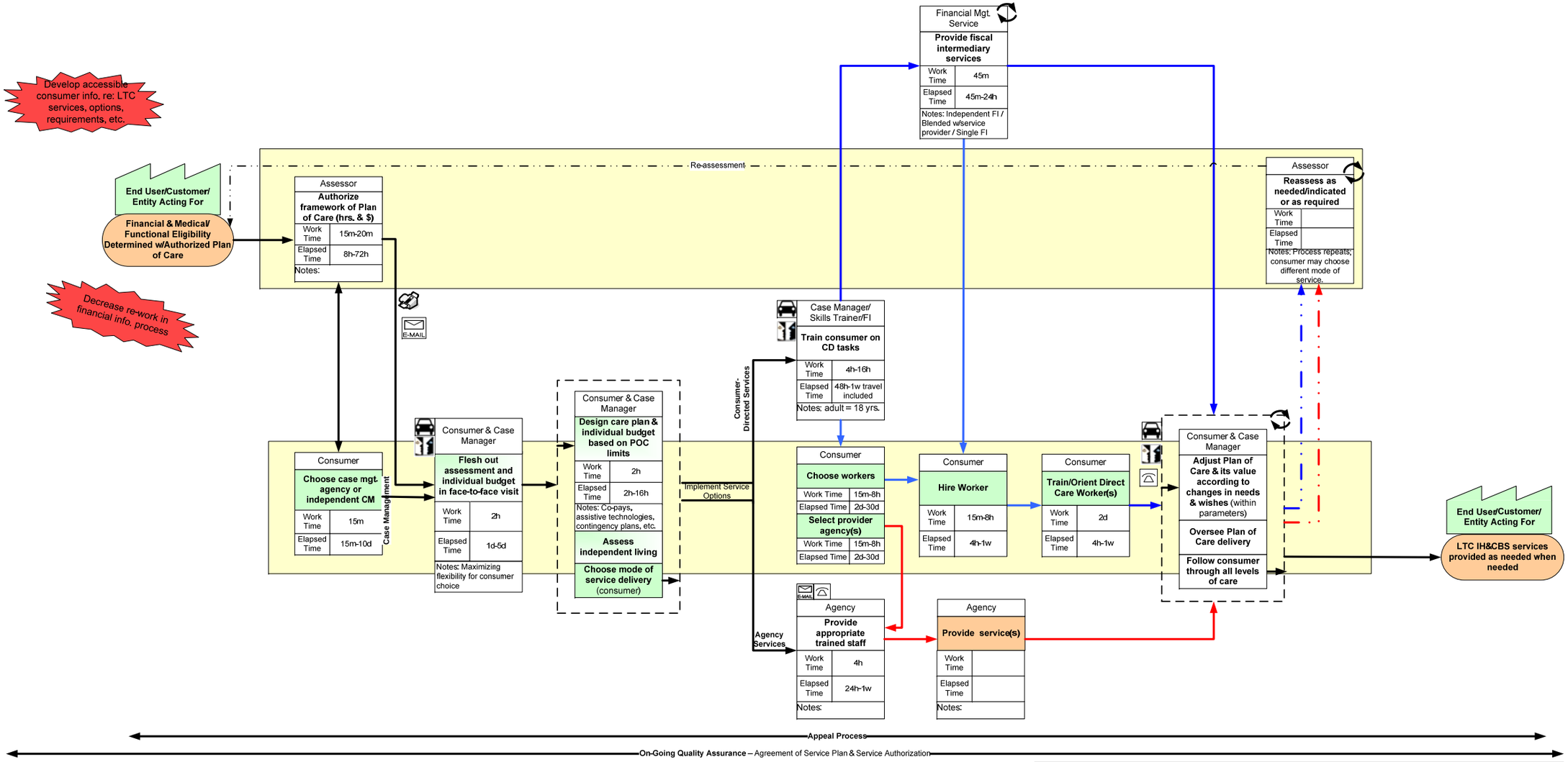
DHHS Long-Term Care In-Home & Community-Based Service Process -- Future State



ESTIMATED TIMES:

SFY 2008 Annual Number of Consumers: 4,305 Work Time = Time specifically spent on activity / Elapsed Time = Full time gone by

Consumer-Directed Services Model: Work Time: 2d 15h 48m
Elapsed Time: 5d 19h --to-- 70d 16h

Agency Services Model: Work Time: 12h 33m
Elapsed Time: 4d 10h 15m --to-- 55d 16h

November 10, 2009