



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Substance Abuse and Mental Health Services

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

Apr, May, June, 2015

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN		Distinct People
CSN 1	Aroostook	375
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,744
CSN 3	Kennebec & Somerset	2,049
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	932
CSN 5	Androscoggin, Franklin & Oxford	1,934
CSN 6	Cumberland	1,967
CSN 7	York	750
Not Assigned	No legal address	368
Statewide		10,119

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2015 Q1			2015 Q2			2015 Q3			2015 Q4		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	134	460	29.1%	151	430	35.1%	150	411	36.5%	140	375	37.3%
CSN 2	475	1,936	24.5%	458	1,932	23.7%	500	1,912	26.2%	436	1,744	25.0%
CSN 3	417	2,262	18.4%	408	2,284	17.9%	412	2,186	18.8%	389	2,049	19.0%
CSN 4	290	934	31.0%	278	959	29.0%	244	910	26.8%	252	932	27.0%
CSN 5	603	2,131	28.3%	646	2,113	30.6%	606	1,978	30.6%	576	1,934	29.8%
CSN 6	619	2,137	29.0%	614	2,253	27.3%	597	2,106	28.3%	559	1,967	28.4%
CSN 7	342	870	39.3%	326	845	38.6%	9	810	1.1%	265	750	35.3%
N/A	136	483	28.2%	135	463	29.2%	123	406	30.3%	113	368	30.7%
Total	3,016	11,214	26.9%	3,016	11,279	26.7%	2,927	10,719	27.3%	2,730	10,119	27.0%

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

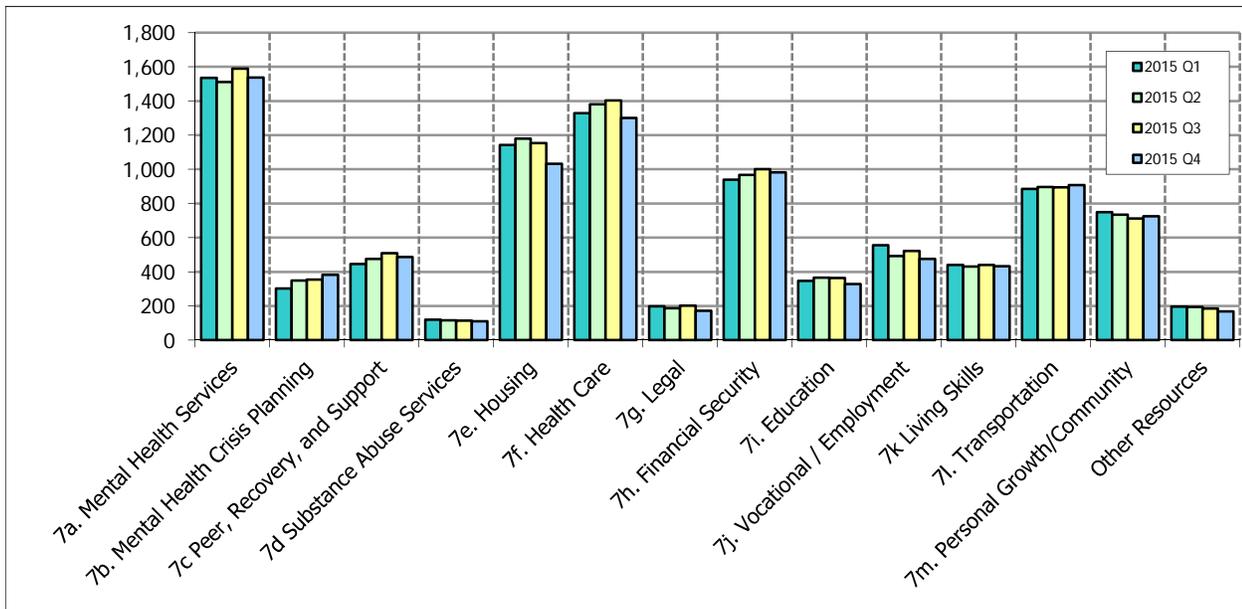


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	1,535	1,511	1,589	1,538
7b. Mental Health Crisis Planning	302	349	355	382
7c. Peer, Recovery, and Support	445	475	510	487
7d. Substance Abuse Services	119	116	115	110
7e. Housing	1,142	1,180	1,153	1,032
7f. Health Care	1,328	1,380	1,403	1,300
7g. Legal	198	187	202	172
7h. Financial Security	939	968	1,000	983
7i. Education	348	365	363	329
7j. Vocational / Employment	555	492	523	475
7k. Living Skills	440	431	441	432
7l. Transportation	886	896	894	908
7m. Personal Growth/Community	749	735	713	726
Other Resources	196	195	186	168
Total Statewide Unmet Needs	9,182	9,280	9,447	9,042

Report Run: Oct 13, 2015



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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	11,214	11,279	10,719	10,119
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	96	50	30	48
7a-iii Dialectical Behavioral Therapy	72	79	80	88
7a-iv Family Psycho-Educational Treatment	19	15	20	23
7a-v Group Counseling	64	64	77	68
7a-vi Individual Counseling	605	628	676	636
7a-vii Inpatient Psychiatric Facility	5	5	5	7
7a-viii Intensive Case Management	68	62	66	86
7a-x Psychiatric Medication Management	606	608	635	582
Total Unmet Resource Needs	1,535	1,511	1,589	1,538
Distinct Clients with Unmet Resource Needs	1,153	1,163	1,177	1,125
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	237	276	272	305
7b-ii Mental Health Advance Directives	65	73	83	77
Total Unmet Resource Needs	302	349	355	382
Distinct Clients with Unmet Resource Needs	272	317	315	351
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	44	58	57	61
7c-ii Recovery Workbook Group	7	5	7	4
7c-iii Social Club	163	184	191	177
7c-iv Peer-Run Trauma Recovery Group	33	34	41	44
7c-v Wellness Recovery and Action Planning	35	38	51	45
7c-vi Family Support	163	156	163	156
Total Unmet Resource Needs	445	475	510	487
Distinct Clients with Unmet Resource Needs	355	375	402	378
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	102	103	96	93
7d-ii Residential Treatment Substance Abuse Services	17	13	19	17
Total Unmet Resource Needs	119	116	115	110
Distinct Clients with Unmet Resource Needs	115	114	110	106

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	11,214	11,279	10,719	10,119
7e. Housing				
7e-i Supported Apartment	125	142	130	111
7e-ii Community Residential Facility	38	43	42	32
7e-iii Residential Treatment Facility (group home)	24	31	22	19
7e-iv Assisted Living Facility	52	60	48	46
7e-v Nursing Home	4	4	3	4
7e-vi Residential Crisis Unit	1	4	2	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	898	896	906	820
Total Unmet Resource Needs	1,142	1,180	1,153	1,032
Distinct Clients with Unmet Resource Needs	1,050	1,076	1,057	961
7f. Health Care				
7f-i Dental Services	660	685	687	623
7f-ii Eye Care Services	251	256	280	233
7f-iii Hearing Services	45	42	36	46
7f-iv Physical Therapy	53	48	52	49
7f-v Physician/Medical Services	319	349	348	349
Total Unmet Resource Needs	1,328	1,380	1,403	1,300
Distinct Clients with Unmet Resource Needs	988	1,036	1,021	947
7g. Legal				
7g-i Advocate	140	128	146	133
7g-ii Guardian (private)	44	43	37	25
7g-iii Guardian (public)	14	16	19	14
Total Unmet Resource Needs	198	187	202	172
Distinct Clients with Unmet Resource Needs	190	172	189	163
7h. Financial Security				
7h-i Assistance with Managing Money	554	581	590	597
7h-ii Assistance with Securing Public Benefits	339	344	356	337
7h-iii Representative Payee	46	43	54	49
Total Unmet Resource Needs	939	968	1,000	983
Distinct Clients with Unmet Resource Needs	821	846	856	822

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	11,214	11,279	10,719	10,119
7i. Education				
7i-i Adult Education (other than GED)	80	96	98	98
7i-ii GED	92	92	83	74
7i-iii Literacy Assistance	39	36	40	36
7i-iv Post High School Education	118	121	124	106
7i-v Tuition Reimbursement	19	20	18	15
Total Unmet Resource Needs	348	365	363	329
Distinct Clients with Unmet Resource Needs	302	327	316	282
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	46	34	46	40
7j-ii Club House and/or Peer Vocational Support	46	42	38	36
7j-iii Competitive Employment (no supports)	98	91	97	76
7j-iv Supported Employment	64	53	66	60
7j-v Vocational Rehabilitation	301	272	276	263
Total Unmet Resource Needs	555	492	523	475
Distinct Clients with Unmet Resource Needs	466	423	449	413
7k. Living Skills				
7k-i Daily Living Support Services	295	297	298	293
7k-ii Day Support Services	37	30	32	37
7k-iii Occupational Therapy	15	12	17	15
7k-iv Skills Development Services	93	92	94	87
Total Unmet Resource Needs	440	431	441	432
Distinct Clients with Unmet Resource Needs	381	389	388	380
7l. Transportation				
7l-i Transportation to ISP-Identified Services	469	465	457	479
7l-ii Transportation to Other ISP Activities	233	249	251	253
7l-iii After Hours Transportation	184	182	186	176
Total Unmet Resource Needs	886	896	894	908
Distinct Clients with Unmet Resource Needs	610	610	606	605

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Fiscal Year 2015 Quarter 4
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	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	11,214	11,279	10,719	10,119
7m. Personal Growth/Community				
7m-i Avocational Activities	40	32	31	28
7m-ii Recreation Activities	191	195	195	196
7m-iii Social Activities	434	424	415	420
7m-iv Spiritual Activities	84	84	72	82
Total Unmet Resource Needs	749	735	713	726
Distinct Clients with Unmet Resource Needs	515	508	496	504
Other Resources				
Other Resources	196	195	186	168
Total Unmet Resource Needs	196	195	186	168
Distinct Clients with Unmet Resource Needs	196	195	186	168
Statewide Totals				
Total Unmet Resource Needs	9,182	9,280	9,447	9,042
Distinct Clients With any Unmet Resource Need	3,016	3,016	2,927	2,730
Distinct Clients with a RDS	11,214	11,279	10,719	10,119

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
134	460	29.1%	151	430	35.1%	150	411	36.5%	140	375	37.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

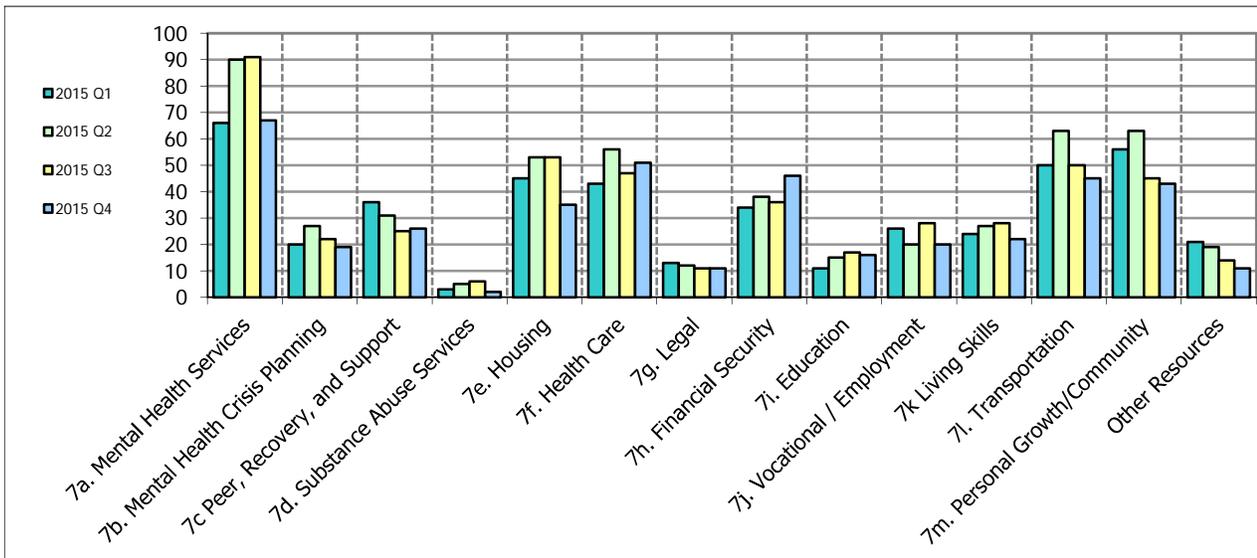


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	66	90	91	67
7b. Mental Health Crisis Planning	20	27	22	19
7c Peer, Recovery, and Support	36	31	25	26
7d. Substance Abuse Services	3	5	6	2
7e. Housing	45	53	53	35
7f. Health Care	43	56	47	51
7g. Legal	13	12	11	11
7h. Financial Security	34	38	36	46
7i. Education	11	15	17	16
7j. Vocational / Employment	26	20	28	20
7k Living Skills	24	27	28	22
7l. Transportation	50	63	50	45
7m. Personal Growth/Community	56	63	45	43
Other Resources	21	19	14	11
Total CSN 1 Unmet Needs	448	519	473	414

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CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	460	430	411	375
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	1	3	3
7a-iii Dialectical Behavioral Therapy	4	5	5	4
7a-iv Family Psycho-Educational Treatment	2	2	2	1
7a-v Group Counseling	10	8	6	5
7a-vi Individual Counseling	20	42	36	26
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	3	4	4	3
7a-x Psychiatric Medication Management	25	28	35	25
Total Unmet Resource Needs	66	90	91	67
Distinct Clients with Unmet Resource Needs	56	68	70	56
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	17	25	21	18
7b-ii Mental Health Advance Directives	3	2	1	1
Total Unmet Resource Needs	20	27	22	19
Distinct Clients with Unmet Resource Needs	18	26	21	18
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	0	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	20	19	16	16
7c-iv Peer-Run Trauma Recovery Group	4	2	1	0
7c-v Wellness Recovery and Action Planning	2	2	2	1
7c-vi Family Support	9	8	6	8
Total Unmet Resource Needs	36	31	25	26
Distinct Clients with Unmet Resource Needs	28	27	23	23
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	5	6	2
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	3	5	6	2
Distinct Clients with Unmet Resource Needs	3	5	6	2

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CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 4
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	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	460	430	411	375
7e. Housing				
7e-i Supported Apartment	10	12	14	9
7e-ii Community Residential Facility	3	1	2	1
7e-iii Residential Treatment Facility (group home)	2	5	2	1
7e-iv Assisted Living Facility	3	4	3	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	1	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	27	30	31	22
Total Unmet Resource Needs	45	53	53	35
Distinct Clients with Unmet Resource Needs	38	44	42	31
7f. Health Care				
7f-i Dental Services	20	26	24	23
7f-ii Eye Care Services	10	13	9	9
7f-iii Hearing Services	0	0	0	1
7f-iv Physical Therapy	1	2	2	4
7f-v Physician/Medical Services	12	15	12	14
Total Unmet Resource Needs	43	56	47	51
Distinct Clients with Unmet Resource Needs	33	41	36	35
7g. Legal				
7g-i Advocate	8	10	9	10
7g-ii Guardian (private)	4	2	2	1
7g-iii Guardian (public)	1	0	0	0
Total Unmet Resource Needs	13	12	11	11
Distinct Clients with Unmet Resource Needs	13	12	11	11
7h. Financial Security				
7h-i Assistance with Managing Money	15	19	17	26
7h-ii Assistance with Securing Public Benefits	19	19	19	20
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	34	38	36	46
Distinct Clients with Unmet Resource Needs	30	33	31	42

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CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	460	430	411	375
7i. Education				
7i-i Adult Education (other than GED)	1	2	2	3
7i-ii GED	2	2	3	2
7i-iii Literacy Assistance	2	3	4	2
7i-iv Post High School Education	6	7	7	7
7i-v Tuition Reimbursement	0	1	1	2
Total Unmet Resource Needs	11	15	17	16
Distinct Clients with Unmet Resource Needs	11	15	15	12
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	1	3	2
7j-ii Club House and/or Peer Vocational Support	1	1	1	1
7j-iii Competitive Employment (no supports)	2	0	3	2
7j-iv Supported Employment	6	5	7	3
7j-v Vocational Rehabilitation	15	13	14	12
Total Unmet Resource Needs	26	20	28	20
Distinct Clients with Unmet Resource Needs	22	15	21	18
7k. Living Skills				
7k-i Daily Living Support Services	12	12	12	9
7k-ii Day Support Services	2	2	5	4
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	10	13	11	9
Total Unmet Resource Needs	24	27	28	22
Distinct Clients with Unmet Resource Needs	20	24	24	20
7l. Transportation				
7l-i Transportation to ISP-Identified Services	23	29	24	23
7l-ii Transportation to Other ISP Activities	9	16	11	6
7l-iii After Hours Transportation	18	18	15	16
Total Unmet Resource Needs	50	63	50	45
Distinct Clients with Unmet Resource Needs	36	43	39	35

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CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	460	430	411	375
7m. Personal Growth/Community				
7m-i Avocational Activities	1	2	0	1
7m-ii Recreation Activities	13	15	11	9
7m-iii Social Activities	39	43	31	29
7m-iv Spiritual Activities	3	3	3	4
Total Unmet Resource Needs	56	63	45	43
Distinct Clients with Unmet Resource Needs	42	48	36	35
Other Resources				
Other Resources	21	19	14	11
Total Unmet Resource Needs	21	19	14	11
Distinct Clients with Unmet Resource Needs	21	19	14	11
CSN 1 Totals				
Total Unmet Resource Needs	448	519	473	414
Distinct Clients With any Unmet Resource Need	134	151	150	140
Distinct Clients with a RDS	460	430	411	375

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
475	1,936	24.5%	458	1,932	23.7%	500	1,912	26.2%	436	1,744	25.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

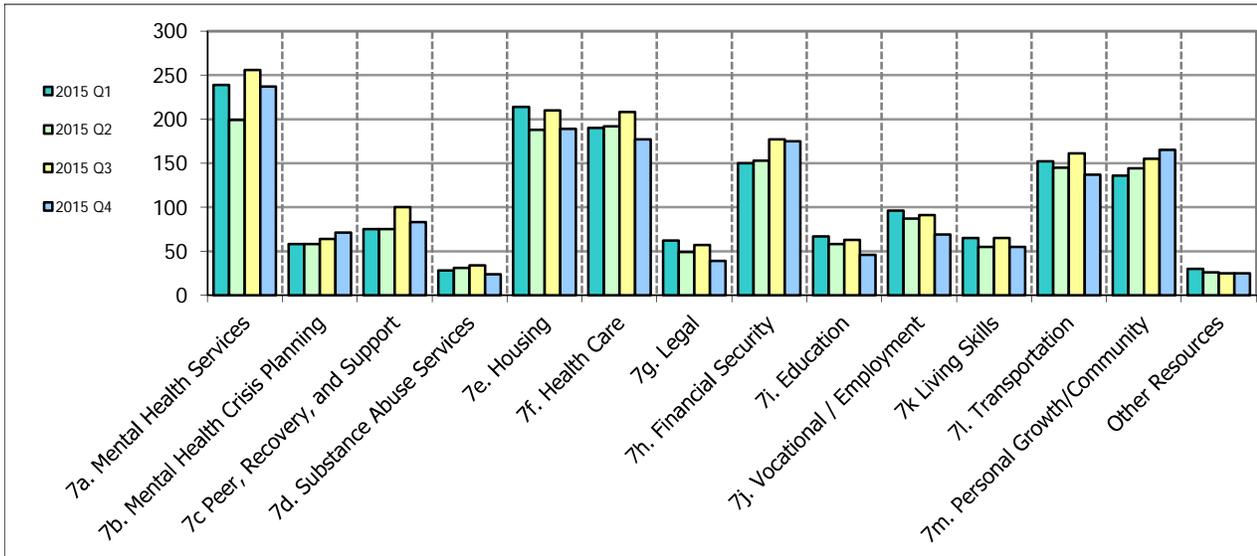


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	239	199	256	237
7b. Mental Health Crisis Planning	58	58	64	71
7c Peer, Recovery, and Support	75	75	100	83
7d. Substance Abuse Services	28	31	34	24
7e. Housing	214	188	210	189
7f. Health Care	190	192	208	177
7g. Legal	62	49	57	39
7h. Financial Security	150	153	177	175
7i. Education	67	58	63	46
7j. Vocational / Employment	96	87	91	69
7k Living Skills	65	55	65	55
7l. Transportation	152	145	161	137
7m. Personal Growth/Community	136	144	155	165
Other Resources	30	26	25	25
Total CSN 2 Unmet Needs	1,562	1,460	1,666	1,492

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Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	1,936	1,932	1,912	1,744
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	5	2	3	3
7a-iii Dialectical Behavioral Therapy	4	1	4	5
7a-iv Family Psycho-Educational Treatment	5	1	3	2
7a-v Group Counseling	10	5	17	17
7a-vi Individual Counseling	112	98	114	115
7a-vii Inpatient Psychiatric Facility	1	2	2	2
7a-viii Intensive Case Management	7	4	7	12
7a-x Psychiatric Medication Management	95	86	106	81
Total Unmet Resource Needs	239	199	256	237
Distinct Clients with Unmet Resource Needs	166	154	190	176
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	47	44	43	56
7b-ii Mental Health Advance Directives	11	14	21	15
Total Unmet Resource Needs	58	58	64	71
Distinct Clients with Unmet Resource Needs	50	51	54	64
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	3	3	6
7c-ii Recovery Workbook Group	1	0	2	1
7c-iii Social Club	24	30	30	33
7c-iv Peer-Run Trauma Recovery Group	6	4	9	4
7c-v Wellness Recovery and Action Planning	7	6	20	16
7c-vi Family Support	32	32	36	23
Total Unmet Resource Needs	75	75	100	83
Distinct Clients with Unmet Resource Needs	55	59	79	68
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	25	28	27	20
7d-ii Residential Treatment Substance Abuse Services	3	3	7	4
Total Unmet Resource Needs	28	31	34	24
Distinct Clients with Unmet Resource Needs	27	30	32	22

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Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	1,936	1,932	1,912	1,744
7e. Housing				
7e-i Supported Apartment	18	15	19	18
7e-ii Community Residential Facility	4	4	4	6
7e-iii Residential Treatment Facility (group home)	1	1	2	3
7e-iv Assisted Living Facility	14	15	14	13
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	176	152	171	149
Total Unmet Resource Needs	214	188	210	189
Distinct Clients with Unmet Resource Needs	199	178	195	176
7f. Health Care				
7f-i Dental Services	76	82	87	72
7f-ii Eye Care Services	41	46	41	34
7f-iii Hearing Services	7	5	6	6
7f-iv Physical Therapy	13	9	12	10
7f-v Physician/Medical Services	53	50	62	55
Total Unmet Resource Needs	190	192	208	177
Distinct Clients with Unmet Resource Needs	136	142	149	124
7g. Legal				
7g-i Advocate	29	16	28	22
7g-ii Guardian (private)	29	29	24	14
7g-iii Guardian (public)	4	4	5	3
Total Unmet Resource Needs	62	49	57	39
Distinct Clients with Unmet Resource Needs	60	44	52	37
7h. Financial Security				
7h-i Assistance with Managing Money	85	90	101	105
7h-ii Assistance with Securing Public Benefits	58	58	67	61
7h-iii Representative Payee	7	5	9	9
Total Unmet Resource Needs	150	153	177	175
Distinct Clients with Unmet Resource Needs	123	125	140	142

Report Run: Oct 13, 2015



**Substance Abuse
and Mental Health Services**
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	1,936	1,932	1,912	1,744
7i. Education				
7i-i Adult Education (other than GED)	13	11	12	12
7i-ii GED	9	9	11	8
7i-iii Literacy Assistance	3	3	4	4
7i-iv Post High School Education	34	28	31	19
7i-v Tuition Reimbursement	8	7	5	3
Total Unmet Resource Needs	67	58	63	46
Distinct Clients with Unmet Resource Needs	54	50	56	41
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	12	9	9	9
7j-ii Club House and/or Peer Vocational Support	5	7	5	6
7j-iii Competitive Employment (no supports)	26	26	21	11
7j-iv Supported Employment	14	12	17	11
7j-v Vocational Rehabilitation	39	33	39	32
Total Unmet Resource Needs	96	87	91	69
Distinct Clients with Unmet Resource Needs	77	68	74	56
7k. Living Skills				
7k-i Daily Living Support Services	44	37	43	36
7k-ii Day Support Services	3	2	3	2
7k-iii Occupational Therapy	3	1	2	1
7k-iv Skills Development Services	15	15	17	16
Total Unmet Resource Needs	65	55	65	55
Distinct Clients with Unmet Resource Needs	57	51	58	48
7l. Transportation				
7l-i Transportation to ISP-Identified Services	84	78	81	73
7l-ii Transportation to Other ISP Activities	33	36	43	35
7l-iii After Hours Transportation	35	31	37	29
Total Unmet Resource Needs	152	145	161	137
Distinct Clients with Unmet Resource Needs	105	98	111	93

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	1,936	1,932	1,912	1,744
7m. Personal Growth/Community				
7m-i Avocational Activities	13	12	11	11
7m-ii Recreation Activities	41	45	45	51
7m-iii Social Activities	70	73	84	87
7m-iv Spiritual Activities	12	14	15	16
Total Unmet Resource Needs	136	144	155	165
Distinct Clients with Unmet Resource Needs	92	94	105	107
Other Resources				
Other Resources	30	26	25	25
Total Unmet Resource Needs	30	26	25	25
Distinct Clients with Unmet Resource Needs	30	26	25	25
CSN 2 Totals				
Total Unmet Resource Needs	1,562	1,460	1,666	1,492
Distinct Clients With any Unmet Resource Need	475	458	500	436
Distinct Clients with a RDS	1,936	1,932	1,912	1,744

Report Run: Oct 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
417	2,262	18.4%	408	2,284	17.9%	412	2,186	18.8%	389	2,049	19.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

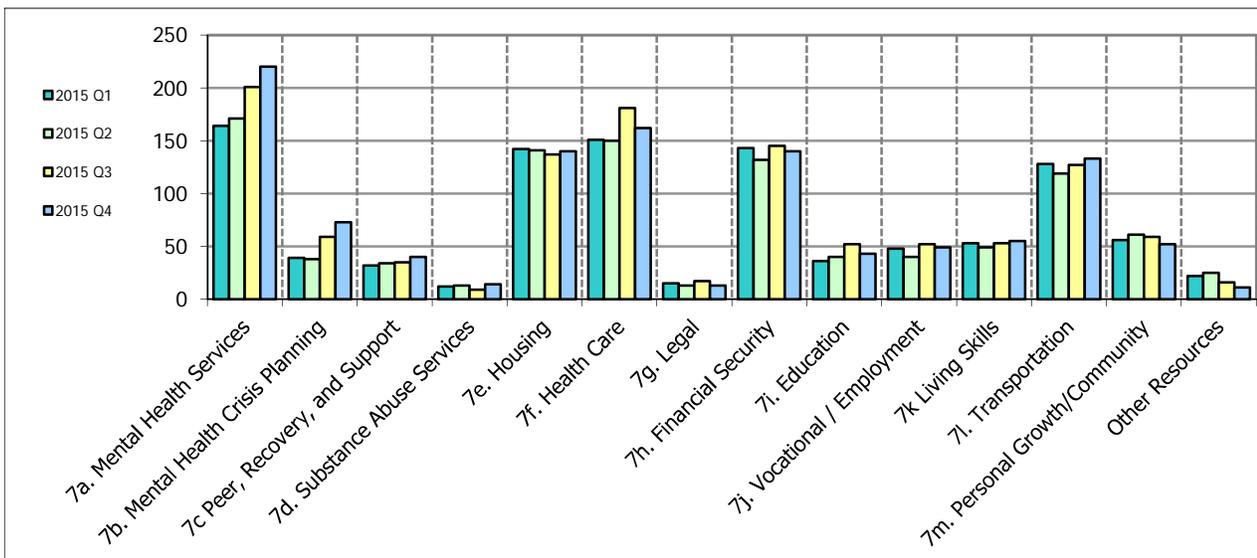


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	164	171	201	220
7b. Mental Health Crisis Planning	39	38	59	73
7c Peer, Recovery, and Support	32	34	35	40
7d. Substance Abuse Services	12	13	9	14
7e. Housing	142	141	137	140
7f. Health Care	151	150	181	162
7g. Legal	15	13	17	13
7h. Financial Security	143	132	145	140
7i. Education	36	40	52	43
7j. Vocational / Employment	48	40	52	49
7k Living Skills	53	49	53	55
7l. Transportation	128	119	127	133
7m. Personal Growth/Community	56	61	59	52
Other Resources	22	25	16	11
Total CSN 3 Unmet Needs	1,041	1,026	1,143	1,145

Report Run: Oct 13, 2015



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,262	2,284	2,186	2,049
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	2	4
7a-iii Dialectical Behavioral Therapy	2	2	4	3
7a-iv Family Psycho-Educational Treatment	1	1	1	2
7a-v Group Counseling	7	6	9	8
7a-vi Individual Counseling	65	64	77	84
7a-vii Inpatient Psychiatric Facility	2	1	1	3
7a-viii Intensive Case Management	5	3	3	9
7a-x Psychiatric Medication Management	80	92	104	107
Total Unmet Resource Needs	164	171	201	220
Distinct Clients with Unmet Resource Needs	125	140	157	162
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	28	30	46	54
7b-ii Mental Health Advance Directives	11	8	13	19
Total Unmet Resource Needs	39	38	59	73
Distinct Clients with Unmet Resource Needs	33	33	52	64
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	3	3	4
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	9	13	19	16
7c-iv Peer-Run Trauma Recovery Group	3	4	3	5
7c-v Wellness Recovery and Action Planning	1	1	0	1
7c-vi Family Support	15	13	10	13
Total Unmet Resource Needs	32	34	35	40
Distinct Clients with Unmet Resource Needs	27	29	29	32
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	8	10	6	11
7d-ii Residential Treatment Substance Abuse Services	4	3	3	3
Total Unmet Resource Needs	12	13	9	14
Distinct Clients with Unmet Resource Needs	10	12	8	13

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,262	2,284	2,186	2,049
7e. Housing				
7e-i Supported Apartment	8	10	7	9
7e-ii Community Residential Facility	4	7	4	3
7e-iii Residential Treatment Facility (group home)	4	4	2	2
7e-iv Assisted Living Facility	5	5	6	8
7e-v Nursing Home	2	1	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	119	114	117	118
Total Unmet Resource Needs	142	141	137	140
Distinct Clients with Unmet Resource Needs	133	134	131	133
7f. Health Care				
7f-i Dental Services	67	68	81	73
7f-ii Eye Care Services	25	21	31	28
7f-iii Hearing Services	6	6	7	6
7f-iv Physical Therapy	4	1	3	3
7f-v Physician/Medical Services	49	54	59	52
Total Unmet Resource Needs	151	150	181	162
Distinct Clients with Unmet Resource Needs	128	127	143	122
7g. Legal				
7g-i Advocate	10	9	10	8
7g-ii Guardian (private)	2	1	2	2
7g-iii Guardian (public)	3	3	5	3
Total Unmet Resource Needs	15	13	17	13
Distinct Clients with Unmet Resource Needs	13	12	17	13
7h. Financial Security				
7h-i Assistance with Managing Money	77	72	84	89
7h-ii Assistance with Securing Public Benefits	57	50	48	40
7h-iii Representative Payee	9	10	13	11
Total Unmet Resource Needs	143	132	145	140
Distinct Clients with Unmet Resource Needs	123	114	127	120

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,262	2,284	2,186	2,049
7i. Education				
7i-i Adult Education (other than GED)	10	11	13	11
7i-ii GED	7	6	5	6
7i-iii Literacy Assistance	6	7	9	5
7i-iv Post High School Education	10	13	20	18
7i-v Tuition Reimbursement	3	3	5	3
Total Unmet Resource Needs	36	40	52	43
Distinct Clients with Unmet Resource Needs	31	35	43	34
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	0	1	0
7j-ii Club House and/or Peer Vocational Support	11	7	10	13
7j-iii Competitive Employment (no supports)	2	2	5	6
7j-iv Supported Employment	4	4	6	3
7j-v Vocational Rehabilitation	29	27	30	27
Total Unmet Resource Needs	48	40	52	49
Distinct Clients with Unmet Resource Needs	43	37	44	45
7k. Living Skills				
7k-i Daily Living Support Services	38	37	44	47
7k-ii Day Support Services	4	2	2	1
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	11	10	7	7
Total Unmet Resource Needs	53	49	53	55
Distinct Clients with Unmet Resource Needs	52	49	51	53
7l. Transportation				
7l-i Transportation to ISP-Identified Services	83	73	68	71
7l-ii Transportation to Other ISP Activities	31	31	39	43
7l-iii After Hours Transportation	14	15	20	19
Total Unmet Resource Needs	128	119	127	133
Distinct Clients with Unmet Resource Needs	95	88	88	91

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,262	2,284	2,186	2,049
7m. Personal Growth/Community				
7m-i Avocational Activities	2	3	4	4
7m-ii Recreation Activities	11	12	15	14
7m-iii Social Activities	39	43	39	32
7m-iv Spiritual Activities	4	3	1	2
Total Unmet Resource Needs	56	61	59	52
Distinct Clients with Unmet Resource Needs	41	48	42	38
Other Resources				
Other Resources	22	25	16	11
Total Unmet Resource Needs	22	25	16	11
Distinct Clients with Unmet Resource Needs	22	25	16	11
CSN 3 Totals				
Total Unmet Resource Needs	1,041	1,026	1,143	1,145
Distinct Clients With any Unmet Resource Need	417	408	412	389
Distinct Clients with a RDS	2,262	2,284	2,186	2,049

Report Run: Oct 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
290	934	31.0%	278	959	29.0%	244	910	26.8%	252	932	27.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

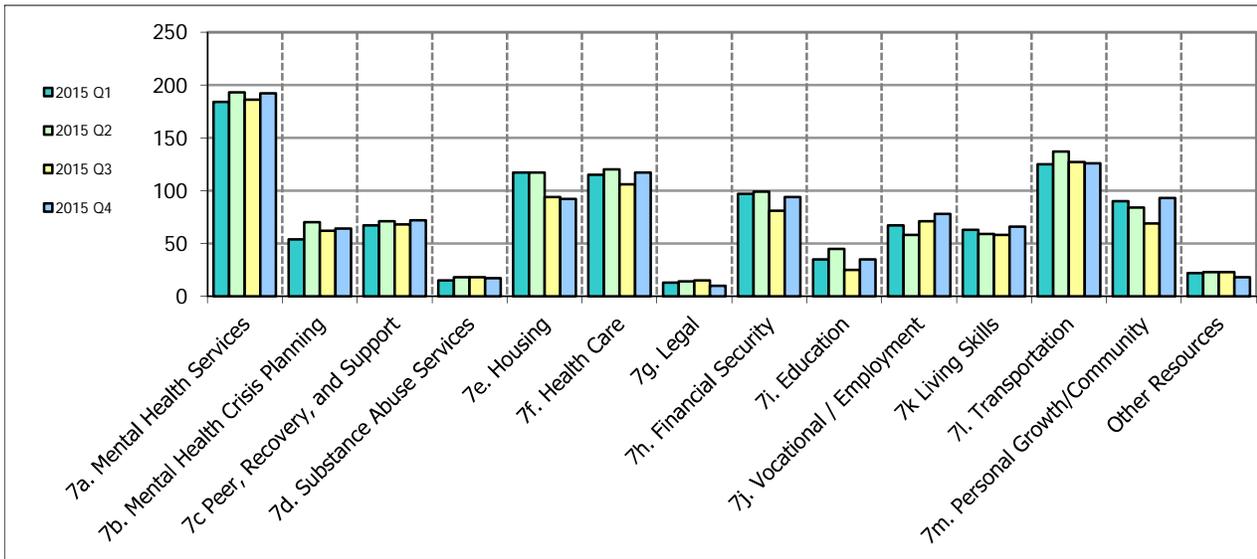


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	184	193	186	192
7b. Mental Health Crisis Planning	54	70	62	64
7c Peer, Recovery, and Support	67	71	68	72
7d. Substance Abuse Services	15	18	18	17
7e. Housing	117	117	94	92
7f. Health Care	115	120	106	117
7g. Legal	13	14	15	10
7h. Financial Security	97	99	81	94
7i. Education	35	45	25	35
7j. Vocational / Employment	67	58	71	78
7k Living Skills	63	59	58	66
7l. Transportation	125	137	127	126
7m. Personal Growth/Community	90	84	69	93
Other Resources	22	23	23	18
Total CSN 4 Unmet Needs	1,064	1,108	1,003	1,074

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	934	959	910	932
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	19	14	11	18
7a-iii Dialectical Behavioral Therapy	2	4	6	6
7a-iv Family Psycho-Educational Treatment	5	6	8	7
7a-v Group Counseling	10	10	10	7
7a-vi Individual Counseling	86	77	77	73
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	3	10	9	13
7a-x Psychiatric Medication Management	59	72	65	68
Total Unmet Resource Needs	184	193	186	192
Distinct Clients with Unmet Resource Needs	127	129	117	122
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	45	56	45	47
7b-ii Mental Health Advance Directives	9	14	17	17
Total Unmet Resource Needs	54	70	62	64
Distinct Clients with Unmet Resource Needs	50	61	54	61
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	7	11	10
7c-ii Recovery Workbook Group	0	1	2	0
7c-iii Social Club	24	28	19	21
7c-iv Peer-Run Trauma Recovery Group	2	3	4	7
7c-v Wellness Recovery and Action Planning	4	4	4	7
7c-vi Family Support	31	28	28	27
Total Unmet Resource Needs	67	71	68	72
Distinct Clients with Unmet Resource Needs	59	57	53	50
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	15	18	17	15
7d-ii Residential Treatment Substance Abuse Services	0	0	1	2
Total Unmet Resource Needs	15	18	18	17
Distinct Clients with Unmet Resource Needs	15	18	17	17

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	934	959	910	932
7e. Housing				
7e-i Supported Apartment	15	19	9	12
7e-ii Community Residential Facility	5	2	2	2
7e-iii Residential Treatment Facility (group home)	5	8	6	5
7e-iv Assisted Living Facility	5	5	4	2
7e-v Nursing Home	0	1	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	87	82	72	71
Total Unmet Resource Needs	117	117	94	92
Distinct Clients with Unmet Resource Needs	105	100	86	84
7f. Health Care				
7f-i Dental Services	58	62	57	58
7f-ii Eye Care Services	17	19	17	19
7f-iii Hearing Services	4	2	2	3
7f-iv Physical Therapy	1	2	2	3
7f-v Physician/Medical Services	35	35	28	34
Total Unmet Resource Needs	115	120	106	117
Distinct Clients with Unmet Resource Needs	91	90	77	86
7g. Legal				
7g-i Advocate	13	12	13	10
7g-ii Guardian (private)	0	1	0	0
7g-iii Guardian (public)	0	1	2	0
Total Unmet Resource Needs	13	14	15	10
Distinct Clients with Unmet Resource Needs	13	13	14	10
7h. Financial Security				
7h-i Assistance with Managing Money	55	61	47	52
7h-ii Assistance with Securing Public Benefits	37	35	31	38
7h-iii Representative Payee	5	3	3	4
Total Unmet Resource Needs	97	99	81	94
Distinct Clients with Unmet Resource Needs	86	84	70	68

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	934	959	910	932
7i. Education				
7i-i Adult Education (other than GED)	6	8	1	7
7i-ii GED	11	14	8	8
7i-iii Literacy Assistance	4	4	3	2
7i-iv Post High School Education	14	17	13	15
7i-v Tuition Reimbursement	0	2	0	3
Total Unmet Resource Needs	35	45	25	35
Distinct Clients with Unmet Resource Needs	33	41	25	29
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	4	10	10
7j-ii Club House and/or Peer Vocational Support	0	1	0	1
7j-iii Competitive Employment (no supports)	12	8	7	9
7j-iv Supported Employment	4	3	8	7
7j-v Vocational Rehabilitation	47	42	46	51
Total Unmet Resource Needs	67	58	71	78
Distinct Clients with Unmet Resource Needs	60	52	59	60
7k. Living Skills				
7k-i Daily Living Support Services	51	49	42	45
7k-ii Day Support Services	2	1	2	5
7k-iii Occupational Therapy	1	0	4	4
7k-iv Skills Development Services	9	9	10	12
Total Unmet Resource Needs	63	59	58	66
Distinct Clients with Unmet Resource Needs	56	56	53	57
7l. Transportation				
7l-i Transportation to ISP-Identified Services	74	78	72	67
7l-ii Transportation to Other ISP Activities	36	43	38	41
7l-iii After Hours Transportation	15	16	17	18
Total Unmet Resource Needs	125	137	127	126
Distinct Clients with Unmet Resource Needs	81	85	78	74

Report Run: Oct 13, 2015



*Substance Abuse
and Mental Health Services*

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	934	959	910	932
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	0	2
7m-ii Recreation Activities	24	24	24	30
7m-iii Social Activities	50	46	38	48
7m-iv Spiritual Activities	16	14	7	13
Total Unmet Resource Needs	90	84	69	93
Distinct Clients with Unmet Resource Needs	57	50	44	55
Other Resources				
Other Resources	22	23	23	18
Total Unmet Resource Needs	22	23	23	18
Distinct Clients with Unmet Resource Needs	22	23	23	18
CSN 4 Totals				
Total Unmet Resource Needs	1,064	1,108	1,003	1,074
Distinct Clients With any Unmet Resource Need	290	278	244	252
Distinct Clients with a RDS	934	959	910	932

Report Run: Oct 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
603	2,131	28.3%	646	2,113	30.6%	606	1,978	30.6%	576	1,934	29.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

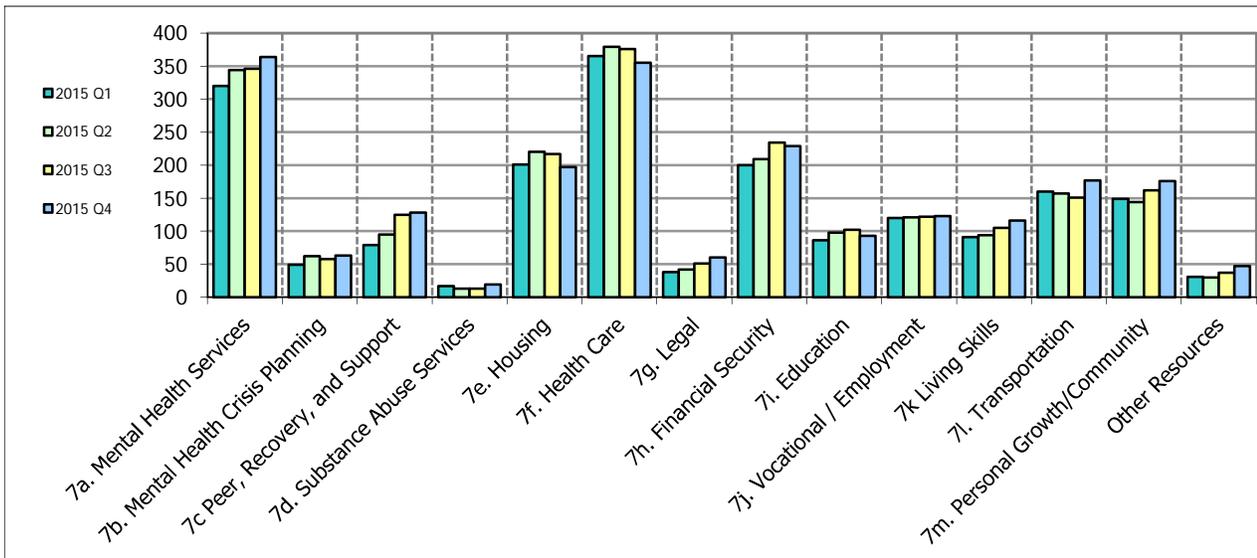


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	320	344	346	364
7b. Mental Health Crisis Planning	49	62	58	63
7c Peer, Recovery, and Support	79	95	125	128
7d. Substance Abuse Services	17	13	13	19
7e. Housing	201	220	217	197
7f. Health Care	365	379	376	355
7g. Legal	38	42	51	60
7h. Financial Security	200	209	234	229
7i. Education	86	98	102	93
7j. Vocational / Employment	120	121	122	123
7k Living Skills	91	94	105	116
7l. Transportation	160	157	151	177
7m. Personal Growth/Community	149	144	162	176
Other Resources	31	30	37	47
Total CSN 5 Unmet Needs	1,906	2,008	2,099	2,147

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,131	2,113	1,978	1,934
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	16	5	7	7
7a-iii Dialectical Behavioral Therapy	27	28	26	38
7a-iv Family Psycho-Educational Treatment	3	2	4	2
7a-v Group Counseling	9	13	16	19
7a-vi Individual Counseling	111	139	153	152
7a-vii Inpatient Psychiatric Facility	1	1	1	0
7a-viii Intensive Case Management	12	11	7	12
7a-x Psychiatric Medication Management	141	145	132	134
Total Unmet Resource Needs	320	344	346	364
Distinct Clients with Unmet Resource Needs	260	277	258	276
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	31	42	42	52
7b-ii Mental Health Advance Directives	18	20	16	11
Total Unmet Resource Needs	49	62	58	63
Distinct Clients with Unmet Resource Needs	46	59	51	60
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	14	14	12
7c-ii Recovery Workbook Group	3	3	2	1
7c-iii Social Club	30	34	46	45
7c-iv Peer-Run Trauma Recovery Group	3	6	11	11
7c-v Wellness Recovery and Action Planning	4	7	7	8
7c-vi Family Support	34	31	45	51
Total Unmet Resource Needs	79	95	125	128
Distinct Clients with Unmet Resource Needs	72	81	100	99
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	15	11	12	18
7d-ii Residential Treatment Substance Abuse Services	2	2	1	1
Total Unmet Resource Needs	17	13	13	19
Distinct Clients with Unmet Resource Needs	17	13	13	19

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,131	2,113	1,978	1,934
7e. Housing				
7e-i Supported Apartment	17	19	20	20
7e-ii Community Residential Facility	3	3	3	3
7e-iii Residential Treatment Facility (group home)	1	2	1	2
7e-iv Assisted Living Facility	2	3	3	1
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	178	193	190	170
Total Unmet Resource Needs	201	220	217	197
Distinct Clients with Unmet Resource Needs	192	210	205	182
7f. Health Care				
7f-i Dental Services	179	180	177	159
7f-ii Eye Care Services	81	80	90	72
7f-iii Hearing Services	15	18	12	18
7f-iv Physical Therapy	17	12	19	20
7f-v Physician/Medical Services	73	89	78	86
Total Unmet Resource Needs	365	379	376	355
Distinct Clients with Unmet Resource Needs	244	267	258	249
7g. Legal				
7g-i Advocate	37	40	49	55
7g-ii Guardian (private)	0	1	1	3
7g-iii Guardian (public)	1	1	1	2
Total Unmet Resource Needs	38	42	51	60
Distinct Clients with Unmet Resource Needs	38	41	51	58
7h. Financial Security				
7h-i Assistance with Managing Money	122	124	135	129
7h-ii Assistance with Securing Public Benefits	72	81	92	90
7h-iii Representative Payee	6	4	7	10
Total Unmet Resource Needs	200	209	234	229
Distinct Clients with Unmet Resource Needs	183	190	201	183

Report Run: Oct 13, 2015



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,131	2,113	1,978	1,934
7i. Education				
7i-i Adult Education (other than GED)	23	28	29	30
7i-ii GED	32	33	33	26
7i-iii Literacy Assistance	7	6	10	13
7i-iv Post High School Education	20	29	27	22
7i-v Tuition Reimbursement	4	2	3	2
Total Unmet Resource Needs	86	98	102	93
Distinct Clients with Unmet Resource Needs	74	91	87	81
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	6	10	9
7j-ii Club House and/or Peer Vocational Support	12	12	11	8
7j-iii Competitive Employment (no supports)	17	21	21	21
7j-iv Supported Employment	11	10	12	19
7j-v Vocational Rehabilitation	72	72	68	66
Total Unmet Resource Needs	120	121	122	123
Distinct Clients with Unmet Resource Needs	101	111	110	111
7k. Living Skills				
7k-i Daily Living Support Services	62	67	77	81
7k-ii Day Support Services	10	8	7	12
7k-iii Occupational Therapy	4	3	4	5
7k-iv Skills Development Services	15	16	17	18
Total Unmet Resource Needs	91	94	105	116
Distinct Clients with Unmet Resource Needs	75	87	90	103
7l. Transportation				
7l-i Transportation to ISP-Identified Services	72	75	72	92
7l-ii Transportation to Other ISP Activities	50	45	42	49
7l-iii After Hours Transportation	38	37	37	36
Total Unmet Resource Needs	160	157	151	177
Distinct Clients with Unmet Resource Needs	100	105	102	114

Report Run: Oct 13, 2015



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 4

(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,131	2,113	1,978	1,934
7m. Personal Growth/Community				
7m-i Avocational Activities	7	4	3	3
7m-ii Recreation Activities	33	36	44	44
7m-iii Social Activities	85	83	93	102
7m-iv Spiritual Activities	24	21	22	27
Total Unmet Resource Needs	149	144	162	176
Distinct Clients with Unmet Resource Needs	102	103	113	125
Other Resources				
Other Resources	31	30	37	47
Total Unmet Resource Needs	31	30	37	47
Distinct Clients with Unmet Resource Needs	31	30	37	47
CSN 5 Totals				
Total Unmet Resource Needs	1,906	2,008	2,099	2,147
Distinct Clients With any Unmet Resource Need	603	646	606	576
Distinct Clients with a RDS	2,131	2,113	1,978	1,934

Report Run: Oct 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
619	2,137	29.0%	614	2,253	27.3%	597	2,106	28.3%	559	1,967	28.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

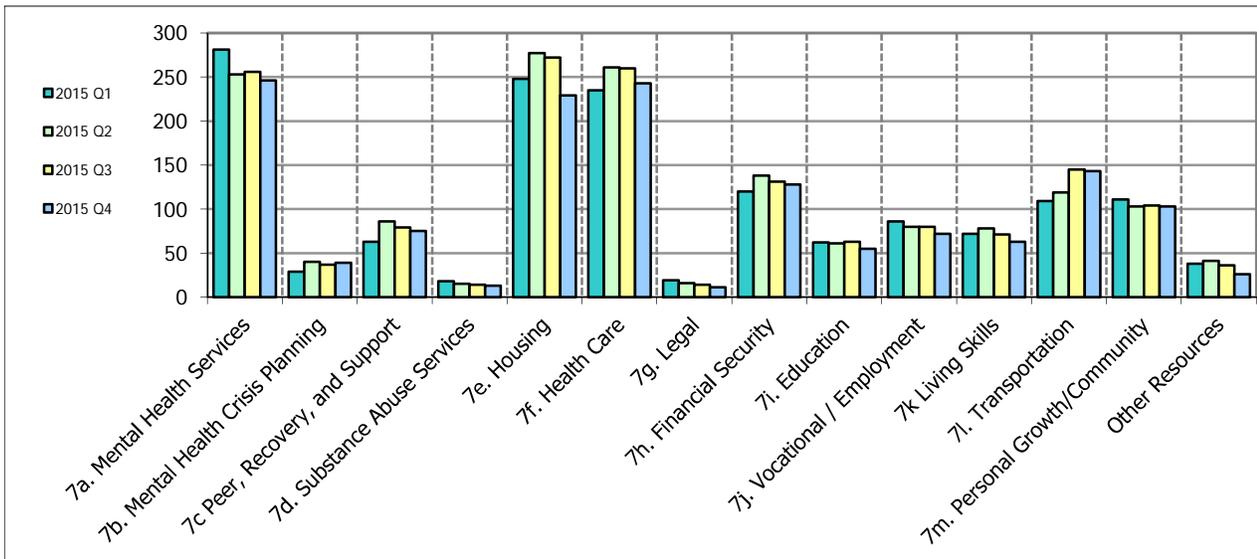


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	281	253	256	246
7b. Mental Health Crisis Planning	29	40	37	39
7c. Peer, Recovery, and Support	63	86	79	75
7d. Substance Abuse Services	18	15	14	13
7e. Housing	248	277	272	229
7f. Health Care	235	261	260	243
7g. Legal	19	16	14	11
7h. Financial Security	120	138	131	128
7i. Education	62	61	63	55
7j. Vocational / Employment	86	80	80	72
7k. Living Skills	72	78	71	63
7l. Transportation	109	119	145	143
7m. Personal Growth/Community	111	103	104	103
Other Resources	38	41	36	26
Total CSN 6 Unmet Needs	1,491	1,568	1,562	1,446

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,137	2,253	2,106	1,967
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	41	22	2	7
7a-iii Dialectical Behavioral Therapy	8	9	11	12
7a-iv Family Psycho-Educational Treatment	1	1	1	6
7a-v Group Counseling	11	16	13	9
7a-vi Individual Counseling	106	104	120	108
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	27	22	26	25
7a-x Psychiatric Medication Management	86	79	83	79
Total Unmet Resource Needs	281	253	256	246
Distinct Clients with Unmet Resource Needs	208	195	197	181
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	27	35	30	32
7b-ii Mental Health Advance Directives	2	5	7	7
Total Unmet Resource Needs	29	40	37	39
Distinct Clients with Unmet Resource Needs	27	37	33	34
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	13	20	16	17
7c-ii Recovery Workbook Group	1	0	1	1
7c-iii Social Club	25	34	31	26
7c-iv Peer-Run Trauma Recovery Group	2	4	5	6
7c-v Wellness Recovery and Action Planning	4	5	5	4
7c-vi Family Support	18	23	21	21
Total Unmet Resource Needs	63	86	79	75
Distinct Clients with Unmet Resource Needs	49	60	60	59
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	12	11	10	9
7d-ii Residential Treatment Substance Abuse Services	6	4	4	4
Total Unmet Resource Needs	18	15	14	13
Distinct Clients with Unmet Resource Needs	18	15	14	13

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Paul R. LePage, Governor

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Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,137	2,253	2,106	1,967
7e. Housing				
7e-i Supported Apartment	35	46	39	27
7e-ii Community Residential Facility	12	16	19	9
7e-iii Residential Treatment Facility (group home)	10	9	6	2
7e-iv Assisted Living Facility	17	18	10	13
7e-v Nursing Home	2	2	1	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	172	186	197	176
Total Unmet Resource Needs	248	277	272	229
Distinct Clients with Unmet Resource Needs	224	247	243	220
7f. Health Care				
7f-i Dental Services	146	159	153	144
7f-ii Eye Care Services	34	41	40	37
7f-iii Hearing Services	7	3	4	6
7f-iv Physical Therapy	4	10	6	6
7f-v Physician/Medical Services	44	48	57	50
Total Unmet Resource Needs	235	261	260	243
Distinct Clients with Unmet Resource Needs	187	206	200	185
7g. Legal				
7g-i Advocate	14	12	11	9
7g-ii Guardian (private)	2	2	2	1
7g-iii Guardian (public)	3	2	1	1
Total Unmet Resource Needs	19	16	14	11
Distinct Clients with Unmet Resource Needs	19	16	14	11
7h. Financial Security				
7h-i Assistance with Managing Money	69	78	74	83
7h-ii Assistance with Securing Public Benefits	38	47	44	39
7h-iii Representative Payee	13	13	13	6
Total Unmet Resource Needs	120	138	131	128
Distinct Clients with Unmet Resource Needs	110	127	120	117

Report Run: Oct 13, 2015



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,137	2,253	2,106	1,967
7i. Education				
7i-i Adult Education (other than GED)	14	22	28	22
7i-ii GED	19	17	15	14
7i-iii Literacy Assistance	9	5	6	6
7i-iv Post High School Education	18	14	12	12
7i-v Tuition Reimbursement	2	3	2	1
Total Unmet Resource Needs	62	61	63	55
Distinct Clients with Unmet Resource Needs	58	57	56	50
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	7	6	7	6
7j-ii Club House and/or Peer Vocational Support	2	2	2	2
7j-iii Competitive Employment (no supports)	16	16	19	16
7j-iv Supported Employment	13	8	8	12
7j-v Vocational Rehabilitation	48	48	44	36
Total Unmet Resource Needs	86	80	80	72
Distinct Clients with Unmet Resource Needs	73	69	73	65
7k. Living Skills				
7k-i Daily Living Support Services	42	49	42	37
7k-ii Day Support Services	10	11	11	11
7k-iii Occupational Therapy	2	2	2	1
7k-iv Skills Development Services	18	16	16	14
Total Unmet Resource Needs	72	78	71	63
Distinct Clients with Unmet Resource Needs	63	67	60	53
7l. Transportation				
7l-i Transportation to ISP-Identified Services	58	58	72	77
7l-ii Transportation to Other ISP Activities	29	37	46	44
7l-iii After Hours Transportation	22	24	27	22
Total Unmet Resource Needs	109	119	145	143
Distinct Clients with Unmet Resource Needs	81	84	96	97

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Substance Abuse
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An Office of the
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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	2,137	2,253	2,106	1,967
7m. Personal Growth/Community				
7m-i Avocational Activities	5	4	5	3
7m-ii Recreation Activities	26	23	22	24
7m-iii Social Activities	72	65	67	63
7m-iv Spiritual Activities	8	11	10	13
Total Unmet Resource Needs	111	103	104	103
Distinct Clients with Unmet Resource Needs	86	78	75	76
Other Resources				
Other Resources	38	41	36	26
Total Unmet Resource Needs	38	41	36	26
Distinct Clients with Unmet Resource Needs	38	41	36	26
CSN 6 Totals				
Total Unmet Resource Needs	1,491	1,568	1,562	1,446
Distinct Clients With any Unmet Resource Need	619	614	597	559
Distinct Clients with a RDS	2,137	2,253	2,106	1,967

Report Run: Oct 13, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q1			2015 Q2			2015 Q3			2015 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
342	845	40.5%	326	810	40.2%	295	810	36.4%	265	750	35.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

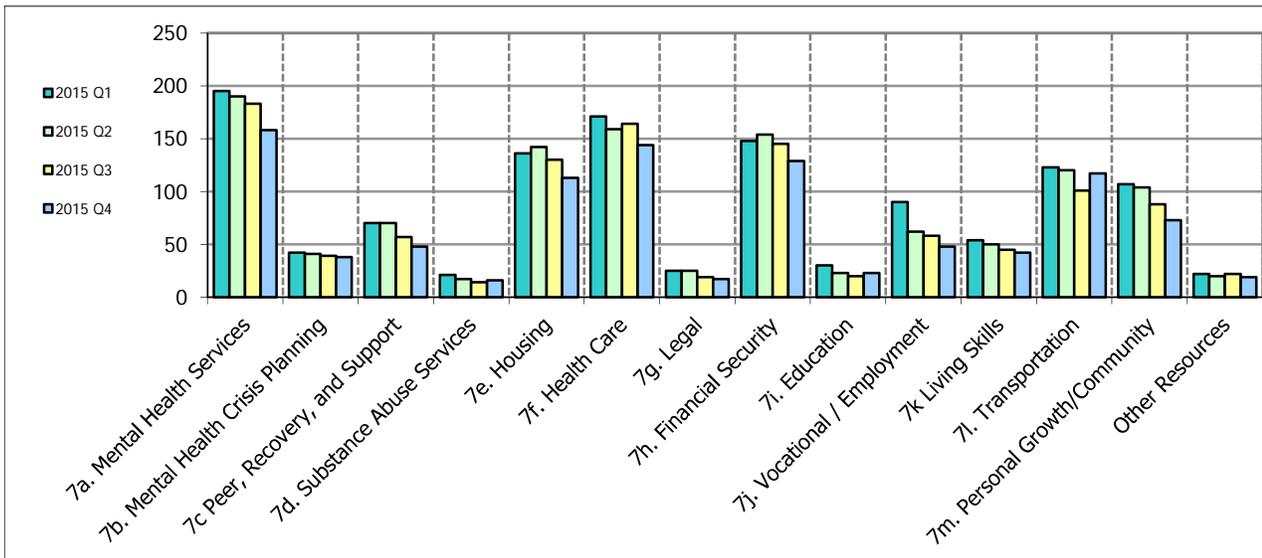


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q1	2015 Q2	2015 Q3	2015 Q4
7a. Mental Health Services	195	190	183	158
7b. Mental Health Crisis Planning	42	41	39	38
7c. Peer, Recovery, and Support	70	70	57	48
7d. Substance Abuse Services	21	17	14	16
7e. Housing	136	142	130	113
7f. Health Care	171	159	164	144
7g. Legal	25	25	19	17
7h. Financial Security	148	154	145	129
7i. Education	30	23	20	23
7j. Vocational / Employment	90	62	58	48
7k. Living Skills	54	50	45	42
7l. Transportation	123	120	101	117
7m. Personal Growth/Community	107	104	88	73
Other Resources	22	20	22	19
Total CSN 7 Unmet Needs	1,234	1,177	1,085	985

Report Run: Oct 13, 2015



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	870	845	810	750
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	9	4	1	5
7a-iii Dialectical Behavioral Therapy	22	29	22	17
7a-iv Family Psycho-Educational Treatment	2	2	1	3
7a-v Group Counseling	4	4	4	2
7a-vi Individual Counseling	73	75	75	59
7a-vii Inpatient Psychiatric Facility	0	1	1	2
7a-viii Intensive Case Management	5	5	6	9
7a-x Psychiatric Medication Management	80	70	73	61
Total Unmet Resource Needs	195	190	183	158
Distinct Clients with Unmet Resource Needs	150	144	134	108
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	36	36	35	34
7b-ii Mental Health Advance Directives	6	5	4	4
Total Unmet Resource Needs	42	41	39	38
Distinct Clients with Unmet Resource Needs	38	37	36	35
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	9	11	10	9
7c-ii Recovery Workbook Group	2	1	0	0
7c-iii Social Club	24	21	21	13
7c-iv Peer-Run Trauma Recovery Group	10	11	7	9
7c-v Wellness Recovery and Action Planning	8	9	8	6
7c-vi Family Support	17	17	11	11
Total Unmet Resource Needs	70	70	57	48
Distinct Clients with Unmet Resource Needs	51	52	42	36
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	19	16	13	13
7d-ii Residential Treatment Substance Abuse Services	2	1	1	3
Total Unmet Resource Needs	21	17	14	16
Distinct Clients with Unmet Resource Needs	20	17	14	15

Report Run: Oct 13, 2015



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	870	845	810	750
7e. Housing				
7e-i Supported Apartment	18	17	19	14
7e-ii Community Residential Facility	4	7	5	5
7e-iii Residential Treatment Facility (group home)	1	2	2	3
7e-iv Assisted Living Facility	5	9	6	6
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	2	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	108	105	97	85
Total Unmet Resource Needs	136	142	130	113
Distinct Clients with Unmet Resource Needs	122	123	117	100
7f. Health Care				
7f-i Dental Services	85	78	80	71
7f-ii Eye Care Services	30	22	39	25
7f-iii Hearing Services	4	6	4	4
7f-iv Physical Therapy	11	9	6	2
7f-v Physician/Medical Services	41	44	35	42
Total Unmet Resource Needs	171	159	164	144
Distinct Clients with Unmet Resource Needs	127	118	113	106
7g. Legal				
7g-i Advocate	22	18	14	11
7g-ii Guardian (private)	1	2	1	1
7g-iii Guardian (public)	2	5	4	5
Total Unmet Resource Needs	25	25	19	17
Distinct Clients with Unmet Resource Needs	23	21	17	15
7h. Financial Security				
7h-i Assistance with Managing Money	102	108	102	84
7h-ii Assistance with Securing Public Benefits	41	39	36	37
7h-iii Representative Payee	5	7	7	8
Total Unmet Resource Needs	148	154	145	129
Distinct Clients with Unmet Resource Needs	127	133	124	111

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	870	845	810	750
7i. Education				
7i-i Adult Education (other than GED)	6	6	5	6
7i-ii GED	7	5	3	7
7i-iii Literacy Assistance	6	6	3	3
7i-iv Post High School Education	11	6	8	6
7i-v Tuition Reimbursement	0	0	1	1
Total Unmet Resource Needs	30	23	20	23
Distinct Clients with Unmet Resource Needs	25	19	17	20
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	5	4	4
7j-ii Club House and/or Peer Vocational Support	13	10	8	4
7j-iii Competitive Employment (no supports)	20	13	17	9
7j-iv Supported Employment	9	8	6	3
7j-v Vocational Rehabilitation	40	26	23	28
Total Unmet Resource Needs	90	62	58	48
Distinct Clients with Unmet Resource Needs	71	49	48	42
7k. Living Skills				
7k-i Daily Living Support Services	34	32	27	29
7k-ii Day Support Services	5	4	2	1
7k-iii Occupational Therapy	4	5	4	3
7k-iv Skills Development Services	11	9	12	9
Total Unmet Resource Needs	54	50	45	42
Distinct Clients with Unmet Resource Needs	41	38	37	34
7l. Transportation				
7l-i Transportation to ISP-Identified Services	55	53	49	58
7l-ii Transportation to Other ISP Activities	33	32	26	29
7l-iii After Hours Transportation	35	35	26	30
Total Unmet Resource Needs	123	120	101	117
Distinct Clients with Unmet Resource Needs	86	82	68	77

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	870	845	810	750
7m. Personal Growth/Community				
7m-i Avocational Activities	8	5	6	4
7m-ii Recreation Activities	29	31	27	19
7m-iii Social Activities	56	53	44	44
7m-iv Spiritual Activities	14	15	11	6
Total Unmet Resource Needs	107	104	88	73
Distinct Clients with Unmet Resource Needs	69	68	58	52
Other Resources				
Other Resources	22	20	22	19
Total Unmet Resource Needs	22	20	22	19
Distinct Clients with Unmet Resource Needs	22	20	22	19
CSN 7 Totals				
Total Unmet Resource Needs	1,234	1,177	1,085	985
Distinct Clients With any Unmet Resource Need	342	326	295	265
Distinct Clients with a RDS	870	845	810	750

Report Run: Oct 13, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	483	463	406	368
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	0	1	1
7a-iii Dialectical Behavioral Therapy	3	1	2	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	3	2	2	1
7a-vi Individual Counseling	32	29	24	19
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	6	3	4	3
7a-x Psychiatric Medication Management	40	36	37	27
Total Unmet Resource Needs	86	71	70	54
Distinct Clients with Unmet Resource Needs	61	56	54	44
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	6	8	10	12
7b-ii Mental Health Advance Directives	5	5	4	3
Total Unmet Resource Needs	11	13	14	15
Distinct Clients with Unmet Resource Needs	10	13	14	15
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	0	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	7	5	9	7
7c-iv Peer-Run Trauma Recovery Group	3	0	1	2
7c-v Wellness Recovery and Action Planning	5	4	5	2
7c-vi Family Support	7	4	6	2
Total Unmet Resource Needs	23	13	21	15
Distinct Clients with Unmet Resource Needs	14	10	16	11
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	4	5	5
7d-ii Residential Treatment Substance Abuse Services	0	0	2	0
Total Unmet Resource Needs	5	4	7	5
Distinct Clients with Unmet Resource Needs	5	4	6	5

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Paul R. LePage, Governor

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	483	463	406	368
7e. Housing				
7e-i Supported Apartment	4	4	3	2
7e-ii Community Residential Facility	3	3	3	3
7e-iii Residential Treatment Facility (group home)	0	0	1	1
7e-iv Assisted Living Facility	1	1	2	1
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	31	34	31	29
Total Unmet Resource Needs	39	42	40	37
Distinct Clients with Unmet Resource Needs	37	40	38	35
7f. Health Care				
7f-i Dental Services	29	30	28	23
7f-ii Eye Care Services	13	14	13	9
7f-iii Hearing Services	2	2	1	2
7f-iv Physical Therapy	2	3	2	1
7f-v Physician/Medical Services	12	14	17	16
Total Unmet Resource Needs	58	63	61	51
Distinct Clients with Unmet Resource Needs	42	45	45	40
7g. Legal				
7g-i Advocate	7	11	12	8
7g-ii Guardian (private)	6	5	5	3
7g-iii Guardian (public)	0	0	1	0
Total Unmet Resource Needs	13	16	18	11
Distinct Clients with Unmet Resource Needs	11	13	13	8
7h. Financial Security				
7h-i Assistance with Managing Money	29	29	30	29
7h-ii Assistance with Securing Public Benefits	17	15	19	12
7h-iii Representative Payee	1	1	2	1
Total Unmet Resource Needs	47	45	51	42
Distinct Clients with Unmet Resource Needs	39	40	43	39

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*Substance Abuse
and Mental Health Services*
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	483	463	406	368
7i. Education				
7i-i Adult Education (other than GED)	7	8	8	7
7i-ii GED	5	6	5	3
7i-iii Literacy Assistance	2	2	1	1
7i-iv Post High School Education	5	7	6	7
7i-v Tuition Reimbursement	2	2	1	0
Total Unmet Resource Needs	21	25	21	18
Distinct Clients with Unmet Resource Needs	16	19	17	15
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	2	0
7j-ii Club House and/or Peer Vocational Support	2	2	1	1
7j-iii Competitive Employment (no supports)	3	5	4	2
7j-iv Supported Employment	3	3	2	2
7j-v Vocational Rehabilitation	11	11	12	11
Total Unmet Resource Needs	22	24	21	16
Distinct Clients with Unmet Resource Needs	19	22	20	16
7k. Living Skills				
7k-i Daily Living Support Services	12	14	11	9
7k-ii Day Support Services	1	0	0	1
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	4	4	4	2
Total Unmet Resource Needs	18	19	16	13
Distinct Clients with Unmet Resource Needs	17	17	15	12
7l. Transportation				
7l-i Transportation to ISP-Identified Services	20	21	19	18
7l-ii Transportation to Other ISP Activities	12	9	6	6
7l-iii After Hours Transportation	7	6	7	6
Total Unmet Resource Needs	39	36	32	30
Distinct Clients with Unmet Resource Needs	26	25	24	24

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 4
(April, May, June 2015)

	2015 Q1	2015 Q2	2015 Q3	2015 Q4
Distinct Clients with a RDS	483	463	406	368
7m. Personal Growth/Community				
7m-i Avocational Activities	4	2	2	0
7m-ii Recreation Activities	14	9	7	5
7m-iii Social Activities	23	18	19	15
7m-iv Spiritual Activities	3	3	3	1
Total Unmet Resource Needs	44	32	31	21
Distinct Clients with Unmet Resource Needs	26	19	23	16
Other Resources				
Other Resources	10	11	13	11
Total Unmet Resource Needs	10	11	13	11
Distinct Clients with Unmet Resource Needs	10	11	13	11
CSN Not Assigned Totals				
Total Unmet Resource Needs	436	414	416	339
Distinct Clients With any Unmet Resource Need	136	135	123	113
Distinct Clients with a RDS	483	463	406	368

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