

Riverview Psychiatric Center

Executive Summary

Performance Improvement Report

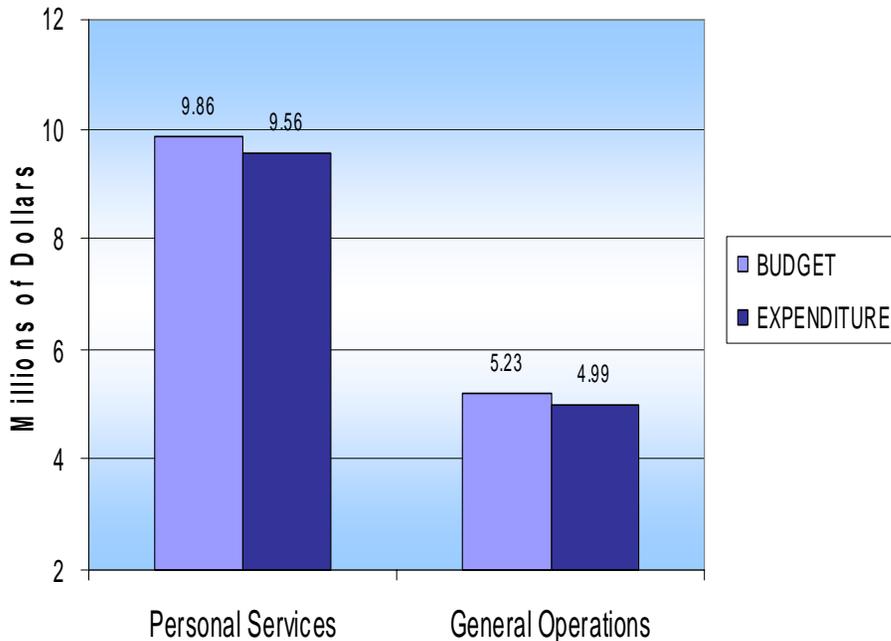
2nd Quarter, 2006

David S. Proffitt, Superintendent

Budget Measures

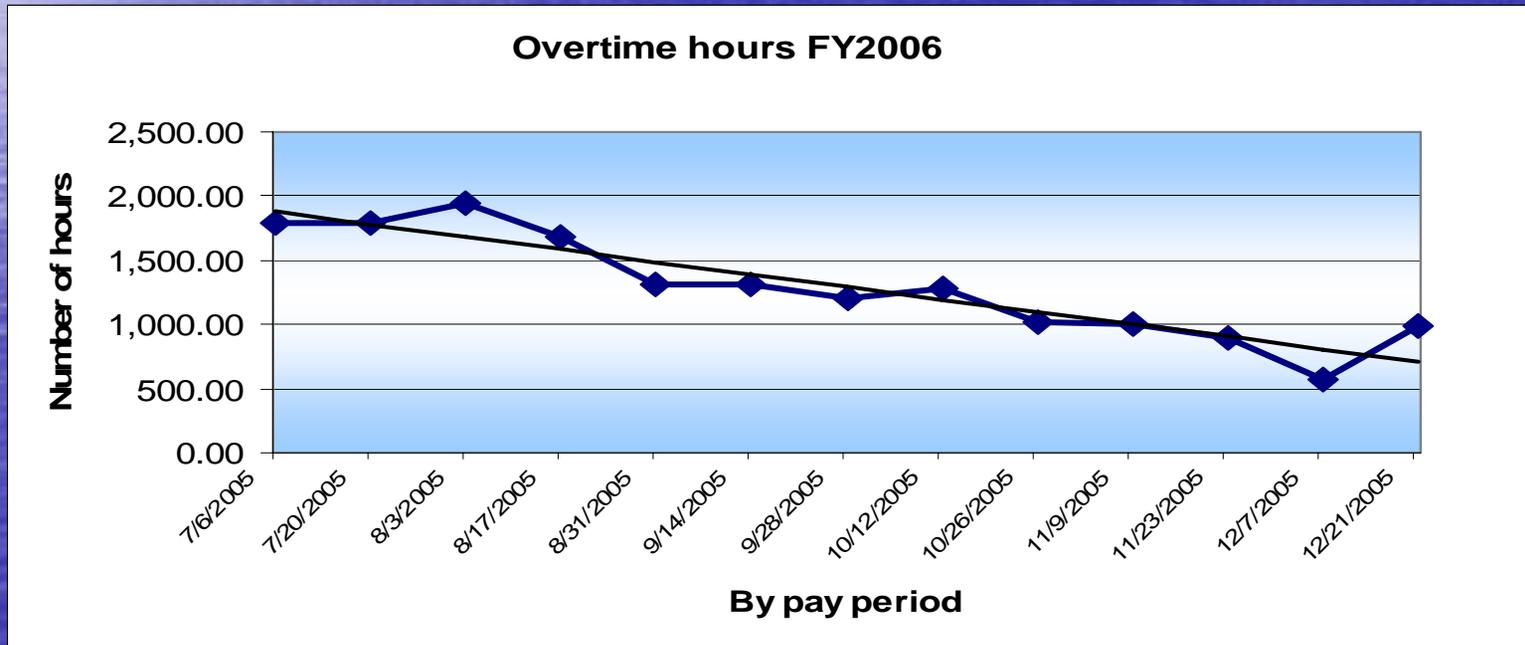
- The hospital continues to manage its fiscal resources to meet operational needs.
- Finances are now tracked on a monthly basis and expenditures measured against YTD allocations.

RPC YTD BUDGET VS ACTUAL
Q1 FY2006

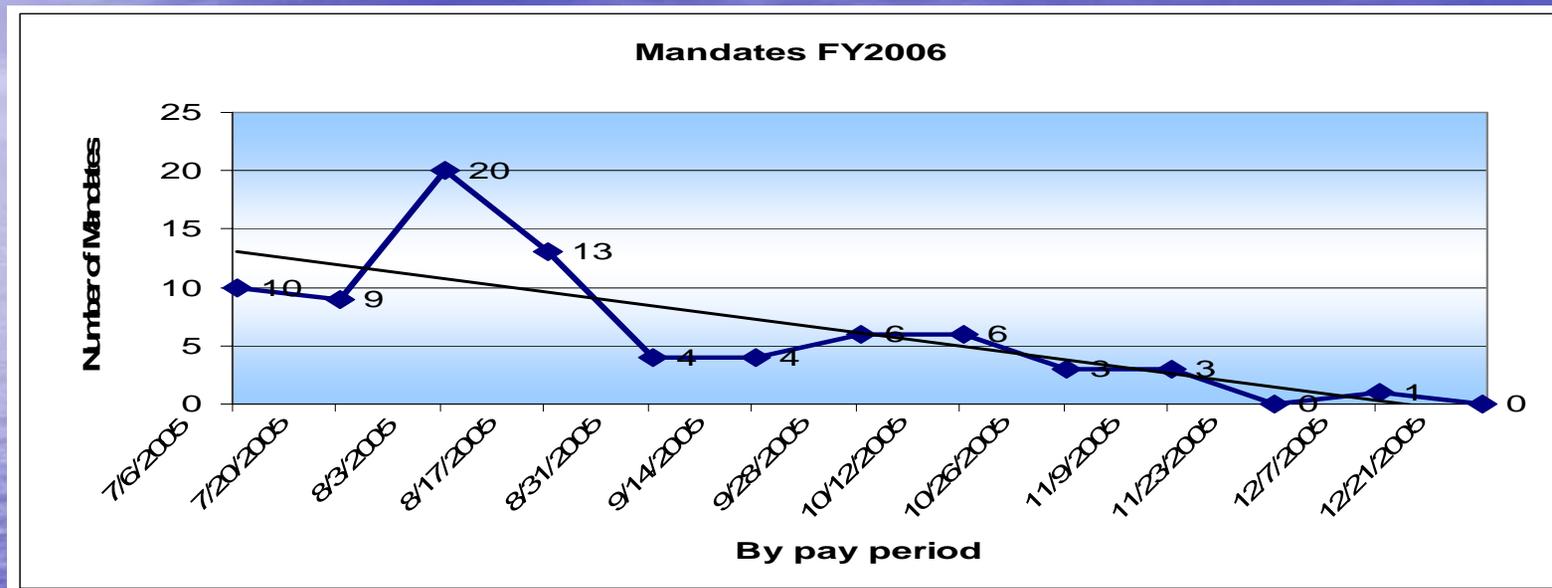


Overtime Utilization

- All time low the first pay period in December (12/7/05).
- Expected increase at the end of December due to the holiday season.



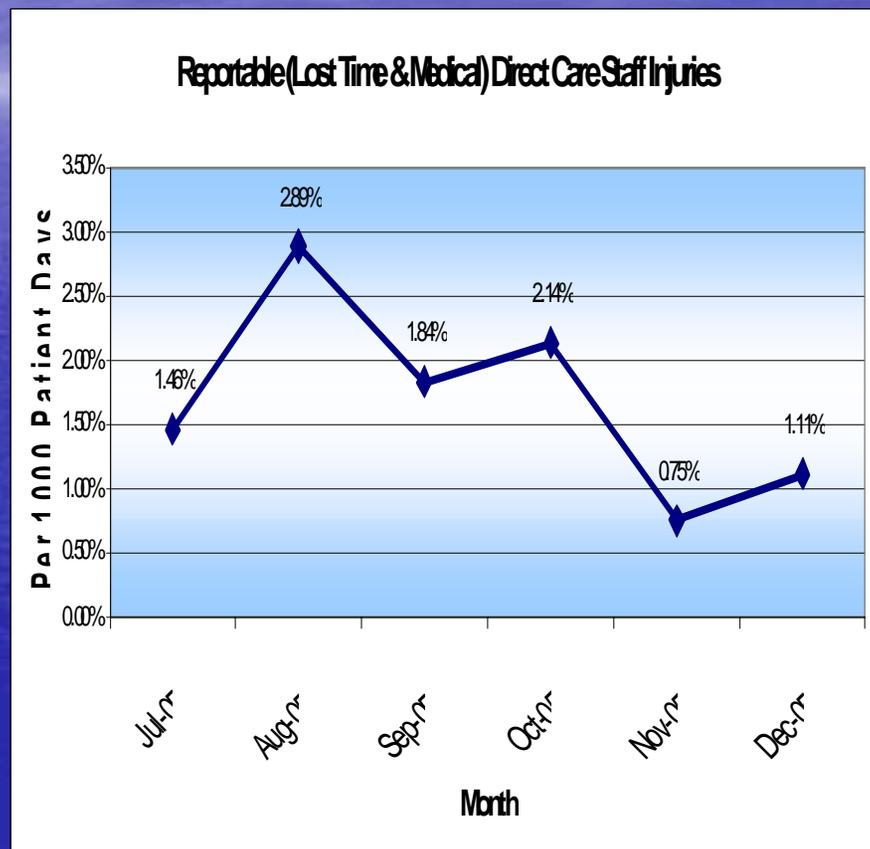
Mandated Shift Work



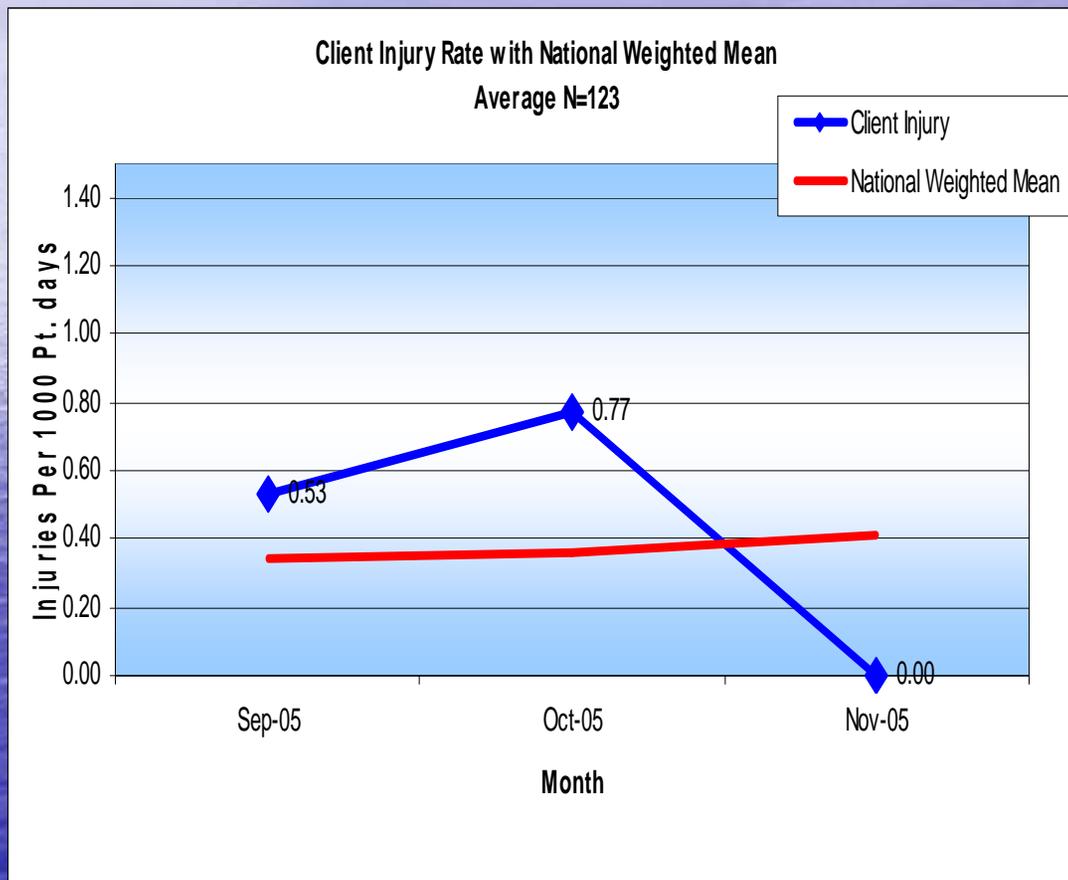
- Reduced from the beginning of the fiscal year (July 05 - Sept 05) from an average of 9 per pay period for last quarter to an average of 1.8 this quarter (Oct 05 - Dec 05).
- Two (2) of the last 3 pay periods in this quarter have no mandates.
- **An outstanding achievement for Unit staff, Unions, and Hospital Administration!**

Staff Injuries

- This three-month review highlights a decrease in direct care staff injuries from an overall of 2% for last quarter to 1.33% for this quarter.
- Comparison to last year during these same months (Oct 04 - Dec 04) we had an average of 2.66% of direct care injuries per 1000 client days.
- A 50 % decrease in 1 year.



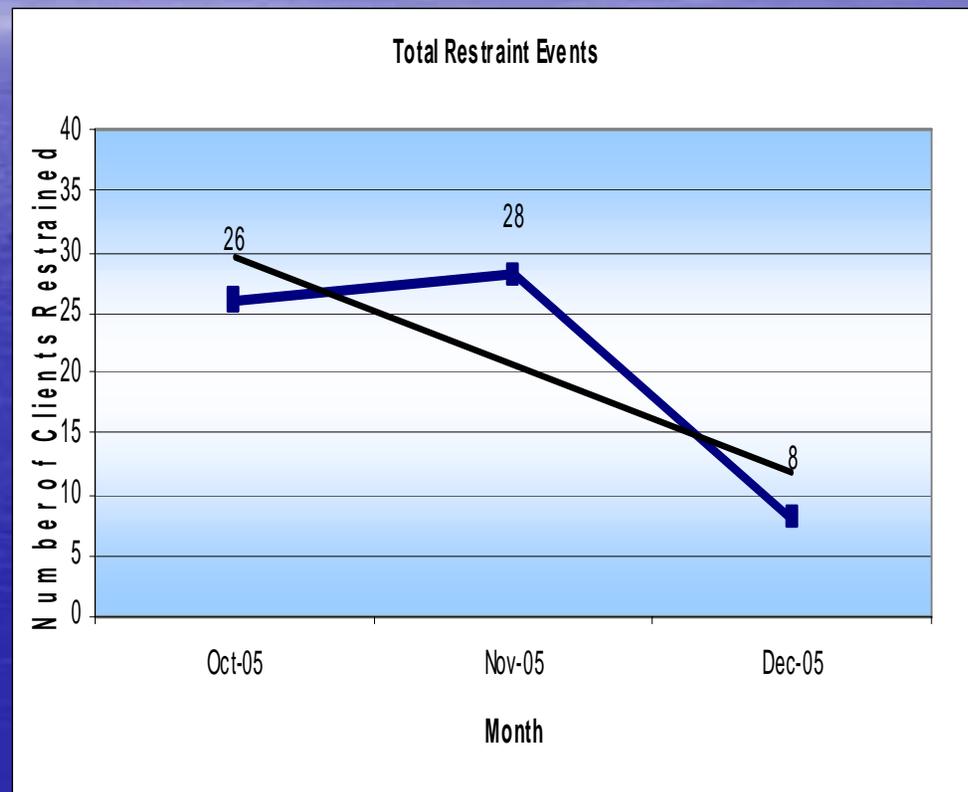
Client Injuries



- Simultaneous to reductions in staff injuries, client injuries have also been reduced.

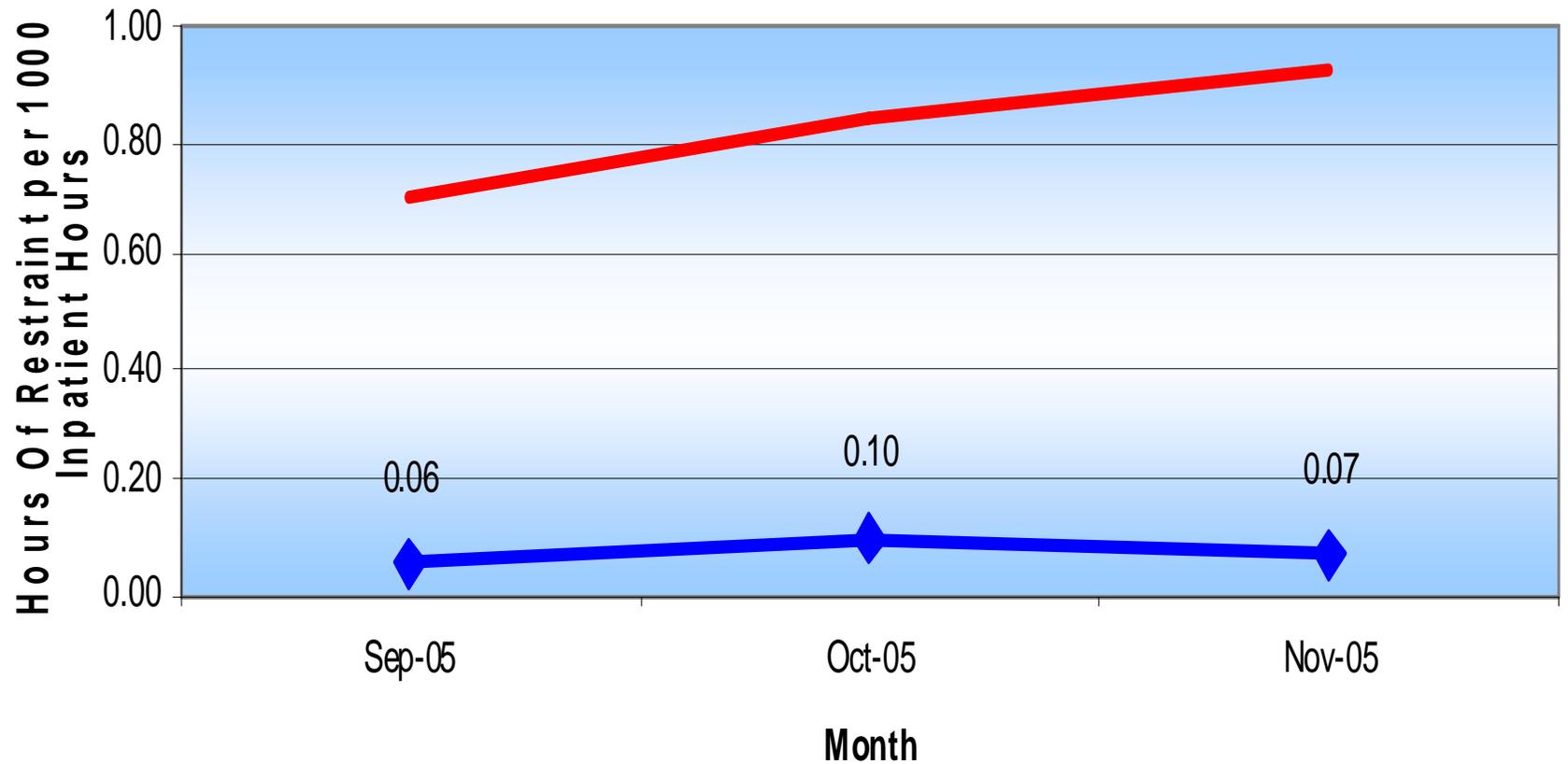
Restraint Use

- ✓ There were no mechanical restraint events in the entire facility for the last six weeks of the quarter.
- ✓ *Hours of restraint dramatically below national mean.*
- ✓ *Accomplished simultaneously to reducing staff injuries!*

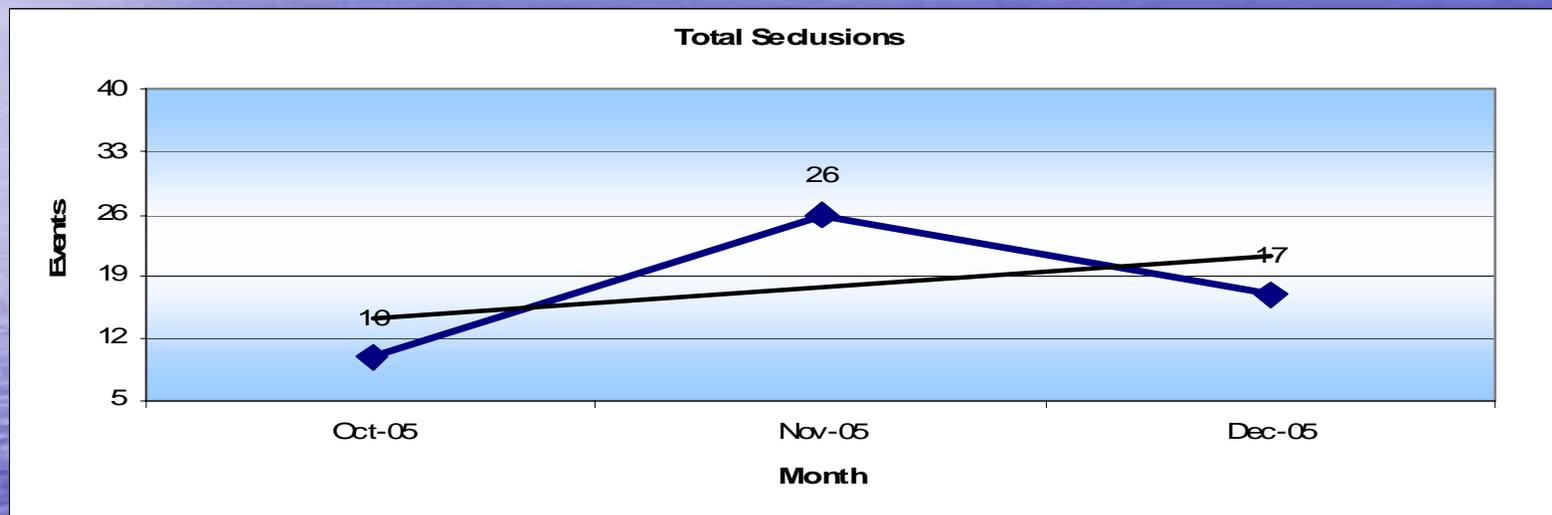


Restraint Hours with National Weighted Mean

Average N=162



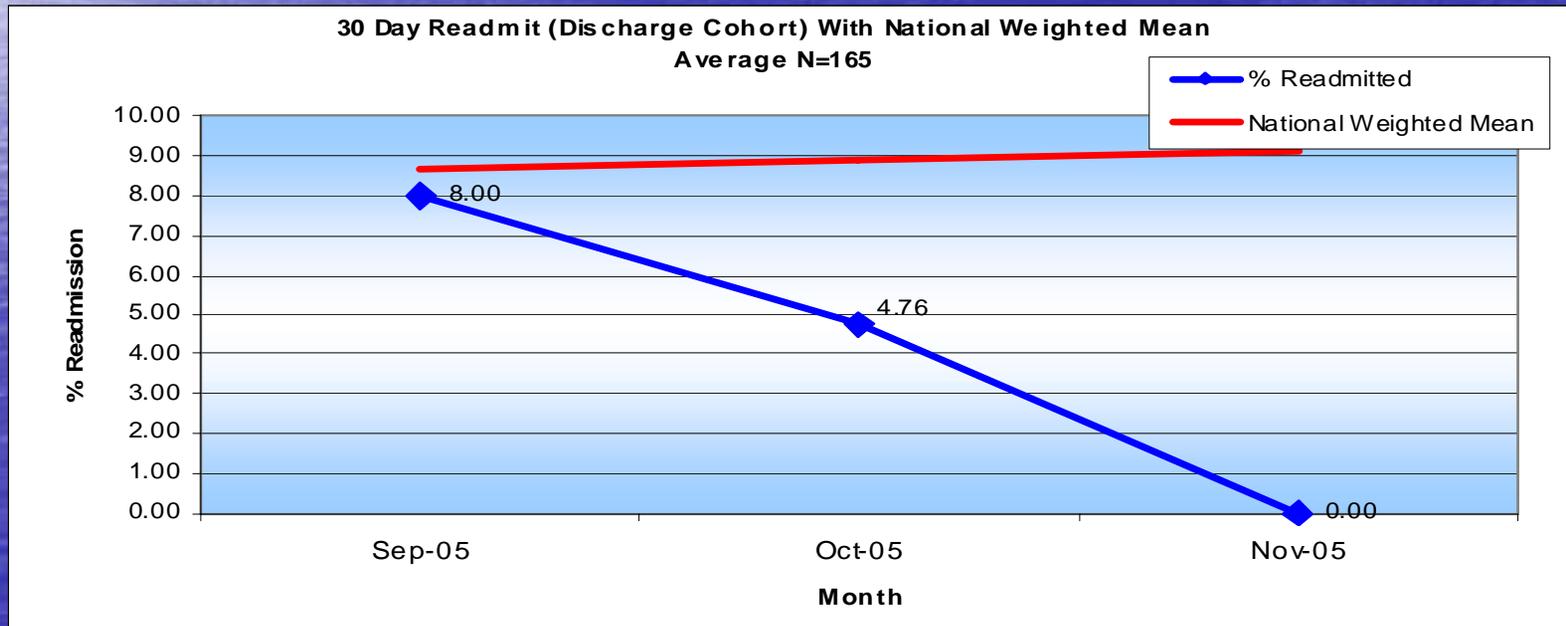
Use of Seclusion



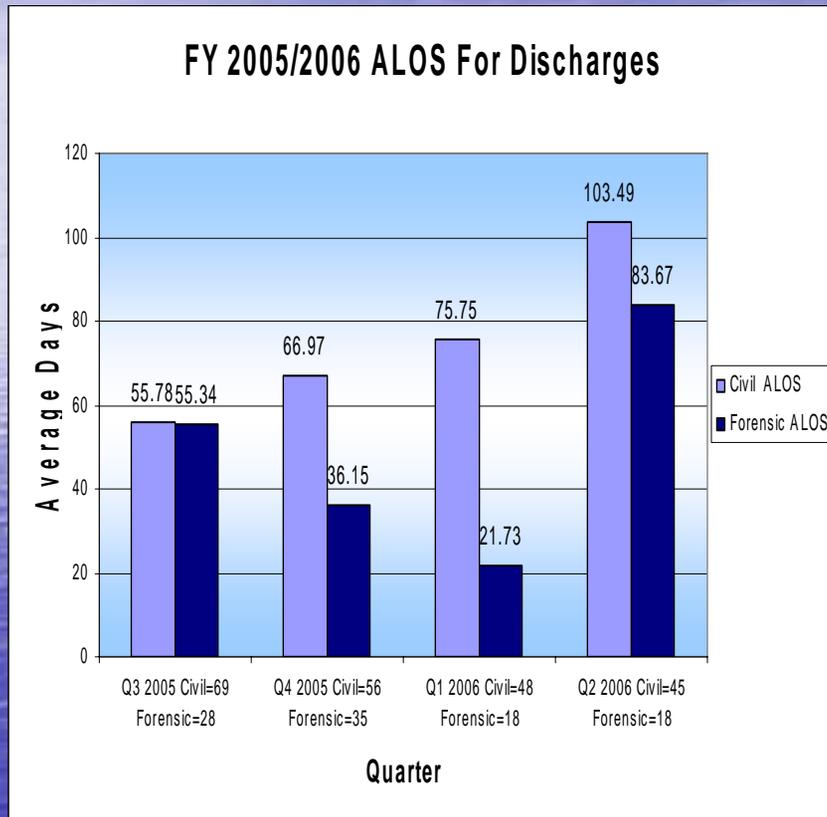
- Riverview is aggressively addressing use of seclusion and anticipates a dramatic reduction by end of next quarter.

Discharge Successes

- Hospital has demonstrated improvements in discharge process resulting in reduced rapid readmissions.*



Challenges in Average Length of Hospitalization



- Improvements in D/C planning have occurred, overall transitions into the community have become more challenging.
- Significant increases in ALS are being experienced.
- Re-engineering of "Case Resolution Conferences" with AMHS Regional Staff now occurring and show promise.

Leadership Contacts

- **If you have questions concerning Riverview Psychiatric Center, please consider the below contacts;**
 - ◆ **David S. Proffitt, Superintendent 624-4656**
 - ◆ **William Nelson, MD, Medical Director 624-4658**
 - ◆ **Jamie Morrill, Deputy Superintendent 624-4675**
 - ◆ **Brian Daskinvich, Deputy Superintendent 624-4613**
 - ◆ **Lucia Nadeau, Human Resources 624-4660**
 - ◆ **Visit RPC on the Web at <http://www.maine.gov/dhhs/riverview/index.shtml>**