

**Report Number: 27 and 28**

**Non-Hospitalized Members Assigned to Community Integration Service (CI) within 3 and 7 Working Days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 01/01/2013 To 03/31/2013**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwbk, TREM, or DBT.

**What This Report Measures:** The number of non-hospitalized members authorized for Community Integration (CI) and whether they a. were assigned to a case manager in the CI service within 3 working days, b.) Waited 4 - 7 working days to be assigned to a CI worker or c.) waited longer than 8 days but were eventually assigned to the CI service.

Total number of non-hospitalized members applying for CI: 2,214

Total assigned within 3 working days: 1,403

Total assigned in 4 - 7 working days: 271

Total assigned within 7 working days: 1,674

Total assigned after 8 or more working days: 540

% assigned within 3 working days: 63%

% assigned in 4 -7 working days: 12%

% assigned within 7 working days: 76%

% assigned after 8 or more working days: 24%

| Gender       | <u>Waited 3 working days or less</u> | <u>Waited 4 to 7 working days</u> | <u>Waited 8 or more working days</u> | <u>Total</u> |
|--------------|--------------------------------------|-----------------------------------|--------------------------------------|--------------|
| Female       | 879                                  | 174                               | 354                                  | 1,407        |
| Male         | 524                                  | 97                                | 186                                  | 807          |
| <b>Total</b> | <b>1,403</b>                         | <b>271</b>                        | <b>540</b>                           | <b>2,214</b> |

| <b>Adult Age Groups</b> | <u>Waited 3 working<br/>days or less</u> | <u>Waited 4 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
|-------------------------|------------------------------------------|---------------------------------------|------------------------------------------|--------------|
| 18-20                   | 110                                      | 17                                    | 54                                       | 181          |
| 21-24                   | 120                                      | 27                                    | 36                                       | 183          |
| 25-64                   | 1,112                                    | 212                                   | 433                                      | 1,757        |
| 65-74                   | 48                                       | 12                                    | 12                                       | 72           |
| Over 75 Years Old       | 13                                       | 3                                     | 5                                        | 21           |
| <b>Total</b>            | <b>1,403</b>                             | <b>271</b>                            | <b>540</b>                               | <b>2,214</b> |

| <b>SMI</b>   | <u>Waited 3 working<br/>days or less</u> | <u>Waited 4 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
|--------------|------------------------------------------|---------------------------------------|------------------------------------------|--------------|
| SMI          | 1,403                                    | 271                                   | 540                                      | 2,214        |
| <b>Total</b> | <b>1,403</b>                             | <b>271</b>                            | <b>540</b>                               | <b>2,214</b> |

| <b>AMHI Class</b> | <u>Waited 3 working<br/>days or less</u> | <u>Waited 4 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
|-------------------|------------------------------------------|---------------------------------------|------------------------------------------|--------------|
| AMHI Class N      | 1,317                                    | 258                                   | 518                                      | 2,093        |
| AMHI Class Y      | 86                                       | 13                                    | 22                                       | 121          |
| <b>Total</b>      | <b>1,403</b>                             | <b>271</b>                            | <b>540</b>                               | <b>2,214</b> |

| <b>District</b>                                             | <u>Waited 3 working<br/>days or less</u> | <u>Waited 4 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
|-------------------------------------------------------------|------------------------------------------|---------------------------------------|------------------------------------------|--------------|
| District 1/ York County                                     | 91                                       | 26                                    | 92                                       | 209          |
| District 2/ Cumberland County                               | 194                                      | 86                                    | 135                                      | 415          |
| District 3/ Androscoggin, Franklin, and Oxford<br>Counties  | 270                                      | 56                                    | 94                                       | 420          |
| District 4/ Knox, Lincoln, Sagadahoc, and Waldo<br>Counties | 138                                      | 20                                    | 50                                       | 208          |
| District 5/ Somerset and Kennebec Counties                  | 272                                      | 36                                    | 63                                       | 371          |
| District 6/ Piscataquis and Penobscot Counties              | 340                                      | 35                                    | 72                                       | 447          |
| District 7/ Washington and Hancock Counties                 | 52                                       | 4                                     | 13                                       | 69           |
| District 8/ Aroostook County                                | 32                                       | 4                                     | 17                                       | 53           |
| Unknown                                                     | 14                                       | 4                                     | 4                                        | 22           |
| <b>Total</b>                                                | <b>1,403</b>                             | <b>271</b>                            | <b>540</b>                               | <b>2,214</b> |

| <b>Providers</b>                            | <b><u>Waited 3 working<br/>days or less</u></b> | <b><u>Waited 4 to 7<br/>working days</u></b> | <b><u>Waited 8 or more<br/>working days</u></b> | <b><u>Total</u></b> |
|---------------------------------------------|-------------------------------------------------|----------------------------------------------|-------------------------------------------------|---------------------|
| Acadia Healthcare                           | 1                                               | 2                                            | 4                                               | 7                   |
| Allies                                      | 9                                               | 5                                            | 16                                              | 30                  |
| Alternative Services                        | 19                                              | 0                                            | 0                                               | 19                  |
| AngleZ Behavioral Health Services - ACM     | 71                                              | 0                                            | 0                                               | 71                  |
| AngleZ Behavioral Health Services - DLS     | 1                                               | 0                                            | 0                                               | 1                   |
| Aroostook Mental Health Services            | 25                                              | 1                                            | 4                                               | 30                  |
| Assistance Plus                             | 18                                              | 14                                           | 26                                              | 58                  |
| Behavior Health Solutions for Me            | 13                                              | 1                                            | 0                                               | 14                  |
| Break of Day, Inc                           | 14                                              | 3                                            | 12                                              | 29                  |
| Broadreach Family & Community Services      | 10                                              | 1                                            | 0                                               | 11                  |
| Catholic Charities Maine                    | 46                                              | 53                                           | 33                                              | 132                 |
| Charlotte White Center                      | 7                                               | 4                                            | 20                                              | 31                  |
| Choices                                     | 29                                              | 0                                            | 0                                               | 29                  |
| Common Ties                                 | 24                                              | 29                                           | 44                                              | 97                  |
| Community Care                              | 1                                               | 1                                            | 9                                               | 11                  |
| Community Counseling Center                 | 60                                              | 12                                           | 19                                              | 91                  |
| Community Health & Counseling Services      | 113                                             | 5                                            | 19                                              | 137                 |
| Connections for Kids                        | 3                                               | 0                                            | 0                                               | 3                   |
| Cornerstone Behavioral Healthcare - CM      | 109                                             | 3                                            | 4                                               | 116                 |
| Counseling Services Inc.                    | 59                                              | 20                                           | 96                                              | 175                 |
| Direct Community Care                       | 14                                              | 0                                            | 0                                               | 14                  |
| Dirigo Counseling Clinic                    | 46                                              | 0                                            | 0                                               | 46                  |
| Employment Specialist of Maine              | 3                                               | 2                                            | 4                                               | 9                   |
| Fullcircle Supports Inc                     | 18                                              | 1                                            | 2                                               | 21                  |
| Goodwill Industries of Northern New England | 1                                               | 0                                            | 0                                               | 1                   |
| Graham Behavioral Services                  | 20                                              | 1                                            | 2                                               | 23                  |
| Harbor Family Services                      | 4                                               | 1                                            | 6                                               | 11                  |
| Health Affiliates Maine                     | 121                                             | 0                                            | 1                                               | 122                 |
| HealthReach network                         | 1                                               | 0                                            | 0                                               | 1                   |
| Higher Ground Services                      | 4                                               | 3                                            | 3                                               | 10                  |
| Kennebec Behavioral Health                  | 101                                             | 0                                            | 2                                               | 103                 |
| Life by Design                              | 9                                               | 1                                            | 10                                              | 20                  |
| Lutheran Social Services                    | 17                                              | 0                                            | 0                                               | 17                  |
| Maine Behavioral Health Organization        | 24                                              | 5                                            | 12                                              | 41                  |
| Maine Vocational & Rehabilitation Assoc.    | 10                                              | 0                                            | 0                                               | 10                  |
| Manna Inc                                   | 18                                              | 2                                            | 0                                               | 20                  |
| Mid Coast Mental Health                     | 6                                               | 4                                            | 18                                              | 28                  |
| Motivational Services                       | 8                                               | 2                                            | 2                                               | 12                  |
| Northeast Occupational Exchange             | 16                                              | 11                                           | 32                                              | 59                  |
| Northern Maine General - Community Support  | 0                                               | 1                                            | 0                                               | 1                   |
| Ocean Way Mental Health Agency              | 4                                               | 0                                            | 0                                               | 4                   |
| OHI                                         | 4                                               | 0                                            | 1                                               | 5                   |
| Oxford County Mental Health Services        | 7                                               | 2                                            | 3                                               | 12                  |
| Rumford Group Homes                         | 10                                              | 1                                            | 0                                               | 11                  |
| Shalom House                                | 12                                              | 4                                            | 9                                               | 25                  |
| Spurwink                                    | 1                                               | 0                                            | 0                                               | 1                   |
| Stepping Stones                             | 17                                              | 10                                           | 0                                               | 27                  |
| Sunrise Opportunities                       | 7                                               | 0                                            | 1                                               | 8                   |
| Sweetser                                    | 111                                             | 14                                           | 32                                              | 157                 |

|                                 |              |            |            |              |
|---------------------------------|--------------|------------|------------|--------------|
| The Opportunity Alliance        | 37           | 30         | 39         | 106          |
| Tri-County Mental Health        | 88           | 9          | 42         | 139          |
| Umbrella Mental Health Services | 28           | 13         | 12         | 53           |
| York County Shelter Program     | 4            | 0          | 1          | 5            |
| <b>Total</b>                    | <b>1,403</b> | <b>271</b> | <b>540</b> | <b>2,214</b> |

**Report Number: 29 and 30**

**Hospitalized Members Assigned to Community Integration Service (CI) within 2 and 7 Working Days  
(Includes MaineCare members and Courtesy Reviews done by APS)**

**Report Dates: 01/01/2013 To 03/31/2013**

**Report Source: Authorization data from APS CareConnection®**

**Definitions:**

- **Hospitalized member** - MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConnection or on the day that the member is referred for CI services.
- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used Section 17 (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

**What This Report Measures:** The number of hospitalized members authorized for Community Integration (CI) and whether they a.) were assigned to a case manager in the CI service within 2 working days, b.) Waited 3-7 working days be assigned a CI worker, or c.) waited longer than 8 days but were eventually assigned to the service

Total number of hospitalized members applying for CI: 43

Total assigned within 2 working days: 27

% assigned within 2 working days: 63%

Total assigned in 3 - 7 working days: 10

% assigned in 3 -7 working days:23 %

Total assigned within 7 working days: 37

% assigned within 7 working days: 86%

Total assigned after 8 or more working days: 6

% assigned after 8 or more working days: 14%

|               | <u>Waited 2 working<br/>days or less</u> | <u>Waited 3 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
|---------------|------------------------------------------|---------------------------------------|------------------------------------------|--------------|
| <b>Gender</b> |                                          |                                       |                                          |              |
| Female        | 11                                       | 6                                     | 4                                        | 21           |
| Male          | 16                                       | 4                                     | 2                                        | 22           |
| <b>Total</b>  | <b>27</b>                                | <b>10</b>                             | <b>6</b>                                 | <b>43</b>    |
|               |                                          |                                       |                                          |              |
| <b>SMI</b>    |                                          |                                       |                                          |              |
| SMI           | 27                                       | 10                                    | 6                                        | 43           |
| <b>Total</b>  | <b>27</b>                                | <b>10</b>                             | <b>6</b>                                 | <b>43</b>    |

|                                                             | <u>Waited 2 working<br/>days or less</u> | <u>Waited 3 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
|-------------------------------------------------------------|------------------------------------------|---------------------------------------|------------------------------------------|--------------|
| <b>AMHI Class</b>                                           |                                          |                                       |                                          |              |
| AMHI Class N                                                | 21                                       | 8                                     | 4                                        | 33           |
| AMHI Class Y                                                | 6                                        | 2                                     | 2                                        | 10           |
| <b>Total</b>                                                | <b>27</b>                                | <b>10</b>                             | <b>6</b>                                 | <b>43</b>    |
|                                                             |                                          |                                       |                                          |              |
|                                                             | <u>Waited 2 working<br/>days or less</u> | <u>Waited 3 to 7<br/>working days</u> | <u>Waited 8 or more<br/>working days</u> | <u>Total</u> |
| <b>District</b>                                             |                                          |                                       |                                          |              |
| District 1/ York County                                     | 2                                        | 0                                     | 1                                        | 3            |
| District 2/ Cumberland County                               | 6                                        | 4                                     | 0                                        | 10           |
| District 3/ Androscoggin, Franklin, and Oxford<br>Counties  | 3                                        | 1                                     | 3                                        | 7            |
| District 4/ Knox, Lincoln, Sagadahoc, and Waldo<br>Counties | 4                                        | 1                                     | 0                                        | 5            |
| District 5/ Somerset and Kennebec Counties                  | 9                                        | 2                                     | 1                                        | 12           |
| District 6/ Piscataquis and Penobscot Counties              | 3                                        | 2                                     | 0                                        | 5            |
| Unknown                                                     | 0                                        | 0                                     | 1                                        | 1            |
| <b>Total</b>                                                | <b>27</b>                                | <b>10</b>                             | <b>6</b>                                 | <b>43</b>    |

| <b>Providers</b>                        | <b><u>Waited 2 working<br/>days or less</u></b> | <b><u>Waited 3 to 7<br/>working days</u></b> | <b><u>Waited 8 or more<br/>working days</u></b> | <b><u>Total</u></b> |
|-----------------------------------------|-------------------------------------------------|----------------------------------------------|-------------------------------------------------|---------------------|
| Acadia Healthcare                       | 1                                               | 0                                            | 0                                               | 1                   |
| Alternative Services                    | 1                                               | 0                                            | 0                                               | 1                   |
| AngleZ Behavioral Health Services - ACM | 1                                               | 0                                            | 0                                               | 1                   |
| Assistance Plus                         | 3                                               | 1                                            | 0                                               | 4                   |
| Catholic Charities Maine                | 2                                               | 0                                            | 1                                               | 3                   |
| Charlotte White Center                  | 0                                               | 1                                            | 0                                               | 1                   |
| Common Ties                             | 4                                               | 0                                            | 2                                               | 6                   |
| Community Counseling Center             | 1                                               | 1                                            | 0                                               | 2                   |
| Cornerstone Behavioral Healthcare - CM  | 1                                               | 0                                            | 1                                               | 2                   |
| Counseling Services Inc.                | 1                                               | 1                                            | 1                                               | 3                   |
| Employment Specialist of Maine          | 0                                               | 1                                            | 0                                               | 1                   |
| Fullcircle Supports Inc                 | 1                                               | 0                                            | 0                                               | 1                   |
| Graham Behavioral Services              | 2                                               | 0                                            | 0                                               | 2                   |
| Harbor Family Services                  | 0                                               | 1                                            | 0                                               | 1                   |
| Kennebec Behavioral Health              | 3                                               | 0                                            | 0                                               | 3                   |
| Mid Coast Mental Health                 | 0                                               | 1                                            | 0                                               | 1                   |
| Motivational Services                   | 1                                               | 0                                            | 0                                               | 1                   |
| Oxford County Mental Health Services    | 0                                               | 0                                            | 1                                               | 1                   |
| Shalom House                            | 1                                               | 0                                            | 0                                               | 1                   |
| Sweetser                                | 1                                               | 1                                            | 0                                               | 2                   |
| The Opportunity Alliance                | 0                                               | 2                                            | 0                                               | 2                   |
| Tri-County Mental Health                | 1                                               | 0                                            | 0                                               | 1                   |
| Umbrella Mental Health Services         | 2                                               | 0                                            | 0                                               | 2                   |
| <b>Total</b>                            | <b>27</b>                                       | <b>10</b>                                    | <b>6</b>                                        | <b>43</b>           |

Quarterly Report 60a for Members on MaineCare Waitlist for CI

Report Dates: 01/01/2013 To 03/31/2013

Report Run Date: 7/21/2013

Report Source: Authorization data from APS CareConnection®

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **State-funded** is funding through State of Maine for individuals who are not eligible to receive a particular service using MaineCare funds.

**What This Report Measures:** For members on the CI wait list who were authorized for the service, how long they waited. This report counts the number of days from the date the CFSN was opened to the date the service was authorized. The report is run 2 quarters ago so nearly everyone who was entered on the wait list will have started the service. If someone on the MaineCare waitlist is authorized for the state-funded service, it is counted as being authorized for the service.

Number of people who were authorized for CI from the MaineCare wait list during the quarter 510

For those who received the service:

Average number of days waiting: 13 days

Percent waiting 30 days or less: 91%

Percent waiting 90 days or less: 99%

| AMHI Class    | # auth for<br>CI service | # with<br>MaineCare auth | # with State<br>funded auth | # auth in<br>< 30 days | # auth in<br>31 - 90 days | # auth in<br>> 91 days | Average #<br>days waiting |
|---------------|--------------------------|--------------------------|-----------------------------|------------------------|---------------------------|------------------------|---------------------------|
| AMHI Class N  | 479                      | 473                      | 6                           | 432                    | 43                        | 4                      | 13                        |
| AMHI Class Y  | 31                       | 31                       | 0                           | 31                     | 0                         | 0                      | 6                         |
| <b>Totals</b> | <b>510</b>               | <b>504</b>               | <b>6</b>                    | <b>463</b>             | <b>43</b>                 | <b>4</b>               | <b>13</b>                 |

  

| CSN                                                      | # auth for<br>CI service | # with<br>MaineCare auth | # with State<br>funded auth | # auth in<br>< 30 days | # auth in<br>31 - 90 days | # auth in<br>> 91 days | Average #<br>days waiting |
|----------------------------------------------------------|--------------------------|--------------------------|-----------------------------|------------------------|---------------------------|------------------------|---------------------------|
| CSN 1 Aroostook                                          | 16                       | 13                       | 3                           | 14                     | 2                         | 0                      | 15                        |
| CSN 2 Hancock, Washington, Penobscot, and<br>Piscataquis | 35                       | 34                       | 1                           | 27                     | 8                         | 0                      | 19                        |
| CSN 3 Kennebec and Somerset                              | 98                       | 98                       | 0                           | 94                     | 4                         | 0                      | 10                        |
| CSN 4 Knox, Lincoln, Sagadahoc, and Waldo                | 60                       | 60                       | 0                           | 46                     | 12                        | 2                      | 20                        |
| CSN 5 Androscoggin, Franklin, and Oxford                 | 35                       | 33                       | 2                           | 32                     | 1                         | 2                      | 17                        |
| CSN 6 Cumberland                                         | 210                      | 210                      | 0                           | 200                    | 10                        | 0                      | 9                         |
| CSN 7 York                                               | 51                       | 51                       | 0                           | 46                     | 5                         | 0                      | 15                        |
| Unknown                                                  | 5                        | 5                        | 0                           | 4                      | 1                         | 0                      | 13                        |
| <b>Totals</b>                                            | <b>510</b>               | <b>504</b>               | <b>6</b>                    | <b>463</b>             | <b>43</b>                 | <b>4</b>               | <b>13</b>                 |

| Providers                                                      | # auth for<br>CI service | # with<br>MaineCare auth | # with State<br>funded auth | # auth in<br>< 30 days | # auth in<br>31 - 90 days | # auth in<br>> 91 days | Average #<br>days waiting |
|----------------------------------------------------------------|--------------------------|--------------------------|-----------------------------|------------------------|---------------------------|------------------------|---------------------------|
| Acadia Healthcare                                              | 8                        | 8                        | 0                           | 6                      | 2                         | 0                      | 16                        |
| Alternative Services                                           | 7                        | 7                        | 0                           | 7                      | 0                         | 0                      | 2                         |
| Assistance Plus                                                | 62                       | 62                       | 0                           | 56                     | 6                         | 0                      | 13                        |
| Break of Day, Inc                                              | 13                       | 13                       | 0                           | 10                     | 3                         | 0                      | 21                        |
| Catholic Charities Maine                                       | 123                      | 123                      | 0                           | 120                    | 3                         | 0                      | 8                         |
| Charlotte White Center                                         | 4                        | 4                        | 0                           | 3                      | 1                         | 0                      | 15                        |
| Community Care                                                 | 12                       | 12                       | 0                           | 7                      | 5                         | 0                      | 33                        |
| Community Counseling Center                                    | 5                        | 5                        | 0                           | 4                      | 1                         | 0                      | 10                        |
| Cornerstone Behavioral Healthcare - CM                         | 2                        | 1                        | 1                           | 2                      | 0                         | 0                      | 11                        |
| Counseling Services Inc.                                       | 59                       | 59                       | 0                           | 51                     | 8                         | 0                      | 17                        |
| Fullcircle Supports Inc                                        | 12                       | 12                       | 0                           | 11                     | 1                         | 0                      | 10                        |
| Higher Ground Services                                         | 3                        | 3                        | 0                           | 3                      | 0                         | 0                      | 10                        |
| Life by Design                                                 | 16                       | 13                       | 3                           | 14                     | 2                         | 0                      | 15                        |
| Maine Behavioral Health Organization                           | 1                        | 1                        | 0                           | 1                      | 0                         | 0                      | 0                         |
| Mid Coast Mental Health                                        | 20                       | 20                       | 0                           | 16                     | 2                         | 2                      | 28                        |
| Shalom House                                                   | 9                        | 9                        | 0                           | 9                      | 0                         | 0                      | 7                         |
| Sweetser                                                       | 8                        | 8                        | 0                           | 7                      | 1                         | 0                      | 13                        |
| The Opportunity Alliance                                       | 102                      | 102                      | 0                           | 99                     | 3                         | 0                      | 9                         |
| Tri-County Mental Health                                       | 2                        | 0                        | 2                           | 0                      | 0                         | 2                      | 123                       |
| Umbrella Mental Health Services                                | 39                       | 39                       | 0                           | 35                     | 4                         | 0                      | 10                        |
| Umbrella Mental Health Services - Childrens<br>Case Management | 3                        | 3                        | 0                           | 2                      | 1                         | 0                      | 12                        |
| <b>Totals</b>                                                  | <b>510</b>               | <b>504</b>               | <b>6</b>                    | <b>463</b>             | <b>43</b>                 | <b>4</b>               | <b>13</b>                 |

Quarterly Report 60b for People on State-funded Waitlist for CI

Report Dates: 01/01/2013 To 03/31/2013

Report Run Date: 7/21/2013

Report Source: Authorization data from APS CareConnection®

**Definitions:**

- **Community Integration (CI)** was formerly known as "case management" or "community support". It is a service available to adults with serious mental illness.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a wait list for service. The CFSN is used in conjunction with the authorization start date of the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **State-funded** is funding through State of Maine for individuals who are not eligible to receive a particular service using MaineCare funds.

**What This Report Measures:** For members on the State-funded CI wait list who were authorized for the service, how long they waited. This report counts the number of days from the date the CFSN was opened to the date the service was authorized. The report is run 2 quarters ago so nearly everyone who was entered on the wait list will have started the service. If someone on the state-funded waitlist is authorized for the MaineCare service, it is counted as being authorized for the service.

Number of people who were authorized for CI from the state-funded wait list during the quarter: 80

For those who received the service: Average number of days waiting: 37 days

Percent waiting 30 days or less: 61% Percent waiting 90 days or less: 85%

| AMHI Class    | # auth for<br>CI service | # with<br>MaineCare auth | # with State<br>funded auth | # auth in<br>< 30 days | # auth in<br>31 - 90 days | # auth in<br>> 91 days | Average #<br>days waiting |
|---------------|--------------------------|--------------------------|-----------------------------|------------------------|---------------------------|------------------------|---------------------------|
| AMHI Class N  | 73                       | 23                       | 50                          | 43                     | 18                        | 12                     | 38                        |
| AMHI Class Y  | 7                        | 1                        | 6                           | 6                      | 1                         | 0                      | 17                        |
| <b>Totals</b> | <b>80</b>                | <b>24</b>                | <b>56</b>                   | <b>49</b>              | <b>19</b>                 | <b>12</b>              | <b>37</b>                 |

  

| CSN                                                      | # auth for<br>CI service | # with<br>MaineCare auth | # with State<br>funded auth | # auth in<br>< 30 days | # auth in<br>31 - 90 days | # auth in<br>> 91 days | Average #<br>days waiting |
|----------------------------------------------------------|--------------------------|--------------------------|-----------------------------|------------------------|---------------------------|------------------------|---------------------------|
| CSN 1 Aroostook                                          | 3                        | 0                        | 3                           | 3                      | 0                         | 0                      | 5                         |
| CSN 2 Hancock, Washington, Penobscot, and<br>Piscataquis | 12                       | 7                        | 5                           | 8                      | 1                         | 3                      | 34                        |
| CSN 3 Kennebec and Somerset                              | 4                        | 0                        | 4                           | 1                      | 3                         | 0                      | 54                        |
| CSN 4 Knox, Lincoln, Sagadahoc, and Waldo                | 10                       | 5                        | 5                           | 8                      | 0                         | 2                      | 30                        |
| CSN 5 Androscoggin, Franklin, and Oxford                 | 18                       | 5                        | 13                          | 9                      | 7                         | 2                      | 44                        |
| CSN 6 Cumberland                                         | 22                       | 6                        | 16                          | 16                     | 4                         | 2                      | 26                        |
| CSN 7 York                                               | 9                        | 1                        | 8                           | 3                      | 3                         | 3                      | 67                        |
| Unknown                                                  | 2                        | 0                        | 2                           | 1                      | 1                         | 0                      | 20                        |
| <b>Totals</b>                                            | <b>80</b>                | <b>24</b>                | <b>56</b>                   | <b>49</b>              | <b>19</b>                 | <b>12</b>              | <b>37</b>                 |

| Providers                                | # auth for<br>CI service | # with<br>MaineCare auth | # with State<br>funded auth | # auth in<br>< 30 days | # auth in<br>31 - 90 days | # auth in<br>> 91 days | Average #<br>days waiting |
|------------------------------------------|--------------------------|--------------------------|-----------------------------|------------------------|---------------------------|------------------------|---------------------------|
| Aroostook Mental Health Services         | 1                        | 0                        | 1                           | 1                      | 0                         | 0                      | 0                         |
| Assistance Plus                          | 11                       | 3                        | 8                           | 5                      | 6                         | 0                      | 41                        |
| Catholic Charities Maine                 | 4                        | 3                        | 1                           | 4                      | 0                         | 0                      | 9                         |
| Charlotte White Center                   | 1                        | 0                        | 1                           | 0                      | 0                         | 1                      | 107                       |
| Common Ties                              | 4                        | 2                        | 2                           | 2                      | 2                         | 0                      | 36                        |
| Community Care                           | 1                        | 1                        | 0                           | 0                      | 0                         | 1                      | 106                       |
| Community Counseling Center              | 11                       | 0                        | 11                          | 10                     | 1                         | 0                      | 14                        |
| Cornerstone Behavioral Healthcare - CM   | 9                        | 5                        | 4                           | 8                      | 0                         | 1                      | 12                        |
| Counseling Services Inc.                 | 10                       | 0                        | 10                          | 1                      | 5                         | 4                      | 80                        |
| Life by Design                           | 2                        | 0                        | 2                           | 2                      | 0                         | 0                      | 8                         |
| Maine Vocational & Rehabilitation Assoc. | 1                        | 1                        | 0                           | 1                      | 0                         | 0                      | 0                         |
| Mid Coast Mental Health                  | 2                        | 2                        | 0                           | 2                      | 0                         | 0                      | 15                        |
| Stepping Stones                          | 1                        | 1                        | 0                           | 0                      | 1                         | 0                      | 86                        |
| Sweetser                                 | 10                       | 3                        | 7                           | 4                      | 1                         | 5                      | 62                        |
| The Opportunity Alliance                 | 2                        | 0                        | 2                           | 2                      | 0                         | 0                      | 4                         |
| Tri-County Mental Health                 | 9                        | 3                        | 6                           | 6                      | 3                         | 0                      | 28                        |
| Umbrella Mental Health Services          | 1                        | 0                        | 1                           | 1                      | 0                         | 0                      | 22                        |
| <b>Totals</b>                            | <b>80</b>                | <b>24</b>                | <b>56</b>                   | <b>49</b>              | <b>19</b>                 | <b>12</b>              | <b>37</b>                 |