

Department of Health & Human Services, Office of Adult Mental Health Services
 Bates v. DHHS Consent Decree
 Jan, Feb, March 2012: 3rd Quarter, SFY 2012
[CONSENT DECREE REPORT](#)

SUMMARY

The DHHS Office of Adult Mental Health Services is required to report to the Court quarterly regarding compliance and progress toward meeting specific standards as delineated in the Bates v. DHHS Consent Decree Settlement Agreement, the Consent Decree Plan of October 2006, and the Compliance Standards approved October 29, 2007. The following documents are submitted as the Quarterly Progress Report for the third quarter of state fiscal year 2012, covering the period from January through March 2012. Each document title is linked to the PDF version of the document on the [OAMHS website](#). Links to the Word (or Excel) versions are also listed.

DOCUMENT	DESCRIPTION
1 Cover Letter, Quarterly Report Section 1 & 1A May 1, 2012 Adobe PDF	Letter to Dan Wathen, Court Master, submitting the Quarterly Report pursuant to paragraph 280 of the Settlement Agreement for the quarter ending March 30, 2012.
2 Third Quarter Fiscal Year 2012 Report on Compliance Plan Standards: Community Section 2 May 1, 2012 Microsoft Word or Adobe PDF	Lists and updates the information pertaining to standards approved in October 2007 for evaluating and measuring DHHS compliance with the terms and principles of the Settlement Agreement.
3 Performance and Quality Improvement Standards April 2012 Section 3 Adobe PDF	Details the status of the Department's compliance with 34 specific performance and quality improvement standards (many are multi-part) required by the Consent Decree October 2006 Plan for this reporting quarter. Reporting includes the baseline, current level, performance standard, and compliance standard for each, including graphs.
4 Public Education – Standard 34.1 Section 4 January-March 2012 Excel Version or Adobe PDF	Amplifies Standard 34.1 of the Performance and Quality Improvement Standards above, detailing the mental health workshops, forums, and presentations made, including levels of participation
5 Performance Quality and Improvement Standards, Appendix: Adult Mental Health Data Sources Section 5 May 2012 Microsoft Word or Adobe PDF	Lists and describes all of the data sources used for measuring and reporting the Department's compliance on the Performance and Quality Improvement Standards.

DOCUMENT		DESCRIPTION
6	<p>Cover: Unmet Needs May 2012 Section 6</p> <p>Microsoft Word or Adobe PDF</p>	Provides a brief introduction to the unmet needs report as well as some definitions of the data, initial findings and next steps. Also includes needs data from other sources such as the APS Healthcare Contact for Service Notification Process.
7	<p>Unmet Needs by CSN for FY12 Q2 (October, November, December 2011)</p> <p>Section 7 Adobe PDF</p> <p>&</p> <p>Section 7A Adobe PDF</p>	<p>Quarterly report drawn from the OAMHS Enterprise Information System (EIS) by CSN (based on client zip code), from resource need data entered by community support case managers (CI, ACT, CRS and ICM) concerning consumers (class members and non-class members) who indicate a need for a resource that is not immediately available. Providers are required to enter the information electronically upon enrollment of a client in Community Support Services and update the information from their clients' Individual Service Plans (ISPs) every 90 days via an RDS (Resource Data Summary) entered as a component of prior authorization and continuing stay requests made to APS Healthcare via their online system, CareConnections.</p> <p>Section 7A is the Unmet needs report for the "Other". This will be the first Quarter where all of the "Other" unmet needs were captured in 1 place, not in each of the domains.</p>
8	<p>BRAP Waitlist Monitoring Report, Quarter 3 FY2012 Section 8</p> <p>Microsoft Word or Adobe PDF</p>	Describes status of the DHHS Bridging Rental Assistance Program's (BRAP) waitlist, focusing on the numbers served over time by priority status.
9	<p>Class Member Treatment Planning Review for the 3rd Quarter of Fiscal Year 2012 Section 9</p> <p>Adobe PDF</p>	Aggregate report of document reviews completed on a random sample of class member ISPs by Consent Decree Coordinators following a standardized protocol.
10	<p>Community Hospital Utilization Review for the 2nd Quarter of Fiscal Year 2012: Class Members Section 10</p> <p>Adobe PDF</p>	Aggregate report of Utilization Review (UR) of all persons with MaineCare or without insurance coverage admitted into emergency involuntary, community hospital based beds. UR data is reported one quarter behind to allow sufficient time for reviews and data entry to be completed.
11	<p>Community Hospital Utilization Review Performance Standard 18-1, 2, 3 by Hospital: Class Members for the 2nd Quarter Fiscal Year 2012 Section 11</p> <p>Adobe PDF</p>	Report drawn from UR data that details, by hospital, the percentage of ISPs obtained, ISPs consistent with the hospital treatment and discharge plan, and case manager involvement in hospital treatment and discharge planning. UR data is reported one quarter behind to allow sufficient time for reviews and data entry to be completed.
12	<p>DHHS Integrated Child/Adult Quarterly Crisis Report: 2nd</p>	Aggregate quarterly report of crisis data submitted by crisis providers to the Office of Quality Improvement on a monthly basis.

DOCUMENT		DESCRIPTION
	Quarter, Fiscal Year 2012 Section 12 Adobe PDF	
13	Riverview Psychiatric Center Performance Improvement Report Section 13 <i>January-March 2012</i> Microsoft Word or Adobe PDF	Reports on Riverview's compliance with specific indicators re: performance and quality; recording findings, problem, status, and actions for the specified quarter.
14	2011 Adult Survey Data Infrastructure Grant- Adult Mental Health and Well-being survey Section 14 Microsoft Word or Adobe PDF	Annual report of a survey administered to adults receiving publicly funded mental health services from DHHS. The survey assesses consumer satisfaction with mental health services. Many of the questions asked are also used by State Mental Health Authorities in 50 states and 7 United States Territories. Maine's survey includes Health and Well-being questions adapted from the Behavioral Risk Factor Surveillance System (BRFSS) to assess the history of heart disease, diabetes and other health risk factors in respondents receiving mental health services.
15	Mainecare and Grant Expenditure Report for FY11 Section 15 Microsoft Excel or Adobe PDF	Annual report of MaineCare expenditures and grant funds expended broken down by service area as defined by compliance standard II.5.
16	Documents submitted to Joint Standing Committees on Health and Human Services and Appropriations and Financial Affairs. Microsoft Word or Adobe PDF Microsoft Excel or Adobe PDF Microsoft Word or Adobe PDF	Documents showing the estimated costs of providing services to individuals with serious and persistent mental illness.