Department of Health and Human Services

Maine People Living Safe, Healthy and Productive Lives

ICD-10 Update for MaineCare Advisory Committee (MAC)

June 2, 2015

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ICD-10 Background

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What is ICD-10?

The International Classification of Diseases (ICD) is a set of codes used to classify medical diagnoses and inpatient procedures. ICD codes are used for patient health records, provider reimbursement, and public health reporting. ICD-10 replaces the ICD-9 codes sets that are currently used in the United States, and includes updated medical terminology and classification of diseases. The World Health Organization (WHO) is responsible for managing and publishing revisions to the ICD Code set.

ICD-10 consists of two types of codes:

- ICD-10-CM for diagnosis coding in all health care settings
- ICD-10-PCS for inpatient procedure coding in hospital settings

ICD-10 Around the World:

- World Health Organization (WHO) member countries began using ICD-10 in 1994.
- More than 25 countries, including Canada, the United Kingdom, and China currently use ICD-10.
- The U.S. is the only industrialized nation not using ICD-10.
- The Federal Government mandated that the healthcare industry implement ICD-10 by **October 1, 2015**.

Key Differences between ICD- 9 and ICD-10

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ICD-9-CM (Diagnosis)
5 Digit Numeric
14,000 Codes

→

ICD-10-CM (Diagnosis)
7 Alphanumeric Characters
68,000 Codes

ICD-9-PCS
(Inpatient Procedures)
4 Digit Numeric
4,000 Codes

→

ICD-10-PCS
(Inpatient Procedures)
7 Alphanumeric Characters
72,000 Codes

Impact On MaineCare Providers

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Operational updates required:

- Business processes and systems, and paper and electronic forms may need to be modified to accommodate the new longer codes.
- System updates, including replacement of all ICD-9 codes
  - ✓ In most cases, there is an approximate one-to-one match but not always. One ICD-9 code may correspond to many ICD-10 codes.
  - ✓ CMS has provided General Equivalence Mappings (GEMs) as a code tool that can assist providers in determining which ICD-10 codes to use.
- New paper claim forms
- New Prior Authorization (PA) forms

Changes to claim submissions:

- All services, PAs, and discharges conducted after October 1, 2015 must use ICD-10 codes. If ICD-9 codes are submitted for dates of service on or after October 1st, claims will be denied

Training for your employees:

- Coding
- Documentation

Impact On MaineCare Members: Minimal to None

Medical Eligibility Determination

Medical Eligibility forms for the following MaineCare programs will be updated with ICD-10 codes:

- Katie Beckett
- Private Duty Nursing
- Residential Care
- Adult Foster Care
- Waivers

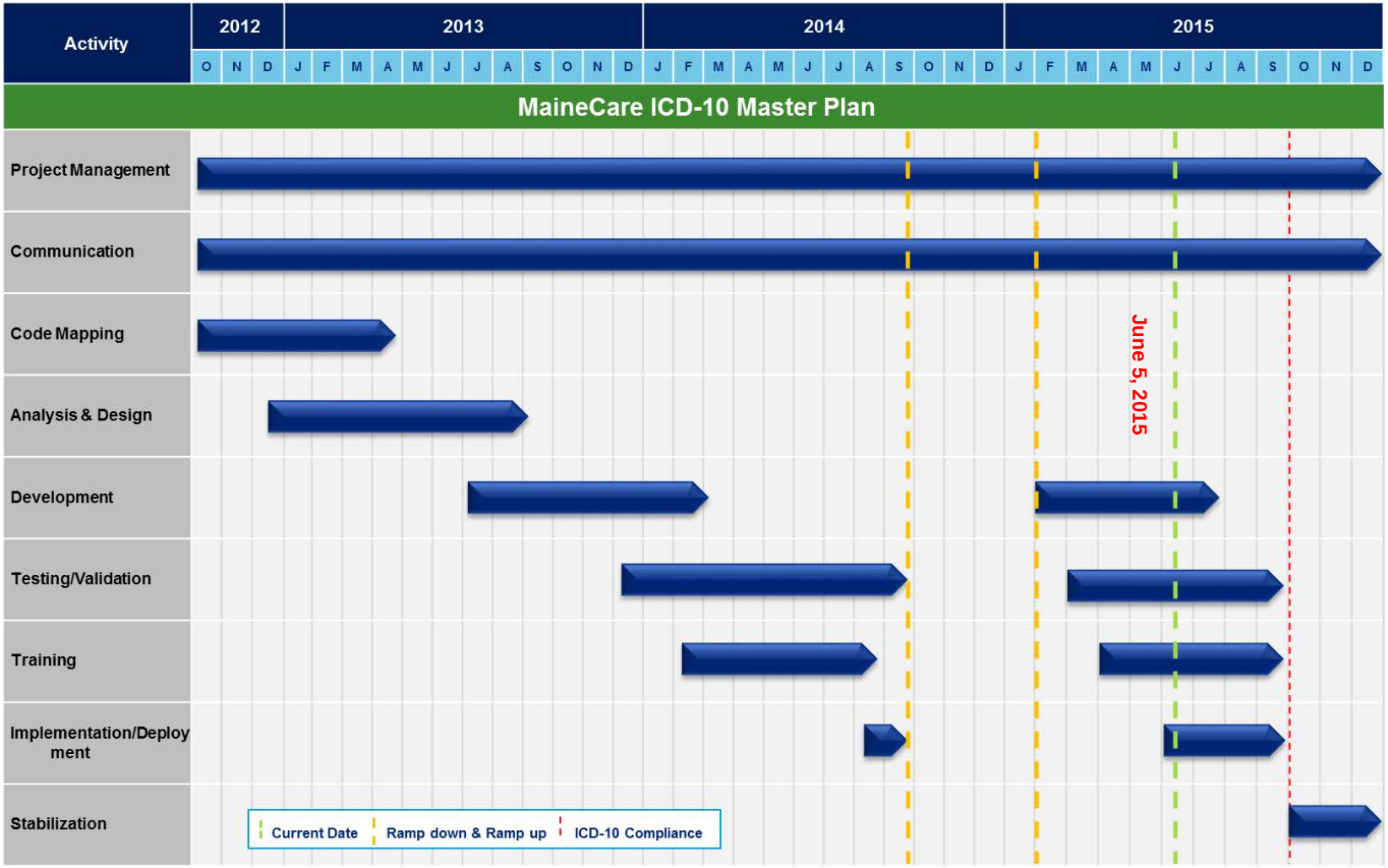
MaineCare members do not use the forms for these programs. There may be some slight differences in eligibility determination based on the new diagnosis codes but the members should not feel the impact of these changes.

Explanation of Member Benefits (EOMB) Letters

The Explanation of Member Benefits (EOMB) letters do not contain diagnostic codes. There are no changes to the EOMBs.

ICD-10 Project Update

ICD-10 Phase 3 Project Timeline



There are currently <u>117</u> days until ICD-10 implementation!

Provider Outreach

Outreach Activities

MaineCare is sharing information to providers and responding to questions from providers about ICD-10 through multiple channels.

ICD-10 listserv messages. MaineCare will distribute a monthly listserv about ICD-10 that includes an implementation countdown.

Provider Readiness Survey. The Provider Readiness Survey was open from April 20 to May 5, 2015. OMS received 447 responses to the April survey. A summary of the results will be available available on the MaineCare ICD-10 webpage.

Group Presentations and Webinars. MaineCare is developing presentations about ICD-10 for various audiences. Please see the MaineCare ICD-10 webpage for updates.

Individual Outreach. MaineCare will be contacting providers who requested one-on-one communication in the Provider Readiness Survey. Contact us through the ICD-10 Email Box.

April 2015 Provider Survey Results

Summary of results of the April 2015 Provider Readiness Survey:

Survey Response

OMS received 447 responses to the April 2015 survey and 310 completed the survey in its entirety. MaineCare Services has approximately 8,000 pay-to providers enrolled and close to 6% responded to the survey. It is important to note that the number of respondents for each question varies due to attrition.

Provider Planning

More than half of the respondents to this question (70%) indicated that they either have started or completed the ICD-10 transition, while 30% have not yet initiated planning efforts. The majority of respondents (50%) indicated that they will not be ready for ICD-10 until October 1, 2015.

Pilot Testing

Over half of the respondents who completed this question (144 out of 333) expressed interest in pilot testing. We spoke with those who indicated they were interested in testing and if ready, we registered them for one of the testing cycles.

Individual Outreach

120 respondents had questions and requested individual follow up. All those requesting outreach have been contacted.

Contingency Planning

Less than one fourth of respondents have a contingency plan if their organization will not be ready by October 1, 2015.

Pilot Testing

Pilot Testing

MaineCare Services is interested in working with providers who process a variety of claim types in order to successfully test our changes and prepare for ICD-10.

- Currently, 114 providers are registered for pilot testing.
- Pilot Cycle 1 is underway and the claims submission window closed on May 15, 2015. Claims adjudication began on May 18, 2015.
- Conducted kick-off meetings for Cycle 1 and Cycle 2 pilot testers.
- Developed user guide, questions and answers document, and orientation documents for pilot testers.
- Registered 42 providers for Cycle 2 and 35 providers for Cycle 3
- Cycle 4 is an open cycle and is an opportunity for providers to test claim submission

Pilot Iterations

Iteration	Begin	End
1	5/11/2015	6/11/2015
2	5/26/2015	6/19/2015
3	6/22/2015	7/17/2015
4	7/13/2015	8/28/2015

Cycle 1 Summary

- 563 claims were accepted
- Out of the 37 providers signed up for Cycle 1, 21 have submitted claims
- 95% of rejected claims were due to date submission errors and not due to system errors

More Information

For more information, please refer to the following resources:

- MaineCare's ICD-10 website: http://www.maine.gov/dhhs/oms/icd-10/
  - ✓ MaineCare's Frequently Asked Questions webpage:

    http://www.maine.gov/dhhs/oms/icd-10/faq.shtml

- CMS Resources:
  - ✓ ICD-10 Provider Resource webpage: http://cms.gov/Medicare/Coding/ICD10/ProviderResources.html
  - ✓ CMS General Equivalence Mappings (GEMs): http://www.cms.gov/Medicare/Coding/ICD10/2013-ICD-10-CM-and-GEMs.html

- Contact us:
  - ✓ ICD-10 Phone Line: 1-866-690-5585
  - ✓ Email Box: ICD-10 Email Box

Questions and Answers

for being part of this important initiative!