




Who We Serve DHHS At a Glance



3,441
Employees



16 Regional
Offices



1/3rd of the
Population

Child & Family Services (OCFS)

2,302

As of 3/31/2020
Children in State Custody¹

1,552

Family Foster Homes²

19,200

Children Receiving Behavioral Health Services³

4,134

Children with Childcare Subsidies⁴

221

From 1/1/20-3/31/20
Children Achieving Permanence⁵

MaineCare Services (OMS)

As of 3/31/2020

Total People Enrolled⁸

339,097

Children Enrolled⁹

98,450

Enrollees with Opioid Use Disorder¹⁰

15,874

As of 4/1/2020

Expansion Enrollees¹¹

47,586

Office of Behavioral Health (OBH)

As of 3/31/2020

3,646

Uninsured Individuals Receiving Substance Use Disorder Services⁶

2,689

Uninsured Individuals Receiving Mental Health Services⁷

Maine Center for Disease Control & Prevention (MECDC)

From 1/1/2020-3/31/2020

Individuals Screened for HIV¹²

292

From 1/1/2020-3/31/2020

Business Health Inspections Completed¹³

924

March 2020

Individuals Served by the Women, Infants, and Children Nutrition Program (WIC)¹⁴

16,874



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Family Independence (OFI)

As of 3/31/2020

10,006 TANF Participants¹⁵

167,301 SNAP Participants¹⁶

March 2020

\$11.2 mil Child Support Collected¹⁷

1,147 Disability Claims Processed¹⁸

Aging & Disability Services (OADS)

As of 3/31/2020

1,201 Adults in Public Guardianship and/or Conservatorship¹⁹

6,796 MaineCare Enrollees in a Nursing or Residential Care Facility²⁰

1,970 Sec 19: Elderly and Disabled Home and Community-Based Services Waiver Individuals²¹

3,208 Sec 21: Intellectual and Developmental Disabilities with Autism (ID/DD) Comprehensive Waiver Individuals²²

2,186 Sec 29: ID/DD Supports Waiver Individuals²³

Riverview Psychiatric Facility (RPC)

As of 3/31/2020

59 In-Patients Receiving Treatment²⁴

Dorothea Dix Psychiatric Center (DDPC)

As of 3/31/2020

33 In-Patients Receiving Treatment²⁵

Licensing & Certification (DLC)

As of 3/31/2020

93 Number of Nursing Homes²⁶

39 Hospitals²⁷

40 Rural Health Clinics²⁸

For More Information

Visit us at

www.maine.gov/dhhs

See Page 3 for sources and notes.



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Data Sources

OCFS

¹ Data includes individuals who were youths over the age of 18 on a voluntary agreement (V9).

² Family foster homes licensed by the State of Maine.

³ The number of unique, unduplicated, clients authorized for any children's behavioral health service.

⁴ Number of children receiving child care subsidy.

⁵ This includes children exited to reunification (which includes custody returned to parent or relative), adopted and/or permanent guardianship finalized, and transitioning to adulthood.

OBH

⁶ Data reflects individuals admitted into SUD services who indicated, at time of admission, that they did not have insurance. WITS data includes admissions into all levels of care: Evaluation, Non-Intensive Outpatient, Intensive Outpatient, Detoxification, Shelter, Short-Term & Long-Term Residential Rehabilitation, Medication Assisted Treatment, and Opioid Replacement Therapy. Maine Substance Abuse Treatment Data System.

⁷ Data reflects individuals aged 18+ who, at the time of submission, did not have insurance and were submitted under OBH grant funds or state dollars, individuals who were submitted into the system for MH services between 1/1/2017 and 12/31/2019, and who have no discharge record on file. Data may include individuals who received MaineCare during their treatment. The report is showing a list of members that were under Grant Funded Continued Stay Review and Grant Funded Review. Individuals pending MaineCare (ex. Courtesy Review) have been removed. These individuals would not have had insurance at the time of submission but with intent of receiving MaineCare.

Note: Data reported in the January 2020 Who We Serve update incorrectly included Mental Health data from a larger time frame than 10/1/19-12/31/19 as stated.

OMS

⁸ Total enrollment in MaineCare includes members with coverage such as DEL only or MaineRx who are not included in the Case Load Report.

⁹ Data includes children in traditional CHIP, CHIP CC, and CHIP ME.

¹⁰ Data is for State Fiscal Year 2020 to-date and represents members with Opioid Use Disorder including those who: 1. Incurred service claims for members with a principal diagnosis beginning with F11-Opioid-related disorders, or 2. Incurred pharmacy claims for buprenorphine combinations (mainly Suboxone) and Naltrexone. Methadone is included in the service claims.

¹¹ Expansion totals represents the number of individual enrolled in MaineCare under expansion. It is not the cumulative number of individuals who have gained coverage. For more information and the latest numbers visit <https://www.maine.gov/dhhs/expansion.shtml>.

CDC

¹² Data from the Maine Center for Disease Control and Prevention.

¹³ Ibid.

¹⁴ Data reported for each month is the unduplicated preliminary count of individuals served by WIC for the issuance month. Closeout, or final, data are generated 90-days after the last day of each month and is typically +/- 1% compared to preliminary counts. Data Source: SPIRIT, the WIC MIS. Note: Data reported in the January 2020 Who We Serve update included an unduplicated preliminary count of individuals served by WIC between 10/1/19-12/31/19 rather than for the issuance month.

Note: Data reported in the January 2020 Who We Serve update included an unduplicated preliminary count of individuals served by WIC between 10/1/19-12/31/19 rather than only one issuance, as is currently reported.

OFI

¹⁵ Individuals enrolled in the Temporary Assistance for Needy Families program.

¹⁶ Individuals enrolled in the Supplemental Nutrition Assistance Program.

¹⁷ Child support collected by the Office for Family Independence.

¹⁸ Disability claims processed by the Office for Family Independence.

OADS

¹⁹ Data represents all adults with a public guardianship and/or public conservatorship relationship with the Department, including several types of full and limited guardianship/conservatorship.

²⁰ Data includes MaineCare members in a nursing or residential care facility (PNMI Appendix C). This includes nursing facilities and PNMI Appendix C residential care.

²¹ Data includes individuals receiving Section 19 Medicaid Waiver . The Elder and Adults with Disabilities Home and Community-Based Benefits (Section 19): Medicaid Waiver provides in-home care and community benefits to assist adults age 18+ who meet nursing facility level of care remain in their homes and thereby avoid or delay institutional nursing facility care.

²² The data represents individuals with intellectual disability or Autism Spectrum Disorder who qualify for ICF-IID (intermediate care facility for individuals with intellectual disability) level of care and choose to live in home and community-based services ("waiver services") supported under MaineCare Benefits Manual Section 21 or Section 29.

²³ Ibid.

RPC

²⁴ The number of in-patients receiving treatment at Riverview Psychiatric Center.

DDPC

²⁵ The number of in-patients receiving treatment at Dorothea Dix Psychiatric Center.

DLC

²⁶ The number of nursing homes licensed by the State of Maine.

²⁷ The number of hospitals licensed by the State of Maine.

²⁸ The number of rural health clinics licensed by the State of Maine.