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APS Healthcare-Maine Fiscal Year 2014 Summary Report
(Includes MaineCare members and Courtesy Reviews done by APS)

Demographics, Utilization, and Access - Monthly <u>Cumulative</u> Totals For Fiscal Year 2014												
From: July 1, 2013 - The End of Each Month of the Fiscal Year												
	July 13	August 13	September 13	October 13	November 13	December 13	January 14	February 14	March 14	April 14	May 14	June 14
Total # MaineCare Eligible Members*	285,951	285,951	280,988	280,988	280,988	276,705	276,705	276,705	266,547	266,547	266,547	264,784
Total # Members in any APS reviewed service	50,218	52,429	54,773	57,339	59,329	61,011	63,203	64,919	66,922	68,857	70,585	72,132
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	17,446	18,120	19,121	20,275	21,143	21,892	22,804	23,529	24,402	25,206	25,955	26,567
Total # Members Authorized Mental Health Services: Adults age 18+	32,771	34,305	35,647	37,058	38,178	39,106	40,365	41,345	42,455	43,569	44,530	45,448
Total # Members Authorized Mental Health Services: Female	27,753	28,987	30,277	31,715	32,803	33,719	34,961	35,908	37,055	38,156	39,113	39,980
Total # Members Authorized Mental Health Services: Male	22,458	23,435	24,489	25,617	26,517	27,283	28,232	29,001	29,857	30,691	31,461	32,140
Total # Members Authorized for Outpatient Therapy	35,368	37,187	39,324	41,578	43,321	44,787	46,801	48,320	50,106	51,837	53,293	54,693
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	14,793	15,332	15,791	16,286	16,668	16,971	17,370	17,735	18,107	18,454	18,747	18,840
Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative												
Total # Administrative Denials (post reconsiderations)	0	0	0	0	0	0	0	0	0	0	0	0
Total # Clinical Denials (post reconsiderations)	161	144	144	130	122	154	203	111	196	256	182	147
Total # Partial Authorizations (post reconsiderations)	364	287	422	506	397	269	350	268	252	344	340	241
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	38	29	92	103	76	91	74	84	75	114	65	38
Denial Rate (post reconsiderations)	3.76%	3.34%	5.03%	4.45%	4.12%	3.68%	4.22%	4.00%	4.34%	4.00%	4.75%	4.05%
Total # Complaints	0	0	0	0	1	0	0	1	0	0	0	0
Total # Grievances	0	0	0	0	0	0	0	0	0	0	0	0
Total # Appeals	11	19	12	9	8	7	7	6	7	6	12	9
Total # of APS Cases Processed	27,141	24,266	23,610	28,823	24,611	22,928	25,559	26,650	24,753	27,596	24,449	24,402
Total # of Services Processed	32,058	30,712	29,329	34,346	29,228	26,950	30,671	34,032	29,921	32,457	29,149	28,692
Average # Services per APS Cases Processed	1.18	1.27	1.24	1.19	1.19	1.18	1.20	1.28	1.21	1.18	1.19	1.18
Total # of Services Discharged	7,704	7,060	6,807	6,698	6,271	6,176	6,315	5,581	6,418	8,285	6,613	8,139
Total # Phone Calls Received	5,433	4,917	5,250	5,688	4,721	5,346	7,171	5,848	6,892	8,308	7,889	7,124
Average # Calls Received per work day	247	224	263	259	225	255	226	292	328	378	359	339
Average Answer Speed in Seconds (target < 30 seconds)	7	7	7	7	7	7	8	7	10	10	7	8
Average Length of Calls in Minutes: Seconds	2:53	2:49	2:45	2:45	2:39	2:37	2:41	2:38	2:28	2:16	2:24	2:43
Administrative ASO Measures - Quarterly												
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)												
	FY14 Quarter 1			FY14 Quarter 2			FY14 Quarter 3			FY14 Quarter 4		
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)	100%			100%			100%			100%		
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)	100%			100%			100%			100%		
Contract Standard 1, Indicator 3 - 98% Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)	100%			100%			100%			100%		
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)	100%			100%			100%			100%		
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)	100%			100%			100%			100%		
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)	100%			100%			100%			100%		
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)	100%			100%			100%			100%		
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)	98%			98%			97%			97%		
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)	1%			0.5%			1.4%			1.2%		

APS Healthcare-Maine: Summary Report Child/Adolescent Mental Health Fiscal Year 2014												
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month												
Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month												
Total # MaineCare Eligible Members Ages 0 -20*	July	August	September	October	November	December	January	February	March	April	May	June
	138,841	138,841	138,021	138,021	138,021	135,875	135,875	135,875	134,015	134,015	134,015	133,264
Total # Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	17,975	17,743	17,842	18,211	18,314	18,215	18,473	18,529	18,808	18,977	19,044	18,646
Ages 0-3	668	683	702	716	709	688	689	701	688	676	678	657
4-5	1482	1,452	1,415	1,460	1,489	1,474	1,487	1,486	1,510	1,528	1,562	1,566
6-12	7884	7,814	7,911	8,102	8,109	8,130	8,215	8,287	8,409	8,510	8,542	8,367
13-17	6265	6,149	6,166	6,274	6,354	6,372	6,430	6,395	6,506	6,569	6,584	6,380
18-20	1676	1,645	1,648	1,659	1,653	1,551	1,652	1,660	1,695	1,694	1,678	1,676
Female Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	7,766	7,699	7,797	7,957	7,975	7,987	8,069	8,100	8,275	8,328	8,369	8,201
Male Members (age 0-20) Authorized in any APS reviewed Child Service or ages 0 -17 in psychological services	10,131	10,044	10,045	10,263	10,338	10,318	10,404	10,429	10,533	10,649	10,675	10,445
Demographics, Utilization and Access Measures: The following Indicators are totaled for each month and are NOT Cumulative												
# of New Admissions Authorized Child Individual Outpatient Services	July	August	September	October	November	December	January	February	March	April	May	June
	899	857	1,349	1,507	1,140	1,003	1,292	1,069	1,150	1,116	1,003	1,040
# of New Admissions Authorized Child Group Outpatient Services	102	94	184	172	120	114	125	101	138	120	95	111
# of New Admissions Authorized Child TCM Services	538	549	596	697	591	509	591	585	600	643	602	565
# of New Admissions Authorized Child Medication Management Svs	207	193	213	247	236	202	214	204	292	270	237	440
# of New Admissions Authorized Child HCT Services	425	336	290	347	272	294	320	291	309	307	323	349
# of New Admissions Authorized Child In-Patient Psychiatric Svs	108	94	111	133	130	115	157	118	146	126	153	124
# of Discharges From Child In-Patient Psychiatric Services	96	105	95	128	130	115	140	123	129	141	125	150
# of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days	8	10	9	13	3	8	18	13	12	14	7	to be filled in next
% of Child Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days*	9%	10%	9%	10%	2%	7%	13%	10%	9%	10%	6%	to be filled in next
Average Length Of Stay (in days) for Child In-Patient Psychiatric discharged	18	14	17	20	14	16	20	15	14	17	15	15
# New Admissions Child Members Authorized PNMI (Residential) Services in the month	33	31	18	37	33	26	33	22	16	31	32	46
# Discharges of Child Members from Residential Services (PNMI) in the month	28	32	15	25	22	23	27	18	15	11	18	35
Average Length Of Stay (in days) for Child Residential Services (PNMI) discharged in the month	309	346	392	352	316	369	376	441	463	187	333	335
# Child Authorized Crisis Unit Services (New Admissions)	75	65	82	94	92	72	92	64	86	81	92	92
# Child Members Discharged from Crisis Unit Svs in the month	70	65	73	87	71	65	61	71	62	66	85	90
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month	14	14	11	9	9	14	11	12	11	14	14	12
Utilization, Access, and Continuity of Care Measures - End of Each Quarter												
Fiscal Year (1Qtr=Jul,Aug,Sep; 2Qtr=Oct,Nov,Dec; 3Qtr=Jan,Feb,Mar; 4Qtr=Apr,May,June)												
Total % Child/Adolescent Non-Hospitalized Members who are assigned a Case Manager with 7 working days of application for services. (Quarterly)	FY14 Quarter 1			FY14 Quarter 2			FY14 Quarter 3			FY14 Quarter 4		
	84%			83%			83%			82%		
*Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.												

Report Number: 4a
Average Length of Stay for Child Inpatient Psychiatric Services
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** - Inpatient psychiatric services in private psychiatric hospitals serving children or community hospitals with child inpatient psychiatric units. Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, a 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from inpatient psychiatric services during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The average length of stay of members in child inpatient psychiatric facilities. Members may be discharged more than once.

Total Number of Members Discharged = 1,484

Average Length of Stay (ALOS) in days = 16

<u>Gender</u>	<u>Members</u>	<u>ALOS in Days</u>
Female	769	15
Male	715	18
Total	1,484	16

<u>Age Groups</u>	<u>Members</u>	<u>ALOS in Days</u>
0-3	2	11
4-5	30	18
6-12	452	21
13-17	895	14
18-20	104	17
21-24	1	7
Total	1,484	16

<u>Child/Adult</u>	<u>Members</u>	<u>ALOS in Days</u>
Children (ages 0 -17)	1,379	16
Adult (ages 18+)	105	17
Total	1,484	16

<u>District</u>	<u>Members</u>	<u>ALOS in Days</u>
District 1/ York County	245	15
District 2/ Cumberland County	260	17
District 3/ Androscoggin, Franklin, and Oxford Counties	298	14
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	176	16
District 5/ Somerset and Kennebec Counties	159	18
District 6/ Piscataquis and Penobscot Counties	209	21
District 7/ Washington and Hancock Counties	58	17
District 8/ Aroostook County	67	13
Unknown	12	14
Total	1,484	16

<u>Providers</u>	<u>Members</u>	<u>ALOS in</u> <u>Days</u>
Acadia Hospital	461	18
Anna Jacques Hospital	1	14
Brattleboro Retreat	1	84
Emma Pendleton Bradley hospital	1	336
Hampstead Hospital	12	29
Northern Maine Medical Center	56	9
Spring Harbor Hospital-DD	77	45
Spring Harbor Hospital-MH	594	14
St. Marys Regional Medical Center	281	10
Total	1,484	16

Report Number: 16b
Average Length of Stays in Child Crisis Units
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Run Date: 08/11/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- A **crisis stabilization unit** provides short-term, out-of-home treatment for a person experiencing a mental health crisis. The codes for crisis services for youth are: H0018 Child Crisis Residential - Crisis Units and H0019HA Child PNMI - Crisis Residential.
- **ALOS** - average length of stay in days of members discharged in CareConnection® from child crisis units during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from child crisis units during this month. Members may be discharged more than once.

Total number of members discharged = 903 Average length of stay (ALOS) in days = 12 Median length of stay in days = 7

<u>Gender</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	479	11
Male	424	14
Total	903	12
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>
4-5	5	9
6-12	318	13
13-17	568	11
18-20	10	8
21-24	2	6
Total	903	12
<u>Child/Adult</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	891	12
Adult (ages 18+)	12	7
Total	903	12

<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	94	14
District 2/ Cumberland County	116	16
District 3/ Androscoggin, Franklin, and Oxford Counties	99	9
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	64	11
District 5/ Somerset and Kennebec Counties	189	7
District 6/ Piscataquis and Penobscot Counties	137	10
District 7/ Washington and Hancock Counties	71	18
District 8/ Aroostook County	125	17
Unknown	8	12
Total	903	12
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services	183	21
Community Health & Counseling Services	172	6
Crisis and Counseling Centers	164	5
Rumford Group Homes	126	8
Sweetser	258	16
Total	903	12

Report Number: 16d
Average Length of Stay in Child PNMI Settings
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Child Residential Services (Section 97 Child PNMI) during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Child Residential Services (child PNMI). Members may be discharged more than once.

Total number of members discharged = 278

ALOS: Mental Health Level I = 316

Mental Retardation Level I And II = 451

Average length of stay (ALOS) in days for all types of Child PNMI services = 351

Mental Health Level II = 402

Multidimensional TFC = 201

	Mental Health Level I		Mental Health Level II		Mental Retardation Level I And II		Multidimensional TFC		Totals	
	#	ALOS	#	ALOS	#	ALOS	#	ALOS	#	ALOS
Gender										
Female	68	287	16	414	10	317	4	233	98	308
Male	106	334	37	396	34	491	3	159	180	374
Total	174	316	53	402	44	451	7	201	278	351
Age Groups										
6-12	38	307	8	301	10	396			56	322
13-17	122	309	37	349	21	371	7	201	187	320
18-20	14	401	8	744	13	622			35	561
Total	174	316	53	402	44	451	7	201	278	351
Child/Adult										
Children (ages 0 -17)	160	308	45	341	31	379	7	201	243	320
Adult (ages 18+)	14	401	8	744	13	622			35	561
Total	174	316	53	402	44	451	7	201	278	351

	Mental Health		Mental Health		Mental Retardation		Multidimensional		Totals	
	Level I		Level II		Level I And II		TFC		#	ALOS
<u>District</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
District 1/ York County	26	215	7	494	11	335			44	289
District 2/ Cumberland County	26	394	16	483	8	547			50	447
District 3/ Androscoggin, Franklin, and Oxford Counties	41	309	7	594	3	254	4	177	55	333
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	14	326	8	337	1	279	1	166	24	321
District 5/ Somerset and Kennebec Counties	24	386	9	199	6	504	2	269	41	357
District 6/ Piscataquis and Penobscot Counties	22	258	3	324	10	516			35	337
District 7/ Washington and Hancock Counties	6	262	1	191	2	717			9	355
District 8/ Aroostook County	14	370	2	153	2	374			18	346
Unknown	1	160			1	384			2	272
Total	174	316	53	402	44	451	7	201	278	351
<u>Providers</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>	<u>#</u>	<u>ALOS</u>
Aroostook Mental Health Services	5	255							5	255
Becket Houses of Maine	28	364	9	548					37	409
Community Health & Counseling Services					1	491	5	173	6	226
Easter Seals	1	195	1	336	3	950			5	676
Harbor Family Services	16	219	1	59	4	337			21	234
KidsPeace	4	328	3	367	7	710			14	528
NFI North	33	279	10	401	2	103			45	298
Northern Lighthouse	6	307							6	307
Port Resources	1	165			1	701			2	433
Spurwink	29	545	15	426	21	380			65	464
Sweetser	47	216	12	293	5	262			64	234
The Opportunity Alliance	4	330	2	467			2	274	8	350
Total	174	316	53	402	44	451	7	201	278	351

Report Number: 16f
Average Length of Stay in Child Treatment Foster Care
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Treatment Foster Care** is the type of care offered in Specialized Children’s Foster Homes. These licensed homes provide substitute parental care within a family on a regular, 24 hour a day residential basis. The code for Treatment Foster Care is H0019HU and the service is provided at three levels of intensity- Level C, Level D and Level E. Level E is the most intensive level of care. If a youth changes among Treatment Foster Care Levels C, D or E while being served by the same provider they are not discharged from treatment. However, if a youth enters Foster Care Level B or A, a discharge is completed, since they are no longer considered to be at a Treatment Foster Care level of care and APS does not review regular foster care.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnecton® from Treatment Foster Care during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Treatment Foster Care service during this month.

Members may be discharged more than once.

Total number of members discharged = 248

Average length of stay (ALOS) in days for all types of TFC services = 262

Average length of stay (ALOS) in days for Treatment Foster Care Level C = 228

Average length of stay (ALOS) in days for Treatment Foster Care Level D = 291

Average length of stay (ALOS) in days for Treatment Foster Care Level E = 301

	Treatment Foster Care Level C		Treatment Foster Care Level D		Treatment Foster Care Level E		Totals	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Gender								
Female	57	246	31	300	11	179	99	255
Male	64	212	54	286	31	345	149	266
Total	121	228	85	291	42	301	248	262
Age Groups								
0-3	14	158	7	220	6	195	27	182
4-5	9	136	10	184	6	239	25	180
6-12	46	240	30	294	14	292	90	266
13-17	49	231	33	313	12	216	94	258
18-20	3	590	5	446	4	843	12	614
Total	121	228	85	291	42	301	248	262

<u>Child/Adult</u>	<u>Treatment Foster Care</u> Level C		<u>Treatment Foster Care</u> Level D		<u>Treatment Foster Care</u> Level E		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	118	219	80	282	38	244	236	244
Adult (ages 18+)	3	590	5	446	4	843	12	614
Total	121	228	85	291	42	301	248	262
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	21	235	16	207	6	142	43	211
District 2/ Cumberland County	21	273	16	250	7	323	44	272
District 3/ Androscoggin, Franklin, and Oxford Counties	8	142	5	83	3	203	16	135
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	6	262	6	481	4	171	16	321
District 5/ Somerset and Kennebec Counties	25	182	24	248	8	243	57	218
District 6/ Piscataquis and Penobscot Counties	27	221	9	444	9	639	45	349
District 7/ Washington and Hancock Counties	5	207	3	262	1	194	9	224
District 8/ Aroostook County	6	350	5	588	4	90	15	360
Unknown	2	271	1	465			3	336
Total	121	228	85	291	42	301	248	262
<u>Providers</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Aroostook Mental Health Services					1	20	1	20
Choices			1	968			1	968
Community Care	17	168	23	348	15	428	55	314
Community Health & Counseling Services	51	272	21	258	15	212	87	258
Families and Children Together	4	270	2	558			6	366
KidsPeace	16	174	8	225	7	231	31	200
Smart Child & Family Services			4	183			4	183
Spurwink Services - Treatment Foster Care	8	151	6	173	1	998	15	216
The Opportunity Alliance	16	291	6	197	2	109	24	252
Woodfords Family Services	9	124	14	322	1	199	24	243
Total	121	228	85	291	42	301	248	262

Report Number: 16h
Average Length of Stay in Child Targeted Case Management
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Run Date: 08/11/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **ALOS** - average length of stay in days of stay of members discharged in CareConnection® from Targeted Case Management during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Average length of stay of members discharged from Targeted Case Management service during this month. Members may be discharged more than once.

Total number of members discharged = 5,839

Average length of stay (ALOS) in days for all types of TCM services = 336

Average length of stay (ALOS) in days for TCM - BH = 287

Average length of stay (ALOS) in days for TCM - DD = 500

<u>Gender</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Female	1,931	280	409	469	2,340	313
Male	2,574	293	928	514	3,502	351
Total	4,505	287	1,337	500	5,842	336

<u>Age Groups</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
0-3	181	148	237	301	418	235
4-5	387	232	280	452	667	324
6-12	2,020	285	449	524	2,469	328
13-17	1,655	303	254	546	1,909	335
18-20	261	385	113	851	374	526
Unknown	1	30	4	101	5	87
Total	4,505	287	1,337	500	5,842	336

<u>Child/Adult</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
Children (ages 0 -17)	4,243	281	1,220	469	5,463	323
Adult (ages 18+)	261	385	113	851	374	526
Unknown	1	30	4	101	5	87
Total	4,505	287	1,337	500	5,842	336
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
District 1/ York County	581	267	170	560	751	333
District 2/ Cumberland County	610	272	183	621	793	353
District 3/ Androscoggin, Franklin, and Oxford Counties	960	287	151	434	1,111	307
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	554	267	197	489	751	325
District 5/ Somerset and Kennebec Counties	813	278	228	444	1,041	314
District 6/ Piscataquis and Penobscot Counties	467	326	185	510	652	378
District 7/ Washington and Hancock Counties	175	330	145	451	320	385
District 8/ Aroostook County	279	332	52	507	331	360
Unknown	66	315	26	402	92	340
Total	4,505	287	1,337	500	5,842	336

<u>Providers</u>	<u>TCM - BH</u>		<u>TCM - DD</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>	<u># of Discharges</u>	<u>ALOS</u>
AngleZ Behavioral Health Services - CCM	10	64			10	64
Aroostook Mental Health Services	50	280			50	280
Assistance Plus	118	240	25	443	143	276
Behavior Health Solutions for Me	4	308	1	120	5	270
Bridge to Success			54	345	54	345
Broadreach Family & Community Services	48	277	146	467	194	420
Care & Comfort	126	340	48	558	174	400
Catholic Charities Maine	142	339	41	320	183	334
Charlotte White Center	40	358	18	585	58	428
Christopher Aaron Counseling Center	1	30			1	30
Community Care	34	270			34	270
Community Concepts	42	172	11	195	53	177
Community Counseling Center	71	350	18	399	89	360
Community Health & Counseling Services	135	246	12	117	147	235
Connections for Kids	39	202			39	202
Cornerstone Behavioral Healthcare - CM	46	186	2	416	48	195
Counseling Services Inc.	264	272			264	272
Day One	11	220			11	220
Easter Seals Maine			2	55	2	55
Families Matter, Inc	10	180	13	215	23	200
Families United	2	83			2	83
Fullcircle Supports Inc	27	274	7	231	34	265
Graham Behavioral Services	24	615	5	354	29	570
Group Main Stream, Inc., dba GMS			1	12	1	12
Harbor Family Services	209	323	17	514	226	337
Health Affiliates Maine	182	334			182	334
Home Counselors Inc	45	132			45	132
Independence Association	8	309	36	973	44	852
Kennebec Behavioral Health	407	252	10	237	417	251
KidsPeace	134	353	5	530	139	359
Learning Works	94	237			94	237
Life by Design	103	325	32	397	135	342
Maine Behavioral Health Organization	32	312			32	312

	TCM - BH		TCM - DD		Totals	
MAS Home Care of Maine - Bangor	22	176			22	176
MAS Home Care of Maine - Westbrook	64	235	15	237	79	235
Merrymeeting	6	579	9	562	15	569
Mid Coast Mental Health	28	93			28	93
Milestones Family Services			46	696	46	696
Mobius, Inc			1	505	1	505
Morrison Developmental Center			3	210	3	210
New Day Counseling	51	212			51	212
Northeast Occupational Exchange	10	121			10	121
Northern Lighthouse	14	309	6	703	20	427
Northern Maine General	7	613	3	674	10	632
Penquis			27	657	27	657
Pine Tree Society			29	381	29	381
Providence	152	284	13	342	165	289
Saco River Health Service	19	168	12	207	31	183
Sequel Care of Maine	35	228	5	179	40	222
Smart Child & Family Services	30	204			30	204
Somali Bantu Youth Association of Maine	4	88	1	30	5	77
Special Childrens Friends			65	411	65	411
Spurwink	395	285	48	479	443	306
Stepping Stones	11	120	1	161	12	123
Sweetser	313	284	11	1,178	324	315
The Childrens Center	20	275	125	489	145	459
The Opportunity Alliance	213	256	10	430	223	263
The Progress Center	5	401	11	664	16	582
Tri-County Mental Health	311	235	12	449	323	243
Umbrella Mental Health Services	12	182	1	210	13	184
United Cerebral Palsy of Maine	33	457	122	491	155	484
Waban Projects	19	268	78	534	97	482
Wings	255	445	87	574	342	478
Woodfords Family Services	18	524	92	688	110	661
Total	4,505	287	1,337	500	5,842	336

Report Number: 16i
Average Length of Stay in Child Home and Community Treatment
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
- **ALOS** - average length of stay in days of members discharged in CareConnecton® from children's home and community based treatment during this month.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected

What This Report Measures: Average length of stay of members discharged from HCT services during this month. Members may be discharged more than once.

Total number of members discharged = 3,179

Average length of stay (ALOS) in days for all types of HCT services = 145

Average length of stay (ALOS) in days for Regular HCT = 151

Average length of stay (ALOS) in days for HCT - FFT = 117

Average length of stay (ALOS) in days for HCT - MST = 119

<u>Gender</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
Female	1,103	143	36	126	164	110	1,303	139
Male	1,566	156	52	110	258	124	1,876	150
Total	2,669	151	88	117	422	119	3,179	145
<u>Age Groups</u>	<u># of Discharges</u>	<u>ALOS</u>						
0-3	207	129					207	129
4-5	371	157					371	157
6-12	1,385	153	20	105	90	102	1,495	150
13-17	675	148	63	124	332	123	1,070	139
18-20	29	136	5	77			34	128
Unknown	2	93					2	93
Total	2,669	151	88	117	422	119	3,179	145

<u>Child/Adult</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
Children (ages 0 -17)	2,638	151	83	119	422	119	3,143	146
Adult (ages 18+)	29	136	5	77			34	128
Unknown	2	93					2	93
Total	2,669	151	88	117	422	119	3,179	145
<u>District</u>	<u># of Discharges</u>	<u>ALOS</u>						
District 1/ York County	486	150	16	108	116	109	618	142
District 2/ Cumberland County	377	155	8	57	63	103	448	146
District 3/ Androscoggin, Franklin, and Oxford Counties	363	146	8	94	93	112	464	138
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	217	142	8	159	27	134	252	142
District 5/ Somerset and Kennebec Counties	475	140	21	150	79	146	575	141
District 6/ Piscataquis and Penobscot Counties	456	165	21	117	31	130	508	161
District 7/ Washington and Hancock Counties	153	151	2	146	4	123	159	150
District 8/ Aroostook County	109	153	4	47	2	135	115	149
Unknown	33	143			7	76	40	131
Total	2,669	151	88	117	422	119	3,179	145

<u>Providers</u>	<u>Regular HCT</u>		<u>HCT - FFT</u>		<u>HCT - MST</u>		<u>Totals</u>	
	<u># of Discharges</u>	<u>ALOS</u>						
Aroostook Mental Health Services	40	124			1	150	41	125
Assistance Plus	81	157					81	157
Bangor Counseling Center	1	180					1	180
Care & Comfort	132	143					132	143
Casa, Inc.	15	142					15	142
Catholic Charities Maine			59	133			59	133
Christopher Aaron Counseling Center	32	221					32	221
Community Care	171	196					171	196
Community Health & Counseling Services	52	106					52	106
Connections for Kids	98	157					98	157
Counseling Services Inc.	206	143			115	110	321	131
Families United	55	150					55	150
Harbor Family Services	39	144					39	144
Home Counselors Inc	53	173					53	173
Kennebec Behavioral Health	178	132			152	138	330	135
KidsPeace	151	176					151	176
MAS Home Care of Maine - Bangor	125	161					125	161
MAS Home Care of Maine - Westbrook	107	95					107	95
Mid Coast Mental Health	8	125					8	125
New Day Counseling	1	235					1	235
Northeast Occupational Exchange	4	144					4	144
Northern Lighthouse	22	192					22	192
Northern Maine General	1	58					1	58
Port Resources	52	171					52	171
Providence	495	157					495	157
Saco River Health Service	62	127					62	127
Sequel Care of Maine	120	121					120	121
Smart Child & Family Services	41	151					41	151
Spurwink	80	147	29	84			109	130

	Regular HCT		HCT - FFT		HCT - MST		Totals	
St. Andre Homes	7	112					7	112
Sweetser	32	121					32	121
Tri-County Mental Health	2	39			154	106	156	105
Umbrella Mental Health Services	2	149					2	149
United Cerebral Palsy of Maine	187	149					187	149
Woodfords Family Services - Home and Community Treatment	17	155					17	155
Total	2,669	151	88	117	422	119	3,179	145

**Report 18 & 19 PNMI Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various PNMI locations on the last day of the month. Monthly averages on the right side shows occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a PNMI location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month may in fact be full.

Definitions:

- **Possible bed days** = number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult PNMI: 93.6% Child PNMI: 74.8%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Alternative Services	Green Home Green, ME	3	3	0	0%	3	1,095	1,030	94%
Alternative Services	Leighton Street Waterville, ME	5	4	1	20%	3	1,825	1,682	92%
Alternative Services	LRBP Burns Rd Augusta, ME	3	1	2	67%	5	1,095	989	90%
Alternative Services	LRBP Pittston Pittston, ME	3	3	0	0%	3	1,095	1,014	93%
Alternative Services	LRBP Plummer St Lisbon Falls, ME	3	3	0	0%	1	1,095	1,093	100%
Alternative Services	LRBP Rabbit Valley Oxford, ME	3	3	0	0%	0	1,095	1,095	100%
Alternative Services	LRBP Summer St Lisbon Falls, ME	3	3	0	0%	1	1,095	1,095	100%
Aroostook Mental Health Services	Madawaska Group Home Madawaska, ME	7	7	0	0%	9	2,555	2,546	100%
Aroostook Mental Health Services	Skyhaven Presque Isle, ME	10	7	3	30%	16	3,650	3,493	96%
Becket Houses of Maine	Gorham Gorham, ME	7	7	0	0%	4	2,555	2,504	98%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Charlotte White Center	Eastern Ave Brewer, ME	3	3	0	0%	0	1,095	1,095	100%
Charlotte White Center	Lookout Avenue Dover-Foxcroft, ME	2	2	0	0%	0	730	730	100%
Charlotte White Center	Madison Ave Brewer, ME	2	2	0	0%	1	730	728	100%
Charlotte White Center	Starks House Dover-Foxcroft, ME	5	5	0	0%	1	1,825	1,825	100%
Community Health & Counseling Services	Ellsworth Group Home Ellsworth, ME	4	4	0	0%	1	1,460	1,420	97%
Community Health & Counseling Services	Fieldstone Dr Bangor, ME	6	6	0	0%	2	2,190	2,117	97%
Community Health & Counseling Services	Grove St Group Home Bangor, ME	4	4	0	0%	0	1,460	1,460	100%
Community Health & Counseling Services	Husson Hollow Group Home Bangor, ME	8	7	1	13%	2	2,920	2,769	95%
Community Health & Counseling Services	Orono Geriatric Grp Home Orono, ME	8	8	0	0%	0	2,920	2,870	98%
Counseling Services Inc.	Bacon Street Apartments Biddeford, ME	6	6	0	0%	5	2,190	2,024	92%
Counseling Services Inc.	Crescent Place Biddeford, ME	6	6	0	0%	0	2,190	2,190	100%
Counseling Services Inc.	High Street Biddeford, ME	7	7	0	0%	5	2,555	2,364	93%
Counseling Services Inc.	Woodbridge Rd Group Home York, ME	7	7	0	0%	2	2,555	2,531	99%
Employment Specialist of Maine	Cedar St. House Augusta, ME	3	0	3	100%	3	1,095	297	27%
Employment Specialist of Maine	Eastern Ave House Augusta, ME	2	2	0	0%	5	730	694	95%
Employment Specialist of Maine	South China House South China, ME	3	3	0	0%	2	1,095	1,019	93%
Employment Specialist of Maine	Stone St House Augusta, ME	4	0	4	100%	4	1,460	376	26%
Employment Specialist of Maine	The Athens House Athens, ME	3	3	0	0%	0	1,095	1,095	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Employment Specialist of Maine	Windsor House Windsor, ME	6	6	0	0%	0	2,190	2,190	100%
Fellowship Health Resources	Broadway House- Ralph & Broadway Bangor, ME	6	5	1	17%	1	2,190	2,113	96%
Fellowship Health Resources	Ralph St- Ralph & Broadway Bangor, ME	6	6	0	0%	1	2,190	2,170	99%
Kennebec Behavioral Health	Augusta House- Augusta Supported Housing Augusta, ME	7	6	1	14%	4	2,555	2,938	100%
Kennebec Behavioral Health	Valley View- Augusta Supported Housing Augusta, ME	8	8	0	0%	5	2,920	3,025	100%
Kennebec Behavioral Health	Wilson Place- Skowhegan Supported Housing Skowhegan, ME	7	7	0	0%	2	2,555	2,790	100%
Lutheran Social Services	Church Street Home Lewiston, ME	3	3	0	0%	1	1,095	1,078	98%
Lutheran Social Services	Main Street Lewiston, ME	3	0	3	100%	4	1,095	382	35%
Lutheran Social Services	Martin Drive Lewiston, ME	4	3	1	25%	1	1,460	1,398	96%
Lutheran Social Services	Oak St #1 Lewiston, ME	2	2	0	0%	1	730	732	100%
Lutheran Social Services	Oak St #2 Lewiston, ME	2	2	0	0%	0	730	730	100%
Lutheran Social Services	Pettingill MH Residential Facility Lewiston, ME	3	3	0	0%	1	1,095	1,096	100%
Medical Care Development	Auburn Group Home Auburn, ME	7	7	0	0%	0	2,555	2,451	96%
Medical Care Development	Friendship House AKA Bucksport Group Home Bucksport, ME	6	6	0	0%	1	2,190	2,087	95%
Medical Care Development	Marston St Norway, ME	4	4	0	0%	0	1,460	1,460	100%
Medical Care Development	Round Hill Biddeford, ME	4	3	1	25%	1	1,460	1,366	94%
Mid Coast Mental Health	Belfast Apartments- BASS Belfast, ME	8	6	2	25%	2	2,920	1,536	53%
Mid Coast Mental Health	GAP - Cedar St Rockland, ME	3	3	0	0%	0	1,095	696	64%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Mid Coast Mental Health	GAP - Warren St Rockland, ME	5	6	0	0%	1	1,825	1,331	73%
Mid Coast Mental Health	Owl's Head Group Home Owl's Head, ME	7	7	0	0%	0	2,555	1,624	64%
Mid Coast Mental Health	Pleasant St Owl's Head Rockland, ME	3	3	0	0%	1	1,095	690	63%
Motivational Services	10 Noyes Place Augusta, ME	7	6	1	14%	1	2,555	2,388	93%
Motivational Services	105 Western Avenue Service Waterville, ME	5	5	0	0%	7	1,825	1,724	94%
Motivational Services	115 Commercial Street Augusta, ME	10	8	2	20%	5	3,650	3,540	97%
Motivational Services	14 Elm Street Augusta, ME	8	7	1	13%	4	2,920	2,818	97%
Motivational Services	14 Glenridge Drive Augusta, ME	8	8	0	0%	4	2,920	2,826	97%
Motivational Services	2128 North Belfast Ave Augusta, ME	5	5	0	0%	0	1,825	1,798	99%
Motivational Services	22 Green Street Program Augusta, ME	8	8	0	0%	1	2,920	2,916	100%
Motivational Services	45 Middle Street Augusta, ME	6	4	2	33%	4	2,190	2,004	92%
Motivational Services	73 Pleasant Street Waterville, ME	6	6	0	0%	2	2,190	2,024	92%
Motivational Services	81 Winthrop Street Augusta, ME	6	6	0	0%	2	2,190	2,085	95%
Mount St. Joseph	3R-Keystone Waterville, ME	16	16	0	0%	18	5,840	5,474	94%
NFI North	Finson Road Bangor, ME	8	8	0	0%	1	2,920	2,897	99%
NFI North	Miller Terraces Bangor, ME	10	10	0	0%	5	3,650	3,547	97%
Northern Maine General	Franciscan Home Eagle Lake, ME	16	15	1	6%	2	5,840	5,402	93%
OHI	Harrington House Holden, ME	7	7	0	0%	6	2,555	2,475	97%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Adult PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
OHI	Hudson St Bangor, ME	6	6	0	0%	3	2,190	2,138	98%
OHI	Mount Hope Ave Bangor, ME	4	4	0	0%	2	1,460	1,367	94%
OHI	OHI-Clewleyville Eddington, ME	4	3	1	25%	2	1,460	1,460	100%
OHI	OHI-Division Bangor, ME	4	4	0	0%	2	1,460	1,382	95%
OHI	Ohio St-Grove St Brewer, ME	4	3	1	25%	3	1,460	1,448	99%
Oxford County Mental Health Services	Andy's Place Rumford, ME	4	3	1	25%	5	1,460	1,146	78%
Peregrine Corp	Chesley Street Westbrook, ME	3	3	0	0%	2	1,095	1,039	95%
Peregrine Corp	Wall Street Portland, ME	10	10	0	0%	1	3,650	3,589	98%
Shalom House	Action Program Portland, ME	18	15	3	17%	12	6,570	6,274	95%
Shalom House	Auburn House Portland, ME	7	5	2	29%	10	2,555	2,454	96%
Shalom House	Center Street House Biddeford, ME	7	7	0	0%	2	2,555	2,455	96%
Shalom House	Clark Street Portland, ME	8	8	0	0%	0	2,920	2,920	100%
Shalom House	North St Supported Housing YC Saco, ME	7	5	2	29%	12	2,555	2,388	93%
Shalom House	O'Brion Street Portland, ME	6	6	0	0%	3	2,190	2,102	96%
Shalom House	Park Street Portland, ME	9	8	1	11%	9	3,285	3,184	97%
Shalom House	Read Street Portland, ME	6	5	1	17%	7	2,190	2,118	97%
Shalom House	School St Supported Housing YC Saco, ME	7	5	2	29%	2	2,555	2,344	92%
Shalom House	Wilson Street S Portland, ME	7	7	0	0%	0	2,555	2,552	100%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
Adult PNMI Provider	Provider Location	Bed Capacity	Beds Filled (Occupancy)	Beds Available	% Open Beds	Discharged In Period	Possible Bed Days	Bed Days Used	Occupancy Rate
Shalom House	Woodford Street Portland, ME	6	6	0	0%	10	2,190	2,027	93%
Sunrise Opportunities	Eastport Residential Care Facility Eastport, ME	14	14	0	0%	1	5,110	5,038	99%
Sunrise Opportunities	Milbridge Residence Milbridge, ME	6	6	0	0%	0	2,190	2,190	100%
The Opportunity Alliance	MaineStay Portland, ME	8	8	0	0%	26	2,920	2,849	98%
The Opportunity Alliance	Morrison Place Portland, ME	12	11	1	8%	25	4,380	4,092	93%
The Opportunity Alliance	Ray House-Helen Winslow South Portland, ME	7	7	0	0%	0	2,555	2,426	95%
The Opportunity Alliance	The Bridge Portland, ME	12	11	1	8%	40	4,380	3,963	90%
Tri-County Mental Health	Franklin St Group Home Rumford, ME	5	5	0	0%	1	1,825	1,728	95%
Tri-County Mental Health	Kelley Drive Sabattus, ME	6	6	0	0%	1	2,190	2,196	100%
Tri-County Mental Health	Pine St Group Home Lewiston, ME	5	5	0	0%	2	1,825	1,635	90%
Tri-County Mental Health	Village Street Lisbon, ME	7	6	1	14%	3	2,555	2,556	100%
Volunteers of America	Beach Street Residence Saco, ME	6	6	0	0%	4	2,190	2,080	95%
Volunteers of America	Brackett Street Portland, ME	6	5	1	17%	7	2,190	2,156	98%
Volunteers of America	Bradley Street Saco, ME	5	4	1	20%	7	1,825	1,342	74%
Volunteers of America	Ocean St Apartments S Portland, ME	2	0	2	100%	5	730	569	78%
Volunteers of America	Sawyer Street Residence S Portland, ME	7	6	1	14%	2	2,555	2,442	96%
York County Shelter Program	MH Transitional-Transition Beds-Shelter B Alfred, ME	14	14	0	0%	85	5,110	5,580	100%

Report 18 & 19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Residential Calais, ME	10	6	4	40%	7	3,650	2,392	66%
Becket Houses of Maine	Auburn Auburn, ME	8	7	1	13%	10	2,920	2,678	92%
Becket Houses of Maine	Belgrade Belgrade, ME	12	10	2	17%	14	4,380	4,128	94%
Becket Houses of Maine	Litchfield Litchfield, ME	10	9	1	10%	9	3,650	3,225	88%
Becket Houses of Maine	Norridgewock Norridgewock, ME	11	5	6	55%	8	4,015	2,576	64%
Community Health & Counseling Services	Multidimensional Treatment Program East Winthrop, ME	7	2	5	71%	5	2,555	958	37%
Community Health & Counseling Services	Youth & Family Ctr Hermon Hermon, ME	6	0	6	100%	3	2,190	980	45%
Harbor Family Services	Rockport 1 Rockport, ME	8	0	8	100%	9	2,920	776	27%
Harbor Family Services	Rockport 2 Rockport, ME	14	7	7	50%	8	5,110	2,037	40%
Harbor Family Services	Winterport Winterport, ME	12	8	4	33%	13	4,380	2,703	62%
KidsPeace	Autism Spectrum Disorder Program Ellsworth, ME	22	19	3	14%	7	8,030	5,991	75%
KidsPeace	Residential MH Ellsworth, ME	11	7	4	36%	7	4,015	2,739	68%
NFI North	Beacon House Buxton, ME	8	6	2	25%	6	2,920	2,349	80%
NFI North	Bridge Crossing Bridgton, ME	12	8	4	33%	9	4,380	3,210	73%
NFI North	Dirigo Place Lewiston, ME	7	4	3	43%	7	2,555	1,334	52%
NFI North	Oliver Place Bath, ME	6	4	2	33%	6	2,190	1,337	61%
NFI North	Riverbend Sidney, ME	8	6	2	25%	8	2,920	1,706	58%
NFI North	Stetson Ranch Stetson, ME	8	5	3	38%	10	2,920	2,050	70%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
NFI North	Summit View Bangor, ME	6	3	3	50%	9	2,190	1,376	63%
Northern Lighthouse	Northern Lighthouse Mars Hill, ME	6	4	2	33%	7	2,190	1,253	57%
Port Resources	Dingley Spring Gorham, ME	6	4	2	33%	2	2,190	1,691	77%
Spurwink	Brunswick Program Brunswick, ME	3	13	0	0%	9	1,095	4,375	100%
Spurwink	Casco Program Casco, ME	5	11	0	0%	7	1,825	3,726	100%
Spurwink	Chelsea Program Augusta, ME	3	15	0	0%	10	1,095	4,952	100%
Spurwink	Cornville Program Skowhegan, ME	12	13	0	0%	5	4,380	4,011	92%
Spurwink	Lewiston-Auburn Program Auburn, ME	5	12	0	0%	6	1,825	3,969	100%
Spurwink	Options Program Augusta, ME	2	8	0	0%	7	730	2,531	100%
Spurwink	Raymond Program Raymond, ME	4	7	0	0%	10	1,460	2,490	100%
Spurwink	Southern Region Program Portland, ME	10	28	0	0%	21	3,650	10,032	100%
Sweetser	Belfast Cottage Staff Intensive Saco, ME	9	10	0	0%	8	3,285	2,957	90%
Sweetser	Belfast Staff Intensive Belfast, ME	9	10	0	0%	10	3,285	3,059	93%
Sweetser	Belfast Staff Intensive 2 Belfast, ME	4	4	0	0%	4	1,460	1,402	96%
Sweetser	Belfast Staff Intensive 3 Belfast, ME	6	5	1	17%	6	2,190	1,558	71%
Sweetser	Cape Cottage Staff Intensive Saco, ME	5	6	0	0%	6	1,825	1,708	94%
Sweetser	Plymouth Friendship Farm Staff Intensive Plymouth, ME	6	5	1	17%	10	2,190	1,794	82%
Sweetser	Plymouth Trail Lodge Staff Intensive Plymouth, ME	5	5	0	0%	9	1,825	1,741	95%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Child PNMI Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Sweetser	Portland Adolescent Unit Saco, ME	9	8	1	11%	6	3,285	2,840	86%
Sweetser	Saco Family Focus Saco, ME	8	8	0	0%	16	2,920	2,600	89%
Sweetser	Saco Me Home East Staff Intensive Saco, ME	10	5	5	50%	6	3,650	1,927	53%
Sweetser	Saco Me Home West Staff Intensive Saco, ME	10	9	1	10%	8	3,650	3,019	83%
The Opportunity Alliance	Edgewood Scarborough, ME	6	4	2	33%	6	2,190	2,035	93%

Report 18 &19 PNMI Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Child PNMI Provider Out of State</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Easter Seals	Manchester Lancaster, NH	N/A	12	N/A	N/A	8	N/A	5,008	N/A
Lakeview Neurorehabilitation Center	Effingham Effingham, NH	N/A	1	N/A	N/A	0	N/A	229	N/A
Spaulding Youth Center	Spaulding Youth Center Northfield, NH	N/A	5	N/A	N/A	0	N/A	1,773	N/A

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

**Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2013 To 06/30/2014

Run Date: 08/11/2014

Report Source: Authorization data from APS CareConnection

What This Report Measures: Bed status on the left side shows the number of people in the various Crisis Stabilization locations on the last day of the month. Monthly averages on the right side shows the occupancy rate for the month by computing bed days used by possible bed days. Persons with MaineCare and Courtesy Reviews are included. It is possible for someone to be in a Crisis Stabilization location and not be using MaineCare or have a Courtesy Review. Therefore, a location showing an available bed on the last day of the month, may in fact be full.

Definitions:

- **Possible Bed Days** - number of beds in a location times the number of days in a month. For a ten bed facility this would be 10 * 31 = 310 on a month with 31 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

Statewide overall occupancy rate: Adult Crisis Stabilization: 86.0% Child Crisis Stabilization: 74.0%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Adult Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Aroostook Mental Health Ctr Presque Isle, ME	5	4	1	20%	236	1,825	1,640	89.9%
Community Health & Counseling Services	Riverstone CSU Brewer, ME	8	8	0	0%	516	2,920	3,267	100.0%
Counseling Services Inc.	Counseling Services Inc - Beech St Saco, ME	6	5	1	17%	199	2,190	2,389	100.0%
Crisis and Counseling Centers	Adult Crisis Units Waterville, ME	8	5	3	38%	403	2,920	2,292	78.5%
Mid Coast Mental Health	Crisis Stabilization Unit Rockland, ME	4	5	0	0%	133	1,460	1,085	74.3%
Oxford County Mental Health Services	Crisis Stabilization Unit Rumford, ME	5	2	3	60%	120	1,825	821	45.0%
Sweetser	Brunswick Brunswick, ME	4	4	0	0%	162	1,460	1,496	100.0%
The Opportunity Alliance	Broadway Crossings S Portland, ME	8	9	0	0%	312	2,920	3,001	100.0%
Tri-County Mental Health	Tri County -Respite Lewiston, ME	6	7	0	0%	197	2,190	1,672	76.3%

Report 20 & 21 Crisis Stabilization Bed Capacity/Occupancy		Bed Status on 06/30/2014				Monthly Averages			
<u>Child Crisis Stabilization Provider</u>	<u>Provider Location</u>	<u>Bed Capacity</u>	<u>Beds Filled (Occupancy)</u>	<u>Beds Available</u>	<u>% Open Beds</u>	<u>Discharged In Period</u>	<u>Possible Bed Days</u>	<u>Bed Days Used</u>	<u>Occupancy Rate</u>
Aroostook Mental Health Services	Calais Childrens Crisis Calais, ME	6	7	0	0%	62	2,190	2,053	93.7%
Aroostook Mental Health Services	Fort Fairfield Childrens Crisis Fort Fairfield, ME	6	5	1	17%	81	2,190	1,649	75.3%
Community Health & Counseling Services	Sojourn CRU Bangor, ME	6	4	2	33%	145	2,190	1,131	51.6%
Crisis and Counseling Centers	Crisis MH Winslow, ME	5	2	3	60%	156	1,825	906	49.6%
Rumford Group Homes	Turner Family Support Center Leeds, ME	4	4	0	0%	116	1,460	1,091	74.7%
Sweetser	Belfast Crisis Stabilization Belfast, ME	7	6	1	14%	105	2,555	1,694	66.3%
Sweetser	Saco Campus Crisis Saco, ME	9	9	0	0%	160	3,285	3,094	94.2%

*If actual bed days exceeds possible bed days, this is an indication that one or more discharges have not been entered into CareConnection. It is also possible that the Provider has added beds without notifying APS of this change.

Report Number: 14
Units of Services Reviewed BY APS
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates 07/01/2013 To 06/30/2014

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration) Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows every service that APS authorizes by service code. It includes the fiscal year to date number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
0169	Children's PNMI - CBHS Approved Only - Room & Board	308	9,308	30.2	1,227	78,164	63.7	417	1 Day
100-219	Appendix F Adult	22	660	30.0	135	12,150	90.0	55	1 Day
100-219	General Hospital	1,850	1,850	1.0	0	0	0.0	1,544	Case
100-219	Geropsychiatric Unit GPU Waitlist	4	4	1.0	0	0	0.0	4	
100-219	Inpatient Services	63	10,807	171.5	0	0	0.0	61	1 Day
100-219	Medicaid Emergency Psych Demo	309	923	3.0	868	2,558	2.9	252	
100-219	Nursing Home Facility Services	17	3,245	190.9	97	17,460	180.0	65	1 Day
100-219	Reg Adults Ages 21-64; Spring Harbor and Acadia Hospitals Only	801	143,952	179.7	0	0	0.0	627	1 Day
100-219	Section 28 Eligibility Determination - OCFS Providers	1	1	1.0	0	0	0.0	1	
100-219	State Hospitals - Dorothea Dix/Riverview Only	236	171,730	727.7	0	0	0.0	236	1 Day
100-219	State Hospitals - Riverview Forensic Only	111	81,030	730.0	0	0	0.0	109	
BLNKT	Children Out of State Hospitals ONLY	16	480	30.0	20	544	27.2	18	1 Day
G9007HE	HCT - Collateral - FFT	106	4,240	40.0	27	1,038	38.4	111	
G9007HK	HCT - Collateral - MST - Problem Sex. Behaviors	170	29,750	175.0	34	1,627	47.9	184	15 min
G9007HN	HCT - Collateral - Bachelor's	2,483	46,922	18.9	20	614	30.7	2,273	15 min
G9007HO	HCT - Collateral - Master's	2,701	60,676	22.5	35	1,100	31.4	2,458	15 min
G9007HT	HCT - Collateral - MST	437	54,600	124.9	155	7,471	48.2	467	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
G9007HU	HCT - Collateral - Child Welfare	225	8,926	39.7	4	136	34.0	213	15 min
H0004	Adult OP Therapy - LIMITED MC ONLY - Ind. Lic. LCSW, LCPC, LMFT - Non Agency	13	936	72.0	11	661	60.1	22	15 Min.
H0004	Adult OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	493	35,126	71.2	450	36,668	81.5	674	15 min
H0004	Adult OP Therapy MH Agency-Deaf & Geriatric	35	2,520	72.0	22	1,722	78.3	44	15 min
H0004	Adult Outpatient Therapy - LIMITED MC ONLY - Mental Health Agency	368	26,116	71.0	240	16,599	69.2	545	15 Min.
H0004	Adult Outpatient Therapy- Mental Health Agency	14,496	1,029,005	71.0	11,480	993,107	86.5	17,776	15 min
H0004	Child OP Therapy Ind. Lic. LCSW, LCPC, LMFT - Non Agency	283	20,272	71.6	275	20,790	75.6	412	15 min
H0004	Child Outpatient Therapy- Mental Health Agency	12,691	903,205	71.2	10,911	941,623	86.3	15,116	15 min
H0004	Outpatient Therapy - LIMITED MC ONLY - Psychologist - Independent	15	1,080	72.0	12	840	70.0	25	15 Min.
H0004	Outpatient Therapy- Psychologist- Independent	1,137	77,347	68.0	850	75,890	89.3	1,515	15 min
H0004	TF-CBT Child OP Contracted Providers ONLY	23	1,656	72.0	26	1,500	57.7	37	15 Min.
H0004GT	Telehealth-Adult OP Therapy Ind. Lic.- Non Agency	1	72	72.0	0	0	0.0	1	15 Min.
H0004GT	Telehealth-Adult Outpatient Therapy- Mental Health Agency	16	1,152	72.0	7	736	105.1	21	15 Min.
H0004GT	Telehealth-Child OP Therapy Ind. Lic. - Non Agency	1	72	72.0	0	0	0.0	1	15 Min.
H0004GT	Telehealth-Outpatient Therapy- Psychologist- Independent	2	144	72.0	1	98	98.0	3	15 Min.
H0004HH	Adult OP Therapy - LIMITED MC ONLY - MH Agency Co-occurring	21	1,512	72.0	11	672	61.1	32	15 Min.
H0004HH	Adult OP Therapy MH Agency - Co-occurring	373	26,750	71.7	197	17,324	87.9	456	15 min
H0004HH	Child OP Therapy MH Agency - Co-occurring	54	3,888	72.0	21	1,856	88.4	57	15 min
H0004HQ	Adult OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	61	6,702	109.9	2	156	78.0	34	15 min
H0004HQ	Adult Outpatient Group Therapy - LIMITED MC ONLY - Mental Health Agency	52	5,052	97.2	34	2,634	77.5	74	15 Min.
H0004HQ	Adult Outpatient Group Therapy- Mental Health Agency	2,288	355,108	155.2	310	41,744	134.7	2,315	15 min
H0004HQ	Child OP Group Therapy Ind. Lic. LCSW, LCPC, LMFT-Non Agency	18	2,066	114.8	2	72	36.0	16	15 min
H0004HQ	Child Outpatient Group Therapy- Mental Health Agency	1,462	226,632	155.0	28	2,342	83.6	1,369	15 min
H0004HQ	Outpatient Group Therapy - LIMITED MC ONLY - Psychologist - Independent	1	96	96.0	1	72	72.0	1	15 Min.
H0004HQ	Outpatient Group Therapy- Psychologist- Independent	16	2,496	156.0	0	0	0.0	16	15 min
H0004HQHH	Adult OP Group Therapy MH Agency- Co-occurring	15	2,340	156.0	2	128	64.0	15	15 min
H0018	Adult Crisis Residential-Crisis Units	2,914	20,364	7.0	735	4,292	5.8	2,171	1 Day
H0018HA	Child Crisis Residential - Crisis Units	955	6,841	7.2	966	6,625	6.9	765	
H0019	Adult PNMI - Rehabilitation Services	452	39,104	86.5	2,159	191,575	88.7	848	1 Day
H0019CG	Child PNMI - Mental Health Level II	70	2,160	30.9	327	23,769	72.7	108	1 Day
H0019HA	Child PNMI - Crisis Residential	35	245	7.0	89	589	6.6	33	1 Day
H0019HE	Child PNMI - Mental Health Level I	231	7,445	32.2	851	55,914	65.7	314	1 Day
H0019HU	Treatment Foster Care Level C	238	21,420	90.0	237	40,383	170.4	314	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H0019HU	Treatment Foster Care Level D	44	3,960	90.0	335	56,459	168.5	227	1 Day
H0019HU	Treatment Foster Care Level E	15	1,263	84.2	183	29,738	162.5	110	1 Day
H0019HY	Multidimensional Juvenile Justice Program TFC	6	540	90.0	16	753	47.1	9	1 Day
H0019SE	Child PNMI - Mental Retardation Level I	25	750	30.0	138	9,791	70.9	46	1 Day
H0019U9	Child PNMI - Mental Retardation Level II	32	1,043	32.6	305	23,962	78.6	84	1 Day
H0023	Intensive Case Management - ICM	1	3	3.0	0	0	0.0	1	1 mo
H0040	Adult Assertive Community Treatment - ACT	307	19,284	62.8	2,373	141,280	59.5	843	1 Day
H2000	Adult OP Comp Assess - LIMITED MC ONLY - Ind. Lic. LCSW, LCPC, LMFT - Non Agency	3	24	8.0	0	0	0.0	3	15 Min.
H2000	Adult OP Comp Assess - LIMITED MC ONLY - Mental Health Agency	369	2,916	7.9	2	8	4.0	351	15 Min.
H2000	Adult OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	244	1,935	7.9	0	0	0.0	237	15 min
H2000	Adult OP Comp Assess MH Agency- Deaf & Geriatric	11	88	8.0	0	0	0.0	11	15 min
H2000	Adult Outpatient Comp Assess-Mental Health Agency	13,522	104,187	7.7	41	298	7.3	12,047	15 min
H2000	Child OP Comp Assess Ind. Lic. LCSW, LCPC, LMFT - Non Agency	164	1,303	7.9	1	8	8.0	164	15 min
H2000	Child Outpatient Comp Assess-Mental Health Agency	11,894	92,331	7.8	69	540	7.8	10,553	15 min
H2000	Outpatient Comp Assess-Psychologist- Independent	1,201	9,588	8.0	22	170	7.7	1,151	15 min
H2000	Outpatient Comp Assess - LIMITED MC ONLY - Psychologist - Independent	11	88	8.0	0	0	0.0	11	15 Min.
H2000GT	Telehealth-Adult Outpatient Comp Assess-Mental Health Agency	337	1,600	4.7	0	0	0.0	333	15 Min.
H2000GT	Telehealth-Child OP Comp Assess-Mental Health Agency	180	851	4.7	0	0	0.0	179	15 Min.
H2000GT	Telehealth-Outpatient Comp Assess-Psychologist- Independent	2	16	8.0	0	0	0.0	2	15 Min.
H2000HH	Adult OP Comp Assess - LIMITED MC ONLY - MH Agency Co-occurring	18	132	7.3	0	0	0.0	18	15 Min.
H2000HH	Adult OP Comp Assess MH Agency-Co-occurring	313	2,476	7.9	0	0	0.0	307	15 min
H2000HH	Child OP Comp Assess MH Agency- Co-occurring	72	576	8.0	0	0	0.0	69	15 min
H2000HHGT	Telehealth-Adult OP Comp Assess MH Agency- Co-occurring	1	8	8.0	0	0	0.0	1	15 Min.
H2010	Adult Medication Management	7,897	128,489	16.3	9,636	363,989	37.8	13,763	15 min
H2010GT	Adult Medication Management-Telehealth	569	9,846	17.3	58	1,540	26.6	560	15 Min.
H2010HA	Child Medication Management	2,931	47,042	16.0	3,914	149,677	38.2	5,256	15 Min
H2010HAGT	Child Medication Management - Telehealth	208	3,488	16.8	45	1,856	41.2	210	15 Min
H2012	Day Supports-Day Treatment	621	32,279	52.0	1,647	588,501	357.3	1,166	1 hour
H2014	Skills Development	769	78,286	101.8	1,462	521,444	356.7	1,007	15 min
H2014HQ	Skills Development - Group Therapy	16	1,664	104.0	0	0	0.0	16	15 Min.
H2015	Community Integration (CI)	8,590	675,502	78.6	41,205	894,564	70.2	15,466	15 min
H2017	Daily Living Support Services	1,317	10,624	8.1	6,303	190,188	823.4	2,289	15 min
H2018	Community Rehabilitation Services (CRS)	81	7,158	88.4	599	50,878	84.9	204	1 Day

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
H2019	Specialized Group Services - DBT	340	176,270	518.4	121	17,343	143.3	396	15 min
H2019	Specialized Group Services - Recovery Wkbk	10	2,400	240.0	0	0	0.0	10	15 min
H2019	Specialized Group Services - TREM	13	2,145	165.0	0	0	0.0	13	15 min
H2021HE	HCT - FFT	109	21,800	200.0	76	7,008	92.2	130	
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	403	1,247,587	3,095.7	413	960,379	2,325.4	444	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	165	503,312	3,050.4	217	570,953	2,631.1	201	15 min
H2021HN	HCT - Children's Home & Com. Based Tx - Bachelor's	2,941	26,572	9.0	5,513	742,889	316.1	3,370	15 min
H2021HO	HCT - Children's Home & Com. Based Tx - Master's	2,945	72,162	24.5	5,575	930,111	166.8	3,375	15 min
H2021HQHIUN	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 2 Patients	210	585,060	2,786.0	155	296,139	1,910.6	211	15 min
H2021HQHIUP	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 3 Patients	150	447,962	2,986.4	94	175,769	1,869.9	145	15 min
H2021HQHIUQ	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 4 Patients	118	359,301	3,044.9	65	101,062	1,554.8	108	15 min
H2021HQHKUN	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 2 Patients	30	68,164	2,272.1	32	63,871	1,996.0	36	15 min
H2021HQHKUP	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 3 Patients	7	19,200	2,742.9	5	6,024	1,204.8	8	15 min
H2021HQHKUQ	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 4 Patients	4	13,440	3,360.0	2	855	427.5	4	15 min
H2021HU	HCT - Child Welfare - Master's	236	6,034	25.6	517	107,576	208.1	287	15 min
H2021HUU1	HCT - Child Welfare - Bachelor's	234	2,472	10.6	508	162,101	319.1	284	15 min
H2025	Skills Development - Ongoing Support to Maintain Emp	5	424	84.8	9	4,360	484.4	8	15 min
H2027	Family Psycho Education	1	208	208.0	0	0	0.0	1	15 Min.
H2033	HCT - MST	447	178,520	399.4	159	17,378	109.3	483	15 min
H2033HK	HCT - MST - Problem Sex. Behaviors	180	96,000	533.3	33	4,665	141.4	193	15 min
S9485	Temporary High Intensity Service	45	4,590	102.0	581	56,129	96.6	48	1 Hour
T1017UB	Targeted Case Management - Chronic Medical Care Needs	61	3,597	59.0	263	11,657	44.3	88	15 Min.
T1017UC	Targeted Case Management - Behavioral Health	5,646	336,534	59.6	21,900	124,126	51.3	8,207	15 Min.
T1017UD	Targeted Case Management - Developmental Disabilities	1,439	85,958	59.7	9,148	425,454	46.5	2,940	15 Min.
T1020HE	Adult PNMI - Personal Care	438	38,138	87.1	1,955	173,297	88.6	790	
T2016PD	Temporary Emergency Housing Services	22	15,135	688.0	14	28,575	2,041.1	15	
T2022HA	Behavioral Health Homes - Child	300	8,134	27.1	198	1,206	6.1	298	

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
T2022HB	Behavioral Health Homes - Adult	2,078	71,832	34.6	1,300	6,621	5.1	2,060	

Report Number: 14c

**Units of Services -- New Services Being Reviewed By APS Effective February 2013
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 07/01/2013 To 06/30/2014

Run date: 08/11/2014

Report Source: Authorization Data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Initial Case** - The initial case is the first authorization in an episode of care for a member in a particular service. If a member is discharged from a service and returns after 2 or more days, this would be a new episode of care and it would require a new initial case review. Initial case review types are: Registrations, Prior Authorizations or Initial Courtesy Reviews.
- **CSR Case** - A service is extended when necessary through the Continued Stay review process (CSR). The continued stay review types are: Registration Continued Stay Reviews (of a registration), Continued Stay Reviews (of a prior authorization) and Courtesy Continued Stay Reviews (of an initial courtesy review).
- **Services** - For more information about each of the services please view the MaineCare Benefits Manual at the following DHHS Website: <http://www.maine.gov/sos/cec/rules/10/ch101.htm>

What This Report Measures: This report shows for each the services that APS began reviewing in February 2013 and in December 2013, the cumulative number of members authorized and units of service authorized for both initial cases and continued stay reviews. The average number of units per service is separated into average initial units/case and average CSR units/ case.

Note: the column titled "Members" does not refer to the # of members who have received the service so far this year, but rather the number of unique members who have had a PA and/or a CSR or CSRs so far this fiscal year. Even if a member has multiple continued stays or is discharged and returns to the service, they are counted only once.

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Other									
100-219	Section 28 Eligibility Determination - OCFS Providers	1	1	1.0	0	0	0.0	1	
Section 21									
T2016PD	Agency Home Support	482	1,325,832	2,750.7	3,774	9,866,435	2,614.3	1,735	Hour
T2016SC	Agency Home Support with Medical Add-On	49	89,284	1,822.1	261	546,786	2,095.0	119	Hour
T2017	Home Supports	148	615,504	4,158.8	601	1,837,800	3,057.9	385	15 min
T2017SC	Home Supports with Medical Add-On	2	1,820	910.0	6	23,376	3,896.0	4	15 min
T2034	Crisis Intervention Services	112	11,808	105.4	141	33,049	234.4	79	15 min
Section 28 Community Based									
H2021HI	Services for Children with Cognitive Impairments and Functional Limitations - 1:1	1,416	152,033	107.4	4,537	5,978,613	1,317.7	2,715	15 min
H2021HK	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 1:1	164	49,144	299.7	415	730,453	1,760.1	277	15 min
H2021HQHIUN	Services for Children with Cognitive Impairments and Functional Limitations - 2 Patients	17	40,172	2,363.1	3	4,928	1,642.7	19	15 min
H2021HQHIUP	Services for Children with Cognitive Impairments and Functional Limitations - 3 Patients	4	15,808	3,952.0	0	0	0.0	4	15 min
H2021HQHIUQ	Services for Children with Cognitive Impairments and Functional Limitations - 4 Patients	2	12,400	6,200.0	0	0	0.0	2	15 min
H2021HQHKUN	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 2 Patients	1	40	40.0	0	0	0.0	1	15 min

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 28 Community Based									
H2021HQBKUP	Specialized Services for Children with Cognitive Impairments and Functional Limitations - 3 Patients	3	9,360	3,120.0	0	0	0.0	3	15 min
Section 28 School Based (APS began reviewing 12/1/2013)									
H2021HI	School-Based Services for Children with Cognitive Impairments and Functional Limitations - 1:1	403	1,247,587	3,095.7	413	960,379	2,325.4	444	15 min
H2021HK	School-Based Specialized Svcs for Children w/Cognitive Impairments & Functional Limitations - 1:1	165	503,312	3,050.4	217	570,953	2,631.1	201	15 min
H2021HQHIUN	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 2 Patients	210	585,060	2,786.0	155	296,139	1,910.6	211	15 min
H2021HQHIUP	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 3 Patients	150	447,962	2,986.4	94	175,769	1,869.9	145	15 min
H2021HQHIUQ	School-Based Svcs for Children w/Cognitive Impairments & Functional Limitations - 4 Patients	118	359,301	3,044.9	65	101,062	1,554.8	108	15 min
H2021HQHKUN	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 2 Patients	30	68,164	2,272.1	32	63,871	1,996.0	36	15 min
H2021HQHKUP	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 3 Patients	7	19,200	2,742.9	5	6,024	1,204.8	8	15 min
H2021HQHKUQ	School-Based Specialized Svcs-Children w/Cognitive Impairments & Functional Limitations - 4 Patients	4	13,440	3,360.0	2	855	427.5	4	15 min
Section 45									
100-219	Intensive Outpatient Program - Behavioral Health	411	3,717	9.0	1,122	4,855	4.3	460	One Day
100-219	Intensive Outpatient Program - Substance Abuse	406	3,476	8.6	795	2,956	3.7	384	One Day
Section 45/46									
100-219	Child Psychiatric Inpatient - SHH & Acadia Only	1,343	4,053	3.0	5,583	18,345	3.3	1,132	One Day
100-219	Partial Hospitalization	585	2,684	4.6	1,124	4,468	4.0	530	One Day
Section 65 Community-Based									
H0015	Intensive Outpatient Program	1,389	11,403	8.2	3,887	15,740	4.0	1,158	One Day
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HN	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing ONLY	49	53,886	1,099.7	41	23,516	573.6	56	Hour
H2012HN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's	507	635,923	1,254.3	407	309,371	760.1	515	Hour
H2012HNTL	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing IFSP	14	20,408	1,457.7	18	14,040	780.0	19	Hour
H2012HNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IFSP	34	29,848	877.9	37	25,990	702.4	44	Hour
H2012HNTM	Child BH Day Treat. - PROVIDED BY ED. SYS. - Bachelor's - 2:1 Staffing IEP	75	95,520	1,273.6	55	43,494	790.8	80	Hour
H2012HNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - IEP	1,019	1,181,032	1,159.0	876	570,320	651.1	1,029	Hour

<u>Service Code</u>	<u>Service</u>	<u>Initial Cases</u>	<u>Initial Units</u>	<u>Average Initial Units/Cases</u>	<u>CSR Cases</u>	<u>CSR Units</u>	<u>Average CSR Units/Cases</u>	<u>Members</u>	<u>Billing Unit</u>
Section 65 Provided By Educational Sys. (APS began reviewing 12/1/2013)									
H2012HNUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Two Patients Served	119	151,115	1,269.9	88	37,695	428.4	132	Hour
H2012HNUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - ISFP	35	30,006	857.3	37	24,954	674.4	45	Hour
H2012HNUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 2 Patients - IEP	681	863,440	1,267.9	467	302,288	647.3	660	Hour
H2012HNUP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Three Patients Served	110	154,544	1,404.9	72	21,294	295.8	120	Hour
H2012HNUPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - ISFP	34	32,992	970.4	38	27,160	714.7	45	Hour
H2012HNUPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 3 Patients - IEP	689	875,880	1,271.2	473	296,912	627.7	669	Hour
H2012HNUQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Bachelor's - Four Patients Served	101	145,422	1,439.8	70	19,817	283.1	112	Hour
H2012HNUQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - ISFP	31	28,312	913.3	33	24,640	746.7	41	Hour
H2012HNUQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - BHP Level - 4 Patients - IEP	694	882,655	1,271.8	472	295,494	626.0	672	Hour
H2012HO	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's	492	607,469	1,234.7	371	45,715	123.2	501	Hour
H2012HOTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IFSP	32	28,440	888.8	37	24,471	661.4	42	Hour
H2012HOTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - IEP	868	1,022,220	1,177.7	741	300,105	405.0	897	Hour
H2012HOUN	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Two Patients Served	173	236,482	1,366.9	132	14,592	110.5	182	Hour
H2012HOUNTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IFSP	30	26,752	891.7	32	24,660	770.6	40	Hour
H2012HOUNTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 2 Patients - IEP	698	864,336	1,238.3	522	196,526	376.5	730	Hour
H2012HOUNP	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Three Patients Served	167	228,554	1,368.6	128	12,213	95.4	174	Hour
H2012HOUNPTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IFSP	35	34,552	987.2	34	26,080	767.1	44	Hour
H2012HOUNPTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 3 Patients - IEP	697	869,968	1,248.2	513	195,659	381.4	730	Hour
H2012HOUNQ	Child BH Day Treatment - PROVIDED BY ED. SYS. - Master's - Four Patients Served	172	236,354	1,374.2	132	13,573	102.8	181	Hour
H2012HOUNQTL	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IFSP	33	31,432	952.5	33	24,294	736.2	43	Hour
H2012HOUNQTM	Child BH Day Treat.-PROVIDED BY ED. SYS. - Master's Level - 4 Patients - IEP	717	888,727	1,239.5	541	196,374	363.0	748	Hour

Report Number: 38c
Members Discharged from Children's Inpatient Psychiatric Facilities Who Are Readmitted within 30 days
(Includes MaineCare members and Courtesy Reviews done by APS)
Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children's inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary's Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children's inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 30 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Monthly count of members discharged from Children's inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members who were readmitted within 30 days. The second column shows members not readmitted within 30 days and the third column is the total number of discharges. Members may have more than one discharge.

Total number of discharges:** 1,466

Total number of members readmitted within 30 days: 126

% of members discharged from inpatient psychiatric facilities that are readmitted within 30 days: 8.6%

	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
All Members			
Total MaineCare	126	1,340	1,466
Total	126	1,340	1,466
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Gender			
Female	63	697	760
Male	63	643	706
Total	126	1,340	1,466
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Age Groups			
0-3	0	2	2
4-5	4	26	30
6-12	42	405	447
13-17	71	813	884
18-20	9	91	100
21-24	0	1	1
25-64	0	2	2
Total	126	1,340	1,466
	<u>Members Readmitted</u> <u>within 30 days</u>	<u>Members Not Readmitted</u> <u>within 30 days</u>	<u>Total # of</u> <u>Discharges</u>
Child/Adult			
Children (ages 0 -17)	117	1,246	1,363
Adult (ages 18+)	9	94	103
Total	126	1,340	1,466

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

District	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
District 1/ York County	21	221	242
District 2/ Cumberland County	28	231	259
District 3/ Androscoggin, Franklin, and Oxford Counties	28	265	293
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	14	159	173
District 5/ Somerset and Kennebec Counties	9	145	154
District 6/ Piscataquis and Penobscot Counties	19	189	208
District 7/ Washington and Hancock Counties	1	57	58
District 8/ Aroostook County	6	61	67
Unknown	0	12	12
Total	126	1,340	1,466

Providers	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
	<u>within 30 days</u>	<u>within 30 days</u>	<u>Discharges</u>
Acadia Hospital	32	422	454
Anna Jacques Hospital	0	1	1
Brattleboro Retreat	0	1	1
Emma Pendleton Bradley hospital	0	1	1
Hampstead Hospital	2	10	12
Northern Maine Medical Center	5	51	56
Spring Harbor Hospital	66	601	667
St. Marys Regional Medical Center	21	253	274
Total	126	1,340	1,466

Report Number: 38d
Members Discharged from Children’s Inpatient Psychiatric Facilities Who Are Readmitted within 180 days
(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Inpatient psychiatric services** Children’s inpatient psychiatric services are available at two private psychiatric hospitals (Acadia and Spring Harbor) and two community hospitals that have inpatient psychiatric units that serve children (Northern Maine Medical Center & St Mary’s Regional Medical Center). Hospitals designate whether they are providing child or adult inpatient psychiatric services to a member. Thus, an 18 year old may be authorized for adult inpatient services or a 20 year old may be receiving children’s inpatient services.
- **Readmission:** A readmission occurs when a MaineCare member is discharged in CareConnecton® from any child inpatient psychiatric service and is then admitted into a same or different inpatient psychiatric facility within 2 - 180 days.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: Quarterly count of members discharged from children’s inpatient psychiatric facilities who are readmitted to the same or a different hospital. The first column shows members readmitted from 2 to 180 Days later. The second column shows members not readmitted within 180 Days and the third column is the total number of discharges. Members may have more than one discharge. Note that this report is about members in inpatient psychiatric services seven to ten months ago. This allows 180 days to pass before looking to assess if members were readmitted within that time frame.

Total number of discharges:** 1,466

Total number of members readmitted within 180 days: 335

% of members discharged from inpatient psychiatric facilities that are readmitted within 180 days: 22.9%

	<u>Members Readmitted within 180 days</u>	<u>Members Not Readmitted within 180 days</u>	<u>Total # of Discharges</u>
All Members			
Total MaineCare	335	1,131	1,466
Total	335	1,131	1,466
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
Gender	<u>within 180 days</u>	<u>within 180 days</u>	<u>Discharges</u>
Female	193	567	760
Male	142	564	706
Total	335	1,131	1,466
	<u>Members Readmitted</u>	<u>Members Not Readmitted</u>	<u>Total # of</u>
Age Groups	<u>within 180 days</u>	<u>within 180 days</u>	<u>Discharges</u>
0-3	0	2	2
4-5	6	24	30
6-12	95	352	447
13-17	203	681	884
18-20	31	69	100
21-24	0	1	1
25-64	0	2	2
Total	335	1,131	1,466

*Note: Discharges and authorizations can be processed retroactively causing numbers to fluctuate when rerunning reports.

**Note: Members readmitted in 0 or 1 days are excluded from this report. These are likely either transfers or continued stays, not true readmissions.

***Members age 22 & over reported as receiving child inpatient psychiatric services are removed from this report. These were most likely data entry errors.

	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Child/Adult			
Children (ages 0 -17)	304	1,059	1,363
Adult (ages 18+)	31	72	103
Total	335	1,131	1,466
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
District			
District 1/ York County	51	191	242
District 2/ Cumberland County	76	183	259
District 3/ Androscoggin, Franklin, and Oxford Counties	69	224	293
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	39	134	173
District 5/ Somerset and Kennebec Counties	29	125	154
District 6/ Piscataquis and Penobscot Counties	53	155	208
District 7/ Washington and Hancock Counties	4	54	58
District 8/ Aroostook County	14	53	67
Unknown	0	12	12
Total	335	1,131	1,466
	<u>Members Readmitted</u> <u>within 180 days</u>	<u>Members Not Readmitted</u> <u>within 180 days</u>	<u>Total # of</u> <u>Discharges</u>
Providers			
Acadia Hospital	104	350	454
Anna Jacques Hospital	1	0	1
Brattleboro Retreat	0	1	1
Emma Pendleton Bradley hospital	0	1	1
Hampstead Hospital	5	7	12
Northern Maine Medical Center	12	44	56
Spring Harbor Hospital	156	511	667
St. Marys Regional Medical Center	57	217	274
Total	335	1,131	1,466

**OCFS Provider Contract Performance Measures Report:
HCT Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2012 To 06/30/2013**

Run Date: 09/18/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Home and Community Based Treatment (HCT)** is a higher intensity community-based mental health service than Outpatient Therapy but a lower intensity service than Children's Assertive Community Treatment (ACT). There are 3 types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.

What This Report Measures: The number of youth discharged from HCT and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment.

Total number of youth discharged from Home and Community Based Treatment: 3,229

Total number of youth who did NOT enter residential treatment within 1 Year: 3,039

Percent of youth who did NOT enter residential treatment within 1 Year: 94%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
	Aroostook Mental Health Services		45
Assistance Plus	153	158	97%
Care & Comfort	150	153	98%
Casa, Inc.	5	7	71%
Catholic Charities Maine	17	18	94%
Christopher Aaron Counseling Center	35	36	97%
Community Care	170	175	97%
Community Health & Counseling Services	55	59	93%
Connections for Kids	103	106	97%
Counseling Services Inc.	203	218	93%
Families United	41	44	93%
Harbor Family Services	65	67	97%
Home Counselors Inc	43	44	98%
Kennebec Behavioral Health	356	380	94%
KidsPeace	137	141	97%
MAS Home Care of Maine - Bangor	87	90	97%
MAS Home Care of Maine - Westbrook	97	104	93%
New Day Counseling	1	1	100%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
NFI North	12	14	86%
Northeast Occupational Exchange	5	5	100%
Northern Lighthouse	23	24	96%
Northern Maine General	15	15	100%
Port Resources	37	45	82%
Providence	414	452	92%
Saco River Health Service	84	87	97%
Sequel Care of Maine	107	116	92%
Smart Child & Family Services	29	34	85%
Spurwink	125	130	96%
Sweetser	75	80	94%
Tri-County Mental Health	139	156	89%
Umbrella Mental Health Services	31	31	100%
United Cerebral Palsy of Maine	172	182	95%
Watch Me Shine Developmental Preschool, Inc.	5	5	100%
Woodfords Family Services - Home and Community Treatment	3	3	100%
	3,039	3,229	94%

**OCFS Provider Contract Performance Measures Report:
Child PNMI Services Treatment Outcome Standard- 85% Do Not Access ITRT Within 90 days of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)**

07/01/2013 To 06/30/2014

Run Date: 09/18/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **Residential care:** Youth in need of residential treatment services are served in PNMI. **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: **Mental Health Level I & Level II and Mental Retardation Level I & Level II**. Youth in **Multidimensional Treatment Foster Care** are also included. Multidimensional Treatment Foster Care is an evidenced based residential treatment service used as an alternative to incarceration.

What This Report Measures: The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 90 days. It includes both in state and out of state residential treatment. This report is about youth discharged from the previous quarter. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 284

Total number of youth who did NOT return to residential treatment within 90 days: 252

Percent of youth who did NOT return to residential treatment within 90 days: 88.7%

Providers	# NOT returning to residential treatment		% NOT returning to residential treatment	
	within 90 days	# Discharged	within 90 days	Target Met?
Aroostook Mental Health Services	5	6	83.3%	Target Not Met
Becket Houses of Maine	41	41	100.0%	Target Met
Community Health & Counseling Services	7	7	100.0%	Target Met
Harbor Family Services	17	22	77.3%	Target Not Met
KidsPeace	11	13	84.6%	Target Not Met
NFI North	41	47	87.2%	Target Met
Northern Lighthouse	5	7	71.4%	Target Not Met
Port Resources	1	2	50.0%	Target Not Met
Spurwink	47	56	83.9%	Target Not Met
Sweetser	70	75	93.3%	Target Met
The Opportunity Alliance	7	8	87.5%	Target Met
	<u>252</u>	<u>284</u>	<u>88.7%</u>	

**OCFS Provider Contract Performance Measures Report:
Child PNMI Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2012 To 06/30/2013**

Run Date: 09/18/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.

What This Report Measures: The number of youth discharged from residential treatment and whether or not they return to a residential treatment within 1 year. This report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnecton system as well as the youth whose authorization for the service has expired. All youth are included regardless of the stated living situation at discharge. The only exception is a youth who has a new authorization for residential treatment within 1 day is presumed to have transferred. In this report, this type of documented transfer is not counted as a discharge and is not included in the numerator or denominator.

Total number of youth discharged from residential treatment: 279

Total number of youth who did NOT return to residential treatment within 1 year: 201

Percent of youth who did NOT return to residential treatment within 1 year: 72%

Providers	<u># NOT returning to residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT returning to residential treatment within 1 year</u>
	Aroostook Mental Health Services	9	13
Becket Houses of Maine	21	23	91%
Community Health & Counseling Services	5	9	56%
Harbor Family Services	14	21	67%
KidsPeace	11	15	73%
NFI North	26	38	68%
Northern Lighthouse	4	5	80%
Port Resources	4	4	100%
Spurwink	57	66	86%
Sweetser	44	77	57%
The Opportunity Alliance	6	8	75%
	201	279	72%

APS Quarterly Report Child Perf Measure Targeted Case Management (TCM) to a higher level of care
Goal: At least 90% are NOT admitted to child inpatient or child PNMI or HCT within 6 months of discharge from TCM
(Includes MaineCare members and Courtesy Reviews done by APS)
01/01/2013 to 12/31/2013

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. APS reports on the following three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The percent of TCM recipients who are NOT admitted to a higher level of care within 6 months of discharge from TCM. months after discharge. For this report, transfers to another service such as inpatient services ARE included. If a child is admitted to more than one service or multiple times to the same service, they are counted only once.

Total number of members discharged from TCM: 6,077

of members admitted to child PNMI, Inpatient or HCT: 543

Percent NOT admitted to any higher level of care: 91.1%

Type of TCM	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>HCT</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
Targeted Case Management - Behavioral Health	37	149	354	473	90	4,635
Targeted Case Management - Developmental Disabilities	5	17	56	70	95	1,439
WrapME TCM Only	0	0	0	0	100	3
Total	42	166	410	543	91.1	6,077

Providers	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>HCT</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
AngleZ Behavioral Health Services - CCM	0	0	1	1	90	10
Aroostook Mental Health Services	6	7	8	16	77	70
Assistance Plus	0	2	19	20	87	151
Behavior Health Solutions for Me	0	0	0	0	100	3
Bridge to Success	0	0	2	2	97	65
Broadreach Family & Community Services	0	1	10	11	94	198
Care & Comfort	0	3	12	15	92	199
Catholic Charities Maine	2	7	9	14	93	191
Charlotte White Center	0	1	4	5	94	81
Community Care	0	0	3	3	88	25
Community Concepts	0	0	1	1	97	39
Community Counseling Center	0	2	7	9	91	105
Community Health & Counseling Services	2	4	10	15	91	174
Connections for Kids	0	1	3	3	83	18
Constellations, Inc.	1	2	2	4	89	35
Cornerstone Behavioral Healthcare - CM	1	2	3	5	92	62
Counseling Services Inc.	3	14	27	37	86	261
Day One	0	1	0	1	89	9
Families Matter, Inc	0	1	3	3	83	18
Families United	0	0	1	1	50	2
Fullcircle Supports Inc	0	0	0	0	100	17
Graham Behavioral Services	0	2	4	4	90	40
Harbor Family Services	1	4	5	8	94	139
Health Affiliates Maine	1	6	14	21	89	192
Home Counselors Inc	0	2	6	6	86	42
Independence Association	0	0	1	1	97	39
Kennebec Behavioral Health	6	17	17	31	93	428
KidsPeace	1	4	15	19	85	125
Learning Works	0	2	4	6	95	110
Life by Design	1	4	6	10	93	142
Maine Behavioral Health Organization	0	0	0	0	100	21
MAS Home Care of Maine - Bangor	1	2	0	2	87	15
MAS Home Care of Maine - Westbrook	0	3	5	5	93	68
Merrymeeting	0	0	0	0	100	11
Mid Coast Mental Health	0	0	2	2	88	16
Milestones Family Services	0	0	0	0	100	48
Morrison Developmental Center	0	0	0	0	100	4
New Day Counseling	0	0	2	2	96	47
Northeast Occupational Exchange	0	0	1	1	89	9
Northern Lighthouse	0	1	3	4	79	19

Providers	<u>Child PNMI</u>	<u>Child Inpatient</u>	<u>HCT</u>	<u>Any higher level of care</u>	<u>% NOT Admitted to higher level of care</u>	<u>Total # of Discharges</u>
Northern Maine General	1	0	0	1	92	13
Penquis	0	0	1	1	96	26
Pine Tree Society	1	2	3	4	87	31
Providence	1	6	21	27	86	191
Saco River Health Service	0	3	4	7	79	34
Sequel Care of Maine	0	1	5	5	85	34
Smart Child & Family Services	0	2	3	3	88	24
Somali Bantu Youth Association of Maine	0	0	0	0	100	2
Special Childrens Friends	0	2	6	7	89	63
Spurwink	1	9	37	45	91	491
Stepping Stones	0	0	0	0	100	9
Sweetser	6	13	35	44	88	354
Sweetser 24 - PCI Case Management	0	1	1	1	75	4
The Childrens Center	0	1	8	8	94	131
The Opportunity Alliance	1	6	15	21	92	250
The Progress Center	0	0	1	1	96	27
Tri-County Mental Health	1	9	18	24	92	312
Umbrella Mental Health Services	0	2	4	5	88	40
United Cerebral Palsy of Maine	1	2	8	9	94	147
Waban Projects	2	0	10	12	90	115
Wings	1	11	15	24	94	386
Woodfords Family Services	0	1	5	6	96	145
Total	42	166	410	543	91.1	6,077

Report Number: 25

**Non-hospitalized Children Assigned a TCM case manager within 7 working days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates: 07/01/2013 To 06/30/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for TCM services.
- **Targeted Case Management** services are those services provided by a social services or health professional, or other qualified staff, to identify the medical, social, educational and other needs (including housing and transportation) of the eligible member, identify the services necessary to meet those needs, and facilitate access to those services. Case Management consists of intake/assessment, plan of care development, coordination/advocacy, monitoring and evaluation.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific TCM team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with date of assignment to the service to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of non-hospitalized members authorized for targeted case management (TCM) and whether they a.) were assigned to a case manager in the TCM service within 7 working days, b.) waited longer than 8 days but were eventually assigned to the service.

Total number of non-hospitalized youth applying for TCM: 6,943

Total assigned within 7 working days: 5,738 % assigned within 7 working days 5,738/6,943 : 83%

Gender	<u>Waited 7 working</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	
Female	2,264	512	2,776
Male	3,474	693	4,167
Total	5,738	1,205	6,943

Child Age Groups	<u>Waited 7 working</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	
0-3	651	93	744
4-5	743	128	871
6-12	2,463	603	3,066
13-17	1,701	357	2,058
18-20	165	23	188
Unknown	15	1	16
Total	5,738	1,205	6,943

	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Child/Adult			
Children (ages 0 -17)	5,558	1,181	6,739
Adult (ages 18+)	165	23	188
Unknown	15	1	16
Total	5,738	1,205	6,943
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
SMI			
SMI	47	7	54
Not SMI	5,691	1,198	6,889
Total	5,738	1,205	6,943
	<u>Waited 7 working days or less</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District			
District 1/ York County	798	190	988
District 2/ Cumberland County	815	148	963
District 3/ Androscoggin, Franklin, and Oxford Counties	1,199	227	1,426
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	690	137	827
District 5/ Somerset and Kennebec Counties	823	313	1,136
District 6/ Piscataquis and Penobscot Counties	701	111	812
District 7/ Washington and Hancock Counties	317	38	355
District 8/ Aroostook County	355	30	385
Unknown	40	11	51
Total	5,738	1,205	6,943

Providers	<u>Waited 7 working</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	
AngleZ Behavioral Health Services - CCM	25	8	33
Aroostook Mental Health Services	54	3	57
Assistance Plus	121	6	127
Behavior Health Solutions for Me	14	1	15
Blue School	23	0	23
Bridge to Success	68	1	69
Bright Future Healthier You	2	0	2
Broadreach Family & Community Services	180	0	180
Care & Comfort	153	22	175
Catholic Charities Maine	335	57	392
Charlotte White Center	45	11	56
Christopher Aaron Counseling Center	12	3	15
Community Care	19	1	20
Community Concepts	67	2	69
Community Counseling Center	117	16	133
Community Health & Counseling Services	153	26	179
Connections for Kids	47	3	50
Cornerstone Behavioral Healthcare - CM	50	1	51
Counseling Services Inc.	124	132	256
Day One	9	0	9
Easter Seals Maine	14	0	14
Families Matter, Inc	52	1	53
Families United	0	6	6
Fullcircle Supports Inc	39	0	39
Graham Behavioral Services	11	1	12
Group Main Stream, Inc., dba GMS	3	0	3
Harbor Family Services	88	42	130
Health Affiliates Maine	138	2	140
Home Counselors Inc	50	11	61
Independence Association	32	1	33
Kennebec Behavioral Health	172	273	445
KidsPeace	136	8	144
Learning Works	118	2	120
Life by Design	121	8	129
Maine Behavioral Health Organization	49	4	53
MAS Home Care of Maine - Bangor	43	23	66
MAS Home Care of Maine - Westbrook	77	10	87
Merrymeeting	19	2	21
Mid Coast Mental Health	82	20	102
Milestones Family Services	43	2	45
Mobius, Inc	1	0	1
Morrison Developmental Center	3	0	3
New Day Counseling	41	0	41
Northeast Occupational Exchange	1	3	4
Northern Lighthouse	27	5	32
Northern Maine General	3	9	12
Penquis	21	5	26
Pine Tree Society	29	0	29
Providence	103	115	218
Saco River Health Service	26	0	26
Sequel Care of Maine	40	7	47
Smart Child & Family Services	40	3	43
Somali Bantu Youth Association of Maine	26	3	29

Special Childrens Friends	69	2	71
Spurwink	475	81	556
St. Andre Homes	0	3	3
Stepping Stones	21	0	21
Sweetser	503	33	536
The Childrens Center	92	16	108
The Opportunity Alliance	158	110	268
The Progress Center	27	1	28
Tri-County Mental Health	313	74	387
Umbrella Mental Health Services	8	0	8
United Cerebral Palsy of Maine	119	13	132
Waban Projects	95	0	95
Wings	403	13	416
Woodfords Family Services	189	0	189
Total	5,738	1,205	6,943

Report 25b Non-Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days

(Includes MaineCare members and Courtesy Reviews done by APS)

Report Dates 07/01/2013 To 06/30/2014

Run Date: 08/11/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Non-hospitalized member** - MaineCare member who is not in an inpatient psychiatric facility at the time of application for services. This is indicated by the member not having an open authorization for inpatient psychiatric services on the day a CFSN is completed or on the day the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
 - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
 - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of non-hospitalized members authorized for HCT and whether they a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service.

Total number of non-hospitalized members applying for HCT: 3,609

Total assigned within 3 working days: 1,861	% assigned within 3 working days: 52%
Total assigned in 4 - 7 working days: 332	% assigned in 4 -7 working days: 9%
Total assigned within 7 working days: 2,193	% assigned within 7 working days: 61%
Total assigned after 8 or more working days: 1,416	% assigned after 8 or more working days: 39%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	131	18	82	231
HCT - Children's Home & Com. Based Tx - Master's	1,452	271	1,106	2,829
HCT - FFT	58	4	43	105
HCT - MST	191	35	172	398
HCT - MST - Problem Sex. Behaviors	15	3	11	29
MST - Funded by Dept. of Corrections	14	1	2	17
Total	1,861	332	1,416	3,609

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	<u>Total</u>
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	747	148	583	1,478
Male	1,114	184	833	2,131
Total	1,861	332	1,416	3,609

Child Age Groups	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
0-3	184	28	108	320
4-5	239	30	174	443
6-12	854	165	683	1,702
13-17	561	105	441	1,107
18-20	18	2	6	26
Unknown	5	2	4	11
Total	1,861	332	1,416	3,609

District	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	347	70	204	621
District 2/ Cumberland County	360	43	143	546
District 3/ Androscoggin, Franklin, and Oxford Counties	344	34	205	583
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	169	29	160	358
District 5/ Somerset and Kennebec Counties	213	62	319	594
District 6/ Piscataquis and Penobscot Counties	254	44	217	515
District 7/ Washington and Hancock Counties	59	30	115	204
District 8/ Aroostook County	99	15	44	158
Unknown	16	5	9	30
Total	1,861	332	1,416	3,609

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
AngleZ Behavioral Health Services - HCT	3	0	1	4
Aroostook Mental Health Services	44	11	34	89
Assistance Plus	62	3	9	74
Bangor Counseling Center	11	1	3	15
Care & Comfort	81	26	47	154
Casa, Inc.	18	1	2	21
Catholic Charities Maine	23	3	40	66
Christopher Aaron Counseling Center	23	3	17	43
Community Care	185	6	29	220
Community Health & Counseling Services	36	6	20	62
Connections for Kids	116	4	15	135
Counseling Services Inc.	121	51	72	244
Families United	11	8	41	60
Harbor Family Services	22	4	13	39
Home Counselors Inc	73	8	19	100
Kennebec Behavioral Health	58	40	238	336
KidsPeace	151	5	17	173
Maine Vocational & Rehabilitation Assoc.	1	0	0	1
MAS Home Care of Maine - Bangor	32	43	107	182
MAS Home Care of Maine - Westbrook	71	3	33	107
Mid Coast Mental Health	15	3	3	21
New Day Counseling	7	0	1	8
NFI North	5	0	0	5
Northeast Occupational Exchange	5	0	1	6
Northern Lighthouse	20	0	1	21
Northern Maine General	2	0	0	2
Port Resources	40	5	15	60
Providence	103	50	392	545
Saco River Health Service	50	3	3	56
Sequel Care of Maine	114	3	24	141
Smart Child & Family Services	36	3	8	47
Spurwink	112	7	24	143
St. Andre Homes	6	4	3	13
Sweetser	56	2	32	90
Tri-County Mental Health	102	13	80	195
Umbrella Mental Health Services	3	1	0	4
United Cerebral Palsy of Maine	13	10	70	93
Woodfords Family Services - Home and Community Treatment	30	2	2	34
Total	1,861	332	1,416	3,609

**Report 25c Hospitalized Members Assigned to HCT Service within 3 and 7 Working Days
(Includes MaineCare members and Courtesy Reviews done by APS)**

Report Dates 07/01/2013 To 06/30/2014

Run Date: 08/11/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Hospitalized member** - MaineCare member who is in an inpatient psychiatric facility at the time of application for services. This is indicated by the member having an open authorization for inpatient psychiatric services at the time a CFSN authorization is entered into CareConnection or on the day that the member is referred for HCT services.
- **Home and Community Based Treatment (HCT)** is a high intensity community-based mental health service. There are several; types of HCT services.
 - **HCT** is the regular home and community based treatment service.
 - **HCT - FFT** is home and community based treatment service using the evidenced based treatment model of family functional therapy.
 - **HCT - MST** is home and community based treatment service using the evidenced based treatment model of multi-systems therapy.
 - **HCT - MST Problem Sex Behaviors** is a sub type of HCT MST for children with this issue. If a member is authorized for both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.
 - **HCT MST - Funded by Dept. of Corrections** is a sub type of HCT MST funded with state funds. It is used when the youth is not eligible for MaineCare. If a member is authorized for both HCT MST and HCT MST - Funded by Dept. of Corrections at the same time, only the MaineCare HCT MST service shows on this report in order to avoid showing the same member twice.
- **Prior Authorization (PA)** Whenever a provider is requesting to begin a service with a member, they are required to submit a request for prior authorization (PA) in APS CareConnection.
- **Date of Assignment:** When providers submit a prior authorization (PA), they are asked to fill in APS CareConnection "Date worker assigned". The date worker assigned indicates the day that a specific HCT team has been assigned to begin providing the service to the member.
- **Contact for Service Notification (CFSN)** is a form submitted by a Provider into CareConnection whenever a member is put on a waiting list for service. When there is a CFSN, it is used in conjunction with the start date of the service to determine the number of days the member waited.
- **Referral Date** is a field in CareConnection that the Provider may fill in when a member applies for a service. If the member is not put on a waiting list, (i.e. no CFSN) the referral date is used with the date of assignment to determine the number of days the member waited.
- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.

What This Report Measures: The number of hospitalized members authorized for HCT and whether they a.) were assigned to HCT service within 3 working days, b.) Waited 4 - 7 working days to be assigned to HCT or c.) waited longer than 8 days but were eventually assigned to the HCT service. Note: If a member is assigned to both HCT MST and HCT MST PSB at the same time, only the HCT MST service shows on this report in order to avoid showing the same member twice.

Total number of hospitalized members applying for HCT: 173

Total assigned within 3 working days: 86	% assigned within 3 working days: 50%
Total assigned in 4 - 7 working days: 32	% assigned in 4 -7 working days: 18%
Total assigned within 7 working days: 118	% assigned within 7 working days: 68%
Total assigned after 8 or more working days: 55	% assigned after 8 or more working days: 32%

Service Name	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
HCT - Child Welfare - Master's	3	1	1	5
HCT - Children's Home & Com. Based Tx - Master's	49	22	44	115
HCT - FFT	0	0	2	2
HCT - MST	33	8	7	48
HCT - MST - Problem Sex. Behaviors	1	1	1	3
Total	86	32	55	173

Gender	<u>Waited 3 working</u>	<u>Waited 4 to 7</u>	<u>Waited 8 or more</u>	Total
	<u>days or less</u>	<u>working days</u>	<u>working days</u>	
Female	50	18	25	93
Male	36	14	30	80
Total	86	32	55	173

Child Age Groups	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
4-5	2	0	0	2
6-12	31	11	29	71
13-17	53	20	25	98
18-20	0	1	1	2
Total	86	32	55	173

District	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
District 1/ York County	34	11	9	54
District 2/ Cumberland County	23	3	9	35
District 3/ Androscoggin, Franklin, and Oxford Counties	9	2	11	22
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	7	3	7	17
District 5/ Somerset and Kennebec Counties	7	5	7	19
District 6/ Piscataquis and Penobscot Counties	4	8	9	21
District 7/ Washington and Hancock Counties	1	0	2	3
District 8/ Aroostook County	0	0	1	1
Unknown	1	0	0	1
Total	86	32	55	173

Providers	<u>Waited 3 working days or less</u>	<u>Waited 4 to 7 working days</u>	<u>Waited 8 or more working days</u>	<u>Total</u>
Assistance Plus	2	0	0	2
Care & Comfort	2	2	1	5
Catholic Charities Maine	0	0	1	1
Christopher Aaron Counseling Center	0	0	1	1
Community Care	3	0	0	3
Community Health & Counseling Services	0	0	1	1
Connections for Kids	4	0	0	4
Counseling Services Inc.	35	8	4	47
Families United	2	0	2	4
Harbor Family Services	0	1	0	1
Home Counselors Inc	2	0	0	2
Kennebec Behavioral Health	2	5	4	11
KidsPeace	6	0	2	8
MAS Home Care of Maine - Bangor	1	2	4	7
MAS Home Care of Maine - Westbrook	1	0	0	1
Port Resources	1	3	1	5
Providence	9	6	25	40
Saco River Health Service	1	0	1	2
Sequel Care of Maine	5	2	0	7
Smart Child & Family Services	1	0	0	1
Spurwink	3	0	1	4
Sweetser	1	0	0	1
Tri-County Mental Health	4	1	6	11
United Cerebral Palsy of Maine	0	2	1	3
Woodfords Family Services - Home and Community Treatment	1	0	0	1
Total	86	32	55	173

OCFS Quarterly Report: Days Wait Times to Enter Intensive Residential Treatment (PNMI)
(Includes MaineCare members and Courtesy Reviews done by APS)

07/01/2013 To 06/30/2014

Run Date: 09/18/2014

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **Child Residential** is community residential treatment for youth under age 21 with mental illness or mental retardation or both. (Section 97). It is sometimes also referred to as ITRT Intensive Residential Treatment. There are 4 levels of child PNMI as follows: H0019HE Child PNMI - Mental Health Level I; H0019CG Child PNMI - Mental Health Level II; H0019SE Child PNMI - Mental Retardation Level I and H0019U9 Child PNMI - Mental Retardation Level II. In addition, the evidenced-based residential treatment of multidimensional treatment foster care is also included. Other types of treatment foster care are not included.
- **PNMI** - A Private Non-Medical Institution (PNMI) provides food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes.
- **Contact for Service Notification (CFSN)** is a form submitted by APS Care Managers into CareConnection whenever a member is applying for this service. From there, APS determines the eligibility and the CFSN enters the **process final** state.
- **Process final date** is the date that the members eligibility for the service is determined. Because APS acts as the intake for this service, CFSNs are submitted before the member's eligibility is determined. If the member is not eligible, they would not be included on this report because they will not be eligible for a prior authorization for the service.
- **Prior authorization (PA)** is submitted by the specific provider that is requesting to provide the service after medical necessity criteria has been determined. The prior authorization is the date the service will begin.

What This Report Measures: This report shows the number of days a youth waited before entering residential treatment. It is calculated as days between the "process final date" to the date of the prior authorization (PA) submitted by the specific provider.

Number of youth admitted to residential treatment: 127

Number of youth admitted within 15 days: 36

% admitted within 15 days: 28.3%

Number of youth admitted in 16 - 30 days: 44

% admitted within 30 days: 63.0%

Service Type	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Child PNMI - Mental Health Level I	26	33	28	3	66%
Child PNMI - Mental Health Level II	8	5	5	3	62%
Child PNMI - Mental Retardation Level I	2	2	1	2	57%
Child PNMI - Mental Retardation Level II	0	3	3	1	43%
Multidimensional Juvenile Justice Program TFC	0	1	1	0	50%
	36	44	38	9	63%

Child Age Groups	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
4-5	0	0	1	0	0%
6-12	9	14	17	3	53%
13-17	27	29	20	6	68%
18-20	0	1	0	0	100%
	36	44	38	9	63%

Gender	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Female	13	22	19	4	60%
Male	23	22	19	5	65%
	36	44	38	9	63%

District	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
District 1/ York County	4	8	14	0	46%
District 2/ Cumberland County	3	10	7	4	54%
District 3/ Androscoggin, Franklin, and Oxford Counties	5	5	3	2	67%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	5	5	3	0	77%
District 5/ Somerset and Kennebec Counties	5	6	3	0	79%
District 6/ Piscataquis and Penobscot Counties	9	6	7	1	65%
District 7/ Washington and Hancock Counties	2	1	0	2	60%
District 8/ Aroostook County	3	3	1	0	86%
	36	44	38	9	63%

Satisfied Provider	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
Aroostook Mental Health Services	2	1	1	0	75%
Becket Houses of Maine	5	4	3	1	69%
Community Health & Counseling Services	0	1	1	0	50%
Harbor Family Services	4	6	2	1	77%
KidsPeace	1	0	2	2	20%
NFI North	9	7	6	0	73%
Northern Lighthouse	3	1	0	0	100%
Spurwink	3	5	13	4	32%
Sweetser	9	18	10	1	71%
The Opportunity Alliance	0	1	0	0	100%
	36	44	38	9	63%

	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
Gender					
Female	72	39	26	14	74%
Male	163	85	75	47	67%
	235	124	101	61	69%
	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
District					
District 1/ York County	42	17	13	0	82%
District 2/ Cumberland County	40	16	13	5	76%
District 3/ Androscoggin, Franklin, and Oxford Counties	27	11	23	3	59%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	14	10	5	10	62%
District 5/ Somerset and Kennebec Counties	23	15	10	11	64%
District 6/ Piscataquis and Penobscot Counties	52	21	19	20	65%
District 7/ Washington and Hancock Counties	18	12	8	3	73%
District 8/ Aroostook County	17	21	10	9	67%
Unknown	2	1	0	0	100%
	235	124	101	61	69%

	0 To 15	16 To 30	31 To 60	Over	% Admitted
Satisfied Provider	Days	Days	Days	60 days	< 30 days
AB Home Healthcare	2	0	0	0	100%
Abazinnia	2	0	0	0	100%
Addison Point Agency- Addison	4	5	2	0	82%
Addison Point Agency- Houlton	4	2	3	0	67%
Addison Point Agency- Waterville	4	2	0	0	100%
Affinity	6	4	0	0	100%
Aroostook Home Health Services	2	2	0	1	80%
Assistance Plus	4	3	2	0	78%
Back to Basics Behavioral Health Services	25	0	2	0	93%
Bangor Counseling Center	2	1	3	1	43%
Behavior Health Solutions for Me	4	1	0	0	100%
Blue School	2	0	0	2	50%
Bridges of Maine, LLC- North	0	0	1	0	0%
Bridges of Maine, LLC- South	4	3	1	0	88%
Broadreach Family & Community Services	4	0	1	3	50%
Care & Comfort	33	12	14	4	71%
Casa, Inc.	3	0	0	0	100%
Catch A Falling Star	0	0	1	1	0%
Central Aroostook Association- Section 28	1	3	1	1	67%
Charlotte White Center	9	7	3	1	80%
Children's Center Section 28	3	2	1	1	71%
Choices are for Everyone, Inc.	0	0	2	0	0%
Connections for Kids	5	2	2	1	70%
Creative Innovations, Inc	3	5	0	0	100%
Downeast Horizons Inc	3	0	4	2	33%
Eastern Maine Counseling and Testing Svcs Inc.	1	0	0	0	100%
Fullcircle Supports Inc	4	0	0	1	80%
Gallant Therapy Services	7	1	1	0	89%
Graham Behavioral Services	1	2	1	1	60%
Growing Opportunities Inc	1	0	1	0	50%
Independence Association	0	1	0	1	50%
Living Innovations Support Services	2	1	3	0	50%
Maine Vocational & Rehabilitation Assoc. Inc. Children's-Augusta	0	1	0	0	100%
Maine Vocational & Rehabilitation Assoc. Inc. Children's-Portland	3	1	0	0	100%
MAS Home Care of Maine - Bangor	13	7	1	1	91%
MAS Home Care of Maine - Westbrook	6	2	6	3	47%
MC Community Services, LLC	7	2	2	0	82%
Merrymeeting Behavioral Health- Sec 28	1	0	0	0	100%
Northeast Occupational Exchange	1	0	0	0	100%
Northern Lighthouse - Section 28	3	9	5	7	50%
Northern Maine General - Section 28	3	4	1	0	88%
Port Resources IHS-Sec 28	0	3	0	0	100%
Progressions Behavioral Health Svc	1	6	1	0	88%
Providence	3	3	12	8	23%
Saco River Health Service	3	5	4	0	67%
Sequel Care of Maine	22	6	7	4	72%
Sunrise Opportunities	0	0	1	0	0%
The Progress Center	2	0	0	0	100%

United Cerebral Palsy IV - Section 28	8	5	2	8	57%
Watch Me Shine Developmental Preschool, Inc.	2	1	0	0	100%
Woodfords Family Services- In-Home Support	<u>12</u>	<u>10</u>	<u>10</u>	<u>9</u>	<u>54%</u>
	235	124	101	61	69%

District	0 To 15 Days	16 To 30 Days	31 To 60 Days	Over 60 days	% Admitted < 30 days
District 1/ York County	26	5	6	1	82%
District 2/ Cumberland County	21	3	3	0	89%
District 3/ Androscoggin, Franklin, and Oxford Counties	25	5	8	4	71%
District 4/ Knox, Lincoln, Sagadahoc, and Waldo Counties	18	4	5	2	76%
District 5/ Somerset and Kennebec Counties	11	3	6	5	56%
District 6/ Piscataquis and Penobscot Counties	30	7	6	3	80%
District 7/ Washington and Hancock Counties	7	5	0	3	80%
District 8/ Aroostook County	6	4	2	1	77%
Unknown	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>100%</u>
	146	36	36	19	77%

Satisfied Provider	0 To 15	16 To 30	31 To 60	Over	% Admitted
	Days	Days	Days	60 days	< 30 days
AB Home Healthcare	2	0	0	0	100%
Abazinnia	1	0	1	0	50%
Addison Point Agency- Addison	1	0	0	0	100%
Addison Point Agency- Houlton	0	1	0	0	100%
Addison Point Agency- Waterville	1	0	0	0	100%
Affinity	1	0	0	0	100%
Assistance Plus	1	1	4	1	29%
Back to Basics Behavioral Health Services	1	0	1	0	50%
Bangor Counseling Center	1	0	0	0	100%
Blue School	8	2	0	3	77%
Bridges of Maine, LLC- North	7	1	0	0	100%
Bridges of Maine, LLC- South	3	0	0	0	100%
Broadreach Family & Community Services	1	0	1	0	50%
Care & Comfort	23	7	3	3	83%
Charlotte White Center	1	1	2	1	40%
Connections for Kids	13	1	1	0	93%
Creative Innovations, Inc	1	1	0	0	100%
Downeast Horizons Inc	1	0	0	0	100%
Fullcircle Supports Inc	4	0	1	0	80%
Gallant Therapy Services	4	0	0	0	100%
Graham Behavioral Services	1	0	0	0	100%
Growing Opportunities Inc	2	2	0	1	80%
Living Innovations Support Services	5	1	2	0	75%
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Augusta	3	0	2	0	60%
Maine Vocational & Rehabilitation Assoc. Inc. Children's- Portland	1	1	0	0	100%
MAS Home Care of Maine - Bangor	9	5	4	2	70%
MAS Home Care of Maine - Westbrook	6	3	1	1	82%
MC Community Services, LLC	3	0	1	0	75%
Merrymeeting Behavioral Health- Sec 28	2	0	2	0	50%
Northern Lighthouse - Section 28	1	0	1	0	50%
Port Resources IHS-Sec 28	1	0	1	1	33%
Progressions Behavioral Health Svc	5	2	1	0	88%
Providence	1	0	1	3	20%
R.I.S.E. Inc	0	0	1	0	0%
Saco River Health Service	1	2	0	0	100%
Sequel Care of Maine	24	3	3	0	90%
The Progress Center	6	1	0	2	78%
Woodfords Family Services- In-Home Support	0	1	2	1	25%
	146	36	36	19	77%