Payment	Addits10-212022-3310030-0013901 & OlderChildrenMaineCare73Private Ins.18Uninsured3Medicare								0		
Source	AdultsMaineCare212Private Ins.38Uninsured34Medicare								11		
П.				Summary of	f All Cris	is Contacts	; ;			CHILDREN	ADULT
	nber of teleph	none contacts		ourninar y o			•			807	329
	mber of all INI			acts.						94	29
c. Number i	n II.b. who are	e children/yo	uth with N	MENTAL RETAR	RDATION/	AUTISM/PER	VASIVE DEVELO	PMENTAL DISORDER		0	
<mark>d</mark> . Number c	of face to face	contacts that	are ongoi	ing support for	⁻ crisis res	olution/stab	ilization.			7	6
III.				Initial Crisis	s Contac	t Informati	ion			CHILDREN	ADULT
a. Total nur	mber of INITIA	L face to face	e contacts	s in which wel	lness plar	n, crisis plan	, ISP or advance	ed directive plan previously	developed with		
	al was used.				-	-		· · · ·	-	2	
b. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	(CI, CRS, ICM,	ACT,TCM).		29	9
c. Number c	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wor	ker was notified of the cris	is.	28	9
d SUM TOT	AI time in m	inutes for all	INITIAL fa	ace to face co	ntacts in	ll.b. from de	etermination of	need for face to face conta	act or when		
	vas ready and								det of when		354
	-						nosition made	within 8 hours of that conta	act		20
									101.		20
				nergeney bept			•				
f. Number o	of INITIAL face	e to face cont						nade within 8 hours of that			9
			acts <i>NOT</i>	in Emergency	Departm	ent with fin	al disposition m		contact.		9
CHILDREN OI break out:			acts <i>NOT</i>	in Emergency	Departm	ent with fin when individ	al disposition m	nade within 8 hours of that	contact.		94
CHILDREN OF break out : Less than 1	NLY: Time from	n determinatior	acts <i>NOT</i> of need fo	in Emergency or face to face	⁷ Departm contact or	ent with fin when individ More than 4	al disposition m ual was ready an	nade within 8 hours of that d able to be seen to initial fac	contact.		94
CHILDREN OF break out : Less than 1 hour	NLY: Time from	determination	acts <i>NOT</i> of need fo 56	in Emergency or face to face 2 to 4 hours	Departm contact or 34	ent with fin when individ More than 4 hours	al disposition m ual was ready an 0	nade within 8 hours of that d able to be seen to initial fac	contact. e to face contact		9
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CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NUMBER OF A. Crisis stal b. Crisis stal c. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary g. Involunta	NLY: Time from NLY: Time from NLY: Time betw A NLY: Time betw face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis O i. Emerger j. Other Ho k. Incarcer Crisis Resolutions Ir face to face of bilization with bilization with bilization with bilization with bilization with h. Crisis Stal c. Hospitalization Psychiatric Hory Psychiatric	A determination A 1 to 2 hours Veen completic A 3 to 6 hours Sin Contacts seed Contacts s	acts NOT of need for 56 on of initial 56 on of initial 3 te of Init 3 te of Init 3 te of Init 3 4 5 6 7 1 1 1 1 1 1 1 1 1 1	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home te Community R rison, Juvenile of all INITIAL face in (Mutually fin: health/subst der for menta	Departm contact or 34 risis assess 0 ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition m ual was ready an o and final disposi and final disposi	hade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN 40 40 40 0 1 0 1 0 1 0 1 0 1	ADULT 4 1 20 29 ADULT 29 ADULT 4 12 4 12 4 6
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. NUMBER of a. Crisis stal b. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary g. Involunta	NLY: Time from NLY: Time from NLY: Time betw NLY: Time betw face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O i. Emerger j. Other Ho k. Incarcer Crisis Resolutions Ir face to face of bilization with bilization with bilization with bilization with h. Crisis Stal face to face of bilization with bilization with bilization with h. Crisis Stal face to face of bilization with bilization with bilization with bilization with h. Crisis Stal c. Other Ho bilization with bilization	A determination A 1 to 2 hours Veen completic A 3 to 6 hours Sin Contacts seed Contacts s	acts NOT of need for 56 on of initial 56 on of initial 3 te of Init 3 te of Init 3 te of Init 3 4 5 6 7 1 1 1 1 1 1 1 1 1 1	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home te Community R rison, Juvenile of all INITIAL face in (Mutually fin: health/subst der for menta	Departm contact or 34 risis assess 0 ace Con e Dept., P esidence, Correction ce-to-face of Exclusive ance abus al health/	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition m ual was ready an o and final disposi and final disposi	hade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN 40 40 40 0 1 0 1 0 1 0 1 0 1	ADULT 4 1 20 29

		AMHI CONSENT DECRI	EE FEEDBACK RE	EPORT
	Crisis	& Counseling Centers	Mar	SFY2012
<u>No.</u>	<u>Result</u>		<u>STANDA</u>	ARD
IV.35	27%	No more than 20-25% of face	to face contacts	s result in Psychiatric Hospitalization.
IV.36	12.0	90% of Crisis Phone Calls Requ	uiring Face to Fa	ace Assessments are responded to within
	Average Minutes	an average of 30 minutes from	n the end of the	e phone call.
		_		
IV. 37	100%		comonte Pocult i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
		-		
IV.38	100%			client has a Community Support Worker,
		the Worker is notified of the	Crisis.	
NOTE				
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL V	VILL BE	
		URQUOISE BACKGROUND.]
1		UNGOUSE DAGROROUND.		1
	IF STANDARD	IS NOT MET, THEN RESULT C	ELL WILL BE	
		A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Coups	eling Services In	c	1	Cont	act Person		Month		Mar	
чуепсу			С.								
		PO Box 1010		Jennifer Goo				Fiscal Year		2012	
Address	Sac	co, ME 04072				Phone Numb	ber	-			
		Concur	nor Dom	207-282-1500		tod Count	a Faca ta Fa				
							s - Face to Fa	ce)			
Gender	Children	Males	39	Females	53						
	Adults	Males	90	Females	104		·	1			
Age Range	Children	<5y.o.	0	5-9	9	10-14	45	15-17		38	
.go	Adults 18-21 26 22-35 54 36-60 94 61 & Older Children MaineCare 47 Drivate Inc. 20 Unincurred 6 Medicare						20				
Payment	Children MaineCare 47 Private Ins. 39 Uninsured 6 Medicare										
Source	AdultsMaineCare92Private Ins.43Uninsured50Medicare						9				
I.				Summary o	f All Cris	is Contacts	S			CHILDREN	ADULT
a. Total nur	mber of teleph	none contacts								172	6
	mber of all IN			acts.						103	2
. Number i	in II.b. who ar	e children/yo	uth with N	MENTAL RETAR	RDATION/	AUTISM/PER	RVASIVE DEVELO	PMENTAL DISORDER		2	
d. Number o	of face to face	contacts that	are ongoi	ing support for	r crisis res	solution/stab	oilization.			8	
III.				Initial Crisi	s Contac	t Informati	ion			CHILDREN	ADULT
	mber of INITIA	L face to face	e contacts					ed directive plan previously	v developed with		
	al was used.					., 51.515 piùn				9	1
		e to face cont	acts who	have a Comm	unity Sup	port Worker	c (CI, CRS, ICM,	ACT,TCM).		18	
					J 1	•				10	
								ker was notified of the cris		18	3
							etermination of	need for face to face cont	tact or when		
individual w	vas ready and	able to be se	en to initi	al face to fac	e contact						766
e. Number o	of INITIAL face	e to face cont	acts in Fr	nergency Den	artment v	vith final dis	sposition made	within 9 hours of that cont	act		1:
				nergency Dep		vitti illiai als	sposition made		act.		
				nergency bep							
f. Number c	of INITIAL face							nade within 8 hours of that			5
		e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin	nal disposition n		contact.		5
CHILDREN O break out:		e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	nent with fin	nal disposition n	nade within 8 hours of that	contact.		5
CHILDREN O break out : Less than 1		e to face cont determination	acts <i>NOT</i> of need fo	in Emergency or face to face	/ Departm	nent with fin when individ More than 4	nal disposition m dual was ready an	nade within 8 hours of that d able to be seen to initial fac	contact.		5
CHILDREN O break out:		e to face cont	acts <i>NOT</i> of need fo	in Emergency	/ Departm	nent with fin	nal disposition n	nade within 8 hours of that d able to be seen to initial fac	contact.		Ę
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CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours	NLY: Time from	e to face cont determination 1 1 to 2 hours veen completic 5 3 to 6 hours	acts <i>NOT</i> of need fo 43 on of initial 20	in Emergency or face to face 2 to 4 hours face-to-face c	/ Departm contact or 29 risis assess 8	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition n dual was ready an 30 t and final disposi	nade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break	contact. ce to face contact		
CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours	NLY: Time from NLY: Time betv	e to face cont determination 1 1 to 2 hours veen completic 5 3 to 6 hours Si	acts <i>NOT</i> of need fo 43 on of initial 20 te of Init	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 29 risis assess 8	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition n dual was ready an 30 t and final disposi	nade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break	contact. ce to face contact	4 CHILDREN	ADULT
CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours	NLY: Time from NLY: Time betv 6! face to face	e to face cont determination 1 1 to 2 hours veen completic 5 3 to 6 hours Si contacts seel	acts <i>NOT</i> of need fo 43 on of initial 20 te of Init	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 29 risis assess 8	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition n dual was ready an 30 t and final disposi	nade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break	contact. ce to face contact		
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CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours	NLY: Time from NLY: Time betw 6: <i>face to face</i> a. Primary b. Family/ c. Other C	e to face cont determination 1 1 to 2 hours veen completic 5 3 to 6 hours Si contacts see r Residence (H 'Relative/Oth ommunity Set	acts <i>NOT</i> of need for 43 on of initial 20 te of Init n <i>in :</i> fome) er Resider tting (Worl	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 29 risis assess 8 Face Con	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition n dual was ready an 30 t and final disposi	nade within 8 hours of that d able to be seen to initial fac tion/resolution of crisis break	contact. ce to face contact		
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		AMHI CONSENT DECR	EE FEEDBACK RE	PORT
	Cou	inseling Services Inc.	Mar	SFY2012
<u>No.</u>	<u>Result</u>		<u>STANDA</u>	<u>ARD</u>
IV.35	35%	No more than 20-25% of face	to face contacts	result in Psychiatric Hospitalization.
IV.36	35.5	90% of Crisis Phone Calls Requ	uiring Face to Fac	ce Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	m the end of the	phone call.
IV. 37	88%	90% of all Face to Face Asse	semente Result ir	n Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
		1		
IV.38	100%			client has a Community Support Worker,
		the Worker is notified of the	CLISIS.	
NOTE:				
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL V	VILL BE	
	GREEN ON A T	URQUOISE BACKGROUND.		
1	CREEN ON AT			
	IF STANDARD	IS NOT MET, THEN RESULT C	ELL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency	Everaree	n Behavioral Ser	vices	1	Cont	act Person		Month		Mar	
- <u>g</u> j	Ű			Crystal Harti				Fiscal Year		2012	
Address		ngton ME 049		-	•	Phone Numb	ber			LUIL	
		Consum		207-779-2843		stad County					
	Children	Males	ner Demo	Females		ated Counts	s - Face to Fa	ice)			
Gender	Children Adults	Males	22	Females	5 13						
	Children	<5y.o.	0	5-9	0	10-14	4	15-17		4	
Age Range	Adults	18-21	8	22-35	13	36-60	12	61 & Older		2	
Payment	ChildrenMaineCare6Private Ins.2Uninsured0MedicareAdultsMaineCare22Private Ins.5Uninsured6Medicare								0		
Source								2 CHILDREN	ADULT		
II. a. Total nur	Summary of All Crisis Contacts number of telephone contacts.								60	18	
	mber of all INI			acts.						10	4
		,						OPMENTAL DISORDER		0	
	of face to face	contacts that	are ongoi								1
III. a. Total pur	mber of INITIA	L face to fac	e contacto	Initial Crisi				ed directive plan previously	developed with	CHILDREN	ADULT
	ual was used.					i, crisis piari				1	
b. Number	of INITIAL face	e to face cont	tacts who	have a Comm	unity Sup	port Worker	(CI, CRS, ICM,	ACT,TCM).		2	
. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wo	rker was notified of the cris	is.	2	
							etermination o	f need for face to face conta	act or when		
	vas ready and										64
e. Number	of INITIAL face	e to face cont	acts in En	nergency Dep	artment v	vith final dis	position made	within 8 hours of that conta	ict.		1
f. Number of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact.							al disposition	made within 8 hours of that	contact.		2
				0 3				made within 8 hours of that and able to be seen to initial face			2
CHILDREN O break out:				0 3	contact or	when individ					2
CHILDREN O	NLY: Time from		n of need fo	0 3	contact or		ual was ready a				2
CHILDREN O break out : Less than 1 hour	NLY: Time from	determination	n of need fo	or face to face 2 to 4 hours	contact or	When individ More than 4 hours	ual was ready a	nd able to be seen to initial fac	e to face contact		2
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CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours IV. Number of NOTE: Sum of V.	NLY: Time from NLY: Time betw NLY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger j. Other Ho k. Incarcer Crisis Resolutions	I to 2 hours I to 2 hours I to 2 hours I to 6 hours Si 3 to 6 hours Si Contacts seed Residence (H Relative/Oth ommunity Sering Home, I tial Program sis Shelter r Office ffice cy Departme cospital Locati rated (Local Jac must equal II.b	n of need for 2 on of initial 0 te of Init n in : lome) er Resider tting (Work Boarding F (Congregat congregat nt on ail, State Pr ail, State Pr ail, State Pr ail, State Pr	2 to 4 hours face-to-face c 6 to 8 hours ial Face to F ce c, School, Polic home e Community F rison, Juvenile of all INITIAL fa n (Mutually	contact or 0 risis assess 0 ace Con e Dept., P Residence, Correction ce-to-face	When individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr	ual was ready at and final dispose ogram)	nd able to be seen to initial factors D More than 14 hours	e to face contact	CHILDREN CHILDREN C	ADULT 1 1
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CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours IV. Number of NOTE: Sum of V. NUMBER of a. Crisis sta b. Crisis sta c. Crisis sta	NLY: Time from NLY: Time betw NLY: Time betw face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	I to 2 hours I to 2 hours I to 2 hours I to 2 hours I to 6 hours Si Si Si Contacts seed Residence (H Residence (H Relative/Oth ommunity Ser rsing Home, I tial Program Si Shelter r Office fice fice to y Departme ospital Locati rated (Local Jace) intial Crisis F contacts that n no referral for n referral to a	n of need for 2 on of initial 0 te of Init n in : lome) er Resider tting (Work Boarding H (Congregat Congregat (Congregat Congregat ail, State Provision t resulted for mental new provision k to curre	2 to 4 hours face-to-face c 6 to 8 hours ial Face to F c, School, Polic dome e Community F cison, Juvenile of all INITIAL fa n (Mutually <i>in:</i> health/subst der for menta	contact or 0 risis assess 0 ace Con e Dept., P Residence, Correction ce-to-face Exclusive ance abus ance abus	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready at and final dispose ogram) tive)	and able to be seen to initial factors bition/resolution of crisis break 0 More than 14 hours Sec. IV Total	e to face contact	CHILDREN CHILDREN C	ADULT 1 1
CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours IV. Number of NOTE: Sum of V. NUMBER of a. Crisis sta b. Crisis sta c. Crisis sta d. Admissio	NLY: Time from NLY: Time betw NLY: Time betw face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with	A determination A determination A 1 to 2 hours A 2 to 6 hours A 3 to 6 hours A 3 to 6 hours A 3 to 6 hours A 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	n of need for 2 on of initial 0 te of Init n in : lome) er Resider tting (Work Boarding H (Congregat Congregat (Congregat Congregat ail, State Provision t resulted for mental new provision k to curre	2 to 4 hours face-to-face c 6 to 8 hours ial Face to F c, School, Polic dome e Community F cison, Juvenile of all INITIAL fa n (Mutually <i>in:</i> health/subst der for menta	contact or 0 risis assess 0 ace Con e Dept., P Residence, Correction ce-to-face Exclusive ance abus ance abus	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready at and final dispose ogram) tive)	and able to be seen to initial factors bition/resolution of crisis break 0 More than 14 hours Sec. IV Total	e to face contact	CHILDREN CHILDREN C	ADULT 1 1
CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours IV. Number of Aumber of a. Crisis sta b. Crisis sta b. Crisis sta c. Crisis sta d. Admissio e. Inpatient f. Voluntary	NLY: Time from NLY: Time from NLY: Time betw NLY: Time betw face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with n to Crisis Stal t Hospitalization / Psychiatric H	I to 2 hours I to 2 hours I to 2 hours I to 2 hours I to 6 hours Si 3 to 6 hours Si Contacts seed Residence (H Residence (H Relative/Oth ommunity Series rsing Home, I tial Program Si Shelter r Office fice to Jepartme ospital Locati ated (Local Jace) ated (Local Jace) tated (Local Jace) tated (Local Jace) to referral to a contacts that n referral to a contacts that n referral bace oilization Unition-Medical ospitalizatior	n of need for 2 n of initial 0 te of Init n in : lome) er Resider tting (Work Boarding H (Congregat Congregat (Congregat Congregat Congregat nt con ail, State Provision t resulted for mental new provision k to currect	2 to 4 hours face-to-face c 6 to 8 hours ial Face to F c, School, Polic dome e Community F cison, Juvenile of all INITIAL fa n (Mutually <i>in:</i> health/subst der for menta	contact or 0 risis assess 0 ace Con e Dept., P Residence, Correction ce-to-face Exclusive ance abus ance abus	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready at and final dispose ogram) tive)	and able to be seen to initial factors bition/resolution of crisis break 0 More than 14 hours Sec. IV Total	e to face contact	CHILDREN CHILDREN C	ADULT 1 1
CHILDREN O break out : Less than 1 hour CHILDREN O Less than 3 hours IV. Number of Aumber of a. Crisis sta b. Crisis sta c. Crisis sta c. Crisis sta d. Admissio e. Inpatient f. Voluntary g. Involunta	NLY: Time from NLY: Time betw NLY: Time betw face to face of a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provider h. Crisis Of i. Emerger j. Other Ho k. Incarcer Crisis Resolutions In face to face of bilization with bilization with b	I to 2 hours I to 2 hours I to 2 hours I to 2 hours I to 6 hours Si Si Si Contacts seed Residence (H Relative/Oth ommunity Sei rsing Home, I tial Program Shelter r Office ffice Shelter r Office ffice ospital Locati ated (Local Jac sitial Crisis F contacts that n or referral for orficiation Uni on-Medical ospitalization Hospitalization	n of need for 2 n of initial 0 te of Init n in : lome) er Resider tting (Work Boarding H (Congregat Congregat (Congregat Congregat Congregat nt con ail, State Provision t resulted for mental new provision k to currect	2 to 4 hours face-to-face c 6 to 8 hours ial Face to F c, School, Polic dome e Community F cison, Juvenile of all INITIAL fa n (Mutually <i>in:</i> health/subst der for menta	contact or 0 risis assess 0 ace Con e Dept., P Residence, Correction ce-to-face Exclusive ance abus ance abus	when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance al	ual was ready at and final dispose ogram) tive)	and able to be seen to initial factors bition/resolution of crisis break 0 More than 14 hours Sec. IV Total	e to face contact	CHILDREN CHILDREN C	ADULT 1 1

		AMHI CONSENT DECRE	E FEEDBACK R	EPORT
	Evergr	een Behavioral Services	Mar	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	15%	No more than 20-25% of face t	to face contacts	s result in Psychiatric Hospitalization.
IV.36	16.1	90% of Crisis Phone Calls Requ	iiring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	n the end of the	e phone call.
IV. 37	98%	90% of all Face to Face Asses	ssments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
_				
11/ 20	100%			
IV.38	100%	190% of all Face to Face Contact the Worker is notified of the c		e client has a Community Support Worker,
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL W	/ILL BE	
	GREEN ON A T	URQUOISE BACKGROUND.		
				-
		IS NOT MET, THEN RESULT C	ELL WILL BE	
	RÉD BOLD ON	I A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

					STATE	e of main	NE Monthl	y Crisis Report			
Agency	Mid Coast M	Mental Health C	`ontor		Conta	act Person		Month		Mar	
Ayency			enter	Patti Isnardi	Conta			Fiscal Year		2012	
Address	12 Union St	Dookland N			Contact D	hone Numb	or			2012	
Auuress	12 Union St.,	ROCKIANU, IV	/IE U484 I	701-4476		mone Numi	Jer				
	_	Consum	ner Demo	ographics (U	nduplica	ted Counts	s - Face to	Face)			
	Children	Males		Females	13						
Gender		Males	66	Females	56						
		Children <5y.o. 0 5-9 2 10-14 11 15-17							15		
Age Range		Children < 59.0. 0 $5-9$ 2 $10-14$ 11 $15-17$ Adults 18-21 16 $22-35$ 45 $36-60$ 44 $61 & Older$							17		
Payment									0		
-		MaineCare		Private Ins.		Uninsured	15	Medicare		44	
П.				Summary of	1 1		1			CHILDREN	ADULT
	nber of telepho	one contacts		ourninary of		is contact.	,			21	16
	mber of all <i>INIT</i>			acts.						28	14
					RDATION/	AUTISM/PER	VASIVE DEVE	LOPMENTAL DISORDER		1	
d. Number o	of face to face c	contacts that	are ongoi	ing support for	crisis res	olution/stab	oilization.			6	
Ш.				Initial Crisis	s Contact	t Informati	ion			CHILDREN	ADULT
a. Total num	mber of INITIAL	. face to face	e contacts	s in which wel	lness plan	, crisis plan	, ISP or adva	nced directive plan previou	usly developed with		
the individua	ial was used.								- •	6	
b. Number o	of INITIAL face	to face cont	acts who	have a Comm	unity Supp	port Worker	· (CI, CRS, ICI	И, АСТ,ТСМ).		9	2
c. Number o	of INITIAL face	to face cont	acts who	have a Comm	unity Supp	oort Worker	and whose w	vorker was notified of the o	crisis.	9	2
					5 11			of need for face to face co			
	as ready and al										278
e Number o	of INITIAL face	to face cont	acts in En								0
				nergency Depa	artment w	ith final dis	sposition mad	le within 8 hours of that co	ontact		9
			acts III EII	nergency Depa	artment w	ith final dis/	sposition mad	le within 8 hours of that co	ontact.		9
f. Number of	of INITIAL face t							le within 8 hours of that co n made within 8 hours of th			
		to face conta	acts <i>NOT</i>	in Emergency	Departm	ent with fin	al dispositio		nat contact.		3
CHILDREN ON break out:		to face conta	acts <i>NOT</i>	in Emergency	Departm	ent with fin when individ	al dispositio	n made within 8 hours of th	nat contact.		
CHILDREN ON	NLY: Time from c	to face conta	acts <i>NOT</i> of need fo	in Emergency	Departm contact or	ent with fin	al dispositio	n made within 8 hours of th	nat contact.		
CHILDREN ON break out : Less than 1 hour	NLY: Time from c	to face conta determination 1 to 2 hours	acts <i>NOT</i> of need fo 3	in Emergency or face to face 2 to 4 hours	Departm contact or 1	ent with fin when individ More than 4 hours	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0	nat contact. face to face contact		
CHILDREN ON break out : Less than 1 hour CHILDREN ON	NLY: Time from c	to face conta determination 1 to 2 hours	acts <i>NOT</i> of need fo 3	in Emergency or face to face 2 to 4 hours	Departm contact or 1 risis assessr	ent with fin when individ More than 4 hours ment contact	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial	nat contact. face to face contact		
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3	NLY: Time from a 24 NLY: Time betwe	to face conta determination 1 to 2 hours een completio	acts <i>NOT</i> of need fo 3 n of initial	in Emergency or face to face 2 to 4 hours face-to-face cr	⁷ Departm contact or 1 risis assessr	ent with fin when individ More than 4 hours ment contact 8 to 14	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from a 24 NLY: Time betwe	to face conta determination 1 to 2 hours een completio 3 to 6 hours	acts <i>NOT</i> of need fo 3 n of initial 6	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours	Departm contact or 1 risis assessr 0	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0	nat contact. face to face contact	0	3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit	acts <i>NOT</i> of need fo 3 n of initial 6 te of Init	in Emergency or face to face 2 to 4 hours face-to-face cr	Departm contact or 1 risis assessr 0	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact	0 CHILDREN	
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer	acts <i>NOT</i> of need fo 3 n of initial 6 te of Init	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours	Departm contact or 1 risis assessr 0	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary F	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H	acts <i>NOT</i> of need fo 3 n of initial 6 te of Init <i>n in :</i> ome)	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	Departm contact or 1 risis assessr 0	ent with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary R b. Family/R	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (He relative/Othe	acts <i>NOT</i> of need fo 3 n of initial 6 te of Init <i>n in :</i> ome) er Resider	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	Departme contact or 1 risis assessr 0 ace Cont	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19 face to face cc a. Primary F b. Family/R c. Other Cor	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H elative/Othe mmunity Set	acts <i>NOT</i> of need for 3 n of initial 6 te of Init ome) er Resider	in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	Departme contact or 1 risis assessr 0 ace Cont	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition lual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19 face to face cc a. Primary R b. Family/R c. Other Cor d. SNF, Nurs	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H elative/Othe mmunity Set sing Home, E	acts <i>NOT</i> of need for 3 n of initial 6 te of Init ome) er Resider ting (Work Boarding F	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police fome	e Dept., Pu	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition ual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19 face to face cc a. Primary R b. Family/R c. Other Cor d. SNF, Nurs	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (acts <i>NOT</i> of need for 3 n of initial 6 te of Init ome) er Resider ting (Work Boarding F	in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F	e Dept., Pu	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition ual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from c 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter	acts <i>NOT</i> of need for 3 n of initial 6 te of Init ome) er Resider ting (Work Boarding F	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police fome	e Dept., Pu	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition ual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		3
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours	NLY: Time from a 24 NLY: Time betwe 19 face to face co a. Primary R b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office	acts <i>NOT</i> of need for 3 n of initial 6 te of Init ome) er Resider ting (Work Boarding F	in Emergency or face to face 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F nce k, School, Police fome	e Dept., Pu	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	al disposition ual was ready	n made within 8 hours of th and able to be seen to initial 0 position/resolution of crisis bre	nat contact. face to face contact		ADULT
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CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1 Number of 1 NUMBER of 1 NOTE: Sum of 0 V. NUMBER of 1 A. Crisis state b. Crisis state c. Crisis state d. Admission	NLY: Time from a 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider 0 h. Crisis Off i. Emergenc j. Other Hos k. Incarcera Crisis Resolutions r Init <i>face to face co</i> bilization with i bilization with i	to face conta determination 1 to 2 hours 2 to 6 hours 3 to 6 hours 3 to 6 hours 3 to 6 hours 5 to 6 hours 6 sing Home, E ial Program (5 Shelter Office 7 ice 2 y Departmen spital Location 1 Local Ja must equal II.b. 1 tial Crisis R ontacts that no referral for referral back i lization Unit	acts NOT of need for a of need for a of need for a nof initial a nof initial 6 te of Init a in : oome) er Resider ting (Work Boarding H (Congregat Congregat a ting (Work Boarding H (Congregat a ting (Work Boarding H (Congregat) (Co	in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home te Community R rison, Juvenile of of all INITIAL face in (Mutually face) face for mental	P Departme contact or 1 risis assessr 0 ace Cont e Dept., Pu esidence, / correction ce-to-face c Exclusive ance abus al health/s	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition ual was ready and final disp and final disp for and final disp and	n made within 8 hours of th and able to be seen to initial oosition/resolution of crisis breat 1 More than 14 hours	nat contact. face to face contact	CHILDREN 0	ADULT ADULT
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1 NUMBER of 1 Aumber of 1 Aum	NLY: Time from a 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider (h. Crisis Off i. Emergenc j. Other Hos k. Incarcera Crisis Resolutions r Init <i>face to face co</i> bilization with a bilization with a bilization with a	to face conta determination 1 to 2 hours een completio 3 to 6 hours Sit ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (Shelter Office ial Program (Shelter Office ial Program (Shelter Office ial Program (Shelter Office ial Program (Shelter Office ial Program (Shelter Office ial Crisis R ontacts that no referral for referral to r referral back ilization Unit n-Medical spitalization	acts NOT of need for a of need for a nof initial for in : ome) er Resider ting (Work Boarding H (Congregat congregat (Congregat a nt con il, State Provision er Resolution tresulted for mental new provision k to current	in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home te Community R rison, Juvenile of of all INITIAL face in (Mutually face) face for mental	P Departme contact or 1 risis assessr 0 ace Cont e Dept., Pu esidence, / correction ce-to-face c Exclusive ance abus al health/s	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition ual was ready and final disp and final disp for and final disp and	n made within 8 hours of th and able to be seen to initial oosition/resolution of crisis breat 1 More than 14 hours	nat contact. face to face contact	CHILDREN 0	ADULT ADULT ADULT 14 14 14 14 14 14 14 14 14 1
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1 Number of 1 A. Crisis stak b. Crisis stak c. Crisis stak c. Crisis stak d. Admissior e. Inpatient f. Voluntary g. Involuntar	NLY: Time from a 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary R b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider o h. Crisis Off i. Emergenc j. Other Hos k. Incarcera Crisis Resolutions r Init face to face co bilization with a bilization with a bilization with a bilization with a bilization with a	to face conta determination 1 to 2 hours 2 en completio 3 to 6 hours 3 to 6 hours 3 to 6 hours 5 ontacts seer Residence (H Relative/Othe mmunity Set sing Home, E ial Program (3 Shelter Office cy Departmer spital Location office tidl Crisis R ontacts that no referral for referral to r referral back ilization Unit n-Medical spitalization dospitalization	acts NOT of need for a of need for a nof initial for in : ome) er Resider ting (Work Boarding H (Congregat congregat (Congregat a nt con il, State Provision er Resolution tresulted for mental new provision k to current	in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home te Community R rison, Juvenile of of all INITIAL face in (Mutually face) face for mental	P Departme contact or 1 risis assessr 0 ace Cont e Dept., Pu esidence, / correction ce-to-face c Exclusive ance abus al health/s	ent with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up substance a	al disposition ual was ready and final disp and final disp for and final disp and	n made within 8 hours of th and able to be seen to initial oosition/resolution of crisis breat 1 More than 14 hours	nat contact. face to face contact	CHILDREN 0	ADULT ADULT ADULT ADULT A A A A A A A A A A A A A
CHILDREN ON break out : Less than 1 hour CHILDREN ON Less than 3 hours IV. Number of 1 NUmber of 1 Aumber of 1 Aum	NLY: Time from a 24 NLY: Time betwe 19 <i>face to face co</i> a. Primary F b. Family/R c. Other Cor d. SNF, Nurs e. Residenti f. Homeless g. Provider (h. Crisis Off i. Emergenc j. Other Hos k. Incarcera Crisis Resolutions r Init <i>face to face co</i> bilization with a bilization with a bilization with a	to face conta determination 1 to 2 hours 2 en completio 3 to 6 hours 3 to 7 hours 3 to 7 hours 4 to 7 hours 4 to 7 hours 5 helter 0 ffice 5 helter 0 ffice 7 hours that 1 hours that 1 hours that 1 hours that 1 hours tha	acts NOT of need for a of need for a nof initial a nor a n	in Emergency or face to face of 2 to 4 hours face-to-face cr 6 to 8 hours ial Face to F home e Community R community R communi	Departme contact or 1 risis assessr 0 ace Cont e Dept., Pu esidence, / correction ce-to-face c Exclusive ance abus al health/s or mental	ent with fin when individ More than 4 hours nent contact 8 to 14 hours tacts ublic Place) Apartment Pr Apartment Pr Facility) contacts e & Exhaus se follow-up substance a health/sub	al disposition ual was ready and final disp and final disp for and final disp and	n made within 8 hours of th and able to be seen to initial oosition/resolution of crisis breat 1 More than 14 hours	nat contact. face to face contact	CHILDREN 0	3 ADULT 2 10 1 14

		AMHI CONSENT DECREE	FEEDBACK RI	EPORT
	Mid-Coa	ast Mental Health Center	Mar	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	31%	No more than 20-25% of face to	o face contacts	s result in Psychiatric Hospitalization.
IV.36	18.7	90% of Crisis Phone Calls Requi	ring Face to Fa	ace Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	the end of the	e phone call.
IV. 37	91%	90% of all Face to Face Assess	sments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face to		
IV.38	95%	90% of all Face to Face Contact the Worker is notified of the cr		client has a Community Support Worker,
_			1313.	
NOTE:	IE STANDARD I	IS MET, THEN RESULT CELL WI	II BE	
NOTE:				
•	GREEN ON A T	FURQUOISE BACKGROUND.		
1				1
	IF STANDARD	IS NOT MET, THEN RESULT CE	LL WILL BE	
	RED BOLD ON	A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Δαρηςγ	Oxford C	ounty Montal H	alth		Cont	act Person		Month	Mar	
Agency		Congress Street		Karon Lladal		act F CI 30[]		Fiscal Year		
Address		Congress Stree rd, Maine 04		Karen Hodgk		Phone Numb)er	1 13Cal 1 Cal	2012	
uui css	Kunnor	u, maine 04	270	207 364-3549						
		Consur	ner Dem	_		ated Counts	s - Face to Fac	ce)		
Gender	Children	Males	9	Females	8					
Gender	Adults	Males	32	Females	20					
Age Range	Children	<5y.o.	0	5-9	2	10-14	9	15-17	6	
- <u>j</u> j-	Adults	18-21	4	22-35		36-60	24	61 & Older	3	
Payment	Children	MaineCare	14	Private Ins.		Uninsured	0	Medicare	0	
Source	Adults	MaineCare	39	Private Ins.	1	Uninsured	6	Medicare	2	
I				Summary o	f All Cris	sis Contacts	5		CHILDREN	ADULT
	mber of teleph			aata					32 17	10
	mber of all <i>INI</i>							PMENTAL DISORDER	2	5
	of face to face	5						I MENTAL DISORDER	8	2
III.				Initial Crisi	s Contac	t Informati	ion		CHILDREN	ADULT
	nber of INITIA	L face to fac	e contacts					ed directive plan previously developed wi	th	
	ual was used.								0	
b. Number o	of INITIAL face	to face cont	tacts who	have a Comm	unity Sup	port Worker	(CI, CRS, ICM, J	ACT,TCM).	5	1
. Number o	of INITIAL face	to face cont	tacts who	have a Comm	unity Sup	port Worker	and whose wor	ker was notified of the crisis.	5	1
								need for face to face contact or when		
	vas ready and a									138
e. Number o	of INITIAL face	e to face cont	tacts in Er	nergency Dep	artment v	vith final dis	position made	within 8 hours of that contact.		2
				0 9 1			•			
CHILDREN OF preak out : Less than 1	NLY: Time from	determination	n of need f	or face to face		when individ More than 4	ual was ready and	d able to be seen to initial face to face contac	ct	
hour		1 to 2 hours		2 to 4 hours	0	hours	0			
CHILDREN OI Less than 3	NLY: Time betw	een completio	on of initial	face-to-face c		ment contact 8 to 14	and final disposi	tion/resolution of crisis break out:		
hours	12	3 to 6 hours		6 to 8 hours		hours	0	More than 14 hours	0	
IV.		Si	te of Init	ial Face to F	ace Con	tacts			CHILDREN	ADULT
Number of	face to face c									
	5	Residence (H	-						3	
	5	Relative/Oth			o Dont D				0	
		rsing Home, I	-	k, School, Polic Iome	e Dept., P	ublic Place)			0	
		-		e Community R	esidence	Apartment Pr	rogram)		0	
	f. Homeles			· · · · · · · · · · · · · · · · · · · 			<u> </u>		0	
	g. Provider	Office							0	
	h. Crisis Of	fice							3	1
		cy Departme							11	
	-	ospital Locati							0	
	K. Incarcera		-	rison, Juvenile		5,		Sec. IV Total	0	F
							tivo			
V. Number of	In face to face o			n (Mutually			stive)		CHILDREN	ADULT
wannber 01					ance abu	se follow-up				
a Crisis stal	hilization with	no referral t	I I I LI L	i neartíi/ subst		1			- 1	
		no referral f		der for ment	al health/	substance a	buse follow-up		8	
o. Crisis sta	bilization with	n referral to i	new provi				buse follow-up stance abuse fo	llow-up	8	2
o. Crisis sta c. Crisis stal	bilization with	n referral to referral bac	new provi k to curre					llow-up	8 1 3	:
b. Crisis sta c. Crisis stal d. Admissio	bilization with bilization with	referral to referral bac pilization Uni	new provi k to curre					llow-up	8 1 3 0	
 b. Crisis state c. Crisis state d. Admission e. Inpatient 	bilization with bilization with n to Crisis Stab	n referral to a referral bac pilization Uni pn-Medical	new provi ck to curre t					illow-up	8 1 3 0 4	1
 b. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary g. Involunta 	bilization with bilization with n to Crisis Stab t Hospitalizatio / Psychiatric Ho ary Psychiatric	n referral to a referral bac pilization Uni pn-Medical ospitalization Hospitalizati	new provi sk to curre t					llow-up	8 1 3 0 4 0	2
 c. Crisis state c. Crisis state d. Admission e. Inpatient f. Voluntary g. Involunta n. Admission 	bilization with bilization with n to Crisis Stab t Hospitalizatio / Psychiatric Ho	n referral to a referral bac pilization Uni pn-Medical ospitalization Hospitalizati t	new provi sk to curre t n on	ent provider f	or menta	I health/sub		Ilow-up Sec. V Total	8 1 3 0 4 0 0 0 17	1

		AMHI CONSENT DECRE	e feedback ri	EPORT
	Oxfor	d County Mental Health	Mar	SFY2012
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD
IV.35	21%	No more than 20-25% of face t	to face contacts	s result in Psychiatric Hospitalization.
IV.36	26.6	90% of Crisis Phone Calls Requ	iiring Face to Fa	ce Assessments are responded to within
_	Average Minutes	an average of 30 minutes from	n the end of the	phone call.
IV. 37	94%	90% of all Face to Face Asses	ssments Result i	in Resolution for the Consumer Within 8
		Hours of Initiation of the Face		
	100%			
IV.38	100%	90% of all Face to Face Contact the Worker is notified of the c		client has a Community Support Worker,
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL W	/ILL BE	
NOTE:				
•	GREEN ON A T	URQUOISE BACKGROUND.		
1				1
	IF STANDARD	IS NOT MET, THEN RESULT C	ELL WILL BE	
	RED BOLD ON	I A GOLD BACKGROUND		

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

					STAT	E OF MAIN	VE Monthly	Crisis Report		
Agency	Т	Sweetser		Τ	Cont	tact Person		Month	Mar	
<u> </u>	+			Beth Delano				Fiscal Year	2012	
Address	50 Moody	y St Saco ME (04072		Contact	Phone Numb	ber			
				294-4530						
l. –		Consur	ner Dem	ographics (U	nduplic	ated Counts	s - Face to Fa	ce)		
Gender		Males	50	Females	44					
	Adults	Males		Females 5-9			40	15-17	42	
Age Range	Children Adults	<5y.o. 18-21	0	5-9 22-35	12	10-14 36-60	40	61 & Older	42	
Payment	Children	MaineCare	55	Private Ins.	34	Uninsured	5	Medicare	0	
Source	Adults	MaineCare	+	Private Ins.	 	Uninsured		Medicare		
П.				Summary of	f All Cri	sis Contacts	S		CHILDREN	ADULT
a. Total nu	umber of teleph	ione contacts	S .						505	505
<mark>b</mark> . Total nu	umber of all INIT	TIAL face to	face con	tacts.					97	97
		5						PMENTAL DISORDER	7	
d. Number	of face to face	contacts that	t are ongo	ing support for	r crisis re	solution/stab	ilization.		26	0
Ш.				Initial Crisi	s Contac	ct Informati	ion		CHILDREN	ADULT
	umber of INITIAL Iual was used.	L face to face	e contact	s in which wel	Iness plar	n, crisis plan	, ISP or advance	ed directive plan previously developed with	12	12
	of INITIAL face	e to face con	tacts who	have a Comm	nunity Sur	oport Worker	C (CI, CRS, ICM,	ACT.TCM).	35	35
					5 1	•	• • • •	rker was notified of the crisis.	35	35
								f need for face to face contact or when		
	was ready and a									2058
	5						sposition made	within 8 hours of that contact.		42
							•			
							-	nade within 8 hours of that contact.		54
CHILDREN O break out :	NLY: Time from	determination	h of need h	or face to face	contact or	when individ	ual was ready an	nd able to be seen to initial face to face contact		
Less than 1					— ,	More than 4				
hour	92	2 1 to 2 hours		5 2 to 4 hours		hours				
	NLY: Time betw	een completic	on of initia	I face-to-face c	risis assess	sment contact	and final disposi	ition/resolution of crisis break out:		
Less than 3 hours	5:	3 3 to 6 hours	3/	8 6 to 8 hours		8 to 14 hours	, ,) More than 14 hours		
IV.				tial Face to F					CHILDREN	ADULT
Number of	f face to face c	contacts see	en in :							
		Residence (H							25	25
	5	Relative/Oth	-	nce					4	4
	c. Other Cr	ommunity Se	tting (Wor	ork, School, Police	e Dept., F	ublic Place)			18	18
		irsing Home, E	-						0	0
		0	(Congrega	ate Community R	lesidence,	Apartment Pr	ogram)		0	0
	f. Homeless								0	0
	g. Provider								1	1
	h. Crisis Of		1						6	6
	I. Emergen [,]	ncy Departme	.nt						43	43

	0	0
	0	0
Sec. IV Total	97	97
	CHILDREN	ADULT
	1	1
v-up	23	23
ise follow-up	45	45
	14	14
	0	0
	14	14
	0	0
	0	0
Sec. V Total	97	97
	v-up use follow-up	CHILDREN v-up 1 v-up 23 use follow-up 45 14 0 14 0 0 14 0 0 0 0 0 0

		AMHI CONSENT DE	CREE FEEDBACK RI	PORT		
		Sweetser	Mar		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD		
IV.35	14%	No more than 20-25% of fa	ce to face contacts	result in	Psychiatric Hos	pitalization.
		-				
IV.36	21.2	90% of Crisis Phone Calls R	equiring Face to Fa	ce Assessi	ments are respo	onded to within
	Average Minutes	an average of 30 minutes f	from the end of the	phone ca	II.	
		_				
IV. 37	99%	90% of all Face to Face As	accomente Deculti	n Dooolui	tion for the Con	oursor Within 9
		Hours of Initiation of the Fa			tion for the Cons	sumer within o
		_				
IV.38	100%	90% of all Face to Face Co		client has	s a Community	Support Worker,
	·	the Worker is notified of t	ne crisis.			
NOTE:	IF STANDARD I	S MET, THEN RESULT CEL	L WILL BE			
	GREEN ON A T	URQUOISE BACKGROUND				
	IF STANDARD I	S NOT MET, THEN RESUL	T CELL WILL BE			
		A GOLD BACKGROUND				

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STATE OF MAINE Monthly Crisis Report

				•							
Agency		Sweetser			Conta	act Person		Month		Mar	
	50 Mc	ody St. Saco	ME	Beth Delano				Fiscal Year		2012	
Address				294-4530	Contact F	Phone Numb	ber	-			
		Consur	ner Dem			ated Counts	s - Face to Fa	ce)			
	Children	Males		Females	28						
Gender	Adults	Males		Females	67						
	Children	<5y.o.	0	5-9	3	10-14	31	15-17		20	
Age Range	Adults	18-21	18	22-35	38	36-60	58	61 & Older		15	
Payment	Children	MaineCare	24	Private Ins.		Uninsured	5	Medicare		0	
Source	Adults	MaineCare	63	Private Ins.		Uninsured	37	Medicare		0	
II.				Summary o	f All Cris	is Contacts	S			CHILDREN	ADULT
	nber of teleph									82	24
	nber of all <i>IN</i>							PMENTAL DISORDER		54	13
	of face to face	5						FMENTAL DISORDER		0	1
III.				Initial Crisi	s Contac	t Informati	ion			CHILDREN	ADULT
	mber of INITIA	L face to face	e contacts					ed directive plan previously	developed with		
the individu	ial was used.					•				9	2
b. Number o	of INITIAL fac	e to face cont	acts who	have a Comm	unity Sup	port Worker	CI, CRS, ICM,	ACT,TCM).		18	2
c. Number c	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wor	ker was notified of the crisi	S.	18	2
d. SUM TOT	AL time <i>in m</i>	inutes for all	INITIAL fa	ace to face co	ntacts in	II.b. from de	etermination of	need for face to face conta	act or when		
individual w	vas ready and	able to be se	en to initi	al face to fac	e contact						492
e. Number o	of INITIAL fac	e to face cont	acts in En		artmonty	with final dia	sposition made	within 8 hours of that conta	ct		7
				nergency Dep		vitii fillai uis	sposition made		Ct.		
							•				
		e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin	al disposition m	nade within 8 hours of that o	contact.		3
		e to face cont	acts <i>NOT</i>	in Emergency	/ Departm	ent with fin	al disposition m		contact.		3
CHILDREN OF break out : Less than 1	NLY: Time from	e to face cont determination	acts <i>NOT</i> of need fo	in Emergency or face to face	/ Departm	nent with fin when individ More than 4	al disposition m	nade within 8 hours of that o	contact.		3
CHILDREN OI break out:	NLY: Time from	e to face cont	acts <i>NOT</i> of need fo	in Emergency	/ Departm	nent with fin when individ	al disposition m	nade within 8 hours of that o	contact.		3
CHILDREN OF break out : Less than 1 hour	NLY: Time from	e to face cont determination 8 1 to 2 hours	acts <i>NOT</i> of need fo 3	in Emergency or face to face 2 to 4 hours	/ Departm contact or 2	nent with fin when individ More than 4 hours	nal disposition m lual was ready an	nade within 8 hours of that o	contact. e to face contact		3
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3	NLY: Time from 4: NLY: Time betv	e to face cont determination 8 1 to 2 hours veen completic	acts <i>NOT</i> of need fo 3 on of initial	in Emergency or face to face 2 to 4 hours face-to-face c	/ Departm contact or 2 risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		3
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4: NLY: Time betv	e to face cont determination 8 1 to 2 hours veen completic 8 3 to 6 hours	acts <i>NOT</i> n of need fo 3 on of initial 7	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 2 risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that o	contact. e to face contact	7	
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4: NLY: Time betv 3:	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si	acts <i>NOT</i> of need fo 3 on of initial 7 te of Init	in Emergency or face to face 2 to 4 hours face-to-face c	/ Departm contact or 2 risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact	7 CHILDREN	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betv 3 <i>face to face</i>	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seel	acts <i>NOT</i> of need fo 3 on of initial 7 te of Init	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 2 risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betv 3 <i>face to face</i> a. Primary	e to face cont determination B 1 to 2 hours veen completic B 3 to 6 hours Sin contacts seen r Residence (H	acts <i>NOT</i> n of need fo 3 on of initial 7 te of Init n in :	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 2 risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betv 3 <i>face to face</i> a. Primary b. Family/	e to face cont determination 8 1 to 2 hours veen completic 8 3 to 6 hours 8 3 to 6 hours 9 Residence (H 2 Residence (H 2 Relative/Oth	acts <i>NOT</i> of need fo 3 on of initial 7 te of Init n in : ome) er Resider	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 2 risis assess 1 Face Con	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C	e to face cont determination 8 1 to 2 hours veen completic 8 3 to 6 hours 8 3 to 6 hours 9 Residence (H 2 Residence (H 2 Relative/Oth	acts <i>NOT</i> n of need fo 3 on of initial 7 te of Init n <i>in :</i> iome) er Resider tting (Worl	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	/ Departm contact or 2 risis assess 1 Face Con	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts	nal disposition m lual was ready an 1 1 1 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer r Residence (H r Relative/Oth ommunity Set ursing Home, F atial Program	acts <i>NOT</i> of need for 3 on of initial 7 te of Init n <i>in :</i> lome) er Resider tting (Worl Boarding F	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F	risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele:	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set ursing Home, E stial Program ss Shelter	acts <i>NOT</i> of need for 3 on of initial 7 te of Init n <i>in :</i> lome) er Resider tting (Worl Boarding F	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F hce k, School, Polic home	risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact		
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seed r Residence (H Relative/Othe ommunity Set ursing Home, I itial Program ss Shelter r Office	acts <i>NOT</i> of need for 3 on of initial 7 te of Init n <i>in :</i> lome) er Resider tting (Worl Boarding F	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F hce k, School, Polic home	risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact	CHILDREN 2 2 0 3 0 0 0 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H (Relative/Otheomunity Set ursing Home, E sitial Program ss Shelter r Office ffice	acts <i>NOT</i> of need for a of need for a of initial on of initial 7 te of Init a <i>in :</i> lome) er Resider tting (Worl Boarding H (Congregat	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F hce k, School, Polic home	risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact	CHILDREN 2 2 2 3 3 3 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer r Residence (H relative/Oth ommunity Set rsing Home, I sial Program ss Shelter r Office ffice ncy Departme	acts <i>NOT</i> of need for a of need for a nof initial on of initial 7 te of Init n <i>in</i> : lome) er Resider tting (Worl Boarding H (Congregat	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F hce k, School, Polic home	risis assess	ment with fin when individ More than 4 hours ment contact 8 to 14 hours tacts ublic Place)	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact	CHILDREN 2 2 0 3 0 0 0 0 0 1 1 1 0 0 0 0 0 0 0 0 0 0	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 face to face a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer r Residence (H Residence (H Residence (H Relative/Oth ommunity Set ursing Home, E stial Program ss Shelter r Office ffice ncy Departme ospital Locati	acts NOT of need for a of need for a of initial on of initial 7 te of Init a <i>in :</i> lome) er Resider tting (Worl Boarding F (Congregat	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F nce k, School, Polic home	risis assess ace Con e Dept., P eesidence,	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact	CHILDREN 2 2 2 3 3 3 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 face to face a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours 3 to 6 hours 5 contacts seer 7 Residence (H 7 Relative/Oth 7 Relative/Oth 9 ommunity Set 10 rsing Home, f 10 rsing Home, f	acts <i>NOT</i> of need for 3 on of initial c c c c f c f c f c f c f c f c f c c c c c c c c c c	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile	v Departm contact or 2 risis assess 1 Face Con e Dept., P Residence, Correction	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr	al disposition m lual was ready an 1 and final disposi	nade within 8 hours of that of able to be seen to initial face	contact. e to face contact	CHILDREN 2 2 2 3 3 3 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ADULT 1 9
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O i. Emerger j. Other H k. Incarce	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Oth ommunity Set ursing Home, E tial Program ss Shelter r Office ffice ffice ncy Departme ospital Locati rated (Local Ja s must equal II.b	acts NOT of need for a of need for a of initial on of initial 7 te of Init on ting (Worl Boarding F (Congregat (Congregat nt on ail, State Pi .= Total no.	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile	risis assess ace Con e Dept., P esidence, Correction ce-to-face o	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts	rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN 2 2 0 0 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ADULT 1 9
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NUMBER OF	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O i. Emerger j. Other H k. Incarce	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours 3 to 6 hours 5 contacts seed r Residence (H Relative/Oth ommunity Set rsing Home, E tial Program ss Shelter r Office ffice ncy Departme ospital Locati rated (Local Ja s must equal II.b	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init a in : fome) er Resider tring (Worl Boarding F (Congregat congregat (Congregat a on ail, State Pr .= Total no. Resolutio	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa	risis assess ace Con e Dept., P esidence, Correction ce-to-face o	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts	rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN	ADULT 1 9
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. Number of	NLY: Time from 4 NLY: Time betw 7 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H k. Incarcel Crisis Resolution	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seed 7 Residence (H 7 Relative/Othe ommunity Set 1 rsing Home, I 1 tial Program s Shelter r Office ffice ffice ffice ncy Departme ospital Locati rated (Local Ja s must equal II.b hitial Crisis F contacts tha	acts NOT of need for a of need for a of need for a nof initial on of initial c c c c c c c c c c	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home e Community F rison, Juvenile of all INITIAL fa n (Mutually f in:	v Departm contact or 2 risis assess 1 Face Con e Dept., P Residence, Correction ce-to-face of Exclusive	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus	al disposition m lual was ready an 1 and final disposi and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN	ADULT 1 9
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of Number of V. NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O i. Emerger j. Other H k. Incarcer Crisis Resolution Ir <i>face to face</i> bilization with bilization with	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seer Residence (H Relative/Othe ommunity Set rsing Home, E ratial Program ss Shelter r Office ffice ffice ffice ncy Departme ospital Locati rated (Local Ja s must equal II.b hitial Crisis F contacts that n no referral to r	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init on er Resider tting (Worl Boarding F (Congregat doarding F (Congregat a doarding F (Congregat)	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa in (Mutually fin: health/subst der for menta	risis assess acce Con e Dept., P esidence, Correction ce-to-face o Exclusive ance abus al health/	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance a	al disposition m lual was ready an 1 and final disposi and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN CHILDREN 2 0 3 0 3 0 0 0 0 0 0 0 1	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NUMBER OF NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal c. Crisis stal	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homeles g. Provide h. Crisis O i. Emerger j. Other H k. Incarcer j. Other H k. Incarcer face to face bilization with bilization with	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seed r Residence (H Residence (H Relative/Oth ommunity Set rsing Home, B tial Program ss Shelter r Office ffice ncy Departme ospital Locati rated (Local Ja s must equal II.b hitial Crisis F contacts that n no referral for n referral to f	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init 7 te of Init on er Resider tting (Worl Boarding H (Congregat Congregat a of the sulter 1 1 1 1 1 1 1 1 1 1	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa in (Mutually fin: health/subst der for menta	risis assess acce Con e Dept., P esidence, Correction ce-to-face o Exclusive ance abus al health/	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance a	al disposition m lual was ready an 1 and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NUMBER OF Sum of V. NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal c. Crisis stal d. Admission	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H k. Incarce Crisis Resolution Ir <i>face to face</i> bilization with bilization with bilization with n to Crisis Sta	e to face cont determination determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seed Residence (H Relative/Oth ommunity Set rsing Home, E dial Program ss Shelter r Office ffice ffice ncy Departme ospital Locati rated (Local Ja s must equal II.b hitial Crisis F contacts that n no referral for n referral bac bilization Uni	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init 7 te of Init on er Resider tting (Worl Boarding H (Congregat Congregat a of the sulter 1 1 1 1 1 1 1 1 1 1	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa in (Mutually fin: health/subst der for menta	risis assess acce Con e Dept., P esidence, Correction ce-to-face o Exclusive ance abus al health/	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance a	al disposition m lual was ready an 1 and final disposi and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN CHILDREN 2 0 3 0 3 0 0 0 0 0 0 0 1	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal c. Crisis stal d. Admission e. Inpatient	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H k. Incarcel Crisis Resolution Ir <i>face to face</i> bilization with bilization with bilization with n to Crisis Sta	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si contacts seen r Residence (H residence (H residen	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init on er Resider tting (Worl Boarding H (Congregat Congregat a dil, State Pl ail, State Pl ail	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa in (Mutually fin: health/subst der for menta	risis assess acce Con e Dept., P esidence, Correction ce-to-face o Exclusive ance abus al health/	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance a	al disposition m lual was ready an 1 and final disposi and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN CHILDREN 2 0 3 0 3 0 0 0 0 0 0 0 1	ADULT
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. NUMBER OF a. Crisis stal b. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary	NLY: Time from 4 NLY: Time betw NLY: Time betw 3 <i>face to face</i> a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H k. Incarce Crisis Resolution Ir <i>face to face</i> bilization with bilization with bilization with n to Crisis Sta	e to face cont determination 1 to 2 hours veen completic 3 to 6 hours 5 contacts seed r Residence (H r Residenc	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init a in : ome) er Resider tting (Worl Boarding H (Congregat Congregat (Congregat a difference tresulted for mental new provi k to current t	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa in (Mutually fin: health/subst der for menta	risis assess acce Con e Dept., P esidence, Correction ce-to-face o Exclusive ance abus al health/	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance a	al disposition m lual was ready an 1 and final disposi and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN CHILDREN 2 0 3 0 3 0 0 0 0 0 0 0 1	ADULT 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
CHILDREN OF break out : Less than 1 hour CHILDREN OF Less than 3 hours IV. Number of NOTE: Sum of V. Number of a. Crisis stal b. Crisis stal c. Crisis stal d. Admission e. Inpatient f. Voluntary g. Involunta	NLY: Time from 4 NLY: Time betw NLY: Time betw A face to face a. Primary b. Family/ c. Other C d. SNF, Nu e. Residen f. Homele: g. Provide h. Crisis O i. Emerger j. Other H k. Incarcer j. Other H k. Incarcer face to face bilization with bilization with bilization with n to Crisis Sta : Hospitalization	e to face cont determination d	acts NOT of need for a of need for a of need for a of initial on of initial 7 te of Init a in : ome) er Resider tting (Worl Boarding H (Congregat Congregat (Congregat a difference tresulted for mental new provi k to current t	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours ial Face to F home te Community F rison, Juvenile of all INITIAL fa in (Mutually fin: health/subst der for menta	risis assess acce Con e Dept., P esidence, Correction ce-to-face o Exclusive ance abus al health/	More than 4 hours ment contact 8 to 14 hours tacts ublic Place) Apartment Pr Facility) contacts e & Exhaus se follow-up 'substance a	al disposition m lual was ready an 1 and final disposi and final disposi 1 rogram)	hade within 8 hours of that of d able to be seen to initial face tion/resolution of crisis break More than 14 hours	contact. e to face contact	CHILDREN CHILDREN 2 0 3 0 3 0 0 0 0 0 0 0 1	ADULT 1 9

		AMHI CONSENT DE	CREE FEEDBACK RE	PORT		
		Sweetser	Mar		SFY2012	
<u>No.</u>	<u>Result</u>		<u>STAND</u>	ARD		
IV.35	33%	No more than 20-25% of fa	ace to face contacts	result in	Psychiatric Hos	pitalization.
IV.36	36.2	90% of Crisis Phone Calls F	Requiring Face to Fa	ce Assessi	ments are respo	nded to within
	Average Minutes	an average of 30 minutes	from the end of the	phone ca	II.	
IV. 37	82%	90% of all Face to Face A	ssossmants Pasult i	n Posolut	tion for the Cons	sumer Within 8
		Hours of Initiation of the F				
		-				
IV.38	100%	90% of all Face to Face Co		client has	s a Community S	Support Worker,
		the Worker is notified of t	ne crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CEL	L WILL BE			
	GREEN ON A T	URQUOISE BACKGROUND				
1		UN20013E DAGRONOUND	•			
	IF STANDARD I	S NOT MET, THEN RESUL	T CELL WILL BE			
		A GOLD BACKGROUND				

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<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

STATE OF MAINE Monthly Crisis Report

Agency		Tri-County			Cont	act Person		Month		Mar	
geneg	230	Bartlett St.		Laurie Cyr Ma				Fiscal Year		2012	
Address		ton, ME, 042	40			Phone Numb	ber			2012	
				207-783-4695							
		Consur	ner Dem	ographics (U	Induplica	ated Count	s - Face to F	ace)			
Gender	Children	Males	30	Females	25						
	Adults	Males	60	Females	57						
Age Range	Children	<5y.o.	4	5-9	8	10-14	29	15-17		14	
	Adults	18-21	12	22-35	32	36-60	62	61 & Older			
Payment Source	Children Adults	MaineCare MaineCare	49 97	Private Ins. Private Ins.	7 11	Uninsured Uninsured	1 7	Medicare Medicare		0 20	
II.	Addits	Manicoarc	,,,	Summary o	1			Inculture		CHILDREN	ADULT
	nber of teleph	one contacts		Summary O			5			141	38
	mber of all INI			acts.						55	11
c. Number i	n II.b. who are	e children/yo	uth with N	MENTAL RETAR	RDATION/	AUTISM/PER	RVASIVE DEVEL	OPMENTAL DISORDER		11	
d. Number o	of face to face	contacts that	t are ongoi	ing support for	r crisis res	solution/stat	oilization.			3	1
III.				Initial Crisi	s Contac	t Informat	ion			CHILDREN	ADULT
		L face to fac	e contacts	s in which wel	Iness plar	n, crisis plan	n, ISP or advar	ced directive plan previously d	leveloped with		
	ual was used. of INITIAL face	to face con	tacts who	have a Comm	unity Sun	port Worker				3 19	1
					5 .	•	• • •	•			6
					<u> </u>	•		orker was notified of the crisis		18	6
							etermination	of need for face to face contac	ct or when		500
	vas ready and a										528
e. Number o	of INITIAL face	e to face con	tacts in En	nergency Depa	artment v	vith final dis	sposition mad	e within 8 hours of that contac	t.		7
f Number o	of INITIAL face	to face cont	acts NOT	in Emergency	<i>i</i> Denartm	nent with fin	nal disposition	made within 8 hours of that co	ontact		3
ess than 1 hour CHILDREN OF ess than 3		1 to 2 hours een completio		2 to 4 hours face-to-face c	4 risis assess	More than 4 hours ment contact 8 to 14		1 osition/resolution of crisis break ou	ut:		
hours	51	3 to 6 hours	4	6 to 8 hours		hours		0 More than 14 hours		0	
IV.		Si	te of Init	ial Face to F	ace Con	tacts				CHILDREN	ADULT
Number of	face to face o	contacts see	n in :								
	5	Residence (H	-							5	
	5	Relative/Oth		nce k, School, Polic	o Dont D					0	
		rsing Home,	•		е рерг., Р					4	
				e Community R	Residence,	Apartment Pr	rogram)			0	
	f. Homeles	0	~	-						0	
	g. Provider									0	
	h. Crisis Of		t							4	1
	•	cy Departme ospital Locati								42	8
		•		rison, Juvenile	Correction	Facility)				0	
NOTE: Sum of	Crisis Resolutions	· · ·	-			3,		Sec. IV Total		55	11
V.	In	itial Crisis I	Resolutio	n (Mutually	Exclusiv	e & Exhaus	stive)			CHILDREN	ADULT
Number of	face to face o	contacts tha	t resulted	l in:							
	bilization with									11	
	bilization with							•		12	2
	bilization with n to Crisis Stat			ent proviaer f	u menta	i nearth/sub	istance aduse	ronow-up		18 2	2
	: Hospitalizatio									0	
1	Psychiatric H		_							ĭ	
f. Voluntary	, i syoniati io in	ospitalization	ו							12	3
g. Involunta	ary Psychiatric	Hospitalizati								12 0	3
g. Involunta h. Admissior	5	Hospitalizati t	on					Sec. V Total		12 0 0 55	

		AMHI CONSENT DEC	CREE FEEDBACK RE	PORT		
		Tri-County	Mar	SF	Y2012	
<u>No.</u>	<u>Result</u>		<u>STANDA</u>	RD		
IV.35	36%	No more than 20-25% of fac	e to face contacts	result in Psych	niatric Hospitalization.	
IV.36	45.1	90% of Crisis Phone Calls Re	equiring Face to Fa	e Assessments	are responded to wit	hin
	Average Minutes	an average of 30 minutes fr	rom the end of the	phone call.		
		_				
IV. 37	87%	90% of all Face to Face As	cocomonto Poculti	- Possiution fo	or the Consumer Within	n 9
		Hours of Initiation of the Fa				110
		1				
IV.38	97%	90% of all Face to Face Cor		client has a Co	ommunity Support Wor	rker,
		the Worker is notified of th	e crisis.			
NOTE						
NOTE:	IF STANDARD I	S MET, THEN RESULT CELL	WILL BE			
		URQUOISE BACKGROUND.				
	GREEN ON A T	UNQUUISE DAUNGKUUND.				
	IF STANDARD	S NOT MET, THEN RESULT	CELL WILL BE			
		A GOLD BACKGROUND				

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STATE OF MAINE Monthly Crisis Report

A m o m o u	1	N/I		I	Cont	aat Damaan		Month		Mor	
Agency		YI				act Person		Month		Mar	
) Lydia Lane		Veronica Ros		<u></u>		Fiscal Year		2012	
Adress	South Po	ortland, Me 0	4106			Phone Numb	ber	-			
		Consur	ner Dem	207-523-5068 ographics (U		ated Count	s - Face to Fa	ace)			
	Children	Males	3	Females	3						
Gender	Adults	Males	94	Females	98						
	Children	<5y.o.	0	5-9	0	10-14	3	15-17		3	
Age Range	Adults	18-21	8	22-35	60	36-60	98	61 & Older		15	
Payment	Children	MaineCare	3	Private Ins.	1	Uninsured	2	Medicare		0	
Source	Adults	MaineCare		Private Ins.	20	Uninsured	55	Medicare		46	
Ι.				Summary o	f All Cris	is Contacts	5			CHILDREN	ADULT
	mber of teleph	one contacts		<i></i> ,			-			0	14
	mber of all INI			acts.						6	2
. Number i	in II.b. who are	e children/yo	uth with N	MENTAL RETAR	RDATION/	AUTISM/PER	VASIVE DEVELO	OPMENTAL DISORDER		0	
. Number o	of face to face	contacts that	are ongoi	ing support for	r crisis res	solution/stab	oilization.			1	2
II.				Initial Crisi	s Contac	t Informati	ion			CHILDREN	ADULT
. Total nun	mber of INITIA	L face to face	e contacts	s in which wel	Iness plar	n, crisis plan	, ISP or advance	ced directive plan previous	ly developed with		
he individu	ual was used.				-				-	0	
. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	· (CI, CRS, ICM,	ACT,TCM).		4	
. Number o	of INITIAL face	e to face cont	acts who	have a Comm	unity Sup	port Worker	and whose wo	rker was notified of the cr	risis.	3	
					5 1	•		f need for face to face co			
	vas ready and								indet of when		43
	5										
	of INITIAL face	to face cont	acts in En	nergency Den	artmont w	with final dis	nosition made	within 8 hours of that cor	tact		
	of INITIAL face	e to face cont	acts in En	nergency Depa	artment v	vith final dis	sposition made	within 8 hours of that cor	itact.		
e. Number o								within 8 hours of that cor made within 8 hours of tha			2
e. Number o f. Number o	of INITIAL face	to face cont	acts <i>NOT</i>	in Emergency	/ Departm	nent with fin	al disposition	made within 8 hours of tha	at contact.		2
e. Number o f. Number o	of INITIAL face	to face cont	acts <i>NOT</i>	in Emergency	/ Departm	nent with fin	al disposition		at contact.		20
e. Number o f. Number o CHILDREN OF break out : Less than 1	of INITIAL face NLY: Time from	to face cont determination	acts <i>NOT</i> of need fo	in Emergency or face to face	/ Departm contact or	nent with fin when individ More than 4	al disposition i lual was ready a	made within 8 hours of thand able to be seen to initial f	at contact.		20
e. Number o f. Number o CHILDREN Of oreak out :	of INITIAL face NLY: Time from	to face cont	acts <i>NOT</i> of need fo	in Emergency	/ Departm contact or	nent with fin when individ	al disposition i lual was ready a	made within 8 hours of tha	at contact.		20
e. Number o f. Number o CHILDREN Of preak out : Less than 1 hour	of INITIAL face NLY: Time from	to face cont determination 1 to 2 hours	acts <i>NOT</i> of need fo 0	in Emergency or face to face 2 to 4 hours	/ Departm contact or 0	nent with fin when individ More than 4 hours	al disposition i lual was ready a	made within 8 hours of thand able to be seen to initial f	at contact. ace to face contact		20
e. Number o f. Number o CHILDREN Of oreak out : Less than 1 hour	of INITIAL face NLY: Time from	to face cont determination 1 to 2 hours	acts <i>NOT</i> of need fo 0	in Emergency or face to face 2 to 4 hours	/ Departm contact or 0 risis assess	nent with fin when individ More than 4 hours	al disposition i lual was ready a	made within 8 hours of thand able to be seen to initial f	at contact. ace to face contact		2
e. Number of f. Number of CHILDREN Of Dreak out : Less than 1 hour CHILDREN Of	of INITIAL face NLY: Time from 6 NLY: Time betw	to face cont determination 1 to 2 hours	acts <i>NOT</i> of need fo 0 on of initial	in Emergency or face to face 2 to 4 hours	/ Departm contact or 0 risis assess	nent with fin when individ More than 4 hours ment contact	al disposition i lual was ready an and final dispos	made within 8 hours of thand able to be seen to initial f	at contact. ace to face contact	0	2
e. Number of C. Number of CHILDREN Of Dreak out : Less than 1 hour CHILDREN Of Less than 3 hours	of INITIAL face NLY: Time from 6 NLY: Time betw	to face cont determination 1 to 2 hours /een completic 3 to 6 hours	acts <i>NOT</i> n of need fo 0 n of initial 0	in Emergency or face to face 2 to 4 hours face-to-face c	/ Departm contact or 0 risis assess 0	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition i lual was ready an and final dispos	made within 8 hours of than nd able to be seen to initial f 0 sition/resolution of crisis brea	at contact. ace to face contact	O	2 ADULT
e. Number of C. Number of CHILDREN OF Dreak out : Less than 1 hour CHILDREN OF Less than 3 hours	of INITIAL face NLY: Time from 6 NLY: Time betw	to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si	acts <i>NOT</i> of need fo 0 on of initial 0 te of Init	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 0 risis assess 0	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition i lual was ready an and final dispos	made within 8 hours of than nd able to be seen to initial f 0 sition/resolution of crisis brea	at contact. ace to face contact		
e. Number o C. Number o CHILDREN OF preak out : Less than 1 hour CHILDREN OF Less than 3 hours V.	of INITIAL face NLY: Time from NLY: Time betw NLY: Time betw C	to face cont determination 1 to 2 hours veen completic 3 to 6 hours Si	acts <i>NOT</i> of need fo on of initial of te of Init	in Emergency or face to face 2 to 4 hours face-to-face c 6 to 8 hours	/ Departm contact or 0 risis assess 0	ment with fin when individ More than 4 hours ment contact 8 to 14 hours	al disposition i lual was ready an and final dispos	made within 8 hours of than nd able to be seen to initial f 0 sition/resolution of crisis brea	at contact. ace to face contact		
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		AMHI CONSENT DE	CREE FEEDBACK RE	PORT		
		YI	Mar		SFY2012	
<u>No.</u>	<u>Result</u>		STANDA	<u>RD</u>		
IV.35	2%	No more than 20-25% of fa	ace to face contacts	result in I	Psychiatric Hos	pitalization.
IV.36	20.5	90% of Crisis Phone Calls R	Requiring Face to Fa	ce Assessn	nents are respo	nded to within
	Average Minutes	an average of 30 minutes	from the end of the	phone cal	Ι.	
		_				
IV. 37	100%	90% of all Face to Face A	coocemonte Rocult i	n Pocoluti	on for the Con	numor Within 8
		Hours of Initiation of the F				
	-	1				
IV.38	97%	90% of all Face to Face Co		client has	a Community S	Support Worker,
		the Worker is notified of t	he crisis.			
NOTE						
NOTE:	IF STANDARD IS	S MET, THEN RESULT CEL	L WILL BE			
		URQUOISE BACKGROUND				
	GREEN ON A T	UNQUUISE DAUNGRUUND	•			
	IF STANDARD I	S NOT MET, THEN RESUL	T CELL WILL BE			
		A GOLD BACKGROUND				

<-<-<- Note: This cell should be no greater than IV.i.

<-<-- NOTE: This cell should be no greater than Sec IV. Total minus IV.i.

<-<-- Note: This cell should appear to be turquuise with a green font, a red strikethough font indicates an error

Maine Department of Health and Human Services Integrated Monthly Crisis Report



Continuous Quality Improvement Services

An Office of the Department of Health and Human Services

STATEWIDE

•							March 20	12						
		Consu	mer Der	nographics (Undupli	cated Coun	ts - Face to	Face)	Paul R. LePage, Go	vernor	Mary	C. Mayh	ew, Com	missione
1	Children	Males	256	Females	265									
Gender	Adults	Males	754	Females	720									
	Children	<5y.o.	6	5-9	47	10-14	258	15-17		211				
ge Range	Adults	18-21	146	22-35	460	36-60	712	61 & Older		 - 145				
ayment	Children	MaineCare	342	Private Ins.		Uninsured	30	Medicare		0				
5	Adults	MaineCare	808	Private Ins.		Uninsured	267	Medicare		150				
		mainteeure		Summary o		<u> </u>				_	DREN		ADU	IТ
	mbor of tolon	hono contacto		Summary U							DILLIN		_	
		hone contacts		tacto						3353 537			4296	
								LOPMENTAL DISORDER	0	337			1051	
		3		oing support for				LOI MENTAL DISORDEI	、	100			624	
			t uro orig	Initial Crisis							DREN		ADU	LT
								nood dinootivo alon au	a da sa ku alawa la ma al		DILLI			
	hber of INT I dividual was u		e contact	s in which we	liness pla	an, crisis piar	1, ISP of adva	nced directive plan pr	eviously developed	53	10%		162	9
			tacts who	have a Comm	nunity Su	nnort Worker		Λ ΔΟΤ ΤΟΜ)		166	31%		452	27
					5		-	-						
					-			vorker was notified of of need for face to fa		161	97%		436	96
				to initial face co					ice contact UI				1135	2
		•							at and t					
Number o	or INFERENCE	ce to face con	tacts in E	mergency Dep	artment	with final dis	sposition mac	e within 8 hours of th	at contact.				837	91
NL.		- +- 6							- Caller I					_
	or INFLIAL fac	e to face cont	acts NOT	In Emergenc	y Depart	ment with fir	nal disposition	n made within 8 hours	or that contact.				718	97
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RJ Melville 3.23.2012

STATE OF MAINE Monthly Crisis Report March 2012 SFY 2012

ADULTS ONLY

Adult AMHI CONSENT DECREE FEEDBACK REPORT		
<u>No.</u>	<u>Result</u>	STANDARD
IV.35	23.6%	No more than 20-25% of face to face contacts result in Psychiatric Hospitalization.
IV.36	24.9 Average Minutes	90% of Crisis Phone Calls Requiring Face to Face Assessments are responded to within an average of 30 minutes from the end of the phone call.
IV. 37	94%	90% of all Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment.
IV.38	96%	90% of all Face to Face Contacts in which the client has a Community Support Worker, the Worker is notified of the crisis.