



Maine Department of Health and Human Services

Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

Period From April 1, 2014 to June 30, 2014

I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	718	Females	762				
	Adults	Males	2,324	Females	2,765				
Age Range	Children	< 5	13	5 - 9	204	10 - 14	642	15-17	621
	Adults	18 - 21	556	22 - 35	1,532	36 - 60	2,440	>60	561
Payment Source	Children	MaineCare	1,051	Private Ins.	356	Uninsured	71	Medicare	2
	Adults	MaineCare	2,566	Private Ins.	831	Uninsured	1,438	Medicare	254

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	7,242	36,064
b. Total number of all Initial face-to-face contacts	1,213	3,956
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	112	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	246	1,037

III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	118	9.7%	104	2.6%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	492	40.6%	1,170	29.6%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	413	83.9%	999	85.4%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			115,936	29
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			2,075	52.5%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,533	38.8%

CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face-to-face contact.

Less Than 1 Hour.	1036	1 to 2 Hours	136	2 to 4 Hours	32	More Than 4 Hours	9
Percent	85.4%	Percent	11.2%	Percent	2.6%	Percent	0.7%

CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

Less Than 3 Hours	492	3 to 6 Hours	546	6 to 8 Hours	40	8 to 14 Hours	36	> 14	99
Percent	40.6%	Percent	45.0%	Percent	3.3%	Percent	3.0%	Percent	8.2%

IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	184	15.2%	385	9.7%
b. Family/Relative/Other Residence	41	3.4%	28	0.7%
c. Other Community Setting (Work, School, Police Dept, Public Place)	97	8.0%	135	3.4%
d. SNF, Nursing Home, Boarding Home	0	0.0%	14	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)	1	0.1%	53	1.3%
f. Homeless Shelter	1	0.1%	39	1.0%
g. Provider Office	48	4.0%	193	4.9%
h. Crisis Office	179	14.8%	572	14.5%
i. Emergency Department	651	53.7%	2,348	59.4%
j. Other Hospital Location	10	0.8%	110	2.8%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	1	0.1%	79	2.0%
Totals:	1,213	100%	3,956	100%

V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	33	2.7%	215	5.4%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up	243	20.0%	760	19.2%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up	444	36.6%	1,292	32.7%
d. Admission to Crisis Stabilization Unit	182	15.0%	515	13.0%
e. Inpatient Hospitalization Medical	4	0.3%	76	1.9%
f. Voluntary Psychiatric Hospitalization	301	24.8%	871	22.0%
g. Involuntary Psychiatric Hospitalization	6	0.5%	160	4.0%
h. Admission to Detox Unit	0	0.0%	67	1.7%
Totals:	1,213	100%	3,956	100%