



*Department of Health  
and Human Services*

*Maine People Living  
Safe, Healthy and Productive Lives*

# ICD-10 Update for PAG/TAG

**February 14, 2014**





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# ICD-10 Project Update



*We are now 7 months and 15 days away from the ICD-10 Go Live!*



The screenshot shows the MaineCare Services website. At the top, there is a navigation bar with "Maine.gov" and links for "Agencies", "Online Services", "Help", and "Search Maine.gov". A "Page Tools" dropdown and a "GO" button are also present. Below this is a teal header for "MaineCare Services" with the subtitle "An Office of the Maine Department of Health and Human Services". Navigation tabs for "OMS Home", "For Members", and "For Providers" are visible. A search bar and "Search" button are on the right. The breadcrumb trail reads "DHHS → OMS → ICD-10" and the date is "Wed 12 Feb 2014".

**Current Projects**

- Balancing Incentive Program (BIP)
- Children's Services/EPSTD
- Health Homes Stage A
- Behavioral Health Homes (Stage B)
- Health Information Technology (HIT)
- HIPAA Version 5010

## ICD-10

**On This Page:**

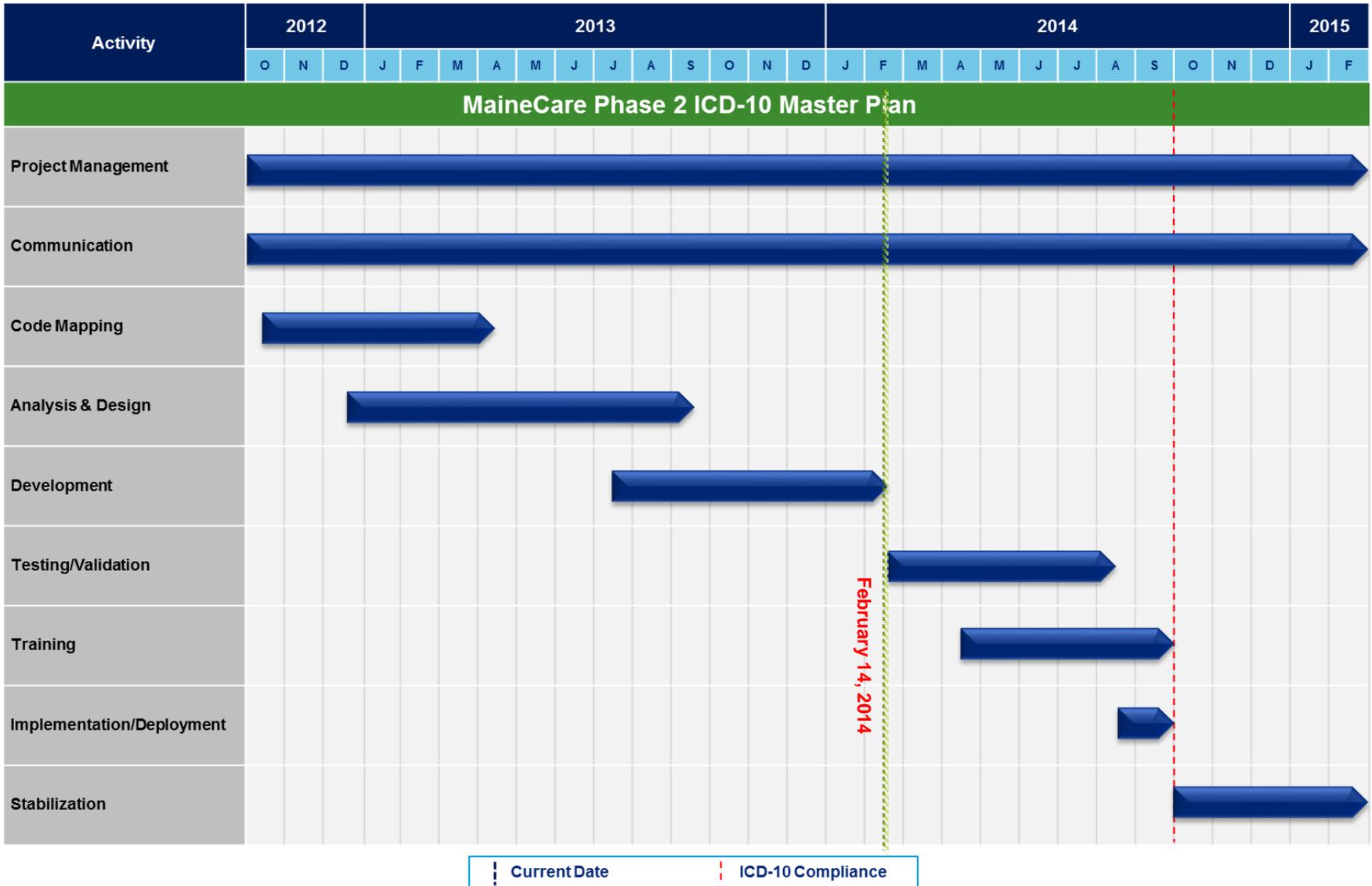
- [ICD-10 Background](#)
- [Frequently Asked Questions](#)
- [MaineCare ICD-10 Project Information](#)
- [Provider Informational Series](#)
- [Provider Presentation Materials](#)
- [Provider Readiness Survey](#)
- [Provider - Specific Fact Sheets](#)
- [Additional Information](#)
- [Contact Us](#)

### Countdown to ICD 10

WEEKS	DAYS	HOURS	MIN	SEC
32	04	13	59	16

*What's your next step to prepare for the transition?*

# ICD-10 Phase 2 Project Timeline



*The MaineCare ICD-10 Project has progressed to the Testing Stage.*

### Key Accomplishments

- Developed ICD-10 awareness materials for providers and distributed via listserv, mail, and in-person presentations to provider associations
- Completed required iterative development for transition into Testing Stage
- Built and Configured the ICD-10 test environment
- Developed Test Cases and Test Scenarios for Systems Integration Testing (SIT) and User Acceptance Testing (UAT)
- Began developing training materials for MaineCare staff

*System changes and supporting business processes are being tested to confirm that they meet ICD-10 requirements.*

### Current Activities

- Performing Systems Integration Testing (SIT) for System Configuration, Information Technology and Interfaces
- Preparing to conduct regional forums for providers to further disseminate ICD-10 awareness information
- Preparing to launch the next Provider Readiness Survey on February 24<sup>th</sup>
- Continue assessment and update of Policy Manuals for State Plan Amendment
- Developing Contingency Plans to mitigate potential project risks

*After the MaineCare ICD-10 systems have been remediated with ICD-10 changes, the systems will go through several testing stages and training will be provided to MaineCare staff.*

## Key Upcoming Activities

Systems Integration Testing (SIT) of  
Test Cases and Test Scenarios

User Acceptance Testing (UAT)

Conduct training for MaineCare staff

Plan Pilot Testing orientation for the  
spring and summer of 2014

Deploy ICD-10 changes on  
October 1, 2014

# Provider Outreach



*MaineCare is reaching out to providers and responding to provider requests for information about ICD-10 through multiple channels.*



**ICD-10 Listserv Series.** MaineCare distributed a five part series of listserv messages to providers with information about ICD-10. A summary of the messages was sent to providers via paper RA inserts. They are also available on the [MaineCare ICD-10 webpage](#).



**Provider Readiness Survey.** The next Provider Readiness Survey will be launched on February 24<sup>th</sup>. We will send listserv and paper RA insert messages with the survey link. You will also be able to access the survey via the [MaineCare ICD-10 webpage](#).



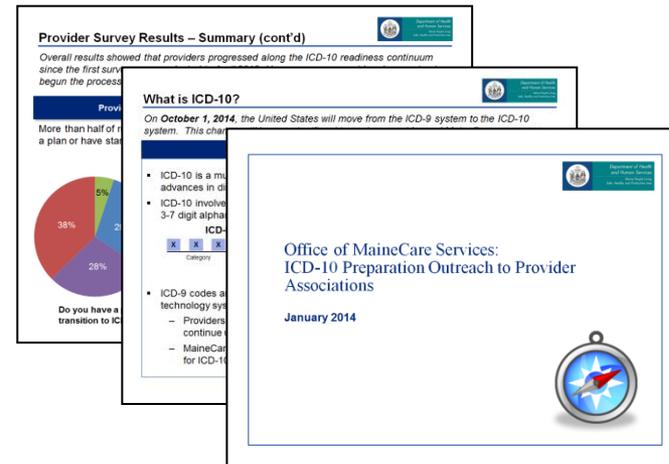
**ICD-10 Awareness Materials.** MaineCare has developed a presentation with information about ICD-10 as well as provider type-specific fact sheets. They are available on the [MaineCare ICD-10 webpage](#).



**Regional Forums.** MaineCare will be conducting live Regional Forums for providers with information about ICD-10 during the week of March 10<sup>th</sup>.

*Provider Readiness Survey responses, as well as ICD-10-related inquiries from providers, indicate that many providers do not understand whether or how ICD-10 will impact them.*

- MaineCare has developed a presentation to inform providers about the impacts of ICD-10. The presentation includes:
  - What is ICD-10?
  - Why switch to ICD-10?
  - Provider Readiness Survey results
  - Impacts of ICD-10 on providers
  - Example of coding change
  - How providers can prepare
  - Additional resources



- MaineCare also encourages providers to access CMS resources about ICD-10 on the [CMS Provider Resources webpage](#). Examples of resources for providers include:
  - [Online ICD-10 Implementation Guide](#) – Roadmap and tools for transitioning to ICD-10 for small, medium, and large providers
  - [ICD-10 Coding Basics](#) – Video describing the differences between ICD-9 and ICD-10, including how to determine appropriate codes in ICD-10
  - [Talking to Your Vendors About ICD-10: Tips for Medical Practices](#) – Tip sheet for discussing ICD-10 readiness with vendors

*MaineCare will be conducting Regional Forums for providers about ICD-10 during the week of March 10th.*

## WHAT?

Presentation will include what ICD-10 is, how it will impact providers, and what providers can do to prepare. Each forum will also have a Q&A session.

## WHY?

To help Maine's provider community get ready for the ICD-10 transition and answer questions you may have.

## WHO?

MaineCare and Molina staff will conduct the presentation and Q&A. Providers, including administrators, billing staff, and clinicians, are encouraged to attend.

## WHEN?

Forums will be conducted during the week of March 10<sup>th</sup>.

## WHERE?

Forums will be conducted in each region of the state: east, west, north, south, and central. The Augusta forum will include a conference call and webinar option.

## HOW?

MaineCare will be distributing logistical and registration information via listserv, on the provider portal, on our website, and in newspaper advertisements.

# Pilot Testing



*MaineCare Services will be working with providers who process a variety of claim types in order to successfully test our changes and prepare for ICD-10.*



- MaineCare identified a list of Pilot Providers and reached out to them to confirm participation. Additionally, MaineCare reached out to providers who indicated via survey response that they want to participate.
- During the spring/summer of 2014, MaineCare Services will conduct ICD-10 Pilot Testing Orientation Sessions.
- The orientation sessions will consist of conference calls and webinars during which we will discuss the guidelines and timelines for participating in ICD-10 Pilot Testing and how claims will be submitted.
- During Pilot Testing, providers will be able to submit test ICD-10 claims through the online portal via direct data entry, in EDI batches and in paper claim format.
- Upon successfully processing and adjudicating the test claims, providers will be provided corresponding 835 or Remittance Advice (RA).

*For more information, please refer to the following resources:*

Centers for Medicare and  
Medicaid Services  
Provider Resources  
Webpage

<http://cms.gov/Medicare/Coding/ICD10/ProviderResources.html>

Office of MaineCare  
Services ICD-10  
Webpage

<http://www.maine.gov/dhhs/oms/icd-10/>

Office of MaineCare  
Services ICD-10  
Email Box

[MaineCareICD10@MolinaHealthCare.com](mailto:MaineCareICD10@MolinaHealthCare.com)

# Questions and Answers



**THANK YOU** for being part of this important initiative!