

Top Reasons for ICD-10 Electronic Data Interchange (EDI) Rejections

We have identified the top reasons why ICD-10 EDI claims rejected during pilot testing in hopes of helping you transition to the ICD-10 code set.

Top EDI rejection reasons:

1. An ICD-9 diagnosis code was used when an ICD-10 diagnosis code should have been used.

ICD-10 codes must be used for most codes with a date of service on, or after, October 1, 2015. Some claims spanning the cutover date will need to be split billed. For detail about split billing, see the [August 2015 ICD-10 PowerPoint Presentation](#).

2. The date of service was prior to the October 1st implementation date and an ICD-10 code was used.

An ICD-9 code must be used prior to October 1, 2015.

3. An incorrect code qualifier was used.

ICD-9 code qualifier and ICD-9 code should be submitted prior to October 1, 2015. An ICD-10 code qualifier and ICD-10 code should be submitted on, or after, the implementation date.

4. The rendering provider or service location was not correctly affiliated to the Pay To provider. "Pay To Affiliation Error: No Affiliation found to the Pay To Provider."

Ensure you have the correct affiliation to the Pay To provider prior to submission.

5. Invalid Billing Provider or Invalid Rendering Provider. "Billing Provider ID or Rendering Provider ID not found on file."

Ensure the Billing or rendering provider is enrolled properly prior to submission.

6. A diagnosis code was entered in the Diagnosis Code Pointer field in error.

"SV107-01 Diagnosis Code Pointer error." The SV107-01 It is a numeric number that points to which diagnosis code is the primary one for the service line. The diagnosis code was specified instead of the pointer in error. Ensure you enter the Diagnosis Code Pointer in the correct field.

7. The diagnosis code is missing from the HI segment.

The diagnosis code was not entered in the HI segment.

The following resources are available to aid in your transition to ICD-10:

- [MaineCare's ICD-10 website](#)
- [CMS ICD-10 Provider Resource webpage](#)
- [CMS General Equivalence Mappings](#) (GEMs)
- MaineCare's [ICD-10 email box](#)
- Provider Services Call Center 1-866-690-5585

Please contact the [ICD-10 email box](#) with questions.

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