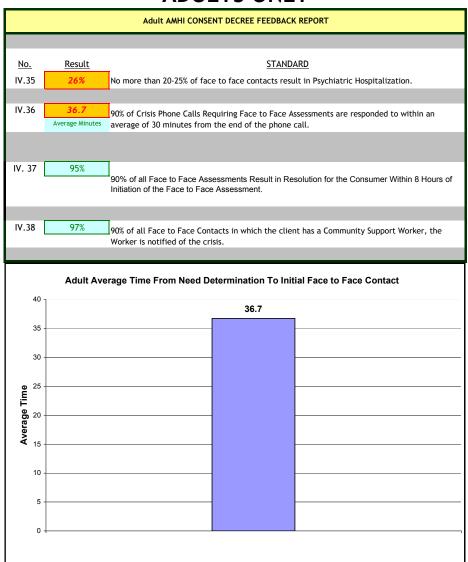
Maine Department of Health and Human Services

Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

				,	Quarte	r 3 (Janua	ary, Februa	ary, March) SFY 2011					
l.		Consu	mer Den	nographics (l	Jndupli	cated Coun	ts - Face to	Face)					
Gender	Children	Males	686	Females	666								
	Adults	Males	1921	Females	2090		1						
Age Range	Children	<5y.o.	11	5-9	124	10-14	572	15-17	645				
	Adults	18-21	467	22-35		36-60	1843	61 & Older	332				
Payment	Children	MaineCare	970	Private Ins.	350	Uninsured	38	Medicare	398				
Source									CHILDREN ADULT				u T
II. Summary of All Crisis Contacts									DREN	▐		LI	
a. Total number of telephone contacts. b. Total number of all <i>INITIAL</i> face to face contacts.									6624 1454		_	32170 4267	
c. Number in II.b. who are children/youth with MENTAL RETARDATION/AUTISM/PERVASIVE DEVELOPMENTAL DISORDER									104			1207	
d. Number of face to face contacts that are ongoing support for crisis resolution/stabilization.									263			1198	
III. Initial Crisis Contact Information									CHIL	DREN		ADU	ILT
a. Total number of INITIAL face to face contacts in which wellness plan, crisis plan, ISP or advanced directive plan previously developed													
	dividual was us								173	12%		441	10.3%
b. Number of INITIAL face to face contacts who have a Community Support Worker (CI, CRS, ICM, ACT,TCM).									480	33%		1205	28.2%
						•		vorker was notified of the crisis.	472	98%		1167	96.8%
							determination	of need for face to face contact or when				15472/	24.7
individual was ready and able to be seen to initial face to face contact.												156736	36.7
e. Number of INITIAL face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.												2215	92.6%
l€ Ni	SEINITIAL E-	to foos	tacts NOT	F in E	D	mont with C	inal diaments	a made within 9 have at that are to				1025	07.30
f. Number of INITIAL face to face contacts NOT in Emergency Department with final disposition made within 8 hours of that contact. CHILDREN ONLY: Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face co									ntact			1825	97.3%
Less than 1	INLT: Time from	n determinati	on or need	Tor race to rac	e contact	More than 4		y and able to be seen to initial face to face co	ntact				
hour	721	1 to 2 hours	337	2 to 4 hours	271	hours	106						
	50%		23%		19%		7%						
	NLY: Time bety	ween complet	tion of initi	al face-to-face	crisis ass		act and final dis	sposition/resolution of crisis:					
Less than 3 hours	1106	3 to 6 hours	242	6 to 8 hours	37	8 to 14 hours	31	More than 14 hours	25				
nours	1100	0 10 0 110010		o to o mound	0.	nouro	<u> </u>	mere dian i i neare					
	76%												
									2%				
IV	10%	9	17%	tial Face to	3%	entacts	2%			DDEN		ADU	u -
IV.			ite of Ini	tial Face to		ontacts	2%			DREN		ADU	ILT
	face to face o	contacts see	<mark>ite of Ini</mark> en in :	tial Face to		ontacts	2%		CHIL				
	face to face o	contacts see	ite of Ini en in : Home)			ontacts	2%			17%		416	9.7%
	face to face of a. Primary b. Family/	contacts see Residence (I Relative/Oth	ite of Ini en in : Home) ner Reside	nce	Face Co				247 6	17% 0%		416 16	9.7% 0.4%
	face to face of a. Primary b. Family/Co. Other Co.	Residence (I Relative/Othommunity Se	ite of Ini en in : Home) her Reside	nce rk, School, Poli	Face Co				247 6 156	17% 0% 11%		416 16 82	9.7% 0.4% 1.9%
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu	Residence (I Relative/Othommunity Se rsing Home,	ite of Ini en in : Home) her Reside etting (Woo	nce rk, School, Poli	Face Co	Public Place)			247 6	17% 0%		416 16	9.7% 0.4%
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu	Residence (I Relative/Othommunity Se rsing Home, tial Program	ite of Ini en in : Home) her Reside etting (Woo	nce ·k, School, Polid	Face Co	Public Place)			247 6 156	17% 0% 11% 0%		416 16 82 20	9.7% 0.4% 1.9% 0.5%
	face to face of a. Primary b. Family/ c. Other Co d. SNF, Nu e. Resident	Residence (I Relative/Othommunity Se rsing Home, tial Program as Shelter	ite of Ini en in : Home) her Reside etting (Woo	nce ·k, School, Polid	Face Co	Public Place)			247 6 156	17% 0% 11% 0% 1%		416 16 82 20 25	9.7% 0.4% 1.9% 0.5% 0.6%
	face to face of a. Primary b. Family/l c. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of	Residence (I Relative/Othommunity Sersing Home, tial Program is Shelter Office	en in : Home) her Reside etting (Wor Boarding (Congrega	nce ·k, School, Polid	Face Co	Public Place)			247 6 156 0 9 1 27 302	17% 0% 11% 0% 1% 0% 2% 21%		416 16 82 20 25 25 133 863	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2%
	face to face of a. Primary b. Family/l c. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of i. Emergen	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office	ite of Ini en in: Home) her Reside etting (Wor Boarding (Congrega	nce ·k, School, Polid	Face Co	Public Place)			247 6 156 0 9 1 1 27 302 695	17% 0% 11% 0% 1% 0% 2% 21% 48%		416 16 82 20 25 25 133 863 2392	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2% 56.1%
	face to face of a. Primary b. Family/l c. Other Cod. SNF, Number e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office Office Cy Departme	ite of Ini en in: Home) her Reside etting (Wor Boarding (Congrega	nce k, School, Poli Home te Community	Face Co	Public Place)			247 6 156 0 9 1 27 302 695	17% 0% 11% 0% 1% 0% 2% 21% 48%		416 16 82 20 25 25 133 863 2392 190	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1%
Number of j	face to face of a. Primary b. Family/l c. Other Cod. SNF, Number e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer	Residence (I Relative/Othornmunity Sersing Home, tial Program as Shelter Office ory Department ospital Locat ated (Local J	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F	nce rk, School, Poli Home te Community	Face Co	Public Place) P., Apartment I		Sec. IV Total	247 6 156 0 9 1 1 27 302 695	17% 0% 11% 0% 1% 0% 2% 21% 48%		416 16 82 20 25 25 133 863 2392	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2% 56.1%
Number of j	face to face of a. Primary b. Family/l c. Other Cod. SNF, Number e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho	Residence (I Relative/Othornmunity Sersing Home, tial Program as Shelter Office ory Department ospital Locat ated (Local J	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F	nce rk, School, Poli Home te Community	Face Co	Public Place) P., Apartment I P., Apartment I		Sec. IV Total	247 6 156 0 9 1 27 302 695 7	17% 0% 11% 0% 1% 0% 2% 21% 48% 0%		416 16 82 20 25 25 133 863 2392 190	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2% 56.1% 4.5%
Number of j	face to face of a. Primary b. Family/l c. Other Cod. SNF, Number e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions	Residence (I Relative/Othornmunity Sersing Home, tial Program as Shelter Office or Office ffice or Department ospital Locat ated (Local J	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no	nce rk, School, Poli Home te Community	Face Co	Public Place) e, Apartment I on Facility) e contacts	Program)	Sec. IV Total	247 6 156 0 9 1 27 302 695 7 4 1454	17% 0% 11% 0% 1% 0% 2% 21% 48% 0%		416 16 82 20 25 25 133 863 2392 190	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1% 4.5% 100%
Number of j	face to face of a. Primary b. Family/l c. Other Cod. SNF, Number e. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions	Residence (I Relative/Othommunity Sersing Home, tial Program is Shelter Office Office Cy Departme ospital Locat ated (Local J is must equal II.	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no	nce rk, School, Polio Home te Community Prison, Juvenilel to of all INITIAL fa	Face Co	Public Place) e, Apartment I on Facility) e contacts	Program)	Sec. IV Total	247 6 156 0 9 1 27 302 695 7 4 1454	17% 0% 11% 0% 1% 0% 2% 21% 48% 0% 100%		416 16 82 20 25 25 133 863 2392 190 105 4267	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1% 4.5% 100%
Number of j	face to face of a. Primary b. Family/I c. Other Co. Other Co. SNF, Nul. e. Residen: f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Ho. k. Incarcer Crisis Resolutions	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office ory Departme ospital Locat ated (Local J is must equal II.	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution	nce rk, School, Polii Home te Community Prison, Juvenile o, of all INITIAL fa	re Dept., Residence	Public Place) e, Apartment I on Facility) e contacts ve & Exhau	Program)	Sec. IV Total	247 6 156 0 9 1 27 302 695 7 4 1454	17% 0% 11% 0% 1% 0% 2% 21% 48% 0% 100%		416 16 82 20 25 25 133 863 2392 190 105 4267	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2% 56.1% 4.5% 100%
Number of j	face to face of a. Primary b. Family/C. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions In face to face of bilization with bilization with	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office Office Office Office Ospital Locat ated (Local J is must equal II.	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution resulte for menta new prov	nce rk, School, Polio Home te Community Prison, Juvenile to of all INITIAL for (Mutually d in: al health/subs ider for ment	race Co	Public Place) e, Apartment I on Facility) e contacts ve & Exhau use follow-u 1/ substance a	Program) Istive; p abuse follow-u	ip	247 6 156 0 9 1 27 302 695 7 4 1454 CHIL	17% 0% 11% 0% 1% 0% 2% 21% 48% 0% 100% DREN		416 16 82 20 25 25 133 863 2392 190 105 4267	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2% 56.1% 4.5% 100%
Number of j	face to face of a. Primary b. Family/C. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with bilization with the control of the code o	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office Office Office Office Ospital Locat ated (Local J ated (Local J of must equal II.	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution resulte for menta new prov ck to curr	nce rk, School, Polio Home te Community Prison, Juvenile to of all INITIAL for (Mutually d in: al health/subs ider for ment	race Co	Public Place) e, Apartment I on Facility) e contacts ve & Exhau use follow-u 1/ substance a	Program) Istive; p abuse follow-u	ip	247 6 156 0 9 1 27 302 695 7 4 1454 CHIL	17% 0% 11% 0% 1% 0% 2% 21% 48% 0% 100% DREN 3% 19% 40%		416 16 82 20 25 25 133 863 2392 190 105 4267 ADU	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1% 4.5% 100% JLT 4.9% 17.0% 33.7%
Number of J	face to face of a. Primary b. Family/C. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with n to Crisis Stal	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office Office Office Office Ospital Locat Date (Local Jate (Local	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution resulte for menta new prov ck to curr	nce rk, School, Polio Home te Community Prison, Juvenile to of all INITIAL for (Mutually d in: al health/subs ider for ment	race Co	Public Place) e, Apartment I on Facility) e contacts ve & Exhau use follow-u 1/ substance a	Program) Istive; p abuse follow-u	ip	CHIL 247 6 156 0 9 1 27 302 695 7 4 1454 CHIL 47 278 580 248	17% 0% 11% 0% 1% 0% 2% 21% 48% 0% 100% DREN 3% 19% 40% 17%		416 16 82 20 25 25 133 863 2392 190 105 4267 ADU 209 726 1439 598	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1% 4.5% 100% JLT 4.9% 17.0% 33.7% 14.0%
Number of J	face to face of a. Primary b. Family/C. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with the Crisis Stalt. Hospitalization with the Crisis Stalt.	Residence (I Relative/Othommunity Sersing Home, tial Program is Shelter Office Office Office Office Office Ospital Locat Stated (Local J State Guard II. On referral to On referral to On referral bar Oilization Un On-Medical	ite of Ini en in : Home) her Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution at resulte for menta new prov ck to curr it	nce rk, School, Polio Home te Community Prison, Juvenile to of all INITIAL for (Mutually d in: al health/subs ider for ment	race Co	Public Place) e, Apartment I on Facility) e contacts ve & Exhau use follow-u 1/ substance a	Program) Istive; p abuse follow-u	ip	CHIL 247 6 156 0 9 1 27 302 695 7 4 1454 CHIL 47 278 580 248	17% 0% 11% 0% 11% 0% 2% 21% 48% 0% 100% DREN 3% 19% 40% 17% 0%		416 16 82 20 25 25 133 863 2392 190 105 4267 ADU 209 726 1439 598 109	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1% 4.5% 100% JLT 4.9% 17.0% 33.7% 14.0% 2.6%
Number of J	face to face of a. Primary b. Family/l c. Other Cod. SNF, Number of the Month of th	Residence (I Relative/Othommunity Sersing Home, tial Program is Shelter Office Office Office Office Office Ospital Locat Stated (Local J State Guard II. Office Office Ospital Locat On referral to On referral to On referral bar Oilization Un On-Medical Ospitalizatio	ite of Ini en in : Home) Home Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution et resulte for menta new prov ck to curr it	nce rk, School, Polio Home te Community Prison, Juvenile to of all INITIAL for (Mutually d in: al health/subs ider for ment	race Co	Public Place) e, Apartment I on Facility) e contacts ve & Exhau use follow-u 1/ substance a	Program) Istive; p abuse follow-u	ip	CHIL 247 66 156 0 99 11 27 302 695 7 4 1454 CHIL 47 278 580 248 3 288	17% 0% 11% 0% 11% 0% 2% 21% 48% 0% 100% DREN 3% 19% 40% 17% 0% 20%		416 16 82 20 25 25 133 863 2392 190 105 4267 ADU 209 726 1439 598 109 919	9.7% 0.4% 1.9% 0.5% 0.6% 0.6% 3.1% 20.2% 56.1% 4.5% 100% PLT 4.9% 17.0% 33.7% 14.0% 2.6% 21.5%
Number of j	face to face of a. Primary b. Family/C. Other Cod. SNF, Nulle. Resident f. Homeles g. Provider h. Crisis Of i. Emergen j. Other Hok. Incarcer Crisis Resolutions In face to face of bilization with bilization with bilization with the Crisis Stalt. Hospitalization with the Crisis Stalt.	Residence (I Relative/Othornmunity Sersing Home, tial Program is Shelter Office Office Office Office Office Ospital Locat Ospitalizatio On-Medical Ospitalizatio Ospitalizatio	ite of Ini en in : Home) Home Reside etting (Wor Boarding (Congrega ent ion lail, State F b.= Total no Resolution et resulte for menta new prov ck to curr it	nce rk, School, Polio Home te Community Prison, Juvenile to of all INITIAL for (Mutually d in: al health/subs ider for ment	race Co	Public Place) e, Apartment I on Facility) e contacts ve & Exhau use follow-u 1/ substance a	Program) Istive; p abuse follow-u	ip	CHIL 247 6 156 0 9 1 27 302 695 7 4 1454 CHIL 47 278 580 248	17% 0% 11% 0% 11% 0% 2% 21% 48% 0% 100% DREN 3% 19% 40% 17% 0%		416 16 82 20 25 25 133 863 2392 190 105 4267 ADU 209 726 1439 598 109	9.7% 0.4% 1.9% 0.5% 0.6% 3.1% 20.2% 56.1% 4.5% 2.55% 100% ILT 4.9% 17.0% 33.7%

ADULTS ONLY



ADULTS ONLY

