

**September 2014
Child Quarterly Scheduled Package
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APS-CBHS-NODATE.PNMI.SERV_ROLLING_1YR OMS DTL *New*

**OCFS Provider Contract Performance Measures Report:
Child PNMI Services Treatment Outcome Standard- 85% Do Not Access ITRT Within 90 days of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

04/01/2014 To 06/30/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.

What This Report Measures: The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 90 days. It includes both in state and out of state residential treatment. This report is about youth discharged from the previous quarter. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 66

Total number of youth who did NOT return to residential treatment within 90 days: 60

Percent of youth who did NOT return to residential treatment within 90 days: 90.9%

Providers	# NOT returning to residential treatment		% NOT returning to residential treatment	
	within 90 days	# Discharged	within 90 days	Target Met?
Aroostook Mental Health Services	2	3	66.7%	Target Not Met
Becket Houses of Maine	13	13	100.0%	Target Met
Community Health & Counseling Services	3	3	100.0%	Target Met
Harbor Family Services	6	7	85.7%	Target Met
KidsPeace	1	1	100.0%	Target Met
NFI North	4	6	66.7%	Target Not Met
Northern Lighthouse	2	2	100.0%	Target Met
Port Resources	0	1	0.0%	Target Not Met
Spurwink	9	9	100.0%	Target Met
Sweetser	18	18	100.0%	Target Met
The Opportunity Alliance	2	3	66.7%	Target Not Met
	<u>60</u>	<u>66</u>	<u>90.9%</u>	

**OCFS Provider Contract Performance Measures Report:
Child PNMI Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2013 To 09/30/2013**

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.

What This Report Measures: The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 1 year. This report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 83

Total number of youth who did NOT return to residential treatment within 1 year: 65

Percent of youth who did NOT return to residential treatment within 1 year: 78%

Providers	<u># NOT returning to residential treatment</u>	<u># Discharged</u>	<u>% NOT returning to residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Aroostook Mental Health Services	2	2	100%
Becket Houses of Maine	9	9	100%
Community Health & Counseling Services	1	1	100%
Harbor Family Services	4	7	57%
KidsPeace	6	7	86%
NFI North	10	13	77%
Northern Lighthouse	2	3	67%
Spurwink	15	22	68%
Sweetser	14	17	82%
The Opportunity Alliance	2	2	100%
	<u>65</u>	<u>83</u>	<u>78%</u>

**OCFS Provider Contract Performance Measures Report
Child PNMI Services Treatment Outcome Standard
Over 80% of youth discharged to a home setting do not access ITRT within 1 year of discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2013 To 09/30/2013**

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called PNMI.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home setting:** The goal of residential treatment is to prepare youth to live successfully at home. A home setting is defined as “own apartment or home”, “supported apartment” or “foster care added.” These are 3 of the 17 dropdown choices that a provider may choose from when answering the question “Living situation upon discharge?” in APS CareConnection.

What This Report Measures: The number of youth discharged from residential treatment to a home setting and whether or not these youth return to a residential treatment within 1 year. Only the youth that the provider has indicated are discharged to a home setting are included in this report. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from residential treatment to a home setting: 34

Total number of youth who did NOT return to residential treatment within 1 year: 30

Percent of youth discharged to a home setting who did NOT return to residential treatment within 1 year : 88%

<u>Providers</u>	<u># NOT returning to residential treatment within 1 year</u>	<u># discharged to a home setting</u>	<u>% NOT returning to residential treatment within 1 year</u>
Aroostook Mental Health Services	1	1	100%
Becket Houses of Maine	3	3	100%
Community Health & Counseling Services	1	1	100%
Harbor Family Services	1	2	50%
KidsPeace	5	6	83%
NFI North	4	6	67%
Northern Lighthouse	1	1	100%
Spurwink	5	5	100%
Sweetser	8	8	100%
The Opportunity Alliance	1	1	100%
Total	30	34	88%

OCFS Provider Contract Performance Measures Report
Child PNMI Services Treatment Outcome Standard- 60% of youth discharged from residential care go to home settings
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2014 To 09/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Discharge:** Providers are asked to enter a discharge into APS' CareConnection system whenever a member leaves an APS-reviewed service. If no discharge is entered, then the member is not included in this report.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II.** Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.
- **Home settings:** The goal of residential treatment is to prepare youth to live successfully at home. A home setting is defined as ""own apartment or home", "supported apartment", "rent subsidy or "foster care added." These are 4 of the 17 dropdown choices that a provider may choose from when answering the question "Living situation upon discharge?" in APS CareConnecton.
- **Incarcerated:** When the provider chooses "Incarcerated in a State Prison or County Jail" from the dropdown choices when answering the question "Living situation upon discharge?" in APS CareConnecton.
- **Higher level of care:** A higher level of care is defined as the provider choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnecton: "Hospitalized for Medical Reasons", "Residential crisis unit", "Other Psychiatric", "Dorothea Dix" or "Riverview Psychiatric Center".
- **Residential:** A residential setting is defined as choosing any of the following when answering the question "Living situation upon discharge?" in APS CareConnecton: "Assisted Living Facility", "Community Residential Facility", "Nursing Home", or "Residential Treatment Facility".

What This Report Measures: The number of youth discharged from residential care to home settings, higher levels of care, residential care or other settings.

Total # youth discharged from residential treatment: 88
 % youth discharged to a home setting: 40% (30/75)

Total # discharges with "Living Situation" question answered: 75

<u>Providers</u>	<u># incarcerated</u>	<u># to higher level of care</u>	<u># to residential care</u>	<u># to other</u>	<u># to home</u>	<u># Discharges with info</u>	<u>% home</u>
Aroostook Mental Health Services	0	0	0	0	1	1	100%
Becket Houses of Maine	0	1	5	4	2	12	17%
Community Health & Counseling Services	0	0	0	0	1	1	100%
KidsPeace	0	0	0	0	2	2	100%
NFI North	3	2	2	2	4	13	31%
Port Resources	0	0	0	1	0	1	0%
Spurwink	1	1	5	1	7	15	47%
Sweetser	1	4	5	4	13	27	48%
The Opportunity Alliance	1	0	0	2	0	3	0%
Total	6	8	17	14	30	75	40%

The previous table depends on Providers answering the question about "Living Situation At Discharge". The table below shows how many discharges were entered into APS CareConnection and how many entered the information about "Living Situation At Discharge".

<u>Providers</u>	<u># of Discharges with living situation entered</u>	<u>Total # of Discharges</u>
Aroostook Mental Health Services	1	2
Becket Houses of Maine	12	14
Community Health & Counseling Services	1	1
KidsPeace	2	2
NFI North	13	19
Port Resources	1	1
Spurwink	15	17
Sweetser	27	29
The Opportunity Alliance	3	3

**OCFS Provider Contract Performance Measures Report:
HCT Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2013 To 09/30/2013**

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.

What This Report Measures: The number of youth discharged from HCT and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from Home and Community Based Treatment: 867

Total number of youth who did NOT enter residential treatment within 1 Year: 807

Percent of youth who did NOT enter residential treatment within 1 Year: 93%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
	Aroostook Mental Health Services		17
Assistance Plus	16	18	89%
Care & Comfort	38	41	93%
Casa, Inc.	3	3	100%
Catholic Charities Maine	14	14	100%
Christopher Aaron Counseling Center	10	10	100%
Community Care	47	48	98%
Community Health & Counseling Services	15	16	94%
Connections for Kids	11	12	92%
Counseling Services Inc.	75	85	88%
Families United	16	17	94%
Harbor Family Services	14	14	100%
Home Counselors Inc	14	15	93%
Kennebec Behavioral Health	84	88	95%
KidsPeace	41	41	100%
MAS Home Care of Maine - Bangor	28	31	90%
MAS Home Care of Maine - Westbrook	36	36	100%
Mid Coast Mental Health	1	1	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Northern Lighthouse	7	7	100%
Northern Maine General	1	1	100%
Port Resources	16	18	89%
Providence	113	133	85%
Saco River Health Service	15	16	94%
Sequel Care of Maine	33	35	94%
Smart Child & Family Services	8	9	89%
Spurwink	28	31	90%
Sweetsers	9	9	100%
Tri-County Mental Health	33	37	89%
Umbrella Mental Health Services	2	2	100%
United Cerebral Palsy of Maine	60	60	100%
Woodfords Family Services - Home and Community Treatment	2	2	100%
	807	867	93%

**HCT MST Discharge Outcomes for Youth in Service 6 Months or More
(Includes MaineCare members and Courtesy Reviews done by APS)**

Discharges between 01/01/2014 and 03/31/2014 and the new services authorized within 6 months of discharge

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families.
- **Multisystemic Therapy (MST)** is an evidenced based type of HCT for youth with serious anti-social behavior and involvement in the juvenile justice system.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare. Youth in the MST service who are funded through the State Department of Corrections rather than MaineCare are not currently included in this report.

What This Report Measures: The number of members discharged from the HCT-MST service after 6 months or more and whether or not the member receives various intensive mental health services within 6 months of discharge. For example, for a member discharged on March 1, 2013, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT-MST after 6 months or more: 27

of members admitted to child residential facilities (Child PNMI) : 2

Percent admitted to Child PNMI: 7%

of members admitted to children's inpatient psychiatric services:(Child Inpatient): 2

Percent admitted to Child Inpatient: 7%

of members admitted to EITHER child PNMI OR Inpatient or BOTH: 3

Percent admitted to a higher level of care: 11%

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Gender								
Female	1	2	2	3	0	0	0	9
Male	1	0	2	5	0	0	0	18
Total	<u>2</u>	<u>2</u>	<u>4</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>27</u>

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Child Age Groups								
6-12	0	0	0	0	0	0	0	3
13-17	2	2	4	8	0	0	0	24
Total	<u>2</u>	<u>2</u>	<u>4</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>27</u>

Note: Age as of 01/01/2014

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Providers								
Counseling Services Inc.	0	1	1	1	0	0	0	1
Kennebec Behavioral Health	0	0	0	3	0	0	0	15
Tri-County Mental Health	2	1	3	4	0	0	0	11
Total	<u>2</u>	<u>2</u>	<u>4</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>27</u>

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Discharge Type								
MaineCare Funded	2	2	4	8	0	0	0	27
Total	<u>2</u>	<u>2</u>	<u>4</u>	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>27</u>

* Some youth in the HCT MST are funded through state Department of Corrections funds. If these youth also have a MaineCare ID, they are included in this report. If not, they do not have a MaineCare ID they are not included since their use of other mental health services is not recorded in APS CareConnection.

**HCT Discharge Outcomes for Youth in Service 6 Months or More
(Includes MaineCare members and Courtesy Reviews done by APS)**

Discharges between 01/01/2014 and 03/31/2014 and the new services authorized within 6 months of discharge

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families. The types of HCT included in this report are: HCT, HCT-FFT (Family Functional Therapy) and HCT-MST (Multisystemic Therapy). Children in the child welfare system and children living at home are both included.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare. Youth in the MST service who are funded through the State Department of Corrections rather than MaineCare are not currently included in this report.

What This Report Measures: For members discharged from the HCT service after 6 months or more, this report shows what intensive mental health services the members has authorizations for within 6 months of discharge. For example, for a member discharged on March 1, 2013 after 7 months of treatment, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT after 6 months or more: 289

of members admitted to child residential facilities (Child PNMI) : 9

Percent admitted to Child PNMI: 3%

of members admitted to children's inpatient psychiatric services:(Child Inpatient): 13

Percent admitted to Child Inpatient: 4%

of members admitted to EITHER child PNMI OR Inpatient or BOTH: 19

Percent admitted to a higher level of care: 7%

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Gender								
Female	4	10	6	17	0	0	0	124
Male	5	3	9	35	0	0	0	165
Total	9	13	15	52	0	0	0	289
Child Age Groups								
0-3	0	0	0	2	0	0	0	15
4-5	0	0	0	8	0	0	0	32
6-12	3	4	5	23	0	0	0	142
13-17	6	9	10	19	0	0	0	96
18-20	0	0	0	0	0	0	0	4
Total	9	13	15	52	0	0	0	289

Note: Age as of 01/01/2014

* Youth who lack MaineCare IDs are not included since their use of other mental health services is not recorded in APS CareConnecton.

Providers	<u>Child</u>	<u>Child</u>	<u>Child</u>	<u>Return</u>	<u>Adult</u>	<u>Adult</u>	<u>Adult</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>to HCT</u>	<u>Inpatient</u>	<u>Crisis</u>	<u>PNMI</u>	<u>Discharges</u>
Aroostook Mental Health Services	0	1	0	1	0	0	0	5
Assistance Plus	0	0	1	2	0	0	0	8
Care & Comfort	0	0	0	0	0	0	0	13
Casa, Inc.	0	0	0	1	0	0	0	3
Christopher Aaron Counseling Center	0	1	0	1	0	0	0	5
Community Care	0	0	2	3	0	0	0	27
Community Health & Counseling Services	0	0	0	0	0	0	0	2
Connections for Kids	0	1	1	3	0	0	0	19
Counseling Services Inc.	0	2	2	3	0	0	0	15
Families United	0	0	0	0	0	0	0	6
Harbor Family Services	0	0	0	0	0	0	0	1
Home Counselors Inc	0	0	0	1	0	0	0	5
Kennebec Behavioral Health	0	1	0	3	0	0	0	24
KidsPeace	0	1	0	3	0	0	0	18
MAS Home Care of Maine - Bangor	1	0	1	1	0	0	0	7
MAS Home Care of Maine - Westbrook	0	0	0	0	0	0	0	1
Mid Coast Mental Health	0	0	0	0	0	0	0	1
Northeast Occupational Exchange	0	0	0	0	0	0	0	1
Northern Lighthouse	0	1	1	1	0	0	0	3
Port Resources	0	0	0	0	0	0	0	4
Providence	4	4	2	10	0	0	0	67
Saco River Health Service	0	0	0	2	0	0	0	6
Sequel Care of Maine	0	0	1	4	0	0	0	13
Smart Child & Family Services	0	0	0	1	0	0	0	3
Spurwink	0	0	0	0	0	0	0	4
Sweetser	1	0	1	0	0	0	0	2
Tri-County Mental Health	2	1	3	4	0	0	0	11
United Cerebral Palsy of Maine	1	0	0	6	0	0	0	12
Woodfords Family Services - Home and Community Treatment	0	0	0	2	0	0	0	3
Total	9	13	15	52	0	0	0	289

**HCT FFT Discharge Outcomes for Youth in Service 6 Months or More
(Includes MaineCare members and Courtesy Reviews done by APS)**

Discharges between 01/01/2014 and 03/31/2014 and the new services authorized within 6 months of discharge

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a home-based intensive mental health treatment service for children and their families.
- **HCT FFT** is a type of HCT. FFT stands Functional Family Therapy. FFT is an evidenced-based family treatment model. The FFT program assists the youth and the family in making incremental, positive changes that lead to enhanced family functioning and reduced risk.
- **Courtesy Review** APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using MaineCare.

What This Report Measures: For members discharged from the HCT FFT service after 6 months or more, this report shows what intensive mental health services the members has authorizations for within 6 months of discharge. For example, for a member discharged on March 1, 2013 after 7 months of treatment, this report checks to see whether or not the member was authorized for any of the services listed below by September 1, 2013, i.e. within 6 months of their discharge.

Total number of members discharged from HCT-FFT after 6 months or more: 22

of members readmitted to any type of HCT: 2

Percent readmitted To HCT: 9%

of members admitted to child residential facilities (Child PNMI) : 0

Percent admitted to Child PNMI: 0%

of members admitted to children's inpatient psychiatric services:(Child Inpatient): 2

Percent admitted to Child Inpatient: 9%

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Gender								
Female	0	1	2	1	0	0	0	7
Male	0	1	0	1	0	0	0	15
Total	0	2	2	2	0	0	0	22

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Child Age Groups								
6-12	0	0	0	0	0	0	0	3
13-17	0	2	2	1	0	0	0	16
18-20	0	0	0	1	0	0	0	3
Total	0	2	2	2	0	0	0	22

Note: Age as of 01/01/2014

	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Child Crisis</u>	<u>Return to HCT</u>	<u>Adult Inpatient</u>	<u>Adult Crisis</u>	<u>Adult PNMI</u>	<u>Total # of Discharges</u>
Providers								
Catholic Charities Maine	0	2	2	1	0	0	0	16
Spurwink	0	0	0	1	0	0	0	6
Total	0	2	2	2	0	0	0	22

* Youth who lack MaineCare IDs are not included since their use of other mental health services is not recorded in APS CareConnecton.

APS Quarterly Report Child Perf Measure Targeted Case Management (TCM) to a higher level of care
Goal: At least 90% are NOT admitted to child inpatient or child PNMI within 6 months of discharge from TCM
(Includes MaineCare members and Courtesy Reviews done by APS)

01/01/2014 to 03/31/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The percent of TCM recipients who are NOT admitted to a higher level of care within 6 months of discharge from TCM. A higher level of care is defined as either residential treatment (PNMI) or inpatient psychiatric hospitalization. For this report, transfers to another service such as inpatient services ARE included. If a child is admitted to more than one service or multiple times to the same service, they are counted only once.

Total number of members discharged from TCM: 1,142

of members admitted to either residential treatment or inpatient psych services : 28 Percent NOT admitted to either higher level of care: 97.5%

Type of TCM	<u>Child</u>	<u>Child</u>	<u>Any higher</u>	<u>% NOT Admitted to</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>level of care</u>	<u>higher level of care</u>	<u>Discharges</u>
Targeted Case Management - Behavioral Health	3	23	24	97	890
Targeted Case Management - Developmental Disabilities	1	3	4	98	252
Total	4	26	28	97.5	1,142

Providers	<u>Child</u>	<u>Child</u>	<u>Any higher</u>	<u>% NOT Admitted to</u>	<u>Total # of</u>
	<u>PNMI</u>	<u>Inpatient</u>	<u>level of care</u>	<u>higher level of care</u>	<u>Discharges</u>
Aroostook Mental Health Services	0	1	1	86	7
Assistance Plus	1	0	1	98	40
Behavior Health Solutions for Me	0	0	0	100	2
Bridge to Success	0	0	0	100	2
Broadreach Family & Community Services	0	0	0	100	43
Care & Comfort	1	1	1	96	27
Catholic Charities Maine	0	0	0	100	29
Charlotte White Center	0	0	0	100	8
Community Care	0	1	1	91	11
Community Concepts	0	0	0	100	11
Community Counseling Center	0	0	0	100	22
Community Health & Counseling Services	0	0	0	100	33
Connections for Kids	0	1	1	91	11
Cornerstone Behavioral Healthcare - CM	0	0	0	100	11
Counseling Services Inc.	0	1	1	98	51
Day One	0	0	0	100	3
Fullcircle Supports Inc	0	0	0	100	15
Graham Behavioral Services	0	0	0	100	11
Harbor Family Services	0	1	1	96	24
Health Affiliates Maine	0	1	1	97	33
Home Counselors Inc	0	0	0	100	6
Independence Association	0	0	0	100	8
Kennebec Behavioral Health	0	3	3	96	77

Providers	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
KidsPeace	0	0	0	100	29
Learning Works	0	0	0	100	29
Life by Design	0	1	1	97	33
Maine Behavioral Health Organization	0	0	0	100	13
MAS Home Care of Maine - Bangor	0	0	0	100	6
MAS Home Care of Maine - Westbrook	0	0	0	100	9
Merrymeeting	0	1	1	67	3
Mid Coast Mental Health	0	0	0	100	6
Milestones Family Services	1	1	2	82	11
New Day Counseling	0	0	0	100	10
Northeast Occupational Exchange	0	0	0	100	2
Northern Lighthouse	0	0	0	100	1
Northern Maine General	0	0	0	100	2
Penquis	0	0	0	100	4
Pine Tree Society	0	0	0	100	7
Providence	0	0	0	100	20
Saco River Health Service	0	0	0	100	3
Sequel Care of Maine	0	0	0	100	6
Smart Child & Family Services	0	0	0	100	10
Special Childrens Friends	0	0	0	100	10
Spurwink	0	2	2	98	96
St. Andre Homes	0	0	0	100	1
Stepping Stones	0	0	0	100	3
Sweetser	1	4	4	93	61
The Childrens Center	0	0	0	100	26
The Opportunity Alliance	0	2	2	95	44
The Progress Center	0	0	0	100	1
Tri-County Mental Health	0	3	3	95	60
United Cerebral Palsy of Maine	0	0	0	100	35
Waban Projects	0	0	0	100	20
Wings	0	2	2	97	77
Woodfords Family Services	0	0	0	100	19
Total	4	26	28	97.5	1,142

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2013 To 09/30/2013**

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.
- **Child Residential Facilities** - provide community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97 Child PNMI). There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. Treatment foster care and infant residential care are not included.

What This Report Measures: The number of youth discharged from any of the three types of Targeted Case Management (TCM) and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from targeted case management: 1,767

Total number of youth who did NOT enter residential treatment within 1 Year: 1,749

Percent of youth who did NOT enter residential treatment within 1 Year: 99%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
AngleZ Behavioral Health Services - ACM	1	1	100%
AngleZ Behavioral Health Services - CCM	18	18	100%
Aroostook Mental Health Services	19	19	100%
Assistance Plus	29	29	100%
Behavior Health Solutions for Me	2	2	100%
Bridge to Success	22	22	100%
Broadreach Family & Community Services	68	68	100%
Care & Comfort	53	53	100%
Catholic Charities Maine	62	63	98%
Charlotte White Center	13	13	100%
Community Care	8	8	100%
Community Concepts	11	11	100%
Community Counseling Center	57	58	98%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Community Health & Counseling Services	38	39	97%
Connections for Kids	5	5	100%
Cornerstone Behavioral Healthcare - CM	24	24	100%
Counseling Services Inc.	67	67	100%
Day One	3	3	100%
Families Matter, Inc	10	10	100%
Fullcircle Supports Inc	7	7	100%
Graham Behavioral Services	5	5	100%
Harbor Family Services	47	47	100%
Health Affiliates Maine	37	38	97%
Home Counselors Inc	11	12	92%
Independence Association	12	12	100%
Kennebec Behavioral Health	88	93	95%
KidsPeace	31	31	100%
Learning Works	21	21	100%
Life by Design	29	29	100%
Maine Behavioral Health Organization	6	6	100%
MAS Home Care of Maine - Bangor	3	3	100%
MAS Home Care of Maine - Westbrook	22	23	96%
Merrymeeting	8	8	100%
Mid Coast Mental Health	14	14	100%
Milestones Family Services	10	10	100%
Mobius, Inc	3	3	100%
Morrison Developmental Center	1	1	100%
New Day Counseling	11	11	100%
Northeast Occupational Exchange	7	7	100%
Northern Lighthouse	10	10	100%
Northern Maine General	3	3	100%
Penquis	7	7	100%
Pine Tree Society	7	7	100%
Providence	53	54	98%
Saco River Health Service	20	20	100%
Sequel Care of Maine	16	16	100%
Smart Child & Family Services	8	8	100%
Special Childrens Friends	26	26	100%
Spurwink	119	119	100%
Stepping Stones	5	5	100%
Sweetser	143	148	97%
The Childrens Center	35	35	100%
The Opportunity Alliance	59	59	100%
The Progress Center	4	4	100%
Tri-County Mental Health	102	102	100%
Umbrella Mental Health Services	32	32	100%
United Cerebral Palsy of Maine	44	44	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Waban Projects	35	35	100%
Wings	94	95	99%
Woodfords Family Services	44	44	100%
	<hr/> 1,749	<hr/> 1,767	<hr/> 99%

**OCFS Provider Contract Performance Measures Report:
Outpatient Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2013 To 09/30/2013**

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Outpatient** - Outpatient therapy includes clinic based visits, individual therapy with a single clinician & group therapy.

What This Report Measures: The number of youth discharged from children outpatient services and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from Outpatient Services: 3,502

Total number of youth who did NOT enter residential treatment within 1 Year: 3,455

Percent of youth who did NOT enter residential treatment within 1 Year: 99%

Providers	<u># NOT entering</u>	<u># Discharged</u>	<u>% NOT entering</u>
	<u>residential treatment</u>		<u>residential treatment</u>
	<u>within 1 year</u>		<u>within 1 year</u>
Adrienne Cress, LLC	1	1	100%
Alison Lindquist LCSW, LADC	1	1	100%
Allies	3	3	100%
Allyson Goldman-Putnam ,LCSW	1	1	100%
Amy Grenier, LCPC	1	1	100%
AngleZ Behavioral Health Services - OPT	5	5	100%
Aroostook Mental Health Services	79	82	96%
Assistance Plus	20	20	100%
Audrey Stempel	1	1	100%
Bangor Counseling Center	31	32	97%
Behavior Health Solutions for Me	1	1	100%
Behavioral Health Center	8	8	100%
BlueSage Therapies Inc.	1	1	100%
Care & Comfort	105	105	100%
Casa, Inc.	5	5	100%
Central Maine Family Counseling	2	2	100%
Charles May	1	1	100%
Charlotte White Center	4	4	100%
Children's Center - Section 65	2	2	100%
Choices	2	2	100%
Christopher Aaron Counseling Center	25	25	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Community Care	2	2	100%
Community Counseling Center	95	96	99%
Community Health & Counseling Services	126	130	97%
Connections for Kids	6	6	100%
Constellations, Inc.	4	5	80%
Cornerstone Behavioral Healthcare	93	96	97%
Cornerstone Counseling PLLC	1	1	100%
Counseling Services Inc.	158	161	98%
Crisis and Counseling Centers	1	1	100%
Darlene St. John LCPC	3	3	100%
Day One	19	19	100%
Debra Papps LCSW	2	2	100%
Diane White Rognerud	1	1	100%
Dirigo Counseling Clinic	6	6	100%
Dorothy Breen	2	2	100%
Eileen Fair	1	1	100%
Eileen Manglass LCSW	1	1	100%
Elizabeth A. Marcotte	6	6	100%
Families United	2	2	100%
Farwell North, Inc	10	10	100%
Food Addiction and Chemical Dependency Consultants	7	7	100%
Fran Kessler	2	2	100%
Full Circle Wellness Center	10	10	100%
Gregory Adams	1	1	100%
Group and Family Center	3	3	100%
Harbor Family Services	63	63	100%
Health Affiliates Maine	262	266	98%
HealthReach network	6	6	100%
Higher Ground Services	5	5	100%
Home Counselors Inc	13	13	100%
Individual Family Therapy for Growth & Change	8	9	89%
James McDonough, LCSW	1	1	100%
Jeffrey S Levy, LCSW	1	1	100%
Jennifer Finck, LCSW	2	2	100%
Joan Braun Counseling Services	1	1	100%
John D. Shaw Jr.	1	1	100%
Karen Repasky	4	4	100%
Karen Verdelli LCSW	1	1	100%
Kathleen G St. James, LCSW	1	1	100%
Kathryn Klein, LCSW	4	4	100%
Kennebec Behavioral Health	242	244	99%
KidsPeace	3	3	100%
Kimm Cooney LCSW	1	1	100%
Kindred Spirits	4	4	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
KP Counseling PLLC	3	3	100%
Kryse S. Skye, LCSW	3	3	100%
Laurie Redfield	6	6	100%
Learning Works	11	13	85%
Life by Design	65	66	98%
Lorraine O Wight	3	3	100%
Lynda Flood	1	2	50%
Maine Behavioral Health Organization	3	3	100%
Maine Childrens Home for Little Wanderers	10	10	100%
Manna Inc	8	8	100%
Margot Fine, LCSW	1	1	100%
Mary Auger	4	4	100%
Mary Fredricks	1	1	100%
Marylee Bennison	1	1	100%
Mary-Lynn Corradi, LCPC	1	1	100%
MAS Home Care of Maine - Bangor	5	5	100%
MAS Home Care of Maine - Westbrook	5	5	100%
Maura Reed LCPC	10	10	100%
Michelle Brown, LCSW	3	3	100%
Mid Coast Mental Health	25	25	100%
Monica Fischbach, LCPC	1	1	100%
Monika Moroz-Bourque, LCSW	4	4	100%
Mount Washington Valley Psychological Services	1	1	100%
New Day Counseling	6	6	100%
Nicole Richman, LCSW	3	3	100%
Northeast Occupational Exchange	36	36	100%
Northern Lighthouse	3	3	100%
Northern Maine General	3	4	75%
Oceanside Community Services, LLP	7	9	78%
Oxford County Mental Health Services	4	4	100%
Painted Horses LLC	1	2	50%
Patricia Kenny, LCSW	1	1	100%
Peoples Regional Opportunity Program	6	6	100%
Port Resources	2	2	100%
Providence	66	66	100%
Randall R. Melvin LCSW	1	1	100%
Ricky P. Condon	14	14	100%
Rudolph A. Skowronski, LCSW, LLC	1	1	100%
Saco River Health Service	2	2	100%
Sandcastle Preschool Program	1	1	100%
Sara A. Dominicus, LCSW	1	1	100%
Searsport Counseling Association	1	1	100%
Sequel Care of Maine	1	1	100%
Shelley Palmer- Burgess, LCSW	1	1	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Smart Child & Family Services	16	16	100%
Spurwink	214	217	99%
Stepping Stones - Outpatient	2	2	100%
Sweetser	1,023	1,032	99%
Sweetser 23 - Primary Care Integration	106	107	99%
The Opportunity Alliance	23	23	100%
The Talk Zone	1	1	100%
Tri-County Mental Health	206	208	99%
Umbrella Mental Health Services	22	22	100%
United Cerebral Palsy of Maine	8	9	89%
Vicky L. Willey, PhD.	8	8	100%
Watch Me Shine Developmental Preschool, Inc.	1	1	100%
Woodfords Family Services - Outpatient	5	5	100%
	3,455	3,502	99%

**OCFS Provider Contract Performance Measures Report:
Med Management Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2013 To 09/30/2013**

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Med Management**- Medication management is provided by a physician. It includes prescribing and monitoring of mental health related medications.

What This Report Measures: The number of youth discharged from children med management and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from med management: 615

Total number of youth who did NOT enter residential treatment within 1 Year: 589

Percent of youth who did NOT enter residential treatment within 1 Year: 96%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
AngleZ Behavioral Health Services - MC	1	1	100%
Aroostook Mental Health Services	14	14	100%
Assistance Plus	24	25	96%
Community Care	0	1	0%
Community Counseling Center	25	26	96%
Community Health & Counseling Services	24	27	89%
Cornerstone Behavioral Healthcare	64	66	97%
Counseling Services Inc.	122	125	98%
Daniel Bates, DO	6	6	100%
Day One	1	1	100%
Harbor Family Services	35	38	92%
Hearts - Ease Mental Health	1	1	100%
John F. Murphy Homes Inc	20	21	95%
Kennebec Behavioral Health	82	86	95%
Oxford County Mental Health Services	2	2	100%
Port Resources	1	1	100%
Smart Child & Family Services	1	2	50%
Spurwink	16	17	94%
Sweetser	111	116	96%
The Opportunity Alliance	14	14	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Umbrella Mental Health Services	24	24	100%
Woodfords Family Services - Medication Management	1	1	100%
	589	615	96%

OCFS Provider Contract Performance Measures Report: Section 28 Community-Based Services Outcome Standard
95% of those currently in Sec 28 do not access PNMI or Inpatient during quarter
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2014 To 09/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. School-based Section 28 is not included.
- **Code H2021HI** is Services for Children with Cognitive Impairments and Functional Limitations - 1:1. Note, neither H2021HI for School-based services nor H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 is included in this report.
- **PNMI** stands for Private Non-Medical Institution (PNMI). It means residential treatment. PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. The types of child PNMI as follows: Multidimensional TFC, Mental Health Level I & Level II and Mental Retardation Level I & Level II. Note that other forms of Treatment Foster Care and also Crisis Units are not included in the definition of residential treatment.
- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Out of state hospitals such as Hampstead Hospital are also included. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.

What This Report Measures: The percent of youth currently in the community-based Section 28 service (H2021HI) who do not have any inpatient admissions or child PNMI admissions during the quarter. The denominator includes youth with an authorization in APS CareConnection at any point in the quarter, including youth who were discharged during the quarter. The numerator is everyone in the denominator who had no authorizations for child inpatient psychiatric services or for child PNMI during the quarter. If the youth was admitted to Section 28 during the quarter, any inpatient or child PNMI admissions prior to entering the Section 28 service are not included

of unique members* in Section 28 Community-based services (H2021HI only) : 2,366

of unique members admitted to either inpatient or PNMI or both: 42

% of members not admitted: 98.2%

* Note: If a youth has authorizations for community-based Section 28 from two different providers, then they are counted twice.

<u>Providers</u>	<u># of members</u>	<u># admitted to inpatient OR child PNMI</u>	<u>% NOT Admitted</u>	<u>Target Met?</u>
AB Home Healthcare	13	0	100.0%	Target Met
Abazinnia	15	0	100.0%	Target Met
Addison Point Agency- Addison	28	1	96.4%	Target Met
Addison Point Agency- Houlton	54	0	100.0%	Target Met
Addison Point Agency- Waterville	50	1	98.0%	Target Met
Affinity	59	1	98.3%	Target Met
Aroostook Home Health Services	25	0	100.0%	Target Met
Assistance Plus	35	1	97.1%	Target Met
Back to Basics Behavioral Health Services	79	2	97.5%	Target Met
Bangor Counseling Center	11	0	100.0%	Target Met
Behavior Health Solutions for Me	8	0	100.0%	Target Met
Blue School	41	0	100.0%	Target Met

<u>Providers</u>	<u># of members</u>	<u># admitted to inpatient OR child PNMI</u>	<u>% NOT Admitted</u>	<u>Target Met?</u>
Bridges of Maine, LLC- North	44	1	97.7%	Target Met
Bridges of Maine, LLC- South	41	0	100.0%	Target Met
Broadreach Family & Community Services	25	1	96.0%	Target Met
Care & Comfort	311	8	97.4%	Target Met
Casa, Inc.	37	1	97.3%	Target Met
Catch A Falling Star	7	0	100.0%	Target Met
Central Aroostook Association- Section 28	23	1	95.7%	Target Met
Charlotte White Center	74	2	97.3%	Target Met
Children's Center Section 28	15	0	100.0%	Target Met
Choices are for Everyone, Inc.	13	0	100.0%	Target Met
Christopher Aaron Counseling Center	1	0	100.0%	Target Met
Compass Behavioral Health,LLC	6	0	100.0%	Target Met
Connections for Kids	73	1	98.6%	Target Met
Creative Innovations, Inc	44	0	100.0%	Target Met
Downeast Horizons Inc	59	0	100.0%	Target Met
Fullcircle Supports Inc	14	1	92.9%	Target Not Met
Gallant Therapy Services	36	0	100.0%	Target Met
Graham Behavioral Services	15	0	100.0%	Target Met
Growing Opportunities Inc	49	1	98.0%	Target Met
Independence Association	16	0	100.0%	Target Met
Living Innovations Support Services	61	0	100.0%	Target Met
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Augusta	5	0	100.0%	Target Met
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	20	0	100.0%	Target Met
MAS Home Care of Maine - Bangor	118	0	100.0%	Target Met
MAS Home Care of Maine - Westbrook	77	1	98.7%	Target Met
MC Community Services, LLC	57	0	100.0%	Target Met
Merrymeeting Behavioral Health- Sec 28	42	1	97.6%	Target Met
Mobius, Inc	5	0	100.0%	Target Met
Northern Lighthouse - Section 28	103	1	99.0%	Target Met
Northern Maine General - Section 28	33	2	93.9%	Target Not Met
Port Resources IHS-Sec 28	23	0	100.0%	Target Met
Progressions Behavioral Health Svc	45	3	93.3%	Target Not Met
R.I.S.E. Inc	2	0	100.0%	Target Met
Saco River Health Service	90	1	98.9%	Target Met
Sequel Care of Maine	198	8	96.0%	Target Met
Sunrise Opportunities	9	0	100.0%	Target Met
The Progress Center	17	1	94.1%	Target Not Met
United Cerebral Palsy IV - Section 28	61	0	100.0%	Target Met
Watch Me Shine Developmental Preschool, Inc.	9	0	100.0%	Target Met
Woodfords Family Services- In-Home Support	70	1	98.6%	Target Met
Total	2,366	42	98.2%	

Report Number: 38d
Members Discharged from Children’s Inpatient Psychiatric Facilities Who Are Readmitted within 180 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 01/01/2014 To 03/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children’s inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary’s Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 180 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Quarterly count of members discharged from children’s inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members readmitted from 2 to 180 Days later. The second column shows members not readmitted within 180 Days and the third column is the total number of discharges. Members may have more than one discharge. Note that this report is about members in inpatient psychiatric services seven to ten months ago. This allows 180 days to pass before looking to assess if members were readmitted within that time frame.

Total number of discharges:** 395

Total number of members readmitted within 180 days: 107

% of members discharged from inpatient psychiatric facilities that are readmitted within 180 days: 27.1%

	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
All Members			
Total MaineCare	107	288	395
Total	107	288	395
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Gender			
Female	63	147	210
Male	44	141	185
Total	107	288	395
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Age Groups			
4-5	0	6	6
6-12	20	74	94
13-17	79	185	264
18-20	8	23	31
Total	107	288	395
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Child/Adult			
Children (ages 0 -17)	99	265	364
Adult (ages 18+)	8	23	31
Total	107	288	395

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
District 1/ York County	18	46	64
District 2/ Cumberland County	24	45	69
District 3/ Androscoggin, Franklin, and Oxford Counties	19	56	75
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	11	28	39
District 5/ Somerset and Kennebec Counties	15	31	46
District 6/ Piscataquis and Penobscot Counties	13	46	59
District 7/ Washington and Hancock Counties	0	20	20
District 8/ Aroostook County	7	15	22
Unknown	0	1	1
Total	107	288	395

Providers	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Acadia Hospital	35	87	122
Arbour Hospital - Westwood Lodge	0	1	1
Hampstead Hospital	2	1	3
Northern Maine Medical Center	6	16	22
Spring Harbor Hospital	48	130	178
St. Marys Regional Medical Center	16	53	69
Total	107	288	395

Section 28 Family Choice Quarterly Report: Application to Eligibility Determination Times
(Includes ContactForService Reviews done by APS)
Report Dates: 07/01/2014 To 09/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Family Choice** The family-choice designation is used to note members who request a specific provider. The eligibility criteria for Family Choice is the same for other community-based Section 28 services, but the member is placed on a wait list for members waiting for a specific provider.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

What This Report Measures: This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u> <u>day</u>	<u>2 To 3</u> <u>days</u>	<u>4 To 5</u> <u>days</u>	<u>6 or more</u> <u>days</u>	<u>Total # with elig.</u> <u>determined</u>	<u>Avg. days to</u> <u>determination</u>
Care manager authorized	242	42	8	16	308	1.6
Care manager authorized with changes	31	1	0	0	32	0.2
Physician authorized	0	0	0	2	2	12.0
Physician denied	0	0	0	0	0	0.0
	273	43	8	18	342	1.6

	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Gender					
Female	38	17	14	13	67%
Male	<u>71</u>	<u>29</u>	<u>30</u>	<u>16</u>	<u>68%</u>
	109	46	44	29	68%
	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
District					
District 1/ York County	19	6	8	2	71%
District 2/ Cumberland County	8	8	5	6	59%
District 3/ Androscoggin, Franklin, and Oxford Counties	19	6	3	5	76%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	7	2	9	0	50%
District 5/ Somerset and Kennebec Counties	11	3	5	6	56%
District 6/ Piscataquis and Penobscot Counties	24	7	8	6	69%
District 7/ Washington and Hancock Counties	7	1	2	0	80%
District 8/ Aroostook County	<u>14</u>	<u>13</u>	<u>4</u>	<u>4</u>	<u>77%</u>
	109	46	44	29	68%

Satisfied Provider	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
Abazinnia	1	0	1	0	50%
Addison Point Agency- Addison	1	1	0	0	100%
Addison Point Agency- Houlton	1	1	1	1	50%
Addison Point Agency- Waterville	4	0	0	0	100%
Affinity	3	2	0	0	100%
Aroostook Home Health Services	2	2	0	0	100%
Assistance Plus	6	0	0	0	100%
Back to Basics Behavioral Health Services	2	2	1	0	80%
Bangor Counseling Center	1	0	0	0	100%
Blue School	0	0	1	0	0%
Bridges of Maine, LLC- North	1	0	1	0	50%
Bridges of Maine, LLC- South	0	2	0	0	100%
Broadreach Family & Community Services	2	2	3	0	57%
Care & Comfort	19	9	1	0	97%
Casa, Inc.	1	0	0	0	100%
Catch A Falling Star	0	0	1	0	0%
Catholic Charities Maine- Saint Louis CDL	1	0	0	0	100%
Central Aroostook Association- Section 28	1	1	0	1	67%
Charlotte White Center	4	0	0	1	80%
Children's Center Section 28	1	1	0	1	67%
Christopher Aaron Counseling Center	1	0	0	0	100%
Compass Behavioral Health, LLC	4	0	0	0	100%
Connections for Kids	0	2	1	2	40%
Creative Innovations, Inc	3	1	0	1	80%
Downeast Horizons Inc	1	0	1	2	25%
Eastern Maine Counseling and Testing Svcs Inc.	0	0	2	0	0%
Fullcircle Supports Inc	2	0	1	0	67%
Gallant Therapy Services	2	0	2	0	50%
Graham Behavioral Services	1	0	0	0	100%
Growing Opportunities Inc	0	0	0	1	0%
Living Innovations Support Services	4	1	3	0	63%
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	0	2	0	1	67%
MAS Home Care of Maine - Bangor	6	4	4	3	59%
MAS Home Care of Maine - Westbrook	0	5	4	1	50%
MC Community Services, LLC	3	0	0	0	100%
Merrymeeting Behavioral Health- Sec 28	2	0	0	0	100%
Northern Lighthouse - Section 28	6	3	3	1	69%
Northern Maine General - Section 28	0	2	0	0	100%
Port Resources IHS-Sec 28	1	1	1	1	50%
Progressions Behavioral Health Svc	3	0	0	0	100%
Providence	0	0	3	1	0%
Saco River Health Service	7	1	1	0	89%
Sequel Care of Maine	6	1	6	1	50%
United Cerebral Palsy IV - Section 28	3	0	0	1	75%
Watch Me Shine Developmental Preschool, Inc.	1	0	0	0	100%
Woodfords Family Services- In-Home Support	2	0	2	9	15%
	109	46	44	29	68%

Section 28 OCFS Quarterly Report: Application to Eligibility Determination Times
(Includes ContactForService Reviews done by APS)
Report Dates: 07/01/2014 To 09/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Section 28 Community Based Rehabilitation and Community Support Services (Sec.28)** is also known as Rehabilitative and Community Services. The service is for youth up to the age of 21 who have a developmental disability that affects their everyday functioning. (Ex. Autism, intellectual disability (MR), Retts Syndrome, PDD). Services include skill building in activities of daily living and behavior management. Services may be delivered in individual or group settings, and are intended to help the child function better in home and community through working on goals identified in a treatment plan. Code H2021HI is Services for Children with Cognitive Impairments and Functional Limitations - 1:1 and Code H2021HK which is Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1 are included in this report. School-based Section 28 is not included.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

What This Report Measures: This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u> <u>day</u>	<u>2 To 3</u> <u>days</u>	<u>4 To 5</u> <u>days</u>	<u>6 or more</u> <u>days</u>	<u>Total # with elig.</u> <u>determined</u>	<u>Avg. days to</u> <u>determination</u>
Care manager authorized	149	18	5	7	179	1.4
Care manager authorized with changes	16	0	0	0	16	0.0
Physician denied	0	0	0	0	0	0.0
	165	18	5	7	195	1.3

	0 To 15	16 To 30	31 To 60	Over	% Admitted
District	Days	Days	Days	60 days	< 30 days
District 1/ York County	14	4	3	0	86%
District 2/ Cumberland County	22	7	1	0	97%
District 3/ Androscoggin, Franklin, and Oxford Counties	21	7	3	1	88%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	4	5	2	1	75%
District 5/ Somerset and Kennebec Counties	9	1	1	1	83%
District 6/ Piscataquis and Penobscot Counties	25	3	2	3	85%
District 7/ Washington and Hancock Counties	4	2	0	1	86%
District 8/ Aroostook County	6	6	1	1	86%
	105	35	13	8	87%
Satisfied Provider	Days	Days	Days	60 days	< 30 days
AB Home Healthcare	4	0	1	0	80%
Abazinnia	0	0	1	0	0%
Assistance Plus	7	0	0	0	100%
Back to Basics Behavioral Health Services	1	0	1	0	50%
Blue School	4	3	0	0	100%
Bridges of Maine, LLC- North	6	0	0	1	86%
Bridges of Maine, LLC- South	1	1	0	0	100%
Care & Comfort	24	5	2	1	91%
Casa, Inc.	3	0	0	0	100%
Charlotte White Center	5	1	0	1	86%
Choices are for Everyone, Inc.	2	1	0	0	100%
Connections for Kids	6	8	0	0	100%
Creative Innovations, Inc	2	0	0	0	100%
Downeast Horizons Inc	0	2	0	0	100%
Fullcircle Supports Inc	1	1	1	0	67%
Gallant Therapy Services	2	0	0	0	100%
Living Innovations Support Services	1	0	1	0	50%
Maine Vocational & Rehabilitation Assoc. Inc. Children's-Portland	1	0	0	0	100%
MAS Home Care of Maine - Bangor	1	1	0	0	100%
MAS Home Care of Maine - Westbrook	7	0	0	0	100%
MC Community Services, LLC	1	0	1	1	33%
Merrymeeting Behavioral Health- Sec 28	5	2	0	0	100%
Northern Lighthouse - Section 28	0	2	1	1	50%
Progressions Behavioral Health Svc	2	1	0	0	100%
Providence	2	0	0	0	100%
R.I.S.E. Inc	3	0	0	0	100%
Saco River Health Service	2	2	2	0	67%
Sequel Care of Maine	7	1	0	2	80%
Sunrise Opportunities	2	0	0	0	100%
The Progress Center	2	3	1	0	83%
Woodfords Family Services- In-Home Support	1	1	1	1	50%
	105	35	13	8	87%

**Child PNMI Quarterly Report: Application to Eligibility Determination Times
(Includes ContactForService Reviews done by APS)
Report Dates: 07/01/2014 To 09/30/2014**

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **PNMI stands for Private Non-Medical Institution (PNMI)**. PNMI's provide residential treatment including food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II. The evidence-based residential treatment service of Multidimensional Treatment Foster Care is also included.
- **Care manager authorized:** The APS Care Manager has authorized the service requested for the member.
- **Care manager authorized with changes:** APS Care Manager has authorized the service, but has made changes to the service code, the number of units or the length of the authorization from the original request.
- **Physician authorized:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has authorized the service requested for the member.
- **Physician denied:** The APS Care Manager requested that the physician review the request for the service. The physician, upon review, has denied the service requested for the member based on MaineCare eligibility criteria. This report shows first level denials. The member has a right for a reconsideration with a different physician and if denied a second time, has the right to request a formal appeal.

What This Report Measures: This report shows the number of days from when the Contact for Service Notification (CFSN) is submitted in APS CareConnection to the time the application is reviewed and an eligibility determination is made by APS Care Managers.

Service Status	<u>0 To 1</u> <u>day</u>	<u>2 To 3</u> <u>days</u>	<u>4 To 5</u> <u>days</u>	<u>6 or more</u> <u>days</u>	<u>Total # with elig.</u> <u>determined</u>	<u>Avg. days to</u> <u>determination</u>
Care manager authorized	85	2	1	0	88	0.4
Care manager authorized with changes	4	0	0	0	4	0.3
Physician authorized	4	5	0	0	9	1.7
Physician denied	0	0	0	0	0	0.0
	93	7	1	0	101	0.5

OCFS Quarterly Report: Days Wait Times to Enter Intensive Residential Treatment (PNMI)
(Includes MaineCare members and Courtesy Reviews done by APS)

07/01/2014 To 09/30/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). It is sometimes also referred to as ITRT Intensive Residential Treatment. There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

What This Report Measures: This report shows the number of days a youth waited before entering residential treatment. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to residential treatment: 68

Number of youth admitted within 15 days: 12

% admitted within 15 days: 17.6%

Number of youth admitted in 16 - 30 days: 20

% admitted within 30 days: 47.1%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Child PNMI - Mental Health Level I	7	10	11	8	47%
Child PNMI - Mental Health Level II	3	8	5	0	69%
Child PNMI - Mental Retardation Level I	2	2	3	2	44%
Child PNMI - Mental Retardation Level II	0	0	0	5	0%
Multidimensional Juvenile Justice Program TFC	0	0	0	2	0%
	<u>12</u>	<u>20</u>	<u>19</u>	<u>17</u>	<u>47%</u>
Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
6-12	2	6	3	6	47%
13-17	10	13	15	11	47%
18-20	0	1	1	0	50%
	<u>12</u>	<u>20</u>	<u>19</u>	<u>17</u>	<u>47%</u>
Gender	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Female	3	9	7	5	50%
Male	9	11	12	12	45%
	<u>12</u>	<u>20</u>	<u>19</u>	<u>17</u>	<u>47%</u>

District	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
District 1/ York County	1	4	0	5	50%
District 2/ Cumberland County	0	4	5	4	31%
District 3/ Androscoggin, Franklin, and Oxford Counties	1	3	4	4	33%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	0	5	0	17%
District 5/ Somerset and Kennebec Counties	1	4	3	2	50%
District 6/ Piscataquis and Penobscot Counties	1	3	1	0	80%
District 7/ Washington and Hancock Counties	2	1	1	2	50%
District 8/ Aroostook County	5	1	0	0	100%
	12	20	19	17	47%

Satisfied Provider	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
Aroostook Mental Health Services	3	0	0	0	100%
Becket Houses of Maine	3	1	3	0	57%
Community Health & Counseling Services	0	0	0	2	0%
Easter Seals	0	0	3	2	0%
KidsPeace	0	0	0	2	0%
NFI North	0	6	6	1	46%
Northern Lighthouse	2	0	0	0	100%
Port Resources	0	0	0	1	0%
Spurwink	1	3	3	4	36%
Sweetser	1	9	4	5	53%
The Opportunity Alliance	2	1	0	0	100%
	12	20	19	17	47%

**Report 25b Non-Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 04/01/2014 To 06/30/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
 - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
 - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of non-hospitalized members authorized for HCT and whether they a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service.

Total number of non-hospitalized members applying for HCT: 924

Total assigned within 3 working days: 473

% assigned within 3 working days: 51%

Total assigned in 4 - 7 working days: 77

% assigned in 4 -7 working days: 8%

Total assigned within 7 working days: 550

% assigned within 7 working days: 60%

Total assigned after 8 or more working days: 374

% assigned after 8 or more working days: 40%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	41	5	21	67
HCT - Children's Home & Com. Based Tx - Master's	371	59	307	737
HCT - FFT	13	1	8	22
HCT - MST	45	10	34	89
HCT - MST - Problem Sex. Behaviors	3	2	4	9
Total	473	77	374	924

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	195	33	171	399
Male	278	44	203	525
Total	473	77	374	924

Child Age Groups	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
0-3	31	5	22	58
4-5	61	3	53	117
6-12	231	41	176	448
13-17	146	28	121	295
18-20	4	0	2	6
Total	473	77	374	924

District	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	83	14	69	166
District 2/ Cumberland County	91	9	32	132
District 3/ Androscoggin, Franklin, and Oxford Counties	106	7	57	170
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	40	6	39	85
District 5/ Somerset and Kennebec Counties	52	19	75	146
District 6/ Piscataquis and Penobscot Counties	58	8	64	130
District 7/ Washington and Hancock Counties	14	9	24	47
District 8/ Aroostook County	23	4	12	39
Unknown	6	1	2	9
Total	473	77	374	924

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Aroostook Mental Health Services	12	4	5	21
Assistance Plus	15	0	4	19
Bangor Counseling Center	2	0	0	2
Care & Comfort	10	7	10	27
Casa, Inc.	5	0	0	5
Catholic Charities Maine	6	1	7	14
Christopher Aaron Counseling Center	7	0	5	12
Community Care	54	2	16	72
Community Health & Counseling Services	10	2	5	17
Connections for Kids	31	0	2	33
Counseling Services Inc.	20	7	23	50
Families United	3	4	12	19
Harbor Family Services	4	1	2	7
Home Counselors Inc	17	1	5	23
Kennebec Behavioral Health	26	18	54	98
KidsPeace	40	0	4	44
MAS Home Care of Maine - Bangor	9	5	27	41
MAS Home Care of Maine - Westbrook	28	1	16	45
Mid Coast Mental Health	1	0	0	1
New Day Counseling	2	0	1	3
Northern Lighthouse	3	0	0	3
Port Resources	13	1	4	18
Providence	25	14	115	154
Saco River Health Service	15	1	0	16
Sequel Care of Maine	29	0	4	33
Smart Child & Family Services	11	1	1	13
Spurwink	27	2	2	31
St. Andre Homes	1	1	2	4
Sweetser	16	1	13	30
Tri-County Mental Health	24	2	19	45
United Cerebral Palsy of Maine	2	1	16	19
Woodfords Family Services - Home and Community Treatment	5	0	0	5
Total	473	77	374	924

**Report 25c Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 04/01/2014 To 06/30/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Hospitalized member** - MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConnection or on the day that the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
 - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
 - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of hospitalized members authorized for HCT and whether they a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service. Note: If a member is assigned to both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.

Total number of hospitalized members applying for HCT: 44

Total assigned within 3 working days: 21	% assigned within 3 working days: 48%
Total assigned in 4 - 7 working days: 8	% assigned in 4 -7 working days: 18%
Total assigned within 7 working days: 29	% assigned within 7 working days: 66%
Total assigned after 8 or more working days: 15	% assigned after 8 or more working days: 34%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	2	0	1	3
HCT - Children's Home & Com. Based Tx - Master's	12	8	10	30
HCT - MST	6	0	3	9
HCT - MST - Problem Sex. Behaviors	1	0	1	2
Total	21	8	15	44

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	13	4	6	23
Male	8	4	9	21
Total	21	8	15	44

Child Age Groups	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
4-5	1	0	0	1
6-12	6	2	5	13
13-17	14	6	10	30
Total	21	8	15	44

District	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	5	3	3	11
District 2/ Cumberland County	11	1	4	16
District 3/ Androscoggin, Franklin, and Oxford Counties	2	2	5	9
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	1	2	4
District 5/ Somerset and Kennebec Counties	1	1	0	2
District 6/ Piscataquis and Penobscot Counties	0	0	1	1
District 7/ Washington and Hancock Counties	1	0	0	1
Total	21	8	15	44

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Community Care	2	0	0	2
Counseling Services Inc.	6	2	2	10
Families United	0	0	1	1
Kennebec Behavioral Health	1	1	0	2
KidsPeace	2	0	0	2
MAS Home Care of Maine - Westbrook	1	0	0	1
Port Resources	0	1	0	1
Providence	3	2	8	13
Sequel Care of Maine	1	2	0	3
Smart Child & Family Services	1	0	0	1
Spurwink	1	0	0	1
Tri-County Mental Health	3	0	4	7
Total	21	8	15	44

OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 100% Receive TCM in 180 Days or Less
(Includes MaineCare members and Courtesy Reviews done by APS)

07/01/2014 To 09/30/2014

Run Date: 10/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnecton whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnecton that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the start date of the service to determine the number of days the member waited.

What This Report Measures : The number of members authorized for targeted case management (TCM) and whether they were assigned to a case manager in the TCM service within 0-30, 31-90, 91-180 and 180+ working days.

Total Admissions: 1,840

Total Admissions within 180 days: 1,838

% of admissions within 180 Days: 99.89%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Gender							
Female	715	28	2	1	745	746	99.9%
Male	1,053	39	1	1	1,093	1,094	99.9%
Total	1,768	67	3	2	1,838	1,840	99.9%
Child Age Groups							
0-3	163	3	0	0	166	166	100.0%
4-5	219	8	0	0	227	227	100.0%
6-12	776	37	2	1	815	816	99.9%
13-17	546	18	1	1	565	566	99.8%
18-20	64	1	0	0	65	65	100.0%
Total	1,768	67	3	2	1,838	1,840	99.9%
	Note: Age as of 07/01/2014						
Child/Adult							
Children (ages 0 -17)	1,704	66	3	2	1,773	1,775	99.9%
Adult (ages 18+)	64	1	0	0	65	65	100.0%
Total	1,768	67	3	2	1,838	1,840	99.9%
	Note: Age as of 07/01/2014						
SMI							
SMI	14	1	0	0	15	15	100.0%
Not SMI	1,754	66	3	2	1,823	1,825	99.9%
Total	1,768	67	3	2	1,838	1,840	99.9%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
District							
District 1/ York County	241	0	0	1	241	242	99.6%
District 2/ Cumberland County	228	5	0	0	233	233	100.0%
District 3/ Androscoggin, Franklin, and Oxford Counties	384	7	1	0	392	392	100.0%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	231	16	0	0	247	247	100.0%
District 5/ Somerset and Kennebec Counties	308	32	1	1	341	342	99.7%
District 6/ Piscataquis and Penobscot Counties	157	3	1	0	161	161	100.0%
District 7/ Washington and Hancock Counties	91	2	0	0	93	93	100.0%
District 8/ Aroostook County	120	2	0	0	122	122	100.0%
Unknown	8	0	0	0	8	8	100.0%
Total	1,768	67	3	2	1,838	1,840	99.9%
Region							
Region 1	469	5	0	1	474	475	99.8%
Region 2	923	55	2	1	980	981	99.9%
Region 3	368	7	1	0	376	376	100.0%
Unknown	8	0	0	0	8	8	100.0%
Total	1,768	67	3	2	1,838	1,840	99.9%

Providers	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Aroostook Mental Health Services	38	0	0	0	38	38	100.0%
Assistance Plus	25	0	0	0	25	25	100.0%
Behavior Health Solutions for Me	2	0	0	0	2	2	100.0%
Blue School	2	0	0	0	2	2	100.0%
Bridge to Success	32	0	0	0	32	32	100.0%
Bright Future Healthier You	5	0	0	0	5	5	100.0%
Broadreach Family & Community Services	43	0	0	0	43	43	100.0%
Care & Comfort	28	0	0	0	28	28	100.0%
Catholic Charities Maine	67	3	0	0	70	70	100.0%
Charlotte White Center	19	0	0	0	19	19	100.0%
Christopher Aaron Counseling Center	4	0	0	0	4	4	100.0%
Community Care	15	0	0	0	15	15	100.0%
Community Concepts	24	0	0	0	24	24	100.0%
Community Counseling Center	27	0	0	0	27	27	100.0%
Community Health & Counseling Services	45	0	0	1	45	46	97.8%
Connections for Kids	15	0	0	0	15	15	100.0%
Cornerstone Behavioral Healthcare - CM	1	0	0	0	1	1	100.0%
Counseling Services Inc.	41	2	0	0	43	43	100.0%
Day One	2	0	0	0	2	2	100.0%
Easter Seals Maine	6	0	0	0	6	6	100.0%
Evergreen Behavioral Services	11	0	0	0	11	11	100.0%
Families Matter, Inc	14	0	0	0	14	14	100.0%
Families United	1	1	0	0	2	2	100.0%
Fullcircle Supports Inc	5	0	0	0	5	5	100.0%
Graham Behavioral Services	8	0	0	0	8	8	100.0%
Health Affiliates Maine	34	0	0	0	34	34	100.0%
Home Counselors Inc	23	1	0	0	24	24	100.0%
Independence Association	7	0	0	0	7	7	100.0%
Kennebec Behavioral Health	106	32	1	0	139	139	100.0%
KidsPeace	33	0	0	0	33	33	100.0%
Learning Works	29	0	0	0	29	29	100.0%
Life by Design	38	0	0	0	38	38	100.0%
Maine Behavioral Health Organization	14	0	0	0	14	14	100.0%
MAS Home Care of Maine - Bangor	22	4	0	0	26	26	100.0%
MAS Home Care of Maine - Westbrook	19	0	0	0	19	19	100.0%
Merrymeeting	9	0	0	0	9	9	100.0%
Mid Coast Mental Health	10	1	0	0	11	11	100.0%
Milestones Family Services	9	0	0	0	9	9	100.0%
Mobius, Inc	3	0	0	0	3	3	100.0%
Morrison Developmental Center	4	0	0	0	4	4	100.0%
New Day Counseling	11	2	0	0	13	13	100.0%

	<u>0-30</u> <u>days</u>	<u>31-90</u> <u>days</u>	<u>91-180</u> <u>days</u>	<u>181 days</u> <u>or more</u>	<u>Total within</u> <u>180 days</u>	<u>Total # New</u> <u>Admissions</u>	<u>% Received TCM in</u> <u>180 Days or less</u>
Northern Lighthouse	5	0	0	0	5	5	100.0%
Northern Maine General	17	0	0	0	17	17	100.0%
Penquis	5	0	0	0	5	5	100.0%
Pine Tree Society	7	0	0	0	7	7	100.0%
Providence	38	12	1	0	51	51	100.0%
Saco River Health Service	14	0	0	0	14	14	100.0%
Sequel Care of Maine	17	0	0	0	17	17	100.0%
Smart Child & Family Services	8	0	0	0	8	8	100.0%
Somali Bantu Youth Association of Maine	14	0	0	0	14	14	100.0%
Special Childrens Friends	16	0	0	0	16	16	100.0%
Spurwink	144	1	0	1	145	146	99.3%
Stepping Stones	8	0	0	0	8	8	100.0%
Sweetser	239	1	0	0	240	240	100.0%
The Childrens Center	38	0	0	0	38	38	100.0%
The Opportunity Alliance	47	3	0	0	50	50	100.0%
The Progress Center	6	0	0	0	6	6	100.0%
Tri-County Mental Health	91	3	1	0	95	95	100.0%
United Cerebral Palsy of Maine	18	1	0	0	19	19	100.0%
Waban Projects	23	0	0	0	23	23	100.0%
Wings	128	0	0	0	128	128	100.0%
Woodfords Family Services	34	0	0	0	34	34	100.0%
Total	1,768	67	3	2	1,838	1,840	99.9%

Report Number: 25

**Non-hospitalized Children Assigned a TCM case manager within 7 working days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 04/01/2014 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for TCM services.
- **Targeted Case Management** services are those services provided by a social services or health professional, or other qualified staff, to identify the medical, social, educational and other needs (including housing and transportation) of the eligible member, identify the services necessary to meet those needs, and facilitate access to those services. Case Management consists of intake/assessment, plan of care development, coordination/advocacy, monitoring and evaluation.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific TCM team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with date of assignment to the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of non-hospitalized members authorized for targeted case management (TCM) and whether they a.) were assigned to a case manager in the TCM service within 7 working days, b.) waited longer than 8 days but were eventually assigned to the service.

Total number of non-hospitalized youth applying for TCM: 1,779

Total assigned within 7 working days: 1,457 % assigned within 7 working days 1,457/1,779 : 82%

	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Gender			
Female	579	138	717
Male	878	184	1,062
Total	1,457	322	1,779
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Child Age Groups			
0-3	138	14	152
4-5	178	43	221
6-12	633	157	790
13-17	457	100	557
18-20	50	8	58
Unknown	1	0	1
Total	1,457	322	1,779

	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Child/Adult			
Children (ages 0 -17)	1,406	314	1,720
Adult (ages 18+)	50	8	58
Unknown	1	0	1
Total	1,457	322	1,779
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
SMI			
SMI	14	1	15
Not SMI	1,443	321	1,764
Total	1,457	322	1,779
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District			
District 1/ York County	200	36	236
District 2/ Cumberland County	234	53	287
District 3/ Androscoggin, Franklin, and Oxford Counties	315	57	372
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	194	30	224
District 5/ Somerset and Kennebec Counties	152	78	230
District 6/ Piscataquis and Penobscot Counties	200	45	245
District 7/ Washington and Hancock Counties	59	8	67
District 8/ Aroostook County	93	11	104
Unknown	10	4	14
Total	1,457	322	1,779

Providers	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Aroostook Mental Health Services	13	0	13
Assistance Plus	28	1	29
Behavior Health Solutions for Me	4	0	4
Blue School	6	0	6
Bridge to Success	16	0	16
Bright Future Healthier You	2	0	2
Broadreach Family & Community Services	48	0	48
Care & Comfort	27	9	36
Catholic Charities Maine	82	13	95
Charlotte White Center	9	6	15
Christopher Aaron Counseling Center	5	0	5
Community Care	9	0	9
Community Concepts	12	1	13
Community Counseling Center	34	9	43
Community Health & Counseling Services	34	8	42
Connections for Kids	12	1	13
Cornerstone Behavioral Healthcare - CM	7	0	7
Counseling Services Inc.	29	35	64
Day One	2	0	2
Easter Seals Maine	7	0	7
Families Matter, Inc	7	0	7
Fullcircle Supports Inc	10	0	10
Graham Behavioral Services	1	0	1
Harbor Family Services	11	11	22
Health Affiliates Maine	47	0	47
Home Counselors Inc	18	4	22
Independence Association	6	1	7
Kennebec Behavioral Health	37	60	97
KidsPeace	41	2	43
Learning Works	31	0	31
Life by Design	33	1	34
Maine Behavioral Health Organization	16	3	19
MAS Home Care of Maine - Bangor	14	7	21
MAS Home Care of Maine - Westbrook	28	1	29
Merrymeeting	7	0	7
Mid Coast Mental Health	25	4	29
Milestones Family Services	11	1	12
Mobius, Inc	1	0	1
Morrison Developmental Center	1	0	1
New Day Counseling	8	0	8
Northern Lighthouse	8	0	8
Northern Maine General	2	9	11
Penquis	5	4	9
Pine Tree Society	6	0	6
Providence	22	51	73
Saco River Health Service	6	0	6
Sequel Care of Maine	19	1	20
Smart Child & Family Services	10	0	10
Somali Bantu Youth Association of Maine	10	1	11
Special Childrens Friends	15	1	16
Spurwink	109	22	131
Stepping Stones	8	0	8
Sweetser	156	2	158

The Childrens Center	19	5	24
The Opportunity Alliance	32	24	56
The Progress Center	5	0	5
Tri-County Mental Health	83	16	99
United Cerebral Palsy of Maine	22	4	26
Waban Projects	18	0	18
Wings	103	4	107
Woodfords Family Services	60	0	60
Total	1,457	322	1,779