



# Maine Department of Health and Human Services Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

QTR2 (October, November and December) SYF16

## I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	666	Females	680				
	Adults	Males	2,405	Females	2,260				
Age Range	Children	< 5	3	5 - 9	149	10 - 14	587	15-17	607
	Adults	18 - 21	473	22 - 35	1,425	36 - 60	2,237	>60	530
Payment Source	Children	MaineCare	933	Private Ins.	305	Uninsured	107	Medicare	1
	Adults	MaineCare	2,258	Private Ins.	821	Uninsured	1,299	Medicare	287

## II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	6,848	27,450
b. Total number of all Initial face-to-face contacts	1,149	3,750
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	124	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	206	1,221

## III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	71	6.2%	63	1.7%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	385	33.5%	955	25.5%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	372	96.6%	887	92.9%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			101,160	27
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			1,977	52.7%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,404	37.4%

### CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

Less Than 1 Hour.	963	1 to 2 Hours	156	2 to 4 Hours	23	More Than 4 Hours	7
Percent	83.8%	Percent	13.6%	Percent	2.0%	Percent	0.6%

### CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

Less Than 3 Hours	531	3 to 6 Hours	482	6 to 8 Hours	38	8 to 14 Hours	40	> 14	58
Percent	46.2%	Percent	41.9%	Percent	3.3%	Percent	3.5%	Percent	5.0%

## IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	130	11.3%	333	8.9%
b. Family/Relative/Other Residence	38	3.3%	30	0.8%
c. Other Community Setting (Work, School, Police Dept, Public Place)	138	12.0%	106	2.8%
d. SNF, Nursing Home, Boarding Home	0	0.0%	11	0.3%
e. Residential Program (Congregate Community Residence, Apartment Program)	15	1.3%	64	1.7%
f. Homeless Shelter	1	0.1%	33	0.9%
g. Provider Office	31	2.7%	147	3.9%
h. Crisis Office	158	13.8%	572	15.3%
i. Emergency Department	634	55.2%	2,277	60.7%
j. Other Hospital Location	4	0.3%	99	2.6%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	0	0.0%	78	2.1%
<b>Totals:</b>	<b>1,149</b>	<b>100%</b>	<b>3,750</b>	<b>100%</b>

## V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	34	3.0%	179	4.8%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	232	20.2%	800	21.3%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up	455	39.6%	1,335	35.6%
d. Admission to Crisis Stabilization Unit	143	12.4%	450	12.0%
e. Inpatient Hospitalization Medical	14	1.2%	114	3.0%
f. Voluntary Psychiatric Hospitalization	264	23.0%	646	17.2%
g. Involuntary Psychiatric Hospitalization	6	0.5%	138	3.7%
h. Admission to Detox Unit	1	0.1%	88	2.3%
<b>Totals:</b>	<b>1,149</b>	<b>100%</b>	<b>3,750</b>	<b>100%</b>