



STATE OF MAINE
DEPARTMENT OF ENVIRONMENTAL PROTECTION



PAUL R. LEPAGE
GOVERNOR

PATRICIA W. AHO
COMMISSIONER

December 5, 2014

Address

RE: New Computer Based Testing for Wastewater Operator Certification Exams

Greeting

I am pleased to announce a significant new improvement to Maine’s Wastewater Operator Testing and Certification Program. Starting in March of 2015, Maine’s Wastewater Operator Certification exams will be available via Computer Based Testing (CBT)!

During my interactions with wastewater operators over the last several years I have repeatedly heard requests for modernization of the testing and certification process. Specifically, I have received suggestions related to increasing the frequency of testing, reducing the lag time to receive exam results and moving to electronic testing.

On September 19, 2014, at the Maine Water Environment Association Conference at Sunday River, I announced that the Department would be acting on these suggestions as quickly as possible to modernize the testing and certification process. I am happy to report that we have completed this important work.

As you will see in the attached Frequently Asked Questions document, there are many improvements under the new process including: exams can be scheduled at your convenience, exams can be taken multiple times per year if needed, exam results will be available immediately upon completing the exam, and your registration for a particular grade level will remain valid for two years.

In partnership with the Department, the New England Interstate Water Pollution Control Commission (NEIWPCC) will continue to administer the testing and certification process through their South Portland, Maine office which houses the Joint Environmental Training Coordinating Committee (JETCC). They will deliver the same excellent customer service you have come to expect. Questions on the new process can be directed to Leeann Hanson or Spring Connolly at 253-8020, or jetcc2@maine.rr.com.

As always, thank you for your excellent work to protect and improve the waters of the great State of Maine!

Sincerely,

Patricia W. Aho
Commissioner

AUGUSTA
17 STATE HOUSE STATION
AUGUSTA, MAINE 04333-0017
(207) 287-7688 FAX: (207) 287-7826

BANGOR
106 HOGAN ROAD, SUITE 6
BANGOR, MAINE 04401
(207) 941-4570 FAX: (207) 941-4584

PORTLAND
312 CANCO ROAD
PORTLAND, MAINE 04103
(207) 822-6300 FAX: (207) 822-6303

PRESQUE ISLE
1235 CENTRAL DRIVE, SKYWAY PARK
PRESQUE ISLE, MAINE 04769
(207) 764-0477 FAX: (207) 760-3143