



Operated By
NEWSME Landfill Operations, LLC

April 8, 2015

Michael Barden
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden:

During the month of March 2015, Juniper Ridge Landfill received seven complaints from area residents regarding landfill operations. Two complaints were confirmed to be landfill related.

If you should require additional information, please do not hesitate to contact me at 862-4200, ext. 241.

Sincerely,
NEWSME Landfill Operations, LLC

Anita M. Verrill
Environmental Compliance Tech

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
March 2015**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Landfill Odor Confirmed?	Caller / Responder Comments
01/14/15	5:50 p.m.	Odor	Odor at Residence	Charles Leithiser	394 4th Steet #2 Old Town, ME 04468	Yes	N/A	No	Eric Nute	H2S	Yes	Caller did not want a site visit or call back. He just wanted to report the odor. Scale house contacted the Landfill Supervisor (Eric Nute) to make him aware. Eric responded with a call back. Complaint(s) were resolved. Found only 10" of vac on the landfill. Fixed the vac issue to restore to 17" of vac.
01/14/15	6:11 p.m.	Odor	Odor at Residence	Sandy Daniel	439 W. Old Town Road Old Town, ME 04468	Yes	N/A	No	Tracy Flagg	H2S	Yes	Responder made a site visit and could smell the odor while driving down the street. Complaint(s) were resolved. Found only 10" of vac on the landfill. Fixed the vac issue to restore to 17" of vac.
01/21/15	9:56 p.m.	Odor (#1)	Odor on Interstate	Laura Sanborn	I-95 near old rest area	Yes	S to SE @ 6 mph	No	Tracy Flagg	H2S	Yes	The odor was detected earlier in the evening, so a site visit was not requested. However, a responder (Tracy Flagg) made a site visit and odor was detected. Responder measured 2ppb on the interstate. A phone call was returned by the Environmental Manager (Jeremy Labbe) the following morning as requested by caller and the situation discussed. Caller noted odor over the past 8 weeks. The EM noted they had been working hard to resolve odor on site.
01/21/15	9:56 p.m.	Odor (#2)	Odor at Residence	Laura Sanborn	2845 Bennoch Road Alton, ME 04468	Yes	S to SE @ 6 mph	No	Tracy Flagg	H2S	Yes	Same complaint as above except odor was detected earlier in the evening at the residence. Caller to contact the DEP the next morning to discuss. A site visit was made by responder (Tracy Flagg) and odor was detected. A phone call was returned by the Environmental Manager (Jeremy Labbe) the following morning as requested by the caller and the situation discussed. The EM noted they had been working hard to resolve odor on site.
01/22/15	5:30 p.m.	Odor	Odor at Residence	Kevin Daniel	439 W. Old Town Road Old Town, ME 04468	Yes	NE @ 0 mph	No	Tracy Flagg	H2S	Yes	A site visit was performed at 9:23 p.m. and 1 ppb H2S was detected with a distinct H2S/sulfur related odor.
01/22/15	8:49 p.m.	Odor	Odor at Residence	Doug Shorey	2454 Bennoch Road Alton, ME 04468	Yes	SW @ 3 mph	No	Tracy Flagg	H2S	Yes	The odor was detected at the residence and the caller mentioned that they had been smelling the landfill quite a lot lately. A site visit was not requested. However, a site visit was performed at 8:57 p.m. and 2 ppb H2S detected with a distinct H2S related odor. A phone call was returned by the EM (Jeremy Labbe) and the situation discussed. Caller noted odor over the past 6 weeks. The EM noted they had been working hard to resolve the odor on site.
01/22/15	10:17 a.m.	Odor	Odor on Interstate	Laura Sanborn	2845 Bennoch Road Alton, ME 04468	Yes	SW @ 3 mph	No	Tracy Flagg	H2S	Yes	The same type odor complaint ws logged a day earlier noting odor while travelling on Interstate 95. A responder measured 2 ppb on the interstate-the interstate between the landfill and the location of the Shorey complaint. A phone call was returned by the EM (Jeremy Labbe) and the situation discussed.
01/23/15	8:18 p.m.	Odor	Odor at Residence	Andre Vigneault	2915 Bennoch Road Alton, ME 04468	Yes	S/SW @ 11 mph	No	Tracy Flagg	H2S	Yes	The odor was detected at the residence and smelled like rotten eggs. It had been going on for 3 days and was strong. A site visit was requested and performed at 9:10 p.m. and 1 ppb H2S was detected with a small pocket of H2S related odor.

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01/28/15	9:48 a.m.	Odor	Odor at Residence	Ronald Duple	159 W. Old Town Road Old Town, ME 04468	Yes	NW @ 6 mph	No	Jeremy Labbe	Landfill-related Odor	Yes	The odor was detected at the residence and smelled like "it had in the past". A site visit was performed at 10:15 a.m. and 0 ppb H2S was detected but a slight odor was detected by the responder.
01/30/15	4:49 p.m.	Odor	Mobile detection of odor	Edward Spencer	By Fort James House, going west on Rt. 43	Yes	W @ 2 mph	No	Jeremy Labbe	Unknown	No	Complaint unconfirmed due to the mobile nature.
02/03/15	4:50 p.m.	Odor	Odor on Interstate	Andre Vigneault	On I-95 N by closed rest stop @ 198 mile marker	Yes	S/SW @ 0 mph	No	Tracy Flagg	H2S	Yes	No site or call back was requested. The flare was down and the propane line was frozen going to the flare.
02/03/15	6:53 p.m.	Odor	Odor at Residence	Laura Sanborn	2845 Bennoch Road Alton, ME 04468	Yes	S/SW @ 0 mph	No	Tracy Flagg	H2S	Yes	A site visit was performed at 7:05 p.m. and a call was returned at 7:12 p.m. Strong odor was detected at residence. The flare had been down for a short period (1.5 hours) prior to the complaint due to a frozen flare pilot.
02/03/15	7:36 p.m.	Odor	Odor at Residence	Patricia Chase	2968 Bennoch Road Alton, ME 04468	Yes	S/SW @ 0 mph	No	Tracy Flagg	H2S	Yes	No site or call back was requested. The flare had been down for a short period (1.5 hours) prior to the complaint due to a frozen flare pilot.
02/11/15	6:00 p.m.	Odor	Mobile detection of odor	Charles Leithiser	Between 95 and Ft. James House	Yes	0 mph	No	Jeremy Labbe	H2S	No	No site or call back was requested.
02/27/15	7:15 a.m.	Odor	Odor at Residence	Laura Sanborn	2845 Bennoch Road Alton, ME 04468	Yes	NE @ 3 mph	No	Jeremy Labbe	H2S	Yes	No site or call back was requested.
03/01/15	9:08 a.m.	Odor	Odor at Residence	Laura Sanborn	2845 Bennoch Road Alton, ME 04468	Yes	SW @ 5 mph	No	Tracy Flagg	H2S	No	A site visit was performed by Tracy Flagg and call returned by GM (Wayne Boyd). No odor detected. 0.00 on meter.
03/02/15	7:50 a.m.	Odor	Mobile detection of odor	Laura Sanborn	on I-95	Yes	SW @ 2 mph	No	Eric Nute	H2S/Sulfur	Yes	A site visit was performed by Operations Supervisor (Eric Nute) and call returned by GM (Wayne Boyd). 2 ppb H2S detected.
03/03/15	5:12 a.m.	Odor	Mobile detection of odor	Laura Sanborn	I-95 South at the rest area East Coily Road	Yes	W @ 6 mph	No	Tracy Flagg	H2S/Sulfur	Yes	A site visit was performed by Tracy Flagg and call returned by EM (Jeremy Labbe). Thiopaq Plant was down and was being worked on diligently.
03/16/15	5:35 p.m.	Odor	Odor at Residence	Howard	2105 Bennoch Road Old Town, ME 04468	Yes	W @ 4 mph	Yes	Jeremy Labbe	H2S	No	Call and site visit made by EM (Jeremy Labbe). No odor was detected.
03/18/15	3:45 p.m.	Odor	Odor at Residence	John Rouleau	2105 Bennoch Road Old Town, ME 04468	Yes	NW @ 6 mph	Yes	Jeremy Labbe	H2S	No	Call and site visit made by EM (Jeremy Labbe). 0-1 ppb on Jerome meter.
03/18/15	10:20 a.m.	Odor	Odor at Residence	Howard	East Coily Road Old Town, ME 04468	Yes	W @ 23 mph	Yes	Jeremy Labbe	H2S	No	No call back or site visit requested. Call and site visit made by EM (Jeremy Labbe). No odor detected. 0-1 ppb on meter.
03/27/15	5:54 p.m.	Odor	Mobile detection of odor	Laura Sanborn	I-95 S just past the landfill road	Yes	SE @ 6 mph	No	Jeremy Labbe	Sulfur	No	Call returned by EM (Jeremy Labbe). Caller mentioned same odor as earlier in the month.

Month Total Complaints: 7

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 5

2015	COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	10	0	0	0	0	0	10
FEB.	5	0	0	0	0	0	5
MAR.	7	0	0	0	0	0	7
APR.							0
MAY							0
JUN.							0
JUL.							0
AUG.							0
SEP.							0
OCT.							0
NOV.							0
DEC.							0
TOTALS	22	0	0	0	0	0	22

* An additional 0 non-enforceable off-site traffic related complaints have been received as of March 31, 2015.