MAINE HEALTH CARE INNOVATION MODEL: DRIVERS FOR SUSTAINABLE PAYMENT REFORM

**SECONDARY DRIVERS**

- Identification of common metrics across payers for public reporting and alignment with payment via the work of the ACI workgroup, the VBID workgroup, the Health Care Cost workgroups and Pathways to Excellence process
- Analysis to tailor programs and policy to target high cost populations and variable/high cost service utilization
- Alignment across payers of metrics and a focus on progressive value-based purchasing
- Data Analysis and Support for Value-based Insurance Designs (VBID), multi-payer ACO Initiatives
- Additon of Behavioral Health Subgroup to Health Care Cost Workgroup

**PRIMARY DRIVER**

- Health Information to Influence Market Forces and Inform Policy
- Data-Informed Policy, Practice and Payment Decisions
- Value-Based Payment
- Aligned Payment Models
- Multi-Stakeholder Coalition Building and Support
- Consumer Engagement

**PAYMENT REFORM**

- Facilitation and support for the linkage of payment to cost and quality metrics, and value-based system redesign efforts through the adoption of:
  - VBID, including linkage with Shared Decision Making
  - Risk Sharing Arrangements
  - Patient Centered Medical Home (PCMH)/Health Home Enhanced Payments
  - MaineCare (Medicaid) Accountable Communities shared saving ACO
- Facilitation and support to encourage progressive movement toward additional models such as bundled payments and partial or full capitation

**ACCOUNTABLE COMMUNITIES/MULTI-PAYER ACO COORDINATION AND PEER SUPPORT**

- Value-Based Insurance Design Facilitation
- Broaden MHMC Employee Activation Group
- CEO Summit
- Accountable Care Implementation (ACI) Workgroup
- Consumer Engagement forums and education regarding Payment and System Delivery Reform
- Leverage Existing Work/Best Practices with Partners (e.g., IHOC, CHIP-RA, ME CHIP Advisory Board, Balancing Incentives (OADS), HIT-SC and State Coordinator)

Draft Document for SIM: 07-24-2103
### MAINE HEALTH CARE INNOVATION MODEL: DRIVERS FOR SUSTAINABLE SYSTEMS DELIVERY REFORM

#### ACTIONS

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- **Primary Driver**
  - Data-Informed Policy, Practice and Payment Decisions
  - Improved Continuum of Care
  - Enhanced Continuum of Care

- **Secondary Drivers**
  - Workforce Development
  - Community Linkages
  - Value-Based Payment
  - Consumer Education/Access to Information

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- Identification of common metrics across payers for public reporting and alignment with payment via the work of the ACI group, VBID group, the Health Care Cost workgroups and Pathways to Excellence process
- Health Care Cost tracking
- Analysis to tailor programs and policy to target high cost populations and variable/high cost service utilization
- Alignment of clinical and population outcomes with Public Health performance measures
- Advanced Primary Care Recognition reporting
- Clinical Dashboard for MaineCare to report on population clinical measures

- Health Information to Manage Care, Plan Provider and Patient-level Interventions

- Real-time notifications from the Health Information Exchange (HIE) expansion to include MaineCare and provider care/case managers when MaineCare members are admitted or discharged from inpatient and emergency room settings
- Expansion of HIE access to behavioral health providers
- Provider Portal: Primary Care access to patient utilization claims data
- Practice reports reflecting practice performance on outcome measures
- Clinical Dashboard for MaineCare to monitor population health

- Health Information to Manage Care, Plan Provider and Patient-level Interventions

- Primary Care Providers
  - Leadership Training
  - Community Health Worker Pilot
  - PCMH/HH Learning Collaboratives and technical assistance (including patient advisors)
  - Training for primary care providers in behavioral health and developmental disabilities
  - Shared decision making/Patient decision aids training
  - National Diabetes Prevention Program

- Behavioral Health providers
  - Training for Behavioral Health direct service workers in physical health integration
  - Behavioral Health Home (BHH) Learning Collaborative and technical assistance

- Community Care Teams Learning Collaborative and technical assistance

- Workforce Development

- Consumer Engagement

- Consumer Education/Access to Information

- Leverage Allied Health Workforce (e.g., community health workers, home visitors and home based services, paramedics, etc.) in support of health promotion through linkages via PCMH/HH Learning Collaboratives
- Through workgroups, leverage Existing Work/Best Practices with Partners (e.g., IHOC, CHIP-RA, ME CHIP Advisory Board, Advocacy Groups, Balancing Incentives (OADS), HIT-SC and State Coordinator, Regional Extension Centers REC)

- Enhanced Payments to PCMH/HH practices, CCTs and BHHs
- Promotion of Shared Decision Making incentives from payers to primary care practices
- Provide Health Information Technology (HIT) and HIE adoption incentives to behavioral health providers

- Blue Button Pilot: Provide Maine patients with access to their statewide HIE record through provider portals leveraging the “Blue Button” standards promoted by the Office of the National Coordinator for HIT (ONC)
- Use of shared decision making/patient decision aid tools
- Media Campaign on patient engagement and optimal health care utilization
- Broaden participation of consumers in all SIM workgroups
- Consumer Engagement forums and education regarding Payment and System Delivery Reform
- Public reporting of common metrics by provider, aligned with publicly reported public health measures
- Expansion of patient advisors (PCMH)
- Consumer Engagement forums and education regarding Payment and System Delivery Reform
MAINE HEALTH CARE INNOVATION MODEL: DRIVERS FOR BETTER EXPERIENCE OF CARE

ACTIONS

Blue Button Pilot: Provide Maine patients with access to their statewide HIE record through provider portals leveraging the “Blue Button” standards promoted by the Office of the National Coordinator for HIT (ONC)

Use of shared decision making/patient decision aid tools

Media Campaign on patient engagement and optimal health care utilization

Broaden participation of consumers in all SIM workgroups

Consumer Engagement forums and education regarding Payment and System Delivery Reform

Public reporting of common metrics by provider via the work of the ACI workgroup, the VBID workgroup, the Health Care Cost workgroups and Pathways to Excellence process

Alignment of clinical and population outcomes with publicly reported Public Health performance measures

Expand Patient Advisors (PCMH)

Real-time notifications from the Health Information Exchange (HIE) expansion to include MaineCare and provider care/case managers when MaineCare members are admitted or discharged from inpatient and emergency room settings

Expansion of HIE access to behavioral health providers

Provider Portal: Primary Care access to patient utilization claims data

Practice reports reflecting practice performance on outcome measures

Clinical Dashboard for MaineCare to monitor population health

MaineCare Discrete Medication Data Capture for HIE

Primary Care Providers

- Leadership Training
- Community Health Worker Pilot
- PCMH/ HH Learning Collaboratives and technical assistance (incl. patient advisors)
- Training for primary care providers in behavioral health and developmental disabilities
- Shared decision making/Patient decision aids training
- National Diabetes Prevention Program

Behavioral Health providers

- Training for Behavioral Health direct service workers in physical health integration
- Behavioral Health Home (BHH) Learning Collaborative and technical assistance

Community Care Teams Learning Collaborative and technical assistance

Training of Blue Button Pilot Site personnel on use of technology with patients

SECONDARY DRIVERS

Health Information for Consumers

Health Information to Manage Care, Plan Provider and Patient-level Interventions

Workforce Development

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