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Statewide Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4
(April, May, June 2010)

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and ICM)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

The Unmet Resource Needs Report has been reprogrammed in order to fix problems with the logic of how unmet needs were identified and how they were being tabulated.

Statewide data is reported first, followed by individual CSN reports.

Report Run: Oct 13, 2010

Statewide Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	308
CSN 2	Hancock, Penobscot, Piscataquis &	1,658
CSN 3	Kennebec & Somerset	1,500
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	504
CSN 5	Androscoggin, Franklin & Oxford	1,505
CSN 6	Cumberland	1,433
CSN 7	York	386
Not Assigned	No legal address	283
Statewide		7,577

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2010 Q1			2010 Q2			2010 Q3			2010 Q4		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	75	292	25.7%	75	282	26.6%	102	344	29.7%	82	308	26.6%
CSN 2	498	1,528	32.6%	546	1,539	35.5%	591	1,621	36.5%	636	1,658	38.4%
CSN 3	303	1,353	22.4%	373	1,498	24.9%	386	1,511	25.5%	371	1,500	24.7%
CSN 4	187	420	44.5%	196	449	43.7%	191	474	40.3%	232	504	46.0%
CSN 5	536	1,308	41.0%	560	1,325	42.3%	630	1,478	42.6%	646	1,505	42.9%
CSN 6	435	1,321	32.9%	496	1,363	36.4%	521	1,447	36.0%	567	1,433	39.6%
CSN 7	97	313	31.0%	147	370	39.7%	189	454	41.6%	141	386	36.5%
N/A	99	308	32.1%	108	312	34.6%	123	311	39.5%	110	283	38.9%
Total	2,230	6,843	32.6%	2,501	7,138	35.0%	2,733	7,640	35.8%	2,785	7,577	36.8%

Report Run: Oct 13, 2010

Statewide Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

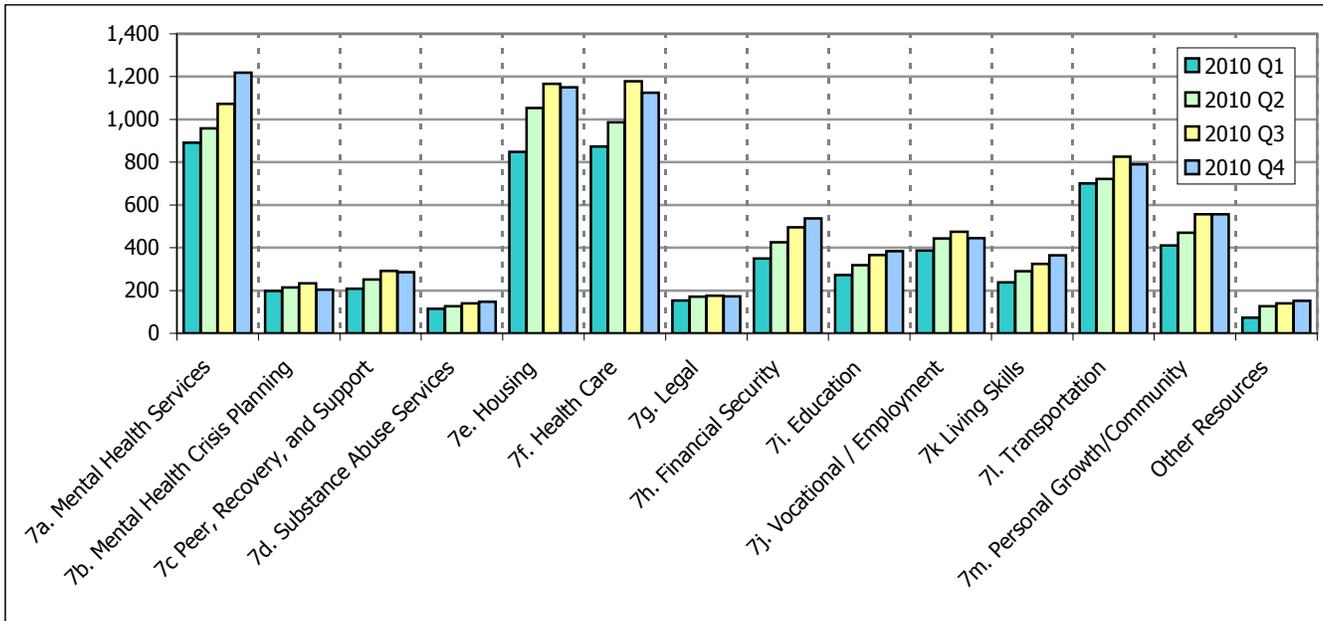


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	891	958	1,072	1,219
7b. Mental Health Crisis Planning	198	214	234	204
7c Peer, Recovery, and Support	208	252	292	286
7d. Substance Abuse Services	115	127	140	147
7e. Housing	848	1,054	1,166	1,150
7f. Health Care	874	987	1,178	1,125
7g. Legal	153	171	175	172
7h. Financial Security	349	426	495	537
7i. Education	273	318	366	384
7j. Vocational / Employment	387	444	474	445
7k Living Skills	238	290	324	364
7l. Transportation	701	721	825	790
7m. Personal Growth/Community	410	470	556	557
Other Resources	73	126	140	152
Total Statewide Unmet Needs	5,718	6,558	7,437	7,532

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	6,843	7,138	7,640	7,577
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	45	55	50	47
7a-ii Community Integration Services	255	227	249	315
7a-iii Dialectical Behavioral Therapy	23	30	36	41
7a-iv Family Psycho-Educational Treatment	2	8	8	4
7a-v Group Counseling	26	36	41	40
7a-vi Individual Counseling	216	252	311	323
7a-vii Inpatient Psychiatric Facility	2	4	3	3
7a-viii Intensive Case Management	8	14	16	12
7a-x Psychiatric Medication Management	257	269	288	367
7a-xi Other Mental Health Services	57	63	70	67
Total Unmet Resource Needs	891	958	1,072	1,219
Distinct Clients with Unmet Resource Needs	634	681	759	840
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	133	147	155	135
7b-ii Mental Health Advance Directives	49	53	62	51
7b-iii Other Mental Health Crisis Planning	16	14	17	18
Total Unmet Resource Needs	198	214	234	204
Distinct Clients with Unmet Resource Needs	179	191	211	185
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	16	16	22	20
7c-ii Recovery Workbook Group	1	1	4	2
7c-iii Social Club	45	58	82	81
7c-iv Peer-Run Trauma Recovery Group	16	12	21	20
7c-v Wellness Recovery and Action Planning	13	20	25	21
7c-vi Family Support	54	69	71	65
7c-vii Other Peer, Recovery, and Support	63	76	67	77
Total Unmet Resource Needs	208	252	292	286
Distinct Clients with Unmet Resource Needs	186	227	248	240
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	68	75	76	78

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	6,843	7,138	7,640	7,577
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	14	18	23	27
7d-iii Other Substance Abuse Services	33	34	41	42
Total Unmet Resource Needs	115	127	140	147
Distinct Clients with Unmet Resource Needs	103	118	128	139
7e. Housing				
7e-i Supported Apartment	73	89	102	95
7e-ii Community Residential Facility	19	24	34	40
7e-iii Residential Treatment Facility (group home)	18	23	23	21
7e-iv Assisted Living Facility	34	45	41	35
7e-v Nursing Home	14	44	58	31
7e-vi Residential Crisis Unit	7	22	30	22
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	418	530	577	590
7e-viii Other Housing Resources	265	277	301	316
Total Unmet Resource Needs	848	1,054	1,166	1,150
Distinct Clients with Unmet Resource Needs	734	887	983	981
7f. Health Care				
7f-i Dental Services	429	487	584	583
7f-ii Eye Care Services	151	162	185	160
7f-iii Hearing Services	36	45	65	53
7f-iv Physical Therapy	17	21	31	35
7f-v Physician/Medical Services	140	141	176	160
7f-vi Other Health Care Resources	101	131	137	134
Total Unmet Resource Needs	874	987	1,178	1,125
Distinct Clients with Unmet Resource Needs	668	753	881	853
7g. Legal				
7g-i Advocate	19	24	29	35
7g-ii Guardian (private)	3	9	20	24
7g-iii Guardian (public)	9	13	9	10
7g-iv Other Legal Resources	122	125	117	103

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	6,843	7,138	7,640	7,577
7g. Legal				
Total Unmet Resource Needs	153	171	175	172
Distinct Clients with Unmet Resource Needs	150	167	170	165
7h. Financial Security				
7h-i Assistance with Managing Money	152	172	209	226
7h-ii Assistance with Securing Public Benefits	103	128	136	153
7h-iii Representative Payee	14	26	29	36
7h-iv Other Financial Security Resources	80	100	121	122
Total Unmet Resource Needs	349	426	495	537
Distinct Clients with Unmet Resource Needs	314	385	439	469
7i. Education				
7i-i Adult Education (other than GED)	45	56	70	67
7i-ii GED	61	79	88	83
7i-iii Literacy Assistance	20	21	19	23
7i-iv Post High School Education	85	98	107	119
7i-v Tuition Reimbursement	9	10	14	20
7i-vi Other Educational Resources	53	54	68	72
Total Unmet Resource Needs	273	318	366	384
Distinct Clients with Unmet Resource Needs	250	283	330	339
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	24	27	33	26
7j-ii Club House and/or Peer Vocational Support	4	4	8	5
7j-iii Competitive Employment (no supports)	69	81	90	87
7j-iv Supported Employment	26	51	45	35
7j-v Vocational Rehabilitation	183	202	212	212
7j-vi Other Vocational/Employment Resources	81	79	86	80
Total Unmet Resource Needs	387	444	474	445
Distinct Clients with Unmet Resource Needs	341	381	407	386
7k. Living Skills				
7k-i Daily Living Support Services	79	112	120	146
7k-ii Day Support Services	17	17	21	29

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	6,843	7,138	7,640	7,577
7k. Living Skills				
7k-iii Occupational Therapy	4	10	11	13
7k-iv Skills Development Services	67	77	93	91
7k-v Other Living Skill Resources	71	74	79	85
Total Unmet Resource Needs	238	290	324	364
Distinct Clients with Unmet Resource Needs	216	254	283	306
7l. Transportation				
7l-i Transportation to ISP-Identified Services	243	248	297	276
7l-ii Transportation to Other ISP Activities	141	152	185	176
7l-iii After Hours Transportation	161	170	183	179
7l-iv Other Transportation Resources	156	151	160	159
Total Unmet Resource Needs	701	721	825	790
Distinct Clients with Unmet Resource Needs	481	504	569	550
7m. Personal Growth/Community				
7m-i Avocational Activities	24	30	32	27
7m-ii Recreation Activities	97	112	141	140
7m-iii Social Activities	194	229	272	268
7m-iv Spiritual Activities	24	32	35	37
7m-v Other Personal Growth/Community	71	67	76	85
Total Unmet Resource Needs	410	470	556	557
Distinct Clients with Unmet Resource Needs	320	352	401	408
Other Resources				
Other Resources	73	126	140	152
Total Unmet Resource Needs	73	126	140	152
Distinct Clients with Unmet Resource Needs	73	126	140	152
Statewide Totals				
Total Unmet Resource Needs	5,718	6,558	7,437	7,532
Distinct Clients With any Unmet Resource Need	2,230	2,501	2,733	2,785
Distinct Clients with a RDS	6,843	7,138	7,640	7,577

Report Run: Oct 13, 2010

CSN 1 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
75	292	25.7%	75	282	26.6%	102	344	29.7%	82	308	26.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

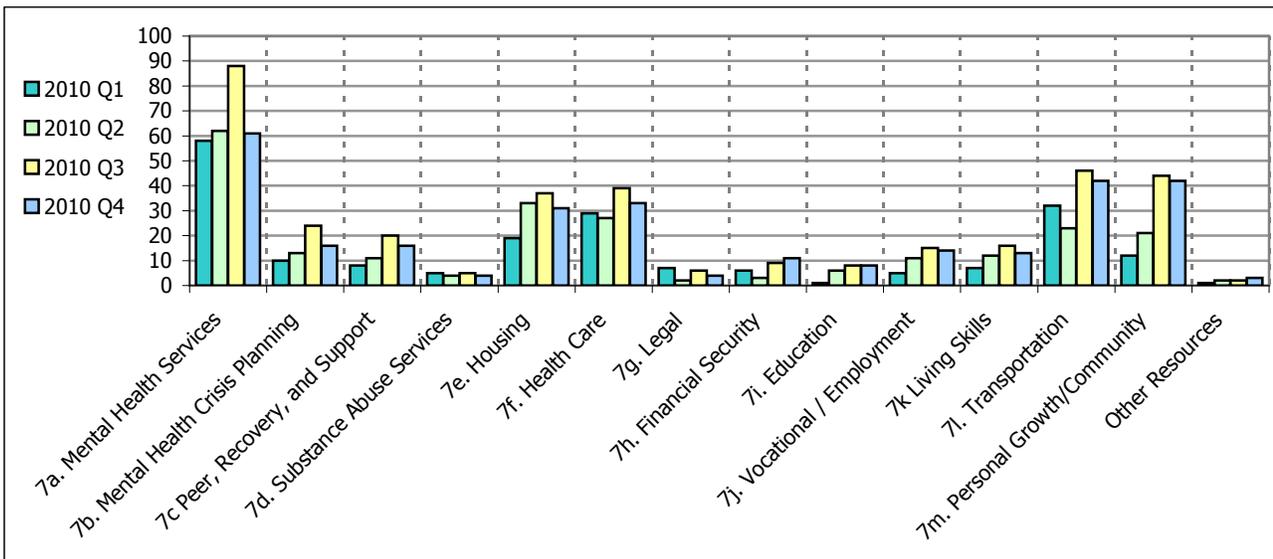


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	58	62	88	61
7b. Mental Health Crisis Planning	10	13	24	16
7c. Peer, Recovery, and Support	8	11	20	16
7d. Substance Abuse Services	5	4	5	4
7e. Housing	19	33	37	31
7f. Health Care	29	27	39	33
7g. Legal	7	2	6	4
7h. Financial Security	6	3	9	11
7i. Education	1	6	8	8
7j. Vocational / Employment	5	11	15	14
7k. Living Skills	7	12	16	13
7l. Transportation	32	23	46	42
7m. Personal Growth/Community	12	21	44	42
Other Resources	1	2	2	3
Total CSN 1 Unmet Needs	200	230	359	298

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	292	282	344	308
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	0	0	0
7a-ii Community Integration Services	27	28	31	23
7a-iii Dialectical Behavioral Therapy	0	1	1	0
7a-iv Family Psycho-Educational Treatment	0	1	0	0
7a-v Group Counseling	2	2	7	5
7a-vi Individual Counseling	11	12	18	12
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	1	1	1	1
7a-x Psychiatric Medication Management	13	14	24	17
7a-xi Other Mental Health Services	3	2	5	3
Total Unmet Resource Needs	58	62	88	61
Distinct Clients with Unmet Resource Needs	39	40	52	41
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	5	7	16	11
7b-ii Mental Health Advance Directives	5	5	7	5
7b-iii Other Mental Health Crisis Planning	0	1	1	0
Total Unmet Resource Needs	10	13	24	16
Distinct Clients with Unmet Resource Needs	9	12	21	14
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	7	12	9
7c-iv Peer-Run Trauma Recovery Group	2	1	1	0
7c-v Wellness Recovery and Action Planning	1	1	2	3
7c-vi Family Support	0	2	4	2
7c-vii Other Peer, Recovery, and Support	1	0	1	2
Total Unmet Resource Needs	8	11	20	16
Distinct Clients with Unmet Resource Needs	6	10	16	14
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	4	3	3

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	292	282	344	308
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
7d-iii Other Substance Abuse Services	2	0	2	1
Total Unmet Resource Needs	5	4	5	4
Distinct Clients with Unmet Resource Needs	4	4	5	4
7e. Housing				
7e-i Supported Apartment	5	8	9	7
7e-ii Community Residential Facility	2	3	4	4
7e-iii Residential Treatment Facility (group home)	2	3	2	3
7e-iv Assisted Living Facility	1	5	3	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	6	11	14	9
7e-vii Other Housing Resources	3	3	5	5
Total Unmet Resource Needs	19	33	37	31
Distinct Clients with Unmet Resource Needs	15	25	27	24
7f. Health Care				
7f-i Dental Services	14	14	20	15
7f-ii Eye Care Services	4	3	4	6
7f-iii Hearing Services	1	0	2	0
7f-iv Physical Therapy	1	0	1	2
7f-v Physician/Medical Services	8	9	11	8
7f-vi Other Health Care Resources	1	1	1	2
Total Unmet Resource Needs	29	27	39	33
Distinct Clients with Unmet Resource Needs	24	22	28	21
7g. Legal				
7g-i Advocate	1	0	0	0
7g-ii Guardian (private)	0	1	1	0
7g-iii Guardian (public)	2	1	2	2
7g-iv Other Legal Resources	4	0	3	2

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	292	282	344	308
7g. Legal				
Total Unmet Resource Needs	7	2	6	4
Distinct Clients with Unmet Resource Needs	7	2	6	4
7h. Financial Security				
7h-i Assistance with Managing Money	0	0	1	4
7h-ii Assistance with Securing Public Benefits	1	2	4	6
7h-iii Representative Payee	1	0	1	0
7h-iv Other Financial Security Resources	4	1	3	1
Total Unmet Resource Needs	6	3	9	11
Distinct Clients with Unmet Resource Needs	5	3	8	10
7i. Education				
7i-i Adult Education (other than GED)	0	2	3	2
7i-ii GED	0	2	4	3
7i-iii Literacy Assistance	1	0	0	0
7i-iv Post High School Education	0	1	1	1
7i-v Tuition Reimbursement	0	0	0	1
7i-vi Other Educational Resources	0	1	0	1
Total Unmet Resource Needs	1	6	8	8
Distinct Clients with Unmet Resource Needs	1	5	7	7
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	0	3	2
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	0	0	0	1
7j-iv Supported Employment	0	3	2	4
7j-v Vocational Rehabilitation	5	7	8	6
7j-vi Other Vocational/Employment Resources	0	1	2	1
Total Unmet Resource Needs	5	11	15	14
Distinct Clients with Unmet Resource Needs	5	8	11	11
7k. Living Skills				
7k-i Daily Living Support Services	2	7	6	5
7k-ii Day Support Services	1	0	2	2

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Report of Unmet Resource Needs

CSN 1 (Aroostook)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	292	282	344	308
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	3	4	8	6
7k-v Other Living Skill Resources	1	1	0	0
Total Unmet Resource Needs	7	12	16	13
Distinct Clients with Unmet Resource Needs	5	9	11	9
7l. Transportation				
7l-i Transportation to ISP-Identified Services	15	14	20	19
7l-ii Transportation to Other ISP Activities	6	4	9	9
7l-iii After Hours Transportation	8	1	12	10
7l-iv Other Transportation Resources	3	4	5	4
Total Unmet Resource Needs	32	23	46	42
Distinct Clients with Unmet Resource Needs	22	17	29	25
7m. Personal Growth/Community				
7m-i Avocational Activities	0	1	2	2
7m-ii Recreation Activities	4	7	12	13
7m-iii Social Activities	5	12	21	18
7m-iv Spiritual Activities	2	1	5	4
7m-v Other Personal Growth/Community	1	0	4	5
Total Unmet Resource Needs	12	21	44	42
Distinct Clients with Unmet Resource Needs	9	16	26	22
Other Resources				
Other Resources	1	2	2	3
Total Unmet Resource Needs	1	2	2	3
Distinct Clients with Unmet Resource Needs	1	2	2	3
CSN 1 Totals				
Total Unmet Resource Needs	200	230	359	298
Distinct Clients With any Unmet Resource Need	75	75	102	82
Distinct Clients with a RDS	292	282	344	308

Report Run: Oct 13, 2010

CSN 2 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
498	1,528	32.6%	546	1,539	35.5%	591	1,621	36.5%	636	1,658	38.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

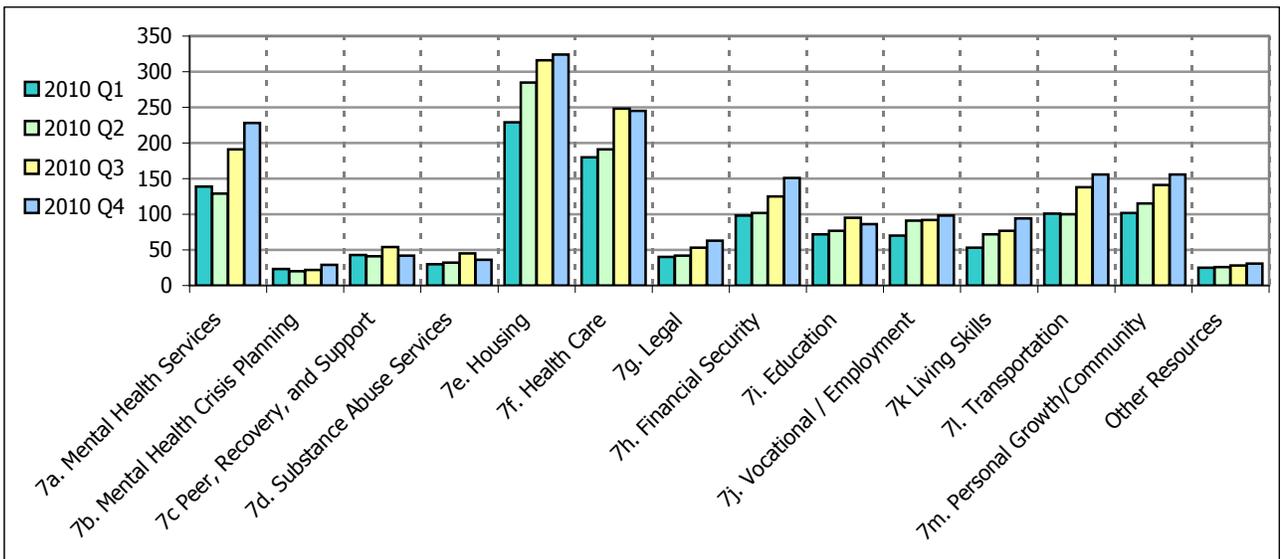


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	139	129	191	228
7b. Mental Health Crisis Planning	23	20	22	29
7c. Peer, Recovery, and Support	43	41	54	42
7d. Substance Abuse Services	30	32	45	36
7e. Housing	229	285	316	324
7f. Health Care	180	191	248	245
7g. Legal	40	42	53	63
7h. Financial Security	98	102	125	151
7i. Education	72	77	95	86
7j. Vocational / Employment	70	91	92	98
7k. Living Skills	53	72	77	94
7l. Transportation	101	100	138	156
7m. Personal Growth/Community	102	115	141	156
Other Resources	25	26	28	31
Total CSN 2 Unmet Needs	1,205	1,323	1,625	1,739

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Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,528	1,539	1,621	1,658
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	3	2	2
7a-ii Community Integration Services	28	27	45	55
7a-iii Dialectical Behavioral Therapy	2	5	4	8
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	6	6	13	12
7a-vi Individual Counseling	39	41	67	81
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	2	2
7a-x Psychiatric Medication Management	49	39	51	56
7a-xi Other Mental Health Services	10	7	7	12
Total Unmet Resource Needs	139	129	191	228
Distinct Clients with Unmet Resource Needs	107	108	141	160
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	18	14	15	22
7b-ii Mental Health Advance Directives	3	4	5	4
7b-iii Other Mental Health Crisis Planning	2	2	2	3
Total Unmet Resource Needs	23	20	22	29
Distinct Clients with Unmet Resource Needs	20	17	19	25
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	2	2	1
7c-ii Recovery Workbook Group	0	1	2	1
7c-iii Social Club	6	6	9	5
7c-iv Peer-Run Trauma Recovery Group	3	1	4	4
7c-v Wellness Recovery and Action Planning	3	2	4	3
7c-vi Family Support	15	15	21	15
7c-vii Other Peer, Recovery, and Support	15	14	12	13
Total Unmet Resource Needs	43	41	54	42
Distinct Clients with Unmet Resource Needs	35	33	46	38
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	15	18	27	21

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,528	1,539	1,621	1,658
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	5	7	11	10
7d-iii Other Substance Abuse Services	10	7	7	5
Total Unmet Resource Needs	30	32	45	36
Distinct Clients with Unmet Resource Needs	26	30	40	34
7e. Housing				
7e-i Supported Apartment	12	16	18	18
7e-ii Community Residential Facility	2	2	4	5
7e-iii Residential Treatment Facility (group home)	3	3	3	3
7e-iv Assisted Living Facility	8	9	8	8
7e-v Nursing Home	12	40	54	26
7e-vi Residential Crisis Unit	6	21	28	22
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	108	126	132	151
7e-vii Other Housing Resources	78	68	69	91
Total Unmet Resource Needs	229	285	316	324
Distinct Clients with Unmet Resource Needs	190	225	248	263
7f. Health Care				
7f-i Dental Services	91	90	109	111
7f-ii Eye Care Services	38	32	42	38
7f-iii Hearing Services	6	10	20	16
7f-iv Physical Therapy	4	9	15	13
7f-v Physician/Medical Services	24	18	28	34
7f-vi Other Health Care Resources	17	32	34	33
Total Unmet Resource Needs	180	191	248	245
Distinct Clients with Unmet Resource Needs	140	152	180	184
7g. Legal				
7g-i Advocate	4	4	9	12
7g-ii Guardian (private)	1	4	14	20
7g-iii Guardian (public)	2	4	3	3
7g-iv Other Legal Resources	33	30	27	28

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,528	1,539	1,621	1,658
7g. Legal				
Total Unmet Resource Needs	40	42	53	63
Distinct Clients with Unmet Resource Needs	40	42	52	60
7h. Financial Security				
7h-i Assistance with Managing Money	41	42	49	55
7h-ii Assistance with Securing Public Benefits	27	30	35	45
7h-iii Representative Payee	1	3	6	7
7h-iv Other Financial Security Resources	29	27	35	44
Total Unmet Resource Needs	98	102	125	151
Distinct Clients with Unmet Resource Needs	85	88	104	120
7i. Education				
7i-i Adult Education (other than GED)	10	12	16	13
7i-ii GED	22	20	23	16
7i-iii Literacy Assistance	1	1	1	5
7i-iv Post High School Education	27	29	35	36
7i-v Tuition Reimbursement	1	2	4	2
7i-vi Other Educational Resources	11	13	16	14
Total Unmet Resource Needs	72	77	95	86
Distinct Clients with Unmet Resource Needs	66	66	81	75
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	6	5	5
7j-ii Club House and/or Peer Vocational Support	0	2	3	2
7j-iii Competitive Employment (no supports)	17	24	27	32
7j-iv Supported Employment	8	17	14	11
7j-v Vocational Rehabilitation	24	23	27	29
7j-vi Other Vocational/Employment Resources	16	19	16	19
Total Unmet Resource Needs	70	91	92	98
Distinct Clients with Unmet Resource Needs	61	73	73	81
7k. Living Skills				
7k-i Daily Living Support Services	14	25	24	30
7k-ii Day Support Services	1	2	2	4

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,528	1,539	1,621	1,658
7k. Living Skills				
7k-iii Occupational Therapy	0	5	5	7
7k-iv Skills Development Services	11	19	26	31
7k-v Other Living Skill Resources	27	21	20	22
Total Unmet Resource Needs	53	72	77	94
Distinct Clients with Unmet Resource Needs	49	57	61	72
7l. Transportation				
7l-i Transportation to ISP-Identified Services	31	28	46	55
7l-ii Transportation to Other ISP Activities	17	19	32	35
7l-iii After Hours Transportation	19	26	27	30
7l-iv Other Transportation Resources	34	27	33	36
Total Unmet Resource Needs	101	100	138	156
Distinct Clients with Unmet Resource Needs	78	80	102	114
7m. Personal Growth/Community				
7m-i Avocational Activities	7	9	7	7
7m-ii Recreation Activities	29	34	44	47
7m-iii Social Activities	37	42	62	66
7m-iv Spiritual Activities	2	6	8	10
7m-v Other Personal Growth/Community	27	24	20	26
Total Unmet Resource Needs	102	115	141	156
Distinct Clients with Unmet Resource Needs	77	83	101	112
Other Resources				
Other Resources	25	26	28	31
Total Unmet Resource Needs	25	26	28	31
Distinct Clients with Unmet Resource Needs	25	26	28	31
CSN 2 Totals				
Total Unmet Resource Needs	1,205	1,323	1,625	1,739
Distinct Clients With any Unmet Resource Need	498	546	591	636
Distinct Clients with a RDS	1,528	1,539	1,621	1,658

Report Run: Oct 13, 2010

CSN 3 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
303	1,353	22.4%	373	1,498	24.9%	386	1,511	25.5%	371	1,500	24.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

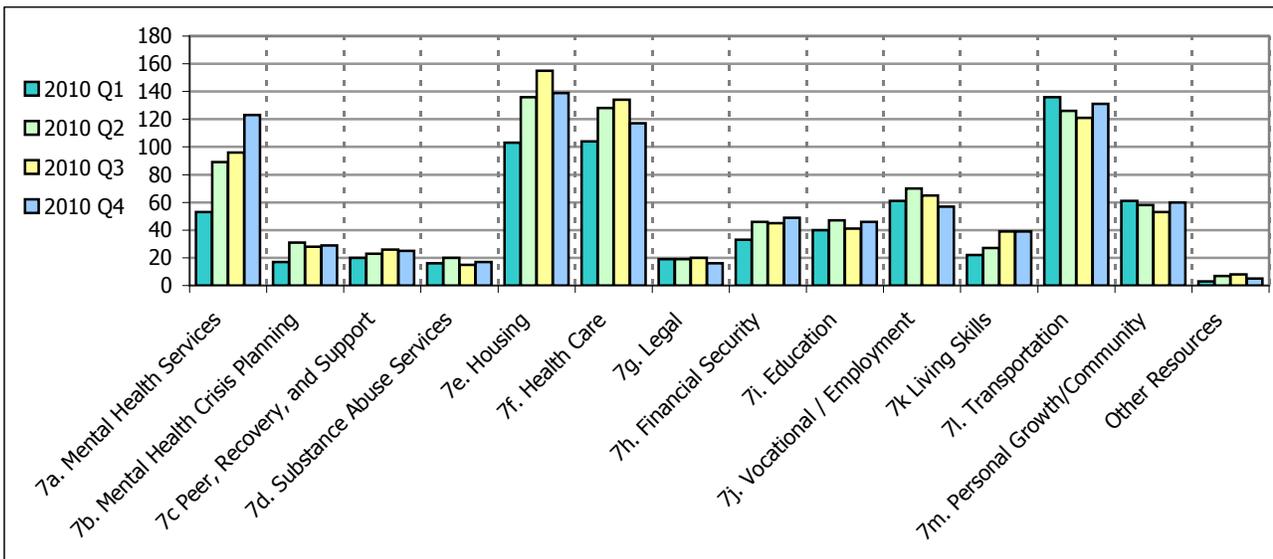


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	53	89	96	123
7b. Mental Health Crisis Planning	17	31	28	29
7c. Peer, Recovery, and Support	20	23	26	25
7d. Substance Abuse Services	16	20	15	17
7e. Housing	103	136	155	139
7f. Health Care	104	128	134	117
7g. Legal	19	19	20	16
7h. Financial Security	33	46	45	49
7i. Education	40	47	41	46
7j. Vocational / Employment	61	70	65	57
7k. Living Skills	22	27	39	39
7l. Transportation	136	126	121	131
7m. Personal Growth/Community	61	58	53	60
Other Resources	3	7	8	5
Total CSN 3 Unmet Needs	688	827	846	853

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,353	1,498	1,511	1,500
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	8	8	9
7a-ii Community Integration Services	6	16	19	32
7a-iii Dialectical Behavioral Therapy	3	3	3	1
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	2	3	1	2
7a-vi Individual Counseling	12	26	33	29
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	3	2	1
7a-x Psychiatric Medication Management	15	20	22	42
7a-xi Other Mental Health Services	10	10	8	7
Total Unmet Resource Needs	53	89	96	123
Distinct Clients with Unmet Resource Needs	40	68	73	97
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	9	20	20	20
7b-ii Mental Health Advance Directives	5	7	4	5
7b-iii Other Mental Health Crisis Planning	3	4	4	4
Total Unmet Resource Needs	17	31	28	29
Distinct Clients with Unmet Resource Needs	14	27	26	25
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	7	8	9
7c-iv Peer-Run Trauma Recovery Group	2	1	3	2
7c-v Wellness Recovery and Action Planning	1	1	1	1
7c-vi Family Support	3	2	3	3
7c-vii Other Peer, Recovery, and Support	10	11	11	10
Total Unmet Resource Needs	20	23	26	25
Distinct Clients with Unmet Resource Needs	20	23	25	24
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	10	6	8

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,353	1,498	1,511	1,500
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	1	2	2	3
7d-iii Other Substance Abuse Services	4	8	7	6
Total Unmet Resource Needs	16	20	15	17
Distinct Clients with Unmet Resource Needs	16	20	14	16
7e. Housing				
7e-i Supported Apartment	7	10	16	12
7e-ii Community Residential Facility	5	10	9	9
7e-iii Residential Treatment Facility (group home)	6	6	9	3
7e-iv Assisted Living Facility	1	4	2	4
7e-v Nursing Home	0	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	56	79	91	86
7e-vii Other Housing Resources	28	26	27	24
Total Unmet Resource Needs	103	136	155	139
Distinct Clients with Unmet Resource Needs	93	122	140	124
7f. Health Care				
7f-i Dental Services	55	70	71	64
7f-ii Eye Care Services	19	18	21	13
7f-iii Hearing Services	2	7	10	10
7f-iv Physical Therapy	0	0	2	2
7f-v Physician/Medical Services	15	17	19	15
7f-vi Other Health Care Resources	13	16	11	13
Total Unmet Resource Needs	104	128	134	117
Distinct Clients with Unmet Resource Needs	80	100	99	83
7g. Legal				
7g-i Advocate	2	2	1	3
7g-ii Guardian (private)	0	2	1	2
7g-iii Guardian (public)	1	2	1	0
7g-iv Other Legal Resources	16	13	17	11

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,353	1,498	1,511	1,500
7g. Legal				
Total Unmet Resource Needs	19	19	20	16
Distinct Clients with Unmet Resource Needs	19	19	20	16
7h. Financial Security				
7h-i Assistance with Managing Money	12	17	16	26
7h-ii Assistance with Securing Public Benefits	14	17	14	12
7h-iii Representative Payee	2	5	3	3
7h-iv Other Financial Security Resources	5	7	12	8
Total Unmet Resource Needs	33	46	45	49
Distinct Clients with Unmet Resource Needs	30	42	39	44
7i. Education				
7i-i Adult Education (other than GED)	9	11	6	7
7i-ii GED	7	15	13	14
7i-iii Literacy Assistance	3	4	2	4
7i-iv Post High School Education	11	6	9	8
7i-v Tuition Reimbursement	2	3	3	4
7i-vi Other Educational Resources	8	8	8	9
Total Unmet Resource Needs	40	47	41	46
Distinct Clients with Unmet Resource Needs	36	43	40	41
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	3	4	3
7j-ii Club House and/or Peer Vocational Support	3	2	3	1
7j-iii Competitive Employment (no supports)	7	7	7	3
7j-iv Supported Employment	1	4	3	3
7j-v Vocational Rehabilitation	39	45	38	39
7j-vi Other Vocational/Employment Resources	10	9	10	8
Total Unmet Resource Needs	61	70	65	57
Distinct Clients with Unmet Resource Needs	57	62	57	47
7k. Living Skills				
7k-i Daily Living Support Services	10	14	16	18
7k-ii Day Support Services	3	2	1	3

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,353	1,498	1,511	1,500
7k. Living Skills				
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	4	5	11	9
7k-v Other Living Skill Resources	4	5	10	8
Total Unmet Resource Needs	22	27	39	39
Distinct Clients with Unmet Resource Needs	18	25	35	28
7l. Transportation				
7l-i Transportation to ISP-Identified Services	48	46	51	50
7l-ii Transportation to Other ISP Activities	32	30	30	34
7l-iii After Hours Transportation	26	26	20	22
7l-iv Other Transportation Resources	30	24	20	25
Total Unmet Resource Needs	136	126	121	131
Distinct Clients with Unmet Resource Needs	102	90	93	95
7m. Personal Growth/Community				
7m-i Avocational Activities	4	2	2	1
7m-ii Recreation Activities	8	10	9	13
7m-iii Social Activities	36	34	34	35
7m-iv Spiritual Activities	2	2	1	2
7m-v Other Personal Growth/Community	11	10	7	9
Total Unmet Resource Needs	61	58	53	60
Distinct Clients with Unmet Resource Needs	50	47	46	48
Other Resources				
Other Resources	3	7	8	5
Total Unmet Resource Needs	3	7	8	5
Distinct Clients with Unmet Resource Needs	3	7	8	5
CSN 3 Totals				
Total Unmet Resource Needs	688	827	846	853
Distinct Clients With any Unmet Resource Need	303	373	386	371
Distinct Clients with a RDS	1,353	1,498	1,511	1,500

Report Run: Oct 13, 2010

CSN 4 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
187	420	44.5%	196	449	43.7%	191	474	40.3%	232	504	46.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

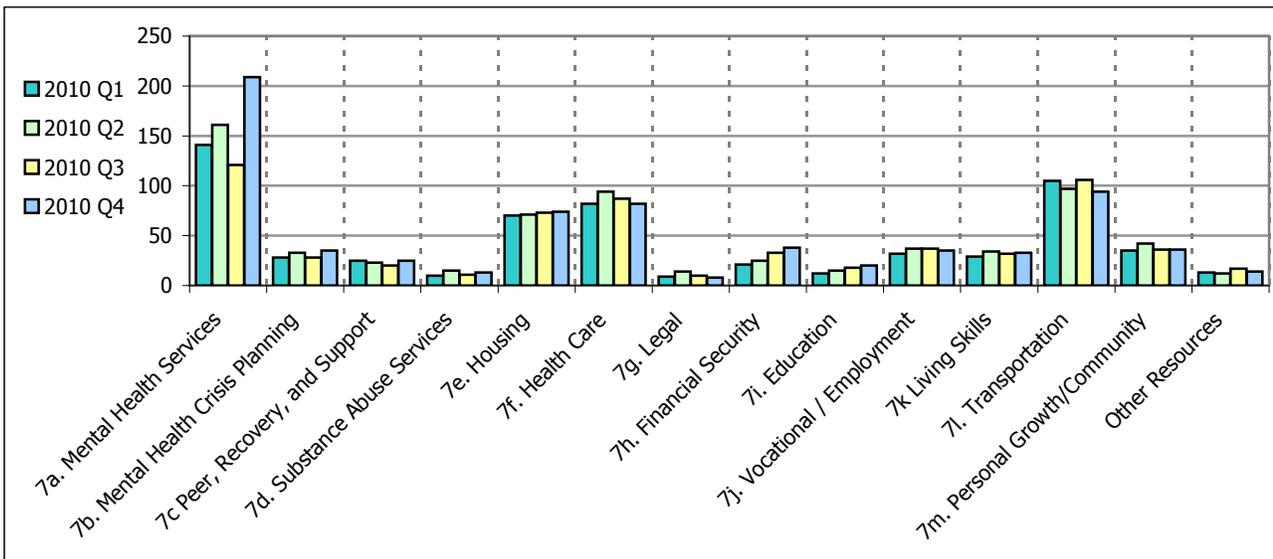


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	141	161	121	209
7b. Mental Health Crisis Planning	28	33	28	35
7c. Peer, Recovery, and Support	25	23	20	25
7d. Substance Abuse Services	10	15	11	13
7e. Housing	70	71	73	74
7f. Health Care	82	94	87	82
7g. Legal	9	14	10	8
7h. Financial Security	21	25	33	38
7i. Education	12	15	18	20
7j. Vocational / Employment	32	37	37	35
7k. Living Skills	29	34	32	33
7l. Transportation	105	97	106	94
7m. Personal Growth/Community	35	42	36	36
Other Resources	13	12	17	14
Total CSN 4 Unmet Needs	612	673	629	716

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	420	449	474	504
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	8	6	6	1
7a-ii Community Integration Services	53	57	43	84
7a-iii Dialectical Behavioral Therapy	1	2	3	1
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	2	5	1	2
7a-vi Individual Counseling	29	35	28	40
7a-vii Inpatient Psychiatric Facility	1	2	1	2
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	37	42	26	63
7a-xi Other Mental Health Services	10	12	13	15
Total Unmet Resource Needs	141	161	121	209
Distinct Clients with Unmet Resource Needs	94	99	78	124
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	21	25	18	24
7b-ii Mental Health Advance Directives	2	5	6	7
7b-iii Other Mental Health Crisis Planning	5	3	4	4
Total Unmet Resource Needs	28	33	28	35
Distinct Clients with Unmet Resource Needs	27	30	26	33
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	7	5	2	3
7c-ii Recovery Workbook Group	1	0	1	0
7c-iii Social Club	1	1	2	3
7c-iv Peer-Run Trauma Recovery Group	1	1	1	2
7c-v Wellness Recovery and Action Planning	1	1	1	0
7c-vi Family Support	4	3	3	3
7c-vii Other Peer, Recovery, and Support	10	12	10	14
Total Unmet Resource Needs	25	23	20	25
Distinct Clients with Unmet Resource Needs	24	21	19	24
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	9	6	7

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	420	449	474	504
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	1
7d-iii Other Substance Abuse Services	5	6	5	5
Total Unmet Resource Needs	10	15	11	13
Distinct Clients with Unmet Resource Needs	10	14	10	12
7e. Housing				
7e-i Supported Apartment	5	5	8	6
7e-ii Community Residential Facility	1	1	2	2
7e-iii Residential Treatment Facility (group home)	2	1	1	1
7e-iv Assisted Living Facility	3	1	4	3
7e-v Nursing Home	0	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	37	43	35	41
7e-viii Other Housing Resources	22	19	23	21
Total Unmet Resource Needs	70	71	73	74
Distinct Clients with Unmet Resource Needs	60	61	64	64
7f. Health Care				
7f-i Dental Services	31	36	37	35
7f-ii Eye Care Services	11	16	12	13
7f-iii Hearing Services	7	10	6	4
7f-iv Physical Therapy	1	1	2	2
7f-v Physician/Medical Services	16	17	16	13
7f-vi Other Health Care Resources	16	14	14	15
Total Unmet Resource Needs	82	94	87	82
Distinct Clients with Unmet Resource Needs	55	61	56	61
7g. Legal				
7g-i Advocate	1	2	2	1
7g-ii Guardian (private)	0	0	1	0
7g-iii Guardian (public)	0	0	0	0
7g-iv Other Legal Resources	8	12	7	7

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	420	449	474	504
7g. Legal				
Total Unmet Resource Needs	9	14	10	8
Distinct Clients with Unmet Resource Needs	9	14	10	8
7h. Financial Security				
7h-i Assistance with Managing Money	11	12	17	21
7h-ii Assistance with Securing Public Benefits	6	8	7	8
7h-iii Representative Payee	1	2	4	5
7h-iv Other Financial Security Resources	3	3	5	4
Total Unmet Resource Needs	21	25	33	38
Distinct Clients with Unmet Resource Needs	19	23	29	35
7i. Education				
7i-i Adult Education (other than GED)	3	2	5	5
7i-ii GED	0	1	1	0
7i-iii Literacy Assistance	1	1	0	0
7i-iv Post High School Education	3	5	6	8
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	5	6	6	7
Total Unmet Resource Needs	12	15	18	20
Distinct Clients with Unmet Resource Needs	12	15	17	18
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	3	3	3
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	5	6	8	5
7j-iv Supported Employment	1	3	3	2
7j-v Vocational Rehabilitation	12	17	15	18
7j-vi Other Vocational/Employment Resources	8	8	8	7
Total Unmet Resource Needs	32	37	37	35
Distinct Clients with Unmet Resource Needs	23	32	34	32
7k. Living Skills				
7k-i Daily Living Support Services	12	12	13	15
7k-ii Day Support Services	4	6	4	3

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	420	449	474	504
7k. Living Skills				
7k-iii Occupational Therapy	3	3	4	3
7k-iv Skills Development Services	2	5	5	5
7k-v Other Living Skill Resources	8	8	6	7
Total Unmet Resource Needs	29	34	32	33
Distinct Clients with Unmet Resource Needs	28	32	32	32
7l. Transportation				
7l-i Transportation to ISP-Identified Services	48	44	46	41
7l-ii Transportation to Other ISP Activities	26	28	28	26
7l-iii After Hours Transportation	15	15	15	13
7l-iv Other Transportation Resources	16	10	17	14
Total Unmet Resource Needs	105	97	106	94
Distinct Clients with Unmet Resource Needs	57	55	61	55
7m. Personal Growth/Community				
7m-i Avocational Activities	1	5	5	6
7m-ii Recreation Activities	9	7	5	6
7m-iii Social Activities	17	22	18	17
7m-iv Spiritual Activities	3	4	3	3
7m-v Other Personal Growth/Community	5	4	5	4
Total Unmet Resource Needs	35	42	36	36
Distinct Clients with Unmet Resource Needs	28	31	26	25
Other Resources				
Other Resources	13	12	17	14
Total Unmet Resource Needs	13	12	17	14
Distinct Clients with Unmet Resource Needs	13	12	17	14
CSN 4 Totals				
Total Unmet Resource Needs	612	673	629	716
Distinct Clients With any Unmet Resource Need	187	196	191	232
Distinct Clients with a RDS	420	449	474	504

Report Run: Oct 13, 2010

CSN 5 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
536	1,308	41.0%	560	1,325	42.3%	630	1,478	42.6%	646	1,505	42.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

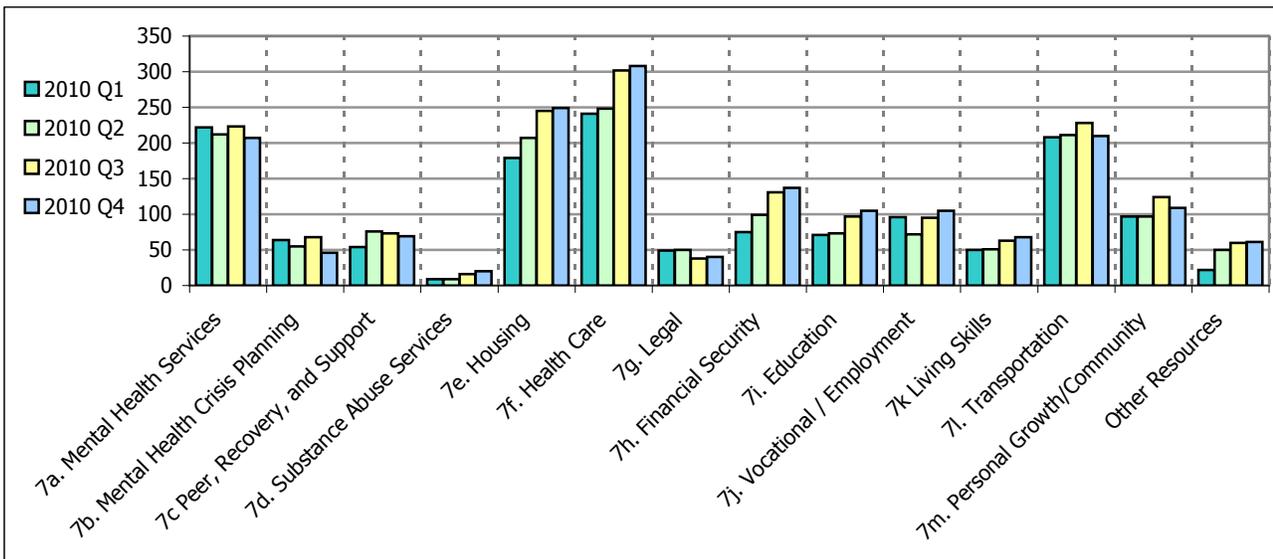


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	222	212	223	207
7b. Mental Health Crisis Planning	64	55	68	46
7c Peer, Recovery, and Support	54	76	73	69
7d. Substance Abuse Services	9	9	16	20
7e. Housing	179	207	245	249
7f. Health Care	241	248	302	308
7g. Legal	49	50	38	40
7h. Financial Security	75	99	131	137
7i. Education	71	73	97	105
7j. Vocational / Employment	96	72	95	105
7k Living Skills	50	51	63	68
7l. Transportation	208	211	228	210
7m. Personal Growth/Community	97	97	124	109
Other Resources	22	50	60	61
Total CSN 5 Unmet Needs	1,437	1,510	1,763	1,734

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,308	1,325	1,478	1,505
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	5	8	10
7a-ii Community Integration Services	74	50	41	30
7a-iii Dialectical Behavioral Therapy	9	6	9	17
7a-iv Family Psycho-Educational Treatment	0	5	3	2
7a-v Group Counseling	4	7	6	11
7a-vi Individual Counseling	50	50	61	57
7a-vii Inpatient Psychiatric Facility	0	1	0	0
7a-viii Intensive Case Management	3	6	5	4
7a-x Psychiatric Medication Management	61	63	68	61
7a-xi Other Mental Health Services	15	19	22	15
Total Unmet Resource Needs	222	212	223	207
Distinct Clients with Unmet Resource Needs	166	159	170	158
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	33	26	34	18
7b-ii Mental Health Advance Directives	29	28	33	27
7b-iii Other Mental Health Crisis Planning	2	1	1	1
Total Unmet Resource Needs	64	55	68	46
Distinct Clients with Unmet Resource Needs	57	47	59	42
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	2	5	4
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	17	22	17
7c-iv Peer-Run Trauma Recovery Group	3	6	9	8
7c-v Wellness Recovery and Action Planning	4	5	7	7
7c-vi Family Support	19	24	18	20
7c-vii Other Peer, Recovery, and Support	14	22	12	13
Total Unmet Resource Needs	54	76	73	69
Distinct Clients with Unmet Resource Needs	50	68	60	57
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	7	6	9	10

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,308	1,325	1,478	1,505
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	1	2	1	3
7d-iii Other Substance Abuse Services	1	1	6	7
Total Unmet Resource Needs	9	9	16	20
Distinct Clients with Unmet Resource Needs	9	9	16	20
7e. Housing				
7e-i Supported Apartment	15	14	20	18
7e-ii Community Residential Facility	5	4	5	4
7e-iii Residential Treatment Facility (group home)	2	4	3	3
7e-iv Assisted Living Facility	8	8	10	6
7e-v Nursing Home	1	1	1	2
7e-vi Residential Crisis Unit	0	0	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	89	110	136	142
7e-vii Other Housing Resources	59	66	69	74
Total Unmet Resource Needs	179	207	245	249
Distinct Clients with Unmet Resource Needs	158	176	204	217
7f. Health Care				
7f-i Dental Services	130	129	163	192
7f-ii Eye Care Services	38	39	52	36
7f-iii Hearing Services	12	10	15	13
7f-iv Physical Therapy	6	4	5	7
7f-v Physician/Medical Services	30	33	37	28
7f-vi Other Health Care Resources	25	33	30	32
Total Unmet Resource Needs	241	248	302	308
Distinct Clients with Unmet Resource Needs	178	184	231	241
7g. Legal				
7g-i Advocate	8	9	8	10
7g-ii Guardian (private)	0	0	1	1
7g-iii Guardian (public)	4	3	2	3
7g-iv Other Legal Resources	37	38	27	26

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,308	1,325	1,478	1,505
7g. Legal				
Total Unmet Resource Needs	49	50	38	40
Distinct Clients with Unmet Resource Needs	47	47	36	36
7h. Financial Security				
7h-i Assistance with Managing Money	42	49	69	71
7h-ii Assistance with Securing Public Benefits	20	19	31	30
7h-iii Representative Payee	0	3	2	4
7h-iv Other Financial Security Resources	13	28	29	32
Total Unmet Resource Needs	75	99	131	137
Distinct Clients with Unmet Resource Needs	72	90	116	122
7i. Education				
7i-i Adult Education (other than GED)	14	12	17	16
7i-ii GED	18	18	27	21
7i-iii Literacy Assistance	8	7	9	8
7i-iv Post High School Education	18	24	25	35
7i-v Tuition Reimbursement	3	2	4	8
7i-vi Other Educational Resources	10	10	15	17
Total Unmet Resource Needs	71	73	97	105
Distinct Clients with Unmet Resource Needs	64	66	87	93
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	5	3
7j-ii Club House and/or Peer Vocational Support	0	0	1	1
7j-iii Competitive Employment (no supports)	13	10	17	18
7j-iv Supported Employment	7	6	7	6
7j-v Vocational Rehabilitation	57	42	50	56
7j-vi Other Vocational/Employment Resources	16	11	15	21
Total Unmet Resource Needs	96	72	95	105
Distinct Clients with Unmet Resource Needs	85	66	85	95
7k. Living Skills				
7k-i Daily Living Support Services	15	14	20	28
7k-ii Day Support Services	5	4	6	7

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2010 Quarter 4

(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,308	1,325	1,478	1,505
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	13	12	12	11
7k-v Other Living Skill Resources	17	21	25	21
Total Unmet Resource Needs	50	51	63	68
Distinct Clients with Unmet Resource Needs	43	43	55	60
7l. Transportation				
7l-i Transportation to ISP-Identified Services	59	60	59	51
7l-ii Transportation to Other ISP Activities	40	41	47	39
7l-iii After Hours Transportation	65	64	73	67
7l-iv Other Transportation Resources	44	46	49	53
Total Unmet Resource Needs	208	211	228	210
Distinct Clients with Unmet Resource Needs	136	145	147	145
7m. Personal Growth/Community				
7m-i Avocational Activities	4	6	7	4
7m-ii Recreation Activities	25	23	36	31
7m-iii Social Activities	53	53	66	57
7m-iv Spiritual Activities	8	8	6	7
7m-v Other Personal Growth/Community	7	7	9	10
Total Unmet Resource Needs	97	97	124	109
Distinct Clients with Unmet Resource Needs	69	64	79	75
Other Resources				
Other Resources	22	50	60	61
Total Unmet Resource Needs	22	50	60	61
Distinct Clients with Unmet Resource Needs	22	50	60	61
CSN 5 Totals				
Total Unmet Resource Needs	1,437	1,510	1,763	1,734
Distinct Clients With any Unmet Resource Need	536	560	630	646
Distinct Clients with a RDS	1,308	1,325	1,478	1,505

Report Run: Oct 13, 2010

CSN 6 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
435	1,321	32.9%	496	1,363	36.4%	521	1,447	36.0%	567	1,433	39.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

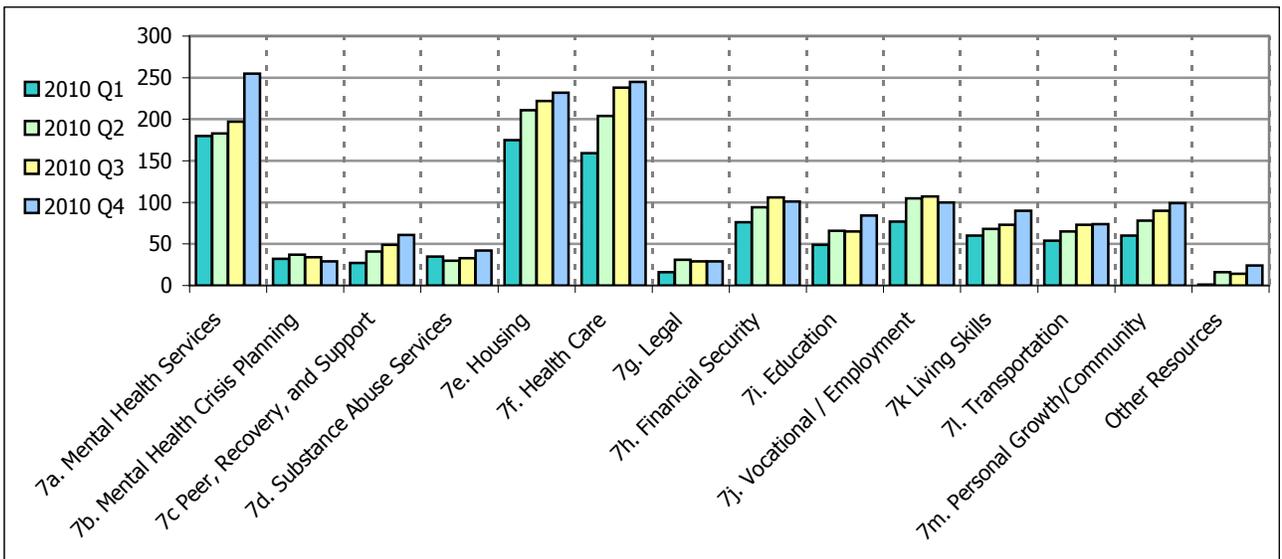


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	180	183	197	255
7b. Mental Health Crisis Planning	32	37	34	29
7c. Peer, Recovery, and Support	27	41	49	61
7d. Substance Abuse Services	35	30	33	42
7e. Housing	175	211	222	232
7f. Health Care	159	204	238	245
7g. Legal	16	31	29	29
7h. Financial Security	76	94	106	101
7i. Education	49	66	65	84
7j. Vocational / Employment	77	105	107	100
7k. Living Skills	60	68	73	90
7l. Transportation	54	65	73	74
7m. Personal Growth/Community	60	78	90	99
Other Resources	1	16	14	24
Total CSN 6 Unmet Needs	1,001	1,229	1,330	1,465

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,321	1,363	1,447	1,433
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	17	21	14	13
7a-ii Community Integration Services	44	30	37	52
7a-iii Dialectical Behavioral Therapy	3	5	5	6
7a-iv Family Psycho-Educational Treatment	1	1	1	1
7a-v Group Counseling	8	8	6	5
7a-vi Individual Counseling	46	52	61	74
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	3	2
7a-x Psychiatric Medication Management	54	56	61	90
7a-xi Other Mental Health Services	6	9	9	12
Total Unmet Resource Needs	180	183	197	255
Distinct Clients with Unmet Resource Needs	116	122	136	165
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	28	34	27	24
7b-ii Mental Health Advance Directives	1	1	3	1
7b-iii Other Mental Health Crisis Planning	3	2	4	4
Total Unmet Resource Needs	32	37	34	29
Distinct Clients with Unmet Resource Needs	31	36	33	28
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	5	10	9
7c-ii Recovery Workbook Group	0	0	1	1
7c-iii Social Club	11	10	16	22
7c-iv Peer-Run Trauma Recovery Group	0	0	0	2
7c-v Wellness Recovery and Action Planning	0	5	2	3
7c-vi Family Support	6	12	11	13
7c-vii Other Peer, Recovery, and Support	4	9	9	11
Total Unmet Resource Needs	27	41	49	61
Distinct Clients with Unmet Resource Needs	25	38	39	49
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	23	18	16	23

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,321	1,363	1,447	1,433
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	3	3	8	8
7d-iii Other Substance Abuse Services	9	9	9	11
Total Unmet Resource Needs	35	30	33	42
Distinct Clients with Unmet Resource Needs	29	26	29	38
7e. Housing				
7e-i Supported Apartment	22	22	22	26
7e-ii Community Residential Facility	3	4	8	14
7e-iii Residential Treatment Facility (group home)	3	5	4	6
7e-iv Assisted Living Facility	9	12	11	9
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	88	107	100	108
7e-vii Other Housing Resources	49	61	77	68
Total Unmet Resource Needs	175	211	222	232
Distinct Clients with Unmet Resource Needs	154	184	196	199
7f. Health Care				
7f-i Dental Services	75	100	116	114
7f-ii Eye Care Services	30	37	42	44
7f-iii Hearing Services	3	4	6	6
7f-iv Physical Therapy	3	5	4	7
7f-v Physician/Medical Services	29	34	43	44
7f-vi Other Health Care Resources	19	24	27	30
Total Unmet Resource Needs	159	204	238	245
Distinct Clients with Unmet Resource Needs	128	155	178	182
7g. Legal				
7g-i Advocate	1	3	2	3
7g-ii Guardian (private)	1	2	1	1
7g-iii Guardian (public)	0	2	0	0
7g-iv Other Legal Resources	14	24	26	25

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,321	1,363	1,447	1,433
7g. Legal				
Total Unmet Resource Needs	16	31	29	29
Distinct Clients with Unmet Resource Needs	15	30	28	29
7h. Financial Security				
7h-i Assistance with Managing Money	33	37	42	37
7h-ii Assistance with Securing Public Benefits	16	26	27	30
7h-iii Representative Payee	6	6	8	9
7h-iv Other Financial Security Resources	21	25	29	25
Total Unmet Resource Needs	76	94	106	101
Distinct Clients with Unmet Resource Needs	69	86	99	91
7i. Education				
7i-i Adult Education (other than GED)	7	13	15	18
7i-ii GED	7	16	11	21
7i-iii Literacy Assistance	5	3	4	5
7i-iv Post High School Education	20	22	18	21
7i-v Tuition Reimbursement	1	2	2	3
7i-vi Other Educational Resources	9	10	15	16
Total Unmet Resource Needs	49	66	65	84
Distinct Clients with Unmet Resource Needs	47	58	63	76
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	7	7	8	8
7j-ii Club House and/or Peer Vocational Support	0	0	1	1
7j-iii Competitive Employment (no supports)	21	22	23	19
7j-iv Supported Employment	2	9	8	8
7j-v Vocational Rehabilitation	29	45	47	45
7j-vi Other Vocational/Employment Resources	18	22	20	19
Total Unmet Resource Needs	77	105	107	100
Distinct Clients with Unmet Resource Needs	69	91	93	88
7k. Living Skills				
7k-i Daily Living Support Services	23	32	33	44
7k-ii Day Support Services	1	2	4	5

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	1,321	1,363	1,447	1,433
7k. Living Skills				
7k-iii Occupational Therapy	0	1	1	1
7k-iv Skills Development Services	27	25	24	27
7k-v Other Living Skill Resources	9	8	11	13
Total Unmet Resource Needs	60	68	73	90
Distinct Clients with Unmet Resource Needs	56	64	66	79
7l. Transportation				
7l-i Transportation to ISP-Identified Services	23	25	30	34
7l-ii Transportation to Other ISP Activities	10	10	13	13
7l-iii After Hours Transportation	9	12	11	13
7l-iv Other Transportation Resources	12	18	19	14
Total Unmet Resource Needs	54	65	73	74
Distinct Clients with Unmet Resource Needs	42	52	59	60
7m. Personal Growth/Community				
7m-i Avocational Activities	7	6	6	4
7m-ii Recreation Activities	11	16	18	20
7m-iii Social Activities	24	34	33	42
7m-iv Spiritual Activities	6	9	8	8
7m-v Other Personal Growth/Community	12	13	25	25
Total Unmet Resource Needs	60	78	90	99
Distinct Clients with Unmet Resource Needs	53	64	73	83
Other Resources				
Other Resources	1	16	14	24
Total Unmet Resource Needs	1	16	14	24
Distinct Clients with Unmet Resource Needs	1	16	14	24
CSN 6 Totals				
Total Unmet Resource Needs	1,001	1,229	1,330	1,465
Distinct Clients With any Unmet Resource Need	435	496	521	567
Distinct Clients with a RDS	1,321	1,363	1,447	1,433

Report Run: Oct 13, 2010

CSN 7 Report of Unmet Resource Needs for Fiscal Year 2010 Quarter 4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q1			2010 Q2			2010 Q3			2010 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
97	313	31.0%	147	370	39.7%	189	454	41.6%	141	386	36.5%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

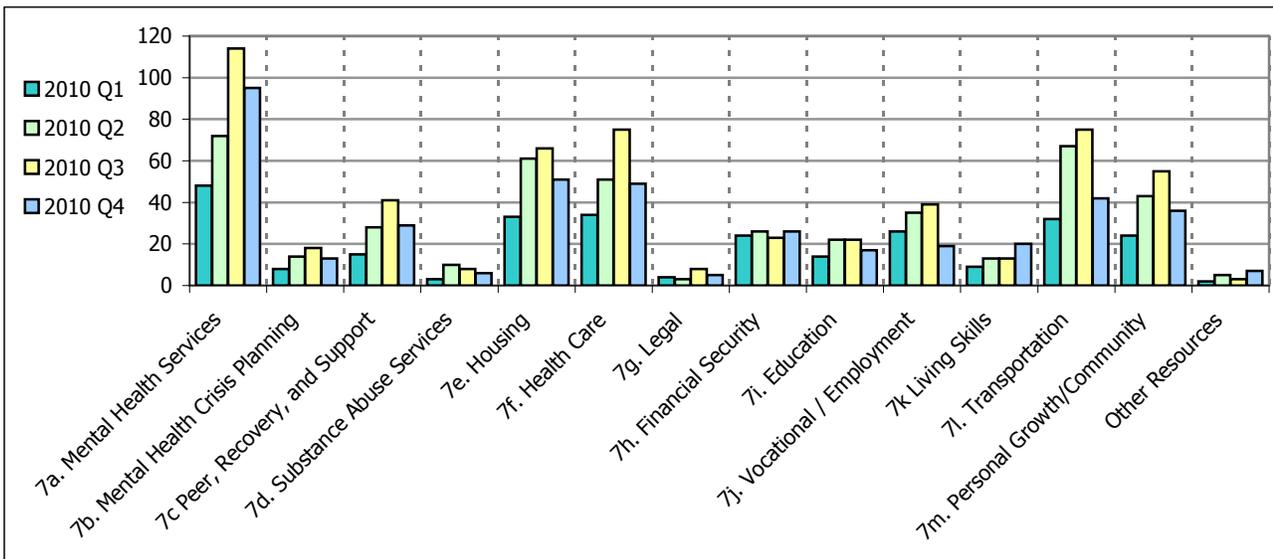


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q1	2010 Q2	2010 Q3	2010 Q4
7a. Mental Health Services	48	72	114	95
7b. Mental Health Crisis Planning	8	14	18	13
7c. Peer, Recovery, and Support	15	28	41	29
7d. Substance Abuse Services	3	10	8	6
7e. Housing	33	61	66	51
7f. Health Care	34	51	75	49
7g. Legal	4	3	8	5
7h. Financial Security	24	26	23	26
7i. Education	14	22	22	17
7j. Vocational / Employment	26	35	39	19
7k. Living Skills	9	13	13	20
7l. Transportation	32	67	75	42
7m. Personal Growth/Community	24	43	55	36
Other Resources	2	5	3	7
Total CSN 7 Unmet Needs	276	450	560	415

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	313	370	454	386
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	7	9	8
7a-ii Community Integration Services	9	9	26	28
7a-iii Dialectical Behavioral Therapy	5	6	7	6
7a-iv Family Psycho-Educational Treatment	1	1	4	0
7a-v Group Counseling	0	2	5	1
7a-vi Individual Counseling	16	19	29	18
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	1	2
7a-x Psychiatric Medication Management	12	25	28	30
7a-xi Other Mental Health Services	1	2	5	2
Total Unmet Resource Needs	48	72	114	95
Distinct Clients with Unmet Resource Needs	38	52	77	66
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	7	13	17	11
7b-ii Mental Health Advance Directives	1	1	1	1
7b-iii Other Mental Health Crisis Planning	0	0	0	1
Total Unmet Resource Needs	8	14	18	13
Distinct Clients with Unmet Resource Needs	7	13	17	11
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	2	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	2	8	11	10
7c-iv Peer-Run Trauma Recovery Group	5	2	3	1
7c-v Wellness Recovery and Action Planning	2	4	8	2
7c-vi Family Support	2	7	7	5
7c-vii Other Peer, Recovery, and Support	4	6	10	9
Total Unmet Resource Needs	15	28	41	29
Distinct Clients with Unmet Resource Needs	13	25	36	22
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	1	7	5	2

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	313	370	454	386
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	2	1	1
7d-iii Other Substance Abuse Services	0	1	2	3
Total Unmet Resource Needs	3	10	8	6
Distinct Clients with Unmet Resource Needs	3	9	7	6
7e. Housing				
7e-i Supported Apartment	3	7	3	3
7e-ii Community Residential Facility	1	0	2	1
7e-iii Residential Treatment Facility (group home)	0	1	0	1
7e-iv Assisted Living Facility	2	4	2	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	1	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	16	33	43	27
7e-vii Other Housing Resources	11	15	15	18
Total Unmet Resource Needs	33	61	66	51
Distinct Clients with Unmet Resource Needs	27	52	60	48
7f. Health Care				
7f-i Dental Services	15	29	44	30
7f-ii Eye Care Services	4	10	8	5
7f-iii Hearing Services	2	2	4	3
7f-iv Physical Therapy	1	0	0	0
7f-v Physician/Medical Services	9	6	9	9
7f-vi Other Health Care Resources	3	4	10	2
Total Unmet Resource Needs	34	51	75	49
Distinct Clients with Unmet Resource Needs	29	42	65	44
7g. Legal				
7g-i Advocate	0	1	4	3
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	0	0	1
7g-iv Other Legal Resources	4	2	4	1

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	313	370	454	386
7g. Legal				
Total Unmet Resource Needs	4	3	8	5
Distinct Clients with Unmet Resource Needs	4	3	7	5
7h. Financial Security				
7h-i Assistance with Managing Money	8	9	11	6
7h-ii Assistance with Securing Public Benefits	13	12	10	14
7h-iii Representative Payee	1	3	0	3
7h-iv Other Financial Security Resources	2	2	2	3
Total Unmet Resource Needs	24	26	23	26
Distinct Clients with Unmet Resource Needs	19	24	22	24
7i. Education				
7i-i Adult Education (other than GED)	0	2	5	4
7i-ii GED	2	3	5	3
7i-iii Literacy Assistance	0	4	2	0
7i-iv Post High School Education	4	7	4	4
7i-v Tuition Reimbursement	2	1	1	2
7i-vi Other Educational Resources	6	5	5	4
Total Unmet Resource Needs	14	22	22	17
Distinct Clients with Unmet Resource Needs	11	20	19	15
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	3	3	2
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	3	5	3	5
7j-iv Supported Employment	4	7	4	0
7j-v Vocational Rehabilitation	12	16	18	11
7j-vi Other Vocational/Employment Resources	6	4	11	1
Total Unmet Resource Needs	26	35	39	19
Distinct Clients with Unmet Resource Needs	23	29	34	17
7k. Living Skills				
7k-i Daily Living Support Services	3	6	5	5
7k-ii Day Support Services	0	0	0	2

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	313	370	454	386
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	5	3	5	2
7k-v Other Living Skill Resources	1	4	3	11
Total Unmet Resource Needs	9	13	13	20
Distinct Clients with Unmet Resource Needs	9	12	13	19
7l. Transportation				
7l-i Transportation to ISP-Identified Services	13	24	33	15
7l-ii Transportation to Other ISP Activities	6	16	18	12
7l-iii After Hours Transportation	9	17	15	11
7l-iv Other Transportation Resources	4	10	9	4
Total Unmet Resource Needs	32	67	75	42
Distinct Clients with Unmet Resource Needs	20	42	52	29
7m. Personal Growth/Community				
7m-i Avocational Activities	1	1	2	2
7m-ii Recreation Activities	6	11	14	7
7m-iii Social Activities	13	25	32	23
7m-iv Spiritual Activities	0	1	3	1
7m-v Other Personal Growth/Community	4	5	4	3
Total Unmet Resource Needs	24	43	55	36
Distinct Clients with Unmet Resource Needs	20	35	40	28
Other Resources				
Other Resources	2	5	3	7
Total Unmet Resource Needs	2	5	3	7
Distinct Clients with Unmet Resource Needs	2	5	3	7
CSN 7 Totals				
Total Unmet Resource Needs	276	450	560	415
Distinct Clients With any Unmet Resource Need	97	147	189	141
Distinct Clients with a RDS	313	370	454	386

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	308	312	311	283
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	5	3	4
7a-ii Community Integration Services	14	10	7	11
7a-iii Dialectical Behavioral Therapy	0	2	4	2
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	2	3	2	2
7a-vi Individual Counseling	13	17	14	12
7a-vii Inpatient Psychiatric Facility	1	0	1	1
7a-viii Intensive Case Management	0	1	2	0
7a-x Psychiatric Medication Management	16	10	8	8
7a-xi Other Mental Health Services	2	2	1	1
Total Unmet Resource Needs	50	50	42	41
Distinct Clients with Unmet Resource Needs	34	33	32	29
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	12	8	8	5
7b-ii Mental Health Advance Directives	3	2	3	1
7b-iii Other Mental Health Crisis Planning	1	1	1	1
Total Unmet Resource Needs	16	11	12	7
Distinct Clients with Unmet Resource Needs	14	9	10	7
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	2	2	6
7c-iv Peer-Run Trauma Recovery Group	0	0	0	1
7c-v Wellness Recovery and Action Planning	1	1	0	2
7c-vi Family Support	5	4	4	4
7c-vii Other Peer, Recovery, and Support	5	2	2	5
Total Unmet Resource Needs	16	9	9	19
Distinct Clients with Unmet Resource Needs	13	9	7	12
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	3	4	4

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	308	312	311	283
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	2	0	1
7d-iii Other Substance Abuse Services	2	2	3	4
Total Unmet Resource Needs	7	7	7	9
Distinct Clients with Unmet Resource Needs	6	6	7	9
7e. Housing				
7e-i Supported Apartment	4	7	6	5
7e-ii Community Residential Facility	0	0	0	1
7e-iii Residential Treatment Facility (group home)	0	0	1	1
7e-iv Assisted Living Facility	2	2	1	1
7e-v Nursing Home	1	1	2	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	18	21	26	26
7e-vii Other Housing Resources	15	19	16	15
Total Unmet Resource Needs	40	50	52	50
Distinct Clients with Unmet Resource Needs	37	42	44	42
7f. Health Care				
7f-i Dental Services	18	19	24	22
7f-ii Eye Care Services	7	7	4	5
7f-iii Hearing Services	3	2	2	1
7f-iv Physical Therapy	1	2	2	2
7f-v Physician/Medical Services	9	7	13	9
7f-vi Other Health Care Resources	7	7	10	7
Total Unmet Resource Needs	45	44	55	46
Distinct Clients with Unmet Resource Needs	34	37	44	37
7g. Legal				
7g-i Advocate	2	3	3	3
7g-ii Guardian (private)	1	0	1	0
7g-iii Guardian (public)	0	1	1	1
7g-iv Other Legal Resources	6	6	6	3

Report Run: Oct 13, 2010



John E. Baldacci, Governor Brenda M. Harvey, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	308	312	311	283
7g. Legal				
Total Unmet Resource Needs	9	10	11	7
Distinct Clients with Unmet Resource Needs	9	10	11	7
7h. Financial Security				
7h-i Assistance with Managing Money	5	6	4	6
7h-ii Assistance with Securing Public Benefits	6	14	8	8
7h-iii Representative Payee	2	4	5	5
7h-iv Other Financial Security Resources	3	7	6	5
Total Unmet Resource Needs	16	31	23	24
Distinct Clients with Unmet Resource Needs	15	29	22	23
7i. Education				
7i-i Adult Education (other than GED)	2	2	3	2
7i-ii GED	5	4	4	5
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	2	4	9	6
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	4	1	3	4
Total Unmet Resource Needs	14	12	20	18
Distinct Clients with Unmet Resource Needs	13	10	16	14
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	2	2	0
7j-ii Club House and/or Peer Vocational Support	1	0	0	0
7j-iii Competitive Employment (no supports)	3	7	5	4
7j-iv Supported Employment	3	2	4	1
7j-v Vocational Rehabilitation	5	7	9	8
7j-vi Other Vocational/Employment Resources	7	5	4	4
Total Unmet Resource Needs	20	23	24	17
Distinct Clients with Unmet Resource Needs	18	20	20	15
7k. Living Skills				
7k-i Daily Living Support Services	0	2	3	1
7k-ii Day Support Services	2	1	2	3

Report Run: Oct 13, 2010



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2010 Quarter 4
(April, May, June 2010)

	2010 Q1	2010 Q2	2010 Q3	2010 Q4
Distinct Clients with a RDS	308	312	311	283
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	2	4	2	0
7k-v Other Living Skill Resources	4	6	4	3
Total Unmet Resource Needs	8	13	11	7
Distinct Clients with Unmet Resource Needs	8	12	10	7
7l. Transportation				
7l-i Transportation to ISP-Identified Services	6	7	12	11
7l-ii Transportation to Other ISP Activities	4	4	8	8
7l-iii After Hours Transportation	10	9	10	13
7l-iv Other Transportation Resources	13	12	8	9
Total Unmet Resource Needs	33	32	38	41
Distinct Clients with Unmet Resource Needs	24	23	26	27
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	1	1
7m-ii Recreation Activities	5	4	3	3
7m-iii Social Activities	9	7	6	10
7m-iv Spiritual Activities	1	1	1	2
7m-v Other Personal Growth/Community	4	4	2	3
Total Unmet Resource Needs	19	16	13	19
Distinct Clients with Unmet Resource Needs	14	12	10	15
Other Resources				
Other Resources	6	8	8	7
Total Unmet Resource Needs	6	8	8	7
Distinct Clients with Unmet Resource Needs	6	8	8	7
CSN Not Assigned Totals				
Total Unmet Resource Needs	299	316	325	312
Distinct Clients With any Unmet Resource Need	99	108	123	110
Distinct Clients with a RDS	308	312	311	283

Report Run: Oct 13, 2010