



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Substance Abuse and Mental Health Services

41 Anthony Ave, Augusta, ME 04333

Tel: (207)-287-4243 or (207)-287-4250

<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

July, August, September, 2015

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN		Distinct People
CSN 1	Aroostook	420
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,928
CSN 3	Kennebec & Somerset	2,318
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	949
CSN 5	Androscoggin, Franklin & Oxford	2,113
CSN 6	Cumberland	2,010
CSN 7	York	696
Not Assigned	No legal address	384
Statewide		10,818

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2015 Q2			2015 Q3			2015 Q4			2016 Q1		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	151	429	35.2%	151	413	36.6%	145	396	36.6%	143	420	34.0%
CSN 2	458	1,930	23.7%	497	1,912	26.0%	449	1,801	24.9%	497	1,928	25.8%
CSN 3	408	2,291	17.8%	414	2,193	18.9%	401	2,136	18.8%	440	2,318	19.0%
CSN 4	273	948	28.8%	245	904	27.1%	252	962	26.2%	281	949	29.6%
CSN 5	648	2,119	30.6%	610	1,987	30.7%	602	2,013	29.9%	596	2,113	28.2%
CSN 6	612	2,251	27.2%	595	2,102	28.3%	580	2,021	28.7%	586	2,010	29.2%
CSN 7	329	840	39.2%	296	809	36.6%	9	802	1.1%	242	696	34.8%
N/A	137	485	28.2%	123	432	28.5%	119	421	28.3%	108	384	28.1%
Total	3,016	11,293	26.7%	2,931	10,752	27.3%	2,831	10,552	26.8%	2,893	10,818	26.7%

Report Run: Jan 5, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

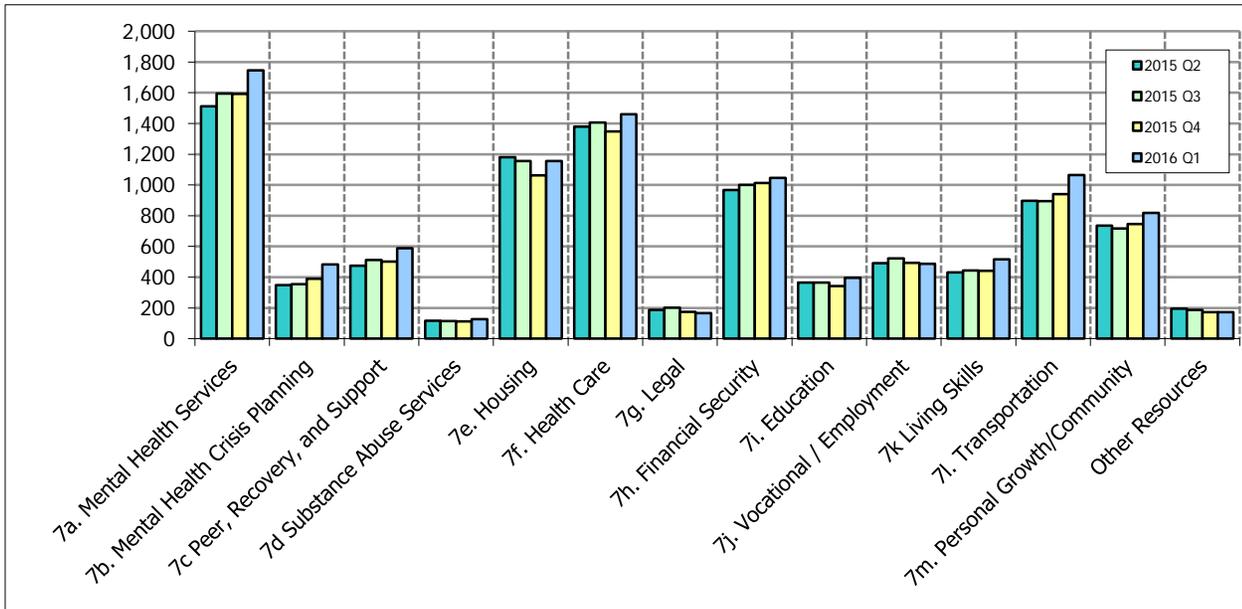


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	1,511	1,594	1,592	1,746
7b. Mental Health Crisis Planning	349	355	389	483
7c. Peer, Recovery, and Support	475	512	502	589
7d. Substance Abuse Services	116	115	113	126
7e. Housing	1,180	1,155	1,063	1,155
7f. Health Care	1,380	1,405	1,349	1,460
7g. Legal	187	202	174	167
7h. Financial Security	968	1,001	1,013	1,046
7i. Education	365	364	343	396
7j. Vocational / Employment	492	523	493	487
7k. Living Skills	431	443	441	517
7l. Transportation	896	894	940	1,065
7m. Personal Growth/Community	735	717	746	818
Other Resources	195	186	173	173
Total Statewide Unmet Needs	9,280	9,466	9,331	10,228

Report Run: Jan 5, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	11,293	10,752	10,552	10,818
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	50	30	48	48
7a-iii Dialectical Behavioral Therapy	79	80	89	82
7a-iv Family Psycho-Educational Treatment	15	20	23	31
7a-v Group Counseling	64	77	71	76
7a-vi Individual Counseling	628	679	659	770
7a-vii Inpatient Psychiatric Facility	5	5	7	8
7a-viii Intensive Case Management	62	66	88	98
7a-x Psychiatric Medication Management	608	637	607	633
Total Unmet Resource Needs	1,511	1,594	1,592	1,746
Distinct Clients with Unmet Resource Needs	1,163	1,181	1,165	1,272
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	276	272	311	403
7b-ii Mental Health Advance Directives	73	83	78	80
Total Unmet Resource Needs	349	355	389	483
Distinct Clients with Unmet Resource Needs	317	315	358	451
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	58	57	63	65
7c-ii Recovery Workbook Group	5	7	5	6
7c-iii Social Club	184	193	183	191
7c-iv Peer-Run Trauma Recovery Group	34	41	47	55
7c-v Wellness Recovery and Action Planning	38	51	46	55
7c-vi Family Support	156	163	158	217
Total Unmet Resource Needs	475	512	502	589
Distinct Clients with Unmet Resource Needs	375	404	388	446
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	103	96	95	107
7d-ii Residential Treatment Substance Abuse Services	13	19	18	19
Total Unmet Resource Needs	116	115	113	126
Distinct Clients with Unmet Resource Needs	114	110	108	120

Report Run: Jan 5, 2016



Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	11,293	10,752	10,552	10,818
7e. Housing				
7e-i Supported Apartment	142	131	114	120
7e-ii Community Residential Facility	43	42	34	39
7e-iii Residential Treatment Facility (group home)	31	22	19	23
7e-iv Assisted Living Facility	60	48	47	49
7e-v Nursing Home	4	3	4	3
7e-vi Residential Crisis Unit	4	2	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	896	907	845	920
Total Unmet Resource Needs	1,180	1,155	1,063	1,155
Distinct Clients with Unmet Resource Needs	1,076	1,059	992	1,061
7f. Health Care				
7f-i Dental Services	685	688	646	648
7f-ii Eye Care Services	256	280	245	278
7f-iii Hearing Services	42	36	47	65
7f-iv Physical Therapy	48	52	54	63
7f-v Physician/Medical Services	349	349	357	406
Total Unmet Resource Needs	1,380	1,405	1,349	1,460
Distinct Clients with Unmet Resource Needs	1,036	1,022	980	1,015
7g. Legal				
7g-i Advocate	128	146	135	135
7g-ii Guardian (private)	43	37	25	22
7g-iii Guardian (public)	16	19	14	10
Total Unmet Resource Needs	187	202	174	167
Distinct Clients with Unmet Resource Needs	172	189	165	161
7h. Financial Security				
7h-i Assistance with Managing Money	581	591	616	628
7h-ii Assistance with Securing Public Benefits	344	356	345	362
7h-iii Representative Payee	43	54	52	56
Total Unmet Resource Needs	968	1,001	1,013	1,046
Distinct Clients with Unmet Resource Needs	846	857	848	873

Report Run: Jan 5, 2016



Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	11,293	10,752	10,552	10,818
7i. Education				
7i-i Adult Education (other than GED)	96	99	103	134
7i-ii GED	92	83	77	89
7i-iii Literacy Assistance	36	40	37	47
7i-iv Post High School Education	121	124	111	107
7i-v Tuition Reimbursement	20	18	15	19
Total Unmet Resource Needs	365	364	343	396
Distinct Clients with Unmet Resource Needs	327	317	295	336
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	34	46	42	51
7j-ii Club House and/or Peer Vocational Support	42	38	36	37
7j-iii Competitive Employment (no supports)	91	97	79	74
7j-iv Supported Employment	53	66	63	65
7j-v Vocational Rehabilitation	272	276	273	260
Total Unmet Resource Needs	492	523	493	487
Distinct Clients with Unmet Resource Needs	423	449	427	410
7k. Living Skills				
7k-i Daily Living Support Services	297	300	300	339
7k-ii Day Support Services	30	32	37	46
7k-iii Occupational Therapy	12	17	15	19
7k-iv Skills Development Services	92	94	89	113
Total Unmet Resource Needs	431	443	441	517
Distinct Clients with Unmet Resource Needs	389	390	389	447
7l. Transportation				
7l-i Transportation to ISP-Identified Services	465	457	491	545
7l-ii Transportation to Other ISP Activities	249	251	261	306
7l-iii After Hours Transportation	182	186	188	214
Total Unmet Resource Needs	896	894	940	1,065
Distinct Clients with Unmet Resource Needs	610	606	626	678

Report Run: Jan 5, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	11,293	10,752	10,552	10,818
7m. Personal Growth/Community				
7m-i Avocational Activities	32	31	28	33
7m-ii Recreation Activities	195	196	200	214
7m-iii Social Activities	424	418	433	469
7m-iv Spiritual Activities	84	72	85	102
Total Unmet Resource Needs	735	717	746	818
Distinct Clients with Unmet Resource Needs	508	499	518	561
Other Resources				
Other Resources	195	186	173	173
Total Unmet Resource Needs	195	186	173	173
Distinct Clients with Unmet Resource Needs	195	186	173	173
Statewide Totals				
Total Unmet Resource Needs	9,280	9,466	9,331	10,228
Distinct Clients With any Unmet Resource Need	3,016	2,931	2,831	2,893
Distinct Clients with a RDS	11,293	10,752	10,552	10,818

Report Run: Jan 5, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
151	429	35.2%	151	413	36.6%	145	396	36.6%	143	420	34.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

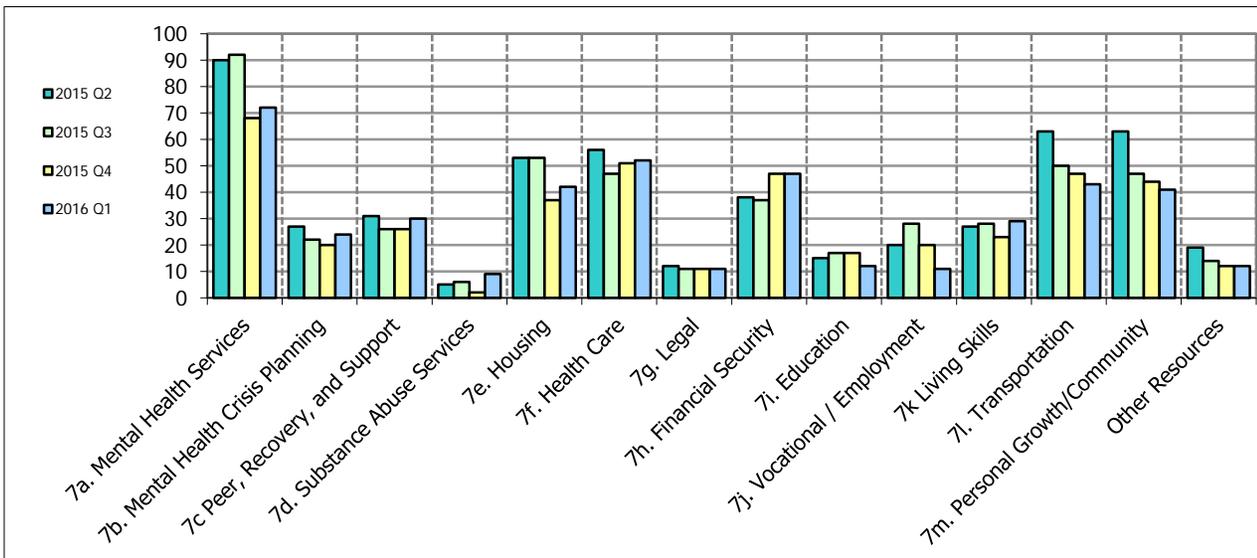


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	90	92	68	72
7b. Mental Health Crisis Planning	27	22	20	24
7c Peer, Recovery, and Support	31	26	26	30
7d. Substance Abuse Services	5	6	2	9
7e. Housing	53	53	37	42
7f. Health Care	56	47	51	52
7g. Legal	12	11	11	11
7h. Financial Security	38	37	47	47
7i. Education	15	17	17	12
7j. Vocational / Employment	20	28	20	11
7k Living Skills	27	28	23	29
7l. Transportation	63	50	47	43
7m. Personal Growth/Community	63	47	44	41
Other Resources	19	14	12	12
Total CSN 1 Unmet Needs	519	478	425	435

Report Run: Jan 6, 2016



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	429	413	396	420
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	3	3	2
7a-iii Dialectical Behavioral Therapy	5	5	4	6
7a-iv Family Psycho-Educational Treatment	2	2	1	2
7a-v Group Counseling	8	6	5	8
7a-vi Individual Counseling	42	36	26	29
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	4	4	3	2
7a-x Psychiatric Medication Management	28	36	26	23
Total Unmet Resource Needs	90	92	68	72
Distinct Clients with Unmet Resource Needs	68	71	57	53
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	25	21	19	23
7b-ii Mental Health Advance Directives	2	1	1	1
Total Unmet Resource Needs	27	22	20	24
Distinct Clients with Unmet Resource Needs	26	21	19	23
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	1	1
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	19	17	16	15
7c-iv Peer-Run Trauma Recovery Group	2	1	0	1
7c-v Wellness Recovery and Action Planning	2	2	1	2
7c-vi Family Support	8	6	8	10
Total Unmet Resource Needs	31	26	26	30
Distinct Clients with Unmet Resource Needs	27	24	23	25
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	6	2	6
7d-ii Residential Treatment Substance Abuse Services	0	0	0	3
Total Unmet Resource Needs	5	6	2	9
Distinct Clients with Unmet Resource Needs	5	6	2	6

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	429	413	396	420
7e. Housing				
7e-i Supported Apartment	12	14	9	9
7e-ii Community Residential Facility	1	2	1	2
7e-iii Residential Treatment Facility (group home)	5	2	1	1
7e-iv Assisted Living Facility	4	3	2	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	30	31	24	25
Total Unmet Resource Needs	53	53	37	42
Distinct Clients with Unmet Resource Needs	44	42	33	35
7f. Health Care				
7f-i Dental Services	26	24	23	21
7f-ii Eye Care Services	13	9	9	10
7f-iii Hearing Services	0	0	1	2
7f-iv Physical Therapy	2	2	4	3
7f-v Physician/Medical Services	15	12	14	16
Total Unmet Resource Needs	56	47	51	52
Distinct Clients with Unmet Resource Needs	41	36	35	37
7g. Legal				
7g-i Advocate	10	9	10	10
7g-ii Guardian (private)	2	2	1	1
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	12	11	11	11
Distinct Clients with Unmet Resource Needs	12	11	11	11
7h. Financial Security				
7h-i Assistance with Managing Money	19	18	26	24
7h-ii Assistance with Securing Public Benefits	19	19	21	23
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	38	37	47	47
Distinct Clients with Unmet Resource Needs	33	32	42	40

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	429	413	396	420
7i. Education				
7i-i Adult Education (other than GED)	2	2	3	1
7i-ii GED	2	3	3	4
7i-iii Literacy Assistance	3	4	2	2
7i-iv Post High School Education	7	7	7	5
7i-v Tuition Reimbursement	1	1	2	0
Total Unmet Resource Needs	15	17	17	12
Distinct Clients with Unmet Resource Needs	15	15	13	12
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	3	2	2
7j-ii Club House and/or Peer Vocational Support	1	1	1	1
7j-iii Competitive Employment (no supports)	0	3	2	1
7j-iv Supported Employment	5	7	3	2
7j-v Vocational Rehabilitation	13	14	12	5
Total Unmet Resource Needs	20	28	20	11
Distinct Clients with Unmet Resource Needs	15	21	18	11
7k. Living Skills				
7k-i Daily Living Support Services	12	12	10	11
7k-ii Day Support Services	2	5	4	6
7k-iii Occupational Therapy	0	0	0	2
7k-iv Skills Development Services	13	11	9	10
Total Unmet Resource Needs	27	28	23	29
Distinct Clients with Unmet Resource Needs	24	24	21	25
7l. Transportation				
7l-i Transportation to ISP-Identified Services	29	24	24	24
7l-ii Transportation to Other ISP Activities	16	11	6	6
7l-iii After Hours Transportation	18	15	17	13
Total Unmet Resource Needs	63	50	47	43
Distinct Clients with Unmet Resource Needs	43	39	36	32

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	429	413	396	420
7m. Personal Growth/Community				
7m-i Avocational Activities	2	0	1	0
7m-ii Recreation Activities	15	12	9	10
7m-iii Social Activities	43	32	30	26
7m-iv Spiritual Activities	3	3	4	5
Total Unmet Resource Needs	63	47	44	41
Distinct Clients with Unmet Resource Needs	48	37	36	29
Other Resources				
Other Resources	19	14	12	12
Total Unmet Resource Needs	19	14	12	12
Distinct Clients with Unmet Resource Needs	19	14	12	12
CSN 1 Totals				
Total Unmet Resource Needs	519	478	425	435
Distinct Clients With any Unmet Resource Need	151	151	145	143
Distinct Clients with a RDS	429	413	396	420

Report Run: Jan 6, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
458	1,930	23.7%	497	1,912	26.0%	449	1,801	24.9%	497	1,928	25.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

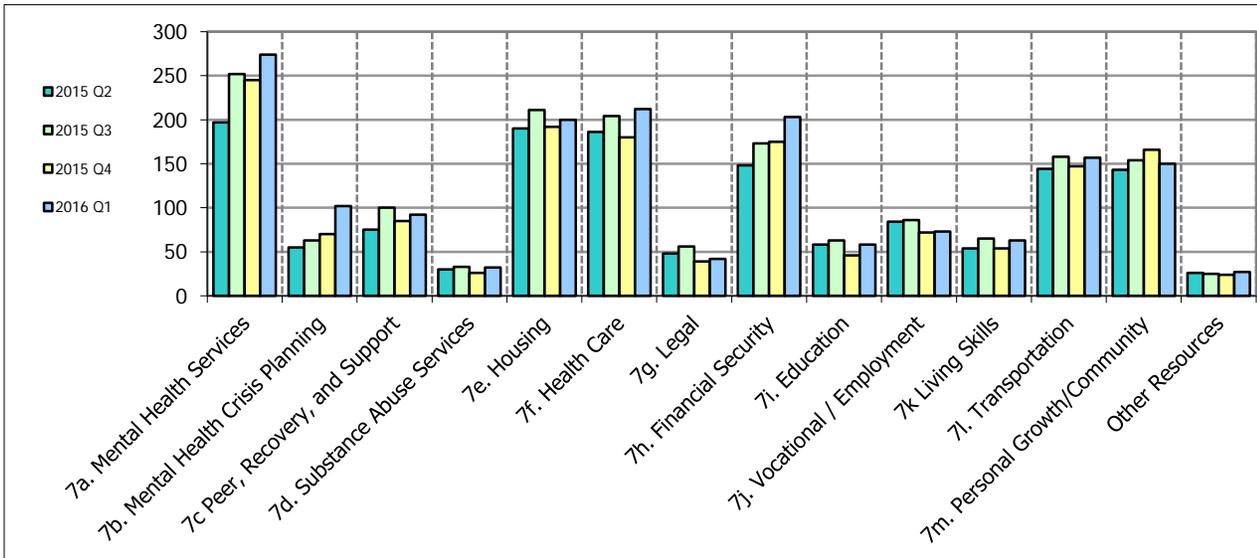


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	197	252	245	274
7b. Mental Health Crisis Planning	55	63	70	102
7c Peer, Recovery, and Support	75	100	85	92
7d. Substance Abuse Services	30	33	26	32
7e. Housing	190	211	192	200
7f. Health Care	186	204	180	212
7g. Legal	48	56	39	42
7h. Financial Security	148	173	175	203
7i. Education	58	63	46	58
7j. Vocational / Employment	84	86	72	73
7k Living Skills	54	65	54	63
7l. Transportation	144	158	147	157
7m. Personal Growth/Community	143	154	166	150
Other Resources	26	25	24	27
Total CSN 2 Unmet Needs	1,438	1,643	1,521	1,685

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	1,930	1,912	1,801	1,928
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	3	2	3
7a-iii Dialectical Behavioral Therapy	1	4	5	5
7a-iv Family Psycho-Educational Treatment	1	3	2	2
7a-v Group Counseling	5	17	18	16
7a-vi Individual Counseling	96	112	117	133
7a-vii Inpatient Psychiatric Facility	2	2	2	2
7a-viii Intensive Case Management	4	7	12	19
7a-x Psychiatric Medication Management	86	104	87	94
Total Unmet Resource Needs	197	252	245	274
Distinct Clients with Unmet Resource Needs	152	186	182	206
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	42	42	55	85
7b-ii Mental Health Advance Directives	13	21	15	17
Total Unmet Resource Needs	55	63	70	102
Distinct Clients with Unmet Resource Needs	48	53	63	92
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	3	3	6	6
7c-ii Recovery Workbook Group	0	2	1	1
7c-iii Social Club	30	30	32	36
7c-iv Peer-Run Trauma Recovery Group	4	9	5	5
7c-v Wellness Recovery and Action Planning	6	20	16	15
7c-vi Family Support	32	36	25	29
Total Unmet Resource Needs	75	100	85	92
Distinct Clients with Unmet Resource Needs	59	79	69	73
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	27	26	21	28
7d-ii Residential Treatment Substance Abuse Services	3	7	5	4
Total Unmet Resource Needs	30	33	26	32
Distinct Clients with Unmet Resource Needs	29	31	23	30

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	1,930	1,912	1,801	1,928
7e. Housing				
7e-i Supported Apartment	16	20	19	17
7e-ii Community Residential Facility	4	4	5	6
7e-iii Residential Treatment Facility (group home)	1	2	3	3
7e-iv Assisted Living Facility	15	14	13	11
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	153	171	152	163
Total Unmet Resource Needs	190	211	192	200
Distinct Clients with Unmet Resource Needs	179	195	178	184
7f. Health Care				
7f-i Dental Services	81	86	75	91
7f-ii Eye Care Services	44	40	36	46
7f-iii Hearing Services	4	5	5	9
7f-iv Physical Therapy	8	12	10	10
7f-v Physician/Medical Services	49	61	54	56
Total Unmet Resource Needs	186	204	180	212
Distinct Clients with Unmet Resource Needs	139	148	127	151
7g. Legal				
7g-i Advocate	16	27	22	27
7g-ii Guardian (private)	28	24	14	14
7g-iii Guardian (public)	4	5	3	1
Total Unmet Resource Needs	48	56	39	42
Distinct Clients with Unmet Resource Needs	43	51	37	40
7h. Financial Security				
7h-i Assistance with Managing Money	87	98	105	119
7h-ii Assistance with Securing Public Benefits	56	66	61	73
7h-iii Representative Payee	5	9	9	11
Total Unmet Resource Needs	148	173	175	203
Distinct Clients with Unmet Resource Needs	121	137	143	166

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	1,930	1,912	1,801	1,928
7i. Education				
7i-i Adult Education (other than GED)	11	12	12	15
7i-ii GED	9	11	7	11
7i-iii Literacy Assistance	3	4	4	6
7i-iv Post High School Education	28	31	20	21
7i-v Tuition Reimbursement	7	5	3	5
Total Unmet Resource Needs	58	63	46	58
Distinct Clients with Unmet Resource Needs	50	56	41	51
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	8	10	10
7j-ii Club House and/or Peer Vocational Support	6	4	6	10
7j-iii Competitive Employment (no supports)	26	20	11	13
7j-iv Supported Employment	12	17	12	14
7j-v Vocational Rehabilitation	32	37	33	26
Total Unmet Resource Needs	84	86	72	73
Distinct Clients with Unmet Resource Needs	66	71	57	61
7k. Living Skills				
7k-i Daily Living Support Services	37	43	34	43
7k-ii Day Support Services	2	3	2	2
7k-iii Occupational Therapy	1	2	1	1
7k-iv Skills Development Services	14	17	17	17
Total Unmet Resource Needs	54	65	54	63
Distinct Clients with Unmet Resource Needs	50	58	47	57
7l. Transportation				
7l-i Transportation to ISP-Identified Services	77	79	76	77
7l-ii Transportation to Other ISP Activities	36	42	39	39
7l-iii After Hours Transportation	31	37	32	41
Total Unmet Resource Needs	144	158	147	157
Distinct Clients with Unmet Resource Needs	97	109	96	110

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	1,930	1,912	1,801	1,928
7m. Personal Growth/Community				
7m-i Avocational Activities	12	11	11	7
7m-ii Recreation Activities	45	45	52	44
7m-iii Social Activities	72	83	86	84
7m-iv Spiritual Activities	14	15	17	15
Total Unmet Resource Needs	143	154	166	150
Distinct Clients with Unmet Resource Needs	93	104	107	107
Other Resources				
Other Resources	26	25	24	27
Total Unmet Resource Needs	26	25	24	27
Distinct Clients with Unmet Resource Needs	26	25	24	27
CSN 2 Totals				
Total Unmet Resource Needs	1,438	1,643	1,521	1,685
Distinct Clients With any Unmet Resource Need	458	497	449	497
Distinct Clients with a RDS	1,930	1,912	1,801	1,928

Report Run: Jan 6, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
408	2,291	17.8%	414	2,193	18.9%	401	2,136	18.8%	440	2,318	19.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

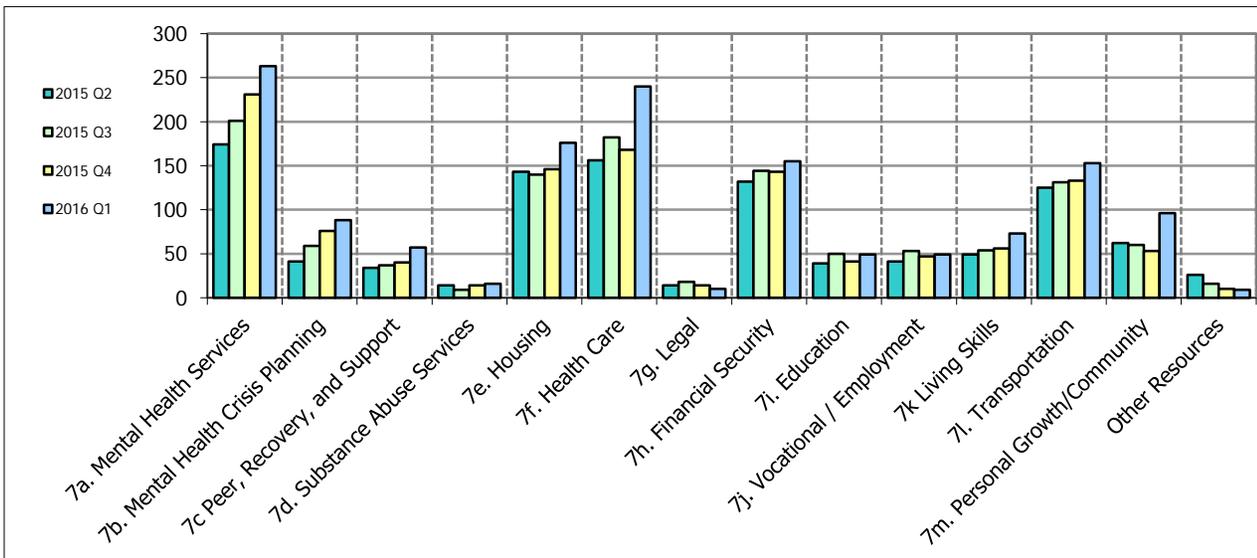


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	174	201	231	263
7b. Mental Health Crisis Planning	41	59	76	88
7c. Peer, Recovery, and Support	34	37	40	57
7d. Substance Abuse Services	14	9	14	16
7e. Housing	143	140	146	176
7f. Health Care	156	182	168	240
7g. Legal	14	18	14	10
7h. Financial Security	132	144	143	155
7i. Education	39	50	41	49
7j. Vocational / Employment	41	53	47	49
7k. Living Skills	49	54	56	73
7l. Transportation	125	131	133	153
7m. Personal Growth/Community	62	60	53	96
Other Resources	26	16	10	9
Total CSN 3 Unmet Needs	1,050	1,154	1,172	1,434

Report Run: Jan 6, 2016



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,291	2,193	2,136	2,318
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	4	1
7a-iii Dialectical Behavioral Therapy	2	4	3	7
7a-iv Family Psycho-Educational Treatment	1	1	2	1
7a-v Group Counseling	6	9	8	6
7a-vi Individual Counseling	68	78	89	114
7a-vii Inpatient Psychiatric Facility	1	1	3	4
7a-viii Intensive Case Management	3	3	9	12
7a-x Psychiatric Medication Management	91	103	113	118
Total Unmet Resource Needs	174	201	231	263
Distinct Clients with Unmet Resource Needs	141	158	172	187
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	46	57	64
7b-ii Mental Health Advance Directives	9	13	19	24
Total Unmet Resource Needs	41	59	76	88
Distinct Clients with Unmet Resource Needs	36	52	67	79
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	3	4	7
7c-ii Recovery Workbook Group	0	0	1	0
7c-iii Social Club	13	19	16	27
7c-iv Peer-Run Trauma Recovery Group	4	4	5	6
7c-v Wellness Recovery and Action Planning	1	0	1	0
7c-vi Family Support	14	11	13	17
Total Unmet Resource Needs	34	37	40	57
Distinct Clients with Unmet Resource Needs	29	31	32	48
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	6	11	15
7d-ii Residential Treatment Substance Abuse Services	3	3	3	1
Total Unmet Resource Needs	14	9	14	16
Distinct Clients with Unmet Resource Needs	13	8	13	16

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,291	2,193	2,136	2,318
7e. Housing				
7e-i Supported Apartment	9	8	8	8
7e-ii Community Residential Facility	6	3	3	4
7e-iii Residential Treatment Facility (group home)	4	2	2	4
7e-iv Assisted Living Facility	5	7	8	9
7e-v Nursing Home	1	1	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	118	119	125	150
Total Unmet Resource Needs	143	140	146	176
Distinct Clients with Unmet Resource Needs	136	133	139	168
7f. Health Care				
7f-i Dental Services	70	83	75	98
7f-ii Eye Care Services	23	31	29	42
7f-iii Hearing Services	7	8	7	9
7f-iv Physical Therapy	1	3	4	10
7f-v Physician/Medical Services	55	57	53	81
Total Unmet Resource Needs	156	182	168	240
Distinct Clients with Unmet Resource Needs	130	143	124	169
7g. Legal				
7g-i Advocate	9	11	9	7
7g-ii Guardian (private)	2	2	2	0
7g-iii Guardian (public)	3	5	3	3
Total Unmet Resource Needs	14	18	14	10
Distinct Clients with Unmet Resource Needs	13	18	14	10
7h. Financial Security				
7h-i Assistance with Managing Money	73	84	91	92
7h-ii Assistance with Securing Public Benefits	49	47	41	47
7h-iii Representative Payee	10	13	11	16
Total Unmet Resource Needs	132	144	143	155
Distinct Clients with Unmet Resource Needs	114	126	123	132

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,291	2,193	2,136	2,318
7i. Education				
7i-i Adult Education (other than GED)	11	12	10	15
7i-ii GED	5	5	6	8
7i-iii Literacy Assistance	7	9	5	9
7i-iv Post High School Education	13	19	17	15
7i-v Tuition Reimbursement	3	5	3	2
Total Unmet Resource Needs	39	50	41	49
Distinct Clients with Unmet Resource Needs	34	42	33	40
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	2	0	1
7j-ii Club House and/or Peer Vocational Support	7	10	10	9
7j-iii Competitive Employment (no supports)	2	5	7	2
7j-iv Supported Employment	4	6	3	4
7j-v Vocational Rehabilitation	27	30	27	33
Total Unmet Resource Needs	41	53	47	49
Distinct Clients with Unmet Resource Needs	38	45	44	42
7k. Living Skills				
7k-i Daily Living Support Services	37	45	48	59
7k-ii Day Support Services	1	2	1	3
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	11	7	7	10
Total Unmet Resource Needs	49	54	56	73
Distinct Clients with Unmet Resource Needs	49	52	54	67
7l. Transportation				
7l-i Transportation to ISP-Identified Services	76	69	72	87
7l-ii Transportation to Other ISP Activities	33	41	43	50
7l-iii After Hours Transportation	16	21	18	16
Total Unmet Resource Needs	125	131	133	153
Distinct Clients with Unmet Resource Needs	91	89	91	104

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,291	2,193	2,136	2,318
7m. Personal Growth/Community				
7m-i Avocational Activities	3	4	4	4
7m-ii Recreation Activities	12	15	14	29
7m-iii Social Activities	44	40	33	58
7m-iv Spiritual Activities	3	1	2	5
Total Unmet Resource Needs	62	60	53	96
Distinct Clients with Unmet Resource Needs	49	43	39	65
Other Resources				
Other Resources	26	16	10	9
Total Unmet Resource Needs	26	16	10	9
Distinct Clients with Unmet Resource Needs	26	16	10	9
CSN 3 Totals				
Total Unmet Resource Needs	1,050	1,154	1,172	1,434
Distinct Clients With any Unmet Resource Need	408	414	401	440
Distinct Clients with a RDS	2,291	2,193	2,136	2,318

Report Run: Jan 6, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
273	948	28.8%	245	904	27.1%	252	962	26.2%	281	949	29.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

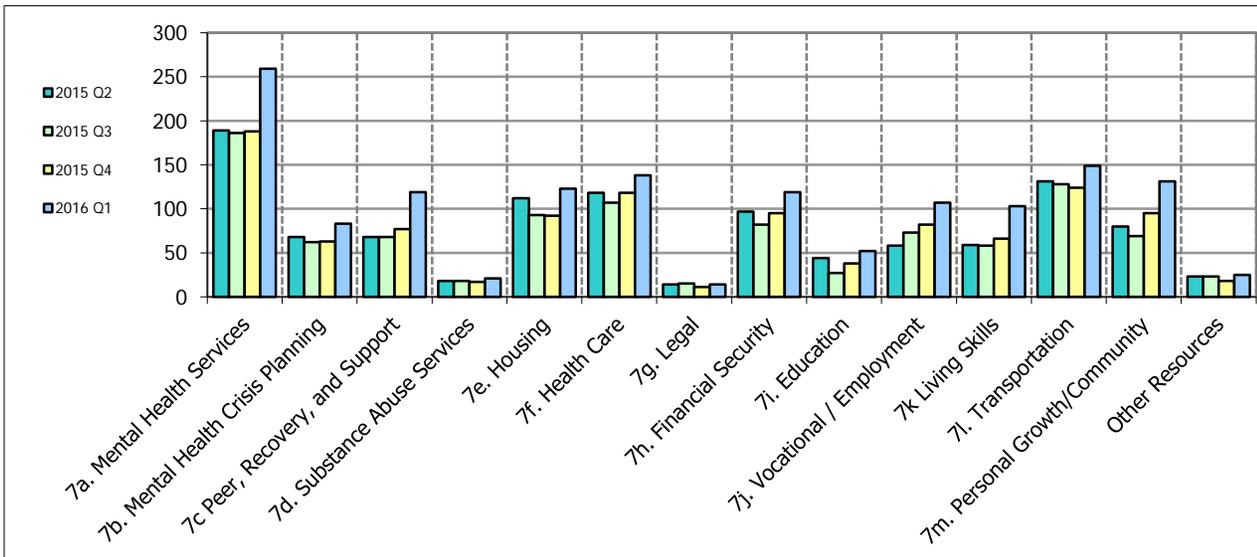


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	189	186	188	259
7b. Mental Health Crisis Planning	68	62	63	83
7c Peer, Recovery, and Support	68	68	77	119
7d. Substance Abuse Services	18	18	17	21
7e. Housing	112	93	92	123
7f. Health Care	118	107	118	138
7g. Legal	14	15	11	14
7h. Financial Security	97	82	95	119
7i. Education	44	27	38	52
7j. Vocational / Employment	58	73	82	107
7k Living Skills	59	58	66	103
7l. Transportation	131	128	124	149
7m. Personal Growth/Community	80	69	95	131
Other Resources	23	23	18	25
Total CSN 4 Unmet Needs	1,079	1,009	1,084	1,443

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	948	904	962	949
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	13	11	18	22
7a-iii Dialectical Behavioral Therapy	4	6	6	9
7a-iv Family Psycho-Educational Treatment	6	8	7	10
7a-v Group Counseling	9	10	7	7
7a-vi Individual Counseling	74	75	71	95
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	9	9	13	17
7a-x Psychiatric Medication Management	74	67	66	98
Total Unmet Resource Needs	189	186	188	259
Distinct Clients with Unmet Resource Needs	127	118	119	156
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	54	45	46	68
7b-ii Mental Health Advance Directives	14	17	17	15
Total Unmet Resource Needs	68	62	63	83
Distinct Clients with Unmet Resource Needs	59	54	60	80
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	7	11	10	11
7c-ii Recovery Workbook Group	1	2	1	1
7c-iii Social Club	27	19	23	27
7c-iv Peer-Run Trauma Recovery Group	3	4	8	10
7c-v Wellness Recovery and Action Planning	3	4	8	15
7c-vi Family Support	27	28	27	55
Total Unmet Resource Needs	68	68	77	119
Distinct Clients with Unmet Resource Needs	56	53	52	78
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	18	17	15	20
7d-ii Residential Treatment Substance Abuse Services	0	1	2	1
Total Unmet Resource Needs	18	18	17	21
Distinct Clients with Unmet Resource Needs	18	17	17	21

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	948	904	962	949
7e. Housing				
7e-i Supported Apartment	18	9	13	15
7e-ii Community Residential Facility	2	2	2	4
7e-iii Residential Treatment Facility (group home)	8	6	5	7
7e-iv Assisted Living Facility	4	3	2	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	80	73	70	92
Total Unmet Resource Needs	112	93	92	123
Distinct Clients with Unmet Resource Needs	96	86	84	105
7f. Health Care				
7f-i Dental Services	62	57	58	65
7f-ii Eye Care Services	19	17	18	24
7f-iii Hearing Services	2	2	3	6
7f-iv Physical Therapy	1	2	4	5
7f-v Physician/Medical Services	34	29	35	38
Total Unmet Resource Needs	118	107	118	138
Distinct Clients with Unmet Resource Needs	89	78	87	98
7g. Legal				
7g-i Advocate	12	13	11	14
7g-ii Guardian (private)	1	0	0	0
7g-iii Guardian (public)	1	2	0	0
Total Unmet Resource Needs	14	15	11	14
Distinct Clients with Unmet Resource Needs	13	14	11	14
7h. Financial Security				
7h-i Assistance with Managing Money	59	47	53	73
7h-ii Assistance with Securing Public Benefits	35	32	38	42
7h-iii Representative Payee	3	3	4	4
Total Unmet Resource Needs	97	82	95	119
Distinct Clients with Unmet Resource Needs	82	71	69	90

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	948	904	962	949
7i. Education				
7i-i Adult Education (other than GED)	8	2	8	13
7i-ii GED	13	8	9	10
7i-iii Literacy Assistance	4	3	2	2
7i-iv Post High School Education	17	14	16	19
7i-v Tuition Reimbursement	2	0	3	8
Total Unmet Resource Needs	44	27	38	52
Distinct Clients with Unmet Resource Needs	40	26	31	41
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	10	11	18
7j-ii Club House and/or Peer Vocational Support	1	1	2	2
7j-iii Competitive Employment (no supports)	8	7	9	11
7j-iv Supported Employment	3	8	8	14
7j-v Vocational Rehabilitation	42	47	52	62
Total Unmet Resource Needs	58	73	82	107
Distinct Clients with Unmet Resource Needs	51	60	62	73
7k. Living Skills				
7k-i Daily Living Support Services	49	42	45	69
7k-ii Day Support Services	1	2	5	10
7k-iii Occupational Therapy	0	4	4	6
7k-iv Skills Development Services	9	10	12	18
Total Unmet Resource Needs	59	58	66	103
Distinct Clients with Unmet Resource Needs	56	53	57	84
7l. Transportation				
7l-i Transportation to ISP-Identified Services	75	73	66	74
7l-ii Transportation to Other ISP Activities	41	38	40	51
7l-iii After Hours Transportation	15	17	18	24
Total Unmet Resource Needs	131	128	124	149
Distinct Clients with Unmet Resource Needs	82	79	73	82

Report Run: Jan 6, 2016



**Substance Abuse
and Mental Health Services**

*An Office of the
Department of Health and Human Services*

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	948	904	962	949
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	2	7
7m-ii Recreation Activities	22	24	30	42
7m-iii Social Activities	44	38	49	68
7m-iv Spiritual Activities	14	7	14	14
Total Unmet Resource Needs	80	69	95	131
Distinct Clients with Unmet Resource Needs	48	44	56	77
Other Resources				
Other Resources	23	23	18	25
Total Unmet Resource Needs	23	23	18	25
Distinct Clients with Unmet Resource Needs	23	23	18	25
CSN 4 Totals				
Total Unmet Resource Needs	1,079	1,009	1,084	1,443
Distinct Clients With any Unmet Resource Need	273	245	252	281
Distinct Clients with a RDS	948	904	962	949

Report Run: Jan 6, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
648	2,119	30.6%	610	1,987	30.7%	602	2,013	29.9%	596	2,113	28.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

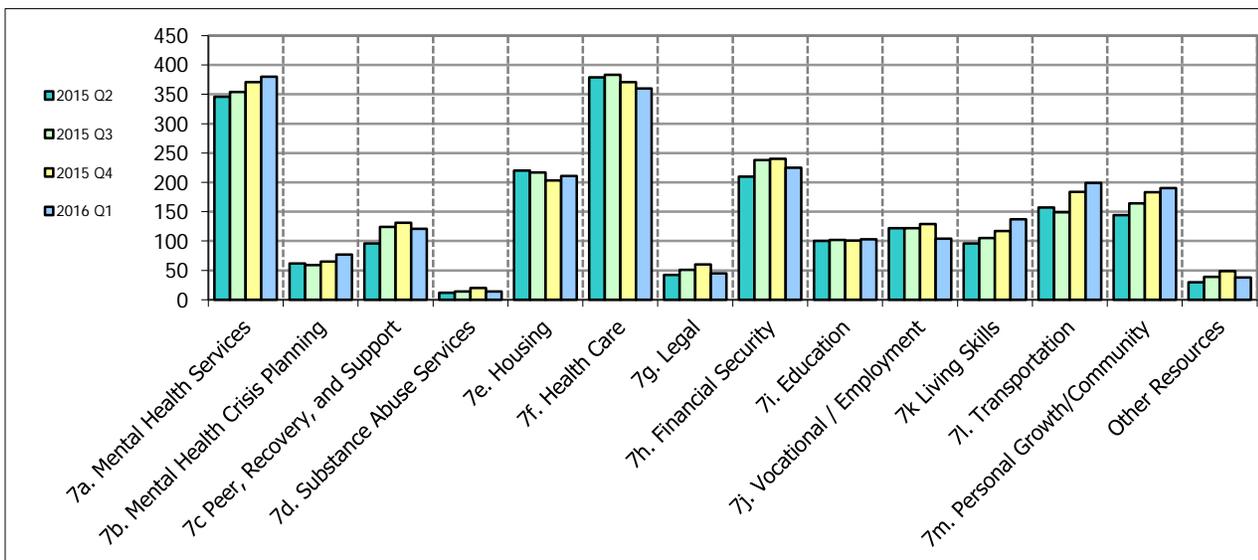


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	346	354	371	380
7b. Mental Health Crisis Planning	62	59	65	77
7c. Peer, Recovery, and Support	96	124	131	121
7d. Substance Abuse Services	12	14	20	14
7e. Housing	220	217	203	211
7f. Health Care	379	383	371	360
7g. Legal	42	51	60	45
7h. Financial Security	210	238	240	225
7i. Education	100	102	101	103
7j. Vocational / Employment	122	122	129	104
7k. Living Skills	96	105	117	137
7l. Transportation	157	149	184	199
7m. Personal Growth/Community	144	164	183	190
Other Resources	30	39	49	38
Total CSN 5 Unmet Needs	2,016	2,121	2,224	2,204

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,119	1,987	2,013	2,113
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	5	7	7	10
7a-iii Dialectical Behavioral Therapy	28	26	38	27
7a-iv Family Psycho-Educational Treatment	2	4	2	4
7a-v Group Counseling	13	16	19	21
7a-vi Individual Counseling	140	158	156	176
7a-vii Inpatient Psychiatric Facility	1	1	0	0
7a-viii Intensive Case Management	11	7	12	15
7a-x Psychiatric Medication Management	146	135	137	127
Total Unmet Resource Needs	346	354	371	380
Distinct Clients with Unmet Resource Needs	279	263	282	300
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	42	43	53	64
7b-ii Mental Health Advance Directives	20	16	12	13
Total Unmet Resource Needs	62	59	65	77
Distinct Clients with Unmet Resource Needs	59	52	62	75
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	15	14	14	15
7c-ii Recovery Workbook Group	3	2	1	1
7c-iii Social Club	34	46	47	43
7c-iv Peer-Run Trauma Recovery Group	6	10	11	17
7c-v Wellness Recovery and Action Planning	7	7	8	6
7c-vi Family Support	31	45	50	39
Total Unmet Resource Needs	96	124	131	121
Distinct Clients with Unmet Resource Needs	82	99	101	90
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	13	19	12
7d-ii Residential Treatment Substance Abuse Services	2	1	1	2
Total Unmet Resource Needs	12	14	20	14
Distinct Clients with Unmet Resource Needs	12	14	20	13

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,119	1,987	2,013	2,113
7e. Housing				
7e-i Supported Apartment	20	19	19	19
7e-ii Community Residential Facility	4	4	4	5
7e-iii Residential Treatment Facility (group home)	2	1	2	1
7e-iv Assisted Living Facility	3	2	1	2
7e-v Nursing Home	0	0	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	191	191	176	184
Total Unmet Resource Needs	220	217	203	211
Distinct Clients with Unmet Resource Needs	211	207	190	198
7f. Health Care				
7f-i Dental Services	180	178	167	154
7f-ii Eye Care Services	80	92	76	74
7f-iii Hearing Services	18	12	18	25
7f-iv Physical Therapy	12	19	22	20
7f-v Physician/Medical Services	89	82	88	87
Total Unmet Resource Needs	379	383	371	360
Distinct Clients with Unmet Resource Needs	267	260	259	240
7g. Legal				
7g-i Advocate	40	49	55	42
7g-ii Guardian (private)	1	1	3	2
7g-iii Guardian (public)	1	1	2	1
Total Unmet Resource Needs	42	51	60	45
Distinct Clients with Unmet Resource Needs	41	51	58	44
7h. Financial Security				
7h-i Assistance with Managing Money	124	139	137	128
7h-ii Assistance with Securing Public Benefits	82	92	92	90
7h-iii Representative Payee	4	7	11	7
Total Unmet Resource Needs	210	238	240	225
Distinct Clients with Unmet Resource Needs	191	205	192	186

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,119	1,987	2,013	2,113
7i. Education				
7i-i Adult Education (other than GED)	28	29	34	39
7i-ii GED	35	33	27	31
7i-iii Literacy Assistance	6	10	13	11
7i-iv Post High School Education	29	27	25	19
7i-v Tuition Reimbursement	2	3	2	3
Total Unmet Resource Needs	100	102	101	103
Distinct Clients with Unmet Resource Needs	93	87	88	86
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	10	9	9
7j-ii Club House and/or Peer Vocational Support	13	11	8	9
7j-iii Competitive Employment (no supports)	21	22	23	16
7j-iv Supported Employment	10	12	19	13
7j-v Vocational Rehabilitation	72	67	70	57
Total Unmet Resource Needs	122	122	129	104
Distinct Clients with Unmet Resource Needs	112	110	116	92
7k. Living Skills				
7k-i Daily Living Support Services	68	77	81	88
7k-ii Day Support Services	9	7	11	12
7k-iii Occupational Therapy	3	4	5	5
7k-iv Skills Development Services	16	17	20	32
Total Unmet Resource Needs	96	105	117	137
Distinct Clients with Unmet Resource Needs	89	90	105	120
7l. Transportation				
7l-i Transportation to ISP-Identified Services	75	72	96	100
7l-ii Transportation to Other ISP Activities	45	41	52	56
7l-iii After Hours Transportation	37	36	36	43
Total Unmet Resource Needs	157	149	184	199
Distinct Clients with Unmet Resource Needs	105	102	120	124

Report Run: Jan 6, 2016



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2016 Quarter 1

(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,119	1,987	2,013	2,113
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	3	5
7m-ii Recreation Activities	36	44	47	44
7m-iii Social Activities	83	94	105	109
7m-iv Spiritual Activities	21	23	28	32
Total Unmet Resource Needs	144	164	183	190
Distinct Clients with Unmet Resource Needs	103	115	128	129
Other Resources				
Other Resources	30	39	49	38
Total Unmet Resource Needs	30	39	49	38
Distinct Clients with Unmet Resource Needs	30	39	49	38
CSN 5 Totals				
Total Unmet Resource Needs	2,016	2,121	2,224	2,204
Distinct Clients With any Unmet Resource Need	648	610	602	596
Distinct Clients with a RDS	2,119	1,987	2,013	2,113

Report Run: Jan 6, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
612	2,251	27.2%	595	2,102	28.3%	580	2,021	28.7%	586	2,010	29.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

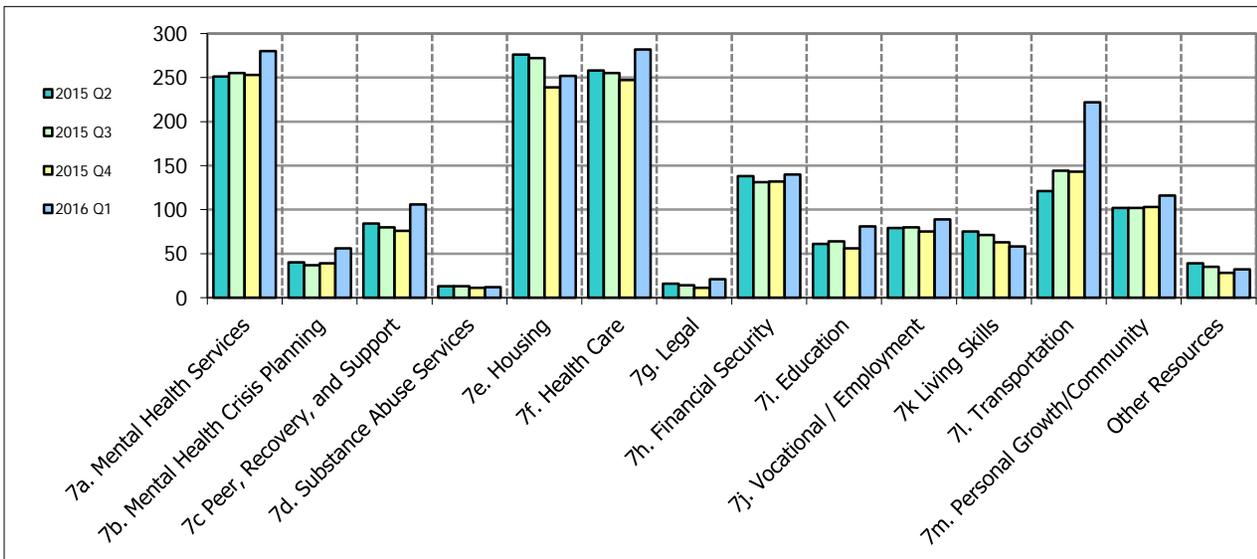


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	251	255	253	280
7b. Mental Health Crisis Planning	40	37	39	56
7c. Peer, Recovery, and Support	84	80	76	106
7d. Substance Abuse Services	13	13	11	12
7e. Housing	276	272	239	252
7f. Health Care	258	255	247	282
7g. Legal	16	14	11	21
7h. Financial Security	138	131	132	140
7i. Education	61	64	56	81
7j. Vocational / Employment	79	80	75	89
7k. Living Skills	75	71	63	58
7l. Transportation	121	144	143	222
7m. Personal Growth/Community	102	102	103	116
Other Resources	39	35	28	32
Total CSN 6 Unmet Needs	1,553	1,553	1,476	1,747

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,251	2,102	2,021	2,010
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	23	2	7	7
7a-iii Dialectical Behavioral Therapy	9	11	12	15
7a-iv Family Psycho-Educational Treatment	1	1	6	7
7a-v Group Counseling	16	13	10	15
7a-vi Individual Counseling	103	121	110	121
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	21	26	26	21
7a-x Psychiatric Medication Management	78	81	82	93
Total Unmet Resource Needs	251	255	253	280
Distinct Clients with Unmet Resource Needs	194	196	188	216
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	35	30	32	51
7b-ii Mental Health Advance Directives	5	7	7	5
Total Unmet Resource Needs	40	37	39	56
Distinct Clients with Unmet Resource Needs	37	33	34	53
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	19	16	16	14
7c-ii Recovery Workbook Group	0	1	1	2
7c-iii Social Club	34	32	28	27
7c-iv Peer-Run Trauma Recovery Group	4	5	7	10
7c-v Wellness Recovery and Action Planning	5	5	4	7
7c-vi Family Support	22	21	20	46
Total Unmet Resource Needs	84	80	76	106
Distinct Clients with Unmet Resource Needs	59	61	61	87
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	9	8	6
7d-ii Residential Treatment Substance Abuse Services	3	4	3	6
Total Unmet Resource Needs	13	13	11	12
Distinct Clients with Unmet Resource Needs	13	13	11	12

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,251	2,102	2,021	2,010
7e. Housing				
7e-i Supported Apartment	46	39	27	33
7e-ii Community Residential Facility	16	19	10	13
7e-iii Residential Treatment Facility (group home)	9	6	2	4
7e-iv Assisted Living Facility	17	10	13	11
7e-v Nursing Home	2	1	2	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	186	197	185	189
Total Unmet Resource Needs	276	272	239	252
Distinct Clients with Unmet Resource Needs	246	243	230	233
7f. Health Care				
7f-i Dental Services	157	151	147	149
7f-ii Eye Care Services	40	39	37	51
7f-iii Hearing Services	3	4	6	7
7f-iv Physical Therapy	11	6	6	9
7f-v Physician/Medical Services	47	55	51	66
Total Unmet Resource Needs	258	255	247	282
Distinct Clients with Unmet Resource Needs	204	198	191	196
7g. Legal				
7g-i Advocate	12	11	9	17
7g-ii Guardian (private)	2	2	1	2
7g-iii Guardian (public)	2	1	1	2
Total Unmet Resource Needs	16	14	11	21
Distinct Clients with Unmet Resource Needs	16	14	11	21
7h. Financial Security				
7h-i Assistance with Managing Money	79	74	86	89
7h-ii Assistance with Securing Public Benefits	46	44	40	41
7h-iii Representative Payee	13	13	6	10
Total Unmet Resource Needs	138	131	132	140
Distinct Clients with Unmet Resource Needs	127	120	121	124

Report Run: Jan 6, 2016



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,251	2,102	2,021	2,010
7i. Education				
7i-i Adult Education (other than GED)	22	29	22	36
7i-ii GED	17	15	14	20
7i-iii Literacy Assistance	5	6	7	10
7i-iv Post High School Education	14	12	12	14
7i-v Tuition Reimbursement	3	2	1	1
Total Unmet Resource Needs	61	64	56	81
Distinct Clients with Unmet Resource Needs	57	57	51	72
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	7	6	7
7j-ii Club House and/or Peer Vocational Support	2	2	2	2
7j-iii Competitive Employment (no supports)	16	19	16	16
7j-iv Supported Employment	8	8	12	15
7j-v Vocational Rehabilitation	47	44	39	49
Total Unmet Resource Needs	79	80	75	89
Distinct Clients with Unmet Resource Needs	68	73	68	82
7k. Living Skills				
7k-i Daily Living Support Services	47	42	38	33
7k-ii Day Support Services	11	11	11	10
7k-iii Occupational Therapy	2	2	1	1
7k-iv Skills Development Services	15	16	13	14
Total Unmet Resource Needs	75	71	63	58
Distinct Clients with Unmet Resource Needs	65	60	54	49
7l. Transportation				
7l-i Transportation to ISP-Identified Services	58	71	75	109
7l-ii Transportation to Other ISP Activities	38	46	44	72
7l-iii After Hours Transportation	25	27	24	41
Total Unmet Resource Needs	121	144	143	222
Distinct Clients with Unmet Resource Needs	84	95	97	131

Report Run: Jan 6, 2016



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	2,251	2,102	2,021	2,010
7m. Personal Growth/Community				
7m-i Avocational Activities	3	4	2	3
7m-ii Recreation Activities	24	22	24	19
7m-iii Social Activities	65	67	65	72
7m-iv Spiritual Activities	10	9	12	22
Total Unmet Resource Needs	102	102	103	116
Distinct Clients with Unmet Resource Needs	77	74	77	87
Other Resources				
Other Resources	39	35	28	32
Total Unmet Resource Needs	39	35	28	32
Distinct Clients with Unmet Resource Needs	39	35	28	32
CSN 6 Totals				
Total Unmet Resource Needs	1,553	1,553	1,476	1,747
Distinct Clients With any Unmet Resource Need	612	595	580	586
Distinct Clients with a RDS	2,251	2,102	2,021	2,010

Report Run: Jan 6, 2016

Statewide Report of Unmet Resource Needs for Fiscal Year 2016 Quarter 1

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2015 Q2			2015 Q3			2015 Q4			2016 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
329	809	40.7%	296	802	36.9%	283	802	35.3%	242	696	34.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

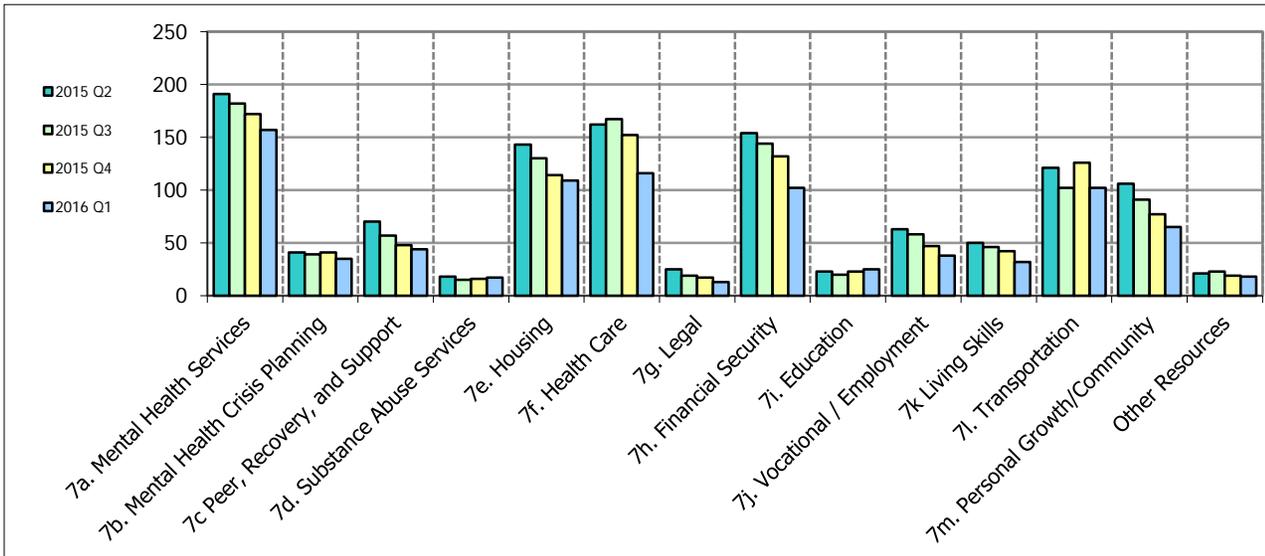


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2015 Q2	2015 Q3	2015 Q4	2016 Q1
7a. Mental Health Services	191	182	172	157
7b. Mental Health Crisis Planning	41	39	41	35
7c. Peer, Recovery, and Support	70	57	48	44
7d. Substance Abuse Services	18	15	16	17
7e. Housing	143	130	114	109
7f. Health Care	162	167	152	116
7g. Legal	25	19	17	13
7h. Financial Security	154	144	132	102
7i. Education	23	20	23	25
7j. Vocational / Employment	63	58	47	38
7k. Living Skills	50	46	42	32
7l. Transportation	121	102	126	102
7m. Personal Growth/Community	106	91	77	65
Other Resources	21	23	19	18
Total CSN 7 Unmet Needs	1,188	1,093	1,026	873

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	840	809	802	696
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	1	5	2
7a-iii Dialectical Behavioral Therapy	29	22	18	10
7a-iv Family Psycho-Educational Treatment	2	1	3	5
7a-v Group Counseling	4	4	3	0
7a-vi Individual Counseling	75	75	65	71
7a-vii Inpatient Psychiatric Facility	1	1	2	0
7a-viii Intensive Case Management	6	6	9	9
7a-x Psychiatric Medication Management	70	72	67	60
Total Unmet Resource Needs	191	182	172	157
Distinct Clients with Unmet Resource Needs	145	133	114	109
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	36	35	37	32
7b-ii Mental Health Advance Directives	5	4	4	3
Total Unmet Resource Needs	41	39	41	35
Distinct Clients with Unmet Resource Needs	37	36	38	32
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	11	10	9	8
7c-ii Recovery Workbook Group	1	0	0	0
7c-iii Social Club	21	21	13	11
7c-iv Peer-Run Trauma Recovery Group	11	7	9	5
7c-v Wellness Recovery and Action Planning	9	8	6	6
7c-vi Family Support	17	11	11	14
Total Unmet Resource Needs	70	57	48	44
Distinct Clients with Unmet Resource Needs	52	42	36	34
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	17	14	13	16
7d-ii Residential Treatment Substance Abuse Services	1	1	3	1
Total Unmet Resource Needs	18	15	16	17
Distinct Clients with Unmet Resource Needs	18	15	15	17

Report Run: Jan 6, 2016



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	840	809	802	696
7e. Housing				
7e-i Supported Apartment	17	19	16	15
7e-ii Community Residential Facility	7	5	5	1
7e-iii Residential Treatment Facility (group home)	2	2	3	2
7e-iv Assisted Living Facility	9	6	6	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	2	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	106	97	84	87
Total Unmet Resource Needs	143	130	114	109
Distinct Clients with Unmet Resource Needs	124	117	101	102
7f. Health Care				
7f-i Dental Services	80	82	75	47
7f-ii Eye Care Services	22	39	26	20
7f-iii Hearing Services	6	4	4	3
7f-iv Physical Therapy	9	6	3	4
7f-v Physician/Medical Services	45	36	44	42
Total Unmet Resource Needs	162	167	152	116
Distinct Clients with Unmet Resource Needs	120	115	111	83
7g. Legal				
7g-i Advocate	18	14	11	10
7g-ii Guardian (private)	2	1	1	0
7g-iii Guardian (public)	5	4	5	3
Total Unmet Resource Needs	25	19	17	13
Distinct Clients with Unmet Resource Needs	21	17	15	13
7h. Financial Security				
7h-i Assistance with Managing Money	108	101	85	67
7h-ii Assistance with Securing Public Benefits	39	36	37	29
7h-iii Representative Payee	7	7	10	6
Total Unmet Resource Needs	154	144	132	102
Distinct Clients with Unmet Resource Needs	133	123	114	86

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	840	809	802	696
7i. Education				
7i-i Adult Education (other than GED)	6	5	6	8
7i-ii GED	5	3	7	4
7i-iii Literacy Assistance	6	3	3	5
7i-iv Post High School Education	6	8	6	8
7i-v Tuition Reimbursement	0	1	1	0
Total Unmet Resource Needs	23	20	23	25
Distinct Clients with Unmet Resource Needs	19	17	20	21
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	4	4	4
7j-ii Club House and/or Peer Vocational Support	10	8	4	3
7j-iii Competitive Employment (no supports)	13	16	9	12
7j-iv Supported Employment	8	6	3	1
7j-v Vocational Rehabilitation	27	24	27	18
Total Unmet Resource Needs	63	58	47	38
Distinct Clients with Unmet Resource Needs	50	48	41	35
7k. Living Skills				
7k-i Daily Living Support Services	32	28	29	22
7k-ii Day Support Services	4	2	1	0
7k-iii Occupational Therapy	5	4	3	3
7k-iv Skills Development Services	9	12	9	7
Total Unmet Resource Needs	50	46	42	32
Distinct Clients with Unmet Resource Needs	38	38	34	28
7l. Transportation				
7l-i Transportation to ISP-Identified Services	54	50	61	51
7l-ii Transportation to Other ISP Activities	32	26	30	22
7l-iii After Hours Transportation	35	26	35	29
Total Unmet Resource Needs	121	102	126	102
Distinct Clients with Unmet Resource Needs	83	69	85	70

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	840	809	802	696
7m. Personal Growth/Community				
7m-i Avocational Activities	6	7	5	6
7m-ii Recreation Activities	31	27	19	20
7m-iii Social Activities	53	45	46	33
7m-iv Spiritual Activities	16	12	7	6
Total Unmet Resource Needs	106	91	77	65
Distinct Clients with Unmet Resource Needs	69	60	55	44
Other Resources				
Other Resources	21	23	19	18
Total Unmet Resource Needs	21	23	19	18
Distinct Clients with Unmet Resource Needs	21	23	19	18
CSN 7 Totals				
Total Unmet Resource Needs	1,188	1,093	1,026	873
Distinct Clients With any Unmet Resource Need	329	296	283	242
Distinct Clients with a RDS	840	809	802	696

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	485	432	421	384
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	1	2	1
7a-iii Dialectical Behavioral Therapy	1	2	3	3
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	3	2	1	3
7a-vi Individual Counseling	30	24	25	31
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	4	4	4	3
7a-x Psychiatric Medication Management	35	39	29	20
Total Unmet Resource Needs	73	72	64	61
Distinct Clients with Unmet Resource Needs	57	56	51	45
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	10	10	12	16
7b-ii Mental Health Advance Directives	5	4	3	2
Total Unmet Resource Needs	15	14	15	18
Distinct Clients with Unmet Resource Needs	15	14	15	17
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	3	3
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	9	8	5
7c-iv Peer-Run Trauma Recovery Group	0	1	2	1
7c-v Wellness Recovery and Action Planning	5	5	2	4
7c-vi Family Support	5	5	4	7
Total Unmet Resource Needs	17	20	19	20
Distinct Clients with Unmet Resource Needs	11	15	14	11
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	5	6	4
7d-ii Residential Treatment Substance Abuse Services	1	2	1	1
Total Unmet Resource Needs	6	7	7	5
Distinct Clients with Unmet Resource Needs	6	6	7	5

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	485	432	421	384
7e. Housing				
7e-i Supported Apartment	4	3	3	4
7e-ii Community Residential Facility	3	3	4	4
7e-iii Residential Treatment Facility (group home)	0	1	1	1
7e-iv Assisted Living Facility	3	3	2	3
7e-v Nursing Home	1	1	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	32	28	29	30
Total Unmet Resource Needs	43	39	40	42
Distinct Clients with Unmet Resource Needs	40	36	37	36
7f. Health Care				
7f-i Dental Services	29	27	26	23
7f-ii Eye Care Services	15	13	14	11
7f-iii Hearing Services	2	1	3	4
7f-iv Physical Therapy	4	2	1	2
7f-v Physician/Medical Services	15	17	18	20
Total Unmet Resource Needs	65	60	62	60
Distinct Clients with Unmet Resource Needs	46	44	46	41
7g. Legal				
7g-i Advocate	11	12	8	8
7g-ii Guardian (private)	5	5	3	3
7g-iii Guardian (public)	0	1	0	0
Total Unmet Resource Needs	16	18	11	11
Distinct Clients with Unmet Resource Needs	13	13	8	8
7h. Financial Security				
7h-i Assistance with Managing Money	32	30	33	36
7h-ii Assistance with Securing Public Benefits	18	20	15	17
7h-iii Representative Payee	1	2	1	2
Total Unmet Resource Needs	51	52	49	55
Distinct Clients with Unmet Resource Needs	45	43	44	49

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	485	432	421	384
7i. Education				
7i-i Adult Education (other than GED)	8	8	8	7
7i-ii GED	6	5	4	1
7i-iii Literacy Assistance	2	1	1	2
7i-iv Post High School Education	7	6	8	6
7i-v Tuition Reimbursement	2	1	0	0
Total Unmet Resource Needs	25	21	21	16
Distinct Clients with Unmet Resource Needs	19	17	18	13
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	2	0	0
7j-ii Club House and/or Peer Vocational Support	2	1	3	1
7j-iii Competitive Employment (no supports)	5	5	2	3
7j-iv Supported Employment	3	2	3	2
7j-v Vocational Rehabilitation	12	13	13	10
Total Unmet Resource Needs	25	23	21	16
Distinct Clients with Unmet Resource Needs	23	21	21	14
7k. Living Skills				
7k-i Daily Living Support Services	15	11	15	14
7k-ii Day Support Services	0	0	2	3
7k-iii Occupational Therapy	1	1	1	0
7k-iv Skills Development Services	5	4	2	5
Total Unmet Resource Needs	21	16	20	22
Distinct Clients with Unmet Resource Needs	18	15	17	17
7l. Transportation				
7l-i Transportation to ISP-Identified Services	21	19	21	23
7l-ii Transportation to Other ISP Activities	8	6	7	10
7l-iii After Hours Transportation	5	7	8	7
Total Unmet Resource Needs	34	32	36	40
Distinct Clients with Unmet Resource Needs	25	24	28	25

Report Run: Jan 6, 2016



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2016 Quarter 1
(July, Aug, Sept 2015)

	2015 Q2	2015 Q3	2015 Q4	2016 Q1
Distinct Clients with a RDS	485	432	421	384
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	0	1
7m-ii Recreation Activities	10	7	5	6
7m-iii Social Activities	20	19	19	19
7m-iv Spiritual Activities	3	2	1	3
Total Unmet Resource Needs	35	30	25	29
Distinct Clients with Unmet Resource Needs	21	22	20	23
Other Resources				
Other Resources	11	11	13	12
Total Unmet Resource Needs	11	11	13	12
Distinct Clients with Unmet Resource Needs	11	11	13	12
CSN Not Assigned Totals				
Total Unmet Resource Needs	437	415	403	407
Distinct Clients With any Unmet Resource Need	137	123	119	108
Distinct Clients with a RDS	485	432	421	384

Report Run: Jan 6, 2016