Department of Health and Human Services

Maine People Living Safe, Healthy and Productive Lives

ICD-10 Update for PAG/TAG

March 14, 2013

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Department of Health and Human Services
Maine People Living Safe, Healthy and Productive Lives

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ICD-10 Refresher

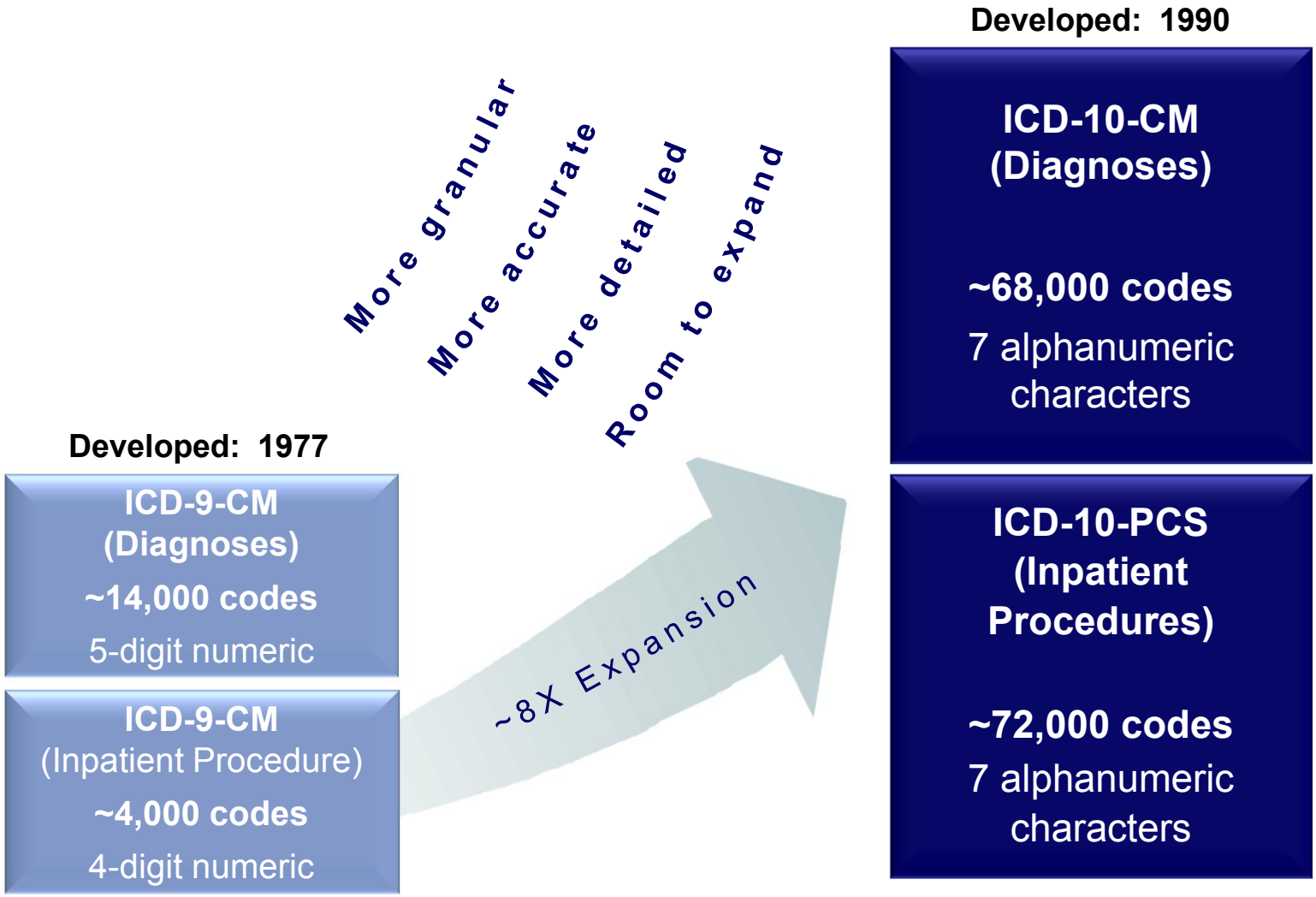
What is the ICD-10 Change?

Now that the health care industry has updated HIPAA transaction standards, the focus is on implementing ICD-10 code set changes.

What	Change	When	Driver
5010 *(ASC X12 Version 5010)* X12 5010 is a uniform standard for exchanging health care transactions via electronic data interchange (EDI)	Updates the X12 4010 electronic transaction standards adopted in 2000 and supports ICD-10 code sets	January 1, 2012	Federal Mandate
NCPDP D.0 / 1.2 *(NCPDP Telecommunications Standard D.0 / Batch Standard 1.2)* The NCPDP standard is the uniform standard adopted for retail pharmacy transactions	Revises electronic standards for retail pharmacies from NCPDP 5.1 / 1.1 and implements a new Medicaid subrogation transaction	D.0 / 1.2 – January 1, 2012 Medicaid Pharmacy Subrogation – January 1, 2012*	
ICD-10 *(International Classification of Diseases Version 10)* The ICD is the international standard diagnostic classification for general epidemiological, health management, and clinical use	ICD-10-CM and ICD-10-PCS are upgrades of the U.S.-developed clinical modification of diagnosis and inpatient procedure codes first adopted in 1979 (ICD-9-CM)	October 1, 2014	

The ICD-10 transition will impact both business operations and systems.

ICD-10 Brings Both Structural Change and Expansion

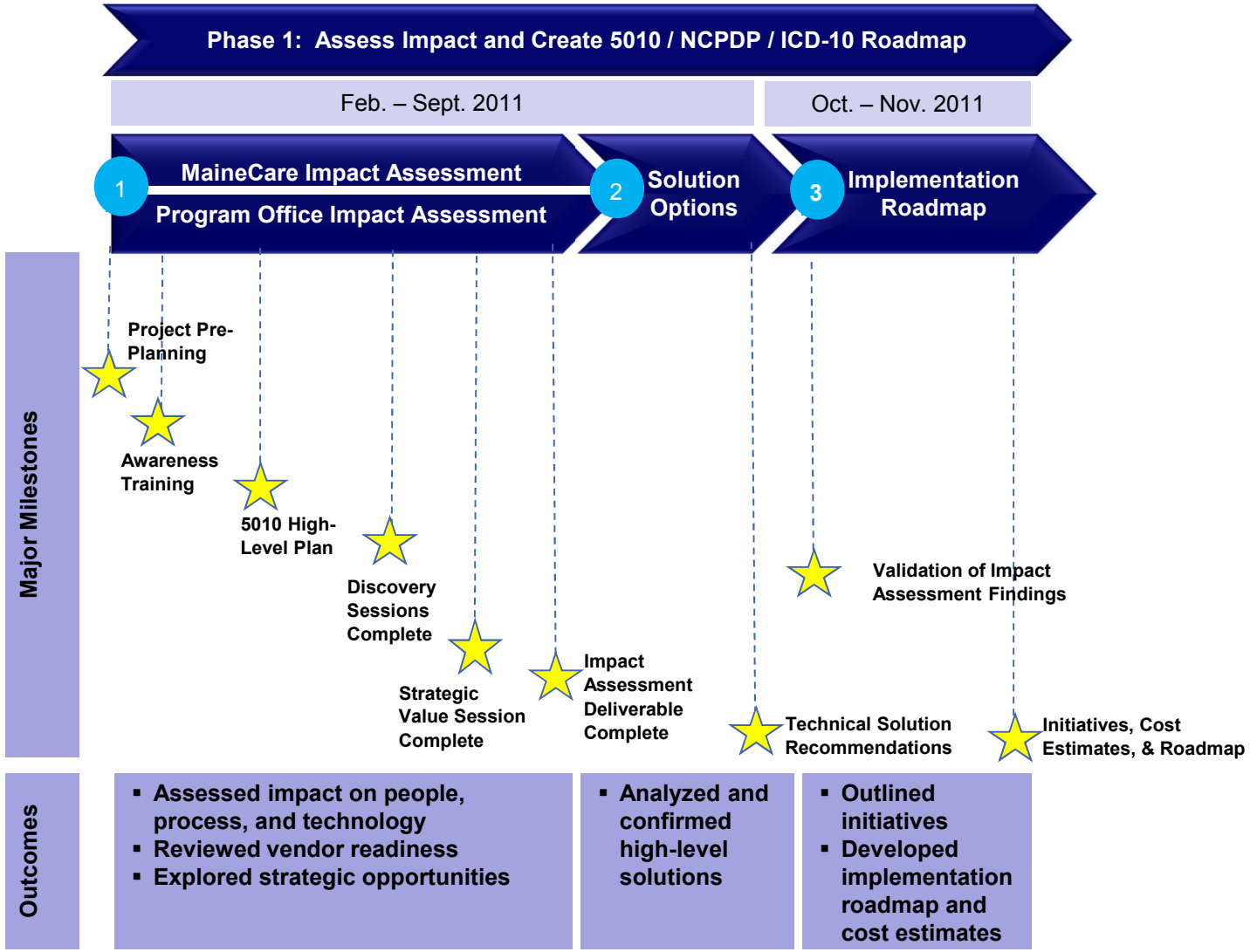


ICD-10 addresses structural and space limitations of ICD-9 and provides detail to support emerging needs like Electronic Health Records, Pay for Performance, and biosurveillance.

Overview of Phase 1: Impact Assessment

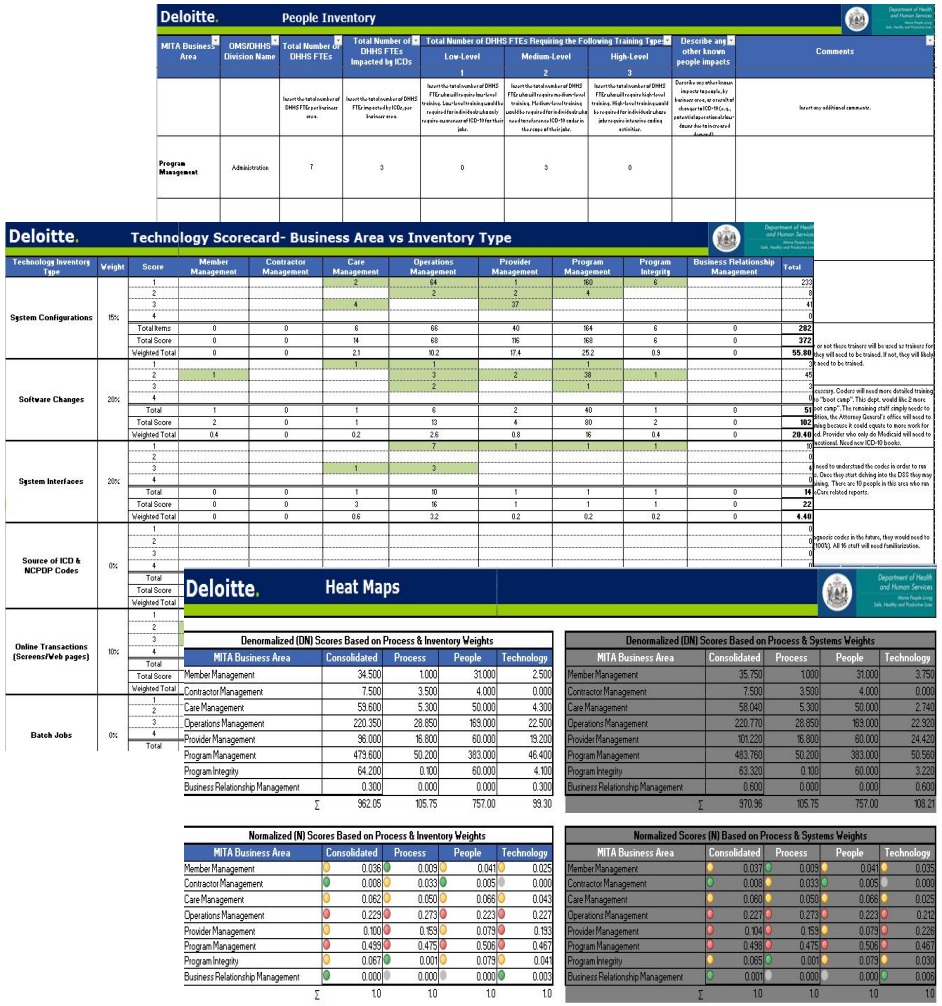
Phase 1 Overview

MaineCare has completed its Assessment and Planning phases, setting the framework for implementation.



Impact Assessment Inventory

- **Overview**:
  - Is organized by MITA business area and business process
  - Includes inventories for people, process, and technology impacts
  - Defines standardized inventory types
  - Scores by level of impact
- **Results**:
  - Identified that approximately 230 DHHS and 140 Molina staff will need some level of training
  - Inventoried 315 business process impacts
  - Inventoried 493 technology impacts



Deloitte. People Inventory

MITA Business Area	OMS/DHHS Division Name	Total Number of DHHS FTEs	Total Number of DHHS FTEs Impacted by ICDs	Total Number of DHHS FTEs Requiring the Following Training Type: Low-Level 1	Medium-Level 2	High-Level 3	Describe any other known people impacts	Comments
Program Management	Administration	7	3	0	3	0		

Deloitte. Technology Scorecard- Business Area vs Inventory Type

Technology Inventory Type	Weight	Score	Member Management	Contractor Management	Care Management	Operations Management	Provider Management	Program Management	Program Integrity	Business Relationship Management	Total
System Configurations	15%	1			2	64	1	169	6		232
		2				2	2	4			8
		3			4		37				41
		4									0
		Total Items	0	0	6	66	40	164	6	0	282
		Total Score	0	0	14	68	116	168	6	0	372
		Weighted Total	0	0	2.1	10.2	17.4	25.2	0.9	0	55.80
Software Changes	20%	1			1	1		1			3
		2	1			3	2	38	1		45
		3				2		1			3
		4									0
		Total	1	0	1	6	2	40	1	0	51
		Total Score	2	0	1	13	4	80	2	0	102
		Weighted Total	0.4	0	0.2	2.6	0.8	16	0.4	0	20.40
System Interfaces	20%	1				7	1	1	1		10
		2									0
		3			1	3					4
		4									0
		Total	0	0	1	10	1	1	1	0	14
		Total Score	0	0	3	16	1	1	1	0	22
		Weighted Total	0	0	0.6	3.2	0.2	0.2	0.2	0	4.40
Source of ICD & NCPDP Codes	0%	1									0
		2									0
		3									0
		4									0
		Total									0
		Total Score									0
		Weighted Total									0
Online Transactions (Screens/Web pages)	10%	1									0
		2									0
		3									0
		4									0
		Total									0
		Total Score									0
		Weighted Total									0
Batch Jobs	0%	1									0
		2									0
		3									0
		4									0
		Total									0

Deloitte. Heat Maps

Denormalized (DN) Scores Based on Process & Inventory Weights

MITA Business Area	Consolidated	Process	People	Technology
Member Management	34.500	1.000	31.000	2.500
Contractor Management	7.500	3.500	4.000	0.000
Care Management	53.600	5.300	50.000	4.300
Operations Management	220.350	28.650	169.000	22.500
Provider Management	96.000	16.800	60.000	19.200
Program Management	479.600	50.200	383.000	46.400
Program Integrity	64.200	0.100	60.000	4.100
Business Relationship Management	0.300	0.000	0.000	0.300
Σ	962.05	105.75	757.00	99.30

Denormalized (DN) Scores Based on Process & Systems Weights

MITA Business Area	Consolidated	Process	People	Technology
Member Management	35.750	1.000	31.000	3.750
Contractor Management	7.500	3.500	4.000	0.000
Care Management	58.040	5.300	50.000	2.740
Operations Management	220.770	28.650	169.000	22.320
Provider Management	101.220	16.800	60.000	24.420
Program Management	483.760	50.200	383.000	50.560
Program Integrity	63.320	0.100	60.000	3.220
Business Relationship Management	0.600	0.000	0.000	0.600
Σ	970.98	105.75	757.00	108.21

Normalized (N) Scores Based on Process & Inventory Weights

MITA Business Area	Consolidated	Process	People	Technology
Member Management	0.036	0.009	0.041	0.025
Contractor Management	0.008	0.033	0.005	0.000
Care Management	0.062	0.050	0.066	0.043
Operations Management	0.229	0.273	0.223	0.227
Provider Management	0.100	0.159	0.079	0.193
Program Management	0.498	0.475	0.506	0.467
Program Integrity	0.067	0.001	0.079	0.041
Business Relationship Management	0.000	0.000	0.000	0.003
Σ	1.0	1.0	1.0	1.0

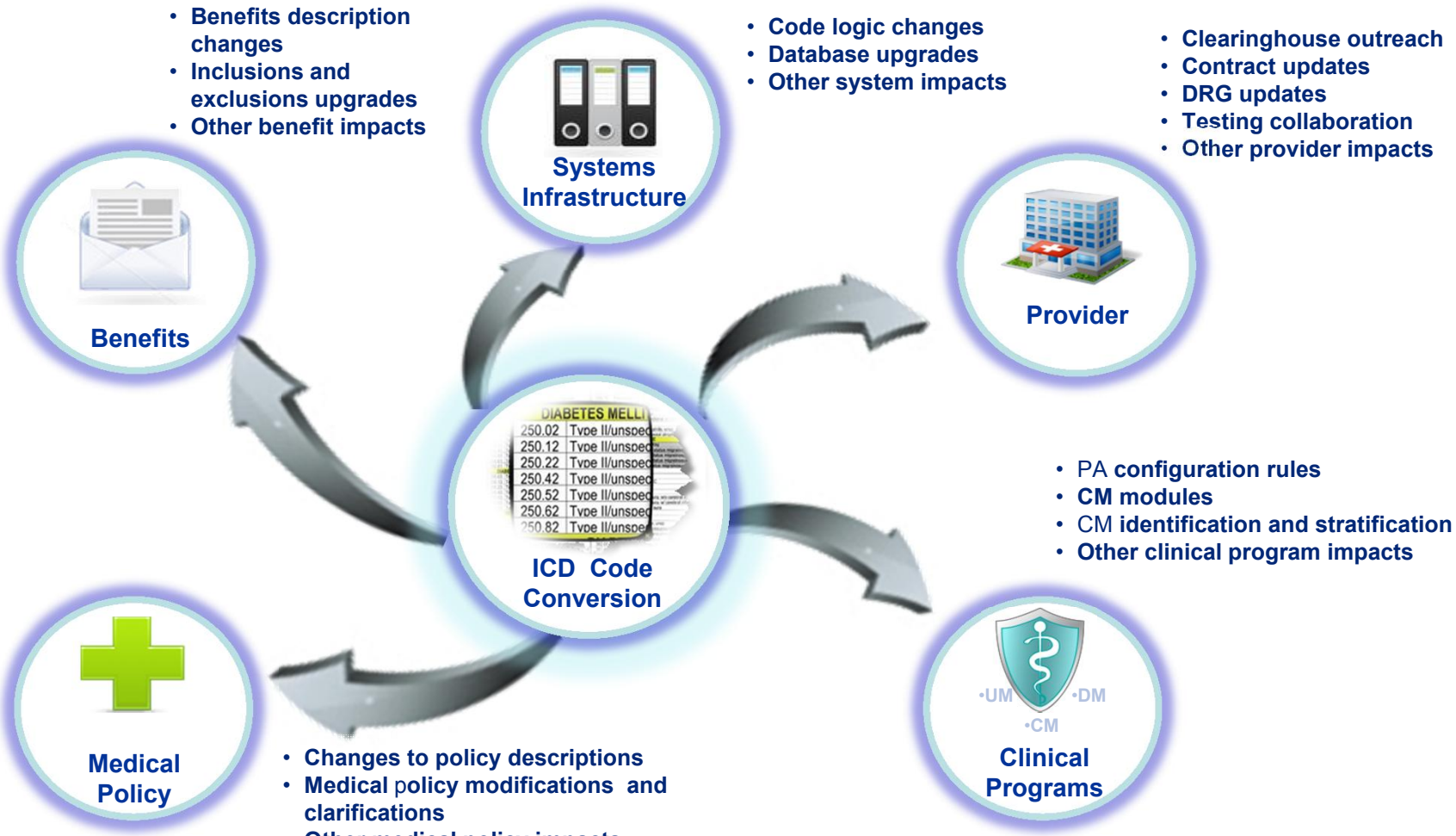
Normalized Scores (N) Based on Process & Systems Weights

MITA Business Area	Consolidated	Process	People	Technology
Member Management	0.037	0.009	0.041	0.035
Contractor Management	0.008	0.033	0.005	0.000
Care Management	0.060	0.050	0.066	0.025
Operations Management	0.227	0.273	0.223	0.212
Provider Management	0.104	0.159	0.079	0.226
Program Management	0.498	0.475	0.506	0.467
Program Integrity	0.065	0.001	0.079	0.030
Business Relationship Management	0.001	0.000	0.000	0.005
Σ	1.0	1.0	1.0	1.0

Status of Phase 2: Remediation and Implementation

Phase 2 Scope

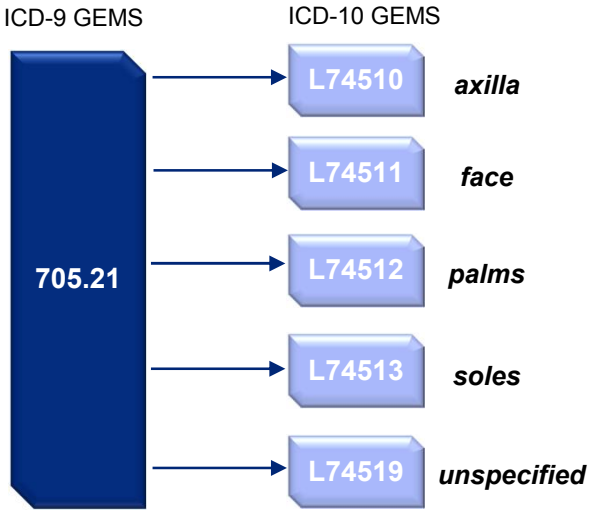
Phase 2 focuses on addressing the business process and technology impacts identified during the Phase 1 ICD-10 Impact Assessment.



Clinical Mapping Precedes Several Work Stream Activities

Clinical codes are mapped in waves and then require functional translation to prepare for business use.

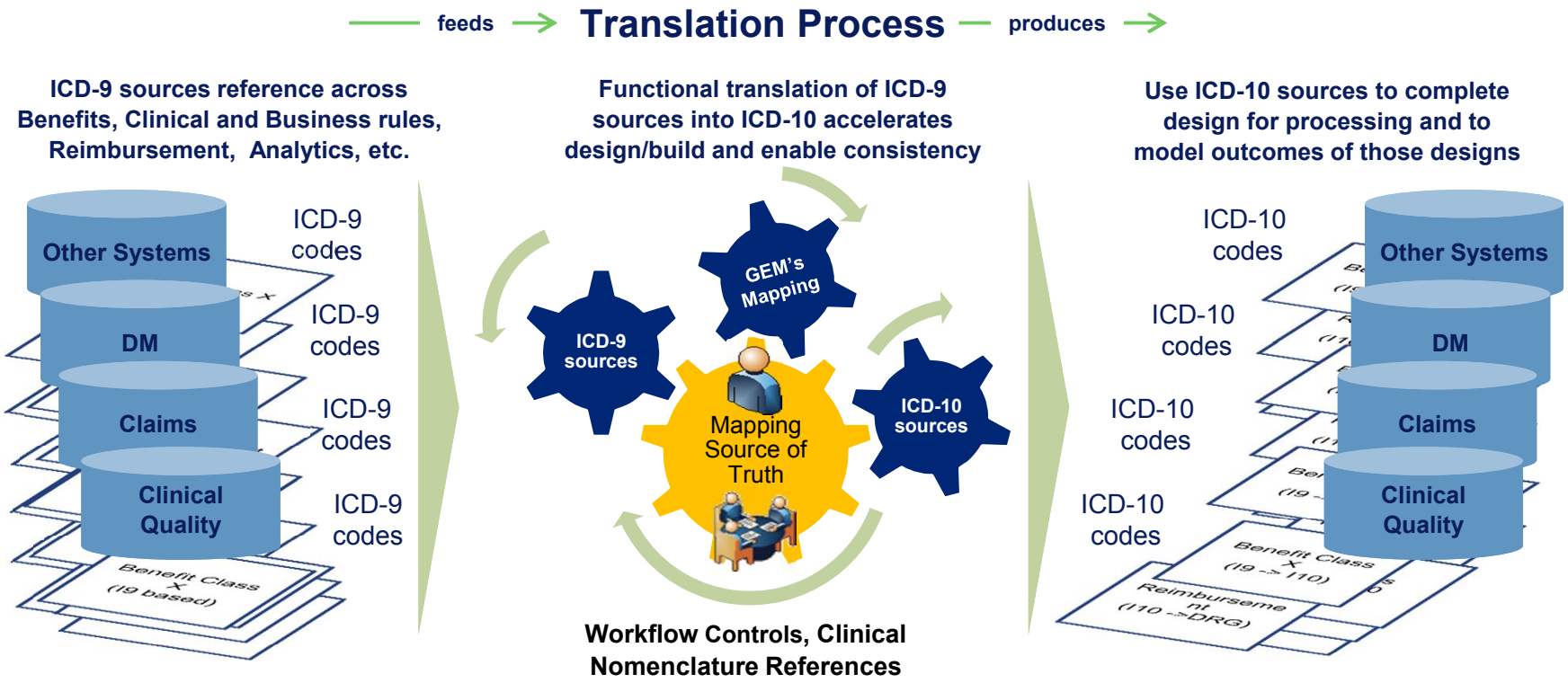
- **Overview:**
  - There are approximately 2,500 ICD-9 codes that map to more than one ICD-10 code used in MIHMS configuration for MaineCare.
  - The initial mapping process of ICD-9 to ICD-10 includes determining the clinical equivalency.
  - For each ICD-9 code that has multiple ICD-10 equivalents, a clinical review needs to be conducted to understand the full intent and use of the code and map it to the clinically correct ICD-10 code(s).
- **Current Status:**
  - Completed code mapping for approximately 90% of clinical codes used by MaineCare operations.



"Sample Medical Policy Map"

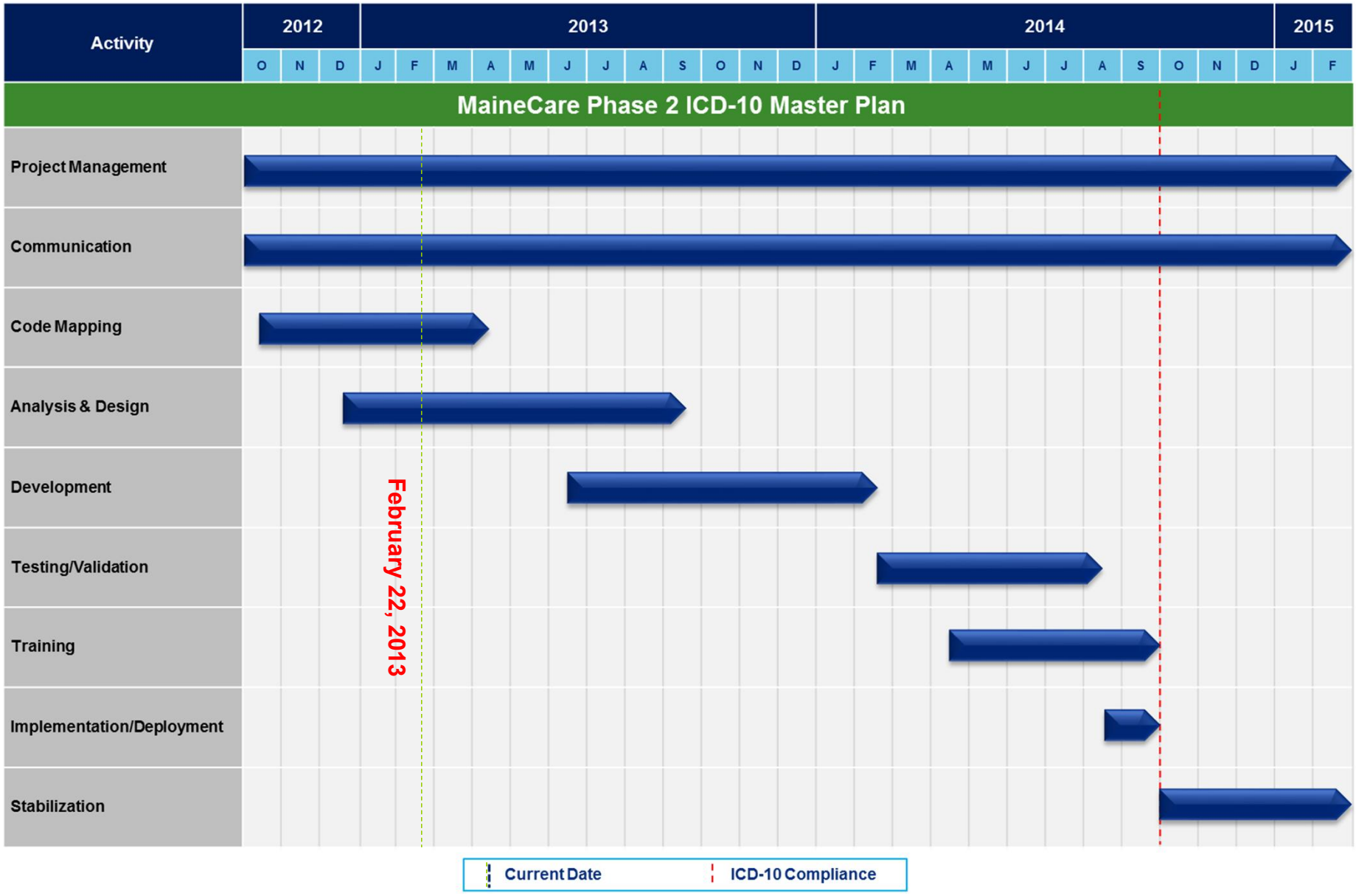
Mapping Step 2 is Functional Translation

Policy and Clinical team members will review clinical reference maps to confirm that one-to-many ICD-9 to ICD-10 mappings based on clinical equivalency maintain MaineCare's business intent. Financial analysis will be conducted to analyze the financial impact of the ICD-9 to ICD-10 mappings as well.



Current Status: Completed evaluation of approximately 75% of clinically mapped codes for operational equivalence.

ICD-10 Phase 2 Project Timeline



Vendor Outreach

ICD-10 Vendor Outreach

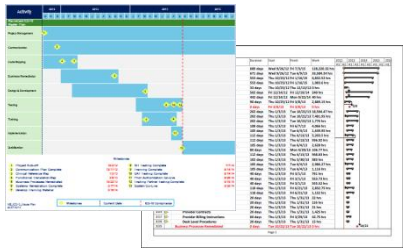
Throughout the transition to ICD-10, MaineCare will regularly reach out to vendors and partners to monitor their progress.

Vendor Outreach

- The requests to vendors for information will be sent from the ICD-10 Project Management Office (PMO).
- Vendors will be asked for information on regular intervals.
- As an example, APS Prior Authorizations impact Providers and therefore APS's readiness is evaluated for ICD-10.

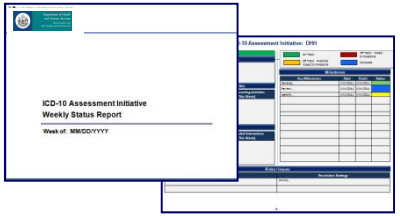
Outreach Requests

- Provided is an overview of the information that MaineCare will request from vendors:
  - Remediation Efforts/Plans
  - Status
  - Contingency Plans



Communications

- The MaineCare ICD-10 Communications Work Stream will provide regular project and status updates to all vendors throughout the remainder of the ICD-10 project.



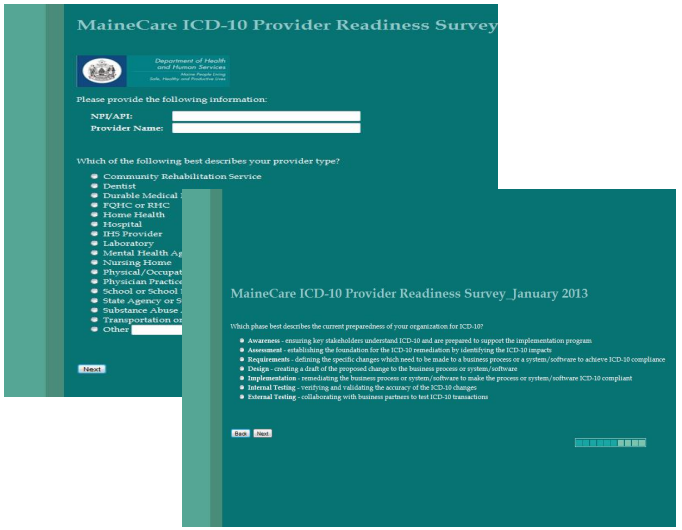
Provider Outreach

Provider Readiness Survey

The MaineCare ICD-10 Provider Readiness Survey is a short online survey (8-10 questions) that will be sent to all MaineCare providers on a quarterly basis beginning in April 2013. The link to the survey will be distributed via MaineCare's listserv and will also be available on the ICD-10 website.

Objectives

- Gauge the readiness of providers for the ICD-10 transition
- Identify potential providers for partner testing
- Monitor providers' progress longitudinally towards meeting the federal compliance date
- Identify providers or provider types who may have difficulty meeting the compliance date



Topics

- Understanding of the impact of ICD-10
- Plan to transition to ICD-10
- Dependency on software vendor/clearinghouse/billing agency
- Risk mitigation plan
- Current preparedness for ICD-10
- Areas of concern related to ICD-10
- Readiness date for partner testing

Provider Readiness Survey Results

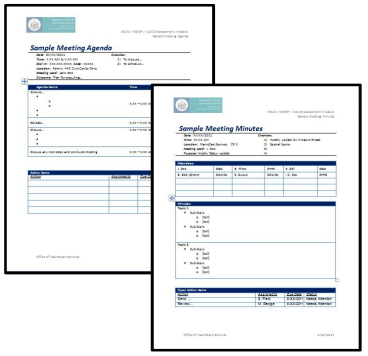
Survey respondents will be required to identify NPI/API and Name to avoid duplicate entries and accurately track providers over time.

Response Analysis

Once each quarterly survey is closed, MaineCare will analyze the responses and begin measuring progress by provider and provider types.

Collated Results

Collated results will be published on MaineCare's ICD-10 webpage after all responses have been collected. The anticipated timeframe for releasing the results is two weeks after the survey has closed.



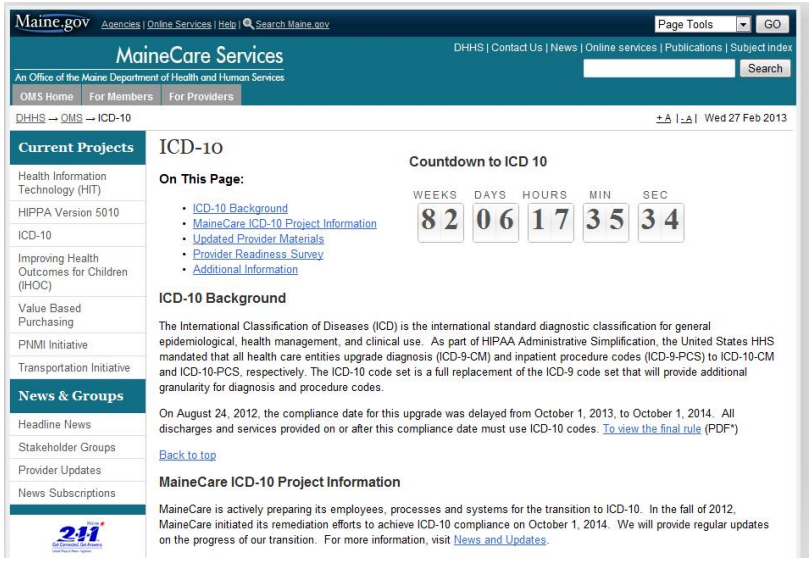
Provider Communications

MaineCare will be delivering regular ICD-10 project updates to providers through a variety of distribution methods:

- *Listserv*
- *ICD-10 webpage:* http://www.maine.gov/dhhs/oms/icd-10/
- *Presentations*
- *Printed materials*

- Inbox created for all provider questions. These questions will be answered in a timely manner by MaineCare SMEs.

- Answers to common questions will be posted under the “Frequently Asked Questions” section on the ICD-10 webpage.



Questions and Answers

for being part of this important initiative!