



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Office of Adult Mental Health Services

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### Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

(April, May, June 2011)

#### Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and ICM)
- both class members and non-class members

#### Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

The Unmet Resource Needs Report has been reprogrammed in order to fix problems with the logic of how unmet needs were identified and how they were being tabulated.

Statewide data is reported first, followed by individual CSN reports.

Report Run: Oct 11, 2011

**Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4**

**Table 1: Distinct People with a Resource Data Summary (RDS) by CSN**

CSN	Counties	Distinct People
CSN 1	Aroostook	366
CSN 2	Hancock, Penobscot, Piscataquis &	1,702
CSN 3	Kennebec & Somerset	1,661
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	604
CSN 5	Androscoggin, Franklin & Oxford	1,613
CSN 6	Cumberland	1,692
CSN 7	York	417
Not Assigned	No legal address	322
<b>Statewide</b>		<b>8,377</b>

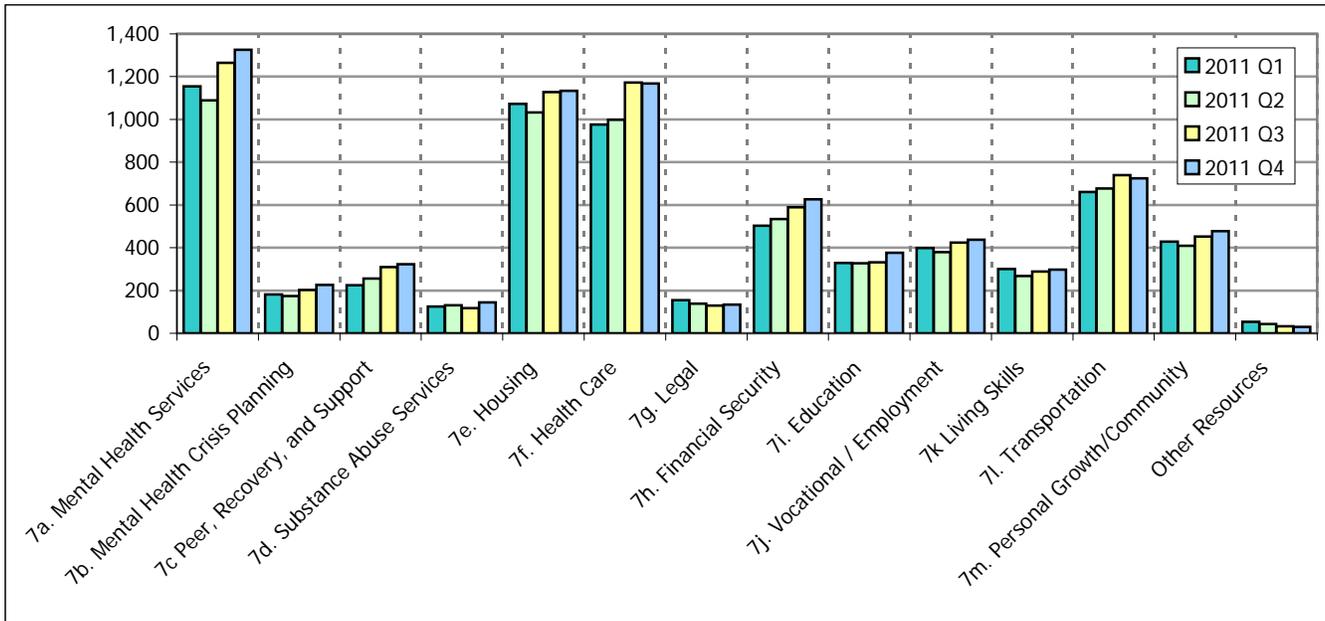
**Table 2: Distinct People and Unmet Resource Needs across four Quarters**

	2011 Q1			2011 Q2			2011 Q3			2011 Q4		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	97	342	28.4%	105	336	31.3%	119	373	31.9%	107	366	29.2%
CSN 2	557	1,588	35.1%	512	1,667	30.7%	540	1,695	31.9%	552	1,702	32.4%
CSN 3	371	1,556	23.8%	379	1,591	23.8%	398	1,654	24.1%	413	1,661	24.9%
CSN 4	207	494	41.9%	214	547	39.1%	211	568	37.1%	202	604	33.4%
CSN 5	550	1,384	39.7%	536	1,547	34.6%	598	1,603	37.3%	583	1,613	36.1%
CSN 6	574	1,493	38.4%	590	1,550	38.1%	605	1,603	37.7%	657	1,692	38.8%
CSN 7	155	376	41.2%	182	500	36.4%	206	476	43.3%	161	417	38.6%
N/A	106	299	35.5%	102	326	31.3%	116	320	36.3%	122	322	37.9%
<b>Total</b>	<b>2,617</b>	<b>7,532</b>	<b>34.7%</b>	<b>2,620</b>	<b>8,064</b>	<b>32.5%</b>	<b>2,793</b>	<b>8,292</b>	<b>33.7%</b>	<b>2,797</b>	<b>8,377</b>	<b>33.4%</b>

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## Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters**



**Table 3: Total Number of Unmet Resource Needs Reported**

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	1,154	1,089	1,264	1,325
7b. Mental Health Crisis Planning	181	174	203	226
7c. Peer, Recovery, and Support	224	256	309	323
7d. Substance Abuse Services	125	131	117	145
7e. Housing	1,073	1,032	1,128	1,134
7f. Health Care	976	999	1,172	1,168
7g. Legal	155	138	129	134
7h. Financial Security	503	534	589	626
7i. Education	329	327	332	377
7j. Vocational / Employment	398	379	424	438
7k. Living Skills	300	268	288	297
7l. Transportation	661	677	739	725
7m. Personal Growth/Community	429	409	453	478
Other Resources	54	43	32	30
<b>Total Statewide Unmet Needs</b>	<b>6,562</b>	<b>6,456</b>	<b>7,179</b>	<b>7,426</b>

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## Report of Unmet Resource Needs

Statewide  
(All CSNs)

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	7,532	8,064	8,292	8,377
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	47	42	47	50
7a-ii Community Integration Services	323	303	317	350
7a-iii Dialectical Behavioral Therapy	34	34	42	39
7a-iv Family Psycho-Educational Treatment	8	4	11	9
7a-v Group Counseling	26	34	39	32
7a-vi Individual Counseling	311	280	341	342
7a-vii Inpatient Psychiatric Facility	1	2	4	4
7a-viii Intensive Case Management	7	4	9	9
7a-x Psychiatric Medication Management	333	335	395	424
7a-xi Other Mental Health Services	64	51	59	66
<b>Total Unmet Resource Needs</b>	<b>1,154</b>	<b>1,089</b>	<b>1,264</b>	<b>1,325</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>801</b>	<b>801</b>	<b>933</b>	<b>939</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	115	106	137	155
7b-ii Mental Health Advance Directives	55	57	59	60
7b-iii Other Mental Health Crisis Planning	11	11	7	11
<b>Total Unmet Resource Needs</b>	<b>181</b>	<b>174</b>	<b>203</b>	<b>226</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>166</b>	<b>162</b>	<b>186</b>	<b>203</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	21	23	23	30
7c-ii Recovery Workbook Group	2	1	0	2
7c-iii Social Club	70	93	104	115
7c-iv Peer-Run Trauma Recovery Group	15	16	24	24
7c-v Wellness Recovery and Action Planning	15	16	25	20
7c-vi Family Support	50	48	82	88
7c-vii Other Peer, Recovery, and Support	51	59	51	44
<b>Total Unmet Resource Needs</b>	<b>224</b>	<b>256</b>	<b>309</b>	<b>323</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>191</b>	<b>216</b>	<b>264</b>	<b>270</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	73	80	72	92

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(All CSNs)

Fiscal Year 2011 Quarter 4  
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	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	7,532	8,064	8,292	8,377
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	22	18	17	17
7d-iii Other Substance Abuse Services	30	33	28	36
<b>Total Unmet Resource Needs</b>	<b>125</b>	<b>131</b>	<b>117</b>	<b>145</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>119</b>	<b>125</b>	<b>111</b>	<b>135</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	99	87	92	89
7e-ii Community Residential Facility	38	32	26	29
7e-iii Residential Treatment Facility (group home)	21	19	12	19
7e-iv Assisted Living Facility	29	37	40	42
7e-v Nursing Home	12	8	7	5
7e-vi Residential Crisis Unit	4	3	0	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	597	588	679	680
7e-viii Other Housing Resources	273	258	272	268
<b>Total Unmet Resource Needs</b>	<b>1,073</b>	<b>1,032</b>	<b>1,128</b>	<b>1,134</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>931</b>	<b>892</b>	<b>1,001</b>	<b>1,005</b>
<b>7f. Health Care</b>				
7f-i Dental Services	491	500	581	581
7f-ii Eye Care Services	152	156	210	206
7f-iii Hearing Services	43	40	52	50
7f-iv Physical Therapy	25	22	33	30
7f-v Physician/Medical Services	144	156	182	191
7f-vi Other Health Care Resources	121	125	114	110
<b>Total Unmet Resource Needs</b>	<b>976</b>	<b>999</b>	<b>1,172</b>	<b>1,168</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>764</b>	<b>777</b>	<b>884</b>	<b>863</b>
<b>7g. Legal</b>				
7g-i Advocate	23	21	28	32
7g-ii Guardian (private)	29	21	16	13
7g-iii Guardian (public)	7	5	4	5
7g-iv Other Legal Resources	96	91	81	84

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(All CSNs)

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(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	7,532	8,064	8,292	8,377
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	155	138	129	134
<b>Distinct Clients with Unmet Resource Needs</b>	151	137	128	131
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	235	242	266	310
7h-ii Assistance with Securing Public Benefits	141	162	198	191
7h-iii Representative Payee	35	36	39	44
7h-iv Other Financial Security Resources	92	94	86	81
<b>Total Unmet Resource Needs</b>	503	534	589	626
<b>Distinct Clients with Unmet Resource Needs</b>	456	485	515	549
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	53	67	66	83
7i-ii GED	71	71	83	79
7i-iii Literacy Assistance	27	27	24	26
7i-iv Post High School Education	110	98	106	123
7i-v Tuition Reimbursement	16	14	14	21
7i-vi Other Educational Resources	52	50	39	45
<b>Total Unmet Resource Needs</b>	329	327	332	377
<b>Distinct Clients with Unmet Resource Needs</b>	302	300	305	334
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	18	19	32	37
7j-ii Club House and/or Peer Vocational Support	7	5	8	13
7j-iii Competitive Employment (no supports)	64	61	63	64
7j-iv Supported Employment	37	43	36	35
7j-v Vocational Rehabilitation	209	194	221	228
7j-vi Other Vocational/Employment Resources	63	57	64	61
<b>Total Unmet Resource Needs</b>	398	379	424	438
<b>Distinct Clients with Unmet Resource Needs</b>	355	333	367	383
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	130	116	138	143
7k-ii Day Support Services	24	25	23	25

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	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	7,532	8,064	8,292	8,377
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	11	10	14	11
7k-iv Skills Development Services	75	64	69	71
7k-v Other Living Skill Resources	60	53	44	47
<b>Total Unmet Resource Needs</b>	<b>300</b>	<b>268</b>	<b>288</b>	<b>297</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>263</b>	<b>239</b>	<b>254</b>	<b>266</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	236	252	288	283
7l-ii Transportation to Other ISP Activities	131	127	153	158
7l-iii After Hours Transportation	154	167	181	173
7l-iv Other Transportation Resources	140	131	117	111
<b>Total Unmet Resource Needs</b>	<b>661</b>	<b>677</b>	<b>739</b>	<b>725</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>489</b>	<b>495</b>	<b>537</b>	<b>524</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	14	21	20	25
7m-ii Recreation Activities	105	97	113	126
7m-iii Social Activities	223	205	228	235
7m-iv Spiritual Activities	25	21	36	33
7m-v Other Personal Growth/Community	62	65	56	59
<b>Total Unmet Resource Needs</b>	<b>429</b>	<b>409</b>	<b>453</b>	<b>478</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>341</b>	<b>327</b>	<b>351</b>	<b>376</b>
<b>Other Resources</b>				
Other Resources	54	43	32	30
<b>Total Unmet Resource Needs</b>	<b>54</b>	<b>43</b>	<b>32</b>	<b>30</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>54</b>	<b>43</b>	<b>32</b>	<b>30</b>
<b>Statewide Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>6,562</b>	<b>6,456</b>	<b>7,179</b>	<b>7,426</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>2,617</b>	<b>2,620</b>	<b>2,793</b>	<b>2,797</b>
<b>Distinct Clients with a RDS</b>	<b>7,532</b>	<b>8,064</b>	<b>8,292</b>	<b>8,377</b>

Report Run: Oct 11, 2011

CSN 1 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
97	342	28.4%	105	336	31.3%	119	373	31.9%	107	366	29.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

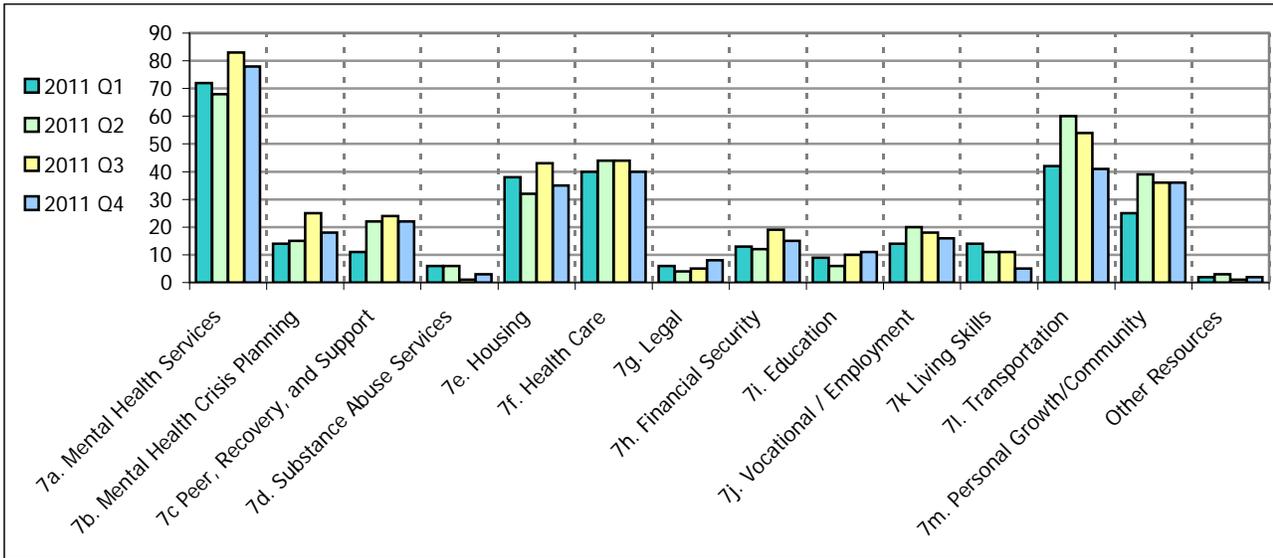


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	72	68	83	78
7b. Mental Health Crisis Planning	14	15	25	18
7c. Peer, Recovery, and Support	11	22	24	22
7d. Substance Abuse Services	6	6	1	3
7e. Housing	38	32	43	35
7f. Health Care	40	44	44	40
7g. Legal	6	4	5	8
7h. Financial Security	13	12	19	15
7i. Education	9	6	10	11
7j. Vocational / Employment	14	20	18	16
7k. Living Skills	14	11	11	5
7l. Transportation	42	60	54	41
7m. Personal Growth/Community	25	39	36	36
Other Resources	2	3	1	2
<b>Total CSN 1 Unmet Needs</b>	<b>306</b>	<b>342</b>	<b>374</b>	<b>330</b>

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## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	342	336	373	366
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	0	0	0	0
7a-ii Community Integration Services	28	28	35	31
7a-iii Dialectical Behavioral Therapy	0	1	1	2
7a-iv Family Psycho-Educational Treatment	1	0	1	0
7a-v Group Counseling	2	4	3	2
7a-vi Individual Counseling	21	12	14	16
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	1	1	1	1
7a-x Psychiatric Medication Management	18	20	24	23
7a-xi Other Mental Health Services	1	1	3	3
<b>Total Unmet Resource Needs</b>	<b>72</b>	<b>68</b>	<b>83</b>	<b>78</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>49</b>	<b>50</b>	<b>58</b>	<b>53</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	10	9	16	12
7b-ii Mental Health Advance Directives	4	6	7	5
7b-iii Other Mental Health Crisis Planning	0	0	2	1
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>15</b>	<b>25</b>	<b>18</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>13</b>	<b>12</b>	<b>20</b>	<b>15</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	17	16	14
7c-iv Peer-Run Trauma Recovery Group	0	1	1	0
7c-v Wellness Recovery and Action Planning	1	1	4	4
7c-vi Family Support	3	1	3	3
7c-vii Other Peer, Recovery, and Support	1	2	0	1
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>22</b>	<b>24</b>	<b>22</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>9</b>	<b>19</b>	<b>20</b>	<b>21</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	3	2	1	3

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## Report of Unmet Resource Needs

CSN 1  
(Aroostook)

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	342	336	373	366
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	1	1	0	0
7d-iii Other Substance Abuse Services	2	3	0	0
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>6</b>	<b>1</b>	<b>3</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>5</b>	<b>6</b>	<b>1</b>	<b>3</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	12	7	11	9
7e-ii Community Residential Facility	5	3	3	3
7e-iii Residential Treatment Facility (group home)	1	3	1	0
7e-iv Assisted Living Facility	1	3	3	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	16	14	20	16
7e-viii Other Housing Resources	3	2	5	3
<b>Total Unmet Resource Needs</b>	<b>38</b>	<b>32</b>	<b>43</b>	<b>35</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>25</b>	<b>31</b>	<b>26</b>
<b>7f. Health Care</b>				
7f-i Dental Services	19	14	15	17
7f-ii Eye Care Services	7	7	6	5
7f-iii Hearing Services	1	2	2	0
7f-iv Physical Therapy	2	2	2	2
7f-v Physician/Medical Services	9	14	14	12
7f-vi Other Health Care Resources	2	5	5	4
<b>Total Unmet Resource Needs</b>	<b>40</b>	<b>44</b>	<b>44</b>	<b>40</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>28</b>	<b>27</b>	<b>32</b>	<b>29</b>
<b>7g. Legal</b>				
7g-i Advocate	1	1	1	3
7g-ii Guardian (private)	1	0	1	1
7g-iii Guardian (public)	1	1	0	0
7g-iv Other Legal Resources	3	2	3	4

Report Run: Oct 11, 2011



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## Report of Unmet Resource Needs

CSN 1  
(Aroostook)

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	342	336	373	366
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	6	4	5	8
<b>Distinct Clients with Unmet Resource Needs</b>	6	4	5	8
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	4	5	6	5
7h-ii Assistance with Securing Public Benefits	6	3	7	7
7h-iii Representative Payee	0	1	1	0
7h-iv Other Financial Security Resources	3	3	5	3
<b>Total Unmet Resource Needs</b>	13	12	19	15
<b>Distinct Clients with Unmet Resource Needs</b>	12	9	15	13
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	1	1	2	2
7i-ii GED	3	3	6	4
7i-iii Literacy Assistance	2	1	0	0
7i-iv Post High School Education	2	0	2	3
7i-v Tuition Reimbursement	1	0	0	1
7i-vi Other Educational Resources	0	1	0	1
<b>Total Unmet Resource Needs</b>	9	6	10	11
<b>Distinct Clients with Unmet Resource Needs</b>	8	6	10	10
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	1	2	3	4
7j-ii Club House and/or Peer Vocational Support	0	1	1	0
7j-iii Competitive Employment (no supports)	2	1	2	0
7j-iv Supported Employment	2	5	4	3
7j-v Vocational Rehabilitation	8	9	6	8
7j-vi Other Vocational/Employment Resources	1	2	2	1
<b>Total Unmet Resource Needs</b>	14	20	18	16
<b>Distinct Clients with Unmet Resource Needs</b>	12	14	14	11
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	6	5	4	1
7k-ii Day Support Services	1	1	1	2

Report Run: Oct 11, 2011



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## Report of Unmet Resource Needs

### CSN 1 (Aroostook)

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	342	336	373	366
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	1	0	0	0
7k-iv Skills Development Services	5	5	3	2
7k-v Other Living Skill Resources	1	0	3	0
<b>Total Unmet Resource Needs</b>	14	11	11	5
<b>Distinct Clients with Unmet Resource Needs</b>	11	8	10	4
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	21	23	24	19
7l-ii Transportation to Other ISP Activities	8	15	9	8
7l-iii After Hours Transportation	8	16	17	9
7l-iv Other Transportation Resources	5	6	4	5
<b>Total Unmet Resource Needs</b>	42	60	54	41
<b>Distinct Clients with Unmet Resource Needs</b>	25	36	39	29
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	2	2	2
7m-ii Recreation Activities	6	13	11	12
7m-iii Social Activities	12	18	18	18
7m-iv Spiritual Activities	2	4	3	1
7m-v Other Personal Growth/Community	4	2	2	3
<b>Total Unmet Resource Needs</b>	25	39	36	36
<b>Distinct Clients with Unmet Resource Needs</b>	17	23	23	23
<b>Other Resources</b>				
Other Resources	2	3	1	2
<b>Total Unmet Resource Needs</b>	2	3	1	2
<b>Distinct Clients with Unmet Resource Needs</b>	2	3	1	2
<b>CSN 1 Totals</b>				
<b>Total Unmet Resource Needs</b>	306	342	374	330
<b>Distinct Clients With any Unmet Resource Need</b>	97	105	119	107
<b>Distinct Clients with a RDS</b>	342	336	373	366

Report Run: Oct 11, 2011

CSN 2 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
557	1,588	35.1%	512	1,667	30.7%	540	1,695	31.9%	552	1,702	32.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

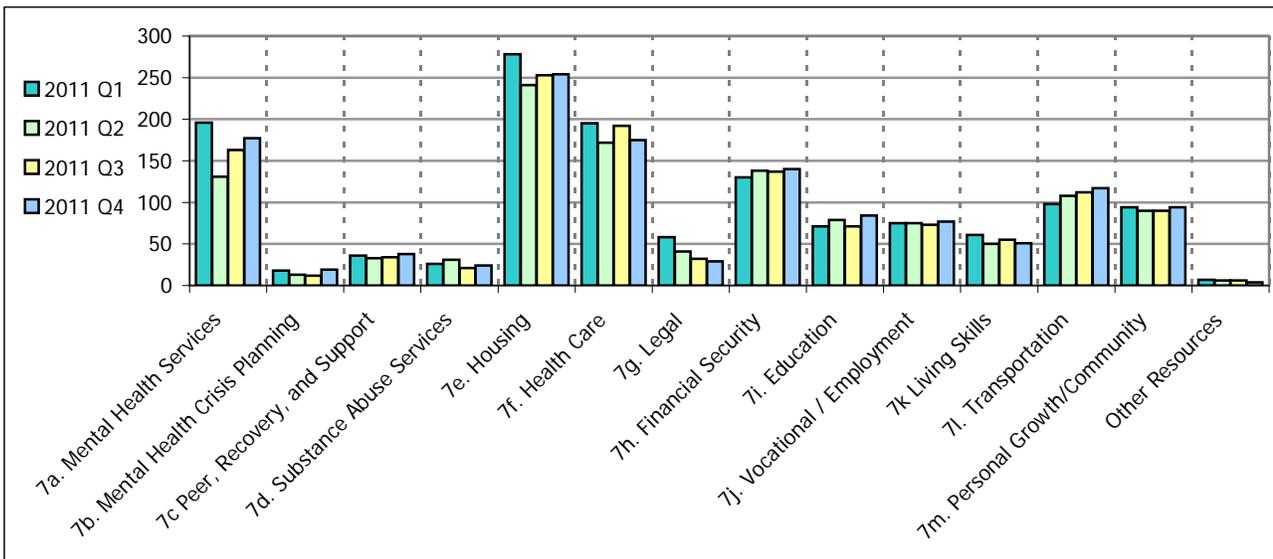


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	196	131	163	177
7b. Mental Health Crisis Planning	18	13	12	19
7c Peer, Recovery, and Support	36	33	34	38
7d. Substance Abuse Services	26	31	21	24
7e. Housing	278	241	253	254
7f. Health Care	195	172	192	175
7g. Legal	58	41	32	29
7h. Financial Security	130	138	137	140
7i. Education	71	79	71	84
7j. Vocational / Employment	75	75	73	77
7k Living Skills	61	50	55	51
7l. Transportation	98	108	112	117
7m. Personal Growth/Community	94	90	90	94
Other Resources	7	6	6	4
<b>Total CSN 2 Unmet Needs</b>	<b>1,343</b>	<b>1,208</b>	<b>1,251</b>	<b>1,283</b>

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,588	1,667	1,695	1,702
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	3	0	1	4
7a-ii Community Integration Services	56	17	27	45
7a-iii Dialectical Behavioral Therapy	6	2	1	1
7a-iv Family Psycho-Educational Treatment	0	0	1	2
7a-v Group Counseling	9	9	9	6
7a-vi Individual Counseling	67	49	60	54
7a-vii Inpatient Psychiatric Facility	0	1	1	1
7a-viii Intensive Case Management	1	0	0	0
7a-x Psychiatric Medication Management	48	45	56	55
7a-xi Other Mental Health Services	6	8	7	9
<b>Total Unmet Resource Needs</b>	<b>196</b>	<b>131</b>	<b>163</b>	<b>177</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>144</b>	<b>109</b>	<b>135</b>	<b>136</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	13	10	9	15
7b-ii Mental Health Advance Directives	4	2	3	4
7b-iii Other Mental Health Crisis Planning	1	1	0	0
<b>Total Unmet Resource Needs</b>	<b>18</b>	<b>13</b>	<b>12</b>	<b>19</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>16</b>	<b>12</b>	<b>10</b>	<b>17</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	1	3	2	4
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	9	6	7	10
7c-iv Peer-Run Trauma Recovery Group	3	4	4	6
7c-v Wellness Recovery and Action Planning	1	1	1	1
7c-vi Family Support	10	8	11	12
7c-vii Other Peer, Recovery, and Support	12	11	9	5
<b>Total Unmet Resource Needs</b>	<b>36</b>	<b>33</b>	<b>34</b>	<b>38</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>31</b>	<b>29</b>	<b>30</b>	<b>36</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	17	21	14	15

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,588	1,667	1,695	1,702
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	6	7	4	3
7d-iii Other Substance Abuse Services	3	3	3	6
<b>Total Unmet Resource Needs</b>	26	31	21	24
<b>Distinct Clients with Unmet Resource Needs</b>	25	28	20	22
<b>7e. Housing</b>				
7e-i Supported Apartment	16	15	13	12
7e-ii Community Residential Facility	5	4	3	2
7e-iii Residential Treatment Facility (group home)	3	3	2	2
7e-iv Assisted Living Facility	7	5	2	2
7e-v Nursing Home	7	1	1	1
7e-vi Residential Crisis Unit	4	3	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	159	140	163	163
7e-viii Other Housing Resources	77	70	69	71
<b>Total Unmet Resource Needs</b>	278	241	253	254
<b>Distinct Clients with Unmet Resource Needs</b>	246	209	228	233
<b>7f. Health Care</b>				
7f-i Dental Services	79	79	85	80
7f-ii Eye Care Services	30	25	32	34
7f-iii Hearing Services	14	7	9	9
7f-iv Physical Therapy	6	6	8	6
7f-v Physician/Medical Services	36	29	34	27
7f-vi Other Health Care Resources	30	26	24	19
<b>Total Unmet Resource Needs</b>	195	172	192	175
<b>Distinct Clients with Unmet Resource Needs</b>	145	131	149	135
<b>7g. Legal</b>				
7g-i Advocate	7	5	6	7
7g-ii Guardian (private)	22	14	8	4
7g-iii Guardian (public)	2	1	1	1
7g-iv Other Legal Resources	27	21	17	17

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,588	1,667	1,695	1,702
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	58	41	32	29
<b>Distinct Clients with Unmet Resource Needs</b>	55	41	32	28
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	58	57	63	71
7h-ii Assistance with Securing Public Benefits	39	47	50	44
7h-iii Representative Payee	4	4	3	4
7h-iv Other Financial Security Resources	29	30	21	21
<b>Total Unmet Resource Needs</b>	130	138	137	140
<b>Distinct Clients with Unmet Resource Needs</b>	118	126	119	124
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	13	15	14	18
7i-ii GED	8	12	12	11
7i-iii Literacy Assistance	5	5	6	5
7i-iv Post High School Education	32	34	27	33
7i-v Tuition Reimbursement	3	3	3	7
7i-vi Other Educational Resources	10	10	9	10
<b>Total Unmet Resource Needs</b>	71	79	71	84
<b>Distinct Clients with Unmet Resource Needs</b>	65	72	64	75
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	6	6	8	4
7j-ii Club House and/or Peer Vocational Support	1	2	2	1
7j-iii Competitive Employment (no supports)	24	24	23	25
7j-iv Supported Employment	7	8	6	5
7j-v Vocational Rehabilitation	23	22	22	30
7j-vi Other Vocational/Employment Resources	14	13	12	12
<b>Total Unmet Resource Needs</b>	75	75	73	77
<b>Distinct Clients with Unmet Resource Needs</b>	61	59	55	64
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	20	20	25	24
7k-ii Day Support Services	2	3	1	1

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,588	1,667	1,695	1,702
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	5	3	4	3
7k-iv Skills Development Services	17	10	12	10
7k-v Other Living Skill Resources	17	14	13	13
<b>Total Unmet Resource Needs</b>	<b>61</b>	<b>50</b>	<b>55</b>	<b>51</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>55</b>	<b>45</b>	<b>48</b>	<b>48</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	34	37	39	37
7l-ii Transportation to Other ISP Activities	13	10	14	17
7l-iii After Hours Transportation	21	30	33	37
7l-iv Other Transportation Resources	30	31	26	26
<b>Total Unmet Resource Needs</b>	<b>98</b>	<b>108</b>	<b>112</b>	<b>117</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>88</b>	<b>95</b>	<b>96</b>	<b>96</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	5	3	5
7m-ii Recreation Activities	30	26	29	31
7m-iii Social Activities	38	35	40	42
7m-iv Spiritual Activities	6	5	4	3
7m-v Other Personal Growth/Community	19	19	14	13
<b>Total Unmet Resource Needs</b>	<b>94</b>	<b>90</b>	<b>90</b>	<b>94</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>75</b>	<b>72</b>	<b>71</b>	<b>74</b>
<b>Other Resources</b>				
Other Resources	7	6	6	4
<b>Total Unmet Resource Needs</b>	<b>7</b>	<b>6</b>	<b>6</b>	<b>4</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>7</b>	<b>6</b>	<b>6</b>	<b>4</b>
<b>CSN 2 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,343</b>	<b>1,208</b>	<b>1,251</b>	<b>1,283</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>557</b>	<b>512</b>	<b>540</b>	<b>552</b>
<b>Distinct Clients with a RDS</b>	<b>1,588</b>	<b>1,667</b>	<b>1,695</b>	<b>1,702</b>

Report Run: Oct 11, 2011

CSN 3 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
371	1,556	23.8%	379	1,591	23.8%	398	1,654	24.1%	413	1,661	24.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

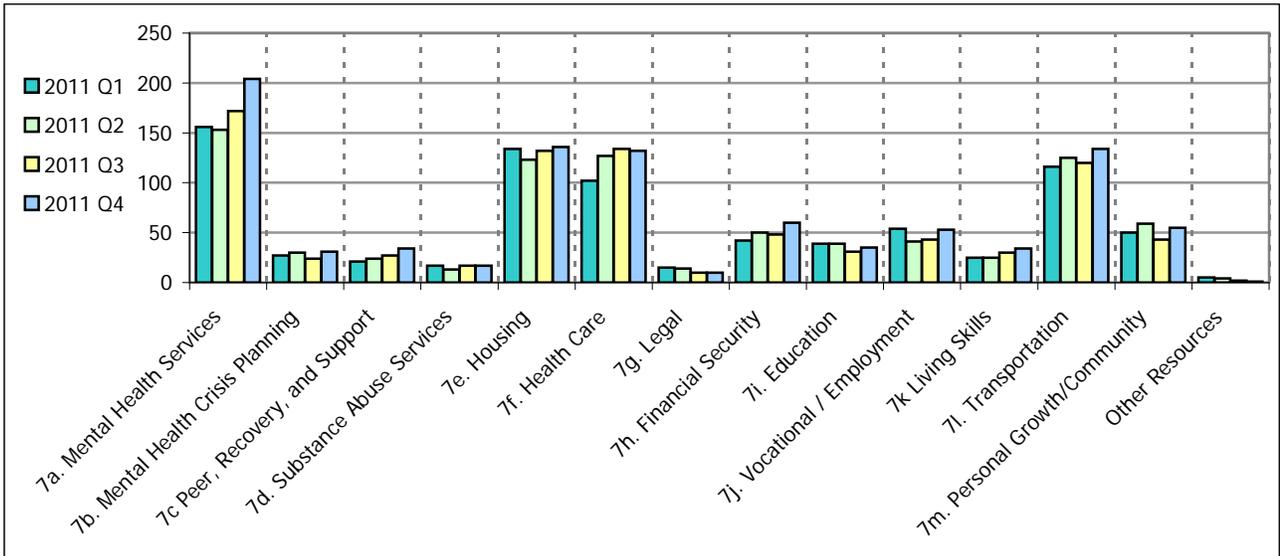


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	156	153	172	204
7b. Mental Health Crisis Planning	27	30	24	31
7c Peer, Recovery, and Support	21	24	27	34
7d. Substance Abuse Services	17	13	17	17
7e. Housing	134	123	132	136
7f. Health Care	102	127	134	132
7g. Legal	15	14	10	10
7h. Financial Security	42	50	48	60
7i. Education	39	39	31	35
7j. Vocational / Employment	54	41	43	53
7k Living Skills	25	25	30	34
7l. Transportation	116	125	120	134
7m. Personal Growth/Community	50	59	43	55
Other Resources	5	4	2	1
<b>Total CSN 3 Unmet Needs</b>	<b>803</b>	<b>827</b>	<b>833</b>	<b>936</b>

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 3

(Kennebec, Somerset)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,556	1,591	1,654	1,661
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	5	1	3	2
7a-ii Community Integration Services	55	61	67	85
7a-iii Dialectical Behavioral Therapy	1	2	0	1
7a-iv Family Psycho-Educational Treatment	2	2	2	2
7a-v Group Counseling	2	3	3	5
7a-vi Individual Counseling	32	30	38	42
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	48	46	52	59
7a-xi Other Mental Health Services	11	8	7	7
<b>Total Unmet Resource Needs</b>	156	153	172	204
<b>Distinct Clients with Unmet Resource Needs</b>	105	112	127	144
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	18	20	15	21
7b-ii Mental Health Advance Directives	8	8	9	9
7b-iii Other Mental Health Crisis Planning	1	2	0	1
<b>Total Unmet Resource Needs</b>	27	30	24	31
<b>Distinct Clients with Unmet Resource Needs</b>	22	25	19	25
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	0	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	11	14	15
7c-iv Peer-Run Trauma Recovery Group	2	1	2	4
7c-v Wellness Recovery and Action Planning	1	1	1	1
7c-vi Family Support	3	4	7	12
7c-vii Other Peer, Recovery, and Support	5	7	2	2
<b>Total Unmet Resource Needs</b>	21	24	27	34
<b>Distinct Clients with Unmet Resource Needs</b>	20	24	24	29
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	10	9	11	12

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,556	1,591	1,654	1,661
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	4	1	4	3
7d-iii Other Substance Abuse Services	3	3	2	2
<b>Total Unmet Resource Needs</b>	<b>17</b>	<b>13</b>	<b>17</b>	<b>17</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>17</b>	<b>13</b>	<b>17</b>	<b>17</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	11	9	5	4
7e-ii Community Residential Facility	8	6	5	5
7e-iii Residential Treatment Facility (group home)	4	2	1	2
7e-iv Assisted Living Facility	3	3	4	5
7e-v Nursing Home	1	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	89	88	104	107
7e-viii Other Housing Resources	18	14	12	12
<b>Total Unmet Resource Needs</b>	<b>134</b>	<b>123</b>	<b>132</b>	<b>136</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>118</b>	<b>110</b>	<b>122</b>	<b>123</b>
<b>7f. Health Care</b>				
7f-i Dental Services	58	66	68	64
7f-ii Eye Care Services	16	17	21	18
7f-iii Hearing Services	6	9	10	12
7f-iv Physical Therapy	2	3	2	2
7f-v Physician/Medical Services	13	22	22	25
7f-vi Other Health Care Resources	7	10	11	11
<b>Total Unmet Resource Needs</b>	<b>102</b>	<b>127</b>	<b>134</b>	<b>132</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>75</b>	<b>97</b>	<b>101</b>	<b>100</b>
<b>7g. Legal</b>				
7g-i Advocate	2	3	1	2
7g-ii Guardian (private)	3	3	4	5
7g-iii Guardian (public)	1	0	2	2
7g-iv Other Legal Resources	9	8	3	1

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,556	1,591	1,654	1,661
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	15	14	10	10
<b>Distinct Clients with Unmet Resource Needs</b>	15	13	9	9
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	22	23	25	31
7h-ii Assistance with Securing Public Benefits	10	18	18	17
7h-iii Representative Payee	7	6	2	6
7h-iv Other Financial Security Resources	3	3	3	6
<b>Total Unmet Resource Needs</b>	42	50	48	60
<b>Distinct Clients with Unmet Resource Needs</b>	35	43	43	49
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	4	5	6	6
7i-ii GED	14	18	11	11
7i-iii Literacy Assistance	5	4	4	5
7i-iv Post High School Education	8	6	5	6
7i-v Tuition Reimbursement	3	2	2	3
7i-vi Other Educational Resources	5	4	3	4
<b>Total Unmet Resource Needs</b>	39	39	31	35
<b>Distinct Clients with Unmet Resource Needs</b>	33	36	28	31
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	1	3	5
7j-ii Club House and/or Peer Vocational Support	2	0	2	7
7j-iii Competitive Employment (no supports)	3	2	1	2
7j-iv Supported Employment	1	6	3	4
7j-v Vocational Rehabilitation	38	28	31	33
7j-vi Other Vocational/Employment Resources	8	4	3	2
<b>Total Unmet Resource Needs</b>	54	41	43	53
<b>Distinct Clients with Unmet Resource Needs</b>	48	38	36	43
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	15	13	18	19
7k-ii Day Support Services	3	1	1	1

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,556	1,591	1,654	1,661
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	0	1	2	3
7k-iv Skills Development Services	4	7	9	11
7k-v Other Living Skill Resources	3	3	0	0
<b>Total Unmet Resource Needs</b>	<b>25</b>	<b>25</b>	<b>30</b>	<b>34</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>20</b>	<b>24</b>	<b>27</b>	<b>29</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	47	53	51	61
7l-ii Transportation to Other ISP Activities	29	30	31	32
7l-iii After Hours Transportation	20	24	28	30
7l-iv Other Transportation Resources	20	18	10	11
<b>Total Unmet Resource Needs</b>	<b>116</b>	<b>125</b>	<b>120</b>	<b>134</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>88</b>	<b>93</b>	<b>90</b>	<b>99</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	1	1	0
7m-ii Recreation Activities	10	11	9	11
7m-iii Social Activities	34	42	30	39
7m-iv Spiritual Activities	1	2	1	3
7m-v Other Personal Growth/Community	4	3	2	2
<b>Total Unmet Resource Needs</b>	<b>50</b>	<b>59</b>	<b>43</b>	<b>55</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>42</b>	<b>49</b>	<b>36</b>	<b>46</b>
<b>Other Resources</b>				
Other Resources	5	4	2	1
<b>Total Unmet Resource Needs</b>	<b>5</b>	<b>4</b>	<b>2</b>	<b>1</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>5</b>	<b>4</b>	<b>2</b>	<b>1</b>
<b>CSN 3 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>803</b>	<b>827</b>	<b>833</b>	<b>936</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>371</b>	<b>379</b>	<b>398</b>	<b>413</b>
<b>Distinct Clients with a RDS</b>	<b>1,556</b>	<b>1,591</b>	<b>1,654</b>	<b>1,661</b>

Report Run: Oct 11, 2011

CSN 4 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
207	494	41.9%	214	547	39.1%	211	568	37.1%	202	604	33.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

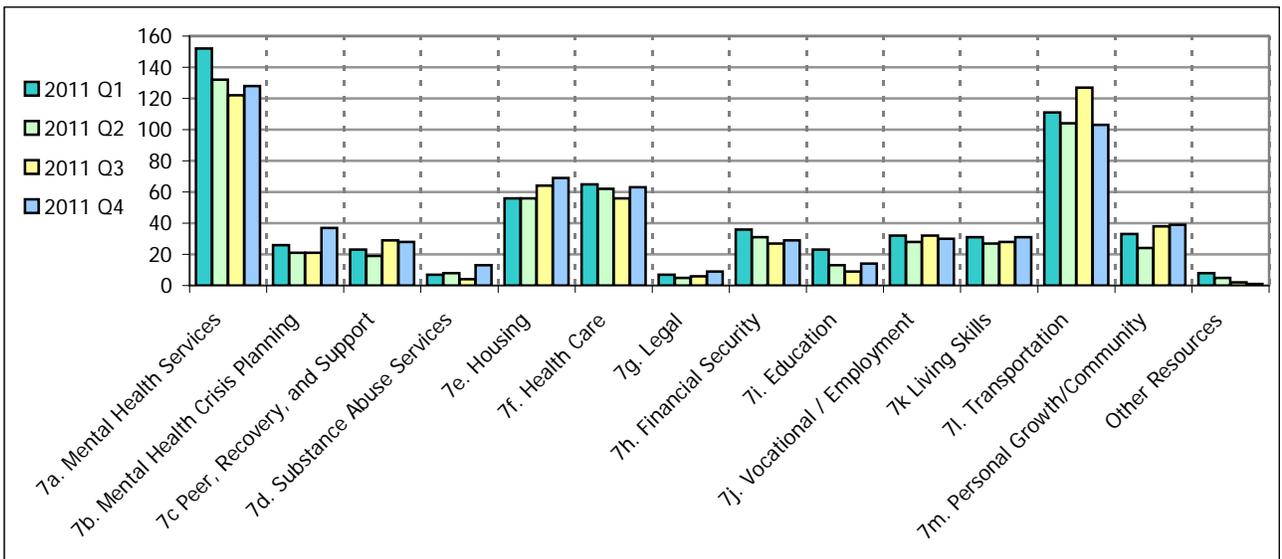


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	152	132	122	128
7b. Mental Health Crisis Planning	26	21	21	37
7c Peer, Recovery, and Support	23	19	29	28
7d. Substance Abuse Services	7	8	4	13
7e. Housing	56	56	64	69
7f. Health Care	65	62	56	63
7g. Legal	7	5	6	9
7h. Financial Security	36	31	27	29
7i. Education	23	13	9	14
7j. Vocational / Employment	32	28	32	30
7k Living Skills	31	27	28	31
7l. Transportation	111	104	127	103
7m. Personal Growth/Community	33	24	38	39
Other Resources	8	5	2	1
<b>Total CSN 4 Unmet Needs</b>	<b>610</b>	<b>535</b>	<b>565</b>	<b>594</b>

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	494	547	568	604
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	1	3	8	9
7a-ii Community Integration Services	59	57	46	50
7a-iii Dialectical Behavioral Therapy	1	1	1	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	1	1	1	2
7a-vi Individual Counseling	33	25	23	26
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	42	37	35	29
7a-xi Other Mental Health Services	14	8	8	9
<b>Total Unmet Resource Needs</b>	152	132	122	128
<b>Distinct Clients with Unmet Resource Needs</b>	98	94	93	90
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	17	13	16	28
7b-ii Mental Health Advance Directives	5	5	3	7
7b-iii Other Mental Health Crisis Planning	4	3	2	2
<b>Total Unmet Resource Needs</b>	26	21	21	37
<b>Distinct Clients with Unmet Resource Needs</b>	25	20	20	34
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	4	3	3	7
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	3	2	4	5
7c-iv Peer-Run Trauma Recovery Group	2	0	4	3
7c-v Wellness Recovery and Action Planning	1	1	1	1
7c-vi Family Support	6	6	9	7
7c-vii Other Peer, Recovery, and Support	7	7	8	5
<b>Total Unmet Resource Needs</b>	23	19	29	28
<b>Distinct Clients with Unmet Resource Needs</b>	22	19	26	24
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	3	4	2	10

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	494	547	568	604
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
7d-iii Other Substance Abuse Services	4	4	2	3
<b>Total Unmet Resource Needs</b>	<b>7</b>	<b>8</b>	<b>4</b>	<b>13</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>7</b>	<b>8</b>	<b>4</b>	<b>12</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	8	5	8	11
7e-ii Community Residential Facility	2	1	1	2
7e-iii Residential Treatment Facility (group home)	0	0	0	2
7e-iv Assisted Living Facility	2	3	3	5
7e-v Nursing Home	1	1	0	0
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	30	29	31	32
7e-viii Other Housing Resources	13	17	21	16
<b>Total Unmet Resource Needs</b>	<b>56</b>	<b>56</b>	<b>64</b>	<b>69</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>54</b>	<b>52</b>	<b>60</b>	<b>59</b>
<b>7f. Health Care</b>				
7f-i Dental Services	30	29	29	29
7f-ii Eye Care Services	7	10	5	10
7f-iii Hearing Services	3	3	3	3
7f-iv Physical Therapy	2	2	1	1
7f-v Physician/Medical Services	11	6	10	10
7f-vi Other Health Care Resources	12	12	8	10
<b>Total Unmet Resource Needs</b>	<b>65</b>	<b>62</b>	<b>56</b>	<b>63</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>53</b>	<b>51</b>	<b>49</b>	<b>47</b>
<b>7g. Legal</b>				
7g-i Advocate	1	1	2	3
7g-ii Guardian (private)	0	0	0	1
7g-iii Guardian (public)	0	0	0	0
7g-iv Other Legal Resources	6	4	4	5

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	494	547	568	604
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	7	5	6	9
<b>Distinct Clients with Unmet Resource Needs</b>	7	5	6	9
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	19	16	14	10
7h-ii Assistance with Securing Public Benefits	8	5	8	10
7h-iii Representative Payee	5	2	1	4
7h-iv Other Financial Security Resources	4	8	4	5
<b>Total Unmet Resource Needs</b>	36	31	27	29
<b>Distinct Clients with Unmet Resource Needs</b>	33	29	25	27
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	5	3	2	1
7i-ii GED	3	1	0	2
7i-iii Literacy Assistance	0	0	0	0
7i-iv Post High School Education	9	5	5	8
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	6	4	2	3
<b>Total Unmet Resource Needs</b>	23	13	9	14
<b>Distinct Clients with Unmet Resource Needs</b>	22	13	9	14
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	0	0	2	5
7j-ii Club House and/or Peer Vocational Support	1	0	1	2
7j-iii Competitive Employment (no supports)	2	3	3	3
7j-iv Supported Employment	3	2	2	1
7j-v Vocational Rehabilitation	19	17	16	13
7j-vi Other Vocational/Employment Resources	7	6	8	6
<b>Total Unmet Resource Needs</b>	32	28	32	30
<b>Distinct Clients with Unmet Resource Needs</b>	32	28	28	26
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	18	16	20	22
7k-ii Day Support Services	1	1	1	1

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	494	547	568	604
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	2	1	1	1
7k-iv Skills Development Services	5	3	4	6
7k-v Other Living Skill Resources	5	6	2	1
<b>Total Unmet Resource Needs</b>	31	27	28	31
<b>Distinct Clients with Unmet Resource Needs</b>	31	27	26	29
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	45	44	51	45
7l-ii Transportation to Other ISP Activities	29	26	36	30
7l-iii After Hours Transportation	19	19	26	17
7l-iv Other Transportation Resources	18	15	14	11
<b>Total Unmet Resource Needs</b>	111	104	127	103
<b>Distinct Clients with Unmet Resource Needs</b>	62	59	63	59
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	4	3	7	6
7m-ii Recreation Activities	3	3	8	8
7m-iii Social Activities	19	16	18	21
7m-iv Spiritual Activities	3	1	3	2
7m-v Other Personal Growth/Community	4	1	2	2
<b>Total Unmet Resource Needs</b>	33	24	38	39
<b>Distinct Clients with Unmet Resource Needs</b>	25	18	29	29
<b>Other Resources</b>				
Other Resources	8	5	2	1
<b>Total Unmet Resource Needs</b>	8	5	2	1
<b>Distinct Clients with Unmet Resource Needs</b>	8	5	2	1
<b>CSN 4 Totals</b>				
<b>Total Unmet Resource Needs</b>	610	535	565	594
<b>Distinct Clients With any Unmet Resource Need</b>	207	214	211	202
<b>Distinct Clients with a RDS</b>	494	547	568	604

Report Run: Oct 11, 2011

CSN 5 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
550	1,384	39.7%	536	1,547	34.6%	598	1,603	37.3%	583	1,613	36.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

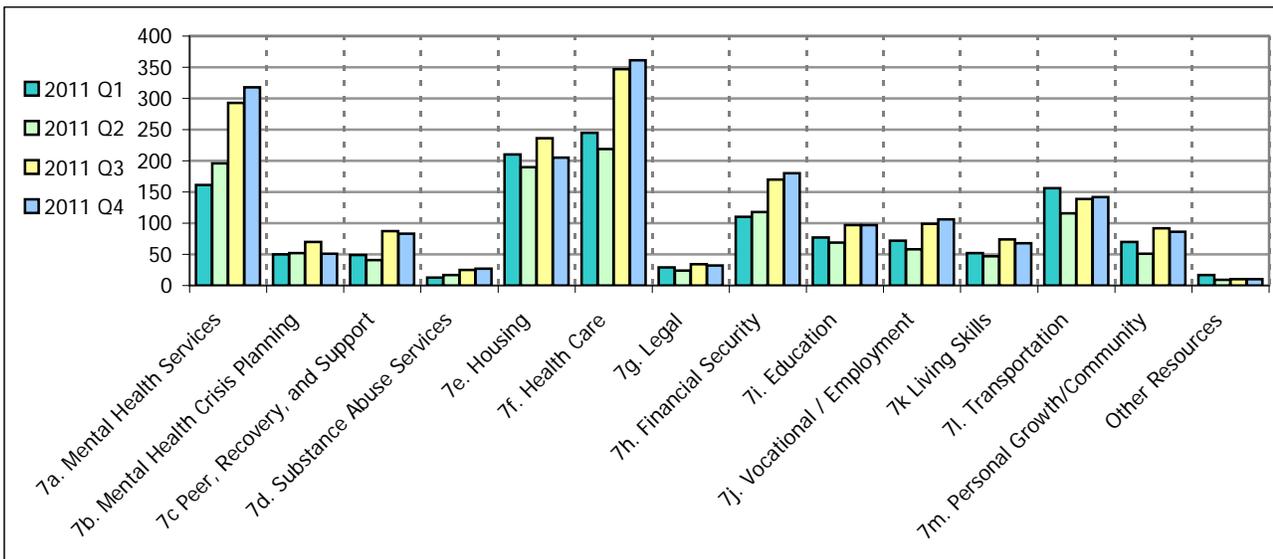
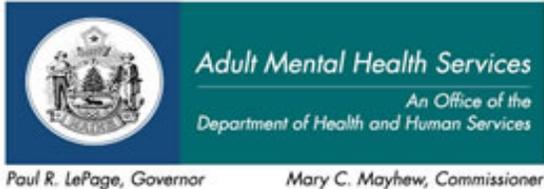


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	161	196	293	318
7b. Mental Health Crisis Planning	50	52	70	51
7c Peer, Recovery, and Support	49	41	87	83
7d. Substance Abuse Services	13	17	25	27
7e. Housing	210	190	236	205
7f. Health Care	245	219	347	361
7g. Legal	29	24	34	32
7h. Financial Security	110	118	170	180
7i. Education	77	69	97	97
7j. Vocational / Employment	72	58	99	106
7k Living Skills	52	47	74	68
7l. Transportation	156	116	139	142
7m. Personal Growth/Community	70	51	92	86
Other Resources	17	9	10	10
<b>Total CSN 5 Unmet Needs</b>	<b>1,311</b>	<b>1,207</b>	<b>1,773</b>	<b>1,766</b>

Report Run: Oct 11, 2011



## Report of Unmet Resource Needs

### CSN 5

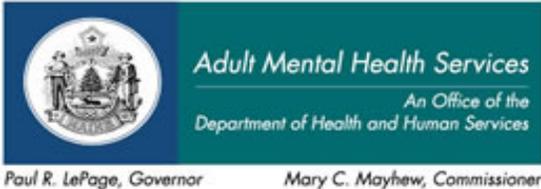
(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,384	1,547	1,603	1,613
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	8	10	13	9
7a-ii Community Integration Services	25	36	49	51
7a-iii Dialectical Behavioral Therapy	13	14	27	23
7a-iv Family Psycho-Educational Treatment	0	0	2	1
7a-v Group Counseling	2	1	3	3
7a-vi Individual Counseling	46	48	78	86
7a-vii Inpatient Psychiatric Facility	0	0	2	2
7a-viii Intensive Case Management	2	1	5	5
7a-x Psychiatric Medication Management	53	77	98	115
7a-xi Other Mental Health Services	12	9	16	23
<b>Total Unmet Resource Needs</b>	<b>161</b>	<b>196</b>	<b>293</b>	<b>318</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>129</b>	<b>149</b>	<b>210</b>	<b>227</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	22	21	37	25
7b-ii Mental Health Advance Directives	27	30	32	25
7b-iii Other Mental Health Crisis Planning	1	1	1	1
<b>Total Unmet Resource Needs</b>	<b>50</b>	<b>52</b>	<b>70</b>	<b>51</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>51</b>	<b>68</b>	<b>49</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	1	4	3
7c-ii Recovery Workbook Group	1	1	0	1
7c-iii Social Club	13	11	21	25
7c-iv Peer-Run Trauma Recovery Group	6	5	9	9
7c-v Wellness Recovery and Action Planning	5	4	7	5
7c-vi Family Support	13	9	34	29
7c-vii Other Peer, Recovery, and Support	9	10	12	11
<b>Total Unmet Resource Needs</b>	<b>49</b>	<b>41</b>	<b>87</b>	<b>83</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>40</b>	<b>34</b>	<b>72</b>	<b>66</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	8	12	18	16

Report Run: Oct 11, 2011



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,384	1,547	1,603	1,613
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	4	3	3	4
7d-iii Other Substance Abuse Services	1	2	4	7
<b>Total Unmet Resource Needs</b>	<b>13</b>	<b>17</b>	<b>25</b>	<b>27</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>12</b>	<b>16</b>	<b>23</b>	<b>24</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	18	13	17	11
7e-ii Community Residential Facility	6	5	3	3
7e-iii Residential Treatment Facility (group home)	4	3	3	4
7e-iv Assisted Living Facility	4	6	5	4
7e-v Nursing Home	0	2	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	121	119	150	140
7e-viii Other Housing Resources	57	42	57	42
<b>Total Unmet Resource Needs</b>	<b>210</b>	<b>190</b>	<b>236</b>	<b>205</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>182</b>	<b>167</b>	<b>213</b>	<b>191</b>
<b>7f. Health Care</b>				
7f-i Dental Services	144	128	193	184
7f-ii Eye Care Services	38	30	70	76
7f-iii Hearing Services	9	6	15	15
7f-iv Physical Therapy	2	1	8	11
7f-v Physician/Medical Services	25	30	37	50
7f-vi Other Health Care Resources	27	24	24	25
<b>Total Unmet Resource Needs</b>	<b>245</b>	<b>219</b>	<b>347</b>	<b>361</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>203</b>	<b>186</b>	<b>251</b>	<b>244</b>
<b>7g. Legal</b>				
7g-i Advocate	4	3	11	9
7g-ii Guardian (private)	2	1	2	1
7g-iii Guardian (public)	3	2	1	1
7g-iv Other Legal Resources	20	18	20	21

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 4

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,384	1,547	1,603	1,613
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	29	24	34	32
<b>Distinct Clients with Unmet Resource Needs</b>	28	24	34	31
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	55	63	78	101
7h-ii Assistance with Securing Public Benefits	24	25	56	55
7h-iii Representative Payee	9	8	10	8
7h-iv Other Financial Security Resources	22	22	26	16
<b>Total Unmet Resource Needs</b>	110	118	170	180
<b>Distinct Clients with Unmet Resource Needs</b>	104	112	152	160
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	10	10	18	20
7i-ii GED	23	16	20	21
7i-iii Literacy Assistance	6	6	7	12
7i-iv Post High School Education	24	23	37	31
7i-v Tuition Reimbursement	6	5	6	5
7i-vi Other Educational Resources	8	9	9	8
<b>Total Unmet Resource Needs</b>	77	69	97	97
<b>Distinct Clients with Unmet Resource Needs</b>	72	64	90	87
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	1	3	9
7j-ii Club House and/or Peer Vocational Support	1	1	1	0
7j-iii Competitive Employment (no supports)	6	7	8	8
7j-iv Supported Employment	6	3	6	6
7j-v Vocational Rehabilitation	48	42	69	70
7j-vi Other Vocational/Employment Resources	9	4	12	13
<b>Total Unmet Resource Needs</b>	72	58	99	106
<b>Distinct Clients with Unmet Resource Needs</b>	67	57	91	96
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	23	19	35	33
7k-ii Day Support Services	7	9	11	12

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

**Fiscal Year 2011 Quarter 4**

(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,384	1,547	1,603	1,613
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	1	2	2	1
7k-iv Skills Development Services	8	7	13	11
7k-v Other Living Skill Resources	13	10	13	11
<b>Total Unmet Resource Needs</b>	<b>52</b>	<b>47</b>	<b>74</b>	<b>68</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>39</b>	<b>60</b>	<b>59</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	36	31	41	43
7l-ii Transportation to Other ISP Activities	24	15	21	28
7l-iii After Hours Transportation	54	44	43	42
7l-iv Other Transportation Resources	42	26	34	29
<b>Total Unmet Resource Needs</b>	<b>156</b>	<b>116</b>	<b>139</b>	<b>142</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>122</b>	<b>93</b>	<b>113</b>	<b>105</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	4	1	2	2
7m-ii Recreation Activities	19	11	23	21
7m-iii Social Activities	39	29	48	40
7m-iv Spiritual Activities	4	2	12	14
7m-v Other Personal Growth/Community	4	8	7	9
<b>Total Unmet Resource Needs</b>	<b>70</b>	<b>51</b>	<b>92</b>	<b>86</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>51</b>	<b>39</b>	<b>66</b>	<b>65</b>
<b>Other Resources</b>				
Other Resources	17	9	10	10
<b>Total Unmet Resource Needs</b>	<b>17</b>	<b>9</b>	<b>10</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>17</b>	<b>9</b>	<b>10</b>	<b>10</b>
<b>CSN 5 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,311</b>	<b>1,207</b>	<b>1,773</b>	<b>1,766</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>550</b>	<b>536</b>	<b>598</b>	<b>583</b>
<b>Distinct Clients with a RDS</b>	<b>1,384</b>	<b>1,547</b>	<b>1,603</b>	<b>1,613</b>

Report Run: Oct 11, 2011

CSN 6 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
574	1,493	38.4%	590	1,550	38.1%	605	1,603	37.7%	657	1,692	38.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

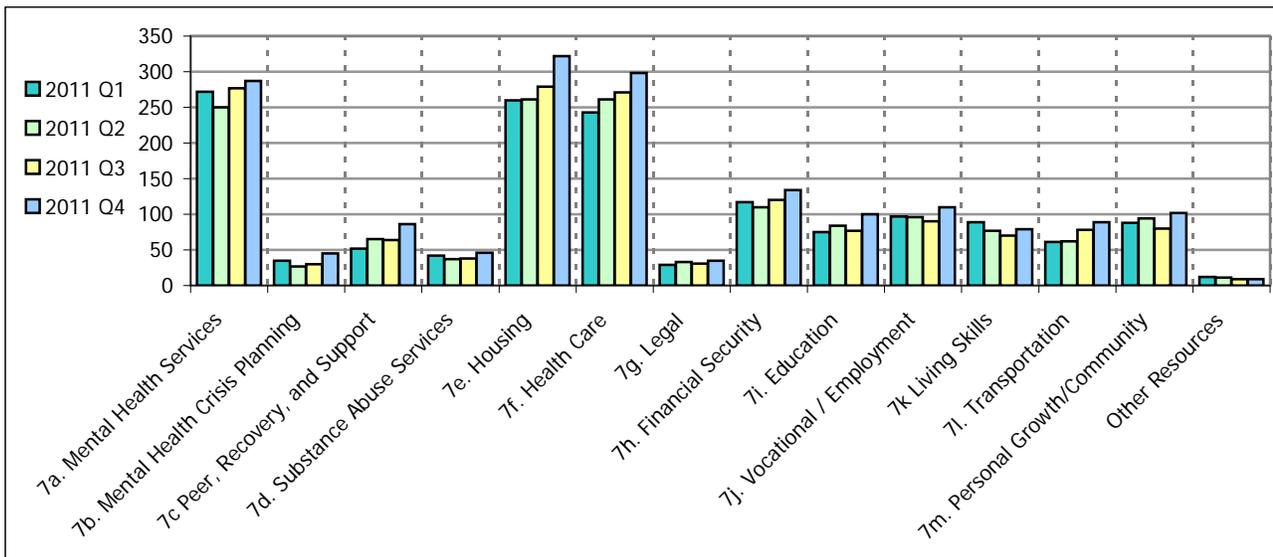


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	272	250	277	287
7b. Mental Health Crisis Planning	35	27	30	45
7c. Peer, Recovery, and Support	52	65	64	86
7d. Substance Abuse Services	42	37	38	46
7e. Housing	260	261	279	322
7f. Health Care	243	261	271	298
7g. Legal	29	33	31	35
7h. Financial Security	117	110	120	134
7i. Education	75	84	77	100
7j. Vocational / Employment	97	96	90	110
7k. Living Skills	89	77	70	79
7l. Transportation	61	62	78	89
7m. Personal Growth/Community	88	94	80	102
Other Resources	12	11	9	9
<b>Total CSN 6 Unmet Needs</b>	<b>1,472</b>	<b>1,468</b>	<b>1,514</b>	<b>1,742</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,493	1,550	1,603	1,692
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	16	15	16	20
7a-ii Community Integration Services	56	53	53	48
7a-iii Dialectical Behavioral Therapy	4	3	2	4
7a-iv Family Psycho-Educational Treatment	2	1	4	4
7a-v Group Counseling	9	10	14	11
7a-vi Individual Counseling	78	82	87	89
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	1	2
7a-x Psychiatric Medication Management	91	74	87	99
7a-xi Other Mental Health Services	14	11	13	10
<b>Total Unmet Resource Needs</b>	<b>272</b>	<b>250</b>	<b>277</b>	<b>287</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>171</b>	<b>168</b>	<b>189</b>	<b>185</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	28	21	27	33
7b-ii Mental Health Advance Directives	3	3	1	7
7b-iii Other Mental Health Crisis Planning	4	3	2	5
<b>Total Unmet Resource Needs</b>	<b>35</b>	<b>27</b>	<b>30</b>	<b>45</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>35</b>	<b>27</b>	<b>30</b>	<b>41</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	12	13	11	14
7c-ii Recovery Workbook Group	1	0	0	1
7c-iii Social Club	18	29	29	34
7c-iv Peer-Run Trauma Recovery Group	0	0	2	1
7c-v Wellness Recovery and Action Planning	3	3	2	6
7c-vi Family Support	12	12	10	17
7c-vii Other Peer, Recovery, and Support	6	8	10	13
<b>Total Unmet Resource Needs</b>	<b>52</b>	<b>65</b>	<b>64</b>	<b>86</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>41</b>	<b>53</b>	<b>54</b>	<b>67</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	24	23	23	29

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,493	1,550	1,603	1,692
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	6	3	4	5
7d-iii Other Substance Abuse Services	12	11	11	12
<b>Total Unmet Resource Needs</b>	<b>42</b>	<b>37</b>	<b>38</b>	<b>46</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>39</b>	<b>36</b>	<b>35</b>	<b>42</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	26	29	28	34
7e-ii Community Residential Facility	10	11	9	12
7e-iii Residential Treatment Facility (group home)	7	6	4	7
7e-iv Assisted Living Facility	9	12	17	16
7e-v Nursing Home	3	3	4	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	134	129	135	157
7e-viii Other Housing Resources	71	71	82	94
<b>Total Unmet Resource Needs</b>	<b>260</b>	<b>261</b>	<b>279</b>	<b>322</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>220</b>	<b>223</b>	<b>242</b>	<b>277</b>
<b>7f. Health Care</b>				
7f-i Dental Services	120	131	130	146
7f-ii Eye Care Services	38	46	49	51
7f-iii Hearing Services	5	7	8	7
7f-iv Physical Therapy	8	7	7	7
7f-v Physician/Medical Services	38	38	46	51
7f-vi Other Health Care Resources	34	32	31	36
<b>Total Unmet Resource Needs</b>	<b>243</b>	<b>261</b>	<b>271</b>	<b>298</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>190</b>	<b>201</b>	<b>207</b>	<b>229</b>
<b>7g. Legal</b>				
7g-i Advocate	5	6	6	5
7g-ii Guardian (private)	1	2	1	1
7g-iii Guardian (public)	0	1	0	0
7g-iv Other Legal Resources	23	24	24	29

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,493	1,550	1,603	1,692
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	29	33	31	35
<b>Distinct Clients with Unmet Resource Needs</b>	29	33	31	35
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	53	45	52	58
7h-ii Assistance with Securing Public Benefits	32	34	32	37
7h-iii Representative Payee	8	10	17	16
7h-iv Other Financial Security Resources	24	21	19	23
<b>Total Unmet Resource Needs</b>	117	110	120	134
<b>Distinct Clients with Unmet Resource Needs</b>	104	100	107	121
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	16	24	17	25
7i-ii GED	18	18	24	24
7i-iii Literacy Assistance	7	6	4	3
7i-iv Post High School Education	19	20	18	31
7i-v Tuition Reimbursement	1	2	2	3
7i-vi Other Educational Resources	14	14	12	14
<b>Total Unmet Resource Needs</b>	75	84	77	100
<b>Distinct Clients with Unmet Resource Needs</b>	69	77	72	87
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	6	4	8	6
7j-ii Club House and/or Peer Vocational Support	1	1	1	2
7j-iii Competitive Employment (no supports)	18	17	18	19
7j-iv Supported Employment	10	10	3	10
7j-v Vocational Rehabilitation	50	46	45	52
7j-vi Other Vocational/Employment Resources	12	18	15	21
<b>Total Unmet Resource Needs</b>	97	96	90	110
<b>Distinct Clients with Unmet Resource Needs</b>	86	84	82	102
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	39	32	28	36
7k-ii Day Support Services	6	6	5	4

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	1,493	1,550	1,603	1,692
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	2	3	3	3
7k-iv Skills Development Services	30	26	25	25
7k-v Other Living Skill Resources	12	10	9	11
<b>Total Unmet Resource Needs</b>	<b>89</b>	<b>77</b>	<b>70</b>	<b>79</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>78</b>	<b>70</b>	<b>65</b>	<b>72</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	27	24	34	42
7l-ii Transportation to Other ISP Activities	8	8	17	17
7l-iii After Hours Transportation	11	13	13	15
7l-iv Other Transportation Resources	15	17	14	15
<b>Total Unmet Resource Needs</b>	<b>61</b>	<b>62</b>	<b>78</b>	<b>89</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>53</b>	<b>53</b>	<b>63</b>	<b>71</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	6	4	9
7m-ii Recreation Activities	18	19	18	24
7m-iii Social Activities	42	42	32	40
7m-iv Spiritual Activities	6	5	6	7
7m-v Other Personal Growth/Community	21	22	20	22
<b>Total Unmet Resource Needs</b>	<b>88</b>	<b>94</b>	<b>80</b>	<b>102</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>81</b>	<b>86</b>	<b>71</b>	<b>86</b>
<b>Other Resources</b>				
Other Resources	12	11	9	9
<b>Total Unmet Resource Needs</b>	<b>12</b>	<b>11</b>	<b>9</b>	<b>9</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>12</b>	<b>11</b>	<b>9</b>	<b>9</b>
<b>CSN 6 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,472</b>	<b>1,468</b>	<b>1,514</b>	<b>1,742</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>574</b>	<b>590</b>	<b>605</b>	<b>657</b>
<b>Distinct Clients with a RDS</b>	<b>1,493</b>	<b>1,550</b>	<b>1,603</b>	<b>1,692</b>

Report Run: Oct 11, 2011

CSN 7 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q1			2011 Q2			2011 Q3			2011 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
155	376	41.2%	182	500	36.4%	206	476	43.3%	161	417	38.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

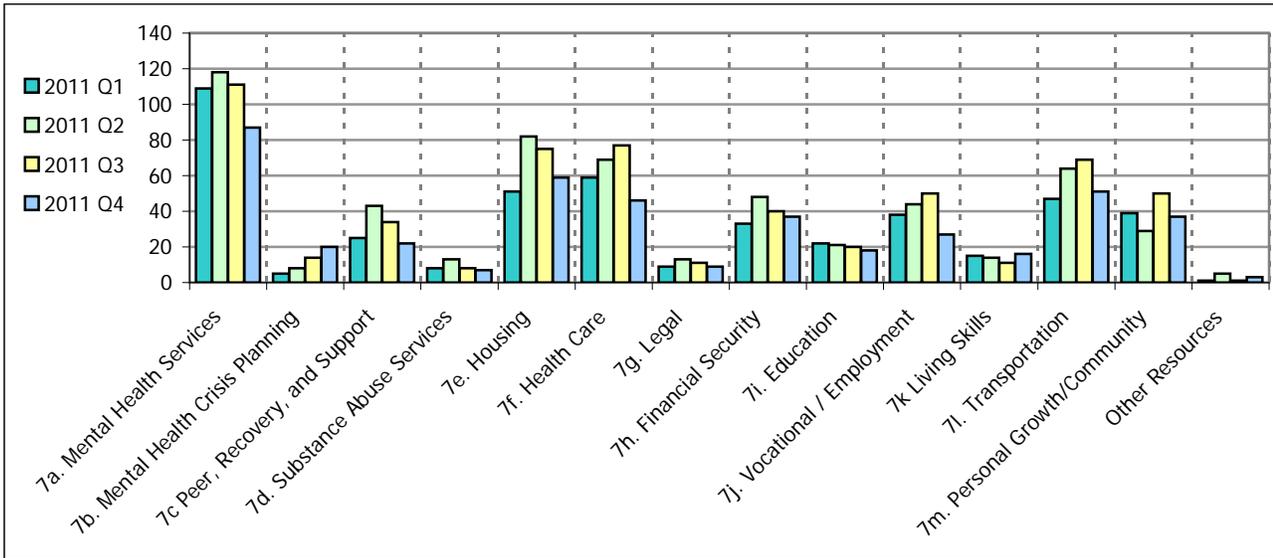


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q1	2011 Q2	2011 Q3	2011 Q4
7a. Mental Health Services	109	118	111	87
7b. Mental Health Crisis Planning	5	8	14	20
7c Peer, Recovery, and Support	25	43	34	22
7d. Substance Abuse Services	8	13	8	7
7e. Housing	51	82	75	59
7f. Health Care	59	69	77	46
7g. Legal	9	13	11	9
7h. Financial Security	33	48	40	37
7i. Education	22	21	20	18
7j. Vocational / Employment	38	44	50	27
7k Living Skills	15	14	11	16
7l. Transportation	47	64	69	51
7m. Personal Growth/Community	39	29	50	37
Other Resources	1	5	1	3
<b>Total CSN 7 Unmet Needs</b>	<b>461</b>	<b>571</b>	<b>571</b>	<b>439</b>

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 7**  
(York)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	376	500	476	417
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	13	13	4	3
7a-ii Community Integration Services	32	39	29	28
7a-iii Dialectical Behavioral Therapy	7	6	6	3
7a-iv Family Psycho-Educational Treatment	3	1	1	0
7a-v Group Counseling	1	5	5	2
7a-vi Individual Counseling	24	21	31	20
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	2	1
7a-x Psychiatric Medication Management	23	27	28	26
7a-xi Other Mental Health Services	5	5	5	4
<b>Total Unmet Resource Needs</b>	109	118	111	87
<b>Distinct Clients with Unmet Resource Needs</b>	75	88	85	65
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	4	8	13	18
7b-ii Mental Health Advance Directives	1	0	1	1
7b-iii Other Mental Health Crisis Planning	0	0	0	1
<b>Total Unmet Resource Needs</b>	5	8	14	20
<b>Distinct Clients with Unmet Resource Needs</b>	4	8	14	18
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	3	2	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	10	15	8	8
7c-iv Peer-Run Trauma Recovery Group	2	5	2	1
7c-v Wellness Recovery and Action Planning	3	5	9	2
7c-vi Family Support	2	5	5	5
7c-vii Other Peer, Recovery, and Support	8	10	8	4
<b>Total Unmet Resource Needs</b>	25	43	34	22
<b>Distinct Clients with Unmet Resource Needs</b>	22	30	31	18
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	5	8	2	4

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	376	500	476	417
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	1	2	2	0
7d-iii Other Substance Abuse Services	2	3	4	3
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>13</b>	<b>8</b>	<b>7</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>8</b>	<b>12</b>	<b>8</b>	<b>7</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	2	5	6	3
7e-ii Community Residential Facility	1	2	2	1
7e-iii Residential Treatment Facility (group home)	1	1	1	1
7e-iv Assisted Living Facility	2	4	5	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	27	45	47	34
7e-viii Other Housing Resources	18	25	14	15
<b>Total Unmet Resource Needs</b>	<b>51</b>	<b>82</b>	<b>75</b>	<b>59</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>45</b>	<b>67</b>	<b>65</b>	<b>52</b>
<b>7f. Health Care</b>				
7f-i Dental Services	28	34	39	35
7f-ii Eye Care Services	13	13	14	1
7f-iii Hearing Services	3	2	2	1
7f-iv Physical Therapy	1	1	3	0
7f-v Physician/Medical Services	8	10	10	8
7f-vi Other Health Care Resources	6	9	9	1
<b>Total Unmet Resource Needs</b>	<b>59</b>	<b>69</b>	<b>77</b>	<b>46</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>54</b>	<b>61</b>	<b>44</b>
<b>7g. Legal</b>				
7g-i Advocate	1	1	1	3
7g-ii Guardian (private)	0	1	0	0
7g-iii Guardian (public)	0	0	0	1
7g-iv Other Legal Resources	8	11	10	5

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	376	500	476	417
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	9	13	11	9
<b>Distinct Clients with Unmet Resource Needs</b>	9	13	11	9
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	15	19	13	17
7h-ii Assistance with Securing Public Benefits	14	23	19	12
7h-iii Representative Payee	1	4	3	5
7h-iv Other Financial Security Resources	3	2	5	3
<b>Total Unmet Resource Needs</b>	33	48	40	37
<b>Distinct Clients with Unmet Resource Needs</b>	29	42	32	31
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	2	7	4	8
7i-ii GED	0	2	6	1
7i-iii Literacy Assistance	1	3	2	0
7i-iv Post High School Education	11	4	5	5
7i-v Tuition Reimbursement	2	1	0	1
7i-vi Other Educational Resources	6	4	3	3
<b>Total Unmet Resource Needs</b>	22	21	20	18
<b>Distinct Clients with Unmet Resource Needs</b>	21	18	18	15
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	0	1	2	2
7j-ii Club House and/or Peer Vocational Support	1	0	0	1
7j-iii Competitive Employment (no supports)	7	4	7	4
7j-iv Supported Employment	4	7	6	4
7j-v Vocational Rehabilitation	17	24	24	12
7j-vi Other Vocational/Employment Resources	9	8	11	4
<b>Total Unmet Resource Needs</b>	38	44	50	27
<b>Distinct Clients with Unmet Resource Needs</b>	34	39	46	24
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	3	6	5	4
7k-ii Day Support Services	1	1	0	1

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 7**  
(York)

**Fiscal Year 2011 Quarter 4**  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	376	500	476	417
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	0	0	2	0
7k-iv Skills Development Services	4	2	2	3
7k-v Other Living Skill Resources	7	5	2	8
<b>Total Unmet Resource Needs</b>	15	14	11	16
<b>Distinct Clients with Unmet Resource Needs</b>	11	12	11	14
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	16	26	33	20
7l-ii Transportation to Other ISP Activities	13	16	14	12
7l-iii After Hours Transportation	13	12	12	12
7l-iv Other Transportation Resources	5	10	10	7
<b>Total Unmet Resource Needs</b>	47	64	69	51
<b>Distinct Clients with Unmet Resource Needs</b>	30	43	46	35
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	0	1	1	1
7m-ii Recreation Activities	11	9	11	11
7m-iii Social Activities	23	14	28	18
7m-iv Spiritual Activities	3	0	3	2
7m-v Other Personal Growth/Community	2	5	7	5
<b>Total Unmet Resource Needs</b>	39	29	50	37
<b>Distinct Clients with Unmet Resource Needs</b>	31	25	38	31
<b>Other Resources</b>				
Other Resources	1	5	1	3
<b>Total Unmet Resource Needs</b>	1	5	1	3
<b>Distinct Clients with Unmet Resource Needs</b>	1	5	1	3
<b>CSN 7 Totals</b>				
<b>Total Unmet Resource Needs</b>	461	571	571	439
<b>Distinct Clients With any Unmet Resource Need</b>	155	182	206	161
<b>Distinct Clients with a RDS</b>	376	500	476	417

Report Run: Oct 11, 2011



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	299	326	320	322
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	1	0	2	3
7a-ii Community Integration Services	12	12	11	12
7a-iii Dialectical Behavioral Therapy	2	5	4	2
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	0	1	1	1
7a-vi Individual Counseling	10	13	10	9
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	10	9	15	18
7a-xi Other Mental Health Services	1	1	0	1
<b>Total Unmet Resource Needs</b>	<b>36</b>	<b>41</b>	<b>43</b>	<b>46</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>30</b>	<b>31</b>	<b>36</b>	<b>39</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	3	4	4	3
7b-ii Mental Health Advance Directives	3	3	3	2
7b-iii Other Mental Health Crisis Planning	0	1	0	0
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>8</b>	<b>7</b>	<b>5</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>5</b>	<b>7</b>	<b>5</b>	<b>4</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	3	2	5	4
7c-iv Peer-Run Trauma Recovery Group	0	0	0	0
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	1	3	3	3
7c-vii Other Peer, Recovery, and Support	3	4	2	3
<b>Total Unmet Resource Needs</b>	<b>7</b>	<b>9</b>	<b>10</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>8</b>	<b>7</b>	<b>9</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	3	1	1	3

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	299	326	320	322
<b>7d Substance Abuse Services</b>				
7d-ii Residential Treatment Substance Abuse Services	0	1	0	2
7d-iii Other Substance Abuse Services	3	4	2	3
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>6</b>	<b>3</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>6</b>	<b>3</b>	<b>8</b>
<b>7e. Housing</b>				
7e-i Supported Apartment	6	4	4	5
7e-ii Community Residential Facility	1	0	0	1
7e-iii Residential Treatment Facility (group home)	1	1	0	1
7e-iv Assisted Living Facility	1	1	1	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	21	24	29	31
7e-viii Other Housing Resources	16	17	12	15
<b>Total Unmet Resource Needs</b>	<b>46</b>	<b>47</b>	<b>46</b>	<b>54</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>37</b>	<b>39</b>	<b>40</b>	<b>44</b>
<b>7f. Health Care</b>				
7f-i Dental Services	13	19	22	26
7f-ii Eye Care Services	3	8	13	11
7f-iii Hearing Services	2	4	3	3
7f-iv Physical Therapy	2	0	2	1
7f-v Physician/Medical Services	4	7	9	8
7f-vi Other Health Care Resources	3	7	2	4
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>45</b>	<b>51</b>	<b>53</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>24</b>	<b>30</b>	<b>34</b>	<b>35</b>
<b>7g. Legal</b>				
7g-i Advocate	2	1	0	0
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	0	0	0
7g-iv Other Legal Resources	0	3	0	2

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## Report of Unmet Resource Needs

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Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	299	326	320	322
<b>7g. Legal</b>				
<b>Total Unmet Resource Needs</b>	2	4	0	2
<b>Distinct Clients with Unmet Resource Needs</b>	2	4	0	2
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	9	14	15	17
7h-ii Assistance with Securing Public Benefits	8	7	8	9
7h-iii Representative Payee	1	1	2	1
7h-iv Other Financial Security Resources	4	5	3	4
<b>Total Unmet Resource Needs</b>	22	27	28	31
<b>Distinct Clients with Unmet Resource Needs</b>	21	24	22	24
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	2	2	3	3
7i-ii GED	2	1	4	5
7i-iii Literacy Assistance	1	2	1	1
7i-iv Post High School Education	5	6	7	6
7i-v Tuition Reimbursement	0	1	1	1
7i-vi Other Educational Resources	3	4	1	2
<b>Total Unmet Resource Needs</b>	13	16	17	18
<b>Distinct Clients with Unmet Resource Needs</b>	12	14	14	15
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	1	4	3	2
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	2	3	1	3
7j-iv Supported Employment	4	2	6	2
7j-v Vocational Rehabilitation	6	6	8	10
7j-vi Other Vocational/Employment Resources	3	2	1	2
<b>Total Unmet Resource Needs</b>	16	17	19	19
<b>Distinct Clients with Unmet Resource Needs</b>	15	14	15	17
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	6	5	3	4
7k-ii Day Support Services	3	3	3	3

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## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 4  
(April, May, June 2011)

	2011 Q1	2011 Q2	2011 Q3	2011 Q4
<b>Distinct Clients with a RDS</b>	299	326	320	322
<b>7k. Living Skills</b>				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	2	4	1	3
7k-v Other Living Skill Resources	2	5	2	3
<b>Total Unmet Resource Needs</b>	13	17	9	13
<b>Distinct Clients with Unmet Resource Needs</b>	11	14	7	11
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	10	14	15	16
7l-ii Transportation to Other ISP Activities	7	7	11	14
7l-iii After Hours Transportation	8	9	9	11
7l-iv Other Transportation Resources	5	8	5	7
<b>Total Unmet Resource Needs</b>	30	38	40	48
<b>Distinct Clients with Unmet Resource Needs</b>	21	23	27	30
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	2	2	0	0
7m-ii Recreation Activities	8	5	4	8
7m-iii Social Activities	16	9	14	17
7m-iv Spiritual Activities	0	2	4	1
7m-v Other Personal Growth/Community	4	5	2	3
<b>Total Unmet Resource Needs</b>	30	23	24	29
<b>Distinct Clients with Unmet Resource Needs</b>	19	15	17	22
<b>Other Resources</b>				
Other Resources	2	0	1	0
<b>Total Unmet Resource Needs</b>	2	0	1	0
<b>Distinct Clients with Unmet Resource Needs</b>	2	0	1	0
<b>CSN Not Assigned Totals</b>				
<b>Total Unmet Resource Needs</b>	256	298	298	336
<b>Distinct Clients With any Unmet Resource Need</b>	106	102	116	122
<b>Distinct Clients with a RDS</b>	299	326	320	322

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