

**OCFS Provider Contract Performance Measures Report:
TCM Services Treatment Outcome Standard- 80% Do Not Access ITRT Within 1 Year of Discharge
(Includes MaineCare members and Courtesy Reviews done by APS)
07/01/2012 To 09/30/2012**

Report Source: Authorization data from APS CareConnection®

Definitions:

- **Courtesy Review** - APS completes courtesy reviews when a member is not MaineCare eligible at the time of admission, but is expected to be served using either MaineCare and/or state funds.
- **ITRT** - is an abbreviation for Intensive Residential Treatment. ITRTs provide residential treatment for youth under age 21 with mental illness or mental retardation or both. Crisis Units, Treatment Foster Care and Infant residential care are not included in the definition. In Maine, residential treatment is also called **PNMI**.
- **PNMI** stands for Private Non-Medical Institution (PNMI). PNMI's provide food, shelter, personal care, and treatment services to four or more residents in single or scattered site facilities. PNMI services are not provided in medical settings such as hospitals or nursing homes. There are four types of child PNMI as follows: Mental Health Level I & Level II and Mental Retardation Level I & Level II.
- **Targeted Case Management (TCM)** is case management to identify and facilitate access to medical, social, educational and other needs (including housing and transportation) of the eligible member. It is for youth under age 21 There are three types of TCM services:
 - **TCM - BH** is targeted case management for children with behavioral health need.
 - **TCM - DD** is targeted case management for children with developmental disabilities.
 - **WrapME** is targeted case management for children with severe challenges. It uses the evidence-based Wrap-around model.

What This Report Measures: The number of youth discharged from any of the three types of Targeted Case Management (TCM) and whether or not they enter residential treatment within one year of discharge. Note that this report is about youth discharged from services over a year ago. This allows time to pass before assessing the outcomes of treatment. It includes the youth discharged from APS CareConnection system as well as the youth whose authorization for the service has expired.

Total number of youth discharged from targeted case management: 1,514

Total number of youth who did NOT enter residential treatment within 1 Year: 1,480

Percent of youth who did NOT enter residential treatment within 1 Year: 98%

Providers	# NOT entering residential treatment within 1 year	# Discharged	% NOT entering residential treatment within 1 year
Aroostook Mental Health Services	18	18	100%
Assistance Plus	27	27	100%
Bridge to Success	17	17	100%
Broadreach Family & Community Services	34	34	100%
Care & Comfort	40	40	100%
Care & Comfort - Dover	1	1	100%
Casey Family Services	8	9	89%
Catholic Charities Maine	31	31	100%
Charlotte White Center	21	21	100%
Christopher Aaron Counseling Center	1	1	100%
Community Care	9	9	100%
Community Counseling Center	70	70	100%
Community Health & Counseling Services	30	33	91%
Connections for Kids	11	11	100%
Constellations, Inc.	11	11	100%
Cornerstone Behavioral Healthcare - CM	1	1	100%
Counseling Services Inc.	81	82	99%

Providers	<u># NOT entering residential treatment within 1 year</u>	<u># Discharged</u>	<u>% NOT entering residential treatment within 1 year</u>
Day One	1	1	100%
Employment Specialist of Maine	2	2	100%
Graham Behavioral Services	12	12	100%
Harbor Family Services	30	31	97%
Health Affiliates Maine	40	40	100%
Home Counselors Inc	8	8	100%
Independence Association	12	12	100%
John F. Murphy Homes Inc	1	1	100%
Kennebec Behavioral Health	72	73	99%
KidsPeace	32	32	100%
Learning Works	20	20	100%
Life by Design	34	34	100%
Maine Behavioral Health Organization	1	1	100%
MAS Home Care of Maine - Bangor	1	1	100%
MAS Home Care of Maine - Westbrook	8	8	100%
Merrymeeting	1	1	100%
Mid Coast Mental Health	3	3	100%
Milestones Family Services	8	8	100%
Mobius, Inc	3	3	100%
New Day Counseling	10	10	100%
Northeast Occupational Exchange	1	1	100%
Northern Lighthouse	8	8	100%
Northern Maine General	6	6	100%
Penquis	2	2	100%
Pine Tree Society	34	36	94%
Providence	61	64	95%
Saco River Health Service	3	3	100%
Sequel Care of Maine	7	7	100%
Special Childrens Friends	8	8	100%
Spurwink	114	116	98%
Sweetser	126	135	93%
The Childrens Center	8	8	100%
The Opportunity Alliance	57	59	97%
The Progress Center	6	6	100%
Tri-County Mental Health	88	93	95%
Umbrella Mental Health Services	2	2	100%
United Cerebral Palsy of Maine	53	54	98%
Waban Projects	34	34	100%
Wings	121	124	98%
Woodfords Family Services	31	31	100%
	1,480	1,514	98%