

Substance Abuse and Mental Health Services

41 Anthony Ave, Augusta, ME 04333

Tel: (207)-287-4243 or (207)-287-4250

<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

Apr, May, Jun, 2014

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	421
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,531
CSN 3	Kennebec & Somerset	2,036
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	876
CSN 5	Androscoggin, Franklin & Oxford	1,957
CSN 6	Cumberland	1,897
CSN 7	York	806
Not Assigned	No legal address	323
Statewide		9,847

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2014 Q1			2014 Q2			2014 Q3			2014 Q4		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	134	406	33.0%	141	427	33.0%	129	379	34.0%	132	421	31.4%
CSN 2	472	1,896	24.9%	473	1,831	25.8%	427	1,618	26.4%	376	1,531	24.6%
CSN 3	386	2,087	18.5%	364	2,090	17.4%	300	1,814	16.5%	325	2,036	16.0%
CSN 4	212	795	26.7%	202	849	23.8%	183	751	24.4%	237	876	27.1%
CSN 5	636	2,011	31.6%	618	2,080	29.7%	572	1,828	31.3%	586	1,957	29.9%
CSN 6	654	2,095	31.2%	660	2,056	32.1%	574	1,835	31.3%	624	1,897	32.9%
CSN 7	161	530	30.4%	208	597	34.8%	203	554	36.6%	325	806	40.3%
N/A	123	427	28.8%	107	431	24.8%	95	353	26.9%	91	323	28.2%
Total	2,778	10,247	27.1%	2,773	10,361	26.8%	2,483	9,132	27.2%	2,696	9,847	27.4%

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

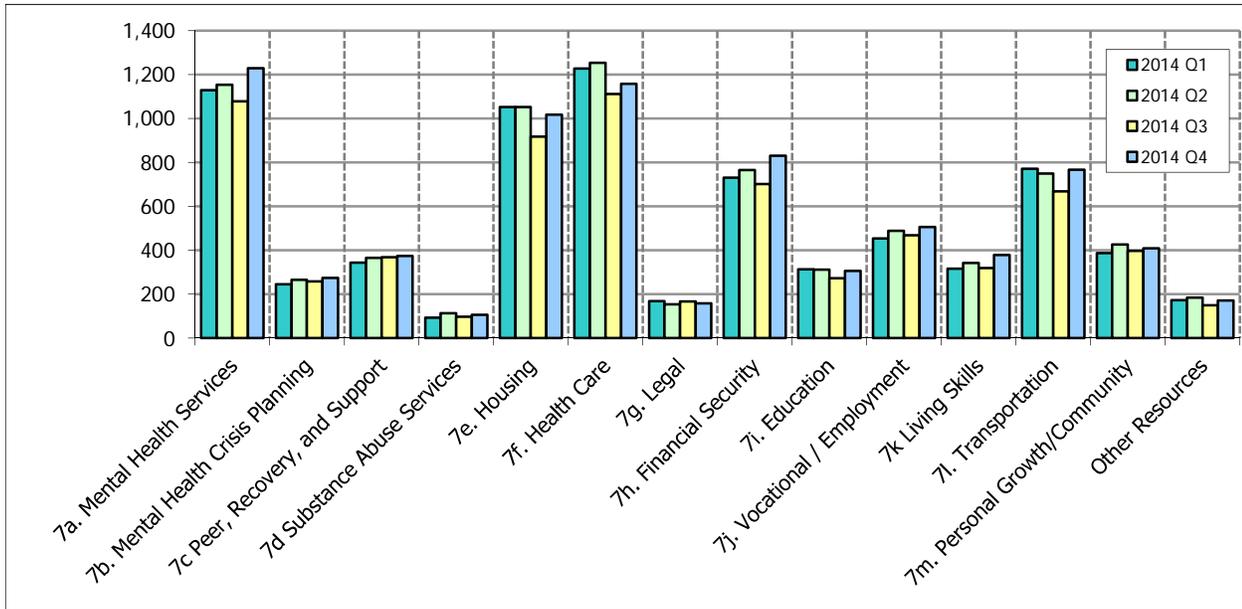


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	1,129	1,153	1,079	1,229
7b. Mental Health Crisis Planning	245	266	258	274
7c. Peer, Recovery, and Support	344	365	369	375
7d. Substance Abuse Services	93	113	98	106
7e. Housing	1,052	1,053	918	1,017
7f. Health Care	1,227	1,254	1,112	1,158
7g. Legal	169	154	167	158
7h. Financial Security	730	766	701	830
7i. Education	314	312	273	306
7j. Vocational / Employment	454	489	469	506
7k. Living Skills	317	343	319	378
7l. Transportation	771	749	669	767
7m. Personal Growth/Community	387	427	398	409
Other Resources	173	184	150	171
Total Statewide Unmet Needs	7,551	7,793	7,158	7,848

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	10,247	10,361	9,132	9,847
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	64	79	69	96
7a-iii Dialectical Behavioral Therapy	40	44	47	63
7a-iv Family Psycho-Educational Treatment	18	11	11	12
7a-v Group Counseling	44	53	41	51
7a-vi Individual Counseling	491	520	460	530
7a-vii Inpatient Psychiatric Facility	6	6	7	6
7a-viii Intensive Case Management	32	37	36	54
7a-x Psychiatric Medication Management	498	482	477	513
Total Unmet Resource Needs	1,129	1,153	1,079	1,229
Distinct Clients with Unmet Resource Needs	909	945	885	993
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	188	212	204	215
7b-ii Mental Health Advance Directives	57	54	54	59
Total Unmet Resource Needs	245	266	258	274
Distinct Clients with Unmet Resource Needs	224	244	238	248
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	41	40	45	48
7c-ii Recovery Workbook Group	7	5	7	5
7c-iii Social Club	114	121	124	131
7c-iv Peer-Run Trauma Recovery Group	32	42	35	29
7c-v Wellness Recovery and Action Planning	32	35	35	31
7c-vi Family Support	118	122	123	131
Total Unmet Resource Needs	344	365	369	375
Distinct Clients with Unmet Resource Needs	279	293	288	296
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	76	97	87	88
7d-ii Residential Treatment Substance Abuse Services	17	16	11	18
Total Unmet Resource Needs	93	113	98	106
Distinct Clients with Unmet Resource Needs	90	110	97	103

Report Run: Oct 14, 2014



*Substance Abuse
and Mental Health Services*
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	10,247	10,361	9,132	9,847
7e. Housing				
7e-i Supported Apartment	114	127	105	119
7e-ii Community Residential Facility	41	33	28	38
7e-iii Residential Treatment Facility (group home)	13	17	14	18
7e-iv Assisted Living Facility	49	56	48	55
7e-v Nursing Home	6	4	5	3
7e-vi Residential Crisis Unit	1	2	2	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	828	814	716	782
Total Unmet Resource Needs	1,052	1,053	918	1,017
Distinct Clients with Unmet Resource Needs	961	962	840	924
7f. Health Care				
7f-i Dental Services	633	638	560	600
7f-ii Eye Care Services	234	251	230	220
7f-iii Hearing Services	53	50	41	41
7f-iv Physical Therapy	42	41	39	44
7f-v Physician/Medical Services	265	274	242	253
Total Unmet Resource Needs	1,227	1,254	1,112	1,158
Distinct Clients with Unmet Resource Needs	927	936	821	863
7g. Legal				
7g-i Advocate	113	109	120	110
7g-ii Guardian (private)	41	34	38	34
7g-iii Guardian (public)	15	11	9	14
Total Unmet Resource Needs	169	154	167	158
Distinct Clients with Unmet Resource Needs	159	145	160	148
7h. Financial Security				
7h-i Assistance with Managing Money	409	413	376	479
7h-ii Assistance with Securing Public Benefits	270	304	275	308
7h-iii Representative Payee	51	49	50	43
Total Unmet Resource Needs	730	766	701	830
Distinct Clients with Unmet Resource Needs	645	671	604	718

Report Run: Oct 14, 2014



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	10,247	10,361	9,132	9,847
7i. Education				
7i-i Adult Education (other than GED)	66	67	52	62
7i-ii GED	89	77	81	85
7i-iii Literacy Assistance	27	27	27	31
7i-iv Post High School Education	115	120	95	114
7i-v Tuition Reimbursement	17	21	18	14
Total Unmet Resource Needs	314	312	273	306
Distinct Clients with Unmet Resource Needs	297	291	246	270
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	37	43	52	37
7j-ii Club House and/or Peer Vocational Support	38	44	42	42
7j-iii Competitive Employment (no supports)	68	73	73	100
7j-iv Supported Employment	48	54	52	58
7j-v Vocational Rehabilitation	263	275	250	269
Total Unmet Resource Needs	454	489	469	506
Distinct Clients with Unmet Resource Needs	396	421	392	428
7k. Living Skills				
7k-i Daily Living Support Services	217	224	208	244
7k-ii Day Support Services	24	26	23	31
7k-iii Occupational Therapy	14	11	9	12
7k-iv Skills Development Services	62	82	79	91
Total Unmet Resource Needs	317	343	319	378
Distinct Clients with Unmet Resource Needs	294	313	290	331
7l. Transportation				
7l-i Transportation to ISP-Identified Services	383	390	354	384
7l-ii Transportation to Other ISP Activities	205	196	158	196
7l-iii After Hours Transportation	183	163	157	187
Total Unmet Resource Needs	771	749	669	767
Distinct Clients with Unmet Resource Needs	532	537	478	529
7m. Personal Growth/Community				
7m-i Avocational Activities	27	31	30	20

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

Statewide
 (All CSNs)

Fiscal Year 2014 Quarter 4
 (April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	10,247	10,361	9,132	9,847
7m. Personal Growth/Community				
7m-iii Social Activities	309	337	330	342
7m-iv Spiritual Activities	62	66	59	60
Total Unmet Resource Needs	533	592	576	573
Distinct Clients with Unmet Resource Needs	387	427	398	409
Other Resources				
Other Resources	173	184	150	171
Total Unmet Resource Needs	173	184	150	171
Distinct Clients with Unmet Resource Needs	173	184	150	171
Statewide Totals				
Total Unmet Resource Needs	7,551	7,793	7,158	7,848
Distinct Clients With any Unmet Resource Need	2,778	2,773	2,483	2,696
Distinct Clients with a RDS	10,247	10,361	9,132	9,847

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
134	406	33.0%	141	427	33.0%	129	379	34.0%	132	421	31.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

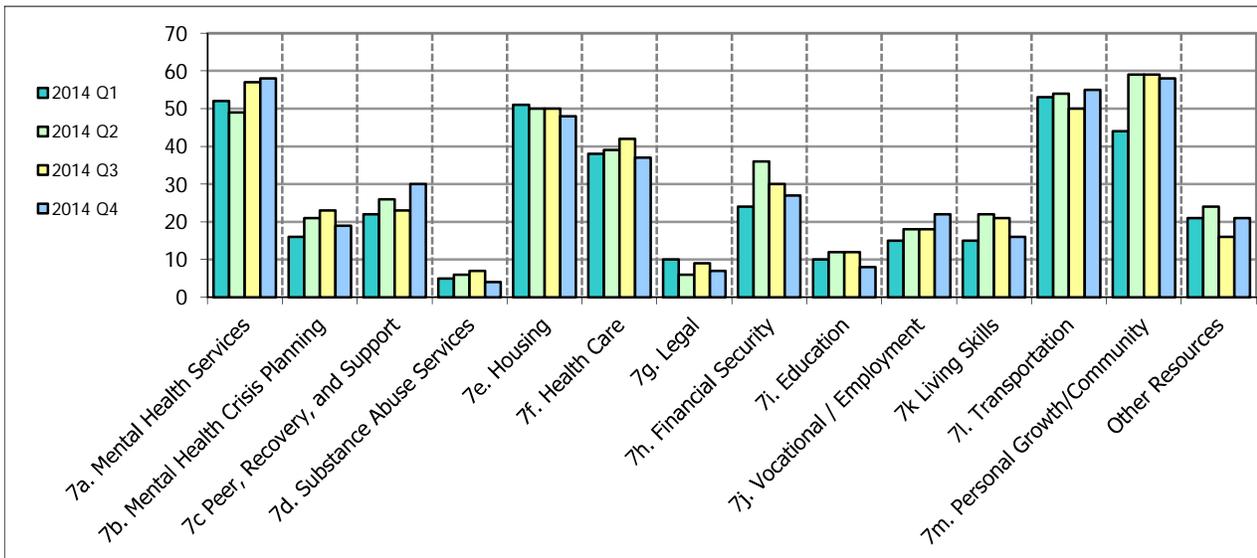


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	52	49	57	58
7b. Mental Health Crisis Planning	16	21	23	19
7c Peer, Recovery, and Support	22	26	23	30
7d. Substance Abuse Services	5	6	7	4
7e. Housing	51	50	50	48
7f. Health Care	38	39	42	37
7g. Legal	10	6	9	7
7h. Financial Security	24	36	30	27
7i. Education	10	12	12	8
7j. Vocational / Employment	15	18	18	22
7k Living Skills	15	22	21	16
7l. Transportation	53	54	50	55
7m. Personal Growth/Community	44	59	59	58
Other Resources	21	24	16	21
Total CSN 1 Unmet Needs	376	422	417	410

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	406	427	379	421
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	0	2	1
7a-iii Dialectical Behavioral Therapy	4	4	3	6
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	6	4	4	6
7a-vi Individual Counseling	13	15	16	15
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	0	1	1	2
7a-x Psychiatric Medication Management	28	25	31	27
Total Unmet Resource Needs	52	49	57	58
Distinct Clients with Unmet Resource Needs	44	40	48	47
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	11	17	19	16
7b-ii Mental Health Advance Directives	5	4	4	3
Total Unmet Resource Needs	16	21	23	19
Distinct Clients with Unmet Resource Needs	13	19	21	17
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	1	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	16	20	18	19
7c-iv Peer-Run Trauma Recovery Group	1	2	2	3
7c-v Wellness Recovery and Action Planning	2	2	2	2
7c-vi Family Support	2	1	0	4
Total Unmet Resource Needs	22	26	23	30
Distinct Clients with Unmet Resource Needs	21	24	21	24
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	6	7	4
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	5	6	7	4
Distinct Clients with Unmet Resource Needs	5	6	7	4

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	406	427	379	421
7e. Housing				
7e-i Supported Apartment	10	14	11	10
7e-ii Community Residential Facility	2	1	2	2
7e-iii Residential Treatment Facility (group home)	3	2	2	2
7e-iv Assisted Living Facility	4	6	5	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	32	27	30	29
Total Unmet Resource Needs	51	50	50	48
Distinct Clients with Unmet Resource Needs	41	39	42	42
7f. Health Care				
7f-i Dental Services	17	16	20	16
7f-ii Eye Care Services	7	7	10	8
7f-iii Hearing Services	1	2	0	0
7f-iv Physical Therapy	1	0	3	2
7f-v Physician/Medical Services	12	14	9	11
Total Unmet Resource Needs	38	39	42	37
Distinct Clients with Unmet Resource Needs	30	29	29	28
7g. Legal				
7g-i Advocate	6	4	6	5
7g-ii Guardian (private)	3	1	2	1
7g-iii Guardian (public)	1	1	1	1
Total Unmet Resource Needs	10	6	9	7
Distinct Clients with Unmet Resource Needs	9	6	9	7
7h. Financial Security				
7h-i Assistance with Managing Money	13	15	13	15
7h-ii Assistance with Securing Public Benefits	11	21	16	12
7h-iii Representative Payee	0	0	1	0
Total Unmet Resource Needs	24	36	30	27
Distinct Clients with Unmet Resource Needs	24	33	26	25

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	406	427	379	421
7i. Education				
7i-i Adult Education (other than GED)	0	0	0	0
7i-ii GED	4	4	5	3
7i-iii Literacy Assistance	1	2	1	1
7i-iv Post High School Education	4	5	5	4
7i-v Tuition Reimbursement	1	1	1	0
Total Unmet Resource Needs	10	12	12	8
Distinct Clients with Unmet Resource Needs	10	12	12	8
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	2	3	2
7j-ii Club House and/or Peer Vocational Support	1	1	0	1
7j-iii Competitive Employment (no supports)	0	1	1	2
7j-iv Supported Employment	3	6	5	7
7j-v Vocational Rehabilitation	9	8	9	10
Total Unmet Resource Needs	15	18	18	22
Distinct Clients with Unmet Resource Needs	13	15	15	16
7k. Living Skills				
7k-i Daily Living Support Services	6	10	8	7
7k-ii Day Support Services	0	0	0	0
7k-iii Occupational Therapy	0	0	1	0
7k-iv Skills Development Services	9	12	12	9
Total Unmet Resource Needs	15	22	21	16
Distinct Clients with Unmet Resource Needs	13	19	18	14
7l. Transportation				
7l-i Transportation to ISP-Identified Services	28	29	26	25
7l-ii Transportation to Other ISP Activities	10	11	9	11
7l-iii After Hours Transportation	15	14	15	19
Total Unmet Resource Needs	53	54	50	55
Distinct Clients with Unmet Resource Needs	37	38	35	35
7m. Personal Growth/Community				
7m-i Avocational Activities	2	4	5	3

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 1 (Aroostook)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	406	427	379	421
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	13	16	15
7m-iii Social Activities	29	37	35	36
7m-iv Spiritual Activities	4	5	3	4
Total Unmet Resource Needs	44	59	59	58
Distinct Clients with Unmet Resource Needs	33	45	40	42
Other Resources				
Other Resources	21	24	16	21
Total Unmet Resource Needs	21	24	16	21
Distinct Clients with Unmet Resource Needs	21	24	16	21
CSN 1 Totals				
Total Unmet Resource Needs	376	422	417	410
Distinct Clients With any Unmet Resource Need	134	141	129	132
Distinct Clients with a RDS	406	427	379	421

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q3

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
472	1,896	24.9%	473	1,831	25.8%	427	1,618	26.4%	376	1,531	24.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

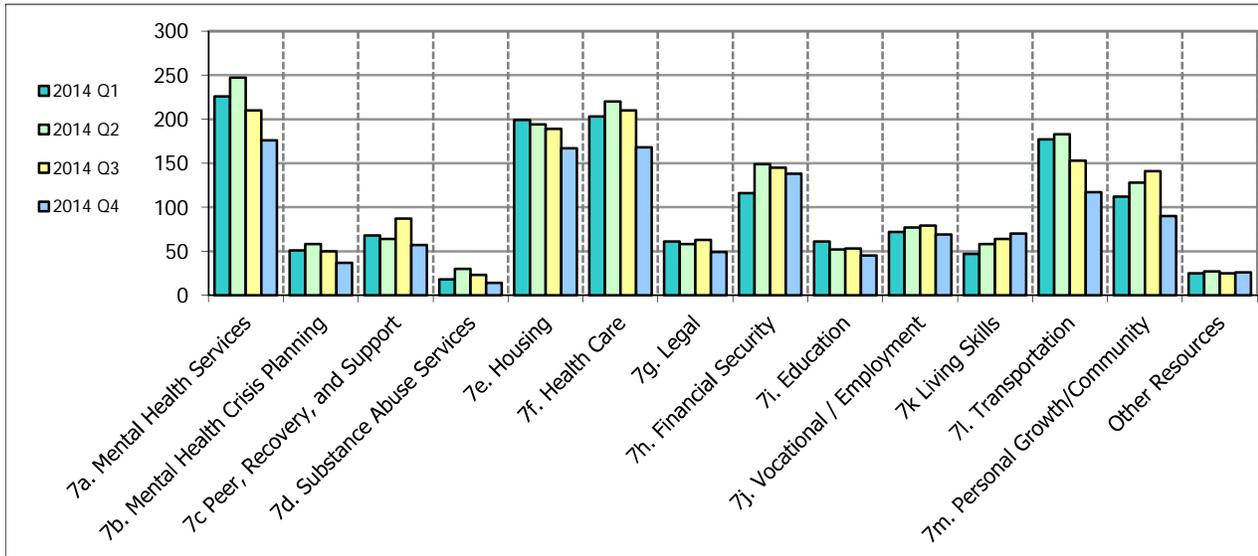


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	226	247	210	176
7b. Mental Health Crisis Planning	51	58	50	37
7c Peer, Recovery, and Support	68	64	87	57
7d. Substance Abuse Services	18	30	23	14
7e. Housing	199	194	189	167
7f. Health Care	203	220	210	168
7g. Legal	61	58	63	49
7h. Financial Security	116	149	145	138
7i. Education	61	52	53	45
7j. Vocational / Employment	72	77	79	69
7k Living Skills	47	58	64	70
7l. Transportation	177	183	153	117
7m. Personal Growth/Community	112	128	141	90
Other Resources	25	27	25	26
Total CSN 2 Unmet Needs	1,436	1,545	1,492	1,223

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	1,896	1,831	1,618	1,531
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	7	5	1
7a-iii Dialectical Behavioral Therapy	3	1	3	0
7a-iv Family Psycho-Educational Treatment	6	4	3	4
7a-v Group Counseling	7	13	13	11
7a-vi Individual Counseling	108	124	94	84
7a-vii Inpatient Psychiatric Facility	1	2	2	0
7a-viii Intensive Case Management	5	8	9	7
7a-x Psychiatric Medication Management	93	88	81	69
Total Unmet Resource Needs	226	247	210	176
Distinct Clients with Unmet Resource Needs	159	175	146	119
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	44	52	41	28
7b-ii Mental Health Advance Directives	7	6	9	9
Total Unmet Resource Needs	51	58	50	37
Distinct Clients with Unmet Resource Needs	47	54	46	33
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	5	8	4
7c-ii Recovery Workbook Group	1	0	1	1
7c-iii Social Club	17	15	24	14
7c-iv Peer-Run Trauma Recovery Group	9	10	9	5
7c-v Wellness Recovery and Action Planning	9	9	11	5
7c-vi Family Support	26	25	34	28
Total Unmet Resource Needs	68	64	87	57
Distinct Clients with Unmet Resource Needs	48	51	61	39
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	27	21	11
7d-ii Residential Treatment Substance Abuse Services	2	3	2	3
Total Unmet Resource Needs	18	30	23	14
Distinct Clients with Unmet Resource Needs	18	28	23	13

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	1,896	1,831	1,618	1,531
7e. Housing				
7e-i Supported Apartment	27	21	15	16
7e-ii Community Residential Facility	6	4	6	3
7e-iii Residential Treatment Facility (group home)	0	0	1	0
7e-iv Assisted Living Facility	9	13	12	8
7e-v Nursing Home	0	0	1	0
7e-vi Residential Crisis Unit	0	1	2	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	157	155	152	138
Total Unmet Resource Needs	199	194	189	167
Distinct Clients with Unmet Resource Needs	186	181	173	154
7f. Health Care				
7f-i Dental Services	84	90	84	71
7f-ii Eye Care Services	44	46	53	39
7f-iii Hearing Services	7	7	7	7
7f-iv Physical Therapy	9	11	11	10
7f-v Physician/Medical Services	59	66	55	41
Total Unmet Resource Needs	203	220	210	168
Distinct Clients with Unmet Resource Needs	145	159	148	117
7g. Legal				
7g-i Advocate	27	31	31	23
7g-ii Guardian (private)	30	25	29	23
7g-iii Guardian (public)	4	2	3	3
Total Unmet Resource Needs	61	58	63	49
Distinct Clients with Unmet Resource Needs	57	52	59	46
7h. Financial Security				
7h-i Assistance with Managing Money	68	79	84	86
7h-ii Assistance with Securing Public Benefits	40	60	51	47
7h-iii Representative Payee	8	10	10	5
Total Unmet Resource Needs	116	149	145	138
Distinct Clients with Unmet Resource Needs	102	120	119	108

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	1,896	1,831	1,618	1,531
7i. Education				
7i-i Adult Education (other than GED)	10	7	8	8
7i-ii GED	8	5	6	6
7i-iii Literacy Assistance	4	3	2	0
7i-iv Post High School Education	29	29	29	28
7i-v Tuition Reimbursement	10	8	8	3
Total Unmet Resource Needs	61	52	53	45
Distinct Clients with Unmet Resource Needs	57	49	48	42
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	11	10	6
7j-ii Club House and/or Peer Vocational Support	3	4	10	4
7j-iii Competitive Employment (no supports)	22	21	17	19
7j-iv Supported Employment	7	7	9	12
7j-v Vocational Rehabilitation	32	34	33	28
Total Unmet Resource Needs	72	77	79	69
Distinct Clients with Unmet Resource Needs	59	62	63	57
7k. Living Skills				
7k-i Daily Living Support Services	32	34	36	39
7k-ii Day Support Services	3	3	3	3
7k-iii Occupational Therapy	3	2	2	2
7k-iv Skills Development Services	9	19	23	26
Total Unmet Resource Needs	47	58	64	70
Distinct Clients with Unmet Resource Needs	41	51	52	57
7l. Transportation				
7l-i Transportation to ISP-Identified Services	84	92	81	53
7l-ii Transportation to Other ISP Activities	46	43	34	29
7l-iii After Hours Transportation	47	48	38	35
Total Unmet Resource Needs	177	183	153	117
Distinct Clients with Unmet Resource Needs	110	120	101	73
7m. Personal Growth/Community				
7m-i Avocational Activities	10	10	11	3

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 2

ancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	1,896	1,831	1,618	1,531
7m. Personal Growth/Community				
7m-ii Recreation Activities	31	41	47	26
7m-iii Social Activities	58	63	71	55
7m-iv Spiritual Activities	13	14	12	6
Total Unmet Resource Needs	112	128	141	90
Distinct Clients with Unmet Resource Needs	74	85	89	62
Other Resources				
Other Resources	25	27	25	26
Total Unmet Resource Needs	25	27	25	26
Distinct Clients with Unmet Resource Needs	25	27	25	26
CSN 2 Totals				
Total Unmet Resource Needs	1,436	1,545	1,492	1,223
Distinct Clients With any Unmet Resource Need	472	473	427	376
Distinct Clients with a RDS	1,896	1,831	1,618	1,531

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
386	2,087	18.5%	364	2,090	17.4%	300	1,814	16.5%	325	2,036	16.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

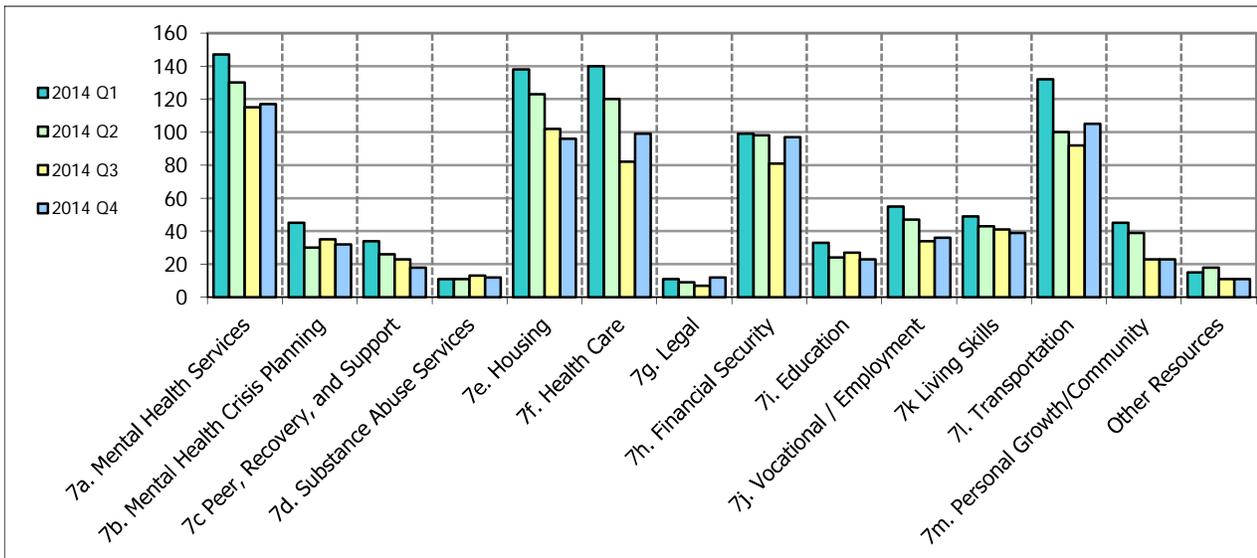


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	147	130	115	117
7b. Mental Health Crisis Planning	45	30	35	32
7c Peer, Recovery, and Support	34	26	23	18
7d. Substance Abuse Services	11	11	13	12
7e. Housing	138	123	102	96
7f. Health Care	140	120	82	99
7g. Legal	11	9	7	12
7h. Financial Security	99	98	81	97
7i. Education	33	24	27	23
7j. Vocational / Employment	55	47	34	36
7k Living Skills	49	43	41	39
7l. Transportation	132	100	92	105
7m. Personal Growth/Community	45	39	23	23
Other Resources	15	18	11	11
Total CSN 3 Unmet Needs	954	818	686	720

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,087	2,090	1,814	2,036
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	3	2	2
7a-iii Dialectical Behavioral Therapy	2	2	2	3
7a-iv Family Psycho-Educational Treatment	1	1	1	0
7a-v Group Counseling	5	1	1	4
7a-vi Individual Counseling	62	49	47	46
7a-vii Inpatient Psychiatric Facility	1	1	2	2
7a-viii Intensive Case Management	2	1	0	3
7a-x Psychiatric Medication Management	70	72	60	57
Total Unmet Resource Needs	147	130	115	117
Distinct Clients with Unmet Resource Needs	107	97	85	91
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	31	21	26	24
7b-ii Mental Health Advance Directives	14	9	9	8
Total Unmet Resource Needs	45	30	35	32
Distinct Clients with Unmet Resource Needs	39	26	30	27
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	3	4	3	4
7c-ii Recovery Workbook Group	2	0	0	0
7c-iii Social Club	9	5	3	2
7c-iv Peer-Run Trauma Recovery Group	2	2	1	2
7c-v Wellness Recovery and Action Planning	2	2	3	1
7c-vi Family Support	16	13	13	9
Total Unmet Resource Needs	34	26	23	18
Distinct Clients with Unmet Resource Needs	29	21	21	16
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	8	9	10	9
7d-ii Residential Treatment Substance Abuse Services	3	2	3	3
Total Unmet Resource Needs	11	11	13	12
Distinct Clients with Unmet Resource Needs	11	11	12	11

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,087	2,090	1,814	2,036
7e. Housing				
7e-i Supported Apartment	7	9	8	6
7e-ii Community Residential Facility	9	4	2	3
7e-iii Residential Treatment Facility (group home)	1	1	0	2
7e-iv Assisted Living Facility	2	3	5	3
7e-v Nursing Home	0	0	1	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	119	106	86	80
Total Unmet Resource Needs	138	123	102	96
Distinct Clients with Unmet Resource Needs	132	119	97	91
7f. Health Care				
7f-i Dental Services	67	60	36	50
7f-ii Eye Care Services	28	25	17	16
7f-iii Hearing Services	10	8	5	6
7f-iv Physical Therapy	4	2	1	0
7f-v Physician/Medical Services	31	25	23	27
Total Unmet Resource Needs	140	120	82	99
Distinct Clients with Unmet Resource Needs	113	101	69	83
7g. Legal				
7g-i Advocate	6	5	4	6
7g-ii Guardian (private)	1	1	2	3
7g-iii Guardian (public)	4	3	1	3
Total Unmet Resource Needs	11	9	7	12
Distinct Clients with Unmet Resource Needs	9	7	6	8
7h. Financial Security				
7h-i Assistance with Managing Money	43	42	36	45
7h-ii Assistance with Securing Public Benefits	46	49	36	45
7h-iii Representative Payee	10	7	9	7
Total Unmet Resource Needs	99	98	81	97
Distinct Clients with Unmet Resource Needs	93	92	70	84

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,087	2,090	1,814	2,036
7i. Education				
7i-i Adult Education (other than GED)	5	5	3	4
7i-ii GED	9	8	9	5
7i-iii Literacy Assistance	7	3	4	5
7i-iv Post High School Education	10	6	9	7
7i-v Tuition Reimbursement	2	2	2	2
Total Unmet Resource Needs	33	24	27	23
Distinct Clients with Unmet Resource Needs	30	22	26	20
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	2	2	3
7j-ii Club House and/or Peer Vocational Support	9	10	5	7
7j-iii Competitive Employment (no supports)	3	3	3	2
7j-iv Supported Employment	4	3	2	2
7j-v Vocational Rehabilitation	36	29	22	22
Total Unmet Resource Needs	55	47	34	36
Distinct Clients with Unmet Resource Needs	48	44	32	32
7k. Living Skills				
7k-i Daily Living Support Services	40	34	32	27
7k-ii Day Support Services	1	2	2	4
7k-iii Occupational Therapy	1	0	0	0
7k-iv Skills Development Services	7	7	7	8
Total Unmet Resource Needs	49	43	41	39
Distinct Clients with Unmet Resource Needs	48	42	40	37
7l. Transportation				
7l-i Transportation to ISP-Identified Services	82	65	62	72
7l-ii Transportation to Other ISP Activities	29	20	17	21
7l-iii After Hours Transportation	21	15	13	12
Total Unmet Resource Needs	132	100	92	105
Distinct Clients with Unmet Resource Needs	98	82	73	81
7m. Personal Growth/Community				
7m-i Avocational Activities	0	1	1	2

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,087	2,090	1,814	2,036
7m. Personal Growth/Community				
7m-ii Recreation Activities	7	5	2	5
7m-iii Social Activities	36	31	20	15
7m-iv Spiritual Activities	2	2	0	1
Total Unmet Resource Needs	45	39	23	23
Distinct Clients with Unmet Resource Needs	39	33	21	17
Other Resources				
Other Resources	15	18	11	11
Total Unmet Resource Needs	15	18	11	11
Distinct Clients with Unmet Resource Needs	15	18	11	11
CSN 3 Totals				
Total Unmet Resource Needs	954	818	686	720
Distinct Clients With any Unmet Resource Need	386	364	300	325
Distinct Clients with a RDS	2,087	2,090	1,814	2,036

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
212	795	26.7%	202	849	23.8%	183	751	24.4%	237	876	27.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

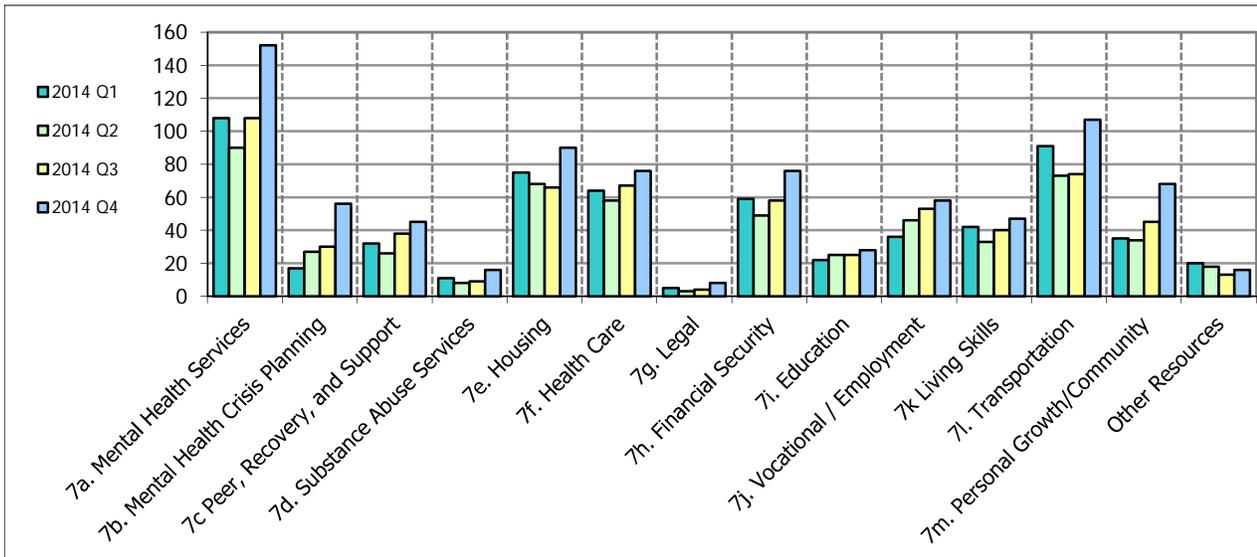


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	108	90	108	152
7b. Mental Health Crisis Planning	17	27	30	56
7c Peer, Recovery, and Support	32	26	38	45
7d. Substance Abuse Services	11	8	9	16
7e. Housing	75	68	66	90
7f. Health Care	64	58	67	76
7g. Legal	5	3	4	8
7h. Financial Security	59	49	58	76
7i. Education	22	25	25	28
7j. Vocational / Employment	36	46	53	58
7k Living Skills	42	33	40	47
7l. Transportation	91	73	74	107
7m. Personal Growth/Community	35	34	45	68
Other Resources	20	18	13	16
Total CSN 4 Unmet Needs	617	558	630	843

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	795	849	751	876
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	10	12	19
7a-iii Dialectical Behavioral Therapy	3	0	2	1
7a-iv Family Psycho-Educational Treatment	1	1	1	3
7a-v Group Counseling	3	4	3	5
7a-vi Individual Counseling	47	36	45	75
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	3	3	3	3
7a-x Psychiatric Medication Management	49	36	42	46
Total Unmet Resource Needs	108	90	108	152
Distinct Clients with Unmet Resource Needs	86	72	79	115
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	13	21	29	46
7b-ii Mental Health Advance Directives	4	6	1	10
Total Unmet Resource Needs	17	27	30	56
Distinct Clients with Unmet Resource Needs	16	24	30	51
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	8	5	5	7
7c-ii Recovery Workbook Group	1	1	1	0
7c-iii Social Club	5	6	11	15
7c-iv Peer-Run Trauma Recovery Group	2	1	1	0
7c-v Wellness Recovery and Action Planning	2	3	2	3
7c-vi Family Support	14	10	18	20
Total Unmet Resource Needs	32	26	38	45
Distinct Clients with Unmet Resource Needs	27	18	29	37
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	8	9	16
7d-ii Residential Treatment Substance Abuse Services	1	0	0	0
Total Unmet Resource Needs	11	8	9	16
Distinct Clients with Unmet Resource Needs	11	8	9	16

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	795	849	751	876
7e. Housing				
7e-i Supported Apartment	9	9	11	16
7e-ii Community Residential Facility	3	3	2	3
7e-iii Residential Treatment Facility (group home)	4	4	3	4
7e-iv Assisted Living Facility	5	5	2	5
7e-v Nursing Home	2	1	0	0
7e-vi Residential Crisis Unit	1	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	51	45	48	62
Total Unmet Resource Needs	75	68	66	90
Distinct Clients with Unmet Resource Needs	64	57	60	77
7f. Health Care				
7f-i Dental Services	36	35	34	43
7f-ii Eye Care Services	11	12	13	11
7f-iii Hearing Services	3	2	2	2
7f-iv Physical Therapy	1	0	3	1
7f-v Physician/Medical Services	13	9	15	19
Total Unmet Resource Needs	64	58	67	76
Distinct Clients with Unmet Resource Needs	50	46	53	62
7g. Legal				
7g-i Advocate	3	2	3	7
7g-ii Guardian (private)	2	1	1	1
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	5	3	4	8
Distinct Clients with Unmet Resource Needs	5	3	4	7
7h. Financial Security				
7h-i Assistance with Managing Money	32	28	29	45
7h-ii Assistance with Securing Public Benefits	20	18	26	27
7h-iii Representative Payee	7	3	3	4
Total Unmet Resource Needs	59	49	58	76
Distinct Clients with Unmet Resource Needs	45	43	47	63

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	795	849	751	876
7i. Education				
7i-i Adult Education (other than GED)	3	2	2	4
7i-ii GED	8	8	11	10
7i-iii Literacy Assistance	0	0	1	2
7i-iv Post High School Education	11	14	11	12
7i-v Tuition Reimbursement	0	1	0	0
Total Unmet Resource Needs	22	25	25	28
Distinct Clients with Unmet Resource Needs	22	23	24	26
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	6	7	3
7j-ii Club House and/or Peer Vocational Support	2	1	1	1
7j-iii Competitive Employment (no supports)	2	3	7	11
7j-iv Supported Employment	6	5	2	5
7j-v Vocational Rehabilitation	22	31	36	38
Total Unmet Resource Needs	36	46	53	58
Distinct Clients with Unmet Resource Needs	29	37	45	48
7k. Living Skills				
7k-i Daily Living Support Services	29	25	32	40
7k-ii Day Support Services	1	1	1	1
7k-iii Occupational Therapy	1	1	0	0
7k-iv Skills Development Services	11	6	7	6
Total Unmet Resource Needs	42	33	40	47
Distinct Clients with Unmet Resource Needs	37	30	36	43
7l. Transportation				
7l-i Transportation to ISP-Identified Services	49	40	42	62
7l-ii Transportation to Other ISP Activities	28	20	22	32
7l-iii After Hours Transportation	14	13	10	13
Total Unmet Resource Needs	91	73	74	107
Distinct Clients with Unmet Resource Needs	56	47	49	68
7m. Personal Growth/Community				
7m-i Avocational Activities	3	2	1	0

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	795	849	751	876
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	9	14	16
7m-iii Social Activities	21	21	27	41
7m-iv Spiritual Activities	2	2	3	11
Total Unmet Resource Needs	35	34	45	68
Distinct Clients with Unmet Resource Needs	27	25	32	45
Other Resources				
Other Resources	20	18	13	16
Total Unmet Resource Needs	20	18	13	16
Distinct Clients with Unmet Resource Needs	20	18	13	16
CSN 4 Totals				
Total Unmet Resource Needs	617	558	630	843
Distinct Clients With any Unmet Resource Need	212	202	183	237
Distinct Clients with a RDS	795	849	751	876

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
636	2,011	31.6%	618	2,080	29.7%	572	1,828	31.3%	586	1,957	29.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

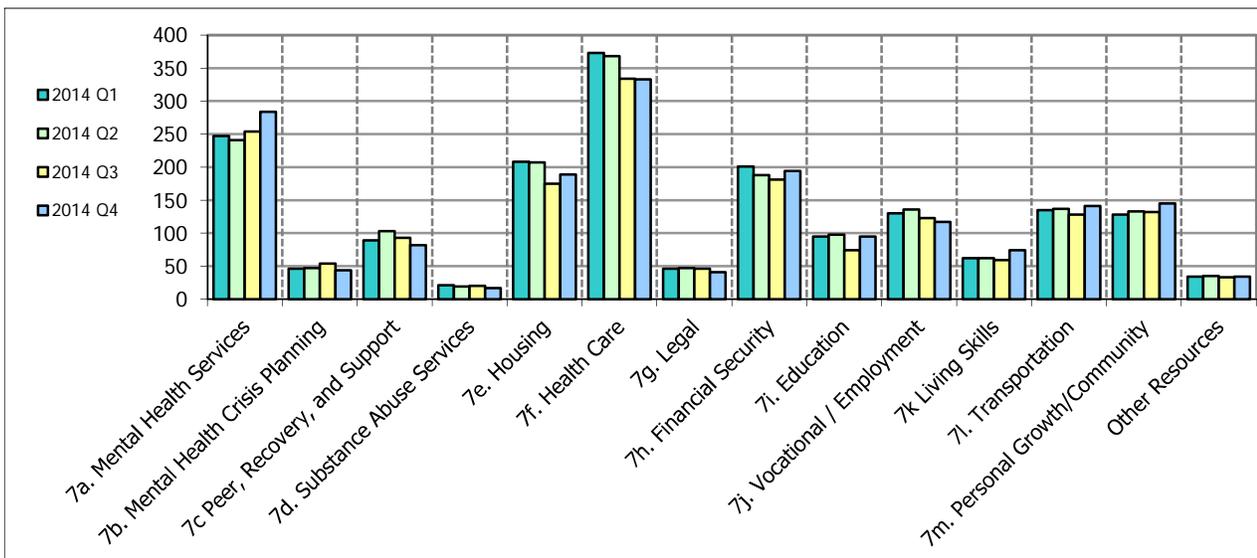


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	247	241	254	284
7b. Mental Health Crisis Planning	46	47	54	44
7c Peer, Recovery, and Support	89	103	93	82
7d. Substance Abuse Services	21	19	20	17
7e. Housing	208	207	175	189
7f. Health Care	373	368	334	333
7g. Legal	46	47	46	41
7h. Financial Security	201	188	181	194
7i. Education	95	98	74	95
7j. Vocational / Employment	130	136	123	117
7k Living Skills	62	62	59	74
7l. Transportation	135	137	128	141
7m. Personal Growth/Community	128	133	132	145
Other Resources	34	35	33	34
Total CSN 5 Unmet Needs	1,815	1,821	1,706	1,790

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,011	2,080	1,828	1,957
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	6	10	18
7a-iii Dialectical Behavioral Therapy	22	23	25	25
7a-iv Family Psycho-Educational Treatment	5	2	2	1
7a-v Group Counseling	8	9	7	5
7a-vi Individual Counseling	100	102	95	111
7a-vii Inpatient Psychiatric Facility	2	2	2	2
7a-viii Intensive Case Management	5	2	5	8
7a-x Psychiatric Medication Management	99	95	108	114
Total Unmet Resource Needs	247	241	254	284
Distinct Clients with Unmet Resource Needs	208	212	214	226
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	30	28	34	28
7b-ii Mental Health Advance Directives	16	19	20	16
Total Unmet Resource Needs	46	47	54	44
Distinct Clients with Unmet Resource Needs	44	43	50	42
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	11	8	10	6
7c-ii Recovery Workbook Group	2	3	3	2
7c-iii Social Club	29	32	32	26
7c-iv Peer-Run Trauma Recovery Group	8	10	9	7
7c-v Wellness Recovery and Action Planning	5	7	5	7
7c-vi Family Support	34	43	34	34
Total Unmet Resource Needs	89	103	93	82
Distinct Clients with Unmet Resource Needs	78	88	81	72
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	18	18	18	14
7d-ii Residential Treatment Substance Abuse Services	3	1	2	3
Total Unmet Resource Needs	21	19	20	17
Distinct Clients with Unmet Resource Needs	21	19	20	17

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,011	2,080	1,828	1,957
7e. Housing				
7e-i Supported Apartment	12	16	13	11
7e-ii Community Residential Facility	3	4	2	3
7e-iii Residential Treatment Facility (group home)	2	1	3	2
7e-iv Assisted Living Facility	3	6	5	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	188	180	152	169
Total Unmet Resource Needs	208	207	175	189
Distinct Clients with Unmet Resource Needs	197	195	164	180
7f. Health Care				
7f-i Dental Services	191	197	169	175
7f-ii Eye Care Services	79	78	72	73
7f-iii Hearing Services	17	17	14	14
7f-iv Physical Therapy	14	12	9	12
7f-v Physician/Medical Services	72	64	70	59
Total Unmet Resource Needs	373	368	334	333
Distinct Clients with Unmet Resource Needs	268	265	237	233
7g. Legal				
7g-i Advocate	43	42	44	38
7g-ii Guardian (private)	0	2	1	1
7g-iii Guardian (public)	3	3	1	2
Total Unmet Resource Needs	46	47	46	41
Distinct Clients with Unmet Resource Needs	46	47	46	41
7h. Financial Security				
7h-i Assistance with Managing Money	130	119	104	108
7h-ii Assistance with Securing Public Benefits	64	61	66	80
7h-iii Representative Payee	7	8	11	6
Total Unmet Resource Needs	201	188	181	194
Distinct Clients with Unmet Resource Needs	184	172	164	175

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,011	2,080	1,828	1,957
7i. Education				
7i-i Adult Education (other than GED)	23	24	16	25
7i-ii GED	38	32	25	30
7i-iii Literacy Assistance	5	10	8	10
7i-iv Post High School Education	26	27	20	24
7i-v Tuition Reimbursement	3	5	5	6
Total Unmet Resource Needs	95	98	74	95
Distinct Clients with Unmet Resource Needs	90	91	63	76
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	7	6	11	9
7j-ii Club House and/or Peer Vocational Support	10	15	15	11
7j-iii Competitive Employment (no supports)	12	10	11	14
7j-iv Supported Employment	12	18	15	11
7j-v Vocational Rehabilitation	89	87	71	72
Total Unmet Resource Needs	130	136	123	117
Distinct Clients with Unmet Resource Needs	119	121	105	102
7k. Living Skills				
7k-i Daily Living Support Services	43	46	43	50
7k-ii Day Support Services	9	6	5	6
7k-iii Occupational Therapy	3	2	2	1
7k-iv Skills Development Services	7	8	9	17
Total Unmet Resource Needs	62	62	59	74
Distinct Clients with Unmet Resource Needs	60	59	57	70
7l. Transportation				
7l-i Transportation to ISP-Identified Services	50	62	57	53
7l-ii Transportation to Other ISP Activities	44	42	37	45
7l-iii After Hours Transportation	41	33	34	43
Total Unmet Resource Needs	135	137	128	141
Distinct Clients with Unmet Resource Needs	96	103	88	91
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	3	5

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,011	2,080	1,828	1,957
7m. Personal Growth/Community				
7m-ii Recreation Activities	34	33	27	33
7m-iii Social Activities	66	71	76	82
7m-iv Spiritual Activities	24	26	26	25
Total Unmet Resource Needs	128	133	132	145
Distinct Clients with Unmet Resource Needs	86	90	89	101
Other Resources				
Other Resources	34	35	33	34
Total Unmet Resource Needs	34	35	33	34
Distinct Clients with Unmet Resource Needs	34	35	33	34
CSN 5 Totals				
Total Unmet Resource Needs	1,815	1,821	1,706	1,790
Distinct Clients With any Unmet Resource Need	636	618	572	586
Distinct Clients with a RDS	2,011	2,080	1,828	1,957

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
654	2,095	31.2%	660	2,056	32.1%	574	1,835	31.3%	624	1,897	32.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

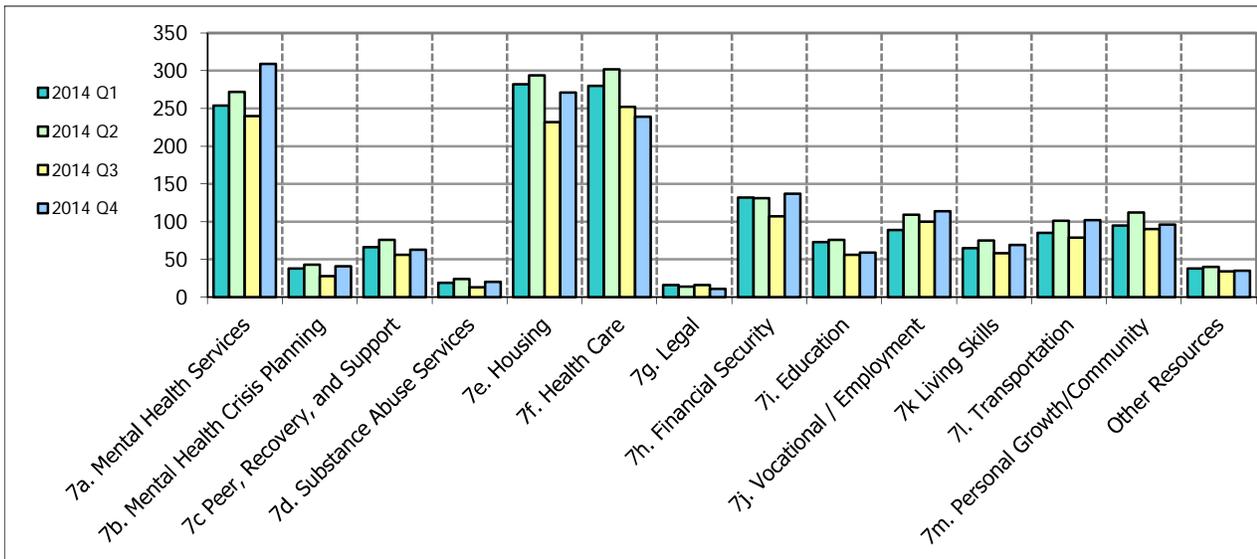


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	254	272	240	309
7b. Mental Health Crisis Planning	38	43	28	41
7c. Peer, Recovery, and Support	66	76	56	63
7d. Substance Abuse Services	19	24	13	20
7e. Housing	282	294	232	271
7f. Health Care	280	302	252	239
7g. Legal	16	14	16	11
7h. Financial Security	132	131	107	137
7i. Education	73	76	56	59
7j. Vocational / Employment	89	109	100	114
7k. Living Skills	65	75	58	69
7l. Transportation	85	101	79	102
7m. Personal Growth/Community	95	112	90	96
Other Resources	38	40	34	35
Total CSN 6 Unmet Needs	1,532	1,669	1,361	1,566

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,095	2,056	1,835	1,897
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	36	38	31	43
7a-iii Dialectical Behavioral Therapy	4	3	3	4
7a-iv Family Psycho-Educational Treatment	2	3	3	3
7a-v Group Counseling	10	14	8	13
7a-vi Individual Counseling	98	103	91	112
7a-vii Inpatient Psychiatric Facility	1	1	1	1
7a-viii Intensive Case Management	16	16	17	24
7a-x Psychiatric Medication Management	87	94	86	109
Total Unmet Resource Needs	254	272	240	309
Distinct Clients with Unmet Resource Needs	190	205	183	225
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	38	25	37
7b-ii Mental Health Advance Directives	6	5	3	4
Total Unmet Resource Needs	38	43	28	41
Distinct Clients with Unmet Resource Needs	35	39	26	38
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	9	15	12	15
7c-ii Recovery Workbook Group	0	1	2	1
7c-iii Social Club	26	30	21	27
7c-iv Peer-Run Trauma Recovery Group	6	7	5	2
7c-v Wellness Recovery and Action Planning	9	8	5	5
7c-vi Family Support	16	15	11	13
Total Unmet Resource Needs	66	76	56	63
Distinct Clients with Unmet Resource Needs	47	55	40	46
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	12	16	9	14
7d-ii Residential Treatment Substance Abuse Services	7	8	4	6
Total Unmet Resource Needs	19	24	13	20
Distinct Clients with Unmet Resource Needs	17	24	13	20

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,095	2,056	1,835	1,897
7e. Housing				
7e-i Supported Apartment	37	43	35	40
7e-ii Community Residential Facility	13	11	9	16
7e-iii Residential Treatment Facility (group home)	3	8	5	6
7e-iv Assisted Living Facility	20	17	12	21
7e-v Nursing Home	3	2	2	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	206	213	169	187
Total Unmet Resource Needs	282	294	232	271
Distinct Clients with Unmet Resource Needs	250	263	208	242
7f. Health Care				
7f-i Dental Services	177	175	156	144
7f-ii Eye Care Services	42	55	46	36
7f-iii Hearing Services	10	9	9	3
7f-iv Physical Therapy	6	6	4	4
7f-v Physician/Medical Services	45	57	37	52
Total Unmet Resource Needs	280	302	252	239
Distinct Clients with Unmet Resource Needs	228	231	194	195
7g. Legal				
7g-i Advocate	14	12	13	7
7g-ii Guardian (private)	0	1	1	2
7g-iii Guardian (public)	2	1	2	2
Total Unmet Resource Needs	16	14	16	11
Distinct Clients with Unmet Resource Needs	16	14	16	11
7h. Financial Security				
7h-i Assistance with Managing Money	69	70	55	78
7h-ii Assistance with Securing Public Benefits	48	49	43	46
7h-iii Representative Payee	15	12	9	13
Total Unmet Resource Needs	132	131	107	137
Distinct Clients with Unmet Resource Needs	117	120	97	127

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,095	2,056	1,835	1,897
7i. Education				
7i-i Adult Education (other than GED)	19	20	16	12
7i-ii GED	19	18	18	16
7i-iii Literacy Assistance	6	6	7	8
7i-iv Post High School Education	28	29	13	20
7i-v Tuition Reimbursement	1	3	2	3
Total Unmet Resource Needs	73	76	56	59
Distinct Clients with Unmet Resource Needs	70	72	52	55
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	10	10	8
7j-ii Club House and/or Peer Vocational Support	4	5	3	5
7j-iii Competitive Employment (no supports)	21	23	22	27
7j-iv Supported Employment	12	11	14	15
7j-v Vocational Rehabilitation	46	60	51	59
Total Unmet Resource Needs	89	109	100	114
Distinct Clients with Unmet Resource Needs	78	94	83	94
7k. Living Skills				
7k-i Daily Living Support Services	41	41	34	41
7k-ii Day Support Services	6	8	6	9
7k-iii Occupational Therapy	4	4	2	3
7k-iv Skills Development Services	14	22	16	16
Total Unmet Resource Needs	65	75	58	69
Distinct Clients with Unmet Resource Needs	60	70	54	61
7l. Transportation				
7l-i Transportation to ISP-Identified Services	45	52	42	58
7l-ii Transportation to Other ISP Activities	22	31	19	25
7l-iii After Hours Transportation	18	18	18	19
Total Unmet Resource Needs	85	101	79	102
Distinct Clients with Unmet Resource Needs	70	76	63	81
7m. Personal Growth/Community				
7m-i Avocational Activities	3	3	3	2

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 6 (Cumberland)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	2,095	2,056	1,835	1,897
7m. Personal Growth/Community				
7m-ii Recreation Activities	31	37	27	29
7m-iii Social Activities	52	65	53	61
7m-iv Spiritual Activities	9	7	7	4
Total Unmet Resource Needs	95	112	90	96
Distinct Clients with Unmet Resource Needs	71	86	68	76
Other Resources				
Other Resources	38	40	34	35
Total Unmet Resource Needs	38	40	34	35
Distinct Clients with Unmet Resource Needs	38	40	34	35
CSN 6 Totals				
Total Unmet Resource Needs	1,532	1,669	1,361	1,566
Distinct Clients With any Unmet Resource Need	654	660	574	624
Distinct Clients with a RDS	2,095	2,056	1,835	1,897

Report Run: Oct 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q1			2014 Q2			2014 Q3			2014 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
161	597	27.0%	208	554	37.5%	203	554	36.6%	325	806	40.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

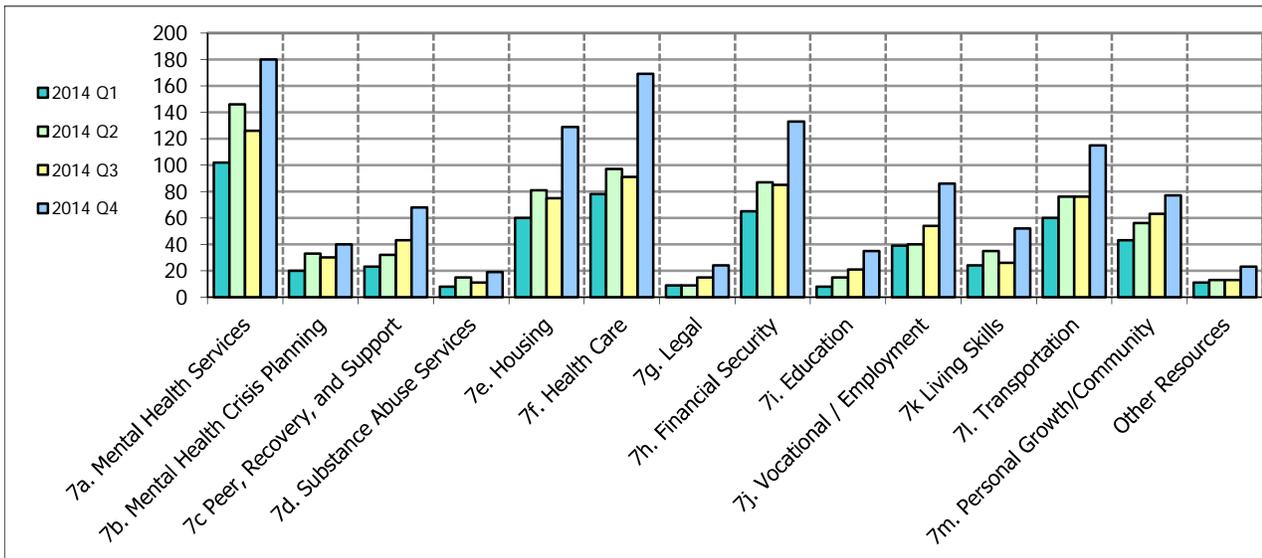


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q1	2014 Q2	2014 Q3	2014 Q4
7a. Mental Health Services	102	146	126	180
7b. Mental Health Crisis Planning	20	33	30	40
7c. Peer, Recovery, and Support	23	32	43	68
7d. Substance Abuse Services	8	15	11	19
7e. Housing	60	81	75	129
7f. Health Care	78	97	91	169
7g. Legal	9	9	15	24
7h. Financial Security	65	87	85	133
7i. Education	8	15	21	35
7j. Vocational / Employment	39	40	54	86
7k. Living Skills	24	35	26	52
7l. Transportation	60	76	76	115
7m. Personal Growth/Community	43	56	63	77
Other Resources	11	13	13	23
Total CSN 7 Unmet Needs	550	735	729	1,150

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	530	597	554	806
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	11	12	6	11
7a-iii Dialectical Behavioral Therapy	2	9	9	23
7a-iv Family Psycho-Educational Treatment	2	0	0	0
7a-v Group Counseling	3	5	4	7
7a-vi Individual Counseling	39	64	56	64
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	0	4	1	3
7a-x Psychiatric Medication Management	45	52	50	71
Total Unmet Resource Needs	102	146	126	180
Distinct Clients with Unmet Resource Needs	72	102	99	133
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	18	30	26	34
7b-ii Mental Health Advance Directives	2	3	4	6
Total Unmet Resource Needs	20	33	30	40
Distinct Clients with Unmet Resource Needs	19	32	28	36
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	3	2	6	9
7c-ii Recovery Workbook Group	1	0	0	1
7c-iii Social Club	9	11	13	26
7c-iv Peer-Run Trauma Recovery Group	3	7	7	9
7c-v Wellness Recovery and Action Planning	1	1	5	5
7c-vi Family Support	6	11	12	18
Total Unmet Resource Needs	23	32	43	68
Distinct Clients with Unmet Resource Needs	22	28	31	53
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	7	13	11	16
7d-ii Residential Treatment Substance Abuse Services	1	2	0	3
Total Unmet Resource Needs	8	15	11	19
Distinct Clients with Unmet Resource Needs	7	14	11	18

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	530	597	554	806
7e. Housing				
7e-i Supported Apartment	5	9	7	18
7e-ii Community Residential Facility	3	3	2	7
7e-iii Residential Treatment Facility (group home)	0	1	0	2
7e-iv Assisted Living Facility	3	3	4	6
7e-v Nursing Home	1	1	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	48	64	61	96
Total Unmet Resource Needs	60	81	75	129
Distinct Clients with Unmet Resource Needs	55	76	69	112
7f. Health Care				
7f-i Dental Services	32	42	41	81
7f-ii Eye Care Services	14	18	14	32
7f-iii Hearing Services	2	1	1	6
7f-iv Physical Therapy	6	8	7	13
7f-v Physician/Medical Services	24	28	28	37
Total Unmet Resource Needs	78	97	91	169
Distinct Clients with Unmet Resource Needs	54	69	63	118
7g. Legal				
7g-i Advocate	9	8	13	20
7g-ii Guardian (private)	0	0	1	1
7g-iii Guardian (public)	0	1	1	3
Total Unmet Resource Needs	9	9	15	24
Distinct Clients with Unmet Resource Needs	9	9	13	22
7h. Financial Security				
7h-i Assistance with Managing Money	36	44	48	84
7h-ii Assistance with Securing Public Benefits	27	35	30	41
7h-iii Representative Payee	2	8	7	8
Total Unmet Resource Needs	65	87	85	133
Distinct Clients with Unmet Resource Needs	51	68	67	112

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	530	597	554	806
7i. Education				
7i-i Adult Education (other than GED)	2	6	5	4
7i-ii GED	1	2	5	11
7i-iii Literacy Assistance	2	2	4	4
7i-iv Post High School Education	3	5	7	16
7i-v Tuition Reimbursement	0	0	0	0
Total Unmet Resource Needs	8	15	21	35
Distinct Clients with Unmet Resource Needs	7	13	16	32
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	5	8	6
7j-ii Club House and/or Peer Vocational Support	8	7	8	13
7j-iii Competitive Employment (no supports)	5	9	10	24
7j-iv Supported Employment	3	3	4	5
7j-v Vocational Rehabilitation	17	16	24	38
Total Unmet Resource Needs	39	40	54	86
Distinct Clients with Unmet Resource Needs	32	32	41	75
7k. Living Skills				
7k-i Daily Living Support Services	15	23	16	33
7k-ii Day Support Services	2	3	3	5
7k-iii Occupational Therapy	2	2	2	5
7k-iv Skills Development Services	5	7	5	9
Total Unmet Resource Needs	24	35	26	52
Distinct Clients with Unmet Resource Needs	22	28	23	39
7l. Transportation				
7l-i Transportation to ISP-Identified Services	30	39	36	50
7l-ii Transportation to Other ISP Activities	14	22	18	27
7l-iii After Hours Transportation	16	15	22	38
Total Unmet Resource Needs	60	76	76	115
Distinct Clients with Unmet Resource Needs	41	52	53	84
7m. Personal Growth/Community				
7m-i Avocational Activities	2	6	4	4

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	530	597	554	806
7m. Personal Growth/Community				
7m-ii Recreation Activities	8	13	17	22
7m-iii Social Activities	29	32	36	43
7m-iv Spiritual Activities	4	5	6	8
Total Unmet Resource Needs	43	56	63	77
Distinct Clients with Unmet Resource Needs	34	41	44	57
Other Resources				
Other Resources	11	13	13	23
Total Unmet Resource Needs	11	13	13	23
Distinct Clients with Unmet Resource Needs	11	13	13	23
CSN 7 Totals				
Total Unmet Resource Needs	550	735	729	1,150
Distinct Clients With any Unmet Resource Need	161	208	203	325
Distinct Clients with a RDS	530	597	554	806

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	427	431	353	323
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	3	1	1
7a-iii Dialectical Behavioral Therapy	0	2	0	1
7a-iv Family Psycho-Educational Treatment	1	0	1	0
7a-v Group Counseling	2	3	1	0
7a-vi Individual Counseling	24	27	16	23
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	2	0	4
7a-x Psychiatric Medication Management	27	20	19	20
Total Unmet Resource Needs	57	57	38	49
Distinct Clients with Unmet Resource Needs	43	42	31	37
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	9	5	4	2
7b-ii Mental Health Advance Directives	3	2	4	3
Total Unmet Resource Needs	12	7	8	5
Distinct Clients with Unmet Resource Needs	11	7	7	4
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	3	2	2	2
7c-iv Peer-Run Trauma Recovery Group	1	3	1	1
7c-v Wellness Recovery and Action Planning	2	3	2	3
7c-vi Family Support	4	4	1	5
Total Unmet Resource Needs	10	12	6	12
Distinct Clients with Unmet Resource Needs	7	8	4	9
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	0	0	2	4
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	0	0	2	4
Distinct Clients with Unmet Resource Needs	0	0	2	4

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	427	431	353	323
7e. Housing				
7e-i Supported Apartment	7	6	5	2
7e-ii Community Residential Facility	2	3	3	1
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	3	3	3	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	27	24	18	21
Total Unmet Resource Needs	39	36	29	27
Distinct Clients with Unmet Resource Needs	36	32	27	26
7f. Health Care				
7f-i Dental Services	29	23	20	20
7f-ii Eye Care Services	9	10	5	5
7f-iii Hearing Services	3	4	3	3
7f-iv Physical Therapy	1	2	1	2
7f-v Physician/Medical Services	9	11	5	7
Total Unmet Resource Needs	51	50	34	37
Distinct Clients with Unmet Resource Needs	39	36	28	27
7g. Legal				
7g-i Advocate	5	5	6	4
7g-ii Guardian (private)	5	3	1	2
7g-iii Guardian (public)	1	0	0	0
Total Unmet Resource Needs	11	8	7	6
Distinct Clients with Unmet Resource Needs	8	7	7	6
7h. Financial Security				
7h-i Assistance with Managing Money	18	16	7	18
7h-ii Assistance with Securing Public Benefits	14	11	7	10
7h-iii Representative Payee	2	1	0	0
Total Unmet Resource Needs	34	28	14	28
Distinct Clients with Unmet Resource Needs	29	23	14	24

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 4
(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	427	431	353	323
7i. Education				
7i-i Adult Education (other than GED)	4	3	2	5
7i-ii GED	2	0	2	4
7i-iii Literacy Assistance	2	1	0	1
7i-iv Post High School Education	4	5	1	3
7i-v Tuition Reimbursement	0	1	0	0
Total Unmet Resource Needs	12	10	5	13
Distinct Clients with Unmet Resource Needs	11	9	5	11
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	1	1	0
7j-ii Club House and/or Peer Vocational Support	1	1	0	0
7j-iii Competitive Employment (no supports)	3	3	2	1
7j-iv Supported Employment	1	1	1	1
7j-v Vocational Rehabilitation	12	10	4	2
Total Unmet Resource Needs	18	16	8	4
Distinct Clients with Unmet Resource Needs	18	16	8	4
7k. Living Skills				
7k-i Daily Living Support Services	11	11	7	7
7k-ii Day Support Services	2	3	3	3
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	0	1	0	0
Total Unmet Resource Needs	13	15	10	11
Distinct Clients with Unmet Resource Needs	13	14	10	10
7l. Transportation				
7l-i Transportation to ISP-Identified Services	15	11	8	11
7l-ii Transportation to Other ISP Activities	12	7	2	6
7l-iii After Hours Transportation	11	7	7	8
Total Unmet Resource Needs	38	25	17	25
Distinct Clients with Unmet Resource Needs	24	19	16	16
7m. Personal Growth/Community				
7m-i Avocational Activities	3	2	2	1

Report Run: Oct 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 4

(April, May, June 2014)

	2014 Q1	2014 Q2	2014 Q3	2014 Q4
Distinct Clients with a RDS	427	431	353	323
7m. Personal Growth/Community				
7m-ii Recreation Activities	6	7	7	5
7m-iii Social Activities	18	17	12	9
7m-iv Spiritual Activities	4	5	2	1
Total Unmet Resource Needs	31	31	23	16
Distinct Clients with Unmet Resource Needs	23	22	15	9
Other Resources				
Other Resources	9	9	5	5
Total Unmet Resource Needs	9	9	5	5
Distinct Clients with Unmet Resource Needs	9	9	5	5
CSN Not Assigned Totals				
Total Unmet Resource Needs	335	304	206	242
Distinct Clients With any Unmet Resource Need	123	107	95	91
Distinct Clients with a RDS	427	431	353	323

Report Run: Oct 14, 2014