



Operated By
NEWSME Landfill Operations, LLC

December 16th, 2019

John Blais
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Blais:

During the month of November 2019 Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. All three complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
November 2019**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
11/11/19	5:28 PM	Odor	H2S/trash odor at his residence	Ed Spencer	1140 Kirkland Rd. Old Town, ME	No	NE / 0 mph	No, but there was virtually no wind	A call back was performed by the General Manager at 5:35 PM. A site visit was performed by the Compliance Manager at 6:05 PM.	H2S/trash	0 ppb	Odor was detected on the Kirkland Rd. but spotty at the time of the site visit. More noticeable odor was discovered on Rt. 43. Due to a large snowstorm which took place at the time of the complaint, landfill employees were directed to identify and correct odor concerns the following morning.	
11/18/19	6:52 AM	Odor	H2S on Rt. 43	Laura Sanborn	2845 Bennoch Rd. Alton, ME	Yes	NE / 0 mph	No, but there was virtually no wind	A call back was performed by the General Manager at 6:59 AM.	H2S	2.78 ppb	Odor was detected coming from the south end of the landfill and the Thiopaq facility vent pipe. Well tuning was performed from 11/18 to 11/20 and the carbon filter media for the Thiopaq was changed on 11/19.	
11/18/19	4:38 PM	Odor	H2S	Ed Spencer	1140 Kirkland Rd. Old Town, ME	Yes	NE / 0 mph	No, but there was virtually no wind	A call back was performed by the General Manager at 4:48 PM.	H2S	0	Odor was detected coming from the south end of the landfill and the Thiopaq facility vent pipe. Well tuning was performed from 11/18 to 11/20 and the carbon filter media for the Thiopaq was changed on 11/19.	

Month Total Complaints: 3

Number of Complaints Confirmed to be Landfill Related: 3

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

