



This work is made possible with funding from the Maine State Innovation Model Initiative

Basics to Breakthroughs in Primary Care Transformation

Maine PCMH/HH/CCT Learning Session

Cross Insurance Center, Bangor • Friday, February 5, 2016 • 8:15 am – 3:00 pm

DRAFT At-A-Glance Agenda

7:30 - 8:15 am **REGISTRATION & LIGHT BREAKFAST** – *Please take a moment to visit our exhibitors in the pre-function area*

Ballrooms 4 - 7

8:15– 8:25 am **WELCOME** Rhonda Selvin, APRN, CNP, Medical Director, Maine Quality Counts

8:25 - 9:25 am **KEYNOTE ADDRESS** **From Basics to Breakthroughs: Lessons from a Primary Care Road Warrior**
Margaret Flinter, APRN, PhD, C-FNP, FAAN, FAANP, Senior Vice President and Clinical Director of the Community Health Center, Inc.

9:25 – 9:45 am **PATIENT/PROVIDER DYAD** **A patient-provider conversation about primary care transformation and teamwork.**

9:45 – 10:00 am **TRANSITION** *Attendees review agenda and transition to morning sessions, listed below.*

Part 1 Morning Session
10:00 – 11:00 am

101/201 TRACK

A1) ENHANCING TEAMS, COORDINATING THE WORK
GETTING THE REAL STORY: MEANINGFUL MEDICATION REVIEW AS A FLUID PROCESS. SPECIAL FOCUS: PSYCHOTROPIC MEDICATIONS (FELICITY HOMSTED, PHARM.D, BCPS, KARILYNN DOWLING, PHARM.D) **ROOMS 3 & 4**

A2) USING DATA TO SUPPORT CARE MANAGEMENT
EFFECTIVE USE OF THE MAINECARE QUALITY REPORTS AND VMS PORTAL
(CHARYL MALIK, MAINECARE SERVICES) **ROOM A**

A3) IMPROVING ACCESS
A DAY IN THE LIFE OF A PRACTICE – HUDDLES, WORKFLOWS, AND PATIENT CENTERED ACCESS
(RHONDA SELVIN, APRN, CNP, CYNTHIA SAMMIS, MD, DIANE BELL, HOLLY GARTMAYER DEYOUNG, MBA, BSN, BETH CORSON) **BALLROOM 3**

A4) ACROSS THE LIFE SPAN (201)
PUTTING IT INTO PRACTICE: LESSONS LEARNED, CHALLENGES, AND OPPORTUNITIES TO IMPLEMENT DEVELOPMENTAL SCREENING IN PRIMARY CARE (AMY BELISLE, MD) **ROOM B**

301 TRACK

A5) USING DATA FOR QUALITY AND COST ANALYSIS: MAINE HEALTH MANAGEMENT PRACTICE REPORTS WORKSHOP
(LAURA BRANN, MAINE HEALTH MANAGEMENT COALITION)
BALLROOM 2

A6) PROMOTING SAFE PRESCRIBING PRACTICE
USING YOUR TEAM AND RESOURCES TO PROMOTE SAFE PRESCRIBING PRACTICE FOR PAIN MEDICATION, STIMULANTS, AND BENZODIAZEPINES
(EVA QUIRION, MSN, RN, FNP, CLARE DESROSIERS, MSW, ANNE ROGERS, M.Ed., ABD, CHES) **ROOMS 1 & 2**

A7) BUILDING PATIENT PARTNERSHIPS
ENHANCING THE CLINICAL ENCOUNTER EXPERIENCE USING CHOOSING WISELY
(KELLIE SLATE VITCAVAGE, MS, GEORGE CASE, NP, ADDITIONAL TBD) **BALLROOM 1**

11:00 - 11:15 am **TRANSITION** *Attendees break and transition to second offering of morning breakout sessions*

PART 2 MORNING SESSIONS 11:15 – 12:15 pm	101/201 TRACK	301 TRACK
	<p><u>B1) ENHANCING TEAMS, COORDINATING THE WORK</u> COVERING THE BASES: MATCHING THE RIGHT SERVICE AND PROFESSIONAL FOR INDIVIDUALS WITH PHYSICAL AND BEHAVIORAL HEALTH NEEDS (CYNTHIA CARTWRIGHT, MT, RN, MSED, MARY JEAN MORK, LCSW) ROOM D</p> <p><u>B2) IMPROVING ACCESS (101/201/301)</u> A DAY IN THE LIFE OF A PRACTICE – SUSTAINING TEAM VITALITY (MARGARET FLINTER, APRN, PhD, C-FNP, FAAN, FAANP) BALLROOM 3</p> <p><u>B3) USING DATA TO SUPPORT CARE MANAGEMENT</u> EFFECTIVE USE OF THE MAINECARE QUALITY REPORTS AND VMS PORTAL (CHARYL MALIK, MAINECARE SERVICES) ROOM A</p> <p><u>B4) ADDRESSING SUBSTANCE USE RISK</u> COMMUNICATING POSITIVE SUBSTANCE USE RISK SCREENING RESULTS TO PATIENTS (ERIC HARAM, LADC, CATHERINE CHICHESTER, MSN, APRN, BC) ROOMS 1 & 2</p>	<p><u>B5) ENHANCING TEAMS, COORDINATING THE WORK</u> ENOUGH IS ENOUGH: DEFINING AND REDUCING POLYPHARMACY AND RISK IN PRIMARY CARE. SPECIAL FOCUS: THE OLDER ADULT AND THE BEERS CRITERIA (FELICITY HOMSTED, PHARM D, BCPS, ANNETTE BEYEA, DO, MPH, KARILYNN DOWLING, PHARM D) ROOMS 3 & 4</p> <p><u>B6) ENHANCING TEAMS, COORDINATING THE WORK</u> ADDRESSING HOW TO MEET PATIENT NEEDS POST-DISCHARGE USING THE MULTIDISCIPLINARY TEAM VISIT IN PRIMARY CARE (TEAM FROM LINCOLN MEDICAL PARTNERS FAMILY CARE CENTER-BOOTHBAY HARBOR: ALAN BARKER, MD, CONNIE FAULKINGHAM, MA, LISA CARBONE, LCSW, BOBBI JO MCFARLAND, RN, AND MERIDITH HACKETT, PHARM D, SUE AND BILL BURGE, PATIENT PARTNERS) BALLROOM 2</p> <p><u>B7) ACROSS THE LIFE SPAN</u> HOW THE PALLIATIVE CARE DISCUSSION IN PRIMARY CARE IMPROVES QUALITY OF LIFE FOR PATIENTS (JAMES VANKIRK, MD, FACP) ROOM C</p> <p><u>B8) BUILDING PATIENT PARTNERSHIPS</u> PERSPECTIVES, PREFERENCES AND PROBABILITIES: A NEW LOOK AT SHARED DECISION MAKING (TOM BARTOL, APRN) BALLROOM 1</p> <p><u>B9) ACROSS THE LIFE SPAN (201/301)</u> SECRETS TO SCALING UP AND IMPROVING POPULATION HEALTH: HOW WE CAN APPLY LESSONS LEARNED INCREASING CHILDHOOD IMMUNIZATION RATES BY 15% IN 3 YEARS IN MAINE TO IMPROVING ADOLESCENT IMMUNIZATION RATES (AMY BELISLE, MD) ROOM B</p>
Ballrooms 4 - 7		
12:15 – 12:45 pm	LUNCH, TEAM TIME, NETWORKING	<i>Attendees are invited to lunch in the main ballroom and encouraged to visit the exhibitor tables.</i>
12:45 – 1:00 pm	STATE OF THE STATE OPIOIDS CRISIS	The Current Landscape and What Lies Ahead Lisa Letourneau, MD, MPH, Executive Director, Maine Quality Counts
1:00 – 1:45 pm	TEAM WORKSHOP	Resiliency: A Source Awakens – Primary Care Teams Tackling Tension Josh Farr, M.Ed., Quality Improvement Specialist, Maine Quality Counts
1:45 – 1:55 pm	10 MIN BREAK	Stretch Activity with Rachel Charette
1:55 – 2:50 pm	AFTERNOON KEYNOTE	Moving Beyond the Bricks and Mortar – Current and Future State of Telehealth in Primary Care: The Virtual Visit Nina Antoniotti, PhD, MBA, RN, Executive Director for Telehealth and Clinical Outreach, Southern Illinois University School of Medicine
2:50 – 3:00 pm	CLOSING REMARKS AND NEXT STEPS	Rhonda Selvin, APRN, CNP, Medical Director, Maine Quality Counts