

Office of MaineCare Services

Manager: Heidi Brann 207-624-6926 Heidi.J.Brann@Maine.gov

Effective March 18, 2024

PROVIDER RELATIONS SPECIALIST POLICY ASSIGNMENTS

Primary SME	Policy Section	Title
Provider Relations Division		
Shannon Beggs 207-624-4012 shannon.m.beggs@maine.gov Backup: Tiffany.Norton@maine.gov	Ch II - Section 14	Advanced Practice Registered Nursing Services
	Ch II - Section 23	Developmental and Behavioral Health Clinic Services
	Ch II - Section 25	Dental Services
	Ch II - Section 60	Medical Supplies and Durable Medical Equipment
	Ch II - Section 80	Pharmacy Services
	Ch II - Section 90	Physician Services
Lisa Bouchard 207-624-4075 lisa.bouchard@maine.gov Backup: jane.brann@maine.gov	Ch II - Section 15	Chiropractic Services
	Ch II - Section 68	Occupational Therapy Services
	Ch II - Section 75	Vision Services
	Ch II - Section 85	Physical Therapy Services
	Ch II - Section 109	Speech and Hearing Services
Jane Brann 207-624-6925 jane.brann@maine.gov Back Up: Olivia.Hardman@maine.gov	Ch II - Section 5	Ambulance Services
	Ch II - Section 7	Free-Standing Dialysis Services
	Ch II - Section 12	Consumer Directed Attendant Services
	Ch II - Section 19	Home/Community Based Benefits for the Elderly and/or Adults with Disabilities
	Ch II - Section 55	Laboratory Services
	Ch II - Section 95	Podiatric Services
	Ch II - Section 96	Private Duty Nursing and Personal Care Services
	Ch II - Section 113	Non-Emergency Transportation (NET) Services
		Member Bills
Bruce Cosgrove (207) 624-6927 Bruce.Cosgrove@maine.gov Backup: Olivia.Hardman@maine.gov	Ch II - Section 2	Adult Family Care Services
	Ch II - Section 50	ICF-MR Services
	Ch II - Section 67	Nursing Facility Services
	Ch II - Section 97	Private Non-Medical Institution Services
		Appendix B: Principles of Reimbursement for Substance Abuse Treatment Facilities
		Appendix C: Principles of Reimbursement for Medical and Remedial Service Facilities
		Appendix D: Principles of Reimbursement for Child Care Facilities
		Appendix E: Principles of Reimbursement for Community Residences for Persons with Mental Illness
		Appendix F: Principles of Reimbursement for Non-Case Mixed Medical and Remedial Facilities
	Ch II - Section 102	Rehabilitative Services
	Ch II - Section 107	Psychiatric Residential Treatment Facility Services
Megan Dinsmore (207) 624-6950 Megan.Dinsmore@maine.gov Backup: Shannon.M.Beggs@maine.gov	Ch II - Section 30	Family Planning Agency Services for Instate Providers
	Ch. Section 4	Limited Family Planning Planning Benefit
		340B Specialist
Pamela Grotton (207) 624-6944 pamela.grotton@maine.gov Backup: Bruce.Cosgrove@maine.gov	Ch II - Section 3	Ambulatory Care Clinic Services
	Ch II - Section 28	Rehabilitative and Community Support Services for Children with Cognitive Impairments and Functional Limitations
	Ch II - Section 65	Behavioral Health Services
		Schools and all School Health-Related Services
Olivia Hardman (207) 624-6933 olivia.hardman@maine.gov Back Up: Bruce.Cosgrove@maine.gov	Ch II - Section 18	Home/Comm Based Services for Adults w/Brain Injury
	Ch II - Section 20	Home/Community Benefits for Adults with Other Related Conditions (ORC)
	Ch II - Section 21	Home/Community Benefits for Members w/Intellectual Disabilities or Autistic Disorder
	Ch II - Section 26	Day Health Services
	Ch II - Section 29	Support Services for Adults with Intellectual Disabilities or Autistic Disorder
	Ch II - Section 40	Home Health Services
	Ch II - Section 43	Hospice Services
		Constituent Issues
Tiffany Norton 207-624-6934 tiffany.norton@maine.gov Back Up: Cheryl.Rood@maine.gov	Ch II - Section 45	All Maine Hospitals and Out of State Hospital Providers
	Ch II - Section 46	Psychiatric Hospital Services: Acadia, Spring Harbor, State Psych Hospitals and Out of State Psychiatric Hospital Providers
		PERM Specialist
John Repecko 207-624-6938 John.Repecko@maine.gov Back Up: Shannon.M.Beggs@maine.gov	Ch II - Section 9	Indian Health Services
	Ch II - Section 13	Targeted Case Management Services
	Ch II - Section 17	Community Support Services
	Ch II - Section 31	FQHC - Independently Owned and Hospital Owned
	Ch II - Section 103	RHC - Independently Owned and Hospital Owned
All Provider Relations Representatives	Ch 1 - Section 1,2,4	General Administrative Policies and Procedures
	Ch I - Section 4	Telehealth Services
	Ch II - Section 4	Ambulatory Surgical Center
	Ch II - Section 23	Developmental and Behavioral Clinic Services
	Ch II - Section 101	Medical Imaging Services
	Ch X - Section 1	Benefit for People Living with HIV/AIDS
Office of MaineCare Services Delivery System Reform Unit Provider Relations Specialists		
Angelica Booker Angelica.Booker@maine.gov PCP-Network-Services.DHHS@maine.gov HH-BHH-Services.DHHS@maine.gov	Ch II - Section 91	Health Home Services - Community Care Teams (Includes Housing Outreach and Member Engagement (HOME)
	Ch II - Section 92	Behavioral Health Homes
	Ch VI, Section 3	Primary Care Plus
	Ch II, Section 93	Opioid Health Homes