



Maine Department of Health and Human Services Integrated Crisis Report

Crisis Report for Quarter 2 FY14

October, November and December 2013 - Statewide

I. Consumer Demographics (Unduplicated Counts - All Face To Face)											
Gender	Children	Males	608	Females	839	1447					
	Adults	Males	2,514	Females	2,743	5257					
Age Range	Children	< 5	26	5 - 9	159	10 - 14	598	15-17	664	1447	
	Adults	18 - 21	576	22 - 35	1,682	36 - 60	2,450	>60	549	5257	
Payment Source	Children	MaineCare	975	Private Ins.	395	Uninsured	75	Medicare	2	1447	
	Adults	MaineCare	2,597	Private Ins.	1,150	Uninsured	1,049	Medicare	461	5257	
II. Summary Of All Crisis Contacts											
a. Total number of telephone contacts						Children		Adults			
						7,576		36,199			
b. Total number of all Initial face-to-face contacts						1,230		3,988			
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder						103					
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization						225		1,285			
III. Initial Crisis Contact Information											
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used						133		10.8%		119	3.0%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)						480		39.0%		1,284	32.2%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis						393		32.0%		1,023	79.7%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact										123,873	31.1%
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										2,149	53.9%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										1,495	37.5%
CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact.											
Less Than 1 Hour.		1067	1 to 2 Hours		138	2 to 4 Hours		20	More Than 4 Hours		5
Percent		86.7%	Percent		11.2%	Percent		1.6%	Percent		0.4%
CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis											
Less Than 3 Hours		561	3 to 6 Hours		534	6 to 8 Hours		46	8 to 14 Hours		37
Percent		45.6%	Percent		43.4%	Percent		3.7%	Percent		3.0%
									Percent		4.2%
IV. Site Of Initial Face-to-Face Contacts											
a. Primary Care Residence (Home)						166		13.5%		350	8.8%
b. Family/Relative/Other Residence						39		3.2%		27	0.7%
c. Other Community Setting (Work, School, Police Dept, Public Place)						122		9.9%		107	2.7%
d. SNF, Nursing Home, Boarding Home						0		0.0%		12	0.3%
e. Residential Program (Congregate Community Residence, Apartment Program)						4		0.3%		55	1.4%
f. Homeless Shelter						1		0.1%		37	0.9%
g. Provider Office						30		2.4%		124	3.1%
h. Crisis Office						194		15.8%		637	16.0%
i. Emergency Department						654		53.2%		2,438	61.1%
j. Other Hospital Location						13		1.1%		125	3.1%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)						7		0.6%		76	1.9%
Totals:						1,230		100%		3,988	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)											
a. Crisis stabilization with no referral for mental health/substance abuse follow-up						38		3.1%		213	5.3%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up						272		22.1%		818	20.5%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow up						454		36.9%		1,231	30.9%
d. Admission to Crisis Stabilization Unit						183		14.9%		498	12.5%
e. Inpatient Hospitalization Medical						8		0.7%		96	2.4%
f. Voluntary Psychiatric Hospitalization						271		22.0%		871	21.8%
g. Involuntary Psychiatric Hospitalization						4		0.3%		178	4.5%
h. Admission to Detox Unit						0		0.0%		83	2.1%
Totals:						1,230		100%		3,988	100%