

## **Substance Abuse and Mental Health Services**

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<http://www.maine.gov/dhhs/mh/index.shtml>

### **Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 1**

(July, Aug, Sept 2013)

#### **Purpose of Report:**

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

#### **Data collection and reporting:**

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Jan 9, 2014

**Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q1**

**Table 1: Distinct People with a Resource Data Summary (RDS) by CSN**

CSN	Counties	Distinct People
CSN 1	Aroostook	402
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,846
CSN 3	Kennebec & Somerset	2,047
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	792
CSN 5	Androscoggin, Franklin & Oxford	2,002
CSN 6	Cumberland	2,114
CSN 7	York	484
Not Assigned	No legal address	367
<b>Statewide</b>		<b>10,054</b>

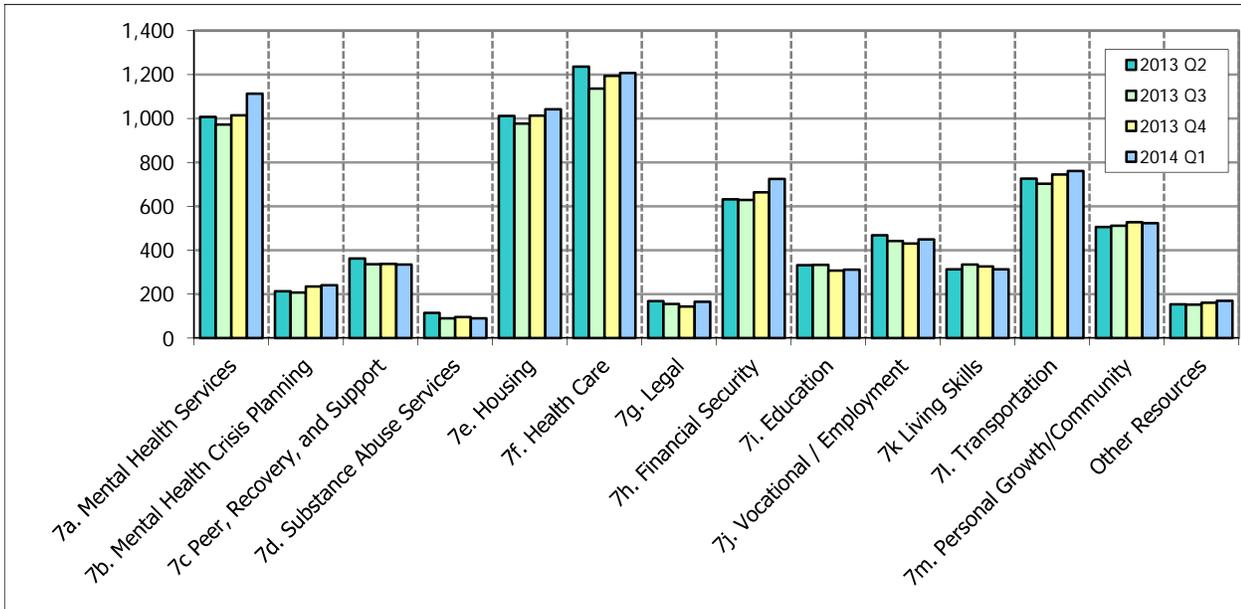
**Table 2: Distinct People and Unmet Resource Needs across four Quarters**

	2013 Q2			2013 Q3			2013 Q4			2014 Q1		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	114	382	29.8%	136	393	34.6%	133	387	34.4%	137	402	34.1%
CSN 2	459	1,705	26.9%	431	1,760	24.5%	429	1,870	22.9%	467	1,846	25.3%
CSN 3	352	1,967	17.9%	349	1,991	17.5%	373	2,085	17.9%	370	2,047	18.1%
CSN 4	240	805	29.8%	238	830	28.7%	219	834	26.3%	216	792	27.3%
CSN 5	626	1,928	32.5%	615	1,926	31.9%	634	2,057	30.8%	634	2,002	31.7%
CSN 6	591	1,946	30.4%	606	2,013	30.1%	648	2,125	30.5%	662	2,114	31.3%
CSN 7	181	545	33.2%	158	547	28.9%	186	558	33.3%	147	484	30.4%
N/A	106	388	27.3%	116	397	29.2%	107	368	29.1%	109	367	29.7%
<b>Total</b>	<b>2,669</b>	<b>9,666</b>	<b>27.6%</b>	<b>2,649</b>	<b>9,857</b>	<b>26.9%</b>	<b>2,729</b>	<b>10,284</b>	<b>26.5%</b>	<b>2,742</b>	<b>10,054</b>	<b>27.3%</b>

Report Run: Jan 9, 2014

**Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q1**

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters**



**Table 3: Total Number of Unmet Resource Needs Reported**

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	1,008	972	1,015	1,113
7b. Mental Health Crisis Planning	214	207	235	241
7c. Peer, Recovery, and Support	363	337	338	335
7d. Substance Abuse Services	115	91	96	91
7e. Housing	1,012	977	1,013	1,042
7f. Health Care	1,236	1,136	1,194	1,208
7g. Legal	168	155	144	165
7h. Financial Security	632	629	664	725
7i. Education	332	334	307	312
7j. Vocational / Employment	468	442	431	449
7k. Living Skills	313	335	327	313
7l. Transportation	727	703	745	761
7m. Personal Growth/Community	506	512	528	524
Other Resources	154	153	162	170
<b>Total Statewide Unmet Needs</b>	<b>7,248</b>	<b>6,983</b>	<b>7,199</b>	<b>7,449</b>

Report Run: Jan 9, 2014



**Substance Abuse  
and Mental Health Services**

An Office of the  
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

**Report of Unmet Resource Needs**

**Statewide**

(All CSNs)

**Fiscal Year 2014 Quarter 1**

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	9,666	9,857	10,284	10,054
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	36	51	62	61
7a-iii Dialectical Behavioral Therapy	32	31	40	40
7a-iv Family Psycho-Educational Treatment	8	11	16	18
7a-v Group Counseling	32	41	34	42
7a-vi Individual Counseling	430	397	413	484
7a-vii Inpatient Psychiatric Facility	2	5	6	6
7a-viii Intensive Case Management	22	26	24	31
7a-x Psychiatric Medication Management	482	461	482	492
<b>Total Unmet Resource Needs</b>	1,008	972	1,015	1,113
<b>Distinct Clients with Unmet Resource Needs</b>	802	791	858	894
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	160	149	179	185
7b-ii Mental Health Advance Directives	54	58	56	56
<b>Total Unmet Resource Needs</b>	214	207	235	241
<b>Distinct Clients with Unmet Resource Needs</b>	192	186	220	221
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	45	42	40	41
7c-ii Recovery Workbook Group	3	4	4	7
7c-iii Social Club	127	112	109	111
7c-iv Peer-Run Trauma Recovery Group	39	36	34	29
7c-v Wellness Recovery and Action Planning	22	25	24	32
7c-vi Family Support	127	118	127	115
<b>Total Unmet Resource Needs</b>	363	337	338	335
<b>Distinct Clients with Unmet Resource Needs</b>	301	271	278	270
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	97	71	78	74
7d-ii Residential Treatment Substance Abuse Services	18	20	18	17
<b>Total Unmet Resource Needs</b>	115	91	96	91
<b>Distinct Clients with Unmet Resource Needs</b>	111	86	94	88

**7e. Housing**

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	9,666	9,857	10,284	10,054
<b>7e. Housing</b>				
7e-ii Community Residential Facility	31	35	35	41
7e-iii Residential Treatment Facility (group home)	15	13	13	13
7e-iv Assisted Living Facility	47	43	42	49
7e-v Nursing Home	5	4	4	6
7e-vi Residential Crisis Unit	2	2	2	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	800	762	802	818
<b>Total Unmet Resource Needs</b>	<b>1,012</b>	<b>977</b>	<b>1,013</b>	<b>1,042</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>938</b>	<b>896</b>	<b>935</b>	<b>951</b>
<b>7f. Health Care</b>				
7f-i Dental Services	638	598	616	622
7f-ii Eye Care Services	254	227	232	232
7f-iii Hearing Services	58	57	62	52
7f-iv Physical Therapy	39	38	38	39
7f-v Physician/Medical Services	247	216	246	263
<b>Total Unmet Resource Needs</b>	<b>1,236</b>	<b>1,136</b>	<b>1,194</b>	<b>1,208</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>914</b>	<b>874</b>	<b>921</b>	<b>915</b>
<b>7g. Legal</b>				
7g-i Advocate	100	95	93	109
7g-ii Guardian (private)	52	43	40	41
7g-iii Guardian (public)	16	17	11	15
<b>Total Unmet Resource Needs</b>	<b>168</b>	<b>155</b>	<b>144</b>	<b>165</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>155</b>	<b>147</b>	<b>136</b>	<b>155</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	368	358	367	407
7h-ii Assistance with Securing Public Benefits	223	230	255	267
7h-iii Representative Payee	41	41	42	51
<b>Total Unmet Resource Needs</b>	<b>632</b>	<b>629</b>	<b>664</b>	<b>725</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>572</b>	<b>561</b>	<b>592</b>	<b>641</b>

Report Run: Jan 9, 2014



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	9,666	9,857	10,284	10,054
<b>7i. Education</b>				
7i-ii GED	87	95	86	88
7i-iii Literacy Assistance	34	29	29	27
7i-iv Post High School Education	110	105	102	115
7i-v Tuition Reimbursement	26	25	24	17
<b>Total Unmet Resource Needs</b>	<b>332</b>	<b>334</b>	<b>307</b>	<b>312</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>306</b>	<b>310</b>	<b>284</b>	<b>295</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	45	42	43	37
7j-ii Club House and/or Peer Vocational Support	26	22	26	38
7j-iii Competitive Employment (no supports)	70	67	66	67
7j-iv Supported Employment	42	46	42	48
7j-v Vocational Rehabilitation	285	265	254	259
<b>Total Unmet Resource Needs</b>	<b>468</b>	<b>442</b>	<b>431</b>	<b>449</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>414</b>	<b>395</b>	<b>380</b>	<b>391</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	217	227	222	214
7k-ii Day Support Services	27	29	32	24
7k-iii Occupational Therapy	13	8	9	13
7k-iv Skills Development Services	56	71	64	62
<b>Total Unmet Resource Needs</b>	<b>313</b>	<b>335</b>	<b>327</b>	<b>313</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>290</b>	<b>309</b>	<b>305</b>	<b>291</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	366	357	362	377
7l-ii Transportation to Other ISP Activities	196	192	197	202
7l-iii After Hours Transportation	165	154	186	182
<b>Total Unmet Resource Needs</b>	<b>727</b>	<b>703</b>	<b>745</b>	<b>761</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>512</b>	<b>510</b>	<b>529</b>	<b>524</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	20	23	24	27

Report Run: Jan 9, 2014



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## Report of Unmet Resource Needs

**Statewide**

(All CSNs)

**Fiscal Year 2014 Quarter 1**

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	9,666	9,857	10,284	10,054
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	289	297	315	301
7m-iv Spiritual Activities	60	54	48	61
<b>Total Unmet Resource Needs</b>	506	512	528	524
<b>Distinct Clients with Unmet Resource Needs</b>	367	372	395	379
<b>Other Resources</b>				
Other Resources	154	153	162	170
<b>Total Unmet Resource Needs</b>	154	153	162	170
<b>Distinct Clients with Unmet Resource Needs</b>	154	153	162	170
<b>Statewide Totals</b>				
<b>Total Unmet Resource Needs</b>	7,248	6,983	7,199	7,449
<b>Distinct Clients With any Unmet Resource Need</b>	2,669	2,649	2,729	2,742
<b>Distinct Clients with a RDS</b>	9,666	9,857	10,284	10,054

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q1

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
114	382	29.8%	136	393	34.6%	133	387	34.4%	137	402	34.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

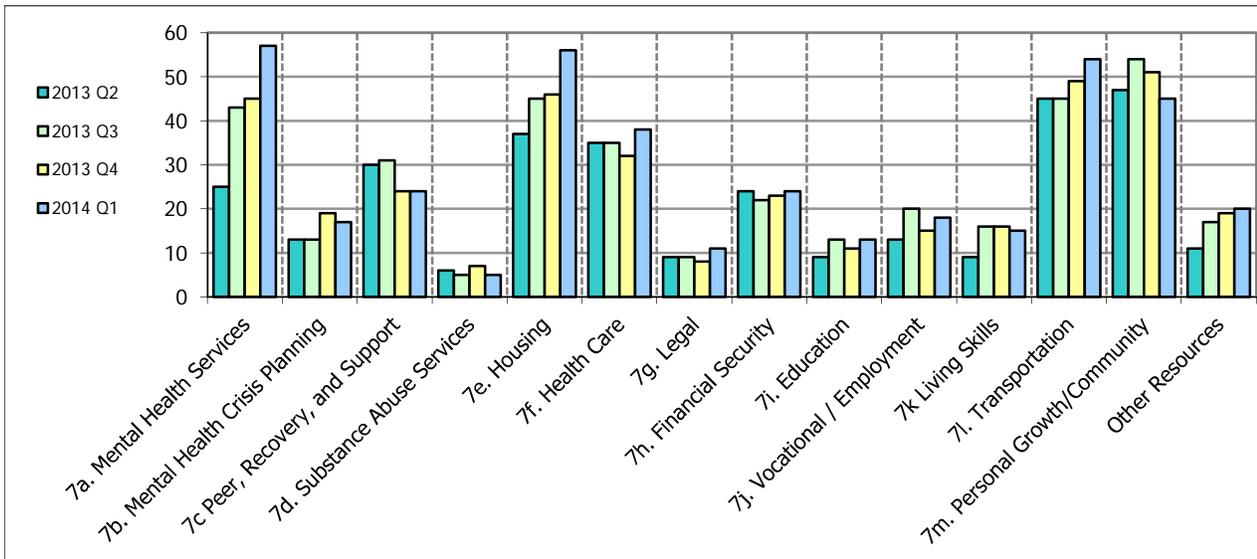


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	25	43	45	57
7b. Mental Health Crisis Planning	13	13	19	17
7c Peer, Recovery, and Support	30	31	24	24
7d. Substance Abuse Services	6	5	7	5
7e. Housing	37	45	46	56
7f. Health Care	35	35	32	38
7g. Legal	9	9	8	11
7h. Financial Security	24	22	23	24
7i. Education	9	13	11	13
7j. Vocational / Employment	13	20	15	18
7k Living Skills	9	16	16	15
7l. Transportation	45	45	49	54
7m. Personal Growth/Community	47	54	51	45
Other Resources	11	17	19	20
<b>Total CSN 1 Unmet Needs</b>	<b>313</b>	<b>368</b>	<b>365</b>	<b>397</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2014 Quarter 1**  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	382	393	387	402
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	0	0	0	0
7a-iii Dialectical Behavioral Therapy	4	6	7	5
7a-iv Family Psycho-Educational Treatment	0	1	2	1
7a-v Group Counseling	0	5	3	7
7a-vi Individual Counseling	4	7	8	14
7a-vii Inpatient Psychiatric Facility	1	1	0	1
7a-viii Intensive Case Management	0	1	0	0
7a-x Psychiatric Medication Management	16	22	25	29
<b>Total Unmet Resource Needs</b>	25	43	45	57
<b>Distinct Clients with Unmet Resource Needs</b>	21	36	38	46
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	10	8	15	12
7b-ii Mental Health Advance Directives	3	5	4	5
<b>Total Unmet Resource Needs</b>	13	13	19	17
<b>Distinct Clients with Unmet Resource Needs</b>	12	11	18	14
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	1	2	0	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	19	20	14	17
7c-iv Peer-Run Trauma Recovery Group	3	2	2	1
7c-v Wellness Recovery and Action Planning	1	1	2	2
7c-vi Family Support	6	6	6	3
<b>Total Unmet Resource Needs</b>	30	31	24	24
<b>Distinct Clients with Unmet Resource Needs</b>	25	26	21	22
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	5	5	7	5
7d-ii Residential Treatment Substance Abuse Services	1	0	0	0
<b>Total Unmet Resource Needs</b>	6	5	7	5
<b>Distinct Clients with Unmet Resource Needs</b>	6	5	7	5

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 20114 Quarter 1**  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	382	393	387	402
<b>7e. Housing</b>				
7e-i Supported Apartment	7	11	10	11
7e-ii Community Residential Facility	0	0	2	2
7e-iii Residential Treatment Facility (group home)	3	2	2	3
7e-iv Assisted Living Facility	2	1	2	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	25	31	30	36
<b>Total Unmet Resource Needs</b>	37	45	46	56
<b>Distinct Clients with Unmet Resource Needs</b>	34	39	38	45
<b>7f. Health Care</b>				
7f-i Dental Services	9	13	13	16
7f-ii Eye Care Services	7	3	3	7
7f-iii Hearing Services	2	1	1	1
7f-iv Physical Therapy	1	2	2	1
7f-v Physician/Medical Services	16	16	13	13
<b>Total Unmet Resource Needs</b>	35	35	32	38
<b>Distinct Clients with Unmet Resource Needs</b>	31	32	29	30
<b>7g. Legal</b>				
7g-i Advocate	8	7	6	6
7g-ii Guardian (private)	0	2	2	4
7g-iii Guardian (public)	1	0	0	1
<b>Total Unmet Resource Needs</b>	9	9	8	11
<b>Distinct Clients with Unmet Resource Needs</b>	8	9	7	10
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	13	12	13	13
7h-ii Assistance with Securing Public Benefits	11	10	10	11
7h-iii Representative Payee	0	0	0	0
<b>Total Unmet Resource Needs</b>	24	22	23	24
<b>Distinct Clients with Unmet Resource Needs</b>	23	22	22	24

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 1  
(Aroostook)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	382	393	387	402
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	1	4	2	1
7i-ii GED	5	4	4	6
7i-iii Literacy Assistance	2	1	1	1
7i-iv Post High School Education	1	3	3	4
7i-v Tuition Reimbursement	0	1	1	1
<b>Total Unmet Resource Needs</b>	9	13	11	13
<b>Distinct Clients with Unmet Resource Needs</b>	9	13	11	13
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	1	2	1	4
7j-ii Club House and/or Peer Vocational Support	1	1	1	1
7j-iii Competitive Employment (no supports)	1	2	1	0
7j-iv Supported Employment	2	6	2	3
7j-v Vocational Rehabilitation	8	9	10	10
<b>Total Unmet Resource Needs</b>	13	20	15	18
<b>Distinct Clients with Unmet Resource Needs</b>	11	16	14	16
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	5	6	5	7
7k-ii Day Support Services	1	2	3	0
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	3	8	8	8
<b>Total Unmet Resource Needs</b>	9	16	16	15
<b>Distinct Clients with Unmet Resource Needs</b>	8	15	15	13
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	21	25	25	28
7l-ii Transportation to Other ISP Activities	8	8	11	11
7l-iii After Hours Transportation	16	12	13	15
<b>Total Unmet Resource Needs</b>	45	45	49	54
<b>Distinct Clients with Unmet Resource Needs</b>	32	36	36	38
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	0	1	0	2

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 1 (Aroostook)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	382	393	387	402
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	14	15	16	9
7m-iii Social Activities	29	35	33	30
7m-iv Spiritual Activities	4	3	2	4
<b>Total Unmet Resource Needs</b>	47	54	51	45
<b>Distinct Clients with Unmet Resource Needs</b>	35	42	40	34
<b>Other Resources</b>				
Other Resources	11	17	19	20
<b>Total Unmet Resource Needs</b>	11	17	19	20
<b>Distinct Clients with Unmet Resource Needs</b>	11	17	19	20
<b>CSN 1 Totals</b>				
<b>Total Unmet Resource Needs</b>	313	368	365	397
<b>Distinct Clients With any Unmet Resource Need</b>	114	136	133	137
<b>Distinct Clients with a RDS</b>	382	393	387	402

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q1

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
459	1,705	26.9%	431	1,760	24.5%	429	1,870	22.9%	467	1,846	25.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

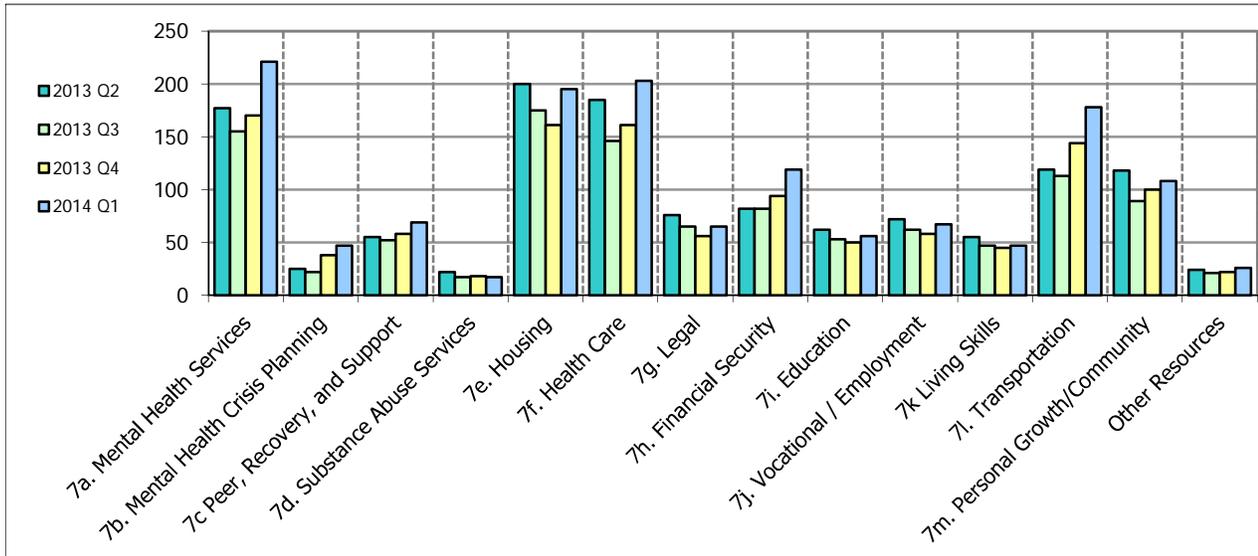


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	177	155	170	221
7b. Mental Health Crisis Planning	25	22	38	47
7c Peer, Recovery, and Support	55	52	58	69
7d. Substance Abuse Services	22	17	18	17
7e. Housing	200	175	161	195
7f. Health Care	185	146	161	203
7g. Legal	76	65	56	65
7h. Financial Security	82	82	94	119
7i. Education	62	53	50	56
7j. Vocational / Employment	72	62	58	67
7k Living Skills	55	47	45	47
7l. Transportation	119	113	144	178
7m. Personal Growth/Community	118	89	100	108
Other Resources	24	21	22	26
<b>Total CSN 2 Unmet Needs</b>	<b>1,272</b>	<b>1,099</b>	<b>1,175</b>	<b>1,418</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,705	1,760	1,870	1,846
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	2	2	3	3
7a-iii Dialectical Behavioral Therapy	2	1	2	2
7a-iv Family Psycho-Educational Treatment	4	4	5	5
7a-v Group Counseling	9	9	6	7
7a-vi Individual Counseling	86	71	73	106
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	1	5
7a-x Psychiatric Medication Management	73	67	80	93
<b>Total Unmet Resource Needs</b>	177	155	170	221
<b>Distinct Clients with Unmet Resource Needs</b>	134	121	131	155
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	23	19	34	40
7b-ii Mental Health Advance Directives	2	3	4	7
<b>Total Unmet Resource Needs</b>	25	22	38	47
<b>Distinct Clients with Unmet Resource Needs</b>	24	20	36	44
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	6	6	6	6
7c-ii Recovery Workbook Group	1	1	1	1
7c-iii Social Club	14	15	12	15
7c-iv Peer-Run Trauma Recovery Group	11	11	12	10
7c-v Wellness Recovery and Action Planning	8	6	7	10
7c-vi Family Support	15	13	20	27
<b>Total Unmet Resource Needs</b>	55	52	58	69
<b>Distinct Clients with Unmet Resource Needs</b>	38	35	40	48
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	19	13	15	16
7d-ii Residential Treatment Substance Abuse Services	3	4	3	1
<b>Total Unmet Resource Needs</b>	22	17	18	17
<b>Distinct Clients with Unmet Resource Needs</b>	20	15	16	17

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,705	1,760	1,870	1,846
<b>7e. Housing</b>				
7e-i Supported Apartment	23	13	16	26
7e-ii Community Residential Facility	4	6	4	6
7e-iii Residential Treatment Facility (group home)	1	0	0	0
7e-iv Assisted Living Facility	9	9	7	10
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	163	147	134	153
<b>Total Unmet Resource Needs</b>	<b>200</b>	<b>175</b>	<b>161</b>	<b>195</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>186</b>	<b>165</b>	<b>152</b>	<b>183</b>
<b>7f. Health Care</b>				
7f-i Dental Services	88	62	67	83
7f-ii Eye Care Services	44	38	34	46
7f-iii Hearing Services	5	7	5	8
7f-iv Physical Therapy	7	7	7	9
7f-v Physician/Medical Services	41	32	48	57
<b>Total Unmet Resource Needs</b>	<b>185</b>	<b>146</b>	<b>161</b>	<b>203</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>132</b>	<b>117</b>	<b>123</b>	<b>143</b>
<b>7g. Legal</b>				
7g-i Advocate	29	30	24	29
7g-ii Guardian (private)	43	32	30	32
7g-iii Guardian (public)	4	3	2	4
<b>Total Unmet Resource Needs</b>	<b>76</b>	<b>65</b>	<b>56</b>	<b>65</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>67</b>	<b>60</b>	<b>52</b>	<b>59</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	46	42	47	70
7h-ii Assistance with Securing Public Benefits	35	39	42	41
7h-iii Representative Payee	1	1	5	8
<b>Total Unmet Resource Needs</b>	<b>82</b>	<b>82</b>	<b>94</b>	<b>119</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>76</b>	<b>72</b>	<b>82</b>	<b>102</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 2

( Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,705	1,760	1,870	##
<b>7i. Education</b>				
7i-ii GED	8	6	4	5
7i-iii Literacy Assistance	5	5	3	4
7i-iv Post High School Education	30	25	26	28
7i-v Tuition Reimbursement	12	8	9	10
<b>Total Unmet Resource Needs</b>	<b>62</b>	<b>53</b>	<b>50</b>	<b>56</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>54</b>	<b>49</b>	<b>46</b>	<b>52</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	8	7	8	6
7j-ii Club House and/or Peer Vocational Support	2	2	2	2
7j-iii Competitive Employment (no supports)	18	18	19	22
7j-iv Supported Employment	7	7	8	7
7j-v Vocational Rehabilitation	37	28	21	30
<b>Total Unmet Resource Needs</b>	<b>72</b>	<b>62</b>	<b>58</b>	<b>67</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>62</b>	<b>53</b>	<b>49</b>	<b>54</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	36	35	31	32
7k-ii Day Support Services	3	3	4	3
7k-iii Occupational Therapy	2	1	1	3
7k-iv Skills Development Services	14	8	9	9
<b>Total Unmet Resource Needs</b>	<b>55</b>	<b>47</b>	<b>45</b>	<b>47</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>47</b>	<b>40</b>	<b>39</b>	<b>41</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	57	51	64	83
7l-ii Transportation to Other ISP Activities	22	25	35	45
7l-iii After Hours Transportation	40	37	45	50
<b>Total Unmet Resource Needs</b>	<b>119</b>	<b>113</b>	<b>144</b>	<b>178</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>91</b>	<b>84</b>	<b>94</b>	<b>108</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	6	6	8	10

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 2

(ancock, Washington, Penobscot, Piscataquis)

Fiscal Year 20131 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,705	1,760	1,870	1,846
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	65	49	55	55
7m-iv Spiritual Activities	7	4	5	12
<b>Total Unmet Resource Needs</b>	118	89	100	108
<b>Distinct Clients with Unmet Resource Needs</b>	79	61	69	70
<b>Other Resources</b>				
Other Resources	24	21	22	26
<b>Total Unmet Resource Needs</b>	24	21	22	26
<b>Distinct Clients with Unmet Resource Needs</b>	24	21	22	26
<b>CSN 2 Totals</b>				
<b>Total Unmet Resource Needs</b>	1,272	1,099	1,175	1,418
<b>Distinct Clients With any Unmet Resource Need</b>	459	431	429	467
<b>Distinct Clients with a RDS</b>	1,705	1,760	1,870	1,846

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
352	1,967	17.9%	349	1,991	17.5%	373	2,085	17.9%	370	2,047	18.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

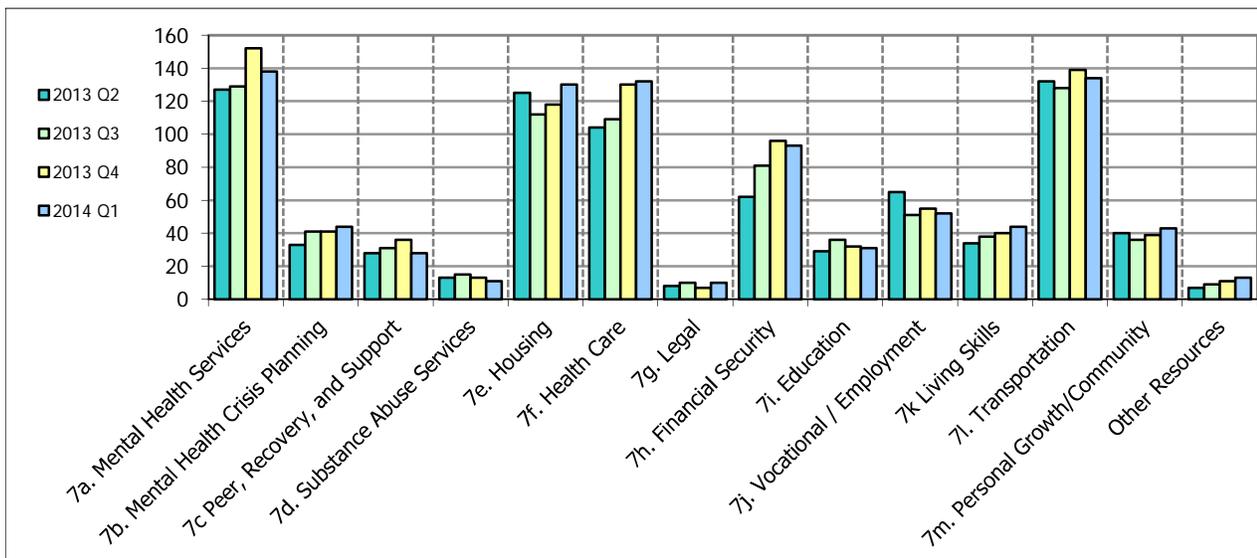


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	127	129	152	138
7b. Mental Health Crisis Planning	33	41	41	44
7c. Peer, Recovery, and Support	28	31	36	28
7d. Substance Abuse Services	13	15	13	11
7e. Housing	125	112	118	130
7f. Health Care	104	109	130	132
7g. Legal	8	10	7	10
7h. Financial Security	62	81	96	93
7i. Education	29	36	32	31
7j. Vocational / Employment	65	51	55	52
7k. Living Skills	34	38	40	44
7l. Transportation	132	128	139	134
7m. Personal Growth/Community	40	36	39	43
Other Resources	7	9	11	13
<b>Total CSN 3 Unmet Needs</b>	<b>807</b>	<b>826</b>	<b>909</b>	<b>903</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

CSN 3  
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,967	1,991	2,085	2,047
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	5	4	3	4
7a-iii Dialectical Behavioral Therapy	0	0	3	2
7a-iv Family Psycho-Educational Treatment	1	1	1	1
7a-v Group Counseling	3	4	5	3
7a-vi Individual Counseling	54	54	66	60
7a-vii Inpatient Psychiatric Facility	1	1	1	1
7a-viii Intensive Case Management	1	2	2	2
7a-x Psychiatric Medication Management	62	63	71	65
<b>Total Unmet Resource Needs</b>	127	129	152	138
<b>Distinct Clients with Unmet Resource Needs</b>	95	100	113	103
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	23	28	31	31
7b-ii Mental Health Advance Directives	10	13	10	13
<b>Total Unmet Resource Needs</b>	33	41	41	44
<b>Distinct Clients with Unmet Resource Needs</b>	26	33	36	38
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	3	4	4	3
7c-ii Recovery Workbook Group	1	1	1	2
7c-iii Social Club	11	8	10	6
7c-iv Peer-Run Trauma Recovery Group	0	1	1	1
7c-v Wellness Recovery and Action Planning	1	2	1	1
7c-vi Family Support	12	15	19	15
<b>Total Unmet Resource Needs</b>	28	31	36	28
<b>Distinct Clients with Unmet Resource Needs</b>	26	28	33	25
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	9	9	9	7
7d-ii Residential Treatment Substance Abuse Services	4	6	4	4
<b>Total Unmet Resource Needs</b>	13	15	13	11
<b>Distinct Clients with Unmet Resource Needs</b>	13	14	13	11

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 3  
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,967	1,991	2,085	2,047
<b>7e. Housing</b>				
7e-ii Community Residential Facility	4	4	3	7
7e-iii Residential Treatment Facility (group home)	2	2	1	2
7e-iv Assisted Living Facility	2	2	1	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	107	96	107	113
<b>Total Unmet Resource Needs</b>	<b>125</b>	<b>112</b>	<b>118</b>	<b>130</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>117</b>	<b>105</b>	<b>114</b>	<b>124</b>
<b>7f. Health Care</b>				
7f-i Dental Services	52	56	62	64
7f-ii Eye Care Services	18	20	23	25
7f-iii Hearing Services	7	8	12	10
7f-iv Physical Therapy	1	1	3	2
7f-v Physician/Medical Services	26	24	30	31
<b>Total Unmet Resource Needs</b>	<b>104</b>	<b>109</b>	<b>130</b>	<b>132</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>87</b>	<b>91</b>	<b>108</b>	<b>110</b>
<b>7g. Legal</b>				
7g-i Advocate	4	5	4	5
7g-ii Guardian (private)	1	1	1	1
7g-iii Guardian (public)	3	4	2	4
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>10</b>	<b>7</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>8</b>	<b>5</b>	<b>8</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	34	33	37	39
7h-ii Assistance with Securing Public Benefits	25	41	51	45
7h-iii Representative Payee	3	7	8	9
<b>Total Unmet Resource Needs</b>	<b>62</b>	<b>81</b>	<b>96</b>	<b>93</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>57</b>	<b>69</b>	<b>86</b>	<b>88</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

CSN 3  
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,967	1,991	2,085	2,047
<b>7i. Education</b>				
7i-ii GED	10	15	10	9
7i-iii Literacy Assistance	6	5	7	7
7i-iv Post High School Education	7	9	8	9
7i-v Tuition Reimbursement	2	2	2	2
<b>Total Unmet Resource Needs</b>	<b>29</b>	<b>36</b>	<b>32</b>	<b>31</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>34</b>	<b>29</b>	<b>28</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	7	3	3	2
7j-ii Club House and/or Peer Vocational Support	8	6	12	11
7j-iii Competitive Employment (no supports)	4	3	2	3
7j-iv Supported Employment	4	2	3	3
7j-v Vocational Rehabilitation	42	37	35	33
<b>Total Unmet Resource Needs</b>	<b>65</b>	<b>51</b>	<b>55</b>	<b>52</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>54</b>	<b>46</b>	<b>49</b>	<b>46</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	28	36	37	35
7k-ii Day Support Services	0	0	1	1
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	6	2	2	7
<b>Total Unmet Resource Needs</b>	<b>34</b>	<b>38</b>	<b>40</b>	<b>44</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>34</b>	<b>38</b>	<b>40</b>	<b>43</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	87	84	85	83
7l-ii Transportation to Other ISP Activities	28	25	31	30
7l-iii After Hours Transportation	17	19	23	21
<b>Total Unmet Resource Needs</b>	<b>132</b>	<b>128</b>	<b>139</b>	<b>134</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>100</b>	<b>100</b>	<b>103</b>	<b>99</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	1	0	0

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 3  
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,967	1,991	2,085	2,047
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	30	28	35	36
7m-iv Spiritual Activities	2	1	0	0
<b>Total Unmet Resource Needs</b>	40	36	39	43
<b>Distinct Clients with Unmet Resource Needs</b>	34	31	36	37
<b>Other Resources</b>				
Other Resources	7	9	11	13
<b>Total Unmet Resource Needs</b>	7	9	11	13
<b>Distinct Clients with Unmet Resource Needs</b>	7	9	11	13
<b>CSN 3 Totals</b>				
<b>Total Unmet Resource Needs</b>	807	826	909	903
<b>Distinct Clients With any Unmet Resource Need</b>	352	349	373	370
<b>Distinct Clients with a RDS</b>	1,967	1,991	2,085	2,047

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q1

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
240	805	29.8%	238	830	28.7%	219	834	26.3%	216	792	27.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

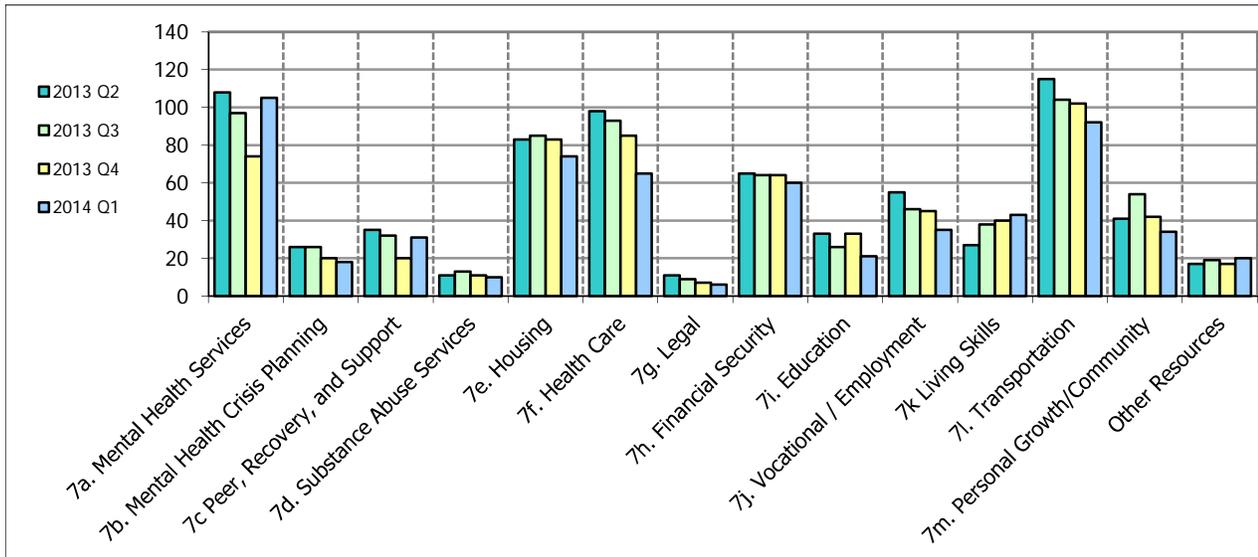


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	108	97	74	105
7b. Mental Health Crisis Planning	26	26	20	18
7c. Peer, Recovery, and Support	35	32	20	31
7d. Substance Abuse Services	11	13	11	10
7e. Housing	83	85	83	74
7f. Health Care	98	93	85	65
7g. Legal	11	9	7	6
7h. Financial Security	65	64	64	60
7i. Education	33	26	33	21
7j. Vocational / Employment	55	46	45	35
7k. Living Skills	27	38	40	43
7l. Transportation	115	104	102	92
7m. Personal Growth/Community	41	54	42	34
Other Resources	17	19	17	20
<b>Total CSN 4 Unmet Needs</b>	<b>725</b>	<b>706</b>	<b>643</b>	<b>614</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	805	830	834	792
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	6	3	3	2
7a-iii Dialectical Behavioral Therapy	1	1	0	3
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	2	1	1	3
7a-vi Individual Counseling	48	47	41	46
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	1	2	2
7a-x Psychiatric Medication Management	51	44	27	48
<b>Total Unmet Resource Needs</b>	108	97	74	105
<b>Distinct Clients with Unmet Resource Needs</b>	81	72	61	85
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	21	21	14	14
7b-ii Mental Health Advance Directives	5	5	6	4
<b>Total Unmet Resource Needs</b>	26	26	20	18
<b>Distinct Clients with Unmet Resource Needs</b>	24	24	19	17
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	6	3	2	8
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	7	9	4	5
7c-iv Peer-Run Trauma Recovery Group	4	5	3	2
7c-v Wellness Recovery and Action Planning	0	0	0	2
7c-vi Family Support	18	15	11	13
<b>Total Unmet Resource Needs</b>	35	32	20	31
<b>Distinct Clients with Unmet Resource Needs</b>	32	27	19	26
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	9	10	10	9
7d-ii Residential Treatment Substance Abuse Services	2	3	1	1
<b>Total Unmet Resource Needs</b>	11	13	11	10
<b>Distinct Clients with Unmet Resource Needs</b>	10	11	11	10

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	805	830	834	792
<b>7e. Housing</b>				
7e-i Supported Apartment	8	13	9	9
7e-ii Community Residential Facility	2	2	3	3
7e-iii Residential Treatment Facility (group home)	2	2	3	4
7e-iv Assisted Living Facility	5	6	6	4
7e-v Nursing Home	0	2	2	2
7e-vi Residential Crisis Unit	0	1	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	66	59	59	51
<b>Total Unmet Resource Needs</b>	<b>83</b>	<b>85</b>	<b>83</b>	<b>74</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>80</b>	<b>74</b>	<b>73</b>	<b>63</b>
<b>7f. Health Care</b>				
7f-i Dental Services	52	53	45	37
7f-ii Eye Care Services	16	23	17	11
7f-iii Hearing Services	7	4	6	3
7f-iv Physical Therapy	4	1	1	1
7f-v Physician/Medical Services	19	12	16	13
<b>Total Unmet Resource Needs</b>	<b>98</b>	<b>93</b>	<b>85</b>	<b>65</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>75</b>	<b>72</b>	<b>68</b>	<b>51</b>
<b>7g. Legal</b>				
7g-i Advocate	9	6	5	3
7g-ii Guardian (private)	2	3	2	3
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>9</b>	<b>7</b>	<b>6</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>9</b>	<b>7</b>	<b>6</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	41	43	36	32
7h-ii Assistance with Securing Public Benefits	17	15	21	20
7h-iii Representative Payee	7	6	7	8
<b>Total Unmet Resource Needs</b>	<b>65</b>	<b>64</b>	<b>64</b>	<b>60</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>58</b>	<b>57</b>	<b>56</b>	<b>46</b>

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	805	830	834	792
<b>7i. Education</b>				
7i-ii GED	9	8	12	8
7i-iii Literacy Assistance	0	0	1	0
7i-iv Post High School Education	11	10	13	11
7i-v Tuition Reimbursement	6	3	2	0
<b>Total Unmet Resource Needs</b>	<b>33</b>	<b>26</b>	<b>33</b>	<b>21</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>31</b>	<b>24</b>	<b>32</b>	<b>21</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	5	4	4	4
7j-ii Club House and/or Peer Vocational Support	0	0	0	2
7j-iii Competitive Employment (no supports)	9	10	9	2
7j-iv Supported Employment	6	4	5	6
7j-v Vocational Rehabilitation	35	28	27	21
<b>Total Unmet Resource Needs</b>	<b>55</b>	<b>46</b>	<b>45</b>	<b>35</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>50</b>	<b>43</b>	<b>38</b>	<b>28</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	21	32	30	30
7k-ii Day Support Services	3	1	3	1
7k-iii Occupational Therapy	0	1	1	1
7k-iv Skills Development Services	3	4	6	11
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>38</b>	<b>40</b>	<b>43</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>27</b>	<b>36</b>	<b>36</b>	<b>38</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	60	52	54	49
7l-ii Transportation to Other ISP Activities	41	38	34	28
7l-iii After Hours Transportation	14	14	14	15
<b>Total Unmet Resource Needs</b>	<b>115</b>	<b>104</b>	<b>102</b>	<b>92</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>68</b>	<b>60</b>	<b>64</b>	<b>57</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	2	2	4	3

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	805	830	834	792
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	26	37	27	20
7m-iv Spiritual Activities	5	5	1	2
<b>Total Unmet Resource Needs</b>	41	54	42	34
<b>Distinct Clients with Unmet Resource Needs</b>	33	42	34	26
<b>Other Resources</b>				
Other Resources	17	19	17	20
<b>Total Unmet Resource Needs</b>	17	19	17	20
<b>Distinct Clients with Unmet Resource Needs</b>	17	19	17	20
<b>CSN 4 Totals</b>				
<b>Total Unmet Resource Needs</b>	725	706	643	614
<b>Distinct Clients With any Unmet Resource Need</b>	240	238	219	216
<b>Distinct Clients with a RDS</b>	805	830	834	792

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
626	1,928	32.5%	615	1,926	31.9%	634	2,057	30.8%	634	2,002	31.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

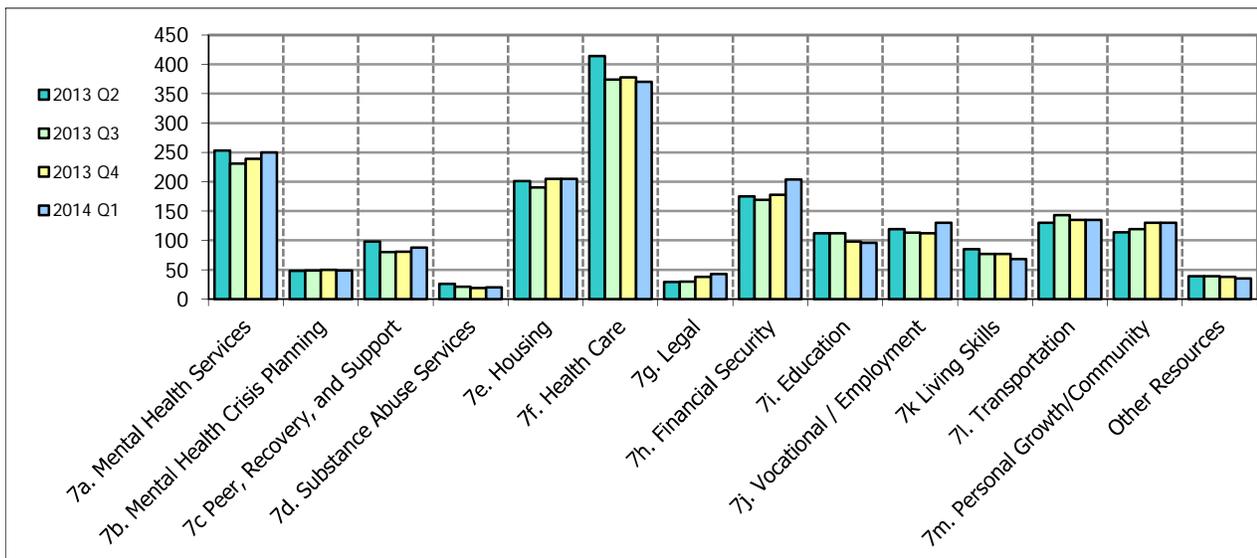


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	253	231	239	250
7b. Mental Health Crisis Planning	48	49	50	49
7c. Peer, Recovery, and Support	98	80	81	88
7d. Substance Abuse Services	26	21	19	20
7e. Housing	201	190	205	205
7f. Health Care	414	374	378	370
7g. Legal	29	30	38	43
7h. Financial Security	175	169	178	204
7i. Education	112	112	98	96
7j. Vocational / Employment	119	113	112	130
7k. Living Skills	85	77	77	68
7l. Transportation	130	143	135	135
7m. Personal Growth/Community	114	119	130	130
Other Resources	39	39	38	35
<b>Total CSN 5 Unmet Needs</b>	<b>1,843</b>	<b>1,747</b>	<b>1,778</b>	<b>1,823</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 5

(Androscoffin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,928	1,926	2,057	2,002
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	3	5	7	4
7a-iii Dialectical Behavioral Therapy	11	11	15	21
7a-iv Family Psycho-Educational Treatment	1	2	4	5
7a-v Group Counseling	2	7	5	8
7a-vi Individual Counseling	106	90	82	102
7a-vii Inpatient Psychiatric Facility	0	2	2	2
7a-viii Intensive Case Management	0	0	3	5
7a-x Psychiatric Medication Management	130	114	121	103
<b>Total Unmet Resource Needs</b>	253	231	239	250
<b>Distinct Clients with Unmet Resource Needs</b>	208	192	208	210
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	26	23	26	32
7b-ii Mental Health Advance Directives	22	26	24	17
<b>Total Unmet Resource Needs</b>	48	49	50	49
<b>Distinct Clients with Unmet Resource Needs</b>	43	46	48	47
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	10	10	10	11
7c-ii Recovery Workbook Group	0	1	1	2
7c-iii Social Club	27	18	22	30
7c-iv Peer-Run Trauma Recovery Group	8	5	3	7
7c-v Wellness Recovery and Action Planning	2	4	6	6
7c-vi Family Support	51	42	39	32
<b>Total Unmet Resource Needs</b>	98	80	81	88
<b>Distinct Clients with Unmet Resource Needs</b>	88	69	73	76
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	25	19	17	17
7d-ii Residential Treatment Substance Abuse Services	1	2	2	3
<b>Total Unmet Resource Needs</b>	26	21	19	20
<b>Distinct Clients with Unmet Resource Needs</b>	26	21	19	20

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 5

(Androscoffin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,928	1,926	2,057	2,002
<b>7e. Housing</b>				
7e-ii Community Residential Facility	5	4	4	4
7e-iii Residential Treatment Facility (group home)	1	1	2	1
7e-iv Assisted Living Facility	7	4	5	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	1	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	175	166	178	184
<b>Total Unmet Resource Needs</b>	<b>201</b>	<b>190</b>	<b>205</b>	<b>205</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>191</b>	<b>179</b>	<b>194</b>	<b>194</b>
<b>7f. Health Care</b>				
7f-i Dental Services	227	202	199	191
7f-ii Eye Care Services	84	75	83	79
7f-iii Hearing Services	24	22	22	18
7f-iv Physical Therapy	12	16	13	13
7f-v Physician/Medical Services	67	59	61	69
<b>Total Unmet Resource Needs</b>	<b>414</b>	<b>374</b>	<b>378</b>	<b>370</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>289</b>	<b>268</b>	<b>275</b>	<b>270</b>
<b>7g. Legal</b>				
7g-i Advocate	27	25	33	40
7g-ii Guardian (private)	1	1	1	0
7g-iii Guardian (public)	1	4	4	3
<b>Total Unmet Resource Needs</b>	<b>29</b>	<b>30</b>	<b>38</b>	<b>43</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>30</b>	<b>38</b>	<b>43</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	111	110	111	132
7h-ii Assistance with Securing Public Benefits	55	50	59	65
7h-iii Representative Payee	9	9	8	7
<b>Total Unmet Resource Needs</b>	<b>175</b>	<b>169</b>	<b>178</b>	<b>204</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>162</b>	<b>158</b>	<b>162</b>	<b>186</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2014 Quarter 1

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,928	1,926	2,057	2,002
<b>7i. Education</b>				
7i-ii GED	32	40	33	37
7i-iii Literacy Assistance	11	11	8	7
7i-iv Post High School Education	38	27	26	27
7i-v Tuition Reimbursement	5	8	8	3
<b>Total Unmet Resource Needs</b>	112	112	98	96
<b>Distinct Clients with Unmet Resource Needs</b>	105	103	89	91
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	6	9	8	7
7j-ii Club House and/or Peer Vocational Support	10	9	8	10
7j-iii Competitive Employment (no supports)	12	10	10	11
7j-iv Supported Employment	12	13	11	13
7j-v Vocational Rehabilitation	79	72	75	89
<b>Total Unmet Resource Needs</b>	119	113	112	130
<b>Distinct Clients with Unmet Resource Needs</b>	109	102	103	119
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	62	53	58	49
7k-ii Day Support Services	9	9	8	9
7k-iii Occupational Therapy	8	3	3	3
7k-iv Skills Development Services	6	12	8	7
<b>Total Unmet Resource Needs</b>	85	77	77	68
<b>Distinct Clients with Unmet Resource Needs</b>	78	73	74	66
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	48	55	45	49
7l-ii Transportation to Other ISP Activities	43	48	46	43
7l-iii After Hours Transportation	39	40	44	43
<b>Total Unmet Resource Needs</b>	130	143	135	135
<b>Distinct Clients with Unmet Resource Needs</b>	89	103	95	96
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	3	3	3	4

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(includes: Bridgton, Harrison, Naples, Casco)

**Fiscal Year 2014 Quarter 1**

(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,928	1,926	2,057	2,002
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	58	60	70	65
7m-iv Spiritual Activities	25	20	23	26
<b>Total Unmet Resource Needs</b>	114	119	130	130
<b>Distinct Clients with Unmet Resource Needs</b>	74	77	91	87
<b>Other Resources</b>				
Other Resources	39	39	38	35
<b>Total Unmet Resource Needs</b>	39	39	38	35
<b>Distinct Clients with Unmet Resource Needs</b>	39	39	38	35
<b>CSN 5 Totals</b>				
<b>Total Unmet Resource Needs</b>	1,843	1,747	1,778	1,823
<b>Distinct Clients With any Unmet Resource Need</b>	626	615	634	634
<b>Distinct Clients with a RDS</b>	1,928	1,926	2,057	2,002

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
591	1,946	30.4%	606	2,013	30.1%	648	2,125	30.5%	662	2,114	31.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

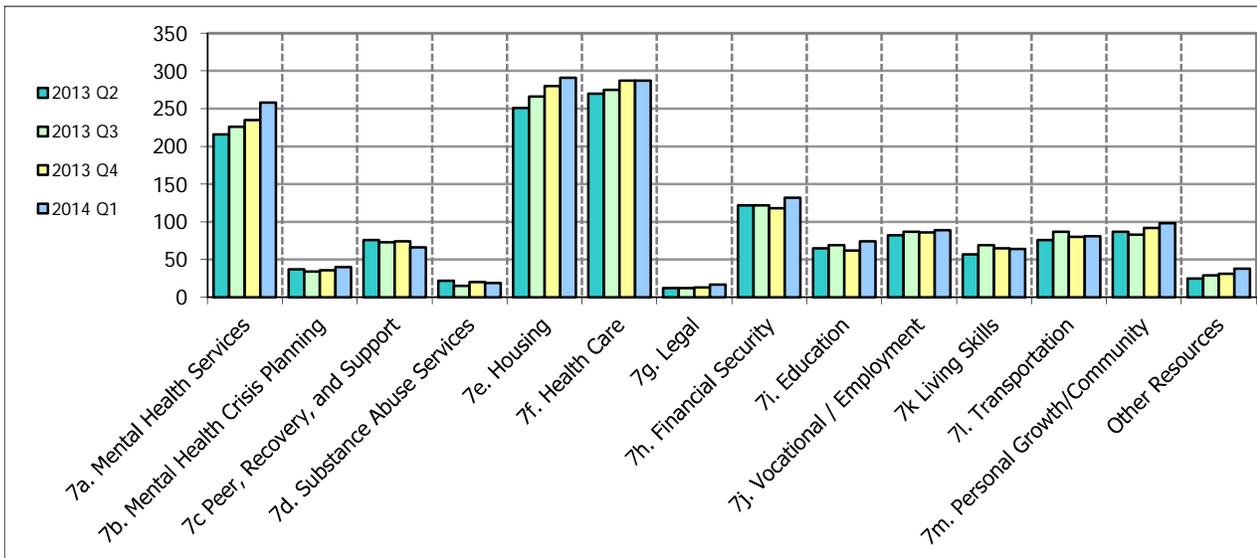


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	216	226	235	258
7b. Mental Health Crisis Planning	37	34	36	40
7c Peer, Recovery, and Support	76	73	74	66
7d. Substance Abuse Services	22	15	20	19
7e. Housing	251	266	280	291
7f. Health Care	270	275	287	287
7g. Legal	12	12	13	17
7h. Financial Security	122	122	118	132
7i. Education	65	69	62	74
7j. Vocational / Employment	82	87	86	89
7k Living Skills	57	69	65	64
7l. Transportation	76	87	80	81
7m. Personal Growth/Community	87	83	92	98
Other Resources	25	29	31	38
<b>Total CSN 6 Unmet Needs</b>	<b>1,398</b>	<b>1,447</b>	<b>1,479</b>	<b>1,554</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,946	2,013	2,125	2,114
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	13	28	36	38
7a-iii Dialectical Behavioral Therapy	8	6	3	4
7a-iv Family Psycho-Educational Treatment	1	2	2	2
7a-v Group Counseling	11	10	10	10
7a-vi Individual Counseling	78	72	78	97
7a-vii Inpatient Psychiatric Facility	0	0	1	1
7a-viii Intensive Case Management	15	19	14	15
7a-x Psychiatric Medication Management	90	89	91	91
<b>Total Unmet Resource Needs</b>	216	226	235	258
<b>Distinct Clients with Unmet Resource Needs</b>	162	165	190	193
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	31	31	31	33
7b-ii Mental Health Advance Directives	6	3	5	7
<b>Total Unmet Resource Needs</b>	37	34	36	40
<b>Distinct Clients with Unmet Resource Needs</b>	34	32	34	36
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	15	13	16	9
7c-ii Recovery Workbook Group	1	1	0	0
7c-iii Social Club	32	28	29	26
7c-iv Peer-Run Trauma Recovery Group	5	5	6	6
7c-v Wellness Recovery and Action Planning	8	9	7	9
7c-vi Family Support	15	17	16	16
<b>Total Unmet Resource Needs</b>	76	73	74	66
<b>Distinct Clients with Unmet Resource Needs</b>	58	54	56	47
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	17	11	14	13
7d-ii Residential Treatment Substance Abuse Services	5	4	6	6
<b>Total Unmet Resource Needs</b>	22	15	20	19
<b>Distinct Clients with Unmet Resource Needs</b>	22	15	20	17

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,946	2,013	2,125	2,114
<b>7e. Housing</b>				
7e-ii Community Residential Facility	11	13	15	14
7e-iii Residential Treatment Facility (group home)	4	4	4	3
7e-iv Assisted Living Facility	16	16	18	23
7e-v Nursing Home	2	1	1	3
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	172	180	195	209
<b>Total Unmet Resource Needs</b>	<b>251</b>	<b>266</b>	<b>280</b>	<b>291</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>223</b>	<b>235</b>	<b>250</b>	<b>256</b>
<b>7f. Health Care</b>				
7f-i Dental Services	146	153	170	180
7f-ii Eye Care Services	56	50	49	43
7f-iii Hearing Services	10	11	12	10
7f-iv Physical Therapy	6	7	5	7
7f-v Physician/Medical Services	52	54	51	47
<b>Total Unmet Resource Needs</b>	<b>270</b>	<b>275</b>	<b>287</b>	<b>287</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>204</b>	<b>212</b>	<b>228</b>	<b>233</b>
<b>7g. Legal</b>				
7g-i Advocate	7	8	11	16
7g-ii Guardian (private)	2	1	1	0
7g-iii Guardian (public)	3	3	1	1
<b>Total Unmet Resource Needs</b>	<b>12</b>	<b>12</b>	<b>13</b>	<b>17</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>12</b>	<b>12</b>	<b>13</b>	<b>17</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	71	65	64	67
7h-ii Assistance with Securing Public Benefits	39	44	43	49
7h-iii Representative Payee	12	13	11	16
<b>Total Unmet Resource Needs</b>	<b>122</b>	<b>122</b>	<b>118</b>	<b>132</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>113</b>	<b>110</b>	<b>109</b>	<b>118</b>

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 6  
(Cumberland)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,946	2,013	2,125	2,114
<b>7i. Education</b>				
7i-ii GED	14	14	13	19
7i-iii Literacy Assistance	6	6	7	5
7i-iv Post High School Education	21	24	23	28
7i-v Tuition Reimbursement	1	1	1	1
<b>Total Unmet Resource Needs</b>	<b>65</b>	<b>69</b>	<b>62</b>	<b>74</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>60</b>	<b>63</b>	<b>58</b>	<b>71</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	9	9	9	6
7j-ii Club House and/or Peer Vocational Support	2	3	2	3
7j-iii Competitive Employment (no supports)	16	17	17	21
7j-iv Supported Employment	5	6	7	11
7j-v Vocational Rehabilitation	50	52	51	48
<b>Total Unmet Resource Needs</b>	<b>82</b>	<b>87</b>	<b>86</b>	<b>89</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>76</b>	<b>81</b>	<b>76</b>	<b>78</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	33	37	36	40
7k-ii Day Support Services	5	8	8	6
7k-iii Occupational Therapy	3	1	2	4
7k-iv Skills Development Services	16	23	19	14
<b>Total Unmet Resource Needs</b>	<b>57</b>	<b>69</b>	<b>65</b>	<b>64</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>54</b>	<b>63</b>	<b>59</b>	<b>59</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	39	48	46	44
7l-ii Transportation to Other ISP Activities	20	24	17	21
7l-iii After Hours Transportation	17	15	17	16
<b>Total Unmet Resource Needs</b>	<b>76</b>	<b>87</b>	<b>80</b>	<b>81</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>62</b>	<b>68</b>	<b>67</b>	<b>68</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	3	3	3	3

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN 6 (Cumberland)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	1,946	2,013	2,125	2,114
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	46	42	52	53
7m-iv Spiritual Activities	15	14	11	11
<b>Total Unmet Resource Needs</b>	87	83	92	98
<b>Distinct Clients with Unmet Resource Needs</b>	67	64	72	73
<b>Other Resources</b>				
Other Resources	25	29	31	38
<b>Total Unmet Resource Needs</b>	25	29	31	38
<b>Distinct Clients with Unmet Resource Needs</b>	25	29	31	38
<b>CSN 6 Totals</b>				
<b>Total Unmet Resource Needs</b>	1,398	1,447	1,479	1,554
<b>Distinct Clients With any Unmet Resource Need</b>	591	606	648	662
<b>Distinct Clients with a RDS</b>	1,946	2,013	2,125	2,114

Report Run: Jan 9, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q2			2013 Q3			2013 Q4			2014 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
181	545	33.2%	158	547	28.9%	186	558	33.3%	147	484	30.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

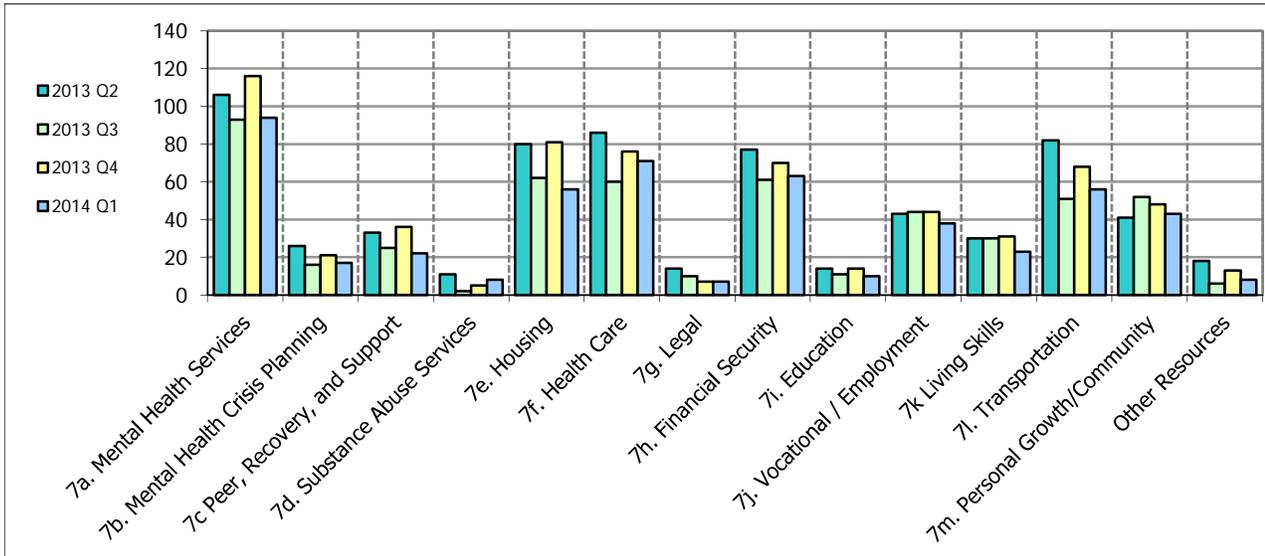


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q2	2013 Q3	2013 Q4	2014 Q1
7a. Mental Health Services	106	93	116	94
7b. Mental Health Crisis Planning	26	16	21	17
7c Peer, Recovery, and Support	33	25	36	22
7d. Substance Abuse Services	11	2	5	8
7e. Housing	80	62	81	56
7f. Health Care	86	60	76	71
7g. Legal	14	10	7	7
7h. Financial Security	77	61	70	63
7i. Education	14	11	14	10
7j. Vocational / Employment	43	44	44	38
7k Living Skills	30	30	31	23
7l. Transportation	82	51	68	56
7m. Personal Growth/Community	41	52	48	43
Other Resources	18	6	13	8
<b>Total CSN 7 Unmet Needs</b>	<b>661</b>	<b>523</b>	<b>630</b>	<b>516</b>

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	545	547	558	484
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	7	4	8	8
7a-iii Dialectical Behavioral Therapy	4	4	8	3
7a-iv Family Psycho-Educational Treatment	1	1	1	2
7a-v Group Counseling	4	4	3	2
7a-vi Individual Counseling	43	38	45	37
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	1	1	1
7a-x Psychiatric Medication Management	45	41	50	41
<b>Total Unmet Resource Needs</b>	106	93	116	94
<b>Distinct Clients with Unmet Resource Needs</b>	75	67	84	65
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	23	14	20	16
7b-ii Mental Health Advance Directives	3	2	1	1
<b>Total Unmet Resource Needs</b>	26	16	21	17
<b>Distinct Clients with Unmet Resource Needs</b>	24	15	20	17
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	4	2	3
7c-ii Recovery Workbook Group	0	0	1	1
7c-iii Social Club	13	6	12	9
7c-iv Peer-Run Trauma Recovery Group	7	6	6	2
7c-v Wellness Recovery and Action Planning	2	2	1	1
7c-vi Family Support	9	7	14	6
<b>Total Unmet Resource Needs</b>	33	25	36	22
<b>Distinct Clients with Unmet Resource Needs</b>	26	21	29	20
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	9	2	5	7
7d-ii Residential Treatment Substance Abuse Services	2	0	0	1
<b>Total Unmet Resource Needs</b>	11	2	5	8
<b>Distinct Clients with Unmet Resource Needs</b>	10	2	5	7

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	545	547	558	484
<b>7e. Housing</b>				
7e-ii Community Residential Facility	4	4	3	3
7e-iii Residential Treatment Facility (group home)	2	2	1	0
7e-iv Assisted Living Facility	5	3	2	2
7e-v Nursing Home	2	0	0	0
7e-vi Residential Crisis Unit	1	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	61	48	66	46
<b>Total Unmet Resource Needs</b>	<b>80</b>	<b>62</b>	<b>81</b>	<b>56</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>72</b>	<b>58</b>	<b>76</b>	<b>52</b>
<b>7f. Health Care</b>				
7f-i Dental Services	38	31	34	27
7f-ii Eye Care Services	18	11	13	14
7f-iii Hearing Services	2	2	4	2
7f-iv Physical Therapy	7	3	6	5
7f-v Physician/Medical Services	21	13	19	23
<b>Total Unmet Resource Needs</b>	<b>86</b>	<b>60</b>	<b>76</b>	<b>71</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>61</b>	<b>45</b>	<b>56</b>	<b>48</b>
<b>7g. Legal</b>				
7g-i Advocate	12	9	7	7
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	2	1	0	0
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>10</b>	<b>7</b>	<b>7</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>14</b>	<b>10</b>	<b>7</b>	<b>7</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	38	39	46	36
7h-ii Assistance with Securing Public Benefits	32	20	22	24
7h-iii Representative Payee	7	2	2	3
<b>Total Unmet Resource Needs</b>	<b>77</b>	<b>61</b>	<b>70</b>	<b>63</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>59</b>	<b>47</b>	<b>55</b>	<b>50</b>

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	545	547	558	484
<b>7i. Education</b>				
7i-ii GED	5	2	6	1
7i-iii Literacy Assistance	4	1	2	2
7i-iv Post High School Education	1	4	2	5
7i-v Tuition Reimbursement	0	1	1	0
<b>Total Unmet Resource Needs</b>	14	11	14	10
<b>Distinct Clients with Unmet Resource Needs</b>	13	11	12	9
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	8	7	9	6
7j-ii Club House and/or Peer Vocational Support	2	0	1	8
7j-iii Competitive Employment (no supports)	8	4	6	5
7j-iv Supported Employment	2	5	4	3
7j-v Vocational Rehabilitation	23	28	24	16
<b>Total Unmet Resource Needs</b>	43	44	44	38
<b>Distinct Clients with Unmet Resource Needs</b>	34	35	35	31
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	23	19	19	15
7k-ii Day Support Services	2	0	1	2
7k-iii Occupational Therapy	0	2	1	1
7k-iv Skills Development Services	5	9	10	5
<b>Total Unmet Resource Needs</b>	30	30	31	23
<b>Distinct Clients with Unmet Resource Needs</b>	28	29	30	22
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	40	27	30	28
7l-ii Transportation to Other ISP Activities	26	14	16	13
7l-iii After Hours Transportation	16	10	22	15
<b>Total Unmet Resource Needs</b>	82	51	68	56
<b>Distinct Clients with Unmet Resource Needs</b>	51	37	50	38
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	3	4	2	2

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

**CSN 7**  
(York)

**Fiscal Year 2014 Quarter 1**  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	545	547	558	484
<b>7m. Personal Growth/Community</b>				
7m-iii Social Activities	23	31	31	28
7m-iv Spiritual Activities	2	5	5	4
<b>Total Unmet Resource Needs</b>	41	52	48	43
<b>Distinct Clients with Unmet Resource Needs</b>	31	38	36	34
<b>Other Resources</b>				
Other Resources	18	6	13	8
<b>Total Unmet Resource Needs</b>	18	6	13	8
<b>Distinct Clients with Unmet Resource Needs</b>	18	6	13	8
<b>CSN 7 Totals</b>				
<b>Total Unmet Resource Needs</b>	661	523	630	516
<b>Distinct Clients With any Unmet Resource Need</b>	181	158	186	147
<b>Distinct Clients with a RDS</b>	545	547	558	484

Report Run: Jan 9, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	388	397	368	367
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	0	5	2	2
7a-iii Dialectical Behavioral Therapy	2	2	2	0
7a-iv Family Psycho-Educational Treatment	0	0	1	1
7a-v Group Counseling	1	1	1	2
7a-vi Individual Counseling	11	18	20	22
7a-vii Inpatient Psychiatric Facility	0	1	2	1
7a-viii Intensive Case Management	3	1	1	1
7a-x Psychiatric Medication Management	15	21	17	22
<b>Total Unmet Resource Needs</b>	32	49	46	51
<b>Distinct Clients with Unmet Resource Needs</b>	26	38	33	37
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	3	5	8	7
7b-ii Mental Health Advance Directives	3	1	2	2
<b>Total Unmet Resource Needs</b>	6	6	10	9
<b>Distinct Clients with Unmet Resource Needs</b>	5	5	9	8
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	8	6	3
7c-iv Peer-Run Trauma Recovery Group	1	1	1	0
7c-v Wellness Recovery and Action Planning	0	1	0	1
7c-vi Family Support	1	3	2	3
<b>Total Unmet Resource Needs</b>	8	13	9	7
<b>Distinct Clients with Unmet Resource Needs</b>	8	11	7	6
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	4	2	1	0
7d-ii Residential Treatment Substance Abuse Services	0	1	2	1
<b>Total Unmet Resource Needs</b>	4	3	3	1
<b>Distinct Clients with Unmet Resource Needs</b>	4	3	3	1

**7e. Housing**

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	388	397	368	367
7e-i Supported Apartment	1	2	3	4
7e-ii Community Residential Facility	1	2	1	2
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	1	2	1	2
7e-v Nursing Home	1	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	31	35	33	26
<b>Total Unmet Resource Needs</b>	35	42	39	35
<b>Distinct Clients with Unmet Resource Needs</b>	35	41	38	34
<b>7f. Health Care</b>				
7f-i Dental Services	26	28	26	24
7f-ii Eye Care Services	11	7	10	7
7f-iii Hearing Services	1	2	0	0
7f-iv Physical Therapy	1	1	1	1
7f-v Physician/Medical Services	5	6	8	10
<b>Total Unmet Resource Needs</b>	44	44	45	42
<b>Distinct Clients with Unmet Resource Needs</b>	35	37	34	30
<b>7g. Legal</b>				
7g-i Advocate	4	5	3	3
7g-ii Guardian (private)	3	3	3	1
7g-iii Guardian (public)	2	2	2	2
<b>Total Unmet Resource Needs</b>	9	10	8	6
<b>Distinct Clients with Unmet Resource Needs</b>	8	9	7	5
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	14	14	13	18
7h-ii Assistance with Securing Public Benefits	9	11	7	12
7h-iii Representative Payee	2	3	1	0
<b>Total Unmet Resource Needs</b>	25	28	21	30
<b>Distinct Clients with Unmet Resource Needs</b>	24	26	20	27
<b>7i. Education</b>				

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	388	397	368	367
7i-i Adult Education (other than GED)	3	4	2	4
7i-ii GED	4	6	4	3
7i-iii Literacy Assistance	0	0	0	1
7i-iv Post High School Education	1	3	1	3
7i-v Tuition Reimbursement	0	1	0	0
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>14</b>	<b>7</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>8</b>	<b>13</b>	<b>7</b>	<b>10</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	1	1	1	2
7j-ii Club House and/or Peer Vocational Support	1	1	0	1
7j-iii Competitive Employment (no supports)	2	3	2	3
7j-iv Supported Employment	4	3	2	2
7j-v Vocational Rehabilitation	11	11	11	12
<b>Total Unmet Resource Needs</b>	<b>19</b>	<b>19</b>	<b>16</b>	<b>20</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>18</b>	<b>19</b>	<b>16</b>	<b>19</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	9	9	6	6
7k-ii Day Support Services	4	6	4	2
7k-iii Occupational Therapy	0	0	1	0
7k-iv Skills Development Services	3	5	2	1
<b>Total Unmet Resource Needs</b>	<b>16</b>	<b>20</b>	<b>13</b>	<b>9</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>14</b>	<b>15</b>	<b>12</b>	<b>9</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	14	15	13	13
7l-ii Transportation to Other ISP Activities	8	10	7	11
7l-iii After Hours Transportation	6	7	8	7
<b>Total Unmet Resource Needs</b>	<b>28</b>	<b>32</b>	<b>28</b>	<b>31</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>19</b>	<b>22</b>	<b>20</b>	<b>20</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	2	3	4	3
<b>7m. Personal Growth/Community</b>				

Report Run: Jan 9, 2014



## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2014 Quarter 1  
(July, Aug, Sept 2013)

	2013 Q2	2013 Q3	2013 Q4	2014 Q1
<b>Distinct Clients with a RDS</b>	388	397	368	367
7m-ii Recreation Activities	4	5	9	4
7m-iii Social Activities	12	15	12	14
7m-iv Spiritual Activities	0	2	1	2
<b>Total Unmet Resource Needs</b>	18	25	26	23
<b>Distinct Clients with Unmet Resource Needs</b>	14	17	17	18
<b>Other Resources</b>				
Other Resources	13	13	11	10
<b>Total Unmet Resource Needs</b>	13	13	11	10
<b>Distinct Clients with Unmet Resource Needs</b>	13	13	11	10
<b>CSN Not Assigned Totals</b>				
<b>Total Unmet Resource Needs</b>	265	318	282	285
<b>Distinct Clients With any Unmet Resource Need</b>	106	116	107	109
<b>Distinct Clients with a RDS</b>	388	397	368	367

Report Run: Jan 9, 2014