# Maine Center for Disease Control and Prevention Local Public Health System Assessment And State Public Health System Assessment: An Overview

Statewide Coordinating Council Meeting
Maine State Library
December 12, 2019



# Local Public Health Systems Assessment (LPHSA)

# National Public Health Performance Standards and the LPHSA Instrument were collaboratively developed by:

- US Centers for Disease Control and Prevention (CDC)
- American Public Health Association (APHA)
- Association of State and Territorial Health Officials (ASTHO)
- National Association of County and City Health Officials (NACCHO)
- National Association of Local Boards of Health (NALBOH)
- National Network of Public Health Institutes (NNPHI)
- Public Health Foundation (PHF)

# Local Public Health Systems Assessment (LPHSA)

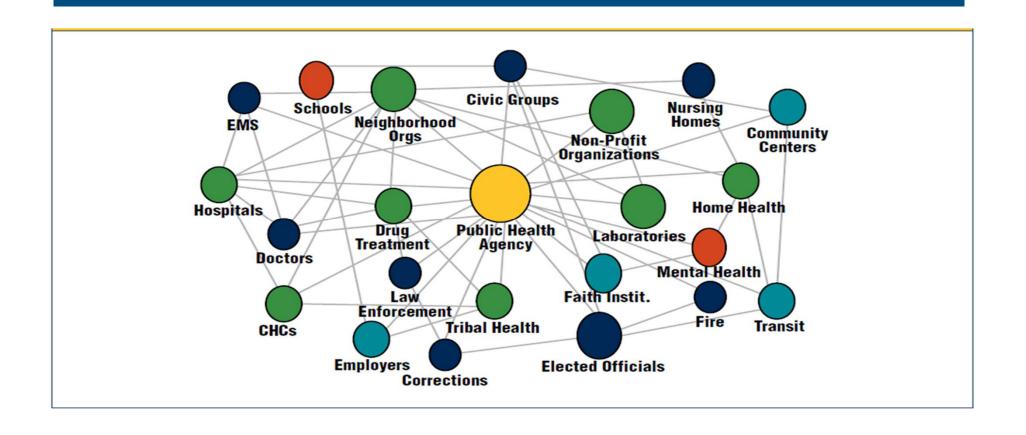
#### What is it?

• The *Local Public Health System* Assessment focuses on the local public health system or all entities that contribute to public health services within a community (municipal, county, district).

#### Purpose in Maine?

- Maine CDC, in collaboration with District Coordinating Councils, is convening LPHSAs to identify gaps and opportunities and inform a District Public Health Systems Improvement Plan (DPHSIP) to:
  - Build on DCCs strengths, and their legislative charge to coordinate and improve the delivery of the Ten Essential Public Health Services in Maine's Public Health Districts; and,
  - Improve local public health systems and infrastructure.

# Our Local Public Health System



#### **Essential Public Health Services**



#### The National Public Health Standards:

- ❖ Designed around the 10 Essential Public Health Services that provide the fundamental framework describing all the public health activities that should be carried out in all states and communities.
- ❖ Focus on the overall public health system rather than a single organization.
- ❖ Describe an *optimal level* of performance rather than provide *minimum expectations*.
- ❖ Are intended to support a process of quality improvement.

# What are the Ten Essential Public Health Services?

- 1. **Monitor** health status to identify community health problems.
- 2. Diagnose and investigate health problems and health hazards in the community.
- 3. Inform, educate, and empower people about health issues.
- 4. Mobilize community partnerships to identify and solve health problems.
- 5. **Develop policies and plans** that support individual and community health efforts.
- 6. **Enforce** laws and regulations that protect health and ensure safety.
- 7. **Link** people to needed personal health services and assure the provision of health care when otherwise unavailable.
- 8. Assure a competent public and personal health care workforce.
- 9. Evaluate effectiveness, accessibility and quality of personal and population-based health services.
- 10. Research for new insights and innovative solutions to health problems.

# **Example of LPHSA Standard**

#### Model Standard 3.1: Health Education and Promotion

The LPHS designs and puts in place health promotion and health education activities to create environments that support health. These promotional and educational activities are coordinated throughout the LPHS to address risk and protective factors at the individual, interpersonal, community, and societal levels. The LPHS includes the community in identifying needs, setting priorities, and planning health promotional and educational activities. The LPHS plans for different reading abilities, language skills, and access to materials.

To accomplish this, members of the LPHS work together to:

- Provide policymakers, stakeholders, and the public with ongoing analyses of community health status
  and related recommendations for health promotion policies.
- Coordinate health promotion and health education activities at the individual, interpersonal, community, and societal levels.
- Engage the community in setting priorities, developing plans, and implementing health education and health promotion activities.

## **Example of LPHSA Standard Questions**

#### Discussion Questions for Model Standard 3.1

#### Involvement

- (a) How many of you provide information on community health to the general public, policymakers, and public and private stakeholders?
- (b) How do your organizations work together to plan, conduct, and implement health education and promotion activities?
- (c) How do your organizations work with others beyond your usual LPHS partners on specific health promotion activities (e.g., supermarkets and nutrition interventions)?
- (d) How do LPHS entities work with community advocates and local media outlets to publicize health promotion activities (e.g., campaigns about the public health effects of laws, media campaigns)?

#### Quality and Comprehensiveness

- (a) Are the health education and health promotion campaigns based on sound theory, evidence of effectiveness, and/or best practice?
- (b) How do organizations in the LPHS support healthy behavior?
- (c) How do organizations in the LPHS tailor campaigns for populations with higher risk of negative health outcomes?
- (d) How do organizations in the LPHS design campaigns to reach populations in specific settings?
- (e) How are the health education programs and health promotion campaigns evaluated?

#### Usability

(a) How are evaluation results used to revise and strengthen the programs?

# Example of LPHSA Standard Performance Measures

At what level does the	LPHS			
3.2.1 Develop healtl information among			ıblic relations and for	sharing
No Activity	Minimal	Moderate	Significant	Optimal
3.2.2 Use relationsh	ips with different m	edia providers (e.g., p	orint, radio, television,	the Internet) to
share health informa	ation, matching the	message with the tar	rget audience?	
No Activity	Minimal	Moderate	Significant	Optimal
0	ain spokespersons (	on public health issue	es?	
0	ain spokespersons of Minimal	on public health issue Moderate	es? Significant	Optimal

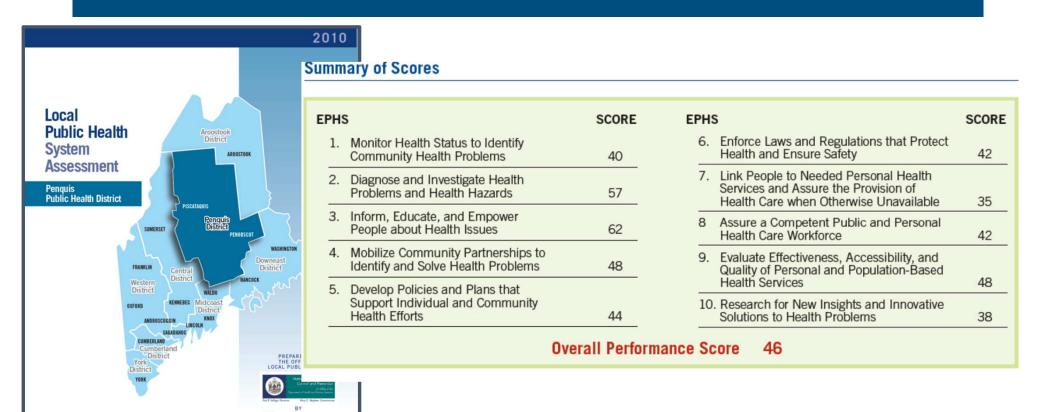
# Performance Measures Scoring: Likert Scale and Consensus

Optimal Activity (76–100%)	Greater than 75% of the activity described within the question is met.			
Significant Activity (51–75%)	Greater than 50% but no more than 75% of the activity described within the question is met.			
Moderate Activity (26–50%)	Greater than 25% but no more than 50% of the activity described within the question is met.			
Minimal Activity (1–25%)	Greater than zero but no more than 25% of the activity described within the question is met.			
No Activity (0%)	0% or absolutely no activity.			

# **SWOT Analysis: One Way of Recording Information Per Model Standard**

trengths	Weaknesses	Short-Term Improvement Opportunities	Long-Term Improvement Opportunities

## 2010 LPHSA Report Example: Penquis



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## LPHSA Next Steps

- Identify Dates for All District Coordinating Councils' LPHSA Meetings
- Continue Planning at the State and District Levels
- Familiarize Ourselves with the LPHSA
  - <a href="https://www.naccho.org/programs/public-health-infrastructure/performance-improvement/community-health-assessment/local-assessment-and-governance-tools">https://www.naccho.org/programs/public-health-infrastructure/performance-improvement/community-health-assessment/local-assessment-and-governance-tools</a>
- LPHSA Team Contacts:
  - James Markiewicz: <u>james.markiewicz@maine.gov</u> (287-1804)
  - Jessica Fogg: <u>Jessica.fogg@maine.gov</u>



# State Public Health Systems Assessment SPHSA

# State Public Health Systems Assessment (SPHSA)

Like the LPHSA, the SPHSA was collaboratively developed by the same seven national organizations

#### How is the public health system defined?

• The **public health system** includes all public, private, and voluntary entities that contribute to the public health activities within a given area. These systems are a network of entities with differing roles, relationships, and interactions.

## Why conduct a SPHSA?

#### **Assessment Instrument**

- Field-tested and validated
- Based on four concepts:
  - 1. Include 10 Essential Public Health Services
  - 2. Focus on the overall public health system
  - 3. Describe an optimal level of performance
  - 4. Support a process of quality improvement

#### **Purpose**

- Improve public health system performance
- Enhance understanding of the public health system
- Build relationships within the public health system
- Foster interest and awareness in performance improvement
- Identify system strengths and gaps to inform the development of an improvement plan.

### **Benefits & Limitations**

#### **Benefits**

- Opportunity for learning
- Establish benchmarks
- Systems approach
- Enhances coordination and collaboration
- Readiness activity

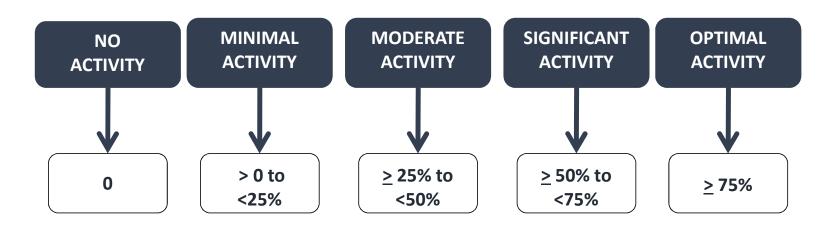
#### Limitations

- Participation and attrition rates
- Snapshot approach
- Element of subjectivity
- Knowledge among participants
- One-day event

## **Completing the Assessment**

- Convene system partners
- Answer questions through facilitated process

What percent of the activity described within the question is met within the public health *system*?



# **Example of SPHSA Standard:**

#3. Inform, Educate, and Empower People about Health Issues

#### Model Standard 3.1: Planning and Implementation

State public health system (SPHS) partner organizations actively create, communicate, and deliver health information and preventive health programs and services using customer-centered and science-based strategies to protect and promote the health of diverse populations.

To accomplish these results, SPHS partner organizations:
 □ Implement health education programs and services to help meet the state's health improvement objectives and promote healthy behaviors.
 □ Implement health promotion initiatives and programs to help meet the state's health improvement objectives, reduce risks, and promote better health.
 □ Design and implement health communications to reach wide and diverse audiences with information that enables people to make healthy choices.

☐ Maintain an effective emergency communications capacity to ensure rapid communications response in the event of a crisis.

# **Example of SPHSA Standard Questions**

Discussion Items for Model Standard 3.1

Discuss how the SPHS partner organizations implement health education programs and services. Do the SPHS programs and services

- Have a sound basis in theory, evidence of effectiveness, best practices, and/or consider National Prevention Strategy recommendations?
- Address priorities and objectives in the state health improvement plan?
- Identify at risk populations and reach diverse target populations with higher risk of illness?

Discuss how the SPHS partner organizations implement health promotion initiatives and programs. Do the SPHS promotion initiatives

- Have a sound basis in theory, evidence of effectiveness, and/or best practices?
- Use recommendations in the National Prevention Strategy and/or CDC's Guide to Community Preventive Services?
- Focus on understanding the social determinants of health?
- Accomplish state health improvement objectives and priorities?
- Allow modifications by local public health systems?

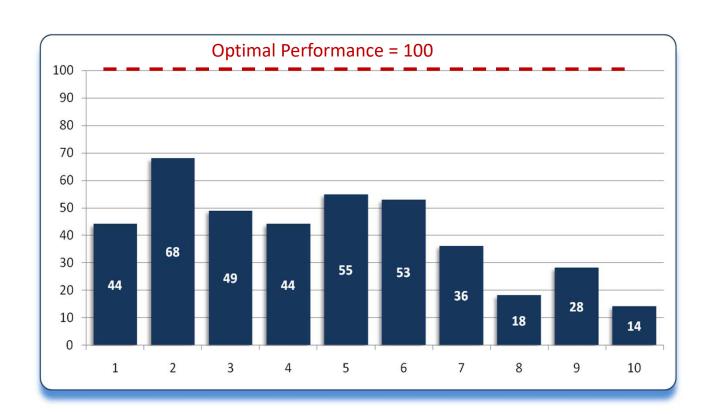
Discuss how the SPHS partner organizations maintain a crisis communications plan. Does the SPHS emergency communications plan include

- Responsibilities for emergency communications teams established in accordance with National Incident Management System (NIMS)?
- Policies and procedures to coordinate communications with state and local emergency

# Example of SPHSA Standard Performance Measures

Questions for Model Standard 3.1								
3.1.1 How well do SPHS partner organizations implement health education programs and services designed to promote healthy behaviors?								
No Activity	Minimal	Moderate	Significant	Optimal				
0	0	0	0	0				
3.1.2 How well do SPHS partner organizations implement health promotion initiatives and programs designed to reduce health risks and promote better health?								
No Activity	Minimal	Moderate	Significant	Optimal				
0	0	0	0	0				
3.1.3 How well do SPHS partner organizations implement health communications designed to enable people to make healthy choices?								
No Activity	Minimal	Moderate	Significant	Optimal				
0	0	0	0	0				
3.1.4 How well do SPHS partner organizations maintain a crisis communications plan to be used in the event of an emergency?								
No Activity	Minimal	Moderate	Significant	Optimal				
0	0	0	0	0				

## 2010 Maine SPHSA Results



Overall
Performance Score
41

#### **Essential Public Health Services:**

- 1. Monitor health status
- 2. Diagnose and investigate
- 3. Inform and educate
- 4. Mobilize partnerships
- 5. Develop policies and plans
- 6. Enforce laws and regulations
- 7. Link people to needed services
- 8. Assure competent workforce
- 9. Evaluate health services
- 10. Research for new insights

## **SPHSA Next Steps**

- Determine Working Charter of Roles of SCC and Maine CDC Staff
- Develop Planning Committees
- Familiarize Ourselves with the SPHSA
  - <a href="https://www.astho.org/Programs/Accreditation-and-">https://www.astho.org/Programs/Accreditation-and-</a> Performance/National-Public-Health-Performance-Standards/
- SPHSA Team Contacts:
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  - Al May: <u>alfred.may@maine.gov</u>

