

Maine Department of Health and Human Services

Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

QTR4 (April, May and June) SYF16

I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	578	Females	592				
	Adults	Males	1,951	Females	1,998				
Age Range	Children	< 5	4	5 - 9	157	10 - 14	527	15-17	482
	Adults	18 - 21	426	22 - 35	1,207	36 - 60	1,880	>60	436
Payment Source	Children	MaineCare	847	Private Ins.	256	Uninsured	66	Medicare	1
	Adults	MaineCare	1,955	Private Ins.	699	Uninsured	1,146	Medicare	149

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	5,657	22,292
b. Total number of all Initial face-to-face contacts	1,028	3,311
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	131	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	134	901

III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	72	7.0%	69	2.1%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	372	36.2%	822	24.8%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	353	94.9%	768	93.4%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			101,716	31
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			1,864	56.3%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,087	32.8%

CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

	869	136	21	1
Less Than 1 Hour.	869	136	21	1
Percent	84.5%	13.2%	2.0%	0.1%

CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

	516	374	32	39	66
Less Than 3 Hours	516	374	32	39	66
Percent	50.2%	36.4%	3.1%	3.8%	6.4%

IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	137	13.3%	223	6.7%
b. Family/Relative/Other Residence	45	4.4%	44	1.3%
c. Other Community Setting (Work, School, Police Dept, Public Place)	84	8.2%	89	2.7%
d. SNF, Nursing Home, Boarding Home	0	0.0%	13	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)	11	1.1%	55	1.7%
f. Homeless Shelter	1	0.1%	23	0.7%
g. Provider Office	20	1.9%	85	2.6%
h. Crisis Office	160	15.6%	511	15.4%
i. Emergency Department	564	54.9%	2,162	65.3%
j. Other Hospital Location	4	0.4%	72	2.2%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	2	0.2%	33	1.0%
Totals:	1,028	100%	3,310	100%

V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children	Adults
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	27	2.6%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	171	16.6%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow up	429	41.7%
d. Admission to Crisis Stabilization Unit	127	12.4%
e. Inpatient Hospitalization Medical	12	1.2%
f. Voluntary Psychiatric Hospitalization	239	23.2%
g. Involuntary Psychiatric Hospitalization	13	1.3%
h. Admission to Detox Unit	10	1.0%
Totals:	1,028	100%