



# JUNIPER RIDGE LANDFILL

Operated By  
NEWSME Landfill Operations, LLC

January 15th, 2021

Mike Barden  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Barden:

During the month of December 2020 Juniper Ridge Landfill received five complaints from area residents regarding landfill operations. All five complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**December 2020**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
12/11/20	12:46 PM	Odor	Sewer Smell	Steve Stone	2922 Bennoch Rd. Alton, ME	Yes	SE/5 MPH	Yes	A call back was performed by the Compliance Manager at 12:57 PM.	Landfill	0 ppb	Yes	The caller stated that he had smelled a sewer smell on/off for several weeks. JRL scale staff, Site Supervisor, and Division Manager were notified of the complaint. Drivers will be reminded to tarp and equipment operators to cover sludge immediately.
12/12/20	1:11 PM	Odor	Trash/Gas/Leachate Smell	Ed Spencer	Route 43	Yes	NE/5 MPH	Yes	No call back or site visit was requested.	Landfill	0 ppb	Yes	Odor was confirmed by the Compliance Manager at 2:40 PM. The Site Supervisor, General Manager, and Landfill Technician were notified of the complaint.
12/12/20	2:30 PM	Odor	Trash/Gas Smell	Ted Shina	Route 43	Yes	NE/4 MPH	Yes	No call back or site visit was requested.	Landfill	0 ppb	Yes	Odor was confirmed by the Compliance Manager at 2:40 PM. The Site Supervisor, General Manager, and Landfill Technician were notified of the complaint.
12/18/20	6:33 AM	Odor	Trash/Gas Smell	Laura Sanborn	Route 43 & 2845 Bennoch Rd. Alton, ME	No	Unknown	Yes	A call back was performed by the Compliance Manager at 6:57 AM.	Landfill	Unknown	Yes	The landfill neighbor stated that she had smelled odor last week on Route 43 and at her house but didn't have a chance to call. She also mentioned that there were more seagulls around but especially more crows around at her house. The Site Supervisor and General Manager were notified of the complaint.
12/19/20	3:00 PM	Odor	Gas Smell	Laura Sanborn	2845 Bennoch Rd. Alton, ME	Yes	SW/0 MPH	Yes	A call back was performed by the Compliance Manager at 3:21 PM.	Landfill	0 ppb	Yes	The landfill neighbor stated that she smelled landfill gas at her house. The odor had already been identified and the well tuner onsite help fix the problem. The Site Supervision and General Manager were notified of the complaint.

**Month Total Complaints: 5**

**Number of Complaints Confirmed to be Landfill Related: 5**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0**

<b>2020</b>	<b>COMPLAINT CATEGORY</b>						<b>MONTH</b>
<b>MONTH</b>	<b>ODOR</b>	<b>NOISE</b>	<b>LIGHTS</b>	<b>DUST</b>	<b>BIRDS</b>	<b>OTHER</b>	<b>TOTAL</b>
JAN.	0	0	0	0	0	0	0
FEB.	1	0	0	0	0	0	1
MAR.	1	1	0	0	0	0	2
APR.	1	0	0	0	0	0	1
MAY	0	1	0	0	0	0	1
JUN.	0	0	0	0	0	0	0
JUL.	0	1	0	1	0	0	2
AUG.	3	0	0	0	0	0	3
SEP.	1	0	0	0	0	0	1
OCT.	1	0	0	0	0	0	1
NOV.	2	0	0	0	0	0	2
DEC.	5	0	0	0	0	0	5
<b>TOTALS</b>	<b>15</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>19</b>