

August 2014
Child Monthly Scheduled Package
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APS Healthcare-Maine Fiscal Year 2015 Summary Report					
(Includes MaineCare members and Courtesy Reviews done by APS)					
Demographics, Utilization, and Access - Monthly <u>Cumulative</u> Totals For Fiscal Year 2014					
From: July 1, 2013 - The End of Each Month of the Fiscal Year	July 14	August 14	September 14	October 14	November 14
Total # MaineCare Eligible Members*	264,784	264,784			
Total # Members in any APS reviewed service	49,215	51,335			
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,643	18,219			
Total # Members Authorized Mental Health Services: Adults age 18+	31,572	33,078			
Total # Members Authorized Mental Health Services: Female	27,211	28,398			
Total # Members Authorized Mental Health Services: Male	21,994	22,898			
Total # Members Authorized for Outpatient Therapy	34,030	38,179			
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	15,451	15,946			
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative					
Total # Administrative Denials (post reconsiderations)	0	0			
Total # Clinical Denials (post reconsiderations)	119	100			
Total # Partial Authorizations (post reconsiderations)	195	118			
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	59	26			
Denial Rate (post reconsiderations)	1.25%	0.94%			
Total # Complaints	0	0			
Total # Grievances	0	0			
Total # Appeals	5	2			
Total # of APS Cases Processed	24368	22091			
Total # of Services Processed	29,176	26,435			
Average # Services per APS Cases Processed	1.20	1.20			
Total # of Services Discharged	7,170	6,549			
Total # Phone Calls Received	7,061	6,133			
Average # Calls Received per work day	321	292			
Average Answer Speed in Seconds (target < 30 seconds)	7	7			
Average Length of Calls in Minutes: Seconds	2:44	2:55			
Administrative ASO Measures - Quarterly					
Fiscal Year (1Qtr=Jul, Aug, Sep; 2Qtr=Oct, Nov, Dec; 3Qtr=Jan, Feb, Mar; 4Qtr=Apr, May, June)					
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)					
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)					
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)					
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)					
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)					
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)					
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)					
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)					
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)					

APS Healthcare-Maine: Summary Report Child/Adolescent Mental Health					
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month					
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month					
Month	July	August	September	October	November
Total # MaineCare Eligible Members Ages 0 -20*	133,264	133,264			
Total # Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	18,014	17,640			
Ages 0-3	658	638			
4-5	1516	1464			
6-12	8,086	7,878			
13-17	6,139	6,052			
18-20	1,615	1,608			
Female Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	7,915	7,759			
Male Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	10,099	9,881			
Demographics, Utilization and Access Measures: The following Indicators are totaled for each month and are NOT Cumulative					
	July	August			
# of New Admissions Authorized Child Individual Outpatient Services	892	753			
# of New Admissions Authorized Child Group Outpatient Services	117	71			
# of New Admissions Authorized Child TCM Services	638	520			
# of New Admissions Authorized Child Medication Management Svcs	240	198			
# of New Admissions Authorized Child HCT Services	323	254			
# of New Admissions Authorized Child In-Patient Psychiatric Svcs	129	125			
# of Discharges From Child In-Patient Psychiatric Services	106	129			
# of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days	11	to be filled in next			
% of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days*	10%	to be filled in next			
Average Length Of Stay (in days) for Child In-Patient Psychiatric discharged	15	14			
# New Admissions Child Members Authorized PNMI (Residential) Services in the month	28	37			
# Discharges of Child Members from Residential Services (PNMI) in the month	29	38			
Average Length Of Stay (in days) for Child Residential Services (PNMI) discharged in the month	259	302			
# Child Authorized Crisis Unit Services (New Admissions)	64	37			
# Child Members Discharged from Crisis Unit Svcs in the month	62	59			
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month	13	16			
Utilization, Access, and Continuity of Care Measures - End of Each Quarter					
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)					
Total % Child/Adolescent Non-Hospitalized Members who are assigned a Case Manager with 7 working days of application for services. (Quarterly)					
*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.					

Report Number: 1
Members Authorized for APS-Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 08/31/2014

Run Date: 09/29/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **APS-Reviewed Services-** APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members. For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkbbk, TREM, or DBT.

What This Report Measures : Unduplicated count of members who have an authorization for any APS-reviewed service.

Total # MaineCare Eligible Members on last day of prior quarter = 264,784

Members authorized for an APS-reviewed service = 50,493

% of total members authorized for an APS-reviewed service = 19.1%

<u>Gender</u>	<u>Members</u>
Female	28,016
Male	22,477
Total	50,493
<u>Age Groups</u>	<u>Members</u>
0-3	826
4-5	1,743
6-12	8,906
13-17	6,728
18-20	2,591
21-24	2,320
25-34	7,984
35-54	13,709
55-61	3,233
62-64	845
65-74	1,227
Over 75 Years Old	380
Unknown	1
Total	50,493

Note: Age as of 07/01/2014

<u>Child/Adult</u>	<u>Members</u>
Children (ages 0 -17)	18,203
Adult (ages 18+)	32,289
Unknown	1
Total	50,493

Note: Age as of 07/01/2014

<u>SMI</u>	<u>Members</u>
SMI	16,021
Not SMI	34,562
Total	50,583

<u>AMHI Class</u>	<u>Members</u>
AMHI Class N	48,786
AMHI Class Y	1,707
Total	50,493

<u>District</u>	<u>Members</u>
District 1/ York County	6,685
District 2/ Cumberland County	8,971
District 3/ Androscoggin, Franklin, and Oxford Counties	8,560
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5,045
District 5/ Somerset and Kennebec Counties	8,558
District 6/ Piscataquis and Penobscot Counties	6,931
District 7/ Washington and Hancock Counties	2,566
District 8/ Aroostook County	2,774
Unknown	403
Total	50,493

Report Number: 1a
Race of Members Authorized for APS Reviewed Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **APS-Reviewed Services**- APS Healthcare is contracted with the state of Maine to authorize behavioral health services and selected other services for MaineCare members For a list of MaineCare services that are included see the updated service grid available on the Qualitycareforme website: http://www.qualitycareforme.com/documents/provider_providermanual_servicegrid.pdf

What This Report Measures : The race of members served YTD using categories in the MIHMS system.

<u>Race</u>	<u>Members</u>
AFRICAN AMERICAN	5
ALASKAN/AMER INDIAN	1
Asian	143
Asian Hisp	1
Asian Indeter	3
Asian NatvAm	1
ASIAN/PACIFIC	2
Black	1,098
Black Asian	2
Black Hisp	29
Black Indeter	10
Black Indeter Hisp	1
Black NatvAm	7
Black NatvAm Hisp	1
Black NatvAm Indeter	1
Black Pacf	2
Black, Pacific Islander & Indeterminate	1
CAUCASIAN	87
FILIPINO	1
Hisp	109
Indeter	1,958
Indeter Hisp	46
NatvAm	525
NatvAm Hisp	11
NatvAm Indeter	11

None	2,207
Pacf	32
Pacf Hisp	8
Pacf Indeter	1
Pacf NatvAm	1
Unknown	21
White	42,641
White Asian	45
White Asian Hisp	2
White Asian Indeter	1
White Black	277
White Black Asian	2
White Black Hisp	21
White Black Indeter	7
White Black NatvAm	13
White Black NatvAm Hisp	4
White Black Pacf	1
White Hisp	447
White Indeter	352
White Indeter Hisp	4
White NatvAm	313
White NatvAm Hisp	10
White NatvAm Indeter	2
White Pacf	22
White Pacf Hisp	3
Total	50,493

Report Number: 3
Discharges from Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient Psychiatric Services** - Inpatient psychiatric services in any of three types of facilities: community hospitals with inpatient psychiatric units, private psychiatric hospitals and state psychiatric facilities. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **SMI - Serious Mental Illness.** A proxy for serious mental illness (SMI) is the use of specific services. All active adult members who used either the service of Behavioral Health Homes or any Section 17 service (Community Support) or resided in a PNMI setting within 12 months of the date of this report. Section 17 services include: Community Integration (CI), Assertive Community Treatment (ACT), Community Rehabilitation Services (CRS) as well as Daily Living Support Services, Day Supports-Day Treatment, Skills Development-Group Therapy, Skills Development-Ongoing Support to Maintain Employment, and the Specialized Group Services of WRAP, Recovery Wkwb, TREM, or DBT.

What This Report Measures: Year to date number of discharges from inpatient psychiatric facilities, including community hospitals with inpatient units, private psychiatric hospitals and state hospitals. Members may be discharged more than once.

Total Members = 264,784

Members Discharged from Inpatient Psychiatric Services = 784

% of Total Members Discharged from Inpatient Psychiatric Services = 0.3%

Rate per 1000 Total Members Discharged from Inpatient Psychiatric Episodes = 3

<u>Gender</u>	<u>Children</u>	<u>Adult</u>
Female	128	278
Male	109	269
Total	237	547
<u>Age Groups</u>	<u>Children</u>	<u>Adult</u>
4-5	6	0
6-12	79	0
13-17	125	0
18-20	27	38
21-24	0	48
25-64	0	436
65-74	0	22
Over 75 Years Old	0	3
Total	237	547
<u>Child/Adult</u>	<u>Children</u>	<u>Adult</u>
Children (ages 0 -17)	210	0
Adult (ages 18+)	27	547
Total	237	547

<u>SMI</u>	<u>Children</u>	<u>Adult</u>
SMI	16	356
Not SMI	221	191
Total	237	547
<u>AMHI Class</u>	<u>Children</u>	<u>Adult</u>
AMHI Class N	235	448
AMHI Class Y	2	99
Total	237	547
<u>District</u>	<u>Children</u>	<u>Adult</u>
District 1/ York County	32	39
District 2/ Cumberland County	33	122
District 3/ Androscoggin, Franklin, and Oxford Counties	52	91
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	29	40
District 5/ Somerset and Kennebec Counties	27	117
District 6/ Piscataquis and Penobscot Counties	43	75
District 7/ Washington and Hancock Counties	7	23
District 8/ Aroostook County	14	36
Unknown	0	4
Total	237	547
<u>Providers</u>	<u>Children</u>	<u>Adult</u>
Acadia Hospital	84	92
Dorothea Dix Psychiatric Center	0	29
Hampstead Hospital	3	0
Maine General Medical Center	0	92
Mid Coast Hospital	0	35
Northern Maine Medical Center	7	41
PenBay	0	15
Riverview Psychiatric Center	0	17
Southern Maine Medical Center	0	15
Spring Harbor Hospital	115	136
St. Marys Regional Medical Center	28	75
Total	237	547

Report Number: 4a
Average Length of Stay for Child Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The average length of stay of members in child inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 129

Average Length of Stay (ALOS) in days = 14

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>
Female	71	13
Male	58	14
Total	129	14

<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>
4-5	4	12
6-12	45	14
13-17	67	14
18-20	13	8
Total	129	14

<u>Child/Adult</u>	<u>Members</u>	<u>ALOS in Days</u>
Children (ages 0 -17)	116	14
Adult (ages 18+)	13	8
Total	129	14

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>
District 1/ York County	17	11
District 2/ Cumberland County	17	15
District 3/ Androscoggin, Franklin, and Oxford Counties	28	12
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	14	10
District 5/ Somerset and Kennebec Counties	14	11
District 6/ Piscataquis and Penobscot Counties	24	19
District 7/ Washington and Hancock Counties	5	13
District 8/ Aroostook County	10	18
Total	129	14

<u>Providers</u>	<u>Members</u>	<u>ALOS in</u> <u>Days</u>
Acadia Hospital	46	15
Hampstead Hospital	3	6
Northern Maine Medical Center	6	12
Spring Harbor Hospital-DD	4	32
Spring Harbor Hospital-MH	57	13
St. Marys Regional Medical Center	13	9
Total	129	14

Report Number: 6b
Child Members Authorized for Outpatient Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 08/31/2014

Definitions:

- **Outpatient** While the term outpatient services sometimes refers to all services not delivered in a hospital or residential setting, for this report outpatient is defined as either: a.) individual therapy b.) group therapy c.) medication management that is authorized by APS.
 - Group Therapy-** includes group therapy at a mental health facility, independent psychologists (H0004 HQ and H0004HQ independent psychological services)
 - Individual therapy-** includes individual therapy with a single clinician (H0004 codes including outpatient therapy, independent psychological services and substance abuse therapy).
 - Medication Management:-** includes traditional medication management and telehealth medication management authorized by APS (H2010). Note: Hospitals providing medication management do not use the APS authorization process.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date count of youth in each of these types of outpatient services: group therapy, individual therapy and medication management. This report counts people ages 21 and younger authorized for child mental health services. If a youth is authorized for both individual therapy and medication management they are counted once in each column.

Total members authorized for any child mental health service or children members authorized independent psychological services = 19,998

Total number of children with MaineCare = 133,264* % of MaineCare children with outpatient services = 15.0%

Members authorized for child individual outpatient services = 11,680

% of total members authorized for child Individual outpatient services = 8.8%

Members authorized for child group outpatient services = 716

% of total members authorized for child group outpatient services = 0.5% (5.4 per 1,000 members)

Members authorized for child medication management services = 5,087

% of total members authorized for child medication management services = 3.8%

<u>Gender</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Female	5,867	368	2,094
Male	5,813	348	2,993
Total	11,680	716	5,087
<u>Age Groups</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
0-3	227	12	12
4-5	794	37	157
6-12	5,746	316	2,032
13-17	4,137	302	2,243
18-20	739	47	600
21-24	37	2	43
Total	11,680	716	5,087

*This is the number of people under age 21 who were MaineCare members at any time in the previous quarter.

<u>Child/Adult</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
Children (ages 0 -17)	10,904	667	4,444
Adult (ages 18+)	776	49	643
Total	11,680	716	5,087
<u>District</u>	<u>Individual Therapy</u>	<u>Group Therapy</u>	<u>Med Management</u>
District 1/ York County	1,667	39	1,057
District 2/ Cumberland County	1,985	40	770
District 3/ Androscoggin, Franklin, and Oxford Counties	2,426	67	500
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1,370	34	737
District 5/ Somerset and Kennebec Counties	1,509	468	1,104
District 6/ Piscataquis and Penobscot Counties	1,325	33	400
District 7/ Washington and Hancock Counties	661	2	212
District 8/ Aroostook County	666	26	264
Unknown	71	7	43
Total	11,680	716	5,087

Report Number: 14

Units of Services Reviewed BY APS

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates 07/01/2014 To 08/31/2014

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	45	1,350	30.0	181	12,597	69.6	190	1 Day
100-219	Appendix F Adult	2	60	30.0	15	1,350	90.0	17	1 Day
100-219	General Hospital	307	307	1.0	0	0	0.0	278	Case
100-219	Geropsychiatric Unit GPU Waitlist	1	1	1.0	0	0	0.0	1	
100-219	Inpatient Services	35	6,121	174.9	0	0	0.0	34	1 Day
100-219	Medicaid Emergency Psych Demo	81	241	3.0	224	659	2.9	86	
100-219	Nursing Home Facility Services	0	0	0.0	18	3,240	180.0	18	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	152	27,360	180.0	0	0	0.0	140	1 Day
100-219	State Hospitals - Dorothea Dix/Riverview Only	50	36,500	730.0	0	0	0.0	50	1 Day
100-219	State Hospitals - Riverview Forensic Only	21	15,330	730.0	0	0	0.0	21	
BLNKT	Children Out of State Hospitals ONLY	4	120	30.0	3	78	26.0	5	1 Day
G9007HE	HCT - Collateral - FFT	18	720	40.0	5	180	36.0	23	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	32	5,600	175.0	2	150	75.0	34	15 min
G9007HN	HCT - Collateral - Bachelor's	385	7,236	18.8	5	200	40.0	387	15 min
G9007HO	HCT - Collateral - Master's	417	9,524	22.8	6	220	36.7	417	15 min
G9007HT	HCT - Collateral - MST	64	8,000	125.0	25	1,128	45.1	87	15 min
G9007HU	HCT - Collateral - Child Welfare	32	1,248	39.0	1	40	40.0	33	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	103	7,368	71.5	73	5,955	81.6	173	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	1	72	72.0	6	370	61.7	6	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	4	288	72.0	0	0	0.0	4	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	2,167	154,561	71.3	1,799	158,406	88.1	3,908	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	37	2,604	70.4	41	3,532	86.1	77	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	1,560	112,118	71.9	1,643	151,429	92.2	3,147	15 min
H0004	Outpatient Therapy- Psychologist- Independent	172	11,862	69.0	126	11,322	89.9	292	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	2	102	51.0	2	104	52.0	4	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	4	288	72.0	3	264	88.0	7	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	1	72	72.0	0	0	0.0	1	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	67	4,824	72.0	32	2,754	86.1	97	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	6	432	72.0	1	72	72.0	7	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	15	1,176	78.4	1	104	104.0	14	15 min
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	375	58,500	156.0	40	5,853	146.3	411	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	2	312	156.0	0	0	0.0	2	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	186	28,932	155.5	3	160	53.3	189	15 min
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	6	936	156.0	0	0	0.0	6	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	3	468	156.0	1	150	150.0	4	15 min
H0018	Adult Crisis Residential-Crisis Units	475	3,325	7.0	118	763	6.5	442	1 Day
H0018HA	Child Crisis Residential - Crisis Units	139	973	7.0	218	1,504	6.9	158	
H0019	Adult PNMI - Rehabilitation Services	95	8,550	90.0	367	32,383	88.2	441	1 Day
H0019CG	Child PNMI - Mental Health Level II	17	510	30.0	54	3,648	67.6	58	1 Day
H0019HE	Child PNMI - Mental Health Level I	38	1,152	30.3	139	9,266	66.7	144	1 Day
H0019HU	Treatment Foster Care Level C	38	3,420	90.0	25	4,320	172.8	62	1 Day
H0019HU	Treatment Foster Care Level D	10	900	90.0	72	12,036	167.2	79	1 Day
H0019HU	Treatment Foster Care Level E	2	180	90.0	27	4,410	163.3	29	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	1	90	90.0	2	60	30.0	2	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	6	180	30.0	19	1,350	71.1	23	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	4	120	30.0	49	4,197	85.7	51	1 Day
H0040	Adult Assertive Community Treatment - ACT	59	3,717	63.0	348	21,585	62.0	399	1 Day
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	60	475	7.9	0	0	0.0	60	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	4	32	8.0	0	0	0.0	4	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	2,192	16,784	7.7	4	32	8.0	2,135	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	28	216	7.7	0	0	0.0	28	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	1,587	12,164	7.7	4	32	8.0	1,553	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	180	1,440	8.0	2	16	8.0	181	15 min
H2000GT	Telehealth-Adult OP Comp Assess MH Agency- Deaf & Geriatric	1	4	4.0	0	0	0.0	1	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	74	354	4.8	0	0	0.0	74	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	31	152	4.9	0	0	0.0	31	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	56	448	8.0	0	0	0.0	56	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	13	104	8.0	0	0	0.0	13	15 min
H2010	Adult Medication Management	1,108	17,802	16.1	1,279	45,255	35.4	2,358	15 min
H2010GT	Adult Medication Management-Telehealth	80	1,280	16.0	34	1,072	31.5	114	15 Min.
H2010HA	Child Medication Management	446	7,136	16.0	432	14,595	33.8	867	15 Min
H2010HAGT	Child Medication Management - Telehealth	40	640	16.0	24	768	32.0	64	15 Min
H2012	Day Supports-Day Treatment	112	5,824	52.0	251	91,983	366.5	342	1 hour
H2014	Skills Development	127	12,920	101.7	239	78,325	327.7	343	15 min
H2014HQ	Skills Development - Group Therapy	1	104	104.0	7	728	104.0	8	15 Min.
H2015	Community Integration (CI)	1,365	107,359	78.7	6,151	449,279	73.0	6,958	15 min
H2017	Daily Living Support Services	244	1,952	8.0	1,183	928,272	784.7	1,211	15 min
H2018	Community Rehabilitation Services (CRS)	12	1,080	90.0	88	7,875	89.5	100	1 Day
H2019	Specialized Group Services - DBT	50	26,000	520.0	19	2,094	110.2	69	15 min
H2021HE	HCT - FFT	19	3,800	200.0	15	1,488	99.2	34	
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	453	3,624	8.0	887	305,460	344.4	1,013	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	453	10,856	24.0	893	160,610	179.9	1,020	15 min
H2021HU	HCT - Child Welfare - Master's	36	864	24.0	77	15,195	197.3	91	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	36	288	8.0	77	22,854	296.8	91	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	1	104	104.0	2	1,232	616.0	3	15 min
H2033	HCT - MST	67	26,480	395.2	23	2,728	118.6	88	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	34	17,703	520.7	2	510	255.0	36	15 min
S9485	Temporary High Intensity Service	10	854	85.4	122	10,618	87.0	23	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	3	180	60.0	46	1,963	42.7	46	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	953	57,115	59.9	3,443	181,957	52.8	3,661	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	209	12,495	59.8	1,344	64,822	48.2	1,352	15 Min.
T1020HE	Adult PNMI - Personal Care	90	8,100	90.0	321	28,243	88.0	395	
T2016PD	Temporary Emergency Housing Services	2	1,440	720.0	2	3,240	1,620.0	3	

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
T2022HA	Behavioral Health Homes - Child	41	68	1.7	59	357	6.1	82	
T2022HB	Behavioral Health Homes - Adult	210	731	3.5	915	3,055	3.3	1,122	

Report Number: 16b
Average Length of Stays in Child Crisis Units
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 08/01/2014 To 08/31/2014

Run Date: 09/29/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The codes for crisis services for youth are: H0018 Child Crisis Residential - Crisis Units and H0019HA Child PNMI - Crisis Residential.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from child crisis units during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from child crisis units during this month. Members may be discharged more than once.

Total number of members discharged = 59 Average length of stay (ALOS) in days = 16 Median length of stay in days = 6

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	23	13
Male	36	18
Total	59	16
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>
6-12	16	15
13-17	40	17
18-20	2	8
Unknown	1	2
Total	59	16
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	56	17
Adult (ages 18+)	2	8
Unknown	1	2
Total	59	16

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	6	15
District 2/ Cumberland County	8	18
District 3/ Androscoggin, Franklin, and Oxford Counties	2	22
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5	14
District 5/ Somerset and Kennebec Counties	9	11
District 6/ Piscataquis and Penobscot Counties	9	4
District 7/ Washington and Hancock Counties	5	39
District 8/ Aroostook County	15	18
Total	59	16
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	18	25
Community Health & Counseling Services	11	7
Crisis and Counseling Centers	9	5
Sweetser	21	18
Total	59	16

Report Number: 16d
Average Length of Stay in Child PNMI Settings
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Child Residential Services (Section 97 Child PNMI) during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Child Residential Services (child PNMI). Members may be discharged more than once.

Total number of members discharged = 38
 ALOS: Mental Health Level I = 261
 Mental Retardation Level I And II = 553

Average length of stay (ALOS) in days for all types of Child PNMI services = 302
 Mental Health Level II = 269
 Multidimensional TFC = N/A. (No discharges this month.)

	Mental Health Level I		Mental Health Level II		Mental Retardation Level I And II		Multidimensional TFC		Totals	
	#	ALOS	#	ALOS	#	ALOS	#	ALOS	#	ALOS
Gender										
Female	5	110	5	210	1	136			11	158
Male	16	308	7	311	4	657			27	361
Total	21	261	12	269	5	553	0	N/A	38	302
Age Groups										
6-12	1	82	1	291					2	187
13-17	14	264	10	287	4	319			28	280
18-20	6	284	1	64	1	1,490			8	407
Total	21	261	12	269	5	553	0	N/A	38	302
Child/Adult										
Children (ages 0 -17)	15	252	11	287	4	319			30	274
Adult (ages 18+)	6	284	1	64	1	1,490			8	407
Total	21	261	12	269	5	553	0	N/A	38	302

	Mental Health		Mental Health		Mental Retardation		Multidimensional		Totals	
	Level I		Level II		Level I And II		TFC		#	<u>ALOS</u>
<u>District</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
District 1/ York County	5	330	1	13	1	623			7	327
District 2/ Cumberland County	3	153	4	389	2	813			9	405
District 3/ Androscoggin, Franklin, and Oxford Counties	1	390	3	315	1	433			5	353
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	4	256	3	195					7	230
District 5/ Somerset and Kennebec Counties	3	160	1	125					4	152
District 6/ Piscataquis and Penobscot Counties	2	116							2	116
District 7/ Washington and Hancock Counties	1	611							1	611
District 8/ Aroostook County	2	319			1	82			3	240
Total	21	261	12	269	5	553	0	N/A	38	302
<u>Providers</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
Aroostook Mental Health Services			1	374					1	374
Becket Houses of Maine	3	276	2	106	1	82			6	187
Easter Seals					1	623			1	623
KidsPeace	1	611							1	611
NFI North	6	190	2	475	1	433			9	280
Spurwink	4	342	2	425	1	1,490			7	529
Sweetser	6	113	4	210	1	136			11	150
The Opportunity Alliance	1	866	1	2					2	434
Total	21	261	12	269	5	553	0	N/A	38	302

Report Number: 16f
Average Length of Stay in Child Treatment Foster Care
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Treatment Foster Care** is the type of care offered in Specialized Children’s Foster Homes. These licensed homes provide substitute parental care within a family on a regular, 24 hour a day residential basis. The code for Treatment Foster Care is H0019HU and the service is provided at three levels of intensity- Level C, Level D and Level E. Level E is the most intensive level of care. If a youth changes among Treatment Foster Care Levels C, D or E while being served by the same provider they are not discharged from treatment. However, if a youth enters Foster Care Level B or A, a discharge is completed, since they are no longer considered to be at a Treatment Foster Care level of care and APS does not review regular foster care.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Treatment Foster Care during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Treatment Foster Care service during this month.

Members may be discharged more than once.

Total number of members discharged = 25

Average length of stay (ALOS) in days for all types of TFC services = 270

Average length of stay (ALOS) in days for Treatment Foster Care Level C = 186

Average length of stay (ALOS) in days for Treatment Foster Care Level D = 302

Average length of stay (ALOS) in days for Treatment Foster Care Level E = 400

	Treatment Foster Care		Treatment Foster Care		Treatment Foster Care		Totals	
	Level C		Level D		Level E		# of Discharges	ALOS
<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>		
Female	4	74	4	378	1	9	9	202
Male	8	242	7	259	2	596	17	291
Total	12	186	11	302	3	400	26	260
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>						
0-3			1	78			1	78
4-5			3	302			3	302
6-12	3	307	3	318			6	313
13-17	7	113	3	285	1	351	11	182
18-20	2	262	1	532	2	425	5	381
Total	12	186	11	302	3	400	26	260
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>						
Children (ages 0 -17)	10	171	10	279	1	351	21	231
Adult (ages 18+)	2	262	1	532	2	425	5	381
Total	12	186	11	302	3	400	26	260

	Treatment Foster Care		Treatment Foster Care		Treatment Foster Care		Totals	
	Level C		Level D		Level E		# of Discharges	ALOS
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>		
District 1/ York County	2	246	4	282	1	9	7	233
District 2/ Cumberland County	2	53	1	152			3	86
District 3/ Androscoggin, Franklin, and Oxford Counties			1	532			1	532
District 5/ Somerset and Kennebec Counties	5	161	2	88			7	140
District 6/ Piscataquis and Penobscot Counties			2	528	1	841	3	632
District 7/ Washington and Hancock Counties	1	47					1	47
District 8/ Aroostook County	2	393	1	282	1	351	4	355
Total	12	186	11	302	3	400	26	260
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>						
Community Care	1	510	1	78	1	841	3	476
Community Health & Counseling Services	6	174	2	407	1	351	9	246
Families and Children Together			2	528			2	528
KidsPeace	1	358	2	148	1	9	4	166
Spurwink Services - Treatment Foster Care	3	83	1	97			4	87
The Opportunity Alliance	1	72	1	606			2	339
Woodfords Family Services			2	190			2	190
Total	12	186	11	302	3	400	26	260

Report Number: 16h
Average Length of Stay in Child Targeted Case Management
(Includes MaineCare members and Courtesy Reviews done by APS)

Run Date: 09/29/2014

Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Targeted Case Management during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Targeted Case Management service during this month. Members may be discharged more than once.

Total number of members discharged = 393

Average length of stay (ALOS) in days for all types of TCM services = 324

Average length of stay (ALOS) in days for TCM - BH = 283

Average length of stay (ALOS) in days for TCM - DD = 453

<u>Gender</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	130	255	30	496	160	301
Male	169	304	64	432	233	340
Total	299	283	94	453	393	324
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
0-3	11	163	15	289	26	236
4-5	28	294	19	379	47	328
6-12	143	261	29	464	172	295
13-17	87	313	19	416	106	331
18-20	30	338	12	807	42	472
Total	299	283	94	453	393	324
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	269	277	82	401	351	306
Adult (ages 18+)	30	338	12	807	42	472
Total	299	283	94	453	393	324

<u>District</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	44	251	19	593	63	354
District 2/ Cumberland County	40	317	8	542	48	355
District 3/ Androscoggin, Franklin, and Oxford Counties	82	263	18	329	100	275
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	24	152	10	527	34	262
District 5/ Somerset and Kennebec Counties	45	255	8	380	53	274
District 6/ Piscataquis and Penobscot Counties	32	371	11	386	43	375
District 7/ Washington and Hancock Counties	5	596	14	437	19	479
District 8/ Aroostook County	18	418	6	395	24	412
Unknown	9	200			9	200
Total	299	283	94	453	393	324

<u>Providers</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	3	198			3	198
Assistance Plus	19	232	2	99	21	219
Bridge to Success			7	461	7	461
Broadreach Family & Community Services	3	256	9	557	12	482
Care & Comfort	6	188	3	388	9	255
Catholic Charities Maine	11	293	5	218	16	270
Charlotte White Center	4	418	2	412	6	416
Christopher Aaron Counseling Center	1	209			1	209
Community Care	1	210			1	210
Community Concepts	1	295	2	240	3	258
Community Counseling Center			2	1,662	2	1,662
Community Health & Counseling Services	6	102	1	390	7	143
Connections for Kids	1	102			1	102
Cornerstone Behavioral Healthcare - CM	1	30			1	30
Counseling Services Inc.	12	377			12	377
Evergreen Behavioral Services			1	30	1	30
Families Matter, Inc	2	194			2	194
Fullcircle Supports Inc	5	244	1	449	6	278
Health Affiliates Maine	11	388			11	388
Home Counselors Inc	3	32			3	32
Independence Association			3	203	3	203
Kennebec Behavioral Health	19	294	1	207	20	289
KidsPeace	14	335	1	376	15	338
Learning Works	4	257			4	257
Life by Design	4	411	2	133	6	318
Maine Behavioral Health Organization	3	329			3	329
MAS Home Care of Maine - Bangor	2	106			2	106
MAS Home Care of Maine - Westbrook	1	119			1	119
Merrymeeting	3	736			3	736
Mid Coast Mental Health	4	157			4	157
Milestones Family Services			6	714	6	714
New Day Counseling	3	266			3	266
Northern Lighthouse	1	299			1	299
Penquis			1	1,256	1	1,256
Pine Tree Society			1	242	1	242
Providence	14	215	1	480	15	232
Sequel Care of Maine	2	43			2	43

	TCM - BH		TCM - DD		Totals	
Smart Child & Family Services	7	316			7	316
Somali Bantu Youth Association of Maine	1	106			1	106
Special Childrens Friends			4	381	4	381
Spurwink	32	177	1	185	33	177
Sweetser	28	240	1	1,807	29	294
The Childrens Center	1	13	2	428	3	290
The Opportunity Alliance	12	391			12	391
The Progress Center	1	249			1	249
Tri-County Mental Health	26	197	1	141	27	195
United Cerebral Palsy of Maine	4	745	13	421	17	498
Waban Projects	6	428	11	437	17	434
Wings	16	571	6	473	22	544
Woodfords Family Services	1	189	4	252	5	239
Total	299	283	94	453	393	324

Report Number: 16i
Average Length of Stay in Child Home and Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from children's home and community based treatment during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected

What This Report Measures: Average length of stay of members discharged from HCT services during this month. Members may be discharged more than once.

Total number of members discharged = 243

Average length of stay (ALOS) in days for all types of HCT services = 153

Average length of stay (ALOS) in days for Regular HCT = 159

Average length of stay (ALOS) in days for HCT - FFT = 174

Average length of stay (ALOS) in days for HCT - MST = 116

	Regular HCT		HCT - FFT		HCT - MST		Totals	
	<u># of Discharges</u>	<u>ALOS</u>						
Gender								
Female	78	159	2	309	15	108	95	154
Male	123	160	4	107	21	122	148	153
Total	201	159	6	174	36	116	243	153
Age Groups								
0-3	7	185					7	185
4-5	38	127					38	127
6-12	109	167	1	169	9	82	119	161
13-17	45	163	5	175	27	128	77	151
18-20	2	187					2	187
Total	201	159	6	174	36	116	243	153
Child/Adult								
Children (ages 0 -17)	199	159	6	174	36	116	241	153
Adult (ages 18+)	2	187					2	187
Total	201	159	6	174	36	116	243	153

<u>District</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
District 1/ York County	38	147	2	309	11	115	51	146
District 2/ Cumberland County	32	182	1	169	1	104	34	179
District 3/ Androscoggin, Franklin, and Oxford Counties	35	172	1	26	10	121	46	158
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	10	148			3	78	13	132
District 5/ Somerset and Kennebec Counties	34	164	1	113	4	150	39	162
District 6/ Piscataquis and Penobscot Counties	32	172	1	120	6	124	39	163
District 7/ Washington and Hancock Counties	9	122					9	122
District 8/ Aroostook County	9	91					9	91
Unknown	2	64			1	17	3	48
Total	201	159	6	174	36	116	243	153

<u>Providers</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
Aroostook Mental Health Services	3	67					3	67
Assistance Plus	7	153					7	153
Care & Comfort	13	195					13	195
Casa, Inc.	2	257					2	257
Catholic Charities Maine			3	86			3	86
Christopher Aaron Counseling Center	4	207					4	207
Community Care	13	177					13	177
Community Health & Counseling Services	3	27					3	27
Connections for Kids	11	185					11	185
Counseling Services Inc.	16	150			9	109	25	135
Families United	1	105					1	105
Home Counselors Inc	1	115					1	115
Kennebec Behavioral Health	12	152			15	119	27	134
KidsPeace	12	136					12	136
MAS Home Care of Maine - Bangor	5	167					5	167
MAS Home Care of Maine - Westbrook	10	139					10	139
Mid Coast Mental Health	1	138					1	138
New Day Counseling	1	205					1	205
Port Resources	4	190					4	190
Providence	31	173					31	173
Saco River Health Service	5	178					5	178
Sequel Care of Maine	6	213					6	213
Smart Child & Family Services	3	154					3	154
Spurwink	7	88	3	262			10	140
Sweetser	7	102					7	102
Tri-County Mental Health	2	86			12	118	14	114
United Cerebral Palsy of Maine	19	159					19	159
Woodfords Family Services - Home and Community Treatment	2	286					2	286
Total	201	159	6	174	36	116	243	153

Report Number: 16p
Average Length of Stay in Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 08/01/2014 To 08/31/2014

Run Date: 09/29/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from Children’s Behavioral Health Homes during this month.
- **Median** - The median is defined as the middle number in a series of numbers ordered from lowest to highest. For example the median of 1,9, & 80 days = 9 days, while the average is 90/3 = 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay and median length of stay of members discharged from Child Behavioral Health Homes services during this month. Members may be discharged more than once.

Total number of members discharged = 9 Average length of stay (ALOS) in days = 122 Median length of stay in days = 140

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Female	2	118	118
Male	7	124	140
Total	9	122	140
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
4-5	2	144	144
6-12	3	105	140
13-17	3	119	133
18-20	1	143	143
Total	9	122	140
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	140	140
District 5/ Somerset and Kennebec Counties	3	106	143
District 6/ Piscataquis and Penobscot Counties	2	139	139
Unknown	3	123	133
Total	9	122	140

<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u>Median</u>
Kennebec Behavioral Health	5	110	143
Providence	1	133	133
United Cerebral Palsy of Maine	1	144	144
Wings	2	137	137
Total	9	122	140

**Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 94.6% Child PNMI: 73.8%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Alternative Services	Green Home Green, ME	3	3	0	0%	0	93	93	100%
Alternative Services	Leighton Street Waterville, ME	5	5	0	0%	0	155	137	88%
Alternative Services	LRBP Burns Rd Augusta, ME	3	3	0	0%	1	93	86	92%
Alternative Services	LRBP Pittston Pittston, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	93	93	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	0	93	93	100%
Aroostook Mental Health Services	Madawaska Group Home Madawaska, ME	7	7	0	0%	0	217	217	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	10	0	0%	3	310	284	92%
Becket Houses of Maine	Gorham Gorham, ME	7	6	1	14%	1	217	188	87%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	93	93	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	0	62	62	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	0	155	155	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	1	186	179	96%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	124	124	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	8	0	0%	0	248	236	95%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	248	248	100%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	0	186	186	100%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	186	174	94%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	1	217	208	96%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	0	217	217	100%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	0	62	62	100%
Employment Specialist of Maine	South China House South China, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	93	93	100%
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	0	186	186	100%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	174	94%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	0	186	186	100%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	8	0	0%	0	217	237	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	5	3	38%	1	248	186	75%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	6	1	14%	0	217	186	86%
Lutheran Social Services	Church Street Home Lewiston, ME	3	2	1	33%	1	93	69	74%
Lutheran Social Services	Martin Drive Lewiston, ME	4	4	0	0%	0	124	116	94%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	62	62	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	0	93	93	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	0	217	198	91%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	5	1	17%	0	186	155	83%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	124	124	100%
Medical Care Development	Round Hill Biddeford, ME	4	4	0	0%	1	124	88	71%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	7	1	13%	1	248	191	77%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	93	93	100%
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	6	0	0%	0	155	186	100%
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	217	217	100%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	2	1	33%	2	93	71	76%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Motivational Services	10 Noyes Place Augusta, ME	7	5	2	29%	1	217	175	81%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	0	155	155	100%
Motivational Services	115 Commercial Street Augusta, ME	10	10	0	0%	0	310	290	94%
Motivational Services	14 Elm Street Augusta, ME	8	8	0	0%	0	248	248	100%
Motivational Services	14 Glenridge Drive Augusta, ME	8	8	0	0%	0	248	248	100%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	155	155	100%
Motivational Services	22 Green Street Program Augusta, ME	8	7	1	13%	0	248	217	88%
Motivational Services	45 Middle Street Augusta, ME	6	6	0	0%	0	186	186	100%
Motivational Services	73 Pleasant Street Waterville, ME	6	5	1	17%	1	186	156	84%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	0	186	186	100%
Mount St. Joseph	3R-Keystone Waterville, ME	16	16	0	0%	1	496	475	96%
NFI North	Finson Road Bangor, ME	8	8	0	0%	0	248	248	100%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	0	310	310	100%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	15	1	6%	1	496	458	92%
OHI	Harrington House Holden, ME	7	7	0	0%	0	217	197	91%
OHI	Hudson St Bangor, ME	6	6	0	0%	0	186	186	100%
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	OHI-Clewleyville Eddington, ME	4	4	0	0%	0	124	110	89%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	OHI-Division Bangor, ME	4	4	0	0%	0	124	124	100%
OHI	Ohio St-Grove St Brewer, ME	4	4	0	0%	1	124	112	90%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	3	1	25%	0	124	78	63%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	0	93	93	100%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	0	310	310	100%
Shalom House	Action Program Portland, ME	18	16	2	11%	1	558	495	89%
Shalom House	Auburn House Portland, ME	7	6	1	14%	1	217	205	94%
Shalom House	Center Street House Biddeford, ME	7	7	0	0%	0	217	217	100%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	248	248	100%
Shalom House	North St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	0	186	162	87%
Shalom House	Park Street Portland, ME	9	9	0	0%	0	279	279	100%
Shalom House	Read Street Portland, ME	6	6	0	0%	1	186	103	55%
Shalom House	School St Supported Housing YC Saco, ME	7	7	0	0%	0	217	217	100%
Shalom House	Wilson Street S Portland, ME	7	6	1	14%	1	217	216	100%
Shalom House	Woodford Street Portland, ME	6	6	0	0%	0	186	186	100%
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	0	434	434	100%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	186	186	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
The Opportunity Alliance	MaineStay Portland, ME	8	8	0	0%	2	248	242	98%
The Opportunity Alliance	Morrison Place Portland, ME	12	11	1	8%	1	372	340	91%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	217	217	100%
The Opportunity Alliance	The Bridge Portland, ME	12	12	0	0%	1	372	338	91%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	4	1	20%	1	155	155	100%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	0	186	186	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	4	1	20%	1	155	155	100%
Tri-County Mental Health	Village Street Lisbon, ME	7	7	0	0%	0	217	217	100%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	0	186	186	100%
Volunteers of America	Brackett Street Portland, ME	6	5	1	17%	1	186	181	97%
Volunteers of America	Bradley Street Saco, ME	5	4	1	20%	0	155	124	80%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	7	0	0%	0	217	199	92%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	13	1	7%	18	434	471	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	6	4	40%	1	310	201	65%
Becket Houses of Maine	Auburn Auburn, ME	8	8	0	0%	0	248	248	100%
Becket Houses of Maine	Belgrade Belgrade, ME	14	12	2	14%	1	434	363	84%
Becket Houses of Maine	Litchfield Litchfield, ME	10	8	2	20%	2	310	262	85%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	2	5	71%	0	217	62	29%
Harbor Family Services	Rockport 2 Rockport, ME	14	1	13	93%	0	434	31	7%
Harbor Family Services	Winterport Winterport, ME	12	1	11	92%	5	372	127	34%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	18	4	18%	1	682	580	85%
KidsPeace	Residential MH Ellsworth, ME	11	9	2	18%	0	341	254	74%
NFI North	Beacon House Buxton, ME	8	6	2	25%	1	248	190	77%
NFI North	Bridge Crossing Bridgton, ME	12	8	4	33%	1	372	272	73%
NFI North	Dirigo Place Lewiston, ME	7	3	4	57%	0	217	93	43%
NFI North	Oliver Place Bath, ME	6	4	2	33%	2	186	147	79%
NFI North	Riverbend Sidney, ME	8	5	3	38%	1	248	173	70%
NFI North	Stetson Ranch Stetson, ME	8	6	2	25%	1	248	174	70%
NFI North	Summit View Bangor, ME	6	2	4	67%	3	186	124	67%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	5	1	17%	1	186	136	73%
Port Resources	Dingley Spring Gorham, ME	6	5	1	17%	0	186	155	83%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Spurwink	Brunswick Program Brunswick, ME	3	12	0	0%	2	93	373	100%
Spurwink	Casco Program Casco, ME	5	12	0	0%	1	155	373	100%
Spurwink	Chelsea Program Augusta, ME	3	13	0	0%	2	93	448	100%
Spurwink	Cornville Program Skowhegan, ME	12	10	2	17%	3	372	359	97%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	11	0	0%	0	155	341	100%
Spurwink	Options Program Augusta, ME	2	8	0	0%	0	62	248	100%
Spurwink	Raymond Program Raymond, ME	4	6	0	0%	1	124	215	100%
Spurwink	Southern Region Program Portland, ME	10	23	0	0%	4	310	756	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	6	3	33%	1	279	187	67%
Sweetser	Belfast Staff Intensive Belfast, ME	9	12	0	0%	0	279	347	100%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	3	1	25%	0	124	93	75%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	7	0	0%	2	186	200	100%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	4	1	20%	1	155	136	88%
Sweetser	Plymouth Friendship Farm Staff Intensive Plymouth, ME	6	0	6	100%	3	186	76	41%
Sweetser	Plymouth Trail Lodge Staff Intensive Plymouth, ME	5	2	3	60%	2	155	94	61%
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	0	279	248	89%
Sweetser	Rockport 2 Residential Rockport, ME	12	7	5	42%	0	372	217	58%
Sweetser	Saco Family Focus Saco, ME	8	6	2	25%	1	248	202	81%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	6	4	40%	3	310	179	58%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	8	2	20%	1	310	272	88%
The Opportunity Alliance	Edgewood Scarborough, ME	6	6	0	0%	2	186	165	89%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Manchester Lancaster, NH	N/A	13	N/A	N/A	2	N/A	346	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	31	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	5	N/A	N/A	0	N/A	155	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 08/01/2014 To 08/31/2014

Run Date: 09/29/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 81.0% Child Crisis Stabilization: 77.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	1	4	80%	14	155	91	58.7%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	8	0	0%	58	248	258	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	7	0	0%	21	186	213	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	6	2	25%	41	248	184	74.2%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	3	1	25%	14	124	100	80.6%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	2	3	60%	10	155	49	31.6%
Sweetser	Brunswick Brunswick, ME	4	4	0	0%	18	124	121	97.6%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	10	0	0%	21	248	280	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	6	0	0%	19	186	131	70.4%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	8	0	0%	9	186	217	100.0%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	5	1	17%	11	186	156	83.9%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	4	2	33%	10	186	88	47.3%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	2	3	60%	11	155	55	35.5%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	2	2	50%	11	124	119	96.0%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	5	2	29%	9	217	165	76.0%
Sweetser	Saco Campus Crisis Saco, ME	9	8	1	11%	18	279	262	93.9%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 22 & 23 Treatment Foster Care Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 08/01/2014 To 08/31/2014

Run Date: 09/29/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Treatment Foster Care locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included.

Definitions:

- **Possible bed days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: 48.6%

Report 22 & 23 Treatment Foster Care Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Treatment Foster Care Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Tx Foster Care-Dist. 8 , ME	27	3	24	89%	0	837	93	11.1%
Choices	Tx Foster Care-Dist. 6 , ME	7	2	5	71%	0	217	62	28.6%
Community Care	Tx Foster Care-Dist. 5 Skowhegan , ME	85	28	57	67%	2	2,635	898	34.1%
Community Care	Tx Foster Care-Dist. 6 Bangor , ME	28	18	10	36%	1	868	535	61.6%
Community Care	Tx Foster Care-Dist. 8 Caribou , ME	11	4	7	64%	0	341	124	36.4%
Community Health & Counseling Services	Tx Foster Care-Dist. 2 , ME	30	11	19	63%	0	930	284	30.5%
Community Health & Counseling Services	Tx Foster Care-Dist. 5 , ME	60	70	0	0%	5	1,860	2,171	100.0%
Community Health & Counseling Services	Tx Foster Care-Dist. 6 , ME	63	8	55	87%	0	1,953	248	12.7%
Community Health & Counseling Services	Tx Foster care-Dist. 7 , ME	45	6	39	87%	0	1,395	186	13.3%
Community Health & Counseling Services	Tx Foster Care-Dist. 8 , ME	90	41	49	54%	4	2,790	1,283	46.0%
Families and Children Together	Tx Foster Care-Dist. 4 , ME	2	1	1	50%	0	62	31	50.0%
Families and Children Together	Tx Foster Care-Dist. 6 , ME	3	5	0	0%	2	93	195	100.0%

Report 22 & 23 Treatment Foster Care Bed Capacity/Occupancy		Bed Status on 08/31/2014				Monthly Averages			
<u>Treatment Foster Care Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
KidsPeace	Tx Foster Care-Dist. 1 , ME	8	11	0	0%	2	248	354	100.0%
KidsPeace	Tx Foster Care-Dist. 2 , ME	19	10	9	47%	2	589	313	53.1%
KidsPeace	Tx Foster Care-Dist. 3 , ME	15	9	6	40%	0	465	253	54.4%
KidsPeace	Tx Foster Care-Dist. 4 , ME	2	0	2	100%	1	62	27	43.5%
KidsPeace	Tx Foster Care-Dist. 5 , ME	21	10	11	52%	0	651	310	47.6%
KidsPeace	Tx Foster Care-Dist. 6 , ME	35	15	20	57%	0	1,085	445	41.0%
KidsPeace	Tx Foster Care-Dist. 7 , ME	2	1	1	50%	0	62	31	50.0%
Smart Child & Family Services	Tx Foster Care-Dist. 1 , ME	4	1	3	75%	0	124	21	16.9%
Smart Child & Family Services	Tx Foster Care-Dist. 2 , ME	20	15	5	25%	0	620	446	71.9%
Smart Child & Family Services	Tx Foster Care-Dist. 3 , ME	7	7	0	0%	0	217	209	96.3%
Spurwink Services - Treatment Foster Care	Spurwink Treatment Foster Care Portland, ME	25	23	2	8%	4	775	759	97.9%
The Opportunity Alliance	Tx Foster Care-Dist. 1 , ME	19	8	11	58%	0	589	248	42.1%
The Opportunity Alliance	Tx Foster Care-Dist. 2 , ME	13	9	4	31%	2	403	288	71.5%
Woodfords Family Services	TX Foster care-Dist. 1 , ME	8	10	0	0%	2	248	304	100.0%
Woodfords Family Services	Tx Foster Care-Dist. 2 , ME	18	16	2	11%	0	558	496	88.9%
Woodfords Family Services	Tx Foster Care-Dist. 3 , ME	3	2	1	33%	0	93	62	66.7%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 31b
Child Inpatient Psychiatric Services - Step Down Services
(Includes MaineCare members and Courtesy Reviews done by APS)
08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units.
- **Outpatient** - In this context, outpatient therapy only includes clinic based visits, individual therapy with a single clinician. Outpatient services does not include, Community Support, PNMI, or Inpatient services.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: When a hospital is discharging a patient from child inpatient psychiatric services, the hospital is asked to enter the dates of appointments for various "step down" services. This shows how many children being discharged had any appointments scheduled and what kind of appointments these were.

Total number of members discharged = 129

Total number of members discharged for whom any step-down service was entered = 101

Percent of members discharged for whom any step-down service was entered = 78%

Step-down Services

<u>Gender</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
Female	37	34	6	0	4	71
Male	31	18	9	0	2	58
Totals	68	52	15	0	6	129

<u>Child Age Groups</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge:</u>
4-5	3	1	3	0	0	4
6-12	26	16	6	0	2	45
13-17	33	30	5	0	3	67
18-20	6	5	1	0	1	13
Totals	68	52	15	0	6	129

Note: Age as of 08/01/2014

Step-down Services

<u>District</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge</u>
District 1/ York County	13	8	0	0	2	17
District 2/ Cumberland County	9	9	0	0	0	17
District 3/ Androscoggin, Franklin, and Oxford Counties	13	10	1	0	1	28
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	8	8	2	0	0	14
District 5/ Somerset and Kennebec Counties	7	3	2	0	0	14
District 6/ Piscataquis and Penobscot Counties	10	9	4	0	3	24
District 7/ Washington and Hancock Counties	1	1	1	0	0	5
District 8/ Aroostook County	7	4	5	0	0	10
Totals	68	52	15	0	6	129

<u>Providers</u>	<u>Medication Management</u>	<u>Outpatient</u>	<u>Case management</u>	<u>Substance Abuse Tx</u>	<u>Crisis Unit</u>	<u># of discharge</u>
Acadia Hospital	11	16	8	0	3	46
Hampstead Hospital	3	1	0	0	0	3
Northern Maine Medical Center	6	2	5	0	0	6
Spring Harbor Hospital	48	33	2	0	3	61
St. Marys Regional Medical Center	0	0	0	0	0	13
Totals	68	52	15	0	6	129

Report Number: 38c
Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 08/01/2014 To 08/31/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Monthly count of members discharged from Children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 126

Total number of members readmitted within 30 days: 18

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 14.3%

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
All Members			
Total MaineCare	18	108	126
Total	18	108	126
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Gender			
Female	9	62	71
Male	9	46	55
Total	18	108	126
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Age Groups			
4-5	0	4	4
6-12	9	33	42
13-17	9	58	67
18-20	0	13	13
Total	18	108	126
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Child/Adult			
Children (ages 0 -17)	18	95	113
Adult (ages 18+)	0	13	13
Total	18	108	126

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
District 1/ York County	0	16	16
District 2/ Cumberland County	2	15	17
District 3/ Androscoggin, Franklin, and Oxford Counties	3	25	28
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	13	14
District 5/ Somerset and Kennebec Counties	3	11	14
District 6/ Piscataquis and Penobscot Counties	8	15	23
District 7/ Washington and Hancock Counties	0	5	5
District 8/ Aroostook County	1	8	9
Total	18	108	126

Providers	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Acadia Hospital	9	35	44
Hampstead Hospital	0	2	2
Northern Maine Medical Center	1	5	6
Spring Harbor Hospital	7	54	61
St. Marys Regional Medical Center	1	12	13
Total	18	108	126

Report Number 62b
Cumulative Admissions & Discharges from Child Behavioral Health Homes
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2014 To 08/31/2014

Run Date: 09/29/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Behavioral Health Home Organization (BHHO)** - A BHHO is a community-based mental health organization that delivers services through a team-based model of care. It is designed to integrate the systems of care of behavioral health and physical health. The service code of child behavioral health homes is for members ages 0 - 20 years.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Year to date number of admissions and discharges from Child Behavioral Health Homes. Members may be admitted or discharged more than once.

Members admitted to Child Behavioral Health Homes = 41

Members discharged from Child Behavioral Health Homes = 19

<u>Gender</u>	# Admissions	# of Discharges
Female	18	7
Male	<u>23</u>	<u>12</u>
Total	41	19

<u>Age Groups</u>	# Admissions	# of Discharges
0-3	2	0
4-5	4	3
6-12	24	6
13-17	9	6
18-20	<u>2</u>	<u>4</u>
Total	41	19

<u>SMI</u>	# Admissions	# of Discharges
SMI	0	2
Not SMI	<u>41</u>	<u>17</u>
Total	41	19

<u>District</u>	# Admissions	# of Discharges
District 2/ Cumberland County	0	2
District 3/ Androscoggin, Franklin, and Oxford Counties	1	0
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	1	2
District 5/ Somerset and Kennebec Counties	10	5
District 6/ Piscataquis and Penobscot Counties	26	6
District 7/ Washington and Hancock Counties	3	1
Unknown	<u>0</u>	<u>3</u>
Total	41	19

<u>Providers</u>	# Admissions	# of Discharges
Community Counseling Center	0	2
Cornerstone Behavioral Healthcare - CM	7	2
Kennebec Behavioral Health	9	8
Providence	9	1
United Cerebral Palsy of Maine	9	3
Wings	<u>7</u>	<u>3</u>
Total	41	19